# GAVIN W. KLINE

https://github.com/gwkline New York, NY 571-439-9249 gwkline23@gmail.com

#### PROFESSIONAL EXPERIENCE

## **GORJIAN AQUISITIONS**

#### **Software Engineer**

#### September 2023 – Present

- Initiated and leading the end-to-end design and development of an automated email marketing infrastructure, replacing a high-volume manual system to significantly enhance marketing campaign efficiency and data accuracy.
- Engineering custom AI-driven chatbots for intelligent email responses, employing fine-tuned machine learning models to ensure personalized and timely engagement with clients.

#### WHOP

## **Backend Software Engineer**

June 2022 – July 2023

- Developed and maintained Ruby on Rails backend services, background workers, and internal GraphQL APIs (supporting over 7k requests/min on average)
- Collaborated with the Head of Backend to perform database maintenance and performance enhancements for our PostgreSQL database, resulting in a significant reduction of the sitewide timeout threshold from 30 seconds to 7.5 seconds (with 10 "key" transaction having an average 70% decrease in response time)
- Managed and maintained integrations with Discord, and built integrations with Telegram, and TradingView, processing millions of dollars
  in marketplace transactions and managing access for over 300k paying customers
- Owned the design, development and performance optimization of the public RESTful API, achieving sub-30ms average response time and handling 1k requests/min on average, with peaks of 5k requests/min

#### CACI INC - PM IVAS

### **Software Engineering Intern**

June 2021 - May 2022

- Developed software to aid with mission recon using computer vision. Used OpenCV and NumPy to intelligently and programmatically map ingested drone footage onto a 2D plane, as well as calculate flight statistics for the drones
- Assisted with load and performance testing for the equipment developed during the project, ensuring the reliability and robustness of the system under various conditions and usage scenarios

#### **EDUCATION**

#### SYRACUSE UNIVERSITY

# Syracuse, NY

**August 2019 – May 2022** 

- Bachelor's of Science in Computer Science
- Graduated in three academic years (2019-2022)
- Played Division 1 Men's Lacrosse at the second winningest program in NCAA history

# **SKILLS**

#### PROGRAMMING LANGUAGES / FRAMEWORKS:

 Ruby (Rails, Grape, RSpec, Sidekiq), JavaScript/Typescript (React.JS, Next.JS, Svelte, Sveltekit), Python (Pandas, NumPy, OpenCV), Golang, SQL (PostgreSQL), NoSQL (MongoDB)

#### **TOOLS**

Git, Docker, Redis, Memcached, GraphQL and RESTful API design

# AREAS OF EXPERTISE

• Backend development, database design and maintainance, application performance optimization, driving million dollar growth, high-pressure environments, team collaboration, test driven development

#### **OTHER**

• Secret Security Clearance (DoD, 2021)