

Fawaz Mohammed Al-Faifi

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SUMMARY

Dedicated Health Informatics Specialist with expertise in managing and analyzing healthcare data to improve patient outcomes. Skilled in implementing Electronic Health Records (EHR) systems and Hospital Information Systems (HIS). Proficient in SQL, data analysis, and providing technical support to healthcare professionals. Committed to leveraging technology to enhance clinical decision-making and healthcare delivery.

EXPERIENCE

IQVIA Company | Guardia Systems Group | Saudi Arabia

HIS Support Specialist | 1 August 2025 – Present

- Nafy General Hospital | 3 Oct 2025 – 30 Oct 2025
 - System Go-Live
 - ARCUS AIR – WATHEEQ
 - Responsible for training healthcare staff and resolving technical and system issues.
- Huraymila General Hospital | 1 August 2025 – 27 August 2025
 - System Go-Live
 - ARCUS AIR – WATHEEQ
 - Responsible for training healthcare staff and resolving technical and system issues.

Dr. Sulaiman Al Habib Medical Center | Saudi Arabia

Patient Services Management Specialist | February 2025 – May 2025

- Conducted thorough patient interviews to accurately complete registration forms.
- Ensured data quality and provided excellent patient service to enhance overall experience.

Cloud Solutions Company | Saudi Arabia

Health Informatics Specialist (Cooperative Training) | November 2022 – February 2023

- Engaged in collaborative training programs focused on hospital information systems and cloud integration.
- Supported the implementation and troubleshooting of healthcare IT solutions.

Jazan General Hospital | Saudi Arabia

Health Informatics Specialist (Internship) | August 2022 – November 2022

- Handled outpatient clinic reception tasks including patient registration and data verification.
- Coordinated with medical staff to ensure smooth patient services.

Primary Healthcare Center, District 5 | Saudi Arabia

Health Informatics Specialist (Internship) | May 2022 – August 2022

- Operated in the reception and patient referral departments, facilitating patient flow and data entry.
- Maintained accurate records and supported communication between departments.

Prince Mohammed Bin Nasser Hospital | Saudi Arabia

Health Informatics Specialist (Internship) | February 2022 – May 2022

- Prepared detailed reports and managed the archiving of medical files to ensure organized record keeping.
- Assisted in coordinating administrative processes related to patient data management.

EDUCATION

Jazan University, College of Public Health and Tropical Medicine | Saudi Arabia

Bachelor’s Degree in Health Informatics | January 2022

OTHER

- Certificates & Courses:**
 - Python Programming Essentials | Coursera | 10 July 2025.
 - Introduction to Occupational Health and Safety Management System (6 CME Hours) | 2023.
 - Medical Coding and Diagnosis-Related Group System (2 CME Hours) | June 2023.
 - Medical Coding (6 CME Hours) | June 2023.
 - Digital Transformation | Doroob | May 2023 | For 3 Hours.
 - Data Analysis | Doroob | March 2023 | For 2 Hours.
 - Internship Certificate | February 2022 – February 2023.
- Licenses:**
 - Licensed and officially registered in Health Informatics under registration number (22444135).
- Achievements:**
 - Certificate of Appreciation | Primary Healthcare Center, District 5.
- Hard Skills:**
 - ARCUS AIR – WATHEEQ.
 - VIDA+ and VIDA 2 Systems.
 - HIS Implementation.
 - SQL Querying and Data Management.
 - HIE Protocols.
 - Reporting & Documentation.
 - Microsoft Office Suite.
- Soft Skills:**
 - Teamwork & Collaboration.
 - Adaptability.
 - Emotional intelligence.
 - Problem-Solving.
 - Leadership & initiative.
 - Communication.
- Languages:** Arabic, English.
- Recommendations:**
 - Mr. Eassa Jeffery | Head of Medical Records Department & Health Informatics Specialist Prince Mohammed Bin Nasser Hospital | Giz-pmnh-mrs@moh.gov.sa
For dedication and eagerness to learn and contribute to improving healthcare information management.
 - Magbool W. Hakami | Senior Specialist | Jazan General Hospital
Mobile: 0599353138 | Email: MWHakami@MOH.GOV.SA
Strong work ethic, excellent teamwork, and valuable technical skills.