Henry Richter

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EDUCATION

Diploma in Computer Science

October 2021 – September 2026

Dresden, Germany

Dresden University of Technology

• Grade average: 1.5 (German grading, 3.7–4.0 GPA)

Experience

ServiceNow

Associate Software Developer Intern - Kubernetes

September 2024 – March 2025

Dublin, Ireland

• Kubernetes Distribution: Refactored Ansible deployment pipeline by extracting reusable components into shared collections/plugins and improving integration with the Configuration Management Database (CMDB), a system for tracking IT assets and configurations. Rewrote playbooks to replace shell/command tasks with public Ansible plugins for better reliability.

- Infrastructure Bootstrapping: Deployed core components via Flux using Helm charts, including Node/GPU Feature Discovery (NFD/GFD) and Trivy for misconfiguration/security scanning.
- DevOps & Testing: Optimized GitLab Kubernetes integration test pipeline, reducing runtime by 30% and improving test accuracy. Created debug images for internal Docker builds to simplify troubleshooting.
- Internal Tooling: Developed a Go authentication package for CMDB, using Cobra for CLI functionality and integrating with Keychain, 1Password, and an in-house secret store for secure credential management.

Full-Stack Developer Working Student – Web Applications

October 2022 – October 2024

Dresden, Germany

- Frontend: Migrated from Angular 14 to 16 and refactored architecture to support Ionic, enabling cross-platform deployment (iOS/Android). Improved performance with lazy-loaded routing. Built a multi-step user form with dynamic validation and seamless backend integration.
- Backend: Upgraded the existing Spring Boot backend from version 2 to 3. Added endpoints to support the multi-step form, handling complex user input and session state. Integrated Firebase Cloud Messaging for targeted push notifications.
- DevOps: Created build pipelines for Android and iOS. Set up a self-hosted macOS runner to enable iOS builds.

IT Support Working Student – First-Level Support

 $June\ 2021-September\ 2022$

Jungheinrich

Uniwunder

 ${\it Wilsdruff,\ Germany}$

Projects

Kubernetes Deployment | Oracle Cloud, Kubernetes, Talos, Flux, Helm, GitOps

- Deployed a secure 3-node Kubernetes cluster on Oracle Cloud using Talos Linux, following GitOps practices with Flux CD and secret management via SOPS with Age.
- Provisioned a production-grade infrastructure stack with Cilium CNI, OpenEBS for persistent storage, and database operators including CloudNativePG and MongoDB.
- $\bullet \ \ {\rm Automated\ ingress}, \ {\rm DNS}, \ {\rm and\ TLS\ with\ NGINX\ Ingress\ Controller}, \ {\rm ExternalDNS}, \ {\rm and\ Cert\text{-}Manager}.$

Livechat WebApp | Spring Boot, SvelteKit, MongoDB, Docker, Helm

- Built a live chat web application using Spring Boot and SvelteKit.
- Implemented real-time messaging via WebSockets and integrated MongoDB for data persistence.
- Developed a GraphQL API using Netflix DGS and secured the application with Spring Security and OAuth2.
- Containerized the application and created a Helm chart as a proof of concept for Kubernetes deployment.

TECHNICAL SKILLS

Languages: Kotlin, Java, Go, Python, TypeScript, C++, SQL, HTML/CSS

Frameworks: Spring Boot, Angular, SvelteKit

Infrastructure: Kubernetes, Docker, Helm, Flux, Ansible Developer Tools: Git, GitHub/GitLab/Bitbucket CI/CD