Annual Product Category Quality Analysis



The performance of an e-Commerce business is closely tied to the available products. Analyzing product quality in e-commerce provides valuable insights for making informed business decisions. Key metrics for assessing product quality on an annual basis are as follows:

- Total annual revenue.
- Number of orders canceled per year.
- Product category generating the highest annual revenue.
- Product category with the highest number of canceled orders per year.

here is the query results table for each the metrics above:

	year double precision	annual_revenue numeric	top_product_category character varying	total_revenue_top_product numeric	annual_canceled_order bigint	top_canceled_product character varying	total_top_canceled_product bigint	J
1	2016	46653.74	furniture_decor	6899.35	26	toys	3	j
2	2017	6921535.24	bed_bath_table	580949.20	265	sports_leisure	25	j
3	2018	8451584.77	health_beauty	866810.34	334	health_beauty	27	

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Annual revenue increased by 17994.61% from 2016 to 2018, where in 2017 there was a significant increase.

Orders canceled annually have also increased. This can be caused by various factors such as delivery errors, out of stock, or changes in customer preferences.

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Best Selling Product Category 2016 2017 2018 Furniture_decor Bed_bath_table \$6899.35 \$580949.2 \$866810.34

Revenue

Best-Selling Product Categories always change every year, as well as the revenue generated increases every year.

Most Canceled product Category

2016

2017

2018

Toys

Sport_leisure

Health_beauty

3 Items

25 Items

27 Items

Product categories with the most cancellations also change every year. However, in 2018 the products that were canceled the most and became best sellers were in the same category, namely health & beauty.