Jason Gwon

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EDUCATION

Bachelor of Science in Computer Science   Expected Graduation: December 2024
College of Science and Engineering, University of Minnesota - Twin Cities   Minneapolis, MN

SKILLS

Programming Languages: Java, C, C++, C#, Python, OCaml, HTML, CSS, JavaScript, TypeScript, SQL, R, Assembly, OpenGL (Shading Language)
Frameworks/Tools: Node.js, Express.js, Figma, PUG, GitHub, .NET, MySQL, Visual Studio, Microsoft Office, Jamf, MS Active Directory
Languages: English, Korean

EXPERIENCE

IT Support Specialist   Minneapolis, MN
University of Minnesota Office of Information Technology   April 2024 – Present
- Collaborated with specialized teams to troubleshoot and resolve a variety of technology-related issues for University of Minnesota customers via phone, chat, and email, achieved a 96% customer satisfaction rate
- Utilized a range of technologies including TeamDynamix, Citrix Workspace, BeyondTrust, Webex, WhenToWork, Slack, Jamf, MS Active Directory, and Zoom to proficiently resolve technology issues, enhancing customer satisfaction

Software Engineer   Birmingham, UK (Remote)
GenXCapital   December 2023 – September 2024
- Spearheaded the development, maintenance, and user interface design of the company website, ensuring an exceptional user experience and effective communication of services, leading to a 65% increase in online engagement
- Orchestrated the development of a statistical arbitrage software using Natural Language Processing, significantly enhancing market signal identification, equity research, FX trading, asset management, and risk assessment, which resulted in a 20% profit from the initial investment
- Collaborated closely with data analysts and business analysts to leverage insights from multiple data sources, optimizing trading strategies and enhancing market competitiveness

Co-Founder   Minneapolis, MN
Korean Computer Science Student Organization   September 2023 – April 2024
- Coordinated teams to organize impactful events promoting collaborative learning within the Korean computer science community, resulting in a 70% increase in membership and strengthened community engagement
- Curated and maintained a comprehensive database of resources, enhancing access to academic tutorials, internships, and career opportunities

Military Intelligence Management System Specialist   Incheon, Republic of Korea
Republic of Korea Marine Corps   January 2022 – July 2023
- Administered technical support requests and initiated supplier-conducted technical inspections, proactively diagnosing and resolving system and technical issues, ensuring timely repairs, minimizing downtime, and achieving 99% operational uptime
- Classified and analyzed special military intelligence, reporting to the Northwest Islands Defense Command and naval fleets, which strengthened military operations through precise intelligence management

Interpreter   Pohang, Republic of Korea
Republic of Korea Marine Corps   February 2023 – March 2023
- Interpreted and translated classified intelligence between United States Marine Corps and Republic of Korea Marine Corps intelligence cells, ensuring accurate communication of strategic plans for senior officers, including Lt. Gen. James W. Bierman Jr., Lt. Col. Jude Shell, and Lt. Col. Seungmin Lee, resulting in the successful completion and victory of a combined exercise

PROJECTS

Food Near U (Academic Project)   January 2024 – April 2024
- Designed 'Food Near U,' a user interface project that assists University of Minnesota students locate nearby food options
- Utilized Figma extensively for prototyping, iterative design enhancements, and user testing based on comprehensive user feedback

Personal Website (Personal Project)   January 2024 – February 2024
- Architected a personal website featuring intro, about me, experience, projects, resume, and contact information
- Crafted a user-friendly interface and attractive design through flawless integration of HTML, CSS, and Python

Microblogging Platform (Academic Project)   October 2023 – December 2023
- Developed a microblogging platform utilizing Express.js, PUG, and MySQL
- Implemented features such as post sorting, user authentication, profile picture uploads, and dark mode

WhereTo (Personal Project)   August 2023 – October 2023
- Demonstrated a web service for visa sponsorship information, improving accessibility for international students
- Utilized HTML, CSS, and Python to enhance user experience and functionality, ensuring optimized performance across platforms