Usability Test – Steffi (16-years-old)

The usability test was conducted by the 16-year-old Steffi. She was also explained the functionality and described what exactly our prototype is.

The following points were checked:

Testing the login page/registration:

- She likes data protection (security is important to her).
- She found the buttons pretty fast.
- Did not find the help function (too small and only on one page).
- Likes the background image.
- She has understood the functionality.

Open the home page + test options in it:

- She finds the home page strangely structured (too many things within one page).
- She does not like the color purple.
- The profile button should contain a picture.
- Too much data on one page.

Open and operate your profile page:

- Want to have more options to make the profile page better.
- She likes the color of this page.
- Quickly found the buttons and understood the functions.

Vote in a group:

- Finds the information very well described.
- Likes the GIF.
- Likes the buttons, easy to use.

Open a group chat:

- Did not know where to find it.
- Placed too complicated.
- The group chats should then contain the same ideas as the single chat.
- The structure is very simple (within the chat).

Start private chat:

- She finds the structure very practical and simple.

- She would like to have voice messages as options inside.
- Would also like to have the possibility to send documents, videos, etc.

Testing the settings:

- She finds the settings well structured.
- Found all buttons and functionalities pretty fast.
- She does not like the color of the buttons and the background color.
- We should make the bars look better.

Testing the deletion of a profile:

- The button is much too red (difficult for children to read things).
- She likes the safety mechanism very much!
- Found the button 'delete'.

Opening and operating a friends list:

- Found the buttons and the page immediately.
- Finds it simply displayed.
- Likes the profile pictures and the bars.

Testing the log out:

- Does not find the button.
- Finds the button in the main menu better.
- Logging out worked well.