

Institute for **Business**









Big Data in Management Research **AOM – Research Workshop**

Jakob Müllner

2025/07

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EIBA SUMMER SCHOOL

4th EIBA - Summer School on Research Methods in IB

"Artificial Intelligence, Machine Learning, and Big Data:

Opportunities and Challenges for International Business Research"

The European International Business Academy (EIBA) in collaboration with the Vienna University of Economics and Business is pleased to announce that the 5th EIBA Summer School will be held at the iconic campus of the Vienna University of Economics and Business, September 1-6 2025.

The 5th EIBA Summer School, titled "Artificial Intelligence, Machine Learning, and Big Data: Opportunities and Challenges for International Business Research", offers a unique opportunity for emerging scholars to engage with the rapidly evolving landscape of international business (IB). As digital multinational corporations (IMCS), platform-based companies, and Al-driven ecosystems redefine global markets, traditional IB frameworks are increasingly challenged. This program aims to explore how these transformations necessitate a rethinking of IB theories, a reorientation of research priorities, and a methodological evolution to capture the novel dynamics shaping international business today.

Participants will delve into the ways digitalization and data proliferation reshape IB scholarship. The summer school emphasizes four critical areas: (a) reevaluating foundational IB theories to better reflect the realities of digital MNCs and platform companies, (b) shifting research questions to address emerging issues such as algorithmic governance, digital supply chains, and data sovereignty, (c) leveraging new data sources, including big data and digital trace data, to improve existing measures or uncover previously unobservable phenomena, and (d) adopting cutting-edge empirical methods such as machine learning, network analysis, and natural language processing to analyze these trends effectively.







European International Business Academy

Big Data



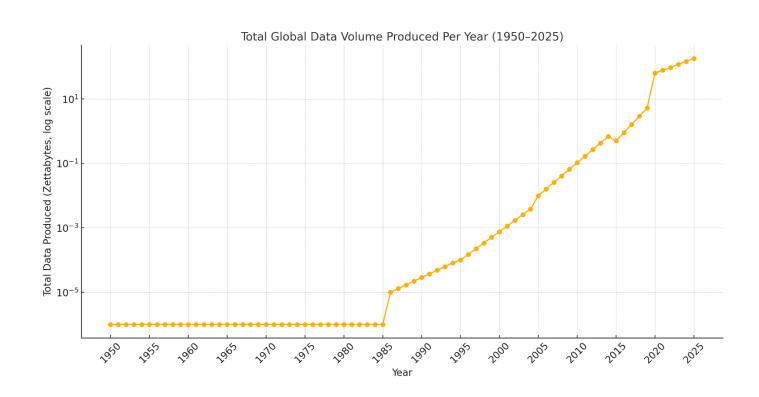












Big Data

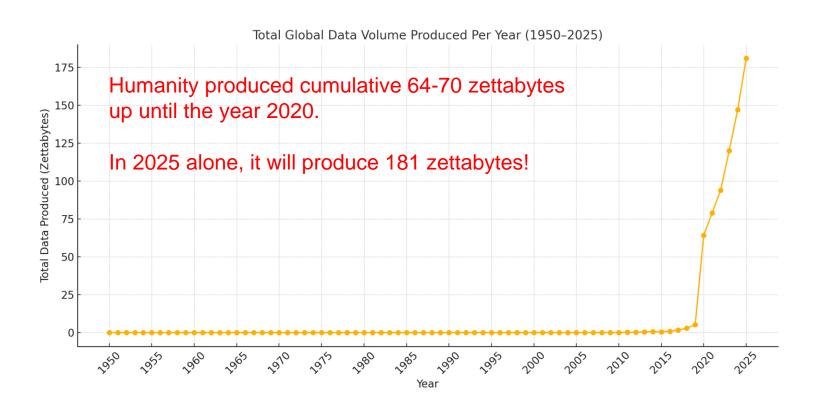












Three Examples Big Data Sources

















Our globaltrends software allows users to download and process large amounts of GoogleTrends data from more than 5 billion representative users worldwide

Strengths:

- Zero cost of data collection
- Real-time data availability
- Global coverage
- Granular subnational data
- Versatility (can be used for companies, products, persons, trends...)
- Zero response bias as Google is used in daily life



Read (almost) every digital information in the world

GDELT tracks world's broadcast, print, and web news in over 100 languages and identifies people, locations, organizations, themes, sources, emotions, counts, quotes, images and events driving our global society every second of every day.

Strengths:

- Multi-language data
- Real-time data availability
- Global coverage
- Includes context, emotions, events and relationships



Access the worlds largest media aggregation site

Qualitative data from official sources on transactions (e.g. FDI, Trade), individuals (e.g. taxes, employment), firms (e.g. investment, employment). Fully matched, anonymized and remotely accessible.

Strengths:

- Qualitative depth
- Context
- Open API
- Moderated content

















3.1

GOOGLE DATA IN STRATEGY







Rich & validated applications of Google Trends

- Public health & epidemiology (symptom tracking, pandemic research)
- Economics (macro-level forecasting)
- Political science (polling, issue salience, public opinion)
- Finance (stockholder recognition, stock price volatility, trading behavior)
- Social science (measuring cultural values like environmental awareness, religiosity, behavior like sexual behavior, or crime)
- Tourism (forecasting travel activity)
- Sports research (player/team performance/value)
- Meteorology & climate research (study extreme weather phenomena)
- Marketing (advertising efficiency, brand value measurement)

Few applications of Google Trends in Management

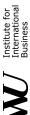
Google Trends



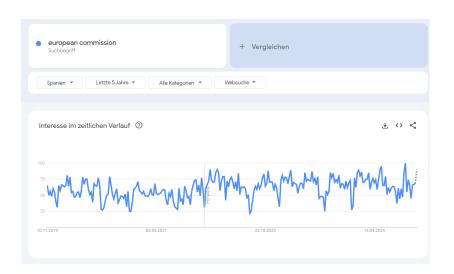








- Google Trends offers a portal to analyze search activities on Google
- The data is available globally or by country or region (e.g., provinces)
- Google provides two types of data:
 - Time series for search interest
 - Related search queries (rising, top)
- Google allows the usage of plainlanguage terms and automatically generated "topics"
 - Topics help to avoid issues related to the definition of search terms

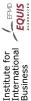


Google Trends



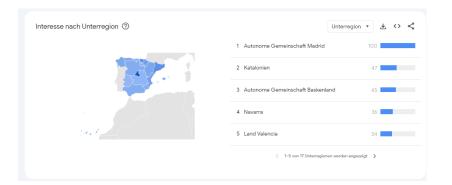








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Google Trends



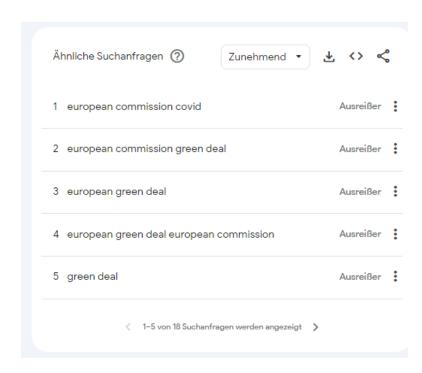








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Foundations for the application of Google Trends in Management & Strategy Science

- Information gathering on Google as part of individuals' decision-making processes
 - Search engines are an essential channel by which to access information
 - Greater search volumes for a topic signifying greater public attention
- Google reflects every-day information seeking behavior of over 5 bn. internet users
 - No reporting bias
 - Time series data
 - Reliable geo-tagging
 - Global, national, and subnational data

Data on Google searches lends itself to study attitudes, awareness, and internationalization







\geqslant

We have used Google Trends in a number of projects

- Puhr, H. & Müllner, J. 2024. Vox Populi, Vox Dei: A Concept and Measure for Grassroots Socio-Political Risk Using Google Trends. Journal of International Management.
- Puhr, H. & Kupfer, A. 2023. Media in the Geopolitical Crossfire: Identification and Novel Data Sources for IB Research. A I B Insights, 23(1): 1-6.
- Puhr, H. & Müllner, J. 2022. Foreign to all but fluent in many: The effect of multinationality on shock resilience. *Journal of World Business*, 57(6): 101370.
- Puhr, H. & Müllner, J. 2021. Let me Google that for you: Capturing globalization using Google Trends, , SSRN Working Paper https://ssrn.com/abstract=3969013 Vienna: University of Innsbruck, Vienna University of Economics and Business.



Our globaltrends R Package

The globaltrends R package provides standardized indices for

- country-level search scores,
- degree of internationalization (DOI) and
- volume of internationalization (VOI) for any construct of interest
- Code and extensive documentation available on GitHub (<u>link</u>)
- Conceptual discussion of using Google Trends to measure globalization on SSRN (link)
- We have successfully used globaltrends in various empirical applications



What can you use it for?











- Application I: Measuring Degree of Internationalization
- Application II: Measuring Socio-Political Risks
- Application III: Event-Study
- Application IV: Measuring Country Distances
- Application V: Media Analysis
- Application VI: Pattern Analysis











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Let Me Google that for You:

Capturing Globalization Using Google Trends

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Working paper draft, November 2021

ABSTRACT

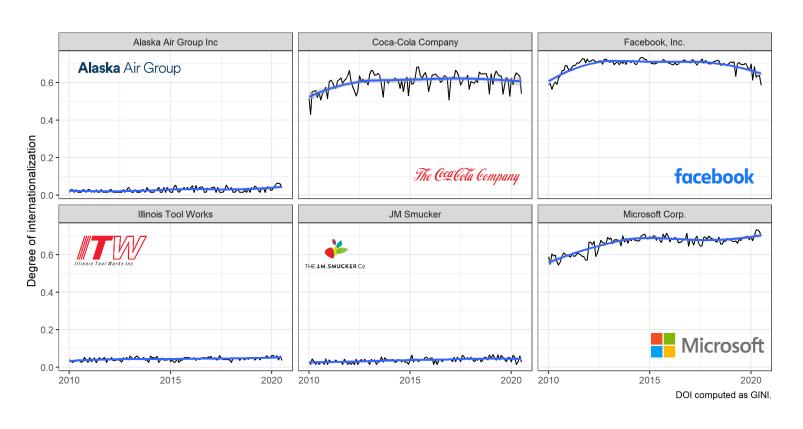
In this research note, we propose Google Trends as a uniquely versatile and overlooked resource for research on globalization. Search volumes on Google indicate individuals' information gathering and attention allocation. The research note employs these search volumes to build a recognition-based measure for internationalization of research subjects. First, we test the reliability of the Goople Trends measures as substitute for traditional measures of firm internationalization Google Trends offers highly reliable and finely grained data that provide a market-side complement to accounting-based measures of firm internationalization. Subsequently, we discuss conceptual and theoretical properties of measures for internationalization based on Google Trends. Finally, we outline novel and innovative applications of the proposed internationalization measures to research subjects beyond the firm-context

Keywords: Measuring Internationalization, Google Trends, Degree of Internationalization, Volume of Internationalization, Firm Internationalization

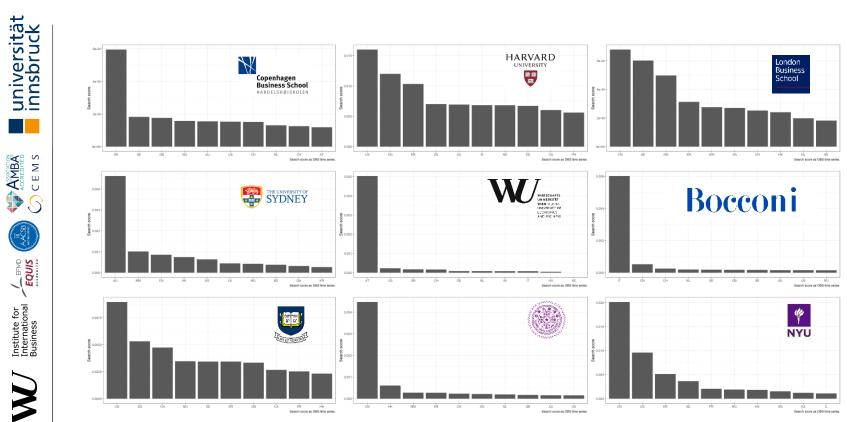
Puhr, H. & Müllner, J. 2021. Let me Google that for you: Capturing globalization using Google Trends, SSRN Working Paper.

Degree of Internationalization of S&P 500 Companies



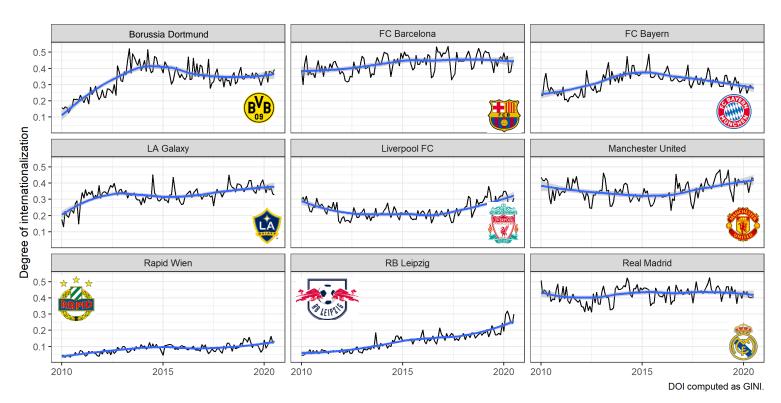


Non-profit Organizations (e.g., Universities)



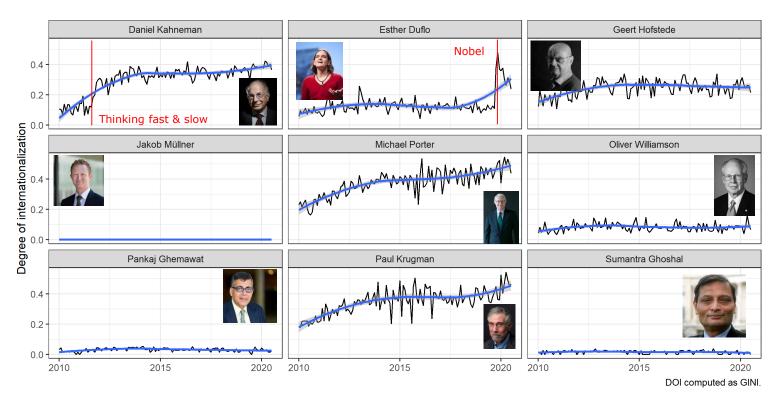
Non-profit Organizations (e.g., Sports clubs)





Researchers & Authors





What can you use it for?



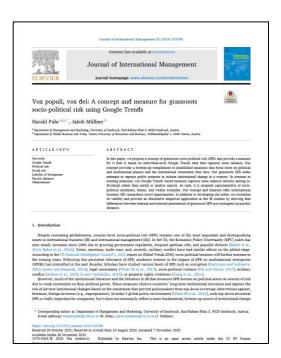








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<u>Puhr, H. & Müllner, J. 2024</u>. Vox Populi, Vox Dei: A Concept and Measure for Grassroots Socio-Political Risk Using Google Trends. *Journal of International Management*.

Application II: Measuring Socio-Political Risks

Our empirical Approach to Measurement



Approach

- Category and term identification and selection based on literature review
- Usage of language-independent "search topics" provided by Google
- Download and processing of search volumes using the globaltrends package for R
- Aggregation of terms to four categories, country risk, and weighted global risk

Data

- 4 categories of socio-political risk: Economy, Government, Security, and Social
- 110 keywords relating to these four categories
- Data for 149 countries that represent about 98% of global population and GDP
- Timeseries of monthly data from 2010 to 2020











Application II: Measuring Socio-Political Risks

Country-level socio-political Risk Index



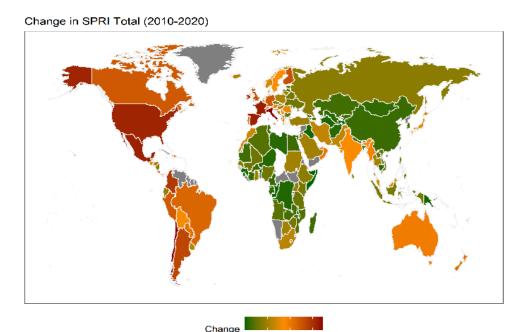








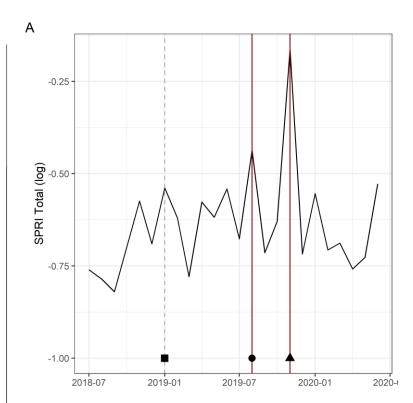




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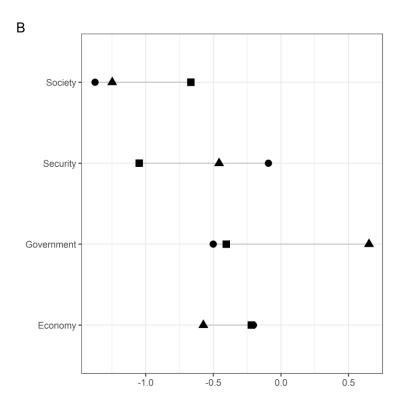
Application II: Measuring Socio-Political Risks

Detailed socio-political Risk Analysis (e.g., Hong Kong)



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- baseline SPRI (2019-01); general strike and HKIA blockade (2019-08);
- ▲ citywide strike and district council elections (2019-11)









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Application III: Event-Study

Event Study: Methodology

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Focus of interest:

Abnormal changes of interest in a focal firm, person, or construct within countries

Conceptualization:

- Google Trends provides highly granular data (up to daily data)
- Events (e.g., M&A) trigger changes in search volumes on Google
- Deviation in information seeking from "normal" levels as indicator for effect of event

Abnorm.
$$\Delta_t = Google_t - \overline{Google}_T$$

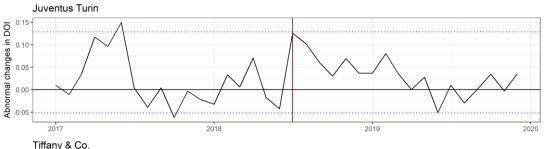
Application III: Event-Study

Event Study: Abnormal Changes in DOI



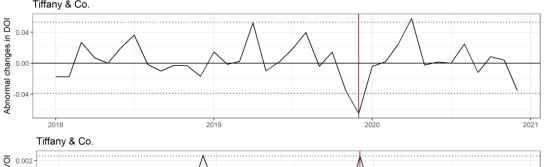
CEMS

Cristiano Ronaldo Transfer





Announced acquisition by LVMH









V V











What can you use it for?

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Application IV: Measuring Country Distances

Information gathering and Distance











Cross-national distance Impediment to information flows



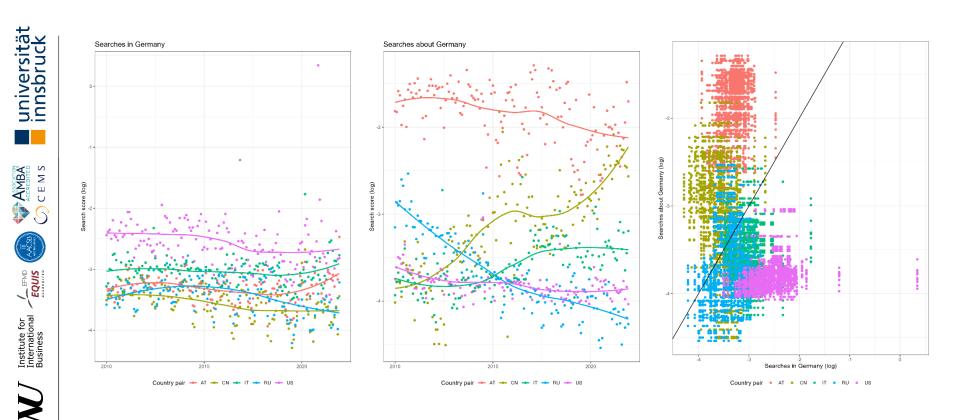
"Absence" of distance Free cross-national information flows

- The greater information gathering in country A about country B
 - -> the greater the information flows from country B to country A
 - -> the "more absent" the unidirectional distance between country A and country B
- Search volume on Google as proxy for online information gathering by individuals
 - Search engines are an essential channel by which to access information
 - Greater search volumes for a topic signifying greater public attention -> information flows

Data on Google searches lends itself to study attitudes, awareness, and internationalization

Application IV: Measuring Country Distances

Unidirectional between-country Search Volume



What can you use it for?



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Puhr. H., & Kupfer, A. 2023, Media in the Geopolitical Crossfire: Identification and Nove

Media in the Geopolitical Crossfire: Identification and Novel Data Sources for IB Research

Harald Puhr' 9 a. Alexander Kupfer' 9 1 University of Innshruck, Austria

Keywords: GDELT, Google Trends, geopolitics, media, issue salience

AIB Insights

The media is a rich data source for IB scholars to study policy uncertainty, stakeholde attention, and issue salience. However, the media is exposed to geopolitical tension and political interference. The resulting bias distorts the insights scholars gain from media analysis and leads to potentially impaired conclusions. This study introduces GDELT and Google Trends as novel data sources to handle this challenge. Their usefulness is illustrated by an analysis of media coverage of Russia's invasion in Ukraine in 2022. The paper guides scholars in conducting media-based research in the face of abrupt geopolitical tension and political interference.

The media plays a fundamental role for information dis- panastassiou (2018). Other studies in IB rely on the media semination in society. For individuals, the media is an important channel to gather information about events and hyala, 2021) or battle-related deaths (Witte, Burger, Ianissues. For scholars in international business (IB) and re- chovichina, & Pennings, 2017). IB scholars have also aplated fields, the media is a rich data source to operational- plied media analysis to the firm level and used it for firm ize constructs like policy uncertainty, stakeholder atten- classification (Lazzarini, Mesquita, Monteiro, & Musacchio, tion, and issue salience. For politicians, however, the media 2020) or the identification of firm-related events and maris a means of communication and control - particularly in ket entries (Dinner, Kushwaha, & Steenkamp, 2018; Wang periods of substantial and abrupt geopolitical tension. If & Li, 2019; Witte et al., 2017; Zhou & Wang, 2020), and to this is the case, political interference in the media biases operationalize stakeholder relations (Henisz, Dorobantu, & reporting and consequently leads to impaired conclusions from media analysis.

challenge and to propose GDELT and Google Trends as po-quently, under the assumption that information supply by tential remedies. We develop the following two-step, data- the media corresponds to information demand in society, driven approach: First, applying GDELT to identify struc- the more intense reporting on an issue, the greater the istural breaks in the media that indicate interference and sue's salience - the importance that society assigns to it bias. Second, consideration of alternative data sources such (Dennison, 2019). as Google Trends that suffer less from direct political interference. We illustrate the proposed approach by an analysis MEDIA IN THE CROSSFIRE of media coverage of Russia's invasion in Ukraine in 2022.

MEDIA-BASED RESEARCH

societies. Among the most prominent media-based research is the economic policy uncertainty index compiled by Baker, Bloom, and Davis (2016). Similar approaches to measuring risk in IB have been applied by Bekaert, Harvey Lundblad, and Siegel (2014) and Nguyen, Kim, and Pa-

These approaches build on the understanding of the me-The purpose of this article is to draw attention to this dia as a neutral information supplier to society. Conse-

Scholars, however, should be cautious when drawing cor clusions from media analysis as the existence of bias in the media is well documented in the literature (Groseclose For researchers in IB and related fields, the media offers & Milyo, 2005; Herman & Chomsky, 2010). Bias can cause a gateway to understanding information-seeking in foreign over- or underrepresentation in the media for certain issues, individuals, or organizations. Consequently, the link

a Contact author: harald.puhr@uibk.ac.at

Puhr, H. & Kupfer, A. 2023. Media in the Geopolitical Crossfire: Identification and Novel Data Sources for IB Research. A I B Insights, 23(1): 1-6.









Application V: Media Analysis

Information Supply vs. Information Demand













Focus of interest:

- Search volume about news in a given country
- Search volume signifies individual information seeking
- **Differences** between "official" media reporting and "individual" searches
- Differences indicate reliability of institutions and cost of information seeking

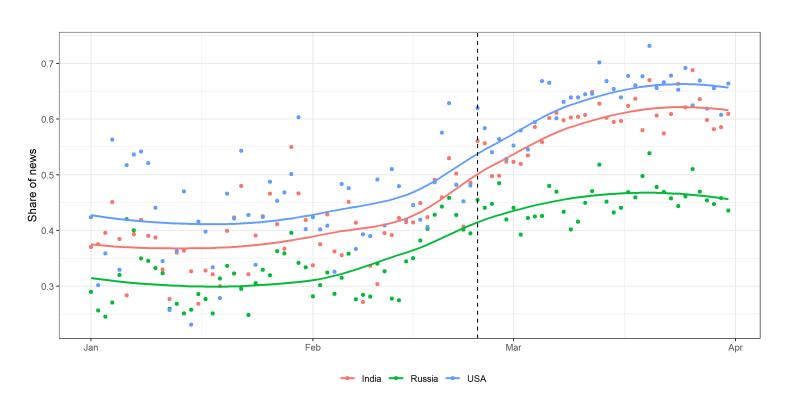
Conceptualization:

- In a perfect world media supplies the information that is demanded by individuals
 - Individual (online) information seeking would resemble information in media
- Comparison between information seeking and media shows potential "filter"
 - Particular relevance when government interferes with media -> Russian invasion in Ukraine
- Working paper available on SSRN (<u>link</u>)

Application V: Media Analysis

Media Mentions of Ukraine (Jan-Apr 2022)

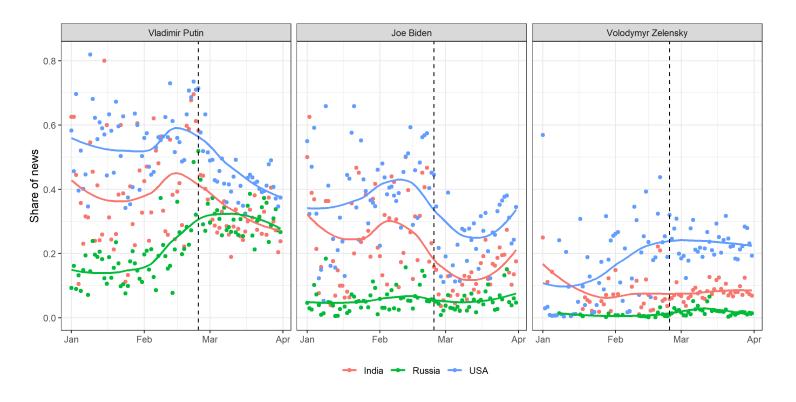




Application V: Media Analysis

Media Mentions of Ukraine – by selected Individuals















What can you use it for?

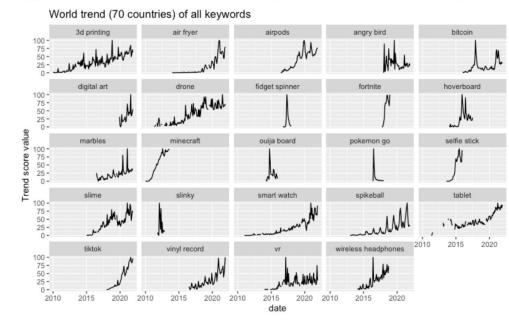
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Application VI: Pattern Analysis

Pattern Analysis

- Google Trends Time Series can be used to study diffusion of phenomena across the globe (e.g. products, trends, ideologies, diseases)
- In a preliminary application, we downloaded Google Trends Data for 24 fastgrowing consumer products
- Running Granger causalities tests between all countries and the world trend series, we identify causal "trendsetting countries".

Figure A1 Trend scores of all selected keywords across the world scope













Application VI: Pattern Analysis

Pattern Analysis

We find that cultural proximity is more predictive of trend diffusion than geographical proximity

Figure 2 DOI for all keywords across aggregated country clusters

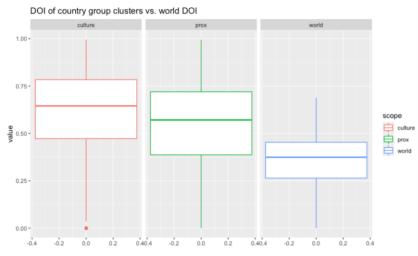
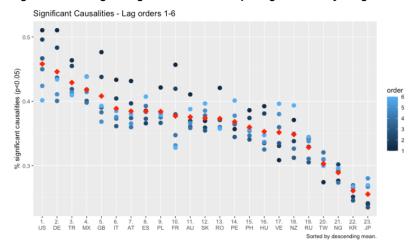


Figure 8 Percentage of significant causalities per lag and country - Lags 1-6



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3.2

THE GDELT PROJECT

The GDELT Project

The **GDELT** Project













The Global Database of Events, Language and Tone monitors the world's broadcast, print, and web news from nearly every country. GDELT identifies people, locations, organizations, themes, sources, and emotions mentioned in these news items. The project offers a free open platform for data access to over 4 billion geo-located events, reported in over 100 languages and sourced from a diverse feed of sources.

Freely available at:

https://www.gdeltproject.org/

- GDELT consists of several datasets
- The two central datasets of GDELT are:
 - https://blog.gdeltproject.org/gdelt 2-0-our-global-world-in-realtime/
 - Global Knowledge Graph
 - Event Database
- GDELT provides updates to its data every 15 minutes

The GDELT Project

Global Knowledge Graph

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- News items are coded by:
 - Individuals mentioned
 - Organizations mentioned
 - Locations mentioned
 - Topics mentioned
 - Sentiment and polarization of reports
- The Global Knowledge Graph covers nearly 1.4 trillion news items
- The Global Knowledge Graph covers about 15 TB of data

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20230108150	2,023E+13	1 dailystar.co.u	https://www.	A	VGRICULTUR	TAX_FNCACT	2#Ohio, Unit	2#Ohio, Unite				2.686567164:	wc:312,c1.1:1
20230108150	2,023E+13	1 israelnational	l https://www.	т	AX_TERROR	KILL,81;CRISI	1#Afghanista	1#Afghanista				-3.846153846	wc:26,c12.10
20230108150	2.023E+13	1 rawstory con	https://www	V	WB 606 PH	EWR 606 DUE						0.000.11.111	word c14 5:1

The GDELT Project

GDELT Event Database













- Events are identified from news items
- Events are coded by:
 - Actors mentioned
 - Type, location, religion of actor
 - Type of event
 - Sentiment of reports about events
- The Event Database covers nearly 670 million events
- The Event Database covers about 270
 GB of data

GLOBALEVENT	SQLDATE	MonthYear	Year	FractionDate	Actor1Code	Actor1Name	Actor1CountryC	Actor1KnownGr	Actor1EthnicCoc	Actor1Religion	1 Actor1Religion	2(Actor1Type10	Coc Actor1Type20
1079185557	20230108	202301	2023	20.230.219									
1079185567	20230108	202301	202	20.230.219									
1079185618	20230108	202301	202	20.230.219	COP	POLICE OFFICE	R					COP	
1079185622	20230108	202301	2023	20.230.219	COP	POLICE OFFICE	R					COP	
1079185623	20230108	202301	2023	20.230.219	COP	POLICE						COP	
1079185642	20230108	202301	2023	20.230.219	CVL	VILLAGER						CVL	
1079185643	20230108	202301	2023	20.230.219	CVL	VILLAGER						CVL	
1079185646	20230108	202301	202	20.230.219	CVL	VILLAGER						CVL	
1079185706	20230108	202301	202	20.230.219	GOV	CHIEF MINISTE	R					GOV	
1079185710	20230108	202301	2023	20.230.219	GOV	CHIEF MINISTE	R					GOV	
1079185713	20230108	202301	2023	20.230.219	GOV	MAYOR						GOV	
1079185763	20230108	202301	2023	20.230.219	IRL	LIMERICK	IRL						
1079185771	20230108	202301	2023	20.230.219	JUD	LAWYER						JUD	
1079185789	20230108	202301	202	20.230.219	LEG	SENATOR						LEG	
1079185796	20230108	202301	202	20.230.219	MDV	MALE	MDV						
1079185809	20230108	202301	2023	20.230.219	MIL	ARMY						MIL	
1079185907	20230108	202301	2023	20.230.219	UAF	MILITANT						UAF	
1079185955	20230108	202301	2023	20.230.219	USAGOV	JOE BIDEN	USA					GOV	
1079185963	20230108	202301	2023	20.230.219	USAREL	NEW ORLEANS	USA						
1079184843	20230108	202301	202	20.230.219									
1079184935	20230108	202301	2023	20.230.219	COP	POLICE						COP	
1079184942	20230108	202301	202	20.230.219	COP	POLICE						COP	
1079184945	20230108	202301	2023	20.230.219	COP	POLICE						COP	
1079184953	20230108	202301	2023	20.230.219	CVL	COMMUNITY						CVL	

Measuring Geopolitical Relationships in GDELT



Wang, D., Weiner, R. J., Li, Q., et al. (2021): Leviathan as foreign investor: Geopolitics and sovereign wealth funds. In: Journal of International Business Studies, 52, 1238–1255.











Application on an actor level













- Jamison, Tadmor & Henisz (2025)
- GDELT allows users to identify focal actors using the Conflict and Mediation Event Observations (CAMEO)
- Identify both the source and the target involved in the event
- The Goldstein Scale indicates the degree of conflict
- Location Matching with Prio-Grid allows geographical identification of events

Journal of International Business Studies https://doi.org/10.1057/s41267-025-00778-v



Indigenous peoples' reactions to foreign direct investment: a social movement perspective

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Received: 15 August 2023 / Revised: 14 January 2025 / Accepted: 21 January 2025

Accepted by Jonathan Doh, Area Editor, 21 January 2025, This

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A growing body of literature highlights that large-scale investments in sensitive contexts can undermine both firm financial performance and peace-positive development. We investigate whether and under what conditions foreign direct investment (FDI) proximate to Indigenous land claims increases or decreases conflict. Drawing on social movement theory's identification of powerful frames and political opportunity structures as drivers of mobilization, we predict that FDI proximate to Indigenous land claims will promote conflict. We leverage novel data on the global location of Indigenous land claims and a global corous of more than 4 billion news articles. We find that when locations with Indigenous land claims are treated with FDI, we observe an increase in media-reported armed conflict events. We further argue and find this effect to be driven by rebels acting on behalf of Indigenous people who target (multinational) corporations and the governments who offer them the formal license to operate. These negative effects are found across a wide range of industries. Our results underscore that for investments in sensitive socio-political contexts, such as Indigenous lands, firm performance and the livelihoods of community members are heavily influenced by conflict risk mitigation efforts.

Keywords Institutional context · Civil society · Political risk · Longitudinal (or time-series) · Theory of FDI and the MNE (ownership-location-internalization) · Indigenous

> and corporations operating on their traditional territory have frequently made the news. Multinational corporations, such as Danone, are exacerbating the ongoing water crisis in Mexico's Puebla Valley (Pearson, 2022), leading to protests by local Indigenous populations and water rights activists. Vedanta's aluminum mining project in India's Niyamgiri Hills jeopardized the cultural, spiritual, and economic survival of the Dongria Kondh tribe by threatening their sacred lands and disrupting their traditional way of life (Amnesty International, 2010), again leading to action by domestic and international activist groups, which induced the project's eventual halt and significant financial losses for Vedanta. These are often lose-lose situations, with Indigenous people losing life, land, and/or health (Kennedy et al., 2023; Scheidel et al., 2023; Temperet al., 2020), while corporations face financial and reputational costs (Birss & Sirén Gualinga, 2022).

> In recent decades, conflicts between Indigenous peoples

Introduction

The literature regarding non-Indigenous corporations operating in Indigenous lands has focused on such conflicts



9/2020 Nov 1 Dec 1











Discussion

- New Big Data sources
 - Open up new opportunities for measuring Management-relevant concepts
 - Allow for more sophisticated methods
- Practitioners have embraced and integrated these new sources of data in their value chains
 - Finance
 - IT....
- Hypocrites calling: Do as I say, not as I do!
 - Academic research has not embraced the Big Data revolution
 - Reviewers, editors and journal resist change & new measures
 - Technological innovation and big data growth has outpaced publication cycles