# Graham Harris

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## Summary

Resourceful business analyst with 3+ years of experience delivering high-impact solutions in data integration, process automation, and enterprise platform implementation. Proven ability to translate complex technical requirements into actionable insights and streamline cross-functional collaboration across engineering, sales, and product teams. Adept in Agile methodologies, data-driven decision-making, and stakeholder communication.

## Experience

**Business Analyst, Cloud -** *Capgemini US*
**Jun 2022 - Apr 2025**
- Documented over 50 business requirements at a leading food products company, supporting the B2B sales team in selecting an enterprise cloud platform with precise data mapping.
- Managed integrations for a global healthcare firm by collaborating with 4+ internal teams to streamline data exchange between 3 patient databases, leveraging data integration practices.
- Developed two methods to capture EDI partner migration parameters for over 1,000 global customers for a healthcare client, enhancing process efficiency and data quality oversight.

**Project Manager (Scrum Master) -** *Capgemini US*
**Jun 2022 - Apr 2025**
- Facilitated 10+ Agile ceremonies for a major tobacco product distributor, coordinating planning, daily standups, and retrospectives for two teams of 10 developers.
- Implemented leadership techniques during Sprint planning to achieve 110% time-management efficiency, reinforcing effective stakeholder communication and process optimization.

**Data Analyst Intern -** *NYU Entrepreneurial Institute*
**Sep 2019 - May 2022**
- Analyzed data for 50+ Institute events over 5 years by creating a behavioral network, successfully identifying key drivers of engagement and areas of improvement.
- Organized 6 entrepreneurship events, facilitating networking and growth opportunities for 20+ startups, including incubators and venture capital pitch fests.

## Projects

**Job Application Data Visualization**
- Deployed an interactive Streamlit application to analyze over 400 job applications, visualize industry trends, and calculate return-on-effort during a period of unemployment.
- Predicted application effectiveness by analyzing success trends, resulting in 45 interviews over 3 months.
- Performed A/B testing on resumes throughout the application process to increase interview probability by 250%.
- Calculated a 'return on effort' metric to optimize application effectiveness and showcase analysis skills.

**Behavioral Network Analysis**
- Created 6 behavioral networks from event data for NYU's Entrepreneurial Institute to track individuals and team behavior to improve marketing outcomes.
- Developed programs with Python's Pandas and Sci-Kit Learn modules.

## Education

**New York University**                                                                                                           **Sep 2018 - May 2022**
*Bachelor of Arts, Computer Science*
- **GPA:** 3.6 GPA
- **Coursework:** Data Structures, Algorithms, Computer Systems Organization

**Certifications**

- **Microsoft Certified: Azure Al Fundamentals (Al-900)**: Microsoft — Jan. 2024
- **Capgemini Business Analyst Level 0**: Capgemini — Sept. 2023
- **Microsoft Certified: Azure Fundamentals (AZ-900)**: Microsoft — Aug. 2022
- **Professional Scrum Master 1 (PSM1)**: Scrum.org — July 2022
- **New York State Bartender Certified**: New York Bartending School — Jan. 2020

**Skills**

- **Business Analyst**: Requirement Gathering, Data Mapping, Data Cleaning, Data Analysis, Stakeholder Communication
- **Product Manager**: Roadmapping, Market Research, Feature Prioritization, Root-Cause Analysis, A/B Testing
- **Technical Skills**: Python, Java, Pandas, Sci-Kit Learn, SQL, APIs
- **Methodologies**: Agile, Scrum, Waterfall
- **Tools**: Jira, Confluence, Microsoft Azure, Tableau, Excel, Power BI
- **Soft Skills**: Communication, Leadership, Problem Solving, Time Management