### ALICE FAYAD

Travel Agent

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Website: alice-fayad

# **Professional Summary**

Motivated and detail-oriented aspiring Travel Agent with proven experience in event planning and customer service. Skilled at creating itineraries, managing schedules, and providing personalized travel support. Passionate about delivering seamless and memorable travel experiences to clients.

# **Experience**

Owner – Nishan Events | Damascus, Syria | 2021–2025

- Coordinated events, managed budgets, and communicated with clients/vendors.
- Gained strong organizational and planning skills transferable to travel itinerary design.

Special Needs Teacher - Lotus Buds Institute | Damascus, Syria | 2023-2024

- Developed individualized plans and maintained communication with families.
- Strengthened interpersonal and problem-solving skills essential for client service.

#### Education

Diploma in Travel and Tourism - Ramak Group, Lebanon - 2025

B.Sc. in Special Education - University of Damascus, Syria - 2024

#### Skills

- Travel booking & itinerary creation
- Strong interpersonal and communication skills

- Time management & organizational abilities
- Customer service-oriented mindset
- Quick learner, adaptable to new tools and platforms
- Languages: Arabic (Native), English (Fluent)