

Graham Harris

LinkedIn: [linkedin.com/in/graham-harris1](https://www.linkedin.com/in/graham-harris1)

Portfolio: gwharris.github.io

Email: grahamh1019@gmail.com

New York City, NY

Summary

Analytical and driven Business Analyst with 3+ years of experience in cloud applications, enterprise platform integrations, and sales optimization. Demonstrated record of documenting business requirements, leading Agile processes, and managing cross-functional projects to drive efficiency. Skilled in both data analysis and stakeholder communication, with a strong foundation in data visualization.

Experience

Cloud Technology Consultant - *Capgemini US*

June 2022 – Apr. 2025

Integrations Business Analyst

- Documented 50+ business requirements at a leading food products company, supporting the B2B sales team with enterprise cloud platform selection.
- Managed integrations for a global healthcare firm, collaborating with 4+ internal teams to streamline data exchange between 3 patient databases.
- Designed 2 methods to collect EDI partner migration parameters across 120 different message types for a healthcare client, ensuring future maintainability.
- Created 2 customer onboarding frameworks to simplify the partner onboarding process for 1,000+ global customers for a healthcare client.

Scrum Master (Project Manager)

- Led 10+ Agile ceremonies as a junior Scrum Master for a major product distributor, facilitating planning, standups, and retrospectives for 2 teams of 10 developers.
- Developed leadership techniques across the Sprint planning process to achieve 110% time-management efficiency.

Data Analyst Intern - *NYU Entrepreneurial Institute*

Sept. 2019 – May 2022

- Analyzed data for 50+ Institute events over 5 years by creating a behavioral network, successfully identifying key drivers of engagement and areas of improvement.
 - Organized 6 entrepreneurship events, facilitating networking and growth opportunities for 20+ startups, including incubators and venture capital pitch fests.
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Education

New York University

Sept. 2018 – May 2022

Bachelor of Arts in Computer Science (3.6 GPA)

Minors in Mathematics and Italian

Relevant coursework in Data Structures, Data Management (SQL), and Algorithms

Projects

Network Analysis

- Created 6 behavioral networks from event data for NYU's Entrepreneurial Institute to track individuals and team behavior to improve marketing outcomes.
- Developed programs with Python's Pandas and Sci-Kit Learn modules.

Movie Review Sentiment Analysis

- Calculated positive and negative sentiment for 50,000 IMDb movie reviews using a linear regression model.
- Used machine learning tools such as SciKit learn, Jupyter Notebook, and NLTK to parse reviews and perform analysis.

Tarot Twitter Bot

- Developed a Twitter (now X) bot to gain familiarity with project scheduling, YAML development, and API methods.

Certifications

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| Microsoft Certified: Azure AI Fundamentals (AI-900) , Microsoft | Jan. 2024 |
| Capgemini Business Analyst Level 0 , Capgemini | Sept. 2023 |
| Microsoft Certified: Azure Fundamentals (AZ-900) , Microsoft | Aug. 2022 |
| Professional Scrum Master 1 (PSM1) , Scrum.org | July 2022 |
| New York State Bartender Certified , New York Bartending School | Jan. 2020 |

Skills

Business Analysis: Requirement Gathering, Data Mapping, Stakeholder Communication

Product Management: Roadmapping, Market Research, Feature Prioritization

Technical Skills: Python, Java, Pandas, Sci-Kit Learn, SQL, APIs

Methodologies: Agile, Scrum, Waterfall

Tools: Jira, Confluence, Microsoft Azure, Tableau, Excel, Power BI

Soft Skills: Communication, Leadership, Problem Solving, Time Management