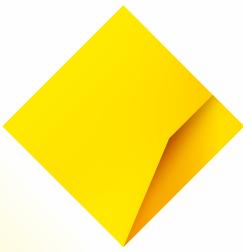


# 2023 Annual Report



Financial Report  
(U.S. Version)  
Year ended 30 June 2023

Commonwealth Bank of Australia

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# Introduction

The Commonwealth Bank of Australia Financial Report (US Version) - Year Ended 30 June 2023, which contains the Financial Statements for the years ended 30 June 2021, 2022 and 2023 and as at 30 June 2022 and 2023 (the "2023 Financial Report") should be read in conjunction with:

- The Commonwealth Bank of Australia Financial Report (US Version) – Year Ended 30 June 2022, which contains the Financial Statements for the years ended 30 June 2020, 2021 and 2022 and as at 30 June 2021 and 2022 (the "2022 Financial Report"); and
- The Commonwealth Bank of Australia Basel III Pillar 3 Capital Adequacy and Risk Disclosures as at 30 June 2023 in each case, as found on the US Investor Website located at:  
[www.commbank.com.au/usinvestors](http://www.commbank.com.au/usinvestors) (the "US Investor Website").

# Board of Directors

A strong, diverse team with a broad and complementary mix of skills and experience.

## **Paul O'Malley**

BCom, M.App Finance, ACA

**Chair and Independent Non-Executive Director**



**Appointed:** 1 January 2019, Chair from 10 August 2022

**Board Committees:** ♦♦♦♦

**Age:** 59 years **Residence:** Melbourne, Australia

### **Contribution to the Board**

Paul has broad executive leadership and operational experience. He served as Managing Director and Chief Executive Officer of BlueScope Steel Ltd for 10 years, after joining the company as Chief Financial Officer. Previously, he was the Chief Executive Officer of TXU Energy, a subsidiary of TXU Corp based in Dallas, Texas. Paul has a strong background in finance and accounting, having worked in investment banking and audit. Paul is a former Director of the Worldsteel Association, Chair of its Nominating Committee, and Trustee of the Melbourne Cricket Ground Trust.

### **Other current external appointments**

Nil.

### **Directorships of other listed entities in the last three years**

Coles Group Limited (October 2020–present).

## **Matt Comyn**

BAv, MCom, EMBA, GMP

**Managing Director and Chief Executive Officer**



**Appointed:** 9 April 2018

**Age:** 47 years **Residence:** Sydney, Australia

### **Contribution to the Board**

Matt has over 22 years' experience in banking across business, institutional and retail and has held a number of senior leadership roles since joining the Bank in 1999. From 2012, until Matt's appointment as Chief Executive Officer, he was Group Executive Retail Banking Services and led the development of digital products and services for the Bank. Between 2006 and 2010, Matt was Managing Director of the Bank's online share trading business, CommSec, overseeing a significant modernisation of its technology platform and growing market share and profitability.

### **Other current external appointments**

Director of the Business Council of Australia and Financial Markets Foundation for Children.

### **Directorships of other listed entities in the last three years**

Nil.

## **Committees**

♦ Nominations ♦ Audit ♦ Risk & Compliance ♦ People & Remuneration ♦ Committee Chair

## Genevieve Bell AO

PhD, MA, MPhil, BA, FTSE, FAHA  
**Independent Non-Executive Director**



**Appointed:** 1 January 2019

**Board Committees:** ♦♦

**Age:** 56 years **Residence:** Canberra, Australia

### Contribution to the Board

Genevieve is a cultural anthropologist, technologist and futurist with deep knowledge and understanding of technology in society and business. She is adept at bringing together social science, design, computing and engineering to enhance customer experiences. Genevieve is also an experienced business executive, having spent 18 years working at Intel Corporation in Silicon Valley, including as Vice President. She remains a Senior Fellow at Intel Labs.

### Other current external appointments

Founding Director of the School of Cybernetics, Distinguished Professor at the Australian National University and the university's inaugural Florence Violet McKenzie Chair, member of the Prime Minister's Science and Technology Council, and the Artificial Intelligence Council at the Centre for Strategic & International Studies (USA).

### Directorships of other listed entities in the last three years

Nil.

## Lyn Cobley

BEc, GAICD  
**Independent Non-Executive Director**



**Appointed:** 1 October 2022

**Board Committees:** Nil

**Age:** 60 years **Residence:** Sydney, Australia

### Contribution to the Board

Lyn is an experienced banking and financial services leader with over 30 years' experience in senior positions at Australian and global banks. Lyn has deep experience in financial risk management, leadership and culture, and navigating complexity in a highly regulated environment. Lyn also has experience with sustainability financing. During her career, Lyn was the CEO of Westpac Institutional Bank, Group Treasurer of Commonwealth Bank of Australia as well as holding senior positions at Barclays Capital and Citibank Limited. In these roles, Lyn developed extensive knowledge of financial markets, managing through uncertainty, and creating greater balance sheet strength and resilience to support customers and stakeholders.

### Other current external appointments

Council member and Chair of the finance and facilities committee at Macquarie University, member of Chief Executive Women.

### Directorships of other listed entities in the last three years

Nil.

## Julie Galbo

LLM, Executive Management Program (INSEAD)  
**Independent Non-Executive Director**



**Appointed:** 1 September 2021

**Board Committees:** ♦♦

**Age:** 52 years **Residence:** Copenhagen, Denmark

### Contribution to the Board

Julie is an experienced financial services professional with substantial banking, strategy, risk and regulatory experience. She brings more than 20 years' experience as an Executive and a Director in major European financial services organisations. Julie held a number of leadership positions with Nordea Bank Abp, including the role of Group Chief Risk Officer. She served with the Danish Financial Services Authority, as Deputy Director General, and served on the Management Board of the European Securities and Markets Authority. Julie is the former Chairman of the board of Fundamental Fondsmæglerselskab A/S.

### Other current external appointments

Member of faculty of the Board Academy at Copenhagen Business School, the advisory council of the International Association of Credit Portfolio Managers, the advisory board of Prometeia (an Italian consultancy firm), and a Senior Advisor to the European Union Global AML/CFT Facility.

### Directorships of other listed entities in the last three years

Trifork AG (November 2020–present), Velliv A/S (March 2021–March 2023), and DNB Bank (June 2020–present).

## Peter Harmer

Harvard Advanced Management Program  
Independent Non-Executive Director



**Appointed:** 1 March 2021

**Board Committees:** ◇◆

**Age:** 62 years **Residence:** Sydney, Australia

### Contribution to the Board

Peter brings a diversity of thought in the areas of risk, customer perspectives and environmental, social and governance practices. He has significant experience in customer service and innovation within the insurance segment and financial services, and a deep understanding of environmental principles. Peter was previously Managing Director and Chief Executive Officer of Insurance Australia Group Ltd (IAG). Peter joined IAG in 2010 and held a number of senior roles. During his time at IAG he led initiatives for driving digital innovation across IAG and its brands. Prior to IAG he was Chief Executive Officer of AON Ltd UK and a member of AON's Global Executive Committee.

### Other current external appointments

Director of Lawcover Insurance Pty Limited, Executive Mentor with Merryck & Co ANZ and a member of the Bain Advisory Council.

### Directorships of other listed entities in the last three years

Insurance Australia Group Ltd (November 2015–November 2020), nib holdings Ltd (July 2021–present), and AUB Group Limited (July 2021–present).

## Simon Moutter

BSc, BE (Hons), ME  
Independent Non-Executive Director



**Appointed:** 1 September 2020

**Board Committees:** ◇◆

**Age:** 63 years **Residence:** Auckland, New Zealand

### Contribution to the Board

Simon has extensive leadership experience in technology, process effectiveness and business strategy. Simon was Managing Director of Spark New Zealand, where he held this position for seven years until 2019. He is also a former Chief Executive Officer of Auckland International Airport and has previously held senior management roles in telecommunications and energy companies.

### Other current external appointments

Chairman of three privately owned businesses – Smart Environmental Group Ltd, Les Mills International Ltd and Designer Wardrobe Ltd.

### Directorships of other listed entities in the last three years

Nil.

## Mary Padbury

BA LLB (Hons), GAICD  
Independent Non-Executive Director



**Appointed:** 14 June 2016

**Board Committees:** ◇◆

**Age:** 64 years **Residence:** Melbourne, Australia

### Contribution to the Board

Mary is an intellectual property and trade practices lawyer with over 35 years' international legal, governance and technology experience. Mary served as the Chairman of Ashurst Australia before its full merger with Ashurst LLP, and was the global Vice Chairman of the post-merger firm. She retired as a Partner of Ashurst at the end of April 2018.

### Other current external appointments

Chairman of the Macfarlane Burnet Institute for Medical Research and Public Health Ltd, member of Chief Executive Women, Board member of the Brandenburg Ensemble (Australian Brandenburg Orchestra), the Richmond Football Club and its wholly owned subsidiary, Aligned Leisure Pty Ltd.

### Directorships of other listed entities in the last three years

Nil.

**Anne Templeman-Jones**  
BCom, EMBA, MRM, CA, FAICD  
**Independent Non-Executive Director**



**Appointed:** 5 March 2018

**Board Committees:** ♦♦

**Age:** 62 years **Residence:** Sydney, Australia

**Contribution to the Board**

Anne is an experienced listed company director with substantial financial, operational risk, regulatory, governance and strategy experience in banking and financial services, engineering services in the energy sector, consumer goods and manufacturing. Anne brings insights from managing transformation on ESG in the energy sector, changing business models with consumers, operational risk, cyber security and Next Gen IT. During her 30-year executive career, Anne has held senior leadership positions in corporate and private banking with domestic and offshore banks, including Westpac Banking Corporation, Australia and New Zealand Banking Group Ltd and Bank of Singapore. She is the former Chairman of Commonwealth Bank's financial advice companies and has served on the boards of Cuscal Ltd, HT&E Ltd, Pioneer Credit Ltd, TAL Superannuation Fund, Notre Dame University and HBF's private and general insurance companies.

**Other current external appointments**

Non-Executive Director of the Cyber Security Research Centre Ltd and New South Wales Treasury Corporation.

**Directorships of other listed entities in the last three years**

Worley Ltd (November 2017–present), Trifork AG (April 2022–present), Blackmores Ltd (Chair: October 2020–November 2022) G.U.D. Holdings Ltd (August 2015–31 August 2021) and The Citadel Group Ltd (September 2017–May 2020).

**Rob Whitfield AM**  
BCom, Grad Dip Banking, Grad Dip Fin, AMP,  
SF Fin, FAICD  
**Independent Non-Executive Director**



**Appointed:** 4 September 2017

**Board Committees:** ♦♦♦

**Age:** 58 years **Residence:** Sydney, Australia

**Contribution to the Board**

Rob has extensive leadership experience across banking, finance and risk in both the private and public sectors. During Rob's 30-year executive career with Westpac Banking Corporation he held a number of senior leadership positions, including Chief Executive Officer of the Institutional Bank, Chief Risk Officer, Group Treasurer and Chairman of the Asia Advisory Board. In these roles, Rob developed a deep knowledge of equity and capital markets and was instrumental in developing Westpac's risk management function and strategies.

**Other current external appointments**

Nil.

**Directorships of other listed entities in the last three years**

GPT Group (May 2020–present) and Transurban Ltd (November 2020–present).

# Directors' report

The Directors of the Commonwealth Bank of Australia present their report, together with the Financial report of the Commonwealth Bank of Australia (the Bank) and of the Group, being the Bank and its controlled entities, for the year ended 30 June 2023.

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## Principal activities

We are one of the leading banks in Australia. We serve more than 17 million customers with a focus on providing retail and commercial banking services predominantly in Australia, and in New Zealand through our subsidiary ASB. Our products and services are provided through our divisions, Retail Banking Services, Business Banking, Institutional Banking and Markets, and ASB New Zealand.

## Simpler, better foundations

We have undertaken and completed a number of transactions that are consistent with our strategy to focus on our core banking business.

On 21 June 2021, the Group announced the sale of CommInsure General Insurance to Hollard Insurance Company Pty Ltd (Hollard). The sale completed on 30 September 2022.

There have been no other significant changes in the nature of the principal activities of the Group during the financial year.

 For further details, refer to Note 1.1 and Note 11.3 in the *Financial report* on pages 51 and 183, respectively.

## Operating and financial review

### Group profit

The Group's statutory net profit after tax for the financial year ended 30 June 2023 was \$10,090 million, a decrease of \$681 million or 6% on the prior year. Statutory net profit after tax from continuing operations for the financial year ended 30 June 2023 was \$10,188 million, an increase of \$515 million or 5% on the prior year. The increase was driven by a 10% increase in total operating income, partly offset by a 4% increase in operating expenses and a \$1,465 million increase in loan impairment expense.

Statutory net loss after tax from discontinued operations for the financial year ended 30 June 2023 was \$98 million, compared to the net profit of \$1,098 million in the prior year. This was predominantly driven by gains on completion of significant business divestments in the prior year.

Statutory net profit after tax complies with the requirements of the *Corporations Act 2001* (Cth), Australian Accounting Standards and International Financial Reporting Standards (IFRS). The cash net profit after tax is management's preferred measure of the Group's financial performance. It excludes items that are non-recurring in nature and are not considered representative of the Group's ongoing financial performance (non-cash items). We use the cash net profit after tax to present a clear and consistent view of our financial performance from period to period.

The Group's cash net profit after tax including discontinued operations for the year ended 30 June 2023 was \$10,182 million, an increase of \$474 million or 5% on the prior year. Excluding discontinued operations, cash net profit after tax for the year ended 30 June 2023 was \$10,164 million, an increase of \$569 million or 6% on the prior year.

### Cash to statutory profit reconciliation

Statutory net profit after tax includes the following non-cash items:

	Continuing operations	Total including discontinued operations	
	FY23	FY22	FY23
Net profit after tax – cash basis	10,164	9,595	10,182
Gain/(loss) on acquisition, disposal, closure and demerger of businesses and associates (classified as discontinued operations)	32	(30)	(84)
Hedging and IFRS volatility	(8)	108	(8)
<b>Net profit after tax – statutory basis</b>	<b>10,188</b>	<b>9,673</b>	<b>10,090</b>
			10,771

Non-cash items include:

- **Gain/(loss) on acquisition, disposal, closure and demerger of businesses and associates (classified as discontinued operations):** Gains and losses on these transactions are inclusive of foreign exchange impacts, impairments, restructuring, separation and transaction costs and cover both controlled businesses and associates classified as discontinued operations.
- **Hedging and IFRS volatility:** Hedging and IFRS volatility represents timing differences between fair value movements on qualifying economic hedges and the underlying exposure. To qualify as an economic hedge, the terms and/or risk profile must match or be substantially the same as the underlying exposure.

### Assets and liabilities

**Home loans** increased \$30 billion or 5%, reflecting our focus on retaining existing customers in a highly competitive market coupled with strong growth in our new digital-only proprietary offering Unloan. Australian home loan growth of 5% was in line with market growth.

**Business and corporate loans** increased \$17 billion or 7%, driven by business lending growth across a number of industries.

**Deposits** increased \$41 billion or 5%, primarily driven by continued growth in savings, investments and transaction deposits. The growth in deposits was driven by greater demand for higher yielding deposits.

**Debt issues** increased \$5 billion or 5%, reflecting higher wholesale funding requirements due to lending volume growth.

	As at		
Total Group assets and liabilities (\$m)	30 Jun 23	30 Jun 22	% change
Home loans	652,218	621,993	5%
Consumer finance	17,042	16,494	3%
Business and corporate loans	261,512	244,380	7%
<b>Total Group lending</b>	<b>930,772</b>	<b>882,867</b>	<b>5%</b>
Other assets	322,073	332,393	(3%)
<b>Total assets</b>	<b>1,252,845</b>	<b>1,215,260</b>	<b>3%</b>
Deposits	896,440	855,931	5%
Debt issues	122,267	116,902	5%
Term funding from central banks	54,220	54,807	(1%)
Other liabilities	107,913	114,782	(6%)
<b>Total liabilities</b>	<b>1,180,840</b>	<b>1,142,422</b>	<b>3%</b>

With the transition out of the pandemic, COVID-19 is no longer considered a material business risk to the Group. Through the ongoing operation of the Group's Risk Management Framework, any residual impacts of the pandemic are considered through the assessment and management of the Group's existing risk types. The Group however still retains \$54.2 billion in funding facilities from the RBA and RBNZ that will mature over the next few years, and has \$609 million in loans outstanding under the SME Loan Guarantee Scheme.

Other than the information included in the operating and financial review and throughout this Annual Report by cross reference, information on other likely developments, business strategies and prospects for future financial years of the Group's operations has not been included in this report as it would be likely to result in unreasonable prejudice to the Group.

### Dividends

Details of dividends paid and dividends determined are outlined in Note 8.4 in the *Financial report* on pages 126–127.

# Directors' report (continued)

## Litigation and regulatory matters

A number of litigation and regulatory proceedings against the Group are continuing. The proceedings include:

- The defence of ten class actions. These include two separate shareholder class action proceedings (which have proceeded to trial and now await judgment), three class action claims in relation to superannuation products (one of which has settled, subject to Court approval), a class action that was commenced by Bankwest customers (which has settled, subject to Court approval), a class action in relation to consumer credit insurance for credit cards and personal loans (which has settled, subject to Court approval), two class actions related to financial advice, as well as a class action commenced in New Zealand against ASB Bank regarding disclosure of loan variations;
- One ASIC civil penalty proceeding against CBA and a Group entity (ASIC's appeal in respect of which has been heard with judgment reserved);
- One civil penalty proceeding brought against CBA and a Group entity by the Fair Work Ombudsman; and
- One criminal proceeding brought against two Group entities by the Wage Inspectorate Victoria.

There are also ongoing matters where regulators are investigating whether CBA or a Group entity has breached legal or regulatory obligations. Where a breach has occurred, regulators may impose, or apply to a Court for, fines and/or other sanctions. The Group is also party to five enforceable undertakings and one compliance program with a regulator and continues to receive various notices and requests for information from its regulators as part of both industry-wide and Group-specific reviews.

In addition to possible regulatory actions and reviews, there may also be financial exposure to claims by customers, third parties and shareholders and this could include further class actions, customer remediation or claims for compensation. The outcomes and total costs associated with such regulatory actions and reviews, and possible claims remain uncertain.

The Board continues to monitor each of these proceedings and investigations. CBA also continues to engage with its regulators in relation to the matters under investigation.

 For further information about some of the more significant litigation and regulatory matters referred to above, refer to Note 7.1 in the *Financial report* on pages 114–117.

## Change in state of affairs

Significant changes in the state of affairs of the Group during the financial year include:

- Changes in the nature of principal activities outlined in the *Simpler, better foundations* section on page 6.
- Changes to the Board as outlined in the *Board of Directors* section on pages 2–5.

Other than the changes outlined above, there have been no other significant changes in the state of affairs during the financial year.

## Events subsequent to reporting date

The Directors have determined a fully franked final dividend of 240 cents per share amounting to \$4,023 million. The Bank expects the Dividend Reinvestment Plan (DRP) for the final dividend for the year ended 30 June 2023 will be satisfied in full by an on-market purchase of shares of approximately \$700 million.

On 9 August 2023, following the completion of the previously announced \$3 billion on-market share buy-back, the Bank announced its intention to undertake a further \$1 billion on-market share buy-back. The Bank reserves the right to vary, suspend or terminate the buy-back at any time.

The Directors are not aware of any other matter or circumstance that has occurred since 30 June 2023, that has significantly affected or may significantly affect the operations of the Group, the results of those operations or the state of affairs of the Group in subsequent financial years.

## Environmental reporting

We are subject to the Federal Government's National Greenhouse and Energy Reporting (NGER) scheme. The scheme makes it mandatory for controlling corporations to report annually on greenhouse gas emissions, energy production and energy consumption, if they exceed certain threshold levels. Our NGER submission is independently audited and submitted before the deadline to ensure that the Group meets the NGER requirements.

We do not believe that we are subject to any other significant environmental reporting regulations under the law of the Commonwealth or of a State or Territory of Australia.

## Modern slavery reporting

We are subject to Australia's *Modern Slavery Act 2018* (Cth) and as required by that legislation, we published our 2022 Modern Slavery Statement (Statement) in December 2022. The Statement outlines the actions taken by the Group to identify, assess and mitigate modern slavery and human trafficking risks in our operations and supply chain, over the financial year ended 30 June 2022. We remain focused on this critical issue and will continue to report in line with the *Modern Slavery Act* requirements. This disclosure builds upon our annual reporting for the *UK Modern Slavery Act 2015*, having published our first Modern Slavery and Human Trafficking Statement in 2016.

 For further detail on our disclosures, refer to our Modern Slavery and Human Trafficking statement at [commbank.com.au/sustainabilityreporting](http://commbank.com.au/sustainabilityreporting)

## Directors and Directors' meetings

The Board of the Commonwealth Bank of Australia met 10 times during the year ended 30 June 2023. In addition, Directors attended Board strategy sessions and special purpose committee meetings during the year.

The following table includes:

- names of the Directors holding office at any time during, or since the end of, the financial year; and
- the number of scheduled and unscheduled Board and Board Committee meetings held during the financial year for which each Director was a member of the Board or relevant Board Committee and eligible to attend, and the number of meetings attended by each Director.

All Directors may attend Board Committee meetings (with the exception of the Nominations Committee) even if they are not a member of the relevant Committee. The table below excludes the attendance of those Directors who attended meetings of Board Committees of which they are not a member.

Director	Board Committees				Committees									
	Scheduled meetings		Unscheduled meetings <sup>1</sup>		Risk & Compliance		Audit		People & Remuneration		Concurrent			
	Held <sup>2</sup>	Attended	Held <sup>3</sup>	Attended	Held <sup>2</sup>	Attended	Held <sup>2</sup>	Attended	Held <sup>2</sup>	Attended	Held <sup>4</sup>	Attended		
Paul O'Malley <sup>5</sup>	9	9	1	1	6	6	6	6	7	7	2	2	5	5
Matt Comyn	9	9	1	1										
Shirish Apte <sup>6</sup>	2	2	1	1	2	2	3	3						
Genevieve Bell AO	9	9	1	1					7	7	2	2	6	6
Lyn Cobley <sup>7</sup>	8	8												
Julie Galbo <sup>8</sup>	9	9	1	1	5	5	6	6			2	2		
Peter Harmer	9	9	1	1			8	8	7	7	2	2		
Catherine Livingstone AO <sup>9</sup>	1	1			1	1	2	2	1	1			1	1
Simon Moutter <sup>10</sup>	9	9	1	1	6	6			6	6	2	2		
Mary Padbury	9	9	1	1					7	7	2	2	6	6
Anne Templeman-Jones	9	9	1	1	6	6	8	8			2	2		
Rob Whitfield AM	9	9	1	1	6	6	8	8			2	2	6	6

<sup>1</sup> Out of cycle Board meetings typically called for a special purpose that do not form part of the Board approved yearly planner.

<sup>2</sup> The number of scheduled meetings held during the time the Director was a member of the Board or of the relevant committee.

<sup>3</sup> The number of unscheduled meetings held during the time the Director was a member of the Board.

<sup>4</sup> The People & Remuneration Committee holds a number of concurrent meetings attended by all CBA Board and other Committee members. The number of concurrent meetings of the four Board committees held during the time the Director was a member of the relevant committee.

<sup>5</sup> Paul O'Malley was appointed Chair of the Board, Chair of the Nominations Committee and a member of the Audit Committee effective 10 August 2022. Paul retired as Chair of the People & Remuneration Committee effective 10 August 2022.

<sup>6</sup> Shirish Apte retired effective 12 October 2022.

<sup>7</sup> Lyn Cobley was appointed as a Director on 1 October 2022.

<sup>8</sup> Julie Galbo was appointed as a member of the Audit and Risk & Compliance Committees on 1 September 2022.

<sup>9</sup> Catherine Livingstone AO retired effective 10 August 2022.

<sup>10</sup> Simon Moutter was appointed Chair of the People & Remuneration Committee on 10 August 2022.

 Details of current Directors, their experience, qualifications, directorships of other listed entities and any special responsibilities (including Board Committee memberships) and other external appointments, are set out in the *Board of Directors* section on pages 2–5.

## Options and share rights outstanding

There are no options over Bank shares on issue as at the date of this report. As at the date of this report, there are 1,124,835 share rights outstanding in relation to Bank ordinary shares and no employee options. Holders of outstanding share rights in relation to the Bank's ordinary shares do not have any rights under the share rights to participate in any share issue or interest of the Bank.

## Directors' report (continued)

### Directors' interests in contracts

A number of Directors have given written notices stating that they hold office in specified companies and accordingly are to be regarded as having an interest in any contract or proposed contract that may be made between the Group and any of those companies.

### Directors' and officers' indemnity and insurance

#### Constitution

The Directors, as named on pages 2–5 of this report, and the Company Secretaries of the Bank, referred to below, are indemnified under the Constitution of the Commonwealth Bank of Australia (the Constitution), as are all current and former Directors and Executive Officers of the Bank (as defined in the Constitution).

The indemnity extends to such other officers or former officers of the Bank, or of its related bodies corporate, as the CBA Board in each case determines (each, including the Directors and Company Secretaries, is defined as an 'Officer' for the purpose of this section).

The Officers are indemnified by the Bank on a full indemnity basis and to the full extent permitted by law against all losses, liabilities, costs, charges and expenses incurred by the Officer as an officer of the Bank or of a related body corporate.

#### Deeds of indemnity

An individual deed of indemnity, on substantially the same terms as those provided in the Constitution, has been provided to each Director and Company Secretary of the Bank, the Australian based non-executive directors and company secretaries of CBA subsidiaries and to each Group Executive.

The Bank has also executed an indemnity deed poll, which provides indemnification to certain other officers on substantially the same terms as those provided in the Constitution. The Bank's Directors, and other individuals described in the preceding paragraph, rely on the terms of their individual deed of indemnity and not the indemnity deed poll.

The deed poll has been executed by the Bank in favour of each:

- secretary and senior manager of the Bank;
- director, secretary or senior manager of a related body corporate of the Bank;
- person who, at the request of the Bank or a related body corporate, acts as director, secretary or senior manager of a body corporate which is not a related body corporate of the Bank (in which case the indemnity operates only in excess of protection provided by that body corporate); and
- person who, at the request of a related body corporate of the Bank, acts as a member of the compliance committee of a registered scheme for which the related body corporate of the Bank is the responsible entity.

In the case of a subsidiary or partly-owned subsidiary of the Bank, where a director, company secretary or a senior manager of that entity holds such a position as a nominee of or due to being nominated by an entity which is not a related body corporate of the Bank, the indemnity deed poll will not apply to that person unless the Bank's CEO has certified that the indemnity will apply to that person.

#### Insurance

The Bank has, during the financial year, paid an insurance premium in respect of a Directors' and Officers' liability and company reimbursement insurance policy for the benefit of the Bank and persons defined in the insurance policy who include Directors, Company Secretaries, Officers and certain employees of the Bank and related bodies corporate. The insurance is appropriate pursuant to section 199B of the *Corporations Act 2001* (Cth). In accordance with commercial practice, the insurance policy prohibits disclosure of the terms of the policy, including the nature of the liability insured against and the amount of the premium.

#### Proceedings on behalf of the Bank

No application has been made under section 237 of the *Corporations Act 2001* (Cth) in respect of the Bank, and there are no proceedings that a person has brought or intervened in on behalf of the Bank under that section.

#### Rounding and presentation of amounts

Commonwealth Bank is an entity to which AS/C Corporations Instrument 2016/191 (Instrument) dated 24 March 2016, relating to the rounding of amounts in directors' reports and financial reports, applies. Pursuant to this Instrument, amounts in this Directors' report and the accompanying financial report have been rounded to the nearest million dollars, unless indicated otherwise.

## Company secretaries

Carmel Mulhern was appointed Company Secretary of the Bank on 10 December 2020. Carmel is also the Bank's Group General Counsel and Group Executive, Legal & Group Secretariat.

*Qualifications: BA, LLB, LLM, FGIA.*

Vicki Clarkson was appointed Company Secretary of the Bank on 3 March 2022. Vicki has extensive listed company experience. Prior to joining the Bank, Vicki held senior legal, corporate governance and company secretary roles at Bank of Queensland, Aurizon Holdings Limited, Flight Centre Limited and Shine Corporate Ltd. Vicki is a member of the Governance Institute of Australia's Legislative Review Committee.

*Qualifications: BA, LLB, Grad. Dip. Legal Practice, Grad. Dip. Corp. Gov, FGIA, GAICD, FCIS.*

# Remuneration report



## Dear Shareholder

The Group delivered strong performance in the 2023 financial year while remaining focused on doing the right thing for our customers, shareholders, people and communities.

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On behalf of the Board, I am pleased to present the 2023 Remuneration Report following my first year chairing the People & Remuneration Committee.

We acknowledge community and stakeholder expectations that the remuneration of Executives should be commensurate and closely aligned to balanced financial and non-financial performance outcomes, appropriately governed, and support sustainable long-term value creation. This has been our strong focus as a Board and it is pleasing that the Group has continued to build on our robust risk management foundations and demonstrate our values of Care, Courage and Commitment to progress our strategy of building tomorrow's bank today for our customers. Our focus on sustainable performance has underpinned another year of good outcomes for our customers and stakeholders and that is reflected in executive remuneration outcomes.

### Financial performance and target setting

The Group overall and the Executive Leadership Team (ELT) have performed strongly this year. Cash Net Profit After Tax (NPAT) was \$10,182 million, up 5%, and the Bank's capital position remains strong.

These results demonstrate disciplined execution of our strategic priorities, and growth in a challenging and competitive

market. Total Shareholder Return (TSR) over the period 1 July 2019 to 30 June 2023 was above peers and dividends returned to shareholders were higher than the prior year.

As the Board monitored Executives' performance during the financial year, it became apparent that rapidly changing macroeconomic factors, in particular central bank interest rate increases, differed from our assumptions at the start of the year. This warranted a mid-year review of the financial targets.

The Board therefore exercised its discretion to increase the Group NPAT and Profit after Capital Charge (PACC) targets mid-year, an action that was considered to be fair to our shareholders and our Executives given the extraordinary market conditions. Through excellent financial management and operational execution, Group NPAT and PACC results materially exceeded these more challenging targets, a good outcome for our shareholders.

### Non-financial performance and remuneration

As Australia's largest bank, we have a responsibility to the people we serve: our customers, people, communities, and shareholders. Consistent with Australian Prudential Regulatory Authority (APRA), the Board firmly believes that non-financial measures

are leading indicators of sustainable future performance and value creation and fully endorses the need to assess and reward executives for non-financial as well as financial outcomes. These measures reflect our values, leadership principles, strategy, customer outcomes and environmental, social and governance (ESG) priorities, and have been part of our remuneration framework for a number of years.

We ended the year ranked first relative to the other major peer banks in customer advocacy as measured by net promoter score (NPS). We have many opportunities to improve further and are encouraging and supporting our people to deliver exceptional customer experiences.

We recognise that some customers are under pressure in the current environment. We remain focused on proactively supporting those customers with enhanced procedures, assistance measures, and tools and training for our people, to provide the right support when customers need it most, including keeping them safe from cyber security threats, frauds and scams.

Our ESG obligations and ambitions are prioritised as they are integral to our purpose to build a brighter future for all, critical to our overarching strategy, and are incorporated in executive performance scorecards and risk milestones.

The Bank has continued to make progress towards achievement of its gender diversity goals, and has maintained high levels of employee engagement. Our corporate reputation, as measured independently by RepTrak, is the highest among our peers.

Financial and non-financial performance are considerations for short-term variable remuneration (STVR) outcomes. Leadership and strategy outcomes also determine whether long-term alignment remuneration (LTAR) awards are granted and, consistent with new APRA requirements, final vesting outcomes, a change to our executive remuneration framework implemented from this year.

 Additional detail on our performance outcomes can be found on page 23.

## Culture, accountability and remuneration

Our remuneration framework, including consequences for when expectations are not met, supports the Group's commitment to do the right thing for our customers, people, communities, and shareholders.

FY23 outcomes are inclusive of STVR risk adjustments applied to three Executives, including roles not defined as Key Management Personnel (KMP), applying the risk and reputation modifier. Two Executives received a downward adjustment to their STVR as a result of risk related matters and one received an upward adjustment for risk and reputation considerations.

Risk management is a core element of our approach to performance, from setting expectations to assessing outcomes. Our people understand the importance of managing risk to deliver better outcomes for customers. Over time the proportion of our people fully meeting the Group's risk expectations has improved. This reflects the impact of our programs of work aimed at improving risk management, together with the impact of consequences when expectations are not met.

It is encouraging to see more of our people also being recognised for managing risk well.

 Additional detail on consequences and remuneration adjustments can be found on page 18.

## Performance and remuneration outcomes

The Board considered performance outcomes both in the context of FY23 and over a multi-year period and approved:

- In the 2023 financial year, fixed remuneration remained unchanged for eight of the 10 Executive KMP, including the Chief Executive Officer (CEO). Increases were received by the other Executive KMP. The average FR increase across the KMP was 1.3%.
- FY23 STVR outcomes between 73% and 100% of maximum, a direct reflection of Group financial performance and strong non-financial outcomes for both individual and collective measures.
- FY23 LTAR grant awarded with no reduction, consistent with the design and objective to reinforce individual leadership and strategy execution. Final outcomes will be assessed prior to vesting as part of the new pre-vest assessment introduced for FY23.
- FY20 long-term variable remuneration (LTVR) vesting outcome of 92.5%, which reflects TSR performance of 70th percentile and strong performance across employee engagement and trust and reputation over the long term.
- FY23 realised remuneration for the CEO and six Executives incorporates the FY19 LTVR vesting at 100%

on the basis of strong outcomes on relative TSR, trust and reputation, and employee engagement over the four-year performance period, ending 30 June 2022. The face value of the award at vesting was 39% higher than at the time of grant due to the increase in share price during the period (from \$72.84 to \$101.52). The TSR over this same period was 59%, reflecting strong return for our shareholders.

## Non-Executive Director Fees

There was no change to Directors' fees or the fee pool.

 Additional detail on the Directors' fees are provided on page 38.

## Our future and an invitation

Looking ahead we are focused on relentlessly improving our customers' lived experience and the best way to do this is with an engaged and skilled workforce. Our priorities as a People & Remuneration Committee are to ensure that our people and remuneration strategy, frameworks and practices continue to support the Group's strategic priorities and cultural ambitions, are future fit, and are compliant with all applicable local and global regulatory requirements.

From 1 July 2023, changes to our remuneration framework have been implemented in full to meet the requirements of APRA Prudential Standard CPS 511 Remuneration. This will further strengthen our governance, remuneration and accountability practices, with regular effectiveness reviews to consider outcomes for our Executives as well as the broader workforce.

We continue to enhance our performance assessment approach through simplification, clarity, and appropriate alignment of KPIs in scorecards. These changes aim to further strengthen variable remuneration linkage in line with individual and collective performance.

I invite you to read the Remuneration Report and welcome your feedback.



**Simon Moutter**  
People & Remuneration  
Committee Chair

# Our Executive remuneration framework

Designed to attract and retain exceptional talent, align with and deliver sustainable shareholder returns and meet regulatory requirements.

## Our remuneration principles



Aligned with shareholder value creation



Market competitive to attract and retain exceptional talent



Reward sustainable outperformance and discourage poor performance



Recognise the role of non-financial drivers in longer-term value creation



Simple and transparent



Reflect the Group's strategy and values

## Fixed Remuneration (FR)

### Purpose

Provides market competitive remuneration to attract and retain high quality talent while reflecting role scope and accountabilities.

### Description

Base remuneration and superannuation (or KiwiSaver for the CEO ASB), reviewed annually against relevant comparator group remuneration benchmarks.

For further information please see page 25.

### Mix

FR: 30%	STVR	LTAR	LTVR
---------	------	------	------

### Instrument and deferral

#### CEO

Cash  
100%

Year 1

#### Group Executives and CEO ASB

Cash  
100%

Year 1

## Short-Term Variable Remuneration (STVR)

### Purpose

Varies remuneration outcomes in line with annual performance achievement, with material weighting to financial and non-financial outcomes across customer, leadership, strategy execution and shareholder measures.

### Description

Target opportunity of 75% of FR with maximum opportunity of 94% of FR, based on balanced performance scorecard, risk scorecard and values assessment.

For further information please see page 25.

### Mix

FR	CASH: 14%	SHARES: 14%	LTAR	LTVR
----	-----------	-------------	------	------

#### CEO

Cash  
50%

Year 1

Deferred shares  
25%

Year 2

25%

Year 3

#### Group Executives and CEO ASB

Cash  
50%

Year 1

Deferred shares  
25%

Year 2

25%

Year 3

Subject to in-year adjustments, malus and clawback.  
Refer to page 25.

## Mandatory shareholding requirement (MSR)

Our MSR promotes alignment of the interests of the CEO and Group Executives with those of shareholders and supports sustained long-term value creation for the Group.

The CEO must accumulate CBA shares equal to 300% of FR, and Group Executives and the CEO ASB must accumulate shares equal to 200% of FR. All Executives have a five-year period from the date of their appointment to their respective roles, or from the date their FR increases by 15% or greater, to meet their MSR.

 Further details on Executive shareholdings are provided on page 32.

### MSR as a proportion of FR

	3x
	2x
	Group Executive and CEO ASB

## Long-Term Alignment Remuneration (LTAR)

### Purpose

Drives collective focus on increasing the value of CBA over time, and individual focus on leadership and strategy execution.

### Description

Maximum opportunity of 70% of FR (subject to pre-grant and pre-vest assessments, and restriction period) which considers future financial factors and individual non-financial performance of leadership and strategy execution.

 For further information please see page 26.

### Mix

FR	STVR	LTAR: 21%	LTVR
----	------	-----------	------

### CEO

Restricted share units  
50%

Year 4

50%

Year 5

### Group Executives and CEO ASB

Restricted share units  
100%

Year 4

## Long-Term Variable Remuneration (LTVR)

### Purpose

Varies remuneration outcomes in line with longer-term performance measures, with a focus on relative shareholder returns to support sustainable long-term shareholder value.

### Description

Maximum opportunity of 70% of FR. Assessed on relative TSR, measured against two equally-weighted comparator groups: a general ASX peer group and a financial services peer group, subject to a holding period after a four-year performance period.

 For further information please see page 28.

### Mix

FR	STVR	LTAR	LTVR: 21%
----	------	------	-----------

### CEO

Performance rights  
100%

Year 6

### Group Executives and CEO ASB

Performance rights  
100%

Year 5

 Pre-vest assessment.

← Subject to malus and clawback. Refer to pages 26 and 28. →

# Our Executive Key Management Personnel

The table below outlines the Executives who were Key Management Personnel (KMP) for the year ended 30 June 2023, including each individual's appointment and cessation date where applicable. KMP are defined as persons having authority and responsibility for planning, directing and controlling the activities of an entity, directly or indirectly, including any Director (whether Executive or otherwise) of that entity.

Name	Position	Appointment Date	Cessation Date	Term as KMP
<b>CEO</b>				
Matt Comyn	Managing Director and Chief Executive Officer	9 April 2018	–	Full year
<b>Current Group Executives and CEO ASB</b>				
David Cohen	Deputy Chief Executive Officer	5 November 2018	–	Full year
Alan Docherty	Group Chief Financial Officer	15 October 2018	–	Full year
Andrew Hinchliff	Group Executive, Institutional Banking and Markets	1 August 2018	–	Full year
Sian Lewis	Group Executive, Human Resources	1 August 2018	–	Full year
Gavin Munroe	Group Chief Information Officer	14 November 2022	–	Part year
Vittoria Shortt	Chief Executive Officer, ASB	3 February 2018	–	Full year
Angus Sullivan	Group Executive, Retail Banking Services	1 July 2018	–	Full year
Mike Vacy-Lyle	Group Executive, Business Banking	31 January 2020	–	Full year
Nigel Williams	Group Chief Risk Officer	5 November 2018	–	Full year
<b>Former Group Executive</b>				
Pascal Boillat	Group Chief Information Officer	1 October 2018	13 November 2022	Part year

## Executive appointment arrangements

Gavin Munroe was appointed as Group Chief Information Officer, responsible for oversight and management of all aspects of technology services for the Group.

- Gavin's leadership of transformational change was particularly notable in leading complex, technological and organisational change mandates, to deliver sustainable solutions, risk and regulatory demands.
- The Board approved Gavin's fixed and variable remuneration opportunities in line with the executive remuneration framework. Relocation benefits were provided to support Gavin's relocation to Australia.
- A one-off award<sup>1</sup> was provided in compensation for awards foregone from his previous employer. This includes a cash award of \$601,787 and an equity award in deferred shares<sup>2</sup> of \$601,889 each vesting 40% in May 2023 and 60% in five equal tranches between 2024 and 2028. The cash award is subject to satisfactory achievement of KPI outcomes, appropriate demonstration of the Group's values, and Board risk and reputation review. Both the cash and equity awards are subject to continued employment, and malus and clawback provisions.

 More information on the remuneration package and relocation benefits are provided on pages 30 and 31.

1 The one-off award was considered along with variable remuneration granted in FY23 for compliance with Banking Executive Accountability Regime (BEAR).

2 Deferred shares are eligible for dividends paid during the deferral period. Details of vesting schedule is provided on page 33.

## Executive exit arrangements

Pascal Boillat's exit arrangements were in accordance with his employment contract, law and Group Remuneration Policy. No payments were made in lieu of notice of termination.

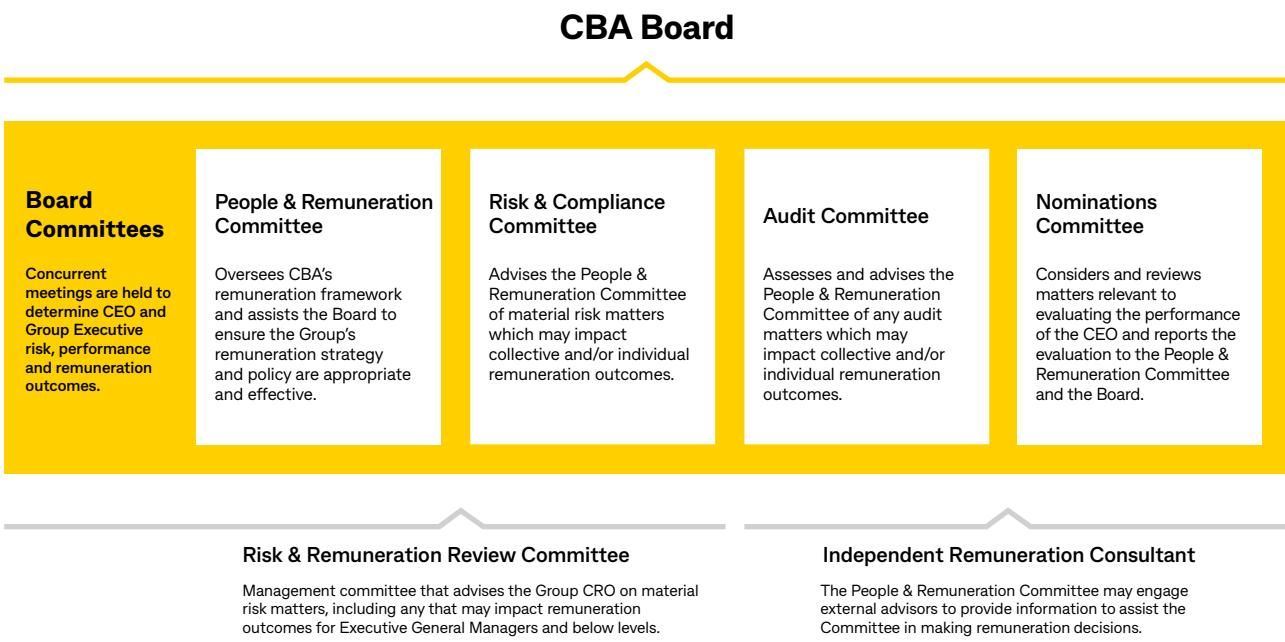
- Pascal's FY22 STVR deferral is in cash and aligned to the requirements of the Banking Executive Accountability Regime (BEAR)<sup>1</sup>. No awards were granted with respect to the 2023 financial year. As a good leaver, unvested deferred awards remain on-foot<sup>2</sup> to be vested per the original vesting schedule to allow for the review of, and adjustment for, risk in the future if required, subject to Board discretion.

1 In line with the BEAR, for any payment determined and paid in ordinary course (subject to performance and Board risk and reputation review), 60% will be paid in cash and remaining 40% deferred as cash, vesting at least four years after the decision is made to make the relevant award.

2 No accelerated or automatic vesting upon ceasing employment. The on-foot deferred awards will be assessed in the ordinary course at the end of the vesting period related to each award (as applicable). Final deferred award outcomes will be subject to performance, and Board risk and reputation review.

# Remuneration governance

## CBA's remuneration governance framework



## People & Remuneration Committee and Board oversight

The People & Remuneration Committee is the governing body for developing, monitoring and assessing the remuneration strategy and framework across CBA on behalf of the Board, ensuring that these are appropriate and effective. The role of the People & Remuneration Committee is to review, challenge, assess and, as appropriate, endorse the recommendations made by management for Board approval. The Board reviews, challenges, applies judgement and, as appropriate, approves the People & Remuneration Committee's recommendations.

The People & Remuneration Committee met formally seven times during the 2023 financial year with the following members (as at 30 June 2023): Simon Moutter (Chair), Genevieve Bell AO, Peter Harmer, Paul O'Malley and Mary Padbury. The responsibilities of the People & Remuneration Committee are outlined in its Charter, which is reviewed annually.

The Charter is available at [commbank.com.au/peopleandremuneration](https://commbank.com.au/peopleandremuneration)

As part of the performance and risk review, and to support the determination of remuneration outcomes for the CEO and Group Executives, the People & Remuneration Committee meets concurrently with the Risk & Compliance, Audit, and Nominations Committees in February and June. These concurrent meetings provide an opportunity for the Committees to review and discuss relevant risk and audit matters that may warrant consideration in the People & Remuneration Committee's determination of remuneration outcomes, including any in-year or malus adjustments or clawback for the CEO and Group Executives (including former Group Executives) and the determination of the Group-wide short-term variable remuneration (STVR) pool. Information provided to the concurrent meetings supports determination of collective and/or individual remuneration impacts and includes risk scorecards for the CEO and Group Executives, details of material risk matters, outcomes of internal audit reviews conducted during the year, and consideration of the quality of CBA's financial results.

The Risk & Remuneration Review Committee, a management committee that advises the Group CRO, oversees assessment of accountability for material risk matters, including those impacting CBA's reputation, and application of remuneration adjustments as appropriate for employees at and below the Executive General Manager level.

In line with New Zealand regulatory requirements, the performance and remuneration arrangements and outcomes for the CEO ASB, are determined and approved by the Board of ASB.

## External advisors

During the 2023 financial year, external advisors were engaged to provide information to the People & Remuneration Committee to assist with making remuneration decisions. The People & Remuneration Committee did not seek or receive any remuneration recommendations from external advisors in the 2023 financial year.

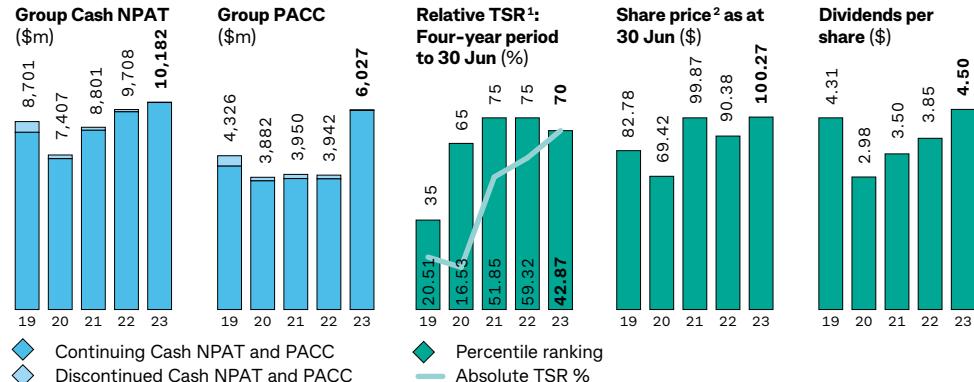
# Group performance and remuneration

Our remuneration outcomes, including STVR, LTAR and LTVR, reflect sustained strong performance across both financial and non-financial measures. The graphs and table below illustrate the relationship between Executive remuneration outcomes and the Group's performance over the past five financial years.

## Measures

### Financial

Executive remuneration outcomes reflect consideration of strong financial performance over time, consistent operational execution and delivering value for shareholders. Financial targets are set by the Board considering Group strategic priorities, the economic environment and market expectations.



1 Percentile ranking relative to general ASX peer group.

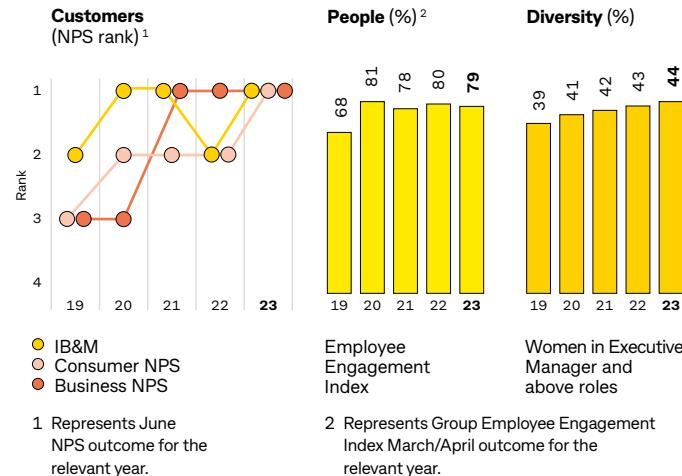
2 CBA opening share price 2 July 2018 was \$72.70.

### Non-financial

Executive remuneration outcomes reflect non-financial performance in customer, leadership, strategy execution, risk and reputation and values.

Targets are set to achieve or maintain a leading position relative to peers or global benchmarks. This supports alignment with shareholder interests as we advance our strategic priorities and create sustainable value for our customers, people and shareholders.

Further details can be found on page 23.



## KMP remuneration

Remuneration outcomes	30 Jun 19	30 Jun 20	30 Jun 21	30 Jun 22	30 Jun 23
<b>Fixed remuneration (FR) increase<sup>1</sup> (average %)</b>	0%	1.3%	5.1% <sup>2</sup>	3.6%	1.3%
► <b>STVR outcome (average % of maximum)</b>	44%	60%	85% <sup>3</sup>	85%	88%
► <b>LTVR vesting outcome (% of maximum)</b>	24%	84%	87.5%	100%	92.5%

1 Average increases for key management personnel (KMP) excluding promotions.

2 Increased FR in combination with the reduced total remuneration opportunity and rebalanced pay-mix. Underlying FR average increase 1.4%.

3 Maximum STVR opportunity reduced from 150% to 125% of target for 2021 financial year impacting year-on-year comparisons of STVR outcome as a % of maximum.

# FY23 remuneration at a glance

## CEO remuneration

Matt Comyn was appointed to the CEO role effective 9 April 2018. For the 2023 financial year, the CEO:

- Did not receive an increase to fixed remuneration.
- Received variable remuneration relating to performance over the five-year period from 1 July 2018 to 30 June 2023.

Variable remuneration		Outcome <sup>1</sup>	Performance Period
Cash STVR	50% of FY23 Award	94%	1 July 2022 to 30 June 2023
Deferred STVR	25% of FY21 Award	87%	1 July 2020 to 30 June 2021
	25% of FY20 Award	73%	1 July 2019 to 30 June 2020
LTVR	100% of FY19 Award	100%	1 July 2018 to 30 June 2022

- Outcomes reflect performance (as a % of maximum) against financial and non-financial measures.
- The FY19 LTVR award is the first award granted and vested to Mr Comyn following his appointment as CEO.
- FY23 total received remuneration is \$10.43 million with 76% (\$7.93 million) of total remuneration relating to performance, including awards deferred into equity from prior performance periods. See page 22 for further detail.
- Share price growth on deferred awards contributed \$1.79 million or 17% of FY23 total remuneration received<sup>2</sup>.
- FY23 statutory remuneration is \$7.34 million, which reflects the accounting value of Mr Comyn's awards prepared in line with Australian Accounting Standards. See page 30–31 for further detail.

<sup>1</sup> STVR outcome reflects % of maximum performance opportunity. LTVR outcome reflects % of maximum vesting opportunity.

<sup>2</sup> Face value of FY21 deferred STVR at grant was \$100.61 and \$97.38 at vesting. Face value of FY20 deferred STVR at grant was \$69.38 and \$97.38 at vesting. Face value of FY19 LTVR at grant was \$72.84 and \$101.52 at vesting.

## FY23 outcomes

		
<b>Short-term variable remuneration (STVR)</b>	<b>Long-term alignment remuneration (LTAR)</b>	<b>Long-term variable remuneration (LTVR)</b>
<b>CEO remuneration</b> STVR % of maximum <b>94%</b>	<b>LTAR</b> was granted <sup>1</sup> following the pre-grant assessment for FY23, subject to a pre-vest assessment prior to vesting	<b>FY20 LTVR</b> reached the end of its performance period on 30 June 2023 <b>92.5% (CEO ASB 92.12%)</b> of the award vested
<b>Group Executives (GE) and CEO ASB remuneration</b> STVR % of maximum <b>73% to 100%</b>		

<sup>1</sup> Awards will vest for GEs and CEO ASB in 2026 and the CEO in 2026 and 2027 subject to continuous service, a pre-vest assessment and a malus review prior to vesting.

## Executive KMP remuneration snapshot

The Executive KMP remuneration snapshot provides details of remuneration received<sup>1</sup> during the financial years ended 30 June 2023 and 30 June 2022. This differs to the statutory remuneration table on pages 30 and 31, which presents remuneration in accordance with accounting standards (i.e. on an accruals basis). The basis of preparation is noted on page 22, excluding any one-off awards.

**Matt Comyn** Managing Director and Chief Executive Officer (\$000)

2023 remuneration<sup>1,2</sup> received 2,500 1,103 1,304 5,519 10,426

2022 remuneration<sup>1,3</sup> received 2,500 1,021 1,360 2,087 6,968

**Term as KMP:**  
full year

Progress of minimum  
shareholding requirement  
Meets

686%

Current shareholding

300%

Shareholding requirement

**David Cohen** Deputy Chief Executive Officer (\$000)

2023 remuneration<sup>1</sup> received 1,250 430 572 3,010 5,262

2022 remuneration<sup>1</sup> received 1,250 491 565 2,372 4,678

**Term as KMP:**  
full year

Progress of minimum  
shareholding requirement  
Meets

1,080%

Current shareholding

200%

Shareholding requirement

**Alan Docherty** Group Chief Financial Officer (\$000)

2023 remuneration<sup>1,2</sup> received 1,150 483 536 2,571 4,740

2022 remuneration<sup>1</sup> received 1,150 469 625 2,244

**Term as KMP:**  
full year

Progress of minimum  
shareholding requirement  
Meets

609%

Current shareholding

200%

Shareholding requirement

**Andrew Hinchliff** Group Executive, Institutional Banking and Markets (\$000)

2023 remuneration<sup>1,2</sup> received 1,200 496 487 2,508 4,691

2022 remuneration<sup>1</sup> received 1,090 451 703 2,244

**Term as KMP:**  
full year

Progress of minimum  
shareholding requirement  
Meets

495%

Current shareholding

200%

Shareholding requirement

**Sian Lewis** Group Executive, Human Resources (\$000)

2023 remuneration<sup>1,2</sup> received 950 385 438 2,070 3,843

2022 remuneration<sup>1</sup> received 950 371 541 1,862

**Term as KMP:**  
full year

Progress of minimum  
shareholding requirement  
Meets

339%

Current shareholding

200%

Shareholding requirement

**Key**

◆ FR

◆ STVR – Cash

◆ STVR – Deferred

◆ LTVR

<sup>1</sup> Both 2023 and 2022 refer to relevant financial year, and include fixed remuneration received, STVR cash portion paid, and equity awards which have vested during the year, including deferred STVR and LTVR awards. For 2023 this relates to the 2019 LTVR and for 2022 it relates to the 2018 LTVR.

<sup>2</sup> Executive received first vesting of LTVR since their appointment to role. <sup>3</sup> FY18 LTVR award was granted in role as Group Executive RBS.

2023 remuneration received includes vesting of the FY19 LTVR grant. As reported in 2022, the FY19 LTVR grant vested in full reflecting sustained strong financial and non-financial performance for the period 1 July 2018 and 30 June 2022 being: relative TSR at the 75th percentile, Employee Engagement of 82% and RepTrak score of 93.75 percentile. For six Executive KMP, including the CEO, this is the first LTVR vesting since appointment to their roles.

**Gavin Munroe** Group Chief Information Officer (\$000)

2023 remuneration<sup>1,2</sup>  
received 753 308 1,061

**Term as KMP:**  
part year

Progress of minimum  
shareholding requirement  
On track



87%  
Current shareholding

200%  
Shareholding requirement

**Vittoria Shortt** Chief Executive Officer, ASB (\$000)

2023 remuneration<sup>1,3</sup>  
received 1,056 420 462 1,938

**Term as KMP:**  
full year

Progress of minimum  
shareholding requirement  
Meets



811%  
Current shareholding

200%  
Shareholding requirement

**Angus Sullivan** Group Executive, Retail Banking Services (\$000)

2023 remuneration<sup>1,2</sup>  
received 1,300 542 699 2,634 5,175

**Term as KMP:**  
full year

Progress of minimum  
shareholding requirement  
Meets



404%  
Current shareholding

200%  
Shareholding requirement

**Mike Vacy-Lyle** Group Executive, Business Banking (\$000)

2023 remuneration<sup>1</sup>  
received 1,225 574 381 2,180

**Term as KMP:**  
full year

Progress of minimum  
shareholding requirement  
Meets



402%  
Current shareholding

200%  
Shareholding requirement

**Nigel Williams** Group Chief Risk Officer (\$000)

2023 remuneration<sup>1,2</sup>  
received 1,450 571 647 3,031 5,699

**Term as KMP:**  
full year

Progress of minimum  
shareholding requirement  
Meets



583%  
Current shareholding

200%  
Shareholding requirement

**Key**


STVR – Cash

STVR – Deferred

LTVR

1 Both 2023 and 2022 refer to relevant financial year, and include fixed remuneration received, STVR cash portion paid, and equity awards which have vested during the year, including deferred STVR and LTVR awards. For 2023 this relates to the 2019 LTVR and for 2022 it relates to the 2018 LTVR.

2 Executive received first vesting of LTVR since their appointment to role. 3 New Zealand dollar amounts have been converted to Australian dollars.

## Remuneration report (continued)

### Remuneration received during the year by Executives

The remuneration outcomes table below provides a summary of the remuneration received by the Executives in their KMP roles during the financial year ended 30 June 2023. This information provides shareholders with greater clarity and transparency of Executive remuneration. It complements the Executive KMP remuneration snapshots on pages 20 and 21, which present remuneration received, and is prepared in accordance with the basis of preparation noted below, including any one-off awards. All remuneration presented in this report is in Australian dollars.

		Fixed remuneration a	Cash STVR b	Total cash payments c = a + b	Deferred awards <sup>1</sup> d	Total remuneration received e = c + d	Previous years' awards forfeited or lapsed f
<b>CEO</b>							
Matt Comyn	30 Jun 23	2,500,000	1,102,500	3,602,500	6,823,244	10,425,744	–
	30 Jun 22	2,500,000	1,021,428	3,521,428	3,447,407	6,968,835	(298,156)
<b>Current Group Executives and CEO ASB</b>							
David Cohen	30 Jun 23	1,250,000	430,313	1,680,313	3,582,379	5,262,692	–
	30 Jun 22	1,250,000	490,789	1,740,789	2,937,579	4,678,368	(338,880)
Alan Docherty	30 Jun 23	1,150,000	483,000	1,633,000	3,107,769	4,740,769	–
	30 Jun 22	1,150,000	468,775	1,618,775	624,771	2,243,546	–
Andrew Hinchliff	30 Jun 23	1,200,000	496,350	1,696,350	2,994,968	4,691,318	–
	30 Jun 22	1,090,000	451,059	1,541,059	703,144	2,244,203	–
Sian Lewis	30 Jun 23	950,000	384,750	1,334,750	2,507,407	3,842,157	–
	30 Jun 22	950,000	371,218	1,321,218	540,864	1,862,082	–
Gavin Munroe <sup>2</sup>	30 Jun 23	752,877	307,739	1,060,616	465,937	1,526,553	–
Vittoria Shortt <sup>3</sup>	30 Jun 23	1,055,838	419,696	1,475,534	462,068	1,937,602	–
	30 Jun 22	1,049,964	431,880	1,481,844	2,174,800	3,656,644	(243,408)
Angus Sullivan	30 Jun 23	1,300,000	542,100	1,842,100	3,332,837	5,174,937	–
	30 Jun 22	1,300,000	508,620	1,808,620	776,386	2,585,006	–
Mike Vacy-Lyle	30 Jun 23	1,225,000	574,219	1,799,219	381,145	2,180,364	–
	30 Jun 22	1,225,000	502,685	1,727,685	1,202,853	2,930,538	–
Nigel Williams	30 Jun 23	1,450,000	570,938	2,020,938	3,678,469	5,699,407	–
	30 Jun 22	1,450,000	541,031	1,991,031	834,189	2,825,220	–
<b>Former Group Executive</b>							
Pascal Boillat <sup>4</sup>	30 Jun 23	581,260	–	581,260	4,466,122	5,047,382	–
	30 Jun 22	1,560,000	580,329	2,140,329	2,782,752	4,923,081	–

1 For Gavin Munroe this represents the portion of his cash and equity one-off awards which vested in the 2023 financial year.

2 Gavin Munroe commenced as KMP on 14 November 2022, remuneration reflects time in role.

3 Vittoria Shortt has an additional payment of \$12,591 of KiwiSaver payable on her cash STVR component. FY22 amount was \$12,956.

4 Pascal Boillat ceased being KMP on 13 November 2022 and his remuneration reflects the time he was KMP.

### Basis of preparation

Cash payments	(a) <b>Fixed remuneration:</b> Base remuneration plus superannuation paid for the period as KMP. For the CEO ASB, contributions are made in line with the KiwiSaver employer contribution requirements. (b) <b>Cash STVR:</b> <ul style="list-style-type: none"><li>• For 2023: 50% of the 2023 financial year STVR (relates to performance during the 12 months to 30 June 2023).</li><li>• For 2022: 50% of the 2022 financial year STVR (relates to performance during the 12 months to 30 June 2022).</li></ul>
Vesting of prior year awards	(d) <b>Deferred awards:</b> The value of all deferred awards that vested during the period as KMP. The value for equity awards shown is based on the volume weighted average closing price (VWACP) of the Group's ordinary shares over the five trading days preceding the vesting date.  For the 2023 financial year, the awards vested values include: <ul style="list-style-type: none"><li>• the portion of deferred STVR from the 2021 and 2020 financial years;</li><li>• the 2019 LTVR award; and</li><li>• one-off equity and one-off cash.</li></ul>
Awards forfeited or lapsed	(f) <b>Previous years' awards forfeited or lapsed:</b> The value of all unvested deferred equity awards that were forfeited or lapsed during the 2022 financial year as the performance or risk and reputation conditions were not met. The value shown is based on VWACP of the Group's ordinary shares over the five trading days preceding the date of forfeiture or lapse.

## 1. Variable remuneration outcomes for the financial year ended 30 June 2023

### CEO short-term variable remuneration (STVR) performance outcomes

Measure and commentary	Weight	Scorecard result			% of STVR maximum
		Threshold 50%	Target 100%	Above Expectations 125%	
<b>Shareholder</b>					
Delivery of robust financial performance due to our continued focus on and the successful execution of the Group's strategic priorities in a challenging economic landscape:	20%	9,432	9,798	10,163	20%
• Group cash NPAT – above expectations (Actual: \$10,182 million)		5,072	5,585	6,097	
• Group underlying PACC – above target (Actual: \$6,027 million)	20%				19.5%
<b>Customer</b>					
NPS outcomes for Consumer, Business and IB&M customers, with reference to complaints remediation:	15%				13.2%
• Business NPS ranked #1 for all 12 months of the 2023 financial year, with Consumer and IB&M ranked #1 consecutively for eight and seven months, respectively, for the 2023 financial year					
<b>People &amp; Leadership</b>					
Group Leadership measure results:	15%				13.8%
• Employee engagement remains strong					
• Women in leadership increased to 44% representation at Executive Manager and above level					
• Strengthening succession talent pools, with focus on attraction, development and retention of key leadership roles and critical capabilities					
• Embedding Leadership Principles in key business and people processes to increase velocity of strategic delivery and to strengthen our culture					
<b>Strategy Execution</b>					
Refinement of the Group's three-year strategy with focus on customer, commercial, technology and risk priorities. Ongoing delivery of priority risk initiatives to strengthen our operating environment with greater data automation, simplification and risk capability.	30%				27.6%
Progress on the delivery of Group strategic priorities:					
• Reimagining products and services for our customers, enhancing functionality, the digital experience and loyalty program					
• Strong growth in business bank with enhanced customer propositions					
• Increased support for customers, including scam prevention, reducing financial abuse and cost of living support					
• Strong progress towards our sustainability agenda, including the release of the Group's first Climate Report and development of key partnerships					
Overall CEO scorecard STVR outcome					94%
					
<b>Risk and reputation assessment</b>					
• Leadership of risk culture			Fully met		No adjustment
• Risk and Reputation: RepTrak Score					
<b>Values assessment</b>					
• Demonstrated all individual and leadership guidelines within the Group's Values			Exceptionally Demonstrated		No adjustment
• Continued to provide industry leadership and demonstration of our Values nationally					
					
Overall CEO STVR outcome					94%

## Remuneration report (continued)

### Executive short-term variable remuneration (STVR) performance outcomes

The following table provides the 2023 financial year STVR outcomes for Executives for the period they were KMP. The minimum potential outcome is zero.

	STVR actual						STVR actual as a % of STVR target <sup>2</sup> %	STVR actual as a % of STVR maximum <sup>2</sup> %
	STVR target \$	STVR maximum \$	Total \$	Cash <sup>1</sup> \$	Deferred \$			
<b>CEO</b>								
Matt Comyn	1,875,000	2,343,750	2,205,000	1,102,500	1,102,500		118%	94%
<b>Current Group Executives and CEO ASB</b>								
David Cohen	937,500	1,171,875	860,625	430,313	430,312	92%	73%	
Alan Docherty	862,500	1,078,125	966,000	483,000	483,000	112%	90%	
Andrew Hinchliff	900,000	1,125,000	992,700	496,350	496,350	110%	88%	
Sian Lewis	712,500	890,625	769,500	384,750	384,750	108%	86%	
Gavin Munroe <sup>3</sup>	564,658	705,822	615,477	307,739	307,738	109%	87%	
Vittoria Shortt	791,879	989,848	839,391	419,696	419,695	106%	85%	
Angus Sullivan	975,000	1,218,750	1,084,200	542,100	542,100	111%	89%	
Mike Vacy-Lyle	918,750	1,148,438	1,148,438	574,219	574,219	125%	100%	
Nigel Williams	1,087,500	1,359,375	1,141,875	570,938	570,937	105%	84%	

1 Cash amounts will be paid in or around September 2023 for Australian-based Executives.

2 The percentage of 2023 financial year STVR forfeited (as a % of STVR target and maximum respectively): Matt Comyn 0% and 6%, David Cohen 8% and 27%, Alan Docherty 0% and 10%, Andrew Hinchliff 0% and 12%, Sian Lewis 0% and 14%, Gavin Munroe 0% and 13%, Vittoria Shortt 0% and 15%, Angus Sullivan 0% and 11%, Mike Vacy-Lyle 0% and 0%, Nigel Williams 0% and 16%.

3 Gavin Munroe commenced as KMP on 14 November 2022, remuneration reflects time in role.

### Long-term alignment remuneration (LTAR) pre-grant assessment outcomes

The 2023 financial year LTAR awards were granted at 100% of the award value. The CEO LTAR is delivered in two equal tranches and is subject to a pre-vest assessment at the end of a four and five-year restriction period ending 30 June 2026 and 30 June 2027 respectively. The LTAR for Group Executives and CEO ASB is subject to a pre-vest assessment at the end of a four-year restriction period ending 30 June 2026.

The following table outlines the pre-grant assessment.

Pre-grant assessment	Outcome
Forward-looking financial considerations	Met
Threshold level individual non-financial performance	Met
Board discretion to adjust grant value downwards	No adjustment
Pre-grant assessment outcome	100%

 Detailed information on the LTAR pre-grant assessment is available on page 26.

### Long-term variable remuneration (LTVR) performance outcomes

The 2020 financial year LTVR award reached the end of its four-year performance period on 30 June 2023. The award vested at 92.5% for the CEO and Group Executives, and 92.12% for the CEO ASB. The positive TSR gateway was met for non-financial performance measures; CBA's absolute TSR for the four-year performance period to 30 June 2023 was 42.87%.

Performance measure	Percentage of award			Performance outcome	CBA Vesting outcome	ASB CEO Vesting outcome
	CBA	ASB	CBA			
Relative TSR	75%	50%		70th percentile ranking relative to TSR peer group		90%
Relative Trust and Reputation <sup>1</sup>	12.5%	25%	100th percentile ranking relative to the peer group	69.23th percentile ranking relative to the peer group	100%	88.46%
Employee Engagement <sup>2</sup> (absolute)	12.5%	25%	100% vesting at Employee Engagement score of 81%	100% vesting at Employee Engagement score of 8.48	100%	100%

1 CBA Trust and Reputation is measured against the independent RepTrak® Pulse Score survey. The peer group is made up of the 16 largest consumer-facing ASX companies by market capitalisation (excluding resources companies, companies that do not have a base level of familiarity with the general public, companies that do not operate nationally and CBA). For the CEO ASB, ASB's Trust and Reputation is assessed against a peer group made up of the four largest financial institutions in NZ excluding ASB together with the 9 largest companies based on revenue on the Deloitte Top 200 Index that are consumer facing.

2 CBA Employee Engagement is measured via an employee survey conducted by an external provider and presented as an index. Employee Engagement is based on the proportion of employees responding that they 'Strongly Agree' or 'Agree' with the four questions relating to Satisfaction, Commitment, Advocacy and Pride (each of which is equally weighted). For the CEO ASB, performance is assessed against ASB's Employee Engagement score.

## 2. Executive remuneration framework in detail

### Fixed remuneration

Fixed remuneration (FR) comprises base remuneration (i.e. cash salary) and superannuation (KiwiSaver for the CEO ASB).

FR is delivered in accordance with contractual terms and conditions of employment and is reviewed annually against relevant comparator group remuneration benchmarks.

### Short-term variable remuneration (STVR)

The table below outlines key features of the 2023 financial year STVR award for the CEO and all Executives. Refer to page 35 for treatment of STVR on cessation of employment.

Features	Approach														
Purpose	Varies remuneration outcomes in line with annual performance achievement, with material weighting to financial and non-financial outcomes across customer, leadership, strategy execution and shareholder measures, incorporating both risk scorecard and values assessments. Recognises both the "what" and the "how" of performance.														
Participants	CEO, Group Executives and CEO ASB														
Opportunity	Target STVR: 75% of FR Maximum STVR: 94% of FR (125% of target STVR)														
Performance measures and weightings	<p>Individual STVR outcomes are determined on the basis of Group (or ASB for the CEO ASB) performance and individual performance through a balanced scorecard. The performance measures comprise a mix of financial and non-financial metrics linked to Group and business unit targets, aligned to the Group's strategy with the weightings varied by role. For the CEO and Group Executives (excluding the Group CRO and CEO ASB) the financial weighting increased to 40% for 2023 financial year. More information on the CEO's STVR scorecard can be found on page 23.</p> <table border="1"> <thead> <tr> <th></th> <th>Financial</th> <th>Non-financial (including customer, leadership and strategy)</th> </tr> </thead> <tbody> <tr> <td>CEO, Group Executives (excluding Group CRO and CEO ASB)</td> <td>40%</td> <td>60%</td> </tr> <tr> <td>Group CRO</td> <td>10%</td> <td>90%</td> </tr> <tr> <td>CEO ASB</td> <td>30%</td> <td>70%</td> </tr> </tbody> </table>				Financial	Non-financial (including customer, leadership and strategy)	CEO, Group Executives (excluding Group CRO and CEO ASB)	40%	60%	Group CRO	10%	90%	CEO ASB	30%	70%
	Financial	Non-financial (including customer, leadership and strategy)													
CEO, Group Executives (excluding Group CRO and CEO ASB)	40%	60%													
Group CRO	10%	90%													
CEO ASB	30%	70%													
Risk and values assessment	<p>Performance outcomes determined through assessment of the balanced scorecard are subject to the following gate/modifiers:</p> <ul style="list-style-type: none"> <li><b>Risk and Reputation</b><sup>1</sup>: the Board<sup>2</sup> has discretion where appropriate to adjust Executive STVR outcomes through the Executive risk scorecard<sup>3</sup>. The Risk and Reputation modifier also includes consideration of Trust and Reputation outcomes that may warrant an adjustment to the Risk and Reputation assessment.</li> <li><b>Values</b>: the Board<sup>2</sup> has the discretion to adjust Executive STVR outcomes on the basis of an assessment of behaviours aligned with our Group values, where appropriate.</li> </ul>														
Calculation of awards	<p>STVR awards for all Executives are calculated as follows:</p>														
Deferral	<p>50% of the STVR award is deferred and delivered in deferred shares that vest in equal tranches over one and two years. Deferred STVR shares have rights to dividends paid during the deferral period.</p> <p>All deferred STVR awards are subject to Board<sup>2</sup> risk and reputation review prior to vesting and continuous service.</p>														

1 For the CEO ASB reputation is not included in the modifier as it is contained in the Customer measures of the scorecard.

2 "Board" is to be read as ASB Board in respect of discretion for the CEO ASB's STVR outcomes.

3 Executive risk scorecard assessments include consideration of: risk culture and leadership; risk strategy/appetite; incidents and issues; the risk and control environment; and risk milestones.

4 The Board retains discretion to adjust scorecard outcomes.

## Remuneration report (continued)

### Long-term alignment remuneration (LTAR)

The table below outlines key features of the 2023 financial year LTAR for the Executives. Refer to page 35 for treatment of LTAR on cessation of employment.

Feature	Approach
<b>Purpose</b>	Drives collective focus on increasing the value of CBA over time, and individual focus on sustained leadership and strategy execution performance. The LTAR pre-grant and pre-vest assessments are designed to focus the Executives on non-financial performance, in particular leadership and strategy.
<b>Participants</b>	CEO, Group Executives and CEO ASB
<b>Opportunity</b>	Maximum opportunity of 70% of fixed remuneration (FR). The minimum potential outcome value is zero.
<b>Restriction period</b>	CEO: Subject to a four and five-year restriction period, 50% from 1 July 2022 to 30 June 2026 and 50% to 30 June 2027 respectively. Group Executives and CEO ASB: Subject to a four-year restriction period from 1 July 2022 to 30 June 2026.
<b>Pre-grant assessment</b>	The LTAR award value is subject to a pre-grant assessment with downward adjustments applied to reflect material issues. The assessment considers future financial factors and individual non financial performance of leadership and strategy execution.
<b>Pre-vest assessment</b>	LTAR awards granted from FY23 are subject to a pre-vest assessment with downward adjustments applied based on an assessment over the restriction period. The assessment considers leadership and strategy performance and adjustments will be made for significant failures resulting in adverse material impacts and the participants' actions or response to any matters identified.
<b>Instrument</b>	The LTAR award is granted as restricted share units (RSUs). Each RSU entitles the participant to receive one CBA share (or cash equivalent as determined by the Board) subject to continuous service, a pre-vest assessment and a malus review prior to vesting.
<b>Maximum face value allocation approach</b>	<p>The number of RSUs granted is calculated as follows for the Executives:</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="border: 1px solid #ccc; padding: 5px; text-align: center;">FR \$ (at time of grant)</div> <div style="margin: 0 10px;">x</div> <div style="border: 1px solid #ccc; padding: 5px; text-align: center;">70%</div> <div style="margin: 0 10px;">÷</div> <div style="border: 1px solid #ccc; padding: 5px; text-align: center;">Share price \$ (no discount applied)</div> <div style="margin: 0 10px;">=</div> <div style="background-color: #4f81bd; color: white; border: 1px solid #4f81bd; padding: 5px 10px; text-align: center;">Number of RSUs</div> </div> <p>The share price used was the volume weighted average closing price of CBA's ordinary shares over the five trading days up to 1 July 2022.</p>
<b>Dividends and/or dividend equivalents</b>	For every RSU that ultimately vests following the end of the restriction period and pre-vest assessment, the Executive will receive a payment equal to dividends paid by CBA over the restriction period/s in relation to the vested RSUs. Participants will not receive any franking credits or value in lieu of franking credits.
<b>Board discretion</b>	<p>The Board has discretion to determine that some or all of the award will lapse in certain circumstances (malus), including where, in the opinion of the Board:</p> <ul style="list-style-type: none"> <li>• The vesting of RSUs is not justified or supportable, having regard to the Executive's performance and/or conduct, the performance of the business unit or function (as relevant having regard to the participant's accountability or role), or overall Group performance.</li> <li>• A significant failure of financial or non-financial risk management, breach of accountability, fitness and propriety or compliance obligations.</li> <li>• The vesting of RSUs will impact on the financial soundness of the Group or a member of the Group.</li> <li>• The Group is required or entitled to reclaim remuneration or reduce an Executive's remuneration outcome under law, regulation or Group policy.</li> <li>• A significant unexpected or unintended consequence or outcome has occurred which impacts the Group, including where original expected performance outcomes have not been realised.</li> </ul> <p>The Board also has discretion to apply clawback to vested LTAR awards for serious and material matters as determined by the Board, including in relation to responsibility for financial losses; material misstatement of financial statements, or other criteria on which the LTAR grant or vesting was based; material breach of compliance obligations including in relation to misconduct risk, or failure of accountability or fitness and propriety.</p>

## LTAR – performance assessments

The following diagram illustrates the LTAR pre-grant and pre-vest assessments process to support robust decision making when granting and vesting LTAR awards to Executives.

### Step 1

### Step 2

### Step 3

### Step 4

#### Forward-looking financial considerations

Determine if any adjustment required as a result of material forward-looking financial considerations.

- Non-formulaic trigger to Board discretion
- Likely to impact all participants

#### Elements for consideration

Key financial metrics are used to determine the forward-looking financial assessment for the LTAR award, and may include, but are not limited to, share price, dividend

forecast, capital and other shareholder measures as set out in the CEO scorecard (refer to page 23).

#### Assessment outcomes

#### Impact

If no material issues identified	No adjustment
If potential material issues identified	Consider whether LTAR grant should be adjusted downwards

### Step 1

### Step 2

### Step 3

### Step 4

#### Threshold level individual non-financial performance

Determine if adjustment required as a result of individual contribution to non-financial performance outcomes relating to strategy and leadership.

- Formulaic trigger to consider if Board discretion is warranted
- Review on an individual level

#### Elements for consideration

- Leadership performance outcome for prior year's STVR scorecard
- Strategy Execution performance outcomes for prior year's STVR scorecard
- Thresholds set based on historical analysis, triggering discretionary overlay where outcomes are poor

#### STVR scorecard outcomes for Leadership or Strategy (non-financial)

#### Impact

Outcome >70% of Target	No adjustment
Outcome between 50% and 70% of Target	Consider whether LTAR grant should be adjusted downwards by up to 20%
Outcome <50% of Target (i.e. Below Threshold)	Consider whether LTAR grant should be made

### Step 1

### Step 2

### Step 3

### Step 4

#### Board discretion to adjust grant value downwards based on Steps 1 and 2

Board to undertake assessment and apply judgement based on Steps 1 and 2.

- Non-formulaic Board determination
- May apply to select or all participants

#### Elements for consideration

- Non-exhaustive list of issues for Board consideration and application of discretion may include:

- Broader assessment of non-financial performance not captured by STVR scorecard triggers
- Relevant context for prior year performance
- Historical and potential future performance
- Whether performance outcome is already appropriately impacting other elements of remuneration (e.g. STVR and LTVR)

### Step 1

### Step 2

### Step 3

### Step 4

#### Pre-vest assessment

Determine if any adjustments required based on a look-back over the LTAR restricted period.

- Non-formulaic Board determination
- Review on an individual level

#### Elements for consideration

- Significant failures and resultant material adverse impacts in Leadership and Strategy
- Relevant context including the Board-endorsed strategy and leadership expectations

- Executive actions and/or response to any matters identified in Step 4, with consideration of external/internal operating context
- Adequate reflection of matters across the remuneration framework (e.g. STVR, LTAR pre-grant, deferred awards) over the relevant period

#### Inputs to support Board discretionary assessment

- Pre-grant LTAR assessments over the relevant period
- Board strategy reviews
- Indicators of People & Leadership
- Any other inputs as relevant

## Remuneration report (continued)

### Long-term variable remuneration (LTVR)

The table below outlines key features of the 2023 financial year LTVR for the Executives. Refer to page 35 for treatment of LTVR on cessation of employment.

Features	Approach
<b>Purpose</b>	Varies remuneration outcomes in line with longer-term performance achievement, with a focus on relative shareholder returns to support sustainable shareholder value over time.
<b>Participants</b>	CEO, Group Executives and CEO ASB
<b>Opportunity</b>	The maximum face value of LTVR that can be granted for the Executives is 70% of fixed remuneration (FR). The minimum potential outcome value is zero.
<b>Performance period</b>	Subject to relative Total Shareholder Return (TSR) performance over four years from 1 July 2022 to 30 June 2026.
<b>Holding period</b>	CEO: performance rights remaining on foot after performance testing will be subject to a further two-year holding period (to 30 June 2028). Group Executives and CEO ASB: performance rights remaining on foot after performance testing will be subject to a further one-year holding period (to 30 June 2027).
<b>Performance measures and weightings</b>	<ul style="list-style-type: none"> <li>• 50% measured against a general ASX peer group.</li> <li>• 50% measured against a financial services peer group.</li> </ul>
<b>Instrument</b>	Performance rights – each right entitles the participant to receive one CBA share (or cash equivalent at the Board's discretion), subject to vesting conditions.
<b>Maximum face value allocation approach</b>	<p>The number of performance rights granted to Executives is calculated as follows:</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <span>FR \$ (at time of grant)</span> <span>x</span> <span>70%</span> <span>÷</span> <span>Share price \$ (no discount applied)</span> <span>=</span> <span>Number of performance rights</span> </div> <p>The share price used was the volume weighted average closing price of CBA's ordinary shares over the five trading days up to 1 July 2022.</p>
<b>Dividends and/or dividend equivalents</b>	For every performance right that ultimately vests, the participant will receive a payment equal to dividends paid by CBA (not including the value of franking credits) over the relevant holding period in relation to the vested rights. Performance rights do not receive dividends (or dividend equivalent payments) in relation to the performance period.
<b>Board discretion</b>	<p>The Board has discretion to determine that some or all of the award will lapse in certain circumstances (malus), including where, in the opinion of the Board:</p> <ul style="list-style-type: none"> <li>• The vesting of rights is not justified or supportable, having regard to the Executive's performance and/or conduct, the performance of the business unit or function (as relevant having regard to the participant's accountability or role), or overall Group performance.</li> <li>• A significant failure of financial or non-financial risk management, breach of accountability, fitness and propriety or compliance obligations.</li> <li>• The vesting of rights will impact on the financial soundness of the Group or a member of the Group.</li> <li>• The Group is required or entitled to reclaim remuneration or reduce an Executive's remuneration outcome under law, regulation or Group policy.</li> <li>• A significant unexpected or unintended consequence or outcome has occurred which impacts the Group, including where original expected performance outcomes have not been realised.</li> </ul> <p>The Board also has discretion to apply clawback to vested LTVR awards for serious and material matters as determined by the Board, including in relation to responsibility for financial losses; material misstatement of financial statements, or other criteria on which the LTVR grant or vesting was based; material breach of compliance obligations including in relation to misconduct risk; or failure of accountability or fitness and propriety.</p>

Performance measures	Approach	
<b>Relative TSR</b>	<b>Performance measure framework</b> Under the LTVR, performance rights are tested at year four but subject to a holding restriction and vest after the holding period has expired subject to vesting conditions.	
• Relative TSR provides a robust and easily quantifiable performance measure with strong alignment to shareholder value.	<b>Peer group ranking</b>	<b>Percent retained subject to holding period</b>
• TSR measures share price movement, dividends paid and any return of capital over a specific period.	At the 75th percentile or higher	100%
• Relative TSR compares the ranking of CBA's TSR over the performance period with the TSR of other companies in a peer group.	Between the median and 75th percentile	Pro-rata vesting from 50% to 100%
	At the median	50%
	Below the median	0%
	<b>Calculation of results</b> Each company in the peer group will be given a percentile ranking based on the growth in its TSR over the four-year performance period. TSR outcomes are calculated by an external provider.	
	<b>TSR relative to a general ASX peer group</b>	
• The peer group is made up of the 20 largest companies on the ASX by market capitalisation at the beginning of the performance period, excluding resources companies and CBA. This cross-industry peer group has been chosen as it represents the typical portfolio of companies in which CBA's shareholders invest, and so provides relevant benchmarks for measuring CBA's TSR.		
• The peer group at the beginning of the performance period for the relative TSR performance measure comprised (in alphabetic order):		
– ANZ Group Holdings Limited	– National Australia Bank Limited	
– Aristocrat Leisure Limited	– QBE Insurance Group Limited	
– ASX Limited	– Ramsay Health Care Limited	
– Brambles Limited	– REA Group Ltd	
– Coles Group Limited	– Sonic Healthcare Limited	
– Computershare Limited	– Telstra Group Limited	
– CSL Limited	– Transurban Group	
– Goodman Group	– Wesfarmers Limited	
– James Hardie Industries PLC	– Westpac Banking Corporation	
– Macquarie Group Limited	– Woolworths Group Limited	
A reserve bench company will be substituted (in order of market capitalisation as at the beginning of the performance period) into the peer group when a peer group company ceases to be listed on the ASX as a result of an acquisition, merger or other relevant corporate action or delisting. The reserve bench (in order of market capitalisation) comprised: Suncorp Group Limited, Amcor PLC, Endeavour Group Limited, Scentre Group and APA Group.		
	<b>TSR relative to a financial services peer group</b>	
• The peer group is made up of the eight most comparable financial services companies listed on the ASX at the beginning of the performance period.		
• The financial services peer group at the beginning of the performance period for the relative TSR performance hurdle comprised:		
– AMP Limited	– Macquarie Group Limited	
– ANZ Group Holdings Limited	– National Australia Bank Limited	
– Bank of Queensland Limited	– Suncorp Group Limited	
– Bendigo and Adelaide Bank Limited	– Westpac Banking Corporation	
There is no reserve bench for this peer group. The companies comprising each peer group are subject to change at the Board's discretion.		

## Remuneration report (continued)

### 3. Executive statutory remuneration

#### Executive statutory remuneration accounting expense

The following statutory table details the statutory accounting expense of all remuneration-related items for Executive KMP. This includes remuneration costs in relation to both the 2022 and 2023 financial years. The table is different from the remuneration outcomes table on page 22, which shows the remuneration received in the 2023 financial year rather than the accrual accounting amounts determined in accordance with the Australian Accounting Standards. The table has been prepared and audited against the relevant Australian Accounting Standards. Refer to the footnotes below the table for more detail on each remuneration component.

			Short-term benefits			
			Base remuneration <sup>1, 2</sup> \$	Non-monetary <sup>3</sup> \$	Cash STVR (at risk) <sup>4</sup> \$	Deferred STVR (at risk) <sup>5</sup> \$
<b>CEO</b>						
Matt Comyn	30 Jun 23	2,474,708	70,526	1,102,500	–	9,031
	30 Jun 22	2,476,432	78,740	1,021,428	–	70,539
<b>Current Group Executives and CEO ASB</b>						
David Cohen	30 Jun 23	1,224,708	16,654	430,313	–	(9,672)
	30 Jun 22	1,226,432	17,717	490,789	–	46,812
Alan Docherty	30 Jun 23	1,124,708	16,654	483,000	–	8,599
	30 Jun 22	1,126,432	17,717	468,775	–	(26,623)
Andrew Hinchliff	30 Jun 23	1,174,708	18,431	496,350	–	(16,208)
	30 Jun 22	1,066,432	17,857	451,059	–	16,281
Sian Lewis	30 Jun 23	924,708	14,277	384,750	–	(7,134)
	30 Jun 22	926,432	14,767	371,218	–	(23,359)
Gavin Munroe <sup>7</sup>	30 Jun 23	752,876	1,684	307,739	–	660,474
Vittoria Shortt <sup>8</sup>	30 Jun 23	1,025,086	10,697	419,696	–	28,010
	30 Jun 22	1,019,382	10,690	431,880	–	(24,306)
Angus Sullivan	30 Jun 23	1,274,708	6,691	542,100	–	(90,641)
	30 Jun 22	1,276,432	6,428	508,620	–	18,155
Mike Vacy-Lyle	30 Jun 23	1,199,708	16,654	574,219	–	(26,605)
	30 Jun 22	1,201,432	16,032	502,685	–	40,600
Nigel Williams	30 Jun 23	1,424,708	18,431	570,938	–	(30,131)
	30 Jun 22	1,426,432	17,857	541,031	–	21,835
<b>Former Group Executive</b>						
Pascal Boillat <sup>9, 10</sup>	30 Jun 23	571,836	6,042	–	354,776	347,225
	30 Jun 22	1,536,432	16,032	580,329	–	674,880

1 Base remuneration together with superannuation (post-employment benefit) comprise Fixed Remuneration.

2 Total cost of salary, including cash salary, short-term compensated absences and any salary sacrificed benefits.

3 Cost of car parking (including associated fringe benefits tax). For Matt Comyn, this also includes costs in relation to a motor vehicle benefit.

4 KiwiSaver is payable on the CEO ASB's cash STVR.

5 The deferred portion of Pascal Boillat's 2022 STVR was deferred into cash in line with the Banking Executive Accountability Regime (BEAR) requirements.

6 Includes company-funded benefits (including associated fringe benefits tax where applicable) and the net change in accrued annual leave. For Gavin Munroe this also includes costs relating to a housing allowance and the FY23 expense for his one-off cash award. For Pascal Boillat, this also includes costs in relation to a housing allowance.

7 Gavin Munroe commenced as KMP on 14 November 2022 and remuneration reflects time he was KMP. Gavin has elected to receive cash in lieu of employer superannuation contributions as criteria has been met per the terms of his visa.

8 For Vittoria Shortt, remuneration was paid in New Zealand dollars. The value shown was impacted by movements in exchange rates. Vittoria's FY22 total statutory remuneration has been restated due to a correction in her annual leave accrual.

9 Pascal Boillat ceased as KMP on 13 November 2022 and remuneration reflects time he was KMP.

10 The equity values for Pascal Boillat reflect the disclosable accruals for all previously granted awards that remain unvested following cessation of employment up to the end of each vesting period. This means that up to three years of each unvested award expense has been brought forward and disclosed in total for the 2023 financial year, including those amounts which would have otherwise been included in future year disclosures and that may not vest.

Post-employment benefits	Long-term benefits		Share-based payments			Total statutory remuneration <sup>16</sup> \$
	Superannuation <sup>11</sup> \$	Long-term <sup>12</sup> \$	Deferred equity (at risk) <sup>13</sup> \$	LTAR equity (at risk) <sup>14,15</sup> \$	LTVR equity (at risk) <sup>14,15</sup> \$	
25,292	72,192	1,042,000	1,225,609	1,320,015	7,341,873	
23,568	99,856	1,019,690	777,777	1,411,583	6,979,613	
25,292	31,740	468,851	699,836	695,477	3,583,199	
23,568	34,875	487,033	451,040	717,930	3,496,196	
25,292	29,886	464,801	627,732	611,202	3,391,874	
23,568	72,942	449,463	398,859	702,904	3,234,037	
25,292	52,103	465,288	632,142	619,741	3,467,847	
23,568	18,072	438,418	393,308	688,005	3,113,000	
25,292	36,959	372,977	519,556	505,922	2,777,307	
23,568	29,855	365,842	330,475	567,647	2,606,445	
-	3,633	415,344	149,837	140,058	2,431,645	
43,343	38,101	540,269	586,172	596,076	3,287,450	
49,248	31,051	463,487	370,946	416,428	2,768,806	
25,292	27,942	530,182	727,809	684,812	3,728,895	
23,568	43,924	541,173	469,078	746,991	3,634,369	
25,292	13,741	520,007	670,686	747,434	3,741,136	
23,568	10,871	529,153	426,884	556,755	3,307,980	
25,292	23,440	553,852	811,817	759,642	4,157,989	
23,568	14,711	557,630	523,229	863,117	3,989,410	
9,424	14,958	332,969	1,393,190	1,056,981	4,087,401	
23,568	13,313	1,187,005	562,904	1,017,027	5,611,490	

11 Superannuation contributions for Vittoria Shortt are made in line with the KiwiSaver employer contribution requirements (this includes the additional payment of \$12,591 payable on her cash STVR component).

12 Long service leave entitlements accrued during the year as well as the impact of changes to long service leave valuation assumptions, which are determined in line with Australian Accounting Standards.

13 The value of deferred equity awards are allocated from the start of the performance period to vesting date. Deferred 2023 financial year STVR is expensed over the vesting period commencing 1 July 2022. For Gavin Munroe and Pascal Boillat this also includes the expense for their one-off equity awards.

14 2023 financial year expense for the 2019, 2020, 2021, 2022 and 2023 financial year LTVR awards.

15 The value of LTVR awards are allocated over each year in the performance period.

16 The percentage of 2023 financial year remuneration related to performance was: Matt Comyn 64%, David Cohen 64%, Alan Docherty 64%, Andrew Hinchliff 64%, Sian Lewis 64%, Gavin Munroe 42%, Vittoria Shortt 65%, Angus Sullivan 67%, Mike Vacy-Lyle 67%, Nigel Williams 65%, and Pascal Boillat 77%.

## Remuneration report (continued)

### Movement in Executive shares and other securities during the 2023 financial year

The table below details the value and number of all equity awards that were granted or vested to or forfeited by Executives during their time in a KMP role in the 2023 financial year. It also shows the number of previous years' awards that vested, forfeited or lapsed, and the movement in ordinary shareholdings for each individual during the 2023 financial year.

		Balance 1 Jul 22	Acquired/granted as remuneration during the 2023 financial year <sup>2</sup>		Awards vested during 2023 financial year <sup>3</sup>		Net change other <sup>4</sup>	Balance 30 Jun 23 <sup>5</sup>
	Equity Class <sup>1</sup>	Units	Units	\$	Units	\$	Units	Units
<b>CEO</b>								
Matt Comyn	Ordinary	82,087	–	–	67,757		(54,000)	95,844
	Deferred STVR shares	18,066	10,490	1,021,516	13,393	1,304,210	–	15,163
	LTAR restricted share units	40,980	19,032	1,990,367	–	–	–	60,012
	LTVR performance rights	143,301	19,032	1,167,328	54,364	5,519,033	–	107,969
<b>Current Group Executives and CEO ASB</b>								
David Cohen	Ordinary	73,421	–	–	35,527		(12,844)	96,104
	Deferred STVR shares	8,368	5,040	490,795	5,875	572,108	–	7,533
	LTAR restricted share units	21,507	9,516	995,183	–	–	–	31,023
	LTVR performance rights	77,315	9,516	583,664	29,652	3,010,271	–	57,179
	PERLS	–	–	–	–	–	626	626
Alan Docherty	Ordinary	17,968	–	–	30,837		(13,535)	35,270
	Deferred STVR shares	7,593	4,814	468,787	5,508	536,369	–	6,899
	LTAR restricted share units	18,922	8,754	915,493	–	–	–	27,676
	LTVR performance rights	66,595	8,754	536,927	25,329	2,571,400	–	50,020
Andrew Hinchliff	Ordinary	24,520	–	–	29,705		(29,705)	24,520
	Deferred STVR shares	7,194	4,632	451,064	4,996	486,510	–	6,830
	LTAR restricted share units	18,754	9,135	955,338	–	–	–	27,889
	LTVR performance rights	66,352	9,134	560,234	24,709	2,508,458	–	50,777
Sian Lewis	Ordinary	9,590	–	–	24,882		(30,832)	3,640
	Deferred STVR shares	6,245	3,813	371,310	4,496	437,820	–	5,562
	LTAR restricted share units	15,684	7,232	756,323	–	–	–	22,916
	LTVR performance rights	54,597	7,232	443,575	20,386	2,069,587	–	41,443
Gavin Munroe	Ordinary	n/a			2,301		(1,082)	1,219
	LTAR restricted share units	n/a	5,731	599,348	–	–	–	5,731
	LTVR performance rights	n/a	9,134	560,234	–	–	–	9,134
	Deferred one-off shares	n/a	5,752	601,889	2,301	225,222	–	3,451
Vittoria Shortt	Ordinary	45,349	–	–	4,745		(5,000)	45,094
	Deferred STVR shares	14,768	4,435	431,880	4,745	462,068	–	14,458
	LTAR restricted share units	17,656	8,232	860,903	–	–	–	25,888
	LTVR performance rights	38,702	8,232	504,910	–	–	–	46,934
Angus Sullivan	Ordinary	22,314	–	–	33,122		(43,194)	12,242
	Deferred STVR shares	9,841	5,224	508,713	7,176	698,799	–	7,889
	LTAR restricted share units	22,367	9,896	1,034,924	–	–	–	32,263
	LTVR performance rights	72,290	9,896	606,971	25,946	2,634,038	–	56,240
Mike Vacy-Lyle	Ordinary	13,000	–	–	3,914		(5,000)	11,914
	Deferred STVR shares	6,315	5,163	502,773	3,914	381,145	–	7,564
	LTAR restricted share units	20,264	9,325	975,209	–	–	–	29,589
	LTVR performance rights	44,242	9,324	571,888	–	–	–	53,566
Nigel Williams	Ordinary	22,587	–	–	36,505		(19,092)	40,000
	Deferred STVR shares	9,363	5,556	541,043	6,647	647,285	–	8,272
	LTAR restricted share units	24,949	11,038	1,154,354	–	–	–	35,987
	LTVR performance rights	81,145	11,038	677,016	29,858	3,031,184	–	62,325
<b>Former Group Executive</b>								
Pascal Boillat <sup>6</sup>	Ordinary	29,103	–	–	44,287		(44,287)	n/a
	Deferred STVR shares	9,982	–	–	7,221	703,181	–	n/a
	LTAR restricted share units	26,841	–	–	–	–	–	n/a
	LTVR performance rights	96,604	–	–	37,066	3,762,940	–	n/a
	Deferred one-off shares	17,359	–	–	–	–	–	n/a

- 1 Ordinary shares include all CBA shares held by the Executive's related parties (or close family members or entities controlled, jointly controlled, or significantly influenced by them, or any entity over which any of the aforementioned hold significant voting power). Deferred STVR shares represents STVR previously awarded under the Executive arrangements in prior years. LTVR performance rights are subject to performance hurdles. LTAR restricted share units granted from 2023 Financial Year are subject to a pre-vest assessment. The maximum potential outcome for unvested awards are subject to CBA share price at time of vesting.
- 2 Represents the maximum number of equity awards that may vest to each Executive in respect of their time as KMP. The values represent the fair value at grant date. The minimum potential outcome for the equity awards is zero. Approval was given for the issue of the CEO's 2023 financial year LTAR and LTVR awards under ASX Listing Rule 10.14 at the 2022 Annual General Meeting.
- 3 Awards that vested include the 2019 financial year LTVR award (granted 12 November 2018), deferred STVR awards (vested in full) (tranches granted 1 September 2020 and 1 September 2021) and one-off awards (vested in full) (granted 14 November 2022) that vested during time in KMP role. The value of the awards vested is calculated using VWACP for the five trading days preceding the vesting date. Executives received one ordinary share in respect of each LTVR performance right that vested during the financial year.
- 4 Net change other incorporates changes resulting from purchases (sales) of ordinary shares or forfeitures of performance rights during the year.
- 5 Deferred STVR shares, LTAR restricted share units, LTVR performance rights and deferred one-off shares are unvested as at 30 June 2023.
- 6 Share movements for Pascal Boillat reflect the duration of the year that he was KMP.

## Overview of unvested equity awards

All awards are subject to continued employment, Board risk and reputation review, and malus and clawback provisions. Details of minimum and maximum of the potential values of the awards granted in respect of previous years can be found in CBA's previous remuneration reports which are available at [commbank.com.au/about-us/investors/annual-reports](http://commbank.com.au/about-us/investors/annual-reports).

Equity plan	Performance measures/vesting conditions				
<b>FY19 STVR (CEO ASB)</b>					
Grant date: 1 Sep 19 Start date <sup>1:</sup> 1 Jul 18 End date: 1 Sep 23	One tranche vesting four years after grant date.				
<b>FY21 STVR</b>	<b>FY22 STVR</b>				
Grant date: 1 Sep 21 Start date <sup>1:</sup> 1 Jul 20 End date: 1 Sep 23	Grant date: 1 Sep 22 Start date <sup>1:</sup> 1 Jul 21 End date: 1 Sep 24	Two tranches vesting equally one and two years after grant date.			
<b>FY21 LTVR</b>	<b>FY22 LTVR</b>				
Grant date: 16 Nov 20 Start date: 1 Jul 20 End date: 30 Jun 24	Grant date: 18 Nov 21 Start date: 1 Jul 21 End date: 30 Jun 25	Two tranches with performance measured after four years being: <ul style="list-style-type: none"><li>• 50% TSR ranking relative to general ASX peer group</li><li>• 50% TSR ranking relative to financial services peer group</li></ul> A further holding period of two and three years is applied for the CEO, and one and two years for the Group Executives and CEO ASB.			
<b>FY23 LTVR</b>					
Grant date: 16 Nov 22 Start date: 1 Jul 22 End date: 30 Jun 26	Two tranches with performance measured after four years being: <ul style="list-style-type: none"><li>• 50% TSR ranking relative to general ASX peer group</li><li>• 50% TSR ranking relative to financial services peer group</li></ul> A further holding period of two years is applied for the CEO, and one year for the Group Executives and CEO ASB.				
<b>FY21 LTAR (CEO)</b>	<b>FY22 LTAR (CEO)</b>	<b>FY23 LTAR (CEO)</b>			
Grant date: 16 Nov 20 Start date: 1 Jul 20 End date: 30 Jun 25	Grant date: 18 Nov 21 Start date: 1 Jul 21 End date: 30 Jun 26	Grant date: 16 Nov 22 Start date: 1 Jul 22 End date: 30 Jun 27	Two tranches vesting equally four and five years after start date.		
<b>FY21 LTAR (GE &amp; CEO ASB)</b>	<b>FY22 LTAR (GE &amp; CEO ASB)</b>	<b>FY23 LTAR (GE &amp; CEO ASB)</b>			
Grant date: 16 Nov 20 Start date: 1 Jul 20 End date: 30 Jun 24	Grant date: 18 Nov 21 Start date: 1 Jul 21 End date: 30 Jun 25	Grant date: 16 Nov 22 Start date: 1 Jul 22 End date: 30 Jun 26	One tranche vesting four years after start date.		
<b>Gavin Munroe one-off equity</b>					
Grant date: 14 Nov 22 Start date: n/a End date: 8 Mar 28	Five tranches remaining with vesting subject to service.				

<sup>1</sup> Start date refers to performance start date.

## Remuneration report (continued)

### Details for awards granted in the 2023 financial year

In the 2023 financial year, a face value allocation approach was used to determine the number of restricted share units granted under the LTAR (refer to page 32) and performance rights granted under the LTVR (refer to page 32). The table below is provided in accordance with statutory requirements. The fair value of LTVR grants has been calculated using a Monte Carlo simulation method. No amount is payable by Executives on the issue or vesting of the restricted share units and performance rights of the LTAR or LTVR awards respectively. As these awards are automatically exercised, they do not have an expiry date.

Equity plan	Performance measure	Grant date	Fair value \$	Weighting	Performance period end/final vesting date	End of holding period
FY22 STVR deferred shares	Service	1 Sep 22	97.38	100%	1 Sep 24	n/a
FY23 LTAR restricted share units (CEO)	Service	16 Nov 22	104.58	50% 50%	30 Jun 26 30 Jun 27	n/a
FY23 LTAR restricted share units (Group Executives and CEO ASB)	Service	16 Nov 22	104.58	100%	30 Jun 26	n/a
FY23 LTVR performance rights (CEO)	Relative TSR (General ASX peer group)	16 Nov 22	65.37	50%	30 Jun 26	30 Jun 28
	Relative TSR (Financial Services peer group)		57.30	50%		
FY23 LTVR performance rights (Group Executives and CEO ASB)	Relative TSR (General ASX peer group)	16 Nov 22	65.37	50%	30 Jun 26	30 Jun 27
	Relative TSR (Financial Services peer group)		57.30	50%		
One-off award (deferred shares) – Gavin Munroe	Service	14 Nov 22	104.64	100%	8 Mar 28	n/a

### Hedging policy

Employees are prohibited from hedging, or otherwise limiting, their economic exposure to equity price risk in relation to unvested equity-linked remuneration issued under any Group equity arrangement. Any breach of this requirement will result in disciplinary actions, including the forfeiture of unvested awards. Further details of hedging restrictions are set out in the Group Securities Trading Policy.

 The Group Securities Trading Policy is available at [commbank.com.au/corporategovernance](http://commbank.com.au/corporategovernance)

## Executive employment arrangements

The table below provides the employment arrangements for Executives.

Contract term	CEO	Group Executives	CEO ASB
<b>Contract type<sup>1</sup></b>	Permanent	Permanent	Permanent
<b>Notice period</b>	12 months	Six months	Six months
<b>Severance</b>	n/a <sup>2</sup>	n/a <sup>2</sup>	12 months <sup>2</sup>
<b>STVR treatment on termination</b>			<p>In general, unless otherwise determined by the Board (or ASB Board in respect of the CEO ASB) and subject to law:</p> <ul style="list-style-type: none"> <li>In the case of resignation or termination for cause before the end of the restriction period, any deferred shares will be forfeited and the Executive will not be eligible to be considered for an STVR award for that year.</li> <li>Where an Executive's exit is related to any other reason (i.e. retrenchment, retirement, ill-health separation, mutual agreement or death), the Executive remains eligible (unless the Board determines otherwise) to be considered for an STVR award with regard to actual performance against performance measures (as determined by the Board in the ordinary course following the end of the performance period).</li> <li>Where an Executive's exit is related to any other reason (e.g. retrenchment, retirement, ill-health separation, mutual agreement or death), unvested deferred STVR shares will remain on foot and will vest in the ordinary course, subject to the terms and conditions of the award other than those relating to continuity of employment.</li> </ul>
<b>LTAR treatment on termination</b>			<p>In general, unless otherwise determined by the Board and subject to law:</p> <ul style="list-style-type: none"> <li>In the case of resignation or termination for cause before the end of the restriction period, any restricted share units will lapse.</li> <li>Where an Executive's exit is related to any other reason (i.e. retrenchment, retirement, ill-health separation, mutual agreement or death), the restricted share units will remain on foot and will vest in the ordinary course subject to the terms and conditions (other than those relating to continuity of employment).</li> </ul>
<b>LTVR treatment on termination</b>			<p>In general, unless otherwise determined by the Board:</p> <ul style="list-style-type: none"> <li>In the case of resignation or termination for cause before the vesting date for the 2020 financial year LTVR awards and the end of the performance period for awards granted from the 2021 financial year, any performance rights will lapse.</li> <li>Where an Executive's exit is related to any other reason (i.e. retrenchment, retirement, ill-health separation, mutual agreement or death), any unvested LTVR awards continue on-foot with performance measured at the end of the performance period related to each award (and with the award otherwise remaining subject to all terms and conditions other than those relating to continuity of employment).</li> </ul> <p>For LTVR awards granted from the 2021 financial year, Executives who are dismissed during the holding period will forfeit all performance rights subject to the holding period. Where an Executive ceases for any other reason during the holding period, outstanding performance rights will continue to remain on foot for the original holding period(s).</p>

1 Contracts for permanent employment continue until notice is given by either party.

2 Contractual severance pay is no longer offered in the CEO and Group Executive employment arrangements. The CEO and Group Executives remain entitled to statutory redundancy pay if retrenched. Those on grandfathered arrangements, subject to law, are eligible for severance payments of six months' base remuneration if their employment is terminated by the Group, other than for misconduct or unsatisfactory performance. For the CEO ASB, contractual severance allows for minimum 12 months' base salary (inclusive of notice) or a maximum of 64 weeks in accordance with ASB Policy.

## Remuneration report (continued)

### 4. Risk and remuneration consequences

CBA's risk assessment processes and remuneration framework are designed to drive accountability for managing risks and adopting behaviours that assist the Group to respond to new and emerging risks and better support our customers.

The remuneration adjustments made in the 2022 and 2021 financial years provided below include employees eligible for a performance review. There were two downward risk-related adjustments to the Executive Leadership Team STVR outcomes in the 2023 financial year. Remuneration adjustments for remaining employees in relation to the 2023 financial year will be finalised in September 2023 in line with the CBA-wide annual remuneration review process and will be outlined in the 2024 Remuneration Report.

	2022 financial year	2021 financial year
<b>Employees rated 'exceptionally managed' for risk</b>	588 employees	463 employees
<b>Employees rated 'partially met' or 'not met' for risk</b>	1,918 employees (including 20 General Managers and above)	2,255 employees (including 22 General Managers and above)

**CBA recognises and rewards** a cohort of employees rated 'exceptionally managed' for managing risk in a way that brings our purpose and values to life. Everyday risk recognition continues to be incorporated in the Group-wide recognition platform, providing our people with the ability to recognise positive risk behaviours.

In the 2022 financial year, 93.8% of employees were assessed as fully meeting risk expectations in their roles (92.7% in 2021).

**STVR outcomes** have been reduced by a minimum of 10% for 'partially met' ratings since the 2019 financial year and ranged up to 100% for 'not met' ratings.

During the 2023 financial year, CBA's consequence management framework was further embedded with 1,122 instances of substantiated misconduct, with 119 resulting in termination (of which, one was a senior leader (General Manager or Executive General Manager).

#### Risk assessment in performance and remuneration

**CBA's performance and remuneration frameworks** support and promote the mitigation of risk by holding employees individually and collectively accountable for managing role-related risks and non-compliance to the Group's Code of Conduct, including policies such as Group Mandatory Learning.

**Group-wide risk assessment guidance** including examples is continually enhanced to set clear expectations of managing risks for both employees and managers, and to help people leaders consistently assess risk behaviours and outcomes, determine the appropriate level of STVR adjustments for not fully meeting expectations, and document the reasons for their assessment.

**Executive risk assessments** continue to be supported by comprehensive reporting, independent assessment by the Chief Risk Officer, and concurrent committee meetings as part of the interim and annual performance assessment processes.

**Comprehensive reporting** is provided to the Board to support its oversight of risk assessment and STVR outcomes and to inform the Board's guidance for the annual performance and remuneration review.

#### Malus and clawback

- Malus (the ability to reduce, and/or lapse granted variable remuneration before it has vested) and clawback (the recovery of variable remuneration that has been paid or vested) are embedded within our consequence management framework.
- Malus adjustments have been made to unvested deferred variable remuneration in relation to poor risk outcomes and/or misconduct. In the 2022 financial year, impacted employees received malus adjustments ranging from 21% to 100% as a result of poor risk outcomes.
- To the extent in-year or malus adjustments are insufficient to satisfy remuneration consequences determined by the Board, clawback may be applied to the variable remuneration awarded to the CEO, GEs, and other regulated roles of the Group in line with prudential requirements.
- The time horizon of application has also been aligned to the latest APRA regulatory obligation, i.e in general, the Board may exercise clawback in relation to applicable roles for at least two years from the date of payment or vesting, including where the employment or engagement of the person has ceased.

## 5. Non-Executive Director arrangements

The table below outlines the Non-Executive Directors for the financial year ended 30 June 2023. From 1 July 2019, Non-Executive Directors are required to hold CBA shares equivalent to 100% of Board Chair fees for the Chair and 100% of Board member fees for Non-Executive Directors. This is to be accumulated within five years commencing the later of 1 July 2019 or date of appointment, valued with reference to the prevailing CBA share price at the relevant accumulation commencement date. This is also the starting date for compliance with the revised MSR within five years. Progress against the MSR for each individual is shown in the table below.

Name	Position	Term as KMP	Current shareholding <sup>1</sup>	Progress against MSR and deadline
<b>Chair</b>				
Paul O'Malley	Chair	Full year	87%	On track, 10 August 2027
<b>Current Non-Executive Directors</b>				
Genevieve Bell AO	Director	Full year	71%	On track, 1 July 2024
Lyn Cobley <sup>2</sup>	Director	Part year	116%	Meets
Julie Galbo	Director	Full year	42%	On track, 1 September 2026
Peter Harmer	Director	Full year	100%	Meets
Simon Moutter	Director	Full year	115%	Meets
Mary Padbury	Director	Full year	147%	Meets
Anne Templeman-Jones	Director	Full year	86%	On track, 1 July 2024
Rob Whitfield AM	Director	Full year	110%	Meets
<b>Former Chair and Non-Executive Director</b>				
Catherine Livingstone AO <sup>3</sup>	Chair	Part year	n/a	n/a
Shirish Apte <sup>4</sup>	Director	Part year	n/a	n/a

1 The percentage shown represents the individual's percentage of CBA shares as a proportion of their individual base fees.

2 Lyn Cobley was appointed as Non-Executive Director effective 1 October 2022.

3 Catherine Livingstone retired as Chair of the CBA Board and Non-Executive Director on 10 August 2022.

4 Shirish Apte retired as Non-Executive Director on 12 October 2022.

### Non-Executive Director fees

Non-Executive Directors receive fees as compensation for their work on the Board and the associated Committees on which they serve. Non-Executive Directors do not receive any performance-related remuneration. The total amount of Non-Executive Directors' fees is capped at a maximum fee pool that is approved by shareholders. The current fee pool is \$4.75 million, which was approved by shareholders at CBA's 2015 Annual General Meeting on 17 November 2015.

Fees are reviewed and recommended to the Board at least every two years. The last fee review was undertaken in the 2022 financial year. No changes to fees were made in the 2023 financial year. Fees are inclusive of base fees and statutory superannuation. The Chair does not receive separate Committee fees.

The following table outlines the Non-Executive Directors' fees for the Board and the Committees for the periods 1 July 2022 to 30 June 2023.

Board/Committee	Chair \$	Member \$
Board	890,000	242,000
Audit Committee	70,000	35,000
Risk & Compliance Committee	70,000	35,000
People & Remuneration Committee	70,000	35,000
Nominations Committee <sup>1</sup>	-	12,500
United Kingdom Remuneration Assurance Committee (UK RAC) <sup>2</sup>	30,000	18,000

1 The Chair of the Board is also the Chair of the Nominations Committee, no additional fee is paid for this.

2 Board members who also serve as members of the UK RAC receive fees in relation to this service, and these fees are set appropriately below fees for UK RAC independent members given a small portion of UK RAC matters overlap with People & Remuneration Committee matters.

## Remuneration report (continued)

### Non-Executive Director statutory remuneration

The statutory table below details individual statutory remuneration for the Non-Executive Directors for both the 2022 and 2023 financial years. The table has been prepared and audited against the relevant Australian Accounting Standards. Refer to the footnotes below the table for more detail on each remuneration component.

	Short-term benefits	Post-employment benefits	Share-based payments	Non-Executive Directors' Share Plan <sup>3</sup> \$	Total statutory remuneration \$		
	Cash <sup>1</sup> \$	Superannuation <sup>2</sup> \$					
<b>Chair</b>							
<b>Paul O'Malley<sup>4</sup></b>							
30 Jun 23	823,826	25,292	–	849,118			
30 Jun 22	336,609	23,568	–	360,177			
<b>Current Non-Executive Directors</b>							
<b>Genevieve Bell AO</b>							
30 Jun 23	222,676	25,292	41,739	289,707			
30 Jun 22	222,466	23,568	41,686	287,720			
<b>Lyn Cobley<sup>5</sup></b>							
30 Jun 23	163,800	17,203	–	181,003			
<b>Julie Galbo<sup>6</sup></b>							
30 Jun 23	279,231	24,788	48,023	352,042			
30 Jun 22	219,209	16,847	–	236,056			
<b>Peter Harmer</b>							
30 Jun 23	286,931	25,292	–	312,224			
30 Jun 22	275,188	22,809	–	297,997			
<b>Simon Moutter<sup>7</sup></b>							
30 Jun 23	330,518	25,292	–	355,810			
30 Jun 22	247,842	22,711	–	270,553			
<b>Mary Padbury</b>							
30 Jun 23	224,829	25,292	39,586	289,707			
30 Jun 22	224,615	23,568	39,537	287,720			
<b>Anne Templeman-Jones</b>							
30 Jun 23	295,916	25,292	26,440	347,648			
30 Jun 22	294,713	23,568	26,368	344,649			
<b>Rob Whitfield AM</b>							
30 Jun 23	283,441	25,292	51,024	359,757			
30 Jun 22	282,341	23,568	50,834	356,743			
<b>Former Chair and Non-Executive Director</b>							
<b>Catherine Livingstone AO<sup>8</sup></b>							
30 Jun 23	94,464	6,323	–	100,787			
30 Jun 22	877,728	23,568	–	901,296			
<b>Shirish Apte<sup>9</sup></b>							
30 Jun 23	87,319	7,915	–	95,234			
30 Jun 22	309,551	23,568	–	333,119			

<sup>1</sup> Cash includes Board and Committee fees received as cash, as well as the provision of additional benefits (including associated fringe benefits tax).

<sup>2</sup> Superannuation contributions are capped at the superannuation maximum contributions base as prescribed under the Superannuation Guarantee legislation.

<sup>3</sup> The values shown in the table represent the post-tax portion of fees received as shares under the Non-Executive Directors' Share Plan (NEDSP). The NEDSP facilitates the pre-tax (to a maximum of \$5,000 p.a.) and/or post-tax application of fees to the acquisition of shares. Shares under the NEDSP are granted on current share price at grant date.

<sup>4</sup> Paul O'Malley was appointed as Chair effective 10 August 2022.

<sup>5</sup> Lyn Cobley was appointed as Non-Executive Director effective 1 October 2022, therefore remuneration reflects time in the role.

<sup>6</sup> Julie Galbo was appointed as Non-Executive Director effective 1 September 2021, therefore remuneration for FY22 reflects time in the role.

<sup>7</sup> Simon Moutter has provided consulting services to the ASB Banking Limited Technology Advisory Group (ASB TAG) during the year. He received payment (\$50,000NZD per annum) for these additional services, however, these amounts have not been included in the table above as they were not related to his role as a Director of the Commonwealth Bank of Australia.

<sup>8</sup> Catherine Livingstone retired as Chair of the CBA Board and Non-Executive Director on 10 August 2022.

<sup>9</sup> Shirish Apte retired as Non-Executive Director on 12 October 2022.

## Shares and other securities held by Non-Executive Directors

Details of the shareholdings and other securities as well as interests in registered schemes made available by CBA, or a related body corporate of CBA held by Non-Executive Directors (or close family members or entities controlled, jointly controlled, or significantly influenced by them, or any entity over which any of the aforementioned hold significant voting power) are set out below relating to time in KMP role. All shares were acquired by Non-Executive Directors on normal terms and conditions or through the Non-Executive Directors' Share Plan (NEDSP). Other securities acquired by Non-Executive Directors were on normal terms and conditions.

	Class	Balance 1 Jul 2022	Acquired <sup>1</sup>	Net change other <sup>2</sup>	Balance 30 Jun 2023
<b>Chair</b>					
Paul O'Malley	Ordinary	5,330	2,300	-	7,630
<b>Current Non-Executive Directors</b>					
Genevieve Bell AO	Ordinary	1,660	426	-	2,086
	PERLS <sup>3</sup>	1,020	1,020	(1,020)	1,020
Lyn Cobley	Ordinary	n/a	3,040	-	3,040
	PERLS <sup>3</sup>	n/a	3,504	(600)	2,904
Julie Galbo	Ordinary	410	610	-	1,020
Peter Harmer	Ordinary	948	1,985	-	2,933
Simon Moutter	Ordinary	4,000	-	-	4,000
Mary Padbury	Ordinary	2,174	2,133	-	4,307
	PERLS <sup>3</sup>	1,600	-	(1,600)	-
Anne Templeman-Jones	Ordinary	1,918	588	-	2,506
Rob Whitfield AM	Ordinary	2,711	510	-	3,221
<b>Former Chair and Non-Executive Director</b>					
Catherine Livingstone AO	Ordinary	8,537	-	-	n/a
	PERLS <sup>3</sup>	600	-	-	n/a
Shirish Apte	Ordinary	7,500	-	-	n/a

1 Incorporates shares and other securities acquired during the year. In the 2023 financial year, under the NEDSP, Genevieve Bell AO acquired 426 shares, Julie Galbo acquired 340 shares, Mary Padbury acquired 407 shares, Anne Templeman-Jones acquired 288 and Rob Whitfield AM acquired 510 shares. Genevieve Bell AO acquired 1,020 PERLS. Lyn Cobley acquired 3,504 PERLS, of which 600 were held by a related party prior to her appointment as a Director. These 600 PERLS were later disposed during the year.

2 Net change other incorporates changes resulting from other transfers of securities.

3 Includes cumulative holdings of PERLS securities issued by the Group.

## Remuneration report (continued)

### 6. Loans and other transactions

#### Loans to KMP

All loans to KMP (including close family members or entities controlled, jointly controlled, or significantly influenced by them, or any entity over which any of those family members or entities held significant voting power) have been made in the ordinary course of business on normal commercial terms and conditions no more favourable than those given to other employees, including the term of the loan, security required and the interest rate (which may be fixed or variable). No loans were written down during the period.

#### Total loans to KMP

	\$
Opening balance (1 Jul 22) <sup>1</sup>	16,064,682
Closing balance (30 Jun 23) <sup>2</sup>	16,606,713
Interest charged (during 2023 financial year)	499,778

1 Opening balance at 1 July 2022 has been restated due to transactions being adjusted during the reporting period and correction to a loan amount.

2 The aggregate loan amount at the end of the reporting period includes loans issued to 15 KMP and their related parties.

#### Loans to KMP exceeding \$100,000 in aggregate during the 2023 financial year

	Balance 1 Jul 2022 <sup>1</sup> \$	Interest charged \$	Interest not charged \$	Write-off \$	Balance 30 Jun 2023 \$	Highest balance in period <sup>2</sup> \$
Alan Docherty	1,641,720	63,156	–	–	2,567,204	2,626,536
Andrew Hinchliff	42,606	77,668	–	–	4,266,654	4,406,285
Angus Sullivan	7,527,887	146,603	–	–	3,834,762	9,745,590
Mike Vacy-Lyle	2,955,784	83,608	–	–	3,862,085	4,137,895
Sian Lewis	513,646	–	–	–	15,112	528,015
Vittoria Shortt	3,316,312	126,975	–	–	1,918,120	3,416,306
<b>Total</b>	<b>15,997,956</b>	<b>498,009</b>	–	–	<b>16,463,937</b>	<b>24,860,627</b>

1 Opening balances at 1 July 2022 have been restated due to transactions being adjusted during the reporting period and correction to a loan amount.

2 Represents the sum of highest balances outstanding at any point during the 2023 financial year for each individual loan held by the KMP and their related parties.

#### Other transactions of KMP

##### Financial instrument transactions

Financial instrument transactions (other than loans and shares disclosed within this report) with KMP, their close family members and entities controlled or significantly influenced by them, occur in the ordinary course of business on normal commercial terms and conditions no more favourable than those given to other employees.

All such financial instrument transactions that have occurred between entities within the Group and KMP, their close family members and entities controlled or significantly influenced by them, were in the nature of normal personal banking and deposit transactions.

##### Transactions other than financial instrument transactions

All other transactions with KMP, their close family members, related entities and other related parties are conducted in the ordinary course of business on normal commercial terms and conditions no more favourable than those given to other employees and customers. These transactions principally involve the provision of financial and investment services by entities not controlled by the Group.

# Directors' report (continued)

## Non-audit services

Amounts paid or payable to PricewaterhouseCoopers (PwC) for audit, review, assurance and non-audit services provided during the year, are set out in Note 12.3 to the *Financial report* on page 187.

## Auditor's Independence Declaration

We have obtained an independence declaration from our external auditor as presented on page 42.

## Auditor independence

The operation of the Group External Auditor Services Policy assists in ensuring the independence of the Group's external auditor. The Audit Committee has considered the provision, during the year, of non-audit services by PwC, and has concluded that the provision of those services did not compromise the auditor independence requirements of the *Corporations Act 2001* (Cth).

The Audit Committee is satisfied that the provision of the non-audit services by PwC during the year is compatible with the general standard of independence for auditors imposed by the *Corporations Act 2001* (Cth).

The Directors have considered the provision of non-audit services by PwC for the year ending 30th June 2023 and are satisfied that, in accordance with the advice received from the Board Audit Committee, such services are compatible with the general standard of independence for auditors and did not compromise the auditor independence requirements of the *Corporations Act 2001* (Cth). The reasons for this are as follows:

- the effective operation of the Group External Auditor Services Policy during the year to restrict the nature of non-audit services engagements, to prohibit certain services and to require Board Audit Committee pre-approval for all such engagements; and
- the relative quantum of fees paid for non-audit services compared to the quantum for audit, and audit-related services was appropriate.

The above Directors' statements are in accordance with the advice received from the Audit Committee.

## Incorporation of additional material

The following sections form part of this report and should be read in conjunction:

- the *Board of Directors* section on pages 2–5;
- information on Directors' shareholdings, share rights and options on pages 30, 31 and 39;
- the Remuneration report can be found on pages 12–40;
- dividend information can be found in Note 8.4 to the *Financial report* on pages 126–127;
- non-audit services information can be found in Note 12.3 to the *Financial report* on page 187; and
- the external auditor's independence declaration on page 42.

This Directors' report is made in accordance with a resolution of the Directors.



Paul O'Malley  
Chairman



Matt Comyn  
Managing Director and Chief Executive Officer

9 August 2023

# Auditor's Independence Declaration



As lead auditor for the audit of the Commonwealth Bank of Australia for the year ended 30 June 2023, I declare that to the best of my knowledge and belief, there have been:

- (a) no contraventions of the auditor independence requirements of the *Corporations Act 2001* in relation to the audit; and
- (b) no contraventions of any applicable code of professional conduct in relation to the audit.

This declaration is in respect of the Commonwealth Bank of Australia and the entities it controlled during the year.

A handwritten signature in black ink that appears to read "Elizabeth O'Brien".

Elizabeth O'Brien  
Partner  
PricewaterhouseCoopers

Sydney  
9 August 2023

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# Income Statements

For the year ended 30 June 2023

Note	Group <sup>1</sup>			Bank <sup>1</sup>	
	30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 21 \$M	30 Jun 23 \$M	30 Jun 22 \$M
<b>Interest income:</b>					
Effective interest income	2.1	<b>43,182</b>	23,987	24,804	<b>38,954</b>
Other interest income	2.1	<b>1,293</b>	306	317	<b>1,332</b>
<b>Interest expense</b>	2.1	<b>(21,419)</b>	(4,820)	(5,819)	<b>(20,270)</b>
<b>Net interest income</b>		<b>23,056</b>	19,473	19,302	<b>20,016</b>
<b>Net other operating income <sup>2</sup></b>	2.3	<b>4,474</b>	5,463	4,904	<b>4,812</b>
<b>Total net operating income before operating expenses and impairment</b>		<b>27,530</b>	24,936	24,206	<b>24,828</b>
Operating expenses	2.4	<b>(12,079)</b>	(11,609)	(11,277)	<b>(11,072)</b>
Loan impairment (expense)/benefit	3.2	<b>(1,108)</b>	357	(554)	<b>(1,021)</b>
<b>Net profit before income tax</b>		<b>14,343</b>	13,684	12,375	<b>12,735</b>
Income tax expense	2.5	<b>(4,155)</b>	(4,011)	(3,532)	<b>(3,455)</b>
<b>Net profit after income tax from continuing operations</b>		<b>10,188</b>	9,673	8,843	<b>9,280</b>
Net (loss)/profit after income tax from discontinued operations	11.3	<b>(98)</b>	1,098	1,338	—
<b>Net profit attributable to equity holders of the Bank</b>		<b>10,090</b>	10,771	10,181	<b>9,280</b>
					10,374

1 Comparative information has been revised to reflect the changes in presentation detailed in Note 1.1.

2 Net other operating income is presented net of directly attributable fees and commission expenses, depreciation and impairment charges.

The above Income Statements should be read in conjunction with the accompanying notes.

Earnings per share for profit attributable to equity holders of the Bank during the year:

	Group		
	30 Jun 23	30 Jun 22	30 Jun 21
	Cents per share		
<b>Earnings per share from continuing operations:</b>			
Basic	<b>603.0</b>	561.7	499.2
Diluted	<b>589.3</b>	541.5	470.6
<b>Earnings per share:</b>			
Basic	<b>597.2</b>	625.4	574.8
Diluted	<b>583.8</b>	601.4	539.7

# Statements of Comprehensive Income

For the year ended 30 June 2023

	Group			Bank	
	30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 21 \$M	30 Jun 23 \$M	30 Jun 22 \$M
<b>Net profit after income tax for the period from continuing operations</b>	<b>10,188</b>	9,673	8,843	<b>9,280</b>	10,374
<b>Other comprehensive income/(expense):</b>					
<b>Items that may be reclassified subsequently to profit/(loss):</b>					
Foreign currency translation reserve net of tax	191	(240)	(212)	33	92
Losses on cash flow hedging instruments net of tax	(961)	(1,326)	(1,046)	(896)	(1,771)
(Losses)/gains on debt investment securities at fair value through Other Comprehensive Income net of tax	(230)	(503)	522	(203)	(456)
<b>Total of items that may be reclassified</b>	<b>(1,000)</b>	(2,069)	(736)	<b>(1,066)</b>	(2,135)
<b>Items that will not be reclassified to profit/(loss):</b>					
Actuarial (losses)/gains from defined benefit superannuation plans net of tax	(12)	76	(95)	(12)	76
(Losses)/gains on equity investment securities at fair value through Other Comprehensive Income net of tax	(264)	(1,627)	1,521	(246)	(1,617)
Revaluation of properties net of tax	19	30	18	24	30
<b>Total of items that will not be reclassified</b>	<b>(257)</b>	(1,521)	1,444	<b>(234)</b>	(1,511)
<b>Other comprehensive (expense)/income net of income tax from continuing operations</b>					
<b>Total comprehensive income for the period from continuing operations:</b>	<b>8,931</b>	6,083	9,551	<b>7,980</b>	6,728
Net (loss)/profit after income tax from discontinued operations	(98)	1,098	1,338	—	—
Other comprehensive income net of income tax from discontinued operations	—	—	33	—	—
<b>Total comprehensive income for the period attributable to equity holders of the Bank</b>	<b>8,833</b>	7,181	10,922	<b>7,980</b>	6,728

The above Statements of Comprehensive Income should be read in conjunction with the accompanying notes.

	Note	Group		
		30 Jun 23	30 Jun 22	30 Jun 21
<b>Dividends per share attributable to shareholders of the Bank:</b>				
Ordinary shares	8.4	<b>450</b>	385	350

# Balance Sheets

As at 30 June 2023

	Note	Group		Bank	
		30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 23 \$M	30 Jun 22 \$M
<b>Assets</b>					
Cash and liquid assets	5.1	<b>116,619</b>	161,154	<b>108,367</b>	150,974
Receivables from financial institutions	5.2	<b>6,079</b>	6,845	<b>5,422</b>	6,071
Assets at fair value through Income Statement	5.3	<b>67,627</b>	25,315	<b>67,641</b>	25,249
Derivative assets	5.4	<b>23,945</b>	35,736	<b>25,585</b>	37,774
Investment securities:					
At amortised cost	5.5	<b>2,032</b>	3,217	<b>2,032</b>	3,217
At fair value through Other Comprehensive Income	5.5	<b>84,072</b>	79,086	<b>77,232</b>	72,191
Assets held for sale	11.3	<b>5</b>	1,322	<b>5</b>	28
Loans and other receivables	3.1	<b>926,082</b>	878,854	<b>816,140</b>	773,042
Shares in and loans to controlled entities	11.2	—	—	<b>54,636</b>	56,719
Property, plant and equipment	6.1	<b>4,950</b>	4,887	<b>3,549</b>	3,627
Investments in associates and joint ventures	11.1	<b>2,848</b>	2,801	<b>1,430</b>	1,407
Intangible assets	6.2	<b>7,393</b>	6,899	<b>4,340</b>	3,883
Deferred tax assets	2.5	<b>3,811</b>	3,173	<b>3,640</b>	3,069
Other assets	6.3	<b>7,382</b>	5,971	<b>6,799</b>	5,387
<b>Total assets</b>		<b>1,252,845</b>	1,215,260	<b>1,176,818</b>	1,142,638
<b>Liabilities</b>					
Deposits and other public borrowings	4.1	<b>864,995</b>	857,586	<b>786,267</b>	783,701
Payables to financial institutions	5.2	<b>21,910</b>	26,052	<b>21,266</b>	25,321
Liabilities at fair value through Income Statement	4.2	<b>40,103</b>	7,271	<b>39,148</b>	6,097
Derivative liabilities	5.4	<b>25,347</b>	33,899	<b>26,728</b>	35,002
Due to controlled entities		—	—	<b>42,586</b>	41,433
Current tax liabilities		<b>671</b>	263	<b>442</b>	75
Deferred tax liabilities	2.5	<b>138</b>	150	<b>64</b>	82
Liabilities held for sale	11.3	—	1,183	—	—
Provisions	7.1	<b>3,013</b>	3,636	<b>2,818</b>	3,370
Term funding from central banks	4.4	<b>54,220</b>	54,807	<b>49,637</b>	51,137
Debt issues	4.3	<b>122,267</b>	116,902	<b>95,893</b>	89,940
Bills payable and other liabilities	7.2	<b>15,578</b>	12,656	<b>14,932</b>	12,347
		<b>1,148,242</b>	1,114,405	<b>1,079,781</b>	1,048,505
Loan capital	8.2	<b>32,598</b>	28,017	<b>32,587</b>	28,009
<b>Total liabilities</b>		<b>1,180,840</b>	1,142,422	<b>1,112,368</b>	1,076,514
<b>Net assets</b>		<b>72,005</b>	72,838	<b>64,450</b>	66,124
<b>Shareholders' Equity</b>					
Ordinary share capital	8.3	<b>33,913</b>	36,467	<b>33,949</b>	36,491
Reserves	8.3	<b>(1,710)</b>	(460)	<b>(1,838)</b>	(544)
Retained profits	8.3	<b>39,797</b>	36,826	<b>32,339</b>	30,177
<b>Shareholders' Equity attributable to equity holders of the Bank</b>		<b>72,000</b>	72,833	<b>64,450</b>	66,124
Non-controlling interests		<b>5</b>	5	—	—
<b>Total Shareholders' Equity</b>		<b>72,005</b>	72,838	<b>64,450</b>	66,124

The above Balance Sheets should be read in conjunction with the accompanying notes.

# Statements of Changes in Equity

For the year ended 30 June 2023

	Group					
	Ordinary share capital \$M	Reserves \$M	Retained profits \$M	Total \$M	Non-controlling interests \$M	Total Shareholders' Equity \$M
<b>As at 30 June 2021</b>	38,420	3,249	37,014	<b>78,683</b>	5	<b>78,688</b>
Net profit after income tax from continuing operations	–	–	9,673	<b>9,673</b>	–	<b>9,673</b>
Net profit after income tax from discontinued operations	–	–	1,098	<b>1,098</b>	–	<b>1,098</b>
Other comprehensive (expense)/income net of income tax from continuing operations	–	(3,666)	76	<b>(3,590)</b>	–	<b>(3,590)</b>
Total comprehensive income for the period	–	(3,666)	10,847	<b>7,181</b>	–	<b>7,181</b>
Transactions with equity holders in their capacity as equity holders:						
Share buy-back <sup>1</sup>	(1,937)	–	(4,534)	<b>(6,471)</b>	–	<b>(6,471)</b>
Dividends paid on ordinary shares	–	–	(6,535)	<b>(6,535)</b>	–	<b>(6,535)</b>
Dividend reinvestment plan (net of issue costs)	(1)	–	–	<b>(1)</b>	–	<b>(1)</b>
Share-based payments	–	(9)	–	<b>(9)</b>	–	<b>(9)</b>
Purchase of treasury shares	(76)	–	–	<b>(76)</b>	–	<b>(76)</b>
Sale and vesting of treasury shares	61	–	–	<b>61</b>	–	<b>61</b>
Other changes	–	(34)	34	<b>–</b>	–	<b>–</b>
<b>As at 30 June 2022</b>	36,467	(460)	36,826	<b>72,833</b>	5	<b>72,838</b>
Net profit after income tax from continuing operations	–	–	10,188	<b>10,188</b>	–	<b>10,188</b>
Net loss after income tax from discontinued operations	–	–	(98)	<b>(98)</b>	–	<b>(98)</b>
Other comprehensive expense net of income tax from continuing operations	–	(1,245)	(12)	<b>(1,257)</b>	–	<b>(1,257)</b>
Total comprehensive income for the period	–	(1,245)	10,078	<b>8,833</b>	–	<b>8,833</b>
Transactions with equity holders in their capacity as equity holders:						
Share buy-back <sup>2</sup>	(2,533)	–	–	<b>(2,533)</b>	–	<b>(2,533)</b>
Dividends paid on ordinary shares	–	–	(7,117)	<b>(7,117)</b>	–	<b>(7,117)</b>
Dividend reinvestment plan (net of issue costs)	–	–	–	<b>–</b>	–	<b>–</b>
Share-based payments	–	5	–	<b>5</b>	–	<b>5</b>
Purchase of treasury shares	(101)	–	–	<b>(101)</b>	–	<b>(101)</b>
Sale and vesting of treasury shares	80	–	–	<b>80</b>	–	<b>80</b>
Other changes	–	(10)	10	<b>–</b>	–	<b>–</b>
<b>As at 30 June 2023</b>	33,913	(1,710)	39,797	<b>72,000</b>	5	<b>72,005</b>

<sup>1</sup> On 4 October 2021, the Group announced the successful completion of its \$6 billion off-market buy-back of CBA ordinary shares. 67,704,807 ordinary shares were bought back at \$88.62 per share, and comprised a fully franked dividend component of \$66.96 per share (\$4,534 million) and a capital component of \$21.66 per share (\$1,466 million). On 9 February 2022, the Group announced its intention to conduct an on-market share buy-back of up to \$2 billion. As at 30 June 2022, the Group bought back a total of 4,853,197 ordinary shares (\$468 million) at an average price of \$96.42. The Group recognised \$3 million transaction costs in relation to the capital returns. The shares bought back were subsequently cancelled.

<sup>2</sup> On 15 February 2023, the Group announced its intention to undertake an on-market share buy-back of up to \$1 billion of CBA ordinary shares in addition to the \$2 billion announcement on 9 February 2022. During the year ended 30 June 2023, the Group completed the previously announced \$3 billion on-market buy backs and bought back a total of 25,369,084 ordinary shares (\$2,532 million) at an average price of \$99.81. The Group recognised \$1 million in transaction costs in relation to the capital returns. The shares bought back were subsequently cancelled.

The above Consolidated Statements of Changes in Equity should be read in conjunction with the accompanying notes.

# Statements of Changes in Equity (continued)

For the year ended 30 June 2023

	Bank			
	Ordinary share capital \$M	Reserves \$M	Retained profits \$M	Total Shareholders' Equity \$M
<b>As at 30 June 2021</b>	38,430	3,201	30,782	<b>72,413</b>
Net profit after income tax from continuing operations	—	—	10,374	<b>10,374</b>
Other comprehensive (expense)/income net of income tax from continuing operations	—	(3,722)	76	(3,646)
Total comprehensive income for the period	—	(3,722)	10,450	<b>6,728</b>
Transactions with equity holders in their capacity as equity holders:				
Share buy-back <sup>1</sup>	(1,937)	—	(4,534)	(6,471)
Dividends paid on ordinary shares	—	—	(6,535)	(6,535)
Dividend reinvestment plan (net of issue costs)	(1)	—	—	(1)
Share-based payments	—	(9)	—	(9)
Purchase of treasury shares	(60)	—	—	(60)
Sale and vesting of treasury shares	59	—	—	59
Other changes	—	(14)	14	—
<b>As at 30 June 2022</b>	36,491	(544)	30,177	<b>66,124</b>
Net profit after income tax from continuing operations	—	—	9,280	<b>9,280</b>
Other comprehensive expense net of income tax from continuing operations	—	(1,288)	(12)	(1,300)
Total comprehensive income for the period	—	(1,288)	9,268	<b>7,980</b>
Transactions with equity holders in their capacity as equity holders:				
Share buy-back <sup>2</sup>	(2,533)	—	—	(2,533)
Dividends paid on ordinary shares	—	—	(7,117)	(7,117)
Dividend reinvestment plan (net of issue costs)	—	—	—	—
Share-based payments	—	5	—	5
Purchase of treasury shares	(64)	—	—	(64)
Sale and vesting of treasury shares	55	—	—	55
Other changes	—	(11)	11	—
<b>As at 30 June 2023</b>	33,949	(1,838)	32,339	<b>64,450</b>

1 On 4 October 2021, the Group announced the successful completion of its \$6 billion off-market buy-back of CBA ordinary shares. 67,704,807 ordinary shares were bought back at \$88.62 per share, and comprised a fully franked dividend component of \$66.96 per share (\$4,534 million) and a capital component of \$21.66 per share (\$1,466 million). On 9 February 2022, the Group announced its intention to conduct an on-market share buy-back of up to \$2 billion. As at 30 June 2022, the Group bought back a total of 4,853,197 ordinary shares (\$468 million) at an average price of \$96.42. The Group recognised \$3 million transaction costs in relation to the capital returns. The shares bought back were subsequently cancelled.

2 On 15 February 2023, the Group announced its intention to undertake an on-market share buy-back of up to \$1 billion of CBA ordinary shares in addition to the \$2 billion announcement on 9 February 2022. During the year ended 30 June 2023, the Group completed the previously announced \$3 billion on-market buy backs and bought back a total of 25,369,084 ordinary shares (\$2,532 million) at an average price of \$99.81. The Group recognised \$1 million in transaction costs in relation to the capital returns. The shares bought back were subsequently cancelled.

The above Statements of Changes in Equity should be read in conjunction with the accompanying notes.

# Statements of Cash Flows

For the year ended 30 June 2023

Note	Group <sup>1,2</sup>			Bank <sup>1</sup>	
	30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 21 \$M	30 Jun 23 \$M	30 Jun 22 \$M
<b>Cash flows from operating activities</b>					
Interest received	43,286	24,744	25,203	39,016	21,827
Interest paid	(18,212)	(4,432)	(6,424)	(17,561)	(4,228)
Other operating income received	3,240	3,562	4,775	2,737	2,779
Expenses paid	(11,207)	(11,027)	(9,886)	(10,245)	(9,835)
Income taxes paid	(3,871)	(3,530)	(3,672)	(3,332)	(3,086)
Insurance business:					
Investment income	—	(6)	—	—	—
Premiums received <sup>3</sup>	183	698	695	—	—
Policy payments and commission expense <sup>3</sup>	(208)	(620)	(550)	—	—
<b>Cash flows from operating activities before changes in operating assets and liabilities</b>	<b>13,211</b>	<b>9,389</b>	<b>10,141</b>	<b>10,615</b>	<b>7,457</b>
<b>Changes in operating assets and liabilities arising from cash flow movements</b>					
Movement in investment securities:					
Purchases	(34,641)	(34,472)	(37,045)	(31,963)	(33,041)
Proceeds	30,050	34,957	29,528	27,256	32,847
Net (increase)/decrease in assets at fair value through Income Statement (excluding insurance)	(36,874)	14,587	(911)	(36,344)	10,463
Net increase in loans and other receivables	(46,102)	(68,250)	(39,858)	(43,598)	(62,550)
Net decrease/(increase) in receivables from financial institutions	1,230	(1,747)	3,567	1,116	(1,607)
Net decrease/(increase) in securities purchased under agreements to resell at amortised cost	34,690	(29,888)	4,272	34,431	(29,991)
Net (increase)/decrease in other assets	(943)	(795)	185	(624)	(536)
Net increase in deposits and other public borrowings	38,385	79,739	61,189	35,157	77,068
Net (decrease)/increase in payables to financial institutions	(5,258)	7,425	4,041	(5,126)	7,269
Net (decrease)/increase in securities sold under agreements to repurchase at amortised cost	(34,996)	13,846	2,441	(35,019)	13,878
Net increase/(decrease) in other liabilities at fair value through Income Statement	32,814	(1,516)	4,100	33,098	3,233
Net increase/(decrease) in other liabilities	44	(35)	(338)	24	(478)
<b>Changes in operating assets and liabilities arising from cash flow movements</b>	<b>(21,601)</b>	<b>13,851</b>	<b>31,171</b>	<b>(21,592)</b>	<b>16,555</b>
<b>Net cash (used in)/provided by operating activities</b>	<b>12.2 (a)</b>	<b>(8,390)</b>	<b>23,240</b>	<b>41,312</b>	<b>(10,977)</b>
					<b>24,012</b>

1 It should be noted that the Group does not use these accounting Statements of Cash Flows in the internal management of its liquidity positions.

2 Comparative information includes discontinued operations. For the cash flows from discontinued operations, refer to Note 11.3.

3 Represents gross premiums and policy payments before splitting between policyholders and shareholders.

# Statements of Cash Flows (continued)

For the year ended 30 June 2023

Note	Group <sup>1,2</sup>			Bank <sup>1</sup>	
	30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 21 \$M	30 Jun 23 \$M	30 Jun 22 \$M
<b>Cash flows from investing activities</b>					
Cash outflows from acquisitions of controlled entities (net of cash acquired)	–	–	(61)	–	–
Cash inflows from disposals of associates and joint ventures	–	1,789	892	–	1,789
Cash outflows from acquisitions of associates and joint ventures	(41)	(256)	(60)	(37)	(254)
Cash inflows from disposal of controlled entities (net of cash disposed of)	567	1,975	682	–	–
Dividends received	95	30	128	1,233	3,456
Net amounts received from/(paid to) controlled entities <sup>3</sup>	–	–	–	3,292	(3,674)
Proceeds from sales of property, plant and equipment	74	108	57	41	76
Purchases of property, plant and equipment	(683)	(231)	(235)	(349)	(189)
Purchases of intangible assets	(885)	(746)	(532)	(769)	(642)
<b>Net cash (used in)/provided by investing activities</b>	<b>(873)</b>	<b>2,669</b>	<b>871</b>	<b>3,411</b>	<b>562</b>
<b>Cash flows from financing activities</b>					
Share buy-backs	(2,533)	(6,471)	–	(2,533)	(6,471)
Dividends paid (excluding Dividend Reinvestment Plan)	(7,117)	(6,535)	(4,132)	(7,117)	(6,535)
Proceeds from issuance of debt securities	51,833	61,921	17,802	43,462	53,854
Redemption of debt securities	(49,329)	(45,879)	(49,558)	(39,641)	(41,049)
(Maturity of)/proceeds from term funding from central banks	(598)	2,951	50,357	(1,500)	–
Purchases of treasury shares	(101)	(76)	(71)	(64)	(60)
Sales of treasury shares	–	48	5	–	50
Proceeds from issuance of loan capital	7,665	6,815	6,791	7,673	6,832
Redemption of loan capital	(3,043)	(6,540)	(2,608)	(3,043)	(6,165)
Payments for the principal portion of lease liabilities	(525)	(523)	(428)	(470)	(477)
Other	–	–	153	–	–
<b>Net cash (used in)/provided by financing activities</b>	<b>(3,748)</b>	<b>5,711</b>	<b>18,311</b>	<b>(3,233)</b>	<b>(21)</b>
Net (decrease)/increase in cash and cash equivalents	(13,011)	31,620	60,494	(10,799)	24,553
Effect of foreign exchange rates on cash and cash equivalents	828	355	(465)	279	429
Cash and cash equivalents at beginning of year	119,355	87,380	27,351	109,250	84,268
<b>Cash and cash equivalents at end of year</b>	<b>12.2 (b)</b>	<b>107,172</b>	<b>119,355</b>	<b>98,730</b>	<b>109,250</b>

1 It should be noted that the Group does not use these accounting Statements of Cash Flows in the internal management of its liquidity positions.

2 Comparative information includes discontinued operations. For the cash flows from discontinued operations, refer to Note 11.3.

3 Amounts received from/(paid to) controlled entities are presented in line with how they are managed and settled.

The above Statements of Cash Flows should be read in conjunction with the accompanying notes.

# Notes to the financial statements

For the year ended 30 June 2023

## 1. Overview

### 1.1 General information, basis of accounting, changes in accounting policies and future accounting developments

#### General information

The Financial Report of the Commonwealth Bank of Australia (the Bank) and the Bank and its subsidiaries (the Group) for the year ended 30 June 2023, was approved and authorised for issue by the Board of Directors on 9 August 2023. The Directors have the power to amend and reissue the financial statements.

The Bank is a for-profit entity incorporated and domiciled in Australia. It is a company limited by shares that are publicly traded on the Australian Securities Exchange. The registered office is Commonwealth Bank Place South, Level 1, 11 Harbour Street, NSW 2000, Australia.

The Financial Report includes the consolidated and standalone financial statements of the Group and the Bank, respectively. Notes accompanying the financial statements and the Directors' declaration form part of the Financial Report.

On 30 September 2022, the Group completed the sale of CommInsure General Insurance to Hollard Insurance Company Pty Ltd.

There have been no other significant changes in the nature of the principal activities of the Group during the year.

#### Basis of accounting

The Financial Report:

- is a general purpose financial report;
- has been prepared in accordance with the Australian Accounting Standards adopted by the Australian Accounting Standards Board (AASB) and International Financial Reporting Standards (IFRSs) as issued by the International Accounting Standards Board (IASB);
- has been prepared in accordance with the requirements of the *Corporations Act 2001* (Cth);
- is presented in Australian dollars, which is the Bank's functional and presentation currency, with all values rounded to the nearest million dollars (\$M) in accordance with *ASIC Corporations Instrument 2016/191* unless otherwise indicated;
- includes foreign currency transactions that are translated into the functional currency, using the exchange rates prevailing at the date of each transaction;
- has been prepared on a going concern basis using a historical cost basis, except for certain assets and liabilities (including derivative instruments) measured at fair value;
- presents assets and liabilities on the face of the Balance Sheets in decreasing order of liquidity;
- where required, presents restated comparative information for consistency with the current year's presentation in the Financial Report; and
- contains accounting policies that have been consistently applied to all periods presented, unless otherwise stated.

#### Changes in comparatives

##### Discontinued operations

The financial results of businesses reclassified as discontinued operations are excluded from the results of the continuing operations and are presented as a single line item Net profit/(loss) after income tax from discontinued operations in the Income Statement, and Other Comprehensive Income/(expense) net of income tax from discontinued operations in the Statement of Comprehensive Income.

The Income Statements and the Statements of Comprehensive Income for comparative periods are also restated. Assets and liabilities of discontinued operations subject to disposal have been presented on the Balance Sheet separately as assets and liabilities held for sale. The Balance Sheet is not restated when a business is reclassified as a discontinued operation.

##### Re-segmentation

During the year ended 30 June 2023, the Group made a number of allocations and reclassifications including refinements to the allocation of support units and other costs. These changes have not impacted the Group's net profit, but have resulted in changes to the presentation of the Income Statement and the Balance Sheet of the affected segments. These changes have been applied retrospectively.

# Notes to the financial statements

For the year ended 30 June 2023

## 1.1 General information, basis of accounting, changes in accounting policies and future accounting developments (continued)

### Changes in Income Statement presentation

During the year ended 30 June 2023, the Group revised presentation of fee and commission expenses directly attributable to revenue generation, such as credit card loyalty fees, card processing expenses, other volume related expenses, and certain other items. These expenses have been reclassified from Operating expenses to Net other operating income and included together with commissions income in the net commissions income line to provide more relevant information about the net margin generated by the Group through certain business activities.

These changes have been applied retrospectively and impacted the prior periods financial statements of the Group and the Bank as follows:

- The Group's Operating expenses and Net other operating income for the years ended 30 June 2022 and 30 June 2021 decreased by \$207 million and \$208 million, respectively.
- The Bank's Operating expenses and Net other operating income for the year ended 30 June 2022 decreased by \$160 million.

The Group's and the Bank's Net other operating income includes \$293 million and \$241 million of commission expenses as a result of this change, respectively.

The Group has also included Net funds management operating income (30 June 2022: \$135 million; 30 June 2021: \$165 million) and Net insurance operating income (30 June 2022: \$73 million; 30 June 2021: \$145 million) that were presented separately in prior periods within Net other operating income. This change has been applied retrospectively.

### Adoption of new or amended accounting standards and future accounting developments

#### New and future accounting developments

New and revised standards and interpretations issued by the AASB and the IASB that are effective for the year ended 30 June 2023 did not result in significant changes to the Group's accounting policies. There are no new accounting standards or amendments to existing standards that are not yet effective, which are expected to have a material impact on the Group.

#### Interest Rate Benchmark Reform

##### Background

Interbank Offered Rates (IBORs), such as the London Interbank Offered Rate (LIBOR), play a critical role in global financial markets, serving as reference rates for derivatives, loans and securities, and as parameters in the valuation of financial instruments. In March 2021, the UK Financial Conduct Authority (FCA) announced LIBOR cessation dates, after which representative LIBOR rates will no longer be available.

##### IBOR reform program

In October 2018, the Group formed the Interest Rate Benchmark Reform Program (the Program) which was tasked with addressing the impact to the Group resulting from the transition from IBORs to risk-free reference rates (RFRs). The Program includes a formal governance structure to ensure clear accountability for all decisions, and incorporates the requisite risk, treasury, finance, legal, business, and support functions.

The transition from IBORs to RFRs resulted in various risks to the Group, including operational, financial, legal, compliance and conduct risks. These risks stemmed from, amongst others, the need for new products that incorporate RFRs, the impact of IBOR related changes on customers and financial instrument counterparties, as well as the need for different system and process capabilities. The Group under direction of the Program, applied various means of eliminating and managing these risks, while ensuring that customer outcomes are appropriate and any disruption to business is minimised. No material changes were made to the Group's risk management strategy because of IBOR reform and the use of LIBOR in new products was phased out in accordance with industry and supervisory guidance.

##### Financial instruments impacted by IBOR reform

The cessation date for all tenors of GBP, CHF, EUR and JPY LIBOR and the one week and two-month tenors for USD LIBOR was 31 December 2021. The cessation date for the remaining USD LIBOR tenors was 30 June 2023. USD LIBOR exposures that have not transitioned by 30 June 2023 may rely on synthetic LIBOR rates, where available.

The Group's LIBOR-referencing contracts maturing beyond their respective LIBOR cessation dates are replaced with new contracts or are amended to reference an alternative RFR. Both term and spread adjustments are required to be made to the applicable replacement RFRs to ensure that contracts referencing LIBOR transition on an economically equivalent basis.

The table below provides the Group's remaining exposure to interest rate benchmarks that are subject to IBOR reform. It reflects the limited number of contracts that will transition ahead of the next interest rate reset date or will rely on synthetic LIBOR until they either mature or are transitioned ahead of the synthetic LIBOR cessation date of 30 September 2024.

The gross carrying values of financial instruments yet to transition to RFRs as at 30 June 2023 are presented below.

	USD LIBOR \$M
Non-derivative financial assets <sup>1</sup>	<b>702</b>
Non-derivative financial liabilities	27
Derivative assets	68
Derivative liabilities	35
Loan commitments	<b>51</b>

<sup>1</sup> Excludes provisions for expected credit losses.

# Notes to the financial statements

## For the year ended 30 June 2023

## 2. Our performance

### OVERVIEW

The Group earns its returns from providing a broad range of banking products and services to retail and wholesale customers in Australia, New Zealand and other jurisdictions.

Lending and deposit taking are the Group's primary business activities with Net interest income being the main contributor to the Group's results. Net interest income is derived from the difference between interest earned on lending and investment assets and interest incurred on customer deposits and wholesale debt raised to fund these assets.

The Group further generates income from lending fees and commissions and trading activities. It also incurs costs associated with running the business such as staff, occupancy and technology related expenses.

The Performance section provides details of the main contributors to the Group's returns and analysis of its financial performance by business segments and geographical regions.

### 2.1 Net interest income

	Group			Bank	
	30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 21 \$M	30 Jun 23 \$M	30 Jun 22 \$M
<b>Interest income</b>					
Effective interest income:					
Loans and bills discounted	35,820	23,173	24,275	31,416	20,424
Other financial institutions	206	20	16	197	16
Cash and liquid assets	4,115	254	59	3,794	211
Investment securities:					
At amortised cost	101	49	48	101	49
At fair value through Other Comprehensive Income	2,940	491	406	2,620	392
Controlled entities	—	—	—	826	94
Total effective interest income	43,182	23,987	24,804	38,954	21,186
Other:					
Assets at fair value through Income Statement	1,190	201	210	1,190	201
Controlled entities	—	—	—	48	27
Other	103	105	107	94	98
Total other interest income	1,293	306	317	1,332	326
<b>Total interest income</b>	<b>44,475</b>	<b>24,293</b>	<b>25,121</b>	<b>40,286</b>	<b>21,512</b>
<b>Interest expense</b>					
Deposits	12,726	2,420	3,641	11,493	1,880
Other financial institutions	844	94	57	784	91
Liabilities at fair value through Income Statement	634	105	37	645	81
Term funding from central banks	257	99	43	80	80
Debt issues	4,873	997	960	3,574	536
Loan capital	1,615	687	661	1,616	683
Lease liabilities	77	75	82	67	66
Bank levy	393	343	338	393	343
Controlled entities	—	—	—	1,618	873
<b>Total interest expense</b>	<b>21,419</b>	<b>4,820</b>	<b>5,819</b>	<b>20,270</b>	<b>4,633</b>
<b>Net interest income</b>	<b>23,056</b>	<b>19,473</b>	<b>19,302</b>	<b>20,016</b>	<b>16,879</b>

# Notes to the financial statements

For the year ended 30 June 2023

## 2.1 Net interest income (continued)

### ACCOUNTING POLICIES

Interest income and interest expense on financial assets and liabilities measured at amortised cost, and debt financial assets measured at fair value through OCI, are recognised using the effective interest method. Interest income recognition for these categories of financial assets depends on the expected credit losses (ECL) stage they are allocated to in accordance with the Group's ECL methodology. For financial assets classified within Stage 1 and Stage 2 interest income is calculated by applying the effective interest rate to the gross carrying amount of the assets. Interest income on financial assets in Stage 3 is recognised by applying the effective interest rate to the gross carrying amount net of provisions for impairment. For details on the Group's ECL methodology refer to Note 3.2.

Fees, transaction costs and issue costs integral to financial assets and liabilities are capitalised and included in the interest recognised over the expected life of the instrument. This includes establishment fees for providing a loan or a lease arrangement. Facility and line fees in relation to commitments made under credit facilities where drawdown is assessed as probable are considered an integral part of effective interest rate and recognised in Net interest income.

Interest income on finance leases is recognised progressively over the life of the lease, consistent with the outstanding investment and unearned income balance.

Interest income and expense on financial assets and liabilities that are classified at fair value through the Income Statement are accounted for on a contractual rate basis and include amortisation of premium/discounts.

Interest expense also includes payments made under a liquidity facility arrangement with the Reserve Bank of Australia, the Major Bank Levy (Bank Levy) expense and other financing charges.

# Notes to the financial statements

For the year ended 30 June 2023

## 2.2 Average balances and related interest

The following tables have been produced using statutory Balance Sheet and Income Statement categories. The tables list the major categories of interest earning assets and interest bearing liabilities of the Group together with the respective interest earned or paid and the average interest rate for each of the full years ended 30 June 2023, 30 June 2022 and 30 June 2021. Interest is accounted for based on product yield. Where assets or liabilities are hedged, the amounts are shown net of the hedge, but individual items not separately hedged may be affected by movements in exchange rates and interest rates. The overseas component comprises overseas branches of the Bank and overseas domiciled controlled entities. Non-accrual loans are included in interest earning assets under Loans and other receivables. During the year ended 30 June 2023, the official cash rate in Australia increased by 325 basis points while the official cash rate in New Zealand increased by 350 basis points on a spot basis (30 June 2022: 75 basis points increase for Australia and a 175 basis point increase for New Zealand; 30 June 2021: 15 basis points decrease for Australia and the official cash rate in New Zealand remained unchanged).

Interest earning assets	Group								
	30 Jun 23			30 Jun 22			30 Jun 21		
	Average balance \$M	Interest \$M	Average rate %	Average balance \$M	Interest \$M	Average rate %	Average balance \$M	Interest \$M	Average rate %
Cash and liquid assets									
Australia	<b>103,720</b>	<b>2,942</b>	<b>2.8</b>	95,587	103	0.1	34,057	38	0.1
Overseas	<b>38,346</b>	<b>1,173</b>	<b>3.1</b>	32,004	151	0.5	23,271	21	0.1
Receivables from financial institutions									
Australia	<b>2,590</b>	<b>49</b>	<b>1.9</b>	2,617	(5)	(0.2)	2,287	(3)	(0.1)
Overseas	<b>4,793</b>	<b>157</b>	<b>3.3</b>	3,197	25	0.8	4,401	19	0.4
Assets at fair value through Income Statement									
Australia	<b>27,956</b>	<b>831</b>	<b>3.0</b>	20,610	205	1.0	35,215	209	0.6
Overseas	<b>13,609</b>	<b>359</b>	<b>2.6</b>	3,618	(4)	(0.1)	4,392	1	–
Investment securities:									
At amortised cost									
Australia	<b>2,601</b>	<b>101</b>	<b>3.9</b>	3,938	49	1.2	4,443	48	1.1
Overseas	–	–	–	–	–	–	2	–	0.2
At fair value through OCI									
Australia	<b>64,014</b>	<b>2,211</b>	<b>3.5</b>	64,453	345	0.5	66,473	320	0.5
Overseas	<b>17,024</b>	<b>729</b>	<b>4.3</b>	16,344	146	0.9	19,977	86	0.4
Loans and other receivables <sup>1</sup>									
Australia <sup>2</sup>	<b>720,419</b>	<b>30,160</b>	<b>4.2</b>	667,934	19,460	2.9	627,669	20,645	3.3
Overseas	<b>116,182</b>	<b>5,763</b>	<b>5.0</b>	116,608	3,818	3.3	107,659	3,737	3.5
<b>Total interest earning assets and interest income</b>	<b>1,111,254</b>	<b>44,475</b>	<b>4.0</b>	1,026,910	24,293	2.4	929,846	25,121	2.7

<sup>1</sup> Loans and other receivables include bank acceptances.

<sup>2</sup> Net of average mortgage offset balances that are included in Non-interest earning assets. Average mortgage offset balances for the year ended 30 June 2023 was \$69,717 million (30 June 2022: \$64,748 million; 30 June 2021: \$56,675 million). While the balances are required to be grossed up under accounting standards, they are netted down for the calculation of customer interest payments and the Group's net interest margin.

# Notes to the financial statements

For the year ended 30 June 2023

## 2.2 Average balances and related interest (continued)

	Group		
	30 Jun 23	30 Jun 22	30 Jun 21
	Average balance \$M	Average balance \$M	Average balance \$M
<b>Non-interest earning assets</b>			
Property, plant and equipment			
Australia	<b>4,431</b>	4,468	4,846
Overseas	<b>426</b>	486	537
Other assets			
Australia <sup>1</sup>	<b>101,117</b>	109,849	100,604
Overseas	<b>21,663</b>	9,728	8,061
Provisions for impairment			
Australia	<b>(4,748)</b>	(4,032)	(4,139)
Overseas	<b>(652)</b>	(724)	(870)
<b>Total non-interest earning assets</b>	<b>122,237</b>	119,775	109,039
Assets held for sale			
Australia	<b>466</b>	2,094	1,457
Overseas	<b>—</b>	—	—
<b>Total assets</b>	<b>1,233,957</b>	1,148,779	1,040,342
<b>Percentage of total assets applicable to overseas operations (%)</b>	<b>17.1</b>	15.8	16.1

<sup>1</sup> For the purpose of reconciling of total average assets, other assets include average mortgage offset balances as these balances were excluded from average loans and interest earning assets. Average mortgage offset balances for the year ended 30 June 2023 was \$69,717 million (30 June 2022: \$64,748 million; 30 June 2021: \$56,675 million).

# Notes to the financial statements

For the year ended 30 June 2023

## 2.2 Average balances and related interest (continued)

Interest bearing liabilities	Group								
	30 Jun 23			30 Jun 22			30 Jun 21		
	Average balance \$M	Interest \$M	Average rate %	Average balance \$M	Interest \$M	Average rate %	Average balance \$M	Interest \$M	Average rate %
Time deposits									
Australia <sup>1</sup>	189,801	4,172	2.2	157,909	1,061	0.7	166,816	1,979	1.2
Overseas	67,262	2,776	4.1	59,344	597	1.0	48,903	723	1.5
Savings deposits									
Australia <sup>1</sup>	210,296	2,625	1.2	202,729	299	0.1	191,923	441	0.2
Overseas	20,350	162	0.8	23,040	106	0.5	20,290	186	0.9
Other demand deposits									
Australia	166,953	2,806	1.7	157,998	293	0.2	151,957	230	0.2
Overseas	13,078	185	1.4	13,955	64	0.5	12,241	82	0.7
Payables to financial institutions									
Australia	10,542	410	3.9	12,221	36	0.3	7,555	17	0.2
Overseas	12,657	434	3.4	10,000	58	0.6	6,961	40	0.6
Liabilities at fair value through Income Statement									
Australia	10,510	370	3.5	3,834	96	2.5	2,891	26	0.9
Overseas	11,797	264	2.2	4,255	9	0.2	3,553	11	0.3
Term funding from central banks									
Australia	51,118	80	0.2	51,137	80	0.2	18,449	43	0.2
Overseas	4,481	177	4.0	2,016	19	0.9	197	—	—
Debt issues <sup>2</sup>									
Australia	96,999	4,077	4.2	94,418	703	0.7	98,397	756	0.8
Overseas	20,475	796	3.9	16,651	294	1.8	16,534	204	1.2
Loan capital									
Australia	28,305	1,562	5.5	24,329	557	2.3	20,693	500	2.4
Overseas	1,252	53	4.2	4,861	130	2.7	6,446	161	2.5
Lease liabilities									
Australia	2,530	65	2.6	2,707	64	2.4	2,828	71	2.5
Overseas	260	12	4.6	291	11	3.8	333	11	3.3
Bank levy									
Australia	—	393	—	—	343	—	—	338	—
Overseas	—	—	—	—	—	—	—	—	—
<b>Total interest bearing liabilities and interest expense</b>	<b>918,666</b>	<b>21,419</b>	<b>2.3</b>	<b>841,695</b>	<b>4,820</b>	<b>0.6</b>	<b>776,967</b>	<b>5,819</b>	<b>0.7</b>

1 Net of average mortgage offset balances that are included in Non-interest bearing liabilities.

2 Debt issues include bank acceptances.

# Notes to the financial statements

For the year ended 30 June 2023

## 2.2 Average balances and related interest (continued)

	Group		
	30 Jun 23	30 Jun 22	30 Jun 21
	Average balance	Average balance	Average balance
Non-interest bearing liabilities	\$M	\$M	\$M
Deposits not bearing interest			
Australia <sup>1</sup>	<b>191,151</b>	184,771	141,038
Overseas	<b>10,891</b>	12,370	9,421
Other liabilities			
Australia	<b>23,770</b>	24,968	27,986
Overseas	<b>16,598</b>	8,508	9,100
<b>Total non-interest bearing liabilities</b>	<b>242,410</b>	230,617	187,545
Liabilities held for sale			
Australia	<b>419</b>	1,071	658
Overseas	—	—	—
<b>Total liabilities</b>	<b>1,161,495</b>	1,073,383	965,170
Shareholders' Equity			
<b>Total liabilities and Shareholders' Equity</b>	<b>1,233,957</b>	1,148,779	1,040,342
<b>Percentage of total liabilities applicable to overseas operations (%)</b>	<b>15.4</b>	14.5	13.9

1 Includes average mortgage offset balances.

## Changes in Net interest income: volume and rate analysis

The following tables show the movement in interest income and expense due to changes in volume and interest rates. Volume variances reflect the change in interest from the prior year due to movement in the average balance. Rate variances reflect the change in interest from the prior year due to changes in interest rates. Volume and rate variance for total interest earning assets and interest bearing liabilities have been calculated separately (rather than being the sum of the individual categories).

Changes in net interest income:	June 2023 vs June 2022			June 2022 vs June 2021		
	Volume	Rate	Total	Volume	Rate	Total
	\$M	\$M	\$M	\$M	\$M	\$M
<b>Volume and rate analysis</b>						
<b>Interest earning assets</b>						
Cash and liquid assets						
Australia	<b>231</b>	<b>2,608</b>	<b>2,839</b>	66	(1)	65
Overseas	<b>194</b>	<b>828</b>	<b>1,022</b>	41	89	130
Receivables from financial institutions						
Australia	(1)	55	54	(1)	(1)	(2)
Overseas	<b>52</b>	<b>80</b>	<b>132</b>	(9)	15	6
Assets at fair value through Income Statement						
At amortised cost						
Australia	<b>218</b>	<b>408</b>	<b>626</b>	(145)	141	(4)
Overseas	<b>264</b>	<b>99</b>	<b>363</b>	1	(6)	(5)
Investment securities:						
At amortised cost						
Australia	(52)	104	52	(6)	7	1
Overseas	—	—	—	—	—	—
At fair value through OCI						
Australia	(15)	1,881	1,866	(11)	36	25
Overseas	<b>29</b>	<b>554</b>	<b>583</b>	(32)	92	60
Loans and other receivables						
Australia	<b>2,197</b>	<b>8,503</b>	<b>10,700</b>	1,173	(2,358)	(1,185)
Overseas	(21)	1,966	1,945	293	(212)	81
<b>Changes in interest income</b>	<b>3,376</b>	<b>16,806</b>	<b>20,182</b>	<b>2,296</b>	<b>(3,124)</b>	<b>(828)</b>

# Notes to the financial statements

For the year ended 30 June 2023

## 2.2 Average balances and related interest (continued)

Changes in net interest income:	June 2023 vs June 2022			June 2022 vs June 2021		
	Volume	Rate	Total	Volume	Rate	Total
				\$M	\$M	\$M
<b>Volume and rate analysis</b>						
<b>Interest bearing liabilities and loan capital</b>						
Time deposits						
Australia	701	2,410	3,111	(60)	(858)	(918)
Overseas	327	1,852	2,179	105	(231)	(126)
Savings deposits						
Australia	94	2,232	2,326	16	(158)	(142)
Overseas	(21)	77	56	13	(93)	(80)
Other demand deposits						
Australia	151	2,362	2,513	11	52	63
Overseas	(12)	133	121	8	(26)	(18)
Payables to financial institutions						
Australia	(65)	439	374	14	5	19
Overseas	91	285	376	18	–	18
Liabilities at fair value through Income Statement						
Australia	235	39	274	24	46	70
Overseas	169	86	255	1	(3)	(2)
Term funding from central banks						
Australia	–	–	–	51	(14)	37
Overseas	97	61	158	17	2	19
Debt issues						
Australia	108	3,266	3,374	(30)	(23)	(53)
Overseas	149	353	502	2	88	90
Loan capital						
Australia	219	786	1,005	83	(26)	57
Overseas	(153)	76	(77)	(42)	11	(31)
Lease liabilities						
Australia	(5)	6	1	(3)	(4)	(7)
Overseas	(1)	2	1	(2)	2	–
Bank levy						
Australia	–	50	50	–	5	5
Overseas	–	–	–	–	–	–
<b>Changes in interest expense</b>	<b>1,795</b>	<b>14,804</b>	<b>16,599</b>	<b>371</b>	<b>(1,370)</b>	<b>(999)</b>
<b>Changes in Net interest income</b>	<b>1,750</b>	<b>1,833</b>	<b>3,583</b>	<b>1,841</b>	<b>(1,670)</b>	<b>171</b>

# Notes to the financial statements

For the year ended 30 June 2023

## 2.3 Net other operating income

	Group <sup>1</sup>			Bank <sup>1</sup>	
	30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 21 \$M	30 Jun 23 \$M	30 Jun 22 \$M
Commission income	2,297	2,309	2,564	1,826	1,834
Commission expense <sup>2</sup>	(317)	(231)	(229)	(265)	(184)
Net commission income	1,980	2,078	2,335	1,561	1,650
Lending fees	753	736	665	719	694
Trading income	1,095	806	852	989	702
Net gain on non-trading financial instruments <sup>3</sup>	268	420	23	11	333
Net (loss)/gain on sale of property, plant and equipment	(4)	12	(4)	(4)	12
Net gain/(loss) from hedging ineffectiveness	1	4	39	38	(53)
Dividends – Controlled entities	–	–	–	1,139	3,427
Dividends – Other	25	–	2	94	28
Share of profit from associates and joint ventures net of impairment <sup>4</sup>	113	1,012	599	(8)	2,401
Net insurance and funds management income <sup>5</sup>	82	208	310	–	–
Other <sup>6,7</sup>	161	187	83	273	394
<b>Total net other operating income</b>	<b>4,474</b>	<b>5,463</b>	<b>4,904</b>	<b>4,812</b>	<b>9,588</b>

1 Comparative information has been revised to reflect the change in presentation detailed in Note 1.1.

2 Includes expenses directly attributable to commission income generation such as credit card loyalty programs, card processing and certain other volume related expenses.

3 Includes gains on non-trading derivatives that are held for risk management purposes and gains/(losses) on disposal of businesses not classified as discontinued operations. For details on businesses held for sale, refer to Note 11.3.

4 The year ended 30 June 2022 includes a pre-tax gain of \$516 million for the Group (Bank: \$2,358 million), arising from the partial disposal of a 10% interest in Bank of Hangzhou and reclassification of the retained 5.6% interest to Investment securities at fair value through Other Comprehensive Income.

5 The year ended June 2023 includes net funds management income of \$107 million (30 June 2022: \$135 million; 30 June 2021: \$165 million) and net insurance expense of \$25 million (30 June 2022: net insurance income of \$73 million; 30 June 2021: net insurance income of 145 million). Net funds management income includes funds management income of \$126 million (30 June 2022: \$154 million; 30 June 2021: \$180 million) net of claims, policyholder liability and commission expense of \$19 million (30 June 2022: \$19 million; 30 June 2021: \$15 million). Net insurance expense includes premiums from insurance contracts of \$183 million (30 June 2022: \$698 million; 30 June 2021: \$695 million) net of claims, policy holder liability and commission expense of \$208 million (30 June 2022: \$619 million; 30 June 2021: \$550 million).

6 The year ended June 2023 includes depreciation of \$63 million in relation to assets held for lease as lessor by the Group (30 June 2022: \$61 million; 30 June 2021: \$75 million). Includes depreciation of \$3 million in relation to assets held for lease as lessor by the Bank (30 June 2022: \$3 million; 30 June 2021: \$6 million).

7 The year ended June 2023 includes an impairment loss of \$6 million (30 June 2022: \$68 million impairment reversal; 30 June 2021: \$112 million impairment loss) recognised by the Group in relation to certain aircraft owned by the Group and leased to various airlines. The impairment loss and subsequent recovery were driven by the impact of COVID-19 on the aviation sector.

# Notes to the financial statements

For the year ended 30 June 2023

## 2.3 Net other operating income (continued)

### ACCOUNTING POLICIES

Lending fees and commission income are accounted for as follows:

- facility fees earned for managing and administering credit and other facilities for customers are generally charged to the customer on a monthly or annual basis and are recognised as revenue over the service period. Annual fees that are not an integral part of the effective interest rate are deferred on the Balance Sheet in Bills payable and other liabilities and recognised on a straight-line basis over the year. Transaction based fees are charged and recognised at the time of the transaction;
- commitment fees and fees in relation to guarantee arrangements are deferred and recognised over the life of the contractual arrangements;
- fee income is earned for providing advisory or arrangement services, placement and underwriting services. These fees are recognised and charged when the related service is completed which is typically at the time of the transaction;
- the Group assesses whether the nature of the arrangement with its customer is as a principal provider or an agent of another party. Where the Group acts as an agent for another party, the income earned by the Group is the net consideration received. As an agent, the net consideration represents fee income for facilitating the transaction between the customer and the third party provider with primary responsibility for fulfilling the contract; and
- commission income is presented net of directly attributable incremental external costs. Directly attributable incremental costs are the costs that would not have been incurred if a specific service had not been provided to a customer. These costs include the costs associated with credit card loyalty programs which are recognised as an expense when the services are provided on the redemption of points, cards processing expenses and certain other volume related expenses.

Establishment fees on financing facilities are deferred and amortised to interest income over the expected life of the loan and are not recognised when the commitment is issued.

Trading income represents both realised and unrealised gains and losses from changes in the fair value of trading assets, liabilities and derivatives, which are recognised in the period in which they arise.

Net gain/(loss) on non-trading financial instruments includes realised and unrealised gains and losses from non-trading financial assets and liabilities, as well as realised and unrealised gains and losses on non-trading derivatives that are held for risk management purposes.

Net gain/(loss) on the disposal of property, plant and equipment is the difference between proceeds received and its carrying value.

Net hedging ineffectiveness is measured on fair value, cash flow and net investment hedges.

Dividends received on non-trading equity investments are recognised on the ex-dividend date or when the right to receive payment is established.

Funds management fees are recognised over the service period as the performance obligation is met and when it is probable that the revenue will be received.

The Group equity accounts for its share of the profits or losses of associate or joint venture investments, net of impairment recognised. Dividends received are recognised as a reduction in the carrying amount of the investment.

Other income includes rental income on operating leases which is recognised on a straight-line basis over the lease term. This income is presented net of depreciation and impairment expense on the associated operating lease assets held by the Group.

Other income also includes the impact of foreign currency revaluations for foreign currency monetary assets and liabilities. These assets and liabilities are retranslated at the spot rate at the Balance Sheet date. Exchange differences arising upon settling or translating monetary items at different rates to those at which they were initially recognised or previously reported, are recognised in the Income Statement.

# Notes to the financial statements

For the year ended 30 June 2023

## 2.4 Operating expenses

	Group <sup>1</sup>			Bank <sup>1</sup>	
	30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 21 \$M	30 Jun 23 \$M	30 Jun 22 \$M
<b>Staff expenses</b>					
Salaries and related on-costs	6,563	5,955	5,506	5,760	5,358
Share-based compensation	123	111	100	122	111
Superannuation	553	516	442	525	501
<b>Total staff expenses</b>	<b>7,239</b>	<b>6,582</b>	<b>6,048</b>	<b>6,407</b>	<b>5,970</b>
<b>Occupancy and equipment expenses</b>					
Lease expenses <sup>2</sup>	159	141	166	151	132
Depreciation of property, plant and equipment	602	640	756	522	563
Other occupancy expenses	189	197	236	177	187
<b>Total occupancy and equipment expenses</b>	<b>950</b>	<b>978</b>	<b>1,158</b>	<b>850</b>	<b>882</b>
<b>Information technology services</b>					
System development and support	1,068	990	973	988	955
Infrastructure and support	331	335	336	304	313
Communications	129	156	174	115	141
Amortisation and write-offs of software assets <sup>3</sup>	395	761	422	308	683
IT equipment depreciation	113	117	129	91	96
<b>Total information technology services</b>	<b>2,036</b>	<b>2,359</b>	<b>2,034</b>	<b>1,806</b>	<b>2,188</b>
<b>Other expenses</b>					
Postage and stationery	138	131	136	130	126
Transaction processing and market data	93	94	94	73	80
Fees and commissions:					
Professional fees	454	538	531	414	516
Other	92	127	252	82	88
Advertising and marketing	262	227	237	217	189
Amortisation of other intangible assets	–	–	5	–	–
Non-lending losses	274	292	509	277	277
Impairment of investments in subsidiaries	–	–	–	103	1,835
Other	320	100	147	372	118
<b>Total other expenses</b>	<b>1,633</b>	<b>1,509</b>	<b>1,911</b>	<b>1,668</b>	<b>3,229</b>
<b>Operating expenses before separation and transaction costs <sup>4</sup></b>	<b>11,858</b>	<b>11,428</b>	<b>11,151</b>	<b>10,731</b>	<b>12,269</b>
Separation and transaction costs	221	181	126	341	789
<b>Total operating expenses</b>	<b>12,079</b>	<b>11,609</b>	<b>11,277</b>	<b>11,072</b>	<b>13,058</b>

1 Comparative information has been revised to reflect the change in presentation detailed in Note 1.1.

2 The year ended 30 June 2023 includes rentals of \$56 million in relation to short-term leases and low value leases (30 June 2022: \$59 million; 30 June 2021: \$87 million), and variable lease payments based on usage or performance of \$5 million (30 June 2022: \$11 million; 30 June 2021: \$50 million).

3 The year ended 30 June 2022 includes \$389 million of accelerated amortisation and software write-offs (30 June 2021: \$9 million).

4 The year ended 30 June 2023 includes \$212 million impact of restructuring and regulatory provision.

# Notes to the financial statements

## For the year ended 30 June 2023

### 2.4 Operating expenses (continued)

#### ACCOUNTING POLICIES

Salaries and related on-costs include annual leave, long service leave, employee incentives and relevant taxes. Staff expenses are recognised over the period the employee renders the service. Long service leave is discounted to present value using assumptions relating to staff departures, leave utilisation and future salary.

Share-based compensation includes plans which may be cash or equity settled. Cash settled share-based remuneration is recognised as a liability and re-measured to fair value until settled. The changes in fair value are recognised as staff expenses. Equity settled remuneration is fair valued at the grant date and amortised to staff expenses over the vesting period, with a corresponding increase in the Employee compensation reserve.

Superannuation expense includes expenses relating to defined contribution and defined benefit superannuation plans. Defined contribution expense is recognised in the period the service is provided, whilst the defined benefit expense, which measures current and past service costs, is determined by an actuarial calculation.

Occupancy and equipment expenses include depreciation which is calculated using the straight-line method over the asset's estimated useful life. Right-of-use assets are depreciated over the shorter of the lease term or the useful life of the underlying asset, with the depreciation presented within depreciation of Property, plant and equipment.

IT services expenses are recognised as incurred when the related services are delivered, unless they qualify for capitalisation as computer software because they are identifiable and controlled in a way that allows future economic benefits to be obtained and others' access to those benefits can be restricted. Capitalised computer software assets are amortised over their estimated useful life.

SaaS arrangements are service contracts providing the Group with the right to access the provider's application software over the contract period. Costs incurred to configure or customise, and the ongoing fees to obtain access to the provider's application software, are recognised as operating expenses when the services are received. Some of these costs are incurred for the development of software code that enhances, modifies or creates additional capability to existing on-premises systems and meets the recognition criteria for an intangible asset.

The Group assesses, at each Balance Sheet date, useful lives and residual values of capitalised software assets and Property, plant and equipment and whether there is any objective evidence of impairment. If an asset's carrying value is greater than its recoverable amount, the carrying amount is written down immediately to its recoverable amount.

Other expenses are recognised as the relevant service is rendered. Operating expenses related to provisions are recognised for present obligations arising from past events where a payment to settle the obligation is probable and can be reliably estimated.

#### Critical accounting judgements and estimates

Actuarial valuations of the Group's defined benefit superannuation plans' obligations are dependent on a series of assumptions set out in Note 10.2, including inflation rates, discount rates and salary growth rates. Changes in these assumptions impact the fair value of the plans' obligations, assets, superannuation expense and actuarial gains and losses recognised in Other Comprehensive Income.

Measurements of the Group's share-based compensation is dependent on assumptions, including grant date fair values. Information on these is set out in Note 10.1.

Refer to Note 6.2 for more information on the judgements and estimates associated with goodwill.

# Notes to the financial statements

For the year ended 30 June 2023

## 2.5 Income tax expense

The income tax expense for the year is determined from the profit before income tax as follows:

	Group <sup>1</sup>			Bank <sup>1</sup>	
	30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 21 \$M	30 Jun 23 \$M	30 Jun 22 \$M
<b>Profit before income tax</b>	<b>14,343</b>	<b>13,684</b>	<b>12,375</b>	<b>12,735</b>	<b>13,806</b>
Prima facie income tax at 30%	4,303	4,105	3,713	3,821	4,142
<b>Effect of amounts which are non-deductible/(assessable) in calculating taxable income:</b>					
Taxation offsets and other dividend adjustments	–	–	–	(362)	(1,037)
Offshore tax rate differential	(63)	(47)	(43)	(25)	(7)
Offshore banking unit	(52)	(47)	(2)	(33)	(26)
Effect of changes in tax rates	(6)	17	11	(6)	(6)
Income tax (over)/under provided in previous years	(178)	(40)	24	(150)	(36)
Gain/(loss) on disposals	19	60	(122)	6	–
Hybrid capital distributions	112	53	48	112	53
Other	20	(90)	(97)	92	349
<b>Total income tax expense</b>	<b>4,155</b>	<b>4,011</b>	<b>3,532</b>	<b>3,455</b>	<b>3,432</b>
<b>Effective tax rate (%)</b>	<b>29.0</b>	<b>29.3</b>	<b>28.5</b>	<b>27.1</b>	<b>24.9</b>

1 Comparative information has been restated to conform to presentation in the current period.

	Group			Bank	
	30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 21 \$M	30 Jun 23 \$M	30 Jun 22 \$M
<b>Income tax expense attributable to profit from ordinary activities</b>					
<b>Australia</b>					
Current tax expense	3,583	3,045	3,122	3,436	2,944
Deferred tax (benefit)/expense	(118)	213	(119)	(109)	363
<b>Total Australia</b>	<b>3,465</b>	<b>3,258</b>	<b>3,003</b>	<b>3,327</b>	<b>3,307</b>
<b>Overseas</b>					
Current tax expense	697	727	568	116	117
Deferred tax (benefit)/expense	(7)	26	(39)	12	8
<b>Total Overseas</b>	<b>690</b>	<b>753</b>	<b>529</b>	<b>128</b>	<b>125</b>
<b>Income tax expense attributable to profit from ordinary activities</b>	<b>4,155</b>	<b>4,011</b>	<b>3,532</b>	<b>3,455</b>	<b>3,432</b>

# Notes to the financial statements

For the year ended 30 June 2023

## 2.5 Income tax expense (continued)

	Group			Bank	
	30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 21 \$M	30 Jun 23 \$M	30 Jun 22 \$M
<b>Deferred tax asset balances comprise temporary differences attributable to:</b>					
Amounts recognised in the Income Statement:					
Lease liabilities	841	894	977	781	836
Provision for employee benefits	575	561	522	529	505
Provisions for impairment on loans and other receivables	1,729	1,500	1,729	1,563	1,349
Other provisions not tax deductible until expense incurred	579	779	928	542	759
Defined benefit superannuation plan	364	385	371	364	385
Unearned income	147	172	206	147	172
Intangible assets	219	240	179	219	240
Other	148	164	228	72	100
<b>Total amount recognised in the Income Statement</b>	<b>4,602</b>	<b>4,695</b>	<b>5,140</b>	<b>4,217</b>	<b>4,346</b>
Amounts recognised directly in Other Comprehensive Income:					
Cash flow hedge reserve	859	431	133	842	474
Other reserves	271	78	59	271	91
<b>Total amount recognised directly in Other Comprehensive Income</b>	<b>1,130</b>	<b>509</b>	<b>192</b>	<b>1,113</b>	<b>565</b>
Total deferred tax assets (before set off)	5,732	5,204	5,332	5,330	4,911
Set off to tax	(1,921)	(2,031)	(3,252)	(1,690)	(1,842)
<b>Net deferred tax assets</b>	<b>3,811</b>	<b>3,173</b>	<b>2,080</b>	<b>3,640</b>	<b>3,069</b>
<b>Deferred tax liability balances comprise temporary differences attributable to:</b>					
Amounts recognised in the Income Statement:					
Right-of-use assets	729	783	880	676	732
Lease financing relating to lessor activities	103	155	135	75	79
Intangible assets	57	56	56	56	56
Financial instruments	22	15	4	8	5
Investments in associates	155	315	202	87	258
Other	88	48	301	38	36
<b>Total amount recognised in the Income Statement</b>	<b>1,154</b>	<b>1,372</b>	<b>1,578</b>	<b>940</b>	<b>1,166</b>
Amounts recognised directly in Other Comprehensive Income:					
Revaluation of properties	99	94	88	104	99
Foreign currency translation reserve	8	12	25	—	—
Cash flow hedge reserve	81	46	321	2	5
Defined benefit superannuation plan	546	546	513	546	546
Investment securities revaluation reserve	171	111	955	162	108
<b>Total amount recognised directly in Other Comprehensive Income</b>	<b>905</b>	<b>809</b>	<b>1,902</b>	<b>814</b>	<b>758</b>
Total deferred tax liabilities (before set off)	2,059	2,181	3,480	1,754	1,924
Set off to tax	(1,921)	(2,031)	(3,252)	(1,690)	(1,842)
<b>Net deferred tax liabilities</b>	<b>138</b>	<b>150</b>	<b>228</b>	<b>64</b>	<b>82</b>

# Notes to the financial statements

## For the year ended 30 June 2023

### 2.5 Income tax expense (continued)

#### **Unrecognised deferred tax assets and liabilities**

As at 30 June 2023, the Group had unrecognised deferred tax assets relating to unused tax losses of \$58 million (30 June 2022: \$51 million) and the Bank had unrecognised deferred tax assets of \$58 million (30 June 2022: \$48 million). As at 30 June 2022, the Group had unrecognised deferred tax assets relating to unrealised capital losses of \$58 million. Deferred tax assets have not been recognised in respect of these losses because it is not considered probable that future taxable profit would be available against which they can be realised.

As at 30 June 2023, the Group had unrecognised deferred tax liabilities relating to undistributed profits of subsidiaries of \$6 million (30 June 2022: \$2 million).

#### **Tax consolidation**

The amount receivable by the Bank under the tax funding agreement was \$190 million as at 30 June 2023 (30 June 2022: \$202 million). This balance is included in "Other assets" in the Bank's Balance Sheet.

## ACCOUNTING POLICIES

Income tax on the profit or loss for the period comprises current and deferred tax.

Current tax is the expected tax payable on the taxable income for the year, using tax rates enacted at the Balance Sheet date, and any adjustment to tax payable in respect of previous years.

Deferred tax is calculated using the Balance Sheet method where temporary differences are identified by comparing the carrying amounts of assets and liabilities for financial reporting purposes to their tax bases.

The amount of deferred tax recognised is based on the expected manner of realisation or settlement of the carrying amount of assets and liabilities (i.e. through use or through sale), using tax rates which are expected to apply when the Deferred tax asset is realised or the Deferred tax liability is settled.

The Group recognised and disclosed separate deferred tax assets and deferred tax liabilities arising from arrangements where the Group is lessee. Deferred tax assets and liabilities are offset where they relate to income tax levied by the same taxation authority on either the same taxable entity or different taxable entities within the same taxable group.

The Bank and its wholly owned Australian subsidiaries elected to be treated as a single entity ("the tax consolidated group") under the tax consolidation regime from 1 July 2002. The members of the tax consolidated group have entered into tax funding and tax sharing agreements, which set out the funding obligations and members.

Any current tax liabilities/assets and deferred tax assets from unused tax losses from subsidiaries in the tax consolidated group are recognised by the Bank legal entity and funded in line with the tax funding arrangement.

The measurement and disclosure of deferred tax assets and liabilities have been performed on a modified stand-alone basis under *UIG 1052 Tax Consolidation Accounting*.

#### **Critical accounting judgements and estimates**

Provisions for taxation require significant judgement with respect to outcomes that are uncertain. For such uncertainties, the Group has estimated the tax provisions based on the expected outcomes. A deferred tax asset is only recognised to the extent that it is probable that future taxable profits will be available for it to be used against.

# Notes to the financial statements

For the year ended 30 June 2023

## 2.6 Earnings per share

	Group <sup>1</sup>		
	30 Jun 23	30 Jun 22	30 Jun 21
Earnings per ordinary share <sup>2</sup>	Cents per share		
Earnings per share from continuing operations:			
Basic	603.0	561.7	499.2
Diluted	589.3	541.5	470.6
Earnings per share:			
Basic	597.2	625.4	574.8
Diluted	583.8	601.4	539.7

1 The difference between earnings per share from continuing operations and earnings per share represents earnings per share from discontinued operations.

2 EPS calculations are based on actual amounts prior to rounding to the nearest million.

	Group		
	30 Jun 23	30 Jun 22	30 Jun 21
Reconciliation of earnings from continuing operations used in calculation of earnings per share	\$M	\$M	\$M
Profit after income tax from continuing operations	10,188	9,673	8,843
Continuing operations earnings used in calculation of basic earnings per share	10,188	9,673	8,843
Add: Profit impact of assumed conversions of loan capital	418	252	260
Continuing operations earnings used in calculation of fully diluted earnings per share	10,606	9,925	9,103
Reconciliation of earnings used in calculation of earnings per share			
Continuing operations earnings used in calculation of basic earnings per share	10,188	9,673	8,843
Discontinued operations earnings used in calculation of basic earnings per share	(98)	1,098	1,338
Earnings used in calculation of basic earnings per share	10,090	10,771	10,181
Add: Profit impact of assumed conversions of loan capital	418	252	260
Earnings used in calculation of fully diluted earnings per share	10,508	11,023	10,441
	Number of shares (in millions)		
	30 Jun 23	30 Jun 22	30 Jun 21
Weighted average number of ordinary shares used in calculation of basic earnings per share	1,690	1,722	1,771
Effect of dilutive securities – executive share plans and convertible loan capital instruments	110	111	163
Weighted average number of ordinary shares used in calculation of fully diluted earnings per share	1,800	1,833	1,934

## ACCOUNTING POLICIES

Basic earnings per share (EPS) amounts are calculated by dividing the net profit for the year attributable to ordinary equity holders of the Bank by the weighted average number of ordinary shares on issue during the year, adjusted for any bonus element included in ordinary shares issued and excluding treasury shares held.

Diluted EPS is basic EPS adjusted for the impact of all securities on issue that can convert to CBA ordinary shares and would dilute basic EPS on conversion. It is calculated by dividing net profit attributable to ordinary equity holders of the Bank (after adding back interest on the convertible redeemable loan capital instruments) by the weighted average number of ordinary shares outstanding during the year (as calculated under basic earnings per share adjusted for the effects of dilutive convertible non-cumulative redeemable loan capital instruments and shares issuable under executive share plans).

# Notes to the financial statements

For the year ended 30 June 2023

## 2.7 Financial reporting by segments

The principal activities of the Group are carried out in the business segments described below. These segments are based on the distribution channels through which customer relationships are managed.

During the year ended 30 June 2023, there were re-segmentations, allocations and reclassifications, including refinements to the allocation of support units and other costs. These changes have not impacted the Group's net profit, but have resulted in changes to the presentation of the Income Statement and the Balance Sheet of the affected segments. These changes have been applied retrospectively.

The Group's primary sources of revenue are interest and fee income (Retail Banking Services, Business Banking, Institutional Banking and Markets, New Zealand) and funds management income (New Zealand).

Revenues and expenses occurring between segments are subject to transfer pricing arrangements. All intra-group transactions are eliminated on consolidation.

Business segments are managed on the basis of net profit after income tax ("cash basis"). Management uses "cash basis" to assess performance and it provides the basis for the determination of the Bank's dividends. The "cash basis" presents the Group's underlying operating results, excluding a number of items that introduce volatility and/or one-off distortions of the Group's current period performance. These items, such as hedging and IFRS volatility, are calculated consistently year on year and do not discriminate between positive and negative adjustments.

### (i) Retail Banking Services

Retail Banking Services provides banking products and services to personal customers, and banking and advisory services for high net worth individuals. Retail Banking Services also includes the financial results of retail banking activities provided under the Bankwest brand. On 21 June 2021, the Group announced the sale of CommInsure General Insurance to Hollard Insurance Company Pty Ltd (Hollard). The sale completed on 30 September 2022.

### (ii) Business Banking

Business Banking serves the banking needs of business, corporate and agribusiness customers across the full range of financial services solutions. It also provides equities trading and margin lending services through the CommSec business. Business Banking also includes the financial results of business banking activities conducted under the Bankwest brand.

### (iii) Institutional Banking and Markets

Institutional Banking and Markets serves the commercial and wholesale banking needs of large corporate, institutional and government clients across a full range of financial services solutions including access to debt capital markets, transaction banking, working capital and risk management through dedicated product and industry specialists.

### (iv) New Zealand

New Zealand includes the banking and funds management businesses operating in New Zealand under the ASB brand. ASB provides a range of banking and wealth products and services to its personal, business, rural and corporate customers in New Zealand.

### (v) Corporate Centre and Other

Corporate Centre and Other include the results of the Group's centrally held minority investments and subsidiaries, Group-wide remediation costs, investment spend including enterprise-wide infrastructure and other strategic projects, employee entitlements, and unallocated revenue and expenses relating to the Bank's support functions including Treasury, Investor Relations, Group Strategy, Legal and Corporate Affairs and Bank-wide elimination entries arising on consolidation. Corporate Centre and Other also includes Wealth Management including superannuation, investment and retirement products.

Centrally held minority investments and subsidiaries include the Group's offshore minority investments in China (Bank of Hangzhou and Qilu Bank), Vietnam (Vietnam International Bank), as well as its Indonesian banking subsidiary (PT Bank Commonwealth). They also include domestically held minority investments in Lendi Group Pty Limited, Superannuation and Investments Hold Co Pty Limited as well as the strategic investments in x15ventures.

Treasury is primarily focused on the management of the Bank's interest rate risk, funding and liquidity requirements, and management of the Bank's capital.

# Notes to the financial statements

For the year ended 30 June 2023

## 2.7 Financial reporting by segments (continued)

	30 Jun 23					
	Retail Banking Services \$M	Business Banking \$M	Institutional Banking and Markets \$M	New Zealand \$M	Corporate Centre and Other \$M	Total \$M
Net interest income	11,235	7,666	1,415	2,668	72	<b>23,056</b>
Other operating income:						
Commissions	1,042	533	196	220	(11)	<b>1,980</b>
Lending fees	201	317	205	29	1	<b>753</b>
Trading and other income	66	307	575	175	325	<b>1,448</b>
Total other operating income	1,309	1,157	976	424	315	<b>4,181</b>
<b>Total operating income</b>	<b>12,544</b>	<b>8,823</b>	<b>2,391</b>	<b>3,092</b>	<b>387</b>	<b>27,237</b>
Operating expenses	(4,600)	(2,653)	(1,046)	(1,154)	(2,405)	<b>(11,858)</b>
Loan impairment (expense)/benefit	(583)	(496)	36	(59)	(6)	<b>(1,108)</b>
<b>Net profit/(loss) before income tax</b>	<b>7,361</b>	<b>5,674</b>	<b>1,381</b>	<b>1,879</b>	<b>(2,024)</b>	<b>14,271</b>
Corporate tax (expense)/benefit	(2,203)	(1,701)	(350)	(523)	670	<b>(4,107)</b>
<b>Net profit/(loss) after tax from continuing operations</b>	<b>5,158</b>	<b>3,973</b>	<b>1,031</b>	<b>1,356</b>	<b>(1,354)</b>	<b>10,164</b>
– "cash basis"						
Net profit after tax from discontinued operations	–	–	–	–	18	<b>18</b>
<b>Net profit/(loss) after tax</b>	<b>5,158</b>	<b>3,973</b>	<b>1,031</b>	<b>1,356</b>	<b>(1,336)</b>	<b>10,182</b>
– "cash basis" <sup>1</sup>						
Gain/(loss) on disposal of entities net of transaction costs	181	–	–	–	(265)	<b>(84)</b>
Hedging and IFRS volatility	–	–	–	(204)	196	<b>(8)</b>
<b>Net profit after tax</b>	<b>5,339</b>	<b>3,973</b>	<b>1,031</b>	<b>1,152</b>	<b>(1,405)</b>	<b>10,090</b>
– "statutory basis"						
<b>Additional information</b>						
Amortisation and depreciation	(165)	(75)	(46)	(140)	(684)	<b>(1,110)</b>
<b>Balance Sheet</b>						
Total assets	501,847	238,361	189,875	116,686	206,076	<b>1,252,845</b>
Total liabilities	358,059	230,389	242,862	104,575	244,955	<b>1,180,840</b>

<sup>1</sup> This balance excludes non-cash items, such as unrealised gains and losses relating to hedging and IFRS volatility, and gains and losses on previously announced divestments including post-completion adjustments (such as purchase price adjustments, and finalisation of accounting adjustments for goodwill and foreign currency translation reserve recycling), and transaction and separation costs.

# Notes to the financial statements

For the year ended 30 June 2023

## 2.7 Financial reporting by segments (continued)

	30 Jun 22 <sup>1</sup>					
	Retail Banking Services \$M	Business Banking \$M	Institutional Banking and Markets \$M	New Zealand \$M	Corporate Centre and Other <sup>2</sup> \$M	Total \$M
Net interest income	9,603	5,845	1,547	2,334	144	<b>19,473</b>
Other operating income:						
Net commission income	931	724	172	218	33	<b>2,078</b>
Lending fees	204	286	209	37	–	<b>736</b>
Trading and other income	233	222	376	242	1,329	<b>2,402</b>
Total other operating income	1,368	1,232	757	497	1,362	<b>5,216</b>
<b>Total operating income</b>	<b>10,971</b>	<b>7,077</b>	<b>2,304</b>	<b>2,831</b>	<b>1,506</b>	<b>24,689</b>
Operating expenses	(4,377)	(2,661)	(986)	(1,042)	(2,362)	<b>(11,428)</b>
Loan impairment benefit/(expense)	406	(115)	111	(37)	(8)	<b>357</b>
<b>Net profit/(loss) before income tax</b>	<b>7,000</b>	<b>4,301</b>	<b>1,429</b>	<b>1,752</b>	<b>(864)</b>	<b>13,618</b>
Corporate tax (expense)/benefit	(2,087)	(1,291)	(371)	(487)	213	<b>(4,023)</b>
<b>Net profit/(loss) after tax from continuing operations</b>	<b>4,913</b>	<b>3,010</b>	<b>1,058</b>	<b>1,265</b>	<b>(651)</b>	<b>9,595</b>
– "cash basis"						
Net profit after tax from discontinued operations	–	–	–	–	113	<b>113</b>
<b>Net profit/(loss) after tax</b>	<b>4,913</b>	<b>3,010</b>	<b>1,058</b>	<b>1,265</b>	<b>(538)</b>	<b>9,708</b>
– "cash basis" <sup>3</sup>						
(Loss)/gain on disposal of entities net of transaction costs	(130)	20	–	–	1,065	<b>955</b>
Hedging and IFRS volatility	–	–	–	(536)	644	<b>108</b>
<b>Net profit after tax</b>	<b>4,783</b>	<b>3,030</b>	<b>1,058</b>	<b>729</b>	<b>1,171</b>	<b>10,771</b>
– "statutory basis"						
<b>Additional information</b>						
Amortisation and depreciation	(132)	(119)	(46)	(137)	(1,084)	<b>(1,518)</b>
<b>Balance Sheet</b>						
Total assets	477,168	222,439	191,862	109,943	213,848	<b>1,215,260</b>
Total liabilities	338,987	223,335	234,081	100,258	245,761	<b>1,142,422</b>

<sup>1</sup> Comparative information has been revised to reflect the change in presentation detailed in Note 1.1.

<sup>2</sup> Includes Wealth Management.

<sup>3</sup> This balance excludes non-cash items, such as unrealised gains and losses relating to hedging and IFRS volatility, and gains and losses on previously announced divestments including post-completion adjustments (such as purchase price adjustments, and finalisation of accounting adjustments for goodwill and foreign currency translation reserve recycling), and transaction and separation costs.

# Notes to the financial statements

For the year ended 30 June 2023

## 2.7 Financial reporting by segments (continued)

	30 Jun 21 <sup>1</sup>					
	Retail Banking Services \$M	Business Banking \$M	Institutional Banking and Markets \$M	New Zealand \$M	Corporate Centre and Other <sup>2</sup> \$M	Total \$M
Net interest income	9,740	5,612	1,544	2,150	256	<b>19,302</b>
Other operating income:						
Net commission income	1,088	910	149	224	16	<b>2,387</b>
Lending fees	188	212	228	37	–	<b>665</b>
Trading and other income	362	181	391	221	439	<b>1,594</b>
Total other operating income	1,638	1,303	768	482	455	<b>4,646</b>
<b>Total operating income</b>	<b>11,378</b>	<b>6,915</b>	<b>2,312</b>	<b>2,632</b>	<b>711</b>	<b>23,948</b>
Operating expenses	(4,539)	(2,619)	(975)	(1,019)	(1,999)	<b>(11,151)</b>
Loan impairment (expense)/benefit	(141)	(226)	(96)	5	(96)	<b>(554)</b>
<b>Net profit/(loss) before income tax</b>	<b>6,698</b>	<b>4,070</b>	<b>1,241</b>	<b>1,618</b>	<b>(1,384)</b>	<b>12,243</b>
Corporate tax (expense)/benefit	(2,005)	(1,234)	(308)	(457)	414	<b>(3,590)</b>
<b>Net profit/(loss) after tax from continuing operations</b>	<b>4,693</b>	<b>2,836</b>	<b>933</b>	<b>1,161</b>	<b>(970)</b>	<b>8,653</b>
– "cash basis"						
Net profit after tax from discontinued operations	–	–	–	–	148	<b>148</b>
<b>Net profit/(loss) after tax – "cash basis"<sup>3</sup></b>	<b>4,693</b>	<b>2,836</b>	<b>933</b>	<b>1,161</b>	<b>(822)</b>	<b>8,801</b>
Gain on disposal of entities net of transaction costs	187	65	2	3	1,116	<b>1,373</b>
Hedging and IFRS volatility	–	–	–	(70)	77	<b>7</b>
<b>Net profit after tax – "statutory basis"</b>	<b>4,880</b>	<b>2,901</b>	<b>935</b>	<b>1,094</b>	<b>371</b>	<b>10,181</b>

1 Comparative information has been revised to reflect the change in presentation detailed in Note 1.1.

2 Includes Wealth Management.

3 This balance excludes non-cash items, such as unrealised gains and losses relating to hedging and IFRS volatility, and gains and losses on previously announced divestments including post-completion adjustments (such as purchase price adjustments, and finalisation of accounting adjustments for goodwill and foreign currency translation reserve recycling), and transaction and separation costs.

# Notes to the financial statements

For the year ended 30 June 2023

## 2.7 Financial reporting by segments (continued)

Financial performance and position			Group <sup>1,2</sup>			
	30 Jun 23 \$M	%	30 Jun 22 \$M	%	30 Jun 21 \$M	%
<b>Income</b>						
Australia	<b>23,137</b>	<b>84.1</b>	21,121	84.7	20,780	85.9
New Zealand	<b>3,367</b>	<b>12.2</b>	2,969	11.9	2,667	11.0
Other locations <sup>3</sup>	<b>1,026</b>	<b>3.7</b>	846	3.4	759	3.1
<b>Total income</b>	<b>27,530</b>	<b>100.0</b>	24,936	100.0	24,206	100.0
<b>Non-current assets <sup>4</sup></b>						
Australia	<b>13,738</b>	<b>90.4</b>	13,610	93.3	15,117	93.5
New Zealand	<b>776</b>	<b>5.1</b>	753	5.2	806	5.0
Other locations <sup>3</sup>	<b>677</b>	<b>4.5</b>	224	1.5	244	1.5
<b>Total non-current assets</b>	<b>15,191</b>	<b>100.0</b>	14,587	100.0	16,167	100.0

1 Comparative information has been revised to reflect the change in presentation detailed in Note 1.1.

2 Information is presented on a continuing operations basis.

3 Other locations include: United Kingdom, the Netherlands, United States, Japan, Singapore, Hong Kong, Indonesia, China and India.

4 Non-current assets include Property, plant and equipment, Investments in associates and joint ventures, and Intangibles.

The geographic segment represents the location in which the transaction was recognised.

## ACCOUNTING POLICIES

Operating segments are reported based on the Group's organisational and management structures. Senior management review the Group's internal reporting based around these segments, in order to assess performance and allocate resources.

All transactions between segments are conducted on an arm's length basis, with inter-segment revenue and costs being eliminated in the 'Corporate Centre and Other' segment.

# Notes to the financial statements

For the year ended 30 June 2023

## 3. Our lending activities

### OVERVIEW

Lending is the Group's primary business activity, generating most of its Net interest income and lending fees. The Group satisfies customers' needs for borrowed funds by providing a broad range of lending products in Australia, New Zealand and other jurisdictions. As a result of its lending activities, the Group assumes credit risk arising from the potential that it will not receive the full amount owed.

This section provides details of the Group's lending portfolio by type of product and geographic region, analysis of the credit quality of the Group's lending portfolio and the related impairment provisions.

### 3.1 Loans and other receivables

	Note	Group		Bank	
		30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 23 \$M	30 Jun 22 \$M
<b>Australia</b>					
Overdrafts		26,218	24,170	26,218	24,170
Home loans <sup>1,2</sup>		583,827	556,499	576,057	547,906
Credit card outstandings		9,052	8,711	9,052	8,711
Lease financing		3,451	3,297	3,266	2,928
Term loans and other lending		193,446	176,960	193,389	176,860
<b>Total Australia</b>		<b>815,994</b>	<b>769,637</b>	<b>807,982</b>	<b>760,575</b>
<b>Overseas</b>					
Overdrafts		1,044	1,006	135	149
Home loans <sup>1,2</sup>		68,391	65,494	130	137
Credit card outstandings		880	838	—	—
Term loans and other lending		46,942	47,988	14,442	17,715
<b>Total overseas</b>		<b>117,257</b>	<b>115,326</b>	<b>14,707</b>	<b>18,001</b>
<b>Gross loans and other receivables</b>		<b>933,251</b>	<b>884,963</b>	<b>822,689</b>	<b>778,576</b>
<b>Less</b>					
Provisions for loan impairment:	3.2				
Collective provisions		(5,037)	(4,494)	(4,519)	(4,019)
Individually assessed provisions		(754)	(736)	(677)	(668)
Unearned income:					
Term loans		(1,089)	(680)	(1,088)	(680)
Lease financing		(289)	(199)	(265)	(167)
		<b>(7,169)</b>	<b>(6,109)</b>	<b>(6,549)</b>	<b>(5,534)</b>
<b>Net loans and other receivables</b>		<b>926,082</b>	<b>878,854</b>	<b>816,140</b>	<b>773,042</b>

<sup>1</sup> Home loans balance includes residential mortgages that have been assigned to securitisation vehicles and covered bond trusts. Further details on these residential mortgages are disclosed in Note 4.5.

<sup>2</sup> These balances are presented gross of mortgage offset balances as required under accounting standards.

Based on behavioural terms and current market conditions, the amounts expected to be repaid within 12 months of the Balance Sheet date are \$217,835 million (30 June 2022: \$200,296 million) for the Group, and \$198,545 million (30 June 2022: \$181,473 million) for the Bank.

# Notes to the financial statements

For the year ended 30 June 2023

## 3.1 Loans and other receivables (continued)

### Finance lease receivables

The Group and the Bank provide finance leases to a broad range of clients to support financing needs in acquiring transportation assets such as trains, aircraft, ships and major production and manufacturing equipment.

Finance lease receivables are included within Loans and other receivables.

	Group					
	30 Jun 23			30 Jun 22		
	Gross investment in finance lease receivable \$M	Unearned income \$M	Present value of minimum lease payment receivable \$M	Gross investment in finance lease receivable \$M	Unearned income \$M	Present value of minimum lease payment receivable \$M
Not later than one year	1,361	(118)	1,243	1,351	(98)	1,253
One to two years	837	(79)	758	991	(55)	936
Two to three years	555	(47)	508	495	(25)	470
Three to four years	370	(26)	344	228	(11)	217
Four to five years	196	(11)	185	166	(6)	160
Over five years	132	(8)	124	66	(4)	62
	3,451	(289)	3,162	3,297	(199)	3,098

	Bank					
	30 Jun 23			30 Jun 22		
	Gross investment in finance lease receivable \$M	Unearned income \$M	Present value of minimum lease payment receivable \$M	Gross investment in finance lease receivable \$M	Unearned income \$M	Present value of minimum lease payment receivable \$M
Not later than one year	1,273	(107)	1,166	1,269	(83)	1,186
One to two years	807	(73)	734	768	(47)	721
Two to three years	539	(45)	494	474	(21)	453
Three to four years	355	(23)	332	224	(10)	214
Four to five years	174	(9)	165	157	(4)	153
Over five years	118	(8)	110	36	(2)	34
	3,266	(265)	3,001	2,928	(167)	2,761

### ACCOUNTING POLICIES

Loans and other receivables include overdrafts, home loans, credit cards, other personal lending and term loans. These financial assets are held within a business model whose objective is to hold financial assets in order to collect contractual cash flows. The contractual cash flows on these financial assets comprise the payment of principal and interest only. These instruments are accordingly measured at amortised cost.

Loans and other receivables, consistent with the Group's policy for all financial assets measured at amortised cost, are recognised on settlement date, when funding is advanced to the borrowers. They are initially recognised at their fair value plus directly attributable transaction costs such as broker fees and commissions. Subsequent to initial recognition, they are measured at amortised cost using the effective interest method and are presented net of provisions for impairment. The accounting policy for provisions for impairment is provided in Note 3.2. For information on the Group's management of credit risk, refer to Note 9.2.

Finance leases, where the Group acts as lessor, are also included in Loans and other receivables. Finance leases are those where substantially all the risks and rewards of the lease asset have been transferred to the lessee. Lease receivables are recognised at an amount equal to the net investment in the lease. Finance lease income reflects a constant periodic return on this net investment and is recognised within Other interest income in the Income Statement.

### Critical accounting judgements and estimates

When applying the effective interest method the Group has estimated the behavioural term of each loan portfolio by reference to historical prepayment rates and the contractual maturity.

# Notes to the financial statements

For the year ended 30 June 2023

## 3.1 Loans and other receivables (continued)

### Contractual maturity tables

Industry/sector	Group Maturity Period at 30 June 2023				
	Maturing 1 year or less \$M	Maturing between 1 and 5 years \$M	Maturing between 5 and 15 years \$M	Maturing after 15 years \$M	Total \$M
<b>Australia</b>					
Sovereign	23,149	644	466	277	24,536
Agriculture	4,297	11,378	255	33	15,963
Bank and other financial	16,055	4,539	56	48	20,698
Construction	1,523	4,141	349	140	6,153
Consumer	20,681	58,499	177,525	340,127	596,832
Other commercial and industrial	42,123	101,179	6,609	1,901	151,812
<b>Total Australia</b>	<b>107,828</b>	<b>180,380</b>	<b>185,260</b>	<b>342,526</b>	<b>815,994</b>
<b>Overseas</b>					
Sovereign	501	—	—	—	501
Agriculture	5,129	4,220	614	223	10,186
Bank and other financial	5,176	2,181	13	13	7,383
Construction	224	289	96	196	805
Consumer	5,281	7,486	21,106	37,001	70,874
Other commercial and industrial	16,727	6,733	2,536	1,512	27,508
<b>Total overseas</b>	<b>33,038</b>	<b>20,909</b>	<b>24,365</b>	<b>38,945</b>	<b>117,257</b>
<b>Gross loans and other receivables</b>	<b>140,866</b>	<b>201,289</b>	<b>209,625</b>	<b>381,471</b>	<b>933,251</b>
<b>Interest rate</b>	<b>Maturing 1 year or less \$M</b>	<b>Maturing between 1 and 5 years \$M</b>	<b>Maturing between 5 and 15 years \$M</b>	<b>Maturing after 15 years \$M</b>	<b>Total \$M</b>
Australia	94,718	156,023	137,429	247,684	635,854
Overseas	29,432	13,515	3,880	3,195	50,022
<b>Total variable interest rates</b>	<b>124,150</b>	<b>169,538</b>	<b>141,309</b>	<b>250,879</b>	<b>685,876</b>
Australia	13,110	24,357	47,831	94,842	180,140
Overseas	3,606	7,394	20,485	35,750	67,235
<b>Total fixed interest rates<sup>1</sup></b>	<b>16,716</b>	<b>31,751</b>	<b>68,316</b>	<b>130,592</b>	<b>247,375</b>
<b>Gross loans and other receivables</b>	<b>140,866</b>	<b>201,289</b>	<b>209,625</b>	<b>381,471</b>	<b>933,251</b>

<sup>1</sup> For fixed interest rate loans, the information is presented on the basis of contractual maturity rather than the expiry of the fixed rate period.

# Notes to the financial statements

For the year ended 30 June 2023

## 3.1 Loans and other receivables (continued)

Industry/ sector	Group Maturity Period at 30 June 2022				
	Maturing 1 year or less \$M	Maturing between 1 and 5 years \$M	Maturing between 5 and 15 years \$M	Maturing after 15 years \$M	Total \$M
<b>Australia</b>					
Sovereign	18,482	800	328	281	19,891
Agriculture	3,548	10,666	305	38	14,557
Bank and other financial	13,137	6,392	54	35	19,618
Construction	1,528	3,827	665	138	6,158
Consumer	22,268	70,835	190,520	286,064	569,687
Other commercial and industrial	38,794	93,130	6,340	1,462	139,726
<b>Total Australia</b>	<b>97,757</b>	<b>185,650</b>	<b>198,212</b>	<b>288,018</b>	<b>769,637</b>
<b>Overseas</b>					
Sovereign	170	–	–	–	170
Agriculture	4,580	3,922	647	202	9,351
Bank and other financial	5,005	4,182	11	15	9,213
Construction	215	264	94	175	748
Consumer	5,751	8,907	22,062	31,132	67,852
Other commercial and industrial	17,021	6,792	2,716	1,463	27,992
<b>Total Overseas</b>	<b>32,742</b>	<b>24,067</b>	<b>25,530</b>	<b>32,987</b>	<b>115,326</b>
<b>Gross loans and other receivables</b>	<b>130,499</b>	<b>209,717</b>	<b>223,742</b>	<b>321,005</b>	<b>884,963</b>
Interest rate	Maturing 1 year or less \$M	Maturing between 1 and 5 years \$M	Maturing between 5 and 15 years \$M	Maturing after 15 years \$M	Total \$M
Australia	83,779	154,179	129,147	175,000	542,105
Overseas	28,805	15,790	4,010	3,413	52,018
<b>Total variable interest rates</b>	<b>112,584</b>	<b>169,969</b>	<b>133,157</b>	<b>178,413</b>	<b>594,123</b>
Australia	13,978	31,471	69,065	113,018	227,532
Overseas	3,937	8,277	21,520	29,574	63,308
<b>Total fixed interest rates<sup>1</sup></b>	<b>17,915</b>	<b>39,748</b>	<b>90,585</b>	<b>142,592</b>	<b>290,840</b>
<b>Gross loans and other receivables</b>	<b>130,499</b>	<b>209,717</b>	<b>223,742</b>	<b>321,005</b>	<b>884,963</b>

<sup>1</sup> For fixed interest rate loans, the information is presented on the basis of contractual maturity rather than the expiry of the fixed rate period.

# Notes to the financial statements

For the year ended 30 June 2023

## 3.2 Loan impairment expense and provisions for impairment

	Group			Bank	
	30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 21 \$M	30 Jun 23 \$M	30 Jun 22 \$M
<b>Loan impairment expense</b>					
Net collective provision funding	795	(506)	287	733	(542)
Net new and increased individual provisioning	470	321	496	418	300
Write-back of individually assessed provisions	(157)	(172)	(229)	(130)	(155)
<b>Total loan impairment expense/(benefit)</b>	<b>1,108</b>	<b>(357)</b>	<b>554</b>	<b>1,021</b>	<b>(397)</b>

### Movement in provisions for impairment and credit exposures by ECL stage

The tables below provide movements in the Group's and the Bank's impairment provisions and credit exposures by expected credit loss (ECL) stage for the years ended 30 June 2023, 2022 and 2021.

Movements in credit exposures and provisions for impairment in the tables below represent the sum of monthly movements over the year and are attributable to the following items:

- **Transfers to/(from):** movements due to transfers of credit exposures between Stage 1, Stage 2 and Stage 3. Excludes the impact of re-measurements of provisions for impairment between 12 months and lifetime ECL;
- **Net re-measurement on transfers between stages:** movements in provisions for impairment due to re-measurement between 12 months and lifetime ECL as a result of transfers of credit exposures between stages;
- **Net financial assets originated:** net movements in credit exposures and provisions for impairment due to new financial assets originated as well as changes in existing credit exposures due to maturities, repayments or credit limit changes;
- **Movements in existing IAP (including IAP write-backs):** net movements in existing Individually Assessed Provisions (IAP) excluding write-offs;
- **Movement due to risk parameters and other changes:** movements in provisions for impairment due to changes in credit risk parameters, forward looking economic scenarios or other assumptions as well as other changes in underlying credit quality that do not lead to transfers between Stage 1, Stage 2 and Stage 3;
- **Write-offs:** derecognition of credit exposures and provisions for impairment upon write-offs;
- **Recoveries:** increases in provisions for impairment due to recoveries of loans previously written off; and
- **Foreign exchange and other movements:** other movements in credit exposures and provisions for impairment including the impact of changes in foreign exchange rates.

	Group							
	Stage 1 Performing		Stage 2 <sup>1,2</sup> Performing		Stage 3 Non-performing		Total	
	Gross exposure	Provisions	Gross exposure	Provisions	Gross exposure	Provisions	Gross exposure	Provisions <sup>3</sup>
	\$M	\$M	\$M	\$M	\$M	\$M	\$M	\$M
<b>Opening balance as at 1 July 2020</b>	<b>735,947</b>	<b>1,569</b>	<b>199,291</b>	<b>3,346</b>	<b>6,950</b>	<b>1,448</b>	<b>942,188</b>	<b>6,363</b>
Transfers to/(from)								
Stage 1	163,851	1,678	(163,747)	(1,672)	(104)	(6)	–	–
Stage 2	(165,012)	(763)	168,665	1,338	(3,653)	(575)	–	–
Stage 3	(885)	(16)	(6,766)	(497)	7,651	513	–	–
Net re-measurement on transfers between stages	–	(1,010)	–	875	–	571	–	436
Net financial assets originated	118,814	374	(55,557)	(956)	(2,205)	(224)	61,052	(806)
Movement in existing IAP (including IAP write-backs)	–	–	–	–	–	152	–	152
Movements due to risk parameters and other changes	–	(227)	–	484	–	515	–	772
<b>Loan impairment expense for the year</b>		<b>36</b>		<b>(428)</b>		<b>946</b>		<b>554</b>
Write-offs	–	–	–	–	(859)	(859)	(859)	(859)
Recoveries	–	–	–	–	–	131	–	131
Foreign exchange and other movements	(3,348)	9	(2,162)	18	(67)	(5)	(5,577)	22
<b>Closing balance as at 30 June 2021</b>	<b>849,367</b>	<b>1,614</b>	<b>139,724</b>	<b>2,936</b>	<b>7,713</b>	<b>1,661</b>	<b>996,804</b>	<b>6,211</b>

# Notes to the financial statements

For the year ended 30 June 2023

## 3.2 Loan impairment expense and provisions for impairment (continued)

	Group									
	Stage 1 Performing		Stage 2 <sup>1,2</sup> Performing		Stage 3 Non-performing		Total			
	Gross exposure	Gross Provisions	Gross exposure	Gross Provisions	Gross exposure	Gross Provisions	Gross exposure	Gross Provisions		
	\$M	\$M	\$M	\$M	\$M	\$M	\$M	\$M		
<b>Opening balance as at 1 July 2021</b>	<b>849,367</b>	<b>1,614</b>	<b>139,724</b>	<b>2,936</b>	<b>7,713</b>	<b>1,661</b>	<b>996,804</b>	<b>6,211</b>		
Transfers to/(from)										
Stage 1	100,834	1,476	(100,713)	(1,466)	(121)	(10)	—	—		
Stage 2	(145,484)	(714)	149,141	1,136	(3,657)	(422)	—	—		
Stage 3	(1,063)	(21)	(5,639)	(549)	6,702	570	—	—		
Net re-measurement on transfers between stages	—	(894)	—	1,091	—	386	—	583		
Net financial assets originated	112,847	309	(40,360)	(696)	(2,513)	(243)	69,974	(630)		
Movement in existing IAP (including IAP write-backs)	—	—	—	—	—	113	—	113		
Movements due to risk parameters and other changes	—	(463)	—	73	—	(33)	—	(423)		
<b>Loan impairment expense for the year</b>		(307)		(411)		361		(357)		
Write-offs	—	—	—	—	(685)	(685)	(685)	(685)		
Recoveries	—	—	—	—	—	127	—	127		
Foreign exchange and other movements	(1,618)	6	(336)	13	23	32	(1,931)	51		
<b>Closing balance as at 30 June 2022</b>	<b>914,883</b>	<b>1,313</b>	<b>141,817</b>	<b>2,538</b>	<b>7,462</b>	<b>1,496</b>	<b>1,064,162</b>	<b>5,347</b>		
Transfers to/(from)										
Stage 1	124,546	1,920	(124,340)	(1,904)	(206)	(16)	—	—		
Stage 2	(211,946)	(815)	214,905	1,053	(2,959)	(238)	—	—		
Stage 3	(1,336)	(21)	(5,124)	(386)	6,460	407	—	—		
Net re-measurement on transfers between stages	—	(1,454)	—	2,379	—	360	—	1,285		
Net financial assets originated	88,153	384	(40,188)	(815)	(2,325)	(232)	45,640	(663)		
Movement in existing IAP (including IAP write-backs)	—	—	—	—	—	218	—	218		
Movements due to risk parameters and other changes	—	372	—	4	—	(108)	—	268		
<b>Loan impairment expense for the year</b>		386		331		391		1,108		
Write-offs	—	—	—	—	(684)	(684)	(684)	(684)		
Recoveries	—	—	—	—	—	108	—	108		
Foreign exchange and other movements	7,265	10	804	20	29	41	8,098	71		
<b>Closing balance as at 30 June 2023</b>	<b>921,565</b>	<b>1,709</b>	<b>187,874</b>	<b>2,889</b>	<b>7,777</b>	<b>1,352</b>	<b>1,117,216</b>	<b>5,950</b>		

1 Following the adoption of APRA's revised capital framework from 1 January 2023, the Group implemented a number of new models for the domestic home lending portfolio, including new provisioning models which resulted in a higher proportion of exposures allocated to Stage 2 as at 30 June 2023, closer to industry averages. These exposures remain performing and well secured resulting in a low likelihood of loss and no significant change in total provisioning levels.

2 The assessment of significant increase in credit risk includes the impact of forward looking multiple economic scenarios in addition to adjustments for emerging risks at an industry, geographic location or a particular portfolio segment level, which are calculated by stressing an exposure's internal credit rating grade at the reporting date. This accounts for approximately 62% of Stage 2 credit exposures for the Group as at 30 June 2023 (30 June 2022: 62%; 30 June 2021: 62%).

3 As at 30 June 2023, total provisions include \$159 million in relation to financial guarantees and other off Balance Sheet instruments (30 June 2022: \$117 million; 30 June 2021: \$111 million).

# Notes to the financial statements

For the year ended 30 June 2023

## 3.2 Loan impairment expense and provisions for impairment (continued)

	Bank									
	Stage 1 Performing		Stage 2 <sup>1,2</sup> Performing		Stage 3 Non-performing		Total			
	Gross exposure	Provisions	Gross exposure	Provisions	Gross exposure	Provisions	Gross exposure	Provisions		
	\$M	\$M	\$M	\$M	\$M	\$M	\$M	\$M	\$M	\$M
<b>Opening balance as at 1 July 2021</b>	<b>756,941</b>	<b>1,459</b>	<b>117,455</b>	<b>2,683</b>	<b>6,398</b>	<b>1,475</b>	<b>880,794</b>	<b>5,617</b>		
Transfers to/(from)										
Stage 1	89,360	1,409	(89,273)	(1,401)	(87)	(8)	–	–	–	–
Stage 2	(136,284)	(671)	139,196	1,053	(2,912)	(382)	–	–	–	–
Stage 3	(497)	(20)	(5,186)	(523)	5,683	543	–	–	–	–
Net re-measurement on transfers between stages	–	(853)	–	1,080	–	327	–	554		
Net financial assets originated	104,187	292	(38,647)	(692)	(2,162)	(216)	63,378	(616)		
Movement in existing IAP (including IAP write-backs)	–	–	–	–	–	115	–	115		
Movements due to risk parameters and other changes	–	(472)	–	57	–	(35)	–	(450)		
<b>Loan impairment expense for the year</b>		(315)		(426)		344		(397)		
Write-offs	–	–	–	–	(593)	(593)	(593)	(593)		
Recoveries	–	–	–	–	–	111	–	111		
Foreign exchange and other movements	1,125	13	40	12	(1)	32	1,164	57		
<b>Closing balance as at 30 June 2022</b>	<b>814,832</b>	<b>1,157</b>	<b>123,585</b>	<b>2,269</b>	<b>6,326</b>	<b>1,369</b>	<b>944,743</b>	<b>4,795</b>		
Transfers to/(from)										
Stage 1	119,052	1,860	(118,857)	(1,845)	(195)	(15)	–	–	–	–
Stage 2	(199,960)	(766)	202,326	952	(2,366)	(186)	–	–	–	–
Stage 3	(558)	(18)	(4,431)	(347)	4,989	365	–	–	–	–
Net re-measurement on transfers between stages	–	(1,419)	–	2,353	–	257	–	1,191		
Net financial assets originated	84,070	364	(39,221)	(799)	(2,048)	(201)	42,801	(636)		
Movement in existing IAP (including IAP write-backs)	–	–	–	–	–	212	–	212		
Movements due to risk parameters and other changes	–	352	–	43	–	(141)	–	254		
<b>Loan impairment expense for the year</b>		373		357		291		1,021		
Write-offs	–	–	–	–	(634)	(634)	(634)	(634)		
Recoveries	–	–	–	–	–	95	–	95		
Foreign exchange and other movements	5,420	10	647	19	1	44	6,068	73		
<b>Closing balance as at 30 June 2023</b>	<b>822,856</b>	<b>1,540</b>	<b>164,049</b>	<b>2,645</b>	<b>6,073</b>	<b>1,165</b>	<b>992,978</b>	<b>5,350</b>		

1 Following the adoption of APRA's revised capital framework from 1 January 2023, the Group implemented a number of new models for the domestic home lending portfolio, including new provisioning models which resulted in a higher proportion of exposures allocated to Stage 2 as at 30 June 2023, closer to industry averages. These exposures remain performing and well secured resulting in a low likelihood of loss and no significant change in total provisioning levels.

2 The assessment of significant increase in credit risk includes the impact of forward looking multiple economic scenarios in addition to adjustments for emerging risks at an industry, geographic location or a particular portfolio segment level, which are calculated by stressing an exposure's internal credit rating grade at the reporting date. This accounts for approximately 62% of Stage 2 credit exposures for the Bank as at 30 June 2023 (30 June 2022: 61%).

3 As at 30 June 2023, total provisions include \$154 million in relation to financial guarantees and other off Balance Sheet instruments (30 June 2022: \$108 million).

# Notes to the financial statements

For the year ended 30 June 2023

## 3.2 Loan impairment expense and provisions for impairment (continued)

### Write-offs

	<b>Group</b>	
	<b>30 Jun 23</b>	<b>30 Jun 22</b>
	<b>%</b>	<b>%</b>
<b>Write-offs net of recoveries to average loans and other receivables</b>		
Home loans	<b>0.00</b>	0.01
Other consumer	<b>1.40</b>	1.31
Non-retail	<b>0.12</b>	0.13
<b>Total</b>	<b>0.06</b>	0.07

Of the total \$684 million loans written-off by the Group during the year ended 30 June 2023 (30 June 2022: \$685 million), \$355 million remain subject to enforcement activity (30 June 2022: \$332 million). Of the total \$634 million loans written-off by the Bank during the year ended 30 June 2023 (30 June 2022: \$593 million), \$331 million remain subject to enforcement activity (30 June 2022: \$276 million).

## ACCOUNTING POLICIES

By providing loans to customers, the Group bears the risk that the future circumstances of customers might change, including their ability to repay their loans in part or in full. While the Group's credit and responsible lending policies aim to minimise this risk, there will always be instances where the Group will not receive the full amount owed and hence a provision for impaired loans will be necessary.

A description of the key components of the Group's impairment methodology is provided below.

### Expected credit loss (ECL) model

The ECL model applies to all financial assets measured at amortised cost, debt securities measured at fair value through Other Comprehensive Income, finance lease receivables, loan commitments and financial guarantee contracts not measured at fair value through profit or loss (FVTPL). The model uses a three-stage approach to recognition of expected credit losses. Financial assets migrate through these stages based on changes in credit risk since origination:

- Stage 1 – 12 months ECL – Performing loans**

On origination, an impairment provision equivalent to 12 months ECL is recognised. 12 months ECL is the credit losses expected to arise from defaults occurring over the next 12 months.

- Stage 2 – Lifetime ECL – Performing loans that have experienced a significant increase in credit risk (SICR)**

Financial assets that have experienced a SICR since origination are transferred to Stage 2 and an impairment provision equivalent to lifetime ECL is recognised. Lifetime ECL is the credit losses expected to arise from defaults occurring over the remaining life of financial assets. If credit quality improves in a subsequent period such that the increase in credit risk since origination is no longer considered significant the exposure is reclassified to Stage 1 and the impairment provision reverts to 12 months ECL.

- Stage 3 – Lifetime ECL – Non-performing loans**

Financial assets in default and assets restructured due to the borrower's financial difficulty or hardship are transferred to Stage 3 and an impairment provision equivalent to lifetime ECL is recognised.

Credit losses for financial assets in Stage 1 and Stage 2 are assessed for impairment collectively, whilst those in Stage 3 are subjected to either collective or individual assessment of ECL.

### Significant increase in credit risk (SICR)

SICR is assessed by comparing the risk of default occurring over the expected life of the financial asset at reporting date to the corresponding risk of default at origination. The Group considers all available qualitative and quantitative information that is relevant to assessing SICR.

For non-retail portfolios, such as the corporate risk rated portfolio and the asset finance portfolio, the risk of default is defined using the existing Risk Rated Probability of Default (PD) Masterscale. The PD Masterscale is used in internal credit risk management and includes 24 risk grades that are assigned at a customer level using rating tools reflecting customer specific financial and non-financial information and management's experienced credit judgement. Internal credit risk ratings are updated regularly on the basis of the most recent financial and non-financial information.

The Group uses a Retail Masterscale in the ECL measurement on personal loans, credit cards and home loans. The Retail Masterscale has 16 risk grades that are assigned to retail accounts based on their credit quality scores determined through a credit quality scorecard. SME retail portfolios use a similar approach and are mapped to SME Retail pools. Risk grades and pools are updated monthly as credit quality scorecards are recalculated based on new behavioural information.

For significant portfolios, the primary indicator of SICR is a significant deterioration in an exposure's internal credit rating grade between origination and reporting date. Application of the primary SICR indicator uses a sliding threshold such that an exposure with a higher credit quality at origination would need to experience a more significant downgrade compared to a lower credit quality exposure before SICR is triggered. The level of downgrade required to trigger SICR for each origination grade has been defined for each significant portfolio.

The assessment of significant increase in credit risk includes the impact of forward looking multiple economic scenarios in addition to adjustments for emerging risks at an industry, geographic location or a particular portfolio segment level, which are calculated by stressing an exposure's internal credit rating grade at the reporting date. This accounts for approximately 62% of Stage 2 exposures for the Group and 62% for the Bank as at 30 June 2023 (30 June 2022: 62% for the Group and 61% for the Bank).

# Notes to the financial statements

For the year ended 30 June 2023

## 3.2 Loan impairment expense and provisions for impairment (continued)

The Group also uses secondary SICR indicators as backstops in combination with the primary SICR indicator, including:

- arrears status that incorporates a rebuttable presumption of 30 days past due;
- a retail exposure entering a financial hardship status; and
- a non-retail exposure's referral to Group Credit Structuring.

For a number of small portfolios, which are not considered significant individually or in combination, the Group applies simplified provisioning approaches that differ from the description above. 30 days past due is used as a primary indicator of SICR on exposures in these portfolios.

### Definition of default, non-performing assets and write-offs

The definition of default used in measuring ECL is aligned to the definition used for internal credit risk management purposes across all portfolios. Default occurs when there are indicators that a borrower is unlikely to meet contractual credit obligations to the Group in full, or the exposure is 90 days past due. Non-performing credit exposures include exposures that are in default and exposures that have been restructured due to the borrower's financial difficulty or hardship.

Loans are written off when there is no reasonable expectation of recovery. Unsecured retail loans are generally written off when repayments become 180 days past due. Secured loans are generally written off when assets pledged to the Group have been realised and there are no further prospects of additional recovery.

### ECL measurement

ECL is a probability weighted expected credit loss estimated by evaluating a range of possible outcomes and taking into account the time value of money, past events, current conditions and forecasts of future economic conditions.

The Group uses the following collective provisioning models in calculating ECL for significant portfolios:

- **Retail lending:** Personal Loans model, Credit Cards model, Home Loans model; and
- **Non-retail lending:** Corporate Risk Rated model, Asset Finance model, Retail SME model.

For each significant portfolio ECL is calculated as a product of the following credit risk factors at a facility level:

- **Probability of default (PD):** The likelihood that a borrower will be unable to pay its obligations in full without having to take actions such as realising security or that the borrower will become 90 days overdue on an obligation or contractual commitment;
- **Exposure at default (EAD):** The expected Balance Sheet exposure at default. The Group generally calculates EAD as the higher of the drawn balance and total credit limit, except for the credit cards portfolio, for which the EAD calculation also takes into account the probability of unused limits being drawn down; and
- **Loss given default (LGD):** The amount that is not expected to be recovered following default.

Secured retail exposures and defaulted non-retail exposures are assessed for impairment through an Individually Assessed Provisions (IAP) process if expected losses are in excess of \$20,000. Impairment provisions on these exposures are calculated directly as the difference between the defaulted asset's carrying value and the present value of expected future cash flows including cash flows from realisation of collateral, where applicable.

### Lifetime of an exposure

For exposures in Stage 2 and Stage 3 impairment provisions are determined as a lifetime expected loss. The Group uses a range of approaches to estimate expected lives of financial instruments subject to ECL requirements:

- **Non-revolving products in corporate portfolios:** Expected life is determined as a maximum contractual period over which the Group is exposed to credit risk;
- **Non-revolving retail products:** For fixed term products such as personal loans and home loans, expected life is determined using behavioural term analysis and does not exceed the maximum contractual period; and
- **Revolving products in corporate and retail portfolios:** For revolving products that include both a loan and an undrawn commitment, such as credit cards and corporate lines of credit, the Group's contractual ability to cancel the undrawn limits and demand repayments does not limit the exposure to credit losses to the contractual notice period. For such products, ECL is measured over the behavioural life.

### Forward-looking information

Credit risk factors of PD and LGD used in the ECL calculation are point-in-time estimates based on current conditions and adjusted to include the impact of multiple probability-weighted future forecast economic scenarios.

Forward looking PD and LGD factors are modelled for each significant portfolio based on macroeconomic factors that are most closely correlated with credit losses in the relevant portfolios. Each of the four scenarios (refer below) includes a forecast of relevant macroeconomic variables which differ by portfolio:

- **Retail portfolios:** Interest rates, unemployment rate, GDP per capita and house price index; and
- **Non-retail lending:** Unemployment rate, GDP, Business Investment, Disposable Income and exchange rates.

New Zealand equivalents of a subset of the above macroeconomic variables are used for retail credit exposures originated in New Zealand.

The Group uses the following four alternative macroeconomic scenarios to reflect an unbiased probability-weighted range of possible future outcomes in estimating ECL for significant portfolios:

- **Central scenario:** This scenario is based on the Group's internal economic forecasts and market consensus as well as other assumptions used in business planning and forecasting;

# Notes to the financial statements

For the year ended 30 June 2023

## 3.2 Loan impairment expense and provisions for impairment (continued)

- Downside scenario:** This scenario contemplates the potential impact of possible, but less likely, adverse macroeconomic conditions, resulting from significant inflationary pressures exacerbated by supply chain disruptions, shortages of goods and heightened energy prices compounded by geopolitical risks;
- Upside scenario:** This scenario is included to account for the potential impact of remote, more favourable macroeconomic conditions. Relative to the Central scenario, the Upside scenario features stronger growth in economic output, further improvement in labour market conditions, lower interest rates and a stronger housing market; and
- Severe downside scenario:** This scenario contemplates the potentially severe impact of remote, extremely adverse macroeconomic conditions. Relative to the Downside scenario, this scenario features a sharper contraction with a slower recovery in economic output, heightened and prolonged weakness in the labour market, and more severe declines in house prices, while interest rates are reduced to accommodative levels.

The table below provides a summary of key macroeconomic variables used in the Central and Downside scenarios as at 30 June 2023.

	Central Financial year		Downside Financial year	
	2024	2025	2024	2025
GDP (annual % change)	1. 4	1. 7	(5. 5)	(2. 0)
Unemployment rate (%) <sup>1</sup>	4. 4	4. 5	8. 5	8. 9
Cash rate (%) <sup>1</sup>	4. 4	4. 1	5. 4	5. 4
House prices (annual % change)	1. 0	3. 0	(25. 7)	(5. 0)
CPI (annual % change) <sup>2</sup>	3. 8	2. 5	8. 0	6. 0
AUD/USD exchange rate <sup>1</sup>	0. 67	0. 67	0. 60	0. 60
NZ unemployment rate (%) <sup>1</sup>	4. 7	4. 6	8. 0	8. 5
NZ cash rate (%) <sup>1</sup>	5. 3	3. 5	7. 5	7. 5
NZ house prices (annual % change)	1. 1	14. 3	(20. 0)	(5. 0)

1 Spot rate at 30 June.

2 CPI is not a variable used in ECL models, however, it is considered by the Group in deriving forecast macroeconomic variables used in ECL models.

The requirement to probability-weight possible future outcomes captures the uncertainty inherent in the credit outlook, and changes in that uncertainty over time. Weights are assigned to each scenario based on management's best estimate of the proportion of potential future loss outcomes that each scenario represents. The same economic scenarios and probability weights apply across all portfolios. The following probability weights applied at 30 June 2023 and 2022:

Scenario	Combined weighting	
	30 Jun 23	30 Jun 22
Central and Upside	57. 5%	52. 5%
Downside and Severe Downside	42. 5%	47. 5%

During the year ended 30 June 2023, macroeconomic scenarios were revised for the current weaker economic conditions, including higher interest rates and slower growth. In order to reflect the increased likelihood of the weaker Central and Upside scenarios, the Group increased the combined weighting of the Central and Upside scenarios from 52.5% to 57.5%. This led to a commensurate decrease in the combined weighting of the Downside and Severe Downside scenarios from 47.5% to 42.5%.

The Group's assessment of SICR also incorporates the impact of multiple probability-weighted future forecast economic scenarios on exposures' internal risk grades using the same four forecast macroeconomic scenarios as described above.

In estimating impairment provisions on individually significant defaulted exposures, the Group generally applies prudent assumptions in estimating recovery cash flows. Incorporating multiple forecast economic scenarios in estimates is not expected to significantly affect the level of impairment provisions on these credit exposures.

# Notes to the financial statements

For the year ended 30 June 2023

## 3.2 Loan impairment expense and provisions for impairment (continued)

### Incorporation of experienced credit judgement

Management exercises credit judgement in assessing if an exposure has experienced SICR and in determining the amount of impairment provisions at each reporting date. Where applicable, credit risk factors (PD and LGD) are adjusted upwards to incorporate reasonable and supportable forward looking information about known or expected risks for specific segments of portfolios that would otherwise not have been considered in the modelling process. Credit judgement is used to determine the degree of adjustment to be applied and considers information such as emerging risks at an industry, geographic and portfolio segment level.

The Group also applies overlays which are determined based on a range of techniques including stress testing, benchmarking, scenario analysis and expert judgement. Overlays are subject to internal governance and applied as an incremental ECL top-up amount to the impacted portfolio segments.

As at 30 June 2022, the Group held \$571 million of overlays for emerging risks, including the potential impacts of higher interest rates, inflationary pressures, and the residual risks associated with the impacts of COVID-19. This included \$87 million in relation to the Group's non-retail lending portfolios and \$484 million in relation to retail portfolios. The amount of overlays held by the Group reduced during the year ended 30 June 2023 as a result of the reversal of uncertainties associated with the impact of COVID-19. As at 30 June 2023, the Group held \$525 million overlays for emerging risks, including the potential impacts of higher interest rates and inflationary pressures. The overlays included \$25 million in relation to the Group's non-retail lending portfolio and \$500 million in relation to retail portfolios.

The Group also applies additional overlays and forward-looking adjustments for other factors that cannot be adequately accounted for through the ECL models.

### Sensitivity of provisions for impairment to changes in forward looking assumptions

As described above, the Group applies four alternative macroeconomic scenarios (Central, Upside, Downside and Severe downside scenarios) to reflect an unbiased probability-weighted range of possible future outcomes in estimating ECL.

The table below provides approximate levels of provisions for impairment under the Central and Downside scenarios for the Group and the Bank assuming 100% weighting was applied to each scenario and holding all other assumptions constant. As noted above, these scenarios and their associated weights have been selected based on the expected range of potential future loss outcomes.

	Group		Bank	
	30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 23 \$M	30 Jun 22 \$M
Reported probability-weighted ECL	5,950	5,347	5,350	4,795
100% Central scenario	3,832	3,591	3,232	3,190
100% Downside scenario	7,893	6,117	7,293	5,503

### Sensitivity of provisions for impairment to SICR assessment criteria

If 1% of Stage 1 credit exposures as at 30 June 2023 was included in Stage 2, provisions for impairment would increase by approximately \$125 million for the Group and \$117 million for the Bank (30 June 2022: \$151 million for the Group and \$138 million for the Bank).

If 1% of Stage 2 credit exposures as at 30 June 2023 was included in Stage 1, provisions for impairment would decrease by approximately \$25 million for the Group and \$23 million for the Bank (30 June 2022: \$23 million for the Group and \$21 million for the Bank).

# Notes to the financial statements

For the year ended 30 June 2023

## 4. Our deposits and funding activities

### OVERVIEW

Stable and well diversified funding sources are critical to the Group's ability to fund its lending and investing activities, and support its business growth.

Our main sources of funding include customer deposits, term funds raised in domestic and offshore wholesale markets via issuing debt securities and loan capital, and term funding from central banks. The Group also relies on repurchase agreements as a source of short-term wholesale funding. Refer to Note 9.4 for the Group's management of liquidity and funding risk.

### 4.1 Deposits and other public borrowings

	Group		Bank	
	30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 23 \$M	30 Jun 22 \$M
<b>Australia</b>				
Certificates of deposit	28,870	27,081	28,870	27,081
Term deposits	171,348	131,155	171,348	131,155
On-demand and short-term deposits	457,127	440,500	457,127	440,499
Deposits not bearing interest	110,045	131,828	110,019	131,805
Securities sold under agreements to repurchase <sup>1</sup>	36	14,097	36	14,179
<b>Total Australia</b>	<b>767,426</b>	<b>744,661</b>	<b>767,400</b>	<b>744,719</b>
<b>Overseas</b>				
Certificates of deposit	15,914	18,536	12,517	15,930
Term deposits	39,748	27,980	5,137	3,329
On-demand and short-term deposits	31,777	35,414	718	626
Deposits not bearing interest	9,656	11,928	21	30
Securities sold under agreements to repurchase <sup>1</sup>	474	19,067	474	19,067
<b>Total overseas</b>	<b>97,569</b>	<b>112,925</b>	<b>18,867</b>	<b>38,982</b>
<b>Total deposits and other public borrowings</b>	<b>864,995</b>	<b>857,586</b>	<b>786,267</b>	<b>783,701</b>

<sup>1</sup> During the year ended 30 June 2023, the Group established a new portfolio of repurchase transactions. This portfolio is managed and its performance is evaluated on a fair value basis. Repurchase transactions entered into during the year and included in this portfolio are presented in Liabilities at fair value through Income Statement.

The majority of the amounts are due to be settled within 12 months of the Balance Sheet date.

### Uninsured deposits

Uninsured deposits refer to accounts or products that are deemed ineligible for compensation, or balances in excess of the threshold for compensation, under the deposit guarantee schemes for the country in which the deposits are held. For the Group, this primarily relates to deposit balances in excess of the threshold for compensation or deemed ineligible under the Australian Government's Financial Claim Scheme. As at 30 June 2023, \$526,450 million of the Group's deposit balances were ineligible for government based deposit insurance schemes in their relevant country of jurisdiction (30 June 2022: \$496,306 million).

The contractual maturity of uninsured certificates of deposit and term deposits as at 30 June 2023 is presented below:

	Group				
	At 30 June 2023				
	Maturing	Maturing		Maturing	Total
		between	between	after 12	
	3 months or less	3 and 6 months	6 and 12 months	months	\$M
<b>Australia</b>					
Certificates of deposit	21,095	5,919	1,806	50	28,870
Term deposits	56,552	26,349	31,090	4,211	118,202
<b>Total Australia</b>	<b>77,647</b>	<b>32,268</b>	<b>32,896</b>	<b>4,261</b>	<b>147,072</b>
<b>Overseas</b>					
Certificates of deposit	5,337	5,141	5,114	322	15,914
Term deposits	17,349	11,875	8,182	2,261	39,667
<b>Total overseas</b>	<b>22,686</b>	<b>17,016</b>	<b>13,296</b>	<b>2,583</b>	<b>55,581</b>
<b>Total uninsured certificates of deposits and term deposits</b>	<b>100,333</b>	<b>49,284</b>	<b>46,192</b>	<b>6,844</b>	<b>202,653</b>

# Notes to the financial statements

For the year ended 30 June 2023

## 4.1 Deposits and other public borrowings (continued)

### ACCOUNTING POLICIES

Deposits from customers include certificates of deposit, term deposits, savings deposits and other demand deposits. Deposits are initially recognised at their fair value less directly attributable transaction costs. Subsequent to initial recognition, they are measured at amortised cost. Interest incurred is recognised within Net interest income using the effective interest method.

Securities sold under repurchase agreements are retained on the Balance Sheet where substantially all the risks and rewards of ownership remain with the Group. A liability for the agreed repurchase amount is recognised within Deposits and other public borrowings. Repurchase transactions that are managed on a fair value basis are presented within Liabilities at fair value through Income Statement.

## 4.2 Liabilities at fair value through Income Statement

	Group		Bank	
	30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 23 \$M	30 Jun 22 \$M
Securities sold under agreements to repurchase <sup>1</sup>	32,671	—	32,841	—
Debt instruments	1,125	1,174	—	—
Trading liabilities	6,307	6,097	6,307	6,097
<b>Total liabilities at fair value through Income Statement</b>	<b>40,103</b>	<b>7,271</b>	<b>39,148</b>	<b>6,097</b>

<sup>1</sup> During the year ended 30 June 2023, the Group established a new portfolio of repurchase transactions. This portfolio is managed and its performance is evaluated on a fair value basis.

The majority of the amounts are expected to be settled within 12 months of the Balance Sheet date.

The amount that would be contractually required to be paid at maturity to the holders of the financial liabilities designated at fair value through Income Statement for the Group is \$40,167 million (30 June 2022: \$7,271 million) and for the Bank is \$39,240 million (30 June 2022: \$6,097 million).

### ACCOUNTING POLICIES

The Group designates certain liabilities at fair value through the Income Statement on origination when doing so eliminates or reduces an accounting mismatch, when the liabilities are managed and their performance is evaluated on a fair value basis or where the liabilities contain embedded derivatives which must otherwise be separated and carried at fair value. Trading liabilities are incurred principally for the purpose of repurchasing or settling in the near term and are measured at fair value through the Income Statement.

Subsequent to initial recognition, liabilities are measured at fair value. Changes in fair value, excluding those due to changes in the Group's own credit risk in relation to liabilities designated at fair value through the Income Statement on origination, are recognised in Net other operating income. Changes in fair value relating to the Group's own credit risk in relation to liabilities designated at fair value through the Income Statement on origination are recognised in Other Comprehensive Income. Interest incurred is recognised within Net interest income on a contractual rate basis, including amortisation of any premium/ discount.

This category includes a portfolio of repurchase transactions which is managed and for which performance is evaluated on a fair value basis.

# Notes to the financial statements

For the year ended 30 June 2023

## 4.3 Debt issues

	Note	Group		Bank	
		30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 23 \$M	30 Jun 22 \$M
Medium-term notes		74,855	61,271	59,829	48,918
Commercial paper		7,800	19,306	7,197	15,576
Securitisation notes	4.5	7,241	7,473	—	—
Covered bonds	4.5	32,371	28,852	28,867	25,446
<b>Total debt issues<sup>1</sup></b>		<b>122,267</b>	<b>116,902</b>	<b>95,893</b>	<b>89,940</b>
<b>Short-term debt issues by currency</b>					
USD		7,855	19,231	7,252	15,500
AUD		900	575	900	575
GBP		2,551	709	2,551	709
Other currencies		870	76	870	76
<b>Total short-term debt issues</b>		<b>12,176</b>	<b>20,591</b>	<b>11,573</b>	<b>16,860</b>
<b>Long-term debt issues by currency<sup>2</sup></b>					
USD <sup>3</sup>		39,335	34,395	32,748	29,533
EUR		25,077	25,650	17,454	19,050
AUD		29,302	23,019	21,906	15,340
GBP		4,404	3,796	4,531	3,812
NZD		2,822	3,063	189	183
JPY		1,602	1,259	1,576	1,232
Other currencies		7,549	5,129	5,916	3,930
<b>Total long-term debt issues</b>		<b>110,091</b>	<b>96,311</b>	<b>84,320</b>	<b>73,080</b>
<b>Maturity distribution of debt issues<sup>4</sup></b>					
Less than twelve months		28,540	36,876	23,047	29,773
Greater than twelve months		93,727	80,026	72,846	60,167
<b>Total debt issues</b>		<b>122,267</b>	<b>116,902</b>	<b>95,893</b>	<b>89,940</b>

1 Debt issues include a \$2,128 million increase from unrealised movements due to foreign exchange losses partly offset by fair value hedge adjustments (30 June 2022: \$1,520 million decrease from unrealised movements due to fair value hedge adjustments partly offset by foreign exchange losses).

2 Long-term debt disclosed relates to debt issues which have a maturity at inception of greater than 12 months.

3 Includes US\$600 million notes issued by the Group in June 2022 through ASB, its New Zealand subsidiary. While the issuance qualifies as Tier 2 capital under Reserve Bank of New Zealand requirements, it does not qualify for inclusion in the Group's Tier 2 capital due to the lack of contractual features that give rise to conversion or write-off at the point of non-viability.

4 Represents the remaining contractual maturity of the underlying instrument.

The Group's long-term debt issues include notes issued under the: USD70 billion Euro Medium Term Note Programme; the USD50 billion US Medium Term Note Programme; USD40 billion Covered Bond Programme; Unlimited Domestic Debt Programme; Unlimited ASB Domestic Medium Term Note Programme; USD25 billion CBA New York Branch Medium Term Note Programme; EUR7 billion ASB Covered Bond Programme; USD10 billion ASB US Medium Term Note Programme and other applicable debt documentation. Notes issued under debt programmes are both fixed and variable rate. Interest rate risk associated with the notes is incorporated within the Bank's interest rate risk framework. The Bank, from time to time, as part of its Balance Sheet management, may consider opportunities to repurchase outstanding long-term debt pursuant to open-market purchases or other means. Such repurchases help manage the Bank's debt maturity profile, overall funding costs and assist in meeting regulatory changes and requirements.

## ACCOUNTING POLICIES

Debt issues include short and long-term debt issues of the Group and consist of commercial paper, securitisation notes, covered bonds and medium-term notes.

Debt issues are initially measured at fair value and subsequently measured at amortised cost.

Interest, as well as premiums, discounts and associated issue expenses are recognised in the Income Statement using the effective interest method from the date of issue, to ensure the carrying value of securities equals their redemption value by maturity date. Any profits or losses arising from redemption prior to maturity are taken to the Income Statement in the period in which they are realised.

The Group hedges interest rate and foreign currency rate risk on certain debt issues. When fair value hedge accounting is applied to fixed rate debt issues, the carrying values are adjusted for changes in fair value related to the hedged risks.

# Notes to the financial statements

For the year ended 30 June 2023

## 4.4 Term funding from central banks

	Group		Bank	
	30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 23 \$M	30 Jun 22 \$M
Term Funding Facility with the RBA	49,637	51,137	49,637	51,137
Term Funding Facilities with the RBNZ	4,583	3,670	—	—
<b>Term funding from central banks</b>	<b>54,220</b>	<b>54,807</b>	<b>49,637</b>	<b>51,137</b>

The Term Funding Facility (TFF) was announced by the RBA in March 2020 as a part of a package of measures to support the Australian economy during the COVID-19 pandemic. Under the TFF, the RBA offered three-year funding to authorised deposit taking institutions through repurchase transactions. Prior to 4 November 2020, TFF funding was provided at a fixed pricing of 0.25% p.a. From 4 November 2020, TFF funding was provided at a fixed rate of 0.1% p.a. Funding was drawn down between May 2020 and June 2021 when the facility closed to new drawdowns. Of the total \$49,637 million outstanding TFF balance, \$47,347 million will mature within 12 months of the Balance Sheet date, and \$2,290 million will mature after 12 months.

Term funding facilities with RBNZ include the Term Lending Facility (TLF) and Funding for Lending Programme (FLP) which were introduced to provide liquidity to the banking system in New Zealand during the COVID-19 pandemic. FLP funding was available until 6 December 2022 and provides funding at a floating rate, equal to Official Cash Rate (OCR), for a term of three years. TLF funding was available until 28 July 2021 at a fixed rate based on the prevailing OCR at the time of the transaction, for a duration of one year with the option to renew annually up to a maximum period of five years. Of the total \$4,583 million outstanding TLF and FLP balances, \$450 million will mature within 12 months of Balance Sheet date, and \$4,133 million will mature after 12 months.

## ACCOUNTING POLICIES

The term funding liabilities are initially recognised at fair value and subsequently measured at amortised cost using the effective interest method.

# Notes to the financial statements

For the year ended 30 June 2023

## 4.5 Securitisation, covered bonds and transferred assets

The Group enters into transactions in the normal course of business that transfers financial assets to counterparties or to Special Purpose Vehicles (SPVs). Transferred financial assets that do not qualify for derecognition are typically associated with repurchase agreements and our covered bonds and securitisation programmes. The underlying assets remain on the Group's Balance Sheet.

At the Balance Sheet date, transferred financial assets that did not qualify for derecognition and their associated liabilities are as follows:

	Group					
	Repurchase agreements		Covered bonds		Securitisation <sup>1</sup>	
	30 Jun 23	30 Jun 22	30 Jun 23	30 Jun 22	30 Jun 23	30 Jun 22
	\$M	\$M	\$M	\$M	\$M	\$M
Carrying amount of transferred assets	41,378	39,326	38,982	36,771	7,889	8,144
Carrying amount of associated liabilities <sup>2</sup>	41,299	36,754	32,371	28,852	7,241	7,473
For those liabilities that have recourse only to the transferred assets:						
Fair value of transferred assets					7,839	8,073
Fair value of associated liabilities					7,233	7,441
<b>Net position</b>					<b>606</b>	<b>632</b>
Bank						
	Repurchase agreements		Covered bonds		Securitisation <sup>3,4</sup>	
	30 Jun 23	30 Jun 22	30 Jun 23	30 Jun 22	30 Jun 23	30 Jun 22
	\$M	\$M	\$M	\$M	\$M	\$M
	41,549	39,408	34,171	32,009	7,889	8,144
Carrying amount of transferred assets	41,469	36,836	28,867	25,447	7,689	7,984
For those liabilities that have recourse only to the transferred assets:						
Fair value of transferred assets					7,839	8,073
Fair value of associated liabilities					7,689	7,984
<b>Net position</b>					<b>150</b>	<b>89</b>

1 Securitisation liabilities of the Group include RMBS notes issued by securitisation SPVs and held by external investors.

2 Carrying amounts of associated liabilities for repurchase agreements are presented before the effect of Balance Sheet netting.

3 Securitisation liabilities of the Bank include borrowings from securitisation SPVs, recognised on transfer of residential mortgages by the Bank. The carrying amounts of associated liabilities from securitisation SPVs are recorded under loans due to controlled entities.

4 Securitisation assets exclude \$133,621 million of assets (30 June 2022: \$161,277 million), where the Bank holds all of the issued instruments of the securitisation vehicle.

# Notes to the financial statements

For the year ended 30 June 2023

## 4.5 Securitisation, covered bonds and transferred assets (continued)

### ACCOUNTING POLICIES

#### Repurchase agreements

Securities sold under agreement to repurchase are retained on the Balance Sheet when substantially all the risks and rewards of ownership remain with the Group, and the counterparty liability is included separately on the Balance Sheet when cash consideration is received.

#### Securitisation programmes

The Group pools and equitably assigns residential mortgages as securities to investors through a series of wholly controlled securitisation vehicles. Where the Group retains substantially all of the risks and rewards associated with the mortgages, it continues to recognise the mortgages on the Balance Sheet. The Group is entitled to any residual income of the securitisation programmes after all payments due to investors have been met, where the Group is the income unitholder. The investors have recourse only to the pool of mortgages in the SPV they have invested in.

#### Covered bonds programmes

To complement existing wholesale funding sources, the Group has established two global covered bond programmes for the Bank and ASB. Certain residential mortgages have been assigned to SPV's associated with covered bond programmes to provide security on the payments to investors. The Group is entitled to any residual income after all payments due to covered bond investors have been met. As the Group retains substantially all of the risks and rewards associated with the mortgages, it continues to recognise the mortgages on the Balance Sheet. The covered investors have dual recourse to the Bank and the covered pool assets.

#### Critical accounting judgements and estimates

The Group exercises judgement to assess whether a structured entity should be consolidated based on the Bank's power over the relevant activities of the entity and the significance of its exposure to variable returns of the structured entity. Such assessments are predominantly required for the Group's securitisation programmes, and structured transactions such as covered bond programmes.

# Notes to the financial statements

For the year ended 30 June 2023

## 5. Our investing, trading and other banking activities

### OVERVIEW

In addition to loans, the Group holds other assets to support its activities. Cash and liquid assets, Receivables from financial institutions, trading assets and investment securities are held for liquidity purposes, to generate returns and to meet customer demand. The mix and nature of assets is driven by multiple factors including the Board's risk appetite, regulatory requirements, customer demand and the generation of shareholder returns.

The Group also transacts derivatives to meet customer demand and to manage its financial risks (interest rate, foreign currency, commodity and credit risks).

Refer to Note 9.1 for additional information relating to the Group's approach to managing financial risks through the use of derivatives.

### 5.1 Cash and liquid assets

	Group		Bank	
	30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 23 \$M	30 Jun 22 \$M
Notes, coins, cash at banks and money at short call	107,172	119,355	98,730	109,250
Securities purchased under agreements to resell <sup>1</sup>	9,447	41,799	9,637	41,724
<b>Total cash and liquid assets</b>	<b>116,619</b>	<b>161,154</b>	<b>108,367</b>	<b>150,974</b>

<sup>1</sup> During the year ended 30 June 2023, the Group established a new portfolio of repurchase transactions. This portfolio is managed and its performance is evaluated on a fair value basis. Reverse repurchase transactions entered into during the year and included in this portfolio are presented in Assets at fair value through Income Statement.

### ACCOUNTING POLICIES

Cash and liquid assets include cash at branches, cash at banks, nostro balances, money at call with an original maturity of three months or less and securities purchased under agreements to resell. Cash and liquid assets are initially recognised at fair value and subsequently measured at amortised cost. Interest is recognised in the Income Statement using the effective interest method.

Securities, including bonds and equities, purchased under agreements to resell are not recognised in the financial statements where substantially all the risks and rewards of ownership remain with the counterparty. An asset for the agreed resale amount by the counterparty is recognised within Cash and liquid assets. Reverse repurchase transactions that are managed on a fair value basis are presented within Assets at fair value through Income Statement.

### 5.2 Receivables from and payables to financial institutions

	Group		Bank	
	30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 23 \$M	30 Jun 22 \$M
Collateral placed	5,243	5,885	4,908	5,507
Other receivables	836	960	514	564
<b>Receivables from financial institutions</b>	<b>6,079</b>	<b>6,845</b>	<b>5,422</b>	<b>6,071</b>
Collateral received	5,802	7,948	5,567	7,566
Other payables	16,108	18,104	15,699	17,755
<b>Payables to financial institutions</b>	<b>21,910</b>	<b>26,052</b>	<b>21,266</b>	<b>25,321</b>

As at 30 June 2023 and 2022, receivables and payables from financial institutions are expected to be settled within 12 months of the Balance Sheet date.

### ACCOUNTING POLICIES

Receivables from and payables to financial institutions include cash collateral, short-term deposits and other balances. Cash collateral includes initial and variation margins in relation to derivative transactions and varies based on trading activities. Receivables from and payables to financial institutions are initially recognised at fair value and subsequently measured at amortised cost.

# Notes to the financial statements

For the year ended 30 June 2023

## 5.3 Assets at fair value through Income Statement

	Group		Bank	
	30 Jun 23 \$M	30 Jun 22 <sup>1</sup> \$M	30 Jun 23 \$M	30 Jun 22 <sup>1</sup> \$M
<b>Assets at fair value through Income Statement</b>				
<b>Trading</b>				
Government bonds, notes and securities	14,728	8,595	14,721	8,590
Corporate and financial institution bonds, notes and securities	5,729	3,812	5,729	3,812
Commodities	2,042	2,916	2,042	2,916
<b>Total trading assets</b>	<b>22,499</b>	<b>15,323</b>	<b>22,492</b>	<b>15,318</b>
<b>Other</b>				
Securities purchased under agreements to resell <sup>2</sup>	38,999	—	39,069	—
Commodities financing and other lending	6,079	9,930	6,079	9,930
Shares and equity investments	50	62	1	1
<b>Total other assets at fair value through Income Statement</b>	<b>45,128</b>	<b>9,992</b>	<b>45,149</b>	<b>9,931</b>
<b>Total assets at fair value through Income Statement</b>	<b>67,627</b>	<b>25,315</b>	<b>67,641</b>	<b>25,249</b>
<b>Maturity distribution of assets at fair value through Income Statement</b>				
Less than twelve months	65,499	23,767	65,606	23,791
More than twelve months	2,078	1,486	2,034	1,457
Maturity undefined	50	62	1	1
<b>Total assets at fair value through Income Statement</b>	<b>67,627</b>	<b>25,315</b>	<b>67,641</b>	<b>25,249</b>

1 Comparative information has been restated to conform to presentation in the current period.

2 During the year ended 30 June 2023, the Group established a new portfolio of repurchase transactions. This portfolio is managed and its performance is evaluated on a fair value basis.

## ACCOUNTING POLICIES

Assets at fair value through Income Statement include financial assets held for trading, commodity financing transactions, and other financial assets designated at fair value through profit or loss. This category includes a portfolio of reverse repurchase transactions which is managed and for which performance is evaluated on a fair value basis.

Trading assets are those acquired principally for sale in the near term. Commodity inventories are measured at fair value less costs to sell in accordance with the broker trader exemption under AASB 102 *Inventories*.

Commodity financing and other lending are mandatorily recognised at fair value through profit or loss, because the contractual cash flows are not solely payments of principal and interest. Other financial assets are measured at fair value through profit or loss, because they are managed with the objective of realising cash flows through sale. Assets at fair value through Income Statement are measured at fair value with changes in fair value recognised in Net other operating income.

# Notes to the financial statements

For the year ended 30 June 2023

## 5.4 Derivative financial instruments and hedge accounting

Derivative financial instruments are contracts for which values are derived from one or more underlying prices, indexes or other variables. Derivatives are classified as "held for trading" or "held for hedging". Held for trading derivatives are contracts entered into in order to meet customers' needs, to undertake market making and positioning activities, or for risk management purposes that are not designated in hedge accounting relationships. Held for hedging derivatives are instruments held for risk management purposes, which meet the criteria for hedge accounting.

	Group			
	30 Jun 23		30 Jun 22	
	Fair value asset \$M	Fair value liability \$M	Fair value asset \$M	Fair value liability \$M
<b>Derivative assets and liabilities</b>				
Derivatives held for trading	20,862	(21,899)	30,020	(30,490)
Hedging derivatives	3,083	(3,448)	5,716	(3,409)
<b>Total derivative assets/(liabilities)</b>	<b>23,945</b>	<b>(25,347)</b>	<b>35,736</b>	<b>(33,899)</b>
 <b>Bank</b>				
	30 Jun 23		30 Jun 22	
	Fair value asset \$M	Fair value liability \$M	Fair value asset \$M	Fair value liability \$M
<b>Derivative assets and liabilities</b>				
Derivatives held for trading	22,068	(23,619)	31,395	(32,186)
Hedging derivatives	3,517	(3,109)	6,379	(2,816)
<b>Total derivative assets/(liabilities)</b>	<b>25,585</b>	<b>(26,728)</b>	<b>37,774</b>	<b>(35,002)</b>

### Trading derivatives

The fair value of derivative financial instruments held for trading are set out in the following tables:

Held for trading derivatives are expected to be recovered or due to be settled within 12 months of the Balance Sheet date.

	Group			
	30 Jun 23		30 Jun 22 <sup>1</sup>	
	Fair value asset \$M	Fair value liability \$M	Fair value asset \$M	Fair value liability \$M
<b>Derivative assets and liabilities</b>				
Foreign exchange rate related contracts:				
Forwards	9,713	(9,512)	15,718	(13,778)
Swaps	7,020	(5,185)	9,253	(8,844)
Options	187	(211)	435	(351)
<b>Total foreign exchange rate related contracts</b>	<b>16,920</b>	<b>(14,908)</b>	<b>25,406</b>	<b>(22,973)</b>
Interest rate related contracts:				
Swaps	1,771	(5,059)	1,712	(4,683)
Futures	1	–	7	(22)
Options	1,391	(1,678)	1,312	(1,594)
<b>Total interest rate related contracts</b>	<b>3,163</b>	<b>(6,737)</b>	<b>3,031</b>	<b>(6,299)</b>
Credit related swaps	26	(49)	19	(9)
Equity related contracts:				
Options	–	(4)	–	(7)
<b>Total equity related contracts</b>	<b>–</b>	<b>(4)</b>	<b>–</b>	<b>(7)</b>
Commodity related contracts:				
Swaps	576	(158)	1,198	(1,044)
Futures	109	–	229	–
Options	14	(22)	57	(131)
<b>Total commodity related contracts</b>	<b>699</b>	<b>(180)</b>	<b>1,484</b>	<b>(1,175)</b>
Identified embedded derivatives	54	(21)	80	(27)
<b>Total derivative assets/(liabilities) held for trading</b>	<b>20,862</b>	<b>(21,899)</b>	<b>30,020</b>	<b>(30,490)</b>

<sup>1</sup> Comparative information has been restated to conform to presentation in the current period.

# Notes to the financial statements

For the year ended 30 June 2023

## 5.4 Derivative financial instruments and hedge accounting (continued)

Derivative assets and liabilities	Bank			
	30 Jun 23		30 Jun 22 <sup>1</sup>	
	Fair value asset \$M	Fair value liability \$M	Fair value asset \$M	Fair value liability \$M
Foreign exchange rate related contracts:				
Forwards	9,640	(9,498)	15,567	(13,723)
Swaps	7,739	(6,014)	10,166	(9,623)
Options	180	(209)	426	(349)
Derivatives held with controlled entities	606	(1,070)	631	(1,076)
Total foreign exchange rate related contracts	18,165	(16,791)	26,790	(24,771)
Interest rate related contracts:				
Swaps	1,731	(4,886)	1,702	(4,573)
Futures	1	–	7	(22)
Options	1,391	(1,678)	1,312	(1,594)
Derivatives held with controlled entities	1	(11)	2	(8)
Total interest rate related contracts	3,124	(6,575)	3,023	(6,197)
Credit related swaps	26	(49)	19	(9)
Equity related contracts:				
Options	–	(4)	–	(7)
Total equity related contracts	–	(4)	–	(7)
Commodity related contracts:				
Swaps	576	(157)	1,198	(1,044)
Futures	109	–	228	–
Options	14	(22)	57	(131)
Total commodity related contracts	699	(179)	1,483	(1,175)
Identified embedded derivatives	54	(21)	80	(27)
<b>Total derivative assets/(liabilities) held for trading</b>	<b>22,068</b>	<b>(23,619)</b>	<b>31,395</b>	<b>(32,186)</b>

<sup>1</sup> Comparative information has been restated to conform to presentation in the current period.

Held for trading derivatives are expected to be recovered or due to be settled within 12 months of the Balance Sheet date.

## ACCOUNTING POLICIES

Derivatives held for trading purposes are initially recognised at fair value. Subsequent to initial recognition, gains or losses on derivatives are recognised in the Income Statement.

# Notes to the financial statements

For the year ended 30 June 2023

## 5.4 Derivative financial instruments and hedge accounting (continued)

### Hedging instruments

The following tables provide details of the Group's and the Bank's hedging instruments by the type of hedge relationship in which they are designated and the type of hedged risk.

Hedged risk	Group 30 Jun 23					
	Notional amounts				Fair Value	
	Due within 1 year \$M	Due from 1 to 5 years \$M	Due beyond 5 years \$M	Total \$M	Derivative Asset \$M	Derivative Liability \$M
<b>Fair value hedges</b>	Interest rate	13,437	31,035	29,751	<b>74,223</b>	10 (600)
	Interest rate and foreign exchange	3,201	13,750	13,411	<b>30,362</b>	2,052 (2,724)
<b>Total fair value hedges</b>		<b>16,638</b>	<b>44,785</b>	<b>43,162</b>	<b>104,585</b>	2,062 (3,324)
<b>Cash flow hedges</b>	Interest rate	434,917	180,738	9,037	<b>624,692</b>	8 (5)
	Foreign exchange	3,473	5,988	3,738	<b>13,199</b>	960 (78)
	Commodity price	5	30	24	<b>59</b>	20 –
<b>Total cash flow hedges</b>		<b>438,395</b>	<b>186,756</b>	<b>12,799</b>	<b>637,950</b>	988 (83)
<b>Net investment hedges</b>	Foreign exchange	5,281	–	–	<b>5,281</b>	33 (41)
<b>Total hedging derivative assets/(liabilities)</b>		<b>460,314</b>	<b>231,541</b>	<b>55,961</b>	<b>747,816</b>	3,083 (3,448)

Hedged risk	Group 30 Jun 22					
	Notional amounts				Fair Value	
	Due within 1 year \$M	Due from 1 to 5 years \$M	Due beyond 5 years \$M	Total \$M	Derivative Asset \$M	Derivative Liability \$M
<b>Fair value hedges</b>	Interest rate	9,467	34,997	32,398	<b>76,862</b>	20 (479)
	Interest rate and foreign exchange	4,826	13,584	14,454	<b>32,864</b>	3,661 (2,570)
<b>Total fair value hedges</b>		<b>14,293</b>	<b>48,581</b>	<b>46,852</b>	<b>109,726</b>	3,681 (3,049)
<b>Cash flow hedges</b>	Interest rate	160,476	218,263	7,618	<b>386,357</b>	11 (24)
	Foreign exchange	4,839	2,367	5,954	<b>13,160</b>	1,968 (330)
	Commodity price	6	28	30	<b>64</b>	38 –
<b>Total cash flow hedges</b>		<b>165,321</b>	<b>220,658</b>	<b>13,602</b>	<b>399,581</b>	2,017 (354)
<b>Net investment hedges</b>	Foreign exchange	532	–	–	<b>532</b>	18 (6)
<b>Total hedging derivative assets/(liabilities)</b>		<b>180,146</b>	<b>269,239</b>	<b>60,454</b>	<b>509,839</b>	5,716 (3,409)

# Notes to the financial statements

For the year ended 30 June 2023

## 5.4 Derivative financial instruments and hedge accounting (continued)

Hedged risk	Bank					Fair Value	
	Notional amounts				Total	Derivative Asset <sup>1</sup> \$M	Derivative Liability <sup>1</sup> \$M
	Due within 1 year \$M	Due from 1 to 5 years \$M	Due beyond 5 years \$M				
<b>Fair value hedges</b>							
Interest rate	12,865	28,144	25,208	<b>66,217</b>		24	(580)
Interest rate and foreign exchange	4,730	16,924	14,886	<b>36,540</b>		2,565	(2,389)
<b>Total fair value hedges</b>	<b>17,595</b>	<b>45,068</b>	<b>40,094</b>	<b>102,757</b>		<b>2,589</b>	<b>(2,969)</b>
<b>Cash flow hedges</b>							
Interest rate	416,123	146,289	8,449	<b>570,861</b>		3	(6)
Foreign exchange	3,473	5,866	4,500	<b>13,839</b>		872	(121)
Commodity price	5	30	24	<b>59</b>		20	—
<b>Total cash flow hedges</b>	<b>419,601</b>	<b>152,185</b>	<b>12,973</b>	<b>584,759</b>		<b>895</b>	<b>(127)</b>
<b>Net investment hedges</b>	<b>Foreign exchange</b>	<b>3,032</b>	<b>—</b>	<b>—</b>	<b>3,032</b>	<b>33</b>	<b>(13)</b>
<b>Total hedging derivative assets/(liabilities)</b>		<b>440,228</b>	<b>197,253</b>	<b>53,067</b>	<b>690,548</b>	<b>3,517</b>	<b>(3,109)</b>

1 Derivative assets include \$1,451 million of derivatives held with controlled entities, derivative liabilities include \$745 million of derivatives held with controlled entities.

Hedged risk	Bank					Fair Value	
	Notional amounts				Total	Derivative Asset <sup>1</sup> \$M	Derivative Liability <sup>1</sup> \$M
	Due within 1 year \$M	Due from 1 to 5 years \$M	Due beyond 5 years \$M				
<b>Fair value hedges</b>							
Interest rate	7,207	24,269	26,204	<b>57,680</b>		31	(468)
Interest rate and foreign exchange	7,468	10,471	14,241	<b>32,180</b>		4,436	(2,000)
<b>Total fair value hedges</b>	<b>14,675</b>	<b>34,740</b>	<b>40,445</b>	<b>89,860</b>		<b>4,467</b>	<b>(2,468)</b>
<b>Cash flow hedges</b>							
Interest rate	145,634	180,571	7,301	<b>333,506</b>		7	(20)
Foreign exchange	2,183	3,274	6,660	<b>12,117</b>		1,850	(322)
Commodity price	6	28	30	<b>64</b>		38	—
<b>Total cash flow hedges</b>	<b>147,823</b>	<b>183,873</b>	<b>13,991</b>	<b>345,687</b>		<b>1,895</b>	<b>(342)</b>
<b>Net investment hedges</b>	<b>Foreign exchange</b>	<b>532</b>	<b>—</b>	<b>—</b>	<b>532</b>	<b>17</b>	<b>(6)</b>
<b>Total hedging derivative assets/(liabilities)</b>		<b>163,030</b>	<b>218,613</b>	<b>54,436</b>	<b>436,079</b>	<b>6,379</b>	<b>(2,816)</b>

1 Derivative assets include \$1,998 million of derivatives held with controlled entities, derivative liabilities include \$408 million of derivatives held with controlled entities.

The Bank will be required to post collateral on derivatives with securitisation and covered bond trusts it controls, or novate the derivatives to other appropriately rated counterparties in the event that the Bank's credit rating falls below specified thresholds. The thresholds for collateral posting vary between two and three notches from the current rating, depending on the ratings agency. The thresholds for novation vary between four and six notches from the current rating, depending on the ratings agency. The fair value of funding these collateral arrangements has been recognised by the Bank as a funding valuation adjustment. The adjustment did not have a material impact on the Bank's Income Statement for the year. As the arrangement is between the Bank and the trusts, the fair value is eliminated on consolidation and will only be recognised by the Group if the trusts are deconsolidated.

As at 30 June 2023, the weighted average fixed interest rate of interest rate swaps hedging interest rate risk was 2.93% (30 June 2022: 1.14%). The major currency pairs of cross currency swaps designated in hedge relationships are receive USD/pay AUD and receive EUR/pay USD with weighted average foreign currency rates of: AUD/USD 0.76 and USD/EUR 0.83 (30 June 2022: AUD/USD 0.78, USD/EUR 0.84).

In addition to derivative instruments used to hedge foreign currency risk, the Group and the Bank designate debt issues as hedging instruments of certain foreign exchange risk exposures. The carrying value of debt issues designated as cash flow hedging instruments as at 30 June 2023 was \$1,008 million with average maturity of 6 years for the Group (30 June 2022: \$899 million with average maturity of five years) and nil for the Bank (30 June 2022: nil).

# Notes to the financial statements

For the year ended 30 June 2023

## 5.4 Derivative financial instruments and hedge accounting (continued)

### Hedged items in fair value hedges

The tables below provides details of the Group's and the Bank's hedged items designated in fair value hedge relationships by the type of hedged risk.

Hedged items	Hedged risk	Group			
		Carrying amount \$M	Fair value adjustment <sup>1,2</sup> \$M	Carrying amount \$M	Fair Value adjustment <sup>1,2</sup> \$M
Investment securities at fair value through Other Comprehensive Income	Interest rate	52,040	(2,871)	44,814	(2,364)
Investment securities at fair value through Other Comprehensive Income	Interest rate and foreign exchange	5,325	(474)	6,407	(284)
Loans and other receivables	Interest rate	411	(3)	745	1
Deposits and other public borrowings	Interest rate	(5,567)	23	(1,475)	12
Deposits and other public borrowings	Interest rate and foreign exchange	—	—	—	—
Debt issues	Interest rate	(28,011)	1,434	(12,416)	773
Debt issues	Interest rate and foreign exchange	(55,134)	4,972	(58,806)	3,329
Loan capital	Interest rate	(5,129)	1,083	(8,339)	1,594
Loan capital	Interest rate and foreign exchange	(11,542)	1,752	(8,876)	509

Hedged items	Hedged risk	Bank			
		Carrying amount \$M	Fair value adjustment <sup>1,2</sup> \$M	Carrying amount \$M	Fair value adjustment <sup>1,2</sup> \$M
Investment securities at fair value through Other Comprehensive Income	Interest rate	46,216	(2,462)	38,894	(1,891)
Investment securities at fair value through Other Comprehensive Income	Interest rate and foreign exchange	5,325	(474)	6,407	(284)
Loans and other receivables	Interest rate	378	(3)	686	1
Shares in and loans to controlled entities	Interest rate	753	(15)	759	(9)
Shares in and loans to controlled entities	Interest rate and foreign exchange	21,514	(2,447)	19,949	(1,621)
Deposits and other public borrowings	Interest rate	(5,567)	23	(1,475)	12
Deposits and other public borrowings	Interest rate and foreign exchange	—	—	—	—
Debt issues	Interest rate	(8,939)	1,019	(10,402)	692
Debt issues	Interest rate and foreign exchange	(44,398)	3,798	(36,084)	2,387
Loan capital	Interest rate	(4,225)	1,083	(8,306)	1,589
Loan capital	Interest rate and foreign exchange	(11,542)	1,752	(7,160)	509

1 Represents the accumulated amount of the fair value adjustment included in the carrying amount. The cumulative amount that is related to ceased hedge relationships where the risk being hedged was interest rate and foreign exchange risk is nil.

2 Changes in fair value of the hedged item used as a basis to determine effectiveness. The changes in fair value of the hedged items are recognised in Net other operating income.

# Notes to the financial statements

For the year ended 30 June 2023

## 5.4 Derivative financial instruments and hedge accounting (continued)

### Hedged items in cash flow hedges and net investment hedges

The tables below provides details of the Group's and the Bank's hedged items designated in cash flow and net investment hedge relationships by the type of hedged risk.

Hedged items	Hedged risk	Group			
		30 Jun 23		30 Jun 22	
		Cash flow hedge reserve <sup>1</sup> \$M	Foreign currency translation reserve <sup>2</sup> \$M	Cash flow hedge reserve <sup>1</sup> \$M	Foreign currency translation reserve <sup>2</sup> \$M
<b>Cash flow hedges</b>					
Investment securities at fair value through Other Comprehensive Income	Foreign exchange	(4)	–	(7)	–
Loans and other receivables	Interest rate	(6,928)	–	(7,546)	–
Loans and other receivables	Foreign exchange	(23)	–	(86)	–
Deposits and other public borrowings	Interest rate	4,072	–	6,087	–
Debt issues	Interest rate	131	–	35	–
Debt issues	Foreign exchange	(41)	–	114	–
Loan capital	Interest rate	–	–	–	–
Loan capital	Foreign exchange	233	–	158	–
Highly probable forecast transactions <sup>3</sup>	Foreign exchange	(51)	–	(31)	–
Highly probable forecast transactions	Commodity price	13	–	30	–
<b>Net investment hedges</b>					
Foreign operations	Foreign exchange	–	(20)	–	12
<b>Total</b>		<b>(2,598)</b>	<b>(20)</b>	<b>(1,246)</b>	<b>12</b>

<sup>1</sup> Represents the accumulated effective amount of the hedging instrument deferred to Cash flow hedge reserve. The cumulative amount related to ceased hedge relationships where the risk being hedged was interest rate and foreign exchange risk is a gain of \$32 million (30 June 2022: \$27 million loss). A cumulative gain of \$46 million related to ceased hedge relationships was amortised to Income Statement during the period (30 June 2022: \$21 million gain).

<sup>2</sup> Represents the accumulated effective amount of the hedging instrument deferred to Foreign currency translation reserve. The cumulative amount related to ceased hedge relationships where the risk being hedged was foreign exchange risk is nil (30 June 2022: nil).

<sup>3</sup> A \$1 million loss was reclassified to the Income Statement during the period as a result of highly probable forecast transactions no longer meeting the required criteria (30 June 2022: \$2 million loss).

# Notes to the financial statements

For the year ended 30 June 2023

## 5.4 Derivative financial instruments and hedge accounting (continued)

Hedged items	Hedged risk	Bank		Bank	
		30 Jun 23	Foreign currency translation reserve <sup>2</sup> \$M	30 Jun 22	Foreign currency translation reserve <sup>2</sup> \$M
		Cash flow hedge reserve <sup>1</sup> \$M		Cash flow hedge reserve <sup>1</sup> \$M	
<b>Cash flow hedges</b>					
Investment securities at fair value through Other Comprehensive Income	Foreign exchange	(4)	–	(7)	–
Loans and other receivables	Interest rate	(6,206)	–	(6,815)	–
Loans and other receivables	Foreign exchange	(23)	–	(86)	–
Shares in and loans to controlled entities	Interest rate	–	–	–	–
Shares in and loans to controlled entities	Foreign exchange	(69)	–	(97)	–
Deposits and other public borrowings	Interest rate	3,177	–	5,126	–
Debt issues	Interest rate	9	–	34	–
Debt issues	Foreign exchange	117	–	132	–
Loan capital	Interest rate	–	–	–	–
Loan capital	Foreign exchange	191	–	156	–
Highly probable forecast transactions	Commodity price	13	–	30	–
<b>Net investment hedges</b>					
Foreign operations	Foreign exchange	–	(10)	–	12
<b>Total</b>		<b>(2,795)</b>	<b>(10)</b>	<b>(1,527)</b>	<b>12</b>

1 Represents the accumulated effective amount of the hedging instrument deferred to Cash flow hedge reserve. The cumulative amount related to ceased hedge relationships where the risk being hedged was interest rate and foreign exchange risk is a loss of \$18 million (30 June 2022: \$30 million loss). A cumulative loss of \$3 million related to ceased hedge relationships was amortised to Income Statement during the period (30 June 2022: \$21 million gain).

2 Represents the accumulated effective amount of the hedging instrument deferred to Foreign currency translation reserve. The cumulative amount related to ceased hedge relationships where the risk being hedged was foreign exchange risk is nil (30 June 2022: nil).

# Notes to the financial statements

For the year ended 30 June 2023

## 5.4 Derivative financial instruments and hedge accounting (continued)

### Hedge effectiveness

The tables below details effectiveness of the Group's and the Bank's hedges by the type of hedge relationship and the type of hedged risk.

	Group					
	30 Jun 23			30 Jun 22		
	Change in value of hedged item <sup>1</sup> \$M	Change in value of hedging instrument \$M	Hedge ineffectiveness recognised in Income Statement <sup>2</sup> \$M	Change in value of hedged item <sup>1</sup> \$M	Change in value of hedging instrument \$M	Hedge ineffectiveness recognised in Income Statement <sup>2</sup> \$M
<b>Fair value hedges</b>						
Interest rate	(133)	106	(27)	(2,697)	2,683	(14)
Interest rate and foreign exchange	(558)	578	20	5,449	(5,427)	22
Foreign exchange	–	–	–	–	–	–
<b>Total fair value hedges</b>	<b>(691)</b>	<b>684</b>	<b>(7)</b>	<b>2,752</b>	<b>(2,744)</b>	<b>8</b>
<b>Cash flow hedges and net investment hedges</b>						
Interest rate	1,297	(1,296)	1	2,564	(2,575)	(11)
Foreign exchange	(1,267)	1,275	8	(2,307)	2,309	2
Commodity prices	17	(18)	(1)	(45)	50	5
<b>Total cash flow hedges and net investment hedges</b>	<b>47</b>	<b>(39)</b>	<b>8</b>	<b>212</b>	<b>(216)</b>	<b>(4)</b>

1 Changes in value of the hedged item for Fair value hedges is recognised in Net other operating income. Changes in value of the hedged item for Cash flow hedges are not recognised in the financial statements and are only used as a basis for calculating ineffectiveness. During the year, the unrealised losses deferred to the Cash flow hedge reserve were \$7 million (30 June 2022: unrealised losses of \$213 million) and a loss recognised in the Foreign currency translation reserve was \$32 million (30 June 2022: \$1 million gain).

2 Hedge ineffectiveness is recognised in Net other operating income.

	Bank					
	30 Jun 23			30 Jun 22		
	Change in value of hedged item <sup>1</sup> \$M	Change in value of hedging instrument \$M	Hedge ineffectiveness recognised in Income Statement <sup>2</sup> \$M	Change in value of hedged item <sup>1</sup> \$M	Change in value of hedging instrument \$M	Hedge ineffectiveness recognised in Income Statement <sup>2</sup> \$M
<b>Fair value hedges</b>						
Interest rate	(284)	255	(29)	(2,338)	2,327	(11)
Interest rate and foreign exchange	707	(644)	63	1,351	(1,388)	(37)
Foreign exchange	10	(10)	–	–	–	–
<b>Total fair value hedges</b>	<b>433</b>	<b>(399)</b>	<b>34</b>	<b>(987)</b>	<b>939</b>	<b>(48)</b>
<b>Cash flow hedges and net investment hedges</b>						
Interest rate	1,367	(1,369)	(2)	2,793	(2,805)	(11)
Foreign exchange	(1,187)	1,194	7	(1,749)	1,751	2
Commodity prices	17	(18)	(1)	(45)	50	5
<b>Total cash flow hedges and net investment hedges</b>	<b>197</b>	<b>(193)</b>	<b>4</b>	<b>999</b>	<b>(1,004)</b>	<b>(4)</b>

1 Changes in value of the hedged item for Fair value hedges is recognised in Net other operating income. Changes in value of the hedged item for Cash flow hedges are not recognised in the financial statements and are only used as a basis for calculating ineffectiveness. During the year, the unrealised losses deferred to the Cash flow hedge reserve were \$171 million (30 June 2022: unrealised losses of \$1,000 million), and a loss recognised in the Net investment hedge reserve was \$22 million (30 June 2022: \$1 million gain).

2 Hedge ineffectiveness is recognised in Net other operating income.

# Notes to the financial statements

For the year ended 30 June 2023

## 5.4 Derivative financial instruments and hedge accounting (continued)

### ACCOUNTING POLICIES

#### **Derivatives transacted for hedging purposes**

Derivatives are initially measured at fair value. Subsequent to initial recognition, gains or losses on derivatives are recognised in the Income Statement, unless they are entered into for hedging purposes and designated in a cash flow hedge.

#### **Hedging strategy and hedge accounting**

The Group risk management strategy (refer to notes 9.1 and 9.3) is to manage market risks within risk limits to minimise profit and capital volatility. The use of derivative and other hedging instruments for hedging purposes gives rise to potential volatility in the Income Statement because of mismatches in the accounting treatment between derivatives and other hedging instruments and the underlying exposures being hedged. The Group and the Bank apply hedge accounting to reduce volatility in the Income Statement from hedging activities undertaken.

#### **Fair value hedges**

Fair value hedges are used by the Group to manage exposure to changes in the fair value of an asset, liability or unrecognised firm commitment, predominantly associated with investment securities, debt issues and loan capital. Changes in fair values can arise from fluctuations in interest or foreign exchange rates. The Group principally uses interest rate swaps, cross currency swaps and futures to protect against such fluctuations.

Changes in the value of fair value hedges are recognised in the Income Statement, together with changes in the fair value of the hedged asset or liability that are attributable to the hedged risk. All gains and losses associated with the ineffective portion of fair value hedge relationships are recognised immediately as Net other operating income.

If the hedge relationship no longer meets the criteria for hedge accounting, it is discontinued. For fair value hedges of interest rate risk, the fair value adjustment to the hedged item is amortised to the Income Statement from the date of discontinuation over the period to maturity of the previously designated hedge relationship based on a recalculated effective interest rate. If the hedged item is sold or repaid, the unamortised fair value adjustment is recognised immediately in the Income Statement.

#### **Cash flow hedges**

Cash flow hedges are used by the Group to manage exposure to variability in future cash flows, which could affect profit or loss and may result from fluctuations in interest and exchange rates or in commodity prices on financial assets, financial liabilities or highly probable forecast transactions, predominantly associated with floating rate domestic loans and deposits. The Group principally uses interest rate swaps, cross currency swaps, futures and commodity related swaps to protect against such fluctuations.

Changes in fair value associated with the effective portion of a cash flow hedge are recognised through Other Comprehensive Income in the Cash flow hedge reserve within equity. Ineffective portions are recognised immediately in the Income Statement. Amounts deferred in equity are transferred to the Income Statement in the period in which the hedged forecast transaction takes place.

When a hedging instrument expires or is sold, terminated or exercised, or when the hedge no longer meets the criteria for hedge accounting, any cumulative gain or loss existing in equity at that time remains in equity and is reclassified to profit or loss in the period in which the hedged item affects profit or loss. When a forecast transaction is no longer expected to occur, the cumulative gain or loss that was reported in equity is recycled immediately to the Income Statement. Where it is appropriate, non-derivative financial assets and liabilities are also designated as hedging instruments in cash flow hedge relationships.

#### **Net investment hedges**

The Group holds investments in foreign operations, where changes in net assets resulting from changes in foreign currency rates are recognised in the Foreign currency translation reserve and result in volatility in shareholders' equity. To protect against the foreign currency risk, the Group enters into foreign currency forwards that are designated as hedging instruments in net investment hedges. Gains and losses on derivative contracts relating to the effective portion of the net investment hedge are recognised in the Foreign currency translation reserve in equity. Ineffective portions are recognised immediately in the Income Statement. Gains and losses accumulated in equity are included in the Income Statement when the foreign subsidiary or branch is disposed of.

#### **Risk components**

In some hedging relationships, the Group and the Bank designate risk components of hedged items as follows:

- benchmark interest rate risk as a component of interest rate risk, such as the Bank Bill Benchmark Rate component; and
- spot exchange rate risk as a component of foreign currency risk for foreign currency denominated financial assets and liabilities.

Hedging the benchmark interest rate risk or spot exchange rate risk components results in other risks, such as credit risk and liquidity risk, being excluded from the hedge accounting relationship.

#### **Economic relationships and hedge effectiveness**

The Group performs both prospective and retrospective tests to determine the economic relationship between the hedged item and the hedging instrument, and to assess hedge effectiveness. At inception of the hedge relationship, prospective testing is performed on a matched terms basis. This test checks that the critical terms are matched between the hedging instrument and the hedged item. At the same time a hedging ratio is established by matching the notional of the derivatives with the principal of the portfolio or financial instruments being hedged. In most cases the ratio is 100%. Retrospective testing for each reporting period uses a regression model, which compares the change in the fair value of the hedged item and the change in the fair value of the hedging instrument. For a hedge to be deemed effective, the change in fair values should be within 80% to 125% of each other. Should the result fall outside this range the hedge would be deemed ineffective and recognised immediately through the Income Statement in line with each hedge relationship policy above.

# Notes to the financial statements

For the year ended 30 June 2023

## 5.4 Derivative financial instruments and hedge accounting (continued)

Sources of hedge ineffectiveness affecting hedge accounting are:

- differences in discounting between the hedged item and the hedging instrument. Collateralised derivatives are discounted using Overnight Indexed Swaps (OIS) discount curves, which are not applied to the hedged item;
- change in the credit risk of the hedging instrument; and
- mismatches between the contractual terms of the hedged item and the hedging instrument.

No other sources of hedge ineffectiveness have arisen during the year.

### Embedded derivatives

In certain instances, a derivative may be embedded within a financial liability host contract. It is accounted for separately as a stand-alone derivative at fair value through the Income Statement, where:

- the host contract is not carried at fair value through the Income Statement; and
- the economic characteristics and risks of the embedded derivative are not closely related to the host contract.

# Notes to the financial statements

For the year ended 30 June 2023

## 5.5 Investment securities

	Group		Bank	
	30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 23 \$M	30 Jun 22 \$M
<b>Investment securities at fair value through OCI</b>				
Government bonds, notes and securities	65,865	60,386	63,161	57,492
Corporate and financial institution bonds, notes and securities	7,723	8,269	6,141	6,567
Covered bonds, mortgage backed securities and SSA <sup>1</sup>	9,084	8,821	6,537	6,547
Shares and equity investments	1,400	1,610	1,393	1,585
<b>Total investment securities at fair value through OCI</b>	<b>84,072</b>	<b>79,086</b>	<b>77,232</b>	<b>72,191</b>
<b>Investment securities at amortised cost</b>				
Mortgage backed securities	2,032	3,217	2,032	3,217
<b>Total investment securities at amortised cost</b>	<b>2,032</b>	<b>3,217</b>	<b>2,032</b>	<b>3,217</b>
<b>Total investment securities</b>	<b>86,104</b>	<b>82,303</b>	<b>79,264</b>	<b>75,408</b>

1 Supranational, Sovereign and Agency Securities (SSA).

As at 30 June 2023, investment securities at fair value through Other Comprehensive Income expected to be recovered within 12 months of the Balance Sheet date were \$12,154 million (30 June 2022: \$12,108 million) for the Group, and \$10,551 million (30 June 2022: \$10,069 million) for the Bank. As at 30 June 2023, investment securities at amortised cost amounts expected to be recovered within 12 months of the Balance Sheet date were \$1,671 million (30 June 2022: \$1,124 million) for the Group and the Bank.

## Maturity distribution and yield analysis

	Group									
	Maturity period at 30 June 2023									
	0 to 1 year \$M	%	1 to 5 years \$M	%	5 to 10 years \$M	%	10 or more years \$M	%	Non-maturing \$M	Total \$M
<b>Investment securities at fair value through OCI</b>										
Government bonds, notes and securities	5,559	3.81	23,380	4.44	26,296	4.45	10,630	4.80	—	65,865
Corporate and financial institution bonds, notes and securities	5,144	4.47	2,456	5.08	123	4.72	—	—	—	7,723
Covered bonds, mortgage backed securities and SSA	1,426	5.25	5,301	4.95	1,288	4.87	1,069	5.59	—	9,084
Shares and equity investments	—	—	—	—	—	—	—	—	1,400	1,400
<b>Total investment securities at fair value through OCI</b>	<b>12,129</b>		<b>31,137</b>		<b>27,707</b>		<b>11,699</b>		<b>1,400</b>	<b>84,072</b>
<b>Investment securities at amortised cost</b>										
Mortgage backed securities	—	—	—	—	—	—	2,032	5.66	—	2,032
<b>Total investment securities</b>	<b>12,129</b>		<b>31,137</b>		<b>27,707</b>		<b>13,731</b>		<b>1,400</b>	<b>86,104</b>

# Notes to the financial statements

For the year ended 30 June 2023

## 5.5 Investment securities (continued)

### ACCOUNTING POLICIES

Investment securities primarily include publicly traded debt securities held as part of the Group's liquidity portfolio.

#### Investment securities at fair value through Other Comprehensive Income

##### Debt securities

This category includes debt securities held within the business model whose objective is achieved by both collecting contractual cash flows and selling the assets. The contractual cash flows on these financial assets comprise payments of principal and interest only. These securities are initially recognised at their fair value plus directly attributable transaction costs. Subsequent to initial recognition, they are measured at fair value through Other Comprehensive Income.

Interest income and foreign exchange gains and losses on these securities are recognised in the Income Statement. The securities are assessed for impairment using the expected credit loss approach described in Note 3.2. Impairment is recognised in the Loan impairment expense line in the Income Statement.

When debt securities at fair value through Other Comprehensive Income are derecognised, the cumulative gain or loss recognised in Other Comprehensive Income is reclassified to the Net other operating income line in the Income Statement.

##### Equity securities

This category also includes non-traded equity instruments designated at fair value through Other Comprehensive Income. Fair value gains and losses and foreign exchange gains and losses on these equity instruments are recognised in Other Comprehensive Income and are not reclassified to the Income Statement on derecognition.

#### Investment securities at amortised cost

This category includes debt securities held within the business model whose objective is to hold financial assets in order to collect contractual cash flows. The contractual cash flows on these financial assets comprise the payment of principal and interest only. These securities are initially recognised at their fair value plus directly attributable transaction costs. Subsequent to initial recognition, they are measured at amortised cost using the effective interest method and are presented net of provisions for impairment. For the accounting policy on provisions for impairment, refer to Note 3.2.

# Notes to the financial statements

For the year ended 30 June 2023

## 6. Other assets

### OVERVIEW

The Group's other assets comprise of assets not included in its lending, investing, trading and other banking activities. Other assets include right-of-use assets and Property, plant and equipment held for own use and for lease through our asset finance businesses. Other assets also include software, brand names and goodwill. These assets support the Group's business activities.

#### 6.1 Property, plant and equipment

	Group		Bank	
	30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 23 \$M	30 Jun 22 \$M
<b>Right-of-use assets</b>				
At cost	4,473	4,202	4,073	3,861
Accumulated depreciation	(1,993)	(1,535)	(1,805)	(1,399)
<b>Closing balance</b>	<b>2,480</b>	<b>2,667</b>	<b>2,268</b>	<b>2,462</b>
<b>Land and buildings</b>				
At 30 June valuation	480	481	457	448
<b>Total land and buildings</b>	<b>480</b>	<b>481</b>	<b>457</b>	<b>448</b>
<b>Leasehold improvements</b>				
At cost	1,507	1,490	1,319	1,316
Accumulated depreciation	(1,004)	(1,040)	(872)	(921)
<b>Closing balance</b>	<b>503</b>	<b>450</b>	<b>447</b>	<b>395</b>
<b>Equipment</b>				
At cost	1,649	1,797	1,244	1,308
Accumulated depreciation	(1,229)	(1,404)	(945)	(1,060)
<b>Closing balance</b>	<b>420</b>	<b>393</b>	<b>299</b>	<b>248</b>
<b>Total right-of-use assets and property, plant and equipment held for own use</b>	<b>3,883</b>	<b>3,991</b>	<b>3,471</b>	<b>3,553</b>
<b>Assets held as lessor</b>				
At cost	1,592	1,294	116	108
Accumulated depreciation and impairment	(525)	(398)	(38)	(34)
<b>Closing balance</b>	<b>1,067</b>	<b>896</b>	<b>78</b>	<b>74</b>
<b>Total Property, plant and equipment</b>	<b>4,950</b>	<b>4,887</b>	<b>3,549</b>	<b>3,627</b>

# Notes to the financial statements

For the year ended 30 June 2023

## 6.1 Property, plant and equipment (continued)

Reconciliation of movements in the carrying amount of Property, plant and equipment is set out below:

	Group		Bank	
	30 Jun 23	30 Jun 22	30 Jun 23	30 Jun 22
	\$M	\$M	\$M	\$M
<b>Right-of-use assets</b>				
Carrying amount at the beginning of the year	2,667	2,992	2,462	2,741
Additions	294	186	232	177
Disposals	(21)	(20)	(21)	(20)
Depreciation	(467)	(490)	(407)	(437)
Foreign currency translation adjustment	7	(1)	2	1
<b>Carrying amount at the end of the period</b>	<b>2,480</b>	<b>2,667</b>	<b>2,268</b>	<b>2,462</b>
<b>Land and buildings</b>				
Carrying amount at the beginning of the year	481	491	448	450
Additions	15	16	11	7
Disposals	(22)	(36)	(11)	(23)
Net revaluations	25	42	29	43
Depreciation	(25)	(22)	(25)	(20)
Reclassification to assets held for sale	5	(9)	5	(9)
Foreign currency translation adjustment	1	(1)	–	–
<b>Carrying amount at the end of the year</b>	<b>480</b>	<b>481</b>	<b>457</b>	<b>448</b>
<b>Leasehold improvements</b>				
Carrying amount at the beginning of the year	450	464	395	397
Additions	154	97	143	97
Disposals	(11)	(10)	(11)	(10)
Depreciation	(92)	(100)	(81)	(89)
Foreign currency translation adjustment	2	(1)	1	–
<b>Carrying amount at the end of the year</b>	<b>503</b>	<b>450</b>	<b>447</b>	<b>395</b>
<b>Equipment</b>				
Carrying amount at the beginning of the year	393	490	248	288
Additions	187	107	153	78
Disposals	(2)	(7)	(2)	(5)
Depreciation	(131)	(145)	(100)	(113)
Other transfers <sup>1</sup>	(29)	(50)	–	–
Foreign currency translation adjustment	2	(2)	–	–
<b>Carrying amount at the end of the year</b>	<b>420</b>	<b>393</b>	<b>299</b>	<b>248</b>
<b>Assets held as lessor</b>				
Carrying amount at the beginning of the year	896	847	74	77
Additions	246	16	7	–
Disposals	(35)	(24)	–	–
Other transfers <sup>1</sup>	29	50	–	–
Impairment (losses)/reversals <sup>2</sup>	(6)	68	–	–
Depreciation	(63)	(61)	(3)	(3)
<b>Carrying amount at the end of the year</b>	<b>1,067</b>	<b>896</b>	<b>78</b>	<b>74</b>
<b>Total Property, plant and equipment</b>	<b>4,950</b>	<b>4,887</b>	<b>3,549</b>	<b>3,627</b>

<sup>1</sup> During the year ended 30 June 2023, \$29 million of assets were leased out and transferred from equipment to assets under lease as a result of a sublease arrangement. (30 June 2022: \$50 million were leased out and transferred from equipment to assets under lease).

<sup>2</sup> During the year ended 30 June 2023, the Group recognised \$6 million impairment loss on leased assets (30 June 2022: \$68 million impairment reversal).

# Notes to the financial statements

For the year ended 30 June 2023

## 6.1 Property, plant and equipment (continued)

### ACCOUNTING POLICIES

The Group measures its land and buildings at fair value, based on annual independent market valuations performed during the year. These fair values fall under the Level 3 category of the fair value hierarchy as defined in Note 9.5. Revaluation adjustments are reflected in the Asset revaluation reserve, except to the extent they reverse a revaluation decrease of the same asset previously recognised in the Income Statement. Upon disposal, realised amounts in the Asset revaluation reserve are transferred to Retained profits.

Other property, plant and equipment assets are stated at cost, including direct and incremental acquisition costs less accumulated depreciation and impairment if required. Subsequent costs are capitalised where it enhances the asset. Depreciation is calculated using the straight-line method over the asset's estimated useful economic life.

**The useful lives of major depreciable asset categories are as follows:**

Right-of-use assets	Unexpired lease term
Land	Indefinite, not depreciated
Buildings	Up to 30 years
Equipment	3–25 years
Leasehold improvements	Lower of unexpired lease term or lives as above

**Assets held as lessor:**

Aircraft	25 years
Rail	35–40 years
Ships	25–40 years

Leases are entered into to meet the business needs of entities in the Group. Leases are primarily over commercial and retail premises and plant and equipment. Where the Group is a lessee, all leases will be recognised on the Balance Sheet as a lease liability and right-of-use asset, unless the underlying asset is of low value or the lease has a term of 12 months or less. Rentals of leases with low value underlying assets or where the lease term is 12 months or less are recognised over the lease term as Operating expenses in the Income Statement.

Right-of-use assets are initially measured at cost comprising the following:

- the initial amount of the lease liability measured at the present value of the future lease payments;
- any lease payments made at or before the commencement date less any lease incentives received;
- any initial direct costs; and
- an estimate of the costs to be incurred upon disassembling or restoring the underlying asset to the condition required by the terms of the lease.

The right-of-use asset is depreciated over the lease term on a straight-line basis within Operating expenses in the Income Statement.

When the lease liability is remeasured, a corresponding adjustment is made to the carrying amount of the right-of-use asset, or is recognised in the Income Statement if the carrying amount of the right-of-use asset has been fully written down.

**Critical accounting judgements and estimates**

Judgement has been applied by the Group in assessing which arrangements contain a lease, the period over which the lease exists and the variability of future cash flows when recognising right-of-use assets. The Group assesses at each Balance Sheet date useful lives and residual values and whether there is any objective evidence of impairment.

In determining the value in use of assets held as lessor, the Group incorporates the cash inflows over the lease term, as well as the expected selling price on expiry of the lease. Market disruption, lower demand for assets, decline in asset prices as well as credit events specific to individual lessees can result in a reduction of the asset's recoverable values.

If an asset's carrying amount is greater than its recoverable amount, the carrying amount is immediately written down to its recoverable amount.

# Notes to the financial statements

## For the year ended 30 June 2023

### 6.2 Intangible assets

	Group		Bank	
	30 Jun 23	30 Jun 22	30 Jun 23	30 Jun 22
	\$M	\$M	\$M	\$M
<b>Goodwill</b>				
Purchased goodwill at cost	5,295	5,295	2,501	2,504
<b>Closing balance</b>	<b>5,295</b>	<b>5,295</b>	<b>2,501</b>	<b>2,504</b>
<b>Computer software costs</b>				
Cost	4,430	4,568	3,551	3,824
Accumulated amortisation	(2,518)	(3,159)	(1,898)	(2,633)
<b>Closing balance</b>	<b>1,912</b>	<b>1,409</b>	<b>1,653</b>	<b>1,191</b>
<b>Brand names<sup>1</sup></b>				
Cost	186	186	186	186
<b>Closing balance</b>	<b>186</b>	<b>186</b>	<b>186</b>	<b>186</b>
<b>Other intangibles</b>				
Cost	—	9	—	2
<b>Closing balance</b>	<b>—</b>	<b>9</b>	<b>—</b>	<b>2</b>
<b>Total intangible assets</b>	<b>7,393</b>	<b>6,899</b>	<b>4,340</b>	<b>3,883</b>

1 Brand names include the value of royalty costs foregone by the Group through acquiring the Bankwest brand name. The royalty costs that would have been incurred by an entity using the Bankwest brand name are based on an annual percentage of income generated by Bankwest. The Bankwest brand name has an indefinite useful life, as there is no foreseeable limit to the period over which the brand name is expected to generate cash flows. The brand name is not subject to amortisation, but requires annual impairment testing. No impairment was recognised during the year.

#### Impairment tests for goodwill and intangible assets with indefinite lives

To assess whether goodwill and other assets with indefinite useful lives are impaired, the carrying amount of a cash-generating unit or a group of cash-generating units are compared to the recoverable amount. The recoverable amount is determined based on fair value less cost to sell, primarily using an earnings multiple applicable to that type of business. The category of this fair value is Level 3 as defined in Note 9.5.

Earnings multiples relating to the Group's banking cash-generating units are sourced from publicly available data associated with Australian businesses displaying similar characteristics to those cash-generating units, and are applied to current earnings. The key assumption is the Price-Earnings (P/E) multiple observed for these businesses, which for the banking businesses were in the range of 11.1x-12.4x (30 June 2022: 9.9x-11.6x).

#### Goodwill allocation to cash generating units

	Group		Bank	
	30 Jun 23	30 Jun 22	30 Jun 23	30 Jun 22
	\$M	\$M	\$M	\$M
Retail Banking Services	3,763	3,768	2,002	2,005
Business Banking	1,241	1,241	499	499
New Zealand	259	255	—	—
Corporate Centre and Other	32	31	—	—
<b>Total</b>	<b>5,295</b>	<b>5,295</b>	<b>2,501</b>	<b>2,504</b>

# Notes to the financial statements

For the year ended 30 June 2023

## 6.2 Intangible assets (continued)

Reconciliation of the carrying amounts of Intangible assets is set out below:

	Group		Bank	
	30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 23 \$M	30 Jun 22 \$M
<b>Goodwill</b>				
Opening balance	<b>5,295</b>	5,317	<b>2,504</b>	2,522
Additions	—	21	—	—
Reclassification to assets held for sale	(5)	(35)	(3)	(18)
Transfers/disposals/other adjustments	5	(8)	—	—
<b>Closing balance</b>	<b>5,295</b>	5,295	<b>2,501</b>	2,504
<b>Computer software costs</b>				
Opening balance	<b>1,409</b>	1,427	<b>1,191</b>	1,231
Additions <sup>1</sup>	898	743	770	643
Amortisation and write-offs <sup>2</sup>	(395)	(761)	(308)	(683)
<b>Closing balance</b>	<b>1,912</b>	1,409	<b>1,653</b>	1,191
<b>Brand names</b>				
Opening balance	<b>186</b>	186	<b>186</b>	186
<b>Closing balance</b>	<b>186</b>	186	<b>186</b>	186
<b>Other intangibles</b>				
Opening balance	<b>9</b>	12	<b>2</b>	—
Additions	—	2	—	2
Disposals/other adjustments	(9)	(5)	(2)	—
<b>Closing balance</b>	<b>—</b>	9	<b>—</b>	2
<b>Total intangible assets</b>	<b>7,393</b>	6,899	<b>4,340</b>	3,883

1 Primarily relates to internal software development costs.

2 The year ended 30 June 2022, includes \$389 million of accelerated amortisation and write-offs of software assets.

# Notes to the financial statements

For the year ended 30 June 2023

## 6.2 Intangible assets (continued)

### ACCOUNTING POLICIES

Intangible assets are identifiable non-monetary assets without physical substance. They are recognised only if it is probable the asset will generate future benefits for the Group. Those assets with an indefinite useful life are tested for impairment annually. All intangible assets must be tested for impairment when there is an indication that its carrying amount may be greater than its recoverable amount.

#### Goodwill

Goodwill arises on the acquisition of a business and represents the excess of the consideration paid over the fair value of the net assets and liabilities acquired. Goodwill is tested for impairment annually through allocation to a group of Cash Generating Units (CGUs). The CGUs' recoverable amount is then compared to the carrying amount of the CGUs including goodwill and an impairment is recognised for any excess carrying value.

#### Computer software costs

Certain internal and external costs directly incurred in acquiring and developing software are capitalised and amortised over the estimated useful life on a straight-line basis. The majority of software projects are amortised over three to five years. Software maintenance is expensed as incurred.

SaaS arrangements are service contracts providing the Group with the right to access the provider's application software over the contract period. Costs incurred to configure or customise, and the ongoing fees to obtain access to the provider's application software, are generally recognised as operating expenses when the services are received. Some of these costs incurred are for the development of software code that enhances, modifies or creates additional capability to existing on-premise systems and meets the recognition criteria for an intangible asset. These costs are recognised as intangible software assets and amortised over the useful life of the software on a straight-line basis.

#### Brand names

Brand names include the Bankwest brand name acquired in a business combination and initially recognised at fair value. The Bankwest brand name has an indefinite useful life as there is no foreseeable limit to the period over which it is expected to generate cash flows.

#### Other intangibles

Other intangibles predominantly comprise customer relationships and software licences. Customer relationships acquired as part of a business combination are initially measured at fair value. They are subsequently measured at cost less accumulated amortisation and any impairment losses. Amortisation is calculated based on the timing of projected cash flows associated with those relationships.

#### Critical accounting judgements and estimates

Goodwill is allocated to CGUs whose recoverable amount is calculated for the purpose of impairment testing. The recoverable amount calculation relies primarily on publicly available earnings multiples, which are disclosed on page 107.

# Notes to the financial statements

For the year ended 30 June 2023

## 6.3 Other assets

	Note	Group		Bank	
		30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 23 \$M	30 Jun 22 \$M
Accrued interest receivable		3,811	1,990	3,817	1,955
Accrued fees and reimbursements receivable <sup>1</sup>		359	235	285	240
Securities sold not delivered		1,422	1,729	1,063	1,299
Intragroup current tax receivable		—	—	190	202
Current tax assets		8	7	6	4
Prepayments		545	490	472	438
Defined benefit superannuation plan surplus	10.2	648	580	648	580
Other <sup>2</sup>		589	940	318	669
<b>Total other assets</b>		<b>7,382</b>	<b>5,971</b>	<b>6,799</b>	<b>5,387</b>

1 Accrued fees and reimbursements receivable as at 30 June 2023 include trail commission receivable of \$26 million for the Group (30 June 2022: \$36 million).

2 As at 30 June 2023, other assets include \$231 million of proceeds receivable in relation to divestments of businesses (30 June 2022: \$256 million).

Except for the defined benefits superannuation plan surplus, the majority of the above amounts are expected to be recovered within 12 months of the Balance Sheet date.

## ACCOUNTING POLICIES

Other assets include interest and fee receivables, current tax assets, prepayments, receivables on unsettled trades and the surplus within defined benefit plans. Interest receivables are recognised on an accruals basis, fees and reimbursements receivable are recognised once the service is provided and trade date accounted securities sold not delivered, consistent with the Group's policy for all financial assets measured at fair value through profit or loss or at fair value through Other Comprehensive Income, are recognised between trade execution and final settlement. The remaining other assets are recognised on an accrual or service performed basis and amortised over the period in which the economic benefits from these assets are received. Further defined benefit plan details are provided in Note 10.2.

# Notes to the financial statements

For the year ended 30 June 2023

## 7. Other liabilities

### OVERVIEW

Other liabilities include provisions, interest payable, fees and bills payable and unsettled trade liabilities. Provisions principally cover annual leave and long service leave employee entitlements, customer remediation, compliance and regulation programs, litigations and restructuring. It also includes provisions for impairment losses on financial guarantees and other off Balance Sheet instruments issued by the Group.

Certain provisions involve significant judgement to determine the likely outcome of events as well as a reliable estimate of the outflow. Where future events are uncertain, or where the outflow cannot be reliably determined, these are disclosed as contingent liabilities. Contingent liabilities are not recognised on the Group's Balance Sheet but are disclosed in Note 12.1 Contingent liabilities, and in Note 7.1, in respect of litigation, investigations and reviews.

### 7.1 Provisions

	Note	Group		Bank	
		30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 23 \$M	30 Jun 22 \$M
Employee entitlements		1,077	1,086	962	955
Customer remediation		346	1,068	311	1,020
Dividends	8.4	191	118	191	118
Compliance and regulation		98	99	84	55
Divestments and restructuring		844	920	836	917
Off Balance Sheet instruments		159	117	154	108
Other		298	228	280	197
<b>Total provisions</b>		<b>3,013</b>	<b>3,636</b>	<b>2,818</b>	<b>3,370</b>

### Maturity distribution of provisions

	Group		Bank	
	30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 23 \$M	30 Jun 22 \$M
Less than twelve months	2,621	3,223	2,454	2,971
More than twelve months	392	413	364	399
<b>Total provisions</b>	<b>3,013</b>	<b>3,636</b>	<b>2,818</b>	<b>3,370</b>

# Notes to the financial statements

## For the year ended 30 June 2023

### 7.1 Provisions (continued)

	Group		Bank	
	30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 23 \$M	30 Jun 22 \$M
<b>Reconciliation</b>				
<b>Customer remediation:</b>				
Opening balance	1,068	1,209	1,020	1,175
Additional provisions	404	326	403	308
Amounts utilised during the year	(1,106)	(460)	(1,092)	(456)
Release of provisions	(20)	(7)	(20)	(7)
<b>Closing balance</b>	<b>346</b>	<b>1,068</b>	<b>311</b>	<b>1,020</b>
<b>Compliance and regulation:</b>				
Opening balance	99	183	55	123
Additional provisions	77	39	77	35
Amounts utilised during the year	(75)	(99)	(45)	(79)
Release of provisions	(3)	(24)	(3)	(24)
<b>Closing balance</b>	<b>98</b>	<b>99</b>	<b>84</b>	<b>55</b>
<b>Divestments and restructuring:</b>				
Opening balance	920	362	917	362
Additional provisions	178	782	168	776
Amounts utilised during the year	(254)	(224)	(249)	(221)
<b>Closing balance</b>	<b>844</b>	<b>920</b>	<b>836</b>	<b>917</b>
<b>Off Balance Sheet instruments:</b>				
Opening balance	117	111	108	103
Additional provisions	42	6	46	5
<b>Closing balance</b>	<b>159</b>	<b>117</b>	<b>154</b>	<b>108</b>
<b>Other:</b>				
Opening balance	228	223	197	209
Additional provisions	105	63	103	45
Amounts utilised during the year	(35)	(58)	(20)	(57)
<b>Closing balance</b>	<b>298</b>	<b>228</b>	<b>280</b>	<b>197</b>

### ACCOUNTING POLICIES

Provisions are recognised for present obligations arising from past events where a payment to settle the obligation is probable and can be reliably estimated. Where the effect of the time value of money is material, the amount of the provision is measured as the present value of expenditures required to settle the obligation, based on a market observable rate. Where a payment to settle an obligation is not probable or cannot be reliably estimated, no provision is recognised. Such obligations are disclosed as contingent liabilities.

# Notes to the financial statements

## For the year ended 30 June 2023

### 7.1 Provisions (continued)

#### **Provisions for employee entitlements (such as long service leave, annual leave and other employee benefits)**

This provision is calculated based on expected payments. Where the payments are expected to be more than one year in the future, it factors in the expected period of service by employees, as well as salary increases. These future obligations are discounted using a market observable rate.

#### **Customer remediation**

This provision covers customer remediation costs and related program costs.

#### **Dividends**

This provision relates to dividends for prior periods which have not been settled at the Balance Sheet date.

#### **Compliance and regulation**

This provision relates to litigation, project and other administrative costs associated with certain compliance and regulatory programs of the Group.

#### **Divestments and restructuring**

This provision includes expenses arising from changes in the scope of the Group's business relating primarily to divestment transactions including related warranties and indemnities. The provision includes costs, which are both necessarily entailed by the divestment and are not associated with the ongoing activities of the Group. A provision for restructuring costs is only recognised when the Group has a detailed formal restructuring plan and the restructuring has either commenced or has been publicly announced.

#### **Other provisions**

Other provisions include self-insurance provisions, make-good provisions in relation to property leases, and provisions for certain other costs.

#### **Critical accounting judgements and estimates**

Provisions are held in respect of a range of future obligations, some of which involve significant judgement about the likely outcome of various events and estimated future cash flows.

### **Customer remediation**

Provisions for customer remediation require significant levels of estimation and judgement. The amount raised depends on a number of different assumptions, such as the number of years impacted, the forecast refund rate and the average cost per case. The Group is committed to comprehensively and efficiently addressing the full range of remediation issues impacting customers of the Banking and former Wealth Management businesses. Significant resources have been committed to a comprehensive program of work, to ensure that all issues are identified and addressed.

#### **Aligned Advice remediation**

Aligned advisors were not employed by the Group but were representatives authorised to provide financial advice under the licences of the Group's subsidiaries, Financial Wisdom Limited (FWL), Count Financial Limited (Count Financial) and Commonwealth Financial Planning Limited-Pathways (CFP-Pathways). The Group completed the sale of Count Financial to Count Limited (Count) on 1 October 2019, and ceased providing licensee services through CFP-Pathways and Financial Wisdom in March and June 2020, respectively. The Bank entered into reimbursement agreements with Financial Wisdom and CFP-Pathways, and an indemnity deed with Count to cover potential remediation of past issues including ongoing service fees and commissions, and other remediation matters. For details on the reimbursement agreements and the indemnity deed, refer to Note 11.2.

During the year ended 30 June 2023, the Group recognised an increase in the provision for Aligned Advice remediation issues and program costs of \$299 million (including \$163 million for ongoing service fees remediation, \$91 million for other remediation matters and \$45 million for program costs). In addition, the Group paid \$838 million customer refunds for ongoing service fees, \$2 million other remediation matters and utilised \$108 million of program costs during the year ended 30 June 2023. As at 30 June 2023, the provision held by the Group in relation to Aligned Advice remediation was \$262 million (30 June 2022: \$911 million). This provision includes \$67 million for customer fee refunds (30 June 2022: \$446 million) and \$71 million for interest on fees subject to refunds (30 June 2022: \$367 million) for ongoing service fees, \$95 million on other remediation matters (30 June 2022: \$6 million) and \$29 million for program costs (30 June 2022: \$92 million).

As at 30 June 2023, the Group had materially completed all assessments for ongoing service fees and commissions. For offers not finalised, an increase/(decrease) in the refund rate by 1% would result in an increase/(decrease) in the provision by approximately \$1 million (30 June 2022: \$20 million). The Aligned Advice remediation provision of \$262 million held as at 30 June 2023 includes \$75 million in relation to offers that have not been finalised. The Group continues to engage with ASIC in relation to remediation programs.

# Notes to the financial statements

For the year ended 30 June 2023

## 7.1 Provisions (continued)

### **Banking and other Wealth customer remediation**

As at 30 June 2023, the provision held by the Group in relation to Banking and other Wealth Management customer remediation programs was \$84 million (30 June 2022: \$157 million). The provision for Banking remediation includes an estimate of customer refunds (including interest) relating to business and retail banking products (including bank guarantees, merchants billing and certain other lending products), and the related program costs. The wealth remediation provision includes an estimate of customer refunds (including interest) relating to certain superannuation and other products, and the related program costs.

## Litigation, investigations and reviews

The Group is party to a number of legal proceedings, and the subject of various investigations and reviews. Provisions have been raised in accordance with the principles outlined in the accounting policy section of this note.

### **Litigation**

The main litigated claims against the Group as at 30 June 2023 are summarised below.

#### **Bankwest class action**

In 2016, class action proceedings were filed against CBA in the Supreme Court of NSW. The plaintiffs allege that in the period from 19 December 2008 to 1 October 2012, following the acquisition of Bankwest from HBOS in 2008, Bankwest implemented a system (involving a review of loan files) to enable it to identify, remove and write-off commercial loans, notwithstanding that the loans were performing loans at the time. This is alleged to have amounted to unconscionable conduct and breach of contract (including of the Code of Banking Practice).

Following a mediation in March 2023, a settlement was reached with no admissions as to liability. The settlement is subject to Court approval. The Group has provided for the legal costs expected to be incurred in this matter. The Group does not expect to incur a loss as a result of the settlement.

#### **Shareholder class actions**

In October 2017 and June 2018 two separate shareholder class action proceedings were filed against CBA in the Federal Court of Australia, alleging breaches of CBA's continuous disclosure obligations and misleading and deceptive conduct in relation to the subject matter of the civil penalty proceedings brought against CBA by the Australian Transaction Reports and Analysis Centre (AUSTRAC). The AUSTRAC proceedings concerned contraventions of the *Anti-Money Laundering and Counter-Terrorism Financing Act 2006* (Cth).

The resolution of the AUSTRAC civil penalty proceedings was approved by the Federal Court on 20 June 2018 with CBA paying a penalty of \$700 million and legal costs.

It is alleged in the class actions that CBA shareholders who acquired an interest in CBA shares between 16 June 2014 and 3 August 2017 suffered losses as a result of the alleged conduct. The two class actions are being case managed together, with a single harmonised statement of claim. CBA denies the allegations made against it, and is defending the proceedings. A trial took place in November and December 2022 and judgement is reserved. It is currently not possible to determine the ultimate impact of these claims, if any, on the Group.

#### **Superannuation class actions**

The Group is also defending three class actions in relation to superannuation products.

On 9 October 2018, a class action was filed against Colonial First State Investments Limited (CFSIL) and CBA in the Federal Court of Australia. The claim initially related to investment in cash and deposit options (which are cash and deposit products provided by CBA) in the Colonial First State First Choice Superannuation Trust (FirstChoice Fund) and Commonwealth Essential Super and later expanded to join Avanteos Investments Limited (AIL) as a party in respect of claims regarding the FirstWrap Pooled Cash Account.

The main claims are that members that invested in these cash and deposit options received lower interest rates than they could have received had CFSIL/AIL offered similar products made available in the market by another bank with comparable risk and that CFSIL/AIL retained the margin that arises through the internal transfer pricing process in respect of deposits made with CBA, for their own benefit. It is claimed CFSIL/AIL breached their duties as a trustee of the funds, CFSIL breached its duties as a Responsible Entity of the underlying managed investment schemes and that CBA was involved in CFSIL/AIL's breaches. CBA, CFSIL and AIL deny the allegations and are defending the proceedings. The Court has ordered that mediation occur by 14 June 2024.

On 18 October 2019, a second class action was commenced against CFSIL in the Federal Court of Australia. The claim relates to certain fees charged to members of the FirstChoice Fund. It is alleged that CFSIL breached its duties as trustee and acted unconscionably because it failed, between 2013 and 2019, to take steps to avoid the payment of grandfathered commissions to financial advisers, which would have resulted in a reduction of the fees paid by members in respect of whom those commissions were paid. CFSIL denies the allegations and was defending the proceedings. Following a mediation in June 2023, a settlement was reached with no admissions as to liability. The settlement is subject to Court approval.

On 22 January 2020, a further class action was filed against CFSIL and The Colonial Mutual Life Assurance Society Limited (CMLA) in the Federal Court of Australia. On 22 October 2021, AIA Australia Limited (AIAA), who from 1 April 2021 was liable for and assumed certain liabilities of CMLA under a life insurance scheme pursuant to Part 9 of the Life Insurance Act 1995 (Cth) (Part 9 Scheme), was joined as a third respondent to the class action. The class action alleges that CFSIL did not act in the best interests of members and breached its trustee duties when taking out group insurance policies obtained from CMLA. The key allegation is that CFSIL entered into and maintained insurance policies with CMLA on terms that were less favourable to members than would have reasonably been available in the market. It is alleged that CMLA was knowingly involved in CFSIL's contraventions as trustee and profited from those contraventions. CFSIL, CMLA and AIAA deny the allegations and are defending the proceedings. The Court has ordered that mediation occur by 6 December 2023.

# Notes to the financial statements

## For the year ended 30 June 2023

### 7.1 Provisions (continued)

On 1 December 2021, the Group completed the sale of a 55% interest in Colonial First State (CFS) to KKR. CBA has assumed carriage of the superannuation class actions proceedings on CFSIL's and AIL's behalf subject to the terms of a conduct indemnity deed between CBA, CFSIL and AIL. The Group has provided for certain legal and other costs associated with its obligations under the indemnity deed.

#### **Advice class actions**

On 21 August 2020, a class action was filed in the Federal Court of Australia against Commonwealth Financial Planning Limited (CFP), FWL and CMLA. The claim relates to certain CommInsure (CMLA) life insurance policies recommended by financial advisers appointed by CFP and FWL during the period from 21 August 2014 to 21 August 2020. On 16 November 2021, AIAA (who from 1 April 2021 was liable for and assumed certain liabilities of CMLA under the Part 9 Scheme) was joined as a fourth respondent to the class action. The key allegations include that CFP and FWL or their financial advisers breached their fiduciary duties to their clients, breached their duty to act in the best interest of their clients, and had prioritised their own interests (and the interests of CFP, FWL and CMLA) over the interest of their clients, in recommending certain CMLA life insurance policies in preference to substantially equivalent or better policies available at lower premiums from third party insurers. It is also alleged that CMLA knew the material facts giving rise to the breaches of fiduciary duty. CFP, FWL, CMLA and AIAA deny the allegations and are defending the proceedings.

On 24 August 2020, a class action was commenced against Count Financial in the Federal Court of Australia. The proceeding relates to commissions paid to Count Financial and its authorised representative financial advisers in respect of financial products (including insurance) and certain obligations of its financial advisers to provide ongoing advice in the period from 21 August 2014 to 21 August 2020. The claim also includes allegations (related to the receipt of commissions) that Count Financial engaged in misleading or deceptive conduct, and that Count Financial and its authorised representatives breached fiduciary duties owed to the applicant and group members. The claim seeks compensation and damages from Count Financial, including any profits resulting from the contraventions. A trial date is fixed for March 2024.

Count Financial was a wholly owned subsidiary of CBA until 1 October 2019, when it was acquired by CountPlus Limited. CBA has assumed the conduct of the defence in this matter on Count Financial's behalf. Count Financial denies the allegations made against it and is defending the proceedings.

It is currently not possible to determine the ultimate impact of these claims, if any, on the Group. The Group has provided for legal costs expected to be incurred in the defence of these claims.

#### **Consumer credit insurance (CCI) class action**

On 10 June 2020, a class action was commenced against CBA and CMLA in the Federal Court of Australia. The claim relates to consumer credit insurance for credit cards and personal loans that was sold between 1 January 2010 and 7 March 2018. On 1 April 2022, AIAA (who from 1 April 2021 was liable for and assumed certain liabilities of CMLA under the Part 9 Scheme) was joined as a third respondent to the class action. The class action alleges that CBA and CMLA engaged in unconscionable and misleading or deceptive conduct, failed to act in the best interests of customers and provided them with inappropriate advice. In particular, it is alleged that some customers were excluded from claiming certain benefits under the policies and the insurance was therefore unsuitable or of no value. Allegations are also made in relation to the manner in which the insurance was sold. CBA, CMLA and AIAA deny the allegations.

On 18 October 2022, the parties attended a Court ordered mediation following which they entered into a settlement agreement to resolve the proceedings. The settlement was made without admission of liability and is subject to Court approval. The Court approval hearing is set down for 4 August 2023.

The Group has provided for the legal costs expected to be incurred in this matter and the agreed settlement amount.

#### **ASB class action**

Proceedings were served on CBA subsidiary ASB Bank Limited (ASB) on 29 September 2021 by plaintiffs seeking to bring a representative (class action) proceeding against ASB in the High Court of New Zealand. These proceedings relate to ASB's compliance with parts of the Credit Contracts and Consumer Finance Act 2003 (CCCFA) which requires variation disclosure to be issued when customers and ASB make agreed changes to loan agreements captured under the CCCFA.

On 11 and 12 July 2023, the New Zealand Court of Appeal heard ASB's appeal from an earlier High Court decision permitting the plaintiffs to pursue their claims as an opt-out representative proceeding. The outcome of that appeal is not yet known.

The plaintiffs' proposed class definition covers all customers who had a home or personal loan with ASB between 6 June 2015 and 18 June 2019 covered by the CCCFA and who were not provided with compliant variation disclosure. Given this definition and the fact that issues raised in the claim have not been determined by the Courts before, the size of the proposed class is unknown. However, the proposed class and the allegations made in the proceedings would potentially cover hundreds of thousands of loans. ASB is appealing the lower court's decision and does not consider that this is an appropriate case to proceed as an opt-out representative proceeding.

In their claim, the plaintiffs argue that ASB is not entitled to retain any interest or fees paid by any class member for the period during which it is alleged that ASB did not provide, and has not provided, compliant variation disclosure under the CCCFA. ASB denies that the relief sought by the plaintiffs is available to them and is vigorously defending the proceedings.

It is not possible to determine the ultimate impact of this claim, if any, on the Group. The Group has provided for legal costs expected to be incurred in the defence of this claim.

# Notes to the financial statements

For the year ended 30 June 2023

## 7.1 Provisions (continued)

### **Regulatory enforcement proceedings**

#### **Commonwealth Essential Super proceedings**

On 22 June 2020, the Australian Securities and Investments Commission (ASIC) commenced civil penalty proceedings against CFSIL and CBA in the Federal Court of Australia for alleged contraventions of the conflicted remuneration provisions in the Corporations Act relating to the arrangement between CFSIL and CBA for the distribution of Commonwealth Essential Super. Commonwealth Essential Super is a MySuper product and was issued by CFSIL.

CBA and CFSIL deny the allegations and are defending the proceedings. On 29 September 2022, the Federal Court of Australia dismissed ASIC's proceedings, finding that the payments made under the distribution arrangement were not conflicted remuneration. On 26 October 2022, ASIC served a Notice of Appeal indicating that ASIC is appealing the Federal Court's decision to dismiss the proceedings. The hearing of ASIC's appeal concluded on 23 February 2023 and judgment has been reserved by the Full Court.

It is currently not possible to determine the ultimate impact of this claim, if any, on the Group.

#### **Fair Work Ombudsman (FWO) proceedings**

In October 2021, the Fair Work Ombudsman (FWO) commenced civil penalty proceedings in the Federal Court of Australia against CBA and CommSec, alleging contraventions of the Fair Work Act 2009 (Cth) (Fair Work Act), and of the Group's 2014 and 2016 enterprise agreements. The proceedings follow an investigation by FWO of the Group's employee entitlement review (EER). CBA self-disclosed these matters in the EER to the FWO.

CBA and CommSec have cooperated fully with FWO and have entered into a statement of agreed facts and admissions with FWO. A hearing has been listed for 12 September 2023 to determine penalties. It is currently not possible to determine the ultimate impact of this claim on the Group. The Group has provided for legal costs expected to be incurred in relation to this matter and the potential penalty amount.

CBA's broad remediation review of employee entitlements for current and former employees is complete. Ongoing remediation will be carried out under "business as usual" processes.

#### **Long Service Leave (LSL) proceedings**

In August 2022, the Wage Inspectorate Victoria commenced criminal proceedings against each of CommSec and BWA Group Services Pty Ltd (BWA) in the Magistrates' Court of Victoria. The proceedings relate to alleged underpayments of approximately \$70,000 in long service leave (LSL) entitlements for 20 former employees of those entities (8 CommSec and 12 BWA), and alleged non-compliance with a regulatory notice. LSL underpayments are included in the Group's EER described above. It is currently not possible to determine the ultimate impact of this claim on the Group.

#### **Ongoing regulatory investigations and reviews**

The Group undertakes ongoing compliance activities, including breach reporting, reviews of products, advice, conduct and services provided to customers, as well as interest, fees and premiums charged. Some of these activities have resulted in remediation programs and where required the Group consults with the relevant regulator on the proposed remediation action.

Provisions have been recognised by the Group where the criteria outlined in the accounting policy section of this note are satisfied. Contingent liabilities exist with respect to these matters where it is not possible to determine the extent of any obligation to remediate or the potential liability cannot be reliably estimated.

There are also ongoing matters where regulators are investigating whether CBA or a Group entity has breached laws or regulatory obligations. Where a breach has occurred, regulators may impose, or apply to a Court for, fines and/or other sanctions. These matters include investigations of a number of issues which were notified to, or identified by, regulators.

In addition to possible regulatory actions and reviews, there may also be financial exposure to claims by customers, third parties and shareholders and this could include further class actions, customer remediation or claims for compensation or other remedies. The outcomes and total costs associated with such regulatory actions and reviews, and possible claims remain uncertain.

#### **Other regulatory matters**

The following matters were significant regulatory investigations and reviews, which have been completed, but have resulted in ongoing action required by the Group.

#### **Prudential inquiry into CBA and enforceable undertaking to APRA**

On 28 August 2017, APRA announced it would establish an independent prudential inquiry (the Inquiry) into the Group focusing on the governance, culture and accountability frameworks and practices within the Group. The final report of the Inquiry was released on 1 May 2018 (the Final Report). The Final Report made a number of findings regarding the complex interplay of organisational and cultural factors within the Group and the need for enhanced management of non-financial risks.

In response to the Final Report, the Group acknowledged that it would implement all of the recommendations and agreed to adjust its minimum operational risk capital requirements by an additional \$1 billion (an impact to risk weighted assets of \$12.5 billion) until such time as the recommendations are implemented to APRA's satisfaction. CBA entered into an EU under which CBA's remedial action (Remedial Action Plan) in response to the Final Report was agreed and monitored regularly by APRA.

On 20 November 2020, APRA reduced the operational risk capital overlay imposed on CBA from \$1 billion to \$500 million. Effective 30 September 2022, APRA announced CBA has met its obligations under the EU and released the remaining operational risk capital overlay of \$500 million imposed on CBA. CBA is committed to ensuring the improvements made to governance, culture and accountabilities are continuously improved and sustained.

# Notes to the financial statements

## For the year ended 30 June 2023

### 7.1 Provisions (continued)

#### **Financial crime compliance**

As noted above, in 2018 the Group resolved the AUSTRAC proceedings relating to contraventions of anti-money laundering/counter-terrorism financing (AML/CTF) laws. CBA continues to address the underlying causes of the Anti-Money Laundering and Counter-Terrorism Financing Act (AML/CTF Act) failings that resulted in AUSTRAC commencing its proceedings.

Recognising the crucial role that the Group plays in fighting financial crime, it continues to invest significantly in its financial crime disruption capabilities, including in its central AML/CTF Compliance team, its business unit-led risk teams, regulatory and control operations team and through the Program of Action with coverage across all aspects of financial crime (including AML/CTF, sanctions anti-bribery and corruption and tax evasion).

The Group provides updates to AUSTRAC on its Anti-Money Laundering and Counter-Terrorism Financing Program and related enhancements and remediation activities.

However, there is no assurance that AUSTRAC or the Group's other regulators will agree that the Group's enhancements to its financial crime compliance capabilities, including through the multi-year Program of Action, are adequate or will effectively enhance the Group's financial crime compliance programs across its business units and the jurisdictions in which it operates. Although the Group is not currently aware of any other enforcement action by other domestic or foreign regulators in respect of its financial crime compliance, the Group regularly engages with such regulators (including in respect of compliance matters) and there can be no assurance that the Group will not be subject to such enforcement actions in the future.

#### **Enforceable undertaking to the Office of Australian Information Commissioner (OAIC)**

In June 2019, the Australian Information and Privacy Commissioner (Commissioner) accepted an EU offered by CBA, which requires further enhancements to the management and retention of customer personal information within CBA and certain subsidiaries.

The EU follows CBA's work to address two incidents: one relating to the disposal by a third party of magnetic data tapes containing historical customer statements and the other relating to potential unauthorised internal user access to certain systems and applications containing customer personal information. CBA reported the incidents to the Commissioner in 2016 and 2018 respectively and has since addressed these incidents. CBA found no evidence that as a result of these incidents, its customers' personal information was compromised or that there have been any instances of unauthorised access by CBA employees or third parties.

#### **CommSec Compliance Program**

On 25 October 2022, the Federal Court of Australia handed down its decision in proceedings which ASIC commenced against Commonwealth Securities Limited (CommSec). CommSec did not defend the proceedings. In addition to ordering a penalty of \$20 million, the Federal Court ordered CommSec to undertake a compliance program (the terms of which were agreed with ASIC at the commencement of proceedings). As required by the program CommSec has appointed an independent expert to review the adequacy and effectiveness of its remediation of the issues in the proceedings and their root causes, as well as the adequacy and effectiveness of its systems and controls. The independent expert will conduct an initial review and CommSec is required to address any recommendations. The compliance program contemplates a potential further review by the independent expert of CommSec's response to the recommendations, depending on the outcome of the initial review.

#### **Enforceable undertaking to the Australian Communications and Media Authority (ACMA)**

In connection with breaches of certain provisions of the Spam Act 2003, CBA has paid ACMA a fine of \$3.55 million and on 2 June 2023, entered into an EU with ACMA. The issues the subject of ACMA's investigation resulted in some customers receiving messages from CBA after they had unsubscribed and others receiving messages without a functioning unsubscribe mechanism. The three-year EU requires CBA to appoint an independent expert to review its current procedures, policies, training and systems relating to CBA's compliance with the Spam Act. CBA has committed to implementing the independent expert's recommendations, providing ongoing compliance reports to ACMA and training relevant personnel under the EU.

### Other matters

#### **Exposures to divested businesses**

The Group has potential exposures to divested businesses, including through the provision of services, warranties and indemnities. These exposures may have an adverse impact on the Group's financial performance and position. The Group has recognised provisions where payments in relation to the exposures are probable and reliably measurable.

# Notes to the financial statements

For the year ended 30 June 2023

## 7.2 Bills payable and other liabilities

	Group		Bank	
	30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 23 \$M	30 Jun 22 \$M
Bills payable	399	478	337	405
Accrued interest payable	5,382	1,478	4,871	1,433
Accrued fees, employee incentives and other items payable <sup>1</sup>	4,339	3,958	4,029	3,673
Securities purchased not delivered	1,197	2,304	861	1,848
Unearned income <sup>2</sup>	872	912	779	818
Lease liabilities	2,728	2,930	2,506	2,715
Other	661	596	1,549	1,455
<b>Total Bills payable and other liabilities</b>	<b>15,578</b>	<b>12,656</b>	<b>14,932</b>	<b>12,347</b>

1 As at 30 June 2023, accrued fees payable include trail commissions payable of \$2,375 million (30 June 2022: \$2,215 million).

2 Unearned income includes annual facility fees, commitment fees and upfront fees that are deferred and recognised over the service periods. Of the unearned income recognised at the beginning of the period, the Group and the Bank has recognised \$558 million and \$552 million, respectively, as income for the period ended 30 June 2023 (30 June 2022: \$554 million for the Group and \$546 million for the Bank).

## ACCOUNTING POLICIES

Bills payable and other liabilities include accrued interest payable, accrued incentives payable, accrued fees payable, lease liabilities and unearned income. Bills payable and other liabilities are measured at the contractual amount payable. As most payables are short-term in nature, the contractual amount payable approximates fair value.

Where the Group is a lessee, all leases are recognised on the Balance Sheet as a lease liability and right-of-use asset, unless the underlying asset is of low value or the lease has a term of 12 months or less. Rentals of leases with low value underlying assets or where the lease term is 12 months or less are recognised over the lease term as Operating expenses in the Income Statement. Lease liabilities are initially measured at the net present value of fixed and variable contractual lease payments as well as expected payments associated with residual value guarantees/purchase option or early lease termination.

Lease liabilities are remeasured when there is a change in future lease payments. When lease liabilities are remeasured, a corresponding adjustment is made to the carrying amount of the right-of-use asset, or is recognised in the Income Statement if the carrying amount of the right-of-use asset has been fully written down. Lease liabilities are measured at amortised cost using the effective interest method.

### Critical accounting judgements and estimates

The measurement of trail commission liabilities is dependent on assumptions about the behavioural life and future outstanding balances of the underlying transactions. A provision for trail commissions is only recognised to the extent that the Group can reliably estimate the future cash flows arising from a past event.

# Notes to the financial statements

For the year ended 30 June 2023

## 8. Our capital, equity and reserves

### OVERVIEW

The Group maintains a strong capital position in order to satisfy regulatory capital requirements, provide financial security to its depositors and creditors and adequate return to its shareholders. The Group's shareholders' equity includes issued ordinary shares, retained earnings and reserves.

This section provides analysis of the Group's shareholders' equity including changes during the period.

### 8.1 Capital adequacy

The Bank is an Authorised Deposit-taking Institution (ADI) regulated by APRA under the authority of the *Banking Act 1959*. APRA has set minimum regulatory capital requirements for banks based on the Basel Committee on Banking Supervision (BCBS) guidelines.

The Basel III measurement and monitoring of capital has been effective from 1 January 2013. APRA adopted a more conservative approach than the minimum standards published by the BCBS and adopted an accelerated timetable for implementation.

These requirements were revised by APRA, effective 1 January 2023, in order to increase the risk sensitivity within the capital framework, enhance the ability of ADIs to respond flexibly to future stress events, and to improve the comparability of the Australian framework with international standards.

The requirements define what is acceptable as capital and provide methods of measuring the risks incurred by the Bank.

The regulatory capital requirements are measured for the Extended Licensed Entity Group (known as "Level 1", comprising the Bank and APRA approved subsidiaries) and for the Bank and all of its banking subsidiaries, which includes ASB Bank (known as "Level 2" or the "Group").

All entities which are consolidated for accounting purposes are included within the Group capital adequacy calculations except for:

- insurance subsidiaries; and
- certain entities through which securitisation of Group assets are conducted where such entities meet APRA's capital relief requirements.

Regulatory capital is divided into Common Equity Tier 1 (CET1), Additional Tier 1 Capital and Tier 2 Capital. CET1 primarily consists of shareholders' equity, less goodwill and other prescribed adjustments. Additional Tier 1 Capital is comprised of certain securities with features as described in APRA's prudential standard APS 111 "Capital Adequacy: Measurement of Capital". Tier 1 capital is the aggregate of CET1 and Additional Tier 1 Capital. Tier 2 Capital is hybrid and debt instruments that fall short of necessary conditions to qualify as Additional Tier 1 to APRA. Total Capital is the aggregate of Tier 1 and Tier 2 Capital.

Capital adequacy is measured by means of risk based capital ratios. The capital ratios reflect capital (CET1, Additional Tier 1, Tier 2 and Total Capital) as a percentage of total Risk Weighted Assets (RWA). RWA represents an allocation of risks associated with the Group's assets and other related exposures.

The Group has a range of instruments and methodologies available to effectively manage capital. These include share issues and buy-backs, dividend and DRP policies, hybrid capital raising and subordinated loan capital issuances. All major capital related initiatives require approval of the Board.

The Group's capital position is monitored on a continuous basis and reported monthly to the Executive Leadership Team, Asset and Liability Committee and at regular intervals throughout the year to the Board.

The Group's capital ratios throughout the 2021, 2022 and 2023 financial years were in compliance with both APRA minimum capital adequacy requirements and the Board approved minimums. The Group is required to inform APRA immediately of any breach or potential breach of its minimum prudential capital adequacy requirements, including details of remedial action taken or planned to be taken.

# Notes to the financial statements

For the year ended 30 June 2023

## 8.2 Loan capital

	Currency amount (M)	Endnotes	Group		Bank	
			30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 23 \$M	30 Jun 22 \$M
<b>Tier 1 loan capital</b>						
Undated	PERLS VII	AUD 3,000	1	–	3,000	–
Undated	PERLS X	AUD 1,365	1	<b>1,362</b>	1,361	<b>1,360</b>
Undated	PERLS XI	AUD 1,590	1	<b>1,588</b>	1,585	<b>1,587</b>
Undated	PERLS XII	AUD 1,650	1	<b>1,642</b>	1,640	<b>1,640</b>
Undated	PERLS XIII	AUD 1,180	1	<b>1,174</b>	1,172	<b>1,172</b>
Undated	PERLS XIV	AUD 1,750	1	<b>1,736</b>	1,734	<b>1,734</b>
Undated	PERLS XV	AUD 1,777	1	<b>1,757</b>	–	<b>1,755</b>
Undated	PERLS XVI	AUD 1,550	1	<b>1,531</b>	–	<b>1,531</b>
<b>Total Tier 1 loan capital</b>			<b>10,790</b>	10,492	<b>10,779</b>	10,484
<b>Tier 2 loan capital</b>						
AUD denominated		2	<b>9,586</b>	5,536	<b>9,586</b>	5,536
USD denominated		3	<b>12,558</b>	12,096	<b>12,558</b>	12,096
JPY denominated		4	<b>672</b>	472	<b>672</b>	472
EUR denominated		5	<b>1,638</b>	1,519	<b>1,638</b>	1,519
Other currencies denominated		6	<b>189</b>	–	<b>189</b>	–
<b>Total Tier 2 loan capital</b>			<b>24,643</b>	19,623	<b>24,643</b>	19,623
Fair value hedge adjustments			(2,835)	(2,098)	(2,835)	(2,098)
<b>Total loan capital<sup>1</sup></b>			<b>32,598</b>	28,017	<b>32,587</b>	28,009

<sup>1</sup> Loan capital includes a \$168 million decrease from unrealised movements due to fair value hedge adjustments partly offset by foreign exchange losses (30 June 2022: \$1,564 million decrease from unrealised movements due to fair value hedge adjustments partly offset by foreign exchange losses).

As at 30 June 2023 and 2022, there were no securities issued by the Group and the Bank that were contractually due for redemption in the next 12 months. The Group has the right to call some securities before the contractual maturity.

### 1. PERLS VII, PERLS X, PERLS XI, PERLS XII, PERLS XIII, PERLS XIV, PERLS XV and PERLS XVI

On 1 October 2014, the Bank issued \$3,000 million of CommBank PERLS VII Capital Notes (PERLS VII), with \$1,577 million redeemed on 15 November 2022 and the remaining \$1,423 million redeemed on 15 December 2022. On 6 April 2018, the Bank issued \$1,365 million of CommBank PERLS X Capital Notes (PERLS X). On 17 December 2018, the Bank issued \$1,590 million of CommBank PERLS XI Capital Notes (PERLS XI). On 14 November 2019, the Bank issued \$1,650 million of CommBank PERLS XII Capital Notes (PERLS XII). On 1 April 2021, the Bank issued \$1,180 million of CommBank PERLS XIII Capital Notes (PERLS XIII). On 31 March 2022, the Bank issued \$1,750 million of CommBank PERLS XIV Capital Notes (PERLS XIV). On 15 November 2022, the Bank issued \$1,777 million of CommBank PERLS XV Capital Notes (PERLS XV). On 9 June 2023, the Bank issued \$1,550 million of CommBank PERLS XVI Capital Notes (PERLS XVI). PERLS X, PERLS XI, PERLS XII, PERLS XIII, PERLS XIV, PERLS XV and PERLS XVI are subordinated, unsecured notes listed on the ASX and are subject to New South Wales law. They qualify as Additional Tier 1 Capital of the Bank under Basel III as implemented by APRA.

### 2. AUD denominated Tier 2 loan capital issuances

- \$1,400 million subordinated notes issued September 2020, due September 2030;
- \$1,500 million subordinated notes issued August 2021, due August 2031;
- \$700 million subordinated notes issued April 2022, due April 2032;
- \$400 million subordinated notes issued April 2022, due April 2032;
- \$300 million subordinated notes issued September 2022, due September 2037;
- \$900 million subordinated notes issued November 2022, due November 2032;
- \$1,100 million subordinated notes issued November 2022, due November 2032;
- \$1,750 million subordinated notes issued March 2023, due March 2038;
- \$100 million subordinated Euro Medium Term Notes (EMTN) issued September 2019, due September 2034;
- \$280 million subordinated EMTN issued March 2020, due March 2035;
- \$210 million subordinated EMTN issued May 2020, due May 2035;
- \$205 million subordinated EMTN issued August 2020, due August 2040;
- \$200 million subordinated EMTN issued August 2020, due August 2050;
- \$270 million subordinated EMTN issued December 2020, due December 2040;
- \$135 million subordinated EMTN issued August 2021, due August 2041; and
- \$136 million subordinated EMTN issued September 2021, due September 2041.

# Notes to the financial statements

For the year ended 30 June 2023

## 8.2 Loan capital (continued)

### 3. USD denominated Tier 2 loan capital issuances

- USD1,250 million subordinated notes issued December 2015 (USD597 million outstanding following the buy-back in March 2021), due December 2025;
- USD1,250 million subordinated notes issued January 2018, due January 2048;
- USD1,250 million subordinated Medium Term Notes (MTN) issued September 2019, due September 2034;
- USD1,250 million subordinated MTN issued September 2019, due September 2039;
- USD1,500 million subordinated MTN issued March 2021, due March 2031;
- USD1,250 million subordinated MTN issued March 2021, due March 2041; and
- USD1,250 million subordinated MTN issued March 2022, due March 2032.

### 4. JPY denominated Tier 2 loan capital issuances

- JPY14 billion subordinated EMTN issued September 2021, due September 2031;
- JPY30.5 billion subordinated EMTN issued May 2022, due May 2032; and
- JPY20 billion subordinated EMTN issued October 2022, due October 2032.

### 5. EUR denominated Tier 2 loan capital issuances

- EUR1,000 million subordinated EMTN, issued October 2017, due October 2029.

### 6. Other currencies denominated Tier 2 loan capital issuances

- HKD400 million subordinated EMTN issued September 2022, due September 2032; and
- HKD580 million subordinated EMTN issued April 2023, due April 2033.

All Tier 2 Capital securities qualify as Tier 2 Capital of the Bank under Basel III as implemented by APRA.

PERLS X, PERLS XI, PERLS XII, PERLS XIII, PERLS XIV, PERLS XV, and PERLS XVI, and all Tier 2 Capital securities are subject to Basel III, under which these securities must be exchanged for a variable number of CBA ordinary shares or written down if a capital trigger event (PERLS X, PERLS XI, PERLS XII, PERLS XIII, PERLS XIV, PERLS XV and PERLS XVI only) or a non-viability trigger event (all securities) occurs. Any exchange will occur as described in the terms of the applicable instrument documentation.

## ACCOUNTING POLICIES

Loan capital consists of instruments issued by the Group, which qualify as regulatory capital under the Prudential Standards set by the Australian Prudential Regulation Authority (APRA). Loan capital is initially measured at fair value and subsequently measured at amortised cost using the effective interest method. Interest expense incurred is recognised in Net interest income.

# Notes to the financial statements

For the year ended 30 June 2023

## 8.3 Shareholders' equity

	Group		Bank	
	30 Jun 23	30 Jun 22	30 Jun 23	30 Jun 22
	\$M	\$M	\$M	\$M
<b>Ordinary share capital</b>				
Shares on issue:				
Opening balance	36,608	38,546	36,606	38,544
Share buy-backs <sup>1,2</sup>	(2,533)	(1,937)	(2,533)	(1,937)
Dividend reinvestment plan (net of issue costs)	–	(1)	–	(1)
	34,075	36,608	34,073	36,606
Less treasury shares:				
Opening balance	(141)	(126)	(115)	(114)
Purchase of treasury shares <sup>3</sup>	(101)	(76)	(64)	(60)
Sale and vesting of treasury shares <sup>3</sup>	80	61	55	59
	(162)	(141)	(124)	(115)
<b>Closing balance</b>	<b>33,913</b>	<b>36,467</b>	<b>33,949</b>	<b>36,491</b>
 <b>Number of shares on issue</b>				
	Group		Bank	
	30 Jun 23	30 Jun 22	30 Jun 23	30 Jun 22
	Shares	Shares	Shares	Shares
Opening balance (excluding treasury shares deduction)	1,701,538,406	1,774,096,410	1,701,538,406	1,774,096,410
Share buy-backs				
Off-market share buy-back <sup>1</sup>	–	(67,704,807)	–	(67,704,807)
On-market share buy-back <sup>2</sup>	(25,369,084)	(4,853,197)	(25,369,084)	(4,853,197)
Dividend reinvestment plan issues:				
2020/2021 Final dividend fully paid ordinary shares \$101.00 <sup>4</sup>	–	–	–	–
2021/2022 Interim dividend fully paid ordinary shares \$97.95 <sup>4</sup>	–	–	–	–
2021/2022 Final dividend fully paid ordinary shares \$96.44 <sup>4</sup>	–	–	–	–
2022/2023 Interim dividend fully paid ordinary shares \$97.37 <sup>4</sup>	–	–	–	–
Closing balance (excluding treasury shares deduction)	1,676,169,322	1,701,538,406	1,676,169,322	1,701,538,406
Less: treasury shares <sup>3</sup>	(1,649,931)	(1,600,415)	(1,264,801)	(1,325,524)
<b>Closing balance</b>	<b>1,674,519,391</b>	<b>1,699,937,991</b>	<b>1,674,904,521</b>	<b>1,700,212,882</b>

<sup>1</sup> On 4 October 2021, the Group announced the successful completion of its \$6 billion off-market buy-back of CBA ordinary shares. 67,704,807 ordinary shares were bought back at \$88.62 per share, and comprised a fully franked dividend component of \$66.96 per share (\$4,534 million) and a capital component of \$21.66 per share (\$1,466 million). On 9 February 2022, the Group announced its intention to conduct an on-market share buy-back of up to \$2 billion. As at 30 June 2022, the Group bought back a total of 4,853,197 ordinary shares (\$468 million) at an average price of \$96.42. The Group recognised \$3 million transaction costs in relation to the capital returns. The shares bought back were subsequently cancelled.

<sup>2</sup> On 15 February 2023, the Group announced its intention to increase the on-market share buy-back by \$1 billion of CBA ordinary shares, in addition to the \$2 billion announcement on 9 February 2022. During the year ended 30 June 2023, the Group completed the \$3 billion on-market buy-back and bought back a total of 25,369,084 ordinary shares (\$2,532 million) at an average price of \$99.81. The Group recognised \$1 million in transaction costs in relation to the capital returns. The shares bought back were subsequently cancelled.

<sup>3</sup> Movement in treasury shares includes 981,727 shares acquired at an average price of \$103.26 for satisfying the Company's obligations under various equity settled share plans (30 June 2022: 762,958 shares acquired at an average price of \$99.13). Other than shares purchased as part of the Non-Executive Director fee sacrifice arrangements disclosed in Note 10.3, shares purchased were not on behalf of or initially allocated to a director.

<sup>4</sup> The DRP in respect of the interim 2022/2023, final 2021/2022, interim 2021/2022 and final 2020/2021 dividends were satisfied in full through the on-market purchase and transfer of 6,115,897 shares at \$97.37, 6,201,070 shares at \$96.44, 5,107,902 shares at \$97.95 and 5,618,474 shares at \$101.00, respectively, to participating shareholders.

Ordinary shares have no par value and the Company does not have a limited amount of share capital.

Ordinary shares entitle holders to receive dividends payable to ordinary shareholders and to participate in the proceeds available to ordinary shareholders on winding up of the Company in proportion to the number of fully paid ordinary shares held. On a show of hands every holder of fully paid ordinary shares present at a meeting in person or by proxy is entitled to one vote, and upon a poll one vote for each share held.

# Notes to the financial statements

## For the year ended 30 June 2023

### 8.3 Shareholders' equity (continued)

	Group		Bank	
	30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 23 \$M	30 Jun 22 \$M
<b>Retained profits</b>				
Opening balance	<b>36,826</b>	37,014	<b>30,177</b>	30,782
Actuarial (losses)/gains from defined benefit superannuation plans	(12)	76	(12)	76
Net profit attributable to equity holders of the Bank	<b>10,090</b>	10,771	<b>9,280</b>	10,374
Total available for appropriation	<b>46,904</b>	47,861	<b>39,445</b>	41,232
Transfers from investment securities revaluation reserve	–	9	–	–
Transfers from asset revaluation reserve	<b>10</b>	25	<b>11</b>	14
Off-market share buy-back – dividend component <sup>1</sup>	–	(4,534)	–	(4,534)
Interim dividend – cash component	<b>(2,950)</b>	(2,486)	<b>(2,950)</b>	(2,486)
Interim dividend – dividend reinvestment plan <sup>2</sup>	<b>(596)</b>	(501)	<b>(596)</b>	(501)
Final dividend – cash component	<b>(2,973)</b>	(2,978)	<b>(2,973)</b>	(2,978)
Final dividend – dividend reinvestment plan <sup>2</sup>	<b>(598)</b>	(570)	<b>(598)</b>	(570)
<b>Closing balance</b>	<b>39,797</b>	36,826	<b>32,339</b>	30,177

<sup>1</sup> On 4 October 2021, the Group announced the successful completion of its \$6 billion off-market buy-back of CBA ordinary shares. 67,704,807 ordinary shares were bought back at \$88.62 per share, and comprised a fully franked dividend component of \$66.96 per share (\$4,534 million) and a capital component of \$21.66 per share (\$1,466 million).

<sup>2</sup> The DRP in respect of the interim 2022/2023, final 2021/2022, interim 2021/2022 and final 2020/2021 dividends were satisfied in full through the on-market purchase and transfer of 6,115,897 shares at \$97.37, 6,201,070 shares at \$96.44, 5,107,902 shares at \$97.95 and 5,618,474 shares at \$101.00, respectively, to participating shareholders.

# Notes to the financial statements

For the year ended 30 June 2023

## 8.3 Shareholders' equity (continued)

	Group		Bank	
	30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 23 \$M	30 Jun 22 \$M
<b>Reserves</b>				
<b>Asset revaluation reserve</b>				
Opening balance	269	264	252	236
Revaluation of properties	24	42	29	43
Transfer to retained profits	(10)	(25)	(11)	(14)
Income tax effect	(5)	(12)	(5)	(13)
Closing balance	278	269	265	252
<b>Foreign currency translation reserve</b>				
Opening balance	17	257	166	74
Currency translation adjustments of foreign operations	224	(261)	56	83
Currency translation on net investment hedge	(38)	9	(23)	9
Income tax effect	5	12	—	—
Closing balance	208	17	199	166
<b>Cash flow hedge reserve</b>				
Opening balance	(859)	467	(1,059)	712
Gains/(losses) on cash flow hedging instruments:				
Recognised in Other Comprehensive Income	565	555	454	(9)
Transferred to Income Statement:				
Interest income	2,214	(1,779)	1,728	(1,812)
Interest expense	(2,772)	1,095	(2,361)	906
Net other operating income	(1,361)	(1,769)	(1,089)	(1,630)
Income tax effect	393	572	372	774
Closing balance	(1,820)	(859)	(1,955)	(1,059)
<b>Employee compensation reserve</b>				
Opening balance	94	103	94	103
Current period movement	5	(9)	5	(9)
Closing balance	99	94	99	94
<b>Investment securities revaluation reserve</b>				
Opening balance	19	2,158	3	2,076
Transfer to retained profits on sale of equity securities	—	(9)	—	—
Net losses on revaluation of investment securities	(621)	(2,804)	(567)	(2,805)
Net losses on investment securities transferred to Income Statement on disposal	(5)	(182)	(5)	(115)
Income tax effect	132	856	123	847
<b>Closing balance</b>	<b>(475)</b>	<b>19</b>	<b>(446)</b>	<b>3</b>
<b>Total reserves</b>	<b>(1,710)</b>	<b>(460)</b>	<b>(1,838)</b>	<b>(544)</b>
<b>Shareholders' Equity attributable to equity holders of the Bank</b>	<b>72,000</b>	<b>72,833</b>	<b>64,450</b>	<b>66,124</b>
Shareholders' Equity attributable to non-controlling interests	5	5	—	—
<b>Total Shareholders' Equity</b>	<b>72,005</b>	<b>72,838</b>	<b>64,450</b>	<b>66,124</b>

# Notes to the financial statements

For the year ended 30 June 2023

## 8.3 Shareholders' equity (continued)

### ACCOUNTING POLICIES

Shareholders' equity includes Ordinary share capital, Retained profits and Reserves. Policies for each component are set out below.

#### Ordinary share capital

Ordinary shares are recognised at the amount paid up per ordinary share, net of directly attributable issue costs. Where the Bank or entities within the Group purchase shares in the Bank, the consideration paid is deducted from total shareholders' equity and the shares are treated as treasury shares until they are subsequently sold, reissued or cancelled. Where such shares are sold or reissued, any consideration received is included in shareholders' equity.

#### Retained profits

Retained profits includes the accumulated profits for the Group including certain amounts recognised directly in retained profits less dividends paid.

#### Reserves

##### Asset revaluation reserve

The Asset revaluation reserve is used to record revaluation adjustments on the Group's property assets. Where an asset is sold or disposed of, any balance in the reserve in relation to the asset is transferred directly to Retained profits.

##### Foreign currency translation reserve

Exchange differences arising on translation of the Group's foreign operations are accumulated in the Foreign currency translation reserve. Specifically assets and liabilities are translated at the prevailing exchange rate at Balance Sheet date; revenue and expenses are translated at the transaction date; and all resulting exchange differences are recognised in the Foreign currency translation reserve.

When a foreign operation is disposed of, exchange differences are reclassified to the Income Statement.

##### Cash flow hedge reserve

The Cash flow hedge reserve is used to record fair value gains or losses associated with the effective portion of designated cash flow hedging instruments. Amounts are reclassified to the Income Statement when the hedged transaction impacts profit or loss.

##### Employee compensation reserve

The Employee compensation reserve is used to recognise the fair value of shares and other equity instruments issued to employees under the employee share plans and bonus schemes.

##### Investment securities revaluation reserve

The Investment securities revaluation reserve includes changes in the fair value of Investment securities measured at fair value through Other Comprehensive Income. For debt securities, these changes are reclassified to the Income Statement when the asset is derecognised. For equity securities, these changes are not reclassified to the Income Statement when derecognised.

# Notes to the financial statements

## For the year ended 30 June 2023

### 8.4 Dividends

Note	Group			Bank	
	30 Jun 23 \$M	30 Jun 22 \$M	30 Jun 21 \$M	30 Jun 23 \$M	30 Jun 22 \$M
<b>Ordinary shares</b>					
Interim ordinary dividend (fully franked) (2023: 210 cents; 2022: 175 cents; 2021: 150 cents)					
Interim ordinary dividend paid – cash component only	2,950	2,486	2,243	2,950	2,486
Interim ordinary dividend paid – Dividend Reinvestment Plan <sup>1</sup>	596	501	418	596	501
<b>Total dividend paid</b>	<b>3,546</b>	<b>2,987</b>	<b>2,661</b>	<b>3,546</b>	<b>2,987</b>
Other provision carried	191	118	114	191	118
Dividend proposed and not recognised as a liability (fully franked) (2023: 240 cents; 2022: 210 cents; 2021: 200 cents) <sup>2</sup>	4,023	3,573	3,548	4,023	3,573
<b>Provision for dividends</b>					
Opening balance	118	114	121	118	114
Provision made during the year <sup>3</sup>	7,117	6,535	4,396	7,117	6,535
Provision used during the year <sup>3</sup>	(7,044)	(6,531)	(4,403)	(7,044)	(6,531)
<b>Closing balance</b>	<b>7.1</b>	<b>191</b>	<b>118</b>	<b>191</b>	<b>118</b>

1 The DRP in respect of the interim 2022/2023, interim 2021/2022 and interim 2020/2021 dividends were satisfied in full through the on-market purchase and transfer of 6,115,897 shares at \$97.37, 5,107,902 shares at \$97.95 and 4,869,634 shares at \$85.25, to participating shareholders.

2 The final 2022/2023 dividend will be satisfied by cash disbursements with the DRP anticipated to be satisfied by the on-market purchase of shares. The final 2021/2022 and final 2020/2021 dividends were satisfied by cash disbursement with the DRP satisfied in full through the on-market purchase and transfer of 6,201,070 shares at \$96.44 and 5,618,474 shares at \$101.00.

3 Provisions made and used during the year ended 30 June 2022 do not include \$4,534 million dividend component of the \$6 billion off-market share buy-back.

#### Final dividend

The Directors have determined a fully franked (30%) final dividend of 240 cents per share amounting to \$4,023 million. The dividend will be payable on or around 28 September 2023 to shareholders on the register at 5pm AEST on 17 August 2023. The ex-dividend date is 16 August 2023.

#### Dividend policy

In determining the dividend, the Board considers a range of factors in accordance with Bank's dividend policy including:

- paying cash dividends at sustainable levels;
- targeting a full-year payout ratio of 70-80%; and
- maximising the use of its franking account by paying fully franked dividends.

#### Australian franking credits

The franking credits available to the Group as at 30 June 2023, after allowing for Australian tax payable in respect of the current and prior reporting period's profit, are estimated to be \$1,928 million (30 June 2022: \$1,635 million).

#### New Zealand imputation credits

The New Zealand imputation credits available to CBA as at 30 June 2023 are estimated to be NZ\$865 million (30 June 2022: NZ\$896 million). This is calculated on the same basis as the Australian franking credits but using the New Zealand current tax liability.

# Notes to the financial statements

For the year ended 30 June 2023

## 8.4 Dividends (continued)

### Dividend history

Half year ended	Cents per share	Payment date	Half year payout ratio <sup>1</sup> %	Full year payout ratio <sup>1</sup> %	DRP price \$	DRP participation rate <sup>2</sup> %
31 December 2020	150	30/03/2021	54. 7	—	85. 25	15. 7
30 June 2021	200	29/09/2021	66. 8	61. 0	101. 00	16. 1
31 December 2021	175	30/03/2022	50. 9	—	97. 95	16. 8
30 June 2022	210	29/09/2022	72. 9	60. 9	96. 44	16. 8
31 December 2022	210	30/03/2023	68. 9	—	97. 37	16. 8
30 June 2023 <sup>3</sup>	240	28/09/2023	81. 4	75. 0	—	—

1 Dividend payout ratio: dividends divided by statutory earnings (earnings are net of dividends on other equity instruments).

2 DRP participation rate: the percentage of total issued share capital participating in the DRP.

3 The dividend will be payable on or around 28 September 2023 to shareholders.

## ACCOUNTING POLICIES

Dividends represent a distribution of profits that holders of ordinary shares receive from time to time. Dividends determined by the Board of the Bank are recognised with a corresponding reduction of retained earnings on the dividend payment date. The Board takes into consideration factors including the Group's relative capital strength and the Group's existing dividend payout ratio guidelines in determining the amount of dividends to be paid.

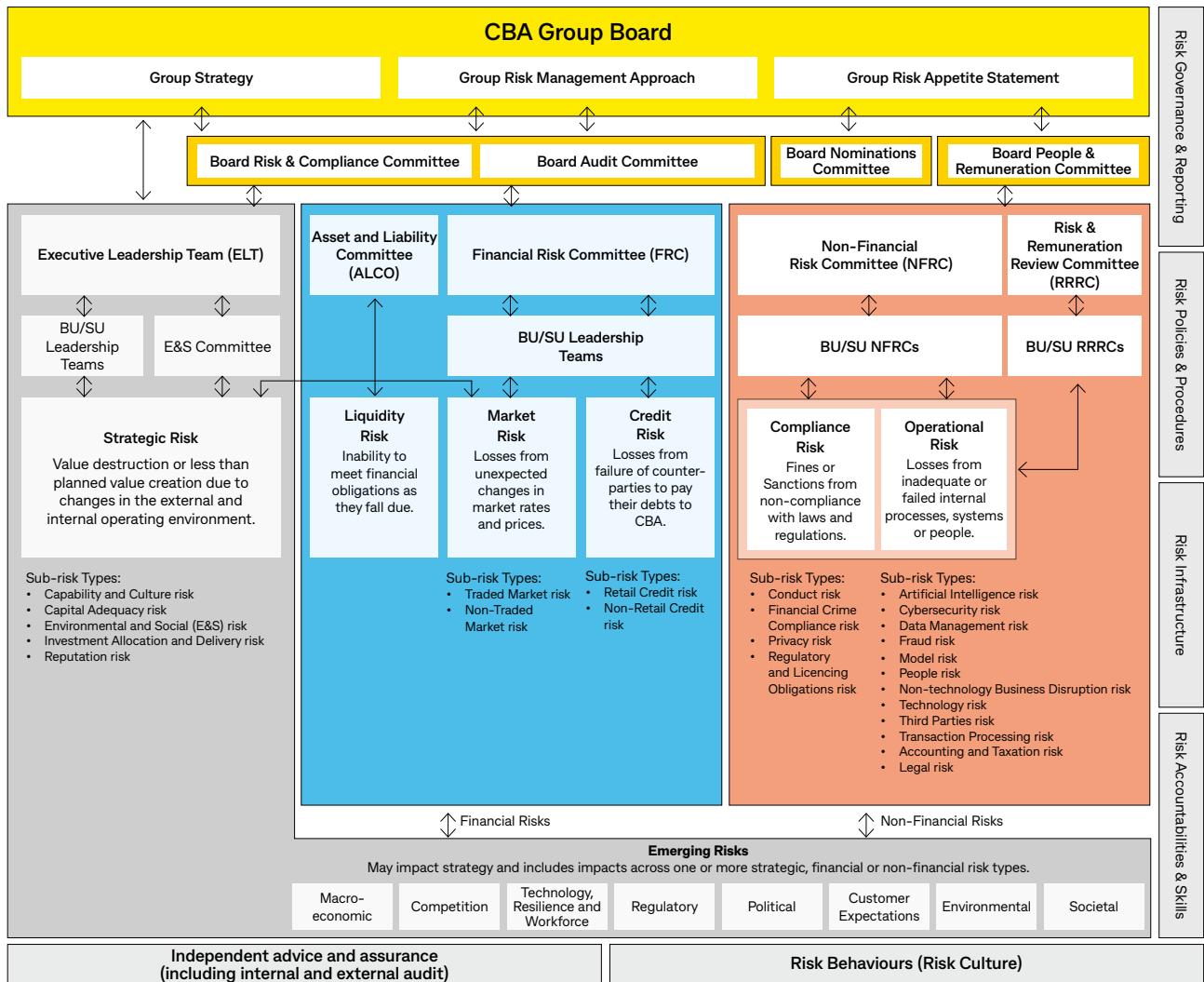
# Notes to the financial statements

For the year ended 30 June 2023

## 9. Risk management

### OVERVIEW

The Group is exposed to financial, non-financial and strategic risks through the products and services it offers. The Group manages these risks through its Risk Management Framework, which evolves to accommodate changes in the business operating environment, better risk practices, and regulatory and community expectations. The components of the Risk Management Framework are illustrated below, including the governance that enables executive and Board oversight of these risks.



Further details on each of the material risks, and how the Group manages them, are outlined in this note.

# Notes to the financial statements

## For the year ended 30 June 2023

### 9.1 Risk management framework

The Risk Management Framework comprises the systems, structures, policies, processes and people that identify, measure, evaluate, control, monitor and report on, both internal and external sources of material risk. It incorporates three key documents:

- **The Group's Business Plan** (consisting of the Group Strategy and the Financial Plan) sets out the approach to implement the Group's strategic objectives;
- **The Group Risk Appetite Statement (RAS)** that establishes the type and degree of risk the Board is prepared to accept and the maximum level of risk that the Group must operate within; and
- **The Group Risk Management Approach (RMA)** that sets out the Board and the Executive Leadership Team's expectations regarding the Group's approach to managing risk and the key elements of the Risk Management Framework that give effect to this approach.

The Risk Management Framework is underpinned by the following Risk Framework Enablers that allow the Group to effectively identify, measure, evaluate, control, monitor and report on, both internal and external sources of material risk.

#### Risk governance and reporting

The Group is committed to ensuring that its risk management practices reflect a high standard of governance. This enables management to undertake, in an effective manner, prudent risk-taking activities. The Board operates as the highest level of the Group's risk governance. The Board Risk and Compliance Committee oversees the Risk Management Framework and helps formulate the Group's risk appetite for consideration by the Board. In particular it:

- Monitors the Group's risk profile (including identification of emerging risks); and
- Reviews regular reports from management on the measurement of risk and the adequacy and effectiveness of the Group's risk management and internal control systems.

At management level, risk governance is undertaken by a structured hierarchy of personal delegations, management committees and forums across the Group and within the BUs and Support Units (SUs).

Regular management information is produced that allows financial, strategic and non-financial risk positions to be monitored against approved risk appetite and policy limits. At Board level, the majority of risk reporting is provided to the Board Risk and Compliance Committee, although select matters are reported directly to the Board as required. Controls reporting is provided to the Board Audit Committee. The Chairs of the Board Risk & Compliance and Audit Committee report to the Board following each Committee meeting.

#### Risk policies and procedures

Risk policies and procedures provide guidance to the business on the management of each material risk. They support the Risk Management Framework by:

- Summarising the principles and practices to be used by the Group in identifying and assessing its material risks; and
- Quantifying the operating tolerances for material risks.

#### Risk infrastructure

The Risk Management Framework is supported by key infrastructure systems and processes that together provide the infrastructure for the management of the Group's Material Risk Types.

- **Risk processes** to identify, assess, escalate, monitor and manage risks and issues;
- **Management information systems** to measure and aggregate risks across the Group; and
- **Risk models and tools**, including significant calculators.

#### Risk accountabilities and skills

The Group operates a Three Lines of Accountability (3LoA) model that places the accountability for risk ownership with the Line 1 BUs and SUs, while focusing the mandate of Line 2 Risk teams on risk appetite and the Risk Management Framework, assurance, approval or acceptance of risk decisions of Line 1 and advice. Line 3 Internal Audit provides independent assurance to the Board, regulators and other stakeholders on the effectiveness of risk management, internal controls and governance. The Risk Stewards (senior leaders in Line 1 or Line 2) complement the 3LoA model, by providing a view on the aggregated risk profile and adequacy of the Group's Risk Management Framework for each of our Risk Types, including design of key controls and policies, mitigation strategies and the capabilities needed to manage the Risk Type.

The effective management of the Group's material risks requires appropriate resourcing of skilled employees within each of the Group's 3LoA. It is important for all Group employees to have an awareness of their risk accountabilities, the Risk Management Framework, and the role our Values play in helping us manage risk. This awareness is developed through:

- **Communication of the Group RAS and RMA** - Following approval by the Board, the updated RAS and RMA are made available to all employees;
- **Performance and remuneration frameworks** are designed to drive accountability for managing risks and adopting risk behaviours that assist the Group to respond to new and emerging risks and to better support our customers and communities. Each year employees are assessed on how they met the risk management expectations of their role as part of the annual performance review;
- **Group Mandatory Learning modules** that provide foundational knowledge of the Risk Management Framework and Risk Management Approach for all Group employees;
- **Risk Management Capability Framework** enabling the education, experience and exposure to build risk skills and judgment effectively within the Group; and
- **Induction and ongoing learning** to support employees in gaining the knowledge, skills and behaviours required to work effectively across the Group.

## Notes to the financial statements

For the year ended 30 June 2023

### 9.1 Risk management framework (continued)

#### Risk culture and conduct risk

Risk culture is the beliefs, values and behaviours within the Group that determine how risks are identified, measured, governed, and acted upon. A positive risk culture drives the right risk decisions and helps the Group make sound judgements in new and unfamiliar circumstances. The risk behaviours that demonstrate a positive risk culture and are expected of employees by the Board, senior management, customers, communities, shareholders and regulators, are underpinned by our CBA Values of Care, Courage and Commitment.

In relation to conduct risk, the Group requires behaviours and business practices that are fair to customers, protect the fair and efficient operation of the market and engender confidence in our products and services. Annually, the Board forms a view of the Group's risk culture and identifies desirable changes. Action plans are initiated and monitored to improve and sustain risk culture.

# Notes to the financial statements

## For the year ended 30 June 2023

### 9.1 Risk management framework (continued)

#### Material risk types

Description	Governing Policies and Key Management Committees	Key controls and risk mitigation strategies
<b>Credit risk</b>		
Credit risk is the potential for loss arising from the failure of a counterparty to meet their contractual obligations to the Group. The Group is primarily exposed to credit risk through:	<b>Governing Policies:</b> <ul style="list-style-type: none"> <li>Group Credit Risk Policies and Standards, Principles, Framework and Governance</li> </ul> <b>Key Management Committee:</b> <ul style="list-style-type: none"> <li>Financial Risk Committee</li> <li>BU/SU Financial Risk Committees</li> </ul>	<ul style="list-style-type: none"> <li>Defined credit risk indicators set in the Group RAS;</li> <li>Transacting with counterparties that demonstrate the ability and willingness to service their obligations through performance of due diligence and appropriate credit quality assessments;</li> <li>Applications assessed by credit decisioning models, with more complex or higher risk applications referred to credit authority holders who exercise expert judgement;</li> <li>Taking collateral where appropriate;</li> <li>Pricing appropriately for the risks the Group is taking;</li> <li>Credit concentration frameworks that set exposure limits to counterparties, groups of related counterparties, industry sectors and countries;</li> <li>Regular monitoring of credit quality, concentrations, arrears, policy exceptions and policy breaches;</li> <li>Working with customers in financial difficulty, or those in danger of becoming so, to help them rehabilitate their financial positions; and</li> <li>Stress testing, both at a counterparty and portfolio level.</li> </ul>
<b>Retail Credit Risk</b> <ul style="list-style-type: none"> <li>Residential mortgage lending; and</li> <li>Unsecured retail lending.</li> </ul> <b>Non-Retail Credit Risk</b> <ul style="list-style-type: none"> <li>Commercial lending; and</li> <li>Large corporate (institutional) lending and markets exposures.</li> </ul>		
<b>Market risk</b>		
Market risk is the risk that market rates and prices will change and that this may have an adverse effect on the profitability and/or net worth of the Group. The Group is primarily exposed to market risk through: <ul style="list-style-type: none"> <li>Traded Market Risk;</li> <li>Non-Traded Market Risk;</li> <li>Interest Rate Risk in the Banking Book (IRRBB);</li> <li>Structural Foreign Exchange Risk;</li> <li>Lease Residual Value Risk; and</li> <li>Non-Traded Equity Risk.</li> </ul>	<b>Governing Policies:</b> <ul style="list-style-type: none"> <li>Group Market Risk Policy</li> </ul> <b>Key Management Committee:</b> <ul style="list-style-type: none"> <li>Financial Risk Committee and IB&amp;M Financial Risk Committee (Oversight of traded market risk)</li> <li>Asset and Liability Committee (ALCO) (Oversight of Non-Traded Market Risk, including IRRBB)</li> </ul>	<ul style="list-style-type: none"> <li>Defined market risk indicators set in the Group RAS;</li> <li>Minimal appetite for proprietary trading;</li> <li>Conservative market risk limits with granular concentration limits at a position level including currency/index, tenor and product type;</li> <li>Pricing appropriately for risk;</li> <li>Back-testing of Value-at-Risk (VaR) models against hypothetical profit and loss;</li> <li>Daily monitoring and attribution of traded market risk exposures including risk sensitivities, VaR and stress testing;</li> <li>Weekly monitoring of Var and stress test measures for derivative valuation adjustments (XVAs);</li> <li>Monthly monitoring of residual value risk exposures versus limits;</li> <li>Managing the Balance Sheet with a view to balancing Net interest income profit volatility and market value;</li> <li>Regular monitoring of IRRBB market risk exposures against limits including risk sensitivities, credit spread risk, value at risk, net interest earning at risk and stress testing;</li> <li>Appropriate transfer pricing for interest rate risk;</li> <li>Regular monitoring of structural foreign exchange risk versus limits; and</li> <li>Regular monitoring of Group Super funding level versus limits, accounting valuations and value at risk.</li> </ul>

# Notes to the financial statements

For the year ended 30 June 2023

## 9.1 Risk management framework (continued)

Description	Governing Policies and Key Management Committees	Key controls and risk mitigation strategies
<b>Liquidity risk</b>	<b>Governing Policies:</b> <ul style="list-style-type: none"> <li>• Group Liquidity Policy</li> <li>• Group Liquidity Management Standard</li> </ul> <b>Key Management Committee:</b> <ul style="list-style-type: none"> <li>• ALCO</li> </ul>	<ul style="list-style-type: none"> <li>• Defined liquidity risk indicators in the Group RAS;</li> <li>• The Annual Funding Strategy (the Group's wholesale funding strategy based on a three year funding plan);</li> <li>• Maintaining a diverse, yet stable, pool of potential funding sources across different currencies, geographies, entities and products;</li> <li>• Maintaining sufficient liquidity buffers and short-term funding capacity to withstand periods of disruption in long-term wholesale funding markets and unanticipated changes in the Balance Sheet funding gap;</li> <li>• Limiting the portion of wholesale funding sourced from offshore;</li> <li>• Conservatively managing the mismatch between asset and liability maturities;</li> <li>• Maintaining a conservative mix of readily saleable or repo-eligible liquid assets;</li> <li>• Daily monitoring of liquidity risk exposures, including Liquidity Coverage Ratio (LCR) and Net Stable Funding Ratio (NSFR);</li> <li>• Market and idiosyncratic stress test scenarios; and</li> <li>• The Contingency Funding Plan providing strategies for addressing liquidity shortfalls in a crisis situation.</li> </ul>

# Notes to the financial statements

For the year ended 30 June 2023

## 9.1 Risk management framework (continued)

Description	Governing Policies and Key Management Committees	Key controls and risk mitigation strategies
<b>Operational risk</b>		
<p>Operational risk is the risk of loss arising from inadequate or failed internal processes, systems or people, or from external events.</p> <p>The Group is exposed to operational risk primarily through:</p> <ul style="list-style-type: none"> <li>• Accounting and Taxation risks;</li> <li>• Artificial Intelligence risks;</li> <li>• Cyber security risks;</li> <li>• Data management risks;</li> <li>• Fraud risks (external and internal);</li> <li>• Legal risks;</li> <li>• Model risks;</li> <li>• Non-technology business disruption risks;</li> <li>• People risks (employment practices and workplace safety);</li> <li>• Technology risks (disruptions from hardware or software failures);</li> <li>• Third party risks; and</li> <li>• Transaction processing risks.</li> </ul>	<p><b>Governing Policies:</b></p> <ul style="list-style-type: none"> <li>• Operational Risk Management Framework (ORMF)</li> <li>• Group Artificial Intelligence Policy</li> <li>• Group Information Security (IS) Policy</li> <li>• Group Data Management Policy</li> <li>• Group Fraud Management Policy</li> <li>• Group Whistleblower Policy</li> <li>• Group Model Policy</li> <li>• Group Policy on Business Continuity Management</li> <li>• Group Protective Security Policy</li> <li>• Group IT Service Support and Management Policy</li> <li>• Group Supplier Lifecycle Policy</li> </ul> <p><b>Key Management Committee:</b></p> <ul style="list-style-type: none"> <li>• Non-Financial Risk Committee</li> <li>• BU/SU Non-Financial Risk Committees</li> <li>• Model Risk Governance Committee (MRGC)</li> </ul>	<ul style="list-style-type: none"> <li>• Defined operational risk indicators in the Group RAS;</li> <li>• Implementation of controls to prevent, detect, and mitigate specific operational risks that the Group is exposed to;</li> <li>• Regular Risk and Control Self-Assessment (RCSA) to assess key risks and controls for each BU/SU;</li> <li>• Routine Controls Assurance Program tests to assess whether controls are designed and operating effectively to maintain risk exposures within acceptable levels;</li> <li>• Incident management processes to identify, assess, record, report and manage actual operational or compliance events that have occurred. This data is used to guide management to strengthen processes and controls;</li> <li>• Issue management processes to identify, assess, record, report and manage weaknesses or gaps in controls;</li> <li>• Risk in Change process to effectively understand and manage the risks from changes to the business through projects or initiatives;</li> <li>• Establishment of Key Risk Indicators to monitor movements in risk exposures over time; and</li> <li>• Assurance undertaken by Line 2 Risk teams to assess that operational risks are appropriately identified and managed across the Group.</li> </ul>

# Notes to the financial statements

For the year ended 30 June 2023

## 9.1 Risk management framework (continued)

Description	Governing Policies and Key Management Committees	Key controls and risk mitigation strategies
<b>Compliance risk</b>		
<p>Compliance risk is the risk of legal or regulatory sanctions, material financial loss, or loss of reputation that the Group may incur as a result of its failure to comply with its obligations.</p> <p>The Group is exposed to compliance risk primarily through:</p> <ul style="list-style-type: none"> <li>• Laws, regulations, rules, licence conditions, and statements of regulatory policy;</li> <li>• Privacy laws and regulations regarding the collection, handling and protection of personal information of individuals;</li> <li>• Financial crime (regulation relating to Anti Money Laundering (AML), Counter Terrorism Financing (CTF), Anti-Bribery and Corruption, Anti Tax Evasion Facilitation and Sanctions); and</li> <li>• Poor conduct (product design and distribution, market conduct and employee misconduct).</li> </ul>	<b>Governing Policies:</b> <ul style="list-style-type: none"> <li>• Group Compliance Management Framework (CMF) and Policies</li> <li>• Group and BU Compliance Policies and Standards</li> <li>• Group Privacy Policy</li> <li>• AML/CTF Group Program</li> <li>• Anti-Bribery &amp; Corruption Policy</li> <li>• Group Economic Trade Sanctions Policy</li> <li>• Code of Conduct</li> <li>• Product Development and Distribution Policy</li> </ul> <b>Key Management Committee:</b> <ul style="list-style-type: none"> <li>• Executive Financial Crime Risk Committee</li> <li>• Non-Financial Risk Committee</li> <li>• BU/SU Non-Financial Risk Committees</li> </ul>	<ul style="list-style-type: none"> <li>• Compliance and Privacy risk indicators included in the Group RAS;</li> <li>• Mandatory online Compliance and Privacy training for all employees;</li> <li>• Regulatory change management to establish compliant business practices;</li> <li>• Maintenance of obligation registers;</li> <li>• Compliance and Privacy risk profiling through the RCSA process;</li> <li>• Group-wide minimum standards in key compliance areas;</li> <li>• Co-operative and transparent relationships with regulators;</li> <li>• Board and management governance and reporting;</li> <li>• Pre-employment due diligence on the Group's employees and enhanced screening for high risk roles;</li> <li>• Training and awareness sessions to staff highlighting the community impact of financial crime and the Group's role to detect, deter and disrupt money laundering, terrorist financing and other serious crime;</li> <li>• Customer on-boarding processes to meet AML/CTF identification and screening requirements;</li> <li>• Ongoing customer due diligence to ensure information the Group maintains on customers is accurate;</li> <li>• Risk assessments of customers, products and channels to ensure the Group understands the money laundering and terrorist financing risks;</li> <li>• Enhanced customer due diligence on high risk segments;</li> <li>• Monitoring customer payments, trade and all transactions to manage the AML/CTF and sanctions risks identified;</li> <li>• Undertake statutory reporting requirements including International Funds Transfer Instructions, Threshold Transaction Reports and Suspicious Matter Reports;</li> <li>• Controls to prevent corruption of public officials and private sector individuals by employees, representatives, suppliers or third party agents, including disclosure and approval of gifts and entertainment, charitable donations and sponsorships;</li> <li>• Controls to prevent the facilitation of tax evasion by employees, representatives and other third parties who are Associated Persons of the Group, including risk assessments (third party, product/channel and enterprise-wide risk assessment), employee due diligence and ongoing staff training and awareness;</li> <li>• Conduct Risk strategy and Code of Conduct, supported by mandatory training for all staff;</li> <li>• Ongoing Conduct Risk profiling, including use of the Conduct Risk Steward Guides and controls taxonomy to manage and address Conduct Risks;</li> <li>• Measurement and governance of Conduct Risk exposures through RAS metrics and NFRC/Board reporting;</li> <li>• Assurance and monitoring to better identify Conduct Risk Exposures and control weaknesses;</li> <li>• Enhancement of Code of Conduct related policies with changes in understanding of conduct obligations and expectations; and</li> <li>• Consistently applying the Code of Conduct and the 'Should We?' test to deliver the right outcome for customers.</li> </ul>

# Notes to the financial statements

For the year ended 30 June 2023

## 9.1 Risk management framework (continued)

Description	Governing Policies and Key Management Committees	Key controls and risk mitigation strategies
<b>Strategic risk</b>	<p>Strategic risk is the risk of material stakeholder value destruction or less than planned value creation.</p> <p>The strategic risk type also includes the following sub-risk types that support or drive strategic decisions but are managed more routinely through their own dedicated governance, policies and procedures, infrastructure and teams:</p> <ul style="list-style-type: none"> <li>• <b>Capital Adequacy Risk:</b> Inability to capitalise on strategic opportunities or withstand extreme events due to insufficient or inefficient use of capital.</li> <li>• <b>Capability and Culture Risk:</b> Inability to execute effectively on strategy due to inadequate organisational skills and capabilities and a misaligned organisational culture.</li> <li>• <b>Environmental &amp; Social Risk:</b> Not understanding or failing to take appropriate action to mitigate the impacts of the physical and transition risks related to climate change and nature loss; or from practices that result in negative social impacts.</li> <li>• <b>Reputation Risk:</b> Business practices, behaviours or events negatively impact the Group's reputation.</li> <li>• <b>Investment Allocation and Delivery Risk:</b> Expected outcomes not achieved or missed strategic opportunities due to variations in the delivery (scope, timing and quality) of change initiatives.</li> </ul> <p><b>Key Management Committee:</b></p> <ul style="list-style-type: none"> <li>• Executive Leadership Team (ELT)</li> <li>• ELT Environmental &amp; Social Committee</li> <li>• Asset and Liability Committee (ALCO)</li> <li>• Non-Financial Risk Committee</li> <li>• ELT Risk and Remuneration Review Committee (RRRC)</li> </ul>	<p><b>Strategic Risk Management Framework</b></p> <p>The Strategic Risk Management Framework considers the impact to the Group's strategy of dynamically evolving material current and emerging risks arising from changes in areas such as: the competitive landscape, emerging technologies, macroeconomic conditions, the regulatory and political environment, and changes in social expectations.</p> <p>The Group assesses, monitors and responds to strategic risk throughout its processes of:</p> <ul style="list-style-type: none"> <li>• Strategy development, approval and review;</li> <li>• Identifying and monitoring changes and potential changes to the operating environment; and</li> <li>• Monitoring execution progress of strategies.</li> </ul> <p><b>Capital Adequacy Risk</b></p> <ul style="list-style-type: none"> <li>• Capital advice for projects and funding deals;</li> <li>• Dividend decision and management processes;</li> <li>• Capital monitoring, reporting and forecasting;</li> <li>• Internal Capital Adequacy Assessment Process (ICAAP);</li> <li>• Group, portfolio and risk type stress testing; and</li> <li>• Ratings agency interactions.</li> </ul> <p><b>Capability and Culture Risk</b></p> <ul style="list-style-type: none"> <li>• Talent acquisition processes;</li> <li>• Leadership development initiatives;</li> <li>• Organisational culture development initiatives;</li> <li>• Performance and remuneration processes;</li> <li>• Inclusion &amp; Diversity initiatives;</li> <li>• Capability development and training;</li> <li>• Accountability frameworks; and</li> <li>• Strategic Workforce Planning.</li> </ul> <p><b>Environmental &amp; Social Risk</b></p> <ul style="list-style-type: none"> <li>• Defined E&amp;S Risk Indicators in the Group RAS;</li> <li>• Target financed emissions Glidepaths for priority sectors;</li> <li>• Scenario analyses and stress testing to understand the physical and transition risks of climate change;</li> <li>• E&amp;S Risk embedded in the Group and BUs/SUs business profiles;</li> <li>• Client and supplier E&amp;S due diligence process;</li> <li>• Development of new pilot products and services that support reduced emissions;</li> <li>• Environmental, Social &amp; Governance (ESG) lending tool applied to certain lending decisions;</li> <li>• Corporate Responsibility programs; and</li> <li>• Supplier Code of Conduct to ensure adherence to CBA's Environmental &amp; Social (E&amp;S) standards.</li> </ul> <p><b>Reputation Risk</b></p> <ul style="list-style-type: none"> <li>• Media management, marketing and branding standards, processes and protocols;</li> <li>• Community investment initiatives;</li> <li>• Government and political affairs protocols; and</li> <li>• Strategic decisions to address actual or perceived material conduct risks.</li> </ul> <p><b>Investment Allocation and Delivery Risk</b></p> <ul style="list-style-type: none"> <li>• Group and BU Change Investment Process;</li> <li>• Group Delivery Framework development and maintenance; and</li> <li>• Project / program reporting and governance.</li> </ul>

# Notes to the financial statements

For the year ended 30 June 2023

## 9.2 Credit risk

### Credit risk management principles and portfolio standards

The Group has a Credit Risk Management Framework with clearly defined credit policies and standards for the approval and management of credit risk and specific Industry Credit standards applying to all major lending areas. These set the minimum requirements for assessing the integrity and ability of borrowers to meet their contractual obligations for repayment, acceptable forms of collateral and security and the frequency of credit reviews.

The Group's credit risk framework policies and standards include concentration limits, which are designed to achieve portfolio outcomes that are consistent with the Group's risk appetite and risk/return expectations.

The Credit Portfolio Assurance unit, part of Group Operational Risk, Assurance & Models, reviews credit portfolios and business unit compliance with credit policies and standards, frameworks, application of credit risk ratings and other key practices on a regular basis.

The credit risk portfolio has two major segments:

#### (i) Retail managed segment

This segment has sub-segments covering housing loans, credit cards, personal loans, and personal overdrafts. It also covers most non-retail lending where the aggregated credit exposure to a group of related borrowers is less than \$1.5 million.

Auto-decisioning is used to approve credit applications for eligible borrowers in this segment. Auto-decisioning uses a scorecard approach based on a combination of factors, which may include the Group's historical experience on similar applications, information from a credit reference bureau, the Group's existing knowledge of a borrower's behaviour and updated information provided by the borrower.

Loan applications that do not meet scorecard auto-decisioning requirements may be referred to a Personal Credit Approval Authority (PCAA) for manual decisioning.

After loan origination, these portfolios are managed using behavioural scoring systems and a delinquency band approach. This includes different actions taken when loan repayments are greater than 30 days past due compared to when they are greater than 60 days past due. Loans past due are reviewed by the relevant Arrears Management or Financial Assistance Team.

#### (ii) Risk-rated segment

This segment comprises non-retail exposures, including financial institution and sovereign exposures. Each exposure is assigned an internal Credit Risk-Rating (CRR) based on Probability of Default (PD) and Loss Given Default (LGD).

Either a PD Rating Model, approved PD Rating Method or expert judgement is used to determine the PD rating for customers in this segment. Expert judgement is used where the complexity of the transaction and/or the borrower is such that it is inappropriate to rely completely on a statistical model. External ratings may be used for benchmarking in the expert judgement assessment.

The CRR is designed to:

- aid in assessing changes to borrower credit quality;
- influence decisions on approval, management and pricing of individual credit facilities; and
- provide the basis for reporting details of the Group's credit portfolio.

Credit risk-rated exposures are generally reviewed on an individual basis, at least annually, and fall within the following categories:

- "Pass" – these credit facilities qualify for approval of new or increased exposure on normal commercial terms; and
- "Troublesome or Non Performing Assets (TNPAs)" – these credit facilities are not eligible for new or increased exposure, unless it facilitates rehabilitation to "pass grade" or protects or improves the Group's position by maximising recovery prospects. Where a borrower is in default the facility is classified as non-performing. Restructured facilities, where the original contractual arrangements terms have been modified to non-commercial terms due to the customer's financial difficulties, are also classified as non-performing.

Default is recorded with one or more of the following:

- the customer is 90 days or more overdue on a scheduled credit repayment; or
- the customer is unlikely to repay their credit obligation to the Group in full without taking action, such as realising on available security.

### Credit risk measurement

The measurement of credit risk uses analytical PD rating models to calculate both: (i) Expected, and (ii) Unexpected Loss probabilities for the credit portfolio. The use of analytical tools is governed by the Model Risk Governance Committee.

#### (i) Expected loss

Expected loss (EL) is the product of:

- PD;
- Exposure at Default (EAD); and
- LGD.

The PD, expressed as a percentage, is the estimate of the proportion of the population of customers assigned that PD grade that will default within the next 12 months.

# Notes to the financial statements

## For the year ended 30 June 2023

### 9.2 Credit risk (continued)

#### (i) Expected loss (continued)

EAD is the estimate of the amount of a facility that will be outstanding in the event of default. Estimates are based on a downturn in economic conditions. For committed facilities, the estimate is based on the actual amount outstanding, plus the undrawn amount multiplied by a credit conversion factor (CCF). The CCF represents the potential rate of conversion from undrawn 12 months prior to default to drawn at default. For committed non-retail facilities, the Group applies a supervisory credit conversion factor to the undrawn amount, ranging from 0% to 100%.

For uncommitted facilities, the EAD will generally be the drawn balance only. For defaulted facilities, it is the actual amount outstanding at default. For retail exposures, a modelling approach can be used based on factors including limit usage, arrears and loan type to segment accounts into homogeneous pools to calculate EAD.

LGD, expressed as a percentage of EAD, is the estimate of a facility likely to be lost in the event of default. LGD is impacted by:

- the level of security cover and the type of collateral held;
- liquidity of and volatility in the value of collateral;
- carrying costs (effectively the costs of providing a facility that is not generating an interest return); and
- realisation costs.

Various factors are considered when calculating PD, EAD and LGD. Considerations include the potential for default by a borrower due to economic, management, industry, other risks, and the mitigating benefits of any collateral held as security.

#### (ii) Unexpected loss

In addition to EL, a more stressed loss amount is calculated. This Unexpected Loss estimate directly affects the calculation of regulatory and internal economic capital requirements. Refer to Note 8.1 for information relating to regulatory capital.

#### Climate related risk

The Group uses climate scenario analysis to understand its exposure to risks arising from climate change and how these risks may impact its strategy and risk management decisions. The Group uses a range of plausible, but severe physical and transition scenarios developed by globally recognised providers including the International Panel on Climate Change (IPCC), Network for Greening the Financial System (NGFS) and International Energy Agency (IEA). When conducting climate scenario analysis these global scenarios are downscaled to the regions of our portfolios. The results of climate scenario analysis can be assessed to determine the modelled impact on expected credit loss outcomes. Significant model uncertainty exists within these scenarios which requires an understanding of the limitations of the data and methodologies applied in order to interpret the climate scenario analysis outcomes.

Climate risk drivers have the potential to significantly reduce customers' capacity to repay a loan and house or other asset prices within a region, and ultimately affect customers' probability of default (PD) and loss given default (LGD). These include an increase in frequency and/or severity of acute perils, rising sea levels, long-term changes in weather patterns such as drought, changes in the availability/affordability of general insurance, and changes in unemployment in regions or industries that are economically dependent on industries impacted by the transition to a low carbon economy. While these risk drivers are important to measure, monitor and mitigate where possible, a severe deterioration in house or asset prices and increase in unemployment scenario is already considered within the Group's expected credit loss framework. Additionally, the Group notes that under current credible climate scenarios, the various climate risk scenarios and the possible economic impacts are expected to mostly occur beyond the average behavioural life of the Group's credit exposures.

As a result, the Group has concluded that no adjustments for climate risk are required to provisions for impairment as at 30 June 2023.

Climate change and the measurement thereof is evolving and will develop over time. The Group continues to conduct climate scenario analysis and assess the impact this may have on its business.

#### Credit risk mitigation, collateral and other credit enhancements

The Group has policies, standards and procedures in place setting out the acceptable collateral for mitigating credit risks. These include valuation parameters, review frequency and independence of valuation.

The general nature of collateral that may be taken, and the balances held, are summarised below by financial asset classes.

#### Cash and liquid assets

Collateral is not usually sought on the majority of Cash and liquid asset balances as these types of exposures are generally considered low risk. However, securities purchased under agreement to resell are collateralised by highly liquid debt securities. The collateral related to agreements to resell has been legally transferred to the Group subject to an agreement to return them for a fixed price.

The Group's Cash and liquid asset balance included \$104,770 million (30 June 2022: \$115,245 million) deposited with Central Banks and is considered to carry less credit risk.

#### Receivables from other financial institutions

Collateral is usually not sought on these balances as exposures are generally considered to be of low risk. The exposures are mainly short-term, to investment grade banks and include collateral posted by the Group.

#### Trading assets at fair value through Income Statement and investment securities at fair value through OCI

These assets are carried at fair value, which accounts for the credit risk. Investment securities at amortised cost are measured at amortised cost and presented net of provisions for impairment. Collateral is not generally sought from the issuer or borrower but collateral may be implicit in the terms of the instrument (such as an asset-backed security).

# Notes to the financial statements

For the year ended 30 June 2023

## 9.2 Credit risk (continued)

### **Other assets at fair value through Income Statement**

These assets are carried at fair value, which accounts for the credit risk.

### **Derivative assets**

The Group's use of derivative contracts is outlined in Note 5.4. The Group is exposed to counterparty credit risk on derivative contracts. The counterparty credit risk is affected by the nature of the trades, the counterparty, netting, and collateral arrangements. Counterparty credit risk is mitigated where possible (typically for financial institution counterparties, but less frequently for corporate or government counterparties) through netting agreements, to the extent that if an event of default occurs, all amounts with the same counterparty are terminated and settled on a net basis. The International Swaps and Derivatives Association (ISDA) Master Agreement (or other derivative agreements) are used by the Group as an agreement for documenting Over-the-Counter (OTC) derivatives.

The fair value of collateral held and the potential effect of offset obtained by applying master netting agreements are disclosed in Note 9.7.

### **Due from controlled entities**

Collateral is generally not taken on these intergroup balances.

### **Credit commitments and contingent liabilities**

The Group applies fundamentally the same credit risk management policies and standards for off Balance Sheet exposure as it does for its on Balance Sheet exposures. Collateral may be sought depending on the strength of the borrower and the nature of the transaction. Of the Group's off Balance Sheet exposures \$121,059 million (30 June 2022: \$120,468 million) are secured.

### **Loans and other receivables**

The principal collateral types for loans and receivable balances are:

- mortgages over residential and commercial real estate; and
- charges over business assets such as cash, shares, inventory, fixed assets and accounts receivable.

Collateral security is generally taken except for government, financial institution and corporate borrowers that are often externally rated and of strong financial standing. Longer term consumer finance, such as housing loans, are generally secured against real estate, while short-term revolving consumer credit is generally not secured by formal collateral.

The collateral mitigating credit risk of the key lending portfolios is addressed in the table 'Collateral held against Loans and other receivables' within this note.

# Notes to the financial statements

For the year ended 30 June 2023

## 9.2 Credit risk (continued)

**Maximum exposure to credit risk by industry/sector and asset class before collateral held or other credit enhancements**

	Group							
	30 Jun 23							
	Sovereign	Agriculture	Bank and other financial	Construction	Consumer	Other Comm and Indust.	Other	Total
	\$M	\$M	\$M	\$M	\$M	\$M	\$M	\$M
<b>Australia</b>								
<b>Credit risk exposures relating to on Balance Sheet assets:</b>								
Cash and liquid assets	77,898	—	7,946	—	—	—	—	85,844
Receivables from financial institutions	—	—	2,350	—	—	—	—	2,350
Assets at fair value through Income Statement:								
Trading	11,611	—	1,872	—	—	5,454	—	18,937
Other	1,161	75	21,571	—	—	1,931	220	24,958
Derivative assets	2,478	45	7,330	28	—	33	—	9,914
Investment securities:								
At amortised cost	—	—	2,032	—	—	—	—	2,032
At fair value through Other Comprehensive Income	59,365	—	6,567	—	—	—	—	65,932
Assets held for sale	—	—	—	—	—	1	—	1
Loans and other receivables <sup>1</sup>	24,536	15,963	20,698	6,153	596,832	151,812	—	815,994
Other assets	902	50	4,625	1	359	514	—	6,451
<b>Total on Balance Sheet Australia</b>	<b>177,951</b>	<b>16,133</b>	<b>74,991</b>	<b>6,182</b>	<b>597,191</b>	<b>159,745</b>	<b>220</b>	<b>1,032,413</b>
<b>Credit risk exposures relating to off Balance Sheet assets:</b>								
Guarantees	88	6	1,084	112	450	1,180	—	2,920
Loan commitments	531	2,746	10,333	1,810	104,133	42,663	—	162,216
Other commitments	179	48	1,968	2,496	—	10,265	—	14,956
<b>Total Australia</b>	<b>178,749</b>	<b>18,933</b>	<b>88,376</b>	<b>10,600</b>	<b>701,774</b>	<b>213,853</b>	<b>220</b>	<b>1,212,505</b>
<b>Overseas</b>								
<b>Credit risk exposures relating to on Balance Sheet assets:</b>								
Cash and liquid assets	26,872	—	3,903	—	—	—	—	30,775
Receivables from financial institutions	—	—	3,729	—	—	—	—	3,729
Assets at fair value through Income Statement:								
Trading	3,117	—	69	—	—	376	—	3,562
Other	818	—	19,352	—	—	—	—	20,170
Derivative assets	397	—	7,939	—	—	5,695	—	14,031
Investment securities:								
At amortised cost	—	—	—	—	—	—	—	—
At fair value through Other Comprehensive Income	14,401	—	2,337	—	—	2	—	16,740
Assets held for sale	—	—	—	—	—	4	—	4
Loans and other receivables <sup>1</sup>	501	10,186	7,383	805	70,874	27,508	—	117,257
Other assets	14	—	883	1	4	29	—	931
<b>Total on Balance Sheet overseas</b>	<b>46,120</b>	<b>10,186</b>	<b>45,595</b>	<b>806</b>	<b>70,878</b>	<b>33,614</b>	<b>—</b>	<b>207,199</b>
<b>Credit risk exposures relating to off Balance Sheet assets:</b>								
Guarantees	57	2	233	64	19	335	—	710
Loan commitments	599	871	7,130	197	9,766	8,051	—	26,614
Other commitments	8	—	772	—	—	787	1	1,568
<b>Total overseas</b>	<b>46,784</b>	<b>11,059</b>	<b>53,730</b>	<b>1,067</b>	<b>80,663</b>	<b>42,787</b>	<b>1</b>	<b>236,091</b>
<b>Total gross credit risk</b>	<b>225,533</b>	<b>29,992</b>	<b>142,106</b>	<b>11,667</b>	<b>782,437</b>	<b>256,640</b>	<b>221</b>	<b>1,448,596</b>
<b>Other <sup>2</sup></b>	<b>—</b>	<b>—</b>	<b>—</b>	<b>—</b>	<b>—</b>	<b>1,400</b>	<b>19,002</b>	<b>20,402</b>
<b>Total assets</b>	<b>225,533</b>	<b>29,992</b>	<b>142,106</b>	<b>11,667</b>	<b>782,437</b>	<b>258,040</b>	<b>19,223</b>	<b>1,468,998</b>

<sup>1</sup> Loans and other receivables are presented gross of provisions for impairment and unearned income in line with Note 3.1.

<sup>2</sup> For the purpose of reconciling to the Balance Sheet, "Other" predominantly comprises assets which do not give rise to credit exposure, including Property, plant and equipment, Investment in associates and joint ventures, Equity investments at fair value through Other Comprehensive Income, Intangible assets, Deferred tax assets and Other assets.

# Notes to the financial statements

For the year ended 30 June 2023

## 9.2 Credit risk (continued)

	Group <sup>1</sup> 30 Jun 22							
	Sovereign	Agricul-ture	Bank and other financial	Con-struction	Consumer	Other comm and indust.	Other	Total
	\$M	\$M	\$M	\$M	\$M	\$M	\$M	\$M
<b>Australia</b>								
<b>Credit risk exposures relating to on Balance Sheet assets:</b>								
Cash and liquid assets	85,563	—	25,770	—	—	—	—	111,333
Receivables from financial institutions	—	—	2,977	—	—	—	—	2,977
Assets at fair value through Income Statement:								
Trading	5,045	—	556	—	—	5,995	—	11,596
Other	—	—	1	—	—	9,822	135	9,958
Derivative assets	2,886	85	14,282	27	—	5,125	—	22,405
Investment securities:								
At amortised cost	—	—	3,217	—	—	—	—	3,217
At fair value through Other Comprehensive Income	54,246	—	7,401	—	—	—	—	61,647
Assets held for sale	218	—	507	—	—	—	597	1,322
Loans and other receivables <sup>2</sup>	19,891	14,557	19,618	6,158	569,687	139,726	—	769,637
Other assets	396	8	2,525	1	422	103	—	3,455
<b>Total on Balance Sheet Australia</b>	<b>168,245</b>	<b>14,650</b>	<b>76,854</b>	<b>6,186</b>	<b>570,109</b>	<b>160,771</b>	<b>732</b>	<b>997,547</b>
<b>Credit risk exposures relating to off Balance Sheet assets:</b>								
Guarantees	11	5	1,020	170	436	971	—	2,613
Loan commitments	511	2,738	9,097	1,769	103,912	42,025	—	160,052
Other commitments	164	31	955	2,394	—	7,446	—	10,990
<b>Total Australia</b>	<b>168,931</b>	<b>17,424</b>	<b>87,926</b>	<b>10,519</b>	<b>674,457</b>	<b>211,213</b>	<b>732</b>	<b>1,171,202</b>
<b>Overseas</b>								
<b>Credit risk exposures relating to on Balance Sheet assets:</b>								
Cash and liquid assets	29,834	—	19,987	—	—	—	—	49,821
Receivables from financial institutions	424	—	3,444	—	—	—	—	3,868
Assets at fair value through Income Statement:								
Trading	3,550	—	90	—	—	87	—	3,727
Other	—	—	—	—	—	34	—	34
Derivative assets	370	7	10,163	—	—	2,791	—	13,331
Investment securities:								
At amortised cost	—	—	—	—	—	—	—	—
At fair value through Other Comprehensive Income	13,567	—	2,261	—	—	—	—	15,828
Loans and other receivables <sup>2</sup>	170	9,351	9,213	748	67,852	27,992	—	115,326
Other assets	55	—	397	2	8	43	—	505
<b>Total on Balance Sheet overseas</b>	<b>47,970</b>	<b>9,358</b>	<b>45,555</b>	<b>750</b>	<b>67,860</b>	<b>30,947</b>	<b>—</b>	<b>202,440</b>
<b>Credit risk exposures relating to off Balance Sheet assets:</b>								
Guarantees	128	2	193	70	20	381	—	794
Loan commitments	467	869	6,442	231	10,060	6,821	—	24,890
Other commitments	1	—	406	1	—	783	—	1,191
<b>Total overseas</b>	<b>48,566</b>	<b>10,229</b>	<b>52,596</b>	<b>1,052</b>	<b>77,940</b>	<b>38,932</b>	<b>—</b>	<b>229,315</b>
<b>Total gross credit risk</b>	<b>217,497</b>	<b>27,653</b>	<b>140,522</b>	<b>11,571</b>	<b>752,397</b>	<b>250,145</b>	<b>732</b>	<b>1,400,517</b>
Other <sup>3</sup>	—	—	—	—	—	1,611	19,771	21,382
<b>Total assets</b>	<b>217,497</b>	<b>27,653</b>	<b>140,522</b>	<b>11,571</b>	<b>752,397</b>	<b>251,756</b>	<b>20,503</b>	<b>1,421,899</b>

1 Comparative information has been restated to conform to presentation in the current period.

2 Loans and other receivables are presented gross of provisions for impairment and unearned income in line with Note 3.1.

3 For the purpose of reconciling to the Balance Sheet, "Other" predominantly comprises assets which do not give rise to credit exposure, including Property, plant and equipment, Investment in associates and joint ventures, Equity investments at fair value through Other Comprehensive Income, Intangible assets, Deferred tax assets and Other assets.

# Notes to the financial statements

For the year ended 30 June 2023

## 9.2 Credit risk (continued)

### Large exposures

Concentrations of exposure to any counterparty or counterparty group are controlled by a large credit exposure policy, which defines a graduated limit framework that restricts credit limits based on the PD Rating and the type of counterparty. All exposures outside the policy limits require approval by the Executive Credit Authority and are reported to the Board.

The Group has a high quality, well diversified credit portfolio, with 63% of the gross loans and other receivables in domestic mortgage loans and a further 7% in overseas mortgage loans, primarily in New Zealand. Overseas loans account for 13% of loans and other receivables.

Excessive risk concentrations to countries and particular industries or sectors are managed through the Country Risk Exposure Policy and Industry Sector Concentration Policy.

### Distribution of financial assets by credit classification

Where a borrower is in default or facility is restructured, the financial asset is classified and reported as non-performing. Provisions for non-performing financial assets are raised where there is objective evidence of non-performance and for an amount adequate to cover assessed credit related losses. The Group regularly reviews its financial assets and monitors adherence to contractual terms. Credit risk-rated exposures are assessed, at least at each Balance Sheet date, to determine whether the financial asset is non-performing.

### Distribution of financial instruments by credit quality

The tables on pages 142 to 149 provide information about the gross carrying amount of the Group's and the Bank's loans and other receivables by credit rating grade and ECL stage.

This segmentation of loans in retail and risk-rated portfolios is based on the benchmarking of a borrower's internally assessed PD to S&P Global ratings, reflecting a borrower's ability to meet their credit obligations. In particular, retail PD pools are aligned to the Group's PD grades which are consistent with rating agency views of credit quality segmentation.

Credit grade	S&P rating equivalent
Investment	AAA to BBB-
Pass	BB+ to B-
Weak	CCC and below, in default

# Notes to the financial statements

For the year ended 30 June 2023

## 9.2 Credit risk (continued)

### Distribution of financial instruments by credit quality

	Group 30 Jun 23			
	Stage 1 Performing	Stage 2 <sup>1,2</sup> Performing	Stage 3 Non-performing	Total
	\$M	\$M	\$M	\$M
<b>Loans and other receivables</b>				
<b>Credit grade:</b>				
Investment	475,766	16,786	—	<b>492,552</b>
Pass	286,938	137,230	—	<b>424,168</b>
Weak <sup>3</sup>	1,050	6,666	7,437	<b>15,153</b>
<b>Gross carrying amount</b>	<b>763,754</b>	<b>160,682</b>	<b>7,437</b>	<b>931,873</b>
<b>Undrawn credit commitments</b>				
<b>Credit grade:</b>				
Investment	106,912	6,223	—	<b>113,135</b>
Pass	34,742	14,060	—	<b>48,802</b>
Weak	209	481	173	<b>863</b>
<b>Total undrawn credit commitments</b>	<b>141,863</b>	<b>20,764</b>	<b>173</b>	<b>162,800</b>
<b>Total credit exposures</b>	<b>905,617</b>	<b>181,446</b>	<b>7,610</b>	<b>1,094,673</b>
<b>Impairment provision</b>	<b>(1,684)</b>	<b>(2,764)</b>	<b>(1,343)</b>	<b>(5,791)</b>
<b>Provisions to credit exposure, %</b>	<b>0. 2</b>	<b>1. 5</b>	<b>17. 6</b>	<b>0. 5</b>
<b>Financial guarantees and other off Balance Sheet instruments</b>				
<b>Credit grade:</b>				
Investment	11,816	1,045	—	<b>12,861</b>
Pass	4,115	5,035	—	<b>9,150</b>
Weak	17	348	167	<b>532</b>
<b>Total financial guarantees and other off Balance Sheet instruments</b>	<b>15,948</b>	<b>6,428</b>	<b>167</b>	<b>22,543</b>
<b>Impairment provision</b>	<b>(25)</b>	<b>(125)</b>	<b>(9)</b>	<b>(159)</b>
<b>Provisions to credit exposure, %</b>	<b>0. 2</b>	<b>1. 9</b>	<b>5. 4</b>	<b>0. 7</b>
<b>Total credit exposures</b>				
<b>Credit grade:</b>				
Investment	594,494	24,054	—	<b>618,548</b>
Pass	325,795	156,325	—	<b>482,120</b>
Weak	1,276	7,495	7,777	<b>16,548</b>
<b>Total credit exposures</b>	<b>921,565</b>	<b>187,874</b>	<b>7,777</b>	<b>1,117,216</b>
<b>Total impairment provision</b>	<b>(1,709)</b>	<b>(2,889)</b>	<b>(1,352)</b>	<b>(5,950)</b>
<b>Provisions to credit exposure, %</b>	<b>0. 2</b>	<b>1. 5</b>	<b>17. 4</b>	<b>0. 5</b>

1 Following the adoption of APRA's revised capital framework from 1 January 2023, the Group implemented a number of new models for the domestic home lending portfolio, including new provisioning models which resulted in a higher proportion of exposures allocated to Stage 2 as at 30 June 2023, closer to industry averages. These exposures remain performing and well secured resulting in a low likelihood of loss and no significant change in total provisioning levels.

2 The assessment of significant increase in credit risk includes the impact of forward looking multiple economic scenarios in addition to adjustments for emerging risk at an industry, geographic location or a particular portfolio segment level, which are calculated by stressing an exposure's internal credit rating grade at the reporting date. This accounts for approximately 62% of Stage 2 credit exposures for the Group as at 30 June 2023.

3 During the year ended 30 June 2023, APRA approved a revised residential mortgage PD model, which led to movements in PD bands and a reduction in exposures in the "weak" category.

# Notes to the financial statements

For the year ended 30 June 2023

## 9.2 Credit risk (continued)

	Group 30 Jun 23			
	Stage 1 Performing \$M	Stage 2 <sup>1,2</sup> Performing \$M	Stage 3 Non-performing \$M	Total \$M
<b>Retail secured</b>				
<b>Credit grade:</b>				
Investment	426,240	6,148	—	<b>432,388</b>
Pass	237,053	52,747	—	<b>289,800</b>
Weak <sup>3</sup>	175	878	5,028	<b>6,081</b>
<b>Total retail secured</b>	<b>663,468</b>	<b>59,773</b>	<b>5,028</b>	<b>728,269</b>
<b>Impairment provision</b>	(834)	(601)	(395)	(1,830)
<b>Provisions to credit exposure, %</b>	<b>0. 1</b>	<b>1. 0</b>	<b>7. 9</b>	<b>0. 3</b>
<b>Retail unsecured</b>				
<b>Credit grade:</b>				
Investment	13,026	3,013	—	<b>16,039</b>
Pass	9,528	2,326	—	<b>11,854</b>
Weak	780	857	189	<b>1,826</b>
<b>Total retail unsecured</b>	<b>23,334</b>	<b>6,196</b>	<b>189</b>	<b>29,719</b>
<b>Impairment provision</b>	(431)	(644)	(130)	(1,205)
<b>Provisions to credit exposure, %</b>	<b>1. 8</b>	<b>10. 4</b>	<b>68. 8</b>	<b>4. 1</b>
<b>Non-retail</b>				
<b>Credit grade:</b>				
Investment	155,228	14,893	—	<b>170,121</b>
Pass	79,214	101,252	—	<b>180,466</b>
Weak	321	5,760	2,560	<b>8,641</b>
<b>Total non-retail</b>	<b>234,763</b>	<b>121,905</b>	<b>2,560</b>	<b>359,228</b>
<b>Impairment provision</b>	(444)	(1,644)	(827)	(2,915)
<b>Provisions to credit exposure, %</b>	<b>0. 2</b>	<b>1. 3</b>	<b>32. 3</b>	<b>0. 8</b>
<b>Total credit exposures</b>				
<b>Credit grade:</b>				
Investment	594,494	24,054	—	<b>618,548</b>
Pass	325,795	156,325	—	<b>482,120</b>
Weak	1,276	7,495	7,777	<b>16,548</b>
<b>Total credit exposures</b>	<b>921,565</b>	<b>187,874</b>	<b>7,777</b>	<b>1,117,216</b>
<b>Total impairment provision</b>	(1,709)	(2,889)	(1,352)	(5,950)
<b>Provisions to credit exposure, %</b>	<b>0. 2</b>	<b>1. 5</b>	<b>17. 4</b>	<b>0. 5</b>

1 Following the adoption of APRA's revised capital framework from 1 January 2023, the Group implemented a number of new models for the domestic home lending portfolio, including new provisioning models which resulted in a higher proportion of exposures allocated to Stage 2 as at 30 June 2023, closer to industry averages. These exposures remain performing and well secured resulting in a low likelihood of loss and no significant change in total provisioning levels.

2 The assessment of significant increase in credit risk includes the impact of forward looking multiple economic scenarios in addition to adjustments for emerging risk at an industry, geographic location or a particular portfolio segment level, which are calculated by stressing an exposure's internal credit rating grade at the reporting date. This accounts for approximately 62% of Stage 2 credit exposures for the Group as at 30 June 2023.

3 During the year ended 30 June 2023, APRA approved a revised residential mortgage PD model, which led to movements in PD bands and a reduction in exposures in the "weak" category.

# Notes to the financial statements

For the year ended 30 June 2023

## 9.2 Credit risk (continued)

	Group 30 Jun 22			
	Stage 1 Performing \$M	Stage 2 <sup>1</sup> Performing \$M	Stage 3 Non-performing \$M	Total \$M
<b>Loans, bills discounted and other receivables</b>				
<b>Credit grade:</b>				
Investment	431,913	15,875	—	447,788
Pass	327,519	91,912	—	419,431
Weak	2,799	6,845	7,221	16,865
<b>Gross carrying amount</b>	<b>762,231</b>	<b>114,632</b>	<b>7,221</b>	<b>884,084</b>
<b>Undrawn credit commitments</b>				
<b>Credit grade:</b>				
Investment	100,114	6,161	—	106,275
Pass	39,282	14,355	—	53,637
Weak	225	348	104	677
<b>Total undrawn credit commitments</b>	<b>139,621</b>	<b>20,864</b>	<b>104</b>	<b>160,589</b>
<b>Total credit exposures</b>	<b>901,852</b>	<b>135,496</b>	<b>7,325</b>	<b>1,044,673</b>
<b>Impairment provision</b>	<b>(1,295)</b>	<b>(2,443)</b>	<b>(1,492)</b>	<b>(5,230)</b>
<b>Provisions to credit exposure, %</b>	<b>0. 1</b>	<b>1. 8</b>	<b>20. 4</b>	<b>0. 5</b>
<b>Financial guarantees and other off Balance Sheet instruments</b>				
<b>Credit grade:</b>				
Investment	9,275	768	—	10,043
Pass	3,700	5,331	—	9,031
Weak	56	222	137	415
<b>Total financial guarantees and other off Balance Sheet instruments</b>	<b>13,031</b>	<b>6,321</b>	<b>137</b>	<b>19,489</b>
<b>Impairment provision</b>	<b>(18)</b>	<b>(95)</b>	<b>(4)</b>	<b>(117)</b>
<b>Provisions to credit exposure, %</b>	<b>0. 1</b>	<b>1. 5</b>	<b>2. 9</b>	<b>0. 6</b>
<b>Total credit exposures</b>				
<b>Credit grade:</b>				
Investment	541,302	22,804	—	564,106
Pass	370,501	111,598	—	482,099
Weak	3,080	7,415	7,462	17,957
<b>Total credit exposures</b>	<b>914,883</b>	<b>141,817</b>	<b>7,462</b>	<b>1,064,162</b>
<b>Total impairment provision</b>	<b>(1,313)</b>	<b>(2,538)</b>	<b>(1,496)</b>	<b>(5,347)</b>
<b>Provisions to credit exposure, %</b>	<b>0. 1</b>	<b>1. 8</b>	<b>20. 0</b>	<b>0. 5</b>

1 The assessment of significant increase in credit risk includes the impact of forward looking multiple economic scenarios in addition to adjustments for emerging risk at an industry, geographic location or a particular portfolio segment level, which are calculated by stressing an exposure's internal credit rating grade at the reporting date. This accounts for approximately 62% of Stage 2 credit exposures for the Group as at 30 June 2022.

# Notes to the financial statements

For the year ended 30 June 2023

## 9.2 Credit risk (continued)

	Group 30 Jun 22			
	Stage 1 Performing \$M	Stage 2 <sup>1</sup> Performing \$M	Stage 3 Non-performing \$M	Total \$M
<b>Retail secured</b>				
<b>Credit grade:</b>				
Investment	392,973	2,948	—	395,921
Pass	283,279	16,364	—	299,643
Weak	1,692	3,216	4,898	9,806
<b>Total retail secured</b>	<b>677,944</b>	<b>22,528</b>	<b>4,898</b>	<b>705,370</b>
<b>Impairment provision</b>	(361)	(527)	(569)	(1,457)
<b>Provisions to credit exposure, %</b>	<b>0.1</b>	<b>2.3</b>	<b>11.6</b>	<b>0.2</b>
<b>Retail unsecured</b>				
<b>Credit grade:</b>				
Investment	14,132	1,814	—	15,946
Pass	10,157	1,102	—	11,259
Weak	839	645	160	1,644
<b>Total retail unsecured</b>	<b>25,128</b>	<b>3,561</b>	<b>160</b>	<b>28,849</b>
<b>Impairment provision</b>	(492)	(442)	(150)	(1,084)
<b>Provisions to credit exposure, %</b>	<b>2.0</b>	<b>12.4</b>	<b>93.8</b>	<b>3.8</b>
<b>Non-retail</b>				
<b>Credit grade:</b>				
Investment	134,197	18,042	—	152,239
Pass	77,065	94,132	—	171,197
Weak	549	3,554	2,404	6,507
<b>Total non-retail</b>	<b>211,811</b>	<b>115,728</b>	<b>2,404</b>	<b>329,943</b>
<b>Impairment provision</b>	(460)	(1,569)	(777)	(2,806)
<b>Provisions to credit exposure, %</b>	<b>0.2</b>	<b>1.4</b>	<b>32.3</b>	<b>0.9</b>
<b>Total credit exposures</b>				
<b>Credit grade:</b>				
Investment	541,302	22,804	—	564,106
Pass	370,501	111,598	—	482,099
Weak	3,080	7,415	7,462	17,957
<b>Total credit exposures</b>	<b>914,883</b>	<b>141,817</b>	<b>7,462</b>	<b>1,064,162</b>
<b>Total impairment provision</b>	(1,313)	(2,538)	(1,496)	(5,347)
<b>Provisions to credit exposure, %</b>	<b>0.1</b>	<b>1.8</b>	<b>20.0</b>	<b>0.5</b>

<sup>1</sup> The assessment of significant increase in credit risk includes the impact of forward looking multiple economic scenarios in addition to adjustments for emerging risk at an industry, geographic location or a particular portfolio segment level, which are calculated by stressing an exposure's internal credit rating grade at the reporting date. This accounts for approximately 62% of Stage 2 credit exposures for the Group as at 30 June 2022.



# Notes to the financial statements

## For the year ended 30 June 2023

### 9.2 Credit risk (continued)

	Bank			
	30 Jun 23			
	Stage 1 Performing \$M	Stage 2 <sup>1,2</sup> Performing \$M	Stage 3 Non-performing \$M	Total \$M
<b>Loans and other receivables</b>				
<b>Credit grade:</b>				
Investment	456,491	15,241	—	471,732
Pass	219,342	117,254	—	336,596
Weak <sup>3</sup>	1,050	6,079	5,879	13,008
<b>Gross carrying amount</b>	<b>676,883</b>	<b>138,574</b>	<b>5,879</b>	<b>821,336</b>
<b>Undrawn credit commitments</b>				
<b>Credit grade:</b>				
Investment	100,685	5,992	—	106,677
Pass	29,652	12,847	—	42,499
Weak	209	468	132	809
<b>Total undrawn credit commitments</b>	<b>130,546</b>	<b>19,307</b>	<b>132</b>	<b>149,985</b>
<b>Total credit exposures</b>	<b>807,429</b>	<b>157,881</b>	<b>6,011</b>	<b>971,321</b>
<b>Impairment provision</b>	<b>(1,517)</b>	<b>(2,523)</b>	<b>(1,156)</b>	<b>(5,196)</b>
<b>Provisions to credit exposure, %</b>	<b>0. 2</b>	<b>1. 6</b>	<b>19. 2</b>	<b>0. 5</b>
<b>Financial guarantees and other off Balance Sheet instruments</b>				
<b>Credit grade:</b>				
Investment	11,508	1,038	—	12,546
Pass	3,902	4,783	—	8,685
Weak	17	347	62	426
<b>Total financial guarantees and other off Balance Sheet instruments</b>	<b>15,427</b>	<b>6,168</b>	<b>62</b>	<b>21,657</b>
<b>Impairment provision</b>	<b>(23)</b>	<b>(122)</b>	<b>(9)</b>	<b>(154)</b>
<b>Provisions to credit exposure, %</b>	<b>0. 1</b>	<b>2. 0</b>	<b>14. 5</b>	<b>0. 7</b>
<b>Total credit exposures</b>				
<b>Credit grade:</b>				
Investment	568,684	22,271	—	590,955
Pass	252,896	134,884	—	387,780
Weak	1,276	6,894	6,073	14,243
<b>Total credit exposures</b>	<b>822,856</b>	<b>164,049</b>	<b>6,073</b>	<b>992,978</b>
<b>Total impairment provision</b>	<b>(1,540)</b>	<b>(2,645)</b>	<b>(1,165)</b>	<b>(5,350)</b>
<b>Provisions to credit exposure, %</b>	<b>0. 2</b>	<b>1. 6</b>	<b>19. 2</b>	<b>0. 5</b>

1 Following the adoption of APRA's revised capital framework from 1 January 2023, the Group implemented a number of new models for the domestic home lending portfolio, including new provisioning models which resulted in a higher proportion of exposures allocated to Stage 2 as at 30 June 2023, closer to industry averages. These exposures remain performing and well secured resulting in a low likelihood of loss and no significant change in total provisioning levels.

2 The assessment of significant increase in credit risk includes the impact of forward looking multiple economic scenarios in addition to adjustments for emerging risk at an industry, geographic location or a particular portfolio segment level, which are calculated by stressing an exposure's internal credit rating grade at the reporting date. This accounts for approximately 62% of Stage 2 credit exposures for the Bank as at 30 June 2023.

3 During the year ended 30 June 2023, APRA approved a revised residential mortgage PD model, which led to movements in PD bands and a reduction in exposures in the "weak" category.

# Notes to the financial statements

For the year ended 30 June 2023

## 9.2 Credit risk (continued)

	Bank			
	30 Jun 23			
	Stage 1 Performing \$M	Stage 2 <sup>1,2</sup> Performing \$M	Stage 3 Non-performing \$M	Total \$M
<b>Retail secured</b>				
<b>Credit grade:</b>				
Investment	410,896	5,951	—	<b>416,847</b>
Pass	176,098	48,295	—	<b>224,393</b>
Weak <sup>3</sup>	174	864	3,798	<b>4,836</b>
<b>Total retail secured</b>	<b>587,168</b>	<b>55,110</b>	<b>3,798</b>	<b>646,076</b>
<b>Impairment provision</b>	(762)	(565)	(291)	(1,618)
<b>Provisions to credit exposure, %</b>	<b>0. 1</b>	<b>1. 0</b>	<b>7. 7</b>	<b>0. 3</b>
<b>Retail unsecured</b>				
<b>Credit grade:</b>				
Investment	12,148	2,975	—	<b>15,123</b>
Pass	7,985	2,152	—	<b>10,137</b>
Weak	780	843	163	<b>1,786</b>
<b>Total retail unsecured</b>	<b>20,913</b>	<b>5,970</b>	<b>163</b>	<b>27,046</b>
<b>Impairment provision</b>	(406)	(625)	(115)	(1,146)
<b>Provisions to credit exposure, %</b>	<b>1. 9</b>	<b>10. 5</b>	<b>70. 6</b>	<b>4. 2</b>
<b>Non-retail</b>				
<b>Credit grade:</b>				
Investment	145,640	13,345	—	<b>158,985</b>
Pass	68,813	84,437	—	<b>153,250</b>
Weak	322	5,187	2,112	<b>7,621</b>
<b>Total non-retail</b>	<b>214,775</b>	<b>102,969</b>	<b>2,112</b>	<b>319,856</b>
<b>Impairment provision</b>	(372)	(1,455)	(759)	(2,586)
<b>Provisions to credit exposure, %</b>	<b>0. 2</b>	<b>1. 4</b>	<b>35. 9</b>	<b>0. 8</b>
<b>Total credit exposures</b>				
<b>Credit grade:</b>				
Investment	568,684	22,271	—	<b>590,955</b>
Pass	252,896	134,884	—	<b>387,780</b>
Weak	1,276	6,894	6,073	<b>14,243</b>
<b>Total credit exposures</b>	<b>822,856</b>	<b>164,049</b>	<b>6,073</b>	<b>992,978</b>
<b>Total impairment provision</b>	(1,540)	(2,645)	(1,165)	(5,350)
<b>Provisions to credit exposure, %</b>	<b>0. 2</b>	<b>1. 6</b>	<b>19. 2</b>	<b>0. 5</b>

1 Following the adoption of APRA's revised capital framework from 1 January 2023, the Group implemented a number of new models for the domestic home lending portfolio, including new provisioning models which resulted in a higher proportion of exposures allocated to Stage 2 as at 30 June 2023, closer to industry averages. These exposures remain performing and well secured resulting in a low likelihood of loss and no significant change in total provisioning levels.

2 The assessment of significant increase in credit risk includes the impact of forward looking multiple economic scenarios in addition to adjustments for emerging risk at an industry, geographic location or a particular portfolio segment level, which are calculated by stressing an exposure's internal credit rating grade at the reporting date. This accounts for approximately 62% of Stage 2 credit exposures for the Bank as at 30 June 2023.

3 During the year ended 30 June 2023, APRA approved a revised residential mortgage PD model, which led to movements in PD bands and a reduction in exposures in the "weak" category.

# Notes to the financial statements

For the year ended 30 June 2023

## 9.2 Credit risk (continued)

	Bank 30 Jun 22			
	Stage 1 Performing \$M	Stage 2 <sup>1</sup> Performing \$M	Stage 3 Non-performing \$M	Total \$M
<b>Loans and other receivables</b>				
<b>Credit grade:</b>				
Investment	411,132	13,979	—	<b>425,111</b>
Pass	259,510	77,750	—	<b>337,260</b>
Weak	2,709	6,453	6,196	<b>15,358</b>
<b>Gross carrying amount</b>	<b>673,351</b>	<b>98,182</b>	<b>6,196</b>	<b>777,729</b>
<b>Undrawn credit commitments</b>				
<b>Credit grade:</b>				
Investment	94,416	5,949	—	<b>100,365</b>
Pass	34,201	13,131	—	<b>47,332</b>
Weak	225	335	87	<b>647</b>
<b>Total undrawn credit commitments</b>	<b>128,842</b>	<b>19,415</b>	<b>87</b>	<b>148,344</b>
<b>Total credit exposures</b>	<b>802,193</b>	<b>117,597</b>	<b>6,283</b>	<b>926,073</b>
<b>Impairment provision</b>	<b>(1,140)</b>	<b>(2,180)</b>	<b>(1,366)</b>	<b>(4,686)</b>
<b>Provisions to credit exposure, %</b>	<b>0.1</b>	<b>1.9</b>	<b>21.7</b>	<b>0.5</b>
<b>Financial guarantees and other off Balance Sheet instruments</b>				
<b>Credit grade:</b>				
Investment	9,067	750	—	<b>9,817</b>
Pass	3,516	5,031	—	<b>8,547</b>
Weak	56	207	43	<b>306</b>
<b>Total financial guarantees and other off Balance Sheet instruments</b>	<b>12,639</b>	<b>5,988</b>	<b>43</b>	<b>18,670</b>
<b>Impairment provision</b>	<b>(17)</b>	<b>(89)</b>	<b>(3)</b>	<b>(109)</b>
<b>Provisions to credit exposure, %</b>	<b>0.1</b>	<b>1.5</b>	<b>7.0</b>	<b>0.6</b>
<b>Total credit exposures</b>				
<b>Credit grade:</b>				
Investment	514,615	20,678	—	<b>535,293</b>
Pass	297,227	95,912	—	<b>393,139</b>
Weak	2,990	6,995	6,326	<b>16,311</b>
<b>Total credit exposures</b>	<b>814,832</b>	<b>123,585</b>	<b>6,326</b>	<b>944,743</b>
<b>Total impairment provision</b>	<b>(1,157)</b>	<b>(2,269)</b>	<b>(1,369)</b>	<b>(4,795)</b>
<b>Provisions to credit exposure, %</b>	<b>0.1</b>	<b>1.8</b>	<b>21.6</b>	<b>0.5</b>

<sup>1</sup> The assessment of significant increase in credit risk includes the impact of forward looking multiple economic scenarios in addition to adjustments for emerging risk at an industry, geographic location or a particular portfolio segment level, which are calculated by stressing an exposure's internal credit rating grade at the reporting date. This accounts for approximately 61% of Stage 2 credit exposures for the Bank as at 30 June 2022.

# Notes to the financial statements

For the year ended 30 June 2023

## 9.2 Credit risk (continued)

	Bank 30 Jun 22			
	Stage 1 Performing \$M	Stage 2 <sup>1</sup> Performing \$M	Stage 3 Non-performing \$M	Total \$M
<b>Retail secured</b>				
<b>Credit grade:</b>				
Investment	377,348	2,720	—	<b>380,068</b>
Pass	223,719	12,625	—	<b>236,344</b>
Weak	1,663	3,167	4,114	<b>8,944</b>
<b>Total retail secured</b>	<b>602,730</b>	<b>18,512</b>	<b>4,114</b>	<b>625,356</b>
<b>Impairment provision</b>	(299)	(482)	(516)	(1,297)
<b>Provisions to credit exposure, %</b>	—	2.6	12.5	0.2
<b>Retail unsecured</b>				
<b>Credit grade:</b>				
Investment	13,356	1,775	—	<b>15,131</b>
Pass	8,572	962	—	<b>9,534</b>
Weak	838	632	128	<b>1,598</b>
<b>Total retail unsecured</b>	<b>22,766</b>	<b>3,369</b>	<b>128</b>	<b>26,263</b>
<b>Impairment provision</b>	(459)	(414)	(126)	(999)
<b>Provisions to credit exposure, %</b>	2.0	12.3	98.4	3.8
<b>Non-retail</b>				
<b>Credit grade:</b>				
Investment	123,911	16,183	—	<b>140,094</b>
Pass	64,936	82,325	—	<b>147,261</b>
Weak	489	3,196	2,084	<b>5,769</b>
<b>Total non-retail</b>	<b>189,336</b>	<b>101,704</b>	<b>2,084</b>	<b>293,124</b>
<b>Impairment provision</b>	(399)	(1,373)	(727)	(2,499)
<b>Provisions to credit exposure, %</b>	0.2	1.3	34.9	0.9
<b>Total credit exposures</b>				
<b>Credit grade:</b>				
Investment	514,615	20,678	—	<b>535,293</b>
Pass	297,227	95,912	—	<b>393,139</b>
Weak	2,990	6,995	6,326	<b>16,311</b>
<b>Total credit exposures</b>	<b>814,832</b>	<b>123,585</b>	<b>6,326</b>	<b>944,743</b>
<b>Total impairment provision</b>	(1,157)	(2,269)	(1,369)	(4,795)
<b>Provisions to credit exposure, %</b>	0.1	1.8	21.6	0.5

<sup>1</sup> The assessment of significant increase in credit risk includes the impact of forward looking multiple economic scenarios in addition to adjustments for emerging risk at an industry, geographic location or a particular portfolio segment level, which are calculated by stressing an exposure's internal credit rating grade at the reporting date. This accounts for approximately 61% of Stage 2 credit exposures for the Bank as at 30 June 2022.

# Notes to the financial statements

For the year ended 30 June 2023

## 9.2 Credit risk (continued)

### Collateral held against loans and other receivables

	Group 30 Jun 23			
	Home loans	Other consumer	Other lending	Total <sup>1</sup>
<b>Maximum exposure (\$M)</b>	740,569	41,036	340,476	<b>1,122,081</b>
<b>Collateral classification:</b>				
Secured (%)	99. 2	11. 9	49. 5	<b>81. 1</b>
Partially secured (%)	0. 8	—	17. 2	<b>5. 7</b>
Unsecured (%)	—	88. 1	33. 3	<b>13. 2</b>

1 As at 30 June 2023, total exposures in ECL Stage 3 were \$7,777 million. 63% of these exposures were secured, 27% partially secured and 10% unsecured.

	Group <sup>1</sup> 30 Jun 22			
	Home loans	Other consumer	Other lending	Total <sup>2</sup>
<b>Maximum exposure (\$M)</b>	713,669	37,842	318,394	<b>1,069,905</b>
<b>Collateral classification:</b>				
Secured (%)	99. 3	5. 8	56. 1	<b>83. 1</b>
Partially secured (%)	0. 7	—	14. 6	<b>4. 8</b>
Unsecured (%)	—	94. 2	29. 3	<b>12. 1</b>

1 Comparative information has been restated to conform to presentation in the current period.

2 As at 30 June 2022, total exposures in ECL Stage 3 were \$7,462 million. 67% of these exposures were secured, 22% partially secured and 11% unsecured.

	Bank 30 Jun 23			
	Home loans	Other consumer	Other lending	Total <sup>1</sup>
<b>Maximum exposure (\$M)</b>	662,610	38,308	303,239	<b>1,004,157</b>
<b>Collateral classification:</b>				
Secured (%)	99. 5	12. 7	47. 2	<b>80. 6</b>
Partially secured (%)	0. 5	—	16. 7	<b>5. 3</b>
Unsecured (%)	—	87. 3	36. 1	<b>14. 1</b>

1 As at 30 June 2023, total exposures in ECL Stage 3 were \$6,073 million. 70% of these exposures were secured, 20% partially secured and 10% unsecured.

	Bank <sup>1</sup> 30 Jun 22			
	Home loans	Other consumer	Other lending	Total <sup>2</sup>
<b>Maximum exposure (\$M)</b>	628,446	35,265	282,816	<b>946,527</b>
<b>Collateral classification:</b>				
Secured (%)	99. 4	6. 1	56. 1	<b>82. 9</b>
Partially secured (%)	0. 6	—	13. 6	<b>4. 5</b>
Unsecured (%)	—	93. 9	30. 3	<b>12. 6</b>

1 Comparative information has been restated to conform to presentation in the current period.

2 As at 30 June 2022, total exposures in ECL Stage 3 were \$6,326 million. 73% of these exposures were secured, 17% partially secured and 10% unsecured.

For the purposes of the collateral classification above, home loans are classified as secured when the ratio of exposure to the estimated value of collateral is 100% or below, and partially secured when the ratio of exposure to the estimated value of collateral is greater than 100%. For other types of exposures, a facility is deemed to be secured when the ratio of exposure to the estimated value of collateral is less than or equal to 100%. A facility is deemed to be partially secured when the ratio is greater than 100% but does not exceed 250%, and unsecured when there is no security held (e.g. credit cards, unsecured personal loans, exposures to highly rated corporate entities), or where the secured loan exposure to the estimated value of collateral exceeds 250%.

# Notes to the financial statements

For the year ended 30 June 2023

## 9.2 Credit risk (continued)

### Collateral held against loans and other receivables (continued)

#### Home loans

Home loans are generally secured by fixed charges over borrowers' residential properties. In limited circumstances, collateral in the form of cash or commercial property may be provided in addition to residential property. With the exception of some relatively small portfolios, for loans with a Loan to Valuation Ratio (LVR) of higher than 80% either a Low Deposit Premium or margin is levied, or Lenders Mortgage Insurance (LMI) is taken out to cover the difference between the principal plus interest owing and the net amount received from selling the collateral post default.

#### Other consumer

Other consumer category includes credit card and personal loans which are predominantly unsecured, whilst margin lending is secured.

#### Other lending

The Group's main collateral types for other lending consists of secured rights over specified assets of the borrower in the form of: commercial property; land rights; cash (usually in the form of a charge over a deposit) and other liquid assets (e.g. bonds, shares, investment funds); guarantees by company Directors; fixed and floating charges over a company's assets (including debtors, stock and work in progress); or a charge over assets being financed (e.g. vehicles, equipment). In other instances, a client's facilities may be secured by collateral with value less than the carrying amount of the credit exposure. These facilities are deemed partially secured or unsecured.

# Notes to the financial statements

For the year ended 30 June 2023

## 9.3 Market risk

### Market risk measurement

The Group uses Value-at-Risk (VaR) as one of the measures of traded and non-traded market risk. VaR measures potential loss using historically observed market movements and correlation between different markets.

VaR is modelled at a 99.0% confidence level. This means that there is a 99.0% probability that the loss will not exceed the VaR estimate on any given day.

The VaR measured for traded market risk uses two years of daily movement in market rates. The VaR measure for non-traded banking book market risk uses six years of daily movement in market rates.

A 10-day holding period is used for trading book positions. A 20-day holding period is used for interest rate risk in the banking book.

VaR is driven by historical observations and is not an estimate of the maximum loss that the Group could experience from an extreme market event. As a result of this limitation, management also uses stress testing to measure the potential for economic loss at confidence levels significantly higher than 99.0%. Management then uses these results in decisions to manage the economic impact of market risk positions.

	Average June 2023 <sup>1</sup>	As at June 2023	Average June 2022 <sup>1</sup>	As at June 2022
Total market risk VaR (10-day 99.0% confidence)	\$M	\$M	\$M	\$M
Traded market risk	98.2	115.0	73.0	78.2
Non-traded interest rate risk <sup>2</sup>	378.2	380.1	282.9	299.4

1 Average VaR calculated for each 12 month period.

2 The risk of these exposures has been represented in this table using a 10-day holding period. In practice, however, these "non-traded" exposures are managed to a longer holding period.

### Traded market risk

Traded market risk is generated through the Group's participation in financial markets to service its customers. The Group trades and distributes interest rate, foreign exchange, debt, equity and commodity products, and provides treasury, capital markets and risk management services to its customers globally.

The Group maintains access to markets by quoting bid and offer prices with other market makers and carries an inventory of treasury, capital market and risk management instruments, including a broad range of securities and derivatives.

	Average June 2023 <sup>1</sup>	As at June 2023	Average June 2022 <sup>1</sup>	As at June 2022
Traded market risk VaR (10-day 99.0% confidence)	\$M	\$M	\$M	\$M
Interest rate risk	59.8	63.5	29.6	42.8
Foreign exchange risk	13.5	7.3	6.5	6.4
Equities risk	—	—	0.3	—
Commodities risk	31.1	30.1	23.0	28.5
Credit spread risk	18.1	25.8	32.0	13.0
Other market risk <sup>2</sup>	22.4	20.4	24.6	23.0
Diversification benefit	(68.2)	(55.1)	(61.9)	(55.3)
Total general market risk	76.7	92.0	54.1	58.4
Undiversified risk	20.0	21.4	17.3	18.4
Other <sup>3</sup>	1.5	1.6	1.6	1.4
<b>Total</b>	<b>98.2</b>	<b>115.0</b>	<b>73.0</b>	<b>78.2</b>

1 Average VaR calculated for each 12 month period.

2 Includes volatility risk and basis risk.

3 Includes ASB, PTBC and CBA Europe.

# Notes to the financial statements

## For the year ended 30 June 2023

### 9.3 Market risk (continued)

#### Non-traded market risk

##### Interest rate risk in the banking book

Interest rate risk is the current and prospective impact to the Group's financial condition due to adverse changes in interest rates to which the Group's Balance Sheet is exposed. The maturity transformation activities of the Group create mismatches in the repricing terms of asset and liability positions. These mismatches may have undesired earnings and value outcomes depending on the interest rate movements. The Group's objective is to manage interest rate risk to achieve stable and sustainable Net interest income in the long-term.

The Group measures and manages the impact of interest rate risk in two ways:

##### (a) Next 12 months' earnings

Interest rate risk from an earnings perspective is the impact based on changes to the Net interest income over the next 12 months.

The risk to Net interest income over the next 12 months from changes in interest rates is measured on a monthly basis.

Earnings risk is measured through sensitivity analysis, which applies an instantaneous 100 basis point parallel shock in interest rates across the yield curve.

The prospective change to the Net interest income is measured by using an Asset and Liability Management simulation model which incorporates both existing and anticipated new business in its assessment. The change in the Balance Sheet product mix, growth, funding and pricing strategies is incorporated.

Assets and liabilities that reprice directly from observable market rates are measured based on the full extent of the rate shock that is applied.

Products that are priced based on Group administered or discretionary interest rates and that are impacted by customer behaviour are measured by taking into consideration the historic repricing strategy of the Group and repricing behaviours of customers. In addition to considering how the products have been repriced in the past the expected change in price based on both the current and anticipated competitive market forces are also considered in the sensitivity analysis.

Following the increase in interest rates during the year, the Group's sensitivity to a 100bps interest rate shock reduced.

	June 2023 <sup>1</sup> \$M	June 2022 \$M
<b>Net interest earnings at risk</b>		
Average monthly exposure	751.1	1,625.2
High monthly exposure	1,660.1	1,849.7
Low monthly exposure	415.4	1,106.3
As at balance date	<b>591.5</b>	1,106.3

<sup>1</sup> Net interest earnings at risk estimates for the year ended 30 June 2023 are based on modelled outcomes restated to reflect assumptions that applied at 30 June 2023.

##### (b) Economic value

Interest rate risk from the economic value perspective is based on a 20-day 99.0% VaR measure.

Measuring the change in the economic value of equity is an assessment of the long-term impact to the earnings potential of the Group present valued to the current date. The Group assesses the potential change in its economic value of equity through the application of the VaR methodology.

A 20-day 99.0% VaR measure is used to capture the net economic value impact over the long-term or total life of all Balance Sheet assets and liabilities to adverse changes in interest rates.

The impact of customer prepayments on the contractual cash flows for fixed rate products is included in the calculation. Cash flows for discretionary priced products are behaviourally adjusted and repriced at the resultant profile.

The figures in the following table represent the net present value of the expected change in the Group's future earnings in all future periods for the remaining term of all existing assets and liabilities.

# Notes to the financial statements

For the year ended 30 June 2023

## 9.3 Market risk (continued)

	June 2023 <sup>1</sup> \$M	June 2022 <sup>1</sup> \$M
<b>Non-traded interest rate risk VaR (20-day 99.0% confidence)</b>		
Average daily exposure	<b>534. 8</b>	400. 1
High daily exposure	<b>629. 6</b>	520. 4
Low daily exposure	<b>428. 5</b>	326. 8
As at balance date	<b>537. 6</b>	423. 4

<sup>1</sup> Average VaR calculated for each 12 month period.

### Structural foreign exchange risk

Structural foreign exchange risk is the risk that movements in foreign exchange rates may have an adverse effect on the Group's Australian dollar earnings and economic value when the Group's foreign currency denominated retained earnings and capital are translated into Australian dollars. The Group's material risk exposures to this risk arise from the following currencies: New Zealand Dollar, US Dollar, Euro and British Pound Sterling.

### Lease residual value risk

The Group takes lease residual value risk on assets such as industrial, mining, rail, aircraft, marine, and other equipment. A lease residual value guarantee exposes the Group to a potential fall in prices of these assets below the guarantee level at lease expiry.

### Commonwealth Bank Group Super Fund

The Commonwealth Bank Group Super Fund (the Fund) has a defined benefit portion that creates market risk for the Group.

Risk management provides oversight of the net asset position associated with the defined benefit portion of the Group Super Fund (refer to Note 10.2). Monthly updates are provided to the Fund Trustee and a committee chaired by Human Resources.

# Notes to the financial statements

## For the year ended 30 June 2023

### 9.4 Liquidity and funding risk

#### OVERVIEW

The Group's liquidity and funding policies are designed to ensure it will meet its obligations as and when they fall due by ensuring it is able to raise funding on an unsecured or secured basis, has sufficient liquid assets to borrow against under repurchase agreements or sell to raise immediate funds without adversely affecting the Group's net asset value.

The Group's liquidity policies are designed to ensure it maintains sufficient holdings of Cash and liquid assets to meet its obligations to customers, in both ordinary market conditions and during periods of extreme stress. These policies are intended to protect the value of the Group's operations during periods of unfavourable market conditions.

The Group's funding policies are designed to achieve diversified sources of funding by product, term, maturity date, investor type, investor location, currency and concentration, on a cost effective basis. This objective applies to the Group's wholesale and retail funding activities.

#### Liquidity and funding risk management framework

The CBA Board is responsible for the sound and prudent management of liquidity risk across the Group. The Group's liquidity and funding policies, structured under a formal Group Liquidity and Funding Risk Management Framework, are approved by the Board and agreed with APRA. The Group Asset and Liability Committee's (ALCO) responsibilities include asset and liability management, reviewing liquidity and funding policies and strategies, and monitoring compliance with those policies across the Group. Group Treasury manages the Group's liquidity and funding positions in accordance with the Group's Liquidity Policy and supporting standards, and has ultimate authority to execute liquidity and funding decisions should the Group Contingency Funding Plan be activated. Risk Management provides oversight of the Group's liquidity and funding risks, compliance with Group policies and manages the Group's relationship with prudential regulators.

Subsidiaries within the Group apply their own liquidity and funding strategies to address their specific needs. The Group's New Zealand banking subsidiary, ASB, manages its own domestic liquidity and funding needs in accordance with its own liquidity policy and the policies of the Group. ASB's liquidity policy is also overseen by the RBNZ.

#### Liquidity and funding policies and management

The Group's liquidity and funding policies provide that:

- an excess of liquid assets over the minimum prescribed under APRA's Liquidity Coverage Ratio (LCR) requirement is maintained. Australian ADIs are required to meet a 100% LCR, calculated as the ratio of high quality liquid assets to 30 day net cash outflows projected under a prescribed stress scenario;
- a surplus of stable funding from various sources, as measured by APRA's Net Stable Funding Ratio (NSFR), is maintained. The NSFR is calculated by applying factors prescribed by APRA to assets and liabilities to determine a ratio of required stable funding to available stable funding which must be greater than 100%;
- scenario analysis is central to the Group's liquidity management framework and the Group undertakes additional stress testing including market specific and idiosyncratic scenarios over and above the regulatory defined scenarios;
- additional funding and liquidity metrics are calculated and monitored as early warning indicators of a potential stress event;
- short and long-term wholesale funding limits are established, monitored and reviewed regularly;
- the Group's wholesale funding market capacity is regularly assessed and used as a factor in funding strategies;
- Group Treasury maintains a portfolio of highly liquid assets to meet liquidity requirements under a range of market conditions. The liquid asset portfolio includes cash and liquid assets, including government and Australian semi-government securities, meeting APRA's High Quality Liquid Asset (HQLA) definition and other highly liquid assets which are repo-eligible with the Reserve Bank of Australia (RBA);
- liquid assets are held in Australian dollar and foreign currency denominated securities in accordance with expected requirements;
- in line with APRA's requirements to hold adequate levels of self-securitised assets, the Group also holds internal RMBS (minimum value of 30% of Group net cash outflows as defined under the LCR), which are mortgages that have been securitised but retained by the Bank, that are repo-eligible with the RBA under the Exceptional Liquidity Assistance (ELA) arrangement; and
- offshore branches and subsidiaries adhere to liquidity policies and hold appropriate foreign currency liquid assets to meet required regulations. Material banking subsidiaries are required to maintain an LCR of at least 100%;

The Group's key funding tools include:

- consumer retail funding base, which includes a wide range of retail transaction accounts, savings accounts and term deposits for individual consumers;
- small business customer and institutional deposit base; and
- wholesale domestic and international funding programmes, which include Australian dollar Negotiable Certificates of Deposit, US and Euro Commercial Paper programmes, Australian dollar Domestic Debt Programme, US Medium-Term Note Programmes, Euro Medium-Term Note Programme, multi-jurisdiction Covered Bond programme and Medallion securitisation programmes. Additionally, the Group has accessed the RBA's Term Funding Facility (TFF) and RBNZ term lending facilities.

Liquidity modelling and forecasting is undertaken on a daily basis to ensure the Group meets its internal and regulatory liquidity requirements at all times. A regulatory liquidity management reporting system models and reports regulatory liquidity outcomes. Additionally, a comprehensive Funds Transfer Pricing framework is in place to attribute the cost of funding and liquidity to business units and to provide appropriate incentives to inform business decision making.

# Notes to the financial statements

For the year ended 30 June 2023

## 9.4 Liquidity and funding risk (continued)

### Contingency Funding Plan

The Group maintains a Contingency Funding Plan which details how the Group would respond to a liquidity stress event. The plan includes details of roles and responsibilities including the committee of responsible executives, early warning indicators and trigger events, and potential contingent funding actions that could be undertaken to manage the Group's liquidity position as well as a communications strategy. The plan is regularly tested and is approved by the Board on an annual basis.

### Maturity analysis of monetary liabilities

Amounts shown in the tables below are based on contractual undiscounted cash flows for the remaining contractual maturities.

	Group				
	Maturity period as at 30 June 2023				Total \$M
	0 to 3 months \$M	3 to 12 months \$M	1 to 5 years \$M	Over 5 years \$M	
<b>Monetary liabilities</b>					
Deposits and other public borrowings <sup>1</sup>	723,448	137,043	11,183	55	871,729
Payables to financial institutions	17,596	4,532	—	—	22,128
Liabilities at fair value through Income Statement	36,765	3,462	169	—	40,396
Derivative financial instruments:					
Held for trading	21,899	—	—	—	21,899
Held for hedging purposes (net-settled)	51	159	1,132	1,711	3,053
Held for hedging purposes (gross-settled):					
Outflows	1,624	4,440	36,163	25,585	67,812
Inflows	(920)	(4,020)	(34,070)	(23,104)	(62,114)
Liabilities held for sale	—	—	—	—	—
Term funding from central banks	15,036	32,799	6,423	—	54,258
Debt issues and loan capital	8,822	26,931	96,661	48,682	181,096
Lease liabilities	137	340	1,126	1,466	3,069
Other monetary liabilities	3,849	907	1,227	805	6,788
<b>Total monetary liabilities</b>	<b>828,307</b>	<b>206,593</b>	<b>120,014</b>	<b>55,200</b>	<b>1,210,114</b>
Guarantees <sup>2</sup>	3,630	—	—	—	3,630
Loan commitments <sup>2</sup>	188,830	—	—	—	188,830
Other commitments <sup>2</sup>	16,524	—	—	—	16,524
<b>Total off Balance Sheet items</b>	<b>208,984</b>	<b>—</b>	<b>—</b>	<b>—</b>	<b>208,984</b>
<b>Total monetary liabilities and off Balance Sheet items</b>	<b>1,037,291</b>	<b>206,593</b>	<b>120,014</b>	<b>55,200</b>	<b>1,419,098</b>

<sup>1</sup> Includes deposits that are contractually at call, customer savings and cheque accounts. These accounts provide a stable source of long-term funding.

<sup>2</sup> All off Balance Sheet items are included in the 0 to 3 months maturity band to reflect their earliest possible maturity.

# Notes to the financial statements

For the year ended 30 June 2023

## 9.4 Liquidity and funding risk (continued)

	Group <sup>1</sup> Maturity period as at 30 June 2022				
	0 to 3 months	3 to 12 months	1 to 5 years	Over 5 years	Total
	\$M	\$M	\$M	\$M	\$M
<b>Monetary liabilities</b>					
Deposits and other public borrowings <sup>2</sup>	751,835	95,997	11,197	50	859,079
Payables to financial institutions	21,590	4,521	—	—	26,111
Liabilities at fair value through Income Statement	7,291	—	—	—	7,291
Derivative financial instruments:					
Held for trading	30,490	—	—	—	30,490
Held for hedging purposes (net-settled)	35	36	210	296	577
Held for hedging purposes (gross-settled):					
Outflows	2,450	4,021	19,433	24,423	50,327
Inflows	(1,321)	(4,092)	(18,674)	(22,361)	(46,448)
Liabilities held for sale	19	—	—	—	19
Term funding from central banks	45	1,782	53,115	—	54,942
Debt issues and loan capital	15,115	26,904	67,947	45,959	155,925
Lease liabilities	128	361	1,137	1,660	3,286
Other monetary liabilities	4,633	813	1,243	857	7,546
<b>Total monetary liabilities</b>	<b>832,310</b>	<b>130,343</b>	<b>135,608</b>	<b>50,884</b>	<b>1,149,145</b>
Guarantees <sup>3</sup>	3,407	—	—	—	3,407
Loan commitments <sup>3</sup>	184,942	—	—	—	184,942
Other commitments <sup>3</sup>	12,181	—	—	—	12,181
<b>Total off Balance Sheet items</b>	<b>200,530</b>	<b>—</b>	<b>—</b>	<b>—</b>	<b>200,530</b>
<b>Total monetary liabilities and off Balance Sheet items</b>	<b>1,032,840</b>	<b>130,343</b>	<b>135,608</b>	<b>50,884</b>	<b>1,349,675</b>

1 Comparative information has been restated to conform to presentation in the current period.

2 Includes deposits that are contractually at call, customer savings and cheque accounts. These accounts provide a stable source of long-term funding.

3 All off Balance Sheet items are included in the 0 to 3 months maturity band to reflect their earliest possible maturity.

# Notes to the financial statements

For the year ended 30 June 2023

## 9.4 Liquidity and funding risk (continued)

	Bank Maturity period as at 30 June 2023				
	0 to 3 months	3 to 12 months	1 to 5 years	Over 5 years	Total
	\$M	\$M	\$M	\$M	\$M
<b>Monetary liabilities</b>					
Deposits and other public borrowings <sup>1</sup>	666,970	116,075	8,751	—	791,796
Payables to financial institutions	16,949	4,532	—	—	21,481
Liabilities at fair value through Income Statement	35,926	3,164	168	—	39,258
Derivative financial instruments:					
Held for trading	23,619	—	—	—	23,619
Held for hedging purposes (net-settled)	279	287	1,327	1,885	3,778
Held for hedging purposes (gross-settled):					
Outflows	3,480	5,794	41,649	26,023	76,946
Inflows	(2,656)	(5,317)	(39,486)	(23,581)	(71,040)
Term funding from central banks	15,019	32,365	2,290	—	49,674
Debt issues and loan capital	6,889	22,575	79,032	43,318	151,814
Due to controlled entities	7,253	5,416	21,172	8,745	42,586
Lease liabilities	119	291	994	1,411	2,815
Other monetary liabilities	4,176	871	1,135	790	6,972
<b>Total monetary liabilities</b>	<b>778,023</b>	<b>186,053</b>	<b>117,032</b>	<b>58,591</b>	<b>1,139,699</b>
Guarantees <sup>2</sup>	3,146	—	—	—	3,146
Loan commitments <sup>2</sup>	173,782	—	—	—	173,782
Other commitments <sup>2</sup>	16,307	—	—	—	16,307
<b>Total off Balance Sheet items</b>	<b>193,235</b>	<b>—</b>	<b>—</b>	<b>—</b>	<b>193,235</b>
<b>Total monetary liabilities and off Balance Sheet items</b>	<b>971,258</b>	<b>186,053</b>	<b>117,032</b>	<b>58,591</b>	<b>1,332,934</b>

1 Includes deposits that are contractually at call, customer savings and cheque accounts. These accounts provide a stable source of long-term funding.

2 All off Balance Sheet items are included in the 0 to 3 months maturity band to reflect their earliest possible maturity.

# Notes to the financial statements

For the year ended 30 June 2023

## 9.4 Liquidity and funding risk (continued)

	Bank <sup>1</sup> Maturity period as at 30 June 2022				
	0 to 3 months \$M	3 to 12 months \$M	1 to 5 years \$M	Over 5 years \$M	Total \$M
<b>Monetary liabilities</b>					
Deposits and other public borrowings <sup>2</sup>	693,073	82,394	9,440	—	784,907
Payables to financial institutions	20,857	4,521	—	—	25,378
Liabilities at fair value through Income Statement	6,116	—	—	—	6,116
Derivative financial instruments:					
Held for trading	32,186	—	—	—	32,186
Held for hedging purposes (net-settled)	38	35	199	296	568
Held for hedging purposes (gross-settled):					
Outflows	2,564	4,670	22,319	22,742	52,295
Inflows	(1,456)	(4,560)	(21,400)	(20,884)	(48,300)
Term funding from central banks	20	1,560	49,674	—	51,254
Debt issues and loan capital	12,662	21,853	52,595	40,387	127,497
Due to controlled entities	6,827	5,153	20,795	8,658	41,433
Lease liabilities	111	326	1,017	1,585	3,039
Other monetary liabilities	4,881	692	1,155	778	7,506
<b>Total monetary liabilities</b>	<b>777,879</b>	<b>116,644</b>	<b>135,794</b>	<b>53,562</b>	<b>1,083,879</b>
Guarantees <sup>3</sup>	2,804	—	—	—	2,804
Loan commitments <sup>3</sup>	167,937	—	—	—	167,937
Other commitments <sup>3</sup>	12,005	—	—	—	12,005
<b>Total off Balance Sheet items</b>	<b>182,746</b>	<b>—</b>	<b>—</b>	<b>—</b>	<b>182,746</b>
<b>Total monetary liabilities and off Balance Sheet items</b>	<b>960,625</b>	<b>116,644</b>	<b>135,794</b>	<b>53,562</b>	<b>1,266,625</b>

1 Comparative information has been restated to conform to presentation in the current period.

2 Includes deposits that are contractually at call, customer savings and cheque accounts. These accounts provide a stable source of long-term funding.

3 All off Balance Sheet items are included in the 0 to 3 months maturity band to reflect their earliest possible maturity.

# Notes to the financial statements

For the year ended 30 June 2023

## 9.5 Disclosures about fair values

### Fair value hierarchy for financial assets and liabilities measured at fair value

The classification in the fair value hierarchy of the Group's and the Bank's financial assets and liabilities measured at fair value is presented in the tables below. An explanation of how fair values are calculated and the levels in the fair value hierarchy, is included in the accounting policy within this note.

	Group							
	Fair value as at 30 June 2023				Fair value as at 30 June 2022			
	Level 1 \$M	Level 2 \$M	Level 3 \$M	Total \$M	Level 1 \$M	Level 2 \$M	Level 3 \$M	Total \$M
<b>Financial assets measured at fair value on a recurring basis</b>								
Assets at fair value through Income Statement:								
Trading	13,149	9,314	36	<b>22,499</b>	9,922	5,359	42	15,323
Other	–	44,907	221	<b>45,128</b>	–	9,745	247	9,992
Derivative assets	122	23,761	62	<b>23,945</b>	331	35,331	74	35,736
Investment securities at fair value through Other Comprehensive Income	69,340	14,138	594	<b>84,072</b>	64,249	14,221	616	79,086
Assets held for sale	–	–	–	–	218	202	–	420
<b>Total financial assets measured at fair value</b>	<b>82,611</b>	<b>92,120</b>	<b>913</b>	<b>175,644</b>	<b>74,720</b>	<b>64,858</b>	<b>979</b>	<b>140,557</b>
<b>Financial liabilities measured at fair value on a recurring basis</b>								
Liabilities at fair value through Income Statement	6,176	33,927	–	<b>40,103</b>	5,984	1,287	–	7,271
Derivative liabilities	26	25,257	64	<b>25,347</b>	7	33,757	135	33,899
<b>Total financial liabilities measured at fair value</b>	<b>6,202</b>	<b>59,184</b>	<b>64</b>	<b>65,450</b>	<b>5,991</b>	<b>35,044</b>	<b>135</b>	<b>41,170</b>
 <b>Bank</b>								
	Fair value as at 30 June 2023				Fair value as at 30 June 2022			
	Level 1 \$M	Level 2 \$M	Level 3 \$M	Total \$M	Level 1 \$M	Level 2 \$M	Level 3 \$M	Total \$M
<b>Financial assets measured at fair value on a recurring basis</b>								
Assets at fair value through Income Statement:								
Trading	13,143	9,313	36	<b>22,492</b>	9,918	5,358	42	15,318
Other	–	44,977	172	<b>45,149</b>	–	9,745	186	9,931
Derivative assets	122	25,401	62	<b>25,585</b>	331	37,369	74	37,774
Investment securities at fair value through Other Comprehensive Income	64,058	12,587	587	<b>77,232</b>	58,867	12,733	591	72,191
<b>Total financial assets measured at fair value</b>	<b>77,323</b>	<b>92,278</b>	<b>857</b>	<b>170,458</b>	<b>69,116</b>	<b>65,205</b>	<b>893</b>	<b>135,214</b>
<b>Financial liabilities measured at fair value on a recurring basis</b>								
Liabilities at fair value through Income Statement	5,888	33,260	–	<b>39,148</b>	5,985	112	–	6,097
Derivative liabilities	26	26,638	64	<b>26,728</b>	6	34,861	135	35,002
<b>Total financial liabilities measured at fair value</b>	<b>5,914</b>	<b>59,898</b>	<b>64</b>	<b>65,876</b>	<b>5,991</b>	<b>34,973</b>	<b>135</b>	<b>41,099</b>

# Notes to the financial statements

For the year ended 30 June 2023

## 9.5 Disclosures about fair values (continued)

### Analysis of movements between fair value hierarchy levels

The tables below summarise movements in Level 3 balances during the year. Transfers have been reflected as if they had taken place at the end of the reporting periods. Transfers in and out of Level 3 were due to changes in the observability of inputs.

#### Level 3 movement analysis for the year ended 30 June 2023

	Group				Financial Liabilities \$M	
	Financial Assets		Assets at fair value through Income Statement \$M			
	Derivative assets \$M	Investment securities at fair value through OCI \$M				
<b>As at 1 July 2021</b>	54	2,760	233	(23)		
Purchases	–	148	171	(58)		
Sales/settlements	(9)	(19)	(112)	–		
Gains/(losses) in the year:						
Recognised in the Income Statement	(25)	–	(4)	(47)		
Recognised in the Statement of Comprehensive Income	54	(2,273)	–	–		
Transfers in	–	–	1	(7)		
Transfers out	–	–	–	–		
<b>As at 30 June 2022</b>	74	616	289	(135)		
<b>Gains/(losses) recognised in the Income Statement for financial instruments held as at 30 June 2022</b>	6	–	(7)	(47)		
<b>As at 1 July 2022</b>	74	616	289	(135)		
Purchases	2	70	93	(7)		
Sales/settlements	(2)	–	(67)	70		
Gains/(losses) in the year:						
Recognised in the Income Statement	5	–	(58)	8		
Recognised in the Statement of Comprehensive Income	(17)	(97)	–	–		
Transfers in	–	5	–	–		
Transfers out	–	–	–	–		
<b>As at 30 June 2023</b>	62	594	257	(64)		
<b>Gains/(losses) recognised in the Income Statement for financial instruments held as at 30 June 2023</b>	27	–	(58)	(22)		

# Notes to the financial statements

For the year ended 30 June 2023

## 9.5 Disclosures about fair values (continued)

	Bank				Financial liabilities \$M	
	Financial assets			Assets at fair value through Income Statement \$M		
	Derivative assets \$M	Investment securities at fair value through OCI \$M				
<b>As at 1 July 2021</b>	54	2,760	206		(23)	
Purchases	–	123	130		(58)	
Sales/settlements	(9)	(19)	(112)		–	
Gains/(losses) in the period:						
Recognised in the Income Statement	(25)	–	3		(47)	
Recognised in the Statement of Comprehensive Income	54	(2,273)	–		–	
Transfers in	–	–	1		(7)	
Transfers out	–	–	–		–	
<b>As at 30 June 2022</b>	74	591	228		(135)	
<b>Gains/(losses) recognised in the Income Statement for financial instruments held as at 30 June 2022</b>	6	–	–		(47)	
<b>As at 1 July 2022</b>	74	591	228		(135)	
Purchases	2	70	93		(7)	
Sales/settlements	(2)	–	(67)		70	
Gains/(losses) in the period:						
Recognised in the Income Statement	5	–	(46)		8	
Recognised in the Statement of Comprehensive Income	(17)	(79)	–		–	
Transfers in	–	5	–		–	
Transfers out	–	–	–		–	
<b>As at 30 June 2023</b>	62	587	208		(64)	
<b>Gains/(losses) recognised in the Income Statement for financial instruments held as at 30 June 2023</b>	27	–	(46)		(22)	

# Notes to the financial statements

For the year ended 30 June 2023

## 9.5 Disclosures about fair values (continued)

### Fair value information for financial instruments not measured at fair value

The estimated fair values and fair value hierarchy of the Group's and the Bank's financial instruments not measured at fair value are presented below. Fair values of financial assets and liabilities not included in the table below approximate their carrying values.

	Group									
	30 Jun 23					30 Jun 22				
	Carrying value		Fair value			Carrying value		Fair value		
	Total \$M	Level 1 \$M	Level 2 \$M	Level 3 \$M	Total \$M	Total \$M	Level 1 \$M	Level 2 \$M	Level 3 \$M	Total \$M
<b>Financial assets</b>										
Investment securities at amortised cost	2,032	—	2,018	—	2,018	3,217	—	3,195	—	3,195
Loans and other receivables	926,082	—	—	920,035	920,035	878,854	—	—	867,722	867,722
<b>Financial liabilities</b>										
Deposits and other public borrowings	864,995	—	448,327	416,352	864,679	857,586	—	463,484	393,824	857,308
Debt issues	122,267	—	122,330	—	122,330	116,902	—	117,005	—	117,005
Loan capital	32,598	10,920	21,531	—	32,451	28,017	10,489	17,296	—	27,785

	Bank									
	30 Jun 23					30 Jun 22				
	Carrying value		Fair value			Carrying value		Fair value		
	Total \$M	Level 1 \$M	Level 2 \$M	Level 3 \$M	Total \$M	Total \$M	Level 1 \$M	Level 2 \$M	Level 3 \$M	Total \$M
<b>Financial assets</b>										
Investment securities at amortised cost	2,032	—	2,018	—	2,018	3,217	—	3,195	—	3,195
Loans and other receivables	816,140	—	—	811,426	811,426	773,042	—	—	763,727	763,727
<b>Financial liabilities</b>										
Deposits and other public borrowings	786,267	—	369,619	416,352	785,971	783,701	—	389,674	393,824	783,498
Debt issues	95,893	—	95,947	—	95,947	89,940	—	90,201	—	90,201
Loan capital	32,587	10,936	21,531	—	32,467	28,009	10,501	17,298	—	27,799

# Notes to the financial statements

For the year ended 30 June 2023

## 9.5 Disclosures about fair values (continued)

### ACCOUNTING POLICIES

#### Valuation

Fair value is the amount that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. On initial recognition, the transaction price generally represents the fair value of the financial instrument, unless there is observable information from an active market that provides a more appropriate fair value.

The fair value for financial instruments traded in active markets at the reporting date is based on their quoted market price or dealer price quotations, without any deduction for transaction costs. Assets and long positions are measured at a quoted bid price, liabilities and short positions are measured at a quoted asking price. Where the Group has positions with offsetting market risks, mid-market prices are used to measure the offsetting risk positions and a quoted bid or asking price adjustment is applied only to the net open position as appropriate.

Non-market quoted financial instruments are mostly valued using valuation techniques based on observable inputs except where observable market data is unavailable. Where market data is unavailable the financial instrument is initially recognised at the transaction price, which is generally the best indicator of fair value. This may differ from the value obtained from the valuation model. The timing of the recognition in the Income Statement of this initial difference in fair value depends on the individual facts and circumstances of each transaction, but is never later than when the market data becomes observable. The difference may be either amortised over the life of the transaction, recognised when the inputs become observable or on derecognition of the instrument, as appropriate.

The fair value of Over-the-Counter (OTC) derivatives includes credit valuation adjustments (CVA) for derivative assets to reflect the credit worthiness of the counterparty. Fair value of uncollateralised derivative assets and uncollateralised derivative liabilities incorporate funding valuation adjustments (FVA) to reflect funding costs and benefits to the Group. These adjustments are applied after considering any relevant collateral or master netting arrangements.

#### Fair value hierarchy

The Group utilises various valuation techniques and applies a hierarchy for valuation inputs that maximise the use of observable market data, if available.

Under AASB 13 *Fair Value Measurement* all financial and non-financial assets and liabilities measured or disclosed at fair value are categorised into one of the following three fair value hierarchy levels:

#### Quoted prices in active markets – Level 1

This category includes assets and liabilities for which the valuation is determined by reference to unadjusted quoted prices for identical assets or liabilities in active markets where the quoted price is readily available, and the price represents actual and regularly occurring market transactions on an arm's length basis. An active market is one in which transactions occur with sufficient volume and frequency to provide pricing information on an ongoing basis.

Financial instruments included in this category are liquid government bonds, listed equities and exchange traded derivatives.

#### Valuation technique using observable inputs – Level 2

This category includes assets and liabilities that have been valued using inputs other than quoted prices as described for Level 1, but which are observable for the asset or liability, either directly or indirectly. The valuation techniques include the use of discounted cash flow analysis, option pricing models and other market accepted valuation models.

Financial instruments included in this category are financial institution and corporate bonds, certificates of deposit, bank bills, commercial papers, mortgage-backed securities and OTC derivatives including interest rate swaps, cross currency swaps and FX options.

#### Valuation technique using significant unobservable inputs – Level 3

This category includes assets and liabilities where the valuation incorporates significant inputs that are not based on observable market data (unobservable inputs). Unobservable inputs are those not readily available in an active market due to market illiquidity or complexity of the product. These inputs are generally derived and extrapolated from observable inputs to match the risk profile of the financial instrument, and are calibrated against current market assumptions, historic transactions and economic models, where available. These inputs may include the timing and amount of future cash flows, rates of estimated credit losses, discount rates and volatility. Financial instruments included in this category for the Group are certain exotic OTC derivatives and unlisted equity instruments.

As at 30 June 2023, the Group held an unlisted equity investment in Klarna Bank AB (Klarna) measured on a recurring basis at fair value through Other Comprehensive Income of \$419 million (30 June 2022: \$408 million). The valuation of the investment as at 30 June 2023 was based on a methodology leveraging revenue multiples of market listed comparable companies. Comparable listed companies were included based on industry, size, developmental stage and/or strategy. A revenue multiple was derived for each comparable company identified and then discounted for considerations such as illiquidity. The Group adopted an adjusted revenue multiple of 4.1x in its valuation as at 30 June 2023.

The valuation of the investment as at 30 June 2022 was based on a methodology leveraging inputs related to a private equity capital raise executed on 11 July 2022, close to the Balance Sheet date, in which CBA participated. The revenue multiple implied at 30 June 2022 for the price of the capital raise was 4.1x.

# Notes to the financial statements

For the year ended 30 June 2023

## 9.5 Disclosures about fair values (continued)

### Critical accounting judgements and estimates

Valuation techniques are used to estimate the fair value of securities. When using valuation techniques the Group makes maximum use of market inputs and relies as little as possible on entity specific inputs. It incorporates all factors that the Group believes market participants would consider in setting a price and is consistent with accepted economic methodologies for pricing financial instruments. Data inputs that the Group relies upon when valuing financial instruments relate to counterparty credit risk, volatility, correlation and extrapolation.

Periodically, the Group calibrates its valuation techniques and tests them for validity using prices from any observable current market transaction in the same instruments (i.e. without modification or repackaging) and any other available observable market data.

## 9.6 Collateral arrangements

### Collateral accepted as security for assets

The Group takes collateral where it is considered necessary to support both on and off Balance Sheet financial instruments. The Group evaluates each customer's creditworthiness on a case-by-case basis. The amount of collateral taken, if deemed necessary, is based on management's credit evaluation of the counterparty. The Group has the right to sell, re-pledge, or otherwise use some of the collateral received. At Balance Sheet date the carrying value of cash accepted as collateral (and recognised on the Group's and the Bank's Balance Sheets) and the fair value of securities accepted as collateral (but not recognised on the Group's or the Bank's Balance Sheets) were as follows:

	Group <sup>1</sup>		Bank <sup>1</sup>	
	30 Jun 23	30 Jun 22	30 Jun 23	30 Jun 22
	\$M	\$M	\$M	\$M
Cash	6,838	9,000	6,603	8,619
Securities	56,129	45,321	56,389	45,245
<b>Collateral held</b>	<b>62,967</b>	<b>54,321</b>	<b>62,992</b>	<b>53,864</b>
<b>Collateral held which is re-pledged or sold</b>	<b>28,660</b>	<b>24,985</b>	<b>28,660</b>	<b>24,985</b>

1 Comparative information has been restated to conform to presentation in the current period.

### Assets pledged

As part of standard terms of transactions with other banks, the Group has provided collateral to secure liabilities. At Balance Sheet date, the carrying value of assets pledged as collateral to secure liabilities were as follows:

	Group <sup>1</sup>		Bank <sup>1</sup>	
	30 Jun 23	30 Jun 22	30 Jun 23	30 Jun 22
	\$M	\$M	\$M	\$M
Cash	6,205	6,755	5,870	6,377
Securities <sup>2</sup>	41,378	39,217	41,549	39,299
<b>Assets pledged</b>	<b>47,583</b>	<b>45,972</b>	<b>47,419</b>	<b>45,676</b>
<b>Asset pledged which can be re-pledged or re-sold by counterparty</b>	<b>41,378</b>	<b>39,217</b>	<b>41,549</b>	<b>39,299</b>

1 Comparative information has been restated to conform to presentation in the current period.

2 These balances include assets sold under repurchase agreements. The liabilities related to these repurchase agreements are disclosed in Note 4.1 and 4.2.

The Group and the Bank have pledged collateral as part of entering into repurchase and derivative agreements. These transactions are governed by standard industry agreements.

# Notes to the financial statements

For the year ended 30 June 2023

## 9.7 Offsetting financial assets and financial liabilities

The table below identifies amounts that have been offset on the Balance Sheet and amounts covered by enforceable netting arrangements or similar agreements that do not qualify for set off. Cash settled derivatives that trade on an exchange are deemed to be economically settled and therefore outside the scope of these disclosures.

	Group 30 Jun 23							
	Subject to enforceable master netting or similar agreements							
	Amounts offset on the Balance Sheet			Amounts not offset on the Balance Sheet				
Financial instruments	Gross Balance Sheet amounts \$M	Reported on the Balance Sheet \$M	Financial instruments \$M	Financial collateral (received)/ pledged \$M	Net amount \$M	Not subject to netting agreements \$M	Total Balance Sheet amount \$M	
Derivative assets	94,730	(71,044)	23,686	(12,894)	(5,567)	5,225	259	<b>23,945</b>
Securities purchased under agreements to resell:								
At amortised cost	13,144	(3,697)	9,447	(810)	(8,432)	205	–	<b>9,447</b>
At fair value through income statement	43,420	(4,421)	38,999	(7,357)	(31,536)	106	–	<b>38,999</b>
Equity securities sold not delivered	860	(521)	339	–	–	339	4	<b>343</b>
<b>Total financial assets</b>	<b>152,154</b>	<b>(79,683)</b>	<b>72,471</b>	<b>(21,061)</b>	<b>(45,535)</b>	<b>5,875</b>	<b>263</b>	<b>72,734</b>
Derivative liabilities	(99,170)	76,034	(23,136)	12,894	4,321	(5,921)	(2,211)	(25,347)
Securities sold under agreements to repurchase:								
At amortised cost	(3,513)	3,003	(510)	415	95	–	–	(510)
At fair value through income statement	(37,786)	5,115	(32,671)	7,752	24,919	–	–	(32,671)
Equity securities purchased not delivered	(831)	521	(310)	–	–	(310)	(11)	(321)
<b>Total financial liabilities</b>	<b>(141,300)</b>	<b>84,673</b>	<b>(56,627)</b>	<b>21,061</b>	<b>29,335</b>	<b>(6,231)</b>	<b>(2,222)</b>	<b>(58,849)</b>

1 The net offset balance of \$4,990 million relates to variation margin netting reflected on other Balance Sheet lines.

2 For the purpose of this disclosure, the related amounts of financial instruments and financial collateral not set off on the Balance Sheet have been capped by relevant netting agreements so as not to exceed the net amounts of financial assets/(liabilities) reported on the Balance Sheet, i.e. over collateralisation, where it exists, is not reflected in the tables. As a result, the above collateral balances will not correspond to the tables in Note 9.6.

## Notes to the financial statements

For the year ended 30 June 2023

## 9.7 Offsetting financial assets and financial liabilities (continued)

Group 30 Jun 22								
	Subject to enforceable master netting or similar agreements							
Financial instruments	Amounts offset on the Balance Sheet			Amounts not offset on the Balance Sheet			Not subject to netting agreements	Total Balance Sheet amount
	Gross Balance Sheet amounts	Amount offset <sup>1</sup>	Reported on the Balance Sheet	Financial instruments <sup>2</sup>	Financial collateral (received)/ pledged <sup>2</sup>	Net amount		
	\$M	\$M	\$M	\$M	\$M	\$M		
Derivative assets	100,505	(65,539)	34,966	(20,709)	(7,483)	6,774	770	35,736
Securities purchased under agreements to resell								
At amortised cost	45,390	(3,591)	41,799	(8,432)	(33,345)	22	–	41,799
Equity securities sold not delivered	1,052	(644)	408	–	–	408	5	413
<b>Total financial assets</b>	<b>146,947</b>	<b>(69,774)</b>	<b>77,173</b>	<b>(29,141)</b>	<b>(40,828)</b>	<b>7,204</b>	<b>775</b>	<b>77,948</b>
Derivative liabilities	(99,155)	66,981	(32,174)	20,709	4,364	(7,101)	(1,725)	(33,899)
Securities sold under agreements to repurchase								
At amortised cost	(36,755)	3,591	(33,164)	8,432	24,732	–	–	(33,164)
Equity securities purchased not delivered	(1,055)	644	(411)	–	–	(411)	(20)	(431)
<b>Total financial liabilities</b>	<b>(136,965)</b>	<b>71,216</b>	<b>(65,749)</b>	<b>29,141</b>	<b>29,096</b>	<b>(7,512)</b>	<b>(1,745)</b>	<b>(67,494)</b>

1 The net offset balance of \$1,442 million relates to variation margin netting reflected on other Balance Sheet lines.

2 For the purpose of this disclosure, the related amounts of financial instruments and financial collateral not set off on the Balance Sheet have been capped by relevant netting agreements so as not to exceed the net amounts of financial assets/(liabilities) reported on the Balance Sheet, i.e. over collateralisation, where it exists, is not reflected in the tables. As a result, the above collateral balances will not correspond to the tables in Note 9.6.

# Notes to the financial statements

For the year ended 30 June 2023

## 9.7 Offsetting financial assets and financial liabilities (continued)

Financial instruments	Bank 30 Jun 23							
	Subject to enforceable master netting or similar agreements							
	Amounts offset on the Balance Sheet			Amounts not offset on the Balance Sheet			Not subject to netting agreements \$M	Total Balance Sheet amount \$M
	Gross Balance Sheet amounts \$M	Reported amount offset <sup>1</sup> \$M	Balance Sheet \$M	Financial instruments <sup>2</sup> \$M	Financial collateral (received)/pledged <sup>2</sup> \$M	Net amount \$M		
Derivative assets	96,398	(71,044)	25,354	(14,559)	(5,341)	5,454	231	25,585
Securities purchased under agreements to resell:								
At amortised cost	13,334	(3,697)	9,637	(911)	(8,521)	205	–	9,637
At fair value through income statement	43,490	(4,421)	39,069	(7,427)	(31,536)	106	–	39,069
<b>Total financial assets</b>	<b>153,222</b>	<b>(79,162)</b>	<b>74,060</b>	<b>(22,897)</b>	<b>(45,398)</b>	<b>5,765</b>	<b>231</b>	<b>74,291</b>
Derivative liabilities	(100,590)	76,034	(24,556)	14,559	4,172	(5,825)	(2,172)	(26,728)
Securities sold under agreements to repurchase:								
At amortised cost	(3,513)	3,003	(510)	415	95	–	–	(510)
At fair value through income statement	(37,956)	5,115	(32,841)	7,922	24,919	–	–	(32,841)
<b>Total financial liabilities</b>	<b>(142,059)</b>	<b>84,152</b>	<b>(57,907)</b>	<b>22,896</b>	<b>29,186</b>	<b>(5,825)</b>	<b>(2,172)</b>	<b>(60,079)</b>

1 The net offset balance of \$4,990 million relates to variation margin netting reflected on other Balance Sheet lines.

2 For the purpose of this disclosure, the related amounts of financial instruments and financial collateral not set off on the Balance Sheet have been capped by relevant netting agreements so as not to exceed the net amounts of financial assets/(liabilities) reported on the Balance Sheet, i.e. over collateralisation, where it exists, is not reflected in the tables. As a result, the above collateral balances will not correspond to the tables in Note 9.6.

Financial instruments	Bank 30 Jun 22							
	Subject to enforceable master netting or similar agreements							
	Amounts offset on the Balance Sheet			Amounts not offset on the Balance Sheet			Not subject to netting agreements \$M	Total Balance Sheet amount \$M
	Gross Balance Sheet amounts \$M	Reported amount offset <sup>1</sup> \$M	Balance Sheet \$M	Financial instruments <sup>2</sup> \$M	Financial collateral (received)/pledged <sup>2</sup> \$M	Net amount \$M		
Derivative assets	103,093	(65,539)	37,554	(21,998)	(7,179)	8,377	220	37,774
Securities purchased under agreements to resell:								
At amortised cost	45,315	(3,591)	41,724	(8,432)	(33,270)	22	–	41,724
<b>Total financial assets</b>	<b>148,408</b>	<b>(69,130)</b>	<b>79,278</b>	<b>(30,430)</b>	<b>(40,449)</b>	<b>8,399</b>	<b>220</b>	<b>79,498</b>
Derivative liabilities	(100,245)	66,981	(33,264)	21,998	4,277	(6,989)	(1,738)	(35,002)
Securities sold under agreements to repurchase:								
At amortised cost	(36,837)	3,591	(33,246)	8,432	24,814	–	–	(33,246)
<b>Total financial liabilities</b>	<b>(137,082)</b>	<b>70,572</b>	<b>(66,510)</b>	<b>30,430</b>	<b>29,091</b>	<b>(6,989)</b>	<b>(1,738)</b>	<b>(68,248)</b>

1 The net offset balance of \$1,442 million relates to variation margin netting reflected on other Balance Sheet lines.

2 For the purpose of this disclosure, the related amounts of financial instruments and financial collateral not set off on the Balance Sheet have been capped by relevant netting agreements so as not to exceed the net amounts of financial assets/(liabilities) reported on the Balance Sheet, i.e. over collateralisation, where it exists, is not reflected in the tables. As a result, the above collateral balances will not correspond to the tables in Note 9.6.

# Notes to the financial statements

For the year ended 30 June 2023

## 9.7 Offsetting financial assets and financial liabilities (continued)

### Related amounts not set off on the Balance Sheet

#### Derivative assets and liabilities

The "Financial Instruments" column identifies financial assets and liabilities that are subject to set off under netting agreements, such as the ISDA Master Agreement. All outstanding transactions with the same counterparty can be offset and close-out netting applied if an event of default or other predetermined events occur. Financial collateral refers to cash and non-cash collateral obtained to cover the net exposure between counterparties by enabling the collateral to be realised in an event of default or if other predetermined events occur.

#### Repurchase and reverse repurchase agreements and security lending agreements

The "Financial Instruments" column identifies financial assets and liabilities that are subject to set off under netting agreements, such as global master repurchase agreements, global master securities lending agreements and agreements settled through specific Central Security Depositories. Under these netting agreements, all outstanding transactions with the same counterparty can be offset and close-out netting applied if an event of default or other predetermined events occur. Financial collateral typically comprises highly liquid securities which are legally transferred and can be liquidated in the event of counterparty default.

## ACCOUNTING POLICIES

Financial assets and liabilities are offset and the net amount is presented in the Balance Sheet if, and only if, there is a currently enforceable legal right to offset the recognised amounts, and there is an intention to settle on a net basis, or to realise the asset and settle the liability simultaneously.

# Notes to the financial statements

For the year ended 30 June 2023

## 10. Employee benefits

### OVERVIEW

The Group employs over 50,000 people across multiple jurisdictions and remunerates its employees through both fixed and variable arrangements. This section outlines details of the share-based payment and superannuation components of employee remuneration and provides an overview of key management personnel arrangements.

#### 10.1 Share-based payments

The Group operates a number of cash and equity settled share plans as detailed below.

##### Long Term Variable Remuneration (LTVR)

The Group's LTVR awards to the CEO, Group Executives and CEO of ASB have been made under the Employee Equity Plan (EEP) since the 2019 financial year award (2020 financial year for CEO ASB). LTVR focuses efforts on longer-term performance achievement, including relative shareholder returns to support creation of sustainable long-term shareholder value.

Participants are awarded a maximum number of performance rights, which may convert into CBA shares on a one-for-one basis (or a cash equivalent as determined by the Board).

The rights granted up to the 2020 financial year may vest at the end of a performance period of four years subject to the satisfaction of performance measures as follows:

For awards made in the 2019 and the 2020 financial years to the CEO and Group Executives:

- 75% of the award is assessed against Total Shareholder Return (TSR) compared to the 20 largest companies listed on the ASX (by market capitalisation) at the beginning of the performance period, excluding resource companies and CBA;
- 12.5% of the award is assessed against a relative Trust and Reputation measure; and
- 12.5% of the award is assessed against an absolute Employee Engagement measure.

For the 2020 financial year award made to the CEO of ASB:

- 50% of the award is assessed against TSR compared to the 20 largest companies listed on the ASX (by market capitalisation) at the beginning of the performance period, excluding resource companies and CBA;
- 25% of the award is assessed against an ASB relative Trust and Reputation measure; and
- 25% of the award is assessed against an ASB absolute Employee Engagement measure.

For the 2019 and 2020 financial year awards (including the CEO ASB 2020 financial year award), a positive TSR gateway applies to the Trust and Reputation and Employee Engagement measures.

For awards made from the 2021 financial year to the CEO, Group Executives and CEO of ASB, the performance rights will be tested against the following performance measures at the end of four years and the number of performance rights will be adjusted accordingly:

- 50% of the award is assessed against TSR compared to the 20 largest companies listed on the ASX (by market capitalisation) at the beginning of the performance period, excluding resource companies and CBA (General ASX).
- 50% of the award is assessed against TSR compared to a peer group of 8 financial services companies determined by the Board (Financial Services).

Any performance rights that remain on foot after the performance test will be subject to a further holding period, for the:

- 2021 and 2022 financial year awards in two equal tranches of two and three years for the CEO, and one and two years for other participants; and
- 2023 financial year award, of two years for the CEO and one year for other participants.

Refer to the Remuneration Report for further details on LTVR.

The following table provides details of outstanding awards of performance rights granted under LTVR.

Period	Outstanding 1 July	Granted	Vested	Forfeited	Outstanding 30 June	Expense (\$'000)
2023	873,046	121,882	(268,683)	–	726,245	8,776
2022	899,292	120,622	(128,511)	(18,357)	873,046	9,207

The fair value at the grant date was \$65.37 for the ASX General TSR tranche and \$57.30 for the Financial Services TSR tranche (2022: \$52.80 for the ASX General TSR tranche and \$54.86 for the Financial Services TSR tranche). The fair value of the performance rights granted during the period has been independently calculated at grant date using a Monte Carlo pricing model based on market information. The assumptions included in the valuations of the 2023 financial year awards include a share price of \$104.58, a risk-free interest rate of 3.77%, a 3.62% dividend yield on the Bank's ordinary shares and a volatility in the Bank share price of 25%.

# Notes to the financial statements

## For the year ended 30 June 2023

### 10.1 Share-based payments (continued)

#### Long-Term Alignment Remuneration (LTAR)

The Group's LTAR awards to the CEO, Group Executives and CEO of ASB are made under the Employee Equity Plan (EEP), with the first grant being made in the 2021 financial year.

The LTAR award is granted as restricted share units which are entitlements to fully paid ordinary CBA shares (or cash equivalent as determined by the Board) with a payment equivalent to dividends paid during the restriction period only made on restricted share units that vest, subject to service conditions and a pre-test assessment for the 2023 financial year award. The restricted share unit service period is:

- CEO: 50% of the CEO's LTAR award will vest after four years, and 50% after five years;
- Group Executives and the CEO ASB: 100% of the LTAR award will vest after four years.

The following table provides details of outstanding awards of restricted share units granted under LTAR.

Period	Outstanding 1 July	Granted	Vested	Forfeited	Outstanding 30 June	Expense (\$'000)
2023	280,108	118,482	—	—	398,590	9,188
2022	161,462	118,646	—	—	280,108	6,734

The fair value at grant date of the LTAR awards issued during the year was \$104.58 (2022: \$97.46).

#### Employee Equity Plan (EEP)

The EEP facilitates mandatory short-term variable remuneration deferral, sign-on and retention awards. Participants are awarded restricted shares that vest provided the participant remains in employment of the Group until vesting and subject to risk and malus review. The following table provides details of outstanding awards of restricted shares granted under the EEP.

Period	Outstanding 1 July	Granted	Vested	Forfeited	Outstanding 30 June	Expense (\$'000)
2023	1,325,524	714,452	(706,372)	(68,803)	1,264,801	64,584
2022	1,490,075	716,911	(795,877)	(85,585)	1,325,524	59,215

The weighted average fair value at grant date of the awards issued during the year was \$96.34 (2022: \$100.30).

#### Employee Share Acquisition Plan (ESAP)

Under the ESAP eligible employees have the opportunity to receive up to \$1,000 worth of shares each year.

The number of shares a participant receives is calculated by dividing the award amount by the average price paid for CBA shares purchased during the purchase period preceding the grant date. Shares granted are restricted from sale until the earlier of three years or until such time as the participant ceases employment with the Group. Participants receive full dividend entitlements and voting rights attached to those shares.

During the financial year ended 30 June 2023 the Board approved an award of \$1,000 to each eligible employee to recognise their contribution during the year.

The following table provides details of shares granted under the ESAP.

Period	Allocation date	Participants	Number of shares allocated per participant	Total number of shares allocated	Issue price \$	Total fair value (\$'000)
2023	16 Sep 2022	31,034	10	310,340	96.44	29,929
2022	23 Sep 2021	32,099	9	288,891	101.00	29,178

It is estimated that approximately \$32 million of CBA shares will be awarded under the 2023 grant.

#### EEP cash-settled equity awards

EEP cash-settled equity awards are provided to certain employees based overseas to facilitate mandatory short-term variable remuneration deferral, sign-on and retention awards.

The following table provides a summary of the movement in cash-settled awards during the year.

Period	Outstanding 1 July	Granted	Vested/exercised	Forfeited	Outstanding 30 June	Expense (\$'000)
2023	183,678	89,754	(94,327)	(12,592)	166,513	8,209
2022	241,699	79,006	(130,006)	(7,021)	183,678	7,965

The weighted average fair value at grant date of the awards issued during the year was \$95.73 (2022: \$99.20).

# Notes to the financial statements

For the year ended 30 June 2023

## 10.1 Share-based payments (continued)

### Salary sacrifice arrangements

The Group facilitates the purchase of CBA shares via salary sacrifice as follows:

Type	Arrangements
Salary sacrifice	<ul style="list-style-type: none"> <li>Australian based employees and Non-Executive Directors can elect to sacrifice between \$2,000 and \$5,000 p.a. of their fixed remuneration and/or annual STVR or fees (in the case of Non-Executive Directors).</li> <li>Restricted from sale for a minimum of two years and a maximum of seven years or earlier, if the employee ceases employment with the Group (or retires from the Group in the case of Non-Executive Directors).</li> </ul>
Non-Executive Directors	<ul style="list-style-type: none"> <li>Non-Executive Directors can elect to apply a percentage of after-tax fees towards the acquisition of CBA shares.</li> </ul>

Shares are purchased on market at the prevailing market price at that time and receive full dividend entitlements and voting rights. The following table provides details of shares granted under the Employee Salary Sacrifice Share Plan and Non-Executive Director Share Plans (voluntary fee sacrifice).

Period	Participants	Number of shares purchased	Average purchase price	Total purchase consideration (\$'000)
2023	1,676	59,448	101.92	6,059
2022	1,543	50,170	100.36	5,035

During the year five (2022: four) Non-Executive Directors applied \$200,618.09 in fees (2022: \$206,508.25) to purchase 1,971 shares (2022: 2,056 shares).

## 10.2 Retirement benefit obligations

Name of Plan	Type	Form of Benefit	Date of Last Actuarial Assessment of the Fund
Commonwealth Bank Group Super	Defined benefits and accumulation <sup>1</sup>	Indexed pension and lump sum	30 June 2021
Commonwealth Bank of Australia (UK) Staff Benefits Scheme (CBA (UK) SBS)	Defined benefits and accumulation <sup>1</sup>	Indexed pension and lump sum	30 June 2019

<sup>1</sup> The defined benefit formulae are generally based on final salary, or final average salary, and service.

### Regulatory framework

Both plans operate under trust law with the assets of the plans held separately in trust. The plans are managed and administered on behalf of the members in accordance with the terms of each trust deed and relevant legislation. The funding of the plans complies with regulations in Australia and the UK respectively.

### Funding and contributions

#### Commonwealth Bank Group Super

An actuarial assessment as at 30 June 2021 showed Commonwealth Bank Group Super remained in funding surplus. The Bank agreed to increase contributions from \$25 million to \$30 million effective from December 2021. Employer contributions paid to the plan are subject to tax at the rate of 15% in the plan.

The Group's expected contributions to Commonwealth Bank Group Super for the year ended 30 June 2024 are \$360 million.

#### CBA (UK) SBS

On 17 June 2021, the trustees of CBA (UK) SBS executed a GBP426.6 million bulk annuity insurance policy. The insurance policy was purchased using the existing assets of the Scheme. The transaction secured an insurance asset that fully matches the remaining pension liabilities of the Scheme, and is therefore measured at an amount that matches the scheme liabilities. The Group has no further obligation to make payments into the Scheme but retains responsibility for the benefits provided to the Scheme members.

# Notes to the financial statements

For the year ended 30 June 2023

## 10.2 Retirement benefit obligations (continued)

### Defined benefit superannuation plan

Note	Commonwealth Bank Group Super		CBA (UK) SBS		Total	
	30 Jun 23	30 Jun 22	30 Jun 23	30 Jun 22	30 Jun 23	30 Jun 22
	\$M	\$M	\$M	\$M	\$M	\$M
Present value of funded obligations	(2,453)	(2,419)	(435)	(468)	(2,888)	(2,887)
Fair value of plan assets	3,058	2,957	478	510	3,536	3,467
<b>Net pension assets as at 30 June</b>	<b>605</b>	<b>538</b>	<b>43</b>	<b>42</b>	<b>648</b>	<b>580</b>
Amounts in the Balance Sheet:						
Assets	6.3	605	538	43	42	648
<b>Net assets</b>	<b>605</b>	<b>538</b>	<b>43</b>	<b>42</b>	<b>648</b>	<b>580</b>
The amounts recognised in the Income Statement are as follows:						
Current service cost	(17)	(30)	(2)	–	(19)	(30)
Net interest income	25	12	1	1	26	13
<b>Total included in superannuation plan expense</b>	<b>8</b>	<b>(18)</b>	<b>(1)</b>	<b>1</b>	<b>7</b>	<b>(17)</b>
The amounts recognised in the Statement of Comprehensive Income are as follows:						
Return on plan assets (excluding interest income)	67	(446)	(60)	(174)	7	(620)
Actuarial gain from changes in assumptions	34	783	92	178	126	961
Actuarial (loss)/gain due to experience	(99)	(227)	(34)	(5)	(133)	(232)
<b>Total included in Other comprehensive income</b>	<b>2</b>	<b>110</b>	<b>(2)</b>	<b>(1)</b>	<b>–</b>	<b>109</b>
Member contributions	5	5	–	–	5	5
Employer contributions	357	285	–	1	357	286
Employer financed benefits within accumulation division <sup>1</sup>	(300)	(313)	–	–	(300)	(313)

1 Represents superannuation contributions made by the Bank to meet its obligations to members of the defined contribution division of Commonwealth Bank Group Super.

### Significant assumptions

	Commonwealth Bank Group Super		CBA (UK) SBS	
	30 Jun 23	30 Jun 22	30 Jun 23	30 Jun 22
	\$M	\$M	\$M	\$M
The above calculations were based on the following assumptions:				
Discount rate, %	5. 7	5. 4	5. 3	3. 8
Inflation rate, %	2. 5	2. 3	3. 5	3. 5
Rate of increases in salary, %	3. 3	3. 1	4. 5	4. 5
Life expectancy of a 60 year old male (years)	29. 3	29. 3	28. 6	28. 4
Life expectancy of a 60 year old female (years)	31. 5	31. 4	30. 4	30. 3

# Notes to the financial statements

For the year ended 30 June 2023

## 10.2 Retirement benefit obligations (continued)

### Sensitivity to changes in assumptions

The table below sets out the sensitivities of the present value of defined benefit obligations for Commonwealth Bank Group Super to changes in the principal actuarial assumptions:

	Commonwealth Bank Group Super	
	30 Jun 23	30 Jun 22
Impact of change in assumptions on liabilities increase/(decrease)	%	%
0.25% increase in discount rate	(3.1)	(4.4)
0.25% increase in inflation rate	2.6	3.2
0.25% increase to the rate of increases in salary	0.4	0.4
Longevity increase of one year	4.6	5.5

CBA (UK) SBS has a low level of risk due to the insurance policy, whereby the present value of the Scheme liabilities is fully matched by the fair value of the insurance asset.

### Average duration

The average duration of defined benefit obligation at 30 June is as follows:

	Commonwealth		Commonwealth	
	Bank	CBA (UK)	Bank	CBA (UK)
	Group Super	SBs	Group Super	SBs
	30 Jun 23	30 Jun 23	30 Jun 22	30 Jun 22
	Years	Years	Years	Years
Average duration at balance date	10.8	13.0	12.9	15.0

### Risk management

The pension plans expose the Group to longevity risk, currency risk, interest rate risk, inflation risk and market risk. The trustees perform Asset-Liability Matching (ALM) exercises to ensure the plan assets are well matched to the nature and maturities of the defined benefit obligations.

Inflation and interest rate risks are partly mitigated by investing in long dated fixed interest securities which better match the average duration of liabilities and entering into inflation and interest rate swaps.

The allocation of assets backing the defined benefit portion of the Commonwealth Bank Group Super is as follows:

Asset allocations	Commonwealth Bank Group Super			
	30 Jun 23		30 Jun 22	
	Fair value	% of plan	Fair value	% of plan
	\$M	asset	\$M	asset
Cash	148	4.8	130	4.4
Equities – Australian <sup>1</sup>	181	5.9	177	6.0
Equities – Overseas <sup>1</sup>	449	14.7	413	14.0
Bonds – Commonwealth Government <sup>1</sup>	1,054	34.5	984	33.3
Bonds – Semi-Government <sup>1</sup>	743	24.3	734	24.8
Bonds – Corporate and other <sup>1</sup>	38	1.2	48	1.6
Real Estate and Infrastructure <sup>2</sup>	307	10.0	305	10.3
Derivatives	–	–	(8)	(0.3)
Other <sup>3</sup>	138	4.6	174	5.9
<b>Total fair value of plan assets</b>	<b>3,058</b>	<b>100.0</b>	<b>2,957</b>	<b>100.0</b>

<sup>1</sup> Values based on prices or yields quoted in an active market.

<sup>2</sup> This includes listed and unlisted property and infrastructure investments.

<sup>3</sup> These are alternative investments which are not included in the traditional asset classes of equities, fixed interest securities, real estate and cash. They include multi-asset investments, liquid alternative investments and hedge funds.

The Australian equities fair value includes \$4.8 million (30 June 2022: \$5.1 million) of Commonwealth Bank shares. The real estate fair value includes \$0.5 million (30 June 2022: \$0.5 million) of property assets leased to the Bank. Corporate and other bonds at 30 June 2023 does not include Commonwealth Bank debt securities (30 June 2022: \$1.3 million).

# Notes to the financial statements

For the year ended 30 June 2023

## 10.3 Key management personnel

Detailed remuneration disclosures by Key Management Personnel (KMP) are provided in the Remuneration Report of the Directors' Report on pages 12 to 40.

	Group		Bank	
	30 Jun 23 \$'000	30 Jun 22 <sup>1</sup> \$'000	30 Jun 23 \$'000	30 Jun 22 <sup>1</sup> \$'000
<b>Key management personnel compensation</b>				
Short-term benefits <sup>2</sup>	23,001	22,969	21,518	21,531
Post-employment benefits	488	489	445	439
Long-term benefits	345	369	307	338
Share-based payments	21,695	18,590	19,973	17,339
<b>Total</b>	<b>45,529</b>	<b>42,417</b>	<b>42,243</b>	<b>39,647</b>

1 Comparative information has been restated to reflect prior period adjustments.

2 Short-term benefits includes termination benefits of Nil (30 June 2022: Nil).

## Security holdings

Details of the aggregate security holdings of KMP are set out below.

	Equity Class <sup>1</sup>	Balance 1 July 22	Acquired/ Granted as remuneration	Previous years awards vested <sup>2</sup>		Net change other <sup>3</sup>	Balance 30 June 23 <sup>4</sup>
				awards	vested <sup>2</sup>		
Non-Executive Directors	Ordinary <sup>5</sup>	35,188	11,592	—	(16,037)	(16,037)	30,743
	PERLS	3,220	4,524	—	(3,820)	(3,820)	3,924
Executives	Ordinary	339,939	—	313,582	(287,674)	(287,674)	365,847
	PERLS	—	—	—	626	626	626
	LTVR performance rights	741,143	101,292	(247,310)	(59,538)	(59,538)	535,587
	LTAR restricted share units	227,924	97,891	—	(26,841)	(26,841)	298,974
	Deferred STVR shares	97,735	49,167	(63,971)	(2,761)	(2,761)	80,170
	Deferred STVR rights	—	—	—	—	—	—
	Sign-on equity	17,359	5,752	(2,301)	(17,359)	(17,359)	3,451

1 LTVR performance rights are subject to performance hurdles. Deferred STVR shares represent the STVR previously awarded under Executive arrangements in prior years, as well as the CEO ASB's 2019 financial year STVR award. One-off equity includes one-off awards received as deferred shares. PERLS include cumulative holdings of all PERLS securities issued by the Group.

2 LTVR performance rights, LTAR restricted share units and deferred STVR shares become ordinary shares or are cash settled upon vesting.

3 Net change other includes purchases, sales, forfeitures and other transfers of securities, including changes to the KMP population during the year.

4 30 June 2023 balances represent aggregate shareholdings of all KMP at balance date. This does not include KMP who ceased during the 2023 financial year.

5 Non-Executive Directors are required to hold CBA shares equivalent to 100% of Board Chair fees for the Chair and 100% of Board member fees for Non-Executive Directors. This is to be accumulated over five years commencing on the later of 1 July 2019 or the date of appointment, valued with reference to the prevailing CBA share price at the relevant accumulation commencement date.

## Loans to KMP

All loans to KMP (including close family members or entities controlled, jointly controlled, or significantly influenced by them, or any entity over which any of those family members or entities held significant voting power) have been made in the ordinary course of business on normal commercial terms and conditions no more favourable than those given to other employees and customers, including the term of the loan, security required and the interest rate (which may be fixed or variable). There has been no write down of loans during the period.

Details of aggregate loans to KMP are set out below:

	30 Jun 23 \$'000	30 Jun 22 <sup>1</sup> \$'000
Loans	16,607	16,065
Interest charged	500	356

1 Comparative information has been restated to reflect prior period adjustments.

## Notes to the financial statements

For the year ended 30 June 2023

### 10.3 Key management personnel (continued)

Other transactions of KMP

#### **Financial instrument transactions**

Financial instrument transactions (other than loans and shares disclosed within this report) of KMP occur in the ordinary course of business on normal commercial terms and conditions no more favourable than those given to other employees and customers.

Disclosure of financial instrument transactions regularly made as part of normal banking operations is limited to disclosure of such transactions with KMP and entities controlled or significantly influenced by them.

All such financial instrument transactions that have occurred between entities within the Group and their KMP have been trivial or domestic in nature and were in the nature of normal personal banking and deposit transactions.

#### **Transactions other than financial instrument transactions of banks**

All other transactions with KMP and their related entities and other related parties are conducted on an arm's length basis in the normal course of business and on commercial terms and conditions. These transactions principally involve the provision of financial and investment services by entities not controlled by the Group.

#### **Services agreements**

The maximum contingent liability for termination benefits in respect of service agreements with the Chief Executive Officer and other KMP at 30 June 2023 was \$1,873,998 (30 June 2022: \$1,867,840).

# Notes to the financial statements

## For the year ended 30 June 2023

### 11. Group structure

#### OVERVIEW

The Group structure includes the Bank legal entity and its interests in operating and special purpose subsidiaries, joint ventures and associates. These entities were either acquired or established and their classification is driven by the Bank's level of control or influence.

The operating activities of these entities include banking, advice, funds management, specialised customer financing and asset backed financing across multiple jurisdictions.

#### 11.1 Investments in subsidiaries and other entities

##### Subsidiaries

The key subsidiaries of the Bank are:

Entity name	Entity name
<b>Australia</b>	
<b>Banking</b>	
CBA Covered Bond Trust	Medallion Trust Series 2015-2
Commonwealth Securities Limited	Medallion Trust Series 2016-1
Medallion Trust Series 2008-1R	Medallion Trust Series 2016-2
Medallion Trust Series 2012-1	Medallion Trust Series 2017-1
Medallion Trust Series 2013-1	Medallion Trust Series 2017-1P
Medallion Trust Series 2013-2	Medallion Trust Series 2017-2
Medallion Trust Series 2014-1	Medallion Trust Series 2018-1
Medallion Trust Series 2014-1P	Medallion Trust Series 2018-1P
Medallion Trust Series 2014-2	Medallion Trust Series 2019-1
Medallion Trust Series 2015-1	Medallion Trust Series 2023-1
Residential Mortgage Group Pty Ltd	

All the above subsidiaries are 100% owned and incorporated in Australia.

Entity name	Extent of beneficial interest if not 100%	Incorporated in
<b>New Zealand and other overseas</b>		
<b>Banking</b>		
ASB Bank Limited		New Zealand
ASB Covered Bond Trust		New Zealand
ASB Holdings Limited		New Zealand
ASB Term Fund		New Zealand
Medallion NZ Series Trust 2009-1R		New Zealand
Commonwealth Bank of Australia (Europe) N.V.		Netherlands
PT Bank Commonwealth	99%	Indonesia

# Notes to the financial statements

For the year ended 30 June 2023

## 11.1 Investments in subsidiaries and other entities (continued)

### Critical accounting judgements and estimates

#### Control and voting rights

Determining whether the Group has control is generally straightforward based on ownership of the majority of the voting rights. Holding more than 50% of an entity's voting rights typically indicates that the Group has control over the entity. Significant judgement is involved where either the Group is deemed to control an entity despite holding less than 50% of the voting rights, or where the Group does not control an entity despite holding more than 50% of the voting rights.

#### Agent or principal

The Group is deemed to have power over an investment fund when it holds either the responsible entity (RE) and/or the manager function of that fund. Whether that power translates to control depends on whether the Group is deemed to act as an agent or a principal of that fund. Management have determined that the Group acts as a principal and controls a fund when it cannot be easily removed as a manager or RE by investors and when its economic interest in that fund is substantial compared to the economic interest of other investors. In all other cases the Group acts as agent and does not control the fund.

#### Significant restrictions

There were no significant restrictions on the ability to transfer cash or other assets, pay dividends or other capital distributions, provide or repay loans and advances between the entities within the Group. There were also no significant restrictions on the Group's ability to access or use the assets and settle the liabilities of the Group resulting from protective rights of non-controlling interests.

#### Associates and joint ventures

There were no significant restrictions on the ability of associates or joint ventures to transfer funds to the Bank or its subsidiaries in the form of cash dividends or to repay loans or advances made.

The Group's investments in associates and joint ventures are shown in the table below.

	Group						
	30 Jun 23		30 Jun 22		Principal activities	Country of incorporation	Balance date
	\$M	\$M	Ownership interest %	Ownership interest %			
Qilu Bank Co., Ltd	1,020	957	16	16	Commercial banking	China	31-Dec
Superannuation & Investment HoldCo Pty Limited	419	515	45	45	Wealth Management	Australia	30-Jun
Vietnam International Commercial Joint Stock Bank	584	482	20	20	Commercial banking	Vietnam	31-Dec
Lendi Group Pty Ltd	366	393	42	42	Mortgage broking	Australia	30-Jun
PEXA Group Limited	321	317	24	24	Property Settlement	Australia	30-Jun
Other	138	137	Various	Various	Various	Various	Various
<b>Carrying amount of investments in associates and joint ventures</b>	<b>2,848</b>	<b>2,801</b>					

Share of associates' and joint ventures profits	Group	
	30 Jun 23	30 Jun 22
Operating profits before income tax	\$M	\$M
Income tax benefit/(expense)	118	516
<b>Operating profits after income tax <sup>1</sup></b>	<b>12</b>	<b>(67)</b>
	<b>130</b>	<b>449</b>

<sup>1</sup> This amount is recognised net of impairment in the share of profits of associates and joint ventures within Net other operating income.

# Notes to the financial statements

## For the year ended 30 June 2023

### 11.1 Investments in subsidiaries and other entities (continued)

#### Structured entities

A structured entity is an entity in which voting or similar rights are not the dominant factor in deciding control. Structured entities are generally created to achieve a narrow and well defined objective with restrictions around their ongoing activities. Depending on the Group's power over the activities of the entity and its exposure to and ability to influence its own returns, it may consolidate the entity. In other cases, it may sponsor or have exposure to such an entity but not consolidate it.

#### Consolidated structured entities

The Group has the following contractual arrangements which require it to provide financial support to its structured entities.

#### Securitisation structured entities

The Group provides liquidity facilities to Medallion and Medallion NZ structured entities. The liquidity facilities can only be drawn to cover cash flow shortages relating to mismatches in timing of cash inflows due from securitised asset pools and cash outflows due to note holders. These "timing mismatch" facilities rank pari passu with other senior secured creditors. The facilities limit is \$1,498 million (30 June 2022: \$1,487 million). This includes \$1,225 million (30 June 2022: \$1,225 million) in relation to the structured entity where the Bank holds all of the issued instruments and \$1,372 million (30 June 2022: \$1,350 million) where the Group holds all of the issued instruments.

The Group has no contractual obligations to purchase assets from its securitisation structured entities.

#### Covered bonds trust

The Group provides funding and support facilities to CBA Covered Bond Trust and ASB Covered Bond Trust (the 'Trusts'). The Trusts are bankruptcy remote SPVs that guarantee any debt obligations owing under the US\$40 billion CBA Covered Bond Programme and the EUR7 billion ASB Covered Bond Programme, respectively. The funding facilities allow the Trusts to hold sufficient residential mortgage loans to support the guarantees provided to the Covered Bonds. The Group also provides various swaps to the Trusts to hedge any interest rate and currency mismatches. The Group, either directly or via its wholly owned subsidiaries, Securitisation Advisory Services Pty Limited and Securitisation Management Services Limited, provides various services to the Trusts including servicing and monitoring of the residential mortgages.

#### Structured asset finance structured entities

The Group has no contractual obligation to provide financial support to any of its structured asset finance structured entities.

During the year ended 30 June 2023, the Bank entered into a debt forgiveness arrangement with four wholly owned structured entities for a total of \$55 million (30 June 2022: \$69 million). The financial impact of the debt forgiveness was fully eliminated on consolidation.

#### Unconsolidated structured entities

The Group has exposure to various securitisation vehicles via Residential Mortgage-backed Securities (RMBS) and Asset-backed Securities (ABS). The Group may also provide derivatives and other commitments to these vehicles. The Group also has exposure to investment funds and other financing vehicles.

#### Securitisations

Securitisations involve transferring assets into an entity that sells beneficial interests to investors through the issue of debt and equity notes with varying levels of subordination. The notes are collateralised by the assets transferred to these vehicles and pay a return based on the returns of those assets, with residual returns paid to the most subordinated investor.

The Group may trade or invest in RMBS and ABS, which are backed by Commercial Properties, Consumer Receivables, Equipment and Auto Finance. The Group may also provide lending, derivatives, liquidity and commitments to these securitisation entities.

#### Other financing

Asset-backed entities are used to provide tailored lending for the purchase or lease of assets transferred by the Group or its clients. The assets are normally pledged as collateral to the lenders. The Group engages in raising finance for assets such as aircraft, trains, vessels and other infrastructure. The Group may also provide lending, derivatives, liquidity and commitments to these entities.

#### Investment funds

The Group conducts investment management and other fiduciary activities as responsible entity, trustee, custodian, adviser or manager for investment funds and trusts, including superannuation and approved deposit funds, wholesale and retail trusts. The Group's exposure to investment funds includes holding units in the investment funds and trusts, providing lending facilities, derivatives and receiving fees for services.

The nature and extent of the Group's interests in these entities are summarised below. Interests do not include derivatives and other positions where the Group creates rather than absorbs variability of the structured entity, for example deposits the funds place with the Group. These have been excluded from the tables on pages 180 to 181.

# Notes to the financial statements

For the year ended 30 June 2023

## 11.1 Investments in subsidiaries and other entities (continued)

	30 Jun 23				
	RMBS \$M	ABS \$M	Other financing \$M	Investment funds \$M	Total \$M
<b>Exposures to unconsolidated structured entities</b>					
Investment securities	3,000	114	—	—	3,114
Loans and other receivables	7,827	3,214	2,438	4,486	17,965
<b>Total on Balance Sheet exposures</b>	<b>10,827</b>	<b>3,328</b>	<b>2,438</b>	<b>4,486</b>	<b>21,079</b>
Total notional amounts of off Balance Sheet exposures <sup>1</sup>	4,888	776	1,119	5,699	12,482
<b>Total maximum exposure to loss</b>	<b>15,715</b>	<b>4,104</b>	<b>3,557</b>	<b>10,185</b>	<b>33,561</b>
<b>Total assets of the entities<sup>2</sup></b>	<b>43,442</b>	<b>13,094</b>	<b>10,946</b>	<b>29,559</b>	<b>97,041</b>

1 Relates to undrawn facilities.

2 Size of the entities is generally the total assets of the entities, except for Real Estate Investment Trusts where the size is based on the Group's credit exposure of \$10,169 million.

	30 Jun 22				
	RMBS \$M	ABS \$M	Other financing \$M	Investment funds \$M	Total \$M
<b>Exposures to unconsolidated structured entities</b>					
Investment securities	3,914	129	—	—	4,043
Loans and other receivables	8,324	2,844	2,990	5,064	19,222
<b>Total on Balance Sheet exposures</b>	<b>12,238</b>	<b>2,973</b>	<b>2,990</b>	<b>5,064</b>	<b>23,265</b>
Total notional amounts of off Balance Sheet exposures <sup>1</sup>	3,517	964	287	4,453	9,221
<b>Total maximum exposure to loss</b>	<b>15,755</b>	<b>3,937</b>	<b>3,277</b>	<b>9,517</b>	<b>32,486</b>
<b>Total assets of the entities<sup>2</sup></b>	<b>51,325</b>	<b>12,153</b>	<b>13,086</b>	<b>27,345</b>	<b>103,909</b>

1 Relates to undrawn facilities.

2 Size of the entities is generally the total assets of the entities, except for Real Estate Investment Trusts where the size is based on the Group's credit exposure of \$9,500 million.

The Group's exposure to loss depends on the level of subordination of the interest, which indicates the extent to which other parties are obliged to absorb credit losses before the Group. An overview of the Group's interests, relative ranking and external credit rating, for vehicles that have credit subordination in place, is summarised in the table below, and includes securitisation vehicles and other financing.

	30 Jun 23				
	RMBS \$M	ABS \$M	Other financing \$M	Total \$M	
<b>Ranking and credit rating of exposures to unconsolidated structured entities</b>					
Senior <sup>1</sup>	15,707	4,100	3,557	23,364	
Mezzanine <sup>2</sup>	8	4	—	12	
<b>Total maximum exposure to loss</b>	<b>15,715</b>	<b>4,104</b>	<b>3,557</b>	<b>23,376</b>	

1 All ABS and RMBS exposures and \$2,541 million of other financing exposures are rated investment grade. \$1,016 million of other financing exposures are sub-investment grade.

2 All RMBS exposures are rated investment grade.

# Notes to the financial statements

For the year ended 30 June 2023

## 11.1 Investments in subsidiaries and other entities (continued)

	30 Jun 22			
	RMBS \$M	ABS \$M	Other financing \$M	Total \$M
<b>Ranking and credit rating of exposures to unconsolidated structured entities</b>				
Senior <sup>1</sup>	15,718	3,930	3,277	<b>22,925</b>
Mezzanine <sup>2</sup>	37	7	–	<b>44</b>
<b>Total maximum exposure to loss</b>	<b>15,755</b>	<b>3,937</b>	<b>3,277</b>	<b>22,969</b>

1 All ABS and RMBS exposures and \$2,062 million of other financing exposures are rated investment grade. \$1,215 million of other financing exposures are sub-investment grade.

2 All RMBS exposures are rated investment grade.

### Sponsored unconsolidated structured entities

For the purposes of this disclosure, the Group sponsors an entity when it manages or advises the entity's program, places securities into the market on behalf of the entity, provides liquidity and/or credit enhancements to the entity, or the Group's name appears in the Structured Entity.

As at 30 June 2023, the Group has not sponsored any unconsolidated structured entities.

## ACCOUNTING POLICIES

### Subsidiaries

The consolidated financial report comprises the financial report of the Bank and its subsidiaries. Subsidiaries are entities (including structured entities) over which the Bank has control. The Bank controls an entity when it has:

- power over the relevant activities of the entity, for example through voting or other rights;
- exposure to, or rights to, variable returns from the Bank's involvement with the entity; and
- the ability to use its power over the entity to affect the Bank's returns from the entity.

### Consolidation of structured entities

The Group exercises judgement at inception and periodically thereafter, to assess whether that structured entity should be consolidated based on the Bank's power over the relevant activities of the entity and the significance of its exposure to variable returns of the structured entity. Such assessments are predominately required for the Group's securitisation program, structured transactions and involvement with investment funds.

Transactions between subsidiaries in the Group are eliminated. Non-controlling interests and the related share of profits in subsidiaries are shown separately in the consolidated Income Statement, Statement of Comprehensive Income, and Balance Sheet. Subsidiaries are consolidated from the date on which control is transferred to the Group and de-consolidated when control ceases. Subsidiaries are accounted for at cost less accumulated impairments at the Bank level.

### Business combinations

Business combinations are accounted for using the acquisition method. At the acquisition date, the cost of the business is the fair value of the purchase consideration, measured as the aggregate of the fair values of assets transferred, equity instruments issued, or liabilities incurred or assumed at the date of exchange.

Identifiable assets acquired and liabilities and contingent liabilities assumed in a business combination are measured at fair value on the acquisition date. Goodwill represents the excess of the fair value of the purchase consideration over the fair value of the Group's share of assets acquired and liabilities and contingent liabilities assumed on the date of acquisition. If there is a deficit instead, this discount on acquisition is recognised directly in the consolidated Income Statement, but only after a reassessment of the identification and measurement of the net assets acquired.

### Investments in associates and joint ventures

Associates and joint ventures are entities over which the Group has significant influence or joint control, but not control. In the consolidated financial report, they are equity accounted. They are initially recorded at cost and adjusted for the Group's share of the associates' and joint ventures' post-acquisition profits or losses and Other Comprehensive Income, less any dividends received. At the Bank level, they are accounted for at cost less accumulated impairments.

The Group assesses, at each Balance Sheet date, whether there is any objective evidence of impairment. If there is an indication that an investment may be impaired, then the entire carrying amount of the investment in associate or joint venture is tested for impairment by comparing the recoverable amount (higher of value in use and fair value less disposal costs) with the carrying amount. Impairment losses recognised in the Income Statement are subsequently reversed through the Income Statement if there has been a change in the estimates used to determine recoverable amount since the impairment loss was recognised.

# Notes to the financial statements

For the year ended 30 June 2023

## 11.2 Related party disclosures

Banking transactions are entered into with related parties in the normal course of business on an arm's length basis. These include loans, deposits and foreign currency transactions, upon which some fees and commissions may be earned. Details of amounts paid or received from related parties, in the form of interest or dividends, are set out in Notes 2.1 and 2.3.

The Bank's aggregate investments in, and loans to controlled entities are disclosed in the table below. Amounts due to controlled entities are disclosed in the Balance Sheet of the Bank.

	<b>Bank</b>	
	<b>30 Jun 23</b>	<b>30 Jun 22</b>
	<b>\$M</b>	<b>\$M</b>
Shares in controlled entities	<b>8,623</b>	7,857
Loans to controlled entities at amortised cost	<b>45,377</b>	48,009
Loans to controlled entities at fair value through Income Statement	<b>636</b>	853
<b>Total shares in and loans to controlled entities</b>	<b>54,636</b>	56,719

As at 30 June 2023, loans to controlled entities at amortised cost in the table above are presented net of \$11 million provisions for impairment (30 June 2022: \$1 million).

One of the Bank's subsidiaries issued a professional indemnity insurance policy to the Group's controlled entities holding an Australian Financial Services or Australian Credit licence. The total amount insured under this policy as at 30 June 2023 was up to \$124 million (30 June 2022: \$174 million). The subsidiary also issues a comprehensive crime and professional indemnity insurance policy to the Group. The total amount insured under this policy as at 30 June 2023 was up to \$150 million (30 June 2022: \$163 million).

As at 30 June 2023, the Bank had reimbursement arrangements in place totalling \$82 million (30 June 2022: \$535 million), for Aligned Advice remediation with its subsidiaries Financial Wisdom Limited, and Commonwealth Financial Planning Limited including the Pathways business (CFP-Pathways), to cover potential remediation of ongoing service failures to customers, inappropriate advice and other matters. The Group and the Bank have provided for these costs.

As at 30 June 2023, the Bank has an indemnity deed in place with Count Financial and Count Limited (previously known as CountPlus) with a \$520 million limit (30 June 2022: \$300 million), to cover potential remediation of ongoing service failures to customers, inappropriate advice and other matters. The Group and the Bank have provided for these costs.

The Bank is the head entity of the tax consolidated group and has entered into tax funding and tax sharing agreements with its eligible Australian resident subsidiaries. The details of these agreements are set out in Note 2.5. The amount receivable by the Bank under the tax funding agreement with the tax consolidated entities is \$190 million as at 30 June 2023 (30 June 2022: \$202 million). This balance is included in 'Other assets' in the Bank's separate Balance Sheet.

All transactions between Group entities are eliminated on consolidation.

## ACCOUNTING POLICIES

Parties are considered to be related if one party has the ability to control the other party or exercise significant influence over the other party in making financial or operational decisions, or a separate party controls both. The definition includes subsidiaries, associates, joint ventures, pension plans as well as other persons.

# Notes to the financial statements

For the year ended 30 June 2023

## 11.3 Discontinued operations and businesses held for sale

The Group completed the following business divestments during the years ended 30 June 2023 and 30 June 2022:

### Commonwealth Financial Planning

On 28 July 2021, the Group entered into an agreement with AIA Australia for a partial transfer of the Commonwealth Financial Planning (CFP) business to AIA Financial Services Limited. The transaction completed on 30 November 2021. On 26 October 2021, the Group announced the closure of the remaining CFP business effective from 30 November 2021. During the year ended 30 June 2022, the Group recognised a post-tax loss of \$73 million mainly related to the write-down of customer receivables and the provision for employee redundancy payments.

### Colonial First State

On 13 May 2020, the Group entered into an agreement to sell a 55% interest in Colonial First State (CFS) to KKR. The sale completed on 1 December 2021, resulting in a post-tax gain of \$840 million (net of transaction and separation costs). Post-tax transaction and separation costs of \$47 million and \$137 million were recognised during the years ended 30 June 2021 and 30 June 2020, respectively. The Group has retained a 45% interest in the parent entity of the CFS business, Superannuation and Investments HoldCo Pty Limited, which is accounted for as an investment in a joint venture.

### Bank of Hangzhou

On 1 March 2022, the Group announced the sale of a 10% shareholding in Bank of Hangzhou Co., Ltd (HZA) to Hangzhou Urban Construction and Investment Group Co., Ltd and Hangzhou Communications Investment Group Co., Ltd, which are entities majority owned by the Hangzhou Municipal Government. As part of this sale, the Group agreed with HZA to retain its remaining shareholding in HZA of approximately 5.6% until at least 28 February 2025. The sale completed on 30 June 2022, resulting in a post-tax gain of \$299 million (net of transaction and separation costs and including the gain on reclassification of the retained 5.6% interest from Investment in Associates to Investments at fair value through Other Comprehensive Income). Post-tax transaction and separation costs of \$22 million were recognised during the year ended 30 June 2022.

### CommlInsure General Insurance

On 21 June 2021, the Group announced the sale of CommlInsure General Insurance to Hollard Insurance Company Pty Ltd (Hollard). As part of the sale, the Group established an exclusive 15-year strategic alliance with Hollard for the distribution of home and motor vehicle insurance products. The sale of CommlInsure General Insurance to Hollard completed on 30 September 2022, resulting in a post-tax gain of \$66 million net of transaction and separation costs. This includes a \$179 million post-tax gain recognised during the year ended 30 June 2023, and post-tax transaction and separation costs of \$46 million and \$67 million recognised during the years ended 30 June 2022 and 2021, respectively.

### Financial impact of discontinued operations on the Group

	Full year ended <sup>1</sup>		
	30 Jun 23	30 Jun 22	30 Jun 21
	\$M	\$M	\$M
Net other operating income	71	381	762
Operating expenses	(45)	(217)	(551)
<b>Net profit before income tax</b>	<b>26</b>	<b>164</b>	<b>211</b>
Income tax expense	(8)	(51)	(63)
<b>Net profit after income tax and before transaction and separation costs</b>	<b>18</b>	<b>113</b>	<b>148</b>
(Losses)/gains on disposals of businesses net of transaction and separation costs <sup>2</sup>	(116)	985	1,190
<b>Net (loss)/profit after income tax from discontinued operations attributable to equity holders of the Bank</b>	<b>(98)</b>	<b>1,098</b>	<b>1,338</b>

<sup>1</sup> Income Statement for discontinued operations includes CFS.

<sup>2</sup> Includes post-completion adjustments (such as purchase price adjustments, and finalisation of accounting adjustments for goodwill and foreign currency transaction reserve recycling), and transaction and separation costs associated with previously announced divestments.

# Notes to the financial statements

For the year ended 30 June 2023

## 11.3 Discontinued operations and businesses held for sale (continued)

**Earnings per share for (loss)/profit from discontinued operations attributable to equity holders of the Bank**

	Full year ended		
	30 Jun 23	30 Jun 22	30 Jun 21
	Cents per Share		
Earnings per share from discontinued operations:			
Basic	(5.8)	63.7	75.6
Diluted	(5.5)	59.9	69.1

## Cash flow statement

	Full year ended <sup>1</sup>		
	30 Jun 23	30 Jun 22	30 Jun 21
	\$M	\$M	\$M
Net cash used in operating activities	–	(53)	132
Net cash used in investing activities	–	(79)	(39)
Net cash used in financing activities	–	(228)	(5)
<b>Net cash (outflows)/inflows from discontinued operations</b>	<b>–</b>	<b>(360)</b>	<b>88</b>

1 Represents cash flows from the underlying businesses classified as discontinued operations and excludes proceeds from disposal, post-completion adjustments, and transaction and separation costs.

## Balance Sheet

	As at <sup>1</sup>	
	30 Jun 23	30 Jun 22
	\$M	\$M
<b>Assets held for sale</b>		
Assets at fair value through Income Statement	–	420
Intangible assets	–	35
Deferred tax assets	–	9
Other assets	–	847
<b>Total assets<sup>2</sup></b>	<b>–</b>	<b>1,311</b>
<b>Liabilities held for sale</b>		
Other liabilities	–	1,183
<b>Total liabilities</b>	<b>–</b>	<b>1,183</b>

1 Comparative periods include the assets and liabilities of CommInsure General Insurance.

2 In addition to assets of businesses held for sale, the Group's total assets held for sale include \$5 million of properties held for sale (30 June 2022: \$11 million) which are not included in the table above.

## ACCOUNTING POLICIES

Non-current assets (including disposal groups) are classified as held for sale if they will be recovered primarily through sale rather than through continuing use. Non-current assets which are to be abandoned, or businesses which are to be closed, are not classified as held for sale, since the carrying amount will be recovered principally through continuing use. A discontinued operation is a component of an entity that has been sold, or classified as held for sale, and represents a separate major line of business or geographical area of operations, is part of a single coordinated plan to dispose of a separate major line of business or geographical area of operations, or is a subsidiary acquired exclusively with a view to resale.

# Notes to the financial statements

For the year ended 30 June 2023

## 12. Other

### OVERVIEW

This section includes other information required to provide a more complete view of our business. It includes customer related commitments and contingencies that arise in the ordinary course of business. In addition, it covers the impact of adopting new accounting standards, notes to the Statement of Cash Flows, remuneration of auditors, and details of events that have taken place subsequent to the Balance Sheet date.

#### 12.1 Contingent liabilities, contingent assets and commitments arising from the banking business

Details of contingent liabilities and off Balance Sheet instruments are presented below and in Note 7.1, in relation to litigation, investigations and reviews. The face value represents the maximum amount that could be lost if the counterparty fails to meet its financial obligations. The credit equivalent amounts are a measure of potential loss to the Group in the event of non-performance by the counterparty. The credit commitments shown in the table below also constitute contingent assets. These commitments would be classified as loans and other assets in the Balance Sheet should they be drawn upon by the customer.

Credit risk related instruments	Group <sup>1</sup>			
	Face value		Credit equivalent	
	30 Jun 23	30 Jun 22	30 Jun 23	30 Jun 22
Financial guarantees	4,098	3,562	3,553	3,336
Performance related contingencies	12,722	11,139	7,011	6,732
Commitments to provide credit	188,830	184,942	144,347	171,043
Other commitments	3,334	887	2,058	882
<b>Total credit risk related instruments</b>	<b>208,984</b>	<b>200,530</b>	<b>156,969</b>	<b>181,993</b>

1 Comparative information has been restated to conform to presentation in the current period.

Credit risk related instruments	Bank <sup>1</sup>			
	Face value		Credit equivalent	
	30 Jun 23	30 Jun 22	30 Jun 23	30 Jun 22
Financial guarantees	3,407	2,951	2,937	2,729
Performance related contingencies	12,722	11,139	7,011	6,732
Commitments to provide credit	173,782	167,937	131,003	155,530
Other commitments	3,324	719	2,048	714
<b>Total credit risk related instruments</b>	<b>193,235</b>	<b>182,746</b>	<b>142,999</b>	<b>165,705</b>

1 Comparative information has been restated to conform to presentation in the current period.

### ACCOUNTING POLICIES

The types of instruments included in this category are:

- **Financial guarantees** are unconditional undertakings given to support the obligations of a customer to third parties. They include documentary letters of credit which are undertakings by the Group to pay or accept drafts drawn by a supplier of goods against presentation of documents in the event of payment default by a customer. Financial guarantees are recognised within other liabilities and are initially measured at their fair value, equal to the premium received. Subsequent to initial recognition, the Group's liability under each guarantee is measured at the higher of the amount initially recognised less cumulative amortisation recognised in the Income Statement and the expected credit losses. Any increase in the liability relating to financial guarantees is recorded in the Income Statement. The premium received is recognised in the Income Statement in other operating income on a straight-line basis over the life of the guarantee;
- **Performance related contingencies** are undertakings that oblige the Group to pay third parties should a customer fail to fulfil a contractual non-monetary obligation. Performance related contingencies are performance guarantees and do not meet the definition of a financial guarantee. Performance guarantees are recognised when it is probable that an obligation has arisen. The amount of any provision is the best estimate of the amount required to fulfil the obligation;
- **Commitments to provide** credit include obligations on the part of the Group to provide credit facilities against which clients can borrow money under defined terms and conditions. Such loan commitments are made either for a fixed period, or are cancellable by the Group subject to notice conditions. As facilities may expire without being drawn upon, the notional amounts do not necessarily reflect future cash requirements. Loan commitments must be measured with reference to expected credit losses required to be recognised. In the case of undrawn loan commitments, the inherent credit risk is managed and monitored by the Group together with the drawn component as a single credit exposure. The exposure at default on the entire facility is used to calculate the cumulative expected credit losses; and
- **Other commitments** to provide credit include commitments with certain drawdowns, standby letters of credit and bill endorsements. The details of the Group's accounting policies and critical judgements and estimates involved in calculating impairment provisions are provided in Note 3.2.

# Notes to the financial statements

For the year ended 30 June 2023

## 12.2 Notes to the Statements of Cash Flows

### (a) Reconciliation of net profit after income tax to net cash provided by operating activities

	Group			Bank	
	30 Jun 23	30 Jun 22	30 Jun 21	30 Jun 23	30 Jun 22
	\$M	\$M	\$M	\$M	\$M
Net profit after income tax <sup>1</sup>	10,090	10,771	10,181	9,280	10,374
(Increase)/decrease in interest receivable	(1,795)	(162)	213	(1,833)	(228)
Increase/(decrease) in interest payable	3,876	316	(591)	3,416	349
Net (gain)/loss on sale of controlled entities and associates	(291)	(2,079)	(840)	19	(2,371)
Net loss/(gain) on sale of property, plant and equipment	4	(12)	4	4	(12)
Equity accounting profit	(113)	(500)	(580)	8	(49)
Loan impairment expense/(benefit)	1,108	(357)	554	1,031	(397)
Depreciation and amortisation (including asset write downs)	1,110	1,518	1,426	922	1,342
(Decrease)/increase in other provisions	(708)	(121)	145	(671)	283
Increase/(decrease) in income taxes payable	400	97	(755)	217	(23)
(Decrease)/increase in deferred tax liabilities	(17)	(65)	307	(32)	82
Increase in deferred tax assets	(627)	(1,075)	(70)	(555)	(1,295)
Increase in accrued fees/reimbursements receivable	(143)	(45)	(118)	(44)	(34)
Increase/(decrease) in accrued fees and other items payable	549	(346)	445	402	(52)
Cash flow hedge ineffectiveness	(8)	4	1	(4)	4
Fair value hedge ineffectiveness	7	(8)	(40)	(34)	48
Dividend received – controlled entities and associates	–	–	–	(1,233)	(3,456)
Changes in operating assets and liabilities arising from cash flow movements	(21,601)	13,851	31,171	(21,592)	16,555
Other	(231)	1,453	(141)	(278)	2,892
<b>Net cash (used)/provided by operating activities</b>	<b>(8,390)</b>	<b>23,240</b>	<b>41,312</b>	<b>(10,977)</b>	<b>24,012</b>

1 Includes non-controlling interest.

### (b) Reconciliation of cash

For the purposes of the Statements of Cash Flows, cash includes cash and money at short call.

	Group			Bank	
	30 Jun 23	30 Jun 22	30 Jun 21	30 Jun 23	30 Jun 22
	\$M	\$M	\$M	\$M	\$M
Notes, coins and cash at banks	107,172	119,355	87,338	98,730	109,250
Other short-term liquid assets	–	–	42	–	–
<b>Cash and cash equivalents at end of year</b>	<b>107,172</b>	<b>119,355</b>	<b>87,380</b>	<b>98,730</b>	<b>109,250</b>

### (c) Non-cash financing and investing activities

	Group		
	30 Jun 23	30 Jun 22	30 Jun 21
	\$M	\$M	\$M
<b>Shares issued under the Dividend Reinvestment Plan</b>	–	–	264

### (d) Disposal of controlled entities

	Group		
	30 Jun 23	30 Jun 22	30 Jun 21
	\$M	\$M	\$M
Net assets	333	472	224
Cash consideration received	567	1,990	124
Cash and cash equivalents held in disposed entities	–	15	96

# Notes to the financial statements

For the year ended 30 June 2023

## 12.3 Remuneration of auditors

During the financial year, the following fees were paid or payable for services provided by the auditor of the Group and the Bank, and its network firms:

	Group		Bank	
	30 Jun 23 \$'000	30 Jun 22 \$'000	30 Jun 23 \$'000	30 Jun 22 \$'000
<b>Audit and review services</b>				
Audit and review of financial statements – Group	22,583	19,895	22,583	19,568
Audit and review of financial statements – Controlled entities	6,026	5,857	1,146	575
Total remuneration for audit and review services	28,609	25,752	23,729	20,143
Other statutory assurance services	4,173	3,924	4,001	3,682
Other assurance services	8,005	6,105	6,715	4,619
<b>Total remuneration for assurance services</b>	<b>12,178</b>	<b>10,029</b>	<b>10,716</b>	<b>8,301</b>
<b>Total remuneration for audit, review and assurance services</b>	<b>40,787</b>	<b>35,781</b>	<b>34,445</b>	<b>28,444</b>
<b>Other non-audit services</b>				
Taxation advice and tax compliance services	377	498	231	411
Other services	38	439	2	437
Total remuneration for other non-audit services	415	937	233	848
<b>Total remuneration for audit, review, assurance and other services<sup>1</sup></b>	<b>41,202</b>	<b>36,718</b>	<b>34,678</b>	<b>29,292</b>

<sup>1</sup> An additional amount of \$1,577,288 (30 June 2022: \$1,276,357) was paid to PricewaterhouseCoopers by way of fees for entities not consolidated into the financial statements. Of this amount, \$1,326,549 (30 June 2022: \$1,122,520) relates to audit, review and assurance services.

The Audit Committee has considered the non-audit services provided by PricewaterhouseCoopers and is satisfied that the services and the level of fees are compatible with maintaining auditors' independence. All such services were approved by the Audit Committee in accordance with pre-approved policies and procedures.

Other statutory assurance services relate to engagements required under prudential standards and other legislative or regulatory requirements. Other assurance services include assurance and attestation relating to Pillar 3 and sustainability reporting, comfort letters over financing programmes as well as agreed upon procedures.

Taxation services include assistance with tax return submissions, advice on tax legislation as well as design and effectiveness assessments of tax processes.

Other services include quality assurance and methodology reviews as well as benchmarking and process reviews.

## Notes to the financial statements

For the year ended 30 June 2023

### 12.4 Subsequent events

The Directors have determined a fully franked final dividend of 240 cents per share amounting to \$4,023 million.

#### Dividend Reinvestment Plan (DRP)

The Bank expects the DRP for the final dividend for the year ended 30 June 2023 will be satisfied in full by an on-market purchase of shares of approximately \$700 million based on historical DRP participation rate.

#### Share buy-back

On 9 August 2023, following the completion of the previously announced \$3 billion on-market share buy-back, the Bank announced its intention to undertake a further \$1 billion on-market share buy-back. The Bank reserves the right to vary, suspend or terminate the buy-back at any time.

# Directors' declaration

The Directors of the Commonwealth Bank of Australia declare that:

In the opinion of the Directors, the financial statements and notes for the year ended 30 June 2023, as set out on pages 44 to 188, are in accordance with the *Corporations Act 2001* (Cth), including:

- i. complying with the Australian Accounting Standards and any further requirements in the *Corporations Regulations 2001*; and
- ii. giving a true and fair view of the Commonwealth Bank of Australia and the Group's financial position as at 30 June 2023 and their performance for the year ended 30 June 2023;

In the opinion of the Directors, there are reasonable grounds to believe that the Commonwealth Bank of Australia will be able to pay its debts as and when they become due and payable.

Note 1.1 of the financial statements includes a statement of compliance with International Financial Reporting Standards.

The Directors have been given the declarations required by section 295A of the *Corporations Act 2001* (Cth) for the year ended 30 June 2023.

This declaration is made in accordance with a resolution of the Directors.



Paul O'Malley  
Chairman  
9 August 2023



Matt Comyn  
Managing Director and Chief Executive Officer  
9 August 2023

# Independent auditor's report

To the members of the Commonwealth Bank of Australia



## Report on the audit of the financial report

### Our opinion

In our opinion:

The accompanying financial report of the Commonwealth Bank of Australia (the Bank) and its controlled entities (together the Group) is in accordance with the *Corporations Act 2001*, including:

- (a) giving a true and fair view of the Bank's and the Group's financial positions as at 30 June 2023 and of their financial performance for the year then ended; and
- (b) complying with Australian Accounting Standards and the *Corporations Regulations 2001*.

### What we have audited

The Bank and Group financial report comprises:

- the Bank and Group Balance Sheets as at 30 June 2023
- the Bank and Group Income Statements for the year then ended
- the Bank and Group Statements of Comprehensive Income for the year then ended
- the Bank and Group Statements of Changes in Equity for the year then ended
- the Bank and Group Statements of Cash Flows for the year then ended
- the notes to the financial statements, which include significant accounting policies and other explanatory information
- the Directors' declaration.

### Basis for opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial report* section of our report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### Independence

We are independent of the Bank and the Group in accordance with the auditor independence requirements of the *Corporations Act 2001* and the ethical requirements of the Accounting Professional & Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants (including Independence Standards)* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.



## Our audit approach

### Bank and Group audit scope

We tailored the scope of our audit to ensure that we performed enough work to be able to give an opinion on the financial report as a whole, taking into account the geographic and management structure of the Bank and the Group, their accounting processes and controls and the industries in which they operate.

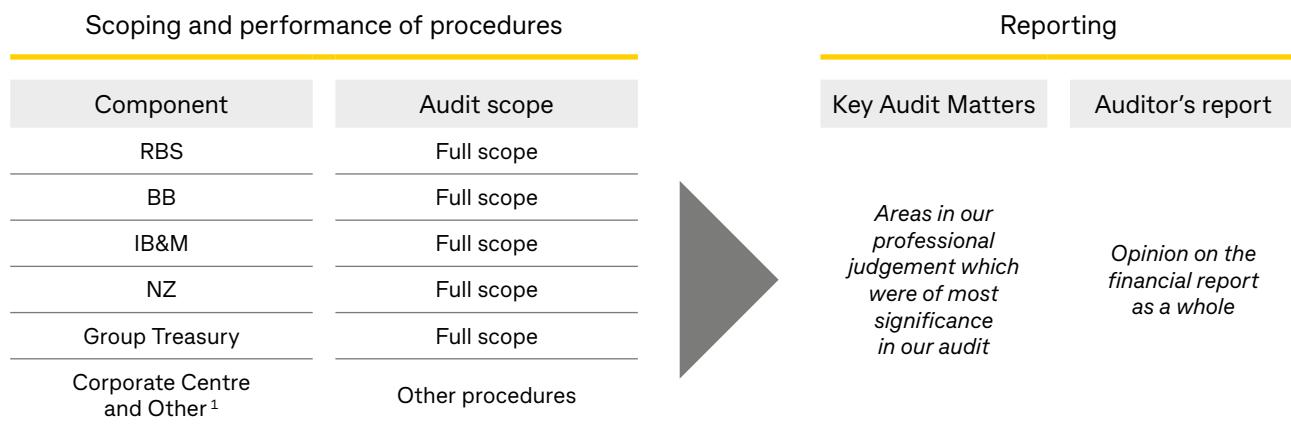
Our audit focused on where the Bank and the Group made subjective judgements; for example, significant accounting estimates involving assumptions and inherently uncertain future events.

In designing the scope of our audit, we considered the structure of the Group which includes five continuing business segments being Retail Banking Services (RBS), Business Banking (BB), Institutional Banking and Markets (IB&M), New Zealand (NZ), and Corporate Centre and Other. We also considered one significant business activity within these segments, being Group Treasury. These business segments and the significant business activity are considered to be components as the Group prepares financial information for them for the inclusion in the financial report.

The nature, timing and extent of audit work performed for each component was determined by each components' risk characteristics and financial significance to the Group and consideration of whether sufficient evidence had been obtained for our opinion on the financial report as a whole. This involved either:

- an audit of the financial information of a component (full scope);
- an audit of one or more of the component's account balances, classes of transactions or disclosures (specified scope); or
- analytical procedures performed at the Bank and Group level and/or audit procedures performed at the Bank and Group level, including over the consolidation of the Bank and Group's components and the preparation of the financial report (other procedures).

Set out in the following diagram is an overview of how our audit scope aligns to the identified components and our audit report.



<sup>1</sup> This excludes Group Treasury.

## Independent auditor's report (continued)



### Bank and Group audit materiality

The scope of our audit was influenced by our application of materiality. An audit is designed to provide reasonable assurance about whether the financial report is free from material misstatement. Misstatements may arise due to fraud or error. They are considered material if individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

Based on our professional judgement, we determined certain quantitative thresholds for materiality, including the overall Bank and Group materiality for the financial report, which we have set out in the table below.

<b>Overall Bank and Group Materiality</b>	<b>\$635 million (2022: \$675 million)</b>
<b>How we determined it</b>	Approximately 5% of 2023 financial year net profit before income tax (PBT) for the Bank (2022: approximately 5% of 2022 financial year net PBT for the Group). As the Bank has a lower PBT in the year ended 30 June 2023, we calculated materiality based on the Bank PBT and applied this during the audit of both the Bank and the Group.
<b>Rationale for the materiality benchmark applied</b>	<p>We applied this threshold, together with qualitative considerations, to determine the scope of our audit and the nature, timing and extent of our audit procedures and to evaluate the effect of misstatements on the financial report as a whole.</p> <p>We chose PBT because, in our view, it is the metric against which the performance of the Bank and the Group is most commonly measured and is a generally accepted benchmark.</p> <p>We performed our audit over both the Bank and the Group financial information concurrently. We applied the lower materiality calculated based on the Bank PBT in order to avoid duplication of work.</p> <p>We utilised a 5% threshold based on our professional judgement, noting that it is within the range of commonly acceptable thresholds.</p>

### Key audit matters

Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the financial report for the current year. We describe each key audit matter and include a summary of the principal audit procedures we performed to address those matters in the table below.

The key audit matters were addressed in the context of our audit of the financial report as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters. Further, any commentary on the outcomes of a particular audit procedure is made in that context. The key audit matters identified below relate to both the Bank and the Group audit, unless otherwise stated below. We communicated the key audit matters to the Audit Committee.



## Key audit matter

### Provisions for loan impairment

AASB 9 *Financial Instruments* requires the recognition of a Provision for Expected Credit Losses (ECL) against the gross carrying value of the Bank's and the Group's loans and other receivables, the measurement of which is required to incorporate reasonable and supportable information about past events, current conditions and forecasts of future economic conditions.

The Bank and the Group utilise complex models to calculate ECL on a collective basis. These models have been developed using internal historical default data and incorporate various forward-looking assumptions, such as forecasts of future economic conditions across multiple economic scenarios.

Individually assessed provisions are also recognised by the Bank and the Group for loans and other receivables that are known to be impaired at the reporting date. These provisions are measured using probability weighted scenarios which are intended to reflect a range of reasonably possible outcomes, and incorporate assumptions such as estimated future cash repayments and proceeds expected to be recovered from the realisation of the value of collateral held by the Bank and the Group in respect of the impaired lending assets.

We considered the provision for ECL a key audit matter due to the significant audit effort required and the inherent estimation uncertainty present in its determination, which is specifically due to the complexity, subjectivity and extent of judgement used by the Bank and the Group in its recognition and measurement. Specific drivers of this uncertainty include the following:

- The models which are used to calculate ECL (ECL models) are inherently complex and judgement is applied in determining the appropriate construct of each model;
- Multiple assumptions are made by the Bank and the Group concerning the future occurrence of events and conditions, as well as their probabilities, for which there is inherently heightened levels of estimation uncertainty given the forward-looking nature of these assumptions;

## How our audit addressed the key audit matter

We developed an understanding of the control activities relevant to our audit over Bank's and the Group's Provision for ECL, and for certain control activities, assessed whether they were appropriately designed and were operating effectively, on a sample basis, throughout the year ended 30 June 2023. This included control activities relevant to:

- Completeness and accuracy of certain inputs to and outputs from the ECL models;
- Reliability and accuracy of certain critical data elements used in ECL models; and
- Review and approval of forward-looking assumptions, post-model adjustments, in-model adjustments and overall adequacy of total Provisions for ECL by the Bank's and the Group's Loan Loss Provisioning Committee (LLPC).

In addition to controls testing we, along with PwC credit risk modelling experts and PwC economics experts, performed the following procedures, amongst others, to assess the reasonableness of the Bank's and the Group's Provision for ECL as at 30 June 2023:

- Assessed the appropriateness of the ECL model methodology applied by the Bank and the Group for a selection of the Bank's and the Group's loan portfolios, with particular consideration to the results of model monitoring performed for existing models, including back-testing of observed losses against predicted losses, and model validation for newly implemented models;
- Recalculated ECL to assess the accuracy of the modelled outputs for a targeted sample of the Bank's and the Group's loan portfolios;
- Assessed the appropriateness of certain forward-looking assumptions incorporated into the ECL models, including the macroeconomic scenarios developed, underlying forecasts and probability weightings applied;
- Tested the completeness and accuracy of a sample of certain critical data elements used as inputs to the ECL models to relevant source documentation;

## Independent auditor's report (continued)



### Key audit matter

### How our audit addressed the key audit matter

#### Provisions for loan impairment (continued)

- The determination of the need for and quantification of adjustments to modelled assumptions and model outputs; and
- The valuation of individually assessed provisions for impaired non-retail borrowers.

Additional subjectivity and judgement has been introduced into the measurement of ECL for the year ended 30 June 2023 due to the heightened uncertainty associated with the impact of the current economic outlook, in particular, the impact of rising interest rates, climate change and inflation to the Bank's and the Group's customers. This includes the impact of these factors to customer loan serviceability, internal credit ratings, the valuation of collateral held as security, forward-looking information including macroeconomic scenarios and their associated weightings, and the use of model adjustments and overlays in the calculation of ECL.

#### Relevant references in the financial report

Refer to notes 1.1, 3.2 and 9.2 for further information.

- Assessed the appropriateness of certain model adjustments and overlays identified by the Bank and the Group;
- Tested the appropriateness of individually assessed provisions recognised by the Bank and the Group for a selection of loan assets identified to be impaired as at the reporting date, by assessing the appropriateness of expected cashflow forecasts and other significant judgements made in their measurement; and
- Considered the impact of relevant events occurring after the end of the financial year until the date of signing the auditor's report on the Provision for ECL.

Where applicable, we also considered the competency, capabilities, objectivity and nature of the work of certain experts used by the Bank and the Group to assist in the development of significant assumptions used in determining the Provision for ECL.

We also assessed the reasonableness of the related disclosures in the financial report against the requirements of Australian Accounting Standards.



## Key audit matter

### Judgemental valuation of financial instruments

The Bank and the Group have material holdings in financial instruments measured at fair value. Australian Accounting Standards provide a hierarchy of observability to gauge the relative uncertainty of financial instrument valuations.

At 30 June 2023, the value of Level 2 fair value financial assets and financial liabilities held by the Group are \$92,120m and \$59,184m, respectively, and by the Bank are \$92,278m and \$59,898m, respectively.

The Level 2 financial instruments held at fair value include:

- Derivative assets and liabilities;
- Assets and liabilities at fair value through the Income Statement
- Investment securities at fair value through Other Comprehensive Income

We considered the financial instruments measured at fair value a key audit matter due to the magnitude of the Level 2 holdings, the significant audit effort required and the judgement applied by the Bank and the Group in their selection and application of appropriate valuation models, external market rates and assumptions.

The non-equity Level 3 financial instruments where the valuation is dependent on unobservable inputs remain immaterial.

#### Relevant references in the financial report

Refer to notes 4.2, 5.3, 5.4, 5.5 and 9.5 for further information.

## How our audit addressed the key audit matter

We developed an understanding of the control activities relevant to our audit over the Bank's and the Group's financial instruments measured at fair value, and for certain control activities assessed whether they were appropriately designed and were operating effectively on a sample basis, throughout the year ended 30 June 2023. We performed testing in relation to the following areas, amongst others, over the valuation of financial instruments measured at fair value:

- Management's assessment of valuation models at their inception and on an ongoing basis;
- Reliability and accuracy of key market rates used in the Bank and the Group's valuation models;
- Trade confirmations; and
- Financial instrument position and settlement reconciliations.

Additionally, together with PwC valuation experts, we tested the Bank and the Group's fair value measurement of financial instruments. This involved, for a sample of financial instruments, developing our own independent valuation and comparing it to management's valuation. We considered the aggregate results of this assessment to form a view on whether there was evidence of systemic bias in the Bank and the Group's valuation of financial instruments by investigating the root cause of any significant variances.

We also assessed the reasonableness of the related disclosures in the financial report against the requirements of Australian Accounting Standards.

## Independent auditor's report (continued)



### Key audit matter

#### Provisions for ongoing class actions

There are a number of class actions that have been brought against the Bank and the Group. Significant judgement is required to determine whether a provision is required with regard to the requirements of AASB 137 *Provisions, Contingent Liabilities and Contingent Assets*. Where a provision has been recognised, there is a high degree of estimation uncertainty.

We consider the determination, valuation and disclosure of these provisions to be a key audit matter due to the level of judgement required in determining whether a provision is required, the inherent estimation uncertainty in calculating the appropriate amount of a provision, where required, and the related disclosures within the financial report.

#### Relevant references in the financial report

Refer to note 7.1 for further information.

### How our audit addressed the key audit matter

We developed an understanding of the control activities relevant to our audit over the Bank's and the Group's provisions for ongoing class actions, and for certain control activities assessed whether they were appropriately designed and were operating effectively on a sample basis, throughout the year ended 30 June 2023. We performed testing in relation to the following areas, amongst others, over the determination, valuation and disclosure of the provisions for class actions:

- Made inquiries of management and in-house legal counsel in relation to the status of the class actions at the end of the financial year;
- Inspected certain Board and other committee meeting minutes and papers for any material developments in relation to the class actions;
- Inspected legal representation letters from external legal counsel for certain matters;
- Evaluated the Bank's and the Group's assessments as to whether a provision was required with regard to the requirements of Australian Accounting Standards; and
- Tested the valuation of the provisions recognised.

We also assessed the reasonableness of the related disclosures in the financial report against the requirements of Australian Accounting Standards.



## Key audit matter

### Operation of financial reporting Information Technology (IT) systems and controls

The Bank's and the Group's operations and financial reporting processes are heavily dependent on IT systems for the processing and recording of a significant volume of transactions.

Due to this, we consider the operation of financial reporting IT systems and controls to be a key audit matter.

In particular, in common with all banks, access rights to technology are important because they are intended to ensure that changes to applications and data are appropriately authorised. Ensuring that only appropriate staff have access to IT systems, that the level of access itself is appropriate, and that access is periodically monitored, are key controls in mitigating the potential for fraud or error as a result of a change to an application or underlying data.

The Bank and the Group have an ongoing multi-year strategic program to address controls related to access management for systems and data relevant to financial reporting.

## How our audit addressed the key audit matter

For material financial statement balances, we developed an understanding of the business processes, IT systems used to generate and support those balances and associated IT application controls and IT dependencies in manual controls.

Our procedures included evaluating and testing the design and operating effectiveness of certain control activities over the continued integrity of the material IT systems that are relevant to financial reporting.

This involved assessing, where relevant to the audit:

- Change management: The processes and controls used to develop, test and authorise changes to the functionality and configurations within systems;
- System development: The project disciplines which ensure that significant developments or implementation are appropriately tested before implementation and that data is converted and transferred completely and accurately;
- Security: The access controls designed to enforce segregation of duties, govern the use of generic and privileged accounts or ensure that data is only changed through authorised means; and
- IT operations: The controls over operations are used to ensure that any issues that arise are managed appropriately.

Within the scope of our audit where technology services are provided by a third party, we considered assurance reports from the third party's auditor on the design and operating effectiveness of controls.

We also carried out tests, on a sample basis, of IT application controls and IT dependencies in manual controls that were key to our audit testing in order to assess the accuracy of certain system calculations, the generation of certain reports and the operation of certain system enforced access controls.

Where we identified design and operating effectiveness matters relating to IT systems or application controls relevant to our audit, we performed alternative audit procedures. We also considered mitigating controls in order to respond to the impact on our overall audit approach.

## Independent auditor's report (continued)



### Other information

The directors are responsible for the other information. The other information comprises the information included in the annual report for the year ended 30 June 2023, but does not include the financial report and our auditor's report thereon.

Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

If, based on the work we have performed on the other information that we obtained prior to the date of this auditor's report, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

### Responsibilities of the directors for the financial report

The directors of the Bank are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards and the *Corporations Act 2001* and for such internal control as the directors determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the ability of the Bank and the Group to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Bank or the Group or to cease operations, or have no realistic alternative but to do so.

### Auditor's responsibilities for the audit of the financial report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website at: [https://www.auasb.gov.au/admin/file/content102/c3/ar1\\_2020.pdf](https://www.auasb.gov.au/admin/file/content102/c3/ar1_2020.pdf). This description forms part of our auditor's report.



## Report on the Remuneration report

### Our opinion on the Remuneration report

We have audited the Remuneration report included in pages 12 to 40 of the Directors' report for the year ended 30 June 2023. In our opinion, the Remuneration report of the Commonwealth Bank of Australia for the year ended 30 June 2023 complies with section 300A of the *Corporations Act 2001*.

### Responsibilities

The directors of the Bank are responsible for the preparation and presentation of the Remuneration report in accordance with section 300A of the *Corporations Act 2001*. Our responsibility is to express an opinion on the Remuneration report, based on our audit conducted in accordance with Australian Auditing Standards.

PricewaterhouseCoopers

PricewaterhouseCoopers

Elizabeth O'Brien

Elizabeth O'Brien  
Partner

Sydney  
9 August 2023

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# Security holder information

## Top 20 holders of fully paid ordinary shares as at 30 June 2023

Rank	Name of holder	Number of shares	%
1	HSBC Custody Nominees	371,539,949	22.17%
2	J P Morgan Nominees Australia Limited	237,995,921	14.20%
3	Citicorp Nominees Pty Limited	106,888,611	6.38%
4	BNP Paribas Noms Pty Ltd	51,177,405	3.05%
5	National Nominees Limited	37,460,541	2.23%
6	Australian Foundation Investment	7,809,000	0.47%
7	Netwealth Investments Limited	6,676,769	0.40%
8	Bond Street Custodians Limited	4,012,526	0.24%
9	Australian Executor Trustees Limited	2,881,580	0.17%
10	Argo Investments Limited	2,753,731	0.16%
11	Navigator Australia	2,655,612	0.16%
12	Mutual Trust Pty Ltd	1,786,585	0.11%
13	Invia Custodian Pty Limited	1,716,107	0.10%
14	Mr Barry Martin Lambert	1,643,613	0.10%
15	Nulis Nominees (Australia)	1,501,601	0.09%
16	McCusker Holdings Pty Ltd	1,370,000	0.08%
17	UBS Nominees Pty Ltd	1,200,557	0.07%
18	Custodial Services Limited	1,128,780	0.07%
19	Joy Wilma Lambert	1,068,250	0.06%
20	Washington H Soul Pattinson And Company Limited	1,006,477	0.06%

The top 20 shareholders hold 844,273,615 shares which is equal to 50.37% of the total shares on issue.

### Substantial shareholding

As at 8 August 2023 the following organisations have disclosed a substantial shareholding notice to the Australian Securities Exchange (ASX).

Name	Number of shares	Percentage of voting power
BlackRock Group <sup>1</sup>	106,300,321	6
State Street Corporation <sup>2</sup>	89,958,857	5
Vanguard Group <sup>3</sup>	85,093,294	5

<sup>1</sup> Substantial shareholding as at 6 March 2020, as per notice lodged on 10 March 2020.

<sup>2</sup> Substantial shareholding as at 9 August 2022, as per notice lodged on 11 August 2022.

<sup>3</sup> Substantial shareholding as at 22 July 2022, as per notice lodged on 28 July 2022.

### Stock exchange listing

The shares of the Commonwealth Bank of Australia (Bank) are listed on the ASX under the trade symbol of CBA.

### Range of shares (fully paid ordinary shares and employee shares) as at 30 June 2023

Ranges	Number of shareholders	Percentage of shareholders	Number of shares	Percentage of issued capital	Number of rights holders <sup>1</sup>
1 – 1,000	660,833	76.70	176,476,460	10.53	–
1,001 – 5,000	173,871	20.18	364,696,258	21.76	–
5,001 – 10,000	18,931	2.20	128,836,425	7.69	–
10,001 – 100,000	7,860	0.91	147,356,610	8.79	15
100,001 – over	141	0.01	858,803,569	51.23	1
Total <sup>2</sup>	861,636	100.00	1,676,169,322	100.00	16
Less than marketable parcel of \$500 <sup>3</sup>	11,042	1.28	21,965	0.00	–

<sup>1</sup> The total number of rights on issue is 1,124,835 rights which carry no entitlement to vote.

<sup>2</sup> During the year ended 30 June 2023, 1,374,957 shares were purchased on market at an average share price of \$101.58 for the purpose of various CBA equity settled share plans.

<sup>3</sup> Based on a closing price of \$100.27 on 30 June 2023.

## Security holder information (continued)

### Voting rights

Under the Bank's Constitution, shareholders entitled to vote at a general meeting may vote in person, directly or by proxy, attorney or representative, depending on whether the shareholder is an individual or a company.

Subject to any rights or restrictions attaching to shares, each ordinary shareholder present at a general meeting has, on a poll, one vote for each fully paid share. If shares are not fully paid, on a poll the number of votes attaching to the shares is pro-rated accordingly. In accordance with the Corporations Act, the provision in the Constitution providing for one vote on a show of hands is no longer relevant, as general meeting resolutions will be conducted by a poll.

If a person at a general meeting represents personally or by proxy, attorney or official representative more than one shareholder, on a show of hands the person is entitled to one vote only even though he or she represents more than one shareholder.

Where a shareholder appoints two proxies or attorneys to vote at the same general meeting:

- If the appointment does not specify the proportion or number of the shareholder's votes each proxy or attorney may exercise, each proxy or attorney may exercise half the shareholder's votes;
- On a show of hands, neither proxy or attorney may vote if more than one proxy or attorney attends; and
- On a poll, each proxy or attorney may only exercise votes in respect of those shares or voting rights the proxy or attorney represents.

### Top 20 holders of CommBank PERLS X Capital Notes ("PERLS X") as at 30 June 2023

Rank	Name of holder	Number of securities	%
1	BNP Paribas Noms Pty Ltd	1,457,517	10. 68%
2	HSBC Custody Nominees	1,104,762	8. 09%
3	Citicorp Nominees Pty Limited	699,255	5. 12%
4	Netwealth Investments Limited	194,129	1. 42%
5	Navigator Australia	111,100	0. 81%
6	Invia Custodian Pty Limited	108,675	0. 80%
7	Australian Executor Trustees Limited	104,714	0. 77%
8	Dimbulu Pty Ltd	100,000	0. 73%
9	Mutual Trust Pty Ltd	93,064	0. 68%
10	Bond Street Custodians Limited	86,572	0. 63%
11	Marrosan Investments Pty Ltd	75,000	0. 55%
12	J P Morgan Nominees Australia Limited	66,943	0. 49%
13	Nulis Nominees (Australia)	63,515	0. 47%
14	Federation University Australia	59,620	0. 44%
15	Eastcote Pty Ltd	50,000	0. 37%
16	Harriette & Co Pty Ltd	50,000	0. 37%
17	Selsey Holdings Pty Ltd	47,000	0. 34%
18	Mr Roni G Sikh	40,492	0. 30%
19	Pamdale Investments	36,000	0. 26%
20	Ainsley Heath Investments Pty Ltd	35,500	0. 26%

The top 20 PERLS X security holders hold 4,583,858 securities which is equal to 33.58% of the total securities on issue.

### Stock exchange listing

PERLS X are perpetual subordinated unsecured notes issued by the Bank. They are listed on the ASX under the trade symbol CBAPG.

### Range of securities (PERLS X) as at 30 June 2023

Ranges	Number of security holders	Percentage of security holders	Number of securities	Percentage of issued capital
1 – 1,000	12,421	87. 94	4,295,796	31. 47
1,001 – 5,000	1,506	10. 66	3,261,669	23. 90
5,001 – 10,000	125	0. 89	919,961	6. 74
10,001 – 100,000	66	0. 47	1,929,131	14. 13
100,001 – over	6	0. 04	3,243,443	23. 76
Total	14,124	100. 00	13,650,000	100. 00
Less than marketable parcel of \$500 <sup>1</sup>	7	0. 05	11	0. 00

<sup>1</sup> Based on a closing price of \$102.18 on 30 June 2023.

## Security holder information (continued)

### Voting rights

PERLS X do not confer any voting rights in the Bank but if they are exchanged for ordinary shares of the Bank in accordance with their terms of issue, then the voting rights of the ordinary shares will be as set out on pages 201 and 202 for the Bank's ordinary shares.

### Top 20 holders of CommBank PERLS XI Capital Notes ("PERLS XI") as at 30 June 2023

Rank	Name of holder	Number of securities	%
1	HSBC Custody Nominees	1,321,172	8. 31%
2	Citicorp Nominees Pty Limited	949,996	5. 97%
3	Netwealth Investments Limited	349,013	2. 20%
4	BNP Paribas Noms Pty Ltd	269,593	1. 70%
5	Australian Executor Trustees Limited	231,969	1. 46%
6	Bond Street Custodians Limited	157,472	0. 99%
7	Dimbulu Pty Ltd	150,000	0. 94%
8	National Nominees Limited	112,561	0. 71%
9	Invia Custodian Pty Limited	109,596	0. 69%
10	Eastcote Pty Limited	100,000	0. 63%
11	Nulis Nominees (Australia)	98,616	0. 62%
12	Diocese Development Fund - Catholic Diocese Of Parramatta	98,000	0. 62%
13	Pamdale Investments	97,831	0. 62%
14	Navigator Australia	88,203	0. 55%
15	J P Morgan Nominees Australia Limited	84,994	0. 53%
16	V S Access Pty Ltd	80,000	0. 50%
17	Mutual Trust Pty Ltd	63,546	0. 40%
18	Edgelake Proprietary Limited	49,267	0. 31%
19	Certane Ct Pty Ltd	44,654	0. 28%
20	Margen Biggs Pty Limited	36,000	0. 23%

The top 20 PERLS XI security holders hold 4,492,483 securities which is equal to 28.25% of the total securities on issue.

### Stock exchange listing

PERLS XI are perpetual subordinated unsecured notes issued by the Bank. They are listed on the ASX under the trade symbol CBAPH.

### Range of securities (PERLS XI) as at 30 June 2023

Ranges	Number of security holders	Percentage of security holders	Number of securities	Percentage of issued capital
1 – 1,000	15,721	87. 64	5,510,530	34. 66
1,001 – 5,000	1,983	11. 05	4,071,180	25. 60
5,001 – 10,000	147	0. 82	1,074,638	6. 76
10,001 – 100,000	80	0. 45	2,153,158	13. 54
100,001 – over	8	0. 04	3,090,494	19. 44
Total	17,939	100. 00	15,900,000	100. 00
Less than marketable parcel of \$500 <sup>1</sup>	12	0. 07	22	0. 00

<sup>1</sup> Based on a closing price of \$101.79 on 30 June 2023.

### Voting rights

PERLS XI do not confer any voting rights in the Bank but if they are exchanged for ordinary shares of the Bank in accordance with their terms of issue, then the voting rights of the ordinary shares will be as set out on pages 201 and 202 for the Bank's ordinary shares.

## Security holder information (continued)

### Top 20 holders of CommBank PERLS XII Capital Notes ("PERLS XII") as at 30 June 2023

Rank	Name of holder	Number of securities	%
1	HSBC Custody Nominees	1,310,225	7. 94%
2	Citicorp Nominees Pty Limited	960,890	5. 82%
3	BNP Paribas Noms Pty Ltd	647,220	3. 92%
4	Netwealth Investments Limited	496,256	3. 01%
5	Royal Freemasons Benevolent Institution	202,500	1. 23%
6	Dimbulu Pty Ltd	200,000	1. 21%
7	Australian Executor Trustees Limited	192,512	1. 17%
8	Tandom Pty Ltd	120,000	0. 73%
9	Mutual Trust Pty Ltd	111,479	0. 68%
10	Bond Street Custodians Limited	110,008	0. 67%
11	Diocese Development Fund - Catholic Diocese Of Parramatta	101,472	0. 61%
12	Invia Custodian Pty Limited	85,137	0. 52%
13	Nulis Nominees (Australia)	79,849	0. 48%
14	Navigator Australia	72,988	0. 44%
15	QM Financial Services	53,500	0. 32%
16	J P Morgan Nominees Australia Limited	51,333	0. 31%
17	Tesco Pty Ltd	48,650	0. 29%
18	Brujan Assets Pty Limited	45,000	0. 27%
19	Mr Roni G Sikh	38,527	0. 23%
20	V S Access Pty Ltd	35,394	0. 21%

The top 20 PERLS XII security holders hold 4,962,940 securities which is equal to 30.08% of the total securities on issue.

#### Stock exchange listing

PERLS XII are perpetual subordinated unsecured notes issued by the Bank. They are listed on the ASX under the trade symbol CBAPI.

#### Range of securities (PERLS XII) as at 30 June 2023

Ranges	Number of security holders	Percentage of security holders	Number of securities	Percentage of issued capital
1 – 1,000	15,657	87. 48	5,745,626	34. 82
1,001 – 5,000	2,027	11. 33	4,147,317	25. 14
5,001 – 10,000	134	0. 75	978,362	5. 93
10,001 – 100,000	64	0. 36	1,467,305	8. 89
100,001 – over	15	0. 08	4,161,390	25. 22
Total	17,897	100. 00	16,500,000	100. 00
Less than marketable parcel of \$500 <sup>1</sup>	5	0. 03	10	0. 00

<sup>1</sup> Based on a closing price of \$100.91 on 30 June 2023.

#### Voting rights

PERLS XII do not confer any voting rights in the Bank but if they are exchanged for ordinary shares of the Bank in accordance with their terms of issue, then the voting rights of the ordinary shares will be as set out on pages 201 and 202 for the Bank's ordinary shares.

## Security holder information (continued)

### Top 20 holders of CommBank PERLS XIII Capital Notes ("PERLS XIII") as at 30 June 2023

Rank	Name of holder	Number of securities	%
1	HSBC Custody Nominees	1,091,229	9.25%
2	Citicorp Nominees Pty Limited	982,297	8.32%
3	BNP Paribas Noms Pty Ltd	750,805	6.36%
4	Netwealth Investments Limited	298,353	2.53%
5	Mutual Trust Pty Ltd	115,360	0.98%
6	Leda Holdings Pty Ltd	111,000	0.94%
7	J P Morgan Nominees Australia Limited	105,485	0.89%
8	Dimbulu Pty Ltd	100,000	0.85%
9	Royal Freemasons Benevolent Institution	100,000	0.85%
10	Nothman Pty Ltd	88,700	0.75%
11	Herbert St Investments Pty Ltd	84,000	0.71%
12	Valtellina Properties Pty Ltd	70,844	0.60%
13	Australian Executor Trustees Limited	63,031	0.53%
14	Bond Street Custodians Limited	38,935	0.33%
15	Federation University Australia	35,430	0.30%
16	Sarina Aged Care Ltd	30,760	0.26%
17	Beverley Joyce Campbell	28,640	0.24%
18	Kids Staff Agency Pty Ltd	27,721	0.23%
19	The Trust Company (Australia) Limited	27,650	0.23%
20	Nulis Nominees (Australia)	25,056	0.21%

The top 20 PERLS XIII security holders hold 4,175,296 securities which is equal to 35.38% of the total securities on issue.

### Stock exchange listing

PERLS XIII are perpetual subordinated unsecured notes issued by the Bank. They are listed on the ASX under the trade symbol CBAPJ.

### Range of securities (PERLS XIII) as at 30 June 2023

Ranges	Number of security holders	Percentage of security holders	Number of securities	Percentage of issued capital
1 – 1,000	10,889	88.97	3,899,830	33.05
1,001 – 5,000	1,193	9.75	2,564,102	21.73
5,001 – 10,000	93	0.76	649,449	5.50
10,001 – 100,000	53	0.43	1,367,827	11.59
100,001 – over	11	0.09	3,318,792	28.13
Total	12,239	100.00	11,800,000	100.00
Less than marketable parcel of \$500 <sup>1</sup>	1	0.01	2	0.00

<sup>1</sup> Based on a closing price of \$100.59 on 30 June 2023.

### Voting rights

PERLS XIII do not confer any voting rights in the Bank but if they are exchanged for ordinary shares of the Bank in accordance with their terms of issue, then the voting rights of the ordinary shares will be as set out on pages 201 and 202 for the Bank's ordinary shares.

## Security holder information (continued)

### Top 20 holders of CommBank PERLS XIV Capital Notes ("PERLS XIV") as at 30 June 2023

Rank	Name of holder	Number of securities	%
1	BNP Paribas Noms Pty Ltd	4,147,599	23. 70%
2	HSBC Custody Nominees	1,292,889	7. 39%
3	Citicorp Nominees Pty Limited	707,431	4. 04%
4	Netwealth Investments Limited	314,166	1. 80%
5	Dimbulu Pty Ltd	220,000	1. 26%
6	Mutual Trust Pty Ltd	165,721	0. 95%
7	Elmore Super Pty Ltd	120,000	0. 69%
8	John E Gill Trading Pty Ltd	112,110	0. 64%
9	Navigator Australia	88,219	0. 50%
10	Bond Street Custodians Limited	86,848	0. 50%
11	Fibora Pty Ltd	64,740	0. 37%
12	Invia Custodian Pty Limited	64,531	0. 37%
13	J P Morgan Nominees Australia Limited	64,038	0. 37%
14	Australian Executor Trustees Limited	63,043	0. 36%
15	Pamdale Investments	52,150	0. 30%
16	National Nominees Limited	50,970	0. 29%
17	Limeburner Investments Pty Ltd	50,063	0. 29%
18	Marrosan Investments Pty Ltd	50,000	0. 29%
19	Nulis Nominees (Australia)	47,539	0. 27%
20	Sir Moses Montefiore Jewish Home	40,010	0. 23%

The top 20 PERLS XIV security holders hold 7,802,067 securities which is equal to 44.58% of the total securities on issue.

### Stock exchange listing

PERLS XIV are perpetual subordinated unsecured notes issued by the Bank. They are listed on the ASX under the trade symbol CBAPK.

### Range of securities (PERLS XIV) as at 30 June 2023

Ranges	Number of security holders	Percentage of security holders	Number of securities	Percentage of issued capital
1 – 1,000	12,007	86. 26	4,607,529	26. 33
1,001 – 5,000	1,697	12. 19	3,440,349	19. 66
5,001 – 10,000	142	1. 02	1,021,003	5. 83
10,001 – 100,000	64	0. 46	1,598,197	9. 13
100,001 – over	10	0. 07	6,832,922	39. 05
Total	13,920	100. 00	17,500,000	100. 00
Less than marketable parcel of \$500 <sup>1</sup>	3	0. 02	3	0. 00

<sup>1</sup> Based on a closing price of \$99.19 on 30 June 2023.

### Voting rights

PERLS XIV do not confer any voting rights in the Bank but if they are exchanged for ordinary shares of the Bank in accordance with their terms of issue, then the voting rights of the ordinary shares will be as set out on pages 201 and 202 for the Bank's ordinary shares.

## Security holder information (continued)

### Top 20 holders of CommBank PERLS XV Capital Notes ("PERLS XV") as at 30 June 2023

Rank	Name of holder	Number of securities	%
1	BNP Paribas Noms Pty Ltd	1,758,671	9. 89%
2	HSBC Custody Nominees	1,702,068	9. 58%
3	Citicorp Nominees Pty Limited	451,245	2. 54%
4	Netwealth Investments Limited	410,443	2. 31%
5	Megt (Australia) Ltd	124,800	0. 70%
6	Bond Street Custodians Limited	117,030	0. 66%
7	National Nominees Limited	100,351	0. 56%
8	Mutual Trust Pty Ltd	95,720	0. 54%
9	Invia Custodian Pty Limited	92,547	0. 52%
10	Marrosan Investments Pty Ltd	90,000	0. 51%
11	Limeburner Investments Pty Ltd	85,753	0. 48%
12	Royal Freemasons Benevolent Institution	82,000	0. 46%
13	Willimbury Pty Ltd	70,673	0. 40%
14	Navigator Australia	62,709	0. 35%
15	Eastcote Pty Limited	59,300	0. 33%
16	Pamdale Investments	56,441	0. 32%
17	Cordale Holdings Pty Ltd	55,000	0. 31%
18	Mifare Pty Ltd	55,000	0. 31%
19	Nulis Nominees (Australia)	52,759	0. 30%
20	Jamber Investments Pty Ltd	50,000	0. 28%

The top 20 PERLS XV security holders hold 5,572,510 securities which is equal to 31.35% of the total securities on issue.

### Stock exchange listing

PERLS XV are perpetual subordinated unsecured notes issued by the Bank. They are listed on the ASX under the trade symbol CBAPL.

### Range of securities (PERLS XV) as at 30 June 2023

Ranges	Number of security holders	Percentage of security holders	Number of securities	Percentage of issued capital
1 – 1,000	13,958	85. 63	5,186,787	29. 18
1,001 – 5,000	2,086	12. 80	4,186,775	23. 56
5,001 – 10,000	135	0. 83	956,164	5. 38
10,001 – 100,000	112	0. 68	2,939,189	16. 54
100,001 – over	10	0. 06	4,504,875	25. 34
Total	16,301	100. 00	17,773,790	100. 00
Less than marketable parcel of \$500 <sup>1</sup>	3	0. 02	9	0. 00

<sup>1</sup> Based on a closing price of \$100.49 on 30 June 2023.

### Voting rights

PERLS XV do not confer any voting rights in the Bank but if they are exchanged for ordinary shares of the Bank in accordance with their terms of issue, then the voting rights of the ordinary shares will be as set out on pages 201 and 202 for the Bank's ordinary shares.

## Security holder information (continued)

### Top 20 holders of CommBank PERLS XVI Capital Notes ("PERLS XVI") as at 30 June 2023

Rank	Name of holder	Number of securities	%
1	HSBC Custody Nominees	2,127,162	13. 72%
2	BNP Paribas Noms Pty Ltd	588,460	3. 80%
3	Netwealth Investments Limited	349,757	2. 26%
4	Citicorp Nominees Pty Limited	203,538	1. 31%
5	J P Morgan Nominees Australia Limited	180,578	1. 17%
6	Tandom Pty Ltd	150,000	0. 97%
7	Bond Street Custodians Limited	138,042	0. 89%
8	Dimbulu Pty Ltd	100,000	0. 65%
9	Mr John William Cunningham	95,970	0. 62%
10	Higham Hill Pty Ltd	70,000	0. 45%
11	Leda Holdings Pty Ltd	70,000	0. 45%
12	Mutual Trust Pty Ltd	65,942	0. 43%
13	Parkyn Capital Pty Ltd	50,000	0. 32%
14	National Nominees Limited	45,626	0. 29%
15	Kadoo Pty Limited	44,140	0. 28%
16	Certane Ct Pty Ltd	43,700	0. 28%
17	Mr Bradley Vincent Hellen + Mr Sean Patrick McMahon	42,500	0. 27%
18	John E Gill Trading Pty Ltd	42,128	0. 27%
19	Colonial First State Inv Ltd	40,550	0. 26%
20	Anglicare Sa Ltd	40,000	0. 26%

The top 20 PERLS XVI security holders hold 4,488,093 securities which is equal to 28.96% of the total securities on issue.

#### Stock exchange listing

PERLS XVI are perpetual subordinated unsecured notes issued by the Bank. They are listed on the ASX under the trade symbol CBAPM.

#### Range of securities (PERLS XVI) as at 30 June 2023

Ranges	Number of security holders	Percentage of security holders	Number of securities	Percentage of issued capital
1 – 1,000	12,052	84. 90	4,433,663	28. 60
1,001 – 5,000	1,864	13. 13	4,060,284	26. 20
5,001 – 10,000	181	1. 28	1,330,054	8. 58
10,001 – 100,000	92	0. 65	2,219,455	14. 32
100,001 – over	7	0. 04	3,456,544	22. 30
Total	14,196	100. 00	15,500,000	100. 00
Less than marketable parcel of \$500 <sup>1</sup>	3	0. 02	9	0. 00

<sup>1</sup> Based on a closing price of \$100.58 on 30 June 2023.

#### Voting rights

PERLS XVI do not confer any voting rights in the Bank but if they are exchanged for ordinary shares of the Bank in accordance with their terms of issue, then the voting rights of the ordinary shares will be as set out on pages 201 and 202 for the Bank's ordinary shares.

#### Relevant exchanges

In addition to the ASX, the Group has securities quoted on the London Stock Exchange (LSE), Swiss Exchange (SIX), Indonesian Stock Exchange (IDX) and the New Zealand Exchange (NZX).

# Glossary of terms

Term	Definition
#1 banking app in Australia	Commonwealth Bank of Australia was named the overall digital experience leader (for the 6th year in a row) among mobile apps in Australia in Forrester's proprietary Digital Experience Review™ – Australian Mobile Banking Apps, Q2 2022. Forrester Research does not endorse any company included in any Digital Experience Review™ report and does not advise any person or organisation to select the products or services of any particular company based on the ratings included in such reports. Received August 2022.
Absenteeism	Absenteeism refers to the average number of sick leave days taken (and carer's leave days for CommSec employees) per Australia-based full-time equivalent employee. Bankwest is included from FY19. Colonial First State is included up to 1 December 2021, after which time our divestment from the business was complete. Accompanying sustainability performance metric assured by PwC.
Age diversity	Percentage of permanent employees (full-time, part-time, job share or on extended leave), casuals, employees on international assignment and contractors paid directly by the Group, by age group as at 30 June. Excludes ASB businesses in New Zealand. Accompanying sustainability performance metric assured by PwC.
ASB customers	The number of customers who have a relationship with ASB New Zealand, as at 30 June. A customer is defined as anyone who holds an open account. Includes retail and non-retail customers and deceased estates.
Assets under management (AUM)	Assets under management represent the market value of assets for which the Group acts as an appointed manager.
Australian Indigenous supplier spend (Direct)	Direct (first tier) supplier spend (GST inclusive) includes any approved invoice (including grants) from an Indigenous enterprise. To meet the definition of an Indigenous enterprise, the enterprise must be at least 50% Indigenous owned. It includes any approved invoices from an Indigenous enterprise that is; registered or certified by Supply Nation, listed by the Office of the Registrar of Indigenous Corporations, listed by an Indigenous Chamber of Commerce, that provides a Certificate of Indigeneity or a Statutory Declaration that the business is 50% or more Indigenous owned. Accompanying sustainability performance metric assured by PwC.
Australian Indigenous supplier spend (Directed)	Directed Indigenous Supplier Spend for FY23 includes spend with three Indigenous enterprises through a first tier non-Indigenous supplier (agents) where the Bank has requested spend with the Indigenous supplier (principal) and the transaction can be verified. This metric is calculated based on the actual amount (GST inclusive) spent with the Indigenous supplier (principal). To meet the definition of an Indigenous enterprise, the enterprise must be at least 50% Indigenous owned. It includes any approved invoices from an Indigenous enterprise that is registered or certified by Supply Nation, listed by the Office of the Registrar of Indigenous Corporations, listed by an Indigenous Chamber of Commerce, that provides a Certificate of Indigeneity or a Statutory Declaration that the business is 50% or more Indigenous owned. Accompanying sustainability performance metric assured by PwC.
Bankwest customers	The number of customers who have a relationship with Bankwest, as at 30 June. A customer is defined as anyone who holds an open account. Includes, retail and non-retail customers and deceased estates.
Board	The Board of Directors of the Commonwealth Bank of Australia.
Cash contributions	Total funds contributed by the Group (excluding Aussie Home Loans) through donations, charitable gifts, community partnerships and matched giving. Matched giving excludes staff contributions. All amounts are verified transactions, inclusive of GST where applicable, with the exception of donations and charitable gift transactions which are exempt from GST. Colonial First State is included to 1 December 2021, after which time our divestment from the business was complete. Accompanying sustainability performance metric assured by PwC.

## Glossary of terms (continued)

Term	Definition
<b>CBA customers</b>	The number of customers who have a relationship with the Commonwealth Bank of Australia, as at 30 June. A customer is defined as anyone who is currently associated with an open account as either the owner, joint owner, trustee or primary cardholder. Includes retail, non-retail customers and deceased estates. Accompanying sustainability performance metric assured by PwC.
<b>Client</b>	A customer who is relationship managed by the Group's Institutional or Business Bank with financing transactions \$5 million or greater.
<b>CommBank app customers</b>	The total number of customers that have logged into the CommBank mobile app at least once in the month of June, for years 2019-2023.
<b>Common Equity Tier 1 Capital (CET1)</b>	The highest quality of capital available to the Group reflecting the permanent and unrestricted commitment of funds that are freely available to absorb losses. It comprises ordinary share capital, retained earnings and reserves less prescribed deductions.
<b>Community investment as a percentage of cash net profit before tax</b>	Total community investment as a percentage of the Group's cash net profit from continuing operations before tax as at 30 June. Accompanying sustainability performance metric assured by PwC.
<b>Corporations Act</b>	<i>Corporations Act 2001 (Cth).</i>
<b>Cost-to-income ratio</b>	Represents operating expenses as a percentage of total operating income. The ratio is a key efficiency measure.
<b>Cultural diversity index (CDI)</b>	The concentration mix of all cultures of the Group's employees resulting in an index between 0 and 1, where the higher the score, the more diverse the population. CDI is calculated using demographic information disclosed in the Group's biannual people and culture survey and benchmarked against the ancestry question in the 2021 Australian Census. Participation and disclosure in the survey is voluntary and can vary from year-to-year. The CDI excludes ASB businesses in New Zealand, and businesses in Indonesia. Accompanying sustainability performance metric assured by PwC.
<b>Customer complaints – received</b>	The number of complaints received by the Group during the reporting period, as recorded in the FirstPoint feedback management system, managed via our Internal Dispute Resolution process. Resolution timeliness reports on proportion of complaints resolved within five working days. Includes Bankwest and CBA/Colonial First State (CFS) or Commonwealth Insurance Limited (CIL) comingled complaints or complaints related to the sale and distribution of CFS/CIL products. Excludes ASB businesses in New Zealand and other overseas operations. Accompanying sustainability performance metric assured by PwC.
<b>Deferred shares</b>	Awarded from the 2019 financial year, deferred shares are ordinary shares in CBA, which are restricted until vesting and used for deferred STVR arrangements and sign-on awards. These equity awards are subject to forfeiture if the Executive ceases to be employed by the Group prior to the vesting date as a result of resignation or serious misconduct, Board risk and reputation review and, malus and clawback provisions.
<b>Digitally active customers</b>	The total number of customers who have logged into a core digital asset (NetBank or CommBank mobile app, excludes CommBiz) at least once in the month of June for the years 2019-2023.
<b>Dividend payout ratio ("statutory basis")</b>	Dividends paid on ordinary shares divided by net profit after tax ("statutory basis").
<b>Dividend payout ratio ("cash basis")</b>	Dividends paid on ordinary shares divided by net profit after tax ("cash basis").

## Glossary of terms (continued)

Term	Definition
DPS	Dividends per share.
DRP	Dividend reinvestment plan.
DRP participation	The percentage of total issued capital participating in the dividend reinvestment plan.
Earnings per share (EPS) (basic)	Basic earnings per share is the net profit attributable to ordinary equity holders of the Bank, divided by the weighted average number of ordinary shares on issue during the year per the requirements of relevant accounting standards.
Earnings per share (EPS) (diluted)	Diluted earnings per share adjusts the net profit attributable to ordinary equity holders of the Bank and the weighted average number of ordinary shares on issue used in the calculation of basic earnings per share, for the effects of dilutive potential ordinary shares per the requirements of relevant accounting standards.
Electricity generated from on-site solar panels	Comprised of solar energy consumed in the generation of electricity from solar photovoltaic panels installed on CBA and Bankwest branches in Australia that is equal to the amount generated. In FY23 there were approximately 88 branches with solar panels installed. Accompanying sustainability performance metric assured by PwC.
Employee training	Average completed training hours per employee recorded in CBA's learning management system (PeopleLink) as at 30 June, measured by headcount. Training hours are allocated to each training item including face-to-face or online training and excludes external training and video training. Executive Managers, General Managers, Executive General Managers and the Chief Executive Officer are included in 'Executive Managers and above' and 'Others' includes team managers and team members. This metric excludes the training completion rates of the employees of ASB businesses in New Zealand. Accompanying sustainability performance metric assured by PwC.
Employee turnover – involuntary	Refers to all involuntary exits of permanent employees as a percentage of the average permanent headcount paid directly by the Group (full-time, part-time, job share or on extended leave), excluding ASB businesses in New Zealand. Involuntary exits include redundancies and terminations for disciplinary reasons. Accompanying sustainability performance metric assured by PwC.
Employee turnover – voluntary	Refers to all voluntary exits of permanent employees as a percentage of the average permanent headcount paid directly by the Group (full-time, part-time, job share or on extended leave), excluding non-permanent employees and ASB businesses in New Zealand. Voluntary exits are determined to be resignations and retirements. Accompanying sustainability performance metric assured by PwC.
Employees living with disability	The proportion of employees who disclosed that they are currently living with disability, chronic illness or other medical condition in the Group's biannual people and culture survey. Not all questions are surveyed during the survey period. Participation and disclosure in the survey is voluntary and can vary from year-to-year. Bankwest and businesses in Indonesia are included from September 2020. Excludes ASB businesses in New Zealand. Accompanying sustainability performance metric assured by PwC.
Employees who have accessed parental leave	Number of employees eligible for parental leave benefits who had started primary or secondary carer parental leave during the reporting period, as recorded in the Group's human resources system. Excludes ASB businesses in New Zealand and employees of discontinued operations. Accompanying sustainability performance metric assured by PwC.

## Glossary of terms (continued)

Term	Definition
<b>Employees who have returned from parental leave and are still employed after 12 months</b>	The proportion of employees who returned to work from a period of primary or secondary carer parental leave in the prior year and were still employed after 12 months within the reporting period, as recorded in the Group's human resources system. Excludes employees that returned to a major business or subsidiary that is now a discontinued operation. Excludes ASB businesses in New Zealand. Accompanying sustainability performance metric assured by PwC.
<b>Employees who identify as LGBTI and/or gender non-binary</b>	The proportion of employees who disclosed that they identify as Lesbian, Gay, Bisexual, Transgender, Intersex (LGBTI), gender-non binary or other, in the Group's biannual people and culture survey. Not all questions are surveyed during the survey period. Participation and disclosure in the survey is voluntary and can vary from year-to-year. Bankwest is included from September 2020. Businesses in China and Singapore are included from September 2021. Excludes ASB businesses in New Zealand, and businesses in Indonesia. Accompanying sustainability performance metric assured by PwC.
<b>Employees with caring responsibilities</b>	The proportion of employees who selected one or more of the caring responsibility options (including, but not limited to, caring for elderly, children, people with disability, chronic conditions, etc.) in the Group's biannual people and culture survey. Not all questions are surveyed during the survey period. Participation and disclosure in the survey is voluntary and can vary from year-to-year. Bankwest is included from September 2020. Excludes ASB businesses in New Zealand. Accompanying sustainability performance metric assured by PwC.
<b>Employees working flexibly</b>	The proportion of employees who disclosed that they used one or more of the flexible work options in the previous 12 months in the Group's biannual people and culture survey. Not all questions are surveyed during the survey period. Participation and disclosure in the survey is voluntary and can vary from year-to-year. Bankwest and businesses in China are included from September 2020. Businesses in Indonesia are included from September 2021. Excludes ASB businesses in New Zealand. Accompanying sustainability performance metric assured by PwC.
<b>Employment type (headcount)</b>	The number of Australian employees as at 30 June who are permanent employees working in full-time, part-time or casual positions, including job share or on extended leave. It excludes ASB businesses in New Zealand, fixed contractors and contingent workers. Accompanying sustainability performance metric assured by PwC.
<b>ENCORE</b>	Exploring Natural Capital Opportunities, Risks and Exposure is a tool to help users better understand and visualise the impact of environmental change on the economy. ENCORE was developed by the Natural Capital Finance Alliance in partnership with the United Nations Environment Programme World Conservation Monitoring Centre.
<b>Energy consumption</b>	Energy consumption is the consumption of natural gas, diesel stationary and electricity for properties under the Group's operational control; including two data centres under non-operational control. Energy consumption is associated with fuel combusted for the business use of tool-of-trade vehicles, hire cars and fuel expensed. Accompanying sustainability performance metric assured by PwC.
<b>Escalated complaints to an external dispute resolution (EDR) scheme</b>	Number of complaints escalated to an EDR scheme for the Group. This includes complaints that have been through the Bank's Internal Dispute Resolution (IDR) process, then escalated to an EDR scheme. These complaints are recorded in FirstPoint and managed by the Group Customer Relations and/or Customer Care teams. EDR schemes include, but are not limited to the Australian Financial Complaints Authority (AFCA) and the Office of the Australian Information Commissioner (OAIC). Includes Bankwest and CBA/ Colonial First State (CFS) or Commonwealth Insurance Limited (CIL) comingled complaints or complaints related to the sale and distribution of CFS/CIL products. Excludes ASB businesses in New Zealand and other overseas operations. Accompanying sustainability performance metric assured by PwC.
<b>ESG</b>	Environmental, social and governance.

## Glossary of terms (continued)

Term	Definition
<b>ESG bond arrangement</b>	The full value of all Green, Social, Sustainability, Sustainability-Linked and Transition Bonds arranged during the 12 months ended 30 June, in which CBA acted as Global Coordinator, Manager/Bookrunner or Lead Arranger. The roles and bond classification have been defined and confirmed by Bloomberg. Private placements aligned with International Capital Market Association principles are included. Accompanying sustainability performance metric assured by PwC.
<b>ESG training completed (headcount)</b>	The number of CBA and Bankwest employees who have completed ESG training modules, measured by headcount, as recorded in the Bank's learning management system (PeopleLink) as at 30 June. Excludes ASB businesses in New Zealand. Accompanying sustainability performance metric assured by PwC.
<b>Executive Leadership Team (ELT)</b>	The team comprises of the CEO and individuals in the following executive groups: Group Executives and CEO ASB.
<b>Executives</b>	Collective term referring to the individuals in the following executive groups: CEO, Group Executives and CEO ASB.
<b>Financed emissions</b>	The emissions financed by a financial institution's loans and/or investments. They are estimated based on an attributed proportion of the financial institution's customers' emissions. These financed emissions are part of the financial institution's Scope 3, Category 15 emissions.
<b>Financial Independence Hub (participants supported)</b>	An individual who has received meaningful support, interactions or assistance within the Financial Independence program. This might include, but is not limited to, financial coaching, financial counselling, providing advice, information or education on domestic and family violence and/or financial abuse, referrals to other services within Good Shepherd or to external agencies, or support with tasks. A participant can receive one or more services.
<b>Forgone revenue</b>	Forgone revenue consists of the aggregate value of fee-free or discounted CBA products and services related to transacting accounts during the reporting period, to a range of customers including youth, students, young adults, government benefit recipients, not-for-profit organisations and older people. This metric relates to monthly account fee and transaction fees and contains some assumptions to estimate the number of active accounts with forgone revenue. This metric does not include discounts on interest rates or revenue forgone as part of CBA's Emergency Assistance Packages. Certain transaction fee waivers are excluded from forgone revenue estimates. Accompanying sustainability performance metric assured by PwC.
<b>Fuels – natural gas, diesel and transport</b>	Energy from the use of natural gas and diesel in data centres, retail and commercial operations. Includes energy from the use of fuels such as petrol, diesel and ethanol for transport, under CBA's operational control during the reporting period. Accompanying sustainability performance metric assured by PwC.
<b>Full-time equivalent employees (FTE) (page 42)</b>	Total FTE of the Group by geographical work locations as at 30 June. FTE includes full-time, part-time, job share employees, employees on extended leave and contractors. One full-time role is equal to 38 working hours per week. New Zealand category refers to ASB employees only. CBA staff based in New Zealand are captured under 'Other'. India FTE prior to FY22 are captured under 'Other'. Total FTE sustainability performance metric assured by PwC.
<b>Full-time equivalent staff</b>	Includes all permanent full-time staff, part-time staff equivalents and external contractors employed through third-party agencies.
<b>Funds under Administration (FUA)</b>	Funds under administration represents the market value of funds administered by the Group and excludes AUM.

## Glossary of terms (continued)

Term	Definition
<b>Gender pay equity – female to male base salary comparison</b>	Gender pay equity is defined as the ratio of the weighted average base salary of males and females for Australia-based employees of the Group, as at 31 March. The data reflects roles in similar functions, role scope and responsibilities. The data refers to permanent employees who are full-time, part-time, job sharing or on extended leave. It excludes the CEO, Board members, contractors, casual employees, seconded employees and employees who have not responded with a defined gender. Accompanying sustainability performance metric assured by PwC.
<b>Graduates</b>	The number of graduates who accepted and commenced in a graduate position with CBA or Bankwest under the Talent Acquisition program. Graduate positions commence in February each year. Accompanying sustainability performance metric assured by PwC.
<b>Greenhouse gases (GHGs)</b>	Greenhouse gases (GHGs) are the six gases listed in the Kyoto Protocol being carbon dioxide (CO <sub>2</sub> ), methane (CH <sub>4</sub> ), nitrous oxide (N <sub>2</sub> O), hydrofluorocarbons (HFCs), perfluorocarbons (PFCs), and sulphur hexafluoride (SF <sub>6</sub> ).
<b>Greenhouse Gas Protocol</b>	The Greenhouse Gas Protocol is a collection of comprehensive global standardised frameworks to measure and manage greenhouse gas (GHG) emissions from private and public sector operations, value chains and mitigation actions.
<b>Greenhouse gas emissions:</b>	<p><b>Exclusions and reclassifications</b></p> <p><u>From FY19 onwards:</u></p> <ol style="list-style-type: none"> <li>Selected Scope 3 includes emissions from base buildings and paper use.</li> </ol> <p><u>From FY20 onwards:</u></p> <ol style="list-style-type: none"> <li>CBA assumed operational control of two data centres. Emissions from these locations have been reclassified from Scope 3 to Scope 1 or 2 emissions, depending on source.</li> <li>Scope 1 includes refrigerant emissions.</li> <li>Selected Scope 3 includes additional emissions from waste, water, work from home and couriers.</li> </ol> <p><u>From FY22 onwards:</u></p> <ol style="list-style-type: none"> <li>Aussie Home Loans data is excluded due to divestment.</li> <li>From December 2021, Colonial First State data is excluded due to divestment.</li> <li>Selected Scope 3 includes additional emissions from the production of annual reports.</li> </ol> <p><u>From FY23 onwards:</u></p> <ol style="list-style-type: none"> <li>Selected Scope 3 includes additional emissions from CBA's Annual General Meeting and employee commuting.</li> </ol>
<b>Location-based emissions reporting</b>	Reflects the average emissions intensity of the grid where electricity is consumed by the Group.
<b>Scope 1 emissions</b>	Relates to the consumption of natural gas, stationary fuel and refrigerants used in retail, commercial and data centre properties under the Group's operational control, and business use of tool-of-trade vehicles. The consumption data is based on a combination of invoiced amounts and estimates based on historical information or pro-rata consumption. Emissions are calculated using the relevant emissions factors noted in the 'Scope 1, Scope 2 and selected Scope 3 emissions' regional definitions. Accompanying sustainability performance metric assured by PwC.
<b>Scope 2 emissions</b>	Emissions from the electricity used by ATMs, retail, commercial, residential and data centre properties under the Group's operational control. The consumption data is based on a combination of invoiced amounts and estimates based on historical information or pro-rata consumption. Emissions are calculated using the relevant emission factors noted in the regional definitions below. Accompanying sustainability performance metric assured by PwC.

## Glossary of terms (continued)

Term	Definition
<b>Scope 2 emissions (market-based emissions)</b>	Market-based reporting reflects the emissions from electricity that companies have purchased. For the Group, this is emissions from the electricity used by ATMs, retail, commercial, residential and data centre properties under the Group's operational control. Market-based emissions are determined by contractually purchased electricity bundled with Large Generation Certifications, New Zealand Energy Certificate System, and Renewable Energy Certificates for Australian, NZ and Other overseas operations respectively. Accompanying sustainability performance metric assured by PwC.
<b>Selected Scope 3 emissions</b>	Indirect greenhouse gas emissions as a result of sources outside the Group's operational control, but support the Group's business activities. The consumption/activity data is based on a combination of invoiced amounts and estimates based on historical information or pro-rata consumption/activity. Emissions are calculated using the relevant emission factors noted in the regional definitions below. Selected Scope 3 emissions currently do not cover all categories of the GHG Protocol; however, it is the Bank's intention to align in the future with the Protocol and disclose relevant categories. Accompanying sustainability performance metric assured by PwC.
<b>Scope 1, Scope 2 and selected Scope 3 emissions – Australia</b>	Australian emissions are based on emission factors sourced from the Climate Active Carbon Neutral Standard (2023), National Greenhouse Accounts Factors (2022) and the Department for Environment, Food and Rural Affairs (United Kingdom) (2022). Scope 3 emissions sources for Australia included hire car and taxi use, fuel expensed, business flights, hotel accommodation, water, waste, couriers, office paper, emissions associated with employees working from home, employees commuting, emissions associated with electricity at data centres not under CBA's operational control, base building emissions, annual report production and CBA's Annual General Meeting. Accompanying sustainability performance metric assured by PwC.
<b>Scope 1, Scope 2 and selected Scope 3 emissions – New Zealand</b>	New Zealand emissions are based on emission factors sourced from the Ministry for Environment NZ, Measuring Emissions: A Guide for Organisations (2022) and the Department for Business, Energy and Industrial Strategy (2022). In FY20, ASB reclassified leased fleet fuel usage under its direct control from Scope 3 emissions to Scope 1 emissions. Comparative information for FY19 and FY18 has not been reclassified. FY18 includes Sovereign which was sold by CBA in FY19. Scope 3 emissions sources for New Zealand included hire car and taxi use, fuel expensed, business flights, hotel accommodation, water, waste, couriers, office paper, emissions associated with employees working from home. Accompanying sustainability performance metric assured by PwC.
<b>Scope 1, Scope 2 and selected Scope 3 emissions – Other overseas</b>	Other overseas emissions are estimated by multiplying the Australian emissions per FTE as at 30 June by the number of FTEs of all the Group's other overseas offices. Accompanying sustainability performance metric assured by PwC.
<b>Scope 1 and 2 greenhouse gas emissions reduction target</b>	The Scope 1 and 2 target is based on a 1.5°C trajectory, requiring 4.2% annual linear contraction. Emissions relate to the consumption of natural gas, stationary fuel, refrigerant and electricity used in retail, commercial and data centre properties under the Group's operational control, and business use of tool-of-trade vehicles. Australian electricity emissions are zero as the equivalent of 100% of our Australian operational electricity needs have been sourced from renewable sources. Market-based reporting is used for New Zealand and Other overseas electricity. Only electricity is included in other overseas emissions due to data limitations.
<b>Scope 3 greenhouse gas (GHG) emissions (excluding financed emissions) reduction target</b>	The Scope 3 target is based on a well below 2°C trajectory, requiring a 2.5% annual linear contraction. To ensure the baseline is representative of a typical year, Scope 3 Business Travel emissions are adjusted to FY19 values to normalise for the impacts of the COVID-19 pandemic. Includes indirect greenhouse gas emissions as a result of sources outside the Group's operational control, but support the Group's business activities. Base building, business use of private vehicles and work from home emissions are excluded. Due to data limitations New Zealand emissions exclude upstream stationary and transport fuels, and courier emissions. Only flight emissions are included for Other overseas due to data limitations.

## Glossary of terms (continued)

Term	Definition
<b>Group</b>	Commonwealth Bank of Australia and its subsidiaries.
<b>Group Executive (GE)</b>	Members of the Executive Leadership Team (excludes the CEO and the CEO ASB).
<b>Headcount</b>	Total number of employees, including permanent headcount (full-time, part-time, job share, on extended leave), and contractors (fixed term arrangements) paid directly by the Group as at 30 June. Excludes contingent workers. Accompanying sustainability performance metric assured by PwC.
<b>Health, safety and wellbeing training</b>	Number of employees who completed health, safety and wellbeing training, as recorded in the Group's learning management system (PeopleLink) as at 30 June, measured by headcount. Excludes ASB businesses in New Zealand. Accompanying sustainability performance metric assured by PwC.
<b>Indigenous cultural development (training completion rate)</b>	Percentage of employees who have completed Indigenous cultural development, as recorded in the Group's learning management system (PeopleLink) as at 30 June. Indigenous cultural development programs included are: Indigenous cultural awareness e-learning; Providing banking services to First Nations customers e-learning; or BlackCard Cultural Learning Program. Includes CBA and Bankwest domestic employees. Excludes ASB businesses in New Zealand and other overseas operations. Accompanying sustainability performance metric assured by PwC.
<b>Indigenous Customer Assistance Line (calls received)</b>	Number of calls received via the dedicated Indigenous Customer Assistance Line (ICAL) to 30 June. It excludes calls that were abandoned by customers. Accompanying sustainability performance metric assured by PwC.
<b>Indigenous workforce (ancestry)</b>	Represents the proportion of employees who disclosed that they most strongly identify with Australian Aboriginal and/or Torres Strait Islander ancestry in the Group's biannual people and culture survey. Not all questions are surveyed during the survey period. Participation and disclosure in the survey is voluntary and can vary from year-to-year. Bankwest included from September 2020. From September 2022, the data represents the proportion of Australia-based employees only. Aboriginal and Torres Strait Islander representation in Australia is based on the 2021 Australian Census. Accompanying sustainability performance metric assured by PwC.
<b>Interest rate risk in the banking book (IRRBB)</b>	Interest rate risk in the banking book is the risk that the Bank's profit derived from Net Interest Income (interest earned less interest paid), in current and future periods, is adversely impacted by changes in interest rates. This is measured from two perspectives: firstly by quantifying the change in the net present value of the balance sheet's future earnings potential, and secondly as the anticipated change to net interest income earned over 12 months. This calculation is driven by APRA regulations with further detail outlined in the Group's Basel III Pillar 3 report.
<b>Long-term alignment remuneration (LTAR)</b>	Remuneration that is subject to pre-grant and pre-vest assessments and vests subject to service conditions after a period of four and five years for the CEO, and four years for Group Executives and CEO ASB.
<b>Long-term variable remuneration (LTVR)</b>	Variable remuneration subject to service conditions and performance measures over four years. From FY23, LTVR awards that remain on foot following satisfaction of service conditions and performance measures are restricted until completion of a risk and compliance review after a further holding period of two years for the CEO and one year for Group Executives and CEO ASB.

## Glossary of terms (continued)

Term	Definition
<b>Lost time injury frequency rate (LTIFR)</b>	LTIFR is the reported number of occurrences of lost time arising from injury or disease that have resulted in an accepted workers compensation claim, for each million hours worked by Australia and New Zealand employees. The metric captures claims relating to permanent, casual and contractors paid directly by the Group. It is reported using the information available as at 30 June. Prior year numbers have been restated due to claims received after year-end reporting date. This metric includes data for the now divested Colonial First State business covering the period up to 30 November 2021. These records pertain to workers that were employed by CBA at the time, and CBA retains some legal obligations as an employer for that period. Accompanying sustainability performance metric assured by PwC.
<b>Misconduct cases resulting in termination</b>	This metric represents closed substantiated misconduct cases which resulted in termination and were managed in Australia by the Workplace Relations team, SpeakUP team and/or Group Investigations team. The metric excludes incidents reported by local associates and joint ventures. There are various internal policies within the Group that govern staff conduct obligations, such as the 'Code of Conduct' which is the guiding framework at CBA. Colonial First State is included up to 1 December 2021, after which time our divestment from the business was complete. Accompanying sustainability performance metric assured by PwC.
<b>Natural capital</b>	The stock of renewable and non-renewable natural resources (e.g., plants, animals, air, water, soils and minerals) that combine to yield a flow of benefits to people, organisations (including financial institutions) and the environment.
<b>Nature</b>	The natural world, with an emphasis on the diversity of living organisms (including people) and their interactions among themselves and with their environment.
<b>Net profit after tax (NPAT) ("cash basis")</b>	Represents net profit after tax and non-controlling interests before non-cash items including hedging and IFRS volatility, and gains or losses on acquisitions, disposal, closure, capital repatriation and demerger of controlled businesses, or associates that are not discontinued operations. This is management's preferred measure of the Group's financial performance.
<b>Net profit after tax (NPAT) ("statutory basis")</b>	Represents net profit after tax and non-controlling interests, calculated in accordance with Australian Accounting Standards. This is equivalent to the statutory item "Net profit attributable to Equity holders of the Bank".
<b>Net Promoter Score (NPS)</b>	For the major banks, NPS is reported for main brand only. "Net Promoter®", NPS®, NPS Prism®, and the NPS-related emoticons are registered trademarks of Bain & Company, Inc., NICE Systems, Inc., and Fred Reichheld. Net Promoter ScoreSM and Net Promoter SystemSM are service marks of Bain & Company, Inc., NICE Systems, Inc., and Fred Reichheld." NPS refers to customer likelihood to recommend their main financial institution using a scale from 0–10 (where 0 is 'Not at all likely' and 10 is 'Extremely likely') and NPS is calculated by subtracting the percentage of Detractors (scores 0–6) from the percentage of Promoters (scores 9–10).
<b>Net Stable Funding Ratio (NSFR)</b>	The NSFR more closely aligns the behaviour terms of assets and liabilities. It is the ratio of the amount of available stable funding (ASF) to the amount of required stable funding (RSF). ASF is the portion of an Authorised Deposit-taking Institution's (ADI) capital and liabilities expected to be a reliable source of funds over a one year time horizon. RSF is a function of the liquidity characteristics and residual maturities of an ADI's assets and off Balance Sheet activities.
<b>Net tangible assets per share</b>	Net assets excluding intangible assets, non-controlling interests and other equity instruments divided by ordinary shares on issue at the end of the period (excluding Treasury Shares deduction). Right of use assets are included in net tangible assets per share.
<b>New Zealand</b>	New Zealand includes the banking and funds management businesses operating under the ASB brand. ASB provides a range of banking, wealth and insurance products and services to personal, business, rural and corporate customers in New Zealand.

## Glossary of terms (continued)

Term	Definition
<b>Next Chapter and Community Wellbeing (customer interactions)</b>	The total number of interactions with customers in vulnerable circumstances, supported by the Next Chapter and Community Wellbeing teams. The channels are: calls answered; internal and external vulnerability referrals; and asynchronous chat opened conversations via the CommBank App. Excludes ASB businesses in New Zealand. Note that the metric may include some non-CBA customers who have called into the Next Chapter and Community Wellbeing teams.
<b>NPS – ASB – Business and rural banking</b>	Business Finance Monitor NPS measures the net likelihood of recommendation to others of the business or rural customer's main financial institution. Using a scale of 1 to 10 (1 means 'extremely unlikely' and 10 means 'extremely likely'), the 1–6 raters (detractors) are deducted from the 9–10 raters (promoters). Four-quarter rolling average data is used. The ranking refers to ASB's position relative to the other three main New Zealand banks.
<b>NPS – ASB – Consumer</b>	Retail Market Monitor NPS measures the net likelihood of recommendation to others of the customer's main financial institution. Using a scale of 1 to 10 (1 means 'extremely unlikely' and 10 means 'extremely likely'), the 1–6 raters (detractors) are deducted from the 9–10 raters (promoters). Twelve-month rolling average data is used. The ranking refers to ASB's position relative to the other four main New Zealand banks.
<b>NPS – Bankwest – Consumer</b>	RFI-DBM Atlas Consumer Main Financial Institution (MFI) NPS (refer to definition for Net Promoter Score). Based on Australian population aged 14+ years old, rating their likelihood to recommend their MFI. NPS results are shown as a six-month rolling average. NPS is reported for each brand, therefore Commonwealth Bank of Australia excludes Bankwest, and Westpac excludes St George, BankSA and Bank of Melbourne. Bankwest ranking is based on the following nine banks: CBA, ANZ, Westpac, NAB, Adelaide/Bendigo Bank, Suncorp, Bankwest, Bank of Queensland and St George. NPS ranks are based on absolute scores among reported banks and not statistically significant differences.
<b>NPS – CBA – Business</b>	RFI-DBM Atlas Business Main Financial Institution (MFI) NPS (refer to definition for Net Promoter Score). Based on Australian businesses rating their likelihood to recommend their MFI for Business Banking. NPS results are shown as a six-month rolling average. NPS ranks are based on absolute scores, or simple comparisons of incidences among major banks, not statistically significant differences.
<b>NPS – CBA – Consumer</b>	RFI-DBM Atlas Consumer Main Financial Institution (MFI) NPS (refer to definition for Net Promoter Score). Based on Australian population aged 14+ years old rating their likelihood to recommend their MFI. NPS results are shown as a six-month rolling average. NPS ranks are based on absolute scores, or simple comparisons of incidences among major banks, not statistically significant differences.
<b>NPS – CBA – Consumer mobile banking app</b>	RFI-DBM Atlas Consumer Main Financial Institution (MFI) Mobile Banking App NPS (refer to definition for Net Promoter Score). Based on MFI customers rating their likelihood to recommend their MFI Mobile Banking App used in the last 4 weeks. NPS results are shown as a six-month rolling average. NPS ranks are based on absolute scores, or simple comparisons of incidences among major banks, not statistically significant differences.
<b>NPS – CBA – Consumer online banking</b>	RFI-DBM Atlas Consumer Main Financial Institution (MFI) Online Banking NPS (refer to definition for Net Promoter Score) based on MFI customers rating their likelihood to recommend their MFI Online Banking used in the last 4 weeks. NPS results are shown as a six-month rolling average. NPS ranks are based on absolute scores, or simple comparisons of incidences among major banks, not statistically significant differences.
<b>NPS – Institutional</b>	RFI-DBM Atlas Institutional \$300m+ Business Main Financial Institution (MFI) NPS (refer to definition for Net Promoter Score). Based on Australian businesses with an annual revenue of \$300m or more for the previous financial year rating their likelihood to recommend their MFI for Business Banking. NPS results are shown as a twelve-month rolling average.

## Glossary of terms (continued)

Term	Definition
<b>Office paper usage (retail and commercial operations)</b>	Office paper used in retail and commercial operations under the Group's operational control. Invoiced reams of paper are used to estimate usage by weight. Accompanying sustainability performance metric assured by PwC.
<b>Operational emissions</b>	Scope 1, 2 and selected Scope 3 emissions (excluding financed emissions) resulting from the operations of our business for the Commonwealth Bank of Australia Group, including ASB Bank Limited and other overseas operations.
<b>Other overseas</b>	Represents amounts booked in branches and controlled entities outside Australia and New Zealand.
<b>People engagement index – CBA</b>	The People Engagement Index (PEI) measures how engaged our people are, including their connection, motivation and commitment to the organisation. The PEI was refreshed in September 2020 from a four item metric to a five item metric to include items relating to discretionary effort and work involvement and the removal of work satisfaction as a predictor of engagement. PEI is calculated based on the proportion of employees replying with a score of 4 or 5 to five engagement questions in the Group's biannual people and culture survey. These questions relate to pride, advocacy, intent to stay, discretionary effort and work involvement on a scale of 1–5 (where 1 is 'Strongly Disagree' and 5 is 'Strongly Agree'). Not all metrics are surveyed during the survey period. Participation and disclosure in the survey is voluntary and can vary from year-to-year. Bankwest included from September 2020. Excludes ASB businesses in New Zealand. Accompanying sustainability performance metric assured by PwC.
<b>Performance rights</b>	Performance rights to ordinary shares in CBA granted under the LTVR and subject to the satisfaction of performance measures and service conditions.
<b>Privacy complaints</b>	Number of privacy related complaints escalated to the Office of the Australian Information Commissioner (OAIC) or Australian Financial Complaints Authority (AFCA) for the Group. This includes complaints that have been through the Bank's Internal Dispute Resolution (IDR) process and have escalated to an External Dispute Resolution (EDR)scheme. These complaints are recorded in FirstPoint and are managed by the Group Customer Relations and/or Customer Care team. Includes Bankwest and CBA/Colonial First State (CFS) or Commonwealth Insurance Limited (CIL) comingled complaints or complaints related to the sale and distribution of CFS/CIL products. Excludes ASB businesses in New Zealand and other overseas operations. Accompanying sustainability performance metric assured by PwC.
<b>Production</b>	The amount of output – in the relevant unit (e.g., barrels of oil, megawatt hours) – the counterparty has produced.
<b>Profit after capital charge (PACC)</b>	The Group uses PACC, a risk-adjusted measure, as a key measure of financial performance. It takes into account the profit achieved, the risk to capital that was taken to achieve it, and other adjustments.
<b>Program management costs</b>	Total costs incurred by the Group to implement and manage community investment programs including the Indigenous Customer Assistance Line (ICAL) call centre, Next Chapter, Women in Focus, school programs as well as other not-for-profit activities. These costs include salary and wages, occupancy, IT and other expenditure. Amounts include approved invoices (including grants) to a registered Australian Indigenous business – refer to Australian Indigenous supplier spend. All amounts are verified transactions, inclusive of GST where applicable, with the exception of transactions which are exempt from GST. Accompanying sustainability performance metric assured by PwC.
<b>RAP</b>	Reconciliation Action Plan.

## Glossary of terms (continued)

Term	Definition
<b>Renewable electricity procurement</b>	The usage of electricity for operations within Australia, New Zealand and Other Overseas generated via renewable sources in compliance with CBA's RE100 commitment. Addressed through the procurement of Large Generation Certificates (LGCs) or Renewable Energy Certificates (RECs) in local and or regional jurisdictions for the reporting period. Accompanying sustainability performance metric assured by PwC.
<b>Renewable electricity purchased</b>	Comprised of renewable electricity purchased via power purchase agreements or retail contracts and renewable energy certificates (including small-scale technology certificates (STCs) and Large-scale generation certificates (LGCs) surrendered in connection with electricity consumed during the reporting period. Accompanying sustainability performance metric assured by PwC.
<b>RepTrak score</b>	The RepTrak Company, June 2023. CBA and Major Bank Peer reputation scores. Source: RepTrak, The RepTrak Company. Data is reported on a quarterly basis.
<b>Restricted share units (RSU)</b>	Rights to ordinary shares in CBA or a cash equivalent, granted under the LTAR and subject to a pre-grant and pre-vest assessment (from the FY23 award onward), and service conditions.
<b>Return on equity – cash basis</b>	Based on net profit after tax ("cash basis") less other equity instruments' distributions applied to average shareholders' equity, excluding non-controlling interests and other equity instruments.
<b>Return on equity – statutory basis</b>	Based on net profit after tax ("statutory basis") less other equity instruments' distributions applied to average shareholders' equity, excluding non-controlling interests and other equity instruments.
<b>Short-term variable remuneration (STVR)</b>	Variable remuneration paid, subject to the achievement of predetermined performance hurdles over one financial year. STVR is received as cash and deferred shares.
<b>SpeakUP program cases</b>	Number of cases recorded in the Group's SpeakUP program to 30 June. The reports include both whistleblower and non-whistleblower disclosures. Colonial First State disclosures are included up to 1 December 2021, after which time our divestment from the business was complete. Accompanying sustainability performance metric assured by PwC.
<b>Substantiated misconduct cases</b>	This metric represents closed substantiated misconduct cases managed in Australia by the Workplace Relations team, SpeakUP team and/or Group Investigations team. The metric excludes incidents reported by local associates and joint ventures. There are various internal policies within the Group that govern staff conduct obligations, such as the 'Code of Conduct' which is the guiding framework at CBA. Colonial First State is included up to 1 December 2021, after which time our divestment from the business was complete. Accompanying sustainability performance metric assured by PwC.
<b>Sustainability Funding Target (SFT)</b>	The Group's target to provide \$70 billion of cumulative sustainability funding by 2030. For the full definition, including definitions of each asset category, refer to pages 78–80 of the 2023 Climate Report.
<b>Sustainability funding (cumulative)</b>	The cumulative funding provided to 30 June tracked against the Group's SFT. For the full definition, including definitions of each asset category, refer to pages 78–80 of the 2023 Climate Report. Accompanying sustainability performance metric assured by PwC.
<b>Total customers</b>	The combined number of customers who have a relationship with the Group, as at 30 June. A customer is defined as anyone who holds an open account. Includes retail and non-retail customers and deceased estates. Customers who have a relationship with more than one entity (CBA, Bankwest and/or ASB) may be counted more than once.

## Glossary of terms (continued)

Term	Definition
<b>Training completion rates – Code of Conduct</b>	Percentage of employees who have been assigned or completed the ‘Code of Conduct’ learning module recorded in the Group’s learning management system (PeopleLink) as at 30 June. It includes employees who have a learning due date after 30 June. Excludes the training completion rates of the employees of ASB businesses in New Zealand. Numbers prior to FY19 are for completion of ‘Our Commitments’ training. Accompanying sustainability performance metric assured by PwC.
<b>Training completion rates – mandatory learning</b>	Percentage of employees who have been assigned or completed the Group mandatory learning modules recorded in the Group’s learning management system (PeopleLink) as at 30 June. It includes employees who have a learning due date after 30 June. Excludes the training completion rates of the employees of ASB businesses in New Zealand. The Group’s mandatory learning modules are: Code of Conduct; Conflicts of Interest; Valuing Privacy; Health, Safety and Wellbeing; Workplace Conduct (which includes Sexual Harassment); Group Securities Insider Trading; Financial Crime (which includes Anti-Bribery and Corruption, Anti-Money Laundering and Counter-Terrorism Financing); Fraud; Resolving Customer Complaints; Information Security; and The Group Risk Management Approach. Accompanying sustainability performance metric assured by PwC.
<b>Transition Plan</b>	<p>A plan that, at a minimum:</p> <ul style="list-style-type: none"> <li>• contains a time-bound decarbonisation plan which is aligned to the goal of the Paris Agreement to limit global warming to well below 2 degrees above pre-industrial levels; and</li> <li>• includes the Client’s Scope 1, 2 and 3 emissions.</li> </ul> <p>CBA will engage a third-party to assess applicable Clients’ Transition Plans against the above two requirements.</p>
<b>Value of time volunteering</b>	Total estimated dollar value of volunteering hours contributed by Australia-based CBA and Bankwest employees, excluding terminated employees. Volunteering activities include pro bono (skilled) and general (unskilled) volunteering, as captured in the Group’s leave management system (Workday) and by volunteering managers. Average hourly rates are calculated using Australia-based permanent employees’ salaries as at 30 June, excluding the salaries of the Board, the CEO, Group Executives and offshore employees. In FY21, the methodology for calculating the employee hourly rate changed. FY20 and FY19 have not been restated. Colonial First State is included up to 1 December 2021, after which time our divestment from the business was complete. Accompanying sustainability performance metric assured by PwC.
<b>Waste (commercial operations) – landfill</b>	Tonnes of waste to landfill generated per annum from CBA and Bankwest commercial buildings under the Group’s operational control in Australia. Waste to landfill data is based on combination of invoiced amounts and estimates based on an average tonnes per m <sup>2</sup> of net lettable area. Invoiced amounts are estimated by the total number of bin lifts using density conversion factors or actual weighed amounts where available. Accompanying sustainability performance metric assured by PwC.
<b>Waste (commercial operations) – recycled</b>	Tonnes of recycled waste generated per annum from CBA and Bankwest buildings under the Group’s operational control in Australia. Recycled waste data is a combination of invoiced amounts and estimates based on an average tonnes per m <sup>2</sup> of net lettable area. Invoiced amounts are estimated by the total number of bin lifts using density conversion factors or actual weighed amounts where available. Accompanying sustainability performance metric assured by PwC.
<b>Waste (commercial operations) – secure paper recycled</b>	Tonnes of secured paper waste collected from CBA and Bankwest commercial buildings under the Group’s operational control in Australia. Secured paper waste is shredded and recycled in a secure process to protect privacy. Based on invoiced volumes which are estimated using average weight per bin collected. In FY22, the process changed to also include onsite volumetric measurement at selected sites. Accompanying sustainability performance metric assured by PwC.

## Glossary of terms (continued)

Term	Definition
<b>Water</b>	Water consumption includes tenanted usage from CBA and Bankwest commercial buildings and data centres under Group's operational control in Australia. Water usage is based on a combination of invoiced amounts and estimates based on an average usage per m <sup>2</sup> of net lettable area. It includes invoiced water use for the two data centres that are under the Group's operational control. Accompanying sustainability performance metric assured by PwC.
<b>Weighted average number of shares</b>	The calculation incorporates the bonus element of any rights issue, discount element of any DRP and excludes "Treasury Shares" related to investment in the Bank's shares held for future issuance at vesting of related share based payment awards.
<b>Whistleblower cases</b>	Number of whistleblower cases on-boarded into the Group's SpeakUP Program to 30 June. Colonial First State cases are included up to 1 December 2021, after which time our divestment from the business was complete. Accompanying sustainability performance metric assured by PwC.
<b>Women in Executive Manager and above roles</b>	The percentage of roles at the level of Executive Manager and above filled by women, in relation to the total headcount at these levels as at 30 June. Excludes ASB businesses in New Zealand. Accompanying sustainability performance metric assured by PwC.
<b>Women in Manager and above roles</b>	The percentage of roles at the level of Manager and above (including Branch Managers) filled by women, in relation to the total headcount at these levels as at 30 June. Excludes ASB businesses in New Zealand. Accompanying sustainability performance metric assured by PwC.
<b>Women in Senior Leadership (Group Executives)</b>	The percentage of executive roles that are filled by women as at 30 June. These roles are direct reports of the Chief Executive Officer with authority and responsibility for planning, directing and controlling the Group's activities. For the list of current executives, refer to pages 2–5.
<b>Women in workforce</b>	The percentage of roles filled by women, in relation to the total headcount as at 30 June. Excludes ASB businesses in New Zealand. Accompanying sustainability performance metric assured by PwC.

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## American Depository Receipt (ADR) program

CBA ADRs are negotiable securities issued by BNY Mellon, with one ADR representing one CBA ordinary share. They are traded under the symbol CMWAY and are classified as Level 1. They are not listed on any exchange and are only traded over-the-counter via brokers.

ADR Investors who hold ADRs via a broker should contact their US broker directly for queries relating to their holdings.

Registered ADR Holders – held via Computershare – should contact the registry directly:

BNY Mellon Shareowner Services  
P. O. Box 43006  
Providence RI 02940-3078  
USA  
  
U.S. Toll Free Telephone: 1-888-BNY-ADRS (1-888-269-2377)  
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## CBA Investor Relations

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*We have committed to prioritising the purchase of Australian carbon credit units to offset the emissions from our annual reporting. All emissions associated with the design, printing, distribution and disposal of our 2023 Annual Report will be included in our Climate Active carbon neutral certification.*



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