**Graham Harris**

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**New York City, NY**

**Summary**

Analytical and driven Business Analyst with 3+ years of experience in cloud applications, enterprise platform integrations, and sales optimization. Demonstrated record of documenting business requirements, leading Agile processes, and managing cross-functional projects to drive efficiency. Skilled in both data analysis and stakeholder communication, with a strong foundation in data visualization.

**Experience**

**Cloud Technology Consultant** - *Capgemini US* June 2022 – Apr. 2025

**Integrations Business Analyst**

* Documented 50+ business requirements at a leading food products company, supporting the B2B sales team with enterprise cloud platform selection.
* Managed integrations for a global healthcare firm, collaborating with 4+ internal teams to streamline data exchange between 3 patient databases.
* Designed 2 methods to collect EDI partner migration parameters across 120 different message types for a healthcare client, ensuring future maintainability.
* Created 2 customer onboarding frameworks to simplify the partner onboarding process for 1,000+ global customers for a healthcare client.

**Scrum Master (Project Manager)**

* Led 10+ Agile ceremonies as a junior Scrum Master for a major product distributor, facilitating planning, standups, and retrospectives for 2 teams of 10 developers.
* Developed leadership techniques across the Sprint planning process to achieve 110% time-management efficiency.

**Data Analyst Intern** - *NYU Entrepreneurial Institute* Sept. 2019 – May 2022

* Analyzed data for 50+ Institute events over 5 years by creating a behavioral network, successfully identifying key drivers of engagement and areas of improvement.
* Organized 6 entrepreneurship events, facilitating networking and growth opportunities for 20+ startups, including incubators and venture capital pitch fests.

**Education**

**New York University** Sept. 2018 – May 2022

Bachelor of Arts in Computer Science (3.6 GPA)

Minors in Mathematics and Italian

Relevant coursework in Data Structures, Data Management (SQL), and Algorithms

**Projects**

**Job Application Data Visualization**

* Deployed an interactive Streamlit application to analyze over 200 job applications, visualize industry trends, and calculate return-on-effort during a period of unemployment.
* Calculated a 'return on effort' metric to optimize application effectiveness and showcase analysis skills.

**Behavioral Network Analysis**

* Created 6 behavioral networks from event data for NYU’s Entrepreneurial Institute to track individuals and team behavior to improve marketing outcomes.
* Developed programs with Python’s Pandas and Sci-Kit Learn modules.

**Movie Review Sentiment Analysis**

* Calculated positive and negative sentiment for 50,000 IMDb movie reviews using a linear regression model.
* Used machine learning tools such as SciKit learn, Jupyter Notebook, and NLTK to parse reviews and perform analysis.

**Tarot Twitter Bot**

* Developed a Twitter (now X) bot to gain familiarity with project scheduling, YAML development, and API methods.

**Certifications**

**Microsoft Certified: Azure AI Fundamentals (AI-900)**, Microsoft Jan. 2024

**Capgemini Business Analyst Level 0**, Capgemini Sept. 2023

**Microsoft Certified: Azure Fundamentals (AZ-900)**, Microsoft Aug. 2022

**Professional Scrum Master 1 (PSM1)**, Scrum.org July 2022

**New York State Bartender Certified**,New York Bartending School Jan. 2020

**Skills**

**Business Analysis:** Requirement Gathering, Data Mapping, Stakeholder Communication

**Product Management:** Roadmapping, Market Research, Feature Prioritization

**Technical Skills:** Python, Java, Pandas, Sci-Kit Learn, SQL, APIs

**Methodologies:** Agile, Scrum, Waterfall

**Tools:** Jira, Confluence, Microsoft Azure, Tableau, Excel, Power BI

**Soft Skills:** Communication, Leadership, Problem Solving, Time Management