

Griffin Gowdey

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Summary

I am currently an Associate Technical Consultant with [HSO ProServ](#) specializing in Microsoft Dynamics 365. I am also a part-time online student at Tarrant County College studying IT: Programming and an evening part-time virtual Math Tutor with their Northeast Campus Math and Physics Learning Center.

Education/Certifications

Tarrant County College, Fort Worth, TX

Associate of Applied Science in IT: Programming

8/2020 - 12/2021

Level 1 Certificate in Programming

8/2020 - 12/2020

Level 2 Certificate in Programming

1/2021 - 12/2021

Florida State University, Tallahassee, FL

Master of Science in Sport Management

8/2016 - 12/2017

Bachelor of Science in Exercise Physiology

6/2012 - 8/2016

Technical Skills

Software Languages - Python, Java, C++, SQL, R, HTML, and CSS.

Continuing Education - Machine Learning, Computer Vision, JavaScript, and cloud computing.

Professional Experience

HSO ProServ, Remote, **Associate Technical Consultant**

6/2021 - Present

- Work together with other consultants on the development of internal systems setup and process improvement.
- Advise clients on most efficient and effective use of Microsoft Dynamics 365 products.

TCC Northeast Campus Math and Physics Learning Center, Remote, **Math Tutor**

11/2020 - Present

- Guide current math students with their work and keep up with university course offerings.
- Design remote tutoring schedules with other team members to ensure that all visiting students are assisted.

Texas Rangers, Arlington, TX/Remote, **Support Coordinator, Baseball Systems**

1/2020 - 9/2020

- Fixed, coordinated, and followed up with Baseball Systems on open software issues and quality assurance checks.
- Maintained and updated Baseball Operations and software engineering documentation.

Driveline Baseball, Kent, WA, **Coordinator of Technical Education**

8/2019 - 10/2019

- Worked with High Performance, Hitting, and Pitching staffs to improve software and data collection systems.
- Developed video and written content for coaching certification and new employee education programs.

Driveline Baseball, Kent, WA, **Coordinator of Hitting Research**

4/2019 - 7/2019

- Proposed new hitting research studies and used existing research to improve hitting development process.
- Assisted Hitting staff with training floor operations and data collection and organization.

Driveline Baseball, Kent, WA, **Research and Development Intern**

11/2018 - 3/2019

- Collected, cleaned, and analyzed data for assurance of both IRB sponsored and ad-hoc study results.
- Filmed, edited, and organized athlete training video from regular speed, high-speed, and motion capture cameras.

Durham Bulls, Durham, NC, **Group Area Host**

5/2018 - 10/2018

- Directed companies, organizations, and top-level fans to the specialty areas in the stadium.
- Checked tickets and properly answered any questions from customers or group members.

Houston Astros, Buies Creek, NC, **Minor League Technology Apprentice**

4/2018 - 9/2018

- Filmed all home games and nearby road games for MiLB affiliate using regular speed and high-speed cameras.
- Implemented new technology initiatives and managed local affiliate technical infrastructure.

Toronto Blue Jays, Dunedin, FL, **Coordinator, Spring Training**

1/2018 - 3/2018

- Assisted Accounting Manager with payroll reports and employee documentation processing.
- Provided superior customer service to existing and prospective customers in box office and stadium.

FSU Student-Athlete Academic Services, Tallahassee, FL, **Educational Services Assistant**

9/2017 - 12/2017

- Built student-athlete and tutor scheduling system to improve efficiency of circulation for academic personnel.
- Helped to lead team of over 50 individual student-athlete tutors by designing lesson plans.

Perfect Game, Fort Myers, FL, **Scout/Field Manager**

6/2017 - 8/2017

- Scored play-by-play of each game and confirmed that games on assigned field started at their listed time.
- Supplied in-depth scouting notes to tournament officials, college coaches, and professional scouts.

FSU Department of Sport Management, Tallahassee, FL, **Graduate Teaching Assistant**

1/2017 - 5/2017

- Supervised three individual single credit courses and created various lesson plans for each class.
- Instructed 51 total students on the most optimal exercise and learning methods based on their present fitness level.