Delete TC Cache

Scope

This document will explain how to delete the Teamcenter cache and temporary area.

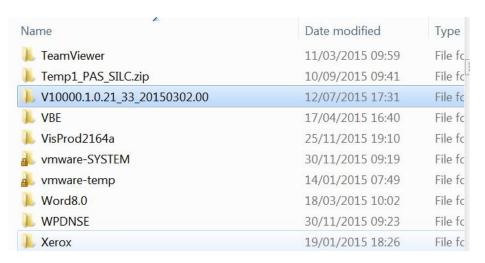
Teamcenter Temp clean

1) In Window Explorer on top menu bar digit

%TEMP%



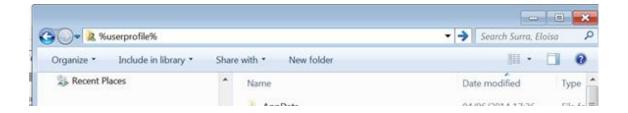
2) Search for folder called V1000.1.xx.xxx.xxxxxxx or V0800.x.xxx



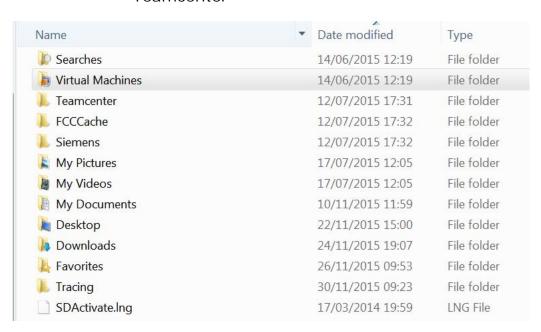
3) Delete the folder

Teamcenter Cache delete

 In Window Explorer on top menu bar digit %userprofile%

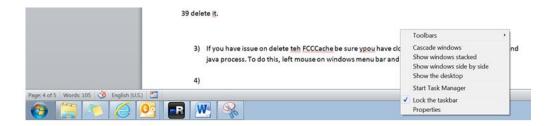


- 2) Search for the following folders:
 - FCCCache
 - Siemens
 - Teamcenter



3) Delete them.

4) If you have issue on delete the FCCCache folder or one of the other folder be sure you have close all the Teamcenter application and java process. To do this, left mouse on windows menu bar and select Start Task Manager



- 5) Search for the following processes:
 - Teamcenter.exe,
 - Ugraf.exe
 - Java.exe and
 - javaw.exe
- 5) Stop them
- 6) Run again point 3)