# Feedback:

#### General comments:

- The prototype should have a similar design, i.e. same background image or single-color background, black text, colored or black / white symbols, etc.
- Use either colored or black / white symbols, not both!
- Likewise, the text size and text style should be identical / standard in the whole prototype.
- Observe distances to the outside (of the screen).

### Log In Page:

- It would be better if the background image would change (for example to match the season (= Jahreszeiten)), because you also get the feeling that someone is working on it / checking it and is taking care of this app.
- Another example for children: Christmas background image, Halloween image, etc. (but no religious holiday pictures).
- Include error messages / pop-up message in case the email or password or both are wrong.

### Reset your password Page:

- The text is to less readable!
- Place everything, the buttons and the text on a transparent, lightly translucent background (like the top bar with time and WLAN icon). Then it doesn't matter which background image you take, as long as you have the transparent background area in front of it, you can read the text as well as see the image.
- Include a pop-up message if an email was sent successfully and an error message if an incorrect email was entered.

### Register new Account Page:

- Place everything, the buttons and the text on a transparent, lightly translucent background (like the top bar with time and WLAN icon). Then it doesn't matter which background image you take, as long as you have the transparent background area in front of it, you can read the text as well as see the image.
- Make the fields for first name and last name a bit longer, because many users can also have for example two first names or two last names.
- The 'Help' Button a little bit hard to read → make it more readable by changing the color of the button and a different text color (black).
- Include a pop-up message that asks a user if all data entered is correct (safety mechanism).

 Include a 'Cancel' button (beside the 'Registration' button) to return to the 'Log In' page. You might have clicked on the 'Registration' button by mistake, although you already have an account and then just want to go back to the start page.

# Help Center Page:

- Display the transparent, translucent background better → Like the top bar with time and WLAN icon.
- Maybe the transparent background should be displayed or placed over the whole screen.
- The information inside is good.

#### Data privacy Page:

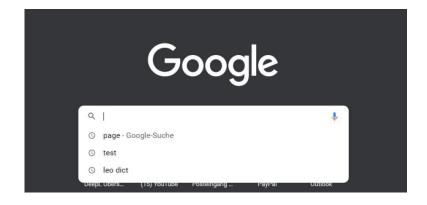
 Instead of displaying buttons, write the three main points as headlines and link them to the appropriate pages. For example, if you click on the line 'Cookie Policy & other storage technologies', you will be forwarded to the next page.

### Cookies / General Terms – AGB / Data policy – Privacy and Safety Pages:

- Maybe the transparent background should be displayed or placed over the whole screen.
- Do not make any showy underlines.
- Better use a black text color (for better reading).

### Homepage:

The search bar should be made functional. If this is the case, the rest of the
page should be displayed darker when typing in the search, to put the search
function in the foreground and the rest of the page in the background.
Likewise, the data you have entered so far should be saved and displayed as
suggestions as soon as you click on the search field (like the Google search).



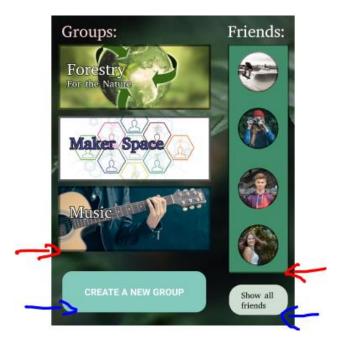
- The navigation bar (About us, Topics etc.) should also be made functional (dropdown menu). Also, the text of the navigation bar (About us, Topics, etc.) should be shown in a different color (black) to make it easier to read.
- Maybe you could design the main page / home page like a news page. You
  could have a navigation bar at the top which you can move to left and right
  and when you click on one of the categories, all messages are listed from top
  to bottom and you only have to scroll down. And you can then click on news
  messages separately.





# Profile Page:

- If a user doesn't have a profile picture, a user-circle should be displayed, like on Facebook or WhatsApp.
- A search function for new groups and friends should be implemented so that the user can, for example, search for new users more quickly, can then select the user and go to his profile page.
- Place the buttons and the images at the same height.



# Friend Page:

- The headline should not disappear behind the list of names when you scroll. The headline should be permanently visible!
- For every user on your friends list should be a 'block' button, so that you can block them directly, otherwise the list of blocked users under Settings → Chat Settings makes no sense.
- There should also be the possibility to report every user and not only block them.
- What would still be good is if there was a "+" button at the top right of the page so that you can directly add a new friend on the friends list.

# Settings Page:

• Everything fits so far. But please pay attention to the general comments on the first page.

### **Notification Settings Page:**

• Everything fits so far. But please pay attention to the general comments on the first page.

# **KJR Contact Page:**

 It would be better to insert three buttons at the bottom of the page: For calling, sending email and chatting. Reason: Because you already have the phone in your hand. • The rest fits so far. But please pay attention to the general comments on the first page.

# Feedback Page:

• Everything fits so far. But please pay attention to the general comments on the first page.

### **Chat Settings Page:**

- The unblock button is not readable. Better use a white text color for it.
- The buttons should all have the same size and look exactly the same.
- Should the profile images of the blocked persons not be displayed? Maybe you should make them visible.

#### FAQ Page:

- It would be better to insert three buttons at the bottom of the page: For calling, sending email and chatting. Reason: Because you already have the phone in your hand.
- The rest fits so far. But please pay attention to the general comments on the first page.

### **Privacy Settings Page:**

- The delete button is not readable. Better use a white text color for it.
- The buttons should all have the same size and look exactly the same.

### Account deletion Page:

- The return arrow did not work.
- Everything fits so far. But please pay attention to the general comments on the first page.

# Friends Profile Page:

- The return arrow did not work. Should return to the group chat again!
- It should also be possible to click on their groups to get more information about them.

#### Single Chat Page:

• The picture on the bottom left is wrong, you can't suddenly be Julie even though you have a different picture on the profile page and your name is Alice.

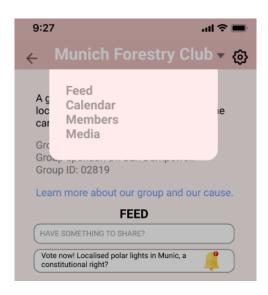
- The settings say that you can leave the group, but this makes no sense for a private chat. Also, the other group functions do not make sense in a private chat.
- You could further improve the lower "Type a reply here..." bar by following the design of WhatsApp / Instagram:
  - o A "+" Symbol for camera, room, document, location photo/video, etc.
  - A microphone icon for voice messages (perhaps useful for children who cannot write well).
- A camera icon (to take pictures right away).

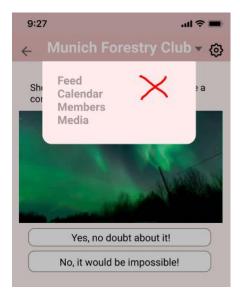
### Group Chat Page (Process Live Discussion):

- You could further improve the lower "Tab here to type a reply..." bar by following the design of WhatsApp / Instagram:
  - o A "+" Symbol for camera, room, document, location photo/video, etc.
  - A microphone icon for voice messages (perhaps useful for children who cannot write well).
  - A camera icon (to take pictures right away).
- The picture below is wrong, you can't suddenly be another person.
- A message from Alice is also to be displayed. This should be on the right side.
   Also place the picture on the right side and the chat message from Alice should be shown in a different color.

# **Group Voting Page:**

 Why is a dropdown menu here? This is only a voting page and the dropdown menu should only be visible on Group page. You do not need a calendar, members, media etc.





- Also remove the chat function during voting (do not insert three dots below).
- The return arrow did not work. Should return to the group page again!

 Chat function would not be visible to a user. The three points below show rather that the page actually continues (wipe right or left) and not that there is a chat function → Either create a button below or add the chat function in the dropdown menu.

### Group creation Page (create a new group):

• If you create a new group, you should also have the possibility to upload a title image or background image. Otherwise, how else could you upload the whole single pictures on the profile page (in the category "Groups")?



- After creating a new group there should be additional functions like a "+" symbol to:
  - Add your friends
  - Upload pictures / videos
  - o define additional subtasks (optional) with dates, time etc.
  - Have a calendar function (optional)