NOTE: Instructions are included in red italics. Please delete all instructions before printing out your final plan.

[Company Logo]

(if applicable)

[Company Name] BUSINESS PLAN [Current Month], [Year]

[Name]
[Title]
[Company Name]
[Address 1]
[Address 2]
[City, State Zip]
Tel: []
Fax: []
Email: []

CONFIDENTIAL

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I. Executive Summary

SUGGESTION: Complete your Executive Summary LAST. It is easier to do once the other sections of your plan are done.

Business Overview

Start with a CONCISE one to two line explanation of your business such as:

- We are an organic restaurant located in Miami, FL
- We operate a social networking website for working mothers
- We are a software development company that enables individuals to more efficiently complete their taxes

If you need help doing this, try one or more of the following exercises:

[Company Name]	(what you do, e.g., helps, provides, sells,
manufactures, etc.)	(what you do, e.g., helps, provides, sells, _ (what you offer, etc., food, services, software, customers are, e.g., teenagers, new parents,
etc.) to (wno your	customers are, e.g., teenagers, new parents,
	nefits (list benefits, e.g.,
faster, more reliable, lower cost).	
OR	
Do you know how	(insert problem e.g. it's hard to stay on a
diet) what our company does is	(insert problem, e.g., it's hard to stay on a (insert your solution, e.g., helps
people stay on diet by doing this and that	(e.pe
proprie and are my denig and area area,	•
OR	
We are like (well	known company that is similar to yours) except are different/better). (e.g., We are like
that we (how you	are different/better). (e.g., We are like
Domino's Pizza except that we use highe	r quality ingredients which make our products
taste better than theirs).	
Success Factors	
[Company Name] is uniquely qualified to	succeed due to the following reasons:
List as many reasons you can think of red	garding why your company will succeed. Below
	ose from. Add specific examples to the bullets
that work for your business, and delete or	
and them for your business, and dolote or	iso that are not relevant.
 Products and/or Services: Our Products 	oducts and/or Services are superior to our
competitors because	·
compeniors because	

positions us for future success.

Financial Plan

Below is an overview of our expected financial performance over the next five years:

To achieve these projections, we need to raise \$_____ in financing.

Figure 1: Annual Financial Summary

	FY 1	FY 2	FY 3	FY 4	FY 5
Revenues	\$647,200	\$788,400	\$960,600	\$1,170,400	\$1,426,200
Direct Expenses	\$129,400	\$157,700	\$192,100	\$234,100	\$285,300
Gross Profit	\$517,800	\$630,700	\$768,500	\$936,300	\$1,140,900
Gross Profit (%)	80.0%	80.0%	80.0%	80.0%	80.0%
Other Expenses	\$340,800	\$354,320	\$372,978	\$390,807	\$409,577
EBITDA	\$177,000	\$276,380	\$395,522	\$545,493	\$731,323
Depreciation	\$5,200	\$5,200	\$5,200	\$5,200	\$4,200
Amortization	\$0	\$0	\$0	\$0	\$0
Preliminary Exp Written off	\$0	\$0	\$0	\$0	\$0
Interest Expense	\$9,600	\$9,600	\$9,600	\$9,700	\$9,700
Income Tax Expense	\$56,800	\$91,500	\$133,200	\$185,700	\$251,100
Net Income	\$105,400	\$170,080	\$247,522	\$344,893	\$466,323

II. Company Overview

Below is a snapshot of [Company Name] since its inception:

Below are several variables. For the relevant variables, add the details for your company (e.g., C-Corporation). Delete those that are not relevant.

•	Date of formation:
•	Legal structure (LLC vs. C-Corp., etc.):
•	Office location(s):
•	Business stage (start-up vs. undergoing R&D vs. serving customers, etc.):
•	Prior funding rounds were received (amount/date):
•	Products and services were launched (names/dates):
•	Revenue milestones were reached (e.g., date when sales surpassed \$X):
•	Key partnerships were executed (names/dates):
•	Key customer contracts were secured (names/dates):
•	Key employees were hired (names/dates):
•	Other key events:

III. Industry Analysis

Market Overview

The market in which [Company Name] is operating can be characterized by the following:

You can easily find the following information in one of two ways:

- 1. Find an association in your industry (go to a search engine and type in "[your industry name] association" (e.g., "restaurant association"), find your association and then search the association's website for research they've conducted on your industry.
- 2. Go to a search engine and type in "[your industry name] market size" (e.g., "restaurant industry market size"), and review the results.

For example, the following statistics were taken from the National Restaurant Association's website:

- Restaurant Market
- Sales: \$580 billion
- Locations: 945,000
- Employees: 12.7 million one of the largest private-sector employers
- Restaurant-industry share of the food dollar: 49%
- \$1.6 billion: Restaurant-industry sales on a typical day.
- \$2,698: Average household expenditure for food away from home in 2008.
- 73 percent of adults say they try to eat healthier now at restaurants than they did two years ago.
- Etc.

•	Industry Sales (\$):
•	Industry Sales (units):
•	Other Key Statistics:
_	

•	Market trend 1 (e.g., growth/decline):
•	Market trend 2 (e.g., changing customer needs):
Rele	vant Market Size
	levant market size is the annual revenue that our company could attain if we I 100% market share.
Our re	levant market size is calculated as follows:
1.	Number of customers who might be interested in purchasing our products and/or services each year?
2.	Amount these customers might be willing to spend, on an annual basis, on our products and/or services? \$
3.	Our relevant market size (#1 X #2):

As the analysis shows, our relevant market is large enough for our company to enjoy considerable success.

IV. Customer Analysis

Below is a description of who our target customers are, and their core needs.

Target Customers

Below is a profile of our target customers:

Below are several demographic (e.g., age) and psychographic (e.g., values) variables. For the relevant variables, add the details for your target customers (e.g., age 18-24). Delete those that are not relevant.

•	Age:
	Income:
	Gender:
	Location:
	Marital status:
	Family size:
	Occupation:
	Language:
	Education:
	Values/Beliefs:
	Activities & Interests:
•	Business size:

Below is a snapshot of the size of our target customer market:

To find this information, go to http://www.zipskinny.com/ (for demographic statistics by zip code) and/or http://www.bls.gov (for number of businesses fitting your target customer profile).

Customer Needs

Below is a profile of the needs that our target customers have:

Here you will specify why customers want or need your products and/or services. Below are several examples and customer need areas. For the relevant areas, modify to detail the needs of your customers (e.g., customers want products that work faster). Feel free to add to or delete from these customer needs.

•	Speed:
•	
•	Location:
	Reliability:
	Comfort:
	Price:
	Value:
	Customer Service:
	Convenience:
•	Ease of use:
•	Other:

V. Competitive Analysis

The following is an overview of [Company Name's] competitors.

Notes for completing this section of your business plan:

- Any company or action that serves your customer's needs is a competitor to you
- There are Direct and Indirect competitors. Here are examples for a pizza shop:
 - Direct competitors (fills customer need with same solution)
 - Other pizza shops
 - o Indirect competitors (fills customer need with different solution):
 - Other restaurants
 - Supermarkets selling frozen or ready-to-bake pizza

Direct Competitors

Complete the information for each of your direct competitors. Feel free to add to or delete fields as appropriate (e.g., if you don't know your competitors' revenues).

The following companies are our direct competitors.

Direct Competitor #1:	
Products/services offered:	
Price points:	
Revenues (# units sold/dollars generated):	
Location(s):	
Customer segments/geographies served:	
Competitor's key strengths:	
Competitor's key weaknesses:	
Direct Competitor #2:	
Products/services offered:	

Price points:
Revenues (# units sold/dollars generated):
• Location(s):
Customer segments/geographies served:
Competitor's key strengths:
Competitor's key weaknesses:
Direct Competitor #3:
Products/services offered:
Price points:
Revenues (# units sold/dollars generated):
• Location(s):
Customer segments/geographies served:
Competitor's key strengths:
Competitor's key weaknesses:
Indirect Competitors
Complete the information for each of your indirect competitors. Feel free to add to or delete fields as appropriate (e.g., if you don't know your competitors' revenues). You can delete the entire "Indirect Competitors" section if you don't feel it is relevant to your business.
The following companies are our indirect competitors.
Indirect Competitor #1:
Products/services offered:

 Price points:	
Customer segments/geographies served:	
Customer segments/geographies served:	
Competitor's key weaknesses:	
Indirect Competitor #2:	
Products/services offered:	
Price points:	
Revenues (# units sold/dollars generated):	
Location(s):	
Customer segments/geographies served:	
Competitor's key strengths:	
Competitor's key weaknesses:	
Competitive Advantages	
[Company name] is positioned to outperform competitors for the following reasons:	
Like in the Executive Summary, list as many reasons you can think of regarding why your company will succeed. Below are several examples/areas you can choose from. Add specific examples to the bullets that work for your business, and delete ones that are not relevant.	

Products and/or Services: Our Products and/or Services are superior to our

competitors because _____

•	Human Resources: Our management team has unique experience in the industry
	including
•	Location: Our location allows us to better serve customers because
•	Operational Systems: We have developed systems that enable us to provide
	high quality products/services at a lower cost. These systems include
•	Intellectual Property (IP): We have Intellectual Property that gives us an
	advantage over our competitors. Our IP includes
•	Customers: We are already serving key customers which our competitors are
	not. These customers include
•	Marketing: We have unique marketing skill sets that enable us to attract new
	customers at a low cost These skill sets include
•	Successes achieved to date: We have already accomplished the following which
	positions us for future success.

VI. Marketing Plan

Our marketing plan, included below, details our products and/or services, pricing and promotions plans.

Products, Services & Pricing

For each of your key products, complete the following fields:

,	Product/Service #1 Name:
	Product/Service description/features:
	Product/Service benefits:
	Product/Service price:
	Product/Service expected purchase frequency/quantity:
	Product/Service strengths:
	Product/Service weaknesses:
•	Product/Service #2 Name:
	Product/Service description/features:
	Product/Service benefits:
	Troduction bottome:
	Product/Service price:
	Product/Service price:

Promotions Plan

[Company Name] will use the following tactics to attract new customers:

For the tactics you do/will use, include relevant specifics (e.g., magazines you advertise in). Delete the tactics you do/will not use and add tactics that aren't included.

•	Blimps, Banners, and/or Billboards
•	Blogs, Podcasts, etc
•	Catalogs
•	Classified Ads
•	Contests
•	Coupons
•	Direct Mail
•	Door Hangers
•	Email Marketing
•	Event Marketing
•	Flyers
•	Gift Certificates
•	Networking
•	Newsletters
•	Newspaper/Magazine/Journal ads
•	Online Marketing
•	Partnerships/Joint Ventures
•	Postcards
•	Press Releases/PR
•	Radio Ads/TV Ads/Infomercials
•	Telemarketing
•	Trade Shows
•	Word of Mouth / Viral Marketing
•	Yellow Pages
•	Other:
•	Other:
•	Other:

Distribution Plan

If you operate a retail store and/or an online store, and your storefront is the only way in which customers can buy from you, delete this section. If not, complete the question below. Add or delete distribution methods as applicable and include any details (e.g., names of distributors or partners).

Customers can buy from us via the following methods:

•	Retail location:
•	
•	Direct mail catalog:
•	Distributors:
•	Other retailers:
•	Partners:
•	Other:
•	Other:

VII. Operations Plan

Our Operations Plan details:

- The key day-to-day processes that our business performs to serve our customers
- 2) The key business milestones that our company expects to accomplish as we grow

Key Operational Processes

The key day-to-day processes that our business performs to serve our customers are as follows:

Below are key operational functions that your business may need to fulfill. For functions that are relevant, leave them and add details (e.g., our manufacturing team produces our widgets; our customer service team ensures that all customer requests are handled). Delete operational functions that are not relevant to your business. Add relevant operational functions that are not included below.

•	Product Development:
•	Sales:
•	Marketing:
•	Finance:
•	Customer Service:
•	Manufacturing:
•	
•	A
•	Human Resources:
•	Legal:
•	Purchasing:
•	Other:
•	Other:
•	Other:

Milestones

The key business milestones that our company expects to accomplish as we grow include the following:

In this section, you need to list the key milestones that you hope to achieve in the future and the target dates for achieving them. Sample milestones include:

- New products and services introductions
- Store opening date
- Revenue milestones (date when sales exceed \$50K, when sales exceed \$100K, etc.)
- Key partnerships executed
- Key customer contracts secured
- Key financial events (future funding rounds, IPO, etc.)
- Key employee hires

Include 1-3 accomplishments per date.

I. To Be Completed By: Accomplishments:	(include day, month, quarter <u>and/or</u> year)
Accomplishment #1:	
Accomplishment #2:	
Accomplishment #3:	
II. To Be Completed By: Accomplishments:	(include day, month, quarter <u>and/or</u> year)
Accomplishment #1:	
Accomplishment #2:	
Accomplishment #3:	
III. To Be Completed By: year) Accomplishments:	(include day, month, quarter <u>and/or</u>
Accomplishment #1:	
Accomplishment #2:	

Accomplishment #3:	
IV. To Be Completed By: year) Accomplishments:	(include day, month, quarter <u>and/or</u>
Accomplishment #1:	
Accomplishment #2:	
Accomplishment #3:	
V. To Be Completed By: Accomplishments:	(include day, month, quarter <u>and/or</u> year)
Accomplishment #1:	
Accomplishment #2:	
Accomplishment #3:	

VIII. Management Team

Our management team has the experience and expertise to successfully execute on our business plan.

Management Team Members

For each key person on your current team, including yourself, complete the information below. Delete educational background if not relevant (e.g., if not college degree or higher).

• N	ame:
•	Title:
•	Key Functional Areas Covered:
•	Past positions, successes and/or unique qualities:
•	Educational background:
• N	ame:
•	Title:
•	Key Functional Areas Covered:
•	Past positions, successes and/or unique qualities:
•	Educational background:
• N	ame:
•	Title:
•	Key Functional Areas Covered:
•	Past positions, successes and/or unique qualities:
•	Educational background:
• N	ame:
•	Title:
•	Key Functional Areas Covered:

Past positions, successes and/or unique qualities:
Educational background:
• Name:
• Title:
Key Functional Areas Covered:
Past positions, successes and/or unique qualities:
Educational background:
Management Team Gaps
f your management team has gaps (key people you expect to hire in the future), include what position(s) is/are missing and who will fill the positions. Delete this section if not applicable.
Title/Role:
Key Functional Areas Covered:
Qualities of the individual who will be sought to fill this role:
Title/Role:
Key Functional Areas Covered:
Qualities of the individual who will be sought to fill this role:
Title/Role:
Key Functional Areas Covered:
Qualities of the individual who will be sought to fill this role:
Board Members
f you have a Board of Directors or Board of Advisors, include the Board members pelow. If not, delete this section.
• Name:

• F	Past positions, successes and/or unique qualities:
• Nam	ne:
•	Past positions, successes and/or unique qualities:
• Nam	na.
· Hall	ne:
• F	Past positions, successes and/or unique qualities:
Nam	ne:
	Past positions, successes and/or unique qualities:
• 1	ast positions, successes and/or unique qualities.
• Nam	ne:
• Hall	<u> </u>
• F	Past positions, successes and/or unique qualities:

IX. Financial Plan

Revenue Model

[Company Name] generates revenues via the following:

Include each of the ways in which your company generates revenues. Examples are below. Delete non-relevant bullets. Better define relevant bullets.

•	Sales of products/services
	Referral revenues
	Advertising sales
	Licensing/royalty/commission fees
	Donations
	Other
	Other

Financial Highlights

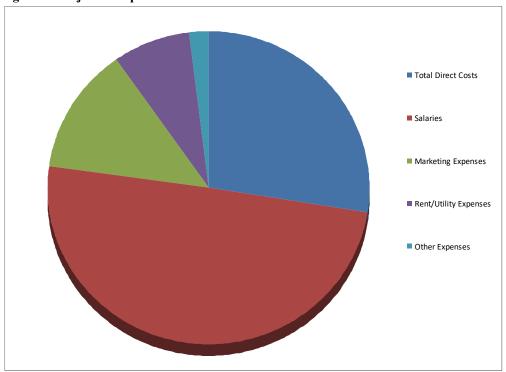
Below please find and overview of our financial projections. See the Appendix for our full projected Income Statements, Balance Sheets and Cash Flow Statements.

\$1,600,000 \$1,200,000 \$1,000,000 \$800,000 \$400,000 \$200,000

Figure 2: Financial Highlights



\$0



Funding Requirements/Use of Funds

Fill in the blanks using figures from your financial model. For the primary uses of funding, only include the 3-5 biggest expense areas. The areas below (e.g., product development) are examples. Feel free to delete those and include your own. To successfully execute on our business plan, we require \$ in outside funding. The primary uses of this funding include: Marketing: ______ Staffing: Exit Strategy Include this section if you are seeking equity capital. If not, delete this section. We expect that investors will be able to cash out on their investment in our company when we _____ (enter "are acquired" or "go public"). We expect to achieve this goal by _____ (include expected month and year).

X. Appendix

The Appendix is used to support the rest of the business plan.

The following are other things you might want to include in the Appendix if they are relevant to your business:

- Technology: Technical drawings, patent information, etc.
- Product/Service Details: More details about your products and services (such as features and specifications, menus, store designs, etc.)
- Partnership and/or Customer Letters: Letters from partners and/or customers stating their interest in working with your company can add enormous credibility and validation.
- Expanded Competitor Reviews: if you want to include more information than you included in the Competition section above.
- Customer Lists: Including a list of key customers that your company is serving in addition to their status and/or type or quantity of product/service being sold.

The following items are included in this Appendix:

- 1. Projected Income Statements
- 2. Projected Balance Sheet
- 3. Projected Cash Flow Statements

Figure 4: 5 Year Annual Income Statement

	FY 1	FY 2	FY 3	FY 4	FY 5
Revenues					
Revenues	\$647,200	\$788,400	\$960,600	\$1,170,400	\$1,426,200
Total Revenue	\$647,200	\$788,400	\$960,600	\$1,170,400	\$1,426,200
Direct Cost					
Direct Costs	\$129,400	\$157,700	\$192,100	\$234,100	\$285,300
Total Direct Costs	\$129,400	\$157,700	\$192,100	\$234,100	\$285,300
GROSS PROFIT	\$517,800	\$630,700	\$768,500	\$936,300	\$1,140,900
GROSS PROFIT(%)	80%	80%	80%	80%	80%
Other Expenses					
Salaries	\$234,000	\$242,820	\$256,578	\$269,407	\$282,877
Marketing Expenses	\$61,200	\$64,400	\$67,600	\$71,000	\$74,600
Rent/Utility Expenses	\$36,400	\$37,500	\$38,700	\$39,800	\$41,000
Other Expenses	\$9,200	\$9,600	\$10,100	\$10,600	\$11,100
Total Other Expenses	\$340,800	\$354,320	\$372,978	\$390,807	\$409,577
EBITDA	\$177,000	\$276,380	\$395,522	\$545,493	\$731,323
Depreciation	\$5,200	\$5,200	\$5,200	\$5,200	\$4,200
Amortization	-	-	-	-	-
Preliminary Exp Written off	-	-	-	-	-
EBIT	\$171,800	\$271,180	\$390,322	\$540,293	\$727,123
Interest Expense	\$9,600	\$9,600	\$9,600	\$9,700	\$9,700
PRETAX INCOME	\$162,200	\$261,580	\$380,722	\$530,593	\$717,423
Net Operating Loss	-	-	-	-	-
Use of Net Operating Loss	-	-	-	-	-
Taxable Income	\$162,200	\$261,580	\$380,722	\$530,593	\$717,423
Income Tax Expense	\$56,800	\$91,500	\$133,200	\$185,700	\$251,100
NET INCOME	\$105,400	\$170,080	\$247,522	\$344,893	\$466,323
Net Profit Margin (%)	16%	22%	26%	29%	33%

Figure 5: 5 Year Annual Balance Sheet

rigure 3, 3 Tear Annuar Darance Sheet	FY 1	FY 2	FY 3	FY 4	FY 5
ASSETS					
Cash	\$187,700	\$349,780	\$586,502	\$925,096	\$1,233,637
Other Current Assets	\$77,300	\$94,200	\$114,800	\$130,000	\$158,500
Total Current Assets	\$265,000	\$443,980	\$701,302	\$1,055,096	\$1,392,137
Intangible Assets	\$0	\$0	\$0	\$0	\$0
Acc Amortization	\$0	\$0	\$0	\$0	\$0
Net Intangibles	\$0	\$0	\$0	\$0	\$0
Fixed Assets	\$25,000	\$25,000	\$25,000	\$25,000	\$25,000
Accum Depreciation	\$5,200	\$10,400	\$15,600	\$20,800	\$25,000
Net fixed assets	\$19,800	\$14,600	\$9,400	\$4,200	\$0
Preliminary Exp	\$0	\$0	\$0	\$0	\$0
TOTAL ASSETS	\$284,800	\$458,580	\$710,702	\$1,059,296	\$1,392,137
LIABILITIES & EQUITY					
Current Liabilities	\$40,100	\$43,800	\$48,400	\$52,100	\$57,900
Debt outstanding	\$139,300	\$139,300	\$139,300	\$139,300	\$18
Total Liabilities	\$179,400	\$183,100	\$187,700	\$191,400	\$57,918
Share Capital	\$0	\$0	\$0	\$0	\$0
Retained earnings	\$105,400	\$275,480	\$523,002	\$867,896	\$1,334,219
Total Equity	\$105,400	\$275,480	\$523,002	\$867,896	\$1,334,219
TOTAL LIABILITIES & EQUITY	\$284,800	\$458,580	\$710,702	\$1,059,296	\$1,392,137

Figure 6: 5 Year Annual Cash Flow

rigure 6: 5 Year Annuai Cash Flow	EV 4	EV 2	EV 2	EV 4	EV E
	FY 1	FY 2	FY 3	FY 4	FY 5
CASH FLOW FROM OPERATIONS					
Net Income (Loss)	\$105,400	\$170,080	\$247,522	\$344,893	\$466,323
Change in Working Capital	(\$37,200)	(\$13,200)	(\$16,000)	(\$11,500)	(\$22,700)
Plus Depreciation	\$5,200	\$5,200	\$5,200	\$5,200	\$4,200
Plus Amortization	\$0	\$0	\$0	\$0	\$0
Plus Preliminary exp w ritten off	\$0	\$0	\$0	\$0	\$0
Net Cash Flow from Operations	\$73,400	\$162,080	\$236,722	\$338,593	\$447,823
CASH FLOW FROM INVESTMENTS					
Fixed Assets	(\$25,000)	\$0	\$0	\$0	\$0
Intangible Assets	\$0	\$0	\$0	\$0	\$0
Net Cash Flow from Investments	(\$25,000)	\$0	\$0	\$0	\$0
CASH FLOW FROM FINANCING					
Cash from Equity	\$0	\$0	\$0	\$0	\$0
Cash from Debt financing	\$139,300	\$0	\$0	\$0	(\$139,282)
Net Cash Flow from Financing	\$139,300	\$0	\$0	\$0	(\$139,282)
Net Cash Flow	\$187,700	\$162,080	\$236,722	\$338,593	\$308,541
Cash at Beginning of Period	\$0	\$187,700	\$349,780	\$586,502	\$925,096
Cash at End of Period	\$187,700	\$349,780	\$586,502	\$925,096	\$1,233,637