# globaltrends

Download and measure global trends through Google search volumes

#### Harald Puhr



# Google Trends

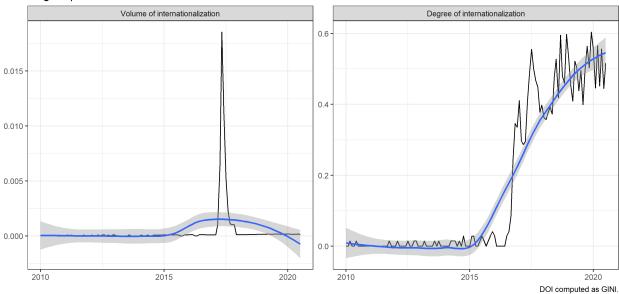
Google offers public access to global search volumes from its search engine through the Google Trends portal. Users select keywords for which they want to obtain search volumes and specify the time period and location (global, country, state, community) of interest. For these combinations of keywords, periods, and locations Google Trends provides search volumes that indicate the number of search queries submitted to the Google search engine. The globaltrends package downloads these search volumes from Google Trends and uses them to measure and analyze the distribution of search scores across or within locations. The package allows researchers and analysts to use these search scores to investigate global trends based on patterns within these scores. This offers insights such as degree of internationalization of firms and organizations or dissemination of political, social, or technological trends across the globe or within single countries.

With the help of the globaltrends package, researches and analysts can compute and investigate three measures based on Google search volumes for objects of interest. Local search scores provide insights into the local relevance of objects and the exposure of these objects to the respective locations. Global search scores track the worldwide relevance of objects and approximate their volume of internationalization. The across-country distribution of search scores relates to the degree of internationalization of objects of interest.

# Google Trends as a measure of firm internationalization

The globaltrends package computes two conceptually distinct measures of firm internationalization capturing volume of internationalization (VOI) and degree of internationalization (DOI). We do so since absolute search volumes for firms are conceptually different from their international distributions. In the figure below, we illustrate this differentiation and analyze the internationalization of the fidget spinner toy, a product with a very distinctive, fad-like internationalization history. The fidget spinner was invented and commercialized in late 2016 and became the world's most sold toy within only two months of commercialization. After 2017, interest in the fidget spinner somewhat resided, but remained highly globalized. In other words, the fidget spinner internationalized at a very fast pace and interest in the product is still evenly distributed across the globe, but this interest remains at a much lower overall volume. By creating two separate measures, we can capture both global search volumes as wells as the distribution of these search volumes across the globe, allowing for more fine-grained analysis and interaction between these distinguishable concepts of firm internationalization.

#### Fidget Spinner



In the globaltrends package, we provide a tailor-made operationalization of firm internationalization that does not approximate the configuration of the firm's international operations but relies on their global recognition. Our package allows users to download time series of Google search volumes from 2004 onwards. Because Google Trends organizes its data output as single-country keyword batches, the package uses batched downloads. Within these batches, Google Trends normalizes search volumes to values between 0 and 100. We devise a mapping algorithm to transform Google Trends output to a more general data structure. For each country, globaltrends downloads a set of control keywords that captures "standard" search volumes in the country. Then, the package downloads batches of company names, including synonyms and alternative spellings, for each country. We follow Castelnuovo and Tran (2017) to implement a mapping of search volumes for firms to search volumes for control keywords in each country. The package then uses these time series to compute search scores as the ratio between search volumes for a firm in comparison to search volumes for control keywords in each country.

Search scores are interpretable as the proportion of search volumes for a company compared to search volumes for control keywords within a country. Search scores therefore allow comparison across companies, dates, and countries and provide insights into the local relevance of companies and the exposure of these companies to the respective countries.

## Volume of internationalization (VOI)

Country search scores focus on search volumes for companies in single countries. To compute a company's volume of internationalization, we focus on global search volumes instead of country search volumes. Using the same approach as outlined above, globaltrends first downloads global search volumes for each control keyword and firm. Next, the package runs the control-object mapping and computes global search scores as the ratio of global search volumes for each firm and global control search volumes.

Like country search scores, we can interpret global search scores as the proportion of global search volumes for a company compared to global search volumes for control keywords. This allows researchers to track changes in global interest in companies and highlights phases of fast or receding internationalization. Since the computation of country and global search scores follows the same procedures, the two measures have the same properties. This provides for a direct comparison between country search scores and volume of internationalization in terms of global search scores.

## Degree of internationalization (DOI)

As the main measure for a firm's degree of internationalization, the globaltrends package uses the global dispersion of country search scores. The more uniform the distribution of search scores across countries, the higher a firm's degree of internationalization. When the distribution of country search scores is highly skewed, with high search scores in the firm's home country and low search scores in other countries, the firm has a low degree of internationalization. To compute a firm's degree of internationalization, the packages by default uses as the inverted Gini coefficient.

# Case study: Analyzing firm internationalization

We demonstrate the functionality of the globaltrends package based on a sample of six large U.S. firms. For a more extensive academic application of the globaltrends package, please refer to Venger, Puhr, and Müllner (2020), available on Github. In this brief case study, we analyze the degree of internationalization of Alaska Air Group Inc., Coca-Cola Company, Facebook Inc., Illinois Tool Works Inc., J.M. Smucker Company, and Microsoft Corporation. The workflow consists of four major steps:

- 1. Setup and start database
- 2. Download data from Google Trends
- 3. Compute search scores and internationalization
- 4. Exports and plots

### Setup and start database

Research projects that use Google Trends generate a substantial amount of data. To optimally handle this data, the globaltrends package uses a SQLite database to store and handle all data. This ensures efficiency and portability on the one hand and seamless integration with functions implemented in the DBI and dplyr packages on the other hand.

Users create the underlying database through the initialize\_db command. The command creates a folder named db within the current working directory and creates a SQLite database file named  $globaltrends\_db.sqlite$  within this folder. The command also creates all necessary tables within the database. For more information on database tables, please refer to their built-in documentation, e.g. ?globaltrends::data\_score. The database initialization is necessary only for the first usage of the globaltrends package.

```
# initialize_db ------
setwd("your/globaltrends/folder")
initialize_db()
#> Database has been created.
#> Table 'batch_keywords' has been created.
#> ...
#> Table 'data_global' has been created.
#> Successfully disconnected.
```

After initialization or when resuming work on an existing database it is sufficient to call **start\_db** from the respective working directory. This command connects to the *globaltrends.sqlite* database in the folder *db* and creates connections to all tables in the database.

```
# start_db -----
setwd("your/globaltrends/folder")
start_db()
#> Successfully connected to database.
#> Successfully exported all objects to .GlobalEnv.
print(ls())
  [1] "batch_keywords"
                          "batch_time"
                                             "countries"
                                                               "data_control"
                                                               "data_mapping"
   [5] "data_doi"
                          "data_global"
                                             "data\_locations"
  [9] "data_object"
                          "data_score"
                                             "dir\_current"
                                                               "dir\_wd"
#> [13] "globaltrends_db" "keyword_synonyms" "keywords_control" "keywords_object"
#> [17] "time_control"
                          "time_object"
                                             "us states"
```

After all work with the globaltrends package is complete, the user disconnects from the database with the command disconnect\_db.

```
# disconnect_db ------
disconnect_db()
#> Successfully disconnected.
```

### Download data from Google Trends

The next step in the globaltrends workflow is the data download from Google Trends. The globaltrends package includes four types of download functions that we explain in detail below. Each of these functions uses the gtrendsR::gtrends function to access the Google Trends API. The Google Trends API allows inputs of up to five keywords for a given location and period. Therefore, the globaltrends package works with "keyword batches" that combine up to five keywords. The respective batch numbers are an input to all functions – either as list or as single integer objects. In the package, we distinguish two types of batches: control batches that include keywords indicating baseline search activity and object batches that include keywords relating to the objects of interest (e.g. firms, persons, trends...). Currently, globaltrends only includes two sets of locations. The countries set, which covers all countries that generated at least 0.1% of world GDP in 2018 and the us\_states set, covering all US states and Washington DC, see below for further details.

The download for a single keyword batch for a single location takes about 30 seconds. This includes a randomized waiting period of 20-30 seconds between downloads. Depending on the frequency of downloads, Google Trends might block users for some time. In this case, globaltrends waits 60 minutes before it retries the download.

#### Download control data

First, we add a batch of control keywords to the database using add\_control\_keyword. Since gmail, maps, translate, wikipedia, and youtube allow an approximation of "standard" search volumes on Google, we propose them as control keywords for global trend analysis. These keywords approximate the baseline search traffic on Google. For specific research settings, we suggest adapting keywords to the respective setting and testing them on the Google Trends portal beforehand. The output of add\_control\_keyword is a list object of new control batch numbers that can serve as input for other functions.

```
# add_control_keyword -----
new_control <- add_control_keyword(
   keyword = c("gmail", "maps", "translate", "wikipedia", "youtube"),
   time = "2010-01-01 2019-12-31"
)
#> Successfully created new control batch 1 (gmail ... youtube, 2010-01-01 2019-12-31).
```

The function add\_control\_keyword also updates the object keywords\_control in the global environment. This tibble can be used for batch lookup.

```
# keywords_control and dplyr interaction ------
dplyr::filter(keywords_control, keyword == "gmail")
#> # A tibble: 1 x 2
#> batch keyword
#> <int> <chr>
#> 1 1 gmail
```

As a second step, we download the control data with download\_control, using the output from add\_control\_keyword as control input, the numbers of control batches for which we want to download data. The input defaults to countries, see below for further details.

```
# download_control -----
download_control(control = new_control, locations = countries)
#> Successfully downloaded control data | control: 1 | location: US [1/66]
#> ...
#> Successfully downloaded control data | control: 1 | location: DO [66/66]
```

A message indicates each successful download of search volumes for control keywords. The data is written directly to the table *data\_control* in the database. The function download\_control\_global follows the same approach and downloads control data on a global level.

```
# download_control_global -----
download_control_global(control = new_control)
#> Successfully downloaded control data / control: 1 / location: world [1/1]
```

#### Download object data

For object data, as for control data, the first step is to add keywords that correspond to the objects of interest. While we use a single control batch for the entire analysis, there are more than one object batch. To each object batch, a control keyword is added to allow mapping between control and object search volumes (further details below). Therefore, the number of keywords is limited to four, rather than five as for control batches. Before we add the object keywords, we clean them, deleting punctuation and form of incorporation: alaska air group, coca cola, facebook, Illinois tool works, jm smucker, and microsoft. Since this affects search

results, the transformation requires substantial consideration and depends on the respective research setting. To ensure the expected results, we propose testing keyword transformations on the Google Trends portal beforehand.

```
# add_object_keyword ------
new_object <- add_object_keyword(
   keyword = list(
      c("coca cola", "facebook", "microsoft"),
      c("alaska air group", "illinois tool works", "jm smucker")
   ),
   time = "2010-01-01 2019-12-31"
)
#> Successfully created new object batch 1 (coca cola ... microsoft, 2010-01-01 2019-12-31).
#> Successfully created new object batch 2 (alaska air group ... jm smucker, 2010-01-01 2019-12-31).
```

As for control keywords, the function add\_object\_keyword also updates the object keywords\_object in the global environment. This tibble can be used for batch lookup.

```
# keywords_object and dplyr interaction ------
dplyr::filter(keywords_object, keyword == "coca cola")
#> # A tibble: 1 x 2
#> batch keyword
#> <int> <chr>
#> 1 1 coca cola
```

Again, the second step is to download the object data with download\_object, using the output from add\_object\_keyword as object input, the numbers of object batches for which we want to download data. As above, the input locations defaults to countries. The package automatically adds a control keyword to each batch of four object keywords. This control keyword then allows a mapping between control batches and object batches.

```
# download_object -----
download_object(object = new_object, locations = countries)
#> Successfully downloaded object data | object: 1 | location: US [1/66]
#> ...
#> Successfully downloaded object data | object: 2 | location: DO [66/66]
```

A message indicates each successful download of search volumes for object keywords. A message indicates each successful download. The data is written directly to the table  $data\_object$  in the database. The function download\_object\_global follows the same approach and downloads object data on a global level.

```
# download_object_global ------
download_object_global(object = new_object)
#> Successfully downloaded object data | object: 1 | location: world [1/1]
#> Successfully downloaded object data | object: 2 | location: world [1/1]
```

#### Compute search scores and internationalization

Once the user has completed all control and object downloads, globaltrends computes search scores for each keyword-date-location combination and at a global level (volume of internationalization). Next, the package uses the across-country distribution of these search scores to measure the degree of internationalization of an object keyword.

#### Compute country search scores and volume of internationalization

The function compute\_score divides the search volumes for an object keyword by the sum of search volumes for the keywords in the respective control batch. The search score computation proceeds in four steps. First, the function aggregates all search volumes to monthly data. Then, it applies some optional time series adjustments that we outline in greater detail below. Next, it follows the procedure outlined by Castelnuovo and Tran (2017, pp. A1-A2) to map control and object data. After the mapping, object search volumes are divided by the sum of control search volumes in the respective control batch. We use the sum of search volumes for a set of control keywords, rather than the search volumes for a single control keyword, to smooth-out variation in the underlying control data. Because of this division, it is essential to define a set of control keywords that mirrors "standard" Google usage for the given research setting.

```
# compute_score -----
compute_score(control = new_control[[1]], object = new_object, locations = countries)
#> Successfully computed search score | control: 1 | object: 1 | location: US [1/66]
#> ...
#> Successfully computed search score | control: 1 | object: 2 | location: DO [66/66]
```

A message indicates each successful computation of search scores. The data is written directly to table data\_score in the database. The computation of the volume of internationalization follows the same principles. Instead of search volumes of control and object keywords at the country level, the function compute\_voi compares control and object search volumes at the global level.

```
# compute_voi ------
compute_voi(control = new_control[[1]], object = new_object)
#> Successfully computed search score | control: 1 | object: 1 | location: world [1/1]
#> Successfully computed search score | control: 1 | object: 2 | location: world [1/1]
```

#### Compute degree of internationalization

The globaltrends package uses the distribution of search scores across countries to compute the degree of internationalization for objects of interest. The function <code>compute\_doi</code> uses an inverted Gini-coefficient as measure for the degree of internationalization. The more uniform the distribution of search scores across all countries, the higher the inverted Gini-coefficient and the greater the degree of internationalization. In addition to the Gini-coefficient, the package uses inverted Herfindahl index and inverted Entropy as measures for internationalization (details below).

```
# compute_doi -----
compute_doi(control = new_control[[1]], object = new_object, locations = "countries")
#> Successfully computed DOI | control: 1 | object: 1 [1/2]
#> Successfully computed DOI | control: 1 | object: 2 [2/2]
```

A message indicates each successful computation. The data is written directly to table data doi the database.

### Exports and plots

Functions in globaltrends writes all data directly to tables in the database. With the help of functions from the dplyr package and connections exported from start\_db, users can access database tables and prepare their own analysis.

```
# manual exports -----
library(dplyr)
data score %>%
 filter(keyword == "coca cola") %>%
  collect()
#> # A tibble: 8,040 x 8
#>
      location keyword
                        date score_obs score_sad score_trd batch_c batch_o
                        \langle int \rangle \langle dbl \rangle \langle dbl \rangle
#>
      <chr> <chr>
                                                                  \langle int \rangle \langle int \rangle
#> 1 US
             coca cola 14610 0.00362 0.00381
                                                       0.00548
                                                                     1
                                                                             1
#>
              coca cola 14883 0.00347 0.00365 0.00389
#> 10 US
                                                                     1
                                                                             1
#> # ... with 8,030 more rows
```

To enhance usability, the globaltrends package includes a set of export functions that offer filters and return data as tibble. Currently the functions do not include list inputs – users are advised to purrr::map\_dfr or dplyr::filter instead.

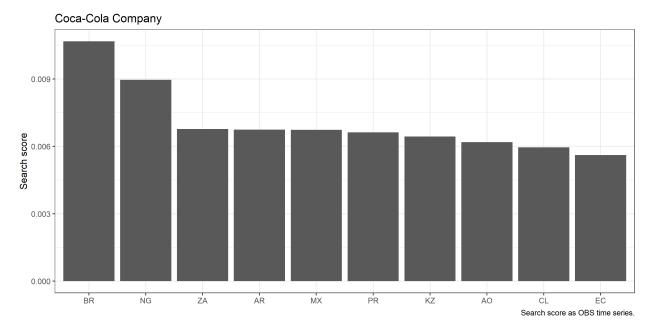
```
# export_control -----
export_control(control = 1)
#> # A tibble: 39,600 x 5
#>
    location keyword date
                            hits control
    <chr> <chr> <chr> <date>
                            \langle db \, l \rangle \langle int \rangle
        gmail 2010-01-01 22
#> 1 US
#> ...
#> 10 US
         gmail 2010-10-01
                              27
                                      1
#> # ... with 39,590 more rows
# export_score ------
export_score(object = 1, control = 1)
#> # A tibble: 23,760 x 8
#>
   location keyword date
                             score_obs score_sad score_trd control object
#>
    <chr> <chr> <chr> <date> <dbl> <dbl> <dbl> <int> <int>
#> 1 US
         coca cola 2010-01-01 0.00362
                                        0.00381
                                                0.00548
                                                           1
                                                                1
#> ...
        coca cola 2010-10-01 0.00347 0.00365
#> 10 US
                                                0.00389
                                                           1
#> # ... with 23,750 more rows
# export_doi and purrr interaction ------
purrr::map_dfr(c("coca cola", "microsoft"), export_doi, control = 1, type = "obs")
#> # A tibble: 240 x 9
#>
    keyword date
                      type
                               qini hhi entropy control object locations
                     <chr>
                               <\!db\,l> <\!db\,l> <\!db\,l> <\!int> <\!int> <\!chr>
#>
     <chr>
             <date>
#> 1 coca cola 2010-01-01 score_obs 0.397 0.874 -0.938
                                                  1
                                                        1 countries
#> 10 coca cola 2010-10-01 score obs 0.574 0.968 -0.303 1 1 countries
#> # ... with 230 more rows
```

The export functions from globaltrends also allow direct interaction with dplyr or other packages for further analysis.

```
# export and dplyr interaction ------
library(dplyr)
export_doi(object = 1, control = 1, type = "obs") %>%
```

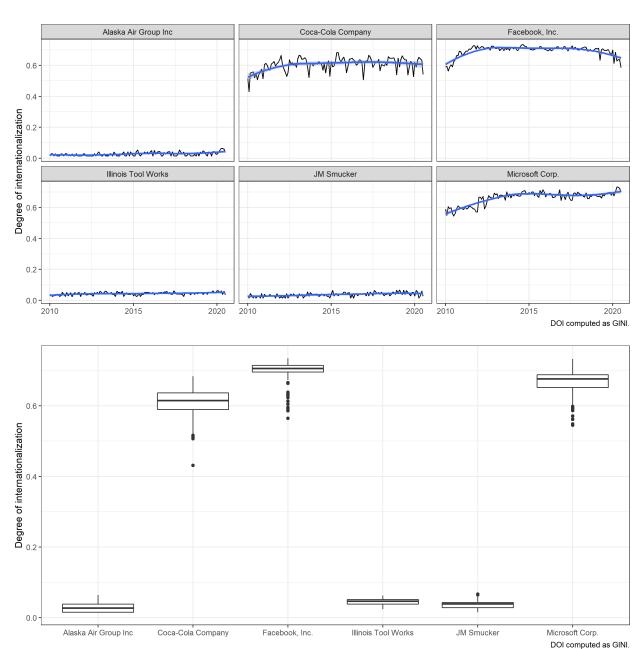
Exports from globaltrends also serve as input for plot functions implemented in the package. The function plot\_score uses the output from export\_score as input and shows the locations with the highest search scores for a given object keyword. The function uses only the first keyword in the dataset and averages the search scores for the input dataset – we therefore suggest filtering the output from export\_score to a specific period. The plot shows that Coca-Cola has high search scores across Latin America and India.

```
# plot_score ------
library(dplyr)
export_score(keyword = "coca cola", control = 1) %>%
  filter(lubridate::year(date) == 2019) %>%
  plot_score()
```



The functions plot\_voi\_ts, plot\_doi\_ts, plot\_voi\_box, and plot\_doi\_box use output from export\_voi and export\_doi, respectively. The two time series plots plot\_voi\_ts and plot\_doi\_ts show how volume and degree of internationalization for objects of interest develops over time. The functions plot\_voi\_box and plot\_doi\_box generate boxplots of volume and degree of internationalization distribution. The four plots below compare volume and degree of internationalization for the six companies in our sample. At first glance, we see that Coca-Cola, Facebook, and Microsoft have higher degrees of internationalization than Alaska Air Group, Illinois Tool Works, and J.M. Smucker. It seems as if the degree of internationalization of Facebook and Microsoft increased slightly from 2010 to 2015. Although the overall trend remains stable, Coca-Cola shows greater within-time series variation than the other companies.

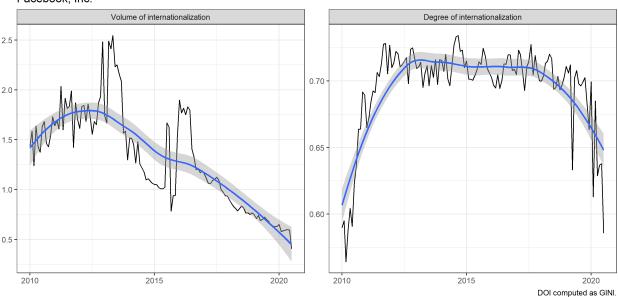
```
# plot_doi_ts and plot_doi_box ------
data <- purrr::map_dfr(1:2, export_doi, keyword = NULL, control = 1, type = "obs")
plot_doi_ts(data_doi = data)
plot_doi_box(data_doi = data)</pre>
```



With the function plot\_voi\_doi, users can compare the volume of internationalization for an object of interest to its degree of internationalization. Like plot\_score, the function uses only the first keyword in a dataset, filtering might be necessary. In the plot below, we compare Facebook's volume of internationalization to its degree of internationalization. While volume of internationalization indicates the level of global search scores, degree of internationalization relates to the global distribution of search scores. We see that Facebook's volume of internationalization constantly decreased after its peak in 2013. At the same time, we observe that its degree of internationalization grew from 2010 before peaking in 2013.

```
# plot_voi_doi -----
out_voi <- export_voi(keyword = "facebook", type = "obs")
out_doi <- export_doi(keyword = "facebook", object = 1, type = "obs")
plot_voi_doi(data_voi = out_voi, data_doi = out_doi)</pre>
```

#### Facebook, Inc.



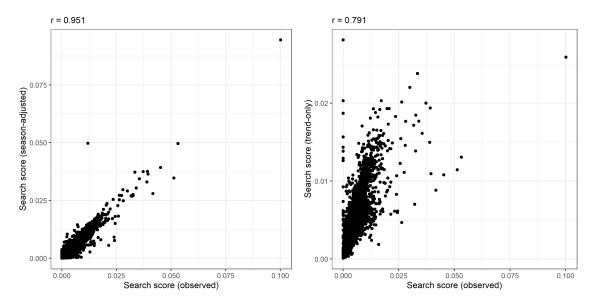
## Additional options

The globaltrends package offers several options that allow robustness checks and adjustments for default computations. Users can compute global trend dispersion based on different types of time series, use other measures than the inverted Gini-coefficient, or change the set of locations.

### Time series adjustments

The computation of search scores in the globaltrends package compares a time series of search volumes for object keywords to the time series of search volumes for control keywords. Noise and seasonality in search volume time series could affect the resulting search scores. The globaltrends package offers two time series adjustments as robustness checks. In the data\_score table, column score\_obs refers to values without adjustment. Column score\_trd uses the underlying time series' trend for computation.

Column score\_sad corrects the time series for seasonal patterns. In general, outcomes for all three types of time series are similar. Column score\_trd applies the greatest smoothing, while score\_sad reduces some noise.

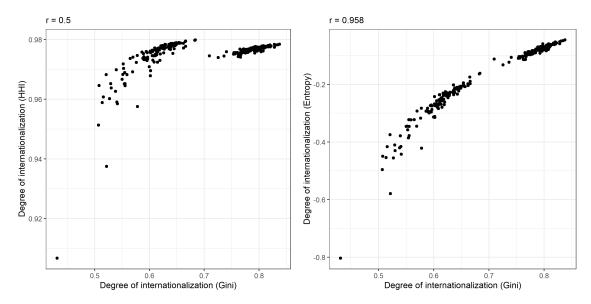


The export\_doi, plot\_voi\_ts, plot\_doi\_ts, plot\_voi\_box, plot\_doi\_box, and plot\_voi\_doi functions allow filtering for the type of time series through the type input.

```
# adapt export and plot options -----
export_doi(keyword, type = "obs")
plot_ts(data_doi, type = "sad")
plot_box(data_doi, type = "trd")
plot_trend(data_doi, data_global, type = "obs")
```

### Alternative dispersion measures

The globaltrends package computes degree of internationalization based on the across-location distribution of search scores. By default, the package uses an inverted Gini-coefficient. In addition, the package provides inverted Herfindahl index and inverted Entropy as robustness checks. In general, outcomes for all three dispersion measures are similar.



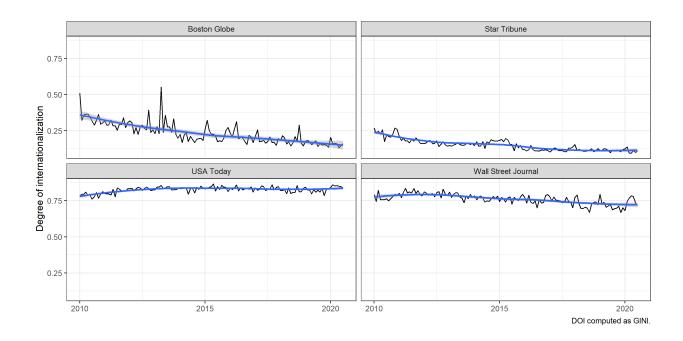
The export\_doi, plot\_doi\_ts, plot\_doi\_box, and plot\_voi\_doi functions allow filtering for the type of dispersion measures through the measure input.

```
# adapt export and plot options ------
export_doi(keyword, measure = "gini")
plot_ts(data_doi, measure = "hhi")
plot_box(data_doi, measure = "entropy")
plot_trend(data_doi, data_global, measure = "gini")
```

### Alternative sets of locations

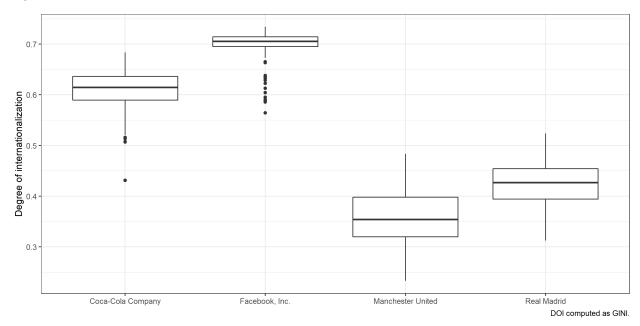
By default, globaltrends makes all downloads and computations for the *countries* set of locations. The *countries* set covers all countries that generated at least 0.1% of world GDP in 2018. By changing the input locations to *us\_states*, the package uses US states and Washington DC as basis for downloads and computations instead. Apart from compute\_doi, all functions use either *countries* or *us\_states* as inputs for locations. The function start\_db exports these vectors of ISO2 codes to the global environment. Function compute\_doi, however does not directly refer to these objects, but to their names: locations = "countries" or locations = "us\_states". Using state or district level locations allows users to analyze within-country dispersion of firms.

```
# change locations -----
download_control(control = 1, locations = us_states)
download_object(object = list(1,2), locations = us_states)
download_mapping(control = 1, object = 2, locations = us_states)
compute_score(control = 1, object = 2, locations = us_states)
compute_doi(control = 1, object = list(1,2), locations = "us_states")
```



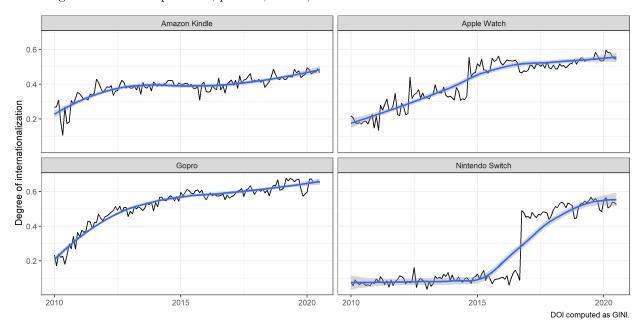
# Further applications

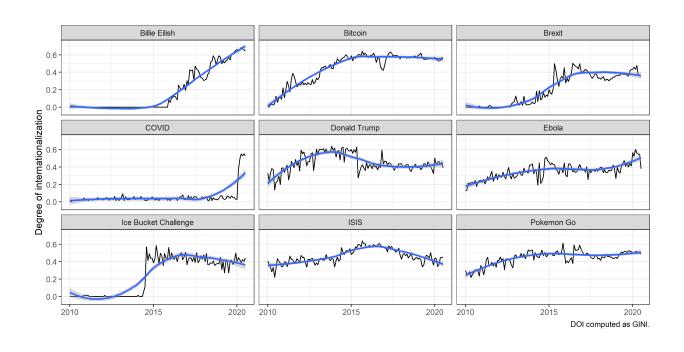
To measure degree of internationalization, globaltrends offers a wide array of empirical possibilities. It allows researchers to compare degree of internationalization for various organizations on a unified scale (e.g. Coca-Cola Company, Facebook Inc., Real Madrid, and Manchester United). In addition, the time-series nature of Google Trends allows for historical analysis of internationalization patterns and speed within organizations.

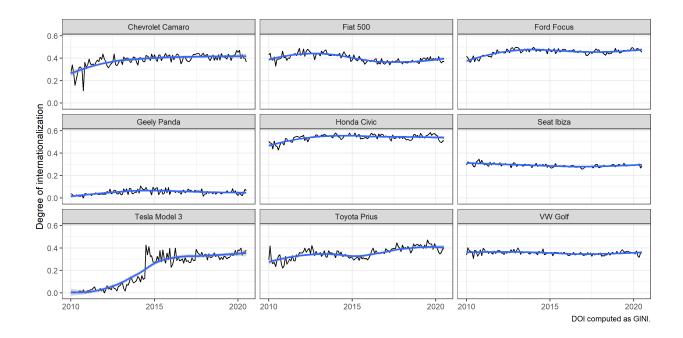


The enormous detail of the data opens additional applications in research that are impossible with traditional measures of internationalization. For instance, using globaltrends on a subnational level (e.g. locations = us\_states) allows researchers to study proliferation within a country and, for example, to trace a particular

market entry. In addition, globaltrends offers applications beyond corporate internationalization, such as data on global interest in products, persons, events, fads or scandals.







# References

- Castelnuovo, E. & Tran, T. D. 2017. Google It Up! A Google Trends-based Uncertainty index for the United States and Australia. Economics Letters, 161: 149-153.
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