



from cloud services.



As a customer, once | As a customer, I need to see the details of my order choose a pricing plan, I (turnaround date and final price for the transcription need to upload one or of each file and the total price of the order). more media files from As a customer, I need to be able to:

- my computer or share it Delete or Trim one or more uploaded files and get a link into an email the new total price & turnaround time.
 - -Re-assigne priorities between transcriptions by staff. dragging up or down in a list of rows.
 - See default delivery option checked (e.g. transcription files will be delivered by email).





As a customer, I need to set a password the first time I access de

customer portal through invitation of the Atexto's As a Customer I need to be able to:

- See the Root Folder of the project where will be the media files transcribing one per row.
- See the file name, state of the work, length and estimated date of completion.
- Change order of list ordering by each column.
- Change the name of the root folder of the project, re-asing priorities between transcriptions by dragging
- up or down in the list of rows, and let me create sub-folders and put some rows in. - Change the name of the files and folders.
- After transcription is finished let me delete files or change their sub-folder.
- Undo everything.
- Download the transcription file in TXT and Word.
- Increase the speed of my project without accuracy loss by clicking a turbo button near the folder name.

User Type: Customers Title: Diagram of Interactions - Current Users **Author: Younes Hadry** Project: Atexto MVP Version: 3 Date: 15/11/2017