

Customers	
PK	<u>customerID, INTEGER</u>
	firstName, VARCHAR
	lastName, VARCHAR
	phoneNumber, VARCHAR
	address1, VARCHAR
	address2, VARCHAR
	city, VARCHAR
	state, VARCHAR(2)
	zipCode, VARCHAR

ServiceOrders	
PK	<u>serviceOrderID, INTEGER</u>
FK	customerID, INTEGER
	hoursSpent, FLOAT
	dropOffTime, DATE
	datePromised, DATE
	dateRepaired, DATE
	datePickedUp, DATE
	dateTechnicianAssigned, DATE
	paymentConfirmationID, VARCHAR
	applianceSerial, VARCHAR
FK	applianceID, INTEGER
FK	statusID, INTEGER
FK	paymentTypeID, INTEGER
	notes, TEXT
	problemID, INTEGER

UsersOnServiceOrder	
PK	<u>id, INTEGER</u>
FK	userID, INTEGER
FK	serviceID, INTEGER

Users	
PK	<u>userID, INTEGER</u>
	name, VARCHAR
	username, VARCHAR
	password, VARCHAR
	role, VARCHAR

Appliances	
PK	<u>applianceID, INTEGER</u>
	make, VARCHAR
	model, VARCHAR
	notes, TEXT

RepairStatuses	
PK	<u>statusID, INTEGER</u>
	description, VARCHAR

PaymentType	
PK	<u>paymentTypeID, INTEGER</u>
	name, VARCHAR

Problems	
PK	<u>problemID, INTEGER</u>
	description, VARCHAR

PartsUsed	
PK	<u>partsUsedID, INTEGER</u>
FK	serviceNumber, INTEGER
FK	partID, INTEGER

Inventory (Parts)	
PK	<u>inventoryID, INTEGER</u>
	partDescription, VARCHAR
	unitCost, FLOAT
	qtyRemaining, INTGER