

EXPERIENCE

- Lyft**
- May 2022 - Present Product Designer
- Lead design initiatives focused on the safety and help experience for Lyft riders, drivers, and support agents.
 - Influenced feature-level design direction through design quality and rationale.
- Oracle**
- Jan - May 2022 Senior User Experience Designer
Jun 2019 - Jan 2022 User Experience Designer
- Delivered end-to-end responsive design across 7 key products for Core HR and Talent Management in the *Human Capital Management* (HCM) space.
 - Collaborated with product management, user research, technical writing, engineering and visual design teams on building emotionally rewarding experiences. Work presented to senior leadership.
 - Built flexible, scalable and responsive design components and patterns that make up the brand new next-generation "Redwood" design system.
 - Participated in design candidate interviewing and represented team at public event.
- Samsung Research America, Digital Health Lab**
- Jun - Aug 2018 Product Design Intern
- Developed and enhanced a B2B health management platform improving relationships between patients, caregivers and clinicians, in partnership with external healthcare providers.
 - Conducted user research and identified use cases from interviews and focus groups.
 - Worked in a design team of 5 on feature generation, conceptual design and high-fidelity prototypes across desktop, mobile and wearable device.

EDUCATION

- University of Michigan - School of Information**
- 2017 - 2019 M.S. in Information - Human Computer Interaction
- UMSI Merit Scholarship Recipient, GPA: 3.95/4.00
- University of Richmond**
- 2013 - 2017 B.S. in Psychology & Mathematics
- Design fellow at the Center for Teaching, Learning, and Technology
 - Psychology research assistant, Poster Award Finalist at the SSSP Conference 2016

SKILLS

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| UX Design | Wireframing, Prototyping, Personas, Storytelling, Interaction Design, Motion Design |
| User Research | Interviews, Affinity Diagramming, Surveys, Competitive Analysis, Usability Testing |
| Design Tools | Figma, Sketch, Keynote, InVision, Framer X, Zeplin, Adobe Photoshop, Adobe Illustrator |
| Languages | HTML/CSS, Javascript, Python, Java |