

Heather Renee Stump

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Work Experience:

SAIC: (2019 - Present) Web Developer

- Provided web support to customer by maintaining three different websites by updating them with current news and events for the workforce to stay up to date on the customer's project
- Maintained website content flow by having regular web meetings with the customer team and providing several channels (email, Teams, Slack, phone) with which they could contact the web team with requests and open communication
- Tracked web update progress with the customer team and web team by using Agile tools of sprint plans and daily tag ups to maintain consistency
- Completely recreated the public facing website for the NGA N2W project taking it from an HTML standard website to an Angular 8 single page application framework and successfully launching the site to many kudos from senior leadership
- Created all aspects of the Angular site using the Angular CLI and contributed to every part of the application from HTML to JavaScript and CSS work. Bootstrap 4 was used to create a mobile first application.
- Created web graphics for a rotating carousel at the top of the home page to attract users to certain news stories or sections of the site that had updates
- Assisted in creating deployment pipelines using GitLab, PCF, and Jenkins to deploy multiple websites in multiple app spaces
- Acted as one of two UX designers and presented the customer with options based on Google Analytics and user feedback to help their site reach more communities and demographics
 - Recreated navigation menus based on UX and conducted further presentations and meetings to make sure the site was accessible to those with disabilities including text readers and those who are color blind

BAE Systems/Leidos: (2014 – 2019) Graphic Designer

- Created over 400 visual aids to provide a “story telling” aid for the customer.
- Was able to visually convey summaries of activity with minimal text and expressive graphics
- As a supervisor, provided delegation to other members of the team and provided quality control of the graphics that were being sent out for customer use

- Provided quality control for multiple teams by aligning graphics with customer standards
- Created custom graphics and logos for customers based on their communication needs
- Worked with graphic and web production teams and clients to be sure graphics and websites met standards and reflected well upon the company.
- Created storyboards for clients for their web projects and asked specific UX and UI questions to address concerns early
- Worked with Agile framework in my small team to approach design projects in an efficient manner
- Handled up to five projects at once and continuously met deadlines for various clients while keeping projects up to date
- Gave feedback on website UX to help customers better use them and access their information
- Helped customers develop custom interactive products using HTML, CSS, and Javascript and helped them design the products to their needs and to ensure impact across a wide audience
- Created graphics for high level executives on short notice to keep them apprised of company functions
- Worked daily with Illustrator and InDesign to create custom graphics for customers to reflect current issues and convey important stories and topics
- Worked with office web team to develop a plan for improving the UI/UX of our website for the thousands of customers we service. I began my research by developing a questionnaire, by prompting users to write down their interactions without problems being suggested, choosing random offices to participate in this research, and by arranging desk side visits to watch how the user interacts with the site in real time

HRS Photography & Design: (2011- Present) Owner/Photographer/Graphic Designer

- Designed branding products based off of the specific needs of the client. Communicated tone and professionalism via different branding products such as logos, letterhead, web banners, social media images, and business cards
- Created advertising for local businesses via designing ads for them and having them printed in local announcements to spread awareness and further grow their customer base
- Designed websites which involved several meetings with the client, constant email communication, sending proofs to the client, and coming to a decision together about when the product felt finalized and ready

- Worked with InDesign, Illustrator, and Photoshop to create and layout letterhead and logo
- Used social media such as Facebook, Instagram, Twitter, Behance, and WordPress blogs to grow my branding and network with other artists and potential clients.
- Created branding for domestic and international businesses by hand drawing and by using Adobe Illustrator and Photoshop
- Designed websites using HTML5, CSS3, JavaScript and jQuery for personal use and for assigned projects
- Designed logos by hand for an international customer which have been printed and used on the web

SAIC/Leidos: (National Geospatial-Intelligence Agency) (2011-2014) Visual Communicator

- Provided graphic products to customers who had requested them via email, in person presentations, and desk-side briefings.
- Worked with Photoshop to provide clear, cohesive products to customers which helped them convey abstract visual ideas to their clients
- Programmed websites using HTML coding to update the website daily to provide up to date information to global customers
- Provided subject matter expertise to other colleagues and served as a supervisor of small groups doing quality control of graphic products

Education:

- Benedictine College, Atchison, KS – Bachelors in Art – May 2017
- LaunchCode CoderGirl – Web Development — June 2018

Technical Skills:

- 80 wpm typing speed
- Software expertise:
 - InDesign, Photoshop, Illustrator, Light Room, XD
 - Microsoft Office
 - Marketing with various social media outlets (Facebook, Twitter, Instagram, Tumblr)
 - HTML5, CSS3, JavaScript, jQuery, API languages, Bootstrap CSS tool
 - GitHub & Gitlab
 - Jenkins
 - Visual Studio Code
 - Proficient in Angular development framework