SIGN NDA (C)

INVOICING DATA (F)

(Optional)

START → **PRICING** (A) → **UPLOAD FILES** (B) → **ORDER DETAILS** (D) → **PERSONAL DATA** (E)

UPLOAD (CTA)

UNCONFIRM ← ✕ ← Confirmed Order?

UNCONFIRM

Email Valid? ✕ → **SEND AGAIN**

✓

MANAGE PROJECTS (H) ← ✓ ← Confirmed Order? ← **SET PASSWORD** (G)

MY ACCOUNT (J)

PROJECT DETAILS (I)

— Flow of Current Users   — Flow of New Users

A — As a customer show me prices per minute for each of the 3 turnaround time offered (Example: http://atexto.com/wordpress).

B — As a customer, once I choose a pricing plan, I need to upload one or more media files from my computer or share it from cloud services.

C — As a customer, I want to choose to sign an NDA to protect my data using RightSignature.com.

D — As a customer, I need to see the details of my order (turnaround date and final price for the transcription of each file and the total price of the order).
As a customer, I need to be able to:
- Delete or Trim one or more uploaded files and get the new total price & turnaround time.
- Re-assigne priorities between transcriptions by dragging up or down in a list of rows.
- See default delivery option checked (e.g. transcription files will be delivered by email).

E — As a customer, I need to fill my name and email and optionally be asked if I need an invoice. If yes, let me fill my invoicing data or let me choose to be reminded later.

G — As a customer, I need to set a password the first time I access the customer portal through a link into an email invitation of the Atexto's staff.

H I — As a Customer I need to be able to:
- See the Root Folder of the project where will be the media files transcribing one per row.
- See the file name, state of the work, length and estimated date of completion.
- Change order of list ordering by each column.
- Change the name of the root folder of the project, re-asing priorities between transcriptions by dragging up or down in the list of rows, and let me create sub-folders and put some rows in.
- Change the name of the files and folders.
After transcription is finished let me delete files or change their sub-folder.
- Undo everything.
- Download the transcription file in TXT and Word.
- Increase the speed of my project without accuracy loss by clicking a turbo button near the folder name.

| Project: Atexto MVP | Title: General Diagram of Interactions | Version: 3 | User Type: Customers | Author: Younes Hadry | Date: 15/11/2017 |