



H2SO4 Portal

Customer Insights Analysis

H2SO4 Labs

From 17 July 2024 to 24 July 2024

Client

Client Name	XYZ
Report Date	24 July 2024
Prepared By	H2SO4

Feedback Overview

Total Feedbacks Received	70
Overall Average	3.13

Metrics

Overall Rating	3.09
Food Rating	3.03
Ambience Rating	3.26
Staff Rating	3.38

Negative Feedbacks From User

User Id	Feedback	Average Ratings
432	Food Rating: 1	1
428	Food Rating: 2	2
427	Food Rating: 2	2
426	Food Rating: 2	2
420	Overall Rating: Below 3 stars	3
380	Food Rating: 4 Star	2.5
343	Food Rating: 2 Star	2
354	Food Rating: 1 Star	3
408	Overall Rating: 2	2
349	Overall Rating: 1 Star	1

Scheduling Overview

Customers Contacted	5
Customers Retained	3