

Quality Policy

Ready Group specialises in the provision of vacuum excavation services and related civil construction works to its clients, whilst maintaining the highest ethical, safety, environmental and professional standards.

The successful operation of the quality management system relies upon the co-operation and involvement of personnel at all levels. To facilitate this, Ready Group strives to give all personnel adequate information, training and support. Each employee has the responsibility to ensure that the intentions of this policy statement are understood, applied and maintained within their own activity area.

Matters for improvement in any area are to be identified and acted on with professional efficiency. Ready Group is committed to continual improvement involving ongoing monitoring, review and training. Formal and measurable quality objectives are established and regularly reviewed.

In order to achieve our objectives and targets, ensure continued success of the Company and satisfy the expectations of clients, Ready Group is wholly committed to its quality policy.

Quality Objectives:

- Provide an exceptional and reliable service
- Deliver high calibre work through dedicated and well-trained personnel, while upholding ethical standards and professionalism
- Foster positive relationships with clients through effective communication and by encouraging feedback
- Satisfy requirements by our clients, industry regulators and employees

The success of the Company's quality system shall be assured by management and implementation, improvement and maintenance of the policy within the Company will be done so in accordance with ISO 9001 Quality Management Systems.

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