



Accra, Ghana



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## EDUCATION

**Bachelor of Science in Statistics**

**GPA: 3.43**

KNUST, Kumasi-Ghana

Coursework in Algebra, Operations Research, Statistical Methods, Pure & Discrete Maths, Calculus, Bayesian, Programming for Maths, Stochastics Processes, Data Analysis, Regression Analysis and Time Series.

**Graduated July 2019**

## CERTIFICATIONS AND PROFESSIONAL DEVELOPMENT

- Microsoft Certification in **Microsoft Power Platform (PowerBI)**
- Online Bootcamp in **SQL**
- Online course in **Tableau**

## PERSONAL INTERESTS

Basketball, Gaming, Music and Mentoring

## LANGUAGES SPOKEN

English, German and Fante

# SAMUEL HAGAN

## Intermediate-level Data Analyst

Seeking an entry/Intermediate level position as a data analyst, utilizing my skills in data analysis, data infographics, programming and problem-solving.

## SUMMARY

First Degree graduate with a Bachelor's degree in Statistics and an analytical background, seeking an opportunity to apply skills in data analysis and visualization. Proficient in programming languages such as Python and R, with experience in database management systems like SQL. Strong attention to detail and ability to work collaboratively in team settings.

## SKILLS

Time Series Forecasting, Machine Learning [Supervised Learning with Python], Tableau, SPSS. Visme Infographics. Excel. R. Microsoft Power BI. SQL.

## WORK EXPERIENCE

### Retail Manager and Analyst

**July 2021 – Present**

HANSAM Enterprises, Accra-Ghana

- Implemented Strategies to enhance food sales in the business.
- Interacted with business partners to ensure operational excellence and standard application of operating standards.
- Monitored Key Performance Indicators and determined appropriate actions to address any issues to optimize the business.

### Regional Trainer/ Supervisor

**May 2021 – July 2021**

Ghana Statistical Service, Accra-Ghana

- Facilitated a class of about 40 individuals together with two (2) Regional Trainers.
- Tutored the concepts of the 2021 Population and Housing Census
- Supervised the data collection and field work operations of a District Class.
- Supervised the completeness and accuracy of data collected by a team of six (6) forming a census team on the field.

### Data Analyst

**Nov 2020 – Feb 2021**

HcarePing Company Ltd, Accra-Ghana

- Managed health data collection projects sponsored by companies like IQVIA.
- Performed assistive duties and reported directly to the directors.
- Created documentation and standard operating procedures for data analysis processes.

### Data Analyst

**Sept 2019 – Aug 2020**

ZroNet Africa, Accra-Ghana

- Analyzed large datasets, created graphical reports uncovering trends and insights.
- Produced a report on the data usage and marketing numbers to our partners.
- Collaborated with cross-functional teams to implement data-driven solutions.
- Worked with the engineering team to build an analytical dashboard.
- Performed Sentiment analysis of end consumers after putting out series of surveys.
- Monitoring web performance and identifying and reporting on trends

### Marketing and Sales Manager - Volunteer

**Sept 2017 – May 2019**

Ezitek Solutions, Ezifood Mobile App, Accra-Ghana

- Co-ordinated and led the marketing team bring on board 6 restaurants on campus.
- Led the marketing team of 6-10 members demonstrate and elaborate on app usage to students in various hostels.
- Increased App usage with an average of 30% per month.

### Intern

**May 2017 – July 2017**

Ghana Statistical Service, Accra-Ghana

- Assisted in sampling of Enumeration Areas

### Intern

**June 2015 – August 2015**

Link Preparatory School, Accra-Ghana

- Assisted the ICT course lectures and the invigilation of classes