

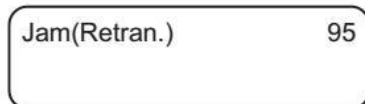
- (4) Turn the card feed roller shaft in the anti-clockwise direction, while checking the position of the card.



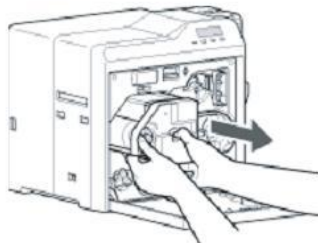
- The card is discharged from the card outlet.

- (5) Restore the jog dial to its original position, and install the retransfer film cassette.
- (6) Close the printer door, and turn on the power.

#### 5.1.7 Jam(Retrans.) 95



- Card jam near the retransfer heating roller.
- Remove the jammed card.
- (1) Open the printer door.
- A [Please Remove Jam Card!] or [Please Close Door] message appears.
- (2) Pull out the retransfer film cassette.



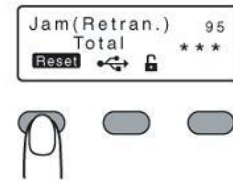
##### Cautions:

- The card may be adhered to the retransfer film. Pull out the retransfer film while taking care not to jam it.
  - If a [Please Close Door] message is displayed, the retransfer film is stuck and the retransfer film cassette cannot be removed.
- In this case, close the printer door before pulling out the retransfer film cassette.

- (3) Remove the jammed card.
- There is an explanation in each symptom.
- If the card is adhered to the retransfer film.
  - If the card is inside the printer unit.
  - If the card is caught in the card feed roller to the right of the retransfer heating roller.
  - If the card is caught in the card feed roller to the left of the retransfer heating roller.
- (4) Install the retransfer film cassette, and close the printer door.

- (5) Press [RESET] .

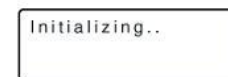
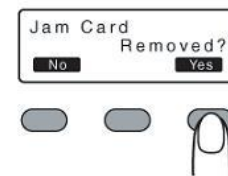
- A [Jam Card Removed?] message appears.



- (6) Press [Yes] .

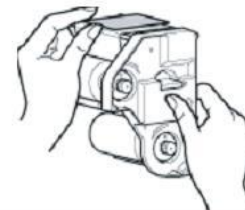
##### Cautions:

- Initializing the printer without first removing the card will cause the printer to malfunction. Be sure to remove the card then press [Yes].
- An [Initializing..] message appears, and initialization of the printer starts.



#### 5.1.7.1 If the card is adhered to the retransfer film

- Remove the jammed card with a hand.



##### Cautions:

- The card may be very hot. Be careful not to burn your fingers when removing the card.

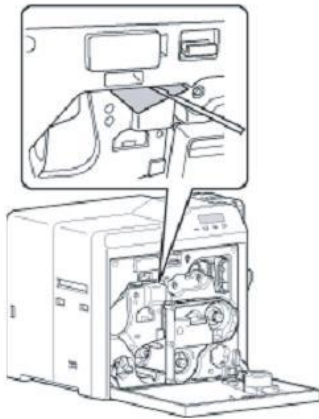
Go to step 4 of 5.1.7.

#### 5.1.7.2 If the card is inside the printer unit

- If the card is not drawn into the card feed roller and is left inside the printer, use the tweezers (supplied) to remove the card.
- (1) Turn off the power.
  - (2) Check the position of the card that is left inside the printer.



- (3) Pick up the card using the tip of the card Pickup. (supplied)
  - Be careful not to drop the card inside the printer.
- (4) Pull out the card slowly.



#### Cautions:

- The card may be very hot. Be careful not to burn your fingers when removing the card.

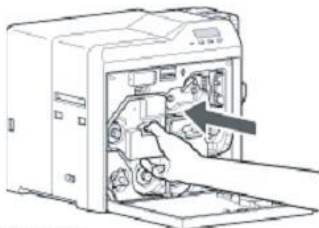
#### Memo:

Example of how to pick up the card



- Pick up the card by following the diagram above.

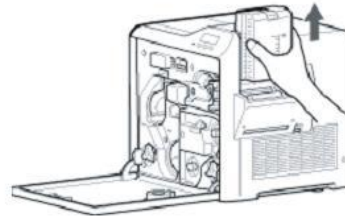
- (5) Install the retransfer film cassette, and close the printer door.



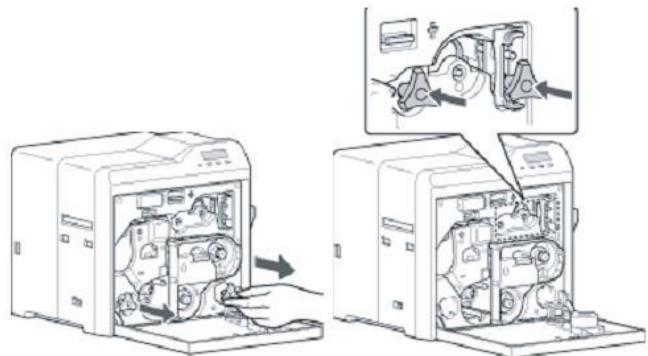
- (6) Turn on the power.  
Go to step 5 of 5.1.7.

#### 5.1.7.3 If the card is caught in the card feed roller to the right of the retransfer heating roller

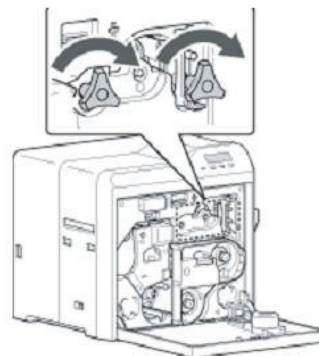
- (1) Turn off the power, and detach the card hopper.



- (2) Check the position of the card.
- (3) Attach the jog dial to the card feed roller shaft and cleaning roller shaft.



- (4) Turn the card feed roller shaft and cleaning roller shaft in the clockwise direction, while checking the position of the card.

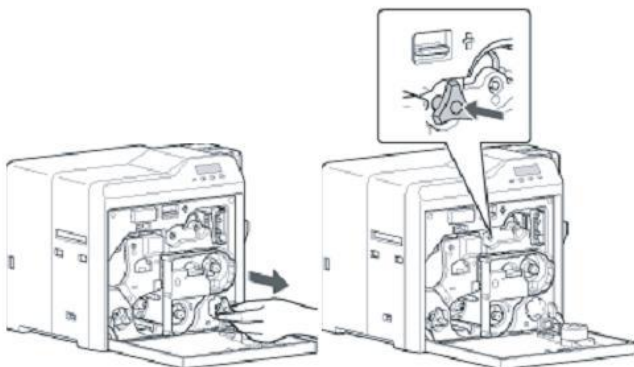


- Remove the card after it is discharged from the card load slot.  
(For single-sided printers, the card is discharged from the NG card outlet.)

- (5) Restore the jog dial to its original position, and install the card hopper.
- (6) Install the retransfer film cassette, and close the printer door.
- (7) Turn on the power.  
Go to step 5 of 5.1.7.

#### 5.1.7.4 If the card is caught in the card feed roller to the left of the retransfer heating roller

- (1) Turn off the power.
- (2) Check the position of the card.
- (3) Attach the jog dial to the card feed roller shaft.



- (4) Turn the card feed roller shaft in the anti-clockwise direction, while checking the position of the card.



- The card is discharged from the card outlet.
- (5) Restore the jog dial to its original position.
  - (6) Install the retransfer film cassette, and close the printer door.
  - (7) Turn on the power.
- Go to step 5 of 5.1.7.

#### 5.1.8 Film Search A1

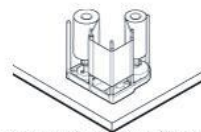
Film Serch

A1

- Retransfer film is broken.  
Repair the retransfer film.

##### Cautions:

- If the security lock is on, deactivate it. After work is complete, activate the security lock again.
- Stand the cassette on a flat surface as illustrated in the diagram.  
Avoid doing so on the floor as dust attached to it may cause printing errors.



- Do not touch the retransfer face (the side that faces outward when installed) with your hand. Touching it may cause printing errors. Put on the supplied gloves when handling the retransfer film.
- The cassette is heavy when the retransfer film is loaded. To prevent the cassette from dropping during handling, make sure to hold it with both hands.
- When installing a used retransfer film, align the unused side of the film with the arrow indicated on the label of the cassette. Improper alignment may result in errors, or the print may turn out light.
- Do not perform any work on the printer door. Do not place heavy objects or apply load on the printer. Doing so may damage it.
- During replacement, clean the four bobbin holders on the printer. If burrs produced by friction with the bobbins are attached to the bobbin holders, they may fall onto the card, ink ribbon, or retransfer film, causing printing errors.

- (1) Open the printer door.



- (2) Press and hold down the cassette button, and remove the retransfer film cassette. (on the left)



- (3) Cut away the broken portion, and attach the unused portion at the supply side to the other end at the take-up side using an adhesive tape, while making sure that the joint surface is even.

##### Cautions:

- Do not discard the used retransfer film at the take-up side.