



GEORGE BANLAKI

INFO

**Address**

26 Thorn Apartments,
5 Geoff Cade Way, E34GJ

**Phone**

+44 7469 201579

**Email**

george.banlaki@gmail.com

SKILLS

General IT skills

(Word, Excel, Outlook, Opera)

HTML / CSS**Javascript / jQuery****PHP****MySQL****Adobe Photoshop****Problem solving skills****Communication skills****Service Orientation****Time Management**

OBJECTIVE

A hardworking, reliable and conscientious person with a diverse range of customer service experience. Good team player and able to use own initiative to achieve company objectives. Versatile and learns new tasks/skills quickly and able to work well under pressure.

EXPERIENCE

LIFEGUARD • VIRGIN ACTIVE •

MAY 2021 - APRIL 2022

- Keeping the poolside clean, supervising swimmers at all times.

LUGGAGE PORTER/CONCIERGE ASSISTANT • LONDON MARRIOTT HOTEL PARK LANE • APRIL 2017 - SEPTEMBER 2020

- Provide knowledge of the local area and hotel, positively engage with guests, colleagues and our service providers, assist guests with their luggage, assist with rooming and offer further assistance, book tickets, tours, car service, assist with restaurant recommendations and bookings.

NIGHT PORTER • LONDON MARRIOTT HOTEL PARK LANE •

APRIL 2016 - APRIL 2017

- Answered Concierge relating emails, in charge of In Room Dining and Housekeeping at night, Delivered food and beverages, amenities.

LAUNDRY PORTER • LONDON MARRIOTT HOTEL PARK LANE •

FEBRUARY 2016 - APRIL 2016

- Guest and staff laundry management, received and stored deliveries, assisted with any housekeeping request.

KITCHEN PORTER • LONDON MARRIOTT HOTEL PARK LANE •

JUNE 2014 - APRIL 2015

- Kept kitchen clean and sanitized, Assisted with food preparation, washing all cooking tools.
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EDUCATION

2022

FULL-STACK DEVELOPER COURSE
- IT Career Switch

2021

NPLQ (National Pool Lifeguard
Qualification)

2020

HEALTH AND SAFETY AWARENESS

2019

EMERGENCY FIRST AID
AT WORK

2019

GLOBAL SECURITY TIER 1-2-3

2011

CSIK FERENC HIGH SCHOOL
BUDAPEST