**USER SCENARIOS CITIZEN (APP)**

1. How does the user register?

1. Firstly installs the app

2. Clicks on the register tab.

3. An empty form appears for completing.

4. The user enters his/her:

-Name, Surname

-Username

-Password

-Id Card/Pass no. OR Phone no.

5. The user clicks Sign In.

6. User is now logged in.

1. His profile is open.

1. **News Feed Page**: where all the news is published automatically. Is refreshed by swiping down.

2. **Emergency Page:** all the emergency news is published.

3. **Virtual Denunciation:** A new page with a tabular form opens, and you fill it with Tittle, short description and upload a photo of what you are reporting. Then you **send** it.

4. **Settings:** User can edit his attributes. Clicks Send and waits for confirmations if it’s valid or not.

**USER SCENARIOS POLICE PATROL (APP)**

1. How does the user access its page?

1. The user enters his/her:

-Name, Surname

-Username

-Password

-Id Card/Pass no. OR Phone no.

2. The user clicks Sign In.

3. User is now logged in.

1. His profile is open.

1. **News Feed Page**: where all the news is published automatically. Is refreshed by swiping down.

2. **Emergency Page:** all the emergency news is published.  
3. **Virtual Orders**: A new page is shown with all of your orders published. He can select which of the orders are executed. In case of any problems, the user can contact with the department. Then clicks **Send.**

4. **Settings:** User can edit his attributes. Clicks Send and waits for confirmations if it’s valid or not.

**USER SCENARIOS POLICE DEP. OPERATIONAL ROOM (WEB)**

1. How does the user access its page?

1. The user enters his/her:

-Name, Surname

-Username

-Password

-Id Card/Pass no. OR Phone no.

2. The user clicks Sign In.

3. User is now logged in.

1. His profile is open.

1.**Home Page**:

a. **News Feed**: where all the news is published automatically.

b. **Orders** from a higher level of hierarchy.

i. From orders you are send to another tab: **Management of orders**: list of orders.

c. **Human Resources Management**: list of all the police officers.

d. **Report’s Page**: all the reports from the police officer after completing the task.

2. **Settings:** User can edit his attributes. Clicks Send and waits for confirmations if it’s valid or not.

**USER SCENARIOS DISTRICT OPERATIONAL ROOM (WEB)**

1. How does the user access its page?

1. The user enters his/her:

-Name, Surname

-Username

-Password

-Id Card/Pass no. OR Phone no.

2. The user clicks Sign In.

3. User is now logged in.

1. His profile is open.

1.**Home Page**:

a. **News Feed**: where all the news is published automatically.

b. **New Denunciations**: list of denunciations.

c. **Orders:**

i.From a higher level of hierarchy.

ii. Send the orders to the lower level of hierarchy.

iii. Checks all the orders if they are completed or not.

d. **New User**: Creates accounts for human resources. (Dep. Operational Room)

e. **Human Resources Management**: Creates and edits users of the police dep.

f. **Management of reports:** After gathering the reports from the departments send them to the General Operating Room.

2. **Settings:** User can edit his attributes. Clicks Send and waits for confirmations if it’s valid or not.

**USER SCENARIOS GENERAL OPERATING ROOM (WEB)**

1. How does the user access its page?

1. The user enters his/her:

-Name, Surname

-Username

-Password

-Id Card/Pass no. OR Phone no.

2. The user clicks Sign In.

3. User is now logged in.

1. His profile is open.

1.**Home Page**:

a. **Newsfeed**: After gathering the information, edits and then updates.

b. **Emergency Page:** Publish national emergencies and gives order directly to the whole police dep.

c. **Human Resources Management**: Creates and edits users of the district operating room.d. **Orders for district operating room:** Daily orders.

2. **Settings:** User can edit his attributes. Clicks Send and waits for confirmations if it’s valid or not.