Usability Test - Kathi 13 years old

Kathi was explained what the prototype is and what it should do. Because of the language barrier I helped with translating the english, that she couldn't understand herself.

Steps to follow:

1. Simulate a Registration

- Found the data policy too complicated, would like a direct link to the data policy instead of a middle page (data privacy) with options to choose
- Found the help page without any problems and liked it

2. Simulate the log in

- Could use the log in easily
- No questions or ideas to improve it

3. Navigate to the profile page

- Profile button should show the profile picture or be smaller
- Would like to have options to personalize her profile page

4. Navigate to and open a group

- Likes the pastel pink
- Likes the Bell symbol for the voting
- Likes the Menu box

5. Vote in a group

- Likes the polar lights gif and the option to include a gif/picture
- Likes the Information box for an informed decision in the voting

6. Open a group chat

- The three dots are not intuitive, couldn't find the chat without try and error clicking the buttons
- Liked the design in the chat

7. Open your friendlist

- · Found the button easily
- Liked the design of the friends list
- Did not like the yellow of the Unfriend button, should be red in her opinion

8. Navigate to the profile page of a friend

• Navigation (through the chat) is too complicated in her opinion.

9. Open a private chat between friends

- Likes the chat design and functionality
- Would use the report functionality if it was ever needed

10. Open the settings and navigate through the different settings categories

- Likes the look of the settings home page
- Likes the option to choose who can start a chat with you and who can see your profile picture
- Likes that you can block other users

11. Log out

• Did not care that the log out button is hidden in the settings (stays always logged in in her other apps)

12. Delete your profile in the prototype

• Likes that the deletion of the profile has a warning that you have to accept.