

# Hager Hussein

## UX Designer

I am a highly organized and detail-oriented e-commerce professional focusing on enhancing user experience and maximizing customer value. Skilled in managing websites from both technical and content standpoints.



hagarelrashidy@hotmail.com

0649719737

Amsterdam, the Netherlands

Visa sponsorship is not required

linkedin.com/in/hager-hussein

## WORK EXPERIENCE

### E-commerce Coordinator Keesing Media Group B.V.

11/2023 - Present Amsterdam, the Netherlands

#### Achievements/Tasks

- Responsible for the post-implementation phase of a newly integrated (PIM) system, overseeing the aftercare process to ensure optimal system performance
- Responsible for resolving day-to-day operational and technical issues for 5 international webshops
- Assist the product owner in translating business requirements into user stories and development tickets
- Responsible for UAT and quality assurance for launching new features and functionality
- Write documentation and organize workshops for our e-commerce platform for local country teams

### E-commerce Specialist Fairphone

04/2022 - 10/2023 Amsterdam, the Netherlands

#### Achievements/Tasks

- Create and publish new web pages for product launches
- Maintaining and updating the website in six languages
- Incident management and resolution
- Assist in launching and testing of new functionalities
- Responsible for launching promotional campaigns and discounts

### Marketing & Community Relations Coordinator

Roosterlandia

03/2021 - 04/2022 Remote

An indie video games studio

## EDUCATION

### Bachelor's degree, International Business and Management

Amsterdam University of Applied Sciences

09/2014 - 09/2018 Amsterdam, the Netherlands

#### Courses

- Thesis: The Influence of Artificial Intelligence in Fashion E-commerce
- Minor: International Marketing
- Minor: Global Trend watching

## TECHNICAL SKILLS

Magento 2

PimCore

Jira

Figma

HTML5

Adobe Photoshop

Business Central

UX

## LANGUAGES

English

Full Professional Proficiency

Arabic

Native or Bilingual Proficiency

Dutch

Elementary Proficiency

## SOFT SKILLS

Creative

Organised

Customer-centric

Reliable

Team Player

Detail-oriented