

Software Testing

Course Overview

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*As the software industry moves into the second decade of the 21st century, **software quality** is increasingly becoming **essential** to all businesses and **knowledge of software testing** is becoming necessary for all software engineers.*

با ورود صنعت نرم افزار به دهه دوم قرن بیست و یکم، کیفیت نرم افزار به طور فزاینده ای برای همه مشاغل ضروری می شود و دانش تست نرم افزار برای همه مهندسان نرم افزار ضروری می شود.

Course Overview

The background is a dark blue gradient. It features several abstract geometric elements: a large, multi-layered triangle on the right side, several smaller triangles scattered throughout, and a network of lines with dots at the bottom left corner.

Grading policy

- ❖ 25% on individual homework (individually solve homework assignments)
- ❖ 25% on midterm exam.
- ❖ 50% on Final exam.
- ❖ +15% on project(?, in groups two or three students)
- **Late policy:** no credit for late work.

Course Communication

- Email: Mahmoudzadeh@iut.ac.ir
- Skype: elham.Mahmoudzadeh
- [Yekta.iut.ac.ir/Software Testing/Messages](http://Yekta.iut.ac.ir/Software%20Testing/Messages)

References

- 1- P. Ammann, J. Offutt, **“Introduction to Software Testing”**, Cambridge University Press, 2nd Edition, 2017.
 - Available at: <https://cs.gmu.edu/~offutt/softwaretest/>
- 2- Lecture notes of Dr. P. Muller, ETH Zurich: “Software Architecture and Engineering Testing”, 2018.
- 3- Lecture notes of Dr. Darko Marinov, University of Illinois at Urbana-Champaign: “Software Testing”, 2016.
- 4- Lecture notes of Dr. Debra Richardson, UC Irvine: “Analysis and Testing are Creative”, 2002.

Course goals

- Analysis of **structure** and **behavior** of the software.
- How to form an **abstract model** of the software artifact.
- Teach software engineers **how to test**.
- Design **suitable test cases**.
- Become a **good tester**.

Advice

- ❖ Don't get behind: first week especially is very fast!
- ❖ Attend lectures: material is not all in textbook.
- ❖ Do the readings on time.

Software is a Skin that Surrounds Our Civilization



Quote due to Dr. Mark Harman

Testing in the 21st Century

- Software defines **behavior**
 - network routers, finance, switching networks, other infrastructure
- Today's **software market**:
 - is much **bigger**
 - is more **competitive**
 - has more **users**
- **Embedded Control** Applications
 - airplanes, air traffic control
 - spaceships
 - watches
 - ovens
 - remote controllers
 - PDAs
 - memory seats
 - DVD players
 - garage door openers
 - cell phones
- **Agile processes** put increased **pressure** on testers
 - **Programmers** must **unit test** – with no training or education!
 - Tests are key to **functional requirements** – but who builds those tests?

Industry is going through a revolution in what **testing** means to the **success** of software products

Testing in the 21st Century

- More **safety** critical, **real-time** software
- **Embedded software** is ubiquitous ... check your pockets
- **Enterprise applications** means **bigger programs**, more **users**
- Paradoxically, free software **increases** our expectations !
- **Security** is now all about **software faults**
 - **Secure** software is **reliable** software
- The **web** offers a new deployment platform
 - Very **competitive** and very **available** to more users
 - Web apps are **distributed**
 - Web apps must be **highly reliable**

بیشتر نرم افزار تعبیه شده در همه جا وجود دارد ... جیب های خود را بررسی کنید. برنامه های کاربردی سازمانی به معنای برنامه های بزرگتر، کاربران بیشتر است به طرز متناقضی، نرم افزار رایگان انتظارات ما را افزایش می دهد!

وب یک پلت فرم استقرار جدید ارائه می دهد بسیار رقابتی و بسیار در دسترس برای کاربران بیشتر
- برنامه های وب توزیع می شوند
- برنامه های وب باید بسیار قابل اعتماد باشند

Industry desperately needs our inventions !

The background is a dark blue gradient with several abstract geometric shapes. In the top left, there is a complex arrangement of overlapping triangles and lines. In the top right, a large 3D triangle points towards the corner. In the bottom left, another 3D triangle is visible. In the bottom right, there are more geometric shapes, including a triangle and a larger polygonal form. A network of thin lines with small circular nodes is also visible in the upper central area.

It is easy to write a program,
but

it is difficult to write a **correct** and **reliable** program.

Some Costly Failures

NASA Mars space missions

- Priority inversion (2004)
- Different metric systems (1999)

BMW airbag problems (1999)

- Recall of 15,000+ cars

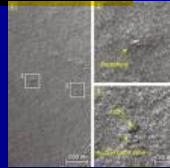
- ## Ariane 5 crash (1996)

- Uncaught exception of numerical overflow



Spectacular Software Failures

- NASA's Mars lander: September 1999, crashed due to a units integration fault



Mars Polar
Lander
crash
site?

- THERAC-25 radiation machine : Poor testing of safety-critical software can cost lives : 3 patients were killed
- Ariane 5 explosion : Millions of \$\$

Intel's Pentium FDIV fault (an early alarm of the need for better testing) : Public relations nightmare

We need our software to be
dependable

Testing is one way to assess dependability

THERAC-25 design



Ariane 5:

exception-handling
bug : forced self
destruct on maiden
flight (64-bit to 16-bit
conversion: about
370 million \$ lost)



Northeast Blackout of 2003

508 generating
units and 256
power plants shut
down

Affected 10
million people in
Ontario, Canada

Affected 40
million people in 8
US states

Financial losses
of
\$6 Billion USD

The **alarm system** in the energy management system **failed**
due to a software error and operators were not informed of
the power overload in the system



Costly Software Failures

- NIST report, “The **Economic Impacts** of Inadequate Infrastructure for Software Testing” (2002)
 - **Inadequate software testing** costs the US alone between \$22 and \$59 billion annually
 - Better approaches could cut this amount in half
- **Huge losses** due to **web application failures**
 - **Financial** services : \$6.5 million per hour (just in USA!)
 - **Credit card sales** applications : \$2.4 million per hour (in USA)
- In Dec 2006, *amazon.com*’s **BOGO** offer turned into a **double discount**
- 2007 : Symantec says that most **security vulnerabilities** are due to **faulty software**

اثرات اقتصادی
زیرساخت ناکافی
برای تست نرم افزار

زیان پولی در سراسر
جهان به دلیل نرم افزار
ضعیف خیره کننده است

زیان پولی در سراسر جهان به دلیل نرم افزار ضعیف خیره کننده است

World-wide **monetary loss** due to poor software is
staggering

Abstract geometric shapes, including lines and triangles, are visible in the top corners of the slide. The top-left corner features a network of lines connecting dots, while the top-right corner contains several 3D-style triangles.

*“Even when you think you’ve tested **everything** that you can **possibly** imagine, **you’re wrong**”*

Glenn E. Reeves
(Pathfinder’s Software Team Leader)

Abstract geometric shapes, including lines and triangles, are visible in the bottom corners of the slide. The bottom-left corner features a network of lines connecting dots, while the bottom-right corner contains several 3D-style triangles.

Goal of Testing(I)

- **Find faults** (“Debug” Testing): a **test is successful** if the program **fails**
- Provide **confidence** (Acceptance Testing)
 - of **reliability**
 - of (probable) **correctness**
 - of detection of **particular faults**

هدف از تست
عیوب را پیدا کنید (تست «اشکالزدایی»): در صورت شکست برنامه، آزمایش موفقیت‌آمیز است. ارائه اطمینان (تست پذیرش)
از قابلیت اطمینان
از صحت (احتمالی)
تشخیص عیوب خاص

خطا عبارت است از انحراف رفتار مشاهده شده از رفتار مورد نیاز (مطلوب).

Goal of Testing(II)

❖ An **error** is a **deviation** of the observed behavior from the **required (desired) behavior**

- **Functional requirements** (e.g., **user- acceptance testing**)
- **Nonfunctional requirements** (e.g., **performance testing**)

تست فرآیند اجرای یک برنامه با هدف یافتن خطا است.

❖ Testing is a process of **executing a program** with the **intent** of **finding an error**

الزامات عملکردی (به عنوان مثال، آزمایش پذیرش کاربر)
- الزامات غیر کاربردی (به عنوان مثال، تست عملکرد)

❖ A **successful test** is a test that **finds errors**

Why does Software **contains Bugs**?

- Our ability to **predict the behavior** of our implementations is **limited**
 - **Software** is extremely **complex**
 - No developer can understand **the whole system**
- We **make mistakes**
 - **Unclear requirements**, **miscommunication**
 - **Wrong assumptions** (e.g., behavior of operating system)
 - **Design errors** (e.g., capacity of data structure too small)
 - **Coding errors** (e.g., wrong loop condition)

چرا نرم افزار حاوی اشکال است؟

- توانایی ما برای پیش بینی رفتار پیاده سازی هایمان محدود است
- نرم افزار بسیار پیچیده است
- هیچ توسعه دهنده ای نمی تواند کل سیستم را درک کند
- ما اشتباه می کنیم
- الزامات نامشخص، عدم ارتباط

- مفروضات اشتباه (به عنوان مثال، رفتار سیستم عامل)
- خطاهای طراحی (به عنوان مثال، ظرفیت ساختار داده بسیار کم)
- خطاهای کدنویسی (به عنوان مثال، وضعیت حلقه اشتباه)

محدودیت های تست

"تست برنامه را می توان برای

نشان دادن وجود اشکالات استفاده

کرد، اما هرگز برای نشان دادن عدم

وجود آنها نمیتوان استفاده کرد."

Limitations of Testing

"Program testing
can be used to **show the presence of bugs**,
but **never** to **show their absence**!"

[E. W. Dijkstra]

- It is **impossible** to **completely** test any nontrivial module or any system
 - **Theoretical** limitations: **termination**
 - **Practical** limitations: prohibitive in **time and cost**

آزمایش کامل هر ماژول غیر ضروری یا هر سیستمی غیرممکن است

- محدودیت های نظری: خاتمه

- محدودیت های عملی: از نظر زمان و هزینه بازدارنده است

Increasing Software Reliability

- **Fault Avoidance**
 - Detect faults **statically** **without** **executing** the program
 - Includes **development methodologies**, **reviews**, and **program verification**
- **Fault Detection**
 - Detect faults by **executing** the program
 - Includes **testing**
- **Fault Tolerance**
 - **Recover from faults** at **runtime** (e.g., transactions)
 - Includes **adding redundancy** (e.g., n-version programming)

What we will talk about next...

- ❖ Why **Software Testing**?