

Shree Newas Sapkota
0409319264
shree_newas@hotmail.com
Kilonrinne 10, 02610
Espoo

Personal Profile

First year Engineering student in Information Technology with good communication and problem solving skills looking for a career as Customer Service Representative.

Education

- | | |
|----------------|--|
| 2018 – running | Metropolia University of Applied Sciences
Bachelors of Engineering (IT) |
| 2011 – 2015 | Diaconia University of Applied Sciences
Bachelors of Social Services
This degree enabled me to gain problem-solving skills with effective communication. |

Working skills in a diverse environment

- Participated in a 3 months of internship program in a remote area of Swaziland with local people and other local stakeholders
- Received a degree in Finland and worked with children, physically disadvantaged people and other projects in Finland
- Worked in education sector and a NGO in Nepal targeting communities

Problem-solving skills

- Organized an agricultural training program in an accessible place. Trainees were not happy about venue of the training program during my internship in Swaziland. I proposed a nearby place, which was then confirmed by the board.
- Arranged an immediate help to a woman without a cellphone who was hurt and was unable to walk by calling 112.

Effective Communication skills

- Carried out verbal interviews during my internship program in Swaziland.

- Led a group of 7 students to a tour of Cape Town by arranging tickets and accommodation.
- Worked in Finnish Red Cross as fundraiser.

Work experience

- Finnish Red Cross, March 2017- Dec. 2017
Fundraiser (part-time)
Negotiated with people to donate for Finnish Red Cross
- English International School of Tampere, Jan. 2016 – Aug. 2016
Assistant teacher (full-time)
Worked with children aged 2-4

Additional Skills

- IT skills- Proficient in Microsoft Office, video editing (iMovie)
- Excellent written and spoken English
- Intermediate written and spoken Finnish
- Full, clean driving license
- Carry Hygiene pass and basic First Aid Course

Achievements

Bachelor Thesis (2015)

International Exchange: an aperture to community development and self discover

References

Available on request