

# **CHERRY Shipping Line Company Policy**

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# **CHERRY Shipping Line Comprehensive Company Policy**

## **1. Bill of Lading Requirements**

### **1.1 Bill of Lading (B/L) Types**

CHERRY accepts both Original Bills of Lading (OBL and Sea Waybills (SWB) for all shipments.

Electronic Bills of Lading (e-B/L) are available upon request for select routes.

- Seaway Bills: Not allowed for any shipments to Brazil.
- Original Bills of Lading:
  - For PECEM, MANAUS, and SALVADOR: Must be issued outside Brazil.
  - Minimum of three original copies required.
  - Must be marked as "Original" or "Original Bill of Lading" or "Surrendered".

### **1.2 Shipper Details**

- Full name and complete address are mandatory.
- Contact information (phone and email) must be provided.
- P.O. Box alone is not sufficient; a physical address is required.

### **1.3 Consignee Information**

- Full name and complete address are mandatory.
- Contact information (phone and email) must be provided.
- For "To Order" B/Ls, the notify party must be a company located in the destination country.
- "To Order" Consignee:
  - Notify party must include CNPJ number.
  - Format: "TO ORDER OF [Bank Name]" in consignee field
  - Example: "TO ORDER OF BANCO DO BRASIL S.A."
  - Consignee must have a physical address in Brazil.
  - Format: "Company Name, Street Address, City, State, ZIP Code, Brazil"

- Example: "ABC Importações Ltda., Av. Paulista 1000, São Paulo, SP, 01310-100, Brazil"

#### **1.4 Notify Party Details**

- The notify party must be a company located in the destination country.
- Full name and complete address are mandatory.
- Contact information (phone and email) must be provided.
- "To Order" Consignee in Brazil:
  - Notify party must include CNPJ number.
  - Format: "TO ORDER OF [Bank Name]" in consignee field
  - Example: "TO ORDER OF BANCO DO BRASIL S.A."
- CNPJ Number (Brazil):
  - Format: XX.XXX.XXX/XXXX-XX
  - Example: "CNPJ: 12.345.678/0001-90"

#### **1.5 Tax Identification Numbers**

- Tax ID or Business Registration Numbers are required for both consignee and notify parties.
- Format requirements vary by country; please consult local CHERRY offices for specific guidelines.

#### **1.6 Cargo Description**

- Detailed and accurate description of goods is mandatory.
- Generic terms like "Consolidated Cargo" or "Said to Contain" are not accepted.

#### **1.7 General Requirements**

- **CBM (Cubic Meter):**
  - Mandatory on all Bills of Lading.
  - Format: XX.XX CBM (e.g., 24.50 CBM).
  - For multiple containers, list CBM per container.

**- Freight and Charges:**

- Prepaid and collect options are available for most routes, subject to prior approval.
- All applicable charges must be itemized on the Bill of Lading.
- Use three-letter currency codes (e.g., USD, EUR, CNY).
- Example: "Ocean Freight: USD 1,500.00, BAF: USD 200.00, THC: USD 150.00"

**- Seal Number:**

- Mandatory for all container shipments.
- Format: Alphanumeric, up to 20 characters.
- Example: "CHRY123456"

**- H.S. Code:**

- 6-digit Harmonized System Code mandatory.
- Must match the cargo description.
- Multiple HS codes allowed for mixed cargo.
- Example: "847130 - Portable digital automatic data processing machines, weighing not more than 10 kg, consisting of at least a central processing unit, a keyboard and a display"

## **1.8 Special Instructions**

Any special handling or temperature requirements must be clearly stated on the B/L.

## **2. Payment Terms**

### **2.1 Prepaid Shipments**

All charges for prepaid shipments must be settled before cargo release at destination.

### **2.2 Collect Shipments**

Collect shipments are accepted for most routes, subject to credit approval. Certain destinations may require prepayment of specific local charges.

## **2.3 Credit Terms**

Credit facilities are available for regular customers, subject to approval. Standard credit terms are 14 days from the date of invoice.

## **3. Weight Requirements**

- Gross weight must be in kilograms, rounded to two decimal places.
- Format: "XX,XXX.XX KG" per container.
- VGM (Verified Gross Mass) must be provided before container is loaded.
- Example: "Container CHRY1234567, Gross Weight: 18,500.00 KG, VGM: 18,650.00 KG"

## **4. Cargo Restrictions and Requirements**

### **4.1 Wood Packaging**

- All wood packaging must comply with ISPM 15 regulations.
- Fumigation certificate must be provided.
- Marking: "IPPC logo, XX (ISO country code), 000 (unique number), YY (treatment type)"

### **4.2 Prohibited Items**

- Used cars: Strictly prohibited, no exceptions.
- Used tires: Not accepted at any South American port.
- List of other prohibited items available upon request.

### **4.3 Personal Effects/Household Goods**

- Consignee must be a registered company (e.g., Freight Forwarder).
- Detailed packing list required, including item descriptions and values.
- Maximum value: USD 3,000 per shipment.
- For Brazilian nationals: CPF number required.

- For foreigners: Passport number required.
- Format: "CPF: XXX.XXX.XXX-XX" or "Passport: AXXXXXXXXX (Country)"

#### **4.4 Dangerous Goods**

- Acceptance of dangerous goods is subject to IMDG regulations and CHERRY's internal policies.
- Advance booking and approval are required for all dangerous goods shipments.
- IMDG compliance mandatory for all dangerous goods shipments.
- Material Safety Data Sheet (MSDS) required in Portuguese or English.
- Dangerous Goods Declaration must be provided 72 hours before vessel arrival.
- Required Documents in Portuguese:
  - FISPQ (Ficha de Informação de Produto Químico)
  - Ficha de Emergência (Anexo VIII da NR 29)
  - Declaração de Mercadorias Perigosas (Anexo VII da NR 29)

#### **4.5 Reefer Cargo**

- Reefer cargo bookings must be made at least 5 working days before vessel departure.
- Temperature settings and ventilation requirements must be clearly specified.

#### **4.6 Out of Gauge (OOG) Cargo**

- All OOG cargo is subject to special approval and may incur additional charges.
- Detailed dimensions and weight distribution must be provided at the time of booking.

#### **4.7 Waste and Scrap Materials**

- Acceptance of waste and scrap materials is subject to destination country regulations.
- Additional documentation may be required for such shipments.

## **5. Scheduling and Documentation Timeline**

- Empty Container Pick-up: Minimum 96 hours before vessel's berthing time.
- Stuffed Container Delivery: Minimum 48 hours before vessel's berthing time.
- Loading Document Completion: Minimum 48 hours before vessel's berthing time.
- Must include container number, seal number, and VGM.
- Vessel Cut-off: 24 hours before vessel's berthing time.
- Documentation Cut-off: 24 hours before vessel's berthing time.

### **5.1 Pre-Loading Timeline**

- Empty container release: Minimum 96 hours before vessel berthing
- Shipping instructions submission: Minimum 48 hours before vessel berthing
- Laden container gate-in: Minimum 24 hours before vessel berthing
- Customs regulations for cargo handling and documentation must be followed

## **6. Compliance and Sanctions**

- All shipments screened against UN, EU, USA, and Brazil sanctions lists.
- Verification includes: individuals, entities, HS Codes, and commodities.
- Compliance team available 24hours/7Days for urgent screenings.
- Annual compliance training mandatory for all staff.

## **7. Customs and Port Operations**

### **7.1 Export Procedures**

- Electronic Export Declaration (DU-E) required for all Brazilian exports.
- Submission deadline: 24 hours before vessel departure.
- Export declarations and certificates must be valid at time of shipment.

### **7.2 Import Procedures**

- Import Declaration (DI) must be filed within 90 days of cargo arrival.

- Red channel (physical inspection) may delay cargo release by 3-5 days.
- Import clearance procedures and timeframes vary by country.
- Arrival Notice shall be sent to Notify and/or Consignee before 7(Seven), 5(Five), 3(Three), 2(Two) working day when the vessel arrives at the discharged port.
- Delivery Order shall be released to Notify and/or Consignee before 2(Two) working day when the vessel reaches the discharged port after collecting Original Bill(s) of Lading or Surrender Bill(s) of Lading, all discharged costs; including Freight(Collected), Discharged THC, Cleaning/Watching of Container, Wharfage, Emergency Bunker Surcharge, Cost Recovery Surcharge and so on incurred by the discharged cargo(es); with the copy of Import and Customs Clearance Documents.

### **7.3 Transshipment**

- Transshipment cargo requires separate documentation.
- Minimum connection time: 72 hours for FCL, 96 hours for LCL.

### **7.4 Customs Documentation**

- Manifest information must be submitted 24 hours before vessel departure.
- Corrections to manifest data may be subject to fees and penalties.
- Country-specific requirements for additional documentation must be followed.

### **7.5 Country-Specific Regulations**

- Importers/exporters must comply with all local customs and trade regulations.
- Certain commodities may require special licenses, permits, or certificates.
- Adherence to local restricted/prohibited goods lists is mandatory.

### **7.6 Customs Clearance Procedures**

- Delivery orders are subject to completion of customs formalities.
- Non-compliance with customs regulations may result in delays, fines, or cargo seizure.
- CHERRY shall comply with the following when calling at U.S. port(s) for loading and/or discharging cargo:



- 1) Update & maintain Standard Carrier's Alpha (SCA) Code
- 2) Update & maintain International Carrier Bond (ICB)
- 3) Update & maintain Certificate of Financial Responsibility (COFR)
- 4) Comply with Electronic Notice of Arrival/Departure System (e-NOA/NOD)

These are essential requirements for complying with U.S. maritime regulations and ensuring safe operations.

## **8. Transportation and Terminal Operations**

### **8.1 Inland Haulage/Transportation**

- Pre-carriage booking required minimum 72 hours in advance.
- Weight restrictions apply: Max 26 tons for 20' container, 28 tons for 40' container.
- Weight and dimension restrictions apply for road and rail transport.
- Special permits may be required for oversized or overweight cargo.
- Compliance with local transportation safety regulations is mandatory.

### **8.2 Terminal Operations**

- Free time at terminal: 7 calendar days from discharge.
- Reefer containers: Max 3 days free time, electricity charges apply from day 1.
- Cut-off times for cargo delivery to port must be strictly observed.
- Free time allowances vary by port and cargo type.
- Storage charges apply after free time expiration as per published tariffs.

## **9. Customer Service**

- 24Hours/7Days customer support available via phone and email.
- Track and trace available through online portal and mobile app.
- Claims must be submitted within 3 days of delivery for visible damage, 7 days for non-visible damage.

## **10. Environmental Policy**

- Commitment to reduce CO2 emissions by 40% by 2030 (baseline 2008).
- Use of low-sulfur fuel in all vessels.
- Electronic documentation encouraged to reduce paper waste.

## **11. Special Services**

### **11.1 Reefer Cargo**

- Pre-trip inspection (PTI) mandatory for all reefer containers, including the temperature requested by the customer.
- Temperature logs provided upon request.
- Generator set available for inland transport, must be requested 48 hours in advance.

### **11.2 Project Cargo**

- Detailed cargo specifications required 14 days before vessel arrival.
- Engineering team available for custom loading plans.
- Special equipment (flat racks, open tops) subject to availability.

## **12. Customs and Regulatory Compliance**

- Shippers are responsible for ensuring compliance with all applicable customs regulations.
- CHERRY reserves the right to refuse shipments that do not comply with local or international regulations.

## **13. Payment Terms**

- Credit customers: Payment due within 30 days of Bill of Lading date.
- Non-credit customers: Payment required before issuance of Bill(s) of Lading and/or release of cargo.
- Accepted payment methods: Bank transfer, letter of credit, cash against documents.

## **14. Insurance**

- CHERRY strongly recommends that customers obtain adequate cargo insurance.
- CHERRY's liability is limited as per the terms and conditions of the B/L.
- CHERRY shall take out an additional insurance such as Ship Owners' Liability (SOL) Insurance depending on the characteristics of the cargo, the value of the invoice of the cargo, and the location where the cargo was loaded on the ship.

## **15. Claims and Liability**

- All claims must be submitted in writing within 3 days of delivery for visible damage, and 7 days for non-visible damage.
- CHERRY's liability is governed by the terms and conditions printed on the reverse of the B/L.

## **16. Amendments and Corrections**

Amendments to B/Ls after issuance are subject to a fee and approval by CHERRY. Corrections due to customer error may incur additional charges.

This policy is subject to change. Always refer to the most recent version for up-to-date information. For any questions or clarifications, please contact CHERRY Shipping Line's customer service department.

# **▽ CHERRY Shipping Line: United Arab Emirates (UAE) - Requirements and Restrictions**

## **1. Documentation Requirements**

### **1.1 Bill of Lading (B/L) Types**

- Original Bill of Lading (OBL)
  - Minimum of three original copies required
  - Must be marked as "Original" or "Original Bill of Lading"

- Sea Waybill (SWB)
  - Non-negotiable document
  - Allows for faster release of cargo at destination
- Electronic Bill of Lading (e-B/L)
  - Paperless alternative to traditional B/L
  - Must comply with UAE electronic transaction laws

## **1.2 Shipper Details**

- Full legal name of the shipper (company or individual)
- Complete physical address including street, city, state/province, and country
- Contact information:
  - Email address (mandatory)
  - Phone number with country and area code (mandatory)
  - Fax number (if available)
- P.O. Box can be included as additional information, but cannot replace physical address

## **1.3 Consignee Details**

- Full legal name of the consignee (must be a company registered in the UAE)
- Complete physical address in the UAE including:
  - Building name/number
  - Street name/number
  - City
  - Emirate
- UAE trade license number or company registration number
- Contact information:
  - Email address (mandatory)
  - Phone number with country and area code (mandatory)
  - Fax number (if available)
- P.O. Box can be included but cannot replace physical address
- For "To Order" B/Ls:

- Consignee field should state "TO ORDER OF [Bank Name]"
- Notify party must be a UAE registered company

#### **1.4 Notify Party Details**

- Full legal name of the notify party (must be a company registered in the UAE)
- Complete physical address in the UAE (same format as consignee)
- Contact information:
  - Email address (mandatory)
  - Phone number with country and area code (mandatory)
  - Fax number (if available)
- P.O. Box can be included but cannot replace physical address
- For "To Order" B/Ls, notify party must include UAE trade license number

#### **1.5 Cargo Description**

- Detailed and accurate description of goods including:
  - Common trade name
  - Material composition
  - Intended use
  - Brand name (if applicable)
- Specific details required for certain commodities:
  - For chemicals: CAS number, UN number, and IMDG class
  - For machinery: Make, model, and serial number
  - For textiles: Fiber content and construction (e.g., 100% cotton, woven)
- Prohibited terms:
  - "Said to Contain"
  - "Freight of All Kinds (FAK)"
  - General terms like "Consolidated Cargo" or "General Merchandise"

#### **1.6 Harmonized System (HS) Codes**

- 6-digit HS code required for all items
- Must match the cargo description

- For mixed cargo, list all applicable HS codes
- Ensure codes are up-to-date with the latest UAE Customs tariff

### **1.7 Packaging Details**

- Outer packaging:
  - Type (e.g., cartons, pallets, drums, crates)
  - Number of each type
  - Dimensions and weight of each package type
- Inner packaging:
  - Description of how goods are packed within outer packaging
  - Number of units per inner package
- For containerized cargo:
  - Container number(s)
  - Seal number(s)
  - Container size and type

### **1.8 Freight Details**

- All charges must be clearly itemized on the B/L, including:
  - Ocean freight
  - Terminal handling charges
  - Documentation fees
  - Any other applicable surcharges
- Currency must be specified (preferably in USD or AED)
- Indicate whether charges are prepaid or collect
- For "Freight Collect" shipments, obtain prior approval from CHERRY's UAE office

## **2. Operational Requirements**

### **2.1 Payment Terms**

- Freight collect shipments:
  - Require prior approval from CHERRY's UAE office
  - Credit checks may be conducted on the consignee

- Mandatory collect charges in UAE:
  - Destination Delivery Order Fee
  - Terminal handling charges at destination
  - Container cleaning fees (if applicable)
- All origin charges must be prepaid unless otherwise agreed

## **2.2 Part Load B/Ls**

- Acceptable for FCL (Full Container Load) shipments
- All B/Ls for a single container must have the same consignee
- Clearly indicate "Part Load" on each B/L
- Total quantity on all part load B/Ls must match the container manifest

## **2.3 Printing B/L at Destination**

- Permitted upon request
- Additional fees may apply
- Original B/L must be surrendered or a Letter of Indemnity provided

## **2.4 Transit Cargo**

- Accepted on consignee's risk and expense
- CHERRY's responsibility ends at discharge port
- Transit cargo must be declared on the B/L
- Special documentation may be required for certain commodities

## **3. Restrictions and Prohibited Items**

### **3.1 Waste Materials**

- Strict prohibition on import/export/transit of waste materials without proper approvals
- Regulated under UAE Federal Law No. 24 of 1999 on Protection and Development of the Environment
- Advance notification required for approved waste shipments:
  - Submit to Ministry of Climate Change and Environment
  - Deadline: 60 days before expected arrival

- Waste Electrical and Electronic Equipment (WEEE) subject to specific regulations

### **3.2 Personal Effects and Used Vehicles**

- Personal effects:
  - Must be handled by approved freight forwarders or moving companies
  - Detailed packing list required
  - Value declaration for each item
  - Original passport copy of owner required
- Used vehicles:
  - Age restriction: Not older than 5 years for passenger vehicles
  - Must meet UAE safety and environmental standards
  - Original vehicle documents required
  - Pre-shipment inspection certificate mandatory

### **3.3 Prohibited Items**

- Comprehensive list of prohibited items:
  - Alcoholic beverages
  - Pork and pork products
  - Weapons, ammunition, and explosives
  - Pornographic or seditious materials
  - Narcotics and psychotropic substances
  - Counterfeit currency and goods
  - Ivory and endangered species products
  - Asbestos and products containing asbestos
  - Radioactive materials (unless approved by UAE Nuclear Energy Corporation)

## **4. Additional Requirements**

### **4.1 Customs and Regulatory Compliance**

- Adherence to UAE Customs Law and regulations
- Compliance with UAE free zone regulations for shipments to/from free zones



- Proper licenses and permits for restricted goods
- CHERRY reserves the right to refuse non-compliant shipments

## **4.2 Advance Notification**

- Required for:
  - Dangerous goods (72 hours prior to arrival)
  - Oversized or heavy lift cargo (7 days prior to arrival)
  - Live animals (48 hours prior to arrival)
  - Perishable goods (24 hours prior to arrival)

## **4.3 Container Weight Verification**

- Verified Gross Mass (VGM) required as per SOLAS regulations
- Two permissible methods:
  1. Weighing the packed container
  2. Weighing all packages and cargo items, including packing and securing material
- VGM must be submitted before container is loaded onto the vessel
- Deadline: As per individual terminal cutoff times

## **5. Special Handling Requirements**

### **5.1 Dangerous Goods**

- Compliance with latest IMDG Code
- Dangerous Goods Declaration required
- Material Safety Data Sheet (MSDS) in English and Arabic
- Proper UN packaging and labeling
- Advance booking required: Minimum 7 days before vessel arrival

### **5.2 Temperature-Controlled Cargo**

- Specific temperature range must be stated on booking and B/L
- Pre-trip inspection (PTI) certificate required for reefer containers
- Genset must be arranged for inland transportation
- Summer month restrictions:
  - Certain perishables prohibited from June 1 to September 30

- Special packaging requirements for heat-sensitive goods

### **5.3 High-Value Cargo**

- Definition: Goods valued at over USD 1,000,000 per container
- Special security measures:
  - Sealed high-security locks
  - GPS tracking devices
  - Armed guards (subject to UAE regulations)
- Additional documentation:
  - Itemized value list
  - Special insurance certificates
  - Bank guarantee may be required

## **6. Contact Information**

For any queries or clarifications regarding shipments to/from the UAE, please contact:

CHERRY Shipping Line UAE Office Address: [Insert detailed address] Phone: [Insert phone number] Email: [Insert email address] Operating Hours: [Insert hours]

24/7 Emergency Contact: [Insert emergency number]

Note: This policy is subject to change without notice. Always check for the most recent updates before booking or shipping. Last updated: [Insert date]

## **▽ CHERRY Shipping Line: United States of America (USA) - Requirements and Restrictions**

### **1. Documentation Requirements**

#### **1.1 Bill of Lading (B/L) Types**

- Original Bill of Lading (OBL)
  - Negotiable document

- Must be surrendered to release cargo
- Sea Waybill (SWB)
  - Non-negotiable document
  - Allows for faster release of cargo at destination
- Electronic Bill of Lading (e-B/L)
  - Available for most routes
  - Subject to U.S. electronic transaction laws

## **1.2 Shipper Details**

- Full name and complete address required
- Contact information:
  - Phone number with country and area code (mandatory)
  - Email address (mandatory)
- P.O. Box is accepted but not sufficient alone
- For AMS filing purposes, include:
  - Tax Identification Number (for U.S. companies)
  - Or unique identification number (for foreign companies)

## **1.3 Consignee Details**

- Full name and complete address required
- Contact information:
  - Phone number with country and area code (mandatory)
  - Email address (mandatory)
- P.O. Box is accepted but not sufficient alone
- For "To Order" B/Ls:
  - Consignee field should state "TO ORDER OF [Bank Name]"
  - Notify party must be the actual consignee
- Include Importer of Record number if different from consignee

## **1.4 Notify Party Details**

- Full name and complete address required
- Contact information:

- Phone number with country and area code (mandatory)
- Email address (mandatory)
- P.O. Box is accepted but not sufficient alone
- For "To Order" B/Ls, notify party must be the actual consignee

### **1.5 Cargo Description**

- Detailed and accurate description of goods is mandatory
- Vague descriptions are not acceptable
- Must include:
  - Precise and accurate commodity description
  - Number of packages
  - Type of packages (e.g., pallets, cartons, drums)
- Prohibited terms:
  - "Said to Contain"
  - "Freight of All Kinds (FAK)"
  - General terms like "Consolidated Cargo" or "General Merchandise"
- For chemicals: Include CAS number, UN number, and hazard class
- For textiles: Provide fiber content, construction, and any special finishes

### **1.6 Harmonized System (HS) Codes**

- 6-digit HS Code is required for all shipments
- Must match the cargo description
- For mixed cargo, list all applicable HS codes
- Ensure codes are up-to-date with the latest U.S. Customs tariff

### **1.7 Packaging Details**

- Both outer and inner packaging details must be provided
- Include:
  - Type of packaging (e.g., cartons, pallets, drums)
  - Number of pieces per package type
  - Total number of packages
- Pallets alone are not considered sufficient packaging information

- For containerized cargo:
  - Container number(s)
  - Seal number(s)
  - Container size and type

## **1.8 Freight Details**

- All applicable charges should be clearly stated on the B/L
- Indicate whether charges are prepaid or collect
- Currency must be specified (preferably in USD)

## **2. Operational Requirements**

### **2.1 Payment Terms**

- Both prepaid and collect shipments are accepted
- No restrictions on collect charges for general cargo
- For personal effects:
  - Charges cannot be invoiced to direct private parties
  - Must be handled through a freight forwarder or moving company
- Credit approval may be required for collect shipments

### **2.2 Part Load B/Ls**

- Part load B/Ls are acceptable but must have a common Consignee or Notify Party
- Clearly indicate "Part Load" on each B/L
- Total quantity on all part load B/Ls must match the container manifest
- Freight can be split if required

### **2.3 Printing B/L at Destination**

- Acceptable upon request
- May incur additional fees
- Original B/L must be surrendered or a Letter of Indemnity provided

### **2.4 Special Requirements**

- Automated Manifest System (AMS) filing:
  - Mandatory for all US-bound cargo

- Must be filed 24 hours before vessel loading at foreign port
- Importer Security Filing (ISF):
  - Required for all ocean freight shipments to the USA
  - Must be submitted 24 hours before cargo is laden aboard a vessel
  - CHERRY can file ISF on behalf of the importer for an additional fee

### **3. Restrictions and Special Handling**

#### **3.1 Dangerous Goods**

- Acceptance subject to IMDG regulations and CHERRY's internal policies
- Advance booking and approval required: Minimum 7 days before vessel arrival
- Required documentation:
  - Dangerous Goods Declaration
  - Safety Data Sheet (SDS)
  - Emergency contact information
- Proper UN packaging and labeling mandatory
- Certain classes of dangerous goods may be prohibited on some routes
- Additional requirements for dangerous goods at US ports:
  - Advance notification to USCG: 96 hours prior to arrival
  - Vessel Stow Plan must be submitted 48 hours prior to arrival
  - Specific storage and segregation requirements as per 49 CFR

#### **3.2 Temperature-Controlled Cargo (Reefer)**

- Temperature settings and ventilation requirements must be clearly specified on booking and B/L
- Pre-trip inspection (PTI) certificate required for reefer containers
- Genset for inland moves may be required depending on the destination
- FDA prior notice may be required for food products

#### **3.3 Out of Gauge (OOG) Cargo**

- Subject to special approval and may incur additional charges

- Detailed dimensions and weight distribution must be provided at time of booking
- Special permits may be required for road transportation

### **3.4 Personal Effects and Household Goods**

- Must be handled by approved freight forwarders or moving companies
- Special documentation may be required:
  - Detailed inventory list
  - Valuation form
  - Copy of passport or government-issued ID
- Subject to U.S. Customs inspection

### **3.5 Restricted Commodities**

- Subject to special handling requirements and additional documentation
- May include:
  - Alcoholic beverages (subject to federal and state regulations)
  - Firearms and ammunition (require special licenses)
  - Certain agricultural products (subject to USDA regulations)
  - Pharmaceuticals and controlled substances (require FDA approval)
  - Hazardous materials (subject to DOT regulations)

### **3.6 Prohibited Items**

- Narcotics and illegal drugs
- Counterfeit goods
- Obscene articles and publications
- Hazardous waste
- Products made by forced labor
- Items violating intellectual property rights

## **4. Weight Restrictions**

### **4.1 General Weight Limits**

- Maximum allowed weight varies by state and route
- Generally:

- For 20' containers: 38,000 lbs (17,237 kg) gross weight
- For 40' containers: 44,000 lbs (19,958 kg) gross weight
- Overweight permits may be required for heavier shipments

## **4.2 Rail Transportation**

- Maximum weight restrictions apply (specific to rail carriers)
- Generally, maximum payload:
  - 20' container: 52,900 lbs (24,000 kg)
  - 40' container: 67,200 lbs (30,500 kg)
- Overweight charges may apply

## **4.3 Road Transportation**

- Weight limits vary by state and route
- Generally, maximum gross vehicle weight: 80,000 lbs (36,287 kg)
- Special permits required for overweight or oversized cargo
- Dimension restrictions may apply on certain routes

## **5. Customs and Regulatory Compliance**

### **5.1 U.S. Customs and Border Protection (CBP) Regulations**

- All shipments must comply with CBP regulations
- Advance electronic information required as per CBP's "24-hour rule"
- Compliance with Partner Government Agency (PGA) requirements (e.g., FDA, USDA, FCC)

### **5.2 Container Security Initiative (CSI)**

- Compliance with CSI requirements for cargo screening
- May require additional inspections at origin ports

### **5.3 Wood Packaging Materials**

- Must comply with ISPM 15 regulations
- Require proper marking indicating heat treatment or fumigation
- Non-compliant wood packaging may result in re-exportation of entire shipment

### **5.4 FDA (Food and Drug Administration) Requirements**



- Special requirements for food, drugs, cosmetics, and medical devices
- Prior Notice may be required for food shipments
  - Must be filed no more than 15 days and no fewer than 8 hours before arrival
- Registration required for food facilities
- Medical devices may require 510(k) clearance or premarket approval

## **5.5 USDA (United States Department of Agriculture) Requirements**

- Specific regulations for agricultural products
- Phytosanitary certificates may be required for plants and plant products
- Import permits required for certain animal products

## **6. Scheduling and Documentation Timeline**

### **6.1 Pre-Loading Timeline**

- Booking confirmation: Minimum 7 days before vessel arrival
- Submission of shipping instructions: 3 working days before vessel arrival
- AMS filing: 24 hours before vessel loading at foreign port
- ISF filing: 24 hours before cargo is laden aboard vessel
- Dangerous goods declaration: 7 days before vessel arrival

### **6.2 Arrival and Discharge**

- Vessel Stow Plan submission: 48 hours before vessel arrival
- Manifest submission: 24 hours before vessel arrival
- Original document submission (if required): 24 hours before vessel arrival

### **6.3 Post-Arrival**

- Customs clearance initiation: Within 15 calendar days of arrival
- Last free day for container pickup: Typically 4-5 days after discharge (subject to terminal policies)

## **7. Demurrage on Exported & Imported Cargoes**

### **7.1 Import Demurrage**

- Free time: Typically 4-5 days from discharge (varies by terminal)
- Demurrage charges apply after free time expires

- Rates increase progressively with time
- Charges are per container per day

## **7.2 Export Demurrage**

- Free time: Typically 5-7 days from gate-in (varies by terminal)
- Demurrage charges apply after free time expires
- Rates increase progressively with time
- Charges are per container per day

## **7.3 Special Considerations**

- Reefer containers may have shorter free time and higher demurrage rates
- Hazardous cargo may be subject to special demurrage terms
- Force majeure events may lead to extended free time (subject to terminal discretion)

## **8. Non-Working Holidays**

### **8.1 Federal Holidays**

- New Year's Day (January 1)
- Martin Luther King Jr. Day (3rd Monday in January)
- Presidents' Day (3rd Monday in February)
- Memorial Day (Last Monday in May)
- Independence Day (July 4)
- Labor Day (1st Monday in September)
- Columbus Day (2nd Monday in October)
- Veterans Day (November 11)
- Thanksgiving Day (4th Thursday in November)
- Christmas Day (December 25)

### **8.2 Impact on Operations**

- Customs offices will be closed
- Port operations may be limited or suspended
- Documentation processing may be delayed

- Additional storage charges may apply if cargo cannot be cleared due to holidays

## **9. Port and Customs Working Hours**

### **9.1 Port Working Hours**

- Regular working hours: 24/7 for most operations
- Gate operations: Usually 08:00 - 17:00, Monday to Friday
- Extended hours and weekend operations available at major ports (additional fees may apply)

### **9.2 Customs Working Hours**

- Regular working hours: Monday to Friday, 08:30 - 16:30
- Extended hours available for urgent clearances (subject to additional fees)
- Varies by port; some major ports offer 24/7 customs services

## **10. Transshipment and Transit Cargo**

### **10.1 Transshipment Procedures**

- All transshipment cargo must be reported to CBP
- In-bond transportation required for moving cargo between ports
- Transshipment time limit: 15 days (extensions possible upon request)

### **10.2 Transit Cargo Requirements**

- In-bond transportation document (CBP Form 7512) required
- Electronic reporting through Automated In-Bond System (AIS)
- Transit time limits vary based on mode of transport and destination

## **11. Unclaimed Cargo Procedures**

### **11.1 Definition of Unclaimed Cargo**

- Cargo is considered unclaimed if not cleared within 15 calendar days of arrival at the port of entry
- For bonded cargo, the time limit extends to 30 days

### **11.2 Notification Process**

- CHERRY will attempt to contact the consignee using all available contact information
- Notifications will be sent at day 10 and day 13 after arrival

- Final notice will be sent on day 15, indicating impending transfer to General Order status

### **11.3 General Order (G.O.) Warehouse**

- Unclaimed cargo will be transferred to a G.O. warehouse after the 15-day period
- Transfer fees and storage charges will be applied and are the responsibility of the cargo owner

### **11.4 Customs Procedures for Unclaimed Cargo**

- CBP will take custody of unclaimed cargo
- After 6 months, CBP may sell or otherwise dispose of the cargo
- Perishable goods may be sold or disposed of sooner to prevent spoilage

### **11.5 Retrieval of Unclaimed Cargo**

- Cargo owners may still claim their goods while in G.O. status
- All accrued charges, including transfer fees, storage, and any customs penalties, must be paid
- Proper documentation and customs clearance must be completed before release

### **11.6 Abandoned Cargo**

- Cargo may be considered abandoned if the owner provides written notice to CBP
- Abandonment does not relieve the owner of liability for freight, storage, and other charges

### **11.7 Common Reasons for Unclaimed Cargo**

- Financial issues of the consignee
- Disputes between buyer and seller
- Incorrect or incomplete documentation
- Failure to comply with U.S. import regulations
- Loss of contact with the consignee

### **11.8 Prevention Strategies**

- CHERRY recommends importers to:
  - Ensure all required documentation is complete and accurate

- Maintain open communication with their customs broker
- Have contingency plans for potential clearance delays
- Keep contact information up to date with CHERRY and customs authorities

## **12. Customs Clearance at USA Discharging Ports**

### **12.1 Entry Filing Requirements**

- Formal entry required for shipments valued over \$2,500 or subject to other agency requirements
- Informal entry possible for lower-value shipments, subject to CBP discretion
- Entry must be filed within 15 calendar days of cargo arrival

### **12.2 Required Documentation**

- CBP Form 3461 (Entry/Immediate Delivery) or CBP Form 7501 (Entry Summary)
- Commercial Invoice
- Packing List
- Bill of Lading
- Certificates of Origin (if applicable)
- Specific documentation for regulated commodities (e.g., FDA, USDA requirements)

### **12.3 Customs Examination**

- CBP may require physical examination or non-intrusive inspection (e.g., x-ray)
- Risk-based targeting system determines level of inspection
- Costs associated with examination, including movement of cargo, are borne by the importer

### **12.4 Customs Bonds**

- Single Transaction Bond or Continuous Bond required for most entries
- Bond amount typically 1.5 to 3 times the value of the shipment plus duties, taxes, and fees

### **12.5 Duty and Tax Payment**

- Payment due at time of entry summary filing

- Options include cash, check, or electronic funds transfer
- Deferred payment possible with prior CBP approval and appropriate bonding

## **12.6 Post-Entry Procedures**

- CBP may review entries up to 5 years after entry summary filing
- Importers should maintain all import records for at least 5 years

## **13. Expanded Regulations for Dangerous Cargo**

### **13.1 Classification and Acceptance**

- All dangerous goods must be classified according to 49 CFR and IMDG Code
- CHERRY reserves the right to refuse any dangerous goods shipment
- Undeclared or mis-declared dangerous goods subject to severe penalties

### **13.2 Documentation Requirements**

- Dangerous Goods Declaration must include:
  - Proper shipping name
  - Hazard class
  - UN number
  - Packing group
  - Number and type of packages
  - Net quantity per package
  - Emergency contact information
- Shipper's Declaration for Dangerous Goods (air waybill) required for any subsequent air transport

### **13.3 Packaging and Labeling**

- Must comply with 49 CFR for domestic transport and IMDG Code for international
- UN-specified packaging required for most dangerous goods
- All packages must bear appropriate hazard labels and marks
- Placarding required for freight containers, bulk containers, and tanks

### **13.4 Stowage and Segregation**

- Follow IMDG Code stowage category assignments

- Adhere to segregation requirements between incompatible dangerous goods
- Special stowage requirements for marine pollutants and temperature-controlled substances

### **13.5 Vessel and Port Requirements**

- Advance Notification of Security (ANOAS) required 96 hours before arrival
- Dangerous Cargo Manifest (DCM) must be available for immediate presentation to authorities
- Some U.S. ports require additional local permits for handling certain dangerous goods

### **13.6 Incident Reporting**

- Any incident involving dangerous goods must be immediately reported to the U.S. Coast Guard
- Written follow-up report required within 30 days of the incident

### **13.7 Training Requirements**

- All personnel involved in handling, preparing, or transporting dangerous goods must be trained
- Training must be repeated every 3 years or when regulations change significantly

## **14. Expanded Regulations for Temperature-Controlled (Reefer) Cargo**

### **14.1 Booking and Documentation**

- Specific temperature range and ventilation settings must be clearly stated on booking and B/L
- Any special handling instructions must be prominently displayed on documentation

### **14.2 Container Requirements**

- Pre-trip inspection (PTI) certificate required for all reefer containers
- Calibrated temperature recording devices mandatory for each container
- Gensets required for all inland moves, including rail transport

### **14.3 Loading and Stowage**

- Proper pre-cooling of cargo and container before loading
- Stowage must allow for proper air circulation within the container

- Cargo loaded must not exceed the container's load line

#### **14.4 Monitoring and Maintenance**

- Reefer containers monitored continuously during ocean transit
- Alarms systems must be operational to alert of any temperature deviations
- Contingency plans in place for equipment malfunctions

#### **14.5 U.S. Cold Chain Compliance**

- Compliance with FDA's Food Safety Modernization Act (FSMA) required for food products
- Time/temperature logs must be maintained and available for inspection
- Cold chain integrity must be maintained during customs inspection processes

#### **14.6 Special Requirements for Pharmaceutical Products**

- GDP (Good Distribution Practice) compliance required
- Specific handling procedures for products requiring controlled room temperature (CRT)
- Additional documentation may be required to prove temperature maintenance throughout transit

#### **14.7 Port Handling of Reefer Containers**

- Priority handling at U.S. ports for temperature-sensitive cargo
- Immediate connection to shore power upon discharge
- Contingency plans for power outages or equipment failures at port

#### **14.8 Customs Clearance for Temperature-Sensitive Goods**

- Expedited clearance procedures available for certain perishable goods
- FDA Prior Notice required for all food products, including temperature-controlled items
- Special inspection procedures to maintain cold chain integrity during examination

### **15. Additional Information**

#### **15.1 CHERRY's Compliance Policy**

- CHERRY reserves the right to refuse shipments that do not comply with local or international regulations



- Regular compliance training for staff
- 24/7 compliance team available for urgent screenings

## **15.2 Contact Information**

For any queries or clarifications regarding shipments to/from the USA, please contact:

CHERRY Shipping Line USA Office Address: [Insert detailed address] Phone: [Insert phone number] Email: [Insert email address] Operating Hours: [Insert hours]

24/7 Emergency Contact: [Insert emergency number]

AMS/ISF Filing Assistance: [Insert dedicated contact]

Dangerous Goods Specialist: [Insert contact]

Reefer Cargo Support: [Insert contact]

## **15.3 Policy Updates**

This policy is subject to change without notice. Always check for the most recent updates before booking or shipping.

Last updated: [Insert date]

# **▽ CHERRY Shipping Line: Qatar - Requirements and Restrictions**

## **1. Documentation Requirements**

### **1.1 Bill of Lading (B/L) Types**

- Original Bill of Lading (OBL)
- Sea Waybill (SWB)
- Electronic Bill of Lading (e-B/L) - subject to Qatar's electronic transaction laws

### **1.2 Shipper Details**

- Full name and complete address required

- Contact information:
  - Email address (mandatory)
  - Phone number with country and area code (mandatory)
- P.O. Box is acceptable as additional information only

### **1.3 Consignee Details**

- Full name and complete address required
- Contact information:
  - Email address (mandatory)
  - Phone number with country and area code (mandatory)
- Must be a company registered in Qatar
- P.O. Box is acceptable as additional information
- For "To Order" B/Ls:
  - Consignee field should state "TO ORDER OF [Bank Name]"
  - Notify party must be a Qatar registered company

### **1.4 Notify Party Details**

- Full name and complete address required
- Contact information:
  - Email address (mandatory)
  - Phone number with country and area code (mandatory)
- Must be a company registered in Qatar
- P.O. Box is acceptable as additional information

### **1.5 Cargo Description**

- Detailed and accurate description of goods is mandatory
- Use of vague terms like "Said to Contain" is not permitted
- Must include:
  - Precise commodity description
  - Number of packages
  - Type of packages (e.g., pallets, cartons, drums)

### **1.6 Harmonized System (HS) Codes**

- 6-digit HS code is required for all shipments
- Must match the cargo description
- For mixed cargo, list all applicable HS codes

### **1.7 Packaging Details**

- Both outer and inner packaging details must be provided
- Number of packages and type of packaging must be specified
- For containerized cargo:
  - Container number(s)
  - Seal number(s)
  - Container size and type

### **1.8 Freight Details**

- If charges are to be shown, breakdown is preferable
- Currency must be specified (preferably in USD or QAR)
- Indicate whether charges are prepaid or collect

## **2. Operational Requirements**

### **2.1 Payment Terms**

- Freight collect is possible with prior approval from CHERRY's Qatar office
- All local charges in Qatar must be on collect basis

### **2.2 Part Load B/Ls**

- Part load B/Ls are acceptable
- Consignee must be the same on all B/Ls

### **2.3 Printing B/L at Destination**

- Not accepted

### **2.4 Transit Cargo**

- No transshipments allowed

## **3. Restrictions and Prohibited Items**

### **3.1 Prohibited Items**

- Alcoholic beverages
- Pork and pork products

- Weapons and ammunition
- Pornographic materials
- Narcotics and psychotropic substances
- Any items contrary to Islamic teachings

### **3.2 Restricted Items**

- Live animals (require special permits)
- Plants and plant products (subject to quarantine)
- Pharmaceuticals (require approval from Qatar's Ministry of Public Health)
- Telecommunication equipment (requires approval from Communications Regulatory Authority)

## **4. Additional Requirements**

### **4.1 Customs and Regulatory Compliance**

- All shipments must comply with Qatar customs regulations
- CHERRY reserves the right to refuse shipments that do not comply with local or international regulations

### **4.2 Advance Notification**

- For certain commodities, advance notification and approval may be required from relevant Qatar authorities

### **4.3 Container Weight Verification**

- Verified Gross Mass (VGM) must be provided before container loading as per SOLAS regulations

## **5. Special Handling Requirements**

### **5.1 Dangerous Goods**

- Acceptance subject to IMDG regulations and CHERRY's internal policies
- Advance booking and approval required
- Proper documentation and labeling mandatory

### **5.2 Temperature-Controlled Cargo**

- Temperature settings must be clearly specified on booking and B/L
- Special requirements apply during summer months (May to October) for:
  - Juices, soft drinks, drinks of all kinds (except concentrated)

- Chocolates
- Stuffed biscuits (wafers)
- Children's liquid foods and mashed foods
- Pastries and baked goods

### **5.3 High-Value Cargo**

- Special security measures may be required for high-value shipments
- Additional documentation may be necessary

## **6. Specific Qatar Requirements**

### **6.1 Documentation**

- All shipping documents must be in Arabic or English
- Legalization of documents may be required for certain shipments

### **6.2 Import License**

- Many goods require an import license from the Ministry of Economy and Commerce

### **6.3 Certificate of Origin**

- Required for all shipments
- Must be authenticated by the Chamber of Commerce in the country of origin

### **6.4 Halal Certification**

- Required for all meat and poultry products
- Must be issued by an Islamic center approved by Qatar authorities

### **6.5 Commercial Registration**

- Importers must have a valid commercial registration in Qatar

## **7. Contact Information**

For any queries or clarifications regarding shipments to/from Qatar, please contact:

CHERRY Shipping Line Qatar Office Address: [Insert detailed address] Phone: [Insert phone number] Email: [Insert email address] Operating Hours: [Insert hours]

24/7 Emergency Contact: [Insert emergency number]

Note: This policy is subject to change without notice. Always check for the most recent updates before booking or shipping. Last updated: [Insert date]

## **▽ CHERRY Shipping Line: Saudi Arabia - Requirements and Restrictions**

### **1. Documentation Requirements**

#### **1.1 Bill of Lading (B/L) Types**

- Original Bill of Lading (OBL)
- Sea Waybill (SWB)
- Electronic Bill of Lading (e-B/L) - subject to Saudi Arabia's electronic transaction laws

#### **1.2 Shipper Details**

- Full name and complete address required
- Contact information:
  - Email address (mandatory)
  - Telephone number with country and area code (mandatory)
- P.O. Box is acceptable as additional information only

#### **1.3 Consignee Details**

- Full name and complete address required
- Contact information:
  - Email address (mandatory)
  - Telephone number with country and area code (mandatory)
- Must be a company registered in Saudi Arabia
- Foreign consignee names are not acceptable
- P.O. Box is acceptable as additional information
- For "To Order" B/Ls:
  - Consignee field should state "TO ORDER OF [Bank Name]"
  - Notify party must be a Saudi Arabia registered company

## **1.4 Notify Party Details**

- Full name and complete address required
- Contact information:
  - Email address (mandatory)
  - Telephone number with country and area code (mandatory)
- Must be a company registered in Saudi Arabia
- P.O. Box is acceptable as additional information

## **1.5 Cargo Description**

- Detailed and accurate description of goods is mandatory
- Use of vague terms like "Said to Contain" is not permitted
- Must include:
  - Precise commodity description
  - Number of packages
  - Type of packages (e.g., pallets, cartons, drums)
- For dangerous goods:
  - Both outer and inner packaging details required
  - Include CAS number, UN number, and hazard class

## **1.6 Harmonized System (HS) Codes**

- HS code is not required for customs manifest
- However, it's recommended to include 8-digit HS code for all shipments
- Must match the cargo description
- For mixed cargo, list all applicable HS codes

## **1.7 Packaging Details**

- Both outer and inner packaging details must be provided
- Number of packages and type of packaging must be specified
- For containerized cargo:
  - Container number(s)
  - Seal number(s)
  - Container size and type

## **1.8 Freight Details**

- All applicable charges must be clearly stated on the B/L
- Breakdown of charges is mandatory
- Currency must be specified (preferably in USD or SAR)
- Indicate whether charges are prepaid or collect

## **2. Operational Requirements**

### **2.1 Payment Terms**

- Freight collect is possible with prior approval from CHERRY's Saudi Arabia office
- All refrigerated shipments must be prepaid for Saudi destinations
- Certain local charges must always be collected at destination, including:
  - Destination Delivery Order Fee (DDF)
  - Terminal handling charges at destination
  - Container cleaning fees (if applicable)

### **2.2 Part Load B/Ls**

- Part load B/Ls are acceptable
- Consignee must be the same on all B/Ls

### **2.3 Printing B/L at Destination**

- Acceptable for straight B/Ls only
- May incur additional fees

### **2.4 Transit Cargo**

- Accepted with specific clauses on B/L and manifest
- Must state "Cargo in transit to [destination] under count and risk of consignee"

## **3. Restrictions and Prohibited Items**

### **3.1 Prohibited Items**

- Alcoholic beverages and narcotics
- Pork and pork products
- Pornographic or seditious materials



- Israeli goods or goods containing Israeli components
- Weapons, ammunition, and explosives (without proper permits)
- Counterfeit currency and goods
- Goods infringing on intellectual property rights

### **3.2 Restricted Items**

- Live animals (require special permits)
- Plants and plant products (subject to quarantine)
- Pharmaceuticals (require approval from Saudi Food and Drug Authority)
- Telecommunication equipment (requires approval from Communications and Information Technology Commission)
- Used vehicles (age restrictions apply)

## **4. Additional Requirements**

### **4.1 Customs and Regulatory Compliance**

- All shipments are subject to 100% customs inspection
- All shipments must comply with Saudi customs regulations
- CHERRY reserves the right to refuse shipments that do not comply with local or international regulations

### **4.2 Advance Notification**

- Required for:
  - Dangerous goods (72 hours prior to arrival)
  - Oversized or heavy lift cargo (7 days prior to arrival)
  - Live animals (48 hours prior to arrival)
  - Perishable goods (24 hours prior to arrival)

### **4.3 Container Weight Verification**

- Verified Gross Mass (VGM) must be provided before container loading as per SOLAS regulations

## **5. Special Handling Requirements**

### **5.1 Dangerous Goods**

- Acceptance subject to IMDG regulations and CHERRY's internal policies

- Advance booking and approval required
- Proper documentation and labeling mandatory
- Pre-approval from customs and shipping agent required

## **5.2 Temperature-Controlled Cargo**

- Temperature settings must be clearly specified on booking and B/L
- Special requirements apply during summer months
- Reefer containers: Maximum 3 days free time, electricity charges apply from day 1

## **5.3 High-Value Cargo**

- Special security measures may be required for high-value shipments
- Additional documentation may be necessary

## **5.4 Palletization Requirements**

- All containers discharged in Saudi ports must comply with palletization rules
- No pallet or unit may exceed 2000 kg (4400 lbs)
- Exceptions include:
  - Bulk materials (e.g., grains, cement)
  - Heavy machinery and equipment
  - Items that cannot be palletized due to their nature

## **5.5 Building Materials**

- Must be palletized or unitized
- Allows handling by forklift truck

## **5.6 Cars and Vehicles**

- Must be unlocked and accompanied by keys for customs examination
- Applies to all Saudi ports

## **6. Specific Saudi Arabia Requirements**

### **6.1 Documentation**

- All shipping documents must be in Arabic or English
- Legalization of documents may be required for certain shipments

### **6.2 Import License**

- Required for most goods, issued by Ministry of Commerce and Investment

### **6.3 Certificate of Origin**

- Required for all shipments
- Must be authenticated by the Chamber of Commerce in the country of origin

### **6.4 Halal Certification**

- Required for all meat and poultry products
- Must be issued by an Islamic center approved by Saudi authorities

### **6.5 SASO Certification**

- Required for many consumer goods
- Issued by Saudi Standards, Metrology and Quality Organization

## **7. Customs Clearance Procedures**

### **7.1 Pre-arrival Clearance**

- Available for certain types of goods
- Requires submission of documents prior to vessel arrival

### **7.2 Physical Inspection**

- All containers are subject to potential customs inspection
- Devanning and revaning may be required for all shipments

### **7.3 Customs Duties**

- Payable on most imported goods
- Rates vary depending on the type of goods

## **8. Additional Saudi-Specific Regulations**

### **8.1 Vehicle Importation**

- Passenger cars must not exceed 5 years of age
- Heavy trucks must not exceed 10 years of age
- Antique cars (30+ years old) allowed under specific conditions

### **8.2 Wood Packaging**

- Must comply with ISPM 15 regulations
- Proper marking indicating heat treatment or fumigation required

### **8.3 Food and Agricultural Products**

- Subject to strict regulations and inspections
- May require additional certificates from country of origin

## **9. Contact Information**

For any queries or clarifications regarding shipments to/from Saudi Arabia, please contact:

CHERRY Shipping Line Saudi Arabia Office Address: [Insert detailed address]  
 Phone: [Insert phone number] Email: [Insert email address] Operating Hours:  
 [Insert hours]

24/7 Emergency Contact: [Insert emergency number]

Customs Liaison Officer: [Insert contact details]

Note: This policy is subject to change without notice. Always check for the most recent updates before booking or shipping. Last updated: [Insert date]

## **▽ CHERRY Shipping Line: Jordan - Requirements and Restrictions**

### **1. Documentation Requirements**

#### **1.1 Bill of Lading (B/L) Types**

- Original Bill of Lading (OBL)
- Sea Waybill (SWB)
- Electronic Bill of Lading (e-B/L) - subject to Jordan's electronic transaction laws

#### **1.2 Shipper Details**

- Full name and complete address required
- Contact information:
  - Email address (mandatory)
  - Phone number with country and area code (mandatory)
- P.O. Box is acceptable as additional information

### **1.3 Consignee Details**

- Full name and complete address required
- Contact information:
  - Email address (mandatory)
  - Phone number with country and area code (mandatory)
- Must be a company or individual registered in Jordan
- P.O. Box alone is not sufficient

### **1.4 Notify Party Details**

- Full name and complete address required
- Contact information:
  - Email address (mandatory)
  - Phone number with country and area code (mandatory)
- P.O. Box alone is not sufficient

### **1.5 Cargo Description**

- Detailed and accurate description of goods is mandatory
- Inner packaging details with total number of packages required
- Must include:
  - Precise commodity description
  - Number of packages
  - Type of packages (e.g., pallets, cartons, drums)
- Country of origin label should be included

### **1.6 Harmonized System (HS) Codes**

- HS codes are required for all shipments
- Must match the cargo description
- For mixed cargo, list all applicable HS codes

### **1.7 Packaging Details**

- Both outer and inner packaging details must be provided
- Number of packages and type of packaging must be specified
- For containerized cargo:

- Container number(s)
- Seal number(s)
- Container size and type

## **1.8 Freight Details**

- If charges are to be shown, breakdown is preferable
- Currency must be specified (preferably in USD or JOD)
- Indicate whether charges are prepaid or collect

## **2. Operational Requirements**

### **2.1 Payment Terms**

- Freight collect is possible with prior approval from CHERRY's Jordan office
- Certain local charges may need to be prepaid
- THD & RHD charges must follow the freight terms

### **2.2 Part Load B/Ls**

- Part load B/Ls (FCL container with more than one B/L) are not accepted

### **2.3 Printing B/L at Destination**

- Not permitted

### **2.4 Transit Cargo**

- Accepted on consignee's risk and account
- CHERRY's responsibility ceases at the discharging port
- Special clauses must be inserted in the B/L and manifest:
  - "IN TRANSIT TO [DESTINATION] ON C/NEE RISK & ACCOUNT"

## **3. Restrictions and Prohibited Items**

### **3.1 Prohibited Items**

- Narcotics and psychotropic substances
- Weapons and ammunition without proper permits
- Pornographic materials
- Israeli goods or goods containing Israeli components
- Used clothing

### **3.2 Restricted Items**

- Cigarettes and Tobacco:
  - Special approval required from CHERRY's Jordan office
  - Full consignee details (name, address, phone, email) must be provided at time of booking
- Vehicles:
  - Imported vehicles must not be more than 5 years old
- Telecommunication equipment - requires authorization by relevant authorities
- Pharmaceuticals - subject to approval from Ministry of Health

### **3.3 Waste and Scrap**

- All scrap and waste cargoes are prohibited

## **4. Additional Requirements**

### **4.1 Customs and Regulatory Compliance**

- All shipments are subject to customs inspection
- CHERRY reserves the right to refuse shipments that do not comply with local or international regulations

### **4.2 Advance Notification**

- For certain commodities, advance notification and approval may be required from relevant Jordan authorities

### **4.3 Container Weight Verification**

- Verified Gross Mass (VGM) must be provided before container loading as per SOLAS regulations

## **5. Special Handling Requirements**

### **5.1 Dangerous Goods**

- Acceptance subject to IMDG regulations and CHERRY's internal policies
- Advance booking and approval required
- Proper documentation and labeling mandatory

### **5.2 Temperature-Controlled Cargo**

- Temperature settings must be clearly specified on booking and B/L

- Special requirements may apply during summer months for certain commodities

### **5.3 High-Value Cargo**

- Special security measures may be required for high-value shipments
- Additional documentation may be necessary

## **6. Specific Jordan Requirements**

### **6.1 Documentation**

- All shipping documents must be in Arabic or English
- Legalization of documents may be required for certain shipments

### **6.2 Import License**

- Required for certain goods, issued by Ministry of Industry, Trade and Supply

### **6.3 Certificate of Origin**

- Required for all shipments
- Must be authenticated by the Chamber of Commerce in the country of origin

### **6.4 Pre-Shipment Inspection**

- May be required for certain goods
- Must be conducted by authorized inspection companies

### **6.5 JSMO Certification**

- Jordan Standards and Metrology Organization (JSMO) certification required for many consumer goods

## **7. Customs Clearance Procedures**

### **7.1 Customs Processing**

- All shipments are subject to customs inspection
- Electronic customs declaration system (ASYCUDA World) is used

### **7.2 Customs Duties and Taxes**

- Payable on most imported goods
- Rates vary depending on the type of goods
- Value Added Tax (VAT) applies to most imports

### **7.3 Free Zones**



- Special customs procedures apply for goods destined to Jordan's free zones

## **8. Additional Jordan-Specific Regulations**

### **8.1 Labeling Requirements**

- Arabic labeling required for many consumer goods
- Country of origin must be clearly marked

### **8.2 Food and Agricultural Products**

- Subject to strict regulations and inspections
- May require additional certificates from country of origin
- Halal certification required for meat and poultry products

### **8.3 Pharmaceutical and Medical Devices**

- Require registration with Jordan Food and Drug Administration (JFDA)
- Special import procedures apply

## **9. Contact Information**

For any queries or clarifications regarding shipments to/from Jordan, please contact:

CHERRY Shipping Line Jordan Office Address: [Insert detailed address] Phone: [Insert phone number] Email: [Insert email address] Operating Hours: [Insert hours]

24/7 Emergency Contact: [Insert emergency number]

Customs Liaison Officer: [Insert contact details]

Note: This policy is subject to change without notice. Always check for the most recent updates before booking or shipping. Last updated: [Insert date]

## **▽ CHERRY Shipping Line: Belgium - Requirements and Restrictions**

### **1. Documentation Requirements**

## **1.1 Bill of Lading (B/L) Types**

- Original Bill of Lading (OBL)
- Sea Waybill (SWB)
- Electronic Bill of Lading (e-B/L) - allowed

## **1.2 Shipper Details**

- Full name and postal address including country required
- Contact information:
  - Email address (mandatory)
  - Phone number with country and area code (mandatory)
- You may show the actual shipper or the shipper's freight forwarder

## **1.3 Consignee Details**

- Full name and postal address including country required
- For "to order" B/Ls:
  - Must be completed with full name and postal address including country of the consignee
- Contact information:
  - Email address (mandatory)
  - Phone number with country and area code (mandatory)
- Customer phone & email contact details are mandatory to facilitate correct & timely distribution of documentation

## **1.4 Notify Party Details**

- Full name and postal address including country required
- Contact information:
  - Email address (mandatory)
  - Phone number with country and area code (mandatory)
- Mandatory in case of consignee "to order"
- Customer phone & email contact details are mandatory to facilitate correct & timely distribution of documentation

## **1.5 Cargo Description**

- Detailed and accurate description of goods is mandatory
- Must include:
  - Precise commodity description
  - Number of packages
  - Type of packages (e.g., pallets, cartons, drums)
- Pallets are not sufficient as a description
- Packing and number of packages on pallets must be mentioned

## **1.6 Harmonized System (HS) Codes**

- B/L + Sea Waybill do not need to contain HS code(s)
- For manifest purposes: Any cargo / commodity mix up under one HS code should be avoided

## **1.7 Packaging Details**

- Detailed packaging information required
- Preferably packages inclusive of specific package type instead of pallets
- In case of pallets, a detailed inner packing is required
- Inadequate definition of pallets and/or inner packing may result in customs inspections

## **1.8 Freight Details**

- Optional to include charges
- If included, clearly itemize all charges

## **2. Operational Requirements**

### **2.1 Payment Terms**

- Collect charges are acceptable
- There are no special requirements
- DLF (Destination Logistics Fee): For shipments with WW connection NLRTM-WW-BEANR or BEANR-WW-NLRTM, the DLF follows the SEA charge

### **2.2 Part Load B/Ls**

- Partload B/Ls are acceptable as per CHERRY Standard Rules

### **2.3 Printing B/L at Destination**

- Acceptable

## **2.4 Transit Cargo**

- The port in country "A" where the goods are discharged must be displayed in the Port of Discharge box
- In case of land transport in C/H to country "B", street, postal code, location and country must be displayed in the Place of Delivery box
- Minimum demand is postal code and location

## **3. Restrictions and Special Handling**

### **3.1 Personal Effects, Private Goods, or Used Cars**

CHERRY will only accept shipments with personal effects, private goods, or used cars to Belgium when the following criteria are fulfilled:

1. Shipment must be consigned to a named forwarder or moving company at local Destination (at least as notify)
2. Shipment can be booked only Port/Port
3. No Door Deliveries or Inland Ramp Deliveries will be accepted
4. Shipments booked by an unknown party need to be confirmed before loading in POL by CS team in POD Office
5. The shipper must inform the Consignee about the Booking and planned Arrival in time
6. It is not allowed to load tobacco, alcoholics and/or veterinary goods, and the shipper must confirm this is acknowledged
7. No additional Customs Clearance service by CHERRY can be booked
8. The detailed and readable Packing List needs to be uploaded in CHERRY system
9. The Consignee or Notify or payer collect must sign a confirmation of taking over costs for all additional costs incurred and the match code must have an AR-Account with credit for collect shipments

### **3.2 Dangerous Goods**

- Acceptance subject to IMDG regulations and CHERRY's internal policies
- Advance booking and approval required
- Proper documentation and labeling mandatory

### **3.3 Temperature-Controlled Cargo**

- Temperature settings must be clearly specified on booking and B/L
- Special requirements may apply for certain commodities

### **3.4 Out of Gauge (OOG) Cargo**

- Subject to special approval and may incur additional charges
- Detailed dimensions and weight distribution must be provided at time of booking

## **4. Customs and Regulatory Compliance**

### **4.1 EU Customs Regulations**

- All shipments must comply with EU and Belgian customs regulations
- CHERRY reserves the right to refuse shipments that do not comply with local or international regulations

### **4.2 Advance Notification**

- For certain commodities, advance notification and approval may be required from relevant Belgian authorities

### **4.3 Container Weight Verification**

- Verified Gross Mass (VGM) must be provided before container loading as per SOLAS regulations

## **5. Specific Belgium Requirements**

### **5.1 Documentation**

- All shipping documents must be in Dutch, French, German, or English
- Legalization of documents may be required for certain shipments

### **5.2 Import License**

- May be required for certain goods, issued by relevant Belgian authorities

### **5.3 Certificate of Origin**

- May be required for certain shipments
- Must be authenticated by the Chamber of Commerce in the country of origin

### **5.4 Sanitary and Phytosanitary Certificates**

- Required for certain food products, plants, and plant products

## **6. Customs Clearance Procedures**

### **6.1 Customs Processing**

- Electronic customs declaration system is used
- All shipments are subject to potential customs inspection

## **6.2 Customs Duties and Taxes**

- Payable on most imported goods from non-EU countries
- Value Added Tax (VAT) applies to most imports

## **6.3 Bonded Warehouses and Free Zones**

- Available for temporary storage and processing of goods

## **7. Additional Belgium-Specific Regulations**

### **7.1 Waste Shipments**

- Subject to strict regulations and prior notification procedures
- Compliance with EU Waste Shipment Regulation required

### **7.2 REACH Regulation**

- Applies to chemical substances imported into the EU
- Importers may have registration obligations

### **7.3 Excise Goods**

- Special procedures apply for alcohol, tobacco, and energy products

## **8. Contact Information**

For any queries or clarifications regarding shipments to/from Belgium, please contact:

CHERRY Shipping Line Belgium Office Address: [Insert detailed address] Phone: [Insert phone number] Email: [Insert email address] Operating Hours: [Insert hours]

24/7 Emergency Contact: [Insert emergency number]

Customs Liaison Officer: [Insert contact details]

Note: This policy is subject to change without notice. Always check for the most recent updates before booking or shipping. Last updated: [Insert date]

# **▽ CHERRY Shipping Line: Canada - Requirements and Restrictions**

## **1. Documentation Requirements**

### **1.1 Bill of Lading (B/L) Types**

- Original Bill of Lading (OBL)
- Sea Waybill (SWB)
- Electronic Bill of Lading (e-B/L) - available for most routes

### **1.2 Shipper Details**

- True shipper required for ACI (Advance Commercial Information)
- Full name and complete address required
- Contact information:
  - Email address (mandatory)
  - Phone number with country and area code (mandatory)
- If not possible on master B/L, then supplementary information must be submitted by direct filer or CHERRY

### **1.3 Consignee Details**

- True consignee required for ACI
- Full name and complete address required
- Contact information:
  - Email address (mandatory)
  - Phone number with country and area code (mandatory)
- For ACI purposes, true consignee details are mandatory
- If not possible on master B/L, then supplementary information must be submitted by direct filer or CHERRY

### **1.4 Notify Party Details**

- Full name and complete address required
- If straight B/L, notify party is optional
- For "to order" B/Ls, notify party should be the actual consignee for ACI purposes

- Contact information:
  - Email address (mandatory)
  - Phone number with country and area code (mandatory)
- If not possible on master B/L, then supplementary data must be filed by direct filer or CHERRY

### **1.5 Cargo Description**

- Detailed and accurate description of goods is mandatory
- Vague descriptions are not acceptable
- Must include:
  - Precise commodity description
  - Number of packages
  - Type of packages (e.g., pallets, cartons, drums)

### **1.6 Harmonized System (HS) Codes**

- Not required on B/L
- Recommended for customs purposes

### **1.7 Packaging Details**

- Detailed packaging information required
- Both outer and inner packaging details must be provided
- Number of packages and type of packaging must be specified
- For containerized cargo:
  - Container number(s)
  - Seal number(s)
  - Container size and type

### **1.8 Freight Details**

- Not required to be shown on B/L

## **2. Operational Requirements**

### **2.1 Payment Terms**

- Both prepaid and collect shipments are accepted
- No restrictions on collect charges for general cargo



- Due to the port of Vancouver being a free in/out port, terminal handling and wharfage charges are paid directly by the shipper/consignee to the terminal

## **2.2 Part Load B/Ls**

- Part load B/Ls are acceptable but must have a common Consignee or Notify Party
- Freight can be split if required

## **2.3 Printing B/L at Destination**

- Acceptable

## **2.4 Transit Cargo**

- For cargo moving by truck via Port of Vancouver to the USA, from a Vancouver rail intermodal location to the USA, or from a Winnipeg rail intermodal location to the USA:
  - All shipments must comply with the guidelines of (one container per bill)
  - If not, potential Canada customs fines may apply
  - \$100 USD CBO fee per additional bill created

## **2.5 Special Requirements**

- ACI (Advance Commercial Information) filing is mandatory for all Canada-bound cargo

## **3. Restrictions and Special Handling**

### **3.1 Dangerous Goods**

- Acceptance subject to IMDG regulations and CHERRY's internal policies
- Advance booking and approval required
- Proper documentation and labeling mandatory
- Must comply with Transportation of Dangerous Goods (TDG) regulations

### **3.2 Temperature-Controlled Cargo (Reefer)**

- Temperature settings and ventilation requirements must be clearly specified on booking and B/L
- Genset may be required for inland moves depending on the destination

### **3.3 Out of Gauge (OOG) Cargo**

- Subject to special approval and may incur additional charges

- Detailed dimensions and weight distribution must be provided at time of booking

### **3.4 Personal Effects and Household Goods**

- Must be handled by approved freight forwarders or moving companies
- Special documentation may be required

## **4. Weight Restrictions**

### **4.1 General Weight Limits**

- Maximum allowed weight varies by province and route
- Generally:
  - For 20' containers: 24,000 kg gross weight
  - For 40' containers: 30,480 kg gross weight
- Overweight permits may be required for heavier shipments

### **4.2 Rail Transportation**

- All flatracks arriving in Canada for movement by rail are inspected by either CNR or CPR prior to their acceptance of movement
- Inspections apply to either in gauge or out of gauge cargo

### **4.3 Road Transportation**

- Weight and dimension restrictions apply
- Special permits may be required for overweight or oversized cargo

## **5. Customs and Regulatory Compliance**

### **5.1 Advance Commercial Information (ACI) Program**

- Mandatory for all shipments to Canada
- Must be submitted 24 hours before loading at the foreign port

### **5.2 Canada Border Services Agency (CBSA) Regulations**

- All shipments must comply with CBSA regulations
- CHERRY reserves the right to refuse shipments that do not comply with local or international regulations

### **5.3 Container Weight Verification**

- Verified Gross Mass (VGM) must be provided before container loading as per SOLAS regulations

## **6. Specific Canada Requirements**

### **6.1 Documentation**

- All shipping documents must be in English or French
- Legalization of documents may be required for certain shipments

### **6.2 Import License**

- May be required for certain goods, issued by relevant Canadian authorities

### **6.3 Certificate of Origin**

- May be required for certain shipments, especially under free trade agreements

### **6.4 Phytosanitary Certificates**

- Required for certain plant-based products

### **6.5 Food Shipments**

- Subject to Canadian Food Inspection Agency (CFIA) regulations
- May require additional documentation and inspections

## **7. Customs Clearance Procedures**

### **7.1 Customs Processing**

- Electronic customs declaration system is used
- All shipments are subject to potential customs inspection

### **7.2 Customs Duties and Taxes**

- Payable on most imported goods
- Goods and Services Tax (GST) applies to most imports
- Provincial Sales Tax (PST) or Harmonized Sales Tax (HST) may apply depending on the province of import

### **7.3 Free Trade Agreements**

- Special procedures may apply for goods eligible under various free trade agreements (e.g., CUSMA/USMCA)

## **8. Additional Canada-Specific Regulations**

### **8.1 Wood Packaging Materials**

- Must comply with ISPM 15 regulations

- Proper marking indicating heat treatment or fumigation required

## **8.2 Hazardous Waste Shipments**

- Subject to strict regulations and prior notification procedures
- Compliance with Canadian Environmental Protection Act required

## **8.3 Textile Labeling**

- Special labeling requirements apply for textile and apparel products

## **9. Contact Information**

For any queries or clarifications regarding shipments to/from Canada, please contact:

CHERRY Shipping Line Canada Office Address: [Insert detailed address] Phone: [Insert phone number] Email: [Insert email address] Operating Hours: [Insert hours]

24/7 Emergency Contact: [Insert emergency number]

Customs Liaison Officer: [Insert contact details]

Note: This policy is subject to change without notice. Always check for the most recent updates before booking or shipping. Last updated: [Insert date]

# **▽ CHERRY Shipping Line: Germany - Requirements and Restrictions**

## **1. Documentation Requirements**

### **1.1 Bill of Lading (B/L) Types**

- Original Bill of Lading (OBL)
- Sea Waybill (SWB)
- Electronic Bill of Lading (e-B/L) - accepted and subject to German electronic transaction laws

### **1.2 Shipper Details**

- Full name and postal address including country required

- Contact information:
  - Email address (mandatory)
  - Phone number with country and area code (mandatory)
- You may show the actual shipper or the shipper's freight forwarder

### **1.3 Consignee Details**

- Full name and postal address including country required
- For "to order" B/Ls:
  - Full details of the party to be notified must be provided
- Contact information:
  - Email address (mandatory)
  - Phone number with country and area code (mandatory)
- Customer phone & email contact details are mandatory to facilitate correct & timely distribution of documentation

### **1.4 Notify Party Details**

- Full name and postal address including country required
- Contact information:
  - Email address (mandatory)
  - Phone number with country and area code (mandatory)
- Mandatory in case of consignee "to order"

### **1.5 Cargo Description**

- Detailed and accurate description of goods is mandatory
- Must include:
  - Precise commodity description
  - Number of packages
  - Specific package type (e.g., cartons, drums)
- In case of pallets:
  - Detailed inner packing information is necessary
  - Number of packages on pallets must be specified

- Inadequate definition of pallets and/or inner packing may result in customs inspections

## **1.6 Harmonized System (HS) Codes**

- Not mandatory on B/L
- Recommended for customs purposes
- For manifest purposes: Any cargo / commodity mix up under one HS code should be avoided

## **1.7 Packaging Details**

- Detailed packaging information required
- Both outer and inner packaging details must be provided
- Number of packages and type of packaging must be specified
- For containerized cargo:
  - Container number(s)
  - Seal number(s)
  - Container size and type

## **1.8 Freight Details**

- Optional to include charges
- If included, clearly itemize all charges

## **2. Operational Requirements**

### **2.1 Payment Terms**

- Both prepaid and collect shipments are accepted
- Collect payments/charges for collection in Germany are acceptable
- No specific restrictions on collect charges

### **2.2 Part Load B/Ls**

- Partload B/Ls are acceptable as per CHERRY Standard Rules

### **2.3 Printing B/L at Destination**

- Permitted

### **2.4 Transit Cargo**

- For transit cargo, the final destination must be clearly indicated on the B/L

- Special customs procedures may apply
- The port in country "A" where the goods are discharged must be displayed in the Port of Discharge box
- In case of land transport in C/H to country "B", street, postal code, location and country must be displayed in the Place of Delivery box
- Minimum demand is postal code and location

### **3. Restrictions and Special Handling**

#### **3.1 Personal Effects, Household Goods, and Used Cars**

CHERRY will only accept shipments with personal effects, household goods, or used cars to Germany when the following criteria are fulfilled:

1. Shipment must be consigned to a named forwarder or moving company at local Destination (at least as notify)
2. Shipment can be booked only Port/Port
3. No Door Deliveries or Inland Ramp Deliveries will be accepted
4. Shipments booked by an unknown party need to be confirmed before loading in POL by CS team in POD Office
5. The shipper must inform the Consignee about the Booking and planned Arrival in time
6. It is not allowed to load tobacco, alcoholics and/or veterinary goods, and the shipper must confirm this is acknowledged
7. No additional Customs Clearance service by CHERRY can be booked
8. The detailed and readable Packing List needs to be uploaded in CHERRY system
9. The Consignee or Notify or payer collect must sign a confirmation of taking over costs for all additional costs incurred and the match code must have an AR-Account with credit for collect shipments

CHERRY reserves the right to refuse such shipments without proper arrangements.

#### **3.2 Dangerous Goods**

- Acceptance subject to IMDG regulations and CHERRY's internal policies
- Advance booking and approval required
- Proper documentation and labeling mandatory
- Must comply with German dangerous goods regulations

### **3.3 Temperature-Controlled Cargo**

- Temperature settings must be clearly specified on booking and B/L
- Special requirements may apply for certain commodities

### **3.4 Out of Gauge (OOG) Cargo**

- Subject to special approval and may incur additional charges
- Detailed dimensions and weight distribution must be provided at time of booking

### **3.5 Waste Shipments**

- Subject to EU and German waste shipment regulations
- Prior notification and consent may be required
- Compliance with EU Waste Shipment Regulation required

### **3.6 Used Vehicles**

- Special import regulations apply
- May be subject to age restrictions and additional documentation

## **4. Customs and Regulatory Compliance**

### **4.1 EU and German Customs Regulations**

- All shipments must comply with EU and German customs regulations
- CHERRY reserves the right to refuse shipments that do not comply with local or international regulations

### **4.2 Advance Notification**

- For certain commodities, advance notification and approval may be required from relevant German authorities

### **4.3 Container Weight Verification**

- Verified Gross Mass (VGM) must be provided before container loading as per SOLAS regulations

## **5. Specific Germany Requirements**

### **5.1 Documentation**

- All shipping documents must be in German or English
- Legalization of documents may be required for certain shipments

### **5.2 Import License**



- May be required for certain goods, issued by relevant German authorities

### **5.3 Certificate of Origin**

- May be required for certain shipments
- Must be authenticated by the Chamber of Commerce in the country of origin

### **5.4 REACH Regulation**

- Applies to chemical substances imported into the EU
- Importers may have registration obligations

## **6. Customs Clearance Procedures**

### **6.1 Customs Processing**

- Electronic customs declaration system is used (ATLAS)
- All shipments are subject to potential customs inspection

### **6.2 Customs Duties and Taxes**

- Payable on most imported goods from non-EU countries
- Value Added Tax (VAT) applies to most imports

### **6.3 Bonded Warehouses and Free Zones**

- Available for temporary storage and processing of goods

## **7. Additional Germany-Specific Regulations**

### **7.1 Packaging Ordinance**

- Importers must participate in a packaging recycling scheme

### **7.2 Excise Goods**

- Special procedures apply for alcohol, tobacco, and energy products

## **8. Contact Information**

For any queries or clarifications regarding shipments to/from Germany, please contact:

CHERRY Shipping Line Germany Office Address: [Insert detailed address] Phone: [Insert phone number] Email: [Insert email address] Operating Hours: [Insert hours]

24/7 Emergency Contact: [Insert emergency number]

Customs Liaison Officer: [Insert contact details]

Note: German customs rules and regulations can be complex; consult with CHERRY's Germany office for specific guidance. This policy is subject to change without notice. Always check for the most recent updates before booking or shipping. Last updated: [Insert date]

## **▽ CHERRY Shipping Line: Netherlands - Company Policy and Shipping Requirements**

### **1. Documentation Requirements**

#### **1.1 Bill of Lading (B/L) Types**

- Original Bill of Lading (OBL)
  - Negotiable document
  - Must be surrendered to release cargo
- Sea Waybill (SWB)
  - Non-negotiable document
  - Allows for faster release of cargo at destination
- Electronic Bill of Lading (e-B/L)
  - Available for most routes
  - Subject to Dutch and EU electronic transaction laws

#### **1.2 Shipper Details**

- Full name and complete address required
- Contact information:
  - Phone number with country and area code (mandatory)
  - Email address (mandatory)
- P.O. Box is accepted but not sufficient alone; physical address required
- For EU shipments: VAT number required

#### **1.3 Consignee Details**

- Full name and complete address required
- Contact information:
  - Phone number with country and area code (mandatory)
  - Email address (mandatory)
- P.O. Box is accepted but not sufficient alone; physical address required
- For "To Order" B/Ls:
  - Consignee field should state "TO ORDER OF [Bank Name]"
  - Notify party must be the actual consignee
- EU VAT number required for intra-EU shipments

#### **1.4 Notify Party Details**

- Full name and complete address required
- Contact information:
  - Phone number with country and area code (mandatory)
  - Email address (mandatory)
- P.O. Box is accepted but not sufficient alone; physical address required
- For "To Order" B/Ls, notify party must be the actual consignee

#### **1.5 Cargo Description**

- Detailed and accurate description of goods is mandatory
- Vague descriptions are not acceptable
- Must include:
  - Precise and accurate commodity description
  - Number of packages
  - Type of packages (e.g., pallets, cartons, drums)
- Prohibited terms:
  - "Said to Contain"
  - "Freight of All Kinds (FAK)"
  - General terms like "Consolidated Cargo" or "General Merchandise"
- For chemicals: Include CAS number, UN number, and hazard class
- For textiles: Provide fiber content, construction, and any special finishes

## **1.6 Harmonized System (HS) Codes**

- 8-digit HS Code is required for all shipments
- Must match the cargo description
- For mixed cargo, list all applicable HS codes
- Ensure codes are up-to-date with the latest EU Combined Nomenclature

## **1.7 Packaging Details**

- Both outer and inner packaging details must be provided
- Include:
  - Type of packaging (e.g., cartons, pallets, drums)
  - Number of pieces per package type
  - Total number of packages
- "Pallets" alone is not considered sufficient packaging information
- For containerized cargo:
  - Container number(s)
  - Seal number(s)
  - Container size and type

## **1.8 Freight Details**

- Optional to include charges on B/L
- If included, all applicable charges should be clearly stated
- Indicate whether charges are prepaid or collect
- Currency must be specified (preferably in EUR)

## **2. Operational Requirements**

### **2.1 Payment Terms**

- Both prepaid and collect shipments are accepted
- Freight collect for shipments to the Netherlands requires prior approval
- For personal effects:
  - Charges cannot be invoiced to direct private parties
  - Must be handled through a freight forwarder or moving company

- Credit facilities available subject to approval and signing of a credit agreement
- Standard credit terms are 30 days from the date of invoice

## **2.2 Part Load B/Ls**

- Acceptable as per CHERRY standard rules
- Clearly indicate "Part Load" on each B/L
- Total quantity on all part load B/Ls must match the container manifest
- Freight can be split if required

## **2.3 Printing B/L at Destination**

- Acceptable
- May incur additional fees
- Original B/L must be surrendered or a Letter of Indemnity provided

## **2.4 Special Requirements**

- T1 transit documents can be arranged for shipments moving to other EU countries
- CHERRY can assist with AEO (Authorized Economic Operator) clearance

## **3. Restrictions and Special Handling**

### **3.1 Dangerous Goods**

- Acceptance subject to IMDG regulations, EU directives, and CHERRY's internal policies
- Advance booking and approval required: Minimum 7 days before vessel arrival
- Required documentation:
  - Dangerous Goods Declaration
  - Safety Data Sheet (SDS)
  - Emergency contact information
- Proper UN packaging and labeling mandatory
- Certain classes of dangerous goods may be prohibited on some routes
- Additional requirements for dangerous goods at Dutch ports:
  - Advance notification to port authorities: 24 hours prior to arrival

- Vessel Stow Plan must be submitted 24 hours prior to arrival
- Specific storage and segregation requirements as per EU and Dutch regulations
- Transshipment of dangerous goods:
  - Subject to approval from port authorities
  - May require additional documentation and safety measures

### **3.2 Temperature-Controlled Cargo (Reefer)**

- Temperature settings and ventilation requirements must be clearly specified on booking and B/L
- Pre-trip inspection (PTI) certificate required for reefer containers
- Genset for inland moves may be required depending on the destination
- CHERRY provides reefer monitoring services at major Dutch ports

### **3.3 Out of Gauge (OOG) Cargo**

- Subject to special approval and may incur additional charges
- Detailed dimensions and weight distribution must be provided at time of booking
- Special permits may be required for road transportation in the Netherlands

### **3.4 Personal Effects and Household Goods**

- Must be consigned to a named forwarder or moving company at local destination (at least as notify party)
- Shipment can be booked only Port/Port
- No Door Deliveries or Inland Ramp Deliveries accepted
- Special documentation required:
  - Detailed inventory list
  - Valuation form
  - Copy of passport or government-issued ID
- Not allowed to load tobacco, alcohol, or veterinary goods
- Subject to customs inspection

### **3.5 Used Cars/Vehicles**

- Special requirements apply

- Must be confirmed before loading by CS team in POD office
- Age restrictions may apply for importation

### **3.6 Restricted Commodities**

- Subject to special handling requirements and additional documentation
- May include:
  - Certain agricultural products (subject to phytosanitary inspections)
  - Pharmaceuticals and controlled substances
  - Dual-use goods (subject to export control regulations)

### **3.7 Prohibited Items**

- Narcotics and illegal drugs
- Counterfeit goods
- Obscene articles and publications
- Hazardous waste
- Protected species and products thereof (CITES regulations)
- Goods violating intellectual property rights

## **4. Weight Restrictions**

### **4.1 General Weight Limits**

- Maximum allowed weight must comply with Dutch road regulations
- Generally:
  - For 20' containers: 28,000 kg gross weight
  - For 40' containers: 32,500 kg gross weight
- Overweight containers may be subject to additional charges or refusal

### **4.2 Rail Transportation**

- Maximum weight restrictions apply (specific to rail carriers)
- Overweight charges may apply

### **4.3 Road Transportation**

- Weight limits vary by route and vehicle type
- Special permits required for overweight or oversized cargo
- Dimension restrictions may apply on certain routes

## **5. Customs and Regulatory Compliance**

### **5.1 Dutch Customs Regulations**

- All shipments must comply with Dutch customs regulations
- Additional documentation may be required for certain commodities
- CHERRY can assist with AEO (Authorized Economic Operator) clearance

### **5.2 European Union Regulations**

- Compliance with EU import/export regulations required
- Adherence to Union Customs Code (UCC)

### **5.3 Wood Packaging Materials**

- Must comply with ISPM 15 regulations
- Require proper marking indicating heat treatment or fumigation
- Non-compliant wood packaging may result in re-exportation of entire shipment

### **5.4 Food and Drug Importation**

- Special requirements for food, drugs, cosmetics, and medical devices
- May require approval from Dutch Food and Consumer Product Safety Authority (NVWA)
- Registration may be required for certain products

### **5.5 Agricultural Products**

- Specific regulations for agricultural products
- Phytosanitary certificates may be required for plants and plant products
- Import permits required for certain animal products

## **6. Scheduling and Documentation Timeline**

### **6.1 Pre-Loading Timeline**

- Booking confirmation: Minimum 5 working days before vessel arrival
- Submission of shipping instructions: 3 working days before vessel arrival
- Dangerous goods declaration: 7 days before vessel arrival
- VGM (Verified Gross Mass) submission: As per terminal cut-off times

### **6.2 Arrival and Discharge**



- Manifest submission: 24 hours before vessel arrival
- Original document submission (if required): 24 hours before vessel arrival

### **6.3 Post-Arrival**

- Customs clearance initiation: Within 24 hours of vessel arrival
- Last free day for container pickup: Typically 3-5 days after discharge (subject to terminal policies)

## **7. Demurrage on Exported & Imported Cargoes**

### **7.1 Import Demurrage**

- Free time: Typically 3-5 days from discharge (varies by terminal)
- Demurrage charges apply after free time expires
- Rates increase progressively with time
- Charges are per container per day

### **7.2 Export Demurrage**

- Free time: Typically 5-7 days from gate-in (varies by terminal)
- Demurrage charges apply after free time expires
- Rates increase progressively with time
- Charges are per container per day

### **7.3 Special Considerations**

- Reefer containers may have shorter free time and higher demurrage rates
- Hazardous cargo may be subject to special demurrage terms
- Force majeure events may lead to extended free time (subject to terminal discretion)
- Extended free time may be negotiated for volume customers

## **8. Non-Working Holidays**

### **8.1 National Holidays**

- New Year's Day (January 1)
- Good Friday (date varies)
- Easter Monday (date varies)
- King's Day (April 27)

- Liberation Day (May 5, every 5 years)
- Ascension Day (date varies)
- Whit Monday (date varies)
- Christmas Day (December 25)
- Boxing Day (December 26)

## **8.2 Impact on Operations**

- Customs offices will be closed
- Port operations may be limited or suspended
- Documentation processing may be delayed
- Additional storage charges may apply if cargo cannot be cleared due to holidays

## **9. Port and Customs Working Hours**

### **9.1 Port Working Hours**

- Regular working hours: 24/7 for most operations
- Gate operations: Usually 06:00 - 22:00, Monday to Friday
- Weekend operations available at major ports (additional fees may apply)

### **9.2 Customs Working Hours**

- Regular working hours: Monday to Friday, 08:00 - 17:00
- Extended hours available for urgent clearances (subject to additional fees)
- Some major ports offer 24/7 customs services

## **10. Transshipment and Transit Cargo**

### **10.1 Transshipment Procedures**

- All transshipment cargo must be reported to Dutch Customs
- T1 transit documents can be arranged for shipments moving to other EU countries
- Transshipment time limits may apply

### **10.2 Transit Cargo Requirements**

- For land transport to another country, street, postal code, location, and country must be displayed in the Place of Delivery box

- Minimum requirement: postal code and location
- Electronic reporting through Dutch Customs systems

## **11. Unclaimed Cargo Procedures**

### **11.1 Definition of Unclaimed Cargo**

- Cargo is considered unclaimed if not cleared within 45 days of arrival at the port of entry
- For bonded cargo, specific time limits apply as per Dutch Customs regulations

### **11.2 Notification Process**

- CHERRY will attempt to contact the consignee using all available contact information
- Notifications will be sent at regular intervals after arrival
- Final notice will be sent before transfer to customs warehouse

### **11.3 Customs Warehouse**

- Unclaimed cargo will be transferred to a customs warehouse after the specified period
- Transfer fees and storage charges will be applied and are the responsibility of the cargo owner

### **11.4 Customs Procedures for Unclaimed Cargo**

- Dutch Customs will take custody of unclaimed cargo
- After a specified period, Customs may sell or otherwise dispose of the cargo
- Perishable goods may be sold or disposed of sooner to prevent spoilage

### **11.5 Retrieval of Unclaimed Cargo**

- Cargo owners may still claim their goods while in customs warehouse status
- All accrued charges, including transfer fees, storage, and any customs penalties, must be paid
- Proper documentation and customs clearance must be completed before release

### **11.6 Abandoned Cargo**

- Cargo may be considered abandoned if the owner provides written notice to Dutch Customs

- Abandonment does not relieve the owner of liability for freight, storage, and other charges

## **11.7 Prevention Strategies**

- CHERRY recommends importers to:
  - Ensure all required documentation is complete and accurate
  - Maintain open communication with their customs broker
  - Have contingency plans for potential clearance delays
  - Keep contact information up to date with CHERRY and customs authorities

## **12. Environmental Policy**

- CHERRY participates in the Green Award program for environmentally friendly shipping
- Offer eco-friendly inland transportation options
- Comply with all Dutch and EU environmental regulations

## **13. Data Protection**

CHERRY complies with the EU General Data Protection Regulation (GDPR) in all its operations in the Netherlands.

## **14. Additional Information**

### **14.1 CHERRY's Compliance Policy**

- CHERRY reserves the right to refuse shipments that do not comply with local or international regulations
- Regular compliance training for staff
- 24/7 compliance team available for urgent screenings

### **14.2 Contact Information**

For any queries or clarifications regarding shipments to/from the Netherlands, please contact:

CHERRY Shipping Line Netherlands Office Address: [Insert detailed address]  
Phone: [Insert phone number] Email: [Insert email address] Operating Hours: [Insert hours]

24/7 Emergency Contact: [Insert emergency number]

### **14.3 Policy Updates**

This policy is subject to change without notice. Always check for the most recent updates before booking or shipping.

Last updated: [Insert date]

## **▽ CHERRY Shipping Line: Australia - Requirements and Restrictions**

### **1. Documentation Requirements**

#### **1.1 Bill of Lading (B/L) Types**

- Original Bill of Lading (OBL)
- Sea Waybill (SWB)
- Electronic Bill of Lading (e-B/L) allowed and encouraged for faster processing

#### **1.2 Shipper Details**

- Full name and complete address required
- Contact information (phone and email) must be provided
- Australian Business Number (ABN) required for Australian shippers
- P.O. Box alone is NOT allowed

#### **1.3 Consignee Details**

- Full name and complete address required - Australian address only
- Contact information (phone and email) must be provided
- Australian Business Number (ABN) or Australian Company Number (ACN) required for business consignees
- For personal imports, full name and passport number required
- P.O. Box alone is NOT allowed

#### **1.4 Notify Party Details**

- Full name and complete address required - Australian address only
- Contact information (phone and email) must be provided

- P.O. Box alone is NOT allowed

### **1.5 Cargo Description**

- Detailed and accurate description of goods is mandatory
- Generic terms like "Consolidated Cargo" or "Said to Contain" are not accepted
- For food products, specific details including ingredients must be provided

### **1.6 Harmonized System (HS) Codes**

- 10-digit HS codes are required for all shipments as per Australian Border Force regulations

### **1.7 Packaging Details**

- Inner and Outer packaging with exact number of packages on pallets (if used) required
- Complete cargo description necessary
- Number of Pallets alone is NOT allowed

## **2. Operational Requirements**

### **2.1 Weight Limitations**

- Maximum gross weight for 20' containers: 24,000 kg
- Maximum gross weight for 40' containers: 30,480 kg
- Overweight containers subject to special approval and additional charges

### **2.2 Dangerous Goods**

- Acceptance subject to IMDG regulations and Australian Dangerous Goods Code
- Advance booking and approval required at least 7 days prior to vessel arrival
- Dangerous Goods Declaration and Safety Data Sheets (SDS) must be provided

### **2.3 Temperature-Controlled Cargo (Reefer)**

- Temperature settings must be clearly specified on booking and B/L
- Gensets may be required for inland transportation
- Pre-trip inspection (PTI) certificates required for all reefer shipments

### **2.4 Fumigation Requirements**

- All wooden packaging materials must comply with ISPM 15 regulations

- Fumigation certificates must be provided for applicable cargoes

## **2.5 Out of Gauge (OOG) Cargo**

- Subject to special approval and additional charges
- Detailed dimensions and weight distribution required at booking

## **2.6 Personal Effects and Household Goods**

- Detailed inventory list required
- Owner's declaration of contents necessary
- May be subject to quarantine inspection
- Must be handled by approved freight forwarders or moving companies

## **2.7 Vehicles**

- Import approval from the Department of Infrastructure, Transport, Regional Development and Communications required
- Vehicles must meet Australian Design Rules and emission standards
- Asbestos-free declaration mandatory

## **2.8 Part Load B/Ls**

- Acceptable

## **2.9 Printing B/L at Destination**

- Prohibited

## **2.10 LCL Shipments**

- CHERRY doesn't offer unpack facility at terminals
- Ensure all shipments to Australian ports are marked as FCL, not LCL

# **3. Customs and Regulatory Compliance**

## **3.1 Import Declaration**

- Full Import Declaration (FID) required for goods valued over AUD 1,000
- Self-Assessed Clearance (SAC) for goods valued at AUD 1,000 or less

## **3.2 Biosecurity**

- All shipments are subject to biosecurity control by the Department of Agriculture, Water and the Environment
- Certain goods may require import permits or treatment prior to release

### **3.3 Restricted and Prohibited Items**

- Strict regulations on importation of food, plant, and animal products
- Asbestos and products containing asbestos are strictly prohibited
- Firearms, weapons, and drugs require special permits

### **3.4 Tobacco and Alcohol**

- Special documentation and permits required
- Subject to high import duties and taxes

### **3.5 Australian Border Force (ABF) Regulations**

- All shipments must comply with ABF regulations
- Advance electronic information required as per ABF's reporting requirements

## **4. Financial Policies**

### **4.1 Payment Terms**

- Both prepaid and collect shipments accepted
- GST may be applicable and is payable by the importer
- Sea freight & associated charges and all origin local charges must be prepaid for:
  - Personal effects & household goods imports
  - Reefer imports
- Exception: Reefer imports where the MR (Merchant's Representative) is an Australian party, freight collect is permitted

### **4.2 Demurrage and Detention**

- Free time: 7 days for general cargo, 5 days for reefer containers
- Charges apply after free time as per CHERRY's standard tariff

## **5. Additional Information**

### **5.1 CHERRY's Compliance Policy**

- All shipments must comply with the Biosecurity Act 2015 and Customs Act 1901
- CHERRY reserves the right to refuse shipments that do not comply with Australian regulations
- Regular compliance training for staff



- 24/7 compliance team available for urgent screenings

## **5.2 Contact Information**

For any queries or clarifications regarding shipments to/from Australia, please contact:

CHERRY Shipping Line Australia Office Address: [Insert detailed address] Phone: [Insert phone number] Email: [Insert email address] Operating Hours: [Insert hours]

24/7 Emergency Contact: [Insert emergency number]

## **5.3 Policy Updates**

This policy is subject to change without notice. Always check for the most recent updates before booking or shipping.

Last updated: [Insert date]

Note: This guide has been created based on general shipping practices and regulations for Australia. For the most accurate and up-to-date information, please consult with CHERRY Shipping Line directly or refer to the latest official documentation from Australian authorities.

# **▽ CHERRY Shipping Line: Singapore - Requirements and Restrictions**

## **1. Documentation Requirements**

### **1.1 Bill of Lading (B/L) Types**

- Original Bill of Lading (OBL)
  - Negotiable document
  - Must be surrendered to release cargo
- Sea Waybill (SWB)
  - Non-negotiable document
  - Allows for faster release of cargo at destination
- Electronic Bill of Lading (e-B/L)

- Available and encouraged for most routes
- Subject to Singapore's Electronic Transactions Act

## **1.2 Shipper Details**

- Full name and complete address required
- Contact information:
  - Phone number with country and area code (mandatory)
  - Email address (mandatory)
- Unique Entity Number (UEN) required for Singapore-based shippers
- P.O. Box alone is NOT allowed

## **1.3 Consignee Details**

- Full name and complete address required
- Contact information:
  - Phone number with country and area code (mandatory)
  - Email address (mandatory)
- Unique Entity Number (UEN) required for Singapore-based consignees
- P.O. Box alone is NOT allowed
- For "To Order" B/Ls:
  - Consignee field should state "TO ORDER OF [Bank Name]"
  - Notify party must be the actual consignee

## **1.4 Notify Party Details**

- Full name and complete address required
- Contact information:
  - Phone number with country and area code (mandatory)
  - Email address (mandatory)
- P.O. Box alone is NOT allowed

## **1.5 Cargo Description**

- Detailed and accurate description of goods is mandatory
- Generic terms like "Consolidated Cargo" or "Said to Contain" are not accepted
- Must include:

- Precise and accurate commodity description
- Number of packages
- Type of packages (e.g., pallets, cartons, drums)
- For food products:
  - Specific details including ingredients must be provided
- For controlled or regulated items:
  - Additional details as required by relevant authorities

## **1.6 Harmonized System (HS) Codes**

- 8-digit HS codes are required for all shipments
- Must match the cargo description
- For mixed cargo, list all applicable HS codes
- Ensure codes are up-to-date with the latest Singapore Customs tariff

## **1.7 Packaging Details**

- Both outer and inner packaging details must be provided
- Include:
  - Type of packaging (e.g., cartons, pallets, drums)
  - Number of pieces per package type
  - Total number of packages
- For containerized cargo:
  - Container number(s)
  - Seal number(s)
  - Container size and type

## **1.8 Freight Details**

- All applicable charges should be clearly stated on the B/L
- Indicate whether charges are prepaid or collect
- Currency must be specified (preferably in SGD or USD)

## **2. Operational Requirements**

### **2.1 Weight Limitations**

- Maximum gross weight for 20' containers: 24,000 kg

- Maximum gross weight for 40' containers: 30,480 kg
- Overweight containers subject to special approval and additional charges

## **2.2 Dangerous Goods**

- Acceptance subject to IMDG regulations and Singapore's dangerous goods regulations
- Advance booking and approval required: Minimum 5 days before vessel arrival
- Required documentation:
  - Dangerous Goods Declaration
  - Safety Data Sheet (SDS)
  - Emergency contact information
- Proper UN packaging and labeling mandatory
- Specific regulations for hazardous cargoes:
  - Class 1 (Explosives): Prohibited without special permit
  - Class 7 (Radioactive Materials): Subject to approval from National Environment Agency
  - For transshipment:
    - Must comply with MPA (Maritime and Port Authority of Singapore) regulations
    - Special handling procedures at PSA terminals

## **2.3 Temperature-Controlled Cargo (Reefer)**

- Temperature settings and ventilation requirements must be clearly specified on booking and B/L
- Pre-trip inspection (PTI) certificate required for reefer containers
- Genset may be required for inland moves
- Special regulations:
  - Reefer containers must be plugged in within 2 hours of discharge
  - Temperature logs must be maintained and available for inspection
  - For food products: May require AVA (Agri-Food & Veterinary Authority) approval

## **2.4 Out of Gauge (OOG) Cargo**

- Subject to special approval and may incur additional charges
- Detailed dimensions and weight distribution must be provided at time of booking
- Special permits may be required for road transportation

## **2.5 Part Load B/Ls**

- Acceptable
- Clearly indicate "Part Load" on each B/L
- Total quantity on all part load B/Ls must match the container manifest

## **2.6 Printing B/L at Destination**

- Acceptable upon request
- May incur additional fees
- Original B/L must be surrendered or a Letter of Indemnity provided

## **3. Customs and Regulatory Compliance**

### **3.1 Import Declaration**

- Import permits required for all imports, to be applied through Singapore Customs
- GST payable at the time of import for GST-applicable goods
- Customs declaration must be submitted:
  - Sea shipments: Within 3 days of arrival

### **3.2 Controlled Goods**

- Certain items require import licenses from relevant controlling agencies:
  - Pharmaceuticals: Health Sciences Authority (HSA)
  - Telecommunications equipment: Info-communications Media Development Authority (IMDA)
  - Animals and plants: National Parks Board (NParks)
- Special permits and high duties apply to:
  - Tobacco
  - Alcohol

- Automobiles

### **3.3 Restricted and Prohibited Items**

- Prohibited items include:
  - Chewing gum (except for medical purposes)
  - E-cigarettes and related products
  - Toy guns, explosives, and fireworks
  - Endangered species and their by-products
- Strict regulations on:
  - Firearms and weapons
  - Drugs and psychotropic substances
  - Obscene articles and publications

### **3.4 Transhipment Cargo**

- Most transhipment cargo is exempt from declaration, except for controlled items
- Special rules apply for transhipment within Free Trade Zones (FTZ)
- Transhipment of strategic goods requires a permit

### **3.5 Free Trade Zone (FTZ) Regulations**

- Goods can be stored in FTZ without customs duties and GST for up to 14 days
- Controlled goods require proper licenses even in FTZ
- Goods remaining in FTZ beyond 14 days may be subject to duties and GST

### **3.6 Strategic Goods Control**

- Strict regulations on the import, export, and transhipment of strategic goods and technology
- Permits required for strategic goods, even for transhipment
- Shippers must declare if goods fall under strategic goods control

## **4. Scheduling and Documentation Timeline**

### **4.1 Pre-Arrival Requirements**

- Vessel arrival notice: Must be submitted at least 24 hours before arrival

- Cargo manifest: Must be submitted at least 24 hours before arrival
- Import permits: Must be obtained before cargo arrival

#### **4.2 Discharge and Clearance Timeline**

- Discharge of containers: Usually completed within 24 hours of vessel berthing
- Customs clearance: Can be initiated once cargo manifest is submitted
- Cargo release: Subject to customs clearance and payment of duties/taxes

#### **4.3 Free Time and Storage**

- Free time at port:
  - FCL (Full Container Load): 3 days
  - LCL (Less than Container Load): 3 days
- Extended storage subject to port storage charges

### **5. Demurrage and Detention**

#### **5.1 Import Containers**

- Free time:
  - Dry containers: 4 days
  - Reefer containers: 3 days
- Charges apply after free time as per CHERRY's standard tariff

#### **5.2 Export Containers**

- Free time:
  - Dry containers: 7 days
  - Reefer containers: 3 days
- Charges apply after free time as per CHERRY's standard tariff

#### **5.3 Transshipment Containers**

- Free time: 7 days
- Charges apply after free time as per CHERRY's standard tariff

### **6. Port and Customs Working Hours**

#### **6.1 Port Working Hours**

- PSA Singapore operates 24/7, 365 days a year
- Gate-in and gate-out operations: 24 hours daily

## **6.2 Customs Working Hours**

- Normal office hours: Monday to Friday, 8:00 AM to 6:00 PM
- Saturday: 8:00 AM to 12:00 PM
- Closed on Sundays and public holidays
- After-hours clearance available for urgent shipments (additional fees apply)

## **7. Non-Working Holidays**

- New Year's Day (January 1)
- Chinese New Year (2 days, dates vary)
- Good Friday (date varies)
- Labour Day (May 1)
- Vesak Day (date varies)
- Hari Raya Puasa (date varies)
- National Day (August 9)
- Hari Raya Haji (date varies)
- Deepavali (date varies)
- Christmas Day (December 25)

Note: Port operations continue during holidays, but customs clearance may be affected.

## **8. Unclaimed Cargo Procedures**

### **8.1 Notification Process**

- Consignee notified upon cargo arrival
- Reminder notices sent at 7, 14, and 21 days if cargo remains unclaimed

### **8.2 Storage and Charges**

- Storage charges accrue daily after free time
- Reefer containers subject to electricity charges

### **8.3 Auction or Disposal**

- Unclaimed cargo may be auctioned or disposed of after 30 days
- Perishable goods may be disposed of earlier to prevent spoilage

### **8.4 Abandoned Cargo**



- Cargo deemed abandoned if unclaimed after 30 days
- CHERRY may seek customs approval for disposal or re-export

## **9. Additional Information**

### **9.1 CHERRY's Compliance Policy**

- All shipments must comply with Singapore Customs Act and regulations
- CHERRY reserves the right to refuse shipments that do not comply with local or international regulations
- Regular compliance training for staff
- 24/7 compliance team available for urgent screenings

### **9.2 Contact Information**

For any queries or clarifications regarding shipments to/from Singapore, please contact:

CHERRY Shipping Line Singapore Office Address: [Insert detailed address] Phone: [Insert phone number] Email: [Insert email address] Operating Hours: [Insert hours]

24/7 Emergency Contact: [Insert emergency number]

### **9.3 Policy Updates**

This policy is subject to change without notice. Always check for the most recent updates before booking or shipping.

Last updated: [Insert date]

## **▽ CHERRY Shipping Line: Japan - Requirements and Restrictions**

### **1. Documentation Requirements**

#### **1.1 Bill of Lading (B/L) Types**

- Original Bill of Lading (OBL)
- Sea Waybill (SWB)

- Electronic Bill of Lading (e-B/L) available and encouraged for faster processing

## **1.2 Shipper Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)
- Japanese Corporate Number required for Japan-based shippers

## **1.3 Consignee Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)
- Japanese Corporate Number required for Japan-based consignees
- For personal imports, full name and passport number required

## **1.4 Notify Party Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)

## **1.5 Cargo Description**

- Detailed and accurate description of goods is mandatory
- Generic terms like "Consolidated Cargo" or "Said to Contain" are not accepted
- Must include:
  - Precise commodity description
  - Number of packages
  - Type of packages (e.g., pallets, cartons, drums)
- For food products, specific details including ingredients must be provided in Japanese

## **1.6 Harmonized System (HS) Codes**

- 9-digit HS codes are required for all shipments as per Japan Customs

## **2. Operational Requirements**

### **2.1 Weight Limitations**

- Maximum gross weight for 20' containers: 24,000 kg
- Maximum gross weight for 40' containers: 30,480 kg
- Overweight containers subject to special approval and additional charges

### **2.2 Dangerous Goods**

- Acceptance subject to IMDG regulations and Japan's Ship Safety Law
- Advance booking and approval required at least 7 days prior to vessel arrival
- Required documentation:
  - Dangerous Goods Declaration (in Japanese)
  - Safety Data Sheets (SDS) in Japanese
- Proper UN packaging and labeling mandatory

### **2.3 Temperature-Controlled Cargo (Reefer)**

- Temperature settings must be clearly specified on booking and B/L
- Pre-trip inspection (PTI) certificates required for all reefer shipments
- Gensets may be required for inland transportation

### **2.4 Fumigation Requirements**

- All wooden packaging materials must comply with ISPM 15 regulations
- Fumigation certificates must be provided for applicable cargoes

## **3. Customs and Regulatory Compliance**

### **3.1 Import Declaration**

- Advance Filing Rules (AFR) apply: cargo information must be submitted electronically 24 hours before departure from the port of loading
- Import declaration must be filed through the Nippon Automated Cargo and Port Consolidated System (NACCS)

### **3.2 Quarantine and Food Safety**

- All food imports subject to inspection by the Ministry of Health, Labour and Welfare
- Certain agricultural products require quarantine inspection by the Plant Protection Station or Animal Quarantine Service

### **3.3 Restricted and Prohibited Items**

- Narcotics, firearms, explosives, and counterfeit goods are strictly prohibited
- Certain medications, cosmetics, and supplements may require pre-approval from relevant authorities

### **3.4 Special Regulations**

- Imports of certain items (e.g., rice, dairy products, leather goods) may be subject to quotas or additional duties

## **4. Financial Policies**

### **4.1 Payment Terms**

- Both prepaid and collect shipments accepted
- Consumption Tax (currently 10%) is payable on imports

### **4.2 Demurrage and Detention**

- Free time: 7 days for general cargo, 5 days for reefer containers
- Charges apply after free time as per CHERRY's standard tariff

## **5. Special Requirements**

### **5.1 Personal Effects and Household Goods**

- Detailed inventory list required in Japanese and English
- Customs Form C5360 (Unaccompanied Baggage Declaration) required for personal imports
- May be subject to customs inspection

### **5.2 Vehicles**

- Import approval from the Ministry of Land, Infrastructure, Transport and Tourism required
- Must meet Japanese safety and emission standards
- Used vehicles over 3 years old subject to stringent inspections

### **5.3 Alcoholic Beverages and Tobacco**

- Special documentation required
- Subject to high import duties and taxes

## **6. Additional Information**

### **6.1 CHERRY's Compliance Policy**

- All shipments must comply with Japan Customs Law and related regulations
- CHERRY reserves the right to refuse shipments that do not comply with Japanese regulations
- Regular compliance training for staff

### **6.2 Contact Information**

For any queries or clarifications regarding shipments to/from Japan, please contact:

CHERRY Shipping Line Japan Office [Insert detailed contact information]

### **6.3 Policy Updates**

This policy is subject to change without notice. Always check for the most recent updates.

## **7. Key Contacts**

- Japan Customs: [www.customs.go.jp](http://www.customs.go.jp)
- Ministry of Health, Labour and Welfare: [www.mhlw.go.jp](http://www.mhlw.go.jp)
- Plant Protection Station: [www.aff.go.jp/pps/](http://www.aff.go.jp/pps/)
- Animal Quarantine Service: [www.aff.go.jp/aqs/](http://www.aff.go.jp/aqs/)
- NACCS Center: [www.naccs.jp](http://www.naccs.jp)

## **▽ CHERRY Shipping Line: China - Requirements and Restrictions**

### **1. Documentation Requirements**

#### **1.1 Bill of Lading (B/L) Types**

- **Original Bill of Lading (OBL)**

- **Sea Waybill (SWB)**
- **Electronic Bill of Lading (e-B/L) accepted and encouraged for faster processing**

## **1.2 Shipper Details**

- **Full name and complete address required**
- **Contact information:**
  - **Phone number (mandatory)**
  - **Email address (mandatory)**
- **Unified Social Credit Code required for China-based shippers**

## **1.3 Consignee Details**

- **Full name and complete address required**
- **Contact information:**
  - **Phone number (mandatory)**
  - **Email address (mandatory)**
- **Unified Social Credit Code required for China-based consignees**
- **For personal imports, full name and ID number required**

## **1.4 Notify Party Details**

- **Full name and complete address required**
- **Contact information:**
  - **Phone number (mandatory)**
  - **Email address (mandatory)**

## **1.5 Cargo Description**

- **Detailed and accurate description of goods is mandatory in both English and Chinese**
- **Generic terms like "Consolidated Cargo" or "Said to Contain" are not accepted**
- **Must include:**
  - **Precise commodity description**
  - **Number of packages**

- Type of packages (e.g., pallets, cartons, drums)
- For food products, specific details including ingredients must be provided

## **1.6 Harmonized System (HS) Codes**

- 8-digit HS codes are required for all shipments as per China Customs

## **2. Operational Requirements**

### **2.1 Weight Limitations**

- Maximum gross weight for 20' containers: 24,000 kg
- Maximum gross weight for 40' containers: 30,480 kg
- Overweight containers subject to special approval and additional charges

### **2.2 Dangerous Goods**

- Acceptance subject to IMDG regulations and China's regulations on dangerous goods
- Advance booking and approval required at least 7 days prior to vessel arrival
- Required documentation:
  - Dangerous Goods Declaration (in Chinese)
  - Safety Data Sheets (SDS) in Chinese
- Proper UN packaging and labeling mandatory

### **2.3 Temperature-Controlled Cargo (Reefer)**

- Temperature settings must be clearly specified on booking and B/L
- Pre-trip inspection (PTI) certificates required for all reefer shipments
- Gensets may be required for inland transportation

### **2.4 Fumigation Requirements**

- All wooden packaging materials must comply with ISPM 15 regulations
- Fumigation certificates must be provided for applicable cargoes

## **3. Customs and Regulatory Compliance**

### **3.1 Import Declaration**

- **Advance Manifest (AM) rules apply: cargo information must be submitted 24 hours before loading at the port of departure**
- **Import declaration must be filed through the China E-port system**

### **3.2 Quarantine and Inspection**

- **Certain goods subject to inspection by the General Administration of Customs China (GACC)**
- **Food and agricultural products may require additional certifications**

### **3.3 Restricted and Prohibited Items**

- **Import of waste materials, including certain types of scrap, is prohibited**
- **Used machinery and second-hand medical devices require special approval**
- **Narcotics, firearms, and counterfeit goods are strictly prohibited**

### **3.4 Special Regulations**

- **Imports of certain items (e.g., publications, audio-visual products) may require approval from relevant ministries**

## **4. Financial Policies**

### **4.1 Payment Terms**

- **Both prepaid and collect shipments accepted**
- **Value-Added Tax (VAT) and other applicable taxes are payable on imports**

### **4.2 Demurrage and Detention**

- **Free time: 7 days for general cargo, 5 days for reefer containers**
- **Charges apply after free time as per CHERRY's standard tariff**

## **5. Special Requirements**

### **5.1 Personal Effects and Household Goods**

- **Detailed inventory list required in both English and Chinese**
- **Import permit from local Customs required for personal effects**
- **May be subject to duties and taxes**



## **5.2 Vehicles**

- **Import of used vehicles is generally prohibited**
- **New vehicles must meet Chinese safety and emission standards**
- **Special approval required from multiple government agencies**

## **5.3 Food and Cosmetics**

- **Label in Chinese language required**
- **May require registration with GACC before importation**

## **6. Free Trade Zones (FTZ)**

- **Special customs supervision policies apply in China's Free Trade Zones**
- **Certain goods may be exempt from import duties when entering FTZs**

## **7. Additional Information**

### **7.1 CHERRY's Compliance Policy**

- **All shipments must comply with China Customs Law and related regulations**
- **CHERRY reserves the right to refuse shipments that do not comply with Chinese regulations**

### **7.2 Branch Offices**

- **Branch Offices (Shanghai, Dalian, Qingdao, Nanjing, Tianjin, Ningbo, Xiamen, Guangzhou, Zhongshan and Shenzhen) are eligible to collect payment**
- **For other locations under 'Representative Office' status, payment is collected via Agent subject to handling fee**

### **7.3 Contact Information**

**For any queries or clarifications regarding shipments to/from China, please contact:**

**CHERRY Shipping Line China Office [Insert detailed contact information]**

### **7.4 Policy Updates**

**This policy is subject to change without notice. Always check for the most recent updates.**

## 8. Key Contacts

- General Administration of Customs China (GACC): [www.customs.gov.cn](http://www.customs.gov.cn)
- China Certification and Inspection Group (CCIC): [www.ccic.com](http://www.ccic.com)
- China E-port: [www.chinaport.gov.cn](http://www.chinaport.gov.cn)
- Ministry of Commerce: [www.mofcom.gov.cn](http://www.mofcom.gov.cn)

## ▽ CHERRY Shipping Line: United Kingdom - Requirements and Restrictions

### 1. Documentation Requirements

#### 1.1 Bill of Lading (B/L) Types

- Original Bill of Lading (OBL)
- Sea Waybill (SWB)
- Electronic Bill of Lading (e-B/L) accepted and encouraged for faster processing

#### 1.2 Shipper Details

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)
- Company Registration Number required for UK-based shippers

#### 1.3 Consignee Details

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)

- **Company Registration Number required for UK-based consignees**
- **For personal imports, full name and passport number required**

#### **1.4 Notify Party Details**

- **Full name and complete address required**
- **Contact information:**
  - **Phone number (mandatory)**
  - **Email address (mandatory)**

#### **1.5 Cargo Description**

- **Detailed and accurate description of goods is mandatory**
- **Generic terms like "Consolidated Cargo" or "Said to Contain" are not accepted**
- **For food products, specific details including ingredients must be provided**

#### **1.6 Commodity Codes**

- **8-digit commodity codes are required for all shipments as per UK Customs**

#### **1.7 EORI Number**

- **Economic Operators Registration and Identification (EORI) number is required for all businesses importing goods into the UK**

### **2. Operational Requirements**

#### **2.1 Weight Limitations**

- **Maximum gross weight for 20' containers: 24,000 kg**
- **Maximum gross weight for 40' containers: 30,480 kg**
- **Overweight containers subject to special approval and additional charges**

#### **2.2 Dangerous Goods**

- **Acceptance subject to IMDG regulations and UK's Carriage of Dangerous Goods and Use of Transportable Pressure Equipment Regulations**
- **Advance booking and approval required at least 5 days prior to vessel arrival**

- **Required documentation:**
  - **Dangerous Goods Declaration**
  - **Safety Data Sheets (SDS)**
- **Proper UN packaging and labeling mandatory**

### **2.3 Temperature-Controlled Cargo (Reefer)**

- **Temperature settings must be clearly specified on booking and B/L**
- **Pre-trip inspection (PTI) certificates required for all reefer shipments**
- **Gensets may be required for inland transportation**

### **2.4 Fumigation Requirements**

- **All wooden packaging materials must comply with ISPM 15 regulations**
- **Fumigation certificates must be provided for applicable cargoes**

## **3. Customs and Regulatory Compliance**

### **3.1 Import Declaration**

- **Goods must be declared to UK Customs using the Customs Declaration Service (CDS)**
- **Economic Operators Registration and Identification (EORI) number required for importers**

### **3.2 Safety and Security Declarations**

- **Entry Summary Declaration (ENS) required for goods entering the UK**
- **Must be submitted at least 24 hours before loading for container shipping**

### **3.3 Restricted and Prohibited Items**

- **Certain goods require import licenses (e.g., firearms, pharmaceuticals)**
- **Prohibited items include narcotics, counterfeit goods, and certain animal products**

### **3.4 Sanitary and Phytosanitary Controls**

- Certain animal products, plants, and plant products require health certificates
- May be subject to inspection at Border Control Posts (BCPs)

#### **4. Financial Policies**

##### **4.1 Payment Terms**

- Both prepaid and collect shipments accepted
- Import VAT (currently 20%) and any applicable duties are payable on imports

##### **4.2 Demurrage and Detention**

- Free time: 5 days for general cargo, 3 days for reefer containers
- Charges apply after free time as per CHERRY's standard tariff

#### **5. Special Requirements**

##### **5.1 Personal Effects and Household Goods**

- Detailed inventory list required
- Transfer of Residence (ToR) relief may be available for those moving to the UK
- May be subject to customs inspection

##### **5.2 Vehicles**

- Import of vehicles must comply with UK safety and environmental standards
- Vehicle Approval Scheme required for non-EU vehicles
- Special documentation needed for classic or collectors' vehicles

##### **5.3 Alcohol and Tobacco**

- Subject to excise duty in addition to import VAT
- Specific labelling requirements apply

#### **6. Post-Brexit Considerations**

##### **6.1 Northern Ireland Protocol**

- Special arrangements apply for goods moving between Great Britain and Northern Ireland

- Traders may need to use the Goods Vehicle Movement Service (GVMS)

## 6.2 Rules of Origin

- Preferential tariffs may apply under the EU-UK Trade and Cooperation Agreement
- Proof of origin documentation may be required

## 7. Additional Information

### 7.1 CHERRY's Compliance Policy

- All shipments must comply with UK Customs regulations and related laws
- CHERRY reserves the right to refuse shipments that do not comply with UK regulations

### 7.2 Contact Information

For any queries or clarifications regarding shipments to/from the United Kingdom, please contact:

CHERRY Shipping Line UK Office [Insert detailed contact information]

### 7.3 Policy Updates

This policy is subject to change without notice. Always check for the most recent updates.

## 8. Key Contacts

- HM Revenue & Customs: [www.gov.uk/government/organisations/hm-revenue-customs](http://www.gov.uk/government/organisations/hm-revenue-customs)
- Department for Environment, Food & Rural Affairs: [www.gov.uk/government/organisations/department-for-environment-food-rural-affairs](http://www.gov.uk/government/organisations/department-for-environment-food-rural-affairs)
- UK Border Force: [www.gov.uk/government/organisations/border-force](http://www.gov.uk/government/organisations/border-force)
- Driver and Vehicle Standards Agency: [www.gov.uk/government/organisations/driver-and-vehicle-standards-agency](http://www.gov.uk/government/organisations/driver-and-vehicle-standards-agency)

# **▽ CHERRY Shipping Line: Chile - Requirements and Restrictions**

## **1. Documentation Requirements**

### **1.1 Bill of Lading (B/L) Types**

- **Original Bill of Lading (OBL)**
- **Sea Waybill (SWB)**
- **Electronic Bill of Lading (e-B/L) accepted and encouraged for faster processing**

### **1.2 Shipper Details**

- **Full name and complete address required**
- **Contact information:**
  - **Phone number (mandatory)**
  - **Email address (mandatory)**
- **RUT (Rol Único Tributario) required for Chile-based shippers**

### **1.3 Consignee Details**

- **Full name and complete address required**
- **Contact information:**
  - **Phone number (mandatory)**
  - **Email address (mandatory)**
- **RUT (Rol Único Tributario) required for Chile-based consignees**
- **For personal imports, full name and RUT or passport number required**
- **No private persons are allowed to be assigned as consignee in a B/L/SWB document, neither a private person C/O any company or forwarder**

### **1.4 Notify Party Details**

- **Full name and complete address required**
- **Contact information:**

- Phone number (mandatory)
- Email address (mandatory)

## **1.5 Cargo Description**

- Detailed and accurate description of goods is mandatory in Spanish
- Generic terms like "Consolidated Cargo" or "Said to Contain" are not accepted
- Must include:
  - Precise commodity description
  - Number of packages
  - Type of packages (e.g., pallets, cartons, drums)
- For food products, specific details including ingredients must be provided

## **1.6 Harmonized System (HS) Codes**

- 8-digit HS codes are required for all shipments as per Chilean Customs

## **2. Operational Requirements**

### **2.1 Weight Limitations**

- Maximum gross weight for 20' containers: 24,000 kg
- Maximum gross weight for 40' containers: 30,480 kg
- Overweight containers subject to special approval and additional charges

### **2.2 Dangerous Goods**

- Acceptance subject to IMDG regulations and Chilean regulations on dangerous goods
- Advance booking and approval required at least 7 days prior to vessel arrival
- Required documentation:
  - Dangerous Goods Declaration (in Spanish)
  - Safety Data Sheets (SDS) in Spanish
- Proper UN packaging and labeling mandatory



## **2.3 Temperature-Controlled Cargo (Reefer)**

- **Temperature settings must be clearly specified on booking and B/L**
- **Pre-trip inspection (PTI) certificates required for all reefer shipments**
- **Gensets may be required for inland transportation**

## **2.4 Fumigation Requirements**

- **All wooden packaging materials must comply with ISPM 15 regulations**
- **Fumigation certificates must be provided for applicable cargoes**

## **3. Customs and Regulatory Compliance**

### **3.1 Import Declaration**

- **Electronic Customs Declaration (DIN - Declaración de Ingreso) must be submitted through the SICEX platform**
- **Advance information must be provided at least 24 hours before vessel arrival**

### **3.2 Customs Clearance**

- **Customs clearance must be conducted by a licensed customs broker**
- **Original commercial invoice, packing list, and B/L required for clearance**

### **3.3 Restricted and Prohibited Items**

- **Certain goods require import licenses (e.g., firearms, pharmaceuticals, some food products)**
- **Prohibited items include narcotics, counterfeit goods, and certain used vehicles**

### **3.4 Sanitary and Phytosanitary Controls**

- **Agricultural and food products may require certificates from SAG (Servicio Agrícola y Ganadero)**
- **Certain products may require approval from the Chilean Ministry of Health**

## **4. Financial Policies**

### **4.1 Payment Terms**

- Both prepaid and collect shipments accepted
- Import VAT (19%) and any applicable duties are payable on imports

#### **4.2 Demurrage and Detention**

- Free time: 7 days for general cargo, 5 days for reefer containers
- Charges apply after free time as per CHERRY's standard tariff

### **5. Special Requirements**

#### **5.1 Personal Effects and Household Goods**

- Detailed inventory list required in Spanish
- Returning Chilean citizens must provide proof of residence abroad
- Foreign residents must provide work visa or residency permit
- Shipments to individuals are restricted due to the risk of unpaid demurrage/abandoned units
- All shipments of personal effects/household goods to Chile must be handled by a freight forwarder or approved moving company

#### **5.2 Vehicles**

- Import of used vehicles is generally prohibited, with some exceptions
- New vehicles must comply with Chilean emission standards
- Special documentation needed for classic or collectors' vehicles

#### **5.3 Food and Agricultural Products**

- Subject to strict controls by SAG
- May require additional certifications and laboratory analysis

### **6. Free Trade Zones**

#### **6.1 Zofri (Iquique Free Trade Zone)**

- Special customs procedures apply for goods destined for Zofri
- Goods can be stored, processed, or re-exported without paying import duties

### **7. Additional Information**

#### **7.1 CHERRY's Compliance Policy**

- All shipments must comply with Chilean Customs Law and related regulations
- CHERRY reserves the right to refuse shipments that do not comply with Chilean regulations

## 7.2 Transit Cargo

- Transit cargo must include the following clause: "Carga en transito a XX por cuenta y riesgo del consignatario" or "Cargo in transit to XX under count and risk of consignee"
- It is recommended to include both Spanish and English clauses

## 7.3 Release at Destination

- Release at Destination is acceptable

## 7.4 Part Load B/Ls

- Part Load B/Ls are acceptable

## 7.5 Contact Information

For any queries or clarifications regarding shipments to/from Chile, please contact:

CHERRY Shipping Line Chile Office [Insert detailed contact information]

## 7.6 Policy Updates

This policy is subject to change without notice. Always check for the most recent updates.

## 8. Key Contacts

- Servicio Nacional de Aduanas (National Customs Service): [www.aduana.cl](http://www.aduana.cl)
- Servicio Agrícola y Ganadero (SAG): [www.sag.gob.cl](http://www.sag.gob.cl)
- Ministry of Health: [www.minsal.cl](http://www.minsal.cl)
- SICEX (Integrated Foreign Trade System): [www.sicexchile.cl](http://www.sicexchile.cl)
- Zofri S.A.: [www.zofri.cl](http://www.zofri.cl)

# **▽ CHERRY Shipping Line: Brazil - Requirements and Restrictions**

## **1. Documentation Requirements**

### **1.1 Bill of Lading (B/L) Types**

- **Original Bill of Lading (OBL)**
- **Sea Waybill (SWB)**
- **Electronic Bill of Lading (e-B/L) accepted and encouraged for faster processing**

### **1.2 Shipper Details**

- **Full name and complete address required**
- **Contact information:**
  - **Phone number (mandatory)**
  - **Email address (mandatory)**
- **CNPJ (Cadastro Nacional da Pessoa Jurídica) required for Brazil-based shippers**

### **1.3 Consignee Details**

- **Full name and complete address required**
- **Contact information:**
  - **Phone number (mandatory)**
  - **Email address (mandatory)**
- **CNPJ for companies or CPF (Cadastro de Pessoas Físicas) for individuals required**
- **For personal imports, full name and CPF or passport number required**
- **Only "to order" consignees are free from including CNPJ/CPF**

### **1.4 Notify Party Details**

- **Full name and complete address required**
- **Contact information:**
  - **Phone number (mandatory)**
  - **Email address (mandatory)**

- **CNPJ number is mandatory even for TO ORDER B/L**
- **P.O. Box is NOT acceptable**

### **1.5 Cargo Description**

- **Detailed and accurate description of goods is mandatory in Portuguese**
- **Generic terms like "Consolidated Cargo" or "Said to Contain" are not accepted**
- **Must include:**
  - **Precise commodity description**
  - **Number of packages**
  - **Type of packages (e.g., pallets, cartons, drums)**
- **For food products, specific details including ingredients must be provided**

### **1.6 NCM Codes**

- **8-digit NCM (Nomenclatura Comum do Mercosul) codes are required for all shipments**

### **1.7 Packaging Details**

- **All documents must register quantity and type of packing**

### **1.8 Freight Details**

- **FREIGHT: mandatory**
- **THD (Terminal Handling Destination): mandatory and preferably collect. Must be broken down and manifested as a separate item in B/L**
- **Local charges/pre-carriage/surcharges at POL: not mandatory if prepaid**
- **Surcharges must appear if collect**
- **THO (Terminal Handling Origin): not mandatory if prepaid / Mandatory if collect**

## **2. Operational Requirements**

### **2.1 Weight Limitations**

- **Maximum gross weight for 20' containers: 24,000 kg**

- **Maximum gross weight for 40' containers: 30,480 kg**
- **Overweight containers subject to special approval and additional charges**

## **2.2 Dangerous Goods**

- **Acceptance subject to IMDG regulations and Brazilian ANTT Resolution 5232**
- **Advance booking and approval required at least 7 days prior to vessel arrival**
- **Required documentation:**
  - **Dangerous Goods Declaration (in Portuguese)**
  - **Safety Data Sheets (SDS) in Portuguese**
- **Proper UN packaging and labeling mandatory**

## **2.3 Temperature-Controlled Cargo (Reefer)**

- **Temperature settings must be clearly specified on booking and B/L**
- **Pre-trip inspection (PTI) certificates required for all reefer shipments**
- **Gensets may be required for inland transportation**

## **2.4 Fumigation Requirements**

- **All wooden packaging materials must comply with ISPM 15 regulations**
- **Fumigation certificates must be provided for applicable cargoes**

## **3. Customs and Regulatory Compliance**

### **3.1 Import Declaration**

- **Import Declaration (DI - Declaração de Importação) must be registered in the SISCOMEX system**
- **Advance Cargo Information (ACI) must be provided before vessel arrival**

### **3.2 Customs Clearance**

- **Customs clearance must be conducted by a licensed customs broker (despachante aduaneiro)**

- **Pro-forma invoice, commercial invoice, packing list, and B/L required for clearance**

### **3.3 Restricted and Prohibited Items**

- **Certain goods require import licenses (e.g., pharmaceuticals, cosmetics, foods)**
- **Prohibited items include narcotics, counterfeit goods, and certain used goods**

### **3.4 Sanitary and Phytosanitary Controls**

- **Agricultural and food products may require certificates from MAPA (Ministry of Agriculture, Livestock and Food Supply)**
- **Certain products may require approval from ANVISA (National Health Surveillance Agency)**

## **4. Financial Policies**

### **4.1 Payment Terms**

- **Both prepaid and collect shipments accepted**
- **Import taxes (II), industrialized products tax (IPI), and ICMS (state VAT) are payable on imports**

### **4.2 Demurrage and Detention**

- **Free time: 7 days for general cargo, 5 days for reefer containers**
- **Charges apply after free time as per CHERRY's standard tariff**

## **5. Special Requirements**

### **5.1 Personal Effects and Household Goods**

- **Detailed inventory list required in Portuguese**
- **Returning Brazilian citizens must provide proof of residence abroad for at least 12 months**
- **Foreign residents must provide work visa or permanent residency permit**

### **5.2 Vehicles**

- **Import of used vehicles is generally prohibited, with some exceptions (e.g., classic cars, diplomatic vehicles)**
- **New vehicles must comply with Brazilian emission and safety standards**

- **Special documentation needed for temporary import of vehicles**

### **5.3 Food and Agricultural Products**

- **Subject to strict controls by MAPA and ANVISA**
- **May require additional certifications and laboratory analysis**

## **6. Mercosur Considerations**

### **6.1 Preferential Treatment**

- **Goods originating from Mercosur countries may be eligible for reduced or zero import duties**
- **Certificate of Origin required to claim preferential treatment**

## **7. Additional Information**

### **7.1 CHERRY's Compliance Policy**

- **All shipments must comply with Brazilian Customs Regulations (Regulamento Aduaneiro)**
- **CHERRY reserves the right to refuse shipments that do not comply with Brazilian regulations**

### **7.2 Transit Cargo**

- **The notify party must be in Brazil**
- **A clause with "Transit Cargo" must be informed on B/L body, with all countries involved**

### **7.3 Release at Destination**

- **Release at Destination is acceptable**

### **7.4 Part Load B/Ls**

- **Part load B/Ls are acceptable, but must have a common Consignee**

### **7.5 Contact Information**

**For any queries or clarifications regarding shipments to/from Brazil, please contact:**

**CHERRY Shipping Line Brazil Office [Insert detailed contact information]**

### **7.6 Policy Updates**

**This policy is subject to change without notice. Always check for the most recent updates.**



## 8. Key Contacts

- Receita Federal (Federal Revenue of Brazil): [www.gov.br/receitafederal](http://www.gov.br/receitafederal)
- ANVISA (National Health Surveillance Agency): [www.gov.br/anvisa](http://www.gov.br/anvisa)
- MAPA (Ministry of Agriculture, Livestock and Food Supply): [www.gov.br/agricultura](http://www.gov.br/agricultura)
- SISCOMEX (Integrated Foreign Trade System): [www.gov.br/siscomex](http://www.gov.br/siscomex)

## ▽ CHERRY Shipping Line: Philippines - Requirements and Restrictions

### 1. Documentation Requirements

#### 1.1 Bill of Lading (B/L) Types

- Original Bill of Lading (OBL)
- Sea Waybill (SWB)
- Electronic Bill of Lading (e-B/L) accepted and encouraged for faster processing

#### 1.2 Shipper Details

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)
- Tax Identification Number (TIN) required for Philippines-based shippers

#### 1.3 Consignee Details

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)

- Email address (mandatory)
- Tax Identification Number (TIN) required for Philippines-based consignees
- For personal imports, full name and passport number required

#### **1.4 Notify Party Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)

#### **1.5 Cargo Description**

- Detailed and accurate description of goods is mandatory in English
- Generic terms like "Consolidated Cargo" or "Said to Contain" are not accepted
- Must include:
  - Precise commodity description
  - Number of packages
  - Type of packages (e.g., pallets, cartons, drums)
- For food products, specific details including ingredients must be provided

#### **1.6 Harmonized System (HS) Codes**

- 8-digit HS codes are required for all shipments as per Philippine Tariff Finder

### **2. Operational Requirements**

#### **2.1 Weight Limitations**

- Maximum gross weight for 20' containers: 24,000 kg
- Maximum gross weight for 40' containers: 30,480 kg
- Overweight containers subject to special approval and additional charges

#### **2.2 Dangerous Goods**

- Acceptance subject to IMDG regulations and Philippine regulations on dangerous goods
- Advance booking and approval required at least 7 days prior to vessel arrival
- Required documentation:
  - Dangerous Goods Declaration
  - Safety Data Sheets (SDS)
- Proper UN packaging and labeling mandatory

### **2.3 Temperature-Controlled Cargo (Reefer)**

- Temperature settings must be clearly specified on booking and B/L
- Pre-trip inspection (PTI) certificates required for all reefer shipments
- Gensets may be required for inland transportation

### **2.4 Fumigation Requirements**

- All wooden packaging materials must comply with ISPM 15 regulations
- Fumigation certificates must be provided for applicable cargoes

## **3. Customs and Regulatory Compliance**

### **3.1 Import Declaration**

- Goods Declaration must be lodged electronically through the E2M system
- Advance Manifest Information (AMI) must be submitted 24 hours before arrival

### **3.2 Customs Clearance**

- Customs clearance can be conducted by a licensed customs broker or the importer
- Required documents:
  - Commercial Invoice
  - Packing List
  - Bill of Lading

- **Certificate of Origin (may be required for preferential tariff treatment)**

### **3.3 Restricted and Prohibited Items**

- **Certain goods require import licenses (e.g., firearms, pharmaceuticals, some food products)**
- **Prohibited items include narcotics, counterfeit goods, and certain used vehicles**

### **3.4 Sanitary and Phytosanitary Controls**

- **Agricultural and food products may require certificates from Bureau of Plant Industry or Bureau of Animal Industry**
- **Certain products may require approval from the Food and Drug Administration (FDA)**

## **4. Financial Policies**

### **4.1 Payment Terms**

- **Both prepaid and collect shipments accepted**
- **Import duties and VAT (12%) are payable on imports**

### **4.2 Demurrage and Detention**

- **Free time: 5 days for general cargo, 3 days for reefer containers**
- **Charges apply after free time as per CHERRY's standard tariff**

## **5. Special Requirements**

### **5.1 Personal Effects and Household Goods**

- **Detailed inventory list required**
- **Returning Filipino citizens must provide proof of stay abroad for at least 6 months**
- **Foreign residents must provide work visa or residency permit**

### **5.2 Vehicles**

- **Import of used vehicles is restricted, with some exceptions (e.g., returning residents, diplomats)**
- **New vehicles must comply with Philippine emission standards**
- **Special clearance needed from the Bureau of Customs**

### **5.3 Food and Agricultural Products**

- Subject to strict controls by relevant government agencies
- May require additional certifications and laboratory analysis

## **6. Special Economic Zones**

### **6.1 PEZA Zones**

- Special customs procedures apply for goods destined for Philippine Economic Zone Authority (PEZA) zones
- Goods can be stored, processed, or re-exported with tax incentives

## **7. Additional Information**

### **7.1 CHERRY's Compliance Policy**

- All shipments must comply with Philippine Customs Modernization and Tariff Act (CMTA)
- CHERRY reserves the right to refuse shipments that do not comply with Philippine regulations

### **7.2 Contact Information**

**For any queries or clarifications regarding shipments to/from the Philippines, please contact:**

**CHERRY Shipping Line Philippines Office [Insert detailed contact information]**

### **7.3 Policy Updates**

**This policy is subject to change without notice. Always check for the most recent updates.**

## **8. Key Contacts**

- Bureau of Customs: [www.customs.gov.ph](http://www.customs.gov.ph)
- Philippine Economic Zone Authority (PEZA): [www.peza.gov.ph](http://www.peza.gov.ph)
- Food and Drug Administration (FDA): [www.fda.gov.ph](http://www.fda.gov.ph)
- Bureau of Plant Industry: [www.bpi.da.gov.ph](http://www.bpi.da.gov.ph)
- Bureau of Animal Industry: [www.bai.da.gov.ph](http://www.bai.da.gov.ph)

# **▽ CHERRY Shipping Line: Indonesia - Requirements and Restrictions**

## **1. Documentation Requirements**

### **1.1 Bill of Lading (B/L) Types**

- **Original Bill of Lading (OBL)**
- **Sea Waybill (SWB)**
- **Electronic Bill of Lading (e-B/L) accepted and encouraged for faster processing**

### **1.2 Shipper Details**

- **Full name and complete address required**
- **Contact information:**
  - **Phone number (mandatory)**
  - **Email address (mandatory)**
- **NPWP (Nomor Pokok Wajib Pajak) required for Indonesia-based shippers**

### **1.3 Consignee Details**

- **Full name and complete address required**
- **Contact information:**
  - **Phone number (mandatory)**
  - **Email address (mandatory)**
- **NPWP required for Indonesia-based consignees**
- **For personal imports, full name and NIK (Nomor Induk Kependudukan) or passport number required**
- **For "To Order" B/Ls:**
  - **Consignee and Notify party must be mentioned as final receiver in Indonesia only**

### **1.4 Notify Party Details**

- **Full name and complete address required**
- **Contact information:**

- **Phone number (mandatory)**
- **Email address (mandatory)**

### **1.5 Cargo Description**

- **Detailed and accurate description of goods is mandatory in Indonesian and English**
- **Generic terms like "Consolidated Cargo" or "Said to Contain" are not accepted**
- **Must include:**
  - **Precise commodity description**
  - **Number of packages**
  - **Type of packages (e.g., pallets, cartons, drums)**
- **For food products, specific details including ingredients must be provided**

### **1.6 HS Codes**

- **10-digit HS codes are required for all shipments as per Indonesian Customs Tariff Book (BTKI)**
- **HS codes are for Manifest purpose only, not to be included in B/L**

### **1.7 Packaging Details**

- **Both outer and inner packaging details must be provided**
- **Include:**
  - **Type of packaging**
  - **Number of pieces per package type**
  - **Total number of packages**
- **Pallet is acceptable as packaging description**

### **1.8 Tax Identification Number**

- **NPWP (Nomor Pokok Wajib Pajak) required for Indonesia-based shippers and consignees**
- **For personal imports, NIK (Nomor Induk Kependudukan) or passport number required**
- **TAX ID is for Manifest purpose only, not to be included in B/L**

## **2. Operational Requirements**

### **2.1 Weight Limitations**

- **Maximum gross weight for 20' containers: 24,000 kg**
- **Maximum gross weight for 40' containers: 30,480 kg**
- **Overweight containers subject to special approval and additional charges**

### **2.2 Dangerous Goods**

- **Acceptance subject to IMDG regulations and Indonesian regulations on dangerous goods**
- **Advance booking and approval required at least 7 days prior to vessel arrival**
- **Required documentation:**
  - **Dangerous Goods Declaration (in Indonesian and English)**
  - **Safety Data Sheets (SDS) in Indonesian and English**
- **Proper UN packaging and labeling mandatory**

### **2.3 Temperature-Controlled Cargo (Reefer)**

- **Temperature settings must be clearly specified on booking and B/L**
- **Pre-trip inspection (PTI) certificates required for all reefer shipments**
- **Gensets may be required for inland transportation**

### **2.4 Fumigation Requirements**

- **All wooden packaging materials must comply with ISPM 15 regulations**
- **Fumigation certificates must be provided for applicable cargoes**

## **3. Customs and Regulatory Compliance**

### **3.1 Import Declaration**

- **PIB (Pemberitahuan Impor Barang) must be submitted electronically through INSW (Indonesia National Single Window)**
- **Manifest information must be submitted 24 hours before vessel arrival**

### **3.2 Customs Clearance**



- Customs clearance must be conducted by a licensed customs broker (PPJK)
- Required documents:
  - Commercial Invoice
  - Packing List
  - Bill of Lading
  - Certificate of Origin (may be required for preferential tariff treatment)

### **3.3 Import Licensing**

- Many goods require an import license (APIU for general goods, APIP for production materials)
- Certain goods require special import licenses (e.g., horticulture products, animals, pharmaceuticals)

### **3.4 Restricted and Prohibited Items**

- Certain goods are subject to import restrictions or prohibitions (e.g., used clothing, some food products)
- Prohibited items include narcotics, counterfeit goods, and gambling equipment

### **3.5 Sanitary and Phytosanitary Controls**

- Agricultural and food products may require certificates from the Ministry of Agriculture
- Certain products may require approval from BPOM (National Agency of Drug and Food Control)

## **4. Financial Policies**

### **4.1 Payment Terms**

- Both prepaid and collect shipments accepted
- Import duties, VAT (10%), and Income Tax Article 22 are payable on imports
- Sea freight & associated charges, all origin local charges must be prepaid for Reefer imports
- Specific payment terms apply for certain Indonesian ports (as detailed in previous artifact)

## **4.2 Demurrage and Detention**

- **Free time: 3 days for general cargo, 2 days for reefer containers**
- **Charges apply after free time as per CHERRY's standard tariff**

## **5. Special Requirements**

### **5.1 Personal Effects and Household Goods**

- **Detailed inventory list required in Indonesian and English**
- **KITAS (temporary stay permit) or KITAP (permanent stay permit) required for foreign residents**
- **Subject to import duties and taxes, with some exemptions for diplomatic goods**

### **5.2 Vehicles**

- **Import of used vehicles is generally prohibited, with some exceptions (e.g., for government or special projects)**
- **New vehicles must comply with Indonesian emission standards and obtain approval from the Ministry of Industry**

### **5.3 Food and Agricultural Products**

- **Subject to strict controls by relevant government agencies**
- **May require additional certifications, including halal certification for certain products**

### **5.4 Waste Paper Imports**

- **Effective June 01, 2019, new regulations apply for waste paper imports**
- **Cargo inspection to be done at Origin side before stuffing**
- **Surveyor will take 2 bales randomly per container to check condition**
- **Loading/Stuffing Supervision is carried out 100% to all goods loaded into container and sealed by Surveyor's seal**

## **6. Special Economic Zones**

### **6.1 Bonded Zones and Free Trade Zones**

- **Special customs procedures apply for goods destined for Bonded Zones or Free Trade Zones**

- Goods can be stored, processed, or re-exported with tax incentives

## **7. Additional Information**

### **7.1 CHERRY's Compliance Policy**

- All shipments must comply with Indonesian Customs Law No. 17/2006
- CHERRY reserves the right to refuse shipments that do not comply with Indonesian regulations

### **7.2 Contact Information**

For any queries or clarifications regarding shipments to/from Indonesia, please contact:

CHERRY Shipping Line Indonesia Office [Insert detailed contact information]

### **7.3 Policy Updates**

This policy is subject to change without notice. Always check for the most recent updates.

## **8. Key Contacts**

- Directorate General of Customs and Excise: [www.beacukai.go.id](http://www.beacukai.go.id)
- Indonesia National Single Window: [www.insw.go.id](http://www.insw.go.id)
- Ministry of Trade: [www.kemendag.go.id](http://www.kemendag.go.id)
- BPOM (National Agency of Drug and Food Control): [www.pom.go.id](http://www.pom.go.id)
- Ministry of Agriculture: [www.pertanian.go.id](http://www.pertanian.go.id)

## **▽ CHERRY Shipping Line: Denmark - Requirements and Restrictions**

### **1. Documentation Requirements**

#### **1.1 Bill of Lading (B/L) Types**

- Original Bill of Lading (OBL)
- Sea Waybill (SWB)

- **Electronic Bill of Lading (e-B/L) accepted and encouraged for faster processing**

## **1.2 Shipper Details**

- **Full name and complete address required**
- **Contact information:**
  - **Phone number (mandatory)**
  - **Email address (mandatory)**
- **CVR number (Central Business Register) required for Denmark-based shippers**

## **1.3 Consignee Details**

- **Full name and complete address required**
- **Contact information:**
  - **Phone number (mandatory)**
  - **Email address (mandatory)**
- **CVR number required for Denmark-based consignees**
- **For personal imports, full name and CPR number (personal identification number) or passport number required**

## **1.4 Notify Party Details**

- **Full name and complete address required**
- **Contact information:**
  - **Phone number (mandatory)**
  - **Email address (mandatory)**

## **1.5 Cargo Description**

- **Detailed and accurate description of goods is mandatory in English or Danish**
- **Generic terms like "Consolidated Cargo" or "Said to Contain" are not accepted**
- **Must include:**
  - **Precise commodity description**
  - **Number of packages**

- Type of packages (e.g., pallets, cartons, drums)
- For food products, specific details including ingredients must be provided

## **1.6 Commodity Codes**

- 8-digit CN (Combined Nomenclature) codes are required for all shipments

## **2. Operational Requirements**

### **2.1 Weight Limitations**

- Maximum gross weight for 20' containers: 24,000 kg
- Maximum gross weight for 40' containers: 30,480 kg
- Overweight containers subject to special approval and additional charges

### **2.2 Dangerous Goods**

- Acceptance subject to IMDG regulations and Danish/EU regulations on dangerous goods
- Advance booking and approval required at least 5 days prior to vessel arrival
- Required documentation:
  - Dangerous Goods Declaration (in Danish or English)
  - Safety Data Sheets (SDS) in Danish or English
- Proper UN packaging and labeling mandatory

### **2.3 Temperature-Controlled Cargo (Reefer)**

- Temperature settings must be clearly specified on booking and B/L
- Pre-trip inspection (PTI) certificates required for all reefer shipments
- Gensets may be required for inland transportation

### **2.4 Fumigation Requirements**

- All wooden packaging materials must comply with ISPM 15 regulations
- Fumigation certificates must be provided for applicable cargoes

## **3. Customs and Regulatory Compliance**

### **3.1 Import Declaration**

- Customs declarations must be submitted electronically through the EU Customs Data Model
- Economic Operators Registration and Identification (EORI) number required for importers

### **3.2 Entry Summary Declaration (ENS)**

- Must be lodged at the first customs office of entry in the EU
- Submission deadlines: 24 hours before loading for containerized maritime cargo

### **3.3 Restricted and Prohibited Items**

- Certain goods require import licenses (e.g., firearms, pharmaceuticals, some food products)
- Prohibited items include narcotics, counterfeit goods, and certain animal products

### **3.4 Sanitary and Phytosanitary Controls**

- Certain animal products, plants, and plant products require health certificates
- May be subject to inspection by the Danish Veterinary and Food Administration

## **4. Financial Policies**

### **4.1 Payment Terms**

- Both prepaid and collect shipments accepted
- Import VAT (25%) and any applicable duties are payable on imports

### **4.2 Demurrage and Detention**

- Free time: 5 days for general cargo, 3 days for reefer containers
- Charges apply after free time as per CHERRY's standard tariff

## **5. Special Requirements**

### **5.1 Personal Effects and Household Goods**

- Detailed inventory list required in English or Danish
- For non-EU citizens, residence or work permit required
- May be subject to customs inspection and duties

## **5.2 Vehicles**

- **Import of vehicles must comply with Danish and EU safety and environmental standards**
- **Registration tax applies to most vehicles imported into Denmark**
- **Special documentation needed for classic or collectors' vehicles**

## **5.3 Alcohol and Tobacco**

- **Subject to excise duty in addition to import VAT**
- **Specific labelling requirements apply**

## **6. EU-Specific Considerations**

### **6.1 Intrastat Reporting**

- **Required for intra-EU movements of goods above certain thresholds**
- **Monthly reports must be submitted to Statistics Denmark**

### **6.2 Union Customs Code (UCC)**

- **All imports must comply with UCC regulations**
- **Authorized Economic Operator (AEO) status may provide certain benefits**

## **7. Additional Information**

### **7.1 CHERRY's Compliance Policy**

- **All shipments must comply with Danish and EU Customs regulations**
- **CHERRY reserves the right to refuse shipments that do not comply with Danish or EU regulations**

### **7.2 EU Considerations**

- **As Denmark is part of the EU, shipments from other EU countries are considered intra-EU movements and are not subject to customs formalities**
- **Special considerations apply for shipments to/from non-EU countries**

### **7.3 Contact Information**

**For any queries or clarifications regarding shipments to/from Denmark, please contact:**

**CHERRY Shipping Line Denmark Office [Insert detailed contact information]**

## 7.4 Policy Updates

**This policy is subject to change without notice. Always check for the most recent updates.**

## 8. Key Contacts

- **Danish Customs Agency (Toldstyrelsen):** [www.toldst.dk](http://www.toldst.dk)
- **Danish Veterinary and Food Administration:** [www.foedevarestyrelsen.dk](http://www.foedevarestyrelsen.dk)
- **Danish Business Authority:** [www.erhvervsstyrelsen.dk](http://www.erhvervsstyrelsen.dk)
- **Statistics Denmark:** [www.dst.dk](http://www.dst.dk)

# ▽ CHERRY Shipping Line: India - Requirements and Restrictions

## 1. Documentation Requirements

### 1.1 Bill of Lading (B/L) Types

- Original Bill of Lading (OBL)
- Sea Waybill (SWB)
- Electronic Bill of Lading (e-B/L) available upon request

### 1.2 Shipper Details

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)
- P.O. Box alone is NOT allowed

### 1.3 Consignee Details

- Consignee's address on the B/L must always be an Indian based Organization with proper and complete address



- Foreign Name and Address will not be accepted by Indian Customs
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)
- If the Consignee is: TO ORDER or BANK, then the first notify party must show an actual company & address
- Email ID of Importer is mandatory

#### **1.4 Notify Party Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)
- Must be an Indian based Organization with proper and complete address
- If the Notify Party is: TO ORDER or BANK, then the second notify party must show an actual company & address

#### **1.5 Cargo Description**

- Detailed and accurate description of goods is mandatory
- Generic terms like "Consolidated Cargo" or "Said to Contain" are not accepted
- Must include:
  - Precise commodity description
  - Number of packages
  - Type of packages (e.g., pallets, cartons, drums)

#### **1.6 Harmonized System (HS) Codes**

- Mandatory for all shipments
- Exports of Non-Basmati rice under HS code 10063090 is banned from India

#### **1.7 Packaging Details**

- Actual Package needs to be updated along with correct package type (e.g., Bags, Pieces, Cartons, Boxes & Pallets)
- Number of Pallets alone is NOT allowed

## **1.8 Tax Identification Numbers**

- Importer's Registration code is mandatory
- Importer's GSTIN code is mandatory
- Importer Exporter Code (IEC) of Importer is mandatory

## **2. Operational Requirements**

### **2.1 Weight Limitations**

- Maximum cargo weight:
  - 20' container: 23 tons (cargo)
  - 40' container: 26 tons (cargo)
- Maximum gross weight (including container):
  - 20' container: 32,500 kg
  - 40' container: 34,000 kg for reefer containers

### **2.2 Dangerous Goods**

- Acceptance subject to IMDG regulations and Indian regulations on dangerous goods
- Advance booking and approval required
- Required documentation:
  - Dangerous Goods Declaration
  - Safety Data Sheet (SDS)
- Proper UN packaging and labeling mandatory

### **2.3 Temperature-Controlled Cargo (Reefer)**

- Temperature settings must be clearly specified on booking and B/L
- Pre-trip inspection (PTI) certificates may be required for reefer shipments

### **2.4 Fumigation Requirements**

- All wooden packaging materials must comply with ISPM 15 regulations
- Fumigation certificates must be provided for applicable cargoes

## **3. Customs and Regulatory Compliance**

### **3.1 Import Declaration**

- Import declaration must be filed through the Indian Customs EDI System (ICES)
- Advance manifest information required before vessel arrival

### **3.2 Customs Clearance**

- Customs clearance must be handled by a licensed customs broker in India
- Required documents:
  - Commercial Invoice
  - Packing List
  - Bill of Lading
  - Import License (if applicable)
  - Certificate of Origin (if applicable)

### **3.3 Restricted and Prohibited Items**

- Certain items may be restricted or prohibited for import into India
- Special permits or licenses may be required for restricted items
- Examples of restricted items:
  - Used tires, used rubber and vulcanized rubber scrap
  - Solid plastic waste/scrap
  - Melon Seeds covered under HS Code 12077090
- Prohibited items:
  - Tallow, fat, and oils of animal origin

### **3.4 Phytosanitary and Veterinary Requirements**

- Agricultural products may require phytosanitary certificates
- Animal products may require veterinary health certificates

## **4. Financial Policies**

### **4.1 Payment Terms**

- Both prepaid and collect shipments accepted
- For DLF and other local charges:
  - Customer declares DLF as Prepaid when submitting SI = DLF remains prepaid

- Customer declares DLF as collect when submitting SI = DLF remains collect
- Nothing declared by the customer on SI = DLF follows freight terms
- RHD can only be collected at destination

## **4.2 Demurrage and Detention**

- Free time and charges as per CHERRY's standard tariff for India

## **5. Special Requirements**

### **5.1 Personal Effects and Household Goods**

- Detailed inventory list required
- May be subject to customs inspection
- Special regulations apply for Non-Resident Indians (NRIs) and returning citizens

### **5.2 Vehicles**

- Import of used vehicles is restricted
- New vehicles must meet Indian safety and emission standards
- Special approval required from multiple government agencies

### **5.3 Food and Agricultural Products**

- Subject to regulations by the Food Safety and Standards Authority of India (FSSAI)
- May require additional certifications and laboratory analysis

## **6. Additional Information**

### **6.1 CHERRY's Compliance Policy**

- All shipments must comply with Indian Customs Law and related regulations
- CHERRY reserves the right to refuse shipments that do not comply with Indian regulations
- Regular compliance training for staff

### **6.2 Place of Delivery**

- For all Carrier Haulage shipments, Final Place of Delivery is mandatory and must be shown in the Place Of Delivery box of B/L and not in body of B/L

- For Merchant Haulages, clause specifying "SHIPPER DECLARES: in transit to an inland ICD on Merchant account" in the B/L body is acceptable for Inland movements

### **6.3 Contact Information**

For any queries or clarifications regarding shipments to/from India, please contact:

CHERRY Shipping Line India Office Address: [Insert detailed address] Phone: [Insert phone number] Email: [Insert email address] Operating Hours: [Insert hours]

24/7 Emergency Contact: [Insert emergency number]

### **6.4 Policy Updates**

This policy is subject to change. Always refer to the most recent version for up-to-date information.

Last updated: [Insert date]

## **7. Key Contacts**

- Central Board of Indirect Taxes and Customs: [www.cbic.gov.in](http://www.cbic.gov.in)
- Directorate General of Foreign Trade: [www.dgft.gov.in](http://www.dgft.gov.in)
- Food Safety and Standards Authority of India: [www.fssai.gov.in](http://www.fssai.gov.in)
- Plant Quarantine Information System: [www.plantquarantineindia.nic.in](http://www.plantquarantineindia.nic.in)
- Animal Quarantine and Certification Service: [www.aqcsindia.gov.in](http://www.aqcsindia.gov.in)

## **▽ CHERRY Shipping Line: Taiwan - Requirements and Restrictions**

### **1. Documentation Requirements**

#### **1.1 Bill of Lading (B/L) Types**

- Original Bill of Lading (OBL)
- Sea Waybill (SWB)
- Electronic Bill of Lading (e-B/L) available upon request

## **1.2 Shipper Details**

- Full name and complete address required
- Contact information:
  - Telephone or Fax Number (mandatory)
  - Email address (mandatory)
- P.O. Box alone is NOT allowed

## **1.3 Consignee Details**

- Full name and complete address required
- Contact information:
  - Telephone or Fax Number (mandatory)
  - Email address (mandatory)
- P.O. Box alone is NOT allowed
- Consignee must be located in Taiwan to meet customs requirements
- For "Order" B/Ls, Telephone or Fax number is required

## **1.4 Notify Party Details**

- Full name and complete address required
- Contact information:
  - Telephone or Fax Number (mandatory)
  - Email address (mandatory)
- P.O. Box alone is NOT allowed

## **1.5 Cargo Description**

- Detailed and accurate description of goods is mandatory
- Generic terms like "Consolidated Cargo" or "Said to Contain" are not accepted
- Must include:
  - Precise commodity description
  - Number of packages
  - Type of packages (e.g., pallets, cartons, drums)

## **1.6 Harmonized System (HS) Codes**

- 6-digit HS Code is required for all shipments

- Must match the cargo description

## **1.7 Packaging Details**

- Both outer and inner packaging details must be provided
- Include:
  - Type of packaging
  - Number of pieces per package type
  - Total number of packages
- Number of pallets alone is NOT allowed as sufficient packaging information

## **2. Operational Requirements**

### **2.1 Weight Limitations**

- Taiwan Road Weight limitation: 29,500 KGS for normal GP container (inclusive of cargo weight & tare weight)
- 28,500 KGS for reefer (inclusive of cargo weight & tare weight)

### **2.2 Dangerous Goods**

- Acceptance subject to IMDG regulations and Taiwan's regulations on dangerous goods
- Advance booking and approval required
- Required documentation:
  - Dangerous Goods Declaration
  - Safety Data Sheet (SDS)
- Proper UN packaging and labeling mandatory
- IMCO CLASS 3 with Flashpoint below -18°C is prohibited to load/transship/discharge at Keelung port

### **2.3 Temperature-Controlled Cargo (Reefer)**

- Temperature settings must be clearly specified on booking and B/L
- Pre-trip inspection (PTI) certificates required for all reefer shipments
- Maximum 3 days free time, electricity charges apply from day 1

### **2.4 Fumigation Requirements**

- All wooden packaging materials must comply with ISPM 15 regulations

- Fumigation certificates must be provided for applicable cargoes

### **3. Customs and Regulatory Compliance**

#### **3.1 Import Declaration**

- Import declaration must be filed through Taiwan Customs system
- Advance manifest information required before vessel arrival

#### **3.2 Customs Clearance**

- Customs clearance can be conducted by the importer or a licensed customs broker
- Required documents:
  - Commercial Invoice
  - Packing List
  - Bill of Lading
  - Import License (if applicable)
  - Certificate of Origin (if applicable)

#### **3.3 Restricted and Prohibited Items**

- Certain items may be restricted or prohibited for import into Taiwan
- Special permits or licenses may be required for restricted items
- Examples of restricted items:
  - Plastic scrap and waste
  - Electronic waste
  - Used machinery and second-hand medical devices

#### **3.4 Phytosanitary and Veterinary Requirements**

- Agricultural products may require phytosanitary certificates
- Animal products may require veterinary health certificates

### **4. Financial Policies**

#### **4.1 Payment Terms**

- Sea freight & associated charges, Origin local charges must be prepaid for Reefer imports



- DLF must follow SEA freight terms unless specified in Shipping Instruction or RA for all imports
- CSF & TSO & TSD are not allowed to be collected in Taiwan for both export & import shipment, and have to be settled at overseas
- Payers in Taiwan must have Tax ID

## **4.2 Demurrage and Detention**

- Free time: 7 calendar days from discharge for general cargo
- Reefer containers: Max 3 days free time, electricity charges apply from day 1
- Storage charges apply after free time expiration as per published tariffs

## **5. Special Requirements**

### **5.1 Personal Effects and Household Goods**

- Detailed inventory list required
- May be subject to customs inspection
- Special regulations may apply for returning Taiwanese citizens

### **5.2 Vehicles**

- Import of used vehicles is restricted
- New vehicles must meet Taiwan's safety and emission standards
- Special approval may be required from relevant authorities

### **5.3 Plastic Scrap Import Regulation**

- Environmental Protection Administration of Taiwan (EPA) has published import restrictions on plastic scraps
- Importers in Taiwan need to be factories that are registered with Taiwan Government Authority
- For any violation, cargos must be returned back to origin and authority will impose penalty

## **6. Additional Information**

### **6.1 CHERRY's Compliance Policy**

- All shipments must comply with Taiwan Customs Law and related regulations
- CHERRY reserves the right to refuse shipments that do not comply with Taiwan regulations

- Regular compliance training for staff

## **6.2 Special Handling**

- Height limited of tunnel for HMM terminal: Cargo do not exceed 330cm
- The max payload of gantry crane:
  - OOCL terminal: 60 tons
  - HMM terminal: 45 tons

## **6.3 Contact Information**

For any queries or clarifications regarding shipments to/from Taiwan, please contact:

CHERRY Shipping Line Taiwan Office Address: [Insert detailed address] Phone: [Insert phone number] Email: [Insert email address] Operating Hours: [Insert hours]

24/7 Emergency Contact: [Insert emergency number]

## **6.4 Policy Updates**

This policy is subject to change. Always refer to the most recent version for up-to-date information.

Last updated: [Insert date]

## **7. Key Contacts**

- Taiwan Customs Administration: [www.customs.gov.tw](http://www.customs.gov.tw)
- Bureau of Foreign Trade, Taiwan: [www.trade.gov.tw](http://www.trade.gov.tw)
- Council of Agriculture, Taiwan: [www.coa.gov.tw](http://www.coa.gov.tw)
- Environmental Protection Administration, Taiwan: [www.epa.gov.tw](http://www.epa.gov.tw)
- Ministry of Transportation and Communications, Taiwan: [www.motc.gov.tw](http://www.motc.gov.tw)

# **▽ CHERRY Shipping Line: Vietnam - Requirements and Restrictions**

## **1. Documentation Requirements**

### **1.1 Bill of Lading (B/L) Types**

- Original Bill of Lading (OBL)
- Sea Waybill (SWB)
- Electronic Bill of Lading (e-B/L) available upon request

### **1.2 Shipper Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)
- Tax code required for Vietnam-based shippers

### **1.3 Consignee Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)
- Tax code required for Vietnam-based consignees
- For personal imports, full name and ID number or passport number required

### **1.4 Notify Party Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)

### **1.5 Cargo Description**

- Detailed and accurate description of goods is mandatory in Vietnamese and English
- Generic terms like "Consolidated Cargo" or "Said to Contain" are not accepted
- Must include:
  - Precise commodity description
  - Number of packages

- Type of packages (e.g., pallets, cartons, drums)

## **1.6 Harmonized System (HS) Codes**

- 8-digit HS codes are required for all shipments as per Vietnam Customs

## **1.7 Packaging Details**

- Both outer and inner packaging details must be provided
- Include:
  - Type of packaging
  - Number of pieces per package type
  - Total number of packages

## **2. Operational Requirements**

### **2.1 Weight Limitations**

- Maximum gross weight for 20' containers: 24,000 kg
- Maximum gross weight for 40' containers: 30,480 kg
- Overweight containers subject to special approval and additional charges

### **2.2 Dangerous Goods**

- Acceptance subject to IMDG regulations and Vietnam's regulations on dangerous goods
- Advance booking and approval required at least 7 days prior to vessel arrival
- Required documentation:
  - Dangerous Goods Declaration (in Vietnamese and English)
  - Safety Data Sheet (SDS) in Vietnamese and English
- Proper UN packaging and labeling mandatory

### **2.3 Temperature-Controlled Cargo (Reefer)**

- Temperature settings must be clearly specified on booking and B/L
- Pre-trip inspection (PTI) certificates required for all reefer shipments
- Gensets may be required for inland transportation

### **2.4 Fumigation Requirements**

- All wooden packaging materials must comply with ISPM 15 regulations
- Fumigation certificates must be provided for applicable cargoes

### **3. Customs and Regulatory Compliance**

#### **3.1 Import Declaration**

- Import declaration must be filed through the Vietnam National Single Window (VNSW)
- Advance manifest information required at least 24 hours before vessel arrival

#### **3.2 Customs Clearance**

- Customs clearance must be handled by a licensed customs broker in Vietnam
- Required documents:
  - Commercial Invoice
  - Packing List
  - Bill of Lading
  - Import License (if applicable)
  - Certificate of Origin (if applicable)

#### **3.3 Restricted and Prohibited Items**

- Certain items may be restricted or prohibited for import into Vietnam
- Special permits or licenses may be required for restricted items
- Examples of restricted items:
  - Used machinery and equipment
  - Certain chemicals and pharmaceuticals
  - Some food products and agricultural goods

#### **3.4 Phytosanitary and Veterinary Requirements**

- Agricultural products may require phytosanitary certificates from the Plant Protection Department
- Animal products may require veterinary health certificates from the Department of Animal Health

### **4. Financial Policies**

#### **4.1 Payment Terms**

- Both prepaid and collect shipments accepted
- Value Added Tax (VAT) and import duties are payable on most imports

## **4.2 Demurrage and Detention**

- Free time: Typically 5-7 days for general cargo, subject to CHERRY's standard tariff
- Charges apply after free time as per CHERRY's standard tariff

## **5. Special Requirements**

### **5.1 Personal Effects and Household Goods**

- Detailed inventory list required in Vietnamese and English
- May be subject to customs inspection
- Returning Vietnamese citizens may be eligible for duty-free importation under certain conditions

### **5.2 Vehicles**

- Import of used vehicles is generally restricted
- New vehicles must meet Vietnamese safety and emission standards
- Special permits required from the Ministry of Transport

### **5.3 Food and Agricultural Products**

- Subject to regulations by the Ministry of Agriculture and Rural Development
- May require additional certifications and laboratory analysis

## **6. Additional Information**

### **6.1 CHERRY's Compliance Policy**

- All shipments must comply with Vietnamese Customs Law and related regulations
- CHERRY reserves the right to refuse shipments that do not comply with Vietnamese regulations
- Regular compliance training for staff

### **6.2 Free Trade Zones**

- Special customs procedures may apply for shipments to Vietnamese Free Trade Zones

### **6.3 Contact Information**

For any queries or clarifications regarding shipments to/from Vietnam, please contact:

CHERRY Shipping Line Vietnam Office Address: [Insert detailed address] Phone: [Insert phone number] Email: [Insert email address] Operating Hours: [Insert hours]

24/7 Emergency Contact: [Insert emergency number]

## **6.4 Policy Updates**

This policy is subject to change. Always refer to the most recent version for up-to-date information.

Last updated: [Insert date]

## **7. Key Contacts**

- General Department of Vietnam Customs: [www.customs.gov.vn](http://www.customs.gov.vn)
- Ministry of Industry and Trade: [www.moit.gov.vn](http://www.moit.gov.vn)
- Vietnam National Single Window: [www.vnsw.gov.vn](http://www.vnsw.gov.vn)
- Plant Protection Department: [www.ppd.gov.vn](http://www.ppd.gov.vn)
- Department of Animal Health: [www.cucthuy.gov.vn](http://www.cucthuy.gov.vn)

# **▽ CHERRY Shipping Line: Malaysia - Requirements and Restrictions**

## **1. Documentation Requirements**

### **1.1 Bill of Lading (B/L) Types**

- Original Bill of Lading (OBL)
- Sea Waybill (SWB)
- Electronic Bill of Lading (e-B/L) available upon request

### **1.2 Shipper Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)

- Business Registration Number required for Malaysia-based shippers

### **1.3 Consignee Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)
- Business Registration Number required for Malaysia-based consignees
- For personal imports, full name and MyKad number or passport number required

### **1.4 Notify Party Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)

### **1.5 Cargo Description**

- Detailed and accurate description of goods is mandatory in English
- Generic terms like "Consolidated Cargo" or "Said to Contain" are not accepted
- Must include:
  - Precise commodity description
  - Number of packages
  - Type of packages (e.g., pallets, cartons, drums)

### **1.6 Harmonized System (HS) Codes**

- 10-digit HS codes are required for all shipments as per Malaysia Customs

### **1.7 Packaging Details**

- Both outer and inner packaging details must be provided
- Include:
  - Type of packaging
  - Number of pieces per package type
  - Total number of packages



## **2. Operational Requirements**

### **2.1 Weight Limitations**

- Maximum gross weight for 20' containers: 24,000 kg
- Maximum gross weight for 40' containers: 30,480 kg
- Overweight containers subject to special approval and additional charges

### **2.2 Dangerous Goods**

- Acceptance subject to IMDG regulations and Malaysia's regulations on dangerous goods
- Advance booking and approval required at least 7 days prior to vessel arrival
- Required documentation:
  - Dangerous Goods Declaration
  - Safety Data Sheet (SDS)
- Proper UN packaging and labeling mandatory

### **2.3 Temperature-Controlled Cargo (Reefer)**

- Temperature settings must be clearly specified on booking and B/L
- Pre-trip inspection (PTI) certificates required for all reefer shipments
- Gensets may be required for inland transportation

### **2.4 Fumigation Requirements**

- All wooden packaging materials must comply with ISPM 15 regulations
- Fumigation certificates must be provided for applicable cargoes

## **3. Customs and Regulatory Compliance**

### **3.1 Import Declaration**

- Import declaration must be filed through the Malaysian Customs Information System (SMK)
- Advance manifest information required at least 24 hours before vessel arrival

### **3.2 Customs Clearance**

- Customs clearance can be handled by the importer or a licensed customs broker
- Required documents:

- Commercial Invoice
- Packing List
- Bill of Lading
- Import License (if applicable)
- Certificate of Origin (if applicable)

### **3.3 Restricted and Prohibited Items**

- Certain items may be restricted or prohibited for import into Malaysia
- Special permits or licenses may be required for restricted items
- Examples of restricted items:
  - Used machinery and equipment
  - Certain chemicals and pharmaceuticals
  - Some food products and agricultural goods

### **3.4 Phytosanitary and Veterinary Requirements**

- Agricultural products may require phytosanitary certificates from the Department of Agriculture
- Animal products may require veterinary health certificates from the Department of Veterinary Services

## **4. Financial Policies**

### **4.1 Payment Terms**

- Both prepaid and collect shipments accepted
- Sales and Service Tax (SST) and import duties are payable on most imports

### **4.2 Demurrage and Detention**

- Free time: Typically 5-7 days for general cargo, subject to CHERRY's standard tariff
- Charges apply after free time as per CHERRY's standard tariff

## **5. Special Requirements**

### **5.1 Personal Effects and Household Goods**

- Detailed inventory list required
- May be subject to customs inspection

- Returning Malaysian citizens may be eligible for duty-free importation under certain conditions

## **5.2 Vehicles**

- Import of used vehicles is restricted and subject to approval from the Ministry of International Trade and Industry (MITI)
- New vehicles must meet Malaysian safety and emission standards
- Special permits required from the Road Transport Department (JPJ)

## **5.3 Food and Agricultural Products**

- Subject to regulations by the Ministry of Health and Ministry of Agriculture and Food Industries
- May require additional certifications and laboratory analysis
- Halal certification may be required for certain food products

## **6. Additional Information**

### **6.1 CHERRY's Compliance Policy**

- All shipments must comply with Malaysian Customs Act 1967 and related regulations
- CHERRY reserves the right to refuse shipments that do not comply with Malaysian regulations
- Regular compliance training for staff

### **6.2 Free Zones**

- Special customs procedures may apply for shipments to Malaysian Free Zones (e.g., Port Klang Free Zone)

### **6.3 Labeling Requirements**

- All imported goods must be labeled in Bahasa Malaysia or English
- Specific labeling requirements apply for food products, pharmaceuticals, and certain consumer goods

### **6.4 Contact Information**

For any queries or clarifications regarding shipments to/from Malaysia, please contact:

CHERRY Shipping Line Malaysia Office Address: [Insert detailed address] Phone: [Insert phone number] Email: [Insert email address] Operating Hours: [Insert hours]

24/7 Emergency Contact: [Insert emergency number]

## **6.5 Policy Updates**

This policy is subject to change. Always refer to the most recent version for up-to-date information.

Last updated: [Insert date]

## **7. Key Contacts**

- Royal Malaysian Customs Department: [www.customs.gov.my](http://www.customs.gov.my)
- Ministry of International Trade and Industry: [www.miti.gov.my](http://www.miti.gov.my)
- Malaysian Quarantine and Inspection Services (MAQIS): [www.maqis.gov.my](http://www.maqis.gov.my)
- Department of Agriculture: [www.doa.gov.my](http://www.doa.gov.my)
- Department of Veterinary Services: [www.dvs.gov.my](http://www.dvs.gov.my)

# **▽ CHERRY Shipping Line: Argentina - Requirements and Restrictions**

## **1. Documentation Requirements**

### **1.1 Bill of Lading (B/L) Types**

- Original Bill of Lading (OBL) only
- Sea Waybills (SWB) and Telex Release are not accepted

### **1.2 Shipper Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)

### **1.3 Consignee Details**

- Full name and complete address required
- Contact information:

- Phone number (mandatory)
- Email address (mandatory)
- Tax ID (CUIT - Clave Única de Identificación Tributaria) must be informed in consignee's field
- For personal imports, full name and DNI (Documento Nacional de Identidad) or passport number required

#### **1.4 Notify Party Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)
- Tax ID (CUIT) must be informed in notify party's field

#### **1.5 Cargo Description**

- Detailed and accurate description of goods is mandatory in Spanish
- Generic terms like "Consolidated Cargo" or "Said to Contain" are not accepted
- Must include:
  - Precise commodity description
  - Number of packages
  - Type of packages (e.g., pallets, cartons, drums)

#### **1.6 Harmonized System (HS) Codes**

- HS code is mandatory on all B/Ls, provided that it is not showing the legend "consolidated cargo"

#### **1.7 Packaging Details**

- All documents must register quantity and type of packing

### **2. Operational Requirements**

#### **2.1 Weight Limitations**

- Maximum cargo weight for 20' containers: 30 MT
- Maximum cargo weight for 40' containers: 28 MT
- Cargo Weight + Tare Can't exceed 32,500 MT for 20' and 34 MT for 40' Reefer

- Overweight containers subject to special approval and additional charges

## **2.2 Dangerous Goods**

- Acceptance subject to IMDG regulations and Argentina's regulations on dangerous goods
- Advance booking and approval required
- Required documentation:
  - Dangerous Goods Declaration
  - Safety Data Sheet (SDS) in Spanish
- Proper UN packaging and labeling mandatory

## **2.3 Temperature-Controlled Cargo (Reefer)**

- Temperature settings must be clearly specified on booking and B/L
- Pre-trip inspection (PTI) certificates required for all reefer shipments
- Maximum cargo weight for 20' reefer: 29 MT
- Maximum cargo weight for 40' reefer: 29.5 MT

## **2.4 Fumigation Requirements**

- All wooden packaging materials must comply with ISPM 15 regulations
- Fumigation certificates must be provided for applicable cargoes

## **3. Customs and Regulatory Compliance**

### **3.1 Import Declaration**

- Import declaration must be filed through the Customs IT System (SIM - Sistema Informático MALVINA)
- Advance manifest information required before vessel arrival

### **3.2 Customs Clearance**

- Customs clearance must be handled by a licensed customs broker in Argentina
- Required documents:
  - Commercial Invoice
  - Packing List
  - Bill of Lading

- Import License (if applicable)
- Certificate of Origin (if applicable)

### **3.3 Restricted and Prohibited Items**

- Certain items may be restricted or prohibited for import into Argentina
- Special permits or licenses may be required for restricted items
- Examples of restricted items:
  - Used machinery and equipment
  - Certain chemicals and pharmaceuticals
  - Some food products and agricultural goods

### **3.4 Phytosanitary and Veterinary Requirements**

- Agricultural products may require phytosanitary certificates from SENASA (Servicio Nacional de Sanidad y Calidad Agroalimentaria)
- Animal products may require veterinary health certificates from SENASA

### **3.5 Customs Valuation**

- Argentina uses the WTO Valuation Agreement methods
- Customs may challenge declared values and request additional documentation

### **3.6 Advance Passenger Information / Advance Cargo Information**

- Advance Passenger Information (API) and Advance Cargo Information (ACI) must be submitted electronically before arrival
- Deadlines:
  - Maritime cargo: 48 hours before arrival
  - Air cargo: 4 hours before arrival

## **4. Financial Policies**

### **4.1 Payment Terms**

- Both prepaid and collect shipments accepted
- Only following charges allowed to be updated as collect in Argentina: THD, RPT, DDA, CEX, CDU, MHD, XOD, XNX, XNY, XMR
- All other charges must be prepaid

### **4.2 Demurrage and Detention**

- Free time and charges as per CHERRY's standard tariff for Argentina
- Comparative Tariff Table for Argentina:

| Country   | Import Free Time | Export Free Time | Demurrage (20'/40') per day | Detention (20'/40') per day |
|-----------|------------------|------------------|-----------------------------|-----------------------------|
| Argentina | 5 days           | 7 days           | USD 80 / USD 120            | USD 60 / USD 90             |

Note: Rates are subject to change. Please confirm current rates with your local CHERRY office.

## 5. Special Requirements

### 5.1 Personal Effects and Household Goods

- Shipments consigned to private persons are restricted
- Must be handled by a freight forwarder or recognized moving company
- Detailed inventory list required in Spanish
- May be subject to customs inspection
- Duty-free entry possible for returning Argentine citizens who have lived abroad for at least 2 years

### 5.2 Vehicles

- Import of used vehicles is generally prohibited
- Exceptions:
  - Returning Argentinean residents that were living out of the country for more than 2 years (one car per person)
  - Classic or antique vehicles (over 30 years old)
- New vehicles must meet Argentinean safety and emission standards
- Special documentation needed for vehicle imports
- Vehicle import comparison:
  - Argentina: Generally prohibited, with exceptions
  - Brazil: Prohibited for vehicles over 30 years old, except for collectibles
  - Chile: Allowed, but subject to strict emissions standards

### 5.3 Food and Agricultural Products

- Subject to regulations by SENASA and ANMAT (Administración Nacional de Medicamentos, Alimentos y Tecnología Médica)



- May require additional certifications and laboratory analysis
- Phytosanitary certificates required for most fresh produce
- Specific labeling requirements in Spanish

#### **5.4 Temporary Imports**

- Temporary admission of goods is possible under specific circumstances
- ATA Carnet system is accepted in Argentina

### **6. Additional Information**

#### **6.1 CHERRY's Compliance Policy**

- All shipments must comply with Argentinean Customs Law and related regulations
- CHERRY reserves the right to refuse shipments that do not comply with Argentinean regulations
- Regular compliance training for staff

#### **6.2 Manifest and B/L Requirements**

- B/L and manifest are required for transit/transshipment cargo
- All B/Ls must be rated with collect charges exclusively for import shipments

#### **6.3 Special Economic Zones**

- Argentina has several Free Trade Zones (FTZs) and Special Customs Areas
- Goods entering FTZs may be exempt from import duties and taxes

#### **6.4 Contact Information**

For any queries or clarifications regarding shipments to/from Argentina, please contact:

CHERRY Shipping Line Argentina Office Address: [Insert detailed address] Phone: [Insert phone number] Email: [Insert email address] Operating Hours: [Insert hours]

24/7 Emergency Contact: [Insert emergency number]

#### **6.5 Policy Updates**

This policy is subject to change. Always refer to the most recent version for up-to-date information.

Last updated: [Insert date]

## 7. Key Contacts

- Administración Federal de Ingresos Públicos (AFIP): [www.afip.gob.ar](http://www.afip.gob.ar)
- Servicio Nacional de Sanidad y Calidad Agroalimentaria (SENASA): [www.senasa.gob.ar](http://www.senasa.gob.ar)
- Administración Nacional de Medicamentos, Alimentos y Tecnología Médica (ANMAT): [www.argentina.gob.ar/anmat](http://www.argentina.gob.ar/anmat)
- Ministerio de Producción y Trabajo: [www.argentina.gob.ar/produccion](http://www.argentina.gob.ar/produccion)
- Dirección General de Aduanas: [www.afip.gob.ar/aduana](http://www.afip.gob.ar/aduana)

## 8. Comparative Notes

### Documentation

- Argentina: OBL only, CUIT required

### Weight Limitations

- Argentina: 20' - 30 MT, 40' - 28 MT

### Customs Systems

- Argentina: Sistema Informático MALVINA (SIM)

### Special Considerations

- Argentina: Strict control on used goods imports

## ▽ CHERRY Shipping Line: Republic of Korea (South Korea) - Requirements and Restrictions

### CHERRY Shipping Line: Republic of Korea (South Korea) Requirements and Restrictions

#### 1. Documentation Requirements

##### 1.1 Bill of Lading (B/L) Types

- Original Bill of Lading (OBL)
- Sea Waybill (SWB)
- Electronic Bill of Lading (e-B/L) available upon request

## **1.2 Shipper Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)
- Business Registration Number required for Korea-based shippers

## **1.3 Consignee Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)
- Business Registration Number required for Korea-based consignees
- It is required to have an address in Korea either for Consignee or Notify Party

## **1.4 Notify Party Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)
- Telephone and Fax Numbers must be included

## **1.5 Cargo Description**

- Detailed and accurate description of goods is mandatory
- Generic terms like "Consolidated Cargo" or "Said to Contain" are not accepted
- Must include:
  - Precise commodity description
  - Number of packages
  - Type of packages (e.g., pallets, cartons, drums)

## **1.6 Harmonized System (HS) Codes**

- 6-digit HS codes are required for all shipments

- Must match the cargo description

### **1.7 Packaging Details**

- Both outer and inner packaging details must be provided
- Include:
  - Type of packaging
  - Number of pieces per package type
  - Total number of packages
- Number of Pallets alone is NOT allowed

## **2. Operational Requirements**

### **2.1 Weight Limitations**

- Maximum cargo weight for 20' containers: 19 MT (Door Delivery), 25 MT (CY Delivery)
- Maximum cargo weight for 40' containers: 22 MT (Door Delivery), 25 MT (CY Delivery)
- Overweight containers subject to special approval and additional charges

### **2.2 Dangerous Goods**

- Acceptance subject to IMDG regulations and Korean regulations on dangerous goods
- Advance booking and approval required
- Required documentation:
  - Dangerous Goods Declaration
  - Safety Data Sheet (SDS)
- Proper UN packaging and labeling mandatory
- Specific restrictions apply for different IMDG classes (refer to DG Restriction table)

### **2.3 Temperature-Controlled Cargo (Reefer)**

- Temperature settings must be clearly specified on booking and B/L
- Pre-trip inspection (PTI) certificates required for all reefer shipments
- Gensets may be required for inland transportation

### **2.4 Fumigation Requirements**

- All wooden packaging materials must comply with ISPM 15 regulations
- Fumigation certificates must be provided for applicable cargoes

### **3. Customs and Regulatory Compliance**

#### **3.1 Import Declaration**

- Import declaration must be filed through the UNI-PASS system
- Advance manifest information required at least 24 hours before vessel arrival

#### **3.2 Customs Clearance**

- Customs clearance can be handled by the importer or a licensed customs broker
- Required documents:
  - Commercial Invoice
  - Packing List
  - Bill of Lading
  - Import License (if applicable)
  - Certificate of Origin (if applicable)

#### **3.3 Restricted and Prohibited Items**

- Certain items may be restricted or prohibited for import into South Korea
- Special permits or licenses may be required for restricted items
- Examples of restricted items:
  - Firearms and explosives
  - Narcotics and psychotropic substances
  - Certain agricultural and livestock products
  - Some telecommunications equipment

#### **3.4 Phytosanitary and Veterinary Requirements**

- Agricultural products may require phytosanitary certificates
- Animal products may require veterinary health certificates

### **4. Financial Policies**

#### **4.1 Payment Terms**

- Both prepaid and collect shipments accepted

- Sea freight & associated charges, origin local charges must be prepaid for Reefer imports unless pre-approved by Korea office
- For all import shipments to Korea, RLB, ADD, DLF must follow SEA freight terms

## **4.2 Demurrage and Detention**

- Free time for import cargo: 3 calendar days from discharge
- Free time for export cargo: 3 calendar days before vessel ETD
- Demurrage charges after free time (per day):
  - 20' Dry Container: USD 50 (Days 1-5), USD 100 (Days 6-10), USD 150 (Day 11 onwards)
  - 40' Dry Container: USD 100 (Days 1-5), USD 200 (Days 6-10), USD 300 (Day 11 onwards)
  - 20'/40' Reefer Container: USD 150 (Days 1-5), USD 300 (Days 6-10), USD 450 (Day 11 onwards)
- Detention charges apply as per CHERRY's standard tariff

## **5. Special Requirements**

### **5.1 Personal Effects and Household Goods**

- Detailed inventory list required
- May be subject to customs inspection
- Special regulations apply for returning Korean citizens

### **5.2 Vehicles**

- Import of used vehicles is subject to strict regulations
- New vehicles must meet Korean safety and emission standards
- Special documentation required for vehicle imports

### **5.3 Food and Agricultural Products**

- Subject to regulations by the Ministry of Food and Drug Safety
- May require additional certifications and laboratory analysis

## **6. Additional Information**

### **6.1 CHERRY's Compliance Policy**

- All shipments must comply with Korean Customs Law and related regulations
- CHERRY reserves the right to refuse shipments that do not comply with Korean regulations
- Regular compliance training for staff

## **6.2 Free Trade Zones**

- Special customs procedures may apply for shipments to Korean Free Trade Zones

## **6.3 Labeling Requirements**

- All imported goods must be labeled in Korean
- Specific labeling requirements apply for food products, pharmaceuticals, and certain consumer goods

## **6.4 Contact Information**

For any queries or clarifications regarding shipments to/from South Korea, please contact:

CHERRY Shipping Line South Korea Office Address: [Insert detailed address]  
Phone: [Insert phone number] Email: [Insert email address] Operating Hours:  
[Insert hours]

24/7 Emergency Contact: [Insert emergency number]

## **6.5 Policy Updates**

This policy is subject to change. Always refer to the most recent version for up-to-date information.

Last updated: [Insert date]

## **7. Key Contacts**

- Korea Customs Service: [www.customs.go.kr](http://www.customs.go.kr)
- Ministry of Food and Drug Safety: [www.mfds.go.kr](http://www.mfds.go.kr)
- Animal and Plant Quarantine Agency: [www.qia.go.kr](http://www.qia.go.kr)
- Korea Trade Network (KTNET): [www.ktnet.co.kr](http://www.ktnet.co.kr)
- Korea International Trade Association: [www.kita.net](http://www.kita.net)

# **▽ CHERRY Shipping Line: South Africa - Requirements and Restrictions**

## **1. Documentation Requirements**

### **1.1 Bill of Lading (B/L) Types**

- Original Bill of Lading (OBL)
- Sea Waybill (SWB)
- Electronic Bill of Lading (e-B/L) available upon request

### **1.2 Shipper Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)
- P.O. box can be added but not mandatory

### **1.3 Consignee Details**

- Full name and complete address required, including postal code
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)
- VAT ID for Import South Africa is Mandatory
  - The VAT number consists of 10 digits (Example: 4395487565)

### **1.4 Notify Party Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)
- P.O. box can be added but not mandatory



## **1.5 Cargo Description**

- Detailed and accurate description of goods is mandatory
- Generic terms like "Consolidated Cargo" or "Said to Contain" are not accepted
- Must include:
  - Precise commodity description
  - Number of packages
  - Type of packages (e.g., pallets, cartons, drums)

## **1.6 Harmonized System (HS) Codes**

- Mandatory for both Import and Export shipments

## **1.7 Packaging Details**

- Detailed packaging information required
- Include:
  - Type of packaging
  - Number of pieces per package type
  - Total number of packages

## **2. Operational Requirements**

### **2.1 Weight Limitations**

- Maximum gross weight for 20' containers: 24,000 kg
- Maximum gross weight for 40' containers: 30,480 kg
- Maximum overweight: 45 MT including everything (Truck, Container, and driver weight)
- Overweight containers subject to special approval and additional charges

### **2.2 Dangerous Goods**

- Acceptance subject to IMDG regulations and South African regulations on dangerous goods
- Advance booking and approval required
- Required documentation:
  - Dangerous Goods Declaration
  - Safety Data Sheet (SDS)

- Proper UN packaging and labeling mandatory
- Hazardous classes 1, 7, and 9 subject to approval before acceptance

### **2.3 Temperature-Controlled Cargo (Reefer)**

- Temperature settings must be clearly specified on booking and B/L
- Pre-trip inspection (PTI) certificates required for all reefer shipments
- Gensets may be required for inland transportation

### **2.4 Fumigation Requirements**

- All wooden packaging materials must comply with ISPM 15 regulations
- Fumigation certificates must be provided for applicable cargoes

## **3. Customs and Regulatory Compliance**

### **3.1 Import Declaration**

- Import declaration must be filed through the South African Revenue Service (SARS) system
- Advance manifest information required before vessel arrival

### **3.2 Customs Clearance**

- Customs clearance must be handled by a registered Clearing Agent in South Africa
- Required documents:
  - Commercial Invoice
  - Packing List
  - Bill of Lading
  - Import Permit (if applicable)
  - Certificate of Origin (if applicable)

### **3.3 Restricted and Prohibited Items**

- Certain items may be restricted or prohibited for import into South Africa
- Special permits or licenses may be required for restricted items
- Examples of restricted items:
  - Firearms and ammunition
  - Live animals and animal products

- Plants and plant products
- Pharmaceuticals and medicines

### **3.4 Phytosanitary and Veterinary Requirements**

- Agricultural products may require phytosanitary certificates
- Animal products may require veterinary health certificates

## **4. Financial Policies**

### **4.1 Payment Terms**

- Both prepaid and collect shipments accepted
- Collect charges are acceptable

### **4.2 Demurrage and Detention**

- Free time for import cargo: 7 calendar days from discharge
- Free time for export cargo: 7 calendar days before vessel ETD
- Demurrage charges after free time (per day):
  - 20' Dry Container: USD 30 (Days 1-7), USD 60 (Days 8-14), USD 90 (Day 15 onwards)
  - 40' Dry Container: USD 60 (Days 1-7), USD 120 (Days 8-14), USD 180 (Day 15 onwards)
  - 20'/40' Reefer Container: USD 90 (Days 1-7), USD 180 (Days 8-14), USD 270 (Day 15 onwards)
- Detention charges apply as per CHERRY's standard tariff

## **5. Special Requirements**

### **5.1 Personal Effects and Household Goods**

- Detailed inventory list required
- May be subject to customs inspection
- Special regulations apply for returning South African citizens

### **5.2 Vehicles**

- Import of used vehicles is restricted
- New vehicles must meet South African safety and emission standards
- Special documentation required for vehicle imports

- Left-hand drive vehicles are generally not permitted

### **5.3 Food and Agricultural Products**

- Subject to regulations by the Department of Agriculture, Land Reform and Rural Development
- May require additional certifications and laboratory analysis

## **6. Additional Information**

### **6.1 CHERRY's Compliance Policy**

- All shipments must comply with South African Customs Law and related regulations
- CHERRY reserves the right to refuse shipments that do not comply with South African regulations
- Regular compliance training for staff

### **6.2 Transit Cargo**

- For Merchant Haulage movement, mention "Shipper declares CARGO IN TRANSIT to XXX" where XXX is the final place of delivery
- For Carrier Haulage movement, mention "Cargo in Transit to Place of Delivery"

### **6.3 Special Commodities**

- Special handling required for certain commodities (e.g., steel coils, marble blocks)
- Additional documentation and inspections may be required

### **6.4 Contact Information**

For any queries or clarifications regarding shipments to/from South Africa, please contact:

CHERRY Shipping Line South Africa Office Address: [Insert detailed address]

Phone: [Insert phone number] Email: [Insert email address] Operating Hours: [Insert hours]

24/7 Emergency Contact: [Insert emergency number]

### **6.5 Policy Updates**

This policy is subject to change. Always refer to the most recent version for up-to-date information.

Last updated: [Insert date]

## **7. Key Contacts**

- South African Revenue Service (SARS): [www.sars.gov.za](http://www.sars.gov.za)
- Department of Agriculture, Land Reform and Rural Development: [www.dalrrd.gov.za](http://www.dalrrd.gov.za)
- South African Bureau of Standards (SABS): [www.sabs.co.za](http://www.sabs.co.za)
- Port Regulators of South Africa: [www.portsregulator.org](http://www.portsregulator.org)
- Transnet National Ports Authority: [www.transnet.net](http://www.transnet.net)

## **▽ CHERRY Shipping Line: Thailand - Requirements and Restrictions**

### **1. Documentation Requirements**

#### **1.1 Bill of Lading (B/L) Types**

- Original Bill of Lading (OBL)
- Sea Waybill (SWB)
- Electronic Bill of Lading (e-B/L) available upon request

#### **1.2 Shipper Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)
- Tax Identification Number (TIN) required for Thailand-based shippers

#### **1.3 Consignee Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)

- Tax Identification Number (TIN) required for Thailand-based consignees
- For personal imports, full name and passport number required

#### **1.4 Notify Party Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)

#### **1.5 Cargo Description**

- Detailed and accurate description of goods is mandatory
- Generic terms like "Consolidated Cargo" or "Said to Contain" are not accepted
- Must include:
  - Precise commodity description
  - Number of packages
  - Type of packages (e.g., pallets, cartons, drums)

#### **1.6 Harmonized System (HS) Codes**

- 8-digit HS codes are required for all shipments
- Must match the cargo description

#### **1.7 Packaging Details**

- Both outer and inner packaging details must be provided
- Include:
  - Type of packaging
  - Number of pieces per package type
  - Total number of packages

### **2. Operational Requirements**

#### **2.1 Weight Limitations**

- Maximum gross weight for 20' containers: 24,000 kg
- Maximum gross weight for 40' containers: 30,480 kg
- Overweight containers subject to special approval and additional charges

#### **2.2 Dangerous Goods**

- Acceptance subject to IMDG regulations and Thai regulations on dangerous goods
- Advance booking and approval required
- Required documentation:
  - Dangerous Goods Declaration
  - Safety Data Sheet (SDS)
- Proper UN packaging and labeling mandatory

### **2.3 Temperature-Controlled Cargo (Reefer)**

- Temperature settings must be clearly specified on booking and B/L
- Pre-trip inspection (PTI) certificates required for all reefer shipments
- Gensets may be required for inland transportation

### **2.4 Fumigation Requirements**

- All wooden packaging materials must comply with ISPM 15 regulations
- Fumigation certificates must be provided for applicable cargoes

## **3. Customs and Regulatory Compliance**

### **3.1 Import Declaration**

- Import declaration must be filed through the Thai Customs Electronic System (e-Customs)
- Advance manifest information required at least 24 hours before vessel arrival

### **3.2 Customs Clearance**

- Customs clearance can be handled by the importer or a licensed customs broker
- Required documents:
  - Commercial Invoice
  - Packing List
  - Bill of Lading
  - Import License (if applicable)
  - Certificate of Origin (if applicable)

### **3.3 Restricted and Prohibited Items**

- Certain items may be restricted or prohibited for import into Thailand
- Special permits or licenses may be required for restricted items
- Examples of restricted items:
  - Firearms and ammunition
  - Used motor vehicles
  - Certain food products and agricultural goods

### **3.4 Phytosanitary and Veterinary Requirements**

- Agricultural products may require phytosanitary certificates
- Animal products may require veterinary health certificates

## **4. Financial Policies**

### **4.1 Payment Terms**

- Both prepaid and collect shipments accepted
- For reefer imports:
  - Sea freight & associated charges
  - All origin local charges must be prepaid
- For general imports, DLF, CGD, TAD must follow as per SEA freight term, while destination charges like EMF, DDF, THD, RLB LCD, DGD with currency THB can be set as collect

### **4.2 Demurrage and Detention**

- Free time for import cargo: 5 calendar days from discharge
- Free time for export cargo: 7 calendar days before vessel ETD
- Demurrage charges after free time (per day):
  - 20' Dry Container: USD 25 (Days 1-5), USD 50 (Days 6-10), USD 75 (Day 11 onwards)
  - 40' Dry Container: USD 50 (Days 1-5), USD 100 (Days 6-10), USD 150 (Day 11 onwards)
  - 20'/40' Reefer Container: USD 75 (Days 1-5), USD 150 (Days 6-10), USD 225 (Day 11 onwards)
- Detention charges apply as per CHERRY's standard tariff

## **5. Special Requirements**



## **5.1 Personal Effects and Household Goods**

- Detailed inventory list required
- May be subject to customs inspection
- Special regulations apply for returning Thai citizens

## **5.2 Vehicles**

- Import of used vehicles is restricted
- New vehicles must meet Thai safety and emission standards
- Special documentation required for vehicle imports

## **5.3 Food and Agricultural Products**

- Subject to regulations by the Thai Food and Drug Administration
- May require additional certifications and laboratory analysis

## **6. Additional Information**

### **6.1 CHERRY's Compliance Policy**

- All shipments must comply with Thai Customs Law and related regulations
- CHERRY reserves the right to refuse shipments that do not comply with Thai regulations
- Regular compliance training for staff

### **6.2 Plastic Scrap, Electronic Waste & Hazardous Waste Import Regulation**

- Import of plastic scrap, electronic waste, and hazardous waste is suspended until further notice
- Additional documentation and inspections may be required for related items

### **6.3 Intransit Cargo to Laos**

- On-carriage to Vientiane, Laos is arranged by truck via Laem Chabang port
- Relevant commercial invoice and packing lists required for customs clearance
- No Reefer Acceptance for In-Transit Cargo to Laos

## **7. Scheduling and Documentation Timeline**

### **7.1 Export Shipments**

- Booking Confirmation: Minimum 7 working days before vessel's ETA
- Empty Container Release: Minimum 5 working days before vessel's ETA

- Laden Container Gate-in: Minimum 3 working days before vessel's ETA
- Shipping Instructions Submission: Minimum 3 working days before vessel's ETA
- Original Bill of Lading Issuance: Within 1 working day after vessel's departure

## **7.2 Import Shipments**

- Advance Manifest Submission: Minimum 24 hours before vessel's arrival
- Original Bill of Lading Surrender: Minimum 1 working day before vessel's arrival
- Delivery Order Issuance: Within 1 working day after OBL surrender and payment clearance
- Container Free Time Start: From the day following vessel's actual arrival date

## **7.3 Transit Shipments**

- Advance Manifest Submission: Minimum 24 hours before vessel's arrival
- Transit Documentation: Minimum 2 working days before vessel's arrival

## **7.4 Document Cut-off Times**

- Sea Waybill (Express BL): 12:00 noon, 1 working day before vessel's ETA
- Original Bill of Lading: 12:00 noon, 2 working days before vessel's ETA
- Hazardous Cargo Documents: 12:00 noon, 3 working days before vessel's ETA

## **8. Non-Working Days and Holidays**

### **8.1 Regular Non-Working Days**

- Saturdays and Sundays are generally non-working days for government offices and banks
- Some port operations and customs clearance activities may be available on weekends with prior arrangement and additional fees

### **8.2 Public Holidays**

The following are official public holidays in Thailand. Please note that shipping and customs operations may be affected:

- New Year's Day (January 1)
- Makha Bucha Day (February/March, date varies)

- Chakri Memorial Day (April 6)
- Songkran Festival (April 13-15)
- Labor Day (May 1)
- Coronation Day (May 4)
- Visakha Bucha Day (May, date varies)
- H.M. The Queen's Birthday (June 3)
- Asanha Bucha Day (July, date varies)
- H.M. The King's Birthday (July 28)
- The Queen Mother's Birthday (August 12)
- Chulalongkorn Day (October 23)
- H.M. King Bhumibol's Birthday (December 5)
- Constitution Day (December 10)
- New Year's Eve (December 31)

Note: Exact dates of Buddhist holidays vary each year based on the lunar calendar. Please confirm the exact dates with the CHERRY Thailand office.

### **8.3 Port Working Hours**

- Normal working hours: Monday to Friday, 08:00 - 17:00
- Extended working hours available upon request and subject to additional charges
- 24/7 operations available for certain services at major ports like Laem Chabang

### **8.4 Customs Working Hours**

- Normal working hours: Monday to Friday, 08:30 - 16:30
- After-hours customs clearance available for urgent shipments, subject to prior approval and additional fees

## **9. Contact Information**

For any queries or clarifications regarding shipments to/from Thailand, please contact:

CHERRY Shipping Line Thailand Office Address: [Insert detailed address] Phone: [Insert phone number] Email: [Insert email address] Operating Hours: [Insert hours]

24/7 Emergency Contact: [Insert emergency number]

## **10. Key Contacts**

- Thai Customs Department: [www.customs.go.th](http://www.customs.go.th)
- Thai Food and Drug Administration: [www.fda.moph.go.th](http://www.fda.moph.go.th)
- Department of Agriculture: [www.doa.go.th](http://www.doa.go.th)
- Department of Livestock Development: [www.dld.go.th](http://www.dld.go.th)
- Port Authority of Thailand: [www.port.co.th](http://www.port.co.th)

## **11. Policy Updates**

This policy is subject to change. Always refer to the most recent version for up-to-date information.

Last updated: [Insert date]

# **▽ CHERRY Shipping Line: Djibouti/Ethiopia - Requirements and Restrictions**

## **1. Documentation Requirements**

### **1.1 Bill of Lading (B/L) Types**

- Original Bill of Lading (OBL)
- Sea Waybill (SWB)
- Electronic Bill of Lading (e-B/L) available upon request

### **1.2 Shipper Details**

- Full name and postal address including country required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)

### **1.3 Consignee Details**

- Full name and postal address including country required

- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)
- Consignee can be a bank, but with full details/address of bank located in Djibouti or Ethiopia

#### **1.4 Notify Party Details**

- Full name and postal address including country required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)
- In case consignee is a bank, notify party has to be actual customer with full details situated in Djibouti/Ethiopia

#### **1.5 Cargo Description**

- Detailed and accurate description of goods is mandatory
- Generic terms like "Consolidated Cargo" or "Said to Contain" are not accepted
- Must include:
  - Precise commodity description
  - Number of packages
  - Type of packages (e.g., pallets, cartons, drums)

#### **1.6 Harmonized System (HS) Codes**

- 6-digit HS codes are required for all shipments
- Must match the cargo description

#### **1.7 Packaging Details**

- Both outer and inner packaging details must be provided
- Include:
  - Type of packaging
  - Number of pieces per package type
  - Total number of packages

### **2. Operational Requirements**

## **2.1 Weight Limitations**

- Maximum gross weight for 20' containers: 24,000 kg
- Maximum gross weight for 40' containers: 30,480 kg
- Overweight containers subject to special approval and additional charges

## **2.2 Dangerous Goods**

- Acceptance subject to IMDG regulations and Djibouti's regulations on dangerous goods
- Advance booking and approval required
- Required documentation:
  - Dangerous Goods Declaration
  - Safety Data Sheet (SDS)
- Proper UN packaging and labeling mandatory
- Prohibition of Dangerous cargo in transit to Yemen and Somalia

## **2.3 Temperature-Controlled Cargo (Reefer)**

- Temperature settings must be clearly specified on booking and B/L
- Pre-trip inspection (PTI) certificates required for all reefer shipments
- Gensets may be required for inland transportation

## **2.4 Fumigation Requirements**

- All wooden packaging materials must comply with ISPM 15 regulations
- Fumigation certificates must be provided for applicable cargoes

## **3. Customs and Regulatory Compliance**

### **3.1 Import Declaration**

- Import declaration must be filed through the Djibouti Customs system
- Advance manifest information required before vessel arrival

### **3.2 Customs Clearance**

- Customs clearance must be handled by a licensed customs broker in Djibouti
- Required documents:
  - Commercial Invoice
  - Packing List

- Bill of Lading
- Import License (if applicable)
- Certificate of Origin (if applicable)

### **3.3 Restricted and Prohibited Items**

- Certain items may be restricted or prohibited for import into Djibouti
- Special permits or licenses may be required for restricted items
- Examples of restricted items:
  - Firearms and ammunition
  - Certain chemicals and pharmaceuticals
  - Some food products and agricultural goods

### **3.4 Phytosanitary and Veterinary Requirements**

- Agricultural products may require phytosanitary certificates
- Animal products may require veterinary health certificates

## **4. Financial Policies**

### **4.1 Payment Terms**

- Both prepaid and collect shipments accepted
- Freight collect accepted, prior acceptance of Djibouti/Ethiopia office will be required
- THD & RHD charge must follow the freight

### **4.2 Demurrage and Detention**

- Free time for import cargo: 7 calendar days from discharge
- Free time for export cargo: 7 calendar days before vessel ETD
- Demurrage charges after free time (per day):
  - 20' Dry Container: USD 30 (Days 1-7), USD 60 (Days 8-14), USD 90 (Day 15 onwards)
  - 40' Dry Container: USD 60 (Days 1-7), USD 120 (Days 8-14), USD 180 (Day 15 onwards)
  - 20'/40' Reefer Container: USD 90 (Days 1-7), USD 180 (Days 8-14), USD 270 (Day 15 onwards)
- Detention charges apply as per CHERRY's standard tariff

## **5. Special Requirements**

### **5.1 Personal Effects and Household Goods**

- Detailed inventory list required
- May be subject to customs inspection
- Special regulations may apply for diplomatic goods

### **5.2 Vehicles**

- Import of used vehicles may be restricted
- New vehicles must meet Djibouti's safety and emission standards
- Special documentation required for vehicle imports

### **5.3 Transit Cargo**

- POD - DJIBOUTI
- FINAL DESTINATION--DJIBOUTI
- For Cargo to inland destinations IN BODY OF BL TO CLAUSE "cargo is in TT to Ethiopia under the risk of the consignee"

## **6. Scheduling and Documentation Timeline**

### **6.1 Export Shipments**

- Booking Confirmation: Minimum 7 working days before vessel's ETA
- Empty Container Release: Minimum 5 working days before vessel's ETA
- Laden Container Gate-in: Minimum 3 working days before vessel's ETA
- Shipping Instructions Submission: Minimum 3 working days before vessel's ETA
- Original Bill of Lading Issuance: Within 1 working day after vessel's departure

### **6.2 Import Shipments**

- Advance Manifest Submission: Minimum 24 hours before vessel's arrival
- Original Bill of Lading Surrender: Minimum 1 working day before vessel's arrival
- Delivery Order Issuance: Within 1 working day after OBL surrender and payment clearance



- Container Free Time Start: From the day following vessel's actual arrival date

### **6.3 Transit Shipments**

- Advance Manifest Submission: Minimum 24 hours before vessel's arrival
- Transit Documentation: Minimum 2 working days before vessel's arrival

### **6.4 Document Cut-off Times**

- Sea Waybill (Express BL): 12:00 noon, 1 working day before vessel's ETA
- Original Bill of Lading: 12:00 noon, 2 working days before vessel's ETA
- Hazardous Cargo Documents: 12:00 noon, 3 working days before vessel's ETA

## **7. Port and Customs Working Hours**

### **7.1 Port Working Hours**

#### **7.1.1 Doraleh Container Terminal (DCT)**

- Normal working hours: 24/7 operations
- Gate operations:
  - Sunday to Thursday: 06:00 - 22:00
  - Friday and Saturday: 06:00 - 18:00
- Documentation office hours:
  - Sunday to Thursday: 08:00 - 17:00
  - Friday and Saturday: Closed

#### **7.1.2 Port of Djibouti (PDSA)**

- Normal working hours: Sunday to Thursday, 07:00 - 17:00
- Extended hours:
  - Vessel operations: 24/7 upon request (subject to additional charges)
  - Gate operations: Extended to 22:00 upon request (subject to additional charges)
- Documentation office hours:
  - Sunday to Thursday: 08:00 - 16:00
  - Friday and Saturday: Closed

#### **7.1.3 Doraleh Multipurpose Port (DMP)**

- Normal working hours: 24/7 operations for vessel and yard activities
- Gate operations:
  - Sunday to Thursday: 06:00 - 22:00
  - Friday and Saturday: 06:00 - 18:00
- Documentation office hours:
  - Sunday to Thursday: 08:00 - 17:00
  - Friday and Saturday: Closed

## **7.2 Customs Working Hours**

### **7.2.1 Main Customs Office**

- Normal working hours:
  - Sunday to Thursday: 08:00 - 17:00
  - Friday and Saturday: Closed
- Document submission cut-off time: 15:00 on working days

### **7.2.2 Customs at Doraleh Container Terminal**

- Normal working hours:
  - Sunday to Thursday: 08:00 - 17:00
  - Friday: 08:00 - 11:00
  - Saturday: Closed
- Extended hours available upon request and subject to additional fees

### **7.2.3 Customs at Port of Djibouti (PDSA)**

- Normal working hours:
  - Sunday to Thursday: 08:00 - 17:00
  - Friday and Saturday: Closed
- After-hours clearance available for urgent shipments, subject to prior approval

### **7.2.4 Customs at Doraleh Multipurpose Port (DMP)**

- Normal working hours:
  - Sunday to Thursday: 08:00 - 17:00
  - Friday: 08:00 - 11:00

- Saturday: Closed
- 24/7 clearance available for special cargo types (e.g., perishables, live animals) with prior arrangement

### **7.2.5 PVS (Physical Verification Service)**

- Operating hours:
  - Sunday to Thursday: 08:00 - 16:00
  - Friday and Saturday: Closed
- Cut-off time for same-day inspection requests: 14:00

## **8. Non-Working Days and Holidays**

### **8.1 Regular Non-Working Days**

- Fridays and Saturdays are generally non-working days for government offices and banks
- Port operations continue on a limited basis during weekends
- Customs operations are limited on Fridays and closed on Saturdays

### **8.2 Public Holidays**

The following are official public holidays in Djibouti. Please note that shipping and customs operations may be affected:

- New Year's Day (January 1)
- Labor Day (May 1)
- Independence Day (June 27)
- Eid al-Fitr (date varies, 2 days)
- Eid al-Adha (date varies, 2 days)
- Islamic New Year (date varies)
- Ashura (date varies)
- Prophet Muhammad's Birthday (date varies)
- Christmas Day (December 25)

Note:

- Exact dates of Islamic holidays vary each year based on the lunar calendar.
- The government may announce additional holidays or changes to holiday dates.

- Please confirm the exact dates with the CHERRY Djibouti office.

### **8.3 Holiday Operations**

- Port operations continue on a limited basis during public holidays
- Customs operations are typically closed on public holidays
- Special arrangements can be made for urgent shipments during holidays, subject to prior approval and additional fees

## **9. Demurrage and Detention**

### **9.1 Import (Inbound) Demurrage**

- Free time: 7 calendar days from discharge
- Charges after free time (per day, in USD):

#### **Container Type Days 1-7 Days 8-14 Day 15 onwards**

|                |    |     |     |
|----------------|----|-----|-----|
| 20' Dry        | 30 | 60  | 90  |
| 40' Dry        | 60 | 120 | 180 |
| 20'/40' Reefer | 90 | 180 | 270 |

### **9.2 Export (Outbound) Demurrage**

- Free time: 7 calendar days before vessel ETD
- Charges after free time (per day, in USD):

#### **Container Type Days 1-7 Days 8-14 Day 15 onwards**

|                |    |     |     |
|----------------|----|-----|-----|
| 20' Dry        | 25 | 50  | 75  |
| 40' Dry        | 50 | 100 | 150 |
| 20'/40' Reefer | 75 | 150 | 225 |

### **9.3 Detention Charges**

- Apply as per CHERRY's standard tariff
- Charges begin after the allowed free time for container return

Note: Demurrage and detention charges are subject to change. Please confirm current rates with your local CHERRY office.

## **10. Additional Information**

### **10.1 CHERRY's Compliance Policy**

- All shipments must comply with Djibouti Customs Law and related regulations
- CHERRY reserves the right to refuse shipments that do not comply with Djibouti regulations
- Regular compliance training for staff

## **10.2 Contact Information**

For any queries or clarifications regarding shipments to/from Djibouti, please contact:

CHERRY Shipping Line Djibouti Office Address: [Insert detailed address] Phone: [Insert phone number] Email: [Insert email address] Operating Hours: [Insert hours]

24/7 Emergency Contact: [Insert emergency number]

## **10.3 Policy Updates**

This policy is subject to change. Always refer to the most recent version for up-to-date information.

Last updated: [Insert date]

## **11. Key Contacts**

- Djibouti Customs Administration: [www.douane.gov.dj](http://www.douane.gov.dj)
- Djibouti Ports and Free Zones Authority: [www.dpfza.gov.dj](http://www.dpfza.gov.dj)
- Ministry of Commerce and Tourism: [www.ministerecommerce.gov.dj](http://www.ministerecommerce.gov.dj)
- Djibouti Chamber of Commerce: [www.ccd.dj](http://www.ccd.dj)
- Port of Djibouti: [www.portdedjibouti.com](http://www.portdedjibouti.com)

# **▽ CHERRY Shipping Line: Kenya - Requirements and Restrictions**

## **1. Documentation Requirements**

### **1.1 Bill of Lading (B/L) Types**

- Original Bill of Lading (OBL)
- Sea Waybill (SWB)
- Electronic Bill of Lading (e-B/L) available upon request

## **1.2 Shipper Details**

- Full name, address, country name required
- Contact information:
  - Phone numbers (mandatory)
  - Email address (mandatory)

## **1.3 Consignee Details**

- Full Consignee name, mailing address as per Tax Identification Number (PIN), country name required
- Contact information:
  - Phone numbers (mandatory)
  - Email address (mandatory)
- NVO companies are allowed to be shown on the B/L

## **1.4 Notify Party Details**

- For "To Order" B/Ls, full name, address, country name, and contact details of the importer are required
- "SAME AS CONSIGNEE" is acceptable

## **1.5 Cargo Description**

- Detailed and accurate description of goods is mandatory
- Generic terms like "Consolidated Cargo" or "Said to Contain" are not accepted
- Must include:
  - Precise commodity description
  - Number of packages
  - Type of packages (e.g., pallets, cartons, drums)

## **1.6 Harmonized System (HS) Codes**

- Mandatory

- Codes used according to the East Africa Community Common External Tariff, 2022

## **1.7 Tax Identification**

- PIN number for consignee located in Kenya should be included in the address
- Local (Kenyan) customers are required to show their 11 alphanumeric customs PIN NO (e.g., P051136562B)

## **2. Operational Requirements**

### **2.1 Weight Limitations**

- Maximum gross weight limits to be confirmed with local CHERRY office
- Overweight containers subject to special approval and additional charges

### **2.2 Dangerous Goods**

- Acceptance subject to IMDG regulations and Kenyan regulations on dangerous goods
- Advance booking and approval required
- Required documentation:
  - Dangerous Goods Declaration
  - Safety Data Sheet (SDS)
- Proper UN packaging and labeling mandatory

### **2.3 Temperature-Controlled Cargo (Reefer)**

- Temperature settings must be clearly specified on booking and B/L
- Pre-trip inspection (PTI) certificates required for all reefer shipments
- Gensets may be required for inland transportation

### **2.4 Fumigation Requirements**

- All wooden packaging materials must comply with ISPM 15 regulations
- Fumigation certificates must be provided for applicable cargoes

## **3. Customs and Regulatory Compliance**

### **3.1 Import Declaration**

- Electronic Customs Declaration must be submitted through the Integrated Customs Management System (iCMS)
- Advance manifest information required before vessel arrival

### **3.2 Customs Clearance**

- Customs clearance must be handled by a licensed customs broker in Kenya
- Required documents:
  - Commercial Invoice
  - Packing List
  - Bill of Lading
  - Import Declaration Form (IDF)
  - Certificate of Conformity (CoC) if applicable
  - Certificate of Origin (if applicable)

### **3.3 Restricted and Prohibited Items**

- Certain items may be restricted or prohibited for import into Kenya
- Special permits or licenses may be required for restricted items
- Examples of restricted items:
  - Used clothing and shoes
  - Narcotic drugs and psychotropic substances
  - Firearms and ammunition
  - Counterfeit goods

### **3.4 Phytosanitary and Veterinary Requirements**

- Agricultural products may require phytosanitary certificates
- Animal products may require veterinary health certificates

## **4. Financial Policies**

### **4.1 Payment Terms**

- All freight must be invoiced as prepaid, NO Freight Collect is allowed
- DLF to follow freight and to be prepaid. No DLF allowed on a collect basis, unless DLF collect is approved by Destination office
- Destination import charges are acceptable on collect basis except for TBL shipments to Hinterland countries

### **4.2 Demurrage and Detention**

#### **4.2.1 Import (Inbound) Demurrage**



- Free time: 5 calendar days from discharge
- Charges after free time (per day, in USD):

**Container Type Days 1-7 Days 8-14 Day 15 onwards**

|                |    |     |     |
|----------------|----|-----|-----|
| 20' Dry        | 30 | 60  | 90  |
| 40' Dry        | 60 | 120 | 180 |
| 20'/40' Reefer | 90 | 180 | 270 |

**4.2.2 Export (Outbound) Demurrage**

- Free time: 7 calendar days before vessel ETD
- Charges after free time (per day, in USD):

**Container Type Days 1-7 Days 8-14 Day 15 onwards**

|                |    |     |     |
|----------------|----|-----|-----|
| 20' Dry        | 25 | 50  | 75  |
| 40' Dry        | 50 | 100 | 150 |
| 20'/40' Reefer | 75 | 150 | 225 |

**4.2.3 Detention Charges**

- Apply as per CHERRY's standard tariff
- Charges begin after the allowed free time for container return

Note: Demurrage and detention charges are subject to change. Please confirm current rates with your local CHERRY office.

**5. Special Requirements**

**5.1 Personal Effects and Household Goods**

- Detailed inventory list required
- May be subject to customs inspection
- Special regulations apply for returning Kenyan citizens

**5.2 Vehicles**

- Import of used vehicles is subject to age restrictions
- New vehicles must meet Kenyan safety and emission standards
- Pre-shipment inspection may be required

**5.3 Used Clothing and Shoes**

- Import of used clothing and shoes is subject to specific regulations
- Special documentation and inspections may be required

## **6. Scheduling and Documentation Timeline**

### **6.1 Export Shipments**

- Booking Confirmation: Minimum 7 working days before vessel's ETA
- Empty Container Release: Minimum 5 working days before vessel's ETA
- Laden Container Gate-in: Minimum 3 working days before vessel's ETA
- Shipping Instructions Submission: Minimum 3 working days before vessel's ETA
- Original Bill of Lading Issuance: Within 1 working day after vessel's departure

### **6.2 Import Shipments**

- Advance Manifest Submission: Minimum 48 hours before vessel's arrival
- Original Bill of Lading Surrender: Minimum 1 working day before vessel's arrival
- Delivery Order Issuance: Within 1 working day after OBL surrender and payment clearance
- Container Free Time Start: From the day following vessel's actual arrival date

### **6.3 Transit Shipments**

- Advance Manifest Submission: Minimum 48 hours before vessel's arrival
- Transit Documentation: Minimum 2 working days before vessel's arrival

### **6.4 Document Cut-off Times**

- Sea Waybill (Express BL): 12:00 noon, 1 working day before vessel's ETA
- Original Bill of Lading: 12:00 noon, 2 working days before vessel's ETA
- Hazardous Cargo Documents: 12:00 noon, 3 working days before vessel's ETA

## **7. Port and Customs Working Hours**

### **7.1 Port Working Hours**

#### **7.1.1 Mombasa Port**

- Normal working hours: 24/7 operations

- Gate operations:
  - Monday to Friday: 06:00 - 22:00
  - Saturday: 06:00 - 18:00
  - Sunday and Public Holidays: 08:00 - 16:00
- Documentation office hours:
  - Monday to Friday: 08:00 - 17:00
  - Saturday: 08:00 - 13:00
  - Sunday and Public Holidays: Closed

### **7.1.2 Inland Container Depots (ICDs)**

- Normal working hours: Monday to Friday, 08:00 - 17:00
- Extended hours:
  - Saturday: 08:00 - 13:00
  - Sunday and Public Holidays: Closed

## **7.2 Customs Working Hours**

### **7.2.1 Main Customs Office**

- Normal working hours:
  - Monday to Friday: 08:00 - 17:00
  - Saturday, Sunday, and Public Holidays: Closed
- Document submission cut-off time: 15:00 on working days

### **7.2.2 Customs at Mombasa Port**

- Normal working hours: 24/7 operations
- Document processing:
  - Monday to Friday: 08:00 - 17:00
  - Saturday: 08:00 - 13:00
  - Sunday and Public Holidays: On-call basis

### **7.2.3 Customs at Inland Container Depots (ICDs)**

- Normal working hours:
  - Monday to Friday: 08:00 - 17:00
  - Saturday: 08:00 - 13:00

- Sunday and Public Holidays: Closed

## **8. Non-Working Days and Holidays**

### **8.1 Regular Non-Working Days**

- Saturdays and Sundays are generally non-working days for government offices and banks
- Port operations continue on a limited basis during weekends
- Customs operations are limited on weekends

### **8.2 Public Holidays**

The following are official public holidays in Kenya. Please note that shipping and customs operations may be affected:

- New Year's Day (January 1)
- Good Friday (Date varies)
- Easter Monday (Date varies)
- Labour Day (May 1)
- Madaraka Day (June 1)
- Eid al-Fitr (Date varies)
- Huduma Day (October 10)
- Mashujaa Day (October 20)
- Jamhuri Day (December 12)
- Christmas Day (December 25)
- Boxing Day (December 26)

Note:

- Exact dates of some holidays may vary each year.
- The government may announce additional holidays or changes to holiday dates.
- Please confirm the exact dates with the CHERRY Kenya office.

### **8.3 Holiday Operations**

- Port operations continue on a limited basis during public holidays
- Customs operations are typically closed on public holidays

- Special arrangements can be made for urgent shipments during holidays, subject to prior approval and additional fees

## **9. Additional Information**

### **9.1 CHERRY's Compliance Policy**

- All shipments must comply with Kenyan Customs Law and related regulations
- CHERRY reserves the right to refuse shipments that do not comply with Kenyan regulations
- Regular compliance training for staff

### **9.2 Contact Information**

For any queries or clarifications regarding shipments to/from Kenya, please contact:

CHERRY Shipping Line Kenya Office Address: [Insert detailed address] Phone: [Insert phone number] Email: [Insert email address] Operating Hours: [Insert hours]

24/7 Emergency Contact: [Insert emergency number]

### **9.3 Policy Updates**

This policy is subject to change. Always refer to the most recent version for up-to-date information.

Last updated: [Insert date]

## **10. Key Contacts**

- Kenya Revenue Authority (Customs Services Department): [www.kra.go.ke](http://www.kra.go.ke)
- Kenya Ports Authority: [www.kpa.co.ke](http://www.kpa.co.ke)
- Kenya Bureau of Standards: [www.kebs.org](http://www.kebs.org)
- Kenya Plant Health Inspectorate Service (KEPHIS): [www.kephis.org](http://www.kephis.org)
- Port Health Services: [www.port-health.or.ke](http://www.port-health.or.ke)

# **▽ CHERRY Shipping Line: Tanzania - Requirements and Restrictions**

## **1. Documentation Requirements**

### **1.1 Bill of Lading (B/L) Types**

- Original Bill of Lading (OBL)
- Sea Waybill (SWB)

### **1.2 Shipper Details**

- Must be the actual Shipper with complete name, full address, and contact details

### **1.3 Consignee Details**

- Full contact details & address of the party
- Party should be in Tanzania

### **1.4 Notify Party Details**

- Full contact details & address of the party
- Party should be in Tanzania
- "SAME AS CONSIGNEE" is acceptable
- For "To Order of the Bank", full name, address, country name and contact details are required

### **1.5 Cargo Description**

- Detailed and accurate description of goods is mandatory
- Generic terms like "Consolidated Cargo" or "Said to Contain" are not accepted
- Must include:
  - Precise commodity description
  - Number of packages
  - Type of packages (e.g., pallets, cartons, drums)

### **1.6 Harmonized System (HS) Codes**

- Harmonized codes indicated on B/L if shipper requires them to be indicated

### **1.7 Tax Identification Number**

- TAX ID might be required by some consignees for LC requirements / regulatory needs
- Tax ID can be added based on shipper request

## **2. Operational Requirements**

### **2.1 Weight Limitations**

- Maximum gross weight limits to be confirmed with local CHERRY office
- Overweight containers subject to special approval and additional charges

### **2.2 Dangerous Goods**

- Acceptance subject to IMDG regulations and Tanzanian regulations on dangerous goods
- Advance booking and approval required
- Required documentation:
  - Dangerous Goods Declaration
  - Safety Data Sheet (SDS)
- Proper UN packaging and labeling mandatory

### **2.3 Temperature-Controlled Cargo (Reefer)**

- Temperature settings must be clearly specified on booking and B/L
- Pre-trip inspection (PTI) certificates required for all reefer shipments
- Gensets may be required for inland transportation

### **2.4 Fumigation Requirements**

- All wooden packaging materials must comply with ISPM 15 regulations
- Fumigation certificates must be provided for applicable cargoes

## **3. Customs and Regulatory Compliance**

### **3.1 Import Declaration**

- Import declaration must be filed through the Tanzania Customs Integrated System (TANCIS)
- Advance manifest information required before vessel arrival

### **3.2 Customs Clearance**

- Customs clearance must be handled by a licensed customs broker in Tanzania

- Required documents:
  - Commercial Invoice
  - Packing List
  - Bill of Lading
  - Import Declaration Form (IDF)
  - Pre-arrival Declaration (PAD)
  - Certificate of Conformity (CoC) if applicable
  - Certificate of Origin (if applicable)

### **3.3 Restricted and Prohibited Items**

- Certain items may be restricted or prohibited for import into Tanzania
- Special permits or licenses may be required for restricted items
- Examples of restricted items:
  - Firearms and ammunition
  - Narcotic drugs
  - Counterfeit goods
  - Used motor vehicles over a certain age

### **3.4 Phytosanitary and Veterinary Requirements**

- Agricultural products may require phytosanitary certificates
- Animal products may require veterinary health certificates

## **4. Financial Policies**

### **4.1 Payment Terms**

- Freight collect is not acceptable as of 1, August 2018 (B/L date)
- Only Freight Prepaid (SEA and relevant MC charges) is accepted
- Due to the port of Dar es Salaam being a free in/out port, terminal handling and wharfage charges are paid direct by the shipper/consignee to the terminal

### **4.2 Demurrage and Detention**

#### **4.2.1 Import (Inbound) Demurrage**

- Free time: 7 calendar days from discharge



- Charges after free time (per day, in USD):

**Container Type Days 1-7 Days 8-14 Day 15 onwards**

|                |    |     |     |
|----------------|----|-----|-----|
| 20' Dry        | 30 | 60  | 90  |
| 40' Dry        | 60 | 120 | 180 |
| 20'/40' Reefer | 90 | 180 | 270 |

**4.2.2 Export (Outbound) Demurrage**

- Free time: 7 calendar days before vessel ETD
- Charges after free time (per day, in USD):

**Container Type Days 1-7 Days 8-14 Day 15 onwards**

|                |    |     |     |
|----------------|----|-----|-----|
| 20' Dry        | 25 | 50  | 75  |
| 40' Dry        | 50 | 100 | 150 |
| 20'/40' Reefer | 75 | 150 | 225 |

**4.2.3 Detention Charges**

- Apply as per CHERRY's standard tariff
- Charges begin after the allowed free time for container return

Note: Demurrage and detention charges are subject to change. Please confirm current rates with your local CHERRY office.

**5. Special Requirements**

**5.1 Personal Effects and Household Goods**

- Detailed inventory list required
- May be subject to customs inspection
- Special regulations apply for returning Tanzanian citizens

**5.2 Vehicles**

- Import of used vehicles is subject to age restrictions
- New vehicles must meet Tanzanian safety and emission standards
- Pre-shipment inspection may be required

**5.3 Transit Cargo**

- For Merchant Haulage movement, mention "Shipper declares CARGO IN TRANSIT to XXX" where XXX is the final place of delivery
- For Carrier Haulage movement, mention "Cargo in Transit to Place of Delivery"
- Always the final consignee's address should be accurate and complete

## **6. Scheduling and Documentation Timeline**

### **6.1 Export Shipments**

- Booking Confirmation: Minimum 7 working days before vessel's ETA
- Empty Container Release: Minimum 5 working days before vessel's ETA
- Laden Container Gate-in: Minimum 3 working days before vessel's ETA
- Shipping Instructions Submission: Minimum 3 working days before vessel's ETA
- Original Bill of Lading Issuance: Within 1 working day after vessel's departure

### **6.2 Import Shipments**

- Advance Manifest Submission: Minimum 72 hours before vessel's arrival
- Original Bill of Lading Surrender: Minimum 1 working day before vessel's arrival
- Delivery Order Issuance: Within 1 working day after OBL surrender and payment clearance
- Container Free Time Start: From the day following vessel's actual arrival date

### **6.3 Transit Shipments**

- Advance Manifest Submission: Minimum 72 hours before vessel's arrival
- Transit Documentation: Minimum 2 working days before vessel's arrival

### **6.4 Document Cut-off Times**

- Sea Waybill (Express B/L): 12:00 noon, 1 working day before vessel's ETA
- Original Bill of Lading: 12:00 noon, 2 working days before vessel's ETA
- Hazardous Cargo Documents: 12:00 noon, 3 working days before vessel's ETA

## **7. Port and Customs Working Hours**

### **7.1 Port Working Hours**

### **7.1.1 Dar es Salaam Port**

- Normal working hours: 24/7 operations
- Gate operations:
  - Monday to Friday: 06:00 - 22:00
  - Saturday: 06:00 - 18:00
  - Sunday and Public Holidays: 08:00 - 16:00
- Documentation office hours:
  - Monday to Friday: 08:00 - 17:00
  - Saturday: 08:00 - 13:00
  - Sunday and Public Holidays: Closed

### **7.1.2 Inland Container Depots (ICDs)**

- Normal working hours: Monday to Friday, 08:00 - 17:00
- Extended hours:
  - Saturday: 08:00 - 13:00
  - Sunday and Public Holidays: Closed

## **7.2 Customs Working Hours**

### **7.2.1 Main Customs Office**

- Normal working hours:
  - Monday to Friday: 08:00 - 17:00
  - Saturday, Sunday, and Public Holidays: Closed
- Document submission cut-off time: 15:00 on working days

### **7.2.2 Customs at Dar es Salaam Port**

- Normal working hours: 24/7 operations
- Document processing:
  - Monday to Friday: 08:00 - 17:00
  - Saturday: 08:00 - 13:00
  - Sunday and Public Holidays: On-call basis

### **7.2.3 Customs at Inland Container Depots (ICDs)**

- Normal working hours:

- Monday to Friday: 08:00 - 17:00
- Saturday: 08:00 - 13:00
- Sunday and Public Holidays: Closed

## **8. Non-Working Days and Holidays**

### **8.1 Regular Non-Working Days**

- Saturdays and Sundays are generally non-working days for government offices and banks
- Port operations continue on a limited basis during weekends
- Customs operations are limited on weekends

### **8.2 Public Holidays**

The following are official public holidays in Tanzania. Please note that shipping and customs operations may be affected:

- New Year's Day (January 1)
- Zanzibar Revolution Day (January 12)
- Mwalimu Nyerere Day (April 26)
- Union Day (April 26)
- Labour Day (May 1)
- Saba Saba Day (July 7)
- Nane Nane Day (August 8)
- Nyerere Day (October 14)
- Independence Day (December 9)
- Christmas Day (December 25)
- Boxing Day (December 26)

Note:

- Islamic holidays (Eid al-Fitr and Eid al-Adha) are observed but dates vary based on the lunar calendar.
- The government may announce additional holidays or changes to holiday dates.
- Please confirm the exact dates with the CHERRY Tanzania office.

### **8.3 Holiday Operations**

- Port operations continue on a limited basis during public holidays
- Customs operations are typically closed on public holidays
- Special arrangements can be made for urgent shipments during holidays, subject to prior approval and additional fees

## **9. Additional Information**

### **9.1 CHERRY's Compliance Policy**

- All shipments must comply with Tanzanian Customs Law and related regulations
- CHERRY reserves the right to refuse shipments that do not comply with Tanzanian regulations
- Regular compliance training for staff

### **9.2 Contact Information**

For any queries or clarifications regarding shipments to/from Tanzania, please contact:

CHERRY Shipping Line Tanzania Office Address: [Insert detailed address] Phone: [Insert phone number] Email: [Insert email address] Operating Hours: [Insert hours]

24/7 Emergency Contact: [Insert emergency number]

### **9.3 Policy Updates**

This policy is subject to change. Always refer to the most recent version for up-to-date information.

Last updated: [Insert date]

## **10. Key Contacts**

- Tanzania Revenue Authority (Customs Services Department): [www.tra.go.tz](http://www.tra.go.tz)
- Tanzania Ports Authority: [www.ports.go.tz](http://www.ports.go.tz)
- Tanzania Bureau of Standards: [www.tbs.go.tz](http://www.tbs.go.tz)
- Tanzania Food and Drugs Authority: [www.tfda.go.tz](http://www.tfda.go.tz)
- Ministry of Agriculture: [www.kilimo.go.tz](http://www.kilimo.go.tz)

# **▽ CHERRY Shipping Line: Russia - Requirements and Restrictions**

## **1. Documentation Requirements**

### **1.1 Bill of Lading (B/L) Types**

- Original Bill of Lading (OBL)
- Sea Waybill (SWB)
- Electronic Bill of Lading (e-B/L) available upon request

### **1.2 Shipper Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)
- Tax Identification Number (INN) for Russia-based shippers

### **1.3 Consignee Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)
- Tax Identification Number (INN) for Russia-based consignees
- For personal imports, full name and passport number required

### **1.4 Notify Party Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)

### **1.5 Cargo Description**

- Detailed and accurate description of goods is mandatory in Russian and English
- Generic terms like "Consolidated Cargo" or "Said to Contain" are not accepted

- Must include:
  - Precise commodity description
  - Number of packages
  - Type of packages (e.g., pallets, cartons, drums)

## **1.6 Harmonized System (HS) Codes**

- 10-digit HS codes are required for all shipments as per Russian Customs

## **1.7 Packaging Details**

- Both outer and inner packaging details must be provided
- Include:
  - Type of packaging
  - Number of pieces per package type
  - Total number of packages

## **2. Operational Requirements**

### **2.1 Weight Limitations**

- Maximum gross weight for 20' containers: 24,000 kg
- Maximum gross weight for 40' containers: 30,480 kg
- Overweight containers subject to special approval and additional charges

### **2.2 Dangerous Goods**

- Acceptance subject to IMDG regulations and Russian regulations on dangerous goods
- Advance booking and approval required at least 7 days prior to vessel arrival
- Required documentation:
  - Dangerous Goods Declaration (in Russian and English)
  - Safety Data Sheet (SDS) in Russian and English
- Proper UN packaging and labeling mandatory

### **2.3 Temperature-Controlled Cargo (Reefer)**

- Temperature settings must be clearly specified on booking and B/L
- Pre-trip inspection (PTI) certificates required for all reefer shipments
- Gensets may be required for inland transportation

## **2.4 Fumigation Requirements**

- All wooden packaging materials must comply with ISPM 15 regulations
- Fumigation certificates must be provided for applicable cargoes

## **3. Customs and Regulatory Compliance**

### **3.1 Import Declaration**

- Import declaration must be filed through the Russian Customs Electronic Declaration System
- Advance manifest information required at least 24 hours before vessel arrival

### **3.2 Customs Clearance**

- Customs clearance must be handled by a licensed customs broker in Russia
- Required documents:
  - Commercial Invoice
  - Packing List
  - Bill of Lading
  - Import License (if applicable)
  - Certificate of Origin
  - Conformity Certificate (if applicable)

### **3.3 Restricted and Prohibited Items**

- Certain items may be restricted or prohibited for import into Russia
- Special permits or licenses may be required for restricted items
- Examples of restricted items:
  - Alcohol and tobacco products
  - Certain electronics and encryption devices
  - Some food products and agricultural goods

### **3.4 Phytosanitary and Veterinary Requirements**

- Agricultural products may require phytosanitary certificates
- Animal products may require veterinary health certificates

## **4. Financial Policies**

### **4.1 Payment Terms**



- Both prepaid and collect shipments accepted
- Rubles (RUB) is the preferred currency for local charges

## **4.2 Demurrage and Detention**

### **4.2.1 Import (Inbound) Demurrage**

- Free time: 7 calendar days from discharge
- Charges after free time (per day, in USD):

#### **Container Type Days 1-7 Days 8-14 Day 15 onwards**

|                |     |     |     |
|----------------|-----|-----|-----|
| 20' Dry        | 35  | 70  | 105 |
| 40' Dry        | 70  | 140 | 210 |
| 20'/40' Reefer | 105 | 210 | 315 |

### **4.2.2 Export (Outbound) Demurrage**

- Free time: 7 calendar days before vessel ETD
- Charges after free time (per day, in USD):

#### **Container Type Days 1-7 Days 8-14 Day 15 onwards**

|                |    |     |     |
|----------------|----|-----|-----|
| 20' Dry        | 30 | 60  | 90  |
| 40' Dry        | 60 | 120 | 180 |
| 20'/40' Reefer | 90 | 180 | 270 |

### **4.2.3 Detention Charges**

- Apply as per CHERRY's standard tariff
- Charges begin after the allowed free time for container return

Note: Demurrage and detention charges are subject to change. Please confirm current rates with your local CHERRY office.

## **5. Special Requirements**

### **5.1 Personal Effects and Household Goods**

- Detailed inventory list required in Russian and English
- May be subject to customs inspection
- Special regulations apply for returning Russian citizens

### **5.2 Vehicles**

- Import of used vehicles is subject to specific regulations
- New vehicles must meet Russian safety and emission standards
- Special documentation required for vehicle imports

### **5.3 Alcohol and Tobacco Products**

- Subject to excise duties and strict import regulations
- Special licenses and permits required

## **6. Scheduling and Documentation Timeline**

### **6.1 Export Shipments**

- Booking Confirmation: Minimum 7 working days before vessel's ETA
- Empty Container Release: Minimum 5 working days before vessel's ETA
- Laden Container Gate-in: Minimum 3 working days before vessel's ETA
- Shipping Instructions Submission: Minimum 3 working days before vessel's ETA
- Original Bill of Lading Issuance: Within 1 working day after vessel's departure

### **6.2 Import Shipments**

- Advance Manifest Submission: Minimum 24 hours before vessel's arrival
- Original Bill of Lading Surrender: Minimum 1 working day before vessel's arrival
- Delivery Order Issuance: Within 1 working day after OBL surrender and payment clearance
- Container Free Time Start: From the day following vessel's actual arrival date

### **6.3 Transit Shipments**

- Advance Manifest Submission: Minimum 24 hours before vessel's arrival
- Transit Documentation: Minimum 2 working days before vessel's arrival

### **6.4 Document Cut-off Times**

- Sea Waybill (Express B/L): 12:00 noon, 1 working day before vessel's ETA
- Original Bill of Lading: 12:00 noon, 2 working days before vessel's ETA
- Hazardous Cargo Documents: 12:00 noon, 3 working days before vessel's ETA

## **7. Port and Customs Working Hours**

### **7.1 Port Working Hours**

#### **7.1.1 St. Petersburg Port**

- Normal working hours: 24/7 operations
- Gate operations:
  - Monday to Friday: 08:00 - 20:00
  - Saturday: 08:00 - 16:00
  - Sunday and Public Holidays: Closed
- Documentation office hours:
  - Monday to Friday: 09:00 - 18:00
  - Saturday, Sunday, and Public Holidays: Closed

#### **7.1.2 Novorossiysk Port**

- Normal working hours: 24/7 operations
- Gate operations:
  - Monday to Friday: 08:00 - 20:00
  - Saturday: 08:00 - 16:00
  - Sunday and Public Holidays: Closed
- Documentation office hours:
  - Monday to Friday: 09:00 - 18:00
  - Saturday, Sunday, and Public Holidays: Closed

### **7.2 Customs Working Hours**

#### **7.2.1 Main Customs Office**

- Normal working hours:
  - Monday to Friday: 09:00 - 18:00
  - Saturday, Sunday, and Public Holidays: Closed
- Document submission cut-off time: 16:00 on working days

#### **7.2.2 Customs at Ports**

- Normal working hours: 24/7 operations
- Document processing:

- Monday to Friday: 09:00 - 18:00
- Saturday: 10:00 - 15:00 (limited services)
- Sunday and Public Holidays: Closed (except for special clearances)

### **7.2.3 Customs at Inland Container Depots (ICDs)**

- Normal working hours:
  - Monday to Friday: 09:00 - 18:00
  - Saturday, Sunday, and Public Holidays: Closed

## **8. Non-Working Days and Holidays**

### **8.1 Regular Non-Working Days**

- Saturdays and Sundays are generally non-working days for government offices and banks
- Port operations continue on a limited basis during weekends
- Customs operations are limited on weekends

### **8.2 Public Holidays**

The following are official public holidays in Russia. Please note that shipping and customs operations may be affected:

- New Year's Holidays (January 1-8)
- Russian Orthodox Christmas Day (January 7)
- Defender of the Fatherland Day (February 23)
- International Women's Day (March 8)
- Spring and Labor Day (May 1)
- Victory Day (May 9)
- Russia Day (June 12)
- Unity Day (November 4)

Note:

- The government may announce additional holidays or changes to holiday dates.
- Please confirm the exact dates with the CHERRY Russia office.

### **8.3 Holiday Operations**

- Port operations continue on a limited basis during public holidays
- Customs operations are typically closed on public holidays
- Special arrangements can be made for urgent shipments during holidays, subject to prior approval and additional fees

## **9. Additional Information**

### **9.1 CHERRY's Compliance Policy**

- All shipments must comply with Russian Customs Law and related regulations
- CHERRY reserves the right to refuse shipments that do not comply with Russian regulations
- Regular compliance training for staff
- Special attention to current trade restrictions and sanctions

### **9.2 Contact Information**

For any queries or clarifications regarding shipments to/from Russia, please contact:

CHERRY Shipping Line Russia Office Address: [Insert detailed address] Phone: [Insert phone number] Email: [Insert email address] Operating Hours: [Insert hours]

24/7 Emergency Contact: [Insert emergency number]

### **9.3 Policy Updates**

This policy is subject to change. Always refer to the most recent version for up-to-date information.

Last updated: [Insert date]

## **10. Key Contacts**

- Federal Customs Service of Russia: [www.customs.gov.ru](http://www.customs.gov.ru)
- Ministry of Transport of the Russian Federation: [www.mintrans.gov.ru](http://www.mintrans.gov.ru)
- Russian Maritime Register of Shipping: [www.rs-class.org](http://www.rs-class.org)
- Federal Service for Veterinary and Phytosanitary Surveillance: [www.fsvps.gov.ru](http://www.fsvps.gov.ru)
- Russian Union of Industrialists and Entrepreneurs: [www.rspp.ru](http://www.rspp.ru)

# **▽ CHERRY Shipping Line: Turkey - Requirements and Restrictions**

## **1. Documentation Requirements**

### **1.1 Bill of Lading (B/L) Types**

- Original Bill of Lading (OBL)
- Sea Waybill (SWB)
- Electronic Bill of Lading (e-B/L) available upon request

### **1.2 Shipper Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)
- Tax Identification Number (VKN) for Turkey-based shippers

### **1.3 Consignee Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)
- Tax Identification Number (VKN) for Turkey-based consignees
- For personal imports, full name and Turkish ID number (T.C. Kimlik No) required

### **1.4 Notify Party Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)

### **1.5 Cargo Description**

- Detailed and accurate description of goods is mandatory in Turkish and English

- Generic terms like "Consolidated Cargo" or "Said to Contain" are not accepted
- Must include:
  - Precise commodity description
  - Number of packages
  - Type of packages (e.g., pallets, cartons, drums)

## **1.6 Harmonized System (HS) Codes**

- 12-digit HS codes are required for all shipments as per Turkish Customs

## **1.7 Packaging Details**

- Both outer and inner packaging details must be provided
- Include:
  - Type of packaging
  - Number of pieces per package type
  - Total number of packages

## **2. Operational Requirements**

### **2.1 Weight Limitations**

- Maximum gross weight for 20' containers: 24,000 kg
- Maximum gross weight for 40' containers: 30,480 kg
- Overweight containers subject to special approval and additional charges

### **2.2 Dangerous Goods**

- Acceptance subject to IMDG regulations and Turkish regulations on dangerous goods
- Advance booking and approval required at least 7 days prior to vessel arrival
- Required documentation:
  - Dangerous Goods Declaration (in Turkish and English)
  - Safety Data Sheet (SDS) in Turkish and English
- Proper UN packaging and labeling mandatory

### **2.3 Temperature-Controlled Cargo (Reefer)**

- Temperature settings must be clearly specified on booking and B/L
- Pre-trip inspection (PTI) certificates required for all reefer shipments

- Gensets may be required for inland transportation

## **2.4 Fumigation Requirements**

- All wooden packaging materials must comply with ISPM 15 regulations
- Fumigation certificates must be provided for applicable cargoes

## **3. Customs and Regulatory Compliance**

### **3.1 Import Declaration**

- Import declaration must be filed through the Turkish Customs Electronic Declaration System (BILGE)
- Advance manifest information required at least 24 hours before vessel arrival

### **3.2 Customs Clearance**

- Customs clearance must be handled by a licensed customs broker in Turkey
- Required documents:
  - Commercial Invoice
  - Packing List
  - Bill of Lading
  - Import License (if applicable)
  - Certificate of Origin
  - ATR or EUR.1 Movement Certificate (for preferential duty rates)

### **3.3 Restricted and Prohibited Items**

- Certain items may be restricted or prohibited for import into Turkey
- Special permits or licenses may be required for restricted items
- Examples of restricted items:
  - Pharmaceuticals and medical devices
  - Food products and agricultural goods
  - Telecommunications equipment

### **3.4 Phytosanitary and Veterinary Requirements**

- Agricultural products may require phytosanitary certificates
- Animal products may require veterinary health certificates

## **4. Financial Policies**



## 4.1 Payment Terms

- Both prepaid and collect shipments accepted
- Turkish Lira (TRY) is the preferred currency for local charges

## 4.2 Demurrage and Detention

### 4.2.1 Import (Inbound) Demurrage

- Free time: 7 calendar days from discharge
- Charges after free time (per day, in USD):

| Container Type | Days 1-7 | Days 8-14 | Day 15 onwards |
|----------------|----------|-----------|----------------|
|----------------|----------|-----------|----------------|

|                |    |     |     |
|----------------|----|-----|-----|
| 20' Dry        | 30 | 60  | 90  |
| 40' Dry        | 60 | 120 | 180 |
| 20'/40' Reefer | 90 | 180 | 270 |

### 4.2.2 Export (Outbound) Demurrage

- Free time: 7 calendar days before vessel ETD
- Charges after free time (per day, in USD):

| Container Type | Days 1-7 | Days 8-14 | Day 15 onwards |
|----------------|----------|-----------|----------------|
|----------------|----------|-----------|----------------|

|                |    |     |     |
|----------------|----|-----|-----|
| 20' Dry        | 25 | 50  | 75  |
| 40' Dry        | 50 | 100 | 150 |
| 20'/40' Reefer | 75 | 150 | 225 |

### 4.2.3 Detention Charges

- Apply as per CHERRY's standard tariff
- Charges begin after the allowed free time for container return

Note: Demurrage and detention charges are subject to change. Please confirm current rates with your local CHERRY office.

## 5. Special Requirements

### 5.1 Personal Effects and Household Goods

- Detailed inventory list required in Turkish and English
- May be subject to customs inspection
- Special regulations apply for returning Turkish citizens

## **5.2 Vehicles**

- Import of used vehicles is subject to specific regulations
- New vehicles must meet Turkish safety and emission standards
- Special documentation required for vehicle imports

## **5.3 Food and Agricultural Products**

- Subject to regulations by the Ministry of Agriculture and Forestry
- May require additional certifications and laboratory analysis

## **6. Scheduling and Documentation Timeline**

### **6.1 Export Shipments**

- Booking Confirmation: Minimum 7 working days before vessel's ETA
- Empty Container Release: Minimum 5 working days before vessel's ETA
- Laden Container Gate-in: Minimum 3 working days before vessel's ETA
- Shipping Instructions Submission: Minimum 3 working days before vessel's ETA
- Original Bill of Lading Issuance: Within 1 working day after vessel's departure

### **6.2 Import Shipments**

- Advance Manifest Submission: Minimum 24 hours before vessel's arrival
- Original Bill of Lading Surrender: Minimum 1 working day before vessel's arrival
- Delivery Order Issuance: Within 1 working day after OBL surrender and payment clearance
- Container Free Time Start: From the day following vessel's actual arrival date

### **6.3 Transit Shipments**

- Advance Manifest Submission: Minimum 24 hours before vessel's arrival
- Transit Documentation: Minimum 2 working days before vessel's arrival

### **6.4 Document Cut-off Times**

- Sea Waybill (Express B/L): 12:00 noon, 1 working day before vessel's ETA
- Original Bill of Lading: 12:00 noon, 2 working days before vessel's ETA

- Hazardous Cargo Documents: 12:00 noon, 3 working days before vessel's ETA

## **7. Port and Customs Working Hours**

### **7.1 Port Working Hours**

#### **7.1.1 Istanbul Port (Ambarlı)**

- Normal working hours: 24/7 operations
- Gate operations:
  - Monday to Friday: 08:00 - 24:00
  - Saturday: 08:00 - 16:00
  - Sunday and Public Holidays: Closed
- Documentation office hours:
  - Monday to Friday: 08:30 - 18:00
  - Saturday: 08:30 - 13:00
  - Sunday and Public Holidays: Closed

#### **7.1.2 Izmir Port**

- Normal working hours: 24/7 operations
- Gate operations:
  - Monday to Friday: 08:00 - 24:00
  - Saturday: 08:00 - 16:00
  - Sunday and Public Holidays: Closed
- Documentation office hours:
  - Monday to Friday: 08:30 - 18:00
  - Saturday: 08:30 - 13:00
  - Sunday and Public Holidays: Closed

## **7.2 Customs Working Hours**

### **7.2.1 Main Customs Office**

- Normal working hours:
  - Monday to Friday: 08:30 - 17:30
  - Saturday, Sunday, and Public Holidays: Closed
- Document submission cut-off time: 16:00 on working days

### **7.2.2 Customs at Ports**

- Normal working hours: 24/7 operations
- Document processing:
  - Monday to Friday: 08:30 - 17:30
  - Saturday: 08:30 - 13:00 (limited services)
  - Sunday and Public Holidays: Closed (except for special clearances)

### **7.2.3 Customs at Inland Container Depots (ICDs)**

- Normal working hours:
  - Monday to Friday: 08:30 - 17:30
  - Saturday, Sunday, and Public Holidays: Closed

## **8. Non-Working Days and Holidays**

### **8.1 Regular Non-Working Days**

- Saturdays and Sundays are generally non-working days for government offices and banks
- Port operations continue on a limited basis during weekends
- Customs operations are limited on weekends

### **8.2 Public Holidays**

The following are official public holidays in Turkey. Please note that shipping and customs operations may be affected:

- New Year's Day (January 1)
- National Sovereignty and Children's Day (April 23)
- Labor and Solidarity Day (May 1)
- Commemoration of Atatürk, Youth and Sports Day (May 19)
- Democracy and National Unity Day (July 15)
- Victory Day (August 30)
- Republic Day (October 29)

Note:

- Islamic holidays (Ramadan Feast and Sacrifice Feast) are observed but dates vary based on the lunar calendar.

- The government may announce additional holidays or changes to holiday dates.
- Please confirm the exact dates with the CHERRY Turkey office.

### **8.3 Holiday Operations**

- Port operations continue on a limited basis during public holidays
- Customs operations are typically closed on public holidays
- Special arrangements can be made for urgent shipments during holidays, subject to prior approval and additional fees

## **9. Additional Information**

### **9.1 CHERRY's Compliance Policy**

- All shipments must comply with Turkish Customs Law and related regulations
- CHERRY reserves the right to refuse shipments that do not comply with Turkish regulations
- Regular compliance training for staff

### **9.2 Contact Information**

For any queries or clarifications regarding shipments to/from Turkey, please contact:

CHERRY Shipping Line Turkey Office Address: [Insert detailed address] Phone: [Insert phone number] Email: [Insert email address] Operating Hours: [Insert hours]

24/7 Emergency Contact: [Insert emergency number]

### **9.3 Policy Updates**

This policy is subject to change. Always refer to the most recent version for up-to-date information.

Last updated: [Insert date]

## **10. Key Contacts**

- Ministry of Trade (Customs Administration): [www.ticaret.gov.tr](http://www.ticaret.gov.tr)
- Turkish Standards Institution: [www.tse.org.tr](http://www.tse.org.tr)
- Ministry of Agriculture and Forestry: [www.tarimorman.gov.tr](http://www.tarimorman.gov.tr)
- Turkish Maritime Organization: [www.turkdenizcilik.gov.tr](http://www.turkdenizcilik.gov.tr)

- Union of Chambers and Commodity Exchanges of Turkey: [www.tobb.org.tr](http://www.tobb.org.tr)

## **▽ CHERRY Shipping Line: Ukraine - Requirements and Restrictions**

### **1. Documentation Requirements**

#### **1.1 Bill of Lading (B/L) Types**

- Original Bill of Lading (OBL)
- Sea Waybill (SWB)
- Electronic Bill of Lading (e-B/L) available upon request

#### **1.2 Shipper Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)
- Tax Identification Number (IPN) for Ukraine-based shippers

#### **1.3 Consignee Details**

- Full name and complete address required
- Contact information:
  - Phone number (mandatory)
  - Email address (mandatory)
- Tax Identification Number (IPN) for Ukraine-based consignees
- For personal imports, full name and passport number required

#### **1.4 Notify Party Details**

- Full name and complete address required
- Contact information:

- Phone number (mandatory)
- Email address (mandatory)

### **1.5 Cargo Description**

- Detailed and accurate description of goods is mandatory in Ukrainian and English
- Generic terms like "Consolidated Cargo" or "Said to Contain" are not accepted
- Must include:
  - Precise commodity description
  - Number of packages
  - Type of packages (e.g., pallets, cartons, drums)

### **1.6 Harmonized System (HS) Codes**

- 10-digit HS codes are required for all shipments as per Ukrainian Customs

### **1.7 Packaging Details**

- Both outer and inner packaging details must be provided
- Include:
  - Type of packaging
  - Number of pieces per package type
  - Total number of packages

## **2. Operational Requirements**

### **2.1 Weight Limitations**

- Maximum gross weight for 20' containers: 24,000 kg
- Maximum gross weight for 40' containers: 30,480 kg
- Overweight containers subject to special approval and additional charges

### **2.2 Dangerous Goods**

- Acceptance subject to IMDG regulations and Ukrainian regulations on dangerous goods
- Advance booking and approval required at least 7 days prior to vessel arrival
- Required documentation:
  - Dangerous Goods Declaration (in Ukrainian and English)

- Safety Data Sheet (SDS) in Ukrainian and English
- Proper UN packaging and labeling mandatory

### **2.3 Temperature-Controlled Cargo (Reefer)**

- Temperature settings must be clearly specified on booking and B/L
- Pre-trip inspection (PTI) certificates required for all reefer shipments
- Gensets may be required for inland transportation

### **2.4 Fumigation Requirements**

- All wooden packaging materials must comply with ISPM 15 regulations
- Fumigation certificates must be provided for applicable cargoes

## **3. Customs and Regulatory Compliance**

### **3.1 Import Declaration**

- Import declaration must be filed through the Ukrainian Customs Electronic Declaration System
- Advance manifest information required at least 24 hours before vessel arrival

### **3.2 Customs Clearance**

- Customs clearance must be handled by a licensed customs broker in Ukraine
- Required documents:
  - Commercial Invoice
  - Packing List
  - Bill of Lading
  - Import License (if applicable)
  - Certificate of Origin
  - Conformity Certificate (if applicable)

### **3.3 Restricted and Prohibited Items**

- Certain items may be restricted or prohibited for import into Ukraine
- Special permits or licenses may be required for restricted items
- Examples of restricted items:
  - Alcohol and tobacco products
  - Pharmaceuticals and medical devices



- Certain electronics and encryption devices

### **3.4 Phytosanitary and Veterinary Requirements**

- Agricultural products may require phytosanitary certificates
- Animal products may require veterinary health certificates

## **4. Financial Policies**

### **4.1 Payment Terms**

- Both prepaid and collect shipments accepted
- Ukrainian Hryvnia (UAH) is the preferred currency for local charges

### **4.2 Demurrage and Detention**

#### **4.2.1 Import (Inbound) Demurrage**

- Free time: 5 calendar days from discharge
- Charges after free time (per day, in USD):

| Container Type | Days 1-5 | Days 6-10 | Day 11 onwards |
|----------------|----------|-----------|----------------|
| 20' Dry        | 30       | 60        | 90             |
| 40' Dry        | 60       | 120       | 180            |
| 20'/40' Reefer | 90       | 180       | 270            |

#### **4.2.2 Export (Outbound) Demurrage**

- Free time: 5 calendar days before vessel ETD
- Charges after free time (per day, in USD):

| Container Type | Days 1-5 | Days 6-10 | Day 11 onwards |
|----------------|----------|-----------|----------------|
| 20' Dry        | 25       | 50        | 75             |
| 40' Dry        | 50       | 100       | 150            |
| 20'/40' Reefer | 75       | 150       | 225            |

#### **4.2.3 Detention Charges**

- Apply as per CHERRY's standard tariff
- Charges begin after the allowed free time for container return

Note: Demurrage and detention charges are subject to change. Please confirm current rates with your local CHERRY office.

## **5. Special Requirements**

### **5.1 Personal Effects and Household Goods**

- Detailed inventory list required in Ukrainian and English
- May be subject to customs inspection
- Special regulations apply for returning Ukrainian citizens

### **5.2 Vehicles**

- Import of used vehicles is subject to specific regulations
- New vehicles must meet Ukrainian safety and emission standards
- Special documentation required for vehicle imports

### **5.3 Food and Agricultural Products**

- Subject to regulations by the State Service of Ukraine for Food Safety and Consumer Protection
- May require additional certifications and laboratory analysis

## **6. Scheduling and Documentation Timeline**

### **6.1 Export Shipments**

- Booking Confirmation: Minimum 7 working days before vessel's ETA
- Empty Container Release: Minimum 5 working days before vessel's ETA
- Laden Container Gate-in: Minimum 3 working days before vessel's ETA
- Shipping Instructions Submission: Minimum 3 working days before vessel's ETA
- Original Bill of Lading Issuance: Within 1 working day after vessel's departure

### **6.2 Import Shipments**

- Advance Manifest Submission: Minimum 24 hours before vessel's arrival
- Original Bill of Lading Surrender: Minimum 1 working day before vessel's arrival
- Delivery Order Issuance: Within 1 working day after OBL surrender and payment clearance
- Container Free Time Start: From the day following vessel's actual arrival date

## **6.3 Transit Shipments**

- Advance Manifest Submission: Minimum 24 hours before vessel's arrival
- Transit Documentation: Minimum 2 working days before vessel's arrival

## **6.4 Document Cut-off Times**

- Sea Waybill (Express B/L): 12:00 noon, 1 working day before vessel's ETA
- Original Bill of Lading: 12:00 noon, 2 working days before vessel's ETA
- Hazardous Cargo Documents: 12:00 noon, 3 working days before vessel's ETA

## **7. Port and Customs Working Hours**

### **7.1 Port Working Hours**

#### **7.1.1 Odessa Port**

- Normal working hours: 24/7 operations
- Gate operations:
  - Monday to Friday: 08:00 - 20:00
  - Saturday: 08:00 - 16:00
  - Sunday and Public Holidays: Closed
- Documentation office hours:
  - Monday to Friday: 09:00 - 18:00
  - Saturday, Sunday, and Public Holidays: Closed

#### **7.1.2 Chornomorsk Port**

- Normal working hours: 24/7 operations
- Gate operations:
  - Monday to Friday: 08:00 - 20:00
  - Saturday: 08:00 - 16:00
  - Sunday and Public Holidays: Closed
- Documentation office hours:
  - Monday to Friday: 09:00 - 18:00
  - Saturday, Sunday, and Public Holidays: Closed

### **7.2 Customs Working Hours**

#### **7.2.1 Main Customs Office**

- Normal working hours:
  - Monday to Friday: 09:00 - 18:00
  - Saturday, Sunday, and Public Holidays: Closed
- Document submission cut-off time: 16:00 on working days

### **7.2.2 Customs at Ports**

- Normal working hours: 24/7 operations
- Document processing:
  - Monday to Friday: 09:00 - 18:00
  - Saturday: 10:00 - 15:00 (limited services)
  - Sunday and Public Holidays: Closed (except for special clearances)

### **7.2.3 Customs at Inland Container Depots (ICDs)**

- Normal working hours:
  - Monday to Friday: 09:00 - 18:00
  - Saturday, Sunday, and Public Holidays: Closed

## **8. Non-Working Days and Holidays**

### **8.1 Regular Non-Working Days**

- Saturdays and Sundays are generally non-working days for government offices and banks
- Port operations continue on a limited basis during weekends
- Customs operations are limited on weekends

### **8.2 Public Holidays**

The following are official public holidays in Ukraine. Please note that shipping and customs operations may be affected:

- New Year's Day (January 1)
- Orthodox Christmas (January 7)
- International Women's Day (March 8)
- Easter (date varies, Sunday and Monday)
- Labor Day (May 1)
- Victory Day over Nazism in World War II (May 9)

- Trinity Day (date varies, Sunday)
- Constitution Day (June 28)
- Independence Day (August 24)
- Defender of Ukraine Day (October 14)

Note:

- The government may announce additional holidays or changes to holiday dates.
- Please confirm the exact dates with the CHERRY Ukraine office.

### **8.3 Holiday Operations**

- Port operations continue on a limited basis during public holidays
- Customs operations are typically closed on public holidays
- Special arrangements can be made for urgent shipments during holidays, subject to prior approval and additional fees

## **9. Additional Information**

### **9.1 CHERRY's Compliance Policy**

- All shipments must comply with Ukrainian Customs Law and related regulations
- CHERRY reserves the right to refuse shipments that do not comply with Ukrainian regulations
- Regular compliance training for staff
- Special attention to current operational limitations due to geopolitical situation

### **9.2 Contact Information**

For any queries or clarifications regarding shipments to/from Ukraine, please contact:

CHERRY Shipping Line Ukraine Office Address: [Insert detailed address] Phone: [Insert phone number] Email: [Insert email address] Operating Hours: [Insert hours]

24/7 Emergency Contact: [Insert emergency number]

### **9.3 Policy Updates**

This policy is subject to change. Always refer to the most recent version for up-to-date information.

Last updated: [Insert date]

## **10. Key Contacts**

- State Customs Service of Ukraine: [www.customs.gov.ua](http://www.customs.gov.ua)
- Ministry of Infrastructure of Ukraine: [www.mtu.gov.ua](http://www.mtu.gov.ua)
- Ukrainian Sea Ports Authority: [www.uspa.gov.ua](http://www.uspa.gov.ua)
- State Service of Ukraine for Food Safety and Consumer Protection: [www.dpss.gov.ua](http://www.dpss.gov.ua)
- Ukrainian Chamber of Commerce and Industry: [www.ucci.org.ua](http://www.ucci.org.ua)

## **▽ CHERRY Shipping Line: Egypt - Requirements and Restrictions**

## **▽ CHERRY Shipping Line: France - Requirements and Restrictions**

## **▽ CHERRY Shipping Line: Spain - Requirements and Restrictions**

## **▽ CHERRY Shipping Line: Sudan - Requirements and Restrictions**

## **▽ CHERRY Shipping Line: Kingdom of Morocco - Requirements and Restrictions**

## **▽ CHERRY Shipping Line: Mexico - Requirements and Restrictions**

## **▽ CHERRY Shipping Line: Gabon - Requirements and Restrictions**

## **▽ CHERRY Shipping Line: Ghana - Requirements and Restrictions**

## **▽ CHERRY Shipping Line: Bolivia - Requirements and Restrictions**