

# Jason Gwon

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## EDUCATION

### Bachelor of Science in Computer Science

College of Science and Engineering, University of Minnesota - Twin Cities

Expected Graduation: December 2024

Minneapolis, MN

## SKILLS

**Programming Languages:** Java, C, C++, C#, Python, OCaml, HTML, CSS, JavaScript, TypeScript, SQL, Assembly, Dart, OpenGL Shading Language, Linux

**Frameworks/Tools:** Node.js, Express.js, Figma, PUG, Flutter, GitHub, .NET, Visual Studio, Microsoft Office

**Others:** Software Engineering, Full-Stack Development, User Interface Design, User Experience Design, Troubleshooting, IT Support

**Foreign Languages:** English, Korean

## EXPERIENCE

### IT Support Specialist

University of Minnesota Office of Information Technology

Minneapolis, MN

April 2024 – Present

- Cooperated with specialized teams to troubleshoot and resolve a variety of technology-related issues for University of Minnesota customers via phone, chat, and email, increasing customer satisfaction
- Utilized diverse technologies such as TeamDynamix, NTS Service Gateway, Citrix Workspace, BeyondTrust, Webex, WhenToWork, Slack, and Zoom to proficiently resolve technology issues, thereby enhancing customer satisfaction

### Software Engineer

GenXCapital

Birmingham, UK (Remote)

December 2023 – Present

- Spearheaded the development, maintenance, and user interface design of the company website, ensuring an exceptional user experience and flawless communication of services and offerings, resulting in a 60% increase in online engagement
- Contributed on the development of a statistical arbitrage software using Natural Language Processing, enhancing market signal identification, equity research, FX trading, asset management, and risk assessment capabilities, and improving trading efficiency
- Collaborated closely with data analysts and business analysts to leverage deep insights from multiple data sources, optimizing trading strategies and amplifying market competitiveness

### Co-Founder

Korean Computer Science Student Organization

Minneapolis, MN

September 2023 – April 2024

- Coordinated teams to organize impactful events promoting collaborative learning within the Korean computer science community, resulting in a 70% increase in membership and enhanced engagement and knowledge sharing
- Accelerated and curated a comprehensive database of resources, amplifying access to academic tutorials, internships, and career opportunities

### Military Intelligence Management System Specialist

Republic of Korea Marine Corps

Incheon, Republic of Korea

January 2022 – July 2023

- Administered technical support requests and initiated supplier-conducted technical inspections, proactively diagnosing and rectifying system and technical issues, leading to timely repairs, minimized downtime, and ensuring uninterrupted operational continuity with a 98% uptime rate
- Classified and analyzed special military intelligence, reported to headquarters and naval fleets, resulting in strengthened military operations through precise intelligence management

## PROJECTS

### Food Near U (Academic Project)

January 2024 – April 2024

- Conceptualized and designed "Food Near U," a user interface design milestone team project for locating nearby food options for the University of Minnesota students
- Utilized Figma extensively for prototyping and iterative design enhancements based on comprehensive user feedback

### Personal Website (Personal Project)

January 2024 – February 2024

- Architected a personal website featuring intro, about me, experience, projects, resume, and contact information
- Crafted a user-friendly interface and attractive design through flawless integration of HTML, CSS, and Python

### Spotify Playlist Generator (Personal Project)

November 2023 – March 2024

- Spearheaded Python Spotify Playlist Generator, utilizing Spotify API for personalized playlists with up to 10 artists
- Orchestrated flawless web app integration, highlighting expertise in API interaction and continuous development

### Microblogging Platform (Academic Project)

October 2023 – December 2023

- Designed and demonstrated a microblogging platform using Express.js, PUG, and MySQL
- Implemented features such as post sorting, user authentication, profile picture uploads, and dark mode

### WhereTo (Personal Project)

August 2023 – October 2023

- Demonstrated a web service for visa sponsorship information, improving accessibility for international students
- Utilized HTML, CSS, and Python to enhance user experience and functionality, ensuring optimized performance across platforms