A CLOSER LOOK AT NYC'S DOCTORS, AS TOLD BY RATEMDS.COM

Gwen Fernandez

WHAT IS RATEMDS.COM AND HOW DOES IT WORK?

- One of a few websites that allow patients to post ratings and comments about doctors (others include ZocDoc, HealthGrades, Yelp, etc.)
- Reviewers anonymously rate doctors based on their staff, punctuality, helpfulness and knowledge
 - While anyone can post a review on the site, comments are reviewed before being approved for posting
 - Doctors are able to flag comments for removal, but removal is not guaranteed
 - Site uses "automated algorithms and human moderators" to filter out fake reviews











