



DIAL/SELF Youth and Community Services

Job Description

Title: Temporary Youth Worker

Department: North Quabbin TeenLine

Supervisor: NQ Program Director (Val LaBelle)

Status: Temporary, 10-12 hours/week for August and September 2009

Job Summary:

The North Quabbin TeenLine Youth Worker is responsible for providing a variety of services to street, homeless, and other at-risk youth, and families, including: Resource & Referral services, crisis intervention, outreach, case coordination, and advocacy.

Qualifications:

- ❖ Associates Degree in human services or related field, preferred.
- ❖ North Quabbin residency preferred.
- ❖ Must have professional experience with adolescents.
- ❖ Strong communication and interpersonal skills.
- ❖ Ability to manage stressful situations and maintain professional boundaries.
- ❖ Must be available to work weekends and evenings on a regular basis.
- ❖ Valid driver's license and reliable vehicle preferred

Duties and Responsibilities:

- Assess the needs of street, homeless, and at-risk youth, and families, and provide Resource and Referral and case coordination services.
- Work in a coordinated manner with the program team, including the Program Director, Clinicians, interns, and volunteers.
- Assist with the supervision of summer youth employment program staff.
- Assist youth in the development of Individualized Service (Working) Plans that articulate each individual's specific short and long term goals and strategies to achieve those goals, including housing, conflict resolution, education, social and personal goals, etc.
- Conduct crisis assessments and provide crisis intervention services, as needed.
- As appropriate, conduct independent living skills assessments with program youth to determine their needs and make appropriate referrals.
- Advocate for program youth in obtaining necessary social or health services, psychotherapy, education, job training, employment assistance, financial assistance, legal services, medical care, etc.
- Seek and develop links to local employers, schools and landlords to facilitate youth access to school, work and appropriate housing.
- Complete all required case coordination records and statistical monitoring tools in a timely and professional manner.
- Participate in individual weekly supervision with Program Director.
- Participate in staff meetings.
- Coordinate and participate in group activities with youth.
- Other duties as assigned

Compensation:

- \$9 per hour
- No benefits