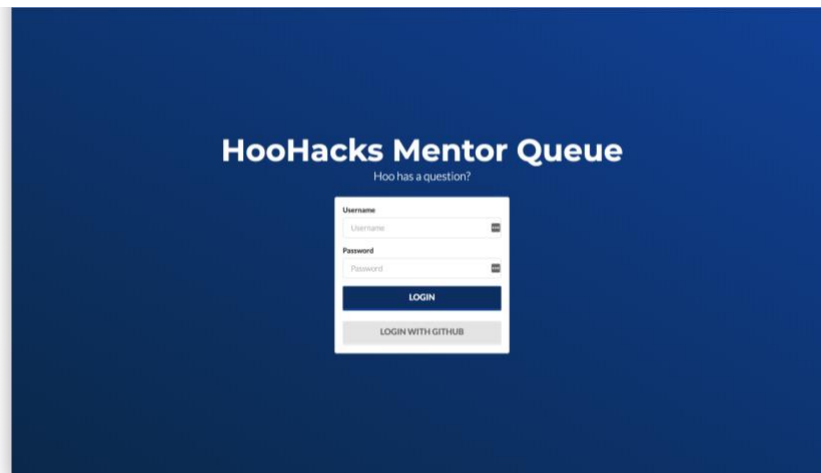


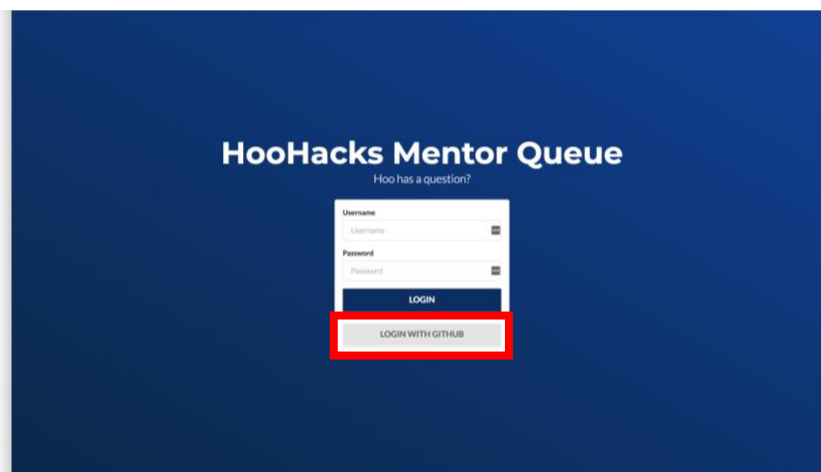
## HooHacks Mentor System – Mentor Edition

Thank you so much for coming and mentoring for HooHacks 2019! We are using a new mentoring system and want to give you a quick tutorial on using our system.

**Step 1** – Go to the [Mentor System](https://hoo hacks-mentors.herokuapp.com) located at <https://hoo hacks-mentors.herokuapp.com>. You should see our home page.



**Step 2** – Login by clicking the **Login with GitHub** button. When you click this, you will be asked to login to your GitHub account and accept sharing your information (name and email address) with our system.



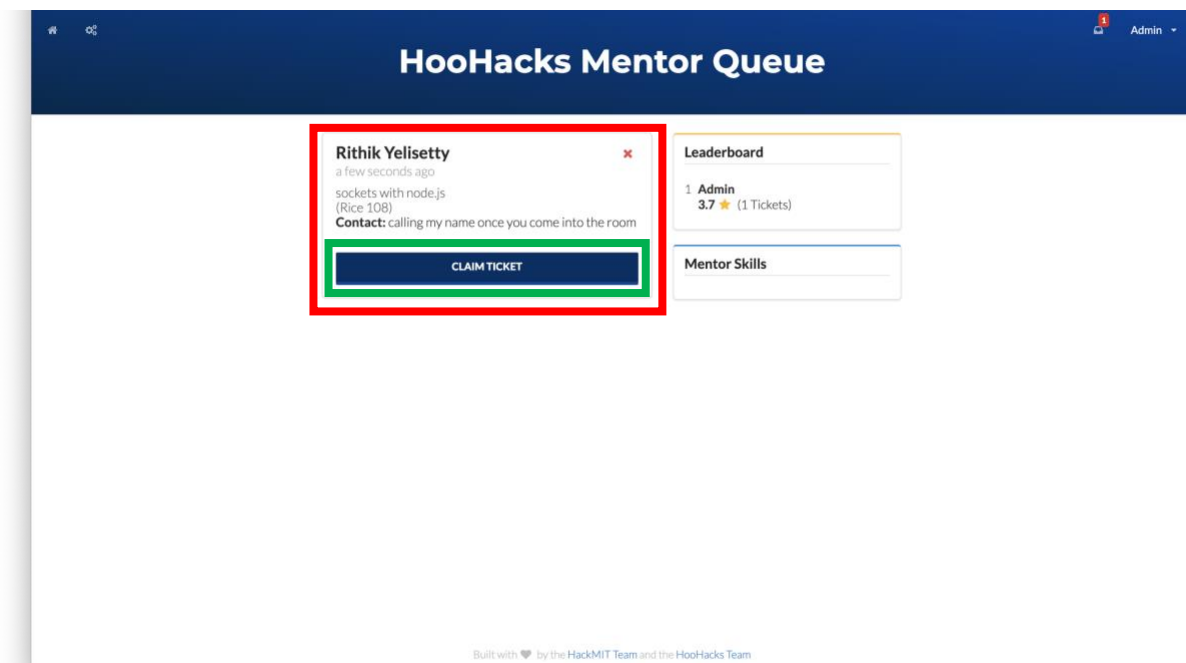
**Step 3** – Let us know that you've registered! Once you let us know, we can officially make you a mentor in our system.

**Step 4** – Help out the hackers whenever you are available! You can look at the active ticket queue by clicking the inbox button next to your name (boxed in red below).

If there are no tickets in the queue, you will see something like this:

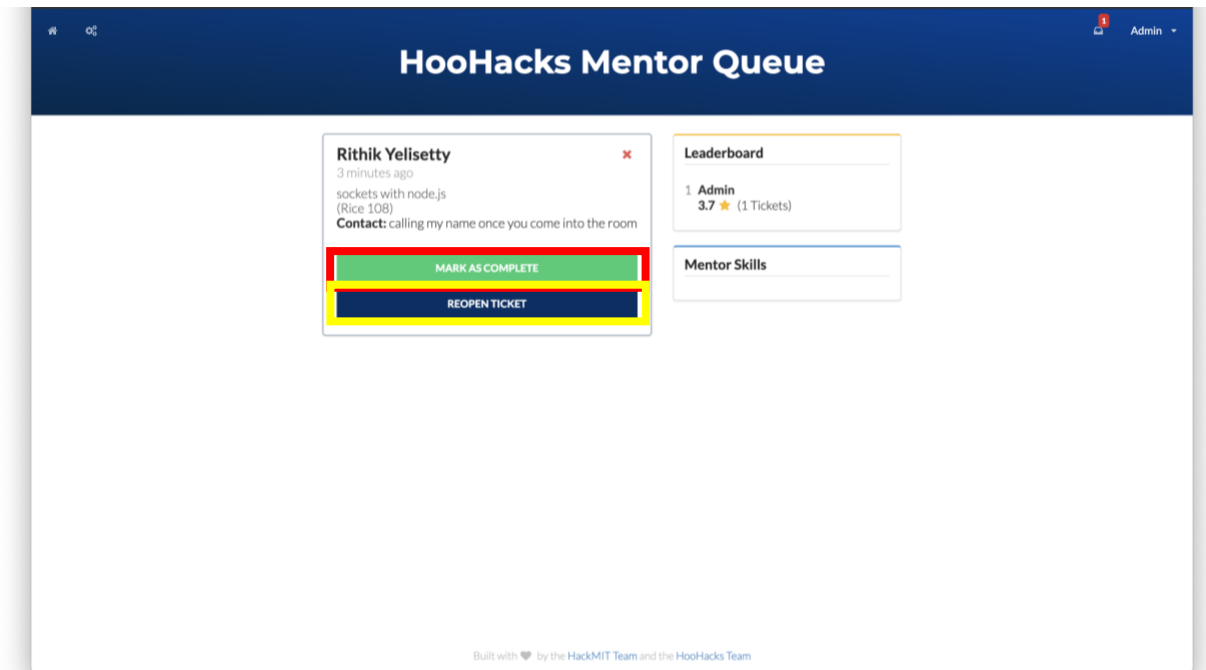


If there are support tickets in the queue, they will appear below.



If you are able to solve this issue, please click the **Claim Ticket** button (boxed in green above).

If you are able to resolve the issue with the hacker, please click the **Mark as Complete** button (boxed in red below). If you are unable to resolve the issue with the hacker, please click the **Reopen Ticket** button (boxed in yellow).



**Thank you so much for making HooHacks 2019 an amazing experience for the hackers!**

