

MONARCH HOUSE

21 August 2019

Dear John,

Thank you for your booking at Monarch House Apartments. Here are all your reservation details:

Name of Guest : John
Number of Adults/Children : Maximum 5 guests
Arrival Date : 21 August 2019
Departure Date : 23 August 2019
No. of Nights : 2
Rate/night & Room type : £ 510 exclusive VAT in a One Bedroom Apartment
Reservation Number : 12345
Comment : extra bed

We would be grateful if you would check to ensure the above details are correct. If you have any amendments to your booking, please let us know. Full payment will be taken on arrival.

Terms and Conditions

For cancellation, a maximum charge of 14 days will apply.

14 days' notice of cancellation is required prior to check-in for all lengths of stay in order to avoid a charge. A charge given within 14 days will result in a charge equal to 14 nights minus the number of days' notice given. This policy applies to in-house guests should a stay requires to be shortened.

Option to extend is subject to availability.

Please note the policy above increases to 28 days notice required for bookings falling (evenly) between June, July and August months.

Please note that check-in time is from 14:00 (except 3 bedroom apartments from 15:00) and check-out time is 11:00. If you arrive early, our Concierge will be happy to store your luggage until the flat becomes available. You can collect your flat keys at Reception desk which is manned 24/7.

For departure after the official check-out time but before 17:00, a half day rate charge applies. From 17:00 onwards, one full day rate applies. This is subject to availability and should be requested in advance.

Monarch House is a non-smoking property and pet is not allowed.

A complimentary daily maid service is provided from Monday to Friday (excluding public holidays). Linen is changed twice a week.

Yours Sincerely

Hadi Tedi