## HOTEL\_DB CUSTOMER REQUIREMENTS

- Handle reservations:
  - o make
  - modify
- Manage extras
  - o extras menu
  - o book
  - o usage report/person
  - o price summary of all extras booked
- employees information
  - o position
  - o name
  - o superior
- financial reports
- maintenance status/room and reports
- room cleaning reports
- membership program
- check-in
  - o Check-in confirmation
  - o add the information for all guests
  - o Give upgrades if needed
- check-out