



DIAL/SELF YOUTHSERVE

Community Impact, 1996-2011



Since 1996, YouthServe AmeriCorps members have worked to address critical needs of youth in the Franklin-Hampshire-North Quabbin region of Western Massachusetts and to expand volunteering opportunities for our community members and visitors. **In the past 15 years, members have participated in the following activities:**

Positive Youth Development – Created opportunities for more than **9000 youth** to become involved in their communities, learn life skills, take leadership roles, and achieve their individual goals. In its first year, YouthServe (then known as “GAP,” or Greenfield AmeriCorps Program) reached 103 youth; in the 2010-2011 service year, YouthServe reached 3,435 youth.

Community Events - Organized and participated in annual events including the **Annual Legislative Forum for Youth**, which will mark its **10th** consecutive year in early 2012.

Projects – Completed over **30** large-scale, collaborative community projects including restoring and re-opening of the Greenfield Youth Center, creating a Volunteer Action Center, and piloting the RISE program (a school-community partnership).

Fostering an Ethic of Service and Civic Engagement

Engaged **4,520** community volunteers in **28,396** hours of community service

- Provided **42** Civic Engagement trainings to local youth since 2006

Community Collaborations – Partnered with more than **24** federal, state, county, and town departments, schools, community and faith-based groups, and non-profit agencies, including: Amherst Regional High School, Athol-Royalston Middle School, Big Brothers Big Sisters, The Brick House, Community Action Youth Programs, Community Coalition for Teens, Gill-Montague Regional School District, Greenfield Middle School, Greenfield Recreation Department, Hampshire Educational Collaborative, Montague Catholic Social Ministries, NELCWIT, Pioneer Valley Habitat for Humanity, Quabbin Mediation, Ralph C. Mahar Regional High School, ServiceNet Inc., Smith Vocational and Agricultural High School, Tapestry, Upward Bound, United Arc of Franklin County, Valley Human Services, Young Entrepreneurs Society, and Youth Action Coalition.

Building Community

- In the past 5 years, **93%** of members have successfully graduated the program. Since YouthServe's inception in 1996, 82% of AmeriCorps members have successfully graduated the program.
- Of Corps members who served in the past 5 years, **54%** have stayed or returned to the Franklin-Hampshire-North Quabbin region after graduation to live and work for a period of time. More than **40** YouthServe graduates are currently living and working in the Franklin-Hampshire-North Quabbin region, of which **29** are now working or have worked for DIAL/SELF or for another YouthServe Site Partner.
- **75%** of 2011 graduating members intend to continue living and working in the Franklin-Hampshire-North Quabbin region.

- Over a period of 15 years, YouthServe AmeriCorps members have served a total of 328,263 hours.
- Volunteers recruited, trained and managed by YouthServe members have served a total of 28,396 hours.

**Estimated Value of Service
to the Franklin-Hampshire-
North Quabbin Region
September 1996-July 2011**

= \$6,335,347.17*

* Source: *The Independent Sector* sets the National Volunteer Rate each year.

For more information about YouthServe, visit www.dialself.org/ameriCorps.