

# Group 2 - C1

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## Non-functional Requirements

### Accessibility

The system shall be usable by any user irrespective of disabilities.

### Accountability

Any action taken by a responder or a requester should be traceable.

### Auditability

The system should be auditable for financial audits as well as compliance with all relevant regulations.

### Correctness

Given hard constraints on the job, the system should never match the job with a responder that can not fulfill those constraints.

### Securability

All communication and payment handling in the system should be secure. All storage of personal data should be secure and comply with all regulations.

### Scalability

The system should be able to handle growth in the number of users, both responders and requesters.

### Usability

The system is easy to use, even for non-technical users.