

# Hellen Arinaitwe



Bulaga, Mityana Road, Uganda

Tel: +256 765 188 126 | Email: harinaitwe5@gmail.com

Nationality: Ugandan | Date of Birth: 11th June 2003 | Sex: Female

## Professional Profile

A passionate and results-driven Information Technology student at Kyambogo University, committed to harnessing the power of technology to promote positive social impact. With strong technical skills and a growing background in network administration and software development, I aspire to contribute to the digital transformation of public service delivery. Eager to apply academic knowledge to real-world challenges through innovative IT solutions.

## Career Objective

To utilize and grow my skills in technology and computing to positively impact society and serve humanity through efficient, innovative, and sustainable IT solutions.

## Education

Institution	Period	Qualification
Kyambogo University	2023 – Present	Bachelor of Information Technology and Computing
Aga Khan High School	2021 – 2022	Uganda Advanced Certificate of Education (UACE)
Gayaza High School	2016 – 2019	Uganda Certificate of Education (UCE)

## Work Experience

### Junior Network Administrator

Jollyland School Kakiri – 2023

#### Key Responsibilities:

- Assisted with troubleshooting network issues including connectivity, hardware, and software malfunctions.
- Helped configure and set up network devices such as routers, switches, computers, and printers.
- Provided user support and training on accessing network resources and resolving common IT issues.
- Conducted basic computer education sessions for students.

## Technical Skills

- Programming Languages: C, C++, Python, HTML, and CSS.
- Networking: Network configuration, troubleshooting, hardware setup
- Database Management: Basic knowledge of relational databases
- Software: Proficient in Microsoft Office Suite (Word, Excel, And PowerPoint)
- Soft Skills: Effective communication, active listening, and problem-solving

## Hobbies and Interests

- Reading
- Playing Badminton

## Referees

### Mr. Hannington Arinaitwe

Head Teacher, Jollyland School Kakiri

Tel: +256 782 958 489 / +256 705 008 489

Email: [jolly.kinder@gmail.com](mailto:jolly.kinder@gmail.com)

**Mr. Mbogo Kenneth**

Lecturer, Kyambogo University

Tel:

Email:

**Dr. Emmanuel Ashishakiye**

Tel: +256 787 371879

Email: [eashishakiye@kyu.ac.ug](mailto:eashishakiye@kyu.ac.ug)