# **Open Community Survey (opencommunity survey.org)**

Hack for LA's **Open Community Survey** project creates constructive community input environments which facilitate relationships between citizens and their government. Our surveys, design thinking workshops and other community engagement tools improve service delivery and help with the internal and external development of products that are reflective of the communities they serve and targeted towards pressing social needs.

### **Project Goals**

This project utilizes surveys, design thinking workshops and other community engagement tools to create transparent reports that are a direct collection of personal perspectives from a wide variety of Los Angeles residents.

## Initiative #1 (completed): EmpowerLA.org Website Redesign

Provide support to the Los Angeles Department of Neighborhood Empowerment to make the EmpowerLA.org community engagement platform easier to navigate and better serve its constituents through a custom-built survey and workshop process.

### Initiative #2 (in progress): Neighborhood Council Websites Analysis

Provide support to the Los Angeles Neighborhood Councils (NCs) to understand how their websites can serve the needs of their constituents through Comparative Analysis and Surveys.

#### **Community Survey 6-month Roadmap**

- Develop a partner management system
- Standardize impact interview structure
- Standardize on ArcGIS platform
- Work with EmpowerLA to codify learnings for ArcGIS education
- Define area of operation (City, County, MSA, CSA, etc)
- Create Guidelines for partner outreach, community awareness campaigns, etc.
- Develop and Implement an outreach plan for people not aware of the NC system

#### **Partners**



updated: 03/12/22

Initiative #1

SUPER BY DESIGN

 $\textbf{Contact:}\ \underline{open community} \underline{survey@hack for la.org}$ 

GitHub: https://github.com/hackforla/open-community-survey

