

# Habib Ullah

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LinkedIn: [/habib-u-habibi](#) | Portfolio: <https://hhabibi.bio/>

## Objective:

Results-driven IT Technician with extensive expertise in hardware break and fix support, installation, maintenance, and technical troubleshooting. Eager to contribute my technical skills and hands-on experience to Fujitsu's IT Field Engineering team, aligning with the company's commitment to innovation and excellence.

## Skills:

- Quality Assurance during Laptop Unboxing
- Configuration and Imaging Consistency
- Hardware and Software Testing
- End-User Assistance and Training
- Hardware Break and Fix Support
- Asset Management and Documentation
- Adherence to Security and Compliance
- End-of-Life (EOL) Device Management
- Installation and Maintenance
- Basic Diagnostics and Module Replacement
- IT Service Management and Customer Support
- Strong Problem-Solving Abilities

## Education:

Certificate, Cybersecurity – Monash University, Melbourne, Australia, August 2023 [Link](#)

Bachelor of Science, Computer Science – NewPorts Institute Karachi, Pakistan

## Projects:

### Web Application Security Enhancement | <https://hhabibi.bio>

- **Summary:** Conceptualized and hosted a web application for portfolio purposes
- **Role:** Sole author
- **Tools:** VS Code, Docker Container, Azure web app, Azure Front Door, and configured Web Application Firewall (WAF)

### Exploit Vulnerabilities in Rekal Corporation's | [Link to Project](#)

- **Summary:** Conducted a penetration test by attacking a fictional organisation's web application, Linux servers, and Windows servers.
- **Role:** Contributed as part of a group and authored comprehensive reports
- **Tools:** Metasploit, Wireshark, BeEF, Nmap, Nessus, Burp Suite, John the Ripper, Kali Linux, Windows Server 2019, and Windows 10

### Security Operation Centre (SOC) Analyst at VSI (Virtual Space Industries) | [Link to Project](#)

- **Summary:** Served as a SOC analyst, crafting a custom security monitoring environment and evaluating it against simulated attacks.
- **Role:** Contributed as part of a group and authored comprehensive reports
- **Tools:** Splunk Enterprise Edition

### Phishing Awareness Initiative | [Link to Project](#)

- **Summary:** Developed a website for phishing awareness campaigns
- **Role:** Solely wrote the project.
- **Tools:** ngrok, Apache Web Server, VS Code, PHP, HTML, CSS

## Experience:

IT Technician/Procurement, **Bright Zone Int LLC, Melbourne, Australia**, Aug 2018- Sep 2023

## Achievements:

- **Hardware Break and Fix Support:** Provided hardware break and fix support for IT equipment and mobile phones.
- **Hardware Troubleshooting:** Troubleshoot hardware issues, ensuring equipment is functioning correctly.
- **Installation and Maintenance:** Performed IT systems and peripheral devices installation and maintenance.
- **Supplier Relationship Management:** Established robust and efficient supplier relationships, ensuring a consistent supply chain to Dubai.
- **Logistics and Shipping:** Coordinated product transportation to Dubai, ensuring on-time delivery and customer satisfaction. [Link](#).

**Founder, Royal Sports City, Quetta, Pakistan, Feb 2015- Jun 2018**

## Achievements:

- **Comprehensive Project Leadership:** Initiated and managed the "Say no to Drugs" youth sports promotion project, including constructing the "Royal Sports City" indoor playground.
- **Event Coordination:** Collaborated with local officials to organise 50+ sports events, fostering community engagement and youth participation.
- **Community Engagement:** Promoted sports as a positive alternative and created accessible facilities for a drug-free, active lifestyle among youth. [Link](#).

**Information Technology Specialist, UNDP/DIAG, Kabul, Afghanistan, Sep 2009 - May 2014**

- **Provided Desktop Support:**
  - Offered primary support for desktop environments.
  - Resolved escalated issues promptly, ensuring minimal disruption.
- **Managed Server Infrastructure:**
  - Administered Windows Server OS.
  - Oversaw Microsoft solutions like Office Suite, Exchange, and backups.
- **Optimised Infrastructure and Security:**
  - Ensured security applications and infrastructure were up-to-date and functional.
  - Troubleshoot various Windows and MS Office issues.
  - Assisted in IT documentation, design, and policy implementation.

## Additional Experience:

**Database Administrator, World Bank/NSP, Kabul, Afghanistan, Dec 2007 - Sept 2009** [Link](#)

- **Web App Development:** Led the development of a web app for the Afghan National Solidarity Programme (NSP), Ministry of Rural Rehabilitation and Development (MRRD), improving CDC operations.
- **Expansion and Integration:** Integrated 18 new CDC offices, expanding NSP's reach
- **Effective Project Management:** Coordinated teams for on-time project delivery.

**Information Technology Developer, UNDP/IEC, Kabul, Afghanistan, [Link](#)**

Mar 2006 - Nov 2007 (1 year nine months)

- **Database Development:** Designed a robust voter registration database system at the Independent Election Commission (IEC), ensuring data integrity, security, and accessibility.
- **Website Expertise:** Managed the IEC website, delivering a user-friendly interface and real-time updates.

**References** are available upon request.