

Hadi Gunawan

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SUMMARY

Hello, my name is Hadi Gunawan and I am a fresh graduate from University of Pamulang majoring Informatics Engineering (S1), I have work experience for approximately 2 years. I have general knowledge in the IT field from basic to intermediate, I have enthusiasm to have a career in the data field, but do not rule out opportunities in other fields. I like to learn new things and i'm fast learner.

EXPERIENCE

Retention and Winback, Myrepublic ID

Aug 2018 - July 2020

- Make outbound call to costumers who have a disconnected status of subscription in order to minimize the occurrence of churn, using **customer data from CRM** (customer and **target oriented**)
- **Escalated reports** related to repairs, terminations and rewards to customers using google sheets, the CRM and tools for instance: Zendesk, internal CRM
- **Communicate** with other co-worker with same or in another division to achieve target goals

Data Entry Assistant Intern, BP2T South Tangerang

Jan 2016 – Feb 2016

- Entry data (construction permission) into Microsoft Excel
- Organizing a pysical data into the warehouse and maintaining them

LICENSE AND CERTIFICATIONS

SQL Fundamentals Skill Track (DataCamp)

Learning and practicing about Structured Query Language (SQL), in this course I learning about data manipulation, sorting, grouping, filter, aggregate, joins, clauses, subqueries, case, window function, correlated queries, nested queries, Common Table Expressions (CTE), built-in PostgreSQL functions and many more

Learning Data Analytics (Roadmap by LinkedIn Course)

Learning about data analyst role including soft skills and hard skills such as data cleaning, data manipulation and data visualization using power bi and Ms. excel

Another online course: All About Data (Alterra Academy), RevoU Mini Course Data Analytics (RevoU), Cloud Partitioner Essentials/Learn Basic AWS Cloud (Dicoding Indonesia), Apsara Clouder-Cloud Computing (Alibaba Cloud), Re-Cloud Challanges Indonesia as an participant (Codepolitan)

SKILLS

Hard Skills and Tools: Visual Studio Code, Excel, Word, PowerPoint, SQL, Power Bi, Tableau, Google Sheets, Google Data Studio, HTML, CSS, PHP, Python, Flutter, Adobe Photoshop, Balsamiq Mockups (UI)

Soft Skills: Communication, Critical Thinking, Teamwork, Adaptability

EDUCATION

Bachelor of
Informatic
Engineering

University of Pamulang

Sept 2017 – Aug 2021

GPA: 3.46

Relevant coursework: Database, Algorithms and Programming, Data Communication, Statistics, Informatics Logic, Calculus, Basic Physics, Computer Programming, Data Structures, Artificial Intelegence, Decision Support System, Computer Graphics.