# An interview with a Parent (19/10/2020)

01    I, for myself, have learned to be more patient. There are not really many rules at home my children have to follow. But to do their part at home is the most important one for me. My wife and I are both employed. We try to take turns in being at home with the children but we can't do our own housework all by ourself. The children are old enough to help us by cleaning their own rooms, empty the bins, take the vac from time to time. Of course, this counts not as one of their favorite afternoon activities.

02    I don't really know. If my wife and I want the children to do something we think it helps if they understand why it has to be done. For example to help with the housework. What not works is to command them to do something. If you mean, how we motivate them to do something difficult, e.g. to do an exam in school or to compete with an overwhelming strong opponent in football, we try to tell them, how far they got till now, how much they accomplished on their way and what other difficult situations they've overcome till now. We try to encourage them, to give them strength. Most often this works.

03    My wife and I both think that the internet and all its possibilities is very important for our society. But we also think that children need their time in real life. We don't think that it is a good idea to cut them off of apps and services like Instagram and Facebook, but we do think that it is not good if we give these apps and service too much room in the life of our children. Both our children have access to the internet if they need it, e.g. for school or for homework. But in their free time they have only a couple of hours a week for which we allow them to sit in front of a screen, no matter if it is the monitor of their computer or the TV with the Playstation. We don't want to let them waste their whole free time inside our house and in front of monitors. Same thing with an own smartphone. Of course they both want a mobile for their own. But the younger one is only 7 and we don't see why it is necessary that he has a smartphone of his own.

04    I want exactly know what your service does and what information of us or our children you are collecting with your app. We don't want to send you any information about our children if we do not know what you will do with it. For me the best thing would be if you won't need any information of our children at all, but I know that some services will need some information to work properly.

05    I don't really know. An app maybe very useful because you can take all necessary information with you if you need to. And via a website it might be easier to print something if it might be useful. I don't know what your service will be, but it might be useful to print some forms or other information. Maybe both, a website and an app would be helpful.

06    No, I don't think so. Both platforms have their navigation approaches and both work well. I don't think that some thing might be better than the other in terms of navigation or handling.

07    As I mentioned earlier the most important thing for me is to not share any information about me and my family with your app or service. So to have the names of my children anonymized is great thing I think. And I don't want my children to have to upload a photo of them. Maybe you can use randomized cartoon characters as profile pictures? And if the children have to chat with one another I wish that there is some kind of host or moderator that can monitor what they write and intervene if the children are rude to one another or something like that.

08    I don't know. If I think that your service/app will give my children any additional help learning more about integration, other cultures, people and countries and if it helps them to play a part in their community I might encourage my children to use your service/app. But I'll have to learn more about it first.

09    Perhaps it might be a good idea to get their parents to work together with their child with your app/service. They can work with their children and help them understand what is going on with/in your service/app.

10    I think that there is no minimum age to learn what "together" and "community" means. To help other people who can't help themselves is an important aim of a social community. But I do think that there might be some information inappropriate for children under a certain age. Maybe, in an anonymized way, it might help if children, who participate in your service/app enter their age so that you can show them content appropriate for them and to give them tasks they can handle or fulfil. In this way, they can raise their effort and participation in doing something for the community.

11    I think the younger the children are, the more should their parents be involved in your app/service. In this way, parents like my wife and me can develop trust in you, your organization and your app/service. The older the children get, the less should their parents be involved.