




SOFTWARE QUALITY ANALYST (QA)

HECTOR GRAJALES OROZCO

CONTACT INFORMATION

 (312) 412 3478

 (+57) 649 1482

 hagrajales87@gmail.com

 [linkedin.com/in/hector-grajales-orozco-bb227339](https://www.linkedin.com/in/hector-grajales-orozco-bb227339)

PERSONAL PROFILE

I am a Software Quality Analyst with six years of experience using functional and non-functional testing, knowledge implementing testing based on ISTQB guidelines, and using SCRUM framework in software projects with high-performing teams.

I have two years of experience with automation testing (Web/mobile) Using Java, JavaScript language, and using Selenium Web Driver, Cypress, and Appium as automation tools. Actually, I continue in some training to improve my programming and automation skills.

AREAS OF EXPERTISE

- Java, JavaScript Selenium WebDriver, Cypress, and Appium.
- Maven, TestNG, GitHub, Jenkins.
- Rest API, Postman, SoapUI.
- Functional and non-functional testing.
- Mobile testing, Web Testing, Accessibility Testing.
- SQL Server, PL/SQL, DB2, Sybase
- Microsoft Excel, Word
- ISTQB, SCRUM, PRINCE2, Project Controlling
- JIRA, Rational Team Concert (JAZZ), ClearQuest
- Content Management System: AEM, Contentful, Sitecore, Drupal. Azure.

WORK HISTORY



Intertec, Sep. 2021 – Nowadays
Senior Automation QA

- I am in charge of all the QA tasks related to the Prometric project.
- Nowadays I am running functional testing using Azure tools.
- API testing using Postman.
- SQL Server databases and Cosmos DB

HUGE

HUGE, Feb. 2020 – Sep. 2021
QA Analyst

- I actually work on software projects using Scrum methodology.
- Ensure in every Sprint that stories meet and exceed their business requirements ensuring maximum quality.
- Testing on multiple devices and platforms ensuring functionality, compatibility, responsive design, and accessibility W3C (Tools: Contrast Color, Axe Accessibility, Wave & NVDA).
- Use different CMS.



Globant, Sep. 2018 – Feb. 2020
QC Analyst

- I report defects and tracked the solution's progress
- knowledge on Content Management System (CMS) using **AEM**.
- Skills on **Google Analytics**
- I have used **Web Driver** for web automation Testing
- I have used **Appium** with **Android Studio** for Mobile automation testing.

- Use of tools like **Postamnn** (API Testing) and **Github**(version control).
- **Jira®** as tool for creation of test cases, bugs and stories.
- I present Sprint Demos to the clients on English language for keeping stakeholders up to speed with the progress of product development.
- I have participated as speaker on events about quality and metologies. Example:
<https://youtu.be/dlylMbgYrdE?t=3180>



Stefanini, Nov. 2017 – Sep. 2018
Senior Test Analyst

- Testing databases tools **DB2** and **Sybes**.
- I used **SoapUI** for web service testing applications.
- I worked with a public institution (FNA). testing different types of applications of credit and portfolio.
- I had the opportunity of led teams in different projects of credit.
- I design and execute functional and non-functional cases.
- I used work **Rational Team Concert (JAZZ)** as a tool for visualize stories, design of test cases, create bugs, etc.
- Validation Logs.
- Use of different tools like CRM (**EVO 360**), **Guarantee Control System** and **SAP**.
- Test validation on different modules of (**COBIS** | Core Banking, Financial Software) Clients, Accounting, Financial Product Administrator.



Banco de Bogotá, Oct. 2016 – Oct 2017
Software Analyst

- Experience working in the Technologic Development Department ensuring the quality of different kinds of applications like **CRM**, Advance Lease System (**ALS**), Reporting System, Guarantee Control System and Portal Productividad Empresarial.
- Work using databases engines like **PL/SQL** and **SQL server**.
- I improved my soft skills because I had frequent meetings with stakeholders.



ATH, Aug. 2015 – Oct 2016
Technical Testing

- Design of test cases and its execution.
- Make progress reports
- Give time estimation of test cases design and its execution.
- Successful ATM's operation system migration from Windows XP to Windows 7.
- Implementation of ATM's Monitoring Software with NCR company.
- Testing on ATM's (Diebold Nixdorf).
- Validations on Postilion, protocols **BASE24** and **ISO8583**.
- Use of **Test Link** for test cases design and **Mantis** as Bug Tracker.

PREVIOUS EDUCATION

UNIVERSIDAD MILITAR NUEVA GRANADA

Specialist in Project Management, 2017

UNIVERSIDAD CATOLICA DE COLOMBIA

Electronic and Telecommunications Engineer, 2011

CERTIFICATIONS

- SCRUM PRODUCT OWNER PROFESSIONAL CERTIFICATE 2018
- SCRUM MASTER PROFESSIONAL CERTIFICATE (SMPC) – 2018
- PROJECT CONTROLLING – XAVIER LEADERSHIP CENTER – 2017
- PRINCE2® Foundation Certificate in Project Management – 2017
- ISTQB® Certified Tester, Foundation Level – 2017
- DEVELOPING SQL DATABASE | MICROSOFT – 2017
- QUERY DATA WITH TRANSACT | MICROSOFT – 2017
- ENGLISH PREMIER | WALL STREET INSTITUTE – 2016

MY REFERENCES

Alex Augusto Cortés, Hugué
(311) 583 0927
Dolly Catalina Vanegas, Stefanini
(301) 771 2666
Leonardo Rubiano, ATH
(300) 5189526