

Frequently Asked Questions

1	Which are the PTEC Locations & what is the expected headcount in each?
Ans.	<p>Trivandrum & Pune with 750 people each</p> <p>PTEC Location in Trivandrum: https://www.downtownvm.com/</p> <p>PTEC Location in Pune: 6 & 7th Floor, Wing and Wing 2, Block-1, International Tech Park Pune Kharadi (ITPPK) Grant Road Kharadi, Pune 411014</p>
2	What are the PTEC offer letter timelines?
Ans.	PTEC offers will be rolled out by mid of July and the transfer will happen by first week of August
3	What will be the eligibility to get PTEC offer?
Ans.	Everyone in the account at offshore will get the offer except those who are in contract with UST
4	What will be Employee type with Equifax, if I accept the offer?
Ans.	The employee type with Equifax will continue as CTE and will be FTE for PTEC. Once Equifax takes over PTEC, then existing employees will become FTEs for Equifax.
5	Will I continue to get existing UST benefits?
Ans.	Yes. All benefits provided by UST will be carry forwarded to PTEC. This includes Leaves, Medical Insurance, Stock Options, Provident Fund, Gratuity and referral bonus as well.
6	Can I join PTEC if I am currently on long leave/maternity leave during the offer period?
Ans.	Yes. You can join after resuming work
7	What are my options for Learnings and upskilling myself and utilize the certification vouchers in PTEC?
Ans.	All UST learning platforms will be extended to PTEC until Equifax takes over. Equifax learning framework (CLIMB) will be available to PTEC employees
8	Will the hybrid WFH policies for remote locations continue in PTEC?
Ans.	Hybrid WFH policies will continue as per the prevailing UST policies. For locations other than Trivandrum and Pune, people can work from home
9	Will I get Equifax onsite opportunities in PTEC?
Ans.	Yes, you can get nominated for Equifax onsite opportunities as UST does now. Additionally, PTEC employees will have the benefit of applying to onsite Equifax full time positions
10	What happens if one holds a valid visa now, or the visa is in progress?
Ans.	You will be considered for onsite opportunities as per business needs
11	What will be my status if I travel to an onsite location from PTEC?
Ans.	There will be onsite positions opened for Equifax employees. PTEC employees can apply for these positions. If selected for this position, you will become an Equifax employee and travel abroad with that status.

	For all other onsite travel in existing UST model, you will be transferred to UST onsite.
12	What will be the salary revision cycle in PTEC?
Ans.	Same as UST, it will be based on service anniversary
13	Will anybody miss the 2022 Anniversary Revisions and Variable Pay?
Ans.	No. All of the 2022 Anniversary revisions will be considered as part of the PTEC offer. 2022-H1 VP will be based on the UST VP policy
14	Do I need to return the UST joining bonus/retention bonus if I join PTEC?
Ans.	You don't need to return it back since PTEC is a UST entity and the lock-in period will continue with PTEC.
15	What will be the promotion & progression cycle in PTEC?
Ans.	It will as same as UST
16	What happens to my existing UST assets?
	Your current assets need to be returned and a PTEC laptop will be issued
17	When I leave PTEC will my experience letter covers my tenure in UST too?
	Yes. You can get experience letter for the tenure with UST and PTEC, when you leave PTEC
18	What is the plan to brand PTEC?
	Equifax and UST is coming up with co-branding for PTEC in public media and news
19	What if I don't accept the PTEC offer?
	You will continue to work on the current project till the end of the project or position so that the transformation journey is not interrupted
20	Can I return to UST after joining PTEC?
	For people who accept the offer in July first week, there will be a 1-year flexible period where the person can return from PTEC to UST. This would require proper justification and tasks hand-over. After 1 year, rejoining UST would follow the lateral hiring process of UST
21	What if my work location is not Trivandrum or Pune and I am forced to relocate to one of those PTEC centers?
	You can consider joining back UST without going through the lateral hiring process. Post PTEC transfer to Equifax, this would be subject to normal hiring process of UST
22	Where can I find more information about PTEC?
	Equifax Central - PTEC Home page
23	Who can I reach out for more information?
	Email your questions to EFX_UST_PTEC_TRANSFER@UST.com