

## **Project Title: Changing Windows 365 Business Cloud PC from current user to a another User Without 24-Hour Deprovision Delay**

### **Issue:**

The customer needs to reassign a Windows 365 Business Cloud PC from one user to another. Normally, the deprovisioning process for Windows 365 Cloud PC takes 24 hours, but the customer requested a faster solution to avoid the wait.

### **Objective:**

To provide a workaround that allows the customer to reassign the Windows 365 Business Cloud PC to a new user without waiting for the 24-hour deprovision period.

### **Recommended Solution:**

1. **Add an Additional Windows 365 Business License:**
  - Purchase or temporarily assign one additional Windows 365 Business license. This step will allow the customer to provision a new Cloud PC for the intended user without affecting the current user's Cloud PC.
2. **Assign the License to the New User:**
  - Assign the new Windows 365 Business license to the intended user. The Cloud PC provisioning process will begin, and the new user will receive their Cloud PC within a much shorter timeframe compared to waiting for the previous user's Cloud PC to be deprovisioned.
3. **Remove the Old User's License:**
  - Once the new Cloud PC has been successfully provisioned for the new user, the license assigned to the previous user can be removed. This will trigger the deprovisioning of the old user's Cloud PC without impacting the new one.
4. **Remove the Additional License:**
  - After the process is complete and the old user's Cloud PC has been deprovisioned, the additional Windows 365 Business license can be removed or reassigned as necessary.

### **Expected Outcome:**

By following this method, the customer can transfer the Cloud PC to a new user without waiting for the 24-hour deprovisioning window, allowing for a faster reassignment process.

### **Implementation Details:**

- **Tools:** Windows 365 Business, Microsoft 365 Admin Center
- **Key Attributes:** Windows 365 Business licenses, Cloud PC provisioning

**Notes:**

This workaround provides a flexible and efficient method to reassign Windows 365 Business Cloud PCs between users, minimizing downtime and ensuring continued productivity.