

## Lecture 26 — Finding Bottleneck Devices

Jeff Zarnett

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## Characterizing Performance & Scalability Problems

*It is a capital mistake to theorize before one has data. Insensibly one begins to twist facts to suit theories, instead of theories to suit facts.*

- Sherlock Holmes (*A Scandal in Bohemia*; Sir Arthur Conan Doyle)

Keeping the wisdom of Mr. Holmes in mind, we need to collect evidence before reaching conclusions. At a high level we probably have five potential culprits to start with:

1. CPU
2. Memory
3. Disk
4. Network
5. Locks

These are, obviously, more categories than specific causes, but they are starting points for further investigation. They are listed in some numerical order, but there is no reason why one would have to investigate them in the order defined there.

**CPU.** CPU is probably the easiest of these to diagnose. Something like `top` or Task Manager will tell you pretty quickly if the CPU is busy. You can look at the %CPU columns and see where all your CPU is going. Still, that tells you about right now; what about the long term average? Checking with my machine “Loki”, that used to donate its free CPU cycles to world community grid (I’m singlehandedly saving the world, you see.):

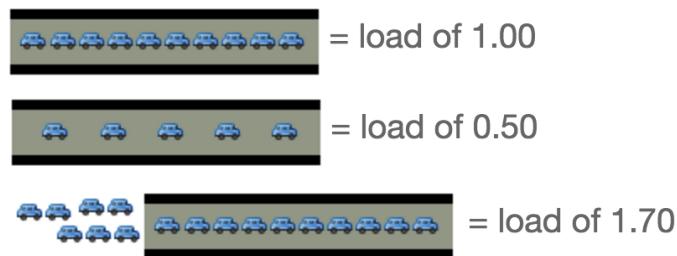
```
top - 07:28:19 up 151 days, 23:38, 8 users, load average: 0.87, 0.92, 0.91
```

Those last three numbers are the one, five, and fifteen minute averages of CPU load, respectively. Lower numbers mean less CPU usage and a less busy machine. A small guide on how to interpret this, from [And15].

Picture a single core of a CPU as a lane of traffic. You are a bridge operator and so you need to monitor how many cars are waiting to cross that bridge. If no cars are waiting, traffic is good and drivers are happy. If there is a backup of cars, then there will be delays. Our numbering scheme corresponds to this:

1. 0.00 means no traffic (and in fact anything between 0.00 and 0.99) means we’re under capacity and there will be no delay.
2. 1.00 means we are exactly at capacity. Everything is okay, but if one more car shows up, there will be a delay.
3. Anything above 1.00 means there’s a backup (delay). If we have 2.00 load, then the bridge is full and there’s an equal number of cars waiting to get on the bridge.

Or, visually, also from [And15]:



Being at or above 1.00 isn't necessarily bad, but you should be concerned if there is consistent load of 1.00 or above. And if you are below 1.00 but getting close to it, you know how much room you have to scale things up – if load is 0.4 you can increase handily. If load is 0.9 you're pushing the limit already. If load is above 0.70 then it's probably time to investigate. If it's at 1.00 consistently we have a serious problem. If it's up to 5.00 then this is a red alert situation.

Now this is for a single CPU – if you have a load of 3.00 and a quad core CPU, this is okay. You have, in the traffic analogy, four lanes of traffic, of which 3 are being used to capacity. So we have a fourth lane free and it's as if we're at 75% utilization on a single CPU.

**Memory and Disk.** Next on the list is memory. One way to tell if memory is the limiting factor is actually to look at disk utilization. If there is not enough RAM in the box, there will be swapping and then performance goes out the window and scalability goes with. That is of course, the worst case. You can ask via `top` about how much swap is being used, but that's probably not the interesting value.

```
KiB Mem: 8167736 total, 6754408 used, 1413328 free, 172256 buffers
KiB Swap: 8378364 total, 1313972 used, 7064392 free. 2084336 cached Mem
```

This can be misleading though, because memory being “full” does not necessarily mean anything bad. It means the resource is being used to its maximum potential, yes, but there is no benefit to keeping a block of memory open for no reason. Things will move into and out of memory as they need to, and nobody hands out medals to indicate that you did an awesome job of keeping free memory. It's not like going under budget in your department for the year. Also, memory is not like the CPU; if there's nothing for the CPU to do, it will just idle (or go to a low power state, which is nice for saving the planet). But memory won't “forget” data if it doesn't happen to be needed right now - data will hang around in memory until there is a reason to move or change it. So freaking out about memory appearing as full is kind of like getting all in a knot about how “System Idle Process” is hammering the CPU<sup>1</sup>.

You can also ask about page faults, with the command `ps -eo min_flt,maj_flt,cmd` which will give you the major page faults (had to fetch from disk) and minor page faults (had to copy a page from another process). The output of this is too big even for the notes, but try it yourself (or I might be able to do a demo of it in class). But this is lifetime and you could have a trillion page faults at the beginning of your program and then after that everything is fine. What you really want is to ask Linux for a report on swapping:

```
jz@Loki:~$ vmstat 5
procs -----memory----- ---swap-- -----io---- -system-- -----cpu-----
 r  b   swpd   free   buff  cache   si   so    bi   bo   in   cs  us  sy  id  wa  st
 1  0 1313972 1414600 172232 2084296    0    0     3   39    1    1  27  1  72  0  0
```

<sup>1</sup>Yes, a tech journalist named John Dvorak really wrote an article about this, and I will never, ever forgive him for it.

0	0	1313972	1414476	172232	2084296	0	0	0	21	359	735	19	0	80	0	0
0	0	1313972	1414656	172236	2084228	0	0	0	102	388	758	22	0	78	0	0
4	0	1313972	1414592	172240	2084292	0	0	0	16	501	847	33	0	67	0	0
0	0	1313972	1412028	172240	2084296	0	0	0	0	459	814	29	0	71	0	0

In particular, the columns “si” (swap in) and “so” (swap out) are the ones to pay attention to. In the above example, they are all zero. That is excellent and tends to indicate that we are not swapping to disk and that’s not the performance limiting factor. Sometimes we don’t get that situation. A little bit of swapping may be inevitable, but if we have lots of swapping, we have a very big problem. Here’s a not-so-nice example, from [Tan05]:

procs				memory				swap		io		system		cpu	
r	b	w	swpd	free	buff	cache	si	so	bi	bo	in	cs	us	sy	id
.	.	.	.	.	.	.	.	.	.	.	.	.	.	.	.
1	0	0	13344	1444	1308	19692	0	168	129	42	1505	713	20	11	69
1	0	0	13856	1640	1308	18524	64	516	379	129	4341	646	24	34	42
3	0	0	13856	1084	1308	18316	56	64	14	0	320	1022	84	9	8

If we’re not doing significant swapping, then memory isn’t holding us back, so we can conclude it is not the limiting factor in scaling the application up. On to disk.

Looking at disk might seem slightly redundant if memory is not the limiting factor. After all, if the data were in memory it would be unnecessary to go to disk in the first place. Still, sometimes we can take a look at the disk and see if that is our bottleneck.

```
jz@Loki:~$ iostat -dx /dev/sda 5
Linux 3.13.0-24-generic (Loki) 16-02-13 _x86_64_ (4 CPU)

Device:            rrqm/s   wrqm/s     r/s     w/s   rkB/s   wkB/s avgrq-sz avgqu-sz   await  r_await w_await  svctm  %util
sda                  0.24     2.78     0.45    2.40    11.60   154.98   116.91     0.17   61.07   11.57   70.27    4.70   1.34
```

It’s that last column, %util that tells us what we want to know. The device bandwidth here is barely being used at all. If you saw it up at 100% then you would know that the disk was being maxed out and that would be a pretty obvious indicator that it is the limiting factor. This does not tell you much about what is using the CPU, of course, and you can look at what processes are using the I/O subsystems with `iostat` which requires root privileges<sup>2</sup>.

**Network.** That leaves us with networks. We can ask about the network with `nload`: which gives the current, average, min, max, and total values. And you get a nice little graph if there is anything to see. It’s not so much fun if nothing is happening. But you’ll get the summary, at least:

```
Curr: 3.32 kBit/s
Avg: 2.95 kBit/s
Min: 1.02 kBit/s
Max: 12.60 kBit/s
Ttl: 39.76 GByte
```

**Locks.** The last possibility we’ll consider is that your code is slow because we’re waiting for locks, either frequently or for lengthy periods of time. We’ve already discussed appropriate use of locks, so we won’t repeat that. The discussion here is about how to tell if there is a locking problem in the first place.

We’ll exclude the discussion of detecting deadlock, because we’ll say that deadlock is a correctness problem more than a performance problem. In any case, a previous course (ECE 252, SE 350, MTE 241) very likely covered the

<sup>2</sup><https://xkcd.com/149/>

idea of deadlock and how to avoid it. The Helgrind tool (Valgrind suite) is a good way to identify things like lock ordering problems that cause a deadlock. Onwards then.

Unexpectedly low CPU usage, that's not explained by I/O-waits, may be a good indicator of lock contention. If that's the case, when CPU usage is low we would see many threads are blocked.

Unlike some of the other things we've discussed, there's no magical locktrace tool that would tell us about critical section locks, and the POSIX pthread library does not have any locks tracing in its specification [Sit21]. One possibility is to introduce some logging or tracing ourselves, e.g., recording in the log that we want to enter a critical section *A* and then another entry once we're in it and a third entry when we leave *A*. That's not great, but it is something!

I did some reading about perf lock but the problem is, as above, that it doesn't really find user-space lock contention. You can ask tools to tell you about thread switches but that's not quite the same. Other commercial tools like the Intel VTune claim that they can find these sorts of problems. But those cost money and may be CPU-vendor-specific.

### **But it's probably CPU...**

Most profiling tools, and most of our discussion, will be about CPU profiling. It's the most likely problem we'll face and something that we are hopefully able to do something about.

## **References**

- [And15] Andre. Understanding Linux CPU load—when should you be worried?, 2015. Online; accessed 13-February-2016. URL: <http://blog.scoutapp.com/articles/2009/07/31/understanding-load-averages>.
- [Sit21] Richard L. Sites. *Understanding Software Dynamics*. Addison-Wesley Professional, 2021.
- [Tan05] Brian K. Tanaka. Monitoring Virtual Memory with vmstat, 2005. Online; accessed 13-February-2016. URL: <http://www.linuxjournal.com/article/8178>.