Hadiqa Haider

Results-driven computer engineer with a proven record in developing web solutions and optimizing performance. Skilled in team management, finance, and fostering impactful relationships.

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Work Experience

Technical Support Engineer • Kish Air

April 2023 - December 2023 - Kish Island

- Assisted airline staff in resolving hardware and software issues and various airlinespecific applications.
- Troubleshooted technical problems through analysis, research, and collaboration with the team, resulting in a 25% reduction in average resolution time for computer system issues.

Manager • S&H collection

May 2015 - December 2022 - Karachi & Kigali

- Created detailed reports of day-to-day financial operations using MS Suite.
- Overviewed the product delivery and feedback with international clientele.

Co-Founder • iMatter Initiative NGO

June 2018 - June 2020 - Kigali & Goma

- Created awareness about the struggles of women from rural backgrounds in Rwanda associated with health, hygiene and education by launching campaigns.
- Recruited volunteers, organized meetings, managed HR, and social media.
- Delegated a team of 10 core members and kept track of the online donations from Rwanda based clients.
- Ran 3 successful crowd-funding campaigns.

Projects

Data Analysis Project | Python - Power BI - Tableau

- Conducted in-depth analysis of large datasets, manipulating statistical distributions of 100,000 data points each using Python.
- Utilized Tableau and Power BI to analyze different forms of participant data, identified KPIs for optimizing a national-level competition called Gamein 2023.

Built A chatbot | Python - Botpress - DialogFlow

- Built an Artificial Intelligence (AI) based intelligent interactive chatbot that could work like a therapist.
- Performed in-depth research on intelligent chat bots response systems and compiled a thesis.

Portfolio Website | HTML - CSS - DJANGO

• Built a user-friendly portfolio website using web development practices showcasing all my projects and published the website on a domain.

Educational Background

Sharif University of Technology • Bachelor's In Computer Engineering

January 2020 - January 2024 - Kish Island, Iran

- Running a society to help newly enrolled international students settle in the university and new environment.
- Teacher's Assistant for the Network Security course. Held TA classes and assisted in course preparation.

Excella High School

January 2017 - January 2019 - Kigali, Rwanda

• Received a 50% university merit scholarship based on exceptional A-level grades.

Experience

- Python, Django, C++, Shell, MS Excel, Tableau, Power BI
- VPN building with secure tunneling
- Article Writing on technical topics

Certifications

- Project Management (Agile Methodologies)
- Automation & game development

Languages

- English (C1 proficiency)
- Urdu (native proficiency)
- Persian (B2 proficiency)
- Gujrati (working proficiency)