

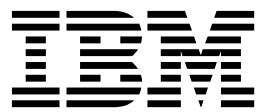
IBM Spectrum Scale
Version 4 Release 2.3

Problem Determination Guide



IBM Spectrum Scale
Version 4 Release 2.3

Problem Determination Guide



Note

Before using this information and the product it supports, read the information in "Notices" on page 659.

This edition applies to version 4 release 2 modification 3 of the following products, and to all subsequent releases and modifications until otherwise indicated in new editions:

- IBM Spectrum Scale ordered through Passport Advantage® (product number 5725-Q01)
- IBM Spectrum Scale ordered through AAS/eConfig (product number 5641-GPF)
- IBM Spectrum Scale for Linux on Z (product number 5725-S28)
- IBM Spectrum Scale for IBM ESS (product number 5765-ESS)

Significant changes or additions to the text and illustrations are indicated by a vertical line (!) to the left of the change.

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About this information

This edition applies to IBM Spectrum Scale™ version 4.2.3 for AIX®, Linux, and Windows.

IBM Spectrum Scale is a file management infrastructure, based on IBM® General Parallel File System (GPFS™) technology, which provides unmatched performance and reliability with scalable access to critical file data.

To find out which version of IBM Spectrum Scale is running on a particular AIX node, enter:

```
lslpp -l gpfs\*
```

To find out which version of IBM Spectrum Scale is running on a particular Linux node, enter:

```
rpm -qa | grep gpfs      (for SLES and Red Hat Enterprise Linux)  
dpkg -l | grep gpfs     (for Ubuntu Linux)
```

To find out which version of IBM Spectrum Scale is running on a particular Windows node, open **Programs and Features** in the control panel. The IBM Spectrum Scale installed program name includes the version number.

Which IBM Spectrum Scale information unit provides the information you need?

The IBM Spectrum Scale library consists of the information units listed in Table 1 on page xii.

To use these information units effectively, you must be familiar with IBM Spectrum Scale and the AIX, Linux, or Windows operating system, or all of them, depending on which operating systems are in use at your installation. Where necessary, these information units provide some background information relating to AIX, Linux, or Windows. However, more commonly they refer to the appropriate operating system documentation.

Note: Throughout this documentation, the term “Linux” refers to all supported distributions of Linux, unless otherwise specified.

Table 1. IBM Spectrum Scale library information units

Information unit	Type of information	Intended users
<i>IBM Spectrum Scale: Concepts, Planning, and Installation Guide</i>	<p>This guide provides the following information:</p> <p>Product overview</p> <ul style="list-style-type: none"> • Overview of IBM Spectrum Scale • GPFS architecture • Protocols support overview: Integration of protocol access methods with GPFS • Active File Management • AFM-based Asynchronous Disaster Recovery (AFM DR) • Data protection and disaster recovery in IBM Spectrum Scale • Introduction to IBM Spectrum Scale GUI • IBM Spectrum Scale management API • Introduction to Cloud services • IBM Spectrum Scale in an OpenStack cloud deployment • IBM Spectrum Scale product editions • IBM Spectrum Scale license designation • Capacity based licensing • IBM Spectrum Storage™ Suite <p>Planning</p> <ul style="list-style-type: none"> • Planning for GPFS • Planning for protocols • Considerations for GPFS applications • Firewall recommendations • Planning for cloud services 	System administrators, analysts, installers, planners, and programmers of IBM Spectrum Scale clusters who are very experienced with the operating systems on which each IBM Spectrum Scale cluster is based

Table 1. IBM Spectrum Scale library information units (continued)

Information unit	Type of information	Intended users
<i>IBM Spectrum Scale: Concepts, Planning, and Installation Guide</i>	<p>Installing and upgrading</p> <ul style="list-style-type: none"> • Steps for establishing and starting your IBM Spectrum Scale cluster • Installing IBM Spectrum Scale on Linux nodes and deploying protocols • Installing IBM Spectrum Scale on AIX nodes • Installing IBM Spectrum Scale on Windows nodes • Installing cloud services on IBM Spectrum Scale nodes • Installing and configuring IBM Spectrum Scale management API • Installing Active File Management • Installing and upgrading AFM-based Disaster Recovery • Installing call home • Migration, coexistence and compatibility • Steps to permanently uninstall GPFS and/or Protocols 	System administrators, analysts, installers, planners, and programmers of IBM Spectrum Scale clusters who are very experienced with the operating systems on which each IBM Spectrum Scale cluster is based

Table 1. IBM Spectrum Scale library information units (continued)

Information unit	Type of information	Intended users
<i>IBM Spectrum Scale: Administration Guide</i>	<p>This guide provides the following information:</p> <p>Configuring</p> <ul style="list-style-type: none"> • Configuring the GPFS cluster • Configuring the CES and protocol configuration • Configuring and tuning your system for GPFS • Parameters for performance tuning and optimization • Configuring and tuning your system for Cloud services • Configuring Active File Management • Configuring AFM-based DR • Tuning for Kernel NFS backend on AFM and AFM DR <p>Administering</p> <ul style="list-style-type: none"> • Performing GPFS administration tasks • Verifying network operation with the mmnetverify command • Managing file systems • File system format changes between versions of IBM Spectrum Scale • Managing disks • Managing protocol services • Managing protocol user authentication • Managing protocol data exports • Managing object storage • Managing GPFS quotas • Managing GUI users • Managing GPFS access control lists • Considerations for GPFS applications • Accessing a remote GPFS file system 	System administrators or programmers of IBM Spectrum Scale systems

Table 1. IBM Spectrum Scale library information units (continued)

Information unit	Type of information	Intended users
<i>IBM Spectrum Scale: Administration Guide</i>	<ul style="list-style-type: none"> • Information lifecycle management for IBM Spectrum Scale • Creating and maintaining snapshots of file systems • Creating and managing file clones • Scale Out Backup and Restore (SOBAR) • Data Mirroring and Replication • Implementing a clustered NFS environment on Linux • Implementing Cluster Export Services • Identity management on Windows • Protocols cluster disaster recovery • File Placement Optimizer • Encryption • Managing certificates to secure communications between GUI web server and web browsers • Securing protocol data • Cloud services: Transparent cloud tiering and Cloud data sharing • Highly-available write cache (HAWC) • Local read-only cache • Miscellaneous advanced administration • GUI limitations 	System administrators or programmers of IBM Spectrum Scale systems

Table 1. IBM Spectrum Scale library information units (continued)

Information unit	Type of information	Intended users
<i>IBM Spectrum Scale: Problem Determination Guide</i>	<p>This guide provides the following information:</p> <p>Monitoring</p> <ul style="list-style-type: none"> • Performance monitoring • Monitoring system health through the IBM Spectrum Scale GUI • Monitoring system health by using the mmhealth command • Monitoring events through callbacks • Monitoring capacity through GUI • Monitoring AFM and AFM DR • GPFS SNMP support • Monitoring the IBM Spectrum Scale system by using call home • Monitoring the health of cloud services <p>Troubleshooting</p> <ul style="list-style-type: none"> • Best practices for troubleshooting • Understanding the system limitations • Collecting details of the issues • Managing deadlocks • Installation and configuration issues • Upgrade issues • Network issues • File system issues • Disk issues • Security issues • Protocol issues • Disaster recovery issues • Performance issues • GUI issues • AFM issues • AFM DR issues • Transparent cloud tiering issues • Recovery procedures • Support for troubleshooting • References 	<p>System administrators of GPFS systems who are experienced with the subsystems used to manage disks and who are familiar with the concepts presented in the <i>IBM Spectrum Scale: Concepts, Planning, and Installation Guide</i></p>

Table 1. IBM Spectrum Scale library information units (continued)

Information unit	Type of information	Intended users
<i>IBM Spectrum Scale: Command and Programming Reference</i>	<p>This guide provides the following information:</p> <p>Command reference</p> <ul style="list-style-type: none"> • gpfs.snap command • mmaddcallback command • mmadddisk command • mmaddnode command • mmadquery command • mmafmconfig command • mmafmctl command • mmafmlocal command • mmapplypolicy command • mmauth command • mmbackup command • mmbackupconfig command • mmblock command • mmbuildgpl command • mmcallhome command • mmces command • mmcesdr command • mmchattr command • mmchcluster command • mmchconfig command • mmchdisk command • mmcheckquota command • mmchfileset command • mmchfs command • mmchlicense command • mmchmgr command • mmchnode command • mmchnodeclass command • mmchnsd command • mmchpolicy command • mmchpool command • mmchqos command • mmclidecode command • mmclone command • mmcloudgateway command • mmcrcluster command • mmcrfileset command • mmcrfs command • mmcrnodeclass command • mmcrnsd command • mmcrsnapshot command 	<ul style="list-style-type: none"> • System administrators of IBM Spectrum Scale systems • Application programmers who are experienced with IBM Spectrum Scale systems and familiar with the terminology and concepts in the XDSM standard

Table 1. IBM Spectrum Scale library information units (continued)

Information unit	Type of information	Intended users
<i>IBM Spectrum Scale: Command and Programming Reference</i>	<ul style="list-style-type: none"> • mmdefquota command • mmdefquotoff command • mmdefquoton command • mmdefragfs command • mmdelacl command • mmdelcallback command • mmdeldisk command • mmdelfilesset command • mmdelfs command • mmdelnodename command • mmdelnodeclass command • mmdelnsd command • mmdelsnapshot command • mmdf command • mmdiag command • mmdsh command • mmeditacl command • mmedquota command • mmexportfs command • mmfsck command • mmfsctl command • mmgetacl command • mmgetstate command • mmhadoopctl command • mmhealth command • mmimgbackup command • mmimgrestore command • mmimportfs command • mmkeyserv command • mmlinkfilesset command • mmlsattr command • mmlscallback command • mmlscluster command • mmlsconfig command • mmlsdisk command 	<ul style="list-style-type: none"> • System administrators of IBM Spectrum Scale systems • Application programmers who are experienced with IBM Spectrum Scale systems and familiar with the terminology and concepts in the XDSM standard

Table 1. IBM Spectrum Scale library information units (continued)

Information unit	Type of information	Intended users
<i>IBM Spectrum Scale: Command and Programming Reference</i>	<ul style="list-style-type: none"> • mmlsfileset command • mmlsfs command • mmlslicense command • mmlsmgr command • mmlsmount command • mmlsnodeclass command • mmlsnsd command • mmlspolicy command • mmlspool command • mmlsqos command • mmlsquota command • mmlsnapshot command • mmmigratefs command • mmmount command • mmnetverify command • mmnfs command • mmnsdiscover command • mmobj command • mmperfmon command • mmpmon command • mmprotocoltrace command • mmptsnap command • mmputacl command • mmquotaoff command • mmquotaon command • mmremotecluster command • mmremotefs command • mmrepquota command • mmrestoreconfig command • mmrestoref command • mmrestripefile command • mmrestripefs command • mmrpldisk command • mmsdrrestore command • mmsetquota command • mmshutdown command • mmsmb command • mmsnapdir command • mmstartup command • mmtracectl command • mmumount command • mmunlinkfileset command • mmuserauth command • mmwinservctl command • spectrumscale command 	<ul style="list-style-type: none"> • System administrators of IBM Spectrum Scale systems • Application programmers who are experienced with IBM Spectrum Scale systems and familiar with the terminology and concepts in the XDSM standard

Table 1. IBM Spectrum Scale library information units (continued)

Information unit	Type of information	Intended users
<i>IBM Spectrum Scale: Command and Programming Reference</i>	Programming reference <ul style="list-style-type: none">• IBM Spectrum Scale Data Management API for GPFS information• GPFS programming interfaces• GPFS user exits• IBM Spectrum Scale management API commands	<ul style="list-style-type: none">• System administrators of IBM Spectrum Scale systems• Application programmers who are experienced with IBM Spectrum Scale systems and familiar with the terminology and concepts in the XDSM standard

Table 1. IBM Spectrum Scale library information units (continued)

Information unit	Type of information	Intended users
<i>IBM Spectrum Scale: Big Data and Analytics Guide</i>	<p>This guide provides the following information:</p> <p>IBM Spectrum Scale support for Hadoop</p> <ul style="list-style-type: none"> • HDFS transparency • Supported IBM Spectrum Scale storage modes • Hadoop cluster planning • Installation and configuration of HDFS transparency • Application interaction with HDFS transparency • Upgrading the HDFS Transparency cluster • Rolling upgrade for HDFS Transparency • Security • Advanced features • Hadoop distribution support • Limitations and differences from native HDFS • Problem determination <p>BigInsights® 4.2.5 and Hortonworks Data Platform 2.6</p> <ul style="list-style-type: none"> • Planning <ul style="list-style-type: none"> – Hardware requirements – Preparing the environment – Preparing a stanza file • Installation <ul style="list-style-type: none"> – Set up – Installation of software stack – BigInsights value-add services on IBM Spectrum Scale • Upgrading software stack <ul style="list-style-type: none"> – Migrating from BI IOP to HDP – Upgrading IBM Spectrum Scale service MPack – Upgrading HDFS Transparency – Upgrading IBM Spectrum Scale file system – Upgrading to BI IOP 4.2.5 	<ul style="list-style-type: none"> • System administrators of IBM Spectrum Scale systems • Application programmers who are experienced with IBM Spectrum Scale systems and familiar with the terminology and concepts in the XDSM standard

Table 1. IBM Spectrum Scale library information units (continued)

Information unit	Type of information	Intended users
<i>IBM Spectrum Scale: Big Data and Analytics Guide</i>	<ul style="list-style-type: none"> • Configuration <ul style="list-style-type: none"> – Setting up High Availability [HA] – IBM Spectrum Scale configuration parameter checklist – Dual-network deployment – Manually starting services in Ambari – Setting up local repository – Configuring LogSearch – Setting IBM Spectrum Scale configuration for BigSQL • Administration <ul style="list-style-type: none"> – IBM Spectrum Scale-FPO deployment – Ranger – Kerberos – Short-circuit read (SSR) – Disabling short circuit write – IBM Spectrum Scale service management – Ambari node management – Restricting root access – IBM Spectrum Scale management GUI – IBM Spectrum Scale versus Native HDFS • Troubleshooting <ul style="list-style-type: none"> – Snap data collection • Limitations <ul style="list-style-type: none"> – Limitations and information • FAQ <ul style="list-style-type: none"> – General – Service fails to start – Service check failures 	<ul style="list-style-type: none"> • System administrators of IBM Spectrum Scale systems • Application programmers who are experienced with IBM Spectrum Scale systems and familiar with the terminology and concepts in the XDSM standard

Prerequisite and related information

For updates to this information, see IBM Spectrum Scale in IBM Knowledge Center(www.ibm.com/support/knowledgecenter/STXKQY/ibmspectrumscale_welcome.html).

For the latest support information, see the IBM Spectrum Scale FAQ in IBM Knowledge Center(www.ibm.com/support/knowledgecenter/STXKQY/gpfsclustersfaq.html).

Conventions used in this information

Table 2 on page xxiii describes the typographic conventions used in this information. UNIX file name conventions are used throughout this information.

Note: Users of IBM Spectrum Scale for Windows must be aware that on Windows, UNIX-style file names need to be converted appropriately. For example, the GPFS cluster configuration data is stored in the /var/mmfs/gen/mmsdrfs file. On Windows, the UNIX namespace starts under the %SystemDrive%\cygwin64 directory, so the GPFS cluster configuration data is stored in the C:\cygwin64\var\mmfs\gen\mmsdrfs file.

Table 2. Conventions

Convention	Usage
bold	Bold words or characters represent system elements that you must use literally, such as commands, flags, values, and selected menu options. Depending on the context, bold typeface sometimes represents path names, directories, or file names.
<u>bold underlined</u>	<u>bold underlined</u> keywords are defaults. These take effect if you do not specify a different keyword.
constant width	Examples and information that the system displays appear in constant-width typeface. Depending on the context, constant-width typeface sometimes represents path names, directories, or file names.
<i>italic</i>	<i>Italic</i> words or characters represent variable values that you must supply. <i>Italics</i> are also used for information unit titles, for the first use of a glossary term, and for general emphasis in text.
<key>	Angle brackets (less-than and greater-than) enclose the name of a key on the keyboard. For example, <Enter> refers to the key on your terminal or workstation that is labeled with the word <i>Enter</i> .
\	In command examples, a backslash indicates that the command or coding example continues on the next line. For example: <code>mkcondition -r IBM.FileSystem -e "PercentTotUsed > 90" \ -E "PercentTotUsed < 85" -m p "FileSystem space used"</code>
{item}	Braces enclose a list from which you must choose an item in format and syntax descriptions.
[item]	Brackets enclose optional items in format and syntax descriptions.
<Ctrl-x>	The notation <Ctrl-x> indicates a control character sequence. For example, <Ctrl-c> means that you hold down the control key while pressing <c>.
item...	Ellipses indicate that you can repeat the preceding item one or more times.
	In <i>synopsis</i> statements, vertical lines separate a list of choices. In other words, a vertical line means <i>Or</i> . In the left margin of the document, vertical lines indicate technical changes to the information.

Note: CLI options that accept a list of option values delimit with a comma and no space between values. As an example, to display the state on three nodes use **mmgetstate -N NodeA,NodeB,NodeC**. Exceptions to this syntax are listed specifically within the command.

How to send your comments

Your feedback is important in helping us to produce accurate, high-quality information. If you have any comments about this information or any other IBM Spectrum Scale documentation, send your comments to the following e-mail address:

mhvrcfs@us.ibm.com

Include the publication title and order number, and, if applicable, the specific location of the information about which you have comments (for example, a page number or a table number).

To contact the IBM Spectrum Scale development organization, send your comments to the following e-mail address:

gpfs@us.ibm.com

Summary of changes

This topic summarizes changes to the IBM Spectrum Scale licensed program and the IBM Spectrum Scale library. Within each information unit in the library, a vertical line (|) to the left of text and illustrations indicates technical changes or additions that are made to the previous edition of the information.

| **Summary of changes**
| **for IBM Spectrum Scale version 4 release 2.3**
| **as updated, June 2018**

| This release of the IBM Spectrum Scale licensed program and the IBM Spectrum Scale library includes the following improvements:

| **Added support for OpenStack Mitaka packages**

| Support for OpenStack Mitaka packages has been added for the object protocol. For more information, see *Protocols support overview: Integration of protocol access methods with GPF in IBM Spectrum Scale: Concepts, Planning, and Installation Guide*.

| **Authentication considerations changes**

| The following changes are done:

- | • Authentication support matrix has been divided to separate out the File and object protocols and accordingly, the corresponding explanation is modified.
- | • The matrix is further divided based on the authentication service that is used.
- | • A diagram is added to explain the high-level flow of authentication for File protocols.
- | • "Authentication for file access" topic is renamed to "Authentication and ID mapping for file access".

| For more information, see the *Authentication considerations* topic in the *IBM Spectrum Scale: Concepts, Planning, and Installation Guide*.

| **Big data and analytics changes**

| For information on changes in IBM Spectrum Scale Big Data and Analytics support, see *Big Data and Analytics - summary of changes*.

| **Directory preallocation**

| In environments in which many files are added to and removed from a directory in a short time, you can improve performance by setting the minimum compaction size of the directory. The minimum compaction size is the number of directory slots, including both full and empty slots, that a directory is allowed to retain when it is compacted. For more information, see *gpfs_prealloc() subroutine, mmchattr command, and mmclsattr command in IBM Spectrum Scale: Command and Programming Reference*.

| **Express Edition no longer available**

| IBM Spectrum Scale Express Edition is no longer available. For information on migrating from IBM Spectrum Scale Express Edition 4.2.2.x or earlier to IBM Spectrum Scale Standard Edition 4.2.3.x, see *Migrating from Express Edition to Standard Edition* in *IBM Spectrum Scale: Concepts, Planning, and Installation Guide*.

| **FPO enhancements**

| FPO performs the following functions:

- | • Provides QoS support for auto recovery
- | • Supports locality-aware data copy
- | • Uses the **mmrestripefile** command to check whether the replicas of data blocks are matched for one file

- | **Installation toolkit support for `gpfs.adv` and `gpfs.crypto` packages**
 - | The installation toolkit now supports installation, deployment, and upgrade of `gpfs.adv` and `gpfs.crypto` packages.
- | **Installation toolkit support for populating cluster definition file**
 - | The installation toolkit now supports populating the cluster definition file with the current cluster state. For more information, see *Populating cluster definition file with current cluster state using the installation toolkit* in *IBM Spectrum Scale: Concepts, Planning, and Installation Guide*.
- | **Installation toolkit support for Red Hat Enterprise Linux 7.4 and 7.5**
 - | The installation toolkit now also supports Red Hat Enterprise Linux 7.4 and 7.5 on x86_64, PPC64, and PPC64LE architectures. For more information, see *Installation prerequisites* in *IBM Spectrum Scale: Concepts, Planning, and Installation Guide*.
- | **IBM Spectrum Scale GUI changes**
 - | The following main changes are made in the IBM Spectrum Scale GUI:
 - Supports mounting and unmounting of file systems on selected nodes or group of nodes using GUI. For more information, see *Mounting a file system through GUI* and *Unmounting a file system through GUI* topics in *IBM Spectrum Scale: Administration Guide*.
 - Added new **Storage > Pools** page. The Pools page provides details about configuration, health, capacity, and performance aspects of storage pools.
 - Added new **Files > Active File Management** page. This new GUI page helps to view the configuration, health status, and performance of AFM, AFM DR, and gateway nodes.
 - Added new **Monitoring > Tips** page. The tip events give recommendations to the user to avoid certain issues that might occur in the future. A tip disappears from the GUI when the problem behind the tip event is resolved.
 - Added option to select events of type “tip” in the **Settings > Event Notifications > Email Recipients** page. You can configure whether to send email to the recipients if a tip event is reported in the system.
 - Added detailed view in the **Files > Filesets** page. You can access the detailed view of individual filesets either by double-clicking the individual filesets or by selecting **View Details** option.
 - Modified the **Storage > NSDs** page to list the rack, position, and node of the NSD in an FPO-enabled environment. This helps to sort the NSDs based on these parameters. The failure group definition is also modified to accommodate these new parameters.
 - Added the **Customize the number of replicas** option in the **Files > Information Lifecycle** page to specify the number of replicas in a file placement rule.
 - Modified the **Settings > Event Notifications** page to accept both IP address and host name for the email server.
 - Added **Nodes** and **File Systems** tabs in the detailed view that is available in the **Files > Transparent Cloud Tiering** page.
 - Added a separate **Properties** tab in the detailed view that is available in the **Monitoring > Nodes , Files > File Systems , and Storage > NSDs** pages.
- | **IBM Spectrum Scale functionality to support GDPR requirements**
 - | To understand the requirements of EU General Data Protection Regulation (GDPR) compliance that are applicable to unstructured data storage and how IBM Spectrum Scale helps to address them, see the IBM Spectrum Scale functionality to support GDPR requirements technote.
- | **Introduction of IBM Spectrum Scale management API Version 2**
 - | The architecture and syntax of IBM Spectrum Scale management API is changed. The new implementation is based on the GUI stack. The GUI server is managing and processing the API requests and commands. Version 2 has the following features:
 - Reuses the GUI deployment's backend infrastructure, which makes introduction of new API commands easier.

- No separate configuration is required as the GUI installation takes care of the basic deployment.
- Fixes scalability issues and introduces new features such as filter parameter, field parameter, and paging.
- Supports large clusters with thousands of nodes.
- All POST, PUT, and DELETE requests are completed asynchronously. A "jobs" object is created immediately when such a request is submitted.
- The APIs are driven by the same WebSphere® server and object cache that is used by the IBM Spectrum Scale GUI.
- The **mmrest** command is no longer required for configuring the management API. The IBM Spectrum Scale GUI installation and configuration takes care of the API infrastructure configuration. For more information on how to configure IBM Spectrum Scale management API Version 2, see *Configuring IBM Spectrum Scale management API* in IBM Spectrum Scale:Administration Guide.

As the syntax and architecture are changed for the API, modified the entire set of commands, which were available in the Version 1. New API commands are also added for improved flexibility. For more information about the available commands, see *IBM Spectrum Scale management API commands* in *IBM Spectrum Scale: Command and Programming Reference*. You can also access the documentation corresponding to each API command from the GUI itself. The API documentation is available in the GUI at: <https://<IP address or host name of API server>:<port>/ibm/api/explorer/>. For example: <https://sclegui.ibm.com:443/ibm/api/explorer>.

Linux on Z enhancements

The following changes are made:

- IBM Spectrum Scale for Linux on Z now supports Remote Cluster Mount (Multi-cluster).
- SLES 12.2 and RHEL 7.3 are now supported by IBM Spectrum Scale for Linux on Z.

mmcallhome command: Addition of --long option to mmcallhome group list command

The **--long** option displays the long admin node names. For more information, see *mmcallhome command* in *IBM Spectrum Scale: Command and Programming Reference*.

mmchconfig command: Setting an InfiniBand partition key

The **--verbsRdmaPkey** attribute specifies an InfiniBand partition key for a connection between a node and an InfiniBand server that is included in an InfiniBand partition. For more information, see *mmchconfig command* in the *IBM Spectrum Scale: Command and Programming Reference*.

mmdiag command: Status and queue statistics for NSD queues

The **--nsd** parameter displays the status and queue statistics for NSD queues.

For more information, see *mmdiag command* in *IBM Spectrum Scale: Command and Programming Reference*.

mmfsck command: Severity of errors

The command displays a summary of the errors that were found that includes the severity of each error: **CRITICAL**, **NONCRITICAL**, or **HARMLESS**. You must specify the verbose or semi-verbose parameter to get this output. For more information, see *mmfsck command* in *IBM Spectrum Scale: Command and Programming Reference*.

mmhealth command: Addition of new options to command

Addition of **AFM** and **THRESHOLD** options to the **mmhealth node show** and **mmhealth cluster show** commands. The **AFM** option displays the health status of a gateway node or cluster. The **THRESHOLD** option monitors whether the node-related thresholds rules evaluation is running as expected, and if the health status has changed as a result of the threshold limits being crossed.

Addition of **--clear** option to the **mmhealth node eventlog** command. This option clears the event log's database.

Addition of **threshold add** and **threshold delete** option to the **mmhealth** command. This option allows users to create and delete threshold rule.

Addition of **event hide**, **event unhide**, and **list hidden** options to the **mmhealth** command. The **event hide** option hides the specified TIP events, while the **event unhide** option reveals all TIP events that were previously hidden. The **list hidden** option shows all the TIP events that are added to the list of hidden events.

Addition of **config interval** option to the **mmhealth** command. The **config interval** option allows you to set the interval for monitoring the whole cluster.

For more information, see *mmhealth command* in *IBM Spectrum Scale: Command and Programming Reference*.

mmkeyserv command: Updating a certificate or a connection

You can now get a fresh certificate from an Remote Key Management (RKM) server without rebuilding the connection. You can also temporarily update a connection by adding backup servers, reordering the list of backup servers, or changing the timeout, number of retries, or retry interval. For more information, see *mmkeyserv command* in *IBM Spectrum Scale: Command and Programming Reference*.

mmlslicense command: Displaying disk and cluster size information

You can now get information about disk and cluster size with the **mmlslicense** command. For more information, see *mmlslicense command* in *IBM Spectrum Scale: Command and Programming Reference*.

mmnetverify command: Enhancements

Several enhancements increase the capabilities of the **mmnetverify** command. Network checks are added to measure the total bandwidth, to check connectivity with the CTDB port, and to check connectivity with servers that are used with the Object protocol. If there are multiple local nodes, the command is run on all the local nodes in parallel. The lists of local nodes and target nodes accept node classes. The **--ces-override** parameter causes the command to consider all the nodes in the configuration to be CES-enabled. For more information, see *mmnetverify command* in *IBM Spectrum Scale: Command and Programming Reference*.

mmrestripfile command: Fix inconsistencies between file data and replicas

The **-c** option compares the data of individual files with their replicas and attempts to fix any inconsistencies. For more information, see *mmrestripfile command* in *IBM Spectrum Scale: Command and Programming Reference*.

Monitoring of AFM and AFM DR

Using commands:

- Functionality added to **mmhealth**, **mmdiag**, and **mmperfmon**.

Using IBM Spectrum Scale GUI:

- Added new **Files > Active File Management** page. This new GUI page helps to view the configuration, health status, and performance of AFM, AFM DR, and gateway nodes.

Mount options specific to IBM Spectrum Scale: syncnfs is now the default on Linux nodes

In the mount options specific to IBM Spectrum Scale, **syncnfs** is now the default on Linux nodes.

On AIX nodes, **nosyncnfs** is the default. For more information, see *Mount options specific to IBM Spectrum Scale* in *IBM Spectrum Scale: Command and Programming Reference*.

Protocol support on remotely mounted file systems

You can create an NFS/SMB export on a file system that is mounted from a remote cluster. For more information, see the *Using NFS/SMB protocol over remote cluster mounts* topic in the *IBM Spectrum Scale: Administration Guide*.

Tip added to event status to inform users when a configuration is not optimal

A new event type **TIP** is added to system health monitoring. A **Tip** is similar to a state-changing event, but can be hidden by the user. Like state-changing events, a tip is removed automatically if

the problem is resolved. For more information on **Tip**, see *Event type and monitoring status for system health* in the *IBM Spectrum Scale: Problem Determination Guide*

Quality of Service for I/O operations (QoS): Detailed statistics

You can now display more detailed statistics about IOPS rates for the QoS programs that are running on each node. The statistics are intended to be used as input for programs that analyze and display data. For more information, see *mmchqos command* and *mmlsqos command* in *IBM Spectrum Scale: Command and Programming Reference*.

Support for Samba 4.5

Transparent cloud tiering enhancements.

The following changes are done:

- Support for configuring and deploying WORM solutions. Your files will remain WORM-compliant, both in the file system and on the cloud object storage. For more information, see the *Deploying WORM solutions* topic in the *IBM Spectrum Scale: Administration Guide*.
- Support for configuring Transparent cloud tiering with a proxy server.
- Support for configuring cloud retention time, which overrides the default value.
- Support for restoring only the file stubs from the cloud storage tier in situations where files are deleted from the local file system.
- Support for Power8 Little Endian platform.

Note: This feature is available from 4.2.3.1 onwards.

- Substantial improvement in the performance when files are transparently recalled from the storage tier.
- Support for manually deleting orphaned cloud objects before retention time expires. For more information, see the *Manually deleting cloud objects before retention time* topic in the *IBM Spectrum Scale: Administration Guide*.
- Support for migrating files in the co-resident state, by which applications can directly access data without performing any recall operation. For more information, see the *Pre-migrating files to the cloud storage tier* topic in the *IBM Spectrum Scale: Administration Guide*

-Y option

Added the -Y option to the following commands:

• mmblock	• mmhealth	• mmlsfileset	• mmlsnodeclass	• mmnetverify
• mmccloudgateway	• mmkeyserv	• mmlsfs	• mmlsnsd	• mmnfs
• mmdf	• mmlscluster	• mmlslicense	• mmlspolicy	• mmrepquota
• mmdiag	• mmlsconfig	• mmlsmgr	• mmlsquota	• mmsmb
• mmgetstate	• mmlsdisk	• mmlsmount	• mmlssnapshot	• mmuserauth

Documented commands, structures, and subroutines

The following lists the modifications to the documented commands, structures, and subroutines:

New commands

The following commands are new:

- **mmclidecode**

New structures

There are no new structures.

New subroutines

There are no new subroutines.

Changed commands

The following commands were changed:

- **mmadquery**
- **mmbackup**
- **mmblock**
- **mmcallhome**
- **mmces**
- **mmcesdr**
- **mmchattr**
- **mmchconfig**
- **mmchqos**
- **mmcloudgateway**
- **mmcrnsd**
- **mmdf**
- **mmdiag**
- **mmfsck**
- **mmgetstate**
- **mmhadoopctl**
- **mmhealth**
- **mmimgbackup**
- **mmimgrestore**
- **mmkeyserv**
- **mmlsattr**
- **mmlscluster**
- **mmlsconfig**
- **mmldisk**
- **mmlsfileset**
- **mmlsfs**
- **mmlslicense**
- **mmlsmgr**
- **mmlsmount**
- **mmlsnodeclass**
- **mmlsnsd**
- **mmlspolicy**
- **mmlsqos**
- **mmlsquota**
- **mmlssnapshot**
- **mmnetverify**
- **mmnfs**
- **mmprotocoltrace**
- **mmrepquota**
- **mmssmb**
- **mmuserauth**
- **spectrumscale**

| **Changed structures**
| The following structures were changed:
| • **gpfs_iattr64_t**

| **Changed subroutines**
| The following subroutines were changed:
| • **gpfs_prealloc**

| **Deleted commands**
| **mmrest**

| **Deleted structures**
| There are no deleted structures.

| **Deleted subroutines**
| There are no deleted subroutines.

| **Messages**
| The following are the new, changed, and deleted messages:

| **New messages**
| 6027-1525, 6027-1756, 6027-2392, 6027-2393, 6027-2503, 6027-2504, and 6027-3258

| **Changed messages**
| 6027-1023, 6027-1725

| **Deleted messages**
| None.

| **Changes in documentation**

| **Big data and analytics support**
| Moved the entire big data and analytics support information to a new section. See the topic *Big data and analytics support* in *IBM Spectrum Scale: Big Data and Analytics Guide*.

| **Restructured events page**
| The events page was split up into 19 different pages, with a separate page for each component. See the topic *Events* in the *IBM Spectrum Scale: Problem Determination Guide*.

| **Renamed “REST API” to “IBM Spectrum Scale management API” in the documentation.**

| **List of documentation changes in product guides and respective Knowledge Center sections**
| The following is a list of documentation changes including changes in topic titles, changes in placement of topics, and deleted topics:

| **Table 3. List of changes in documentation**

Guide	Knowledge center section	List of changes
Concepts, Planning, and Installation Guide	Product overview	<p>Under <i>IBM Spectrum Scale management API</i></p> <ul style="list-style-type: none"> Moved the IBM Spectrum Scale management API topics from the <i>Administering</i> section to the <i>IBM Spectrum Scale management API</i> section.
	Planning	<p>Under <i>Planning for protocols</i> → <i>Authentication considerations</i></p> <ul style="list-style-type: none"> Changed the title <i>Authentication for file access</i> to <i>Authentication and ID mapping for file access</i> <p>Under <i>Planning for protocols</i> → <i>Planning for SMB</i></p> <ul style="list-style-type: none"> The <i>SMB share limitations</i> topic under <i>Administering</i> → <i>Managing protocol data exports</i> → <i>Managing SMB shares</i> has been removed. Limitations from the <i>SMB share limitations</i> topic have been added in the <i>SMB limitations</i> topic.
	Installing and upgrading	<ul style="list-style-type: none"> Removed <i>Installing the Scale Management server (REST API)</i> section. Moved <i>Manually upgrading pmswift</i> and <i>Manually upgrading the Performance Monitoring tool</i> from <i>Manually installing the Performance Monitoring tool</i> to the <i>Migration, coexistence and compatibility</i> section. Moved <i>Upgrading IBM Spectrum Scale components with the installation toolkit</i> from <i>Using the spectrumscale installation toolkit to perform installation tasks: Explanations and examples</i> to the <i>Migration, coexistence and compatibility</i> section. Created the <i>Upgrading Object packages</i> section: <ul style="list-style-type: none"> Moved the <i>Upgrading Object packages to version 4.2.2.x from 4.2.2.x</i> topic from <i>Migrating to IBM Spectrum Scale 4.2.2.x from IBM Spectrum Scale 4.2.0.x or later</i> to the <i>Upgrading Object packages</i> section. Added the <i>Upgrading Object packages to version 4.2.3.x from 4.2.2.x</i> topic.
Administration Guide	Configuring	<ul style="list-style-type: none"> Removed the <i>Configuring and starting the Scale Management server (REST API)</i> section. Removed the <i>Enabling Cloud services performance monitoring metrics on the GUI</i> topic under the <i>Configuring</i> → <i>Configuring and tuning your system for Cloud services</i> section.
	Administering	<p>Under <i>File Placement Optimizer</i></p> <ul style="list-style-type: none"> Added <i>Data locality based copy in IBM Spectrum Scale: Administration Guide</i> section. Added <i>mmgetlocation in IBM Spectrum Scale: Administration Guide</i> Data locality restore section is renamed to <i>Data locality</i> in <i>IBM Spectrum Scale: Administration Guide</i>. Added the maintenance steps for IBM Spectrum Scale FPO. Added the performance tuning steps for IBM Spectrum Scale Sharing Nothing Cluster.

| *Table 3. List of changes in documentation (continued)*

Guide	Knowledge center section	List of changes
Problem Determination Guide	Monitoring	<p>Under <i>Monitoring AFM and AFM DR</i>, renamed the following topics:</p> <ul style="list-style-type: none"> • <i>Fileset states for AFM</i> to <i>Monitoring fileset states for AFM</i> • <i>Fileset states for AFM DR</i> to <i>Monitoring fileset states for AFM DR</i> • <i>Callback events for AFM and AFM DR</i> to <i>Monitoring callback events for AFM and AFM DR</i> • <i>Prefetch</i> to <i>Monitoring prefetch</i> • Moved the <i>Monitoring callback events for AFM and AFM DR</i> topic under <i>Monitoring health and events</i> • Moved the <i>Monitoring with mmpmon</i> topic under <i>Monitoring performance</i> <p>Restructured the following topics:</p> <ul style="list-style-type: none"> • <i>Monitoring system health by using the mmhealth command</i> This topic has been split into four topics: <ul style="list-style-type: none"> – Monitoring the health of a node – Event type and monitoring status for system health – Threshold monitoring for system health – Use cases • <i>Monitoring the IBM Spectrum Scale system by using call home</i> This topic has been split into four topics: <ul style="list-style-type: none"> – Understanding call home – Configuring call home to enable manual and automated data upload – Monitoring, uploading, and sharing collected data with IBM Support – Use cases • <i>List of performance metrics</i> This topic has been split into three topics: <ul style="list-style-type: none"> – Linux metrics – GPFS metrics – Protocol metrics
	Troubleshooting	<ul style="list-style-type: none"> • Under <i>SMB issues</i>, added a new topic <i>Slow access to SMB caused by contended access to files or directories</i>.
Command and Programming Reference	Command reference	<ul style="list-style-type: none"> • Removed the mmrest command man page.
	Programming reference	<ul style="list-style-type: none"> • Added documentation for each IBM Spectrum Scale management API Version 2 command.

Changes in the Library and related publications section

- Under *Library and related publications*, the following topics were updated:
 - *Redbooks®, Redpapers™, and Blueprints*: Six new links added.
 - *ISV links*
 - *Applying IBM Spectrum Scale → Using AFM with object*
- Under *AFM-based Disaster Recovery* section, the *Fallback of multiple filesets* use case was added.

Chapter 1. Performance monitoring

With IBM Spectrum Scale, system administrators can monitor the performance of GPFS and the communications protocols that it uses.

Network performance monitoring

Network performance can be monitored with Remote Procedure Call (RPC) statistics.

The GPFS daemon caches statistics relating to RPCs. Most statistics are related to RPCs sent to other nodes. This includes a set of up to seven statistics cached per node and one statistic that is cached per size of the RPC message. For RPCs received from other nodes, one statistic is cached for each type of RPC message. The counters are measured in seconds and milliseconds.

The statistics cached per node are the following:

Channel wait time

The amount of time the RPC must wait for access to a communication channel to the target node.

Send time TCP

The amount of time to transfer an RPC message to an Ethernet interface.

Send time verbs

The amount of time to transfer an RPC message to an InfiniBand interface.

Receive time TCP

The amount of time to transfer an RPC message from an Ethernet interface into the daemon.

Latency TCP

The latency of the RPC when sent and received over an Ethernet interface.

Latency verbs

The latency of the RPC when sent and received over an InfiniBand interface.

Latency mixed

The latency of the RPC when sent over one type of interface (Ethernet or InfiniBand) and received over the other (InfiniBand or Ethernet).

If an InfiniBand network is not configured, no statistics are cached for send time verbs, latency verbs, and latency mixed.

The latency of an RPC is defined as the round-trip time minus the execution time on the target node. The round-trip time is measured from the start of writing the RPC message to the interface until the RPC reply is completely received. The execution time is measured on the target node from the time the message is completely received until the time the reply is sent. The latency, therefore, is the amount of time the RPC is being transmitted and received over the network and is a relative measure of the network performance as seen by the GPFS daemon.

There is a statistic associated with each of a set of size ranges, each with an upper bound that is a power of 2. The first range is 0 through 64, then 65 through 128, then 129 through 256, and then continuing until the last range has an upper bound of twice the **maxBlockSize**. For example, if the **maxBlockSize** is 1 MB, the upper bound of the last range is 2,097,152 (2 MB). For each of these ranges, the associated statistic is the latency of the RPC whose size falls within that range. The size of an RPC is the amount of data sent plus the amount of data received. However, if one amount is more than 16 times greater than the other, only the larger amount is used as the size of the RPC.

The final statistic associated with each type of RPC message, on the node where the RPC is received, is the execution time of the RPC.

Each of the statistics described so far is actually an aggregation of values. By default, an aggregation consists of 60 one-second intervals, 60 one-minute intervals, 24 one-hour intervals, and 30 one-day intervals. Each interval consists of a sum of values accumulated during the interval, a count of values added into the sum, the minimum value added into the sum, and the maximum value added into the sum. Sixty seconds after the daemon starts, each of the one-second intervals contains data and every second thereafter the oldest interval is discarded and a new one entered. An analogous pattern holds for the minute, hour, and day periods.

As each RPC reply is received, the following information is saved in a *raw statistics buffer*:

- channel wait time
- send time
- receive time
- latency
- length of data sent
- length of data received
- flags indicating if the RPC was sent or received over InfiniBand
- target node identifier

As each RPC completes execution, the execution time for the RPC and the message type of the RPC is saved in a *raw execution buffer*. Once per second these raw buffers are processed and the values are added to the appropriate aggregated statistic. For each value, the value is added to the statistic's sum, the count is incremented, and the value is compared to the minimum and maximum, which are adjusted as appropriate. Upon completion of this processing, for each statistic the sum, count, minimum, and maximum values are entered into the next one-second interval.

Every 60 seconds, the sums and counts in the 60 one-second intervals are added into a one-minute sum and count. The smallest of the 60 minimum values is determined, and the largest of the 60 maximum values is determined. This one-minute sum, count, minimum, and maximum are then entered into the next one-minute interval.

An analogous pattern holds for the minute, hour, and day periods. For any one particular interval, the sum is the sum of all raw values processed during that interval, the count is the count of all values during that interval, the minimum is the minimum of all values during that interval, and the maximum is the maximum of all values during that interval.

When statistics are displayed for any particular interval, an average is calculated from the sum and count, then the average, minimum, maximum, and count are displayed. The average, minimum and maximum are displayed in units of milliseconds, to three decimal places (one microsecond granularity).

The following **mmchconfig** attributes are available to control the RPC buffers and intervals:

- **rpcPerfRawStatBufferSize**
- **rpcPerfRawExecBufferSize**
- **rpcPerfNumberSecondIntervals**
- **rpcPerfNumberMinuteIntervals**
- **rpcPerfNumberHourIntervals**
- **rpcPerfNumberDayIntervals**

The **mmdiag** command with the **--rpc** parameter can be used to query RPC statistics.

For more information, see the topics *mmlchconfig command*, *mmlnetverify command* and *mmdiag command* in the *IBM Spectrum Scale: Administration Guide*.

Monitoring GPFS I/O performance with the **mmpmon** command

Use the **mmpmon** command to monitor GPFS performance on the node in which it is run, and other specified nodes.

Before attempting to use the **mmpmon** command, review the command documentation in the *IBM Spectrum Scale: Administration Guide*.

Next, read all of the following relevant **mmpmon** topics.

- “Overview of mmpmon”
- “Specifying input to the mmpmon command”
- “Example mmpmon scenarios and how to analyze and interpret their results” on page 33
- “Other information about mmpmon output” on page 41

Overview of **mmpmon**

The **mmpmon** facility allows the system administrator to collect I/O statistics from the point of view of GPFS servicing application I/O requests.

The collected data can be used for many purposes, including:

- Tracking I/O demand over longer periods of time - weeks or months.
- Recording I/O patterns over time (when peak usage occurs, and so forth).
- Determining if some nodes service more application demand than others.
- Monitoring the I/O patterns of a single application which is spread across multiple nodes.
- Recording application I/O request service times.

Figure 1 shows the software layers in a typical system with GPFS. **mmpmon** is built into GPFS.

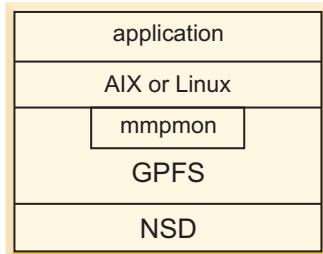


Figure 1. Node running **mmpmon**

Specifying input to the **mmpmon** command

The input requests to the **mmpmon** command allow the system administrator to collect I/O statistics per mounted file system (**fs_io_s**) or for the entire node (**io_s**).

The **mmpmon** command must be run using root authority. For command syntax, see **mmpmon** in the *IBM Spectrum Scale: Administration Guide*.

The **mmpmon** command is controlled by an input file that contains a series of requests, one per line. This input can be specified with the **-i** flag, or read from standard input (stdin). Providing input using stdin allows **mmpmon** to take keyboard input or output piped from a user script or application.

Leading blanks in the input file are ignored. A line beginning with a pound sign (#) is treated as a comment. Leading blanks in a line whose first non-blank character is a pound sign (#) are ignored.

Table 4 describes the **mmpmon** input requests.

Table 4. Input requests to the mmpmon command

Request	Description
fs_io_s	"Display I/O statistics per mounted file system" on page 5
io_s	"Display I/O statistics for the entire node" on page 6
nlist add name[name...]	"Add node names to a list of nodes for mmpmon processing" on page 8
nlist del	"Delete a node list" on page 9
nlist new name[name...]	"Create a new node list" on page 10
nlist s	"Show the contents of the current node list" on page 10
nlist sub name[name...]	"Delete node names from a list of nodes for mmpmon processing" on page 12
once request	Indicates that the request is to be performed only once.
reset	"Reset statistics to zero" on page 15
rhist nr	"Changing the request histogram facility request size and latency ranges" on page 18
rhist off	"Disabling the request histogram facility" on page 20. This is the default.
rhist on	"Enabling the request histogram facility" on page 21
rhist p	"Displaying the request histogram facility pattern" on page 22
rhist reset	"Resetting the request histogram facility data to zero" on page 24
rhist s	"Displaying the request histogram facility statistics values" on page 25
rpc_s	"Displaying the aggregation of execution time for Remote Procedure Calls (RPCs)" on page 28
rpc_s size	"Displaying the Remote Procedure Call (RPC) execution time according to the size of messages" on page 30
source filename	"Using request source and prefix directive once" on page 35
ver	"Displaying mmpmon version" on page 32
vio_s	"Displaying vdisk I/O statistics". See <i>IBM Spectrum Scale RAID: Administration</i> for more information.
vio_s_reset	"Resetting vdisk I/O statistics". See <i>IBM Spectrum Scale RAID: Administration</i> for more information.

Running mmpmon on multiple nodes

Invoke **mmpmon** list requests on a single node for mmpmon request processing on multiple nodes in a local cluster.

The **mmpmon** command may be invoked on one node to submit requests to multiple nodes in a local GPFS cluster by using the **nlist** requests. See "Understanding the node list facility" on page 7.

Running mmpmon concurrently from multiple users on the same node

Multiple instances of **mmpmon** can run on the same node so that different performance analysis applications and scripts can use the same performance data.

Five instances of **mmpmon** may be run on a given node concurrently. This is intended primarily to allow different user-written performance analysis applications or scripts to work with the performance data. For example, one analysis application might deal with **fs_io_s** and **io_s** data, while another one deals with **rhist** data, and another gathers data from other nodes in the cluster. The applications might be separately written or separately maintained, or have different sleep and wake-up schedules.

Be aware that there is only one set of counters for **fs_io_s** and **io_s** data, and another, separate set for **rhist** data. Multiple analysis applications dealing with the same set of data must coordinate any activities that could reset the counters, or in the case of **rhist** requests, disable the feature or modify the ranges.

Display I/O statistics per mounted file system

The **fs_io_s** input request to the **mmpmon** command allows the system administrator to collect I/O statistics per mounted file system.

The **fs_io_s** (file system I/O statistics) request returns strings containing I/O statistics taken over all mounted file systems as seen by that node, and are presented as total values for each file system. The values are cumulative since the file systems were mounted or since the last **reset** request, whichever is most recent. When a file system is unmounted, its statistics are lost.

Read and write statistics are recorded separately. The statistics for a given file system are for the file system activity on the node running **mmpmon**, not the file system in total (across the cluster).

Table 5 describes the keywords for the **fs_io_s** response, in the order that they appear in the output. These keywords are used only when **mmpmon** is invoked with the **-p** flag.

Table 5. Keywords and values for the mmpmon fs_io_s response

Keyword	Description
n	IP address of the node responding. This is the address by which GPFS knows the node.
nn	The hostname that corresponds to the IP address (the _n_ value).
rc	Indicates the status of the operation.
t	Indicates the current time of day in seconds (absolute seconds since Epoch (1970)).
tu	Microseconds part of the current time of day.
cl	Name of the cluster that owns the file system.
fs	The name of the file system for which data are being presented.
d	The number of disks in the file system.
br	Total number of bytes read, from both disk and cache.
bw	Total number of bytes written, to both disk and cache.
oc	Count of open() call requests serviced by GPFS. This also includes creat() call counts.
cc	Number of close() call requests serviced by GPFS.
rdc	Number of application read requests serviced by GPFS.
wc	Number of application write requests serviced by GPFS.
dir	Number of readdir() call requests serviced by GPFS.
iu	Number of inode updates to disk.

Example of mmpmon fs_io_s request

This is an example of the **fs_io_s** input request to the **mmpmon** command and the resulting output that displays the I/O statistics per mounted file system.

Assume that **commandFile** contains this line:

```
fs_io_s
```

and this command is issued:

```
mmpmon -p -i commandFile
```

The output is two lines in total, and similar to this:

```
_fs_io_s_n_ 199.18.1.8_nn_node1_rc_0_t_1066660148_tu_407431_cl_myCluster.xxx.com
_fs_gpfss2_d_2_br_6291456_bw_314572800_oc_10_cc_16_rdc_101_wc_300_dir_7_iu_2
_fs_io_s_n_199.18.1.8_nn_node1_rc_0_t_1066660148_tu_407455_cl_myCluster.xxx.com
_fs_gpfss1_d_3_br_5431636_bw_173342800_oc_6_cc_8_rdc_54_wc_156_dir_3_iu_6
```

The output consists of one string per mounted file system. In this example, there are two mounted file systems, **gpfs1** and **gpfs2**.

If the **-p** flag is not specified, the output is similar to:

```
mmpmon node 199.18.1.8 name node1 fs_io_s OK
cluster: myCluster.xxx.com
filesystem: gpfs2
disks: 2
timestamp: 1066660148/407431
bytes read: 6291456
bytes written: 314572800
opens: 10
closes: 16
reads: 101
writes: 300
readdir: 7
inode updates: 2

mmpmon node 199.18.1.8 name node1 fs_io_s OK
cluster: myCluster.xxx.com
filesystem: gpfs1
disks: 3
timestamp: 1066660148/407455
bytes read: 5431636
bytes written: 173342800
opens: 6
closes: 8
reads: 54
writes: 156
readdir: 3
inode updates: 6
```

When no file systems are mounted, the responses are similar to:

```
_fs_io_s_n_199.18.1.8_nn_node1_rc_1_t_1066660148_tu_407431_cl_-fs_-
```

The **_rc_** field is nonzero and the both the **_fs_** and **_cl_** fields contains a minus sign. If the **-p** flag is not specified, the results are similar to:

```
mmpmon node 199.18.1.8 name node1 fs_io_s status 1
no file systems mounted
```

For information on interpreting **mmpmon** output results, see “Other information about mmpmon output” on page 41.

Display I/O statistics for the entire node

The **io_s** input request to the **mmpmon** command allows the system administrator to collect I/O statistics for the entire node.

The **io_s** (I/O statistics) request returns strings containing I/O statistics taken over all mounted file systems as seen by that node, and are presented as total values for the entire node. The values are cumulative since the file systems were mounted or since the last **reset**, whichever is most recent. When a file system is unmounted, its statistics are lost and its contribution to the total node statistics vanishes. Read and write statistics are recorded separately.

Table 6 on page 7 describes the keywords for the **io_s** response, in the order that they appear in the output. These keywords are used only when **mmpmon** is invoked with the **-p** flag.

Table 6. Keywords and values for the **mmpmon io_s** response

Keyword	Description
<code>_n_</code>	IP address of the node responding. This is the address by which GPFS knows the node.
<code>_nn_</code>	The hostname that corresponds to the IP address (the <code>_n_</code> value).
<code>_rc_</code>	Indicates the status of the operation.
<code>_t_</code>	Indicates the current time of day in seconds (absolute seconds since Epoch (1970)).
<code>_tu_</code>	Microseconds part of the current time of day.
<code>_br_</code>	Total number of bytes read, from both disk and cache.
<code>_bw_</code>	Total number of bytes written, to both disk and cache.
<code>_oc_</code>	Count of <code>open()</code> call requests serviced by GPFS. The open count also includes <code>creat()</code> call counts.
<code>_cc_</code>	Number of <code>close()</code> call requests serviced by GPFS.
<code>_rdc_</code>	Number of application read requests serviced by GPFS.
<code>_wc_</code>	Number of application write requests serviced by GPFS.
<code>_dir_</code>	Number of <code>readdir()</code> call requests serviced by GPFS.
<code>_iu_</code>	Number of inode updates to disk. This includes inodes flushed to disk because of access time updates.

Example of mmpmon io_s request

This is an example of the `io_s` input request to the **mmpmon** command and the resulting output that displays the I/O statistics for the entire node.

Assume that `commandFile` contains this line:

```
io_s
```

and this command is issued:

```
mmpmon -p -i commandFile
```

The output is one line in total, and similar to this:

```
_io_s_ _n_ 199.18.1.8 _nn_ node1 _rc_ 0 _t_ 1066660148 _tu_ 407431 _br_ 6291456
_bw_ 314572800 _oc_ 10 _cc_ 16 _rdc_ 101 _wc_ 300 _dir_ 7 _iu_ 2
```

If the `-p` flag is not specified, the output is similar to:

```
mmpmon node 199.18.1.8 name node1 io_s OK
timestamp: 1066660148/407431
bytes read: 6291456
bytes written: 314572800
opens: 10
closes: 16
reads: 101
writes: 300
readdir: 7
inode updates: 2
```

Understanding the node list facility

The node list facility can be used to invoke **mmpmon** on multiple nodes and gather data from other nodes in the cluster. The following table describes the nlist requests for the **mmpmon** command.

Table 7. nlist requests for the **mmpmon** command

Request	Description
nlist add <i>name</i> [<i>name...</i>]	"Add node names to a list of nodes for mmpmon processing"
nlist del	"Delete a node list" on page 9
nlist new <i>name</i> [<i>name...</i>]	"Create a new node list" on page 10
nlist s	"Show the contents of the current node list" on page 10
nlist sub <i>name</i> [<i>name...</i>]	"Delete node names from a list of nodes for mmpmon processing" on page 12

When specifying node names, keep these points in mind:

1. A node name of '.' (dot) indicates the current node.
2. A node name of '*' (asterisk) indicates all currently connected local cluster nodes.
3. The nodes named in the node list must belong to the local cluster. Nodes in remote clusters are not supported.
4. A node list can contain nodes that are currently down. When an inactive node comes up, **mmpmon** will attempt to gather data from it.
5. If a node list contains an incorrect or unrecognized node name, all other entries in the list are processed. Suitable messages are issued for an incorrect node name.
6. When **mmpmon** gathers responses from the nodes in a node list, the full response from one node is presented before the next node. Data is not interleaved. There is no guarantee of the order of node responses.
7. The node that issues the **mmpmon** command need not appear in the node list. The case of this node serving only as a collection point for data from other nodes is a valid configuration.

Add node names to a list of nodes for mmpmon processing

The **nlist add** (node list add) request is used to add node names to a list of nodes for **mmpmon** to collect their data. The node names are separated by blanks.

Table 8 describes the keywords for the **nlist add** response, in the order that they appear in the output. These keywords are used only when **mmpmon** is invoked with the **-p** flag.

Table 8. Keywords and values for the **mmpmon nlist add** response

Keyword	Description
<u>_n_</u>	IP address of the node processing the node list. This is the address by which GPFS knows the node.
<u>_nn_</u>	The hostname that corresponds to the IP address (the <u>_n_</u> value).
<u>_req_</u>	The action requested. In this case, the value is add.
<u>_rc_</u>	Indicates the status of the operation.
<u>_t_</u>	Indicates the current time of day in seconds (absolute seconds since Epoch (1970)).
<u>_tu_</u>	Microseconds part of the current time of day.
<u>_c_</u>	The number of nodes in the user-supplied list.
<u>_ni_</u>	Node name input. A user-supplied node name from the offered list of names.
<u>_nx_</u>	Node name translation. The preferred GPFS name for the node.
<u>_nxip_</u>	Node name translated IP address. The preferred GPFS IP address for the node.
<u>_did_</u>	The number of nodes names considered valid and processed by the requests.

Table 8. Keywords and values for the **mmpmon nlist add** response (continued)

Keyword	Description
<code>_nlc_</code>	The number of nodes in the node list now (after all processing).

If the **nlist add** request is issued when no node list exists, it is handled as if it were an **nlist new** request.

Example of mmpmon nlist add request:

This topic is an example of the **nlist add** request to add node names to a list of nodes for **mmpmon** processing and the output that displays.

A two- node cluster has nodes **node1** (199.18.1.2), a non-quorum node, and **node2** (199.18.1.5), a quorum node. A remote cluster has node **node3** (199.18.1.8). The **mmpmon** command is run on **node1**.

Assume that **commandFile** contains this line:

```
nlist add n2 199.18.1.2
```

and this command is issued:

```
mmpmon -p -i commandFile
```

Note in this example that an alias name **n2** was used for **node2**, and an IP address was used for **node1**. Notice how the values for `_ni_` and `_nx_` differ in these cases.

The output is similar to this:

```
_nlist_n_199.18.1.2_nn_node1_req_add_rc_0_t_1121955894_tu_261881_c_2
_nlist_n_199.18.1.2_nn_node1_req_add_rc_0_t_1121955894_tu_261881_ni_n2_nx_
node2_nxip_199.18.1.5
_nlist_n_199.18.1.2_nn_node1_req_add_rc_0_t_1121955894_tu_261881_ni_
199.18.1.2_nx_node1_nxip_199.18.1.2
_nlist_n_199.18.1.2_nn_node1_req_add_rc_0_t_1121955894_tu_261881_did_2_nlc_
2
```

If the **-p** flag is not specified, the output is similar to:

```
mmpmon node 199.18.1.2 name node1 nlist add
initial status 0
name count 2
timestamp 1121955879/468858
node name n2, OK (name used: node2, IP address 199.18.1.5)
node name 199.18.1.2, OK (name used: node1, IP address 199.18.1.2)
final status 0
node names processed 2
current node list count 2
```

The requests **nlist add** and **nlist sub** behave in a similar way and use the same keyword and response format.

These requests are rejected if issued while quorum has been lost.

Delete a node list

The **nlist del** (node list delete) request deletes a node list if one exists. If no node list exists, the request succeeds and no error code is produced.

Table 9 on page 10 describes the keywords for the **nlist del** response, in the order that they appear in the output. These keywords are used only when **mmpmon** is invoked with the **-p** flag.

*Table 9. Keywords and values for the **mmpmon nlist del** response*

Keyword	Description
<code>_n_</code>	IP address of the node responding. This is the address by which GPFS knows the node.
<code>_nn_</code>	The hostname that corresponds to the IP address (the <code>_n_</code> value).
<code>_req_</code>	The action requested. In this case, the value is <code>del</code> .
<code>_rc_</code>	Indicates the status of the operation.
<code>_t_</code>	Indicates the current time of day in seconds (absolute seconds since Epoch (1970)).
<code>_tu_</code>	Microseconds part of the current time of day.

Example of mmpmon nlist del request:

This topic is an example of the **nlist del** request to delete a node list and the output that displays.

Assume that **commandFile** contains this line:

```
nlist del
```

and this command is issued:

```
mmpmon -p -i commandFile
```

The output is similar to this:

```
_nlist_ _n_ 199.18.1.2 _nn_ node1 _req_ del _rc_ 0 _t_ 1121956817 _tu_ 46050
```

If the **-p** flag is not specified, the output is similar to:

```
mmpmon node 199.18.1.2 name node1 nlist del status OK timestamp 1121956908/396381
```

Create a new node list

The **nlist new** (node list new) request deletes the current node list if one exists, creates a new, empty node list, and then attempts to add the specified node names to the node list. The node names are separated by blanks.

Table 10 describes the keywords for the **nlist new** response, in the order that they appear in the output. These keywords are used only when **mmpmon** is invoked with the **-p** flag.

*Table 10. Keywords and values for the **mmpmon nlist new** response*

Keyword	Description
<code>_n_</code>	IP address of the node responding. This is the address by which GPFS knows the node.
<code>_nn_</code>	The hostname that corresponds to the IP address (the <code>_n_</code> value).
<code>_req_</code>	The action requested. In this case, the value is <code>new</code> .
<code>_rc_</code>	Indicates the status of the operation.
<code>_t_</code>	Indicates the current time of day in seconds (absolute seconds since Epoch (1970)).
<code>_tu_</code>	Microseconds part of the current time of day.

Show the contents of the current node list

The **nlist s** (node list show) request displays the current contents of the node list. If no node list exists, a count of zero is returned and no error is produced.

Table 11 on page 11 describes the keywords for the **nlist s** response, in the order that they appear in the output. These keywords are used only when **mmpmon** is invoked with the **-p** flag.

Table 11. Keywords and values for the **mmpmon nlist s** response

Keyword	Description
<u>n</u>	IP address of the node processing the request. This is the address by which GPFS knows the node.
<u>nn</u>	The hostname that corresponds to the IP address (the <u>n</u> value).
<u>req</u>	The action requested. In this case, the value is s.
<u>rc</u>	Indicates the status of the operation.
<u>t</u>	Indicates the current time of day in seconds (absolute seconds since Epoch (1970)).
<u>tu</u>	Microseconds part of the current time of day.
<u>c</u>	Number of nodes in the node list.
<u>mbr</u>	GPFS preferred node name for the list member.
<u>ip</u>	GPFS preferred IP address for the list member.

Example of mmpmon nlist s request:

This topic is an example of the **nlist s** request to show the contents of the current node list and the output that displays.

Assume that **commandFile** contains this line:

```
nlist s
```

and this command is issued:

```
mmpmon -p -i commandFile
```

The output is similar to this:

```
_nlist_ _n_ 199.18.1.2 _nn_ node1 _req_ s _rc_ 0 _t_ 1121956950 _tu_ 863292 _c_ 2
_nlist_ _n_ 199.18.1.2 _nn_ node1 _req_ s _rc_ 0 _t_ 1121956950 _tu_ 863292 _mbr_ node1
_ip_ 199.18.1.2
_nlist_ _n_ 199.18.1.2 _nn_ node1 _req_ s _rc_ 0 _t_ 1121956950 _tu_ 863292 _mbr_
node2 _ip_ 199.18.1.5
```

If the **-p** flag is not specified, the output is similar to:

```
mmpmon node 199.18.1.2 name node1 nlist s
status 0
name count 2
timestamp 1121957505/165931
node name node1, IP address 199.18.1.2
node name node2, IP address 199.18.1.5
```

If there is no node list, the response looks like:

```
_nlist_ _n_ 199.18.1.2 _nn_ node1 _req_ s _rc_ 0 _t_ 1121957395 _tu_ 910440 _c_ 0
```

If the **-p** flag is not specified, the output is similar to:

```
mmpmon node 199.18.1.2 name node1 nlist s
status 0
name count 0
timestamp 1121957436/353352
the node list is empty
```

The **nlist s** request is rejected if issued while quorum has been lost. Only one response line is presented.

```
_failed_ _n_ 199.18.1.8 _nn_ node2 _rc_ 668 _t_ 1121957395 _tu_ 910440
```

If the **-p** flag is not specified, the output is similar to:

```
mmpmon node 199.18.1.8 name node2: failure status 668 timestamp 1121957395/910440  
lost quorum
```

Delete node names from a list of nodes for mmpmon processing

The **nlist sub** (subtract a node from the node list) request removes a node from a list of node names.

These keywords and responses are similar to the **nlist add** request. The **_req_** keyword (action requested) for **nlist sub** is sub.

For more information, see the topic “Add node names to a list of nodes for mmpmon processing” on page 8.

Node list examples and error handling

The **nlist** facility can be used to obtain GPFS performance data from nodes other than the one on which the **mmpmon** command is invoked. This information is useful to see the flow of GPFS I/O from one node to another, and spot potential problems.

A successful fs_io_s request propagated to two nodes:

This topic is an example of a successful **fs_io_s** request to two nodes to display the I/O statistics per mounted file system and the resulting system output.

This command is issued:

```
mmpmon -p -i command_file
```

where **command_file** has this:

```
nlist new node1 node2  
fs_io_s
```

The output is similar to this:

```
_fs_io_s_n_199.18.1.2_nn_node1_rc_0_t_1121974197_tu_278619_cl_  
xxx.localdomain_fs_gpfss2_d_2_br_0_bw_0_oc_0_cc_0_rdc_0_wc_0  
_dir_0_iu_0  
_fs_io_s_n_199.18.1.2_nn_node1_rc_0_t_1121974197_tu_278619_cl_  
xxx.localdomain_fs_gpfss1_d_1_br_0_bw_0_oc_0_cc_0_rdc_0_wc_0  
_dir_0_iu_0  
_fs_io_s_n_199.18.1.5_nn_node2_rc_0_t_1121974167_tu_116443_cl_  
c11.xxx.com_fs_fs3_d_3_br_0_bw_0_oc_0_cc_0_rdc_0_wc_0_dir_0  
_iu_3  
_fs_io_s_n_199.18.1.5_nn_node2_rc_0_t_1121974167_tu_116443_cl_  
c11.xxx.comm_fs_fs2_d_2_br_0_bw_0_oc_0_cc_0_rdc_0_wc_0_dir_0  
_iu_0  
_fs_io_s_n_199.18.1.5_nn_node2_rc_0_t_1121974167_tu_116443_cl_  
xxx.localdomain_fs_gpfss2_d_2_br_0_bw_0_oc_0_cc_0_rdc_0_wc_0  
_dir_0_iu_0
```

The responses from a propagated request are the same as they are issued on each node separately.

If the **-p** flag is not specified, the output is similar to:

```
mmpmon node 199.18.1.2 name node1 fs_io_s OK  
cluster: xxx.localdomain  
filesystem: gpfss2  
disks: 2  
timestamp: 1121974088/463102  
bytes read: 0  
bytes written: 0  
opens: 0  
closes: 0  
reads: 0  
writes: 0
```

```

readdir: 0
inode updates: 0

mmpmon node 199.18.1.2 name node1 fs_io_s OK
cluster: xxx.localdomain
filesystem: gpfs1
disks: 1
timestamp: 1121974088/463102
bytes read: 0
bytes written: 0
opens: 0
closes: 0
reads: 0
writes: 0
readdir: 0
inode updates: 0

mmpmon node 199.18.1.5 name node2 fs_io_s OK
cluster: cl1.xxx.com
filesystem: fs3
disks: 3
timestamp: 1121974058/321741
bytes read: 0
bytes written: 0
opens: 0
closes: 0
reads: 0
writes: 0
readdir: 0
inode updates: 2

mmpmon node 199.18.1.5 name node2 fs_io_s OK
cluster: cl1.xxx.com
filesystem: fs2
disks: 2
timestamp: 1121974058/321741
bytes read: 0
bytes written: 0
opens: 0
closes: 0
reads: 0
writes: 0
readdir: 0
inode updates: 0

mmpmon node 199.18.1.5 name node2 fs_io_s OK
cluster: xxx.localdomain
filesystem: gpfs2
disks: 2
timestamp: 1121974058/321741
bytes read: 0
bytes written: 0
opens: 0
closes: 0
reads: 0
writes: 0
readdir: 0
inode updates: 0

```

For information on interpreting **mmpmon** output results, see “Other information about mmpmon output” on page 41.

Failure on a node accessed by mmpmon:

This is an example of the system output for a failed request to two nodes to display the I/O statistics per mounted file system.

In this example, the same scenario described in “A successful fs_io_s request propagated to two nodes” on page 12 is run on **node2**, but with a failure on **node1** (a non-quorum node) because **node1** was shutdown:

```
_failed_n_199.18.1.5_nn_node2_fn_199.18.1.2_fnn_node1_rc_233
_t_1121974459_tu_602231
_fs_io_s_n_199.18.1.5_nn_node2_rc_0_t_1121974459_tu_616867_cl_
c11.xxx.com_fs_fs2_d_2_br_0_bw_0_oc_0_cc_0_rdc_0_wc_0_dir_0
_iu_0
_fs_io_s_n_199.18.1.5_nn_node2_rc_0_t_1121974459_tu_616867_cl_
c11.xxx.com_fs_fs3_d_3_br_0_bw_0_oc_0_cc_0_rdc_0_wc_0_dir_0
_iu_0
_fs_io_s_n_199.18.1.5_nn_node2_rc_0_t_1121974459_tu_616867_cl_
node1.localdomain_fs_gpf2_d_2_br_0_bw_0_oc_0_cc_0_rdc_0_wc_0
```

If the **-p** flag is not specified, the output is similar to:

```
mmpmon node 199.18.1.5 name node2:
from node 199.18.1.2 from name node1: failure status 233 timestamp 1121974459/602231
node failed (or never started)
mmpmon node 199.18.1.5 name node2 fs_io_s OK
cluster: c11.xxx.com
filesystem: fs2
disks: 2
timestamp: 1121974544/222514
bytes read: 0
bytes written: 0
opens: 0
closes: 0
reads: 0
writes: 0
readdir: 0
inode updates: 0

mmpmon node 199.18.1.5 name node2 fs_io_s OK
cluster: c11.xxx.com
filesystem: fs3
disks: 3
timestamp: 1121974544/222514
bytes read: 0
bytes written: 0
opens: 0
closes: 0
reads: 0
writes: 0
readdir: 0
inode updates: 0

mmpmon node 199.18.1.5 name node2 fs_io_s OK
cluster: xxx.localdomain
filesystem: gpf2
disks: 2
timestamp: 1121974544/222514
bytes read: 0
bytes written: 0
opens: 0
closes: 0
reads: 0
writes: 0
readdir: 0
inode updates: 0
```

Node shutdown and quorum loss: In this example, the quorum node (**node2**) is shutdown, causing quorum loss on **node1**. Running the same example on **node2**, the output is similar to:

```
_failed_n_199.18.1.2_nn_node1_rc_668_t_1121974459_tu_616867
```

If the **-p** flag is not specified, the output is similar to:

```
mmpmon node 199.18.1.2 name node1: failure status 668 timestamp 1121974459/616867  
lost quorum
```

In this scenario there can be a window where **node2** is down and **node1** has not yet lost quorum. When quorum loss occurs, the **mmpmon** command does not attempt to communicate with any nodes in the node list. The goal with failure handling is to accurately maintain the node list across node failures, so that when nodes come back up they again contribute to the aggregated responses.

Node list failure values:

Table 12 describes the keywords and values produced by the **mmpmon** command on a node list failure:

Table 12. Keywords and values for the mmpmon nlist failures

Keyword	Description
<code>_n_</code>	IP address of the node processing the node list. This is the address by which GPFS knows the node.
<code>_nn_</code>	The hostname that corresponds to the IP address (the <code>_n_</code> value).
<code>_fn_</code>	IP address of the node that is no longer responding to mmpmon requests.
<code>_fnn_</code>	The name by which GPFS knows the node that is no longer responding to mmpmon requests
<code>_rc_</code>	Indicates the status of the operation. See “Return codes from mmpmon” on page 42.
<code>_t_</code>	Indicates the current time of day in seconds (absolute seconds since Epoch (1970)).
<code>_tu_</code>	Microseconds part of the current time of day.

Reset statistics to zero

The **reset** request resets the statistics that are displayed with **fs_io_s** and **io_s** requests. The **reset** request *does not* reset the histogram data, which is controlled and displayed with **rhist** requests.

Table 13 describes the keywords for the **reset** response, in the order that they appear in the output. These keywords are used only when **mmpmon** is invoked with the **-p** flag. The response is a single string.

Table 13. Keywords and values for the mmpmon reset response

Keyword	Description
<code>_n_</code>	IP address of the node responding. This is the address by which GPFS knows the node.
<code>_nn_</code>	The hostname that corresponds to the IP address (the <code>_n_</code> value).
<code>_rc_</code>	Indicates the status of the operation.
<code>_t_</code>	Indicates the current time of day in seconds (absolute seconds since Epoch (1970)).
<code>_tu_</code>	Microseconds part of the current time of day.

Example of mmpmon reset request

This topic is an example of how to reset file system I/O and I/O statistics to zero.

Assume that **commandFile** contains this line:

```
reset
```

and this command is issued:

```
mmpmon -p -i commandFile
```

The output is similar to this:

```
_reset_ _n_ 199.18.1.8 _nn_ node1 _rc_ 0 _t_ 1066660148 _tu_ 407431
```

If the **-p** flag is not specified, the output is similar to:

```
mmpmon node 199.18.1.8 name node1 reset OK
```

For information on interpreting **mmpmon** output results, see “Other information about mmpmon output” on page 41.

Understanding the request histogram facility

Use the **mmpmon rhist** requests to control the request histogram facility.

The request histogram facility tallies I/O operations using a set of counters. Counters for reads and writes are kept separately. They are categorized according to a pattern that may be customized by the user. A default pattern is also provided. The **size range** and **latency range** input parameters to the **rhist nr** request are used to define the pattern.

The first time that you run the **rhist** requests, assess if there is a noticeable performance degradation. Collecting histogram data may cause performance degradation. This is possible once the histogram facility is enabled, but will probably not be noticed while the commands themselves are running. It is more of a long term issue as the GPFS daemon runs with histograms enabled.

The histogram lock is used to prevent two **rhist** requests from being processed simultaneously. If an **rhist** request fails with an **_rc_** of 16, the lock is in use. Reissue the request.

The histogram data survives file system mounts and unmounts. In order to reset this data, use the **rhist reset** request.

Table 14 describes the **rhist** requests:

Table 14. rhist requests for the mmpmon command

Request	Description
rhist nr	“Changing the request histogram facility request size and latency ranges” on page 18
rhist off	“Disabling the request histogram facility” on page 20. This is the default.
rhist on	“Enabling the request histogram facility” on page 21
rhist p	“Displaying the request histogram facility pattern” on page 22
rhist reset	“Resetting the request histogram facility data to zero” on page 24
rhist s	“Displaying the request histogram facility statistics values” on page 25

Specifying the size ranges for I/O histograms

The I/O histogram size ranges are used to categorize the I/O according to the size, in bytes, of the I/O operation.

The size ranges are specified using a string of positive integers separated by semicolons (:). No white space is allowed within the size range operand. Each number represents the upper bound, in bytes, of the I/O request size for that range. The numbers must be monotonically increasing. Each number may be optionally followed by the letters K or k to denote multiplication by 1024, or by the letters M or m to denote multiplication by 1048576 (1024*1024).

For example, the size range operand:

```
512;1m;4m
```

represents these four size ranges

```
0      to    512 bytes
513    to  1048576 bytes
1048577 to 4194304 bytes
4194305 and greater bytes
```

In this example, a read of size 3 MB would fall in the third size range, a write of size 20 MB would fall in the fourth size range.

A size range operand of = (equal sign) indicates that the current size range is not to be changed. A size range operand of * (asterisk) indicates that the current size range is to be changed to the default size range. A maximum of 15 numbers may be specified, which produces 16 total size ranges.

The default request size ranges are:

```
0      to    255 bytes
256    to    511 bytes
512    to   1023 bytes
1024   to   2047 bytes
2048   to   4095 bytes
4096   to   8191 bytes
8192   to  16383 bytes
16384  to  32767 bytes
32768  to  65535 bytes
65536  to 131071 bytes
131072 to 262143 bytes
262144 to 524287 bytes
524288 to 1048575 bytes
1048576 to 2097151 bytes
2097152 to 4194303 bytes
4194304 and greater bytes
```

The last size range collects all request sizes greater than or equal to 4 MB. The request size ranges can be changed by using the **rhist nr** request.

For more information, see “Processing of rhist nr” on page 18.

Specifying the latency ranges for I/O

The I/O histogram latency ranges are used to categorize the I/O according to the latency time, in milliseconds, of the I/O operation.

A full set of latency ranges are produced for each size range. The latency ranges are the same for each size range.

The latency ranges are changed using a string of positive decimal numbers separated by semicolons (;). No white space is allowed within the latency range operand. Each number represents the upper bound of the I/O latency time (in milliseconds) for that range. The numbers must be monotonically increasing. If decimal places are present, they are truncated to tenths.

For example, the latency range operand:

```
1.3;4.59;10
```

represents these four latency ranges:

```
0.0  to  1.3  milliseconds
1.4  to  4.5  milliseconds
4.6  to 10.0  milliseconds
10.1 and greater milliseconds
```

In this example, a read that completes in 0.85 milliseconds falls into the first latency range. A write that completes in 4.56 milliseconds falls into the second latency range, due to the truncation.

A latency range operand of = (equal sign) indicates that the current latency range is not to be changed. A latency range operand of * (asterisk) indicates that the current latency range is to be changed to the default latency range. If the latency range operand is missing, * (asterisk) is assumed. A maximum of 15 numbers may be specified, which produces 16 total latency ranges.

The latency times are in milliseconds. The default latency ranges are:

```
0.0      to    1.0    milliseconds
1.1      to   10.0    milliseconds
10.1     to   30.0    milliseconds
30.1     to  100.0    milliseconds
100.1    to 200.0    milliseconds
200.1    to 400.0    milliseconds
400.1    to 800.0    milliseconds
800.1    to 1000.0   milliseconds
1000.1   and greater milliseconds
```

The last latency range collects all latencies greater than or equal to 1000.1 milliseconds. The latency ranges can be changed by using the **rhist nr** request.

For more information, see “Processing of rhist nr.”

Changing the request histogram facility request size and latency ranges

The **rhist nr** (new range) request allows the user to change the size and latency ranges used in the request histogram facility.

The use of **rhist nr** implies an **rhist reset**. Counters for read and write operations are recorded separately. If there are no mounted file systems at the time **rhist nr** is issued, the request still runs. The size range operand appears first, followed by a blank, and then the latency range operand.

Table 15 describes the keywords for the **rhist nr** response, in the order that they appear in the output. These keywords are used only when **mmpmon** is invoked with the **-p** flag.

Table 15. Keywords and values for the mmpmon rhist nr response

Keyword	Description
<u>n_</u>	IP address of the node responding. This is the address by which GPFS knows the node.
<u>nn_</u>	The hostname that corresponds to the IP address (the <u>n_</u> value).
<u>req_</u>	The action requested. In this case, the value is nr.
<u>rc_</u>	Indicates the status of the operation.
<u>t_</u>	Indicates the current time of day in seconds (absolute seconds since Epoch (1970)).
<u>tu_</u>	Microseconds part of the current time of day.

An rc_ value of 16 indicates that the histogram operations lock is busy. Retry the request.

Processing of rhist nr:

The **rhist nr** request changes the request histogram facility request size and latency ranges.

Processing of **rhist nr** is as follows:

1. The size range and latency range operands are parsed and checked for validity. If they are not valid, an error is returned and processing terminates.
2. The histogram facility is disabled.
3. The new ranges are created, by defining the following histogram counters:
 - a. Two sets, one for read and one for write.

- b. Within each set, one category for each size range.
- c. Within each size range category, one counter for each latency range.

For example, if the user specifies 11 numbers for the size range operand and 2 numbers for the latency range operand, this produces 12 size ranges, each having 3 latency ranges, because there is one additional range for the top endpoint. The total number of counters is 72: 36 read counters and 36 write counters.

4. The new ranges are made current.
5. The old ranges are discarded. Any accumulated histogram data is lost.

The histogram facility must be explicitly enabled again using **rhist on** to begin collecting histogram data using the new ranges.

The **mmpmon** command does not have the ability to collect data only for read operations, or only for write operations. The **mmpmon** command does not have the ability to specify size or latency ranges that have different values for read and write operations. The **mmpmon** command does not have the ability to specify latency ranges that are unique to a given size range.

For more information, see “Specifying the size ranges for I/O histograms” on page 16 and “Specifying the latency ranges for I/O” on page 17.

Example of mmpmon rhist nr request:

This topic is an example of using **rhist nr** to change the request histogram facility request size and latency changes.

Assume that **commandFile** contains this line:

```
rhist nr 512;1m;4m 1.3;4.5;10
```

and this command is issued:

```
mmpmon -p -i commandFile
```

The output is similar to this:

```
_rhist_n_ 199.18.2.5 _nn_ node1 _req_ nr 512;1m;4m 1.3;4.5;10 _rc_ 0 _t_ 1078929833 _tu_ 765083
```

If the **-p** flag is not specified, the output is similar to:

```
mmpmon node 199.18.1.8 name node1 rhist nr 512;1m;4m 1.3;4.5;10 OK
```

In this case, **mmpmon** has been instructed to keep a total of 32 counters. There are 16 for read and 16 for write. For the reads, there are four size ranges, each of which has four latency ranges. The same is true for the writes. They are as follows:

size range	0 to 512 bytes
latency range	0.0 to 1.3 milliseconds
latency range	1.4 to 4.5 milliseconds
latency range	4.6 to 10.0 milliseconds
latency range	10.1 and greater milliseconds
size range	513 to 1048576 bytes
latency range	0.0 to 1.3 milliseconds
latency range	1.4 to 4.5 milliseconds
latency range	4.6 to 10.0 milliseconds
latency range	10.1 and greater milliseconds
size range	1048577 to 4194304 bytes
latency range	0.0 to 1.3 milliseconds
latency range	1.4 to 4.5 milliseconds
latency range	4.6 to 10.0 milliseconds
latency range	10.1 and greater milliseconds
size range	4194305 and greater bytes

```

latency range      0.0    to    1.3    milliseconds
latency range      1.4    to    4.5    milliseconds
latency range      4.6    to   10.0    milliseconds
latency range     10.1 and greater milliseconds

```

In this example, a read of size 15 MB that completes in 17.8 milliseconds would fall in the last latency range listed here. When this read completes, the counter for the last latency range will be increased by one.

An `_rc_` value of 16 indicates that the histogram operations lock is busy. Retry the request.

An example of an unsuccessful response is:

```
_rhist_ _n_ 199.18.2.5 _nn_ node1 _req_ nr 512;1m;4m 1;4;8;2 _rc_ 22 _t_ 1078929596 _tu_ 161683
```

If the `-p` flag is not specified, the output is similar to:

```
mmpmon node 199.18.1.8 name node1 rhist nr 512;1m;4m 1;4;8;2 status 22 range error
```

In this case, the last value in the latency range, 2, is out of numerical order.

Note that the request `rhist nr ==` does not make any changes. It is ignored.

For information on interpreting `mmpmon` output results, see “Other information about mmpmon output” on page 41.

Disabling the request histogram facility

The `rhist off` request disables the request histogram facility. This is the default value.

The data objects remain persistent, and the data they contain is not disturbed. This data is not updated again until `rhist on` is issued. `rhist off` may be combined with `rhist on` as often as desired. If there are no mounted file systems at the time `rhist off` is issued, the facility is still disabled. The response is a single string.

Table 16 describes the keywords for the `rhist off` response, in the order that they appear in the output. These keywords are used only when `mmpmon` is invoked with the `-p` flag.

Table 16. Keywords and values for the mmpmon rhist off response

Keyword	Description
<code>_n_</code>	IP address of the node responding. This is the address by which GPFS knows the node.
<code>_nn_</code>	The hostname that corresponds to the IP address (the <code>_n_</code> value).
<code>_req_</code>	The action requested. In this case, the value is <code>off</code> .
<code>_rc_</code>	Indicates the status of the operation.
<code>_t_</code>	Indicates the current time of day in seconds (absolute seconds since Epoch (1970)).
<code>_tu_</code>	Microseconds part of the current time of day.

An `_rc_` value of 16 indicates that the histogram operations lock is busy. Retry the request.

Example of mmpmon rhist off request:

This topic is an example of the `rhist off` request to disable the histogram facility and the output that displays.

Assume that `commandFile` contains this line:

```
rhist off
```

and this command is issued:

```
mmpmon -p -i commandFile
```

The output is similar to this:

```
_rhist_ _n_ 199.18.1.8 _nn_ node1 _req_ off _rc_ 0 _t_ 1066938820 _tu_ 5755
```

If the **-p** flag is not specified, the output is similar to:

```
mmpmon node 199.18.1.8 name node1 rhist off OK
```

An **_rc_** value of 16 indicates that the histogram operations lock is busy. Retry the request.

```
mmpmon node 199.18.1.8 name node1 rhist off status 16  
lock is busy
```

For information on interpreting **mmpmon** output results, see “Other information about mmpmon output” on page 41.

Enabling the request histogram facility

The **rhist on** request enables the request histogram facility.

When **rhist on** is invoked the first time, this request creates the necessary data objects to support histogram data gathering. This request may be combined with **rhist off** (or another **rhist on**) as often as desired. If there are no mounted file systems at the time **rhist on** is issued, the facility is still enabled. The response is a single string.

Table 17 describes the keywords for the **rhist on** response, in the order that they appear in the output. These keywords are used only when **mmpmon** is invoked with the **-p** flag.

Table 17. Keywords and values for the mmpmon rhist on response

Keyword	Description
n	IP address of the node responding. This is the address by which GPFS knows the node.
nn	The hostname that corresponds to the IP address (the _n_ value).
req	The action requested. In this case, the value is on .
rc	Indicates the status of the operation.
t	Indicates the current time of day in seconds (absolute seconds since Epoch (1970)).
tu	Microseconds part of the current time of day.

An **_rc_** value of 16 indicates that the histogram operations lock is busy. Retry the request.

Example of mmpmon rhist on request:

This topic is an example of the **rhist on** request to enable the request histogram facility and the output that displays.

Assume that **commandFile** contains this line:

```
rhist on
```

and this command is issued:

```
mmpmon -p -i commandFile
```

The output is similar to this:

```
_rhist_ _n_ 199.18.1.8 _nn_ node1 _req_ on _rc_ 0 _t_ 1066936484 _tu_ 179346
```

If the **-p** flag is not specified, the output is similar to:

```
mmpmon node 199.18.1.8 name node1 rhist on OK
```

An **_rc_** value of 16 indicates that the histogram operations lock is busy. Retry the request.

```
mmpmon node 199.18.1.8 name node1 rhist on status 16  
lock is busy
```

For information on interpreting **mmpmon** output results, see “Other information about **mmpmon** output” on page 41.

Displaying the request histogram facility pattern

The **rhist p** request displays the request histogram facility pattern.

The **rhist p** request returns the entire enumeration of the request size and latency ranges. The facility must be enabled for a pattern to be returned. If there are no mounted file systems at the time this request is issued, the request still runs and returns data. The pattern is displayed for both read and write.

Table 18 describes the keywords for the **rhist p** response, in the order that they appear in the output. These keywords are used only when **mmpmon** is invoked with the **-p** flag.

Table 18. Keywords and values for the mmpmon rhist p response

Keyword	Description
n	IP address of the node responding. This is the address by which GPFS knows the node.
nn	The hostname that corresponds to the IP address (the _n_ value).
req	The action requested. In this case, the value is p .
rc	Indicates the status of the operation.
t	Indicates the current time of day in seconds (absolute seconds since Epoch (1970)).
tu	Microseconds part of the current time of day.
k	The kind, r or w , (read or write) depending on what the statistics are for.
R	Request size range, minimum and maximum number of bytes.
L	Latency range, minimum and maximum, in milliseconds.

The request size ranges are in bytes. The zero value used for the upper limit of the last size range means ‘and above’. The request size ranges can be changed by using the **rhist nr** request.

The latency times are in milliseconds. The zero value used for the upper limit of the last latency range means ‘and above’. The latency ranges can be changed by using the **rhist nr** request.

The **rhist p** request allows an application to query for the entire latency pattern. The application can then configure itself accordingly. Since latency statistics are reported only for ranges with nonzero counts, the statistics responses may be sparse. By querying for the pattern, an application can be certain to learn the complete histogram set. The user may have changed the pattern using the **rhist nr** request. For this reason, an application should query for the pattern and analyze it before requesting statistics.

If the facility has never been enabled, the **_rc_** field will be nonzero. An **_rc_** value of 16 indicates that the histogram operations lock is busy. Retry the request.

If the facility has been previously enabled, the **rhist p** request will still display the pattern even if **rhist off** is currently in effect.

If there are no mounted file systems at the time **rhist p** is issued, the pattern is still displayed.

Example of mmpmon rhist p request:

This topic is an example of the **rhist p** request to display the request histogram facility pattern and the output that displays.

Assume that **commandFile** contains this line:

```
rhist p
```

and this command is issued:

```
mmpmon -p -i commandFile
```

The response contains all the latency ranges inside each of the request ranges. The data are separate for read and write:

```
_rhist_n_ 199.18.1.8 _nn_ node1 _req_ p _rc_ 0 _t_ 1066939007 _tu_ 386241 _k_ r
... data for reads ...
_rhist_n_ 199.18.1.8 _nn_ node1 _req_ p _rc_ 0 _t_ 1066939007 _tu_ 386241 _k_ w
... data for writes ...
_end_
```

If the **-p** flag is not specified, the output is similar to:

```
mmpmon node 199.18.1.8 name node1 rhist p OK read
... data for reads ...
mmpmon node 199.188.1.8 name node1 rhist p OK write
... data for writes ...
```

Here is an example of data for reads:

```
_rhist_n_ 199.18.1.8 _nn_ node1 _req_ p _rc_ 0 _t_ 1066939007 _tu_ 386241 _k_ r
_R_      0          255
_L_      0.0        1.0
_L_      1.1        10.0
_L_     10.1        30.0
_L_    30.1        100.0
_L_   100.1        200.0
_L_  200.1        400.0
_L_ 400.1        800.0
_L_ 800.1        1000.0
_L_ 1000.1        0
_R_    256        511
_L_    0.0        1.0
_L_    1.1        10.0
_L_   10.1        30.0
_L_  30.1        100.0
_L_ 100.1        200.0
_L_ 200.1        400.0
_L_ 400.1        800.0
_L_ 800.1        1000.0
_L_ 1000.1        0
_R_    512        1023
_L_    0.0        1.0
_L_    1.1        10.0
_L_   10.1        30.0
_L_  30.1        100.0
_L_ 100.1        200.0
_L_ 200.1        400.0
_L_ 400.1        800.0
_L_ 800.1        1000.0
_L_ 1000.1        0
...
_R_ 4194304        0
_L_    0.0        1.0
_L_    1.1        10.0
_L_   10.1        30.0
```

```

_L_    30.1      100.0
_L_   100.1     200.0
_L_  200.1     400.0
_L_  400.1     800.0
_L_  800.1    1000.0
_L_ 1000.1      0

```

If the **-p** flag is not specified, the output is similar to:

```

mmpmon node 199.18.1.8 name node1 rhist p OK read
size range      0 to      255
  latency range  0.0 to      1.0
  latency range  1.1 to     10.0
  latency range 10.1 to     30.0
  latency range 30.1 to    100.0
  latency range 100.1 to   200.0
  latency range 200.1 to   400.0
  latency range 400.1 to   800.0
  latency range 800.1 to  1000.0
  latency range 1000.1 to      0
size range     256 to      511
  latency range  0.0 to      1.0
  latency range  1.1 to     10.0
  latency range 10.1 to     30.0
  latency range 30.1 to    100.0
  latency range 100.1 to   200.0
  latency range 200.1 to   400.0
  latency range 400.1 to   800.0
  latency range 800.1 to  1000.0
  latency range 1000.1 to      0
size range     512 to     1023
  latency range  0.0 to      1.0
  latency range  1.1 to     10.0
  latency range 10.1 to     30.0
  latency range 30.1 to    100.0
  latency range 100.1 to   200.0
  latency range 200.1 to   400.0
  latency range 400.1 to   800.0
  latency range 800.1 to  1000.0
  latency range 1000.1 to      0
...
size range  4194304 to      0
  latency range  0.0 to      1.0
  latency range  1.1 to     10.0
  latency range 10.1 to     30.0
  latency range 30.1 to    100.0
  latency range 100.1 to   200.0
  latency range 200.1 to   400.0
  latency range 400.1 to   800.0
  latency range 800.1 to  1000.0
  latency range 1000.1 to      0

```

If the facility has never been enabled, the **_rc_** field will be nonzero.

```
_rhist_ _n_ 199.18.1.8 _nn_ node1 _req_ p _rc_ 1 _t_ 1066939007 _tu_ 386241
```

If the **-p** flag is not specified, the output is similar to this:

```
mmpmon node 199.18.1.8 name node1 rhist p status 1
not yet enabled
```

For information on interpreting **mmpmon** output results, see “Other information about mmpmon output” on page 41.

Resetting the request histogram facility data to zero

The **rhist reset** request resets the histogram statistics.

Table 19 describes the keywords for the **rhist reset** response, in the order that they appear in the output. These keywords are used only when **mmpmon** is invoked with the **-p** flag. The response is a single string.

Table 19. Keywords and values for the mmpmon rhist reset response

Keyword	Description
n	IP address of the node responding. This is the address by which GPFS knows the node.
nn	The hostname that corresponds to the IP address (the _n_ value).
req	The action requested. In this case, the value is reset .
rc	Indicates the status of the operation.
t	Indicates the current time of day in seconds (absolute seconds since Epoch (1970)).
tu	Microseconds part of the current time of day.

If the facility has been previously enabled, the reset request will still reset the statistics even if **rhist off** is currently in effect. If there are no mounted file systems at the time **rhist reset** is issued, the statistics are still reset.

An **_rc_** value of 16 indicates that the histogram operations lock is busy. Retry the request.

Example of mmpmon rhist reset request:

This topic is an example of the **rhist reset** request to reset the histogram facility data to zero and the output that displays.

Assume that **commandFile** contains this line:

```
rhist reset
```

and this command is issued:

```
mmpmon -p -i commandFile
```

The output is similar to this:

```
_rhist_ _n_ 199.18.1.8 _nn_ node1 _req_ reset _rc_ 0 _t_ 1066939007 _tu_ 386241
```

If the **-p** flag is not specified, the output is similar to:

```
_rhist_ _n_ 199.18.1.8 _nn_ node1 _req_ reset _rc_ 0 _t_ 1066939007 _tu_ 386241
```

If the facility has never been enabled, the **_rc_** value will be nonzero:

```
_rhist_ _n_ 199.18.1.8 _nn_ node1 _req_ reset _rc_ 1 _t_ 1066939143 _tu_ 148443
```

If the **-p** flag is not specified, the output is similar to:

```
mmpmon node 199.18.1.8 name node1 rhist reset status 1
not yet enabled
```

For information on interpreting **mmpmon** output results, see “Other information about mmpmon output” on page 41.

Displaying the request histogram facility statistics values

The **rhist s** request returns the current values for all latency ranges which have a nonzero count.

Table 20 on page 26 describes the keywords for the **rhist s** response, in the order that they appear in the output. These keywords are used only when **mmpmon** is invoked with the **-p** flag.

Table 20. Keywords and values for the **mmpmon rhist s** response

Keyword	Description
n	IP address of the node responding. This is the address by which GPFS knows the node.
nn	The hostname that corresponds to the IP address (the _n_ value).
req	The action requested. In this case, the value is s .
rc	Indicates the status of the operation.
t	Indicates the current time of day in seconds (absolute seconds since Epoch (1970)).
tu	Microseconds part of the current time of day.
k	The kind, r or w , (read or write) depending on what the statistics are for.
R	Request size range, minimum and maximum number of bytes.
NR	Number of requests that fell in this size range.
L	Latency range, minimum and maximum, in milliseconds.
NL	Number of requests that fell in this latency range. The sum of all _NL_ values for a request size range equals the _NR_ value for that size range.

If the facility has been previously enabled, the **rhist s** request will still display the statistics even if **rhist off** is currently in effect. This allows turning the histogram statistics on and off between known points and reading them later. If there are no mounted file systems at the time **rhist s** is issued, the statistics are still displayed.

An **_rc_** value of 16 indicates that the histogram operations lock is busy. Retry the request.

Example of mmpmon rhist s request:

This topic is an example of the **rhist s** request to display the request histogram facility statistics values and the output that displays.

Assume that **commandFile** contains this line:

```
rhist s
```

and this command is issued:

```
mmpmon -p -i commandFile
```

The output is similar to this:

```
_rhist_ _n_ 199.18.2.5 _nn_ node1 _req_ s _rc_ 0 _t_ 1066939007 _tu_ 386241 _k_ r
_R_   65536    131071 _NR_   32640
_L_   0.0      1.0 _NL_   25684
_L_   1.1      10.0 _NL_   4826
_L_   10.1     30.0 _NL_   1666
_L_   30.1     100.0 _NL_   464
_R_   262144   524287 _NR_   8160
_L_   0.0      1.0 _NL_   5218
_L_   1.1      10.0 _NL_   871
_L_   10.1     30.0 _NL_   1863
_L_   30.1     100.0 _NL_   208
_R_   1048576  2097151 _NR_   2040
_L_   1.1      10.0 _NL_   558
_L_   10.1     30.0 _NL_   809
_L_   30.1     100.0 _NL_   673
_rhist_ _n_ 199.18.2.5 _nn_ node1 _req_ s _rc_ 0 _t_ 1066939007 _tu_ 386241 _k_ w
_R_   131072   262143 _NR_   12240
_L_   0.0      1.0 _NL_   10022
_L_   1.1      10.0 _NL_   1227
_L_   10.1     30.0 _NL_   783
```

```

_L_      30.1      100.0 _NL_
_R_    262144     524287 _NR_
_L_      0.0       1.0 _NL_
_L_      1.1       10.0 _NL_
_L_     10.1      30.0 _NL_
_L_     30.1      100.0 _NL_
_L_      0.0       1.0 _NL_
_R_    524288     1048575 _NR_
_L_      1.1       10.0 _NL_
_L_     10.1      30.0 _NL_
_L_     30.1      100.0 _NL_
_R_   2097152     4194303 _NR_
_L_      1.1       2.0 _NL_
_L_     10.1      30.0 _NL_
_L_     30.1      100.0 _NL_
_end_

```

This small example shows that the reports for read and write may not present the same number of ranges or even the same ranges. Only those ranges with nonzero counters are represented in the response. This is true for both the request size ranges and the latency ranges within each request size range.

If the **-p** flag is not specified, the output is similar to:

```

mmpmon node 199.18.2.5 name node1 rhist s OK timestamp 1066933849/93804 read
size range      65536 to    131071 count      32640
latency range   0.0 to     1.0 count      25684
latency range   1.1 to     10.0 count     4826
latency range   10.1 to    30.0 count     1666
latency range   30.1 to    100.0 count     464
size range     262144 to    524287 count     8160
latency range   0.0 to     1.0 count      5218
latency range   1.1 to     10.0 count     871
latency range   10.1 to    30.0 count     1863
latency range   30.1 to    100.0 count     208
size range     1048576 to   2097151 count     2040
latency range   1.1 to     10.0 count      558
latency range   10.1 to    30.0 count     809
latency range   30.1 to    100.0 count     673
mmpmon node 199.18.2.5 name node1 rhist s OK timestamp 1066933849/93968 write
size range      131072 to   262143 count     12240
latency range   0.0 to     1.0 count      10022
latency range   1.1 to     10.0 count     1227
latency range   10.1 to    30.0 count     783
latency range   30.1 to    100.0 count     208
size range     262144 to    524287 count     6120
latency range   0.0 to     1.0 count      4419
latency range   1.1 to     10.0 count     791
latency range   10.1 to    30.0 count     733
latency range   30.1 to    100.0 count     177
size range     524288 to    1048575 count     3060
latency range   0.0 to     1.0 count      1589
latency range   1.1 to     10.0 count     581
latency range   10.1 to    30.0 count     664
latency range   30.1 to    100.0 count     226
size range     2097152 to   4194303 count     762
latency range   1.1 to     2.0 count      203
latency range   10.1 to    30.0 count     393
latency range   30.1 to    100.0 count     166

```

If the facility has never been enabled, the **_rc_** value will be nonzero:

```
_rhist_n_ 199.18.1.8_nn_node1_req_reset_rc_1_t_ 1066939143_tu_ 148443
```

If the **-p** flag is not specified, the output is similar to:

```
mmpmon node 199.18.1.8 name node1 rhist reset status 1
not yet enabled
```

An `_rc_` value of 16 indicates that the histogram operations lock is busy. Retry the request.

For information on interpreting **mmpmon** output results, see “Other information about mmpmon output” on page 41.

Understanding the Remote Procedure Call (RPC) facility

The **mmpmon** requests that start with `rpc_s` display an aggregation of execution time taken by RPCs for a time unit, for example the last 10 seconds. The statistics displayed are the average, minimum, and maximum of RPC execution time over the last 60 seconds, 60 minutes, 24 hours, and 30 days.

Table 21 describes the `rpc_s` requests:

Table 21. rpc_s requests for the mmpmon command

Request	Description
<code>rpc_s</code>	“Displaying the aggregation of execution time for Remote Procedure Calls (RPCs)”
<code>rpc_s size</code>	“Displaying the Remote Procedure Call (RPC) execution time according to the size of messages” on page 30

The information displayed with `rpc_s` is similar to what is displayed with the **mmdiag --rpc** command.

Displaying the aggregation of execution time for Remote Procedure Calls (RPCs)

The `rpc_s` request returns the aggregation of execution time for RPCs.

Table 22 describes the keywords for the `rpc_s` response, in the order that they appear in the output.

Table 22. Keywords and values for the mmpmon rpc_s response

Keyword	Description
<code>_req_</code>	Indicates the action requested. The action can be either <code>size</code> , <code>node</code> , or <code>message</code> . If no action is requested, the default is the <code>rpc_s</code> action.
<code>_n_</code>	Indicates the IP address of the node responding. This is the address by which GPFS knows the node.
<code>_nn_</code>	Indicates the hostname that corresponds to the IP address (the <code>_n_</code> value).
<code>_rn_</code>	Indicates the IP address of the remote node responding. This is the address by which GPFS knows the node. The statistics displayed are the averages from <code>_nn_</code> to this <code>_rn_</code> .
<code>_rnn_</code>	Indicates the hostname that corresponds to the remote node IP address (the <code>_rn_</code> value). The statistics displayed are the averages from <code>_nn_</code> to this <code>_rnn_</code> .
<code>_rc_</code>	Indicates the status of the operation.
<code>_t_</code>	Indicates the current time of day in seconds (absolute seconds since Epoch (1970)).
<code>_tu_</code>	Indicates the microseconds part of the current time of day.
<code>_rpcObj_</code>	Indicates the beginning of the statistics for <code>_obj_</code> .
<code>_obj_</code>	Indicates the RPC object being displayed.
<code>_secs_</code>	Indicates the number of one-second intervals maintained.
<code>_mins_</code>	Indicates the number of one-minute intervals maintained.
<code>_hours_</code>	Indicates the number of one-hour intervals maintained.
<code>_days_</code>	Indicates the number of one-day intervals maintained.
<code>_stats_</code>	Indicates the beginning of the RPC statistics.

Table 22. Keywords and values for the **mmpmon rpc_s** response (continued)

Keyword	Description
tmu	Indicates the time unit (seconds, minutes, hours, or days).
av	Indicates the average value of execution time for _cnt_ RPCs during this time unit.
min	Indicates the minimum value of execution time for _cnt_ RPCs during this time unit.
max	Indicates the maximum value of execution time for _cnt_ RPCs during this time unit.
cnt	Indicates the count of RPCs that occurred during this time unit.

The values allowed for **_rpcObj_** are the following:

- **AG_STAT_CHANNEL_WAIT**
- **AG_STAT_SEND_TIME_TCP**
- **AG_STAT_SEND_TIME_VERBS**
- **AG_STAT_RECEIVE_TIME_TCP**
- **AG_STAT_RPC_LATENCY_TCP**
- **AG_STAT_RPC_LATENCY_VERBS**
- **AG_STAT_RPC_LATENCY_MIXED**
- **AG_STAT_LAST**

Example of mmpmon rpc_s request:

This topic is an example of the **rpc_s** request to display the aggregation of execution time for remote procedure calls (RPCs).

Assume that the file **commandFile** contains the following line:

```
rpc_s
```

The following command is issued:

```
mmpmon -p -i commandFile
```

The output is similar to the following example:

```
_response_begin mmpmon rpc_s
_mmpmon::rpc_s__req_node_n_192.168.56.168_nn_node3_rn_192.168.56.167_rnn_node2_rc_0_t_1388417709_tu_641530
_rpcObj__obj_ AG_STAT_CHANNEL_WAIT _nsecs_ 60 _nmins_ 60 _nhours_ 24 _ndays_ 30
_stats__tmu_sec_av_ 0.000, _min_ 0.000, _max_ 0.000, _cnt_ 0
_stats__tmu_sec_av_ 0.000, _min_ 0.000, _max_ 0.000, _cnt_ 0
_stats__tmu_sec_av_ 0.000, _min_ 0.000, _max_ 0.000, _cnt_ 0
.....
.....
.....
_rpcObj__obj_ AG_STAT_SEND_TIME_TCP _nsecs_ 60 _nmins_ 60 _nhours_ 24 _ndays_ 30
_stats__tmu_sec_av_ 0.000, _min_ 0.000, _max_ 0.000, _cnt_ 0
.....
.....
.....
_response_end
```

If the **-p** flag is not specified, the output is similar to the following example:

```
Object: AG_STAT_CHANNEL_WAIT
nsecs: 60
nmins: 60
nhours: 24
ndays: 30
TimeUnit: sec
```

```

AverageValue: 0.000
MinValue: 0.000
MaxValue: 0.000
Countvalue: 0

TimeUnit: sec
AverageValue: 0.000
MinValue: 0.000
MaxValue: 0.000
Countvalue: 0

TimeUnit: sec
AverageValue: 0.000
MinValue: 0.000
MaxValue: 0.000
Countvalue: 0

TimeUnit: sec
AverageValue: 0.000
MinValue: 0.000
MaxValue: 0.000
Countvalue: 0

TimeUnit: sec
AverageValue: 0.000
MinValue: 0.000
MaxValue: 0.000
Countvalue: 0

```

For information on interpreting **mmpmon** output results, see “Other information about mmpmon output” on page 41.

Displaying the Remote Procedure Call (RPC) execution time according to the size of messages

The **rpc_s size** request returns the cached RPC-related size statistics.

Table 23 describes the keywords for the **rpc_s size** response, in the order that they appear in the output.

Table 23. Keywords and values for the mmpmon rpc_s size response

Keyword	Description
req	Indicates the action requested. In this case, the value is rpc_s size .
n	Indicates the IP address of the node responding. This is the address by which GPFS knows the node.
nn	Indicates the hostname that corresponds to the IP address (the _n_ value).
rc	Indicates the status of the operation.
t	Indicates the current time of day in seconds (absolute seconds since Epoch (1970)).
tu	Indicates the microseconds part of the current time of day.
rpcSize	Indicates the beginning of the statistics for this _size_ group.
size	Indicates the size of the messages for which statistics are collected.
nsecs	Indicates the number of one-second intervals maintained.
nmins	Indicates the number of one-minute intervals maintained.
nhours	Indicates the number of one-hour intervals maintained.
ndays	Indicates the number of one-day intervals maintained.
stats	Indicates the beginning of the RPC-size statistics.
tmu	Indicates the time unit.
av	Indicates the average value of execution time for _cnt_ RPCs during this time unit.

Table 23. Keywords and values for the **mmpmon rpc_s size** response (continued)

Keyword	Description
min	Indicates the minimum value of execution time for _cnt_ RPCs during this time unit.
max	Indicates the maximum value of execution time for _cnt_ RPCs during this time unit.
cnt	Indicates the count of RPCs that occurred during this time unit.

Example of mmpmon rpc_s size request:

This topic is an example of the **rpc_s size** request to display the RPC execution time according to the size of messages.

Assume that the file `commandFile` contains the following line:

```
rpc_s size
```

The following command is issued:

```
mmpmon -p -i commandFile
```

The output is similar to the following example:

```
_mmpmon::rpc_s_size_n_ 192.168.56.167_nn_node2_rc_0_t_ 1388417852_tu_ 572950
_rpcSize_size_ 64_nsecs_ 60_nmins_ 60_nhours_ 24_ndays_ 30
_stats_tmu_sec_av_ 0.000, _min_ 0.000, _max_ 0.000, _cnt_ 0
.....
.....
.....
_rpcSize_size_ 256_nsecs_ 60_nmins_ 60_nhours_ 24_ndays_ 30
_stats_tmu_sec_av_ 0.000, _min_ 0.000, _max_ 0.000, _cnt_ 0
.....
.....
.....
_stats_tmu_min_av_ 0.692, _min_ 0.692, _max_ 0.692, _cnt_ 1
_stats_tmu_min_av_ 0.000, _min_ 0.000, _max_ 0.000, _cnt_ 0
_stats_tmu_min_av_ 0.000, _min_ 0.000, _max_ 0.000, _cnt_ 0
_stats_tmu_min_av_ 0.000, _min_ 0.000, _max_ 0.000, _cnt_ 0
_response_end
```

If the **-p** flag is not specified, the output is similar to the following example:

```
Bucket size: 64
nsecs: 60
nmins: 60
nhours: 24
ndays: 30
TimeUnit: sec
AverageValue: 0.000
MinValue: 0.000
MaxValue: 0.000
Countvalue: 0

TimeUnit: sec
AverageValue: 0.000
MinValue: 0.000
MaxValue: 0.000
```

```

Countvalue: 0
TimeUnit: sec
AverageValue: 0.000
MinValue: 0.000
MaxValue: 0.000
Countvalue: 0

TimeUnit: sec
AverageValue: 0.131
MinValue: 0.131
MaxValue: 0.131
Countvalue: 1

TimeUnit: sec
AverageValue: 0.000
MinValue: 0.000
MaxValue: 0.000
Countvalue: 0

```

For information on interpreting **mmpmon** output results, see “Other information about mmpmon output” on page 41.

Displaying mmpmon version

The **ver** request returns a string containing version information.

Table 24 Describes the keywords for the **ver** (version) response, in the order that they appear in the output. These keywords are used only when **mmpmon** is invoked with the **-p** flag.

Table 24. Keywords and values for the mmpmon ver response

Keyword	Description
n	IP address of the node responding. This is the address by which GPFS knows the node.
nn	The hostname that corresponds to the IP address (the _n_ value).
v	The version of mmpmon .
lv	The level of mmpmon .
vt	The fix level variant of mmpmon .

Example of mmpmon ver request

This topic is an example of the **ver** request to display the **mmpmon** version and the output that displays.

Assume that **commandFile** contains this line:

```
ver
```

and this command is issued:

```
mmpmon -p -i commandFile
```

The output is similar to this:

```
_ver_ _n_ 199.18.1.8 _nn_ node1 _v_ 3 _lv_ 3 _vt_ 0
```

If the **-p** flag is not specified, the output is similar to:

```
mmpmon node 199.18.1.8 name node1 version 3.3.0
```

For information on interpreting **mmpmon** output results, see “Other information about mmpmon output” on page 41.

Example mmpmon scenarios and how to analyze and interpret their results

This topic is an illustration of how **mmpmon** is used to analyze I/O data and draw conclusions based on it.

The **fs_io_s** and **io_s** requests are used to determine a number of GPFS I/O parameters and their implication for overall performance. The **rhist** requests are used to produce histogram data about I/O sizes and latency times for I/O requests. The request *source* and prefix directive *once* allow the user of **mmpmon** to more finely tune its operation.

fs_io_s and io_s output - how to aggregate and analyze the results

The **fs_io_s** and **io_s** requests can be used to determine a number of GPFS I/O parameters and their implication for overall performance.

The output from the **fs_io_s** and **io_s** requests can be used to determine:

1. The I/O service rate of a node, from the application point of view. The **io_s** request presents this as a sum for the entire node, while **fs_io_s** presents the data per file system. A rate can be approximated by taking the **_br_** (bytes read) or **_bw_** (bytes written) values from two successive invocations of **fs_io_s** (or **io_s**) and dividing by the difference of the sums of the individual **_t_** and **_tu_** values (seconds and microseconds).

This must be done for a number of samples, with a reasonably small time between samples, in order to get a rate which is reasonably accurate. Since we are sampling the information at a given interval, inaccuracy can exist if the I/O load is not smooth over the sampling time.

For example, here is a set of samples taken approximately one second apart, when it was known that continuous I/O activity was occurring:

```
_fs_io_s_n_199.18.1.3_nn_node1_rc_0_t_1095862476_tu_634939_cl_cluster1.xxx.com
_fs_gpfsm1m_d_3_br_0_bw_3737124864_oc_4_cc_3_rdc_0_wc_3570_dir_0_iu_5
_fs_io_s_n_199.18.1.3_nn_node1_rc_0_t_1095862477_tu_645988_cl_cluster1.xxx.com
_fs_gpfsm1m_d_3_br_0_bw_3869245440_oc_4_cc_3_rdc_0_wc_3696_dir_0_iu_5
_fs_io_s_n_199.18.1.3_nn_node1_rc_0_t_1095862478_tu_647477_cl_cluster1.xxx.com
_fs_gpfsm1m_d_3_br_0_bw_4120903680_oc_4_cc_3_rdc_0_wc_3936_dir_0_iu_5
_fs_io_s_n_199.18.1.3_nn_node1_rc_0_t_1095862479_tu_649363_cl_cluster1.xxx.com
_fs_gpfsm1m_d_3_br_0_bw_4309647360_oc_4_cc_3_rdc_0_wc_4116_dir_0_iu_5
_fs_io_s_n_199.18.1.3_nn_node1_rc_0_t_1095862480_tu_650795_cl_cluster1.xxx.com
_fs_gpfsm1m_d_3_br_0_bw_4542431232_oc_4_cc_3_rdc_0_wc_4338_dir_0_iu_5
_fs_io_s_n_199.18.1.3_nn_node1_rc_0_t_1095862481_tu_652515_cl_cluster1.ibm.com
_fs_gpfsm1m_d_3_br_0_bw_4743757824_oc_4_cc_3_rdc_0_wc_4530_dir_0_iu_5
_fs_io_s_n_199.18.1.3_nn_node1_rc_0_t_1095862482_tu_654025_cl_cluster1.xxx.com
_fs_gpfsm1m_d_3_br_0_bw_4963958784_oc_4_cc_3_rdc_0_wc_4740_dir_0_iu_5
_fs_io_s_n_199.18.1.3_nn_node1_rc_0_t_1095862483_tu_655782_cl_cluster1.xxx.com
_fs_gpfsm1m_d_3_br_0_bw_5177868288_oc_4_cc_3_rdc_0_wc_4944_dir_0_iu_5
_fs_io_s_n_199.18.1.3_nn_node1_rc_0_t_1095862484_tu_657523_cl_cluster1.xxx.com
_fs_gpfsm1m_d_3_br_0_bw_5391777792_oc_4_cc_3_rdc_0_wc_5148_dir_0_iu_5
_fs_io_s_n_199.18.1.3_nn_node1_rc_0_t_1095862485_tu_665909_cl_cluster1.xxx.com
_fs_gpfsm1m_d_3_br_0_bw_5599395840_oc_4_cc_3_rdc_0_wc_5346_dir_0_iu_5
```

This simple **awk** script performs a basic rate calculation:

```
BEGIN {
    count=0;
    prior_t=0;
    prior_tu=0;
    prior_br=0;
    prior_bw=0;
}
{
    count++;
```

```

t = $9;
tu = $11;
br = $19;
bw = $21;

if(count > 1)
{
    delta_t = t-prior_t;
    delta_tu = tu-prior_tu;
    delta_br = br-prior_br;
    delta_bw = bw-prior_bw;
    dt = delta_t + (delta_tu / 1000000.0);
    if(dt > 0){
        rrate = (delta_br / dt) / 1000000.0;
        wrate = (delta_bw / dt) / 1000000.0;

printf("%5.1f MB/sec read %5.1f MB/sec write\n",rrate,wrate);
    }
}

prior_t=t;
prior_tu=tu;
prior_br=br;
prior_bw=bw;
}

```

The calculated service rates for each adjacent pair of samples is:

0.0 MB/sec read	130.7 MB/sec write
0.0 MB/sec read	251.3 MB/sec write
0.0 MB/sec read	188.4 MB/sec write
0.0 MB/sec read	232.5 MB/sec write
0.0 MB/sec read	201.0 MB/sec write
0.0 MB/sec read	219.9 MB/sec write
0.0 MB/sec read	213.5 MB/sec write
0.0 MB/sec read	213.5 MB/sec write
0.0 MB/sec read	205.9 MB/sec write

Since these are discrete samples, there can be variations in the individual results. For example, there may be other activity on the node or interconnection fabric. I/O size, file system block size, and buffering also affect results. There can be many reasons why adjacent values differ. This must be taken into account when building analysis tools that read **mmpmon** output and interpreting results.

For example, suppose a file is read for the first time and gives results like this.

0.0 MB/sec read	0.0 MB/sec write
0.0 MB/sec read	0.0 MB/sec write
92.1 MB/sec read	0.0 MB/sec write
89.0 MB/sec read	0.0 MB/sec write
92.1 MB/sec read	0.0 MB/sec write
90.0 MB/sec read	0.0 MB/sec write
96.3 MB/sec read	0.0 MB/sec write
0.0 MB/sec read	0.0 MB/sec write
0.0 MB/sec read	0.0 MB/sec write

If most or all of the file remains in the GPFS cache, the second read may give quite different rates:

0.0 MB/sec read	0.0 MB/sec write
0.0 MB/sec read	0.0 MB/sec write
235.5 MB/sec read	0.0 MB/sec write
287.8 MB/sec read	0.0 MB/sec write
0.0 MB/sec read	0.0 MB/sec write
0.0 MB/sec read	0.0 MB/sec write

Considerations such as these need to be taken into account when looking at application I/O service rates calculated from sampling **mmpmon** data.

2. Usage patterns, by sampling at set times of the day (perhaps every half hour) and noticing when the largest changes in I/O volume occur. This does not necessarily give a rate (since there are too few samples) but it can be used to detect peak usage periods.
3. If some nodes service significantly more I/O volume than others over a given time span.
4. When a parallel application is split across several nodes, and is the only significant activity in the nodes, how well the I/O activity of the application is distributed.
5. The total I/O demand that applications are placing on the cluster. This is done by obtaining results from **fs_io_s** and **io_s** in aggregate for all nodes in a cluster.
6. The rate data may appear to be erratic. Consider this example:

```

0.0 MB/sec read   0.0 MB/sec write
6.1 MB/sec read   0.0 MB/sec write
92.1 MB/sec read  0.0 MB/sec write
89.0 MB/sec read  0.0 MB/sec write
12.6 MB/sec read  0.0 MB/sec write
0.0 MB/sec read   0.0 MB/sec write
0.0 MB/sec read   0.0 MB/sec write
8.9 MB/sec read   0.0 MB/sec write
92.1 MB/sec read  0.0 MB/sec write
90.0 MB/sec read  0.0 MB/sec write
96.3 MB/sec read  0.0 MB/sec write
4.8 MB/sec read   0.0 MB/sec write
0.0 MB/sec read   0.0 MB/sec write

```

The low rates which appear before and after each group of higher rates can be due to the I/O requests occurring late (in the leading sampling period) and ending early (in the trailing sampling period.) This gives an apparently low rate for those sampling periods.

The zero rates in the middle of the example could be caused by reasons such as no I/O requests reaching GPFS during that time period (the application issued none, or requests were satisfied by buffered data at a layer above GPFS), the node becoming busy with other work (causing the application to be undispatched), or other reasons.

For information on interpreting **mmpmon** output results, see “Other information about mmpmon output” on page 41.

Request histogram (rhist) output - how to aggregate and analyze the results

The **rhist** requests are used to produce histogram data about I/O sizes and latency times for I/O requests.

The output from the **rhist** requests can be used to determine:

1. The number of I/O requests in a given size range. The sizes may vary based on operating system, explicit application buffering, and other considerations. This information can be used to help determine how well an application or set of applications is buffering its I/O. For example, if there are many very small or many very large I/O transactions. A large number of overly small or overly large I/O requests may not perform as well as an equivalent number of requests whose size is tuned to the file system or operating system parameters.
2. The number of I/O requests in a size range that have a given latency time. Many factors can affect the latency time, including but not limited to: system load, interconnection fabric load, file system block size, disk block size, disk hardware characteristics, and the operating system on which the I/O request is issued.

For information on interpreting **mmpmon** output results, see “Other information about mmpmon output” on page 41.

Using request source and prefix directive once

The request *source* and prefix directive *once* allow **mmpmon** users to more finely tune their operations.

The **source** request causes **mmpmon** to read requests from a file, and when finished return to reading requests from the input stream.

The prefix directive **once** can be placed in front of any **mmpmon** request. The **once** prefix indicates that the request be run only once, irrespective of the setting of the **-r** flag on the **mmpmon** command. It is useful for requests that do not need to be issued more than once, such as to set up the node list or turn on the request histogram facility.

These rules apply when using the **once** prefix directive and **source** request:

1. **once** with nothing after it is an error that terminates **mmpmon** processing.
2. A file invoked with the **source** request may contain **source** requests, causing file nesting of arbitrary depth. No check is done for loops in this situation.
3. The request **once source** *filename* causes the **once** prefix to be applied to all the **mmpmon** requests in *filename*, including any **source** requests in the file.
4. If a *filename* specified with the **source** request cannot be opened for read, an error is returned and **mmpmon** terminates.
5. If the **-r** flag on the **mmpmon** command has any value other than one, and all requests are prefixed with **once**, **mmpmon** runs all the requests once, issues a message, and then terminates.

An example of *once* and *source* usage:

This topic provides and example of the **once** and **source** requests and the output that displays.

This command is issued:

```
mmpmon -p -i command.file -r 0 -d 5000 | tee output.file
```

File **command.file** consists of this:

```
once source mmpmon.header
once rhist nr 512;1024;2048;4096 =
once rhist on
source mmpmon.commands
```

File **mmpmon.header** consists of this:

```
ver
reset
```

File **mmpmon.commands** consists of this:

```
fs_io_s
rhist s
```

The **output.file** is similar to this:

```
_ver_n_ 199.18.1.8_nn_node1_v_2_lv_4_vt_0
_reset_n_ 199.18.1.8_nn_node1_rc_0_t_1129770129_tu_511981
_rhist_n_ 199.18.1.8_nn_node1_req_nr_512;1024;2048;4096=_rc_0_t_1129770131_tu_524674
_rhist_n_ 199.18.1.8_nn_node1_req_on_rc_0_t_1129770131_tu_524921
_fs_io_s_n_ 199.18.1.8_nn_node1_rc_0_t_1129770131_tu_525062_c1_node1.localdomain
_fs_gpfss1_d_1_br_0_bw_0_oc_0_cc_0_rdc_0_wc_0_dir_0_iu_0
_fs_io_s_n_ 199.18.1.8_nn_node1_rc_0_t_1129770131_tu_525062_c1_node1.localdomain
_fs_gpfss2_d_2_br_0_bw_0_oc_0_cc_0_rdc_0_wc_0_dir_0_iu_0
_rhist_n_ 199.18.1.8_nn_node1_req_s_rc_0_t_1129770131_tu_525220_k_r
_rhist_n_ 199.18.1.8_nn_node1_req_s_rc_0_t_1129770131_tu_525228_k_w
_end_
_fs_io_s_n_ 199.18.1.8_nn_node1_rc_0_t_1129770136_tu_526685_c1_node1.localdomain
_fs_gpfss1_d_1_br_0_bw_0_oc_0_cc_0_rdc_0_wc_0_dir_0_iu_0
_fs_io_s_n_ 199.18.1.8_nn_node1_rc_0_t_1129770136_tu_526685_c1_node1.localdomain
_fs_gpfss2_d_2_br_0_bw_395018_oc_504_cc_252_rdc_0_wc_251_dir_0_iu_147
_rhist_n_ 199.18.1.8_nn_node1_req_s_rc_0_t_1129770136_tu_526888_k_r
```

```

_rhist_n_199.18.1.8_nn_node1_req_s_rc_0_t_1129770136_tu_526896_k_w
_R_0 512_NR_169
_L_0.0 1.0_NL_155
_L_1.1 10.0_NL_7
_L_10.1 30.0_NL_1
_L_30.1 100.0_NL_4
_L_100.1 200.0_NL_2
_R_513 1024_NR_16
_L_0.0 1.0_NL_15
_L_1.1 10.0_NL_1
_R_1025 2048_NR_3
_L_0.0 1.0_NL_32
_R_2049 4096_NR_18
_L_0.0 1.0_NL_18
_R_4097 0_NR_16
_L_0.0 1.0_NL_16
_end_
_fs_io_s_n_199.18.1.8_nn_node1_rc_0_t_1129770141_tu_528613_cl_node1.localdomain
_fs_gpfs1_d_1_br_0_bw_0_oc_0_cc_0_rdc_0_wc_0_dir_0_iu_0
_fs_io_s_n_199.18.1.8_nn_node1_rc_0_t_1129770141_tu_528613_cl_node1.localdomain
_fs_gpfs2_d_2_br_0_bw_823282_oc_952_cc_476_rdc_0_wc_474_dir_0_iu_459
_rhist_n_199.18.1.8_nn_node1_req_s_rc_0_t_1129770141_tu_528812_k_r
_rhist_n_199.18.1.8_nn_node1_req_s_rc_0_t_1129770141_tu_528820_k_w
_R_0 512_NR_255
_L_0.0 1.0_NL_241
_L_1.1 10.0_NL_7
_L_10.1 30.0_NL_1
_L_30.1 100.0_NL_4
_L_100.1 200.0_NL_2
_R_513 1024_NR_36
_L_0.0 1.0_NL_35
_L_1.1 10.0_NL_1
_R_1025 2048_NR_90
_L_0.0 1.0_NL_90
_R_2049 4096_NR_55
_L_0.0 1.0_NL_55
_R_4097 0_NR_38
_L_0.0 1.0_NL_37
_L_1.1 10.0_NL_1
_end_
_fs_io_s_n_199.18.1.8_nn_node1_rc_0_t_1129770146_tu_530570_cl_node1.localdomain
_fs_gpfs1_d_1_br_0_bw_0_oc_0_cc_0_rdc_0_wc_0_dir_0_iu_1
_fs_io_s_n_199.18.1.8_nn_node1_rc_0_t_1129770146_tu_530570_cl_node1.localdomain
_fs_gpfs2_d_2_br_0_bw_3069915_oc_1830_cc_914_rdc_0_wc_901_dir_0_iu_1070
_rhist_n_199.18.1.8_nn_node1_req_s_rc_0_t_1129770146_tu_530769_k_r
_rhist_n_199.18.1.8_nn_node1_req_s_rc_0_t_1129770146_tu_530778_k_w
_R_0 512_NR_526
_L_0.0 1.0_NL_501
_L_1.1 10.0_NL_14
_L_10.1 30.0_NL_2
_L_30.1 100.0_NL_6
_L_100.1 200.0_NL_3
_R_513 1024_NR_74
_L_0.0 1.0_NL_70
_L_1.1 10.0_NL_4
_R_1025 2048_NR_123
_L_0.0 1.0_NL_117
_L_1.1 10.0_NL_6
_R_2049 4096_NR_91
_L_0.0 1.0_NL_84
_L_1.1 10.0_NL_7
_R_4097 0_NR_87
_L_0.0 1.0_NL_81
_L_1.1 10.0_NL_6
_end_
..... and so forth .....
```

If this command is issued with the same file contents:

```
mmpmon -i command.file -r 0 -d 5000 | tee output.file.english
```

The file **output.file.english** is similar to this:

```
mmpmon node 199.18.1.8 name node1 version 3.1.0
mmpmon node 199.18.1.8 name node1 reset OK
mmpmon node 199.18.1.8 name node1 rhist nr 512;1024;2048;4096 = OK
mmpmon node 199.18.1.8 name node1 rhist on OK
mmpmon node 199.18.1.8 name node1 fs_io_s OK
cluster:      node1.localdomain
filesystem:   gpfs1
disks:        1
timestamp:    1129770175/950895
bytes read:   0
bytes written: 0
opens:        0
closes:       0
reads:        0
writes:       0
readdir:      0
inode updates: 0

mmpmon node 199.18.1.8 name node1 fs_io_s OK
cluster:      node1.localdomain
filesystem:   gpfs2
disks:        2
timestamp:    1129770175/950895
bytes read:   0
bytes written: 0
opens:        0
closes:       0
reads:        0
writes:       0
readdir:      0
inode updates: 0

mmpmon node 199.18.1.8 name node1 rhist s OK read timestamp 1129770175/951117
mmpmon node 199.18.1.8 name node1 rhist s OK write timestamp 1129770175/951125
mmpmon node 199.18.1.8 name node1 fs_io_s OK
cluster:      node1.localdomain
filesystem:   gpfs1
disks:        1
timestamp:    1129770180/952462
bytes read:   0
bytes written: 0
opens:        0
closes:       0
reads:        0
writes:       0
readdir:      0
inode updates: 0

mmpmon node 199.18.1.8 name node1 fs_io_s OK
cluster:      node1.localdomain
filesystem:   gpfs2
disks:        2
timestamp:    1129770180/952462
bytes read:   0
bytes written: 491310
opens:        659
closes:       329
reads:        0
writes:       327
readdir:      0
inode updates: 74
mmpmon node 199.18.1.8 name node1 rhist s OK read timestamp 1129770180/952711
```

```

mmpmon node 199.18.1.8 name node1 rhist s OK write timestamp 1129770180/952720
size range      0 to      512 count    214
latency range   0.0 to     1.0 count    187
latency range   1.1 to    10.0 count     15
latency range   10.1 to   30.0 count      6
latency range   30.1 to  100.0 count      5
latency range  100.1 to 200.0 count      1
size range      513 to    1024 count     27
latency range   0.0 to     1.0 count    26
latency range  100.1 to 200.0 count      1
size range     1025 to   2048 count     32
latency range   0.0 to     1.0 count    29
latency range   1.1 to    10.0 count     1
latency range   30.1 to  100.0 count      2
size range     2049 to   4096 count     31
latency range   0.0 to     1.0 count    30
latency range   30.1 to  100.0 count      1
size range     4097 to    0 count     23
latency range   0.0 to     1.0 count    23
mmpmon node 199.18.1.8 name node1 fs_io_s OK
cluster:       node1.localdomain
filesystem:    gpfs1
disks:          1
timestamp:     1129770185/954401
bytes read:    0
bytes written: 0
opens:          0
closes:         0
reads:          0
writes:         0
readdir:        0
inode updates: 0

mmpmon node 199.18.1.8 name node1 fs_io_s OK
cluster:       node1.localdomain
filesystem:    gpfs2
disks:          2
timestamp:     1129770185/954401
bytes read:    0
bytes written: 1641935
opens:          1062
closes:         531
reads:          0
writes:         529
readdir:        0
inode updates: 523
mmpmon node 199.18.1.8 name node1 rhist s OK read timestamp 1129770185/954658
mmpmon node 199.18.1.8 name node1 rhist s OK write timestamp 1129770185/954667
size range      0 to      512 count    305
latency range   0.0 to     1.0 count    270
latency range   1.1 to    10.0 count     21
latency range   10.1 to   30.0 count      6
latency range   30.1 to  100.0 count      6
latency range  100.1 to 200.0 count      2
size range      513 to    1024 count     39
latency range   0.0 to     1.0 count    36
latency range   1.1 to    10.0 count     1
latency range   30.1 to  100.0 count      1
latency range  100.1 to 200.0 count      1
size range     1025 to   2048 count     89
latency range   0.0 to     1.0 count    84
latency range   1.1 to    10.0 count     2
latency range   30.1 to  100.0 count      3
size range     2049 to   4096 count     56
latency range   0.0 to     1.0 count    54
latency range   1.1 to    10.0 count     1
latency range   30.1 to  100.0 count      1

```

```

size range      4097 to      0 count      40
  latency range    0.0 to     1.0 count      39
  latency range   1.1 to    10.0 count       1
mmpmon node 199.18.1.8 name node1 fs_io_s OK
cluster:      node1.localdomain
filesystem:   gpfs1
disks:          1
timestamp:    1129770190/956480
bytes read:    0
bytes written: 0
opens:         0
closes:        0
reads:         0
writes:        0
readdir:       0
inode updates: 0

mmpmon node 199.18.1.8 name node1 fs_io_s OK
cluster:      node1.localdomain
filesystem:   gpfs2
disks:          2
timestamp:    1129770190/956480
bytes read:    0
bytes written: 3357414
opens:         1940
closes:        969
reads:         0
writes:        952
readdir:       0
inode updates: 1101

mmpmon node 199.18.1.8 name node1 rhist s OK read timestamp 1129770190/956723
mmpmon node 199.18.1.8 name node1 rhist s OK write timestamp 1129770190/956732
size range      0 to      512 count      539
  latency range    0.0 to     1.0 count      494
  latency range   1.1 to    10.0 count       29
  latency range  10.1 to   30.0 count        6
  latency range  30.1 to  100.0 count       8
  latency range 100.1 to 200.0 count       2
size range      513 to     1024 count      85
  latency range    0.0 to     1.0 count      81
  latency range   1.1 to    10.0 count       2
  latency range  30.1 to  100.0 count       1
  latency range 100.1 to 200.0 count       1
size range     1025 to     2048 count      133
  latency range    0.0 to     1.0 count      124
  latency range   1.1 to    10.0 count       5
  latency range  10.1 to   30.0 count       1
  latency range  30.1 to  100.0 count       3
size range     2049 to     4096 count      99
  latency range    0.0 to     1.0 count      91
  latency range   1.1 to    10.0 count       6
  latency range  10.1 to   30.0 count       1
  latency range  30.1 to  100.0 count       1
size range     4097 to      0 count      95
  latency range    0.0 to     1.0 count      90
  latency range   1.1 to    10.0 count       4
  latency range  10.1 to   30.0 count       1

mmpmon node 199.18.1.8 name node1 fs_io_s OK
cluster:      node1.localdomain
filesystem:   gpfs1
disks:          1
timestamp:    1129770195/958310
bytes read:    0
bytes written: 0
opens:         0
closes:        0
reads:         0

```

```

writes:          0
readdir:        0
inode updates:  0

mmpmon node 199.18.1.8 name node1 fs_io_s OK
cluster:       node1.localdomain
filesystem:    gpfs2
disks:         2
timestamp:    1129770195/958310
bytes read:   0
bytes written: 3428107
opens:         2046
closes:        1023
reads:         0
writes:        997
readdir:       0
inode updates: 1321
mmpmon node 199.18.1.8 name node1 rhist s OK read timestamp 1129770195/958568
mmpmon node 199.18.1.8 name node1 rhist s OK write timestamp 1129770195/958577
size range      0 to     512 count  555
  latency range 0.0 to    1.0 count  509
  latency range 1.1 to   10.0 count  30
  latency range 10.1 to  30.0 count  6
  latency range 30.1 to 100.0 count  8
  latency range 100.1 to 200.0 count  2
size range     513 to    1024 count  96
  latency range 0.0 to    1.0 count  92
  latency range 1.1 to   10.0 count  2
  latency range 30.1 to  100.0 count  1
  latency range 100.1 to 200.0 count  1
size range    1025 to   2048 count 143
  latency range 0.0 to    1.0 count 134
  latency range 1.1 to   10.0 count  5
  latency range 10.1 to  30.0 count  1
  latency range 30.1 to 100.0 count  3
size range    2049 to   4096 count 103
  latency range 0.0 to    1.0 count 95
  latency range 1.1 to   10.0 count  6
  latency range 10.1 to  30.0 count  1
  latency range 30.1 to 100.0 count  1
size range    4097 to     0 count 100
  latency range 0.0 to    1.0 count 95
latency range  1.1 to   10.0 count  4
latency range 10.1 to  30.0 count  1
..... and so forth .....

```

For information on interpreting **mmpmon** output results, see “Other information about mmpmon output.”

Other information about mmpmon output

When interpreting the results from the **mmpmon** output there are several points to consider.

Consider these important points:

- On a node acting as a server of a GPFS file system to NFS clients, NFS I/O is accounted for in the statistics. However, the I/O is that which goes between GPFS and NFS. If NFS caches data, in order to achieve better performance, this activity is not recorded.
- I/O requests made at the application level may not be exactly what is reflected to GPFS. This is dependent on the operating system, and other factors. For example, an application read of 100 bytes may result in obtaining, and caching, a 1 MB block of data at a code level above GPFS (such as the libc I/O layer). Subsequent reads within this block result in no additional requests to GPFS.

- The counters kept by **mmpmon** are not atomic and may not be exact in cases of high parallelism or heavy system load. This design minimizes the performance impact associated with gathering statistical data.
- Reads from data cached by GPFS will be reflected in statistics and histogram data. Reads and writes to data cached in software layers above GPFS will be reflected in statistics and histogram data when those layers actually call GPFS for I/O.
- Activity from snapshots affects statistics. I/O activity necessary to maintain a snapshot is counted in the file system statistics.
- Some (generally minor) amount of activity in the root directory of a file system is reflected in the statistics of the file system manager node, and not the node which is running the activity.
- The open count also includes **creat()** call counts.

Counter sizes and counter wrapping

The **mmpmon** command may be run continuously for extended periods of time. The user must be aware that counters may wrap.

This information applies to the counters involved:

- The statistical counters used for the **io_s** and **fs_io_s** requests are maintained by GPFS at all times, even when **mmpmon** has not been invoked. It is suggested that you use the **reset** request prior to starting a sequence of **io_s** or **fs_io_s** requests.
- The bytes read and bytes written counters are unsigned 64-bit integers. They are used in the **fs_io_s** and **io_s** requests, as the **_br_** and **_bw_** fields.
- The counters associated with the **rhist** requests are updated only when the request histogram facility has been enabled.
- The counters used in the **rhist** requests are unsigned 64-bit integers.
- All other counters are unsigned 32-bit integers.

For more information, see “**fs_io_s** and **io_s** output - how to aggregate and analyze the results” on page 33 and “Request histogram (**rhist**) output - how to aggregate and analyze the results” on page 35.

Return codes from **mmpmon**

This topic provides the **mmpmon** return codes and explanations for the codes.

These are the return codes that can appear in the **_rc_** field:

- | | |
|-----|---|
| 0 | Successful completion. |
| 1 | One of these has occurred: <ol style="list-style-type: none"> 1. For the fs_io_s request, no file systems are mounted. 2. For an rhist request, a request was issued that requires the request histogram facility to be enabled, but it is not. The facility is not enabled if: <ul style="list-style-type: none"> • Since the last mmstartup was issued, rhist on was never issued. • rhist nr was issued and rhist on was not issued afterwards. |
| 2 | For one of the nlist requests, the node name is not recognized. |
| 13 | For one of the nlist requests, the node name is a remote node, which is not allowed. |
| 16 | For one of the rhist requests, the histogram operations lock is busy. Retry the request. |
| 17 | For one of the nlist requests, the node name is already in the node list. |
| 22 | For one of the rhist requests, the size or latency range parameters were not in ascending order or were otherwise incorrect. |
| 233 | For one of the nlist requests, the specified node is not joined to the cluster. |

668 For one of the **nlist** requests, quorum has been lost in the cluster.

Performance monitoring tool overview

The performance monitoring tool collects metrics from GPFS and protocols and provides performance information.

The performance monitoring system is started by default and consists of three parts: Collectors, Sensors, and Proxies.

Collector

In the previous release of IBM Spectrum Scale, the performance monitoring tool could be configured with a single collector only. From version 4.2, the performance monitoring tool can be configured with multiple collectors to increase scalability and fault-tolerance. This latter configuration is referred to as federation.

In a multi-collector federated configuration, the collectors need to be aware of each other, otherwise a collector would only return the data stored in its own measurement database. Once the collectors are aware of their peer collectors, they can collaborate with each other to collate measurement data for a given measurement query. All collectors that are part of the federation are specified in the peers configuration option in the collector's configuration file as shown in the following example:

```
peers = { host = "collector1.mydomain.com" port = "9085" },
        { host = "collector2.mydomain.com" port = "9085" }
```

The port number is the one specified by the **federationport** configuration option, typically set to 9085. You can also list the current host so that the same configuration file can be used for all the collector machines.

Once the peers have been specified, any query for measurement data might be directed to any of the collectors listed in the peers section and the collector collects and assembles a response based on all relevant data from all collectors. Hence, clients need to only contact a single collector instead of all of them in order to get all the measurements available in the system.

To distribute the measurement data reported by sensors over multiple collectors, multiple collectors might be specified when configuring the sensors.

If multiple collectors are specified, the sensors pick one to report their measurement data to. The sensors use stable hashes to pick the collector such that the sensor-collector relationship does not change too much if new collectors are added or if a collector is removed.

Additionally, sensors and collectors can be configured for high availability. In this setting, sensors report their measurement data to more than one collector such that the failure of a single collector would not lead to any data loss. For instance, if the collector redundancy is increased to two, every sensor reports to two collectors. As a side-effect of increasing the redundancy to two, the bandwidth consumed for reporting measurement data is duplicated. The collector redundancy has to be configured before the sensor configuration is stored in IBM Spectrum Scale by changing the **colRedundancy** option in `/opt/IBM/zimon/ZIMonSensors.cfg`.

Sensor

A sensor is a component that collects performance data from a node. Typically there are multiple sensors run on any node that is required to collect metrics. By default, the sensors are started on every node.

Sensors identify the collector from the information present in the sensor configuration. The sensor configuration is managed by IBM Spectrum Scale, and can be retrieved and changed using the **mperfmon**

command. A copy is stored in `/opt/IBM/zimon/ZIMonSensors.cfg`. However, this copy must not be edited by users.

Proxy

A proxy is run for each of the protocols to collect the metrics for that protocol.

By default, the NFS and SMB proxies are started automatically with those protocols. They do not need to be started or stopped. However, to retrieve metrics for SMB, NFS or Object, these protocols have to be active on the specific node.

For information on enabling Object metrics, see the “Enabling protocol metrics” on page 73 topic.

For information on enabling Transparent cloud tiering metrics, see *Integrating Transparent Cloud Tiering metrics with performance monitoring tool* in *IBM Spectrum Scale: Administration Guide*.

Configuring the performance monitoring tool

The performance monitoring tool, collector, sensors, and proxies, are a part of the IBM Spectrum Scale distribution. The tool is installed with the GPFS core packages on all nodes. The tools packages are small, approximately 400 KB for the sensors and 1200 KB for the collector.

Note: The tool is supported on Linux nodes only.

For information on the usage of ports for the performance monitoring tool, see the *Firewall recommendations for Performance Monitoring tool* in *IBM Spectrum Scale: Administration Guide*.

Configuring the sensor

Performance monitoring sensors can either be managed manually as individual files on each node or managed automatically by IBM Spectrum Scale.

Identifying the type of configuration in use:

If the performance monitoring infrastructure was installed previously, you might need to identify the type of configuration the system is currently using.

If the sensor configuration is managed automatically, the configuration is stored within IBM Spectrum Scale. If it is managed automatically, it can be viewed with the `mmpfmon config show` command. The set of nodes where this configuration is enabled can be identified through the `mm1scluster` command. Those nodes where performance monitoring metrics collection is enabled are marked with the `perfmon` designation as shown in the following sample:

```
prompt# mm1scluster
GPFS cluster information
=====
GPFS cluster name: s1.zimon.zc2.ibm.com
GPFS cluster id: 13860500485217864948
GPFS UID domain: s1.zimon.zc2.ibm.com
Remote shell command: /usr/bin/ssh
Remote file copy command: /usr/bin/scp
Repository type: CCR
Node Daemon node name IP address Admin node name Designation
-----
1 s1.zimon.zc2.ibm.com 9.4.134.196 s1.zimon.zc2.ibm.com quorum-perfmon
2 s2.zimon.zc2.ibm.com 9.4.134.197 s2.zimon.zc2.ibm.com quorum-perfmon
3 s3.zimon.zc2.ibm.com 9.4.134.198 s3.zimon.zc2.ibm.com quorum-perfmon
4 s4.zimon.zc2.ibm.com 9.4.134.199 s4.zimon.zc2.ibm.com quorum-perfmon
5 s5.zimon.zc2.ibm.com 9.4.134.2 s5.zimon.zc2.ibm.com quorum-perfmon
```

If **mmperfmon config show** does not show any configuration and no nodes are designated perfmon, the configuration can be managed manually.

Automated configuration:

Starting with version 4.2 of the performance monitoring tool, sensors can be configured on nodes that are part of an IBM Spectrum Scale cluster through an IBM Spectrum Scale based configuration mechanism. However, this requires the installation of IBM Spectrum Scale 4.2 or later versions on all the nodes where a sensor is running and where the sensors are to be configured. It also requires the entire cluster to be at least running IBM Spectrum Scale 4.1.1 or later version, and the execution of the **mmchconfig release=LATEST** command.

The automated configuration method allows the sensor configuration to be stored as part of the IBM Spectrum Scale configuration. Automated configuration is only available for the sensor configuration files (`/opt/IBM/zimon/ZIMonSensors.cfg`) but not for the collector configuration files (`/opt/IBM/zimon/ZIMonCollector.cfg`). In this setup, the `/opt/IBM/zimon/ZIMonSensors.cfg` configuration file on each IBM Spectrum Scale node is maintained by IBM Spectrum Scale. As a result, the file must not be edited manually because whenever IBM Spectrum Scale needs to update a configuration parameter, the file is regenerated and any manual modifications are overwritten. Before using the automated configuration, an initial configuration needs to be stored within IBM Spectrum Scale. You can store this initial configuration by using the **mmperfmon config generate** command as shown:

```
prompt# mmperfmon config generate \
--collectors collector1.domain.com,collector2.domain.com,...
```

The **mmperfmon config generate** command uses a template configuration file for generating the automated configuration. The default location for that template configuration is `/opt/IBM/zimon/defaults/ZIMonSensors.cfg`.

The template configuration includes the initial settings for all the sensors and may be modified prior to invoking the **mmperfmon config generate** command. This file also includes a parameter called **colCandidates**. This parameter specifies the number of collectors that each sensor must report its data to. This may be of interest for high-availability setups, where each metric must be sent to two collectors in case one collector becomes unavailable.

Once the configuration file is stored within IBM Spectrum Scale, it can be activated as follows:

```
prompt# mmchnode --perfmon -N nodeclass1,nodeclass2,...
```

Note: Any previously existing configuration file is overwritten. Configuration changes result in a new version of the configuration file, which is then propagated through the IBM Spectrum Scale cluster at the file level.

To deactivate the performance monitoring tool, the same command is used but with the **--noperfmon** switch supplied instead. Configuration parameters can be changed with the following command where parami is of the form `sensorname.sensorattribute`:

```
prompt# mmperfmon config update param1=value1 param2=value2 ...
```

- | Sensors that collect per cluster metrics such as GPFSDiskCap, GPFSFilesetQuota, GPFSFileset, and GPFSPool must only run on a single node in the cluster for the following reasons:
 - | 1. They typically impose some overhead.
 - | 2. The data reported is the same, independent of the node the sensor is running on
- | Other sensors such, as the cluster export services sensors, must also only run on a specific set of nodes.
 - | For all these sensors, the restrict function is especially intended.

Some sensors, such as VFS, are not enabled by default even though they have associated predefined queries with the **mmperfmon query** command. This is so because the collector might display performance issues of its own if it is required to collect more than 1000000 metrics per second. To enable VFS sensors, use the **mmfsadm vfsstats enable** command on the node. To enable a sensor, set the period value to an integer greater than 0 and restart the sensors on that node by using the **systemctl restart pmsensors** command.

Removing an automated configuration

When upgrading the performance monitoring tool, it is important to note how the previous version was configured and if the configuration mechanism is to be changed. Before IBM Spectrum Scale 4.2, the system was configured using a file-based configuration where the configuration files were manually edited and propagated to the requisite nodes. If the configuration mechanism is to be changed, it is important to verify that the installed versions of both IBM Spectrum Scale and the performance monitoring tool support the new configuration method. However, if you want to use the manual configuration method, then take care of the following:

1. None of the nodes in the cluster must be designated **perfmon** nodes. If the nodes in the cluster are designated as **perfmon** nodes then run **mmchnode --noperfmon -N all** command.
2. Delete the centrally stored configuration information by issuing **mmperfmon config delete --all** command.

The `/opt/IBM/zimon/ZIMonSensors.cfg` file is then maintained manually. This mode is useful if sensors are to be installed on non-Spectrum Scale nodes or if you want to have a cluster with multiple levels of IBM Spectrum Scale running.

Manual configuration:

Performance monitoring tools can also be configured manually by the user.

Important: If you are using IBM Spectrum Scale 4.1.1 or later version, the performance monitoring tool gets automatically configured. This will automatically override any manual changes you try to make to the configuration. If you wish to change an automated configuration to a manual one, follow the steps given in *Removing an automated configuration* in the *Automated configuration* section in the *IBM Spectrum Scale: Administration Guide*.

When configuring the performance monitoring tool manually, the installation toolkit sets up a default set of sensors to monitor on each node. You can modify the sensors on each individual node.

The configuration file of the sensors, `ZIMonSensors.cfg`, is located on each node in the `/opt/IBM/zimon` folder. The file lists all groups of sensors in it. The configuration file includes the parameter setting of the sensors, such as the reporting frequency, and controls the sensors that are active within the cluster. The file also contains the host name of the node where the collector is running that the sensor must be reporting to.

For example:

```
sensors =
{
    name = "CPU"
    period = 1
},
{
    name = "Load"
    period = 1
},
{
    name = "Memory"
    period = 1
},
```

```
{
    name = "Network"
    period = 1
    filter = "eth*"
    # filters are currently ignored.
},
{
    name = "Netstat"
    period = 1
},
```

The period in the example specifies the interval size in number of seconds when a sensor group gathers data. 0 means that the sensor group is disabled and 1 runs the sensor group every second. You can specify a higher value to decrease the frequency at which the data is collected.

Whenever the configuration file is changed, you must stop and restart the pmsensor daemon by using the following commands:

1. Issue the **systemctl stop pmsensors** command to stop (deactivate) the sensor.
2. Issue the **systemctl start pmsensors** command to restart (activate) the sensor.

Some sensors such as the cluster export services sensors run on a specific set of nodes. Other sensors such as the GPFSDiskCap sensor must run on a single node in the cluster since the data reported is the same, independent of the node the sensor is running on. For these types of sensors, the restrict function is especially intended. For example, to restrict a **NFSIO** sensor to a node class and change the reporting period to once every 10 hours, you can specify **NFSIO.period=36000 NFSIO.restrict=nodeclass1** as attribute value pairs in the update command.

Some sensors, such as VFS, are not enabled by default even though they have associated predefined queries with the **mmpfmon query** command. This is so because the collector might display performance issues of its own if it is required to collect more than 1000000 metrics per second. To enable VFS sensors, use the **mmfsadm vfsstats enable** command on the node. To enable a sensor, set the period value to an integer greater than 0 and restart the sensors on that node by using the **systemctl restart pmsensors** command.

Adding or removing a sensor from an existing automated configuration:

The performance monitoring system can be configured manually or through an automated process. To add a set of sensors for an automatic configuration, generate a file containing the sensors and the configuration parameters to be used.

The following example shows a file /tmp/new-pmsensors.conf that is used to add a new sensor GPFSPool that is not activated yet (period=0), and another sensor GPFSFileset whose metrics are reported every 10 seconds (period=10):

/tmp/new-pmsensors.conf:

```
sensors = {
    name = "GPFSPool"
    period = 0
}, {
    name = "GPFSFileset"
    period = 10
}
```

After creating this file, run the **mmpfmon** command to add these sensors to the configuration:

```
prompt# mmpfmon config add --sensors /tmp/new-pmsensors.conf
```

Ensure that the sensors are added and listed as part of the performance monitoring configuration. If any of the sensors mentioned in the file exist already, they are mentioned in the output for the command and

those sensors are ignored, and the existing sensor configuration is kept. After the sensor is added to the configuration file, its configuration settings can be updated using **mmpfmon config update** command.

Run the following command to delete a sensor from the configuration:

```
prompt# mmpfmon config delete --sensors Sensor[,Sensor...]
```

Note: IBM Spectrum Scale version 4.2.2 has two new sensors: GPFSPool and GPFSFileset for the pmsensor service. If an older version of the IBM Spectrum Scale performance monitoring system is upgraded, these sensors are not automatically enabled. This is because automatically enabling the sensors might cause the collectors to consume more main memory than what was set aside for monitoring. Changing the memory footprint of the collector database might cause issues for the users if the collectors are tightly configured. For information on how to manually configure the performance monitoring system (file-managed configuration), see the *Manual configuration* section in the *IBM Spectrum Scale: Administration Guide*.

Related reference:

"List of performance metrics" on page 50

The performance monitoring tool can report the following metrics:

Configuring the collector

The following section describes how to configure the collector in a performance monitoring tool.

The most important configuration options are the domains and the peers configuration options. All other configuration options are best left at their defaults and are explained within the default configuration file shipped with ZIMon.

The configuration file of the collector, ZIMonCollector.cfg, is located in the /opt/IBM/zimon/ folder.

Metric Domain Configuration

The domains configuration indicates the number of metrics to be collected and how long they must be retained and in what granularity. Multiple domains might be specified. If data no longer fits into the current domain, data is spilled over into the next domain and re-sampled.

A simple configuration is:

```
domains = {
# this is the raw domain, aggregation factor for the raw domain is always 0
aggregation = 0
ram = "500m" # amount of RAM to be used
duration = "12h"
filesize = "1g" # maximum file size
files = 16 # number of files.
}

,
{
# this is the second domain that aggregates to 60 seconds
aggregation = 60
ram = "500m" # amount of RAM to be used
duration = "4w"
filesize = "500m" # maximum file size
files = 4 # number of files.
}

,
{
# this is the third domain that aggregates to 30*60 seconds == 30 minutes
aggregation = 30
ram = "500m" # amount of RAM to be used
```

```

duration = "1y"
filesize = "500m" # maximum file size
files = 4 # number of files.
}

```

The configuration file lists several data domains. At least one domain must be present and the first domain represents the raw data collection as the data is collected by sensors. The aggregation parameter for this first domain must be set to 0.

Each domain specifies the following parameters:

- The **duration** parameter indicates the time period until the collected metrics are pushed into the next (coarser-grained) domain. If this option is left out, no limit on the duration is imposed. Permitted units are seconds, hours, days, weeks, months and years { s, h, d, w, m, y }.
- The **ram** parameter indicates the amount of RAM to be allocated for the domain. Once that amount of RAM is filled up, collected metrics are pushed into the next (coarser-grained) domain. If this option is left out, no limit on the amount of RAM available is imposed.
- The **filesize** and **files** parameter indicates how much space is allocated on disk for a given domain. While storing metrics in memory, there is a persistence mechanism in place that also stores the metrics on disk in files of size **filesize**. Once the number of files is reached and a new file is to be allocated, the oldest file is removed from the disk. The persistent storage must be at least as large as the amount of main memory to be allocated for a domain because when the collector is restarted, the in-memory database is re-created from these files.

If both the ram and the duration parameters are specified, both constraints are active at the same time. As soon as one of the constraints is hit, the collected metrics are pushed into the next (coarser-grained) domain.

The aggregation value, which is used for the second and following domains, indicates the resampling to be performed. Once data is spilled into this domain, the data is resampled to be no better than indicated by the aggregation factor. The value for the second domain is in seconds, the value for domain n (n>2) is the value of domain n-1 multiplied by the aggregation value of domain n.

CAUTION:

Changing the domain ram and duration parameters after data collection has started might lead to the loss of data that is already collected. It is therefore recommended to carefully estimate the collector size based on the monitored installation, and to set these parameters accordingly from the start.

The collector collects the metrics from the sensors. For example, in a five-node cluster where only the load values (load1, load5, load15) are reported, the collector will maintain 15 metrics (3 metrics times 5 nodes). Depending on the number of metrics that are collected, the collector requires a different amount of main memory to store the collected metrics in memory. Assuming 500000 metrics are collected, the following configurations are possible. Depending on the amount of data to be collected, 500000 metrics corresponds to about 1000 nodes.

Configuration 1 (4GB of RAM). Domain one configured at one second granularity for a period of six hours, domain 2 configured at 30 seconds granularity for the next two days, domain 3 configured at 15 minutes granularity for the next two weeks and domain 4 configured at 6-hour granularity for the next 2 months.

Configuration 2 (16GB of RAM). Domain one configured at 1 second granularity for a period of one day, domain 2 configured at 30 sec granularity for the next week, domain 3 configured at 15 minute granularity for the next two months and domain 4 configured at 6-hour granularity for the next year.

Note: The above computation only gives the memory required for the in-memory database, not including the indices necessary for the persistent storage or for the collector program itself.

The collectors can be stopped (deactivated) using the **systemctl stop pmcollector** command.

The collectors can be started (activated) using the `systemctl start pmcollector` command.

Configuring multiple collectors:

The performance monitoring tool installation can have a single collector, or can consist of multiple collectors to increase the scalability or the fault-tolerance of the performance monitoring system. This latter configuration is referred to as “federation”.

Note: For federation to work, all the collectors need to have the same version number.

In a multi-collector federated configuration, the collectors need to know about each other, else a collector would only return the data stored in its own measurement database. Once the collectors know the peer collectors, they will collaborate with each other to collect data for a given measurement query. All collectors that are part of the federation are specified in the `peers` configuration option in the collector’s configuration file as shown below:

```
peers = {  
host = "collector1.mydomain.com"  
port = "9085"  
, {  
host = "collector2.mydomain.com"  
port = "9085"  
}
```

The port number is the one specified by the `federationport` configuration option, typically set to 9085. It is acceptable to list the current host as well so that the same configuration file can be used for all the collector machines.

Once the peers have been specified, a query for measurement data can be directed to any of the collectors listed in the `peers` section, and the collector will collect and assemble a response based on all relevant data from all collectors. Hence, clients only need to contact a single collector in order to get all the measurements available in the system.

To distribute the measurement data reported by sensors over multiple collectors, multiple collectors may be specified when automatically configuring the sensors, as shown in the following sample:

```
prompt# mmperfmon config generate \  
--collectors collector1.domain.com,collector2.domain.com,...
```

If multiple collectors are specified, the sensors will pick one of the many collectors to report their measurement data to. The sensors use stable hashes to pick the collector such that the sensor-collector relationship does not change too much if new collectors are added or if a collector is removed.

Additionally, sensors and collectors can be configured for high availability. To maintain high availability each metric should be sent to two collectors in case one collector becomes unavailable. In this setting, sensors report their measurement data to more than one collector, so that the failure of a single collector would not lead to any data loss. For instance, if the collector redundancy is increased to two, every sensor will report to two collectors. As a side-effect of increasing the redundancy to two, the bandwidth consumed for reporting measurement data will be duplicated. The collector redundancy has to be configured before the sensor configuration is stored in GPFS by changing the `colRedundancy` option in `/opt/IBM/zimon/default/ZIMonSensors.cfg` as explained in the “Configuring the sensor” on page 44 section.

List of performance metrics

The performance monitoring tool can report the following metrics:

Linux metrics:

The following section lists all the Linux metrics::

Linux

All network and general metrics are native. There are no computed metrics in this section.

CPU

This section lists information about CPU in the system. For example, `myMachine|CPU|cpu_user`.

- **cpu_contexts**: Number of context switches across all CPU cores.
- **cpu_guest**: Percentage of total CPU spent running a guest OS. Included in `cpu_user`.
- **cpu_guest_nice**: Percentage of total CPU spent running as nice guest OS. Included in `cpu_nice`.
- **cpu_hiq**: Percentage of total CPU spent serving hardware interrupts.
- **cpu_idle**: Percentage of total CPU spent idling.
- **cpu_interrupts**: Number of interrupts serviced.
- **cpu_iowait**: Percentage of total CPU spent waiting for I/O to complete.
- **cpu_nice**: Percentage of total CPU time spent in lowest-priority user processes.
- **cpu_siq**: Percentage of total CPU spent serving software interrupts.
- **cpu_steal**: Percentage of total CPU spent waiting for other OS when running in a virtualized environment.
- **cpu_system**: Percentage of total CPU time spent in kernel mode.
- **cpu_user**: Percentage of total CPU time spent in normal priority user processes.

DiskFree

Gives details about the free disk. Each mounted directory will have a separate section. For example, `myMachine|DiskFree|myMount|df_free`.

- **df_free**: Amount of free disk space on the file system
- **df_total**: Amount of total disk space on the file system
- **df_used**: Amount of used disk space on the file system

Diskstat

Gives details about the Disk status for each of the disks. For example, `myMachine|Diskstat|myDisk|disk_active_ios`.

- **disk_active_ios**: Number of I/O operations currently in progress.
- **disk_aveq**: Weighted number of milliseconds spent doing I/Os.
- **disk_io_time**: Number of milliseconds the system spent doing I/O operation.
- **disk_read_ios**: Total number of read operations completed successfully.
- **disk_read_merged**: Number of (small) read operations that have been merged into a larger read.
- **disk_read_sect**: Number of sectors read.
- **disk_read_time**: Amount of time in milliseconds spent reading.
- **disk_write_ios**: Number of write operations completed successfully.
- **disk_write_merged**: Number of (small) write operations that have been merged into a larger write.
- **disk_write_sect**: Number of sectors written.
- **disk_write_time**: Amount of time in milliseconds spent writing.

Load

Gives details about the load statistics for a particular node. For example, myMachine|Load|jobs.

- **jobs**: The total number of jobs that currently exist in the system.
- **load1**: The average load (number of jobs in the run queue) over the last minute.
- **load15**: The average load (number of jobs in the run queue) over the last 15 minutes.
- **load5**: The average load (number of jobs in the run queue) over the five minutes.

Memory

Gives details about the memory statistics for a particular node. For example, myMachine|Memory|mem_active.

- **mem_active**: Active memory that was recently accessed.
- **mem_active_anon**: Active memory with no file association, that is, heap and stack memory.
- **mem_active_file**: Active memory that is associated with a file, for example, page cache memory.
- **mem_buffers**: Temporary storage used for raw disk blocks.
- **mem_cached**: In-memory cache for files read from disk (the page cache). Does not include mem_swapcached.
- **mem_dirty**: Memory which is waiting to get written back to the disk.
- **mem_inactive**: Inactive memory that hasn't been accessed recently.
- **mem_inactive_anon**: Inactive memory with no file association, that is, inactive heap and stack memory.
- **mem_inactive_file**: Inactive memory that is associated with a file, for example, page cache memory.
- **mem_memfree**: Total free RAM.
- **mem_memtotal**: Total usable RAM.
- **mem_mlocked**: Memory that is locked.
- **mem_swapcached**: In-memory cache for pages that are swapped back in.
- **mem_swapfree**: Amount of swap space that is currently unused.
- **mem_swaptotal**: Total amount of swap space available.
- **mem_unevictable**: Memory that cannot be paged out.

Netstat

Gives details about the network status for a particular node. For example, myMachine|Netstat|ns_remote_bytes_r.

- **ns_closewait**: Number of connections in state TCP_CLOSE_WAIT
- **ns_established**: Number of connections in state TCP_ESTABLISHED
- **ns_listen**: Number of connections in state TCP_LISTEN
- **ns_local_bytes_r**: Number of bytes received (local -> local)
- **ns_local_bytes_s**: Number of bytes sent (local -> local)
- **ns_localconn**: Number of local connections (local -> local)
- **ns_remote_bytes_r**: Number of bytes sent (local -> remote)
- **ns_remote_bytes_s**: Number of bytes sent (remote -> local)
- **ns_remoteconn**: Number of remote connections (local -> remote)
- **ns_timewait**: Number of connections in state TCP_TIME_WAIT

Network

Gives details about the network statistics per interface for a particular node. For example, myMachine|Network|myInterface|netdev_bytes_r.

- **netdev_bytes_r**: Number of bytes received.
- **netdev_bytes_s**: Number of bytes sent.
- **netdev_carrier**: Number of carrier loss events.
- **netdev_collisions**: Number of collisions.
- **netdev_compressed_r**: Number of compressed frames received.
- **netdev_compressed_s**: Number of compressed packets sent.
- **netdev_drops_r**: Number of packets dropped while receiving.
- **netdev_drops_s**: Number of packets dropped while sending.
- **netdev_errors_r**: Number of read errors.
- **netdev_errors_s**: Number of write errors.
- **netdev_fifo_r**: Number of FIFO buffer errors.
- **netdev_fifo_s**: Number of FIFO buffer errors while sending.
- **netdev_frames_r**: Number of frame errors while receiving.
- **netdev_multicast_r**: Number of multicast packets received.
- **netdev_packets_r**: Number of packets received.
- **netdev_packets_s**: Number of packets sent.

GPFS metrics:

The following section lists all the GPFS metrics:

GPFDisk

For each NSD in the system, for example

myMachine|GPFDisk|myCluster|myFilesystem|myNSD|gpfs_ds_bytes_read

- **gpfs_ds_bytes_read**: Number of bytes read.
- **gpfs_ds_bytes_written**: Number of bytes written.
- **gpfs_ds_max_disk_wait_rd**: The longest time spent waiting for a disk read operation.
- **gpfs_ds_max_disk_wait_wr**: The longest time spent waiting for a disk write operation.
- **gpfs_ds_max_queue_wait_rd**: The longest time between being enqueued for a disk read operation and the completion of that operation.
- **gpfs_ds_max_queue_wait_wr**: The longest time between being enqueued for a disk write operation and the completion of that operation.
- **gpfs_ds_min_disk_wait_rd**: The shortest time spent waiting for a disk read operation.
- **gpfs_ds_min_disk_wait_wr**: The shortest time spent waiting for a disk write operation.
- **gpfs_ds_min_queue_wait_rd**: The shortest time between being enqueued for a disk read operation and the completion of that operation.
- **gpfs_ds_min_queue_wait_wr**: The shortest time between being enqueued for a disk write operation and the completion of that operation.
- **gpfs_ds_read_ops**: Number of read operations.
- **gpfs_ds_tot_disk_wait_rd**: The total time in seconds spent waiting for disk read operations.
- **gpfs_ds_tot_disk_wait_wr**: The total time in seconds spent waiting for disk write operations.
- **gpfs_ds_tot_queue_wait_rd**: The total time spent between being enqueued for a read operation and the completion of that operation.
- **gpfs_ds_tot_queue_wait_wr**: The total time spent between being enqueued for a write operation and the completion of that operation.

- **gpfs_ds_write_ops**: Number of write operations.

GPFSFileset

For each independent fileset in the file system: *Cluster name - GPFSFileset - filesystem name - fileset name*.
 For example: myCluster|GPFSFileset|myFilesystem|myFileset|gpfs_fset_maxInodes.

- **gpfs_fset_maxInodes**: Maximum number of inodes for this independent fileset.
- **gpfs_fset_freeInodes**: Number of free inodes available for this independent fileset.
- **gpfs_fset_allocInodes**: Number of inodes allocated for this independent fileset.

GPFSFileSystem

For each file system, for example

myMachine|GPFSFilesystem|myCluster|myFilesystem|gpfs_fs_bytes_read

- **gpfs_fs_bytes_read**: Number of bytes read.
- **gpfs_fs_bytes_written**: Number of bytes written.
- **gpfs_fs_disks**: Number of disks in the file system.
- **gpfs_fs_max_disk_wait_rd**: The longest time spent waiting for a disk read operation.
- **gpfs_fs_max_disk_wait_wr**: The longest time spent waiting for a disk write operation.
- **gpfs_fs_max_queue_wait_rd**: The longest time between being enqueued for a disk read operation and the completion of that operation.
- **gpfs_fs_max_queue_wait_wr**: The longest time between being enqueued for a disk write operation and the completion of that operation.
- **gpfs_fs_min_disk_wait_rd**: The shortest time spent waiting for a disk read operation.
- **gpfs_fs_min_disk_wait_wr**: The shortest time spent waiting for a disk write operation.
- **gpfs_fs_min_queue_wait_rd**: The shortest time between being enqueued for a disk read operation and the completion of that operation.
- **gpfs_fs_min_queue_wait_wr**: The shortest time between being enqueued for a disk write operation and the completion of that operation.
- **gpfs_fs_read_ops**: Number of read operations
- **gpfs_fs_tot_disk_wait_rd**: The total time in seconds spent waiting for disk read operations.
- **gpfs_fs_tot_disk_wait_wr**: The total time in seconds spent waiting for disk write operations.
- **gpfs_fs_tot_queue_wait_rd**: The total time spent between being enqueued for a read operation and the completion of that operation.
- **gpfs_fs_tot_queue_wait_wr**: The total time spent between being enqueued for a write operation and the completion of that operation.
- **gpfs_fs_write_ops**: Number of write operations.

GPFSFileSystemAPI

These metrics gives the following information for each file system (application view). For example:
 myMachine|GPFSFilesystemAPI|myCluster|myFilesystem|gpfs_fis_bytes_read.

- **gpfs_fis_bytes_read**: Number of bytes read.
- **gpfs_fis_bytes_written**: Number of bytes written.
- **gpfs_fis_close_calls**: Number of close calls.
- **gpfs_fis_disks**: Number of disks in the file system.
- **gpfs_fis_inodes_written**: Number of inode updates to disk.
- **gpfs_fis_open_calls**: Number of open calls.
- **gpfs_fis_read_calls**: Number of read calls.

- **gpfs_fis_readdir_calls**: Number of readdir calls.
- **gpfs_fis_write_calls**: Number of write calls.

GPFSNSDDisk

These metrics gives the following information about each NSD disk on the NSD server. For example: myMachine|GPFSNSDDisk|myNSDDisk|gpfs_nsdds_bytes_read.

- **gpfs_nsdds_bytes_read**: Number of bytes read.
- **gpfs_nsdds_bytes_written**: Number of bytes written.
- **gpfs_nsdds_max_disk_wait_rd**: The longest time spent waiting for a disk read operation.
- **gpfs_nsdds_max_disk_wait_wr**: The longest time spent waiting for a disk write operation.
- **gpfs_nsdds_max_queue_wait_rd**: The longest time between being enqueued for a disk read operation and the completion of that operation.
- **gpfs_nsdds_max_queue_wait_wr**: The longest time between being enqueued for a disk write operation and the completion of that operation.
- **gpfs_nsdds_min_disk_wait_rd**: The shortest time spent waiting for a disk read operation.
- **gpfs_nsdds_min_disk_wait_wr**: The shortest time spent waiting for a disk write operation.
- **gpfs_nsdds_min_queue_wait_rd**: The shortest time between being enqueued for a disk read operation and the completion of that operation.
- **gpfs_nsdds_min_queue_wait_wr**: The shortest time between being enqueued for a disk write operation and the completion of that operation.
- **gpfs_nsdds_read_ops**: Number of read operations.
- **gpfs_nsdds_tot_disk_wait_rd**: The total time in seconds spent waiting for disk read operations.
- **gpfs_nsdds_tot_disk_wait_wr**: The total time in seconds spent waiting for disk write operations.
- **gpfs_nsdds_tot_queue_wait_rd**: The total time spent between being enqueued for a read operation and the completion of that operation.
- **gpfs_nsdds_tot_queue_wait_wr**: The total time spent between being enqueued for a write operation and the completion of that operation.
- **gpfs_nsdds_write_ops**: Number of write operations.

GPFSNSDFS

These metrics gives the following information for each filesystem served by a specific NSD server. For example: myMachine|GPFSNSDFS|myFilesystem|gpfs_nsdfs_bytes_read.

- **gpfs_nsdfs_bytes_read**: Number of NSD bytes read, aggregated to the file system.
- **gpfs_nsdfs_bytes_written**: Number of NSD bytes written, aggregated to the file system.
- **gpfs_nsdfs_read_ops**: Number of NSD read operations, aggregated to the file system.
- **gpfs_nsdfs_write_ops**: Number of NSD write operations, aggregated to the file system.

GPFSNSDPool

These metrics gives the following information for each filesystem and pool served by a specific NSD server. For example: myMachine|GPFSNSDPool|myFilesystem|myPool|gpfs_nsdpool_bytes_read.

- **gpfs_nsdpool_bytes_read**: Number of NSD bytes read, aggregated to the file system.
- **gpfs_nsdpool_bytes_written**: Number of NSD bytes written, aggregated to the file system.
- **gpfs_nsdpool_read_ops**: Number of NSD read operations, aggregated to the file system.
- **gpfs_nsdpool_write_ops**: Number of NSD write operations, aggregated to the file system.

GPFSNode

These metrics gives the following information for a particular node. For example:
myNode|GPFSNode|gpfs_ns_bytes_read.

- **gpfs_ns_bytes_read:** Number of bytes read.
- **gpfs_ns_bytes_written:** Number of bytes written.
- **gpfs_ns_clusters:** Number of clusters participating
- **gpfs_ns_disks:** Number of disks in all mounted file systems
- **gpfs_ns_filesys:** Number of mounted file systems
- **gpfs_ns_max_disk_wait_rd:** The longest time spent waiting for a disk read operation.
- **gpfs_ns_max_disk_wait_wr:** The longest time spent waiting for a disk write operation.
- **gpfs_ns_max_queue_wait_rd:** The longest time between being enqueued for a disk read operation and the completion of that operation.
- **gpfs_ns_max_queue_wait_wr:** The longest time between being enqueued for a disk write operation and the completion of that operation.
- **gpfs_ns_min_disk_wait_rd:** The shortest time spent waiting for a disk read operation.
- **gpfs_ns_min_disk_wait_wr:** The shortest time spent waiting for a disk write operation.
- **gpfs_ns_min_queue_wait_rd:** The shortest time between being enqueued for a disk read operation and the completion of that operation.
- **gpfs_ns_min_queue_wait_wr:** The shortest time between being enqueued for a disk write operation and the completion of that operation.
- **gpfs_ns_read_ops:** Number of read operations.
- **gpfs_ns_tot_disk_wait_rd:** The total time in seconds spent waiting for disk read operations.
- **gpfs_ns_tot_disk_wait_wr:** The total time in seconds spent waiting for disk write operations.
- **gpfs_ns_tot_queue_wait_rd:** The total time spent between being enqueued for a read operation and the completion of that operation.
- **gpfs_ns_tot_queue_wait_wr:** The total time spent between being enqueued for a write operation and the completion of that operation.
- **gpfs_ns_write_ops:** Number of write operations.

GPFSNodeAPI

These metrics gives the following information for a particular node from its application point of view. For example: myMachine|GPFSNodeAPI|gpfs_is_bytes_read.

- **gpfs_is_bytes_read:** Number of bytes read.
- **gpfs_is_bytes_written:** Number of bytes written.
- **gpfs_is_close_calls:** Number of close calls.
- **gpfs_is_inodes_written:** Number of inode updates to disk.
- **gpfs_is_open_calls:** Number of open calls.
- **gpfs_is_readDir_calls:** Number of readdir calls.
- **gpfs_is_read_calls:** Number of read calls.
- **gpfs_is_write_calls:** Number of write calls.

GPFSPool

For each pool in each file system: *Cluster name - GPFSPool - filesystem name -pool name*.

For example: myCluster|GPFSPool|myFilesystem|myPool|gpfs_pool_free_dataKB*.

- **gpfs_pool_total_dataKB:** Total capacity for data (in KB) in this pool.
- **gpfs_pool_free_dataKB:** Free capacity for data (in KB) in this pool.
- **gpfs_pool_total_metaKB:** Total capacity for metadata (in KB) in this pool.

- **gpfs_pool_free_metaKB**: Free capacity for metadata (in KB) in this pool.

GPFSPoolIO

These metrics give the details about each cluster, filesystem and pool in the system, from the point of view of a specific node. For example:

`myMachine|GPFSPoolIO|myCluster|myFilesystem|myPool|gpfs_pool_bytes_rd`

- **gpfs_pool_bytes_rd**: Total size of all disks for this usage type.
- **gpfs_pool_bytes_wr**: Total available disk space in full blocks for this usage type.
- **gpfs_pool_free_fragkb**: Total available space in fragments for this usage type.

GPFSVFS

Some sensors, such as VFS, are not enabled by default even though they have associated predefined queries with the **mmperfmon query** command. This is so because the collector might display performance issues of its own if it is required to collect more than 1000000 metrics per second. To enable VFS sensors, use the **mmfssadm vfsstats enable** command on the node. To enable a sensor, set the period value to an integer greater than 0 and restart the sensors on that node by using the **systemctl restart pmsensors** command.

These metrics gives the following information about the virtual file operation statistics (count and time) for each node. For example, `myMachine|GPFSVFS|gpfs_vfs_clear`

- **gpfs_vfs_accesses**: Number of accesses operations.
- **gpfs_vfs_accesses_t**: Amount of time in seconds spent in accesses operations.
- **gpfs_vfs_aioread**: Number of aioread operations.
- **gpfs_vfs_aioread_t**: Amount of time in seconds spent in aioread operations.
- **gpfs_vfs_aiowrite**: Number of aiowrite operations.
- **gpfs_vfs_aiowrite_t**: Amount of time in seconds spent in aiowrite operations.
- **gpfs_vfs_clear**: Number of clear operations.
- **gpfs_vfs_clear_t**: Amount of time in seconds spent in clear operations.
- **gpfs_vfs_close**: Number of close operations.
- **gpfs_vfs_close_t**: Amount of time in seconds spent in close operations.
- **gpfs_vfs_create**: Number of create operations.
- **gpfs_vfs_create_t**: Amount of time in seconds spent in create operations.
- **gpfs_vfs_decodeFh**: Number of decodeFh operations.
- **gpfs_vfs_decodeFh_t**: Amount of time in seconds spent in decodeFh operations.
- **gpfs_vfs_detDentry**: Number of detDentry operations.
- **gpfs_vfs_encodeFh**: Number of encodeFh operations.
- **gpfs_vfs_encodeFh_t**: Amount of time in seconds spent in encodeFh operations.
- **gpfs_vfs_flock**: Number of flock operations.
- **gpfs_vfs_flock_t**: Amount of time in seconds spent in flock operations.
- **gpfs_vfs_fsync**: Number of fsync operations.
- **gpfs_vfs_fsyncRange**: Number of fsyncRange operations.
- **gpfs_vfs_fsyncRange_t**: Amount of time in seconds spent in fsyncRange operations.
- **gpfs_vfs_fsync_t**: Amount of time in seconds spent in fsync operations.
- **gpfs_vfs_ftrunc**: Number of ftrunc operations.
- **gpfs_vfs_ftrunc_t**: Amount of time in seconds spent in ftrunc operations.
- **gpfs_vfs_getDentry_t**: Amount of time in seconds spent in getDentry operations.

- **gpfs_vfs_getParent**: Number of getParent operations.
- **gpfs_vfs_getParent_t**: Amount of time in seconds spent in getParent operations.
- **gpfs_vfs_getattr**: Number of getattr operations.
- **gpfs_vfs_getattr_t**: Amount of time in seconds spent in getattr operations.
- **gpfs_vfs_getxattr**: Number of getxattr operations.
- **gpfs_vfs_getxattr_t**: Amount of time in seconds spent in getxattr operations.
- **gpfs_vfs_link**: Number of link operations.
- **gpfs_vfs_link_t**: Amount of time in seconds spent in link operations.
- **gpfs_vfs_listxattr**: Number of listxattr operations.
- **gpfs_vfs_listxattr_t**: Amount of time in seconds spent in listxattr operations.
- **gpfs_vfs_lockctl**: Number of lockctl operations.
- **gpfs_vfs_lockctl_t**: Amount of time in seconds spent in lockctl operations.
- **gpfs_vfs_lookup**: Number of lookup operations.
- **gpfs_vfs_lookup_t**: Amount of time in seconds spent in lookup operations.
- **gpfs_vfs_mapLloff**: Number of mapLloff operations.
- **gpfs_vfs_mapLloff_t**: Amount of time in seconds spent in mapLloff operations.
- **gpfs_vfs_mkdir**: Number of mkdir operations.
- **gpfs_vfs_mkdir_t**: Amount of time in seconds spent in mkdir operations.
- **gpfs_vfs_mknod**: Number of mknod operations.
- **gpfs_vfs_mknod_t**: Amount of time in seconds spent in mknod operations.
- **gpfs_vfs_mmapread**: Number of mmapread operations.
- **gpfs_vfs_mmapread_t**: Amount of time in seconds spent in mmapread operations.
- **gpfs_vfs_mmapwrite**: Number of mmapwrite operations.
- **gpfs_vfs_mmapwrite_t**: Amount of time in seconds spent in mmapwrite operation.
- **gpfs_vfs_mount**: Number of mount operations.
- **gpfs_vfs_mount_t**: Amount of time in seconds spent in mount operations.
- **gpfs_vfs_open**: Number of open operations.
- **gpfs_vfs_open_t**: Amount of time in seconds spent in open operations.
- **gpfs_vfs_read**: Number of read operations.
- **gpfs_vfs_read_t**: Amount of time in seconds spent in read operations.
- **gpfs_vfs_readdir**: Number of readdir operations.
- **gpfs_vfs_readdir_t**: Amount of time in seconds spent in readdir operations.
- **gpfs_vfs_readlink**: Number of readlink operations.
- **gpfs_vfs_readlink_t**: Amount of time in seconds spent in readlink operations
- **gpfs_vfs_readpage**: Number of readpage operations.
- **gpfs_vfs_readpage_t**: Amount of time in seconds spent in readpage operations.
- **gpfs_vfs_remove**: Number of remove operations.
- **gpfs_vfs_remove_t**: Amount of time in seconds spent in remove operations.
- **gpfs_vfs_removexattr**: Number of removexattr operations.
- **gpfs_vfs_removexattr_t**: Amount of time in seconds spent in removexattr operations.
- **gpfs_vfs_rename**: Number of rename operations.
- **gpfs_vfs_rename_t**: Amount of time in seconds spent in rename operations.
- **gpfs_vfs_rmdir**: Number of rmdir operations.
- **gpfs_vfs_rmdir_t**: Amount of time in seconds spent in rmdir operations.
- **gpfs_vfs_setacl**: Number of setacl operations.

- **gpfs_vfs_setacl_t**: Amount of time in seconds spent in setacl operations.
- **gpfs_vfs_setattr**: Number of setattr operations.
- **gpfs_vfs_setattr_t**: Amount of time in seconds spent in setattr operations.
- **gpfs_vfs_setxattr**: Number of setxattr operations.
- **gpfs_vfs_setxattr_t**: Amount of time in seconds spent in setxattr operations.
- **gpfs_vfs_statfs**: Number of statfs operations.
- **gpfs_vfs_statfs_t**: Amount of time in seconds spent in statfs operations.
- **gpfs_vfs_symlink**: Number of symlink operations.
- **gpfs_vfs_symlink_t**: Amount of time in seconds spent in symlink operations.
- **gpfs_vfs_sync**: Number of sync operations.
- **gpfs_vfs_sync_t**: Amount of time in seconds spent in sync operations.
- **gpfs_vfs_tsfattr**: Number of tsfattr operation.
- **gpfs_vfs_tsfattr_t**: Amount of time in seconds spent in tsfattr operations.
- **gpfs_vfs_tsfsattr**: Number of tsfsattr operations.
- **gpfs_vfs_tsfsattr_t**: Amount of time in seconds spent in tsfsattr operations.
- **gpfs_vfs_unmap**: Number of unmap operations.
- **gpfs_vfs_unmap_t**: Amount of time in seconds spent in unmap operations.
- **gpfs_vfs_vget**: Number of vget operations.
- **gpfs_vfs_vget_t**: Amount of time in seconds spent in vget operations.
- **gpfs_vfs_write**: Number of write operations.
- **gpfs_vfs_write_t**: Amount of time in seconds spent in write operations.
- **gpfs_vfs_writepage**: Number of writepage operations.
- **gpfs_vfs_writepage_t**: Amount of time in seconds spent in writepage operations.

GPFSWaiters

For each independent fileset in the file system: *Node- GPFSWaiters - waiters_time_threshold (all, 0.1s, 0.2s, 0.5s, 1.0s, 30.0s, 60.0s)*.

Note: Here 'all' implies a waiting time greater than or equal to 0 seconds.

For example: myNode|GPFSWaiters|a11|gpfs_wt_count_all.

- **gpfs_wt_count_all** : Count of all threads with waiting time greater than or equal to *waiters_time_threshold* seconds.
- **gpfs_wt_count_local_io**: Count of threads waiting for local I/O with waiting time greater than or equal to *waiters_time_threshold* seconds.
- **gpfs_wt_count_network_io**: Count of threads waiting for network I/O with waiting time greater than or equal to *waiters_time_threshold* seconds.
- **gpfs_wt_count_thcond**: Count of threads waiting for a GPFS condition variable to be signaled with waiting time greater than or equal to *waiters_time_threshold* seconds.
- **gpfs_wt_count_thmutex**: Count of threads waiting to lock a GPFS mutex with waiting time greater than or equal to *waiters_time_threshold* seconds.
- **gpfs_wt_count_delay**: Count of threads waiting for delay interval expiration with waiting time greater than or equal to *waiters_time_threshold* seconds.
- **gpfs_wt_count_syscall**: Count of threads waiting for system call completion with waiting time greater than or equal to *waiters_time_threshold* seconds.

Computed Metrics

These metrics can only be used only through the **mmpfmon query** command. The following metrics are computed for GPFS:

- **gpfs_write_avg_lat (latency)**: `gpfs vfs_write_t / gpfs vfs_write`
- **gpfs_read_avg_lat (latency)**: `gpfs vfs_read_t / gpfs vfs_read`
- **gpfs_create_avg_lat (latency)**: `gpfs vfs_create_t / gpfs vfs_create`
- **gpfs_remove_avg_lat (latency)**: `gpfs vfs_remove_t / gpfs vfs_remove`

List of AFM metrics:

You can only use AFM metric if your system has GPFS configured. The following section lists all the AFM metrics:

GPFSAFM

- **gpfs_afm_bytes_read**: Total number of bytes read from remote system as a result of cache miss.
- **gpfs_afm_bytes_written**: Total number of bytes written to the remote system as a result of cache updates.
- **gpfs_afm_ops_expired**: Number of operations that were sent to remote system because they were expired, i.e. waited the configured async timeout in the gateway queue.
- **gpfs_afm_ops_forced**: Number of operations that were sent to remote system because they were forced out of the gateway queue before the configured async timeout, perhaps due to a dependent operation.
- **gpfs_afm_ops_sync**: Number of synchronous operations that were sent to remote system.
- **gpfs_afm_ops_revoked**: Number of operations that were sent to the remote system because a conflicting token acquired from another GPFS node resulted in a revoke.
- **gpfs_afm_bytes_pending**: Total number of bytes pending, i.e. not yet written to the remote system.
- **gpfs_afm_ops_sent**: Total number of operations sent over the communication protocol to the remote system.
- **gpfs_afm_shortest_time**: Shortest time in seconds that a pending operation waited in the gateway queue before being sent to remote system.
- **gpfs_afm_longest_time**: Longest time in seconds that a pending operation waited in the gateway queue before being sent to remote system.
- **gpfs_afm_avg_time**: Average time in seconds that a pending operation waited in the gateway queue before being sent to remote system.
- **gpfs_afm_tot_read_time**: Total time in seconds to perform read operations from the remote system.
- **gpfs_afm_tot_write_time**: Total time in seconds to perform write operations to the remote system.
- **gpfs_afm_conn_esta**: Total number of times a connection was established with the remote system.
- **gpfs_afm_conn_broken**: Total number of times the connection to the remote system was broken.
- **gpfs_afm_fset_expired**: Total number of times the fileset was marked expired due to a disconnection with remote system and expiry of the configured timeout.
- **gpfs_afm_used_q_memory**: Used memory in bytes by the messages enqueued.
- **gpfs_afm_num_queued_msgs**: Number of messages that are currently enqueued.

GPFSAFMFS

- **gpfs_afm_fs_bytes_read**: Total number of bytes read from remote system as a result of cache miss for this filesystem.
- **gpfs_afm_fs_bytes_written**: Total number of bytes written to the remote system as a result of cache updates for this filesystem.
- **gpfs_afm_fs_ops_expired**: Number of operations that were sent to remote system because they were expired, i.e. waited the configured async timeout in the gateway queue for this filesystem.

- **gpfs_afm_fs_ops_forced**: Number of operations that were sent to remote system because they were forced out of the gateway queue before the configured async timeout, perhaps due to a dependent operation for this filesystem.
- **gpfs_afm_fs_ops_sync**: Number of synchronous operations that were sent to remote system for this filesystem.
- **gpfs_afm_fs_ops_revoked**: Number of operations that were sent to the remote system because a conflicting token acquired from another GPFS node resulted in a revoke for this filesystem.
- **gpfs_afm_fs_bytes_pending**: Total number of bytes pending, i.e. not yet written to the remote system for this filesystem.
- **gpfs_afm_fs_ops_sent**: Total number of operations sent over the communication protocol to the remote system for this filesystem.
- **gpfs_afm_fs_shortest_time**: Shortest time in seconds that a pending operation waited in the gateway queue before being sent to remote system for this filesystem.
- **gpfs_afm_fs_longest_time**: Longest time in seconds that a pending operation waited in the gateway queue before being sent to remote system for this filesystem.
- **gpfs_afm_fs_avg_time**: Average time in seconds that a pending operation waited in the gateway queue before being sent to remote system for this filesystem.
- **gpfs_afm_fs_tot_read_time**: Total time in seconds to perform read operations from the remote system for this filesystem.
- **gpfs_afm_fs_tot_write_time**: Total time in seconds to perform write operations to the remote system for this filesystem.
- **gpfs_afm_fs_conn_esta**: Total number of times a connection was established with the remote system for this filesystem.
- **gpfs_afm_fs_conn_broken**: Total number of times the connection to the remote system was broken for this filesystem.
- **gpfs_afm_fs_fset_expired**: Total number of times the fileset was marked expired due to a disconnection with remote system and expiry of the configured timeout for this filesystem.
- **gpfs_afm_fs_used_q_memory**: Used memory in bytes by the messages queued for this filesystem.
- **gpfs_afm_fs_num_queued_msgs**: Number of messages that are currently queued for this filesystem.

GPFSAFMFSET

- **gpfs_afm_fset_bytes_read**: Total number of bytes read from remote system as a result of cache miss for this fileset.
- **gpfs_afm_fset_bytes_written**: Total number of bytes written to the remote system as a result of cache updates for this fileset.
- **gpfs_afm_fset_ops_expired**: Number of operations that were sent to remote system because they were expired, i.e. waited the configured async timeout in the gateway queue for this fileset.
- **gpfs_afm_fset_ops_forced**: Number of operations that were sent to remote system because they were forced out of the gateway queue before the configured async timeout, perhaps due to a dependent operation for this fileset.
- **gpfs_afm_fset_ops_sync**: Number of synchronous operations that were sent to remote system for this fileset.
- **gpfs_afm_fset_ops_revoked**: Number of operations that were sent to the remote system because a conflicting token acquired from another GPFS node resulted in a revoke for this fileset.
- **gpfs_afm_fset_bytes_pending**: Total number of bytes pending, i.e. not yet written to the remote system for this fileset.
- **gpfs_afm_fset_ops_sent**: Total number of operations sent over the communication protocol to the remote system for this fileset.
- **gpfs_afm_fset_shortest_time**: Shortest time in seconds that a pending operation waited in the gateway queue before being sent to remote system for this fileset.

- **gpfs_afm_fset_longest_time**: Longest time in seconds that a pending operation waited in the gateway queue before being sent to remote system for this fileset.
- **gpfs_afm_fset_avg_time**: Average time in seconds that a pending operation waited in the gateway queue before being sent to remote system for this fileset.
- **gpfs_afm_fset_tot_read_time**: Total time in seconds to perform read operations from the remote system for this fileset.
- **gpfs_afm_fset_tot_write_time**: Total time in seconds to perform write operations to the remote system for this fileset.
- **gpfs_afm_fset_conn_esta**: Total number of times a connection was established with the remote system for this fileset.
- **gpfs_afm_fset_conn_broken**: Total number of times the connection to the remote system was broken for this fileset.
- **gpfs_afm_fset_fset_expired**: Total number of times the fileset was marked expired due to a disconnection with remote system and expiry of the configured timeout for this fileset.
- **gpfs_afm_fset_used_q_memory**: Used memory in bytes by the messages queued for this fileset.
- **gpfs_afm_fset_num_queued_msgs**: Number of messages that are currently queued for this filesystem.

Note: GPFSAFM, GPFSAFMFS, and GPFSAFMFSET also have other metrics which indicate the statistics on the state of remote filesystem operations. These metrics appear in the following format:

- For GPFSAFM: `gpfs_afm_operation_state`
- For GPFSAFMFS: `gpfs_afm_fs_operation_state`
- For GPFSAFMFSET: `gpfs_afm_fset_operation_state`

The operation can be one of the following:

- lookup
- getattr
- readdir
- readlink
- create
- mkdir
- mknod
- remove
- rmdir
- rename
- chmod
- trunc
- stime
- link
- symlink
- setstr
- setxattr
- open
- close
- read
- readsplit
- writesplit
- write

Each of these options can in turn have one of the following five states:

- queued
- inflight
- complete
- errors
- filter

For example, the following metrics are also available: `gpfs_afm_write_filter`, `gpfs_afm_fs_create_queued`, `gpfs_afm_fset_rmdir_inflight` etc.

Protocol metrics:

The following section lists all the protocol metrics for IBM Spectrum Scale:

NFS metrics:

The following section lists all the NFS metrics::

NFS

NFSIO

- `nfs_read_req`: Number of bytes requested for reading.
- `nfs_write_req`: Number of bytes requested for writing.
- `nfs_read`: Number of bytes transferred for reading.
- `nfs_write`: Number of bytes transferred for writing.
- `nfs_read_ops`: Number of total read operations.
- `nfs_write_ops`: Number of total write operations.
- `nfs_read_err`: Number of erroneous read operations.
- `nfs_write_err`: Number of erroneous write operations.
- `nfs_read_lat`: Time consumed by read operations (in ns).
- `nfs_write_lat`: Time consumed by write operations (in ns).
- `nfs_read_queue`: Time spent in the rpc wait queue.
- `nfs_write_queue`: Time spent in the rpc wait queue.

Computed Metrics

The following metrics are computed for NFS. These metrics can only be used only through the mmperfmon query command.

- `nfs_total_ops`: $nfs_read_ops + nfs_write_ops$
- `nfsIOlatencyRead`: $(nfs_read_lat + nfs_read_queue) / nfs_read_ops$
- `nfsIOlatencyWrite`: $(nfs_write_lat + nfs_write_queue) / nfs_write_ops$
- `nfsReadOpThroughput`: nfs_read / nfs_read_ops
- `nfsWriteOpThroughput`: $nfs_write / nfs_write_ops$

Object metrics:

The following section lists all the object metrics:

SwiftAccount

- `account_auditor_time`: Timing data for individual account database audits.
- `account_reaper_time`: Timing data for each `reap_account()` call.

- **account_replicator_time**: Timing data for each database replication attempt not resulting in a failure.
- **account_DEL_time**: Timing data for each DELETE request not resulting in an error.
- **account_DEL_err_time**: Timing data for each DELETE request resulting in an error: bad request, not mounted, missing timestamp.
- **account_GET_time**: Timing data for each GET request not resulting in an error.
- **account_GET_err_time**: Timing data for each GET request resulting in an error: bad request, not mounted, bad delimiter, account listing limit too high, bad accept header.
- **account_HEAD_time**: Timing data for each HEAD request not resulting in an error.
- **account_HEAD_err_time**: Timing data for each HEAD request resulting in an error: bad request, not mounted.
- **account_POST_time**: Timing data for each POST request not resulting in an error.
- **account_POST_err_time**: Timing data for each POST request resulting in an error: bad request, bad or missing timestamp, not mounted.
- **account_PUT_time**: Timing data for each PUT request not resulting in an error.
- **account_PUT_err_time**: Timing data for each PUT request resulting in an error: bad request, not mounted, conflict, recently-deleted.
- **account_REPLICATE_time**: Timing data for each REPLICATE request not resulting in an error.
- **account_REPLICATE_err_time**: Timing data for each REPLICATE request resulting in an error: bad request, not mounted.

SwiftContainer

- **container_auditor_time**: Timing data for each container audit.
- **container_replicator_time**: Timing data for each database replication attempt not resulting in a failure.
- **container_DEL_time**: Timing data for each DELETE request not resulting in an error.
- **container_DEL_err_time**: Timing data for DELETE request errors: bad request, not mounted, missing timestamp, conflict.
- **container_GET_time**: Timing data for each GET request not resulting in an error.
- **container_GET_err_time**: Timing data for GET request errors: bad request, not mounted, parameters not utf8, bad accept header.
- **container_HEAD_time**: Timing data for each HEAD request not resulting in an error.
- **container_HEAD_err_time**: Timing data for HEAD request errors: bad request, not mounted.
- **container_POST_time**: Timing data for each POST request not resulting in an error.
- **container_POST_err_time**: Timing data for POST request errors: bad request, bad x-container-sync-to, not mounted.
- **container_PUT_time**: Timing data for each PUT request not resulting in an error.
- **container_PUT_err_time**: Timing data for PUT request errors: bad request, missing timestamp, not mounted, conflict.
- **container_REPLICATE_time**: Timing data for each REPLICATE request not resulting in an error.
- **container_REPLICATE_err_time**: Timing data for REPLICATE request errors: bad request, not mounted.
- **container_sync_deletes_time**: Timing data for each container database row synchronization via deletion.
- **container_sync_puts_time**: Timing data for each container database row synchronization via PUTing.
- **container_updater_time**: Timing data for processing a container; only includes timing for containers which needed to update their accounts.

SwiftObject

- **object_auditor_time**: Timing data for each object audit (does not include any rate-limiting sleep time for max_files_per_second, but does include rate-limiting sleep time for max_bytes_per_second).
- **object_expirer_time**: Timing data for each object expiration attempt, including ones resulting in an error.
- **object_replicator_partition_delete_time**: Timing data for partitions replicated to another node because they didn't belong on this node. This metric is not tracked per device.
- **object_replicator_partition_update_time**: Timing data for partitions replicated which also belong on this node. This metric is not tracked per-device.
- **object_DEL_time**: Timing data for each DELETE request not resulting in an error.
- **object_DEL_err_time**: Timing data for DELETE request errors: bad request, missing timestamp, not mounted, precondition failed. Includes requests which couldn't find or match the object.
- **object_GET_time**: Timing data for each GET request not resulting in an error. Includes requests which couldn't find the object (including disk errors resulting in file quarantine).
- **object_GET_err_time**: Timing data for GET request errors: bad request, not mounted, header timestamps before the epoch, precondition failed. File errors resulting in a quarantine are not counted here.
- **object_HEAD_time**: Timing data for each HEAD request not resulting in an error. Includes requests which couldn't find the object (including disk errors resulting in file quarantine).
- **object_HEAD_err_time**: Timing data for HEAD request errors: bad request, not mounted.
- **object_POST_time**: Timing data for each POST request not resulting in an error.
- **object_POST_err_time**: Timing data for POST request errors: bad request, missing timestamp, delete-at in past, not mounted.
- **object_PUT_time**: Timing data for each PUT request not resulting in an error.
- **object_PUT_err_time**: Timing data for PUT request errors: bad request, not mounted, missing timestamp, object creation constraint violation, delete-at in past.
- **object_REPLICATE_time**: Timing data for each REPLICATE request not resulting in an error.
- **object_REPLICATE_err_time**: Timing data for REPLICATE request errors: bad request, not mounted.
- **object_updater_time**: Timing data for object sweeps to flush async_pending container updates. Does not include object sweeps which did not find an existing async_pending storage directory.

SwiftProxy

- **proxy_account_latency**: Timing data up to completion of sending the response headers, 200: standard response for successful HTTP requests.
- **proxy_container_latency**: Timing data up to completion of sending the response headers, 200: standard response for successful HTTP requests.
- **proxy_object_latency**: Timing data up to completion of sending the response headers, 200: standard response for successful HTTP requests.
- **proxy_account_GET_time**: Timing data for GET request, start to finish, 200: standard response for successful HTTP requests
- **proxy_account_GET_bytes**: The sum of bytes transferred in (from clients) and out (to clients) for requests, 200: standard response for successful HTTP requests.
- **proxy_account_HEAD_time**: Timing data for HEAD request, start to finish, 204: request processed, no content returned.
- **proxy_account_HEAD_bytes**: The sum of bytes transferred in (from clients) and out (to clients) for requests, 204: request processed, no content returned.
- **proxy_container_DEL_time**: Timing data for DELETE request, start to finish, 204: request processed, no content returned.
- **proxy_container_DEL_bytes**: The sum of bytes transferred in (from clients) and out (to clients) for requests, 204: request processed, no content returned.

- **proxy_container_GET_time**: Timing data for GET request, start to finish, 200: standard response for successful HTTP requests.
- **proxy_container_GET_bytes**: The sum of bytes transferred in (from clients) and out (to clients) for requests, 200: standard response for successful HTTP requests.
- **proxy_container_HEAD_time**: Timing data for HEAD request, start to finish, 204: request processed, no content returned.
- **proxy_container_HEAD_bytes**: The sum of bytes transferred in (from clients) and out (to clients) for requests, 204: request processed, no content returned. 1
- **proxy_container_PUT_time**: Timing data for each PUT request not resulting in an error, 201: request has been fulfilled; new resource created.
- **proxy_container_PUT_bytes**: The sum of bytes transferred in (from clients) and out (to clients) for requests, 201: request has been fulfilled; new resource created.
- **proxy_object_DEL_time**: Timing data for DELETE request, start to finish, 204: request processed, no content returned.
- **proxy_object_DEL_bytes**: The sum of bytes transferred in (from clients) and out (to clients) for requests, 204: request processed, no content returned.
- **proxy_object_GET_time**: Timing data for GET request, start to finish, 200: standard response for successful HTTP requests.
- **proxy_object_GET_bytes**: The sum of bytes transferred in (from clients) and out (to clients) for requests, 200: standard response for successful HTTP requests.
- **proxy_object_HEAD_time**: Timing data for HEAD request, start to finish, 200: request processed, no content returned.
- **proxy_object_HEAD_bytes**: The sum of bytes transferred in (from clients) and out (to clients) for requests, , 200: request processed, no content returned.
- **proxy_object_PUT_time**: Timing data for each PUT request not resulting in an error, 201: request has been fulfilled; new resource created.
- **proxy_object_PUT_bytes**: The sum of bytes transferred in (from clients) and out (to clients) for requests, 201: request has been fulfilled; new resource created.

Note: For information about computed metrics for object, see “Performance monitoring for object metrics” on page 71.

SMB metrics:

The following section lists all the SMB metrics::

SMBGlobalStats

- **connect count**: Number of connections since startup of parent smbd process
- **disconnect count**: Number of connections closed since startup
- **idle**: Describes idling behavior of smbds
 - **count**: Number of times the smbd processes are waiting for events in epoll
 - **time**: Times the smbd process spend in epoll waiting for events
- **cpu_user time**: The user time determined by the get_rusage system call in seconds
- **cpu_system time**: The system time determined by the get_rusage system call in seconds
- **request count**: Number of SMB requests since startup
- **push_sec_ctx**: Smbds switch between the user and the root security context; push allows to put the current context onto a stack
 - **count**: Number of time the current security context is pushed onto the stack
 - **time**: The time it takes to put the current security context; this includes all syscalls required to save the current context on the stack

- **pop_sec_ctx**: Getting the last security context from the stack and restore it
 - **count**: Number of times the current security context is restored from the stack
 - **time**: The time it takes to put the restore the security context from the stack; this includes all syscalls required to get restore the security context from the stack
- **set_sec_ctx**:
 - **count**: Number of times the security context is set for user
 - **time**: The time it takes to set the security context for user
- **set_root_sec_ctx**:
 - **count**: Number of times the security context is set for user
 - **time**: The time it takes to set the security context for user

SMB2 metrics

These metrics are available for all of the following areas:

- **op_count**: Number of times the corresponding SMB request has been called.
- **op_idle**
 - **for notify**: Time between notification request and a corresponding notification being sent
 - **for oplock breaks**: Time waiting until an oplock is broken
 - for all others the value is always zero
- **op_inbytes**: Number of bytes received for the corresponding request including protocol headers
- **op_outbytes**: Number of bytes sent for the corresponding request including protocol headers.
- **op_time**: The total amount of time spent for all corresponding SMB2 requests.

CTDB metrics:

The following section lists all the CTDB metrics::

- **CTDB version**: Version of the CTDB protocol used by the node.
- **Current time of statistics**: Time when the statistics are generated. This is useful when collecting statistics output periodically for post-processing.
- **Statistics collected since**: Time when CTDB was started or the last time statistics was reset. The output shows the duration and the timestamp.
- **num_clients**: Number of processes currently connected to CTDB's UNIX socket. This includes recovery daemon, CTDB tool and SMB processes (smbd, winbindd).
- **frozen**: 1 if the databases are currently frozen, 0 if otherwise.
- **recovering**: 1 if recovery is active, 0 if otherwise.
- **num_recoveries**: Number of recoveries since the start of CTDB or since the last statistics reset.
- **client_packets_sent**: Number of packets sent to client processes via UNIX domain socket.
- **client_packets_recv**: Number of packets received from client processes via UNIX domain socket.
- **node_packets_sent**: Number of packets sent to the other nodes in the cluster via TCP.
- **node_packets_recv**: Number of packets received from the other nodes in the cluster via TCP.
- **keepalive_packets_sent**: Number of keepalive messages sent to other nodes. CTDB periodically sends keepalive messages to other nodes. For more information, see the KeepAliveInterval tunable in CTDB-tunables(7) on the CTDB documentation website.
- **keepalive_packets_recv**: Number of keepalive messages received from other nodes.
- **node**: This section lists various types of messages processed which originated from other nodes via TCP.
 - **req_call**: Number of REQ_CALL messages from the other nodes.
 - **reply_call**: Number of REPLY_CALL messages from the other nodes.

- **req_dmaster**: Number of REQ_DMASTER messages from the other nodes.
- **reply_dmaster**: Number of REPLY_DMASTER messages from the other nodes.
- **reply_error**: Number of REPLY_ERROR messages from the other nodes.
- **req_message**: Number of REQ_MESSAGE messages from the other nodes.
- **req_control**: Number of REQ_CONTROL messages from the other nodes.
- **reply_control**: Number of REPLY_CONTROL messages from the other nodes.
- **client**: This section lists various types of messages processed which originated from clients via UNIX domain socket.
 - **req_call**: Number of REQ_CALL messages from the clients.
 - **req_message**: Number of REQ_MESSAGE messages from the clients.
 - **req_control**: Number of REQ_CONTROL messages from the clients.
- **timeouts**: This section lists timeouts occurred when sending various messages.
 - **call**: Number of timeouts for REQ_CALL messages.
 - **control**: Number of timeouts for REQ_CONTROL messages.
 - **traverse**: Number of timeouts for database traverse operations.
- **locks**: This section lists locking statistics.
 - **num_calls**: Number of completed lock calls. This includes database locks and record locks.
 - **num_current**: Number of scheduled lock calls. This includes database locks and record locks.
 - **num_pending**: Number of queued lock calls. This includes database locks and record locks.
 - **num_failed**: Number of failed lock calls. This includes database locks and record locks.
- **total_calls**: Number of req_call messages processed from clients. This number should be same as client --> req_call.
- **pending_calls**: Number of req_call messages which are currently being processed. This number indicates the number of record migrations in flight.
- **childwrite_calls**: Number of record update calls. Record update calls are used to update a record under a transaction.
- **pending_childwrite_calls**: Number of record update calls currently active.
- **memory_used**: The amount of memory in bytes currently used by CTDB using malloc. This includes all the memory used for CTDB's internal data structures. This does not include the memory mapped TDB databases.
- **max_hop_count**: The maximum number of hops required for a record migration request to obtain the record. High numbers indicate record contention.
- **total_ro_delegations**: Number of read-only delegations created.
- **total_ro_revokes**: Number of read-only delegations that were revoked. The difference between total_ro_revokes and total_ro_delegations gives the number of currently active read-only delegations.
- **hop_count_buckets**: Distribution of migration requests based on hop counts values.
- **lock_buckets**: Distribution of record lock requests based on time required to obtain locks. Buckets are < 1ms, < 10ms, < 100ms, < 1s, < 2s, < 4s, < 8s, < 16s, < 32s, < 64s, > 64s.
- **locks_latency**: The minimum, the average and the maximum time (in seconds) required to obtain record locks.
- **reclock_ctdbd**: The minimum, the average and the maximum time (in seconds) required to check if recovery lock is still held by recovery daemon when recovery mode is changed. This check is done in ctdb daemon.
- **reclock_recd**: The minimum, the average and the maximum time (in seconds) required to check if recovery lock is still held by recovery daemon during recovery. This check is done in recovery daemon.
- **call_latency**: The minimum, the average and the maximum time (in seconds) required to process a REQ_CALL message from client. This includes the time required to migrate a record from remote node, if the record is not available on the local node.

- **childwrite_latency**: The minimum, the average and the maximum time (in seconds) required to update records under a transaction.

Cross protocol metrics:

The following section lists all the cross protocol metrics::

- **nfs_iolate_read_perc**: $nfs_read_ops / (op_count + nfs_read_ops)$
- **nfs_iolate_read_perc_exports**: $1.0 * nfs_read_ops / (op_count + nfs_read_ops)$
- **nfs_iolate_write_perc**: $nfs_write_ops / (write \mid op_count + nfs_write_ops)$
- **nfs_iolate_write_perc_exports**: $1.0 * nfs_write_ops / (op_count + nfs_write_ops)$
- **nfs_read_throughput_perc**: $nfs_read / (read \mid op_outbytes + nfs_read)$
- **nfs_write_throughput_perc**: $nfs_write / (write \mid op_outbytes + nfs_write)$
- **smb_iolate_read_perc**: $op_count / (op_count + nfs_read_ops)$
- **smb_iolate_write_perc**: $op_count / (op_count + nfs_write_ops)$
- **smb_latency_read**: $read \mid op_time / read \mid op_count$
- **smb_latency_write**: $write \mid op_time / write \mid op_count$
- **smb_read_throughput_perc**: $read \mid op_outbytes / (read \mid op_outbytes + nfs_read)$
- **smb_total_cnt**: $write \mid op_count + close \mid op_count$
- **smb_tp**: $op_inbytes + op_outbytes$
- **smb_write_throughput_perc**: $write \mid op_outbytes / (write \mid op_outbytes + nfs_write)$
- **total_read_throughput**: $nfs_read + read \mid op_outbytes$
- **total_write_throughput**: $nfs_write + write \mid op_inbytes$

Cloud services metrics:

The following section lists all the metrics for Cloud services:

Cloud services

- **mcs_total_bytes**: Total number of bytes uploaded to or downloaded from the cloud storage tier.
- **mcs_total_requests**: Total number of migration, recall, or remove requests.
- **mcs_total_request_time**: Time (in second) taken for all migration, recall, or remove requests.
- **mcs_total_failed_requests**: Total number of failed migration, recall, or remove requests.
- **mcs_total_failed_requests_time**: The total time (msec) spent in failed migration, recall, or remove requests.
- **mcs_total_persisted_bytes**: The total number of transferred bytes that are successfully persisted on the cloud provider. This is used for both migrate and recall operations.
- **mcs_total_retried_operations**: The total number of retry PUT operations. This is used for both migrate and recall operations.
- **mcs_total_operation_errors**: The total number of erroneous PUT/GET operations based on the operation specified in the mcs_operation key.
- **mcs_total_successful_operations**: The total number of successful PUT/GET operations for both data and metadata.
- **mcs_total_operation_time**: The total time taken (msec) for PUT /GET operations for both data and metadata.
- **mcs_total_persisted_time**: For PUT, the total time taken (msec) for transferring and persisting the bytes on the cloud provider. For GET, the total time taken (msec) for downloading and persisting the bytes on the file system.
- **mcs_total_failed_operations**: The total number of failed PUT/GET operations.
- **mcs_total_operation_errors_time**: The total time taken (msec) for erroneous PUT /GET operations.

- **mcs_total_persisted_parts:** The total number of transferred parts persisted successfully on the cloud provider in case of multipart upload.
- **mcs_total_parts:** The total number of parts transferred to the cloud provider in case of multipart upload.
- **tct_fset_total_bytes:** Total number of bytes uploaded to or downloaded from the cloud storage tier with respect to a fileset.
- **tct_fset_total_successful_operations:** The total number of successful PUT/GET operations for both data and metadata with respect to a fileset.
- **tct_fset_total_operation_time:** The total time taken (msec) for PUT /GET operations for both data and metadata with respect to a fileset.
- **tct_fset_total_persisted_bytes:** The total number of transferred bytes from a fileset that are successfully persisted on the cloud provider. This is used for both migrate and recall operations.
- **tct_fset_total_persisted_time:** For PUT, the total time taken (msec) for transferring and persisting the bytes on the cloud provider. For GET, the total time taken (msec) for downloading and persisting the bytes on the fileset.
- **tct_fset_total_retried_operations:** The total number of retry PUT operations with respect to a fileset. This is used for both migrate and recall operations.
- **tct_fset_total_failed_operations:** The total number of failed PUT/GET operations with respect to a fileset.
- **tct_fset_total_operation_errors:** The total number of erroneous PUT/GET operations with respect to a fileset based on the operation specified in the mcs_operation key
- **tct_fset_total_operation_errors_time:** The total time taken (msec) for erroneous PUT /GET operations with respect to a fileset.
- **tct_fset_total_persisted_parts:** The total number of transferred parts (from a fileset) persisted successfully on the cloud provider in case of multipart upload.
- **tct_fset_total_parts:** The total number of parts transferred to the cloud provider from a fileset in case of a multipart upload.
- **tct_fset_csap_used:** Total number of bytes used by a fileset for a specific CSAP.
- **tct_fset_total_requests:** Total number of migration, recall, or remove requests with respect to a fileset.
- **tct_fset_total_request_time:** Time (in second) taken for all migration, recall, or remove requests with respect to a fileset.
- **tct_fset_total_failed_requests:** Total number of failed migration, recall, or remove requests with respect to a fileset.
- **tct_fset_total_failed_requests_time:** The total time (msec) spent in failed migration, recall, or remove requests with respect to a fileset.
- **tct_fset_total_blob_time:** The total blob time on the fileset.
- **tct_fs_total_successful_operations:** The total number of successful PUT/GET operations for both data and metadata with respect to a file system.
- **tct_fs_total_operation_time:** The total time taken (msec) for PUT /GET operations for both data and metadata with respect to a file system.
- **tct_fs_total_persisted_bytes:** The total number of transferred bytes from a file system that are successfully persisted on the cloud provider. This is used for both migrate and recall operations.
- **tct_fs_total_persisted_time:** For PUT, the total time taken (msec) for transferring and persisting the bytes on the cloud provider. For GET, the total time taken (msec) for downloading and persisting the bytes on the file system.
- **tct_fs_total_retried_operations:** The total number of retry PUT operations with respect to a file system. This is used for both migrate and recall operations.
- **tct_fs_total_failed_operations:** The total number of failed PUT/GET operations with respect to a file system.

- **tct_fs_total_operation_errors**: The total number of erroneous PUT/GET operations with respect to a file system based on the operation specified in the mcs_operation key
- **tct_fs_total_operation_errors_time**: The total time taken (msec) for erroneous PUT /GET operations with respect to a file system.
- **tct_fs_total_persisted_parts**: The total number of transferred parts (from a file system) persisted successfully on the cloud provider in case of multipart upload.
- **tct_fs_total_parts**: The total number of parts transferred to the cloud provider from a file system in case of a multipart upload.
- **tct_fs_csap_used**: Total number of bytes used by a file system for a specific CSAP.
- **tct_fs_total_requests**: Total number of migration, recall, or remove requests with respect to a file system.
- **tct_fs_total_request_time**: Time (in second) taken for all migration, recall, or remove requests with respect to a file system.
- **tct_fs_total_failed_requests**: Total number of failed migration, recall, or remove requests with respect to a file system.
- **tct_fs_total_failed_requests_time**: The total time (msec) spent in failed migration, recall, or remove requests with respect to a file system.
- **tct_fs_total_blob_time**: The total blob time on the file system.

Performance monitoring for object metrics

The **mmpfmon** command can be used to obtain object metrics information. Ensure that pmswift is configured and the object sensors are added to measure the object metrics.

The **mmpfmon** command is enhanced to calculate and print the sum, average, count, minimum, and maximum of metric data for object queries. The following command can be used to display metric data for object queries:

```
mmpfmon query NamedQuery [StartTime EndTime]
```

Currently, the calculation of the sum, average, count, minimum, and maximum is only applicable for the following object metrics:

- **account_HEAD_time**
- **account_GET_time**
- **account_PUT_time**
- **account_POST_time**
- **account_DEL_time**
- **container_HEAD_time**
- **container_GET_time**
- **container_PUT_time**
- **container_POST_time**
- **container_DEL_time**
- **object_HEAD_time**
- **object_GET_time**
- **object_PUT_time**
- **object_POST_time**
- **object_DEL_time**
- **proxy_account_latency**
- **proxy_container_latency**
- **proxy_object_latency**
- **proxy_account_GET_time**

- proxy_account_GET_bytes
- proxy_account_HEAD_time
- proxy_account_HEAD_bytes
- proxy_account_POST_time
- proxy_account_POST_bytes
- proxy_container_GET_time
- proxy_container_GET_bytes
- proxy_container_HEAD_time
- proxy_container_HEAD_bytes
- proxy_container_POST_time
- proxy_container_POST_bytes
- proxy_container_PUT_time
- proxy_container_PUT_bytes
- proxy_container_PUT_time
- proxy_container_PUT_bytes
- proxy_container_DEL_time
- proxy_container_DEL_bytes
- proxy_object_GET_time
- proxy_object_GET_bytes
- proxy_object_HEAD_time
- proxy_object_HEAD_bytes
- proxy_object_POST_time
- proxy_object_POST_bytes
- proxy_object_PUT_time
- proxy_object_PUT_bytes
- proxy_object_PUT_time
- proxy_object_PUT_bytes
- proxy_object_DEL_time
- proxy_object_DEL_bytes
- proxy_object_POST_time
- proxy_object_POST_bytes

To run a obj0bj query for object metrics, issue the following command. This command calculates and prints the sum, average, count, minimum, and maximum of metric data for the object obj0bj for all the metrics mentioned above.

```
mperfmon query obj0bj 2016-09-28-09:56:39 2016-09-28-09:56:43
```

```
1: cluster1.ibm.com|Swift0bject|object_auditor_time
2: cluster1.ibm.com|Swift0bject|object_expirer_time
3: cluster1.ibm.com|Swift0bject|object_replication_partition_delete_time
4: cluster1.ibm.com|Swift0bject|object_replication_partition_update_time
5: cluster1.ibm.com|Swift0bject|object_DEL_time
6: cluster1.ibm.com|Swift0bject|object_DEL_err_time
7: cluster1.ibm.com|Swift0bject|object_GET_time
8: cluster1.ibm.com|Swift0bject|object_GET_err_time
9: cluster1.ibm.com|Swift0bject|object_HEAD_time
10: cluster1.ibm.com|Swift0bject|object_HEAD_err_time
11: cluster1.ibm.com|Swift0bject|object_POST_time
12: cluster1.ibm.com|Swift0bject|object_POST_err_time
13: cluster1.ibm.com|Swift0bject|object_PUT_time
```

```

14: cluster1.ibm.com|SwiftObject|object_PUT_err_time
15: cluster1.ibm.com|SwiftObject|object_REPLICATE_time
16: cluster1.ibm.com|SwiftObject|object_REPLICATE_err_time
17: cluster1.ibm.com|SwiftObject|object_updater_time

Row object_auditor_time object_expirer_time object_replication_partition_delete_time
object_replication_partition_update_time object_DEL_time object_DEL_err_time
object_GET_time object_GET_err_time object_HEAD_time object_HEAD_err_time object_POST_time
object_POST_err_time object_PUT_time object_PUT_err_time object_REPLICATE_time
object_REPLICATE_err_time object_updater_time

1 2016-09-28 09:56:39 0.000000 0.000000 0.000000 0.000000 0.000000 0.000000 0.000000
  0.855923 0.000000 0.000000 45.337915 0.000000 0.000000 0.000000 0.000000
2 2016-09-28 09:56:40 0.000000 0.000000 0.000000 0.000000 0.000000 0.000000 0.000000
  0.000000 0.000000 0.000000 0.000000 0.000000 0.000000 0.000000 0.000000
3 2016-09-28 09:56:41 0.000000 0.000000 0.000000 0.000000 0.000000 0.000000 0.000000
  0.931925 0.000000 0.000000 0.000000 0.000000 0.000000 0.000000 0.000000
4 2016-09-28 09:56:42 0.000000 0.000000 0.000000 0.000000 0.000000 0.000000 0.000000
  0.855923 0.000000 0.000000 516.280890 0.000000 0.000000 0.000000 0.000000

object_DEL_total_time = 0.0          object_PUT_total_time = 561.618805
object_GET_total_time = 0.0          object_POST_total_time = 0.0
object_HEAD_total_time = 1.786948   object_PUT_max_time = 516.28089
object_POST_max_time = 0.0          object_GET_max_time = 0.0
object_HEAD_max_time = 0.931025   object_DEL_max_time = 0.0
object_GET_avg_time = 0.0           object_DEL_avg_time = 0.0
object_PUT_avg_time = 280.809402  object_POST_avg_time = 0.0
object_HEAD_avg_time = 0.893474   object_DEL_time_count = 0.0
object_POST_time_count = 0         object_PUT_time_count = 2
object_HEAD_time_count = 2         object_GET_time_count = 0
object_DEL_min_time = 0.0           object_PUT_min_time = 45.337915
object_GET_min_time = 0.0           object_POST_min_time = 0.0
object_HEAD_min_time = 0.855923

```

Enabling protocol metrics

The type of information that is collected for NFS, SMB and Object protocols are configurable. This section describes the location of the configuration data for these protocols.

Configuration information for SMB and NFS in the ZimonSensors.cfg file references the sensor definition files in the /opt/IBM/zimon folder. For example:

- The CTDBDBStats.cfg file is referred in:

```
{
    name = "CTDBDBStats"
    period = 1
    type = "Generic"
},
```

- The CTDBStats.cfg file is referred in:

```
{
    name = "CTDBStats"
    period = 1
    type = "Generic"
},
```

- The NFSIO.cfg file is referred in:

```
{
    # NFS Ganesha statistics
    name = "NFSIO"
    period = 1
    type = "Generic"
},
```

- The SMBGlobalStats.cfg file is referred in:

```
{
    name = "SMBGlobalStats"
    period = 1
    type = "Generic"
},
```

- The SMBStats.cfg file is referred in:

```
{      name = "SMBStats"
    period = 1
    type = "Generic"
},
```

At the time of installation, the object metrics proxy is configured to start by default on each Object protocol node.

The object metrics proxy server, **pmswiftd** is controlled by the corresponding service script called **pmswiftd**, located at `/etc/rc.d/init.d/pmswiftd.service`. You can start and stop the **pmswiftd** service script using the **systemctl start pmswiftd** and **systemctl stop pmswiftd** commands respectively. You can also view the status of the **pmswiftd** service script by using the **systemctl status pmswiftd** command.

In a system restart, the object metrics proxy server restarts automatically. In case of a failover, the server will start automatically. If for some reason this does not occur, the server must be started manually using the **systemctl start pmswiftd** command.

Starting and stopping the performance monitoring tool

You can start and stop the performance monitoring tool using the following commands:

Starting the performance monitoring tool

Use the **systemctl start pmsensors** command to start performance monitoring on a node.

Use the **systemctl start pmcollector** command on a node that has the collector.

Stopping the performance monitoring tool

Use the **systemctl stop pmsensors** command to stop sensor service on all nodes where active.

Use the **systemctl stop pmcollector** command to stop collector service on nodes where GUI is installed.

Note:

The **systemctl** commands only work for systems that use **systemd** scripts. On systems that use **sysv** initialization scripts, you must use the **service pmsensors** and **service pmcollector** commands instead of the **systemctl** commands.

Restarting the performance monitoring tool

If the **pmsensors** or **pmcollector** package is upgraded, the corresponding daemon is stopped and needs to be started again.

To start the sensor on a particular node, use the **systemctl start pmsensors** command. To start the collector, use the **systemctl start pmcollector** command.

If the **ZIMonCollector.cfg** file is changed, the **pmsensors** service on that node needs to be restarted with **systemctl restart pmcollector** command.

With manual configuration, if the **ZIMonSensors.cfg** file is changed, the **pmsensors** service on that node needs to be restarted using the **systemctl restart pmsensors** command. No action is necessary for IBM Spectrum Scale managed sensor configuration.

To restart the collector, use the **systemctl restart pmcollector** command.

Note:

This command only works for systems that use systemd scripts. On systems that use sysv initialization scripts, you must use the **service pmsensors** and **service pmcollector** command instead of the **systemctl** command.

For information on restarting the sensors and collectors for Transparent cloud tiering, see *Integrating Transparent Cloud Tiering metrics with performance monitoring tool in IBM Spectrum Scale: Administration Guide*.

Configuring the metrics to collect performance data

For performance reasons, the performance monitoring tool by default does not collect all the available metrics. You can add other metrics to focus on particular performance problems.

For the available metrics, see “List of performance metrics” on page 50.

For information on sensor configuration, see “Configuring the sensor” on page 44.

Viewing and analyzing the performance data

The performance monitoring tool allows you to view the metrics associated with GPFS and the associated protocols, get a graphical representation of the status and trends of the key performance indicators, and analyze IBM Spectrum Scale performance problems.

You can view and analyze the performance monitoring data using the following methods:

- Using the **mmpfmon** command.
- Using an open source visualization tool called Grafana.

Note: You may also monitor the performance through IBM Spectrum Scale GUI. For more information on using the IBM Spectrum Scale GUI for performance monitoring, see “Performance monitoring using IBM Spectrum Scale GUI” on page 85. The performance data that is available with **mmpfmon** query, GUI or any other visualization tool depends on which sensors are installed and enabled. This can be determined by looking at the sensor configuration. For more information on sensor configuration, see the *Configuring the sensor* section in the *IBM Spectrum Scale: Problem Determination Guide*.

Viewing performance data with **mmpfmon**

To view the metrics associated with GPFS and the associated protocols, run the **mmpfmon** command with the **query** option. You can also use the **mmpfmon** command with the **query** option to detect performance issues and problems. You can collect metrics for all nodes or for a particular node.

- Problem: System slowing down

Use **mmpfmon query compareNodes cpu_user** or **mmpfmon query compareNodes cpu_system** command to compare CPU metrics for all the nodes in your system.

1. Check if there is a node that has a significantly higher CPU utilization for the entire time period. If so, see if this trend continues. You might need to investigate further on this node.
2. Check if there is a node that has significantly lower CPU utilization over the entire period. If so, check if that node has a health problem.
3. Use **mmpfmon query compareNodes protocolThroughput** to look at the throughput for each of the nodes for the different protocols.

Note: Note that the metrics of each individual protocol cannot always include exact I/O figures.

4. Use **mmpfmon query compareNodes protocolIORate** to look at the I/O performance for each of the nodes in your system.

- Problem: A particular node is causing problems

Use **mmpfmon query usage** to show the CPU, memory, storage, and network usage.

- Problem: A particular protocol is causing problems

Use **mmpfmon query** to investigate problems with your specific protocol. You can compare cross-node metrics using **mmpfmon query compareNodes**.

For example, **mmpfmon query compareNodes nfs_read_ops**.

Compare the NFS read operations on all the nodes that are using NFS. By comparing the different NFS metrics, you can identify which node is causing the problems. The problem might either manifest itself as running with much higher values than the other nodes, or much lower (depending on the issue) when considered over several buckets of time.

- Problem: A particular protocol is causing problems on a particular node.

Use **mmpfmon query** on the particular node to look deeper into the protocol performance on that node.

For example, if there is a problem with NFS:

- **mmpfmon query nfsIOlatency** - To get details of the nfsIOlatency.
- **mmpfmon query nfsIORate** - To get details of the NFS I/O rate.
- **mmpfmon query nfsThroughput** - To get details of the NFS throughput.

For more information on **mmpfmon**, see *mmpfmon in IBM Spectrum Scale: Command and Programming Reference*

List of queries:

You can make the following predefined queries with **query** option of the **mmpfmon** command.

General and network

- **usage**: Retrieves details about the CPU, memory, storage and network usage
- **cpu**: Retrieves details of the CPU utilization in system and user space, and context switches.
- **netDetails**: Retrieves details about the network.
- **NetErrors**: Retrieves details about network problems, such as collisions, drops, and errors, for all available networks.
- **compareNodes**: Compares a single metric across all nodes running sensors

GPFS

GPFS metric queries gives an overall view of the GPFS without considering the protocols.

- **gpfsCRUDopsLatency**: Retrieves information about the GPFS CRUD operations latency
- **gpfsFSWaits**: Retrieves information on the maximum waits for read and write operations for all file systems.
- **gpfsNSDWait**: Retrieves information on the maximum waits for read and write operations for all disks.
- **gpfsNumberOperations**: Retrieves the number of operations to the GPFS file system.
- **gpfsVFSOpCounts**: Retrieves VFS operation counts.

Cross protocol

These queries retrieve information after comparing metrics between different protocols on a particular node.

- **protocolIOLatency**: Compares latency per protocol (SMB, NFS, Object).
- **protocolIORate**: Retrieves the percentage of total I/O rate per protocol (SMB, NFS, Object).
- **protocolThroughput**: Retrieves the percentage of total throughput per protocol (SMB, NFS, Object).

NFS

These queries retrieve metrics associated with the NFS protocol.

- **nfsIOLatency**: Retrieves the NFS I/O Latency in nanoseconds.
- **nfsIORate**: Retrieves the NFS I/O operations per second (NFS IOPS).
- **nfsThroughput**: Retrieves the NFS Throughput in bytes per second.
- **nfsErrors**: Retrieves the NFS error count for read and write operations.
- **nfsQueue**: Retrieves the NFS read and write queue latency in nanoseconds.
- **nfsThroughputPerOp**: Retrieves the NFS read and write throughput per op in bytes

Object

- **objAcc**: Details on the Object Account performance

Retrieved metrics:

- **account_auditor_time**
- **account_reaper_time**
- **account_replicator_time**
- **account_DEL_time**
- **account_DEL_err_time**
- **account_GET_time**
- **account_GET_err_time**
- **account_HEAD_time**
- **account_HEAD_err_time**
- **account_POST_time**
- **account_POST_err_time**
- **account_PUT_time**
- **account_PUT_err_time**
- **account_REPLICATE_time**
- **account_REPLICATE_err_time**

- **objCon**: Details on the Object Container performance

Retrieved metrics:

- **container_auditor_time**
- **container_replicator_time**
- **container_DEL_time**
- **container_DEL_err_time**
- **container_GET_time**
- **container_GET_err_time**
- **container_HEAD_time**
- **container_HEAD_err_time**
- **container_POST_time**
- **container_POST_err_time**
- **container_PUT_time**
- **container_PUT_err_time**
- **container_REPLICATE_time**
- **container_REPLICATE_err_time**
- **container_sync_deletes_time**
- **container_sync_puts_time**

- `container_updater_time`
- **objObj:** Details on the Object performance
Retrieved metrics:
 - `object_auditor_time`
 - `object_expirer_time`
 - `object_replicator_partition_delete_time`
 - `object_replicator_partition_update_time`
 - `object_DEL_time`
 - `object_DEL_err_time`
 - `object_GET_time`
 - `object_GET_err_time`
 - `object_HEAD_time`
 - `object_HEAD_err_time`
 - `object_POST_time`
 - `object_POST_err_time`
 - `object_PUT_time`
 - `object_PUT_err_time`
 - `object_REPLICATE_err_time`
 - `object_REPLICATE_time`
 - `object_updater_time`
- **objPro:** Details on the Object Proxy performance
Retrieved metrics:
 - `proxy_account_latency`
 - `proxy_container_latency`
 - `proxy_object_latency`
 - `proxy_account_GET_time`
 - `proxy_account_GET_bytes`
 - `proxy_account_HEAD_time`
 - `proxy_account_HEAD_bytes`
 - `proxy_account_POST_time`
 - `proxy_account_POST_bytes`
 - `proxy_container_DEL_time`
 - `proxy_container_DEL_bytes`
 - `proxy_container_GET_time`
 - `proxy_container_GET_bytes`
 - `proxy_container_HEAD_time`
 - `proxy_container_HEAD_bytes`
 - `proxy_container_POST_time`
 - `proxy_container_POST_bytes`
 - `proxy_container_PUT_time`
 - `proxy_container_PUT_bytes`
 - `proxy_object_DEL_time`
 - `proxy_object_DEL_bytes`
 - `proxy_object_GET_time`
 - `proxy_object_GET_bytes`

- `proxy_object_HEAD_time`
 - `proxy_object_HEAD_bytes`
 - `proxy_object_POST_time`
 - `proxy_object_POST_bytes`
 - `proxy_object_PUT_time`
 - `proxy_object_PUT_bytes`
- **objAccIO:** Information on the Object Account IO rate

Retrieved metrics:

 - `account_GET_time`
 - `account_GET_err_time`
 - `account_HEAD_time`
 - `account_HEAD_err_time`
 - `account_POST_time`
 - `account_POST_err_time`
 - `account_PUT_time`
 - `account_PUT_err_time`
- **objConIO:** Information on the Object Container IO rate

Retrieved metrics:

 - `container_GET_time`
 - `container_GET_err_time`
 - `container_HEAD_time`
 - `container_HEAD_err_time`
 - `container_POST_time`
 - `container_POST_err_time`
 - `container_PUT_time`
 - `container_PUT_err_time`
- **objObjIO:** Information on the Object Object IO rate

Retrieved metrics:

 - `object_GET_time`
 - `object_GET_err_time`
 - `object_HEAD_time`
 - `object_HEAD_err_time`
 - `object_POST_time`
 - `object_POST_err_time`
 - `object_PUT_time`
 - `object_PUT_err_time`
- **objProIO:** Information on the Object Proxy IO rate

Retrieved metrics:

 - `proxy_account_GET_time`
 - `proxy_account_GET_bytes`
 - `proxy_container_GET_time`
 - `proxy_container_GET_bytes`
 - `proxy_container_PUT_time`
 - `proxy_container_PUT_bytes`
 - `proxy_object_GET_time`

- `proxy_object_GET_bytes`
- `proxy_object_PUT_time`
- `proxy_object_PUT_bytes`
- **objAccThroughput:** Information on the Object Account Throughput
Retrieved metrics:
- `account_GET_time`
- `account_PUT_time`
- **objConThroughput:** Information on the Object Container Throughput
Retrieved metrics:
- `container_GET_time`
- `container_PUT_time`
- **objObjThroughput:** Information on the Object Throughput
Retrieved metrics:
- `object_GET_time`
- `object_PUT_time`
-
- **objProThroughput:** Information on the Object Proxy Throughput
Retrieved metrics:
- `proxy_account_GET_time`
- `proxy_account_GET_bytes`
- `proxy_container_GET_time`
- `proxy_container_GET_bytes`
- `proxy_container_PUT_time`
- `proxy_container_PUT_bytes`
- `proxy_object_GET_time`
- `proxy_object_GET_bytes`
- `proxy_object_PUT_time`
- `proxy_object_PUT_bytes`
- **objAccLatency:** Information on the Object Account Latency
Retrieved metric:
- `proxy_account_latency`
- **objConLatency:** Information on the Object Container Latency
Retrieved metric:
- `proxy_container_latency`
- **objObjLatency:** Information on the Object Latency
Retrieved metric:
- `proxy_object_latency`

SMB

These queries retrieve metrics associated with SMB.

- **smb2IOLatency:** Retrieves the SMB2 I/O latencies per bucket size (default 1 sec).
- **smb2IORate:** Retrieves the SMB2 I/O rate in number of operations per bucket size (default 1 sec).
- **smb2Throughput:** Retrieves the SMB2 Throughput in bytes per bucket size (default 1 sec).
- **smb2Writes :** Retrieves count, # of idle calls, bytes in and out, and operation time for SMB2 writes.
- **smbConnections:** - Retrieves the number of SMB connections.

CTDB

These queries retrieve metrics associated with CTDB.

- **ctdbCallLatency**: Retrieves information on the CTDB call latency.
- **ctdbHopCountDetails**: Retrieves information on the CTDB hop count buckets 0 to 5 for one database.
- **ctdbHopCounts** :Retrieves information on the CTDB hop counts (bucket 00 = 1-3 hops) for all databases.

Using IBM Spectrum Scale performance monitoring bridge with Grafana

The IBM Spectrum Scale performance monitoring bridge is a stand-alone Python application, which uses Grafana to display performance data. Grafana is an open source tool for visualizing time series and

application metrics. It provides a powerful platform to create, explore, and share dashboards and data. . .

IBM Spectrum Scale performance monitoring bridge could be used for exploring the performance data on Grafana dashboards. The IBM Spectrum Scale performance monitoring bridge emulates an openTSDB API, which is used by Grafana to set up and populate the graphs. The metadata received from IBM Spectrum Scale is used to create the Grafana graphs, and the data from IBM Spectrum Scale is used to populate these graphs. Two version of the IBM Spectrum Scale performance monitoring bridge are now available. You can download the latest version of the IBM Spectrum Scale performance monitoring bridge from the Prerequisite and Download page. For more information on the new version of the bridge, see “New features of the IBM Spectrum Scale performance monitoring bridge version 2”

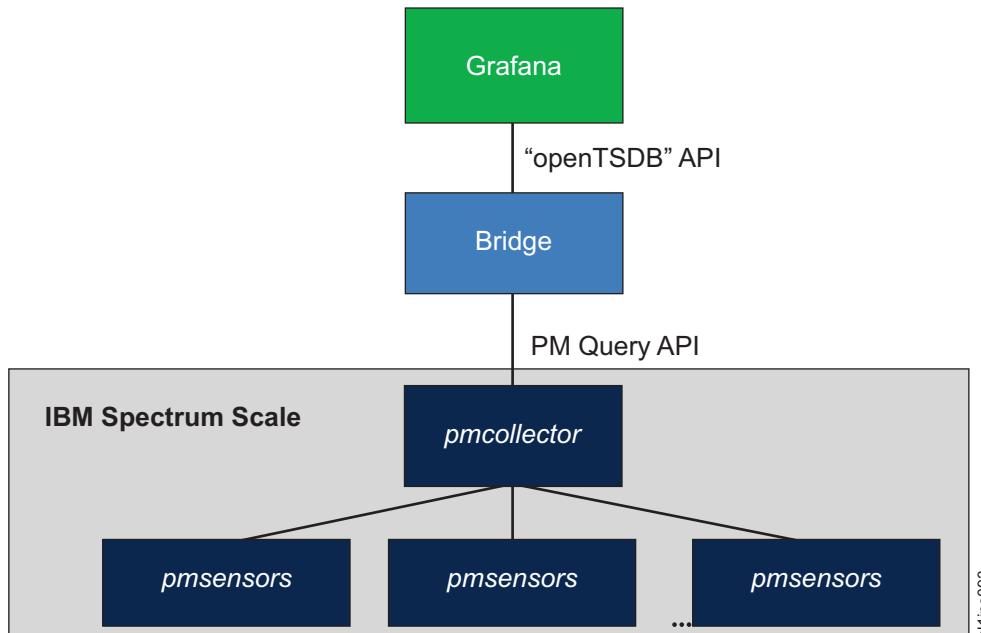


Figure 2. IBM Spectrum Scale integration framework for Grafana

Attention: The IBM Spectrum Scale performance monitoring bridge is a separate component and not a part of the IBM Spectrum Scale standard package. It can be downloaded from IBM developerWorks® Wiki. For more information on the Grafana software, see Grafana.

New features of the IBM Spectrum Scale performance monitoring bridge version 2

The IBM Spectrum Scale performance monitoring bridge version 2 has the following features:

- The IBM Spectrum Scale performance monitoring bridge version 2 is Python3 compatible.

- The bridge query format is now compatible with the OpenTSDB API versions 2.2 and 2.3 that are necessary for using Grafana's Nested Templating feature. For more information about nested templating, see Grafana's Nested Templating.
 - The IBM Spectrum Scale performance monitoring bridge version 2 supports Grafana version 4.2.0 and above.
 - HTTPS(SSL) connection support via port 8443 is now available. For more information, see How to setup HTTPS(SSL) connection for the IBM Spectrum Scale Performance Monitoring Bridge.
 - The IBM Spectrum Scale performance monitoring bridge version 2 has a built-in logging mechanism. For more information on the built in logging mechanism, see Deep-Dive Error Analysis. For information on other troubleshooting tips and the Chrome Dev Tools options, see the Problem Determination Guide.
 - New dashboard examples can be downloaded and imported from the Advanced Dashboards set package.
- | **Note:** Check the What's new page, or the README.txt file from the download package for a complete list of new features, changes, and bug fixes. For information about prerequisites to download the IBM Spectrum Scale performance monitoring bridge, see the Prerequisite and Download page.

| **Setting up IBM Spectrum Scale performance monitoring bridge for Grafana:**

Follow these steps to set up the IBM Spectrum Scale performance monitoring bridge for Grafana.

The IBM Spectrum Scale system must run version 4.2.2 or above. Run the `mmlsconfig` command to view the current configuration of a GPFS cluster.

All the graphical charts that are displayed in Grafana are developed based on the performance data collected by the IBM Spectrum Scale performance monitoring tool. The performance monitoring tool packages are included in the IBM Spectrum Scale self-extracting package and get installed automatically during the IBM Spectrum Scale installation with the installation toolkit.

If you did not use the installation toolkit or disabled the performance monitoring installation during your system setup, install the performance monitoring tool manually. For more information on manually installing the performance monitoring tool, see *Manually installing the Performance Monitoring tool* in the *IBM Spectrum Scale: Concepts, Planning, and Installation Guide*

1. Verify that Python and CherryPy are installed on the IBM Spectrum Scale system.

IBM Spectrum Scale Performance Monitoring Bridge is a stand-alone Python application and requires Python 2.7 or above to function properly. CherryPy is an object-oriented HTTP framework in Python, with flexible configurations.

In order to work, the bridge needs constant access to a pmcollector. To prevent the additional network traffic, install and run the bridge code directly on a pmcollector node. In a multi-collector environment, there is no need to run the bridge on each pmcollector node separately, if they are configured in federated mode. The federation mode allows collectors to connect and collaborate with their peer collectors. If the peers are specified, any query for measurement data must be directed to any of the collectors listed in the peer definition. The chosen collector collects and assembles a response based on all relevant data from all the collectors. For more information on the performance monitoring tool, see *Performance Monitoring tool overview* in *IBM Spectrum Scale: Administration Guide*

| **Note:** Python and CherryPy must be downloaded for the bridge to work properly. CherryPy is not installed on any GPFS™ cluster node by default. The easiest way to set up CherryPy is described in the ReadMe file available with any CherryPy installation package. The IBM Spectrum Scale performance monitoring bridge version 1 and version 2 require different versions of Python and CherryPy to work properly. For information on the versions of Python and CherryPy needed for the bridge to work, see the Prerequisite and Download page.

2. Set up IBM Spectrum Scale performance monitoring bridge:

- a. Issue the following command on the pmcollector node to download and unpack the zimonGrafanaInt.tar file. The zimonGrafanaInt.tar file can be downloaded from here.

```
# tar xf zimonGrafanaIntf.tar
```
 - b. Issue the following command to run the bridge application from the directory zimonGrafanaIntf start:

```
# python zimonGrafanaIntf.py -s < pmcollector host>
```
 - c. If the bridge did establish the connection to the specified pmcollector and the initialization of the metadata was performed successfully, the following message is displayed at the end of line:
server starting.
Otherwise, check the zserver.log stored in the zimonGrafanaIntf directory. Additionally, issue the following command to check that the pmcollector service is running properly:

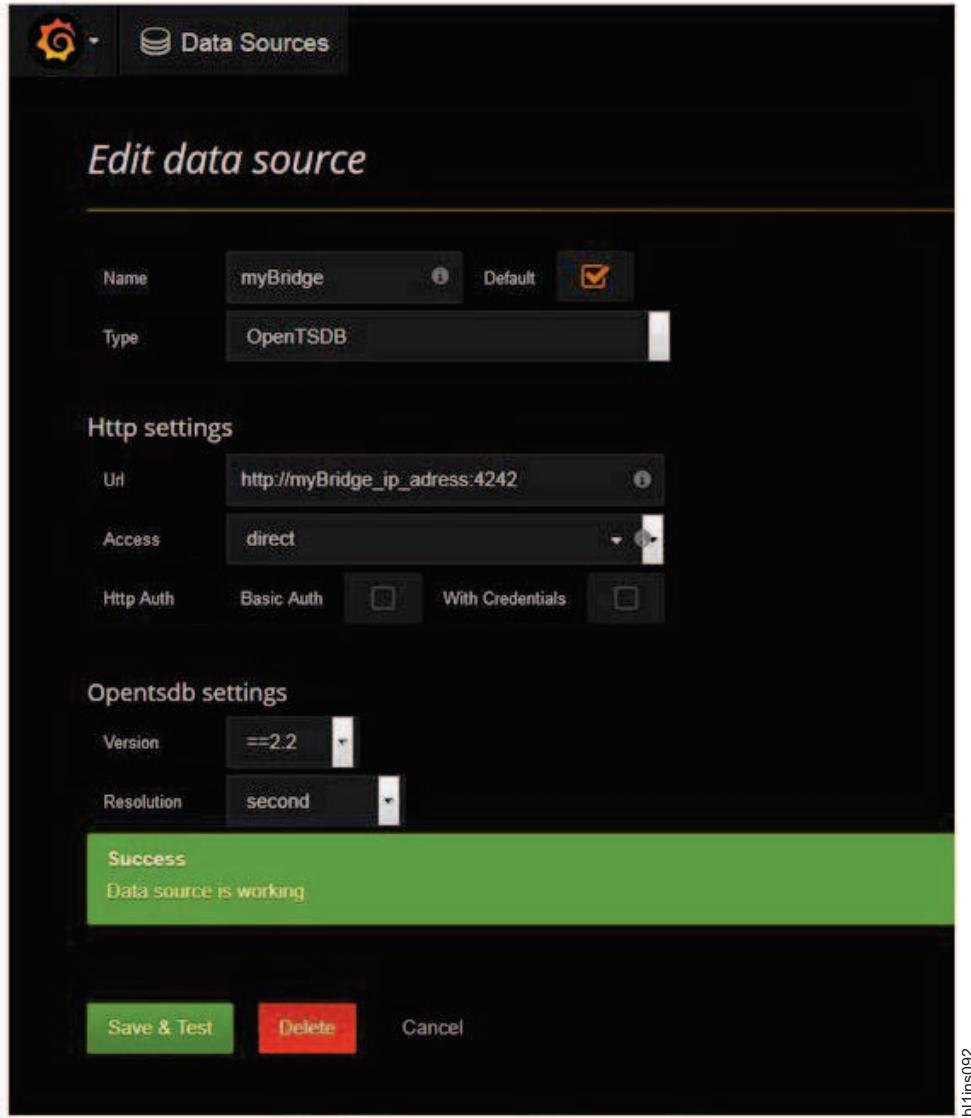
```
# systemctl status pmcollector
```
3. Install Grafana version 2.6.1 or later.

Note:

It is recommended to deploy Grafana 3.0.4 or later version. Download the Grafana source package from Grafana and install according to given instructions. Before you start Grafana for the first time, check the configuration options in Grafana configuration for port settings. Start the Grafana server as described on the Grafana configuration pages.

If you want to use an earlier version of Grafana (earlier than 3.0.4), the dashboard configuration described in the next step cannot be used.

4. Add the IBM Spectrum Scale bridge as a Data Source option to Grafana.



b11ns092

Figure 3. Adding IBM Spectrum Scale monitoring bridge as a data source

- Click the Grafana icon on the upper left corner to view the main menu.
- Select **Data Sources** to navigate to the data source list page.
- Click **Add New** in the navigation bar.
- Complete the configuration details for the **OpenTSDB** data source.

Note:

IBM Spectrum Scale bridge listens on port 4242, and the millisecond option is not supported for **Resolution**.

- Click **Save & Test** to ensure that the system is configured correctly.

Note: IBM Spectrum Scale performance monitoring bridge version 2 includes HTTPS(SSL) connection support via port 8443. For more information, see How to setup HTTPS(SSL) connection for the IBM Spectrum Scale Performance Monitoring Bridge.

Performance monitoring using IBM Spectrum Scale GUI

The IBM Spectrum Scale GUI provides a graphical representation of the status and historical trends of the key performance indicators. This helps the users to make decisions easily without wasting time.

The following table lists the performance monitoring options that are available in the IBM Spectrum Scale GUI.

Table 25. Performance monitoring options available in IBM Spectrum Scale GUI

Option	Function
Monitoring > Statistics	Displays performance of system resources and file and object storage in various performance charts. You can select the required charts and monitor the performance based on the filter criteria. The pre-defined performance widgets and metrics help in investigating every node or any particular node that is collecting the metrics.
Monitoring > Dashboards	Provides an easy to read and real-time user interface that shows a graphical representation of the status and historical trends of key performance indicators. This helps the users to make decisions easily without wasting time.
Monitoring > Nodes	Provides an easy way to monitor the performance, health status, and configuration aspects of all available nodes in the IBM Spectrum Scale cluster.
Files > File Systems	Provides a detailed view of the performance and health aspects of file systems.
Files > Filesets	Provides a detailed view of the fileset performance.
Storage > Pools	Provides a detailed view of the performance and health aspects of storage pools.
Storage > NSDs	Provides a detailed view of the performance and health aspects of individual NSDs.
Files > Transparent Cloud Tiering	Provides insight into health, performance and configuration of the transparent cloud tiering service.
Files > Active File Management	Provides a detailed view of the configuration, performance, and health status of AFM cache relationship, AFM disaster recovery (AFMDR) relationship, and gateway nodes.

The **Statistics** page is used for selecting the attributes based on which the performance of the system needs to be monitored and comparing the performance based on the selected metrics. You can also mark charts as favorite charts and these charts become available for selection when you add widgets in the dashboard. You can display only two charts at a time in the **Statistics** page.

Favorite charts that are defined in the **Statistics** page and the predefined charts are available for selection in the **Dashboard**.

You can configure the system to monitor the performance of the following functional areas in the system:

- Network
- System resources
- NSD server
- IBM Spectrum Scale client

- NFS
- SMB
- Object
- CTDB
- Transparent cloud tiering. This option is available only when the cluster is configured to work with the transparent cloud tiering service.
- Waiters
- AFM

Note: The functional areas such as NFS, SMB, Object, CTDB, and Transparent cloud tiering are available only if the feature is enabled in the system.

The performance and capacity data are collected with the help of the following two components:

- **Sensor:** The sensors are placed on all the nodes and they share the data with the collector. The sensors run on any node that is required to collect metrics. Sensors are started by default only on the protocol nodes.
- **Collector:** Collects data from the sensors. The metric collector runs on a single node and gathers metrics from all the nodes that are running the associated sensors. The metrics are stored in a database on the collector node. The collector ensures aggregation of data once data gets older. The collector can run on any node in the system. By default, the collector runs on the management node. You can configure multiple collectors in the system. To configure performance monitoring through GUI, it is mandatory to configure a collector on each GUI node.

The following picture provides a graphical representation of the performance monitoring configuration for GUI.

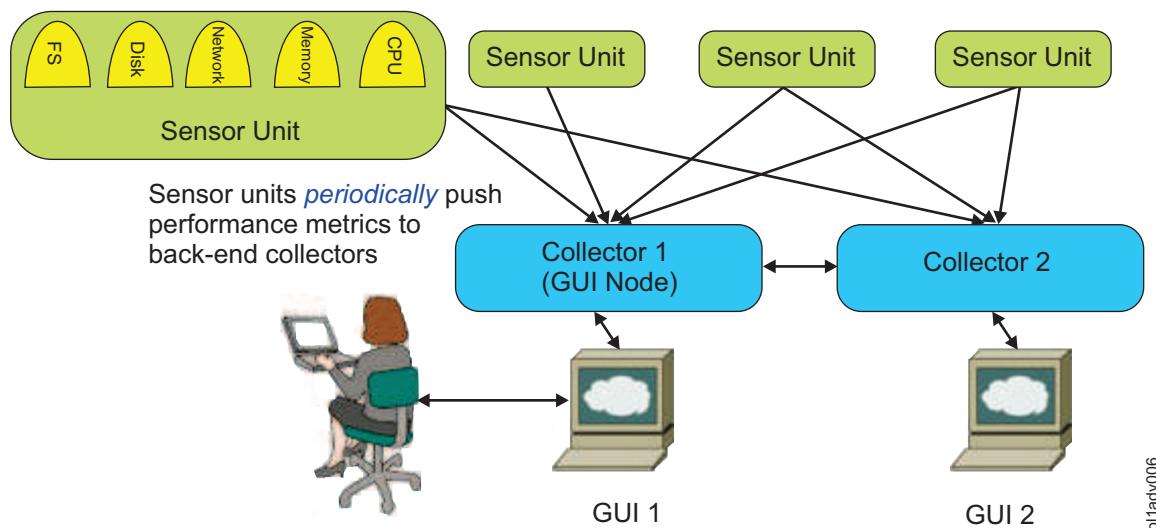


Figure 4. Performance monitoring configuration for GUI

The `mperfmon` command can be used to query performance data through CLI, and configure the performance data collection. The GUI displays a subset of the available metrics.

Configuring performance monitoring options in GUI

You need to configure and enable the performance monitoring for GUI to view the performance data in the GUI.

Enabling performance tools in management GUI

You need to enable performance tools in the management GUI to display performance data in the management GUI. For more information on how to enable performance tools in GUI, see *Enabling performance tools in management GUI* section in the *IBM Spectrum Scale: Administration Guide*.

Verifying sensor and collector configurations

Do the following to verify whether collectors are working properly:

1. Issue `systemctl status pmcollector` on the GUI node to confirm that the collector is running. Start collector it if it is not started already.
2. If you cannot start the service, verify the log file that is located at the following location to fix the issue: `/var/log/zimon/ZIMonCollector.log`.
3. Use a sample CLI query to test if data collection works properly. For example:
`mmpfmon query cpu_user`

Do the following to verify whether sensors are working properly:

1. Confirm that the sensor is configured correctly by issuing the `mmpfmon config show` command. This command lists the content of the sensor configuration that is located at the following location: `/opt/IBM/zimon/ZIMonSensors.cfg`. The configuration must point to the node where the collector is running and all the expected sensors must be enabled. An enabled sensor has a period greater than 0 in the same config file.
2. Issue `systemctl status pmsensors` to verify the status of the sensors.

Configuring performance metrics and display options in the Statistics page of the GUI

Use the **Monitoring > Statistics** page to monitor the performance of system resources and file and object storage. Performance of the system can be monitored by using various pre-defined charts. You can select the required charts and monitor the performance based on the filter criteria.

The pre-defined performance charts and metrics help in investigating every node or any particular node that is collecting the metrics. The following figure shows various configuration options that are available in the Statistics page of the management GUI.



Figure 5. Statistics page in the IBM Spectrum Scale management GUI

You can select pre-defined charts that are available for selection from pre-defined chart list. You can display up to two charts at a time.

Display options in performance charts

The charting section displays the performance details based on various aspects. The GUI provides a rich set of controls to view performance charts. You can use these controls to perform the following actions on the charts that are displayed on the page:

- Zoom the chart by using the mouse wheel or resizing the timeline control. Y-axis can be automatically adjusted during zooming.
- Click and drag the chart or the timeline control at the bottom. Y-axis can be automatically adjusted during panning.
- Compare charts side by side. You can synchronize y-axis and bind x-axis. To modify the x and y axes of the chart, click the configuration symbol next to the title *Statistics* and select the required options.
- Link the timelines of the two charts together by using the display options that are available.
- The Dashboard helps to access all single graph charts, which are either predefined or custom created favorites.

Selecting performance and capacity metrics

To monitor the performance of the system, you need to select the appropriate metrics to be displayed in the performance charts. Metrics are grouped under the combination of resource types and aggregation levels. The resource types determine the area from which the data is taken to create the performance

analysis and aggregation level determines the level at which the data is aggregated. The aggregation levels that are available for selection varies based on the resource type.

Sensors are configured against each resource type. The following table provides a mapping between resource types and sensors under the Performance category.

Table 26. Sensors available for each resource type

Resource type	Sensor name	Candidate nodes
Network	Network	All
System Resources	CPU	All
	Load	
	Memory	
NSD Server	GPFNSDDisk	NSD Server nodes
IBM Spectrum Scale Client	GPFSSfilesystem	IBM Spectrum Scale Client nodes
	GPFSVFS	
	GPFSSfilesystemAPI	
NFS	NFSIO	Protocol nodes running NFS service
SMB	SMBStats	Protocol nodes running SMB service
	SMBGlobalStats	
Waiters	GPFSWaiters	All nodes
CTDB	CTDBStats	Protocol nodes running SMB service
Object	SwiftAccount	Protocol nodes running Object service
	SwiftContainer	
	SwiftObject	
	SwiftProxy	
AFM	GPFSAFM	All nodes
	GPFSAFMFS	
	GPFSAFMFSET	
Transparent Cloud Tiering	MCStoreGPFSSStats	Cloud gateway nodes
	MCStoreIcstoreStats	
	MCStoreLWEStats	

The resource type *Waiters* are used to monitor the long running file system threads. Waiters are characterized by the purpose of the corresponding file system threads. For example, an RPC call waiter that is waiting for Network I/O threads or a waiter that is waiting for a local disk I/O file system operation. Each waiter has a wait time associated with it and it defines how long the waiter is already waiting. With some exceptions, long waiters typically indicate that something in the system is not healthy.

The *Waiters* performance chart shows the aggregation of the total count of waiters of all nodes in the cluster above a certain threshold. Different thresholds from 100 milliseconds to 60 seconds can be selected in the list below the aggregation level. By default, the value shown in the graph is the sum of the number of waiters that exceed threshold in all nodes of the cluster at that point in time. The filter functionality can be used to display waiters data only for some selected nodes or file systems. Furthermore, there are separate metrics for different waiter types such as Local Disk I/O, Network I/O, ThCond, ThMutex, Delay, and Syscall.

You can also monitor the capacity details that are aggregated at the following levels:

- NSD
- Node
- File system
- Pool
- Fileset
- Cluster

The following table lists the sensors that are used for capturing the capacity details.

Table 27. Sensors available to capture capacity details

Sensor name	Candidate nodes
DiskFree	All nodes
GPFSFilesetQuota	Only a single node
GPFDiskCap	Only a single node
GPFSPool	Only a single node where all GPFS file systems are mounted. The GUI does not display any values based on this sensor but it displays warnings or errors due to thresholds based on this sensor.
GPFSFileset	Only a single node. The GUI does not display any values based on this sensor but it displays warnings or errors due to thresholds based on this sensor.

You can edit an existing chart by clicking the icon that is available on the upper right corner of the performance chart and select Edit to modify the metrics selections. Do the following to drill down to the metric you are interested in:

1. Select **Resource type**. This is the area from which the data is taken to create the performance analysis.
2. Select **Aggregation level**. The aggregation level determines the level at which the data is aggregated. The aggregation levels that are available for selection varies based on the resource type.
3. Select the entities that need to be graphed. The table lists all entities that are available for the chosen resource type and aggregation level. When a metric is selected, you can also see the selected metrics in the same grid and use methods like sorting, filtering, or adjusting the time frame to select the entities that you want to select.
4. Select **Metrics**. Metrics is the type of data that need to be included in the performance chart. The list of metrics that is available for selection varies based on the resource type and aggregation type.
5. Use the filter option to further narrow down in addition to the objects and metrics selection by using filters. Depending on the selected object category and aggregation level, the "Filter" section can be displayed underneath the aggregation level, allowing one or more filters to be set. Filters are specified as regular expressions as shown in the following examples:
 - As a single entity:
`node1`
`eth0`
 - Filter metrics applicable to multiple nodes as shown in the following examples:
 - To select a range of nodes such as node1, node2 and node3:
`node1 | node2 | node3`
`node[1-3]`
 - To filter based on a string of text. For example, all nodes starting with 'nod' or ending with 'int':
`nod.+ | .+int`
 - To filter network interfaces eth0 through eth6, bond0 and eno0 through eno6:
`eth[0-6] | bond0 | eno[0-6]`

`eth[0-6] | bond0 | eno[0-6]`

- To filter nodes starting with 'strg' or 'int' and ending with 'nx':
`(strg) | (int).+nx`

Creating favorite charts

Favorite charts are nothing but customized predefined charts. Favorite charts along with the predefined charts are available for selection when you add widgets in the Dashboard page.

To create favorite charts, click the 'star' symbol that is placed next to the chart title and enter the label.

Configuring the dashboard to view performance charts

The **Monitoring > Dashboard** page provides an easy to read, single page, and real-time user interface that provides a quick overview of the system performance.

The dashboard consists of several dashboard widgets and the associated favorite charts that can be displayed within a chosen layout. Currently, the following important widget types are available in the dashboard:

- Performance
- File system capacity by fileset
- System health events
- System overview
- Filesets with the largest growth rate in last week
- Timeline

The following picture highlights the configuration options that are available in the edit mode of the dashboard.

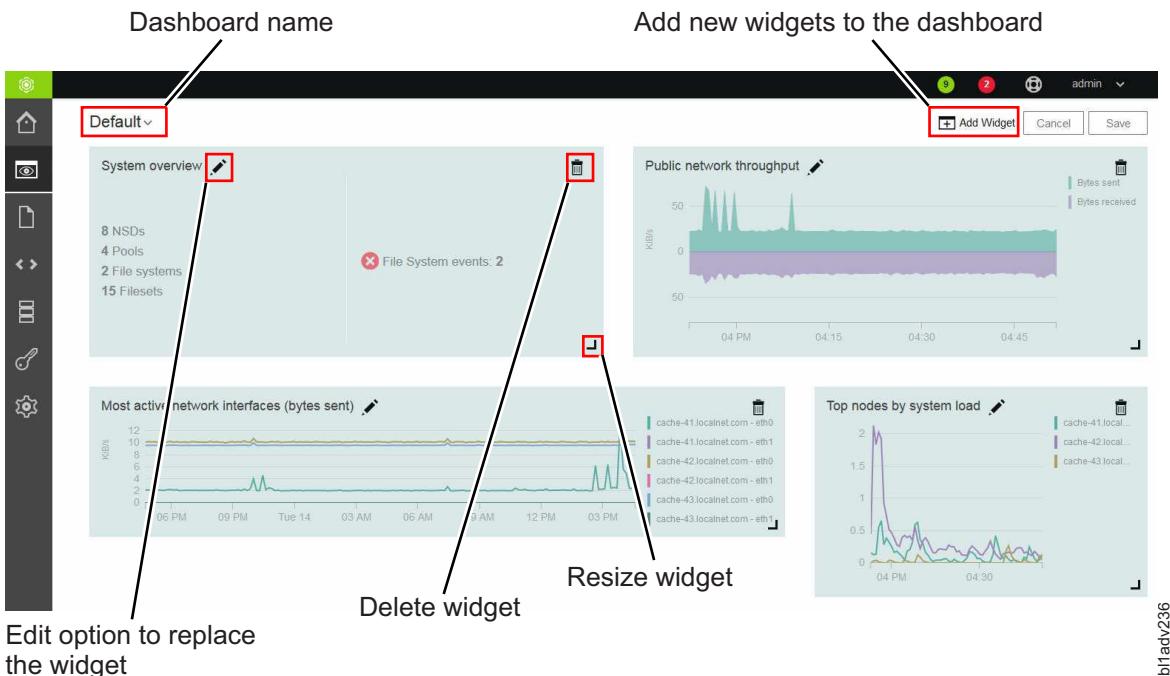


Figure 6. Dashboard page in the edit mode

Layout options

The highly customizable dashboard layout options helps to add or remove widgets and change its display options. Select **Layout Options** option from the menu that is available in the upper right corner of the Dashboard GUI page to change the layout options. While selecting the layout options, you can either select the basic layouts that are available for selection or create a new layout by selecting an empty layout as the starting point.

You can also save the dashboard so that it can be used by other users. Select **Create Dashboard** and **Delete Dashboard** options from the menu that is available in the upper right corner of the Dashboard page to create and delete dashboards respectively. If several GUIs are running by using CCR, saved dashboards are available on all nodes.

When you open the IBM Spectrum Scale GUI after the installation or upgrade, you can see the default dashboards that are shipped with the product. You can further modify or delete the default dashboards to suit your requirements.

Widget options

Several dashboard widgets can be added in the selected dashboard layout. Select **Edit Widgets** option from the menu that is available in the upper right corner of the Dashboard GUI page to edit or remove widgets in the dashboard. You can also modify the size of the widget in the edit mode. Use the **Add Widget** option that is available in the edit mode to add widgets in the dashboard.

The widgets with type *Performance* lists the charts that are marked as favorite charts in the Statistics page of the GUI. Favorite charts along with the predefined charts are available for selection when you add widgets in the dashboard.

To create favorite charts, click the ‘star’ symbol that is placed next to the chart title in the **Monitoring > Statistics** page.

Querying performance data shown in the GUI through CLI

You can query the performance data that is displayed in the GUI through the CLI. This is usually used for external system integration or to troubleshoot any issues with the performance data displayed in the GUI.

The following example shows how to query the performance data through CLI:

```
# mmpfmon query "sum(netdev_bytes_r)"
```

This query displays the following output:

Legend:

1:	mr-31.localnet.com		Network		eth0		netdev_bytes_r
2:	mr-31.localnet.com		Network		eth1		netdev_bytes_r
3:	mr-31.localnet.com		Network		lo		netdev_bytes_r

Row	Timestamp	netdev_bytes_r	netdev_bytes_r	netdev_bytes_r
1	2016-03-15-14:52:09	10024		
2	2016-03-15-14:52:10	9456		
3	2016-03-15-14:52:11	9456		
4	2016-03-15-14:52:12	9456		
5	2016-03-15-14:52:13	9456		
6	2016-03-15-14:52:14	9456		
7	2016-03-15-14:52:15	27320		
8	2016-03-15-14:52:16	9456		
9	2016-03-15-14:52:17	9456		
10	2016-03-15-14:52:18	11387		

The sensor gets the performance data for the collector and the collector passes it to the performance monitoring tool to display it in the CLI and GUI. If sensors and collectors are not enabled in the system, the system does not display the performance data and when you try to query data from a system resource, it returns an error message. For example, if performance monitoring tools are not configured properly for the resource type *Transparent Cloud Tiering*, the system displays the following output while querying the performance data:

```
mperfmon query "sum(mcs_total_requests)" number_buckets 1  
Error: No data available for query: 3169
```

`mperfmon`: Command failed. Examine previous error messages to determine cause.

For more information on how to troubleshoot the performance data issues, see Chapter 22, “Performance issues,” on page 381.

Monitoring performance of nodes

The **Monitoring > Nodes** page provides an easy way to monitor the performance, health status, and configuration aspects of all available nodes in the IBM Spectrum Scale cluster.

The Nodes page provides the following options to analyze performance of nodes:

1. A quick view that gives the number of nodes in the system, and the overall performance of nodes based on CPU and memory usages.

You can access this view by selecting the expand button that is placed next to the title of the page. You can close this view if not required.

The graphs in the overview show the nodes that have the highest average performance metric over a past period. These graphs are refreshed regularly. The refresh intervals of the top three entities are depended on the displayed time frame as shown below:

- Every minute for the 5 minutes time frame
- Every 15 minutes for the 1 hour time frame
- Every six hours for the 24 hours time frame
- Every two days for the 7 days time frame
- Every seven days for the 30 days time frame
- Every four months for the 365 days time frame

2. A nodes table that displays many different performance metrics.

To find nodes with extreme values, you can sort the values displayed in the nodes table by different performance metrics. Click the performance metric in the table header to sort the data based on that metric.

You can select the time range that determines the averaging of the values that are displayed in the table and the time range of the charts in the overview from the time range selector, which is placed in the upper right corner. The metrics in the table do not update automatically. The refresh button above the table allows to refresh the table content with more recent data.

You can group the nodes to be monitored based on the following criteria:

- All nodes
- NSD server nodes
- Protocol nodes

3. A detailed view of the performance and health aspects of individual nodes that are listed in the Nodes page.

Select the node for which you need to view the performance details and select **View Details**. The system displays various performance charts on the right pane.

The detailed performance view helps to drill-down to various performance aspects. The following list provides the performance details that can be obtained from each tab of the performance view:

- **Overview** tab provides performance chart for the following:

- Client IOPS
 - Client data rate
 - Server data rate
 - Server IOPS
 - Network
 - CPU
 - Load
 - Memory
- **Events** tab helps to monitor the events that are reported in the node. Three filter options are available to filter the events by their status; such as **Current Issues**, **Unread Messages**, and **All Events** displays every event, no matter if it is fixed or marked as read. Similar to the Events page, you can also perform the operations like marking events as read and running fix procedure from this events view.
 - **File Systems** tab provides performance details of the file systems mounted on the node. You can view the file system read or write throughput, average read or write transactions size, and file system read or write latency.
 - **NSDs** tab gives status of the disks that are attached to the node. The NSD tab appears only if the node is configured as an NSD server.
 - **SMB** and **NFS** tabs provide the performance details of the SMB and NFS services hosted on the node. These tabs appear in the chart only if the node is configured as a protocol node.
 - **Network** tab displays the network performance details.

Monitoring performance of file systems

The File Systems page provides an easy way to monitor the performance, health status, and configuration aspects of the all available file systems in the IBM Spectrum Scale cluster.

The following options are available to analyze the file system performance:

1. A quick view that gives the number of protocol nodes, NSD servers, and NSDs that are part of the available file systems that are mounted on the GUI server. It also provides overall capacity and total throughput details of these file systems. You can access this view by selecting the expand button that is placed next to the title of the page. You can close this view if not required.

The graphs displayed in the quick view are refreshed regularly. The refresh intervals are depended on the displayed time frame as shown below:

- Every minute for the 5 minutes time frame
- Every 15 minutes for the 1 hour time frame
- Every six hours for the 24 hours time frame
- Every two days for the 7 days time frame
- Every seven days for the 30 days time frame
- Every four months for the 365 days time frame

2. A file systems table that displays many different performance metrics. To find file systems with extreme values, you can sort the values displayed in the file systems table by different performance metrics. Click the performance metric in the table header to sort the data based on that metric. You can select the time range that determines the averaging of the values that are displayed in the table and the time range of the charts in the overview from the time range selector, which is placed in the upper right corner. The metrics in the table do not update automatically. The refresh button above the table allows to refresh the table with more recent data.

3. A detailed view of the performance and health aspects of individual file systems. To see the detailed view, you can either double-click on the file system for which you need to view the details or select the file system and click **View Details**.

The detailed performance view helps to drill-down to various performance aspects. The following list provides the performance details that can be obtained from each tab of the performance view:

- **Overview:** Provides an overview of the file system, performance, and properties.
- **Events:** System health events reported for the file system.
- **NSDs:** Details of the NSDs that are part of the file system.
- **Pools:** Details of the pools that are part of the file system.
- **Nodes:** Details of the nodes on which the file system is mounted.
- **Filesets:** Details of the filesets that are part of the file system.
- **NFS:** Details of the NFS exports created in the file system.
- **SMB:** Details of the SMB shares created in the file system.
- **Object:** Details of the IBM Spectrum Scale object storage on the file system.

Monitoring performance of NSDs

The NSDs page provides an easy way to monitor the performance, health status, and configuration aspects of the all network shared disks (NSD) that are available in the IBM Spectrum Scale cluster.

The following options are available in the NSDs page to analyze the NSD performance:

1. An NSD table that displays the available NSDs and many different performance metrics. To find NSDs with extreme values, you can sort the values that are displayed in the table by different performance metrics. Click the performance metric in the table header to sort the data based on that metric. You can select the time range that determines the averaging of the values that are displayed in the table from the time range selector, which is placed in the upper right corner. The metrics in the table are refreshed based on the selected time frame. You can refresh it manually to see the latest data.
2. A detailed view of the performance and health aspects of individual NSDs are also available in the NSDs page. Select the NSD for which you need to view the performance details and select **View Details**. The system displays various performance charts on the right pane.

The detailed performance view helps to drill-down to various performance aspects. The following list provides the performance details that can be obtained from each tab of the performance view:

- **Overview:** Provides an overview of the NSD performance details and related attributes.
- **Events:** System health events reported for the NSD.
- **Nodes:** Details of the nodes that serve the NSD.

Performance monitoring limitations

The following section lists the limitations of the performance monitoring tool:

- Performance monitoring is not supported by the following operating systems:
 - x86_64/sles11
 - ppc64le/Ubuntu14.04
 - ppc64/aix
- If federation is used for performance monitoring, the collectors participating in a federation must be of the same version number.
- Performance monitoring tool interface for NFS does not work on SLES 11 nodes.

Chapter 2. Monitoring system health using IBM Spectrum Scale GUI

The following table lists the system health monitoring options that are available in the IBM Spectrum Scale GUI.

Table 28. System health monitoring options available in IBM Spectrum Scale GUI

Option	Function
Monitoring > Events	Lists the events that are reported in the system. You can monitor and troubleshoot errors on your system from the Events page.
Monitoring > Tips	Lists the tips reported in the system and allows to hide or show tips. The tip events give recommendations to the user to avoid certain issues that might occur in the future.
Home	Provides overall system health of the IBM Spectrum Scale system. This page is displayed in the GUI only if the minimum release level of IBM Spectrum Scale is 4.2.2 or later.
Monitoring > Nodes	Lists the events reported at the node level.
Files > File Systems	Lists the events reported at the file system level.
Files > Transparent Cloud Tiering	Lists the events reported for the Transparent Cloud Tiering service. The GUI displays this page only if the transparent cloud tiering feature is enabled in the system.
Files > Filesets	Lists events reported for filesets.
Files > Active File Management	Displays health status and lists events reported for AFM cache relationship, AFM disaster recovery (AFMDR) relationship, and gateway nodes.
Storage > Pools	Displays health status and lists events reported for storage pools.
Storage > NSDs	Lists the events reported at the NSD level.
Health indicator that is available in the upper right corner of the GUI.	Displays the number of events with warning and error status.
System overview widget in the Monitoring > Dashboard page.	Displays the number of events reported against each component.
System health events widget in the Monitoring > Dashboard page.	Provides an overview of the events reported in the system.
Timeline widget in the Monitoring > Dashboard page.	Displays the events that are reported in a particular time frame on the selected performance chart.

Monitoring events using GUI

You can primarily use the **Monitoring > Events** page to review the entire set of events that are reported in the IBM Spectrum Scale system.

The following filter options are available in the Events page:

- **Current Issues** displays all unfixed errors and warnings.

- **Unread Messages** displays all unfixed errors and warnings and information messages that are not marked as read.
- **All Events** displays every event, no matter if it is fixed or marked as read.

The status icons help to quickly determine whether the event is informational, a warning, or an error. Click an event and select **Properties** from the **Action** menu to see the detailed information of that event. The event table displays the most recent events first.

Marking events as read

You can mark certain events as read to change the status of the event in the events view. The status icons become gray in case an error or warning is fixed or if it is marked as read.

Running fix procedure

Some issues can be resolved by running a fix procedure. Use action **Run Fix Procedure** to do so. The Events page provides a recommendation for which fix procedure to run next.

For more information on how to set up event notifications, see “Set up event notifications”

Tips events

You can monitor events of type “Tips” from the **Monitoring > Tips** page of the GUI. The tip events give recommendations to the user to avoid certain issues that might occur in the future. The system detects the entities with tip event as healthy. A tip disappears from the GUI when the problem behind the tip event is resolved.

Select **Properties** from the **Actions** menu to view the details of the tip. After you review the tip, decide whether it requires attention or can be ignored. Select **Hide** from the **Actions** menu to ignore the events that are not important and select **Show** to mark the tips that require attention.

Set up event notifications

The system can use Simple Network Management Protocol (SNMP) traps and emails to notify you when significant events are detected. Any combination of these notification methods can be used simultaneously. Use **Settings > Event Notifications** page in the GUI to configure event notifications.

Notifications are normally sent immediately after an event is raised.

In email notification method, you can also define whether a recipient needs to get a report of events that are reported in the system. These reports are sent only once in a day. Based on the seriousness of the issue, each event that is reported in the system gets a severity level associated with it.

The following table describes the severity levels of event notifications.

Table 29. Notification levels

Notification level	Description
Error	<p>Error notification is sent to indicate a problem that must be corrected as soon as possible.</p> <p>This notification indicates a serious problem with the system. For example, the event that is being reported might indicate a loss of redundancy in the system, and it is possible that another failure might result in loss of access to data. The most typical reason that this type of notification is because of a hardware failure, but some configuration errors or fabric errors also are included in this notification level.</p>

Table 29. Notification levels (continued)

Notification level	Description
Warning	A warning notification is sent to indicate a problem or unexpected condition with the system. Always immediately investigate this type of notification to determine the effect that it might have on your operation, and make any necessary corrections. Therefore, a warning notification does not require any replacement parts and it does not require IBM Support Center involvement.
Information	An informational notification is sent to indicate that an expected event is occurred. For example, a NAS service is started. No remedial action is required when these notifications are sent.

Configuring email notifications

The email feature transmits operational and error-related data in the form of an event notification email.

To configure an email server, from the Event Notifications page, select **Email Server**. Select **Edit** and then click **Enable email notifications**. Enter required details and when you are ready, click **OK**.

Email notifications can be customized by setting a custom header and footer for the emails and customizing the subject by selecting and combining from the following variables: *&message*, *&messageId*, *&severity*, *&dateAndTime*, *&cluster* and *&component*.

Emails containing the quota reports and other events reported in the following functional areas are sent to the recipients:

- AFM and AFM DR
- Authentication
- CES network
- Transparent Cloud Tiering
- NSD
- File system
- GPFS
- GUI
- Hadoop connector
- iSCSI
- Keystone
- Network
- NFS
- Object
- Performance monitoring
- SMB
- Object authentication
- Node
- CES

You can specify the severity level of events and whether to send a report that contains a summary of the events received.

To create email recipients, select **Email Recipients** from the **Event Notifications** page, and then click **Create Recipient**.

Note: You can change the email notification configuration or disable the email service at any time.

Configuring SNMP manager

Simple Network Management Protocol (SNMP) is a standard protocol for managing networks and exchanging messages. The system can send SNMP messages that notify personnel about an event. You can use an SNMP manager to view the SNMP messages that the system sends.

With an SNMP manager, such as IBM Systems Director, you can view, and act on the messages that the SNMP agent sends. The SNMP manager can send SNMP notifications, which are also known as traps, when an event occurs in the system. Select **Settings > Event Notifications > SNMP Manager** to configure SNMP managers for event notifications. You can specify up to a maximum of six SNMP managers.

In the SNMP mode of event notification, one SNMP notification (trap) with object identifiers (OID) .1.3.6.1.4.1.2.6.212.10.0.1 is sent by the GUI for each event. The following table provides the SNMP objects included in the event notifications.

Table 30. SNMP objects included in event notifications

OID	Description	Examples
.1.3.6.1.4.1.2.6.212.10.1.1	Cluster ID	317908494245422510
.1.3.6.1.4.1.2.6.212.10.1.2	Entity type	SERVER, FILESYSTEM
.1.3.6.1.4.1.2.6.212.10.1.3	Entity name	gss-11, fs01
.1.3.6.1.4.1.2.6.212.10.1.4	Component	SMB, AUTHENTICATION
.1.3.6.1.4.1.2.6.212.10.1.5	Severity	SEVERE, WARN, INFO
.1.3.6.1.4.1.2.6.212.10.1.6	Date and time	17.02.2016 13:27:42.516
.1.3.6.1.4.1.2.6.212.10.1.7	Event name	MS1014
.1.3.6.1.4.1.2.6.212.10.1.8	Message	At least one CPU of "gss-11" is failed.
1.3.6.1.4.1.2.6.212.10.1.9	Reporting node	The node where the problem is reported.

Understanding the SNMP OID ranges

The following table gives the description of the SNMP OID ranges.

Table 31. SNMP OID ranges

OID range	Description
.1.3.6.1.4.1.2.6.212	IBM Spectrum Scale
.1.3.6.1.4.1.2.6.212.10	IBM Spectrum Scale GUI
.1.3.6.1.4.1.2.6.212.10.0.1	IBM Spectrum Scale GUI event notification (trap)
.1.3.6.1.4.1.2.6.212.10.1.x	IBM Spectrum Scale GUI event notification parameters (objects)

The traps for the core IBM Spectrum Scale and those trap objects are not included in the SNMP notifications that are configured through the IBM Spectrum Scale management GUI. For more information on SNMP traps from the core IBM Spectrum Scale, see Chapter 7, “GPFS SNMP support,” on page 141

Example for SNMP traps

The following example shows the SNMP event notification that is sent when performance monitoring sensor is shut down on a node:

```
SNMPv2-MIB::snmpTrapOID.0 = OID: SNMPv2-SMI::enterprises.2.6.212.10.0.1
SNMPv2-SMI::enterprises.2.6.212.10.1.1 = STRING: "317908494245422510"
SNMPv2-SMI::enterprises.2.6.212.10.1.2 = STRING: "NODE"
SNMPv2-SMI::enterprises.2.6.212.10.1.3 = STRING: "gss-11"
SNMPv2-SMI::enterprises.2.6.212.10.1.4 = STRING: "PERFMON"
SNMPv2-SMI::enterprises.2.6.212.10.1.5 = STRING: "ERROR"
SNMPv2-SMI::enterprises.2.6.212.10.1.6 = STRING: "18.02.2016 12:46:44.839"
SNMPv2-SMI::enterprises.2.6.212.10.1.7 = STRING: "pmsensors_down"
SNMPv2-SMI::enterprises.2.6.212.10.1.8 = STRING: "pmsensors service should be started and is stopped"
SNMPv2-SMI::enterprises.2.6.212.10.1.9 = STRING: "gss-11"
```

The following example shows the SNMP event notification that is sent for an SNMP test message:

```
SNMPv2-MIB::snmpTrapOID.0 = OID: SNMPv2-SMI::enterprises.2.6.212.10.0.1
SNMPv2-SMI::enterprises.2.6.212.10.1.1 = STRING: "317908494245422510"
SNMPv2-SMI::enterprises.2.6.212.10.1.2 = STRING: "CLUSTER"
SNMPv2-SMI::enterprises.2.6.212.10.1.3 = STRING: "UNKNOWN"
SNMPv2-SMI::enterprises.2.6.212.10.1.4 = STRING: "GUI"
SNMPv2-SMI::enterprises.2.6.212.10.1.5 = STRING: "INFO"
SNMPv2-SMI::enterprises.2.6.212.10.1.6 = STRING: "18.02.2016 12:47:10.851"
SNMPv2-SMI::enterprises.2.6.212.10.1.7 = STRING: "snmp_test"
SNMPv2-SMI::enterprises.2.6.212.10.1.8 = STRING: "This is a SNMP test message."
SNMPv2-SMI::enterprises.2.6.212.10.1.9 = STRING: "gss-11"
```

SNMP MIBs

The SNMP Management Information Base (MIB) is a collection of definitions that define the properties of the managed objects.

The IBM Spectrum Scale GUI MIB OID range starts with 1.3.6.1.4.1.2.6.212.10. The OID range 1.3.6.1.4.1.2.6.212.10.0.1 denotes IBM Spectrum Scale GUI event notification (trap) and .1.3.6.1.4.1.2.6.212.10.1.x denotes IBM Spectrum Scale GUI event notification parameters (objects). Use the following text to configure IBM Spectrum Scale GUI MIB:

```
IBM-SPECTRUM-SCALE-GUI-MIB DEFINITIONS ::= BEGIN

IMPORTS
    MODULE-IDENTITY,
    OBJECT-TYPE,
    NOTIFICATION-TYPE,
    Counter64,
    enterprises
        FROM SNMPv2-SMI
    DisplayString
        FROM RFC1213-MIB;

ibmSpectrumScaleGUI MODULE-IDENTITY
LAST-UPDATED "201607080000Z"      -- July 08, 2016
ORGANIZATION "International Business Machines Corp."
CONTACT-INFO ""
DESCRIPTION "Definition of Spectrum Scale GUI Notifications for Spectrum Scale product.
These objects are subject to modification by IBM as product specifications require.

-- Revision log, in reverse chronological order

REVISION "201607080000Z"      -- July 08, 2016
DESCRIPTION "Version 0.2."
 ::= { ibmGPFS 10 }

-- ibmGPFS is copied from GPFS MIB (/usr/lpp/mmfs/data/GPFS-MIB.txt)
ibm          OBJECT IDENTIFIER ::= { enterprises 2 }
```

```

ibmProd          OBJECT IDENTIFIER ::= { ibm 6 }
ibmGPFS         OBJECT IDENTIFIER ::= { ibmProd 212 }

ibmSpectrumScaleGuiNotification OBJECT IDENTIFIER ::= { ibmSpectrumScaleGUI 0}
ibmSpectrumScaleGuiEventObject OBJECT IDENTIFIER ::= { ibmSpectrumScaleGUI 1}

--- ****
-- IBM Spectrum Scale GUI Scalar object declarations - accessible for notifications
--- ****

ibmSpectrumScaleGuiEventCluster OBJECT-TYPE
    SYNTAX DisplayString (SIZE (0..255))
    MAX-ACCESS accessible-for-notify
    STATUS current
    DESCRIPTION
        "The cluster where the notification occurred."
    ::= { ibmSpectrumScaleGuiEventObject 1 }

ibmSpectrumScaleGuiEventEntityType OBJECT-TYPE
    SYNTAX DisplayString (SIZE (0..255))
    MAX-ACCESS accessible-for-notify
    STATUS current
    DESCRIPTION
        "The type of entity for which the notification occurred."
    ::= { ibmSpectrumScaleGuiEventObject 2 }

ibmSpectrumScaleGuiEventEntityName OBJECT-TYPE
    SYNTAX DisplayString (SIZE (0..255))
    MAX-ACCESS accessible-for-notify
    STATUS current
    DESCRIPTION
        "The name of the entity for which the notification occurred."
    ::= { ibmSpectrumScaleGuiEventObject 3 }

ibmSpectrumScaleGuiEventComponent OBJECT-TYPE
    SYNTAX DisplayString (SIZE (0..255))
    MAX-ACCESS accessible-for-notify
    STATUS current
    DESCRIPTION
        "The component for which the notification occurred."
    ::= { ibmSpectrumScaleGuiEventObject 4 }

ibmSpectrumScaleGuiEventSeverity OBJECT-TYPE
    SYNTAX DisplayString (SIZE (0..255))
    MAX-ACCESS accessible-for-notify
    STATUS current
    DESCRIPTION
        "The severity."
    ::= { ibmSpectrumScaleGuiEventObject 5 }

ibmSpectrumScaleGuiEventTime OBJECT-TYPE
    SYNTAX DisplayString (SIZE (0..255))
    MAX-ACCESS accessible-for-notify
    STATUS current
    DESCRIPTION
        "A representation of the date and time when the notification occurred."
    ::= { ibmSpectrumScaleGuiEventObject 6 }

ibmSpectrumScaleGuiEventName OBJECT-TYPE
    SYNTAX DisplayString (SIZE (0..255))
    MAX-ACCESS accessible-for-notify
    STATUS current
    DESCRIPTION
        "The event name."
    ::= { ibmSpectrumScaleGuiEventObject 7 }

ibmSpectrumScaleGuiEventMessage OBJECT-TYPE
    SYNTAX DisplayString (SIZE (0..1492))

```

```

MAX-ACCESS accessible-for-notify
STATUS current
DESCRIPTION
    "The human readable message of the notification."
::= { ibmSpectrumScaleGuiEventObject 8 }

ibmSpectrumScaleGuiEventReportingNode OBJECT-TYPE
    SYNTAX DisplayString (SIZE (0..255))
    MAX-ACCESS accessible-for-notify
    STATUS current
    DESCRIPTION
        "The node that reported the event."
    ::= { ibmSpectrumScaleGuiEventObject 9 }

ibmSpectrumScaleGuiNotificationEvent NOTIFICATION-TYPE
    OBJECTS {
        ibmSpectrumScaleGuiEventCluster,
        ibmSpectrumScaleGuiEventEntityType,
        ibmSpectrumScaleGuiEventEntityName,
        ibmSpectrumScaleGuiEventComponent,
        ibmSpectrumScaleGuiEventSeverity,
        ibmSpectrumScaleGuiEventTime,
        ibmSpectrumScaleGuiEventName,
        ibmSpectrumScaleGuiEventMessage,
        ibmSpectrumScaleGuiEventReportingNode
    }
    STATUS current
    DESCRIPTION
        "This notification indicates a Health event as reported by the Spectrum Scale GUI."
    ::= { ibmSpectrumScaleGuiNotification 1 }

```

END

Related concepts:

Chapter 7, “GPFS SNMP support,” on page 141

GPFS supports the use of the SNMP protocol for monitoring the status and configuration of the GPFS cluster. Using an SNMP application, the system administrator can get a detailed view of the system and be instantly notified of important events, such as a node or disk failure.

Chapter 3. Monitoring system health by using the **mmhealth** command

The **mmhealth** command monitors the health status of a node and services that are hosted on the node. You can use the **mmhealth** command to view the health status of a whole cluster in a single view.

Every service hosted on an IBM Spectrum Scale node has its own health monitoring service. All the sub-components like the filesystem or network interfaces are monitored through the monitoring service of their main component. Only the sub-components of CES service such as NFS, SMB, Object, and authentication have their own health monitors. The **mmhealth** command gets the health details from these monitoring services. The role of a node in monitoring determines the components that need to be monitored. This is an internal node role and a node can have more than one role. For example, a CES node can also be a node with file systems and performance monitoring. The role of the node also determines the monitoring service that is required on a specific node. For example, you do not need a CES monitoring on a non-CES node. The monitoring services are only started if a specific node role is assigned to the node. Every monitoring service includes at least one monitor.

The following criteria must be met to use the health monitoring functionality on your GPFS cluster:

- Only Linux and AIX nodes are supported.
- Only GPFS monitoring is supported on AIX.
- The AIX nodes must have the Python 2.7.5 installed.
- The cluster must have the minimum release level as 4.2.2.0 or higher to use **mmhealth cluster show** command.

Related concepts:

Chapter 2, “Monitoring system health using IBM Spectrum Scale GUI,” on page 97

Monitoring the health of a node

The following list provides the details of the monitoring services available in the IBM Spectrum Scale system:

1. GPFS
 - Node role: This node role is always active on all IBM Spectrum Scale nodes.
 - Tasks: Monitors all GPFS daemon-related functionalities. For example, `mmfsd` process and gpfs port accessibility.
2. NETWORK
 - Node role: This node role is active on every IBM Spectrum Scale node.
 - Tasks: Monitors all IBM Spectrum Scale relevant IP-based (Ethernet + IPoIB) and IB RDMA networks.
3. CES
 - Node role: This node role is active on the CES nodes that are listed by `mm1scluster --ces`. Once a node obtains this role, all corresponding CES sub-services are activated on that node. The CES service does not have its own monitoring service or events. The status of the CES is an aggregation of the status of its sub-services. The following sub-services are monitored:
 - a. AUTH
 - Tasks: Monitors LDAP, AD and or NIS-based authentication services.
 - b. AUTH_OBJ
 - Tasks: Monitoring the *OpenStack* identity service functionalities.

- c. BLOCK
 - Tasks: Checks whether the iSCSI daemon is functioning properly.
 - d. CESNETWORK
 - Tasks: Monitoring CES network-related adapters and IP addresses.
 - e. NFS
 - Tasks: Monitoring NFS-related functionalities.
 - f. OBJECT
 - Tasks: Monitors the IBM Spectrum Scale for object functionality. Especially, the status of relevant system services and accessibility to ports are checked.
 - g. SMB
 - Tasks: Monitoring SMB-related functionality like the smbd process, the ports and ctdb processes.
4. AFM
- Node Role: The AFM monitoring service will be active if the node is a gateway node.
- Note:** To know if the node is a gateway node, run the `mm1scluster` command.
- Tasks: Monitors the cache states and different user exit events for all the AFM fileset.
5. CLOUDGATEWAY
- Node role: A node gets the cloud gateway node role if it is identified as a Transparent cloud tiering node. All nodes listed in `mmcloudgateway` node list will get this node role.
 - Tasks: Check if the cloud gateway service functions as expected.
6. DISK
- Node role: Nodes with node class `nsdNodes` will monitor the DISK service. IBM Spectrum Scale nodes.
 - Tasks: Checking, if IBM Spectrum Scale disks are available and running.
7. FILESYSTEM
- Node role: This node role is active on all IBM Spectrum Scale nodes.
 - Tasks: Monitors different aspects of IBM Spectrum Scale file systems.
8. GUI
- Node role: Nodes with node class `GUI_MGMT_SERVERS` will monitor the GUI service.
 - Tasks: Verifies whether the GUI services are functioning properly.
9. HADOOPCONNECTOR
- Node role: Nodes where the Hadoop service is configured get the Hadoop connector node role.
 - Tasks: Monitors the Hadoop data node and name node services.
10. PERFMON
- Node role: Nodes where `PerfmonSensors` or `PerfmonCollector` services are running get the `PERFMON` node role. `PerfmonSensors` are determined through the perfmon designation in `mm1scluster`. `PerfmonCollector` are determined through the `colCandidates` line in the configuration file.
 - Tasks: Monitors whether `PerfmonSensors` and `PerfmonCollector` are running as expected.
11. THRESHOLD
- Node role: Nodes where the performance data collection is configured and enabled. If a node role is not configured to `PERFMON`, it cannot have a `THRESHOLD` role either.
 - Tasks: Monitors whether the node-related thresholds rules evaluation is running as expected, and if the health status has changed as a result of the threshold limits being crossed .

Note: The `THRESHOLD` service is available only when the cluster belongs to IBM Spectrum Scale version 4.2.3 or later. In a mixed environment with a cluster containing some nodes belonging to

IBM Spectrum Scale version 4.2.2 and some nodes belonging to IBM Spectrum Scale version 4.2.3, the overall cluster version is 4.2.2. The threshold service is unavailable in such an environment.

For more details on different events, their causes and possible user actions to resolve them, see "Events" on page 427.

Event type and monitoring status for system health

An event might trigger a change in the state of a system.

The following three types of events are reported in the system:

- State-changing events: These events change the state of a component or entity from good to bad or from bad to good depending on the corresponding state of the event.

Note: An event is raised when the health status of the component goes from good to bad. For example, an event is raised that changes the status of a component from **HEALTHY** to **DEGRADED**. However, if the state was already **DEGRADED** based on another active event, there will be no change in the status of the component. Also if the state of the entity was **FAILED**, a **DEGRADED** event wouldn't change the component's state, because a **FAILED** status is more dominant than the **DEGRADED** status.
- Tip: These are similar to state-changing events, but can be hidden by the user. Like state-changing events, a tip is removed automatically if the problem is resolved. A tip event always changes the state to of a component from **HEALTHY** to **TIPS** if the event is not hidden.

- Note:** If the state of a component changes to **TIPS**, it can be hidden. However, you can still view the active hidden events using the **mmhealth show ComponentName --verbose** command, if the cause for the event still exists.
- Information events: These are short notification events that will only be shown in the event log, but do not change the state of the components.

The monitoring interval is between 15 and 30 seconds, depending on the component. However, there are services that are monitored less often (e.g. once per 30 minutes) to save system resources. You can find more information about the events from the **Monitoring > Events** page in the IBM Spectrum Scale GUI or by issuing the **mmhealth event show** command.

The following are the possible status of nodes and services:

- **UNKNOWN** - Status of the node or the service hosted on the node is not known.
- **HEALTHY** - The node or the service hosted on the node is working as expected. There are no active error events.
- **CHECKING** - The monitoring of a service or a component hosted on the node is starting at the moment. This state is a transient state and is updated when the startup is completed.
- **TIPS** - There might be an issue with the configuration and tuning of the components. This status is only assigned to a tip event
- **DEGRADED** - The node or the service hosted on the node is not working as expected. That is, a problem occurred with the component but it did not result in a complete failure.
- **FAILED** - The node or the service hosted on the node failed due to errors or cannot be reached anymore.
- **DEPEND** - The node or the services hosted on the node have failed due to the failure of some components. For example, an NFS or SMB service shows this status if authentication has failed.

The status are graded as follows: **HEALTHY** < **TIPS** < **DEGRADED** < **FAILED**. For example, the status of the service hosted on a node becomes **FAILED** if there is at least one active event in the **FAILED** status for that corresponding service. The **FAILED** status gets more priority than the **DEGRADED** which is followed by **TIPS**.

and then **HEALTHY**, while setting the status of the service. That is, if a service has an active event with a **HEALTHY** status and another active event with a **FAILED** status, then the system sets the status of the service as **FAILED**.

Some directed maintenance procedures or DMPs are available to solve issues caused by tip events. For information on DMPs, see “Directed maintenance procedures for tip events” on page 421.

Threshold monitoring for system health

Threshold monitoring pre-requisites

If you did not use the IBM Spectrum Scale installation toolkit or disabled the performance monitoring installation during your system setup (`./spectrumscale config perfmon -r off`), please make sure your system meets the following configuration requirements:

- IBM Spectrum Scale version 4.2.2 or later(on all nodes).
- PMsensors and PMCollectors must be on version 4.2.2 or later.
- CCR must be enabled on the cluster.
- GPFSPool and GPFSFileset sensors are enabled automatically, when all above requirements are met.

The available filesystem available capacity depends on the fullness of its fileset-inode spaces, capacity usage, and memory utilization in each data or metadata pool. Therefore, the predefined capacity threshold limit for a filesystem is broken down to the thresholds rules of:

- Fileset-inode spaces
- Data pool capacity
- Metadata pool capacity
- Memory free utilization

The violation of any rule results in the parent filesystem receiving a capacity issue notification. The pmsensors such as GPFSPool and GPFSFileset are activated automatically and bound to the first collector node, and tracks the inode and pool space usage of the filesystem. For more information on pmsensors, see “Configuring the performance monitoring tool” on page 44. For a new filesystem, the process can be slow and can be improved by restarting sensors on the first collector node.

For capacity utilization rules, the warn level is set to 80%, and the error level to 90%. For memory utilization rule, the warn level is set to 100 MB, and the error level to 50 MB. The metrics value are frequently compared with rules boundaries by internal monitor process. As soon as one of the metric values exceeds their threshold limit, the system health daemon receives an event notification from monitoring process and generates log event and updates the health status of the filesystem having capacity problems.

Thresholds monitoring known limitations

The filesystem health status change may not get updated in the following situations:

1. The pool or fileset capacity utilization returned from error range to warn range.
2. If pools or inode spaces (independent filesets) have been removed (workaround: The status will be automatically updated with the next restart of the monitoring component on the collector node).
3. If multiple threshold rules have overlapping entities in their filter scope for the same metric, the system invokes the metric value evaluation with different threshold boundaries in parallel and updates the entire state concurrently.

New features for threshold monitoring

- | Starting with version 4.2.3, the predefined thresholds rules are extended with a new threshold rule monitoring "memory free" utilization on cluster nodes. IBM Spectrum Scale user can also delete or add any or all of the existing thresholds rules.

Related concepts:

Chapter 2, "Monitoring system health using IBM Spectrum Scale GUI," on page 97

System health monitoring use cases

The following sections describe the use cases for the **mmhealth** command

Use case 1: Checking the health status of the nodes and their corresponding services by using the following commands:

1. To show the health status of the current node:

```
mmhealth node show
```

The system displays output similar to this:

```
Node name: test_node
Node status: HEALTHY
Status Change: 39 min. ago
```

Component	Status	Status Change	Reasons
GPFS	HEALTHY	39 min. ago	-
NETWORK	HEALTHY	40 min. ago	-
FILESYSTEM	HEALTHY	39 min. ago	-
DISK	HEALTHY	39 min. ago	-
CES	HEALTHY	39 min. ago	-
PERFMON	HEALTHY	40 min. ago	-

2. To view the health status of a specific node, issue this command:

```
mmhealth node show -N test_node2
```

The system displays output similar to this:

```
Node name: test_node2
Node status: CHECKING
Status Change: Now
```

Component	Status	Status Change	Reasons
GPFS	CHECKING	Now	-
NETWORK	HEALTHY	Now	-
FILESYSTEM	CHECKING	Now	-
DISK	CHECKING	Now	-
CES	CHECKING	Now	-
PERFMON	HEALTHY	Now	-

3. To view the health status of all the nodes, issue this command:

```
mmhealth node show -N all
```

The system displays output similar to this:

```
Node name: test_node
Node status: DEGRADED
```

Component	Status	Status Change	Reasons
GPFS	HEALTHY	Now	-
CES	FAILED	Now	smbd_down
FileSystem	HEALTHY	Now	-

Node name:	test_node2
------------	------------

Node status: **HEALTHY**

Component	Status	Status Change	Reasons
GPFS	HEALTHY	Now	-
CES	HEALTHY	Now	-
FileSystem	HEALTHY	Now	-

4. To view the detailed health status of the component and its sub-component, issue this command:

```
mmhealth node show ces
```

The system displays output similar to this:

Node name: **test_node**

Component	Status	Status Change	Reasons
CES	HEALTHY	2 min. ago	-
AUTH	DISABLED	2 min. ago	-
AUTH_OBJ	DISABLED	2 min. ago	-
BLOCK	DISABLED	2 min. ago	-
CESNETWORK	HEALTHY	2 min. ago	-
NFS	HEALTHY	2 min. ago	-
OBJECT	DISABLED	2 min. ago	-
SMB	HEALTHY	2 min. ago	-

5. To view the health status of only unhealthy components, issue this command:

```
mmhealth node show --unhealthy
```

The system displays output similar to this:

Node name: **test_node**

Node status: **FAILED**

Status Change: 1 min. ago

Component	Status	Status Change	Reasons
GPFS	FAILED	1 min. ago	gpfs_down, quorum_down
FILESYSTEM	DEPEND	1 min. ago	unmounted_fs_check
CES	DEPEND	1 min. ago	ces_network_ips_down, nfs_in_grace

6. To view the health status of sub-components of a node's component, issue this command:

```
mmhealth node show --verbose
```

The system displays output similar to this:

Node name: **gssio1-hs.gpfs.net**
Node status: **HEALTHY**

Component	Status	Reasons
GPFS	DEGRADED	-
NETWORK	HEALTHY	-
bond0	HEALTHY	-
ib0	HEALTHY	-
ib1	HEALTHY	-
FILESYSTEM	DEGRADED	stale_mount, stale_mount, stale_mount
Basic1	FAILED	stale_mount
Basic2	FAILED	stale_mount
Custom1	HEALTHY	-
gpfs0	FAILED	stale_mount
gpfs1	FAILED	stale_mount
DISK	DEGRADED	disk_down
rg_gssio1_hs_Basic1_data_0	HEALTHY	-
rg_gssio1_hs_Basic1_system_0	HEALTHY	-
rg_gssio1_hs_Basic2_data_0	HEALTHY	-
rg_gssio1_hs_Basic2_system_0	HEALTHY	-
rg_gssio1_hs_Custom1_data_0	HEALTHY	-
rg_gssio1_hs_Custom1_system_0	DEGRADED	disk_down
rg_gssio1_hs_Data_8M_2p_1_gpfs0	HEALTHY	-
rg_gssio1_hs_Data_8M_3p_1_gpfs1	HEALTHY	-
rg_gssio1_hs_MetaData_1M_3W_1_gpfs0	HEALTHY	-
rg_gssio1_hs_MetaData_1M_4W_1_gpfs1	HEALTHY	-
rg_gssio2_hs_Basic1_data_0	HEALTHY	-
rg_gssio2_hs_Basic1_system_0	HEALTHY	-

rg_gssio2_hs_Basic2_data_0	HEALTHY	-
rg_gssio2_hs_Basic2_system_0	HEALTHY	-
rg_gssio2_hs_Custom1_data1_0	HEALTHY	-
rg_gssio2_hs_Custom1_system_0	HEALTHY	-
rg_gssio2_hs_Data_8M_2p_1_gpfs0	HEALTHY	-
rg_gssio2_hs_Data_8M_3p_1_gpfs1	HEALTHY	-
rg_gssio2_hs_MetaData_1M_3W_1_gpfs0	HEALTHY	-
rg_gssio2_hs_MetaData_1M_4W_1_gpfs1	HEALTHY	-
NATIVE RAID	DEGRADED	gnr_pdisk_replaceable, gnr_rg_failed, enclosure_needsservice
ARRAY	DEGRADED	-
rg_gssio2-hs/DA1	HEALTHY	-
rg_gssio2-hs/DA2	HEALTHY	-
rg_gssio2-hs/NVR	HEALTHY	-
rg_gssio2-hs/SSD	HEALTHY	-
ENCLOSURE	DEGRADED	enclosure_needsservice
SV52122944	DEGRADED	enclosure_needsservice
SV53058375	HEALTHY	-
PHYSICALDISK	DEGRADED	gnr_pdisk_replaceable
rg_gssio2-hs/e1d1s01	FAILED	gnr_pdisk_replaceable
rg_gssio2-hs/e1d1s07	HEALTHY	-
rg_gssio2-hs/e1d1s08	HEALTHY	-
rg_gssio2-hs/e1d1s09	HEALTHY	-
rg_gssio2-hs/e1d1s10	HEALTHY	-
rg_gssio2-hs/e1d1s11	HEALTHY	-
rg_gssio2-hs/e1d1s12	HEALTHY	-
rg_gssio2-hs/e1d2s07	HEALTHY	-
rg_gssio2-hs/e1d2s08	HEALTHY	-
rg_gssio2-hs/e1d2s09	HEALTHY	-
rg_gssio2-hs/e1d2s10	HEALTHY	-
rg_gssio2-hs/e1d2s11	HEALTHY	-
rg_gssio2-hs/e1d2s12	HEALTHY	-
rg_gssio2-hs/e1d3s07	HEALTHY	-
rg_gssio2-hs/e1d3s08	HEALTHY	-
rg_gssio2-hs/e1d3s09	HEALTHY	-
rg_gssio2-hs/e1d3s10	HEALTHY	-
rg_gssio2-hs/e1d3s11	HEALTHY	-
rg_gssio2-hs/e1d3s12	HEALTHY	-
rg_gssio2-hs/e1d4s07	HEALTHY	-
rg_gssio2-hs/e1d4s08	HEALTHY	-
rg_gssio2-hs/e1d4s09	HEALTHY	-
rg_gssio2-hs/e1d4s10	HEALTHY	-
rg_gssio2-hs/e1d4s11	HEALTHY	-
rg_gssio2-hs/e1d4s12	HEALTHY	-
rg_gssio2-hs/e1d5s07	HEALTHY	-
rg_gssio2-hs/e1d5s08	HEALTHY	-
rg_gssio2-hs/e1d5s09	HEALTHY	-
rg_gssio2-hs/e1d5s10	HEALTHY	-
rg_gssio2-hs/e1d5s11	HEALTHY	-
rg_gssio2-hs/e2d1s07	HEALTHY	-
rg_gssio2-hs/e2d1s08	HEALTHY	-
rg_gssio2-hs/e2d1s09	HEALTHY	-
rg_gssio2-hs/e2d1s10	HEALTHY	-
rg_gssio2-hs/e2d1s11	HEALTHY	-
rg_gssio2-hs/e2d1s12	HEALTHY	-
rg_gssio2-hs/e2d2s07	HEALTHY	-
rg_gssio2-hs/e2d2s08	HEALTHY	-
rg_gssio2-hs/e2d2s09	HEALTHY	-
rg_gssio2-hs/e2d2s10	HEALTHY	-
rg_gssio2-hs/e2d2s11	HEALTHY	-
rg_gssio2-hs/e2d2s12	HEALTHY	-
rg_gssio2-hs/e2d3s07	HEALTHY	-
rg_gssio2-hs/e2d3s08	HEALTHY	-
rg_gssio2-hs/e2d3s09	HEALTHY	-
rg_gssio2-hs/e2d3s10	HEALTHY	-
rg_gssio2-hs/e2d3s11	HEALTHY	-
rg_gssio2-hs/e2d3s12	HEALTHY	-
rg_gssio2-hs/e2d4s07	HEALTHY	-
rg_gssio2-hs/e2d4s08	HEALTHY	-
rg_gssio2-hs/e2d4s09	HEALTHY	-
rg_gssio2-hs/e2d4s10	HEALTHY	-
rg_gssio2-hs/e2d4s11	HEALTHY	-
rg_gssio2-hs/e2d4s12	HEALTHY	-
rg_gssio2-hs/e2d5s07	HEALTHY	-
rg_gssio2-hs/e2d5s08	HEALTHY	-
rg_gssio2-hs/e2d5s09	HEALTHY	-
rg_gssio2-hs/e2d5s10	HEALTHY	-
rg_gssio2-hs/e2d5s11	HEALTHY	-
rg_gssio2-hs/e2d5s12ssd	HEALTHY	-
rg_gssio2-hs/n1s02	HEALTHY	-
rg_gssio2-hs/n2s02	HEALTHY	-
RECOVERYGROUP	DEGRADED	gnr_rg_failed
rg_gssio1-hs	FAILED	gnr_rg_failed
rg_gssio2-hs	HEALTHY	-
VIRTUALDISK	DEGRADED	-
rg_gssio2_hs_Basic1_data_0	HEALTHY	-
rg_gssio2_hs_Basic1_system_0	HEALTHY	-
rg_gssio2_hs_Basic2_data_0	HEALTHY	-
rg_gssio2_hs_Basic2_system_0	HEALTHY	-

rg_gssio2_hs_Custom1_data1_0	HEALTHY
rg_gssio2_hs_Custom1_system_0	HEALTHY
rg_gssio2_hs_Data_8M_2p_1_gpfs0	HEALTHY
rg_gssio2_hs_Data_8M_3p_1_gpfs1	HEALTHY
rg_gssio2_hs_MetaData_1M_3W_1_gpfs0	HEALTHY
rg_gssio2_hs_MetaData_1M_4W_1_gpfs1	HEALTHY
rg_gssio2_hs_loghome	HEALTHY
rg_gssio2_hs_logtip	HEALTHY
rg_gssio2_hs_logtipbackup	HEALTHY
PERFMON	HEALTHY

7. To view the eventlog history of the node for the last hour, issue this command:

```
mmhealth node eventlog --hour
```

The system displays output similar to this:

Node name:	test-21.localnet.com	Event Name	Severity	Details
Timestamp				
2016-10-28 06:59:34.045980 CEST		monitor_started	INFO	The IBM Spectrum Scale monitoring service has been started
2016-10-28 07:01:21.919943 CEST		fs_remount_mount	INFO	The filesystem objfs was mounted internal
2016-10-28 07:01:32.434703 CEST		disk_found	INFO	The disk disk1 was found
2016-10-28 07:01:32.669125 CEST		disk_found	INFO	The disk disk8 was found
2016-10-28 07:01:36.975902 CEST		filesystem_found	INFO	Filesystem objfs was found
2016-10-28 07:01:37.226157 CEST		unmounted_fs_check	WARNING	The filesystem objfs is probably needed, but not mounted
2016-10-28 07:01:52.113691 CEST		mounted_fs_check	INFO	The filesystem objfs is mounted
2016-10-28 07:01:52.283545 CEST		fs_remount_mount	INFO	The filesystem objfs was mounted normal
2016-10-28 07:02:07.026693 CEST		mounted_fs_check	INFO	The filesystem objfs is mounted
2016-10-28 07:14:58.498854 CEST		ces_network_ips_down	WARNING	No CES relevant NICs detected
2016-10-28 07:15:07.702351 CEST		nodestatechange_info	INFO	A CES node state change: Node 1 add startup flag
2016-10-28 07:15:37.322997 CEST		nodestatechange_info	INFO	A CES node state change: Node 1 remove startup flag
2016-10-28 07:15:43.741149 CEST		ces_network_ips_up	INFO	CES-relevant IPs are served by found NICs
2016-10-28 07:15:44.028031 CEST		ces_network_vanished	INFO	CES NIC eth0 has vanished

8. To view the eventlog history of the node for the last hour, issue this command:

```
mmhealth node eventlog --hour --verbose
```

The system displays output similar to this:

Node name:	test-21.localnet.com					
Timestamp	Component	Event Name	Event ID	Severity	Details	
2016-10-28 06:59:34.045980 CEST	gpfs	monitor_started	999726	INFO	The IBM Spectrum Scale monitoring service has been started	
2016-10-28 07:01:21.919943 CEST	filesystem	fs_remount_mount	999306	INFO	The filesystem objfs was mounted internal	
2016-10-28 07:01:32.434703 CEST	disk	disk_found	999424	INFO	The disk disk1 was found	
2016-10-28 07:01:32.669125 CEST	disk	disk_found	999424	INFO	The disk disk8 was found	
2016-10-28 07:01:36.975902 CEST	filesystem	filesystem_found	999299	INFO	Filesystem objfs was found	
2016-10-28 07:01:37.226157 CEST	filesystem	unmounted_fs_check	999298	WARNING	The filesystem objfs is probably needed, but not mounted	
2016-10-28 07:01:52.113691 CEST	filesystem	mounted_fs_check	999301	INFO	The filesystem objfs is mounted	
2016-10-28 07:01:52.283545 CEST	filesystem	fs_remount_mount	999306	INFO	The filesystem objfs was mounted normal	
2016-10-28 07:02:07.026993 CEST	filesystem	mounted_fs_check	999301	INFO	The filesystem objfs is mounted	
2016-10-28 07:14:58.498854 CEST	cesnetwork	ces_network_ip_down	999426	WARNING	No CES relevant NICs detected	
2016-10-28 07:15:07.702351 CEST	gpfs	nodestatechange_info	999220	INFO	A CES node state change: Node 1 add startup flag	
2016-10-28 07:15:37.322997 CEST	gpfs	nodestatechange_info	999220	INFO	A CES node state change: Node 1 remove startup flag	
2016-10-28 07:15:43.741149 CEST	cesnetwork	ces_network_ip_up	999427	INFO	CES-relevant IPs are served by found NICs	
2016-10-28 07:15:44.208031 CEST	cesnetwork	ces network vanished	999434	INFO	CES NIC eth0 has vanished	

- To view the detailed description of an event, issue `mmhealth event show` command. This is an example for `quorum_down` event:

```
mmhealth event show quorum down
```

The system displays output similar to this:

```
Event Name: quorum_down
Event ID: 999289
Description: Reasons could be network or hardware issues, or a shutdown of the cluster service.
The event does not necessarily indicate an issue with the cluster quorum state.
Cause: The local node does not have quorum. The cluster service might not be running.
User Action: Check if the cluster quorum nodes are running and can be reached over the network. Check local firewall settings
Severity: ERROR
State: DEGRADED
8:08:54 PM
2016-09-27 11:31:52.520002 CEST move_cecip_from INFO Address 192.168.3.27 was moved from this node to node 3
2016-09-27 11:32:40.576867 CEST nfs_dbus_ok INFO NFS check via DBus successful
2016-09-27 11:33:36.483188 CEST pmensors_down ERROR pmensors service should be started and is stopped
2016-09-27 11:34:06.188747 CEST pmensors_up INFO pmensors service as expected, state is started

2016-09-27 11:31:52.520002 CEST cesnetwork move_cecip_from 999244 INFO Address 192.168.3.27 was moved from this node to node 3
2016-09-27 11:32:40.576867 CEST nfs nfs_dbus_ok 999239 INFO NFS check via DBus successful
2016-09-27 11:33:36.483188 CEST perfmon pmensors_down 999342 ERROR pmensors service should be started and is stopped
2016-09-27 11:34:06.188747 CEST perfmon pmensors_up 999341 INFO pmensors service as expected, state is started
```

10. To view the detailed description of the cluster, issue **mmhealth cluster show** command:

mmhealth cluster show

The system displays output similar to this:

Component	Total	Failed	Degraded	Healthy	Other
NODE	50	1	1	48	-
GPFS	50	1	-	49	-
NETWORK	50	-	-	50	-
FILESYSTEM	3	-	-	3	-
DISK	50	-	-	50	-
CES	5	-	5	-	-
CLOUDGATEWAY	2	-	-	2	-
PERFMON	48	-	5	43	-

Note: The cluster must have the minimum release level as 4.2.2.0 or higher to use **mmhealth cluster show** command. Also, this command does not support Windows operating system.

- To view more information of the cluster health status, issue this command:

```
mmhealth cluster show --verbose
```

The system displays output similar to this:

Component	Total	Failed	Degraded	Healthy	Other
NODE	50	1	1	48	-
GPFS	50	1	-	49	-
NETWORK	50	-	-	50	-
FILESYSTEM					
FS1	15	-	-	15	-
FS2	5	-	-	5	-
FS3	20	-	-	20	-
DISK	50	-	-	50	-
CES	5	-	5	-	-
AUTH	5	-	-	-	5
AUTH_OBJ	5	5	-	-	-
BLOCK	5	-	-	-	5
CESNETWORK	5	-	-	5	-
NFS	5	-	-	5	-
OBJECT	5	-	-	5	-
SMB	5	-	-	5	-
CLOUDGATEWAY	2	-	-	2	-
PERFMON	48	-	5	43	-

Use case 2: Creating a threshold rule and using **mmhealth** commands for observing the HEALTH status changes

- To Monitor the **memory_free** utilization on each node create a new thresholds rule with the following settings:

```
# mmhealth thresholds add mem_memfree --errorlevel 1000000 --warnlevel 1500000
--name myTest_memfree --groupby node
```

The system displays output similar to this:

```
New rule 'myTest_memfree' is created. The monitor process is activated
```

- To view the list of all threshold rules defined for the system, issue this command:

```
mmhealth thresholds list
```

The system displays output similar to this:

## Threshold Rules ##	rule_name	metric	error	warn	direction	filterBy	groupBy	sensitivity
	myTest_memfree	mem_memfree	1000000	1500000	None		node	300
	InodeCapUtil_Rule	Fileset_inode	90.0	80.0	high		gpfs_cluster_name, gpfs_fs_name,gpfs_fset_name	300
	DataCapUtil_Rule	DataPool_capUtil	90.0	80.0	high		gpfs_cluster_name, gpfs_fs_name,gpfs_diskpool_name	300
	MemFree_Rule	mem_memfree	50000	100000	low		node	300
	MetaDataCapUtil_Rule	MetaDataPool_capUtil	90.0	80.0	high		gpfs_cluster_name, gpfs_fs_name,gpfs_diskpool_name	300

- To show the **THRESHOLD** status of the current node:

```
# mmhealth node show THRESHOLD
```

The system displays output similar to this:

Component	Status	Status Change	Reasons
THRESHOLD	HEALTHY	13 hours ago	-
MemFree_Rule	HEALTHY	13 hours ago	-
myTest_memfree	HEALTHY	10 min ago	-

- To view the event log history of the node issue the following command on each node:

```
# mmhealth node eventlog
2017-03-17 11:52:33.063550 CET      thresholds_error      ERROR      The value of mem_memfree for the component(s)
                                         myTest_memfree/gpfsgui-14.novalocal exceeded
                                         threshold error level 1000000 defined in myTest_memfree.

# mmhealth node eventlog
2017-03-17 11:52:32.594932 CET      thresholds_warn       WARNING     The value of mem_memfree for the component(s)
                                         myTest_memfree/gpfsgui-11.novalocal exceeded
                                         threshold warning level 1500000 defined in myTest_memfree.

2017-03-17 12:00:31.653163 CET      thresholds_normal     INFO       The value of mem_memfree defined in myTest_memfree
                                         for component myTest_memfree/gpfsgui-11.novalocal
                                         reached a normal level.

# mmhealth node eventlog
2017-03-17 11:52:35.389392 CET      thresholds_error      ERROR      The value of mem_memfree for the component(s)
                                         myTest_memfree/gpfsgui-13.novalocal exceeded
                                         threshold error level 1000000 defined in myTest_memfree.
```

- You can view the actual metric values and compare with the rule boundaries by issuing the metric query against pmcollector node. The following example shows the **mem_memfree metric query** command and metric values for each node in the output:

```
# date; echo "get metrics mem_memfree -x -r last 10 bucket_size 300 " |
/opt/IBM/zimon/zc gpfsgui-11
```

The system displays output similar to this:

```
Fri Mar 17 12:09:00 CET 2017
1:   gpfsgui-11.novalocal|Memory|mem_memfree
2:   gpfsgui-12.novalocal|Memory|mem_memfree
3:   gpfsgui-13.novalocal|Memory|mem_memfree
4:   gpfsgui-14.novalocal|Memory|mem_memfree
Row  Timestamp          mem_memfree    mem_memfree    mem_memfree    mem_memfree
1   2017-03-17 11:20:00  1558888 1598442 717029 768610
2   2017-03-17 11:25:00  1555256 1598596 717328 768207
3   2017-03-17 11:30:00  1554707 1597399 715988 767737
4   2017-03-17 11:35:00  1554945 1598114 715664 768056
5   2017-03-17 11:40:00  1553744 1597234 715559 766245
6   2017-03-17 11:45:00  1552876 1596891 715369 767282
7   2017-03-17 11:50:00  1450204 1596364 714640 766594
8   2017-03-17 11:55:00  1389649 1595493 714228 764839
9   2017-03-17 12:00:00  1549598 1594154 713059 765411
10  2017-03-17 12:05:00  1547029 1590308 706375 766655
...
```

- To view the **THRESHOLD** status of all the nodes, issue this command::

```
# mmhealth cluster show THRESHOLD
```

The system displays output similar to this:

Component	Node	Status	Reasons
THRESHOLD	gpfsgui-11.novalocal	HEALTHY	-
THRESHOLD	gpfsgui-13.novalocal	FAILED	thresholds_error
THRESHOLD	gpfsgui-12.novalocal	HEALTHY	-
THRESHOLD	gpfsgui-14.novalocal	FAILED	thresholds_error

- To view the details of the raised event, issue this command:

```
# mmhealth event show thresholds_error
```

The system displays output similar to this:

Event Name:	thresholds_error
Event ID:	999892
Description:	The thresholds value reached an error level.

Cause: The thresholds value reached an error level.
 User Action: N/A
 Severity: ERROR
 State: FAILED

- To get an overview about the node reporting unhealthy status you can check the event log for this node, by issuing the following command:

```
# mmhealth node eventlog
```

The system displays output similar to this:

```
...
2017-03-17 11:50:23.252419 CET move_cesip_from thresholds_warn INFO WARNING Address 192.168.0.158 was moved from this node to node 0
2017-03-17 11:50:23.400872 CET thresholds_warn INFO WARNING The value of mem_memfree for the component(s) myTest_memfree/gpfsgui-13.novalocal exceeded threshold warning level 1500000 defined in myTest_memfree.

2017-03-17 11:50:26.090570 CET mounted_fs_check INFO The filesystem fs2 is mounted
2017-03-17 11:50:26.304381 CET mounted_fs_check INFO The filesystem gpfs0 is mounted
2017-03-17 11:50:26.428079 CET fs_remount_mount INFO The filesystem gpfs0 was mounted normal
2017-03-17 11:50:27.449704 CET quorum_up INFO Quorum achieved
2017-03-17 11:50:28.283431 CET mounted_fs_check INFO The filesystem gpfs0 is mounted
2017-03-17 11:52:32.591514 CET mounted_fs_check INFO The filesystem objfs is mounted
2017-03-17 11:52:32.685953 CET fs_remount_mount INFO The filesystem objfs was mounted normal
2017-03-17 11:52:32.870778 CET fs_remount_mount INFO The filesystem fs1 was mounted normal
2017-03-17 11:52:35.752707 CET mounted_fs_check INFO The filesystem fs1 is mounted
2017-03-17 11:52:35.931688 CET mounted_fs_check INFO The filesystem objfs is mounted
2017-03-17 12:00:36.390594 CET service_disabled INFO The service auth is disabled
2017-03-17 12:00:36.673544 CET service_disabled INFO The service block is disabled
2017-03-17 12:00:39.636839 CET postgresql_failed ERROR postgresql-obj process should be started but is stopped

2017-03-16 12:01:21.389392 CET thresholds_error ERROR The value of mem_memfree for the component(s) myTest_memfree/gpfsgui-13.novalocal exceeded threshold error level 1000000 defined in myTest_memfree.
```

- To check the last **THRESHOLD** event update for this node, issue the following command:

```
# mmhealth node show THRESHOLD
```

The system displays output similar to this:

Node name: gpfsgui-13.novalocal			
Component	Status	Status Change	Reasons
THRESHOLD myTest_memfree	FAILED	15 minutes ago	thresholds_error(myTest_memfree/gpfsgui-13.novalocal)
myTest_memfree	FAILED	15 minutes ago	thresholds_error

Event	Parameter	Severity	Active Since	Event Message
thresholds_error	myTest_memfree	ERROR	15 minutes ago	The value of mem_memfree for the component(s) myTest_memfree/gpfsgui-13.novalocal exceeded threshold error level 1000000 defined in myTest_memfree.

- To review the status of all services for this node, issue the following command:

```
# mmhealth node show
```

The system displays output similar to this:

Node name: gpfsgui-13.novalocal			
Component	Status	Status Change	Reasons
GPFS	TIPS	15 hours ago	gpfs_maxfilestocache_small, gpfs_maxstatcache_high, gpfs_pagepool_small
NETWORK	HEALTHY	15 hours ago	-
FILESYSTEM	HEALTHY	15 hours ago	-
DISK	HEALTHY	15 hours ago	-
CES	TIPS	15 hours ago	nfs_sensors_inactive
PERFMON	HEALTHY	15 hours ago	-
THRESHOLD	FAILED	15 minutes ago	thresholds_error(myTest_memfree/gpfsgui-13.novalocal)

| **Use case 3:** Creating multiple threshold rules for the same metric and using **mmhealth** commands for observing the HEALTH status changes for a particular component based on the rules specified in the filter attributes.

- Empty the thresholds rules list for a better overview of the component status change, dependent on the count and granularity of specified thresholds rules for the same metric, using the following command:

```
# mmhealth thresholds delete all
The rule(s) was(were) deleted successfully
```

- Create the new rule checking the **mem_memfree utilization** on each node, using the following command:

```
# mmhealth thresholds add mem_memfree --errorlevel 10000000 --warnlevel 15000000 --name all_memfree
New rule 'all_memfree' is created. The monitor process is activated
```

- Review the new rule priority using the following command:

```
# mmhealth thresholds list -v
###  all_memfree details  ###
attribute      value
-----
rule_name      all_memfree
frequency      300
tags          thresholds
user_action_warn None
user_action_error None
priority       2
type           metric
metric         mem_memfree
metricOp       noOperation
sensitivity    300
computation   None
duration      None
filterBy      None
groupBy        None
error         10000000
warn          15000000
direction     None
hysteresis    0.0
```

- Verify the actual metric values for the rule metric using the following query:

```
# date; echo "get metrics mem_memfree last 5 bucket_size 300 " | /opt/IBM/zimon/zc gpfgui-11
Sat May 27 22:42:15 CEST 2017
1:      gpfgui-11.novalocal|Memory|mem_memfree
2:      gpfgui-12.novalocal|Memory|mem_memfree
3:      gpfgui-13.novalocal|Memory|mem_memfree
4:      gpfgui-14.novalocal|Memory|mem_memfree
5:      gpfgui-15.novalocal|Memory|mem_memfree
Row  Timestamp            mem_memfree      mem_memfree      mem_memfree      mem_memfree      mem_memfree
1  2017-05-27 22:20:00    1222358 1449223 551504 629996 780831
2  2017-05-27 22:25:00    1221110 1448821 551754 631163 781082
3  2017-05-27 22:30:00    1206205 1442715 544871 625573 774282
4  2017-05-27 22:35:00    1191082 1446694 534915 624676 777026
5  2017-05-27 22:40:00    1189409 1434247 520912 624064 775971
```

Note: In this case, the current value is lower than the thresholds error limit. The rule might raise an error.

- Verify the status of the THRESHOLD services using the following command:

```
# mmhealth node show THRESHOLD
```

Node name:	gpfgui-11.novalocal
------------	---------------------

Component	Status	Status Change	Reasons
THRESHOLD all_memfree	FAILED	8 min. ago	thresholds_error(all_memfree/gpfgui-11.novalocal)
	FAILED	8 min. ago	thresholds_error

Event	Parameter	Severity	Active Since	Event Message
-------	-----------	----------	--------------	---------------

```

thresholds_error      all_memfree      ERROR      8 min. ago      The value of mem_memfree for the
                                                               component(s) all_memfree/gpfsgui-11.novalocal
                                                               exceeded threshold error level 10000000
                                                               defined in all_memfree.

```

Note: Status for the local node has changed to **FAILED**.

- Create another rule to check the **mem_memfree** only for the node gpfsgui-12.

```
# mmhealth thresholds add mem_memfree --filterby node=gpfsgui-12.novalocal
--errorlevel 10600000 --warnlevel 15500000 --name gpfsgui12_memfree
New rule 'gpfsgui12_memfree' is created. The monitor process is activated
```

- Check the priority for the new rule using the following command:

```
# mmhealth thresholds list -v
###  gpfsgui12_memfree details  ###
attribute          value
-----
rule_name          gpfsgui12_memfree
frequency         300
tags              thresholds
user_action_warn  None
user_action_error None
priority          1
type              metric
metric            mem_memfree
metricOp          noOperation
sensitivity       300
computation       None
duration          None
filterBy          node=gpfsgui-12.novalocal
groupBy           None
error             10600000
warn              15500000
direction         None
hysteresis        0.0
```

Note: The priority of the rule **gpfsgui12_memfree** is higher than the priority of **all_memfree**. Therefore, once the rule is active, only the **gpfsgui12_memfree** rule is eligible to evaluate the thresholds limits for the node gpfsgui-12 and update its status.

- Verify the actual **mem_memfree** values small enough to cause the error event by **gpfsgui12_memfree** rule, using the following command:

```
# date; echo "get metrics mem_memfree last 5 bucket_size 300 " | /opt/IBM/zimon/zc gpfsgui-11
Sat May 27 22:47:39 CEST 2017
1:    gpfsgui-11.novalocal|Memory|mem_memfree
2:    gpfsgui-12.novalocal|Memory|mem_memfree
3:    gpfsgui-13.novalocal|Memory|mem_memfree
4:    gpfsgui-14.novalocal|Memory|mem_memfree
5:    gpfsgui-15.novalocal|Memory|mem_memfree
Row   Timestamp                  mem_memfree      mem_memfree      mem_memfree      mem_memfree      mem_memfree
1    2017-05-27 22:25:00      122110 1448821 551754 631163 781082
2    2017-05-27 22:30:00      1206205 1442715 544871 625573 774282
3    2017-05-27 22:35:00      1191082 1446694 534915 624676 777026
4    2017-05-27 22:40:00      1192882 1434523 525189 624599 776626
5    2017-05-27 22:45:00      1200269 1433669 535813 624870 773570
```

- Verify the status of the THRESHOLD services using the following command:

```
# mmhealth node show THRESHOLD
```

```
Node name:      gpfsgui-11.novalocal
```

Component	Status	Status Change	Reasons
THRESHOLD	DEGRADED	5 min. ago	thresholds_error(all_memfree/gpfsgui-11.novalocal)
all_memfree	FAILED	19 min. ago	thresholds_error
gpfsgui12_memfree	HEALTHY	5 min. ago	-

Event	Parameter	Severity	Active Since	Event Message
thresholds_error	all_memfree	ERROR	19 min. ago	The value of mem_memfree for the component(s) all_memfree/gpfsgui-11.novalocal exceeded threshold error level 10000000 defined in all_memfree.

Note: There is new rule **gpfsgui12_memfree** listed, but it shows a **HEALTHY** status. That is correct, because at this point the second rule has not evaluated the status of the node gpfsgui-11, to which the system is connected locally

- Verify the status of the THRESHOLD services on the node gpfsgui-12 using the following command:

```
# mmhealth node show THRESHOLD -N gpfsgui-12
```

Node name: gpfsgui-12.novalocal

Component	Status	Status Change	Reasons
THRESHOLD	DEGRADED	4 min. ago	thresholds_error(gpfsgui12_memfree/gpfsgui-12.novalocal)
all_memfree	DISABLED	4 min. ago	-
gpfsgui12_memfree	FAILED	5 min. ago	thresholds_error

Event	Parameter	Severity	Active Since	Event Message
thresholds_error	gpfsgui12_memfree	ERROR	5 min. ago	The value of mem_memfree for the component(s) gpfsgui12_memfree/gpfsgui-12.novalocal exceeded threshold error level 10600000 defined in gpfsgui12_memfree.

Note: There is an event raised by the **gpfsgui12_memfree** rule, and the status of the whole service is DEGRADED.

- Create a third rule that checks the **mem_memfree** rule for the node gpfsgui-15, using the following command:

```
# mmhealth thresholds add mem_memfree --filterby node=gpfsgui-15.novalocal
--errorlevel 10600000 --warnlevel 15500000 --name gpfsgui15_memfree
New rule 'gpfsgui15_memfree' is created. The monitor process is activated
```

- Verify the list of active rules sing the following command:

```
# mmhealth thresholds list
### Threshold Rules ###
rule_name      metric      error      warn      direction      filterBy          groupBy      sensitivity
-----
```

rule_name	metric	error	warn	direction	filterBy	groupBy	sensitivity
gpfsgui12_memfree	mem_memfree	10600000	15500000	None	node=gpfsgui-12.novalocal	None	300
all_memfree	mem_memfree	10000000	15000000	None		None	300
gpfsgui15_memfree	mem_memfree	10600000	15500000	None	node=gpfsgui-15.novalocal	None	300

- Review the status of the THRESHOLD service on each particular node using the following command:

```
# mmhealth node show THRESHOLD
```

Node name: gpfsgui-11.novalocal

Component	Status	Status Change	Reasons
THRESHOLD	DEGRADED	28 min. ago	thresholds_error(all_memfree/gpfsgui-11.novalocal)
all_memfree	FAILED	34 min. ago	thresholds_error
gpfsgui12_memfree	HEALTHY	18 min. ago	-
gpfsgui15_memfree	HEALTHY	7 min. ago	-

Event	Parameter	Severity	Active Since	Event Message
-------	-----------	----------	--------------	---------------

```

thresholds_error    all_memfree    ERROR      16 hours ago   The value of mem_memfree for the component(s)
                                                               all_memfree/gpfsgui-11.novalocal exceeded threshold
                                                               error level 10000000 defined in all_memfree.

# mmhealth node show THRESHOLD -N gpfsgui-12

Node name:      gpfsgui-12.novalocal

Component       Status     Status Change   Reasons
-----
THRESHOLD      DEGRADED   28 min. ago    thresholds_error(gpfsgui12_memfree/gpfsgui-12.novalocal)
  all_memfree   DISABLED   18 min. ago    -
  gpfsgui12_memfree FAILED    28 min. ago    thresholds_error
  gpfsgui15_memfree HEALTHY   7 min. ago    -

Event          Parameter    Severity   Active Since   Event Message
-----
thresholds_error  gpfsgui12_memfree  ERROR      16 hours ago   The value of mem_memfree for the component(s)
                                                               gpfsgui12_memfree/gpfsgui-12.novalocal exceeded
                                                               threshold error level 10600000 defined in
                                                               gpfsgui12_memfree.

# mmhealth node show THRESHOLD -N gpfsgui-15

Node name:      gpfsgui-15.novalocal

Component       Status     Status Change   Reasons
-----
THRESHOLD      DEGRADED   28 min. ago    thresholds_error(gpfsgui15_memfree/gpfsgui-15.novalocal)
  all_memfree   DISABLED   1 min. ago    -
  gpfsgui12_memfree HEALTHY   28 min. ago    -
  gpfsgui15_memfree FAILED    7 min. ago    thresholds_error

Event          Parameter    Severity   Active Since   Event Message
-----
gpfsgui15_memfree/gpfsgui-15.novalocal exceeded
threshold error level 10600000 defined in
gpfsgui15_memfree.

```

13. Review the node eventlog of the node gpfsgui-15 to see the full event history, using the following command:

```

# mmhealth node eventlog -N gpfsgui-15
...
2017-05-27 22:33:56.877481 CEST  thresholds_error        ERROR      The value of mem_memfree for the component(s)
                                                               all_memfree/gpfsgui-15.novalocal exceeded
                                                               threshold error level 10000000 defined in
                                                               all_memfree.

2017-05-27 23:08:26.358688 CEST  thresholds_error        ERROR      The value of mem_memfree for the component(s)
                                                               gpfsgui15_memfree/gpfsgui-15.novalocal exceeded
                                                               threshold error level 10600000 defined in
                                                               gpfsgui15_memfree.

2017-05-27 23:13:56.392194 CEST  thresholds_removed    INFO      The value of mem_memfree for the component(s)
                                                               all_memfree/gpfsgui-15.novalocal defined in
                                                               all_memfree was removed.

```

14. Verify that a second rule managing exactly the same metric and component entity is not allowed, using the following command:

```

# mmhealth thresholds add mem_memfree --filterby node=gpfsgui-15.novalocal
--errorlevel 10600000 --warnlevel 15500000 --name second_gpfsgui15_memfree
The rule 'gpfsgui15_memfree' is already active for the specified filterBy entry(ies)

```

Chapter 4. Monitoring events through callbacks

You can configure the callback feature to provide notifications when node and cluster events occur. Starting complex or long-running commands, or commands that involve GPFS files, might cause unexpected and undesired results, including loss of file system availability. Use the **mmaddcallback** command to configure the callback feature.

For more information on how to configure and manage callbacks, see the man page of the following commands in *IBM Spectrum Scale: Command and Programming Reference*:

- **mmaddcallback**
- **mmdecallback**
- **mmiscallback**

Chapter 5. Monitoring capacity through GUI

You can monitor the capacity of the file system, pools, filesets, NSDs, users, and user groups.

The historical capacity data collection for file systems, pools, and file sets depend on the correctly configured data collection sensors for fileset quota and disk capacity. When the IBM Spectrum Scale system is installed through the installation toolkit, the capacity data collection is configured by default. Otherwise, use the `mmpfmon` command to enable data collection for capacity data.

The following topics describe the capacity monitoring options that are available in the GUI.

Monitoring > Capacity page

The **Monitoring > Capacity** page provides predefined capacity reports for file systems, pools, file sets, users, and groups. While capacity information of file systems, pools, and filesets is available in the respective areas of the GUI, the **Monitoring > Capacity** page is the only place where information on used capacity per user or group is available.

For filesets, users, and user groups, you can see the total capacity and whether quotas are set for these objects. For each fileset, you can see a used capacity trend over a 30-day time period as a sparkline. It also displays the percentage of soft limit and hard limit usage. When the hard limit is exceeded, no more files belong to the respective user, user group, or fileset can be written. However, exceeding the hard limit allows a certain grace period before disallowing more file writes. Soft and hard limits for disk capacity are measured in units of kilobytes (KiB), megabytes (MiB), or gigabytes (GiB). This information is automatically collected once an hour by performance monitoring collector. Use **Files > Quotas** to change the quota limits. The file system implements quotas to control and monitor file system usage by users and groups across the system.

If some filesets are not listed in the filesets section, the system displays a note at the bottom of the page that shows the reason for this issue. The issue is either because the quota is disabled for some filesets or the list of filesets is outdated.

You can also view capacity values of file systems and filesets on the corresponding panels.

Using information from the Monitoring > Statistics page

The **Monitoring > Statistics** page allows to create customized capacity reports for file systems, pools and file sets. You can store these reports as favorites and add them to the dashboard as well.

Capacity information for file systems, pools, NSDs, and filesets

The dedicated GUI pages combine information about configuration, health, performance, and capacity in one place. The following GUI pages provide the corresponding capacity views:

- **Files > File Systems**
- **Files > Filesets**
- **Storage > Pools**
- **Storage > NSDs**

Troubleshooting issues with capacity data displayed in the GUI

Due to the impact that capacity data collection can have on the system, different capacity values are collected on a different schedule and are provided by different system components. The following list provides insight on the issues that can arise from the multitude of schedules and subsystems that provide capacity data:

Capacity in the file system view and the total amount of the capacity for pools and volumes view do not match.

The capacity data in the file system view is collected every 10 minutes by performance monitoring collector, but the capacity data for pools and Network Shared Disks (NSD) are not updated. By default, NSD data is only collected once per day by performance monitoring collector and it is cached. Clicking the refresh icon gathers the last two records from performance monitoring tool and it displays the last record values if they are not null. If the last record has null values, the system displays the previous one. If the values of both records are null, the system displays N/A and the check box for displaying a time chart is disabled. The last update date is the record date that is fetched from performance monitoring tool if the values are not null.

Capacity in the file system view and the total amount of used capacity for all filesets in that file system do not match.

There are differences both in the collection schedule as well as in the collection mechanism that contributes to the fact that the fileset capacities do not add up to the file system used capacity.

Scheduling differences:

Capacity information that is shown for filesets in the GUI is collected once per hour by performance monitoring collector and displayed on Filesets page. When you click the refresh icon you get the information of the last record from performance monitoring. If the last two records have null values, you get a 'Not collected' warning for used capacity. The file system capacity information on the file systems view is collected every 10 minutes by performance monitoring collector and when you click the refresh icon you get the information of the last record from performance monitoring.

Data collection differences:

Quota values show the sum of the size of all files and are reported asynchronously. The quota reporting does not consider metadata, snapshots, or capacity that cannot be allocated within a subblock. Therefore, the sum of the fileset quota values can be lower than the data shown in the file system view. You can use the CLI command `mmlsfileset` with the `-d` and `-i` options to view capacity information. The GUI does not provide a means to display this values because of the performance impact due to data collection.

The sum of all fileset inode values on the view quota window does not match the number of inodes that are displayed on the file system properties window.

The quota value only accounts for user-created inodes while the properties for the file system also display inodes that are used internally. Refresh the quota data to update these values.

No capacity data shown on a new system or for a newly created file system

Capacity data may show up with a delay of up to 1 day. The capacity data for file systems, NSDs, and pools is collected once a day as this is a resource intensive operation. Line charts do not show a line if only a single data point exists. You can use the hover function in order to see the first data point in the chart.

The management GUI displays negative fileset capacity or 4000000000 used inodes although no files are created.

This problem can be seen in the **Monitoring > Capacity** on the Fileset tab and on the Quota view. This problem is caused when the quota accounting is out of sync. To fix this error, issue the cli command `mmrepquota`. This command recounts inode and capacity usage in a file system by user, user group, and fileset, and writes the collected data into the database. It also checks quota limits for users, user groups, and filesets in a file system. Running this command can impact performance of I/O operations.

Chapter 6. Monitoring AFM and AFM DR

The following sections inform you how to monitor and troubleshoot AFM and AFM DR filesets.

Monitoring fileset states for AFM

AFM fileset can have different states depending on the mode and queue states.

To view the current cache state, run the

```
mmafmctl filesystem getstate
```

command, or the

```
mmafmctl filesystem getstate -j cache_fileset
```

command.

See the following table for the explanation of the cache state:

Table 32. AFM states and their description

AFM fileset state	Condition	Description	Healthy or Unhealthy	Administrator's action
Inactive	The AFM cache is created	Operations were not initiated on the cache cluster after the last daemon restart.	Healthy	None
FlushOnly	Operations are queued	Operations have not started to flush.	Healthy	This is a temporary state and should move to Active when a write is initiated.
Active	The AFM cache is active	The cache cluster is ready for an operation.	Healthy	None
Dirty	The AFM is active	The pending changes in the cache cluster are not played at the home cluster. This state does not hamper the normal activity.	Healthy	None
Recovery	The cache is accessed after primary gateway failure	A new gateway is taking over a fileset as primary gateway after the old primary gateway failed.	Healthy	None
QueueOnly	The cache is running some operation.	Operations such as recovery, resync, failover are being executed, and operations are being queued and not flushed.	Healthy	This is a temporary state.

Table 32. AFM states and their description (continued)

AFM fileset state	Condition	Description	Healthy or Unhealthy	Administrator's action
Disconnected	Primary gateway cannot connect to the NFS server at the home cluster.	Occurs only in a cache cluster that is created over an NFS export. When parallel data transfer is configured, this state shows the connectivity between the primary gateway and the mapped home server, irrespective of other gateway nodes.	Unhealthy	Correct the errant NFS servers on the home cluster.
Unmounted	The cache that is using NFS has detected a change in the home cluster - sometimes during creation or in the middle of an operation if home exports are meddled with.	<ul style="list-style-type: none"> • The home NFS is not accessible • The home exports are not exported properly • The home export does not exist 	Unhealthy	<ol style="list-style-type: none"> 1. Fix the NFS export issue in the Home setup section and retry for access. 2. Relink the cache cluster if the cache cluster does not recover. <p>After mountRetryInterval of the primary gateway, the cache cluster retries connecting with home.</p>
Unmounted	The cache that is using the GPFS protocol detects a change in the home cluster, sometimes during creation or in the middle of an operation.	There are problems accessing the local mount of the remote file system.	Unhealthy	Check remote filesystem mount on the cache cluster and remount if necessary.
Dropped	Recovery failed.	The local file system is full, space is not available on the cache or the primary cluster, or case of a policy failure during recovery.	Unhealthy	Fix the issue and access the fileset to retry recovery.
Dropped	IW Failback failed.	The local file system is full, space is not available on the cache or the primary cluster, or there is a policy failure during recovery.	Unhealthy	Fix the issue and access the fileset to retry failback.

Table 32. AFM states and their description (continued)

AFM fileset state	Condition	Description	Healthy or Unhealthy	Administrator's action
Dropped	A cache with active queue operations is forcibly unlinked.	All queued operations are being de-queued, and the fileset remains in the Dropped state and moves to the Inactive state when the unlinking is complete.	Healthy	This is a temporary state.
Dropped	The old GW node starts functioning properly after a failure	AFM internally performs queue transfers from one gateway to another to handle gateway node failures.	Healthy	The system resolves this state on the next access.
Dropped	Cache creation or in the middle of an operation if the home exports changed.	Export problems at home such as following: <ul style="list-style-type: none"> The home path is not exported on all NFS server nodes that are interacting with the cache clusters. The home cluster is exported after the operations have started on the fileset. Changing fsid on the home cluster after the fileset operations have begun. All home NFS servers do not have the same fsid for the same export path. 	Unhealthy	<ol style="list-style-type: none"> Fix the NFS export issue in the Home setup section and retry for access. Relink the cache cluster if the cache cluster does not recover. <p>After mountRetryInterval the primary gateway retries connecting with home cluster.</p>
Dropped	During recovery or normal operation	If gateway queue memory is exceeded, the queue can get dropped. The memory has to be increased to accommodate all requests and bring the queue back to the Active state.	Unhealthy	Increase afmHardMemThreshold .
Expired	The RO cache that is configured to expire	An event that occurs automatically after prolonged disconnection when the cached contents are not accessible.	Unhealthy	Fix the errant NFS servers on the home cluster

Table 32. AFM states and their description (continued)

AFM fileset state	Condition	Description	Healthy or Unhealthy	Administrator's action
NeedsFallback	The IW cache that needs to complete fallback	A fallback initiated on an IW cache cluster is interrupted and is incomplete.	Unhealthy	Fallback is automatically triggered on the fileset, or the administrator can run fallback again.
FallbackInProgress	Fallback initiated on IW cache	Fallback is in progress and automatically moves to <code>fallbackCompleted</code>	Healthy	None
FallbackCompleted	The IW cache after fallback	Fallback successfully completes on the IW cache cluster.	Healthy	Run <code>mmafmctl fallback --stop</code> on the cache cluster.
NeedsResync	The SW cache cluster during home corruption	Occurs when the home cluster is accidentally corrupted	Unhealthy	Run <code>mmafmctl resync</code> on the cache.
NeedsResync	Recovery on the SW cache	A rare state possible only under error conditions during recovery	Unhealthy	No administrator action required. The system would fix this in the subsequent recovery.

Monitoring fileset states for AFM DR

AFM DR fileset can have different states depending on the mode and queue states.

Run the `mmafmctl getstate` command to view the current cache state.

See the following table:

Table 33. AFM DR states and their description

AFM fileset state	Condition	Description	Healthy or Unhealthy	Administrator's action
Inactive	AFM primary is created	Operations have not been initiated on the primary after last daemon restart.	Healthy	None
FlushOnly	Operations are queued	Operations have not started to flush. This is a temporary state and moves to Active when a write is initiated.	Healthy	
Active	AFM primary is active	Primary is ready for operation	Healthy	None

Table 33. AFM DR states and their description (continued)

AFM fileset state	Condition	Description	Healthy or Unhealthy	Administrator's action
Dirty	AFM primary is active	Indicates there are pending changes in primary not yet played at secondary. Does not hamper normal activity.	Healthy	None
Recovery	The primary is accessed after MDS failure	Can occur when a new gateway is taking over a fileset as MDS after the old MDS failed.	Healthy	None
QueueOnly	The primary is running some operation	Can occur when operations such as recovery are being executed and operations are being queued and are not yet flushed.	Healthy	This is a temporary state.
Disconnected	It occurs when the MDS cannot connect to the NFS server at secondary	Occurs only in a cache cluster that is created over NFS export. When parallel I/O is configured, this state shows the connectivity between the MDS and the mapped home server, irrespective of other gateway nodes.	Unhealthy	Correct the errant NFS servers on the secondary cluster.
Unmounted	Primary using NFS detects a change in secondary - sometimes during creation or in the middle of operation if secondary exports are interfered	This can occur if: <ul style="list-style-type: none"> • Secondary NFS is not accessible • Secondary exports are not exported properly • Secondary export does not exist 	Unhealthy	<ol style="list-style-type: none"> 1. Rectify the NFS export issue as in secondary setup section and retry access 2. Relink primary if it does not recover. <p>After mountRetryInterval of the MDS, the primary retries connecting with secondary</p>
Unmounted	The primary that is using the GPFS protocol detects a change in the secondary cluster, sometimes during creation or in the middle of an operation	Occurs when there are problems accessing the local mount of the remote file system.	Unhealthy	Check remote filesystem mount on the primary cluster and remount if necessary.

Table 33. AFM DR states and their description (continued)

AFM fileset state	Condition	Description	Healthy or Unhealthy	Administrator's action
Dropped	Recovery failed.	Occurs when the local file system is full, space is not available on the primary, or a policy failure during recovery.	Unhealthy	Fix the issue and access the fileset to retry recovery.
Dropped	A primary with active queue operations is forcibly unlinked	All queued operations are being de-queued, and the fileset remains in the Dropped state and moves to the Inactive state when the unlinking is complete.	Healthy	This is a temporary state.
Dropped	Old GW node starts functioning properly after a failure	AFM internally performs queue transfers from one gateway to another to handle gateway node failures.	Healthy	The system resolves this state on the next access.
Dropped	Primary creation or in the middle of an operation if the home exports changed.	<p>Export problems at secondary such as:</p> <ul style="list-style-type: none"> • The home path is not exported on all NFS server nodes that are interacting with the cache clusters. Even if the home cluster is exported after the operations have started on the fileset, problems might persist. • Changing fsid on the home cluster after the fileset operations have begun. • All home nfs servers do not have the same fsid for the same export path. 	Unhealthy	<ol style="list-style-type: none"> 1. Fix the NFS export issue in the secondary setup section and retry for access. 2. Relink the primary if the cache cluster does not recover. <p>After mountRetryInterval the MDS retries connecting with the secondary.</p>

Table 33. AFM DR states and their description (continued)

AFM fileset state	Condition	Description	Healthy or Unhealthy	Administrator's action
Dropped	During recovery or normal operation	If gateway queue memory is exceeded, the queue can get dropped. The memory has to be increased to accommodate all requests and bring the queue back to the Active state.	Unhealthy	Increase afmHardMemThreshold .
NeedsResync	Recovery on primary	This is a rare state and is possible only under error conditions during recovery.	Unhealthy	The problem gets fixed automatically in the subsequent recovery.
NeedsResync	Failback on primary or conversion from GPFS/SW to primary	This is a rare state and is possible only under error conditions during failback or conversion.	Unhealthy	Rerun failback or conversion.
PrimInitProg	Setting up primary and secondary relationship during - <ul style="list-style-type: none"> • creation of a primary fileset. • conversion of gpfs, sw, or iw fileset to primary fileset. • change secondary of a primary fileset. 	This state is used while primary and secondary are in the process of establishing a relationship while the psnap0 is in progress. All operations are disallowed till psnap0 is taken locally. This should move to active when psnap0 is queued and played on the secondary side.	Healthy	Review errors on psnap0 failure if fileset state is not active.
PrimInitFail	Failed to set up primary and secondary relationship during - <ul style="list-style-type: none"> • creation of a primary fileset. • conversion of gpfs, sw, or iw fileset to primary fileset. • change secondary of a primary fileset. 	This is a rare failure state when the psnap0 has not been created at the primary. In this state no data is moved from the primary to the secondary. The administrator should check that the gateway nodes are up and file system is mounted on them on the primary. The secondary fileset should also be setup correctly and available for use.	Unhealthy	<ul style="list-style-type: none"> • Review errors after psnap0 failure. • Re-running the mmafmctl convertToPrimary command without any parameters ends this state.

Table 33. AFM DR states and their description (continued)

AFM fileset state	Condition	Description	Healthy or Unhealthy	Administrator's action
FallbackInProgress	Primary fallback started	This is the state when fallback is initiated on the primary.	Healthy	None

Monitoring health and events

You can use **mmhealth** to monitor health.

To monitor callback events, you can use **mmapdcallback** and **mmde1callback**.

Monitoring with **mmhealth**

You can use **mmhealth** to monitor AFM and AFM DR.

Use the following **mmhealth** command to display the health status of the gateway node:

```
# mmhealth node show AFM
```

```
Node name: p7fbn10.gpfs.net
```

Component	Status	Status Change	Reasons
AFM	HEALTHY	3 days ago	-
fs1/p7fbn10ADR-4	HEALTHY	3 days ago	-
fs1/p7fbn10ADR-5	HEALTHY	3 days ago	-

```
There are no active error events for the component AFM on this node (p7fbn10.gpfs.net).
p7fbn10 Wed Mar 15 04:34:41 1]~# mmhealth node show AFM -Y
mmhealth:State:HEADER:version:reserved:reserved:node:component:entityname:entitytype:status:laststatuschange:
mmhealth:Event:HEADER:version:reserved:reserved:node:component:entityname:entitytype:event:arguments:
activesince:identifier:ishidden:
mmhealth:State:0:1:::p7fbn10.gpfs.net:NODE:p7fbn10.gpfs.net:NODE:DEGRADED:2017-03-11 18%3A48%3A20.600167 EDT:
mmhealth:State:0:1:::p7fbn10.gpfs.net:AFM:p7fbn10.gpfs.net:NODE:HEALTHY:2017-03-11 19%3A56%3A48.834633 EDT:
mmhealth:State:0:1:::p7fbn10.gpfs.net:AFM:fs1/p7fbn10ADR-5:FILESET:HEALTHY:2017-03-11 19%3A56%3A48.834753 EDT:
mmhealth:State:0:1:::p7fbn10.gpfs.net:AFM:fs1/p7fbn10ADR-4:FILESET:HEALTHY:2017-03-11 19%3A56%3A19.086918 EDT:
```

Use the following **mmhealth** command to display the health status of all the monitored AFM components in the cluster:

```
# mmhealth cluster show AFM
```

```
Node name: p7fbn10.gpfs.net
```

Component	Status	Status Change	Reasons
AFM	HEALTHY	3 days ago	-
fs1/p7fbn10ADR-4	HEALTHY	3 days ago	-
fs1/p7fbn10ADR-5	HEALTHY	3 days ago	-

```
There are no active error events for the component AFM on this node (p7fbn10.gpfs.net).
p7fbn10 Wed Mar 15 04:34:41 1]~# mmhealth node show AFM -Y
mmhealth:State:HEADER:version:reserved:reserved:node:component:entityname:entitytype:status:laststatuschange:
mmhealth:Event:HEADER:version:reserved:reserved:node:component:entityname:entitytype:event:arguments:
activesince:identifier:ishidden:
mmhealth:State:0:1:::p7fbn10.gpfs.net:NODE:p7fbn10.gpfs.net:NODE:DEGRADED:2017-03-11 18%3A48%3A20.600167 EDT:
mmhealth:State:0:1:::p7fbn10.gpfs.net:AFM:p7fbn10.gpfs.net:NODE:HEALTHY:2017-03-11 19%3A56%3A48.834633 EDT:
mmhealth:State:0:1:::p7fbn10.gpfs.net:AFM:fs1/p7fbn10ADR-5:FILESET:HEALTHY:2017-03-11 19%3A56%3A48.834753 EDT:
mmhealth:State:0:1:::p7fbn10.gpfs.net:AFM:fs1/p7fbn10ADR-4:FILESET:HEALTHY:2017-03-11 19%3A56%3A19.086918 EDT:
```

Monitoring callback events for AFM and AFM DR

You can use events to monitor AFM and AFM DR fileset.

All events are at the fileset level. To add the events, run the **mmapdcallback** command.

An example of the command is

```
#mmde1callback callback3
```

```
maddcallback callback3 --command /tmp/recovery_events.sh --event
afmRecoveryStart --parms "%eventName %homeServer %fsName %filesetName
%reason"
```

*Table 34. List of events that can be added using **maddcallback***

Events	Applicable to..	Description
afmprepopen	All AFM filesets	Completion of the prefetch task.
afmRecoveryStart	SW, IW, DR filesets	Beginning of the recovery process.
afmRecoveryEnd	SW, IW, DR filesets	End of the recovery process.
afmRPOMiss	primary	Indicates that RPO is missed due to a network delay or a failure to create snapshot on secondary side. Failed RPOs are queued and tried again on the secondary.
afmHomeDisconnected	All AFM filesets, DR filesets	For NFS target: The AFM home/DR secondary is not reachable.
afmHomeConnected	All AFM filesets, DR filesets	For NFS target: The AFM home/DR secondary is reachable.
afmFilesetExpired	RO fileset	For RO fileset: Fileset has expired
afmFilesetUnexpired	RO fileset	For RO fileset: Fileset is back to Active after expiration.
afmManualResyncComplete	SW, IW, DR filesets	The SW resync or failover process is complete after - <ul style="list-style-type: none"> • conversion of gpfs, sw, or iw fileset to primary fileset. • change secondary of a primary fileset. .
afmQueueDropped	All AFM filesets, DR filesets	The queue is dropped.
afmfilesetunmounted	All AFM filesets, DR filesets	The fileset is in the Unmounted state.
afmFilesetCreate	All AFM filesets	The fileset is created successfully.
afmFilesetLink	All AFM filesets	The fileset is linked successfully.
afmFilesetChange	All AFM filesets	The fileset is changed successfully. If the fileset was renamed, then the new name is mentioned in %reason.
afmFilesetUnlink	All AFM filesets	The fileset is unlinked successfully.

Monitoring performance

You can use **mperfmon** and **mppmon** commands to monitor AFM and AFM DR.

Monitoring using **mppmon**

You can use **mppmon** to monitor AFM and AFM DR.

1. To reset some statistics on a gateway node, run the following commands:

```
echo "afm_s reset" | mppmon
echo "afm_s fset all" | mppmon
```

2. To reset all statistics, run the following command:

```
mmfadm afm resetall
```

- To view the statistics, run the following command:

```
echo afm_s | mmpmon -s -r 0 -d 2000
```

This command shows statistics from the time the Gateway is functioning. Every gateway recycle resets the statistics.

The following example is from an AFM Gateway node. The example shows how many operations of each type were executed on the gateway node.

```
c2m3n10 Tue May 10 09:55:59 0]~# echo afm_s | mmpmon
```

```
mmpmon> mmpmon node 192.168.2.20 name c2m3n10 afm_s s OK
Name      Queued   Inflight  Completed  Errors    Filtered  ENOENT
lookup     0         0          1           0          0          0
create     0         0          20          0          10         0
remove     0         0          0           0          10         0
open       0         0          2           0          0          0
read       0         0          0           0          1          0
write      0         0          20          0          650        0
BytesWritten = 53320860 (50.85 MB) (26035.58 KB/s) BytesToWrite = 0 (0.00 KB)
Queue Delay (s) (min:0 max:19 avg:18)
Async Msgs (expire:50 force:0 sync:4 revoke:0)
NumMsgExecuted = 715
NumHomeconn   = 292
NumHomedisc   = 292
NumRPOMisses  = 1
```

The fields are described in the following table.

Table 35. Field description of the example

Field name	Description
BytesWritten	The amount of data synchronized to home.
BytesToWrite	The amount of data in queue.
QueueDelay	The maximum delay experienced by operations before sync to home.
NumMsgExecuted	The number of operations executed at home.
NumHomeconn	The number of times home reconnected after disconnection.
NumHomedisc	The number of times home disconnected.
NumRPOMisses	Related to RPOs for AFM primary fileset.

Monitoring using mmperfmon

You can use **mmperfmon** to monitor AFM and AFM DR.

Complete the following steps to enable Performance Monitoring tool and query data.

Note: Ensure that monitoring is initialized, performance monitoring is enabled, and other sensors are collecting data.

- Run the following command to configure the gateway nodes as performance monitoring nodes:
mmcrnodeclass afmGateways -N gw1,gw2.
- Set perfmon designation for the gateway nodes: **mmchnode -perfmon -N afmGateways**.
- Enable the monitoring tool on the gateway nodes to set the collection periods to 10 or higher:
mmperfmon config update GPFSAFM.period=10 GPFSAFMFS.period=10 GPFSAFMFSET.period=10
- Restrict the gateway nodes to collect AFM data: **mmperfmon config update GPFSAFM.restrict=afmGateways GPFSAFMFS.restrict=afmGateways GPFSAFMFSET.restrict=afmGateways**
- Run the query to display time series data: **mmperfmon query gpfs_afm_fset_bytes_written --bucket-size 60 --number-buckets 1 -N gw1**

The system displays output similar to - Legend: 1:

```
gw1|GPFSAFMFSET|gpfs0|independentwriter|gpfs_afm_fset_bytes_written Row Timestamp  
gpfs_afm_fset_bytes_written 1 2017-03-10-13:28:00 133546
```

Note: You can use the GUI or the Grafana bridge to query collected data.

Monitoring prefetch

You can display the status of an AFM prefetch request by running the **mmafmctl prefetch** command without the **list-file** option.

For example, for file system gpfs1 and fileset iw_1, run the following command:

```
# mmafmctl gpfs1 prefetch -j iw_1  
Fileset Name      Async Read (Pending) Async Read (Failed) Async Read (Already Cached) Async Read(Total)  
Async Read (Data in Bytes)  
-----  
iw_1              11                  0                  0                  11                  0
```

This output displays that there are 11 inodes that must be prefetched Async Read (Pending). When the job has completed, the status command displays:

```
# mmafmctl gpfs1 prefetch -j iw_1  
Fileset Name      Async Read (Pending) Async Read (Failed) Async Read (Already Cached) Async Read(Total)  
Async Read (Data in Bytes)  
-----  
iw_1              0                   0                  10                  11
```

Monitoring status using **mmdiag**

You can use the **mmdiag** command to monitor AFM and AFM DR in the following ways:

- Use the following **mmdiag --afm** command to display all active AFM-relationships on a gateway node:
`# mmdiag --afm`

The system displays output similar to -

```
== mmdiag: afm ==  
AFM Gateway: fin23p Active  
  
AFM-Cache: fileset_2 (/cache_fs0/fs2) in Device: cache_fs0  
  Mode: independent-writer  
  Home: fin21p (nfs://fin21p/test_fs0/cache_fs0)  
  Fileset Status: Linked  
  Handler-state: Mounted  
  Cache-state: Active  
  Q-state: Normal Q-length: 0 Q-executed: 603  
AFM-Cache: fileset1 (/cache_fs0/fs1) in Device: cache_fs0  
  Mode: single-writer  
  Home: fin21p (nfs://fin21p/test_fs0/cache_fs1)  
  Fileset Status: Linked  
  Handler-state: Mounted  
  Cache-state: Active  
  Q-state: Normal Q-length: 0 Q-executed: 2  
AFM-Cache: fileset1 (/test_cache/fs1) in Device: test_cache  
  Mode: read-only  
  Home: fin21p (nfs://fin21p/test_fs0/cache_fs2)  
  Fileset Status: Linked  
  Handler-state: Mounted  
  Cache-state: Active  
  Q-state: Normal Q-length: 0 Q-executed: 3  
[root@fin23p ~]# mmdiag --afm -Y  
mmdiag:afm_fset:HEADER:version:reserved:reserved:cacheName:cachePath:deviceName  
:cacheMode:HomeNode:HomePath:filesetStatus:handlerState:cacheState:qState:qLen:qNumExec  
mmdiag:afm_gw:HEADER:version:reserved:reserved:gwNode:gwActive:gwDisconn  
:Recov:Resync:NodeChg:QLen:QMem:softQMem:hardQMem:pingState  
mmdiag:afm_gw:0:1:::fin23p:Active::::::::::
```

```
mmdiag:afm_fset:0:1:::fileset_2:/cache_fs0/fs2:cache_fs0:independent-writer
:fin21p:nfs%3A//fin21p/test_fs0/cache_fs0:Linked:Mounted:Active:Normal:0:603:
mmdiag:afm_fset:0:1:::fileset1:/cache_fs0/fs1:cache_fs0:single-writer
:fin21p:nfs%3A//fin21p/test_fs0/cache_fs1:Linked:Mounted:Active:Normal:0:2:
mmdiag:afm_fset:0:1:::fileset1:/test_cache/fs1:test_cache:read-only
:fin21p:nfs%3A//fin21p/test_fs0/cache_fs2:Linked:Mounted:Active:Normal:0:3:
```

- Use the following **mmdiag --afm** command to display only the specified fileset's relationship:
`# mmdiag --afm fileset=cache_fs0:fileset_2`

The system displays output similar to -

```
== mmdiag: afm ==
AFM-Cache: fileset_2 (/cache_fs0/fs2) in Device: cache_fs0
    Mode: independent-writer
    Home: fin21p (nfs://fin21p/test_fs0/cache_fs0)
    Fileset Status: Linked
    Handler-state: Mounted
    Cache-state: Active
    Q-state: Normal Q-length: 0 Q-executed: 603
[root@fin23p ~]# mmdiag --afm fset=cache_fs0:fileset_2 -Y
mmdiag:afm_fset:HEADER:version:reserved:reserved:cacheName:cachePath:deviceName
:cacheMode:HomeNode:HomePath:filesetStatus:handlerState:cacheState:qState:qLen:qNumExec
mmdiag:afm_fset:0:1:::fileset_2:/cache_fs0/fs2:cache_fs0:
independent-writer:fin21p:nfs%3A//fin21p/test_fs0/cache_fs0
:Linked:Mounted:Active:Normal:0:603:
```

- Use the following **mmdiag --afm** command to display detailed gateway-specific attributes:
`# mmdiag --afm gw`

The system displays output similar to -

```
== mmdiag: afm ==
AFM Gateway: fin23p Active

QLen: 0 QMem: 0 SoftQMem: 2147483648 HardQMem 5368709120
Ping thread: Started
[root@fin23p ~]# mmdiag --afm gw -Y
mmdiag:afm_gw:HEADER:version:reserved:reserved:gwNode:gwActive:gwDisconn
:Recov:Resync:NodeChg:QLen:QMem:softQMem:hardQMem:pingState
mmdiag:afm_gw:0:1:::fin23p:Active:::::0:0:2147483648:5368709120:Started
[root@fin23p ~]#
```

- Use the **mmdiag --afm** command to display all active filesets known to the gateway node:
`# mmdiag --afm fileset=all`

The system displays output similar to -

```
== mmdiag: afm ==
AFM-Cache: fileset1 (/test_cache/fs1) in Device: test_cache
    Mode: read-only
    Home: fin21p (nfs://fin21p/test_fs0/cache_fs2)
    Fileset Status: Linked
    Handler-state: Mounted
    Cache-state: Active
    Q-state: Normal Q-length: 0 Q-executed: 3
AFM-Cache: fileset1 (/cache_fs0/fs1) in Device: cache_fs0
    Mode: single-writer
    Home: fin21p (nfs://fin21p/test_fs0/cache_fs1)
    Fileset Status: Linked
    Handler-state: Mounted
    Cache-state: Active
    Q-state: Normal Q-length: 0 Q-executed: 2
AFM-Cache: fileset_2 (/cache_fs0/fs2) in Device: cache_fs0
    Mode: independent-writer
    Home: fin21p (nfs://fin21p/test_fs0/cache_fs0)
    Fileset Status: Linked
    Handler-state: Mounted
    Cache-state: Active
    Q-state: Normal Q-length: 0 Q-executed: 603
[root@fin23p ~]# mmdiag --afm fileset=all -Y
```

```

mmdiag:afm_fset:HEADER:version:reserved:reserved:cacheName:cachePath:deviceName
:cacheMode:HomeNode:HomePath:filesetStatus:handlerState:cacheState:qState:qLen:qNumExec
mmdiag:afm_fset:0:1:::fileset1:/test_cache/fs1:test_cache
:read-only:fin21p:nfs%3A//fin21p/test_fs0/cache_fs2
:Linked:Mounted:Active:Normal:0:3:
mmdiag:afm_fset:0:1:::fileset1:/cache_fs0/fs1:cache_fs0
:single-writer:fin21p:nfs%3A//fin21p/test_fs0/cache_fs1
:Linked:Mounted:Active:Normal:0:2:
mmdiag:afm_fset:0:1:::fileset_2:/cache_fs0/fs2:cache_fs0
:independent-writer:fin21p:nfs%3A//fin21p/test_fs0/cache_fs0
:Linked:Mounted:Active:Normal:0:603:

```

Policies used for monitoring AFM and AFM DR

You can monitor AFM and AFM DR using some policies and commands.

Following are the policies used for monitoring:

- The following file attributes are available through the policy engine:

Table 36. Attributes with their description

Attribute	Description
P	The file is managed by AFM and AFM DR.
u	The file is managed by AFM and AFM DR, and the file is fully cached. When a file originates at the home, it indicates that the entire file is copied from the home cluster.
v	A file or a soft link is newly created, but not copied to the home cluster.
w	The file has outstanding data updates.
x	A hard link is newly created, but not copied to the home cluster.
y	A file metadata was changed and the change not copied to the home cluster.
z	A file is local to the cache and is not queued at the home cluster.
j	A file is appended, but not copied to the home cluster. This attribute also indicates complete directories.
k	All files and directories that are not orphan and are repaired.

- A list of dirty files in the cache cluster:

This is an example of a LIST policy that generates a list of files in the cache with pending changes that have not been copied to the home cluster.

```

RULE 'listall' list 'all-files' SHOW( varchar(kb_allocated) || ' ' || varchar(file_size) || ' ' ||
                           varchar(misc_attributes) || ' ' || fileset_name) WHERE REGEX(misc_attributes,'[P]') AND
                           REGEX(misc_attributes,'[w|v|x|y|j]')

```

If there are no outstanding updates, an output file is not created.

- A list of partially cached files:

The following example is that of a LIST policy that generates a list of partially-cached files. If the file is in progress, partial caching is enabled or the home cluster becomes unavailable before the file is completely copied.

```

RULE 'listall' list 'all-files'
    SHOW(varchar(kb_allocated) || ' ' || varchar(file_size) || ' ' ||
        varchar(misc_attributes) || ' ' || fileset_name )
    WHERE REGEX(misc_attributes,'[P]') AND NOT REGEX(misc_attributes,'[u]') AND kb_allocated > 0

```

This list does not include files that are not cached. If partially-cached files do not exist, an output file is not created

4. The custom eviction policy:

The steps to use policies for AFM file eviction are - generate a list of files and run the eviction. This policy lists all the files that are managed by AFM are not accessed in the last seven days.

```

RULE 'prefetch-list'
    LIST 'toevict'
    WHERE CURRENT_TIMESTAMP - ACCESS_TIME > INTERVAL '7' DAYS
    AND REGEX(misc_attributes,'[P]') /* only list AFM managed files */

```

To limit the scope of the policy or to use it on different filesets run **mmapplypolicy** by using a directory path instead of a file system name. /usr/lpp/mmfs/bin/mmapplypolicy \$path -f \$localworkdir -s \$localworkdir -P \$sharedworkdir/\${policy} -I defer

Use **mmafmctl** to evict the files: **mmafmctl datafs evict --list-file \$localworkdir/list.evict**

5. A policy of uncached files:

- The following example is of a LIST policy that generates a list of uncached files in the cache directory:

```

RULE EXTERNAL LIST 'u_list'
    RULE 'u_Rule' LIST 'u_list' DIRECTORIES_PLUS FOR FILESET ('sw1') WHERE NOT
    REGEX(misc_attributes,'[u]')

```

- An example of a LIST policy that generates a list of files with size and attributes belonging to the cache fileset is as under - (cacheFset1 is the name of the cache fileset in the example.)

```

RULE 'all' LIST 'allfiles' FOR FILESET ('cacheFset1') SHOW( '/' || VARCHAR(kb_allocated)
|| '/' || varchar(file_size) || '/' ||
VARCHAR(BLOCKSIZE) || '/' || VARCHAR(MISC_ATTRIBUTES) )

```

Monitoring AFM and AFM DR using GUI

The **Files > Active File Management** page in the IBM Spectrum Scale provides an easy way to monitor the performance, health status, and configuration aspects of the AFM and AFM DR relationships in the IBM Spectrum Scale cluster. It also provides details of the gateway nodes that are part of the AFM or AFM DR relationships.

The following options are available to monitor AFM and AFM DR relationships and gateway nodes:

- A quick view that gives the details of top relationships between cache and home sites in an AFM or AFM DR relationship. It also provides performance of gateway nodes by used memory and number of queued messages. The graphs that are displayed in the quick view are refreshed regularly. The refresh intervals are depended on the selected time frame. The following list shows the refresh intervals corresponding to each time frame:
 - Every minute for the 5 minutes time frame
 - Every 15 minutes for the 1 hour time frame
 - Every 6 hours for the 24 hours time frame
 - Every two days for the 7 days time frame
 - Every seven days for the 30 days time frame
 - Every four months for the 365 days time frame
- Different performance metrics and configuration details in the tabular format. The following tables are available:

Cache Provides information about configuration, health, and performance of the AFM feature that is configured for data caching and replication.

Disaster Recovery

Provides information about configuration, health, and performance of AFM DR configuration in the cluster.

Gateway Nodes

Provides details of the nodes that are designated as the gateway node in the AFM or AFM DR configuration.

To find an AFM or AFM DR relationship or a gateway node with extreme values, you can sort the values that are displayed on the table by different attributes. Click the performance metric in the table header to sort the data based on that metric. You can select the time range that determines the averaging of the values that are displayed in the table and the time range of the charts in the overview from the time range selector, which is placed in the upper right corner. The metrics in the table do not update automatically. The refresh button that is placed above the table allows to refresh the table with more recent data.

3. A detailed view of the performance and health aspects of the individual AFM or AFM DR relationship or gateway node. To see the detailed view, you can either double-click the row that lists the relationship or gateway node of which you need to view the details or select the item from the table and click **View Details**. The following details are available for each item:

Cache

- **Overview:** Provides number of available cache inodes and displays charts that show the amount of data that is transferred, data backlog, and memory used for the queue.
- **Events:** Provides details of the system health events reported for the AFM component.
- **Snapshots:** Provides details of the snapshots that are available for the AFM fileset.
- **Gateway Nodes:** Provides details of the nodes that are configured as gateway node in the AFM configuration.

Disaster Recovery

- **Overview:** Provides number of available primary inodes and displays charts that show the amount of data that is transferred, data backlog, and memory used for the queue.
- **Events:** Provides details of the system health events reported for the AFM component.
- **Snapshots:** Provides details of the snapshots that are available for the AFM fileset.
- **Gateway Nodes:** Provides details of the nodes that are configured as gateway node in the AFM configuration.

Gateway Nodes

The details of gateway nodes are available under the following tabs:

- **Overview** tab provides performance chart for the following:
 - Client IOPS
 - Client data rate
 - Server data rate
 - Server IOPS
 - Network
 - CPU
 - Load
 - Memory
- **Events** tab helps to monitor the events that are reported in the node. Similar to the Events page, you can also perform the operations like marking events as read and running fix procedure from this events view. Only current issues are shown in this view. The Monitoring > Events page displays the entire set of events that are reported in the system.

- **File Systems** tab provides performance details of the file systems that are mounted on the node. File system's read or write throughput, average read or write transactions size, and file system read or write latency are also available.

Use the **Mount File System** or **Unmount File System** options to mount or unmount individual file systems or multiple file systems on the selected node. The nodes on which the file system need to be mounted or unmounted can be selected individually from the list of nodes or based on node classes.

- **NSDs** tab gives status of the disks that are attached to the node. The NSD tab appears only if the node is configured as an NSD server.
- **SMB** and **NFS** tabs provide the performance details of the SMB and NFS services that are hosted on the node. These tabs appear in the chart only if the node is configured as a protocol node.
- The **AFM** tab provides details of the configuration and status of the AFM and AFM DR relationships for which the node is configured as the gateway node.
- **Network** tab displays the network performance details.
- **Properties** tab displays the basic attributes of the node and you can use the **Prevent file system mounts** option to specify whether you can prevent file systems from mounting on the node.

Chapter 7. GPFS SNMP support

GPFS supports the use of the SNMP protocol for monitoring the status and configuration of the GPFS cluster. Using an SNMP application, the system administrator can get a detailed view of the system and be instantly notified of important events, such as a node or disk failure.

The Simple Network Management Protocol (SNMP) is an application-layer protocol that facilitates the exchange of management information between network devices. It is part of the Transmission Control Protocol/Internet Protocol (TCP/IP) protocol suite. SNMP enables network administrators to manage network performance, find and solve network problems, and plan for network growth.

SNMP consists of commands to enumerate, read, and write managed variables that are defined for a particular device. It also has a **trap** command, for communicating events asynchronously.

The variables are organized as instances of objects, known as management information bases (MIBs). MIBs are organized in a hierarchical tree by organization (for example, IBM). A GPFS MIB is defined for monitoring many aspects of GPFS.

An SNMP agent software architecture typically consists of a master agent and a set of subagents, which communicate with the master agent through a specific agent/subagent protocol (the AgentX protocol in this case). Each subagent handles a particular system or type of device. A GPFS SNMP subagent is provided, which maps the SNMP objects and their values.

Installing Net-SNMP

The SNMP subagent runs on the collector node of the GPFS cluster. The collector node is designated by the system administrator.

For more information, see “Collector node administration” on page 143.

The Net-SNMP master agent (also called the SNMP daemon, or **snmpd**) must be installed on the collector node to communicate with the GPFS subagent and with your SNMP management application. Net-SNMP is included in most Linux distributions and should be supported by your Linux vendor. Source and binaries for several platforms are available from the download section of the Net-SNMP website (www.net-snmp.org/download.html).

Note: Currently, the collector node must run on the Linux operating system. For an up-to-date list of supported operating systems, specific distributions, and other dependencies, refer to the IBM Spectrum Scale FAQ in IBM Knowledge Center(www.ibm.com/support/knowledgecenter/STXKQY/gpfscustersfaq.html).

The GPFS subagent expects to find the following shared object libraries:

```
libnetsnmpagent.so      -- from Net-SNMP
libnetsnmphelpers.so    -- from Net-SNMP
libnetsnmpmibs.so       -- from Net-SNMP
libnetsnmp.so            -- from Net-SNMP
libwrap.so               -- from TCP Wrappers
libcrypto.so             -- from OpenSSL
```

Note: TCP Wrappers and OpenSSL are prerequisites and should have been installed when you installed Net-SNMP.

The installed libraries will be found in **/lib64** or **/usr/lib64** or **/usr/local/lib64**. They may be installed under names like **libnetsnmp.so.5.1.2**. The GPFS subagent expects to find them without the appended version information in the name. Library installation should create these symbolic links for you, so you will rarely need to create them yourself. You can ensure that symbolic links exist to the versioned name from the plain name. For example,

```
# cd /usr/lib64  
# ln -s libnetsnmpmibs.so.5.1.2 libnetsnmpmibs.so
```

Repeat this process for all the libraries listed in this topic.

Note: For possible Linux platform and Net-SNMP version compatibility restrictions, see the IBM Spectrum Scale FAQ in IBM Knowledge Center(www.ibm.com/support/knowledgecenter/STXKQY/gpfscustersfaq.html).

Configuring Net-SNMP

The GPFS subagent process connects to the Net-SNMP master agent, **snmpd**.

The following entries are required in the **snmpd** configuration file on the collector node (usually, **/etc/snmp/snmpd.conf**):

```
master agentx  
AgentXSocket tcp:localhost:705  
trap2sink managementhost
```

where:

managementhost

Is the host name or IP address of the host to which you want SNMP traps sent.

If your GPFS cluster has a large number of nodes or a large number of file systems for which information must be collected, you must increase the timeout and retry parameters for communication between the SNMP master agent and the GPFS subagent to allow time for the volume of information to be transmitted. The **snmpd** configuration file entries for this are:

```
agentXTimeout 60  
agentXRetries 10
```

where:

agentXTimeout

Is set to 60 seconds for subagent to master agent communication.

agentXRetries

Is set to 10 for the number of communication retries.

Note: Other values may be appropriate depending on the number of nodes and file systems in your GPFS cluster.

After modifying the configuration file, restart the SNMP daemon.

Configuring management applications

To configure any SNMP-based management applications you might be using (such as Tivoli® NetView® or Tivoli Netcool®, or others), you must make the GPFS MIB file available on the processor on which the management application runs.

You must also supply the management application with the host name or IP address of the collector node to be able to extract GPFS monitoring information through SNMP. To do this, you must be familiar with your SNMP-based management applications.

For more information about Tivoli NetView or Tivoli Netcool, see IBM Knowledge Center (www.ibm.com/support/knowledgecenter).

Installing MIB files on the collector node and management node

The GPFS management information base (MIB) file is found on the collector node in the **/usr/lpp/mmfs/data** directory with the name **GPFS-MIB.txt**.

To install this file on the collector node, do the following:

1. Copy or link the **/usr/lpp/mmfs/data/GPFS-MIB.txt** MIB file into the **SNMP MIB** directory (usually, **/usr/share/snmp/mibs**).

Alternatively, you could add the following line to the **snmp.conf** file (usually found in the directory **/etc/snmp**):

```
mibdirs +/usr/lpp/mmfs/data
```

2. Add the following entry to the **snmp.conf** file (usually found in the directory **/etc/snmp**):

```
mibs +GPFS-MIB
```

3. Restart the SNMP daemon.

Different management applications have different locations and ways for installing and loading a new MIB file. The following steps for installing the GPFS MIB file apply only to Net-SNMP. If you are using other management applications, such as NetView and NetCool, refer to corresponding product manuals (listed in “Configuring management applications” on page 142) for the procedure of MIB file installation and loading.

1. Remotely copy the **/usr/lpp/mmfs/data/GPFS-MIB.txt** MIB file from the collector node into the **SNMP MIB** directory (usually, **/usr/share/snmp/mibs**).
2. Add the following entry to the **snmp.conf** file (usually found in the directory **/etc/snmp**):

```
mibs +GPFS-MIB
```
3. You might need to restart the SNMP management application. Other steps might be necessary to make the GPFS MIB available to your management application.

Collector node administration

Collector node administration includes: assigning, unassigning, and changing collector nodes. You can also see if a collector node is defined.

To assign a collector node and start the SNMP agent, enter:

```
mmchnode --snmp-agent -N NodeName
```

To unassign a collector node and stop the SNMP agent, enter:

```
mmchnode --nosnmp-agent -N NodeName
```

To see if there is a GPFS SNMP subagent collector node defined, enter:

```
mm1scluster | grep snmp
```

To change the collector node, issue the following two commands:

```
mmchnode --nosnmp-agent -N OldNodeName
```

```
mmchnode --snmp-agent -N NewNodeName
```

Starting and stopping the SNMP subagent

The SNMP subagent is started and stopped automatically.

The SNMP subagent is started automatically when GPFS is started on the collector node. If GPFS is already running when the collector node is assigned, the **mmchnode** command will automatically start the SNMP subagent.

The SNMP subagent is stopped automatically when GPFS is stopped on the node (**mmshutdown**) or when the SNMP collector node is unassigned (**mmchnode**).

The management and monitoring subagent

The GPFS SNMP management and monitoring subagent runs under an SNMP master agent such as Net-SNMP. It handles a portion of the SNMP OID space.

The management and monitoring subagent connects to the GPFS daemon on the collector node to retrieve updated information about the status of the GPFS cluster.

SNMP data can be retrieved using an SNMP application such as Tivoli NetView. NetView provides a MIB browser for retrieving user-requested data, as well as an event viewer for displaying asynchronous events.

Information that is collected includes status, configuration, and performance data about GPFS clusters, nodes, disks, file systems, storage pools, and asynchronous events. The following is a sample of the data that is collected for each of the following categories:

- Cluster status and configuration (see “Cluster status information” on page 145 and “Cluster configuration information” on page 145)
 - Name
 - Number of nodes
 - Primary and secondary servers
- Node status and configuration (see “Node status information” on page 146 and “Node configuration information” on page 146)
 - Name
 - Current status
 - Type
 - Platform
- File system status and performance (see “File system status information” on page 147 and “File system performance information” on page 148)
 - Name
 - Status
 - Total space
 - Free space
 - Accumulated statistics
- Storage pools (see “Storage pool information” on page 148)
 - Name
 - File system to which the storage pool belongs
 - Total storage pool space
 - Free storage pool space
 - Number of disks in the storage pool
- Disk status, configuration, and performance (see “Disk status information” on page 149, “Disk configuration information” on page 149, and “Disk performance information” on page 150)
 - Name
 - Status
 - Total space

- Free space
- Usage (metadata/data)
- Availability
- Statistics
- Asynchronous events (traps) (see “Net-SNMP traps” on page 150)
 - File system mounted or unmounted
 - Disks added, deleted, or changed
 - Node failure or recovery
 - File system creation, deletion, or state change
 - Storage pool is full or nearly full

Note: If file systems are not mounted on the collector node at the time that an SNMP request is received, the subagent can still obtain a list of file systems, storage pools, and disks, but some information, such as performance statistics, will be missing.

SNMP object IDs

This topic defines the SNMP object IDs.

The management and monitoring SNMP subagent serves the OID space defined as **ibm.ibmProd.ibmGPFS**, which is the numerical **enterprises.2.6.212** OID space.

Underneath this top-level space are the following:

- **gpfsTraps** at **ibmGPFS.0**
- **gpfsMIBObjects** at **ibmGPFS.1**

MIB objects

gpfsMIBObjects provides a space of objects that can be retrieved using a MIB browser application. Net-SNMP provides the **snmpget**, **snmpgetnext**, **snmphtable**, and **snmpwalk** commands, which can be used to retrieve the contents of these fields.

Cluster status information

The following table lists the values and descriptions for the GPFS cluster:

Table 37. gpfsClusterStatusTable: Cluster status information

Value	Description
gpfsClusterName	The cluster name.
gpfsClusterId	The cluster ID.
gpfsClusterMinReleaseLevel	The currently enabled cluster functionality level.
gpfsClusterNumNodes	The number of nodes that belong to the cluster.
gpfsClusterNumFileSystems	The number of file systems that belong to the cluster.

Cluster configuration information

The following table lists the values and descriptions for the GPFS cluster configuration:

Table 38. gpfsClusterConfigTable: Cluster configuration information

Value	Description
gpfsClusterConfigName	The cluster name.
gpfsClusterUidDomain	The UID domain name for the cluster.
gpfsClusterRemoteShellCommand	The remote shell command being used.

Table 38. gpfsClusterConfigTable: Cluster configuration information (continued)

Value	Description
gpfsClusterRemoteFileCopyCommand	The remote file copy command being used.
gpfsClusterPrimaryServer	The primary GPFS cluster configuration server.
gpfsClusterSecondaryServer	The secondary GPFS cluster configuration server.
gpfsClusterMaxBlockSize	The maximum file system block size.
gpfsClusterDistributedTokenServer	Indicates whether the distributed token server is enabled.
gpfsClusterFailureDetectionTime	The desired time for GPFS to react to a node failure.
gpfsClusterTCPPort	The TCP port number.
gpfsClusterMinMissedPingTimeout	The lower bound on a missed ping timeout (seconds).
gpfsClusterMaxMissedPingTimeout	The upper bound on missed ping timeout (seconds).

Node status information

The following table provides description for each GPFS node:

Table 39. gpfsNodeStatusTable: Node status information

Node	Description
gpfsNodeName	The node name used by the GPFS daemon.
gpfsNodeIp	The node IP address.
gpfsNodePlatform	The operating system being used.
gpfsNodeStatus	The node status (for example, up or down).
gpfsNodeFailureCount	The number of node failures.
gpfsNodeThreadWait	The longest hung thread's wait time (milliseconds).
gpfsNodeHealthy	Indicates whether the node is healthy in terms of hung threads. If there are hung threads, the value is no.
gpfsNodeDiagnosis	Shows the number of hung threads and detail on the longest hung thread.
gpfsNodeVersion	The GPFS product version of the currently running daemon.

Node configuration information

The following table lists the collected configuration data for each GPFS node:

Table 40. gpfsNodeConfigTable: Node configuration information

Node	Description
gpfsNodeConfigName	The node name used by the GPFS daemon.
gpfsNodeType	The node type (for example, manager/client or quorum/nonquorum).
gpfsNodeAdmin	Indicates whether the node is one of the preferred admin nodes.
gpfsNodePagePoolL	The size of the cache (low 32 bits).
gpfsNodePagePoolH	The size of the cache (high 32 bits).
gpfsNodePrefetchThreads	The number of prefetch threads.
gpfsNodeMaxMbps	An estimate of how many megabytes of data can be transferred per second.

Table 40. gpfsNodeConfigTable: Node configuration information (continued)

Node	Description
gpfsNodeMaxFilesToCache	The number of inodes to cache for recently-used files that have been closed.
gpfsNodeMaxStatCache	The number of inodes to keep in the stat cache.
gpfsNodeWorkerThreads	The maximum number of worker threads that can be started.
gpfsNodeDmapiEventTimeout	The maximum time the file operation threads will block while waiting for a DMAPI synchronous event (milliseconds).
gpfsNodeDmapiMountTimeout	The maximum time that the mount operation will wait for a disposition for the mount event to be set (seconds).
gpfsNodeDmapiSessFailureTimeout	The maximum time the file operation threads will wait for the recovery of the failed DMAPI session (seconds).
gpfsNodeNsdServerWaitTimeWindowOnMount	Specifies a window of time during which a mount can wait for NSD servers to come up (seconds).
gpfsNodeNsdServerWaitTimeForMount	The maximum time that the mount operation will wait for NSD servers to come up (seconds).
gpfsNodeUnmountOnDiskFail	Indicates how the GPFS daemon will respond when a disk failure is detected. If it is "true", any disk failure will cause only the local node to forcibly unmount the file system that contains the failed disk.

File system status information

The following table shows the collected status information for each GPFS file system:

Table 41. gpfsFileSystemStatusTable: File system status information

Value	Description
gpfsFileSystemName	The file system name.
gpfsFileSystemStatus	The status of the file system.
gpfsFileSystemXstatus	The executable status of the file system.
gpfsFileSystemTotalSpaceL	The total disk space of the file system in kilobytes (low 32 bits).
gpfsFileSystemTotalSpaceH	The total disk space of the file system in kilobytes (high 32 bits).
gpfsFileSystemNumTotalInodesL	The total number of file system inodes (low 32 bits).
gpfsFileSystemNumTotalInodesH	The total number of file system inodes (high 32 bits).
gpfsFileSystemFreeSpaceL	The free disk space of the file system in kilobytes (low 32 bits).
gpfsFileSystemFreeSpaceH	The free disk space of the file system in kilobytes (high 32 bits).
gpfsFileSystemNumFreeInodesL	The number of free file system inodes (low 32 bits).
gpfsFileSystemNumFreeInodesH	The number of free file system inodes (high 32 bits).

File system performance information

The following table shows the GPFS file system performance information:

Table 42. gpfsFileSystemPerfTable: File system performance information

Value	Description
gpfsFileSystemPerfName	The file system name.
gpfsFileSystemBytesReadL	The number of bytes read from disk, not counting those read from cache (low 32 bits).
gpfsFileSystemBytesReadH	The number of bytes read from disk, not counting those read from cache (high 32 bits).
gpfsFileSystemBytesCacheL	The number of bytes read from the cache (low 32 bits).
gpfsFileSystemBytesCacheH	The number of bytes read from the cache (high 32 bits).
gpfsFileSystemBytesWrittenL	The number of bytes written, to both disk and cache (low 32 bits).
gpfsFileSystemBytesWrittenH	The number of bytes written, to both disk and cache (high 32 bits).
gpfsFileSystemReads	The number of read operations supplied from disk.
gpfsFileSystemCaches	The number of read operations supplied from cache.
gpfsFileSystemWrites	The number of write operations to both disk and cache.
gpfsFileSystemOpenCalls	The number of file system open calls.
gpfsFileSystemCloseCalls	The number of file system close calls.
gpfsFileSystemReadCalls	The number of file system read calls.
gpfsFileSystemWriteCalls	The number of file system write calls.
gpfsFileSystemReaddirCalls	The number of file system readdir calls.
gpfsFileSystemInodesWritten	The number of inode updates to disk.
gpfsFileSystemInodesRead	The number of inode reads.
gpfsFileSystemInodesDeleted	The number of inode deletions.
gpfsFileSystemInodesCreated	The number of inode creations.
gpfsFileSystemStatCacheHit	The number of stat cache hits.
gpfsFileSystemStatCacheMiss	The number of stat cache misses.

Storage pool information

The following table lists the collected information for each GPFS storage pool:

Table 43. gpfsStgPoolTable: Storage pool information

Value	Description
gpfsStgPoolName	The name of the storage pool.
gpfsStgPoolFSName	The name of the file system to which the storage pool belongs.
gpfsStgPoolTotalSpaceL	The total disk space in the storage pool in kilobytes (low 32 bits).
gpfsStgPoolTotalSpaceH	The total disk space in the storage pool in kilobytes (high 32 bits).
gpfsStgPoolFreeSpaceL	The free disk space in the storage pool in kilobytes (low 32 bits).

Table 43. gpfsStgPoolTable: Storage pool information (continued)

Value	Description
gpfsStgPoolFreeSpaceH	The free disk space in the storage pool in kilobytes (high 32 bits).
gpfsStgPoolNumDisks	The number of disks in the storage pool.

Disk status information

The following table lists the status information collected for each GPFS disk:

Table 44. gpfsDiskStatusTable: Disk status information

Value	Description
gpfsDiskName	The disk name.
gpfsDiskFSName	The name of the file system to which the disk belongs.
gpfsDiskStgPoolName	The name of the storage pool to which the disk belongs.
gpfsDiskStatus	The status of a disk (values: NotInUse, InUse, Suspended, BeingFormatted, BeingAdded, To Be Emptied, Being Emptied, Emptied, BeingDeleted, BeingDeleted-p, ReferencesBeingRemoved, BeingReplaced or Replacement).
gpfsDiskAvailability	The availability of the disk (Unchanged, OK, Unavailable, Recovering).
gpfsDiskTotalSpaceL	The total disk space in kilobytes (low 32 bits).
gpfsDiskTotalSpaceH	The total disk space in kilobytes (high 32 bits).
gpfsDiskFullBlockFreeSpaceL	The full block (unfragmented) free space in kilobytes (low 32 bits).
gpfsDiskFullBlockFreeSpaceH	The full block (unfragmented) free space in kilobytes (high 32 bits).
gpfsDiskSubBlockFreeSpaceL	The sub-block (fragmented) free space in kilobytes (low 32 bits).
gpfsDiskSubBlockFreeSpaceH	The sub-block (fragmented) free space in kilobytes (high 32 bits).

Disk configuration information

The following table lists the configuration information collected for each GPFS disk:

Table 45. gpfsDiskConfigTable: Disk configuration information

Value	Description
gpfsDiskConfigName	The disk name.
gpfsDiskConfigFSName	The name of the file system to which the disk belongs.
gpfsDiskConfigStgPoolName	The name of the storage pool to which the disk belongs.
gpfsDiskMetadata	Indicates whether the disk holds metadata.
gpfsDiskData	Indicates whether the disk holds data.

Disk performance information

The following table lists the performance information collected for each disk:

Table 46. gpfsDiskPerfTable: Disk performance information

Value	Description
gpfsDiskPerfName	The disk name.
gpfsDiskPerfFSName	The name of the file system to which the disk belongs.
gpfsDiskPerfStgPoolName	The name of the storage pool to which the disk belongs.
gpfsDiskReadTimeL	The total time spent waiting for disk read operations (low 32 bits).
gpfsDiskReadTimeH	The total time spent waiting for disk read operations (high 32 bits).
gpfsDiskWriteTimeL	The total time spent waiting for disk write operations in microseconds (low 32 bits).
gpfsDiskWriteTimeH	The total time spent waiting for disk write operations in microseconds (high 32 bits).
gpfsDiskLongestReadTimeL	The longest disk read time in microseconds (low 32 bits).
gpfsDiskLongestReadTimeH	The longest disk read time in microseconds (high 32 bits).
gpfsDiskLongestWriteTimeL	The longest disk write time in microseconds (low 32 bits).
gpfsDiskLongestWriteTimeH	The longest disk write time in microseconds (high 32 bits).
gpfsDiskShortestReadTimeL	The shortest disk read time in microseconds (low 32 bits).
gpfsDiskShortestReadTimeH	The shortest disk read time in microseconds (high 32 bits).
gpfsDiskShortestWriteTimeL	The shortest disk write time in microseconds (low 32 bits).
gpfsDiskShortestWriteTimeH	The shortest disk write time in microseconds (high 32 bits).
gpfsDiskReadBytesL	The number of bytes read from the disk (low 32 bits).
gpfsDiskReadBytesH	The number of bytes read from the disk (high 32 bits).
gpfsDiskWriteBytesL	The number of bytes written to the disk (low 32 bits).
gpfsDiskWriteBytesH	The number of bytes written to the disk (high 32 bits).
gpfsDiskReadOps	The number of disk read operations.
gpfsDiskWriteOps	The number of disk write operations.

Net-SNMP traps

Traps provide asynchronous notification to the SNMP application when a particular event has been triggered in GPFS. The following table lists the defined trap types:

Table 47. Net-SNMP traps

Net-SNMP trap type	This event is triggered by:
Mount	By the mounting node when the file system is mounted on a node.

Table 47. Net-SNMP traps (continued)

Net-SNMP trap type	This event is triggered by:
Unmount	By the unmounting node when the file system is unmounted on a node.
Add Disk	By the file system manager when a disk is added to a file system on a node.
Delete Disk	By the file system manager when a disk is deleted from a file system.
Change Disk	By the file system manager when the status of a disk or the availability of a disk is changed within the file system.
SGMGR Takeover	By the cluster manager when a file system manager takeover is successfully completed for the file system.
Node Failure	By the cluster manager when a node fails.
Node Recovery	By the cluster manager when a node recovers normally.
File System Creation	By the file system manager when a file system is successfully created.
File System Deletion	By the file system manager when a file system is deleted.
File System State Change	By the file system manager when the state of a file system changes.
New Connection	When a new connection thread is established between the events exporter and the management application.
Event Collection Buffer Overflow	By the collector node when the internal event collection buffer in the GPFS daemon overflows.
Hung Thread	By the affected node when a hung thread is detected. The GPFS Events Exporter Watchdog thread periodically checks for threads that have been waiting for longer than a threshold amount of time.
Storage Pool Utilization	By the file system manager when the utilization of a storage pool becomes full or almost full.

Chapter 8. Monitoring the IBM Spectrum Scale system by using call home

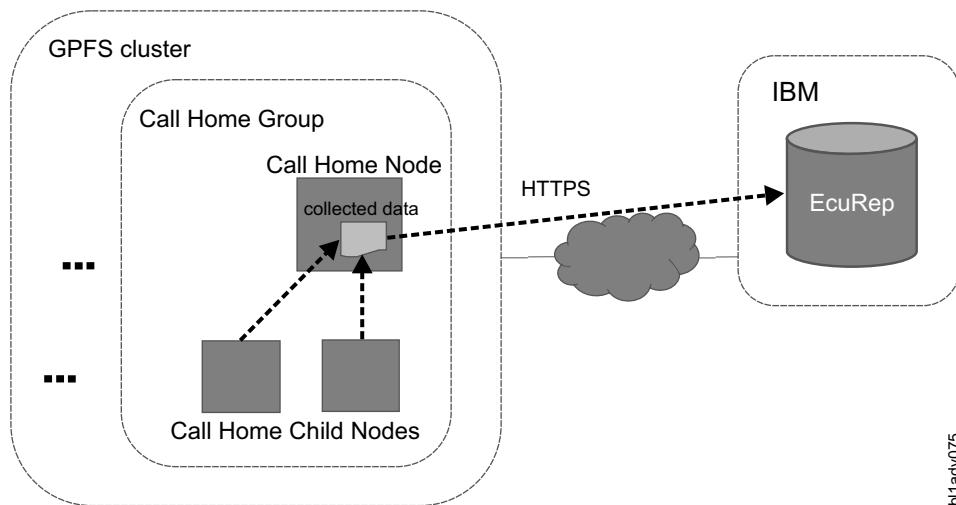
The call home feature collects files, logs, traces, and details of certain system health events from different nodes and services.

Understanding call home

The **mmcallhome** command provides options to configure, enable, run, schedule, and monitor call home related tasks in the GPFS cluster. Information from the node within a call home group is collected, monitored and uploaded to the FTP server, IBM ECuRep. The cluster nodes that are not a member of a call home group are invisible to the call home feature.

The data gathering and upload can be configured individually on each group. Use the groups to reflect logical units in the cluster. For example, it is easier to manage when you create a group for all CES nodes and another group for all non-CES nodes. Call home groups help to distribute the data-gather and data-upload workload to prevent bottlenecks. You can create groups of any size between one and the number of nodes in your cluster. The larger the group is, the higher is the workload on the callhome node. It is recommended to limit the group size to 32 nodes. Larger groups are also possible but it might result in performance issues.

The following figure provides basic structure of call home functions.



b1adv075

Figure 7. Call home architecture

Call home group

A group of nodes configured by using the **mmcallhome group** command. A call home group consists of at least one child node, which also acts as its call home node. A call home group can have more than one child node, but has only one call home node. Multiple call home groups can be configured within a GPFS cluster. You can automate the call home group creation by using the **mmcallhome group auto** command.

Call home node

This node performs the data upload. If regular data gathering is enabled this node initiates the data collection within the call home group and uploads the data package to IBM support center. A gather-send task process that runs on the call home node collects data from the child nodes

and uploads the data to a specific IBM server. This server then sends the data to the IBM backend, ECuRep (Enhanced Customer Data Repository). For more information, see ECuRep. The gather-send configuration file includes information about the data collected from the child nodes.

Note: The call home node is also a child node of the group.

Important: The call home node needs to have access to the external network via port 443.

Call home child node

A child node is a member of a call home group. All configuration commands for a child node's call home group can be run from the child node. The call home node can collect data from all the call home child nodes in a call home group.

To configure the call home feature, see “Configuring call home to enable manual and automated data upload” on page 155.

mmcallhome commands impact

mmcallhome command options react differently when applied to nodes which belong to a call home group and to nodes that do not belong to a call home group:

mmcallhome group

The only **mmcallhome** command that responds the same when applied to nodes that belong to a call home group as well as nodes that do not belong to a call home group.

mmcallhome capability, mmcallhome info, and mmcallhome proxy

These commands can be executed on nodes that belong to a call home group as well as nodes that do not belong to a call home group. When applied to nodes within a call home group, these commands change the call home group configuration. When applied to nodes that do not belong to a call home group, these commands change the global configuration.

All other mmcallhome command options

All other **mmcallhome** commands can only be run from a node which is a member of a call home group.

For more information on **mmcallhome** command, see the *mmcallhome command* in the *IBM Spectrum Scale: Command and Programming Reference*.

mmcallhome configuration

The call home feature can be configured in two ways:

- Automatic configuration:

The configuration commands **mmcallhome capability**, **mmcallhome info**, and **mmcallhome proxy** are executed from a node that is not a member of a call home group. In this case, the configuration information is stored in the global configuration. If a group is created after this configuration, the information from the global configuration is copied into the newly created group.

Important: The configuration of the existing groups is not effected by any changes in the global configuration. Only a group that is created after changes made to the global configuration reflect the new configuration. To make any changes to the group configuration after its creation, the mmcallhome commands must be executed from a node within the group.

So, in this scenario the **mmcallhome group auto** command creates the group and copies the global configuration to each group's local configuration. This approach might be used if you want to configure all groups homogeneously.

- Manual configuration:

The configuration commands are executed from a node that is a member of a call home group. This changes the configuration of the specific group. The global configuration and other groups are not effected.

Note: Data upload is not performed if no group exists even if you enable call home in the global configuration.

Automatic configuration is useful to create groups with homogeneous configuration while manual configuration is used to modify dedicated groups if needed.

Configuring call home to enable manual and automated data upload

While configuring call home the details are collected from individual nodes that are marked as call home child nodes in the cluster. The details from each child node are collected by the call home node.

You need to create a call home group by grouping call home child nodes. One of the nodes in the group is configured as the call home node and it performs data collection and upload. Perform the following steps to configure the call home functions:

1. Configuring the call home groups and proxy information
 2. Enable the call home capability.
 3. Add the tasks required for periodic data collection.
- | 4. If a specific file needs to be uploaded, issue the **mmcallhome run SendFile** command:
| **mmcallhome run SendFile --file file [--desc DESC | --pmr xxxx.yyy.zzz]**

Important: The call home node needs to have access to the external network via port 443.

The call home groups and proxy information can be set in two ways:

- Manual configuration: This is done by configuring a call home group and then configuring the call home proxy.

In this type of configuration, you can create the call home group using **mmcallhome group auto**. The global configuration is copied to a newly created group. You can change the local configuration of the group after group creation.

A manual configuration is used if you want to control which members are added to a group. For example, if one group is for CES nodes and the other one for AIX nodes, you cannot use the automated group creation and must use the manual configuration process. For more information on automatic configuration of mmcallhome groups, see “Configuring the call home groups manually.”

- Automatic configuration: This is done by configuring a call home proxy and then creating the call home group:
 1. Configure the global configuration with the information that is common for all groups. You must configure the customer information using the **mmcallhome info** command. You can also set the proxy configuration information using **mmcallhome proxy** if needed. You can enable or disable the call home functions by using **mmcallhome capability**.
 2. Create the call home group using the **mmcallhome group auto** command. In an automatic configuration, the **mmcallhome group auto** command creates the group and copies the global configuration to each group's local configuration.

An automatic configuration is used if you want to configure your cluster with homogeneous groups. For more information on automatic configuration of mmcallhome groups, see “Configuring the call home groups automatically” on page 157.

Configuring the call home groups manually

Configuring the call home groups manually allows the call home configuration to be stored locally and is helpful to modify dedicated groups if needed.

The following example shows how to define a call home group, after configuring call home feature:

1. To verify that no call home group exists, issue:

```
mmcallhome group list  
No call home group defined
```

2. Configure the cluster using the **mmcallhome info change** and **mmcallhome proxy change** commands as shown in the following example:

```
mmcallhome info change --customer-name myCustomerName --customer-id myCustomerId --email myEmail@email.com --country-code US  
Success  
mmcallhome proxy change --proxy-location okapi --proxy-port 80 --proxy-username myProxy --proxy-password myProxyPassword
```

The system displays the following output:

```
Success
```

3. To enable the proxy and the call home capability, issue the **mmcallhome proxy enable** and **mmcallhome capability enable** command as shown in the following example:

```
mmcallhome proxy enable  
Success
```

If you enable the proxy and use **mmcallhome group auto** but not **mmcallhome group auto --server <nodes>**, then the automated detection of possible call home nodes uses the proxy to connect to the call home upload server. If the proxy is not enabled, the automated detection uses direct access to connect to the call home upload server.

4. To list the global configuration, issue:

```
mmcallhome info list  
configuration group: global component: info  
Parameter      Value  
country-code   US  
customer-id    myCustomerId  
customer-name  myCustomerName  
email          myEmail@email.com  
  
mmcallhome proxy list  
configuration group: global component: proxy  
Parameter      Value  
proxy-enabled  true  
proxy-location okapi  
proxy-password myProxyPassword  
proxy-port    80  
proxy-username myProxy
```

5. To create groups with **mmcallhome group auto**, issue the following command:

```
mmcallhome group auto --server callhome-21,3
```

Note: The above command allows you to specify the call home node by the option **--server**. This option provides you the advantage of selecting the specified node as call home server node. With this command it is also possible to assign nodes automatically to the specified call home nodes even if the server esupport.ibm.com is temporally not accessible.

The system displays output similar to this:

```
GpClusterInfo::extractNodes  
Analysing cluster: [I] In progress: Collect group information.  
mmcallhautoconfig: [I] In progress: The cluster has no connection to esupport.ibm.com  
mmcallhautoconfig: [I] In progress: Create 2 new call home groups.  
mmcallhautoconfig: [I] In progress: Nodes without call home:  
1 See /var/mmfstmp/callhomeutils.log for details.  
Analysing cluster: [I] In progress: Collect group information.  
group: autoGroup_1 successfully added  
Analysing cluster: [I] In progress: Collect group information.  
group: autoGroup_2 successfully added  
mmcallhome: [I] deploy configuration.  
Success
```

If you configure call home, when no call home group exists, the configuration is stored as global configuration. The deploy configuration step applies this global configuration to all groups created by the actual command.

Note: The **mmcallhome** command accepts all kind of node specifications like long name, short name, node number, node class or a complete path to a file. By defining nodes in a file that contains a file within it, you can create an infinite loop when the nodes are resolved which in turn hangs the command.

You can verify the different groups and their configurations by issuing the following command:

Call Home Group	Call Home Node	Call Home Child Nodes
autoGroup_1	callhome-21	callhome-21,callhome-24
autoGroup_2	callhome-23	callhome-23

Note: You have to change the node to get the configuration of autoGroup_2.

```
mmcallhome info list
configuration group: global component: info
Parameter      Value
country-code   US
customer-id    myCustomerId
customer-name  myCustomerName
email          myEmail@email.com

mmcallhome proxy list
Status
proxy-enabled      YES
proxy-auth-enabled false

Parameter
proxy-location    okapi
proxy-port        80
proxy-username   myProxy
proxy-password    xxxx
```

Configuring the call home groups automatically

Automatic configuration is done by configuring the call home proxy settings and then configuring the call home group. In this type of configuration the **mmcallhome group auto** command creates the group and copies the global configuration to each group's local configuration. This approach might be used if you want to configure all groups homogeneously.

Follow these steps to configure each mmcallhome group automatically:

1. To change customer information such as customer name, customer ID, and the country code, issue the **mmcallhome info change** command as shown in the following example:

```
mmcallhome info change --customer-name "SpectrumScaleTest" --customerid
"1234" --country-code "JP"
```

Success

To set the parameters of proxy server, issue the **mmcallhome proxy change** command as shown in the following example:

```
mmcallhome proxy change --proxy-location okapi --proxy-port 80 --proxyusername
root --proxy-password <password>
```

Success

2. To configure a call home group, issue the **mmcallhome group add** command as shown in the following example:

```
mmcallhome group add group1 themisto0 -N themisto0,themisto1,themisto2
```

Call home group group1 has been created

You can automate the call home group creation by using the **mmcallhome group auto [options]** command as shown in the following examples:

- a. To create a call home group automatically, issue this command:

```
mmcallhome group auto
mmcallhome group auto: [I] In progress: Create 1 new call home groups.
mmcallhome group auto: [I] In progress: Nodes without call home: 1
See /var/adm/ras/mmfs.log.latest for details.
group: autoGroup_1 successfully added
```

- b. To create a call home group automatically and enable the cluster for call home functionality by displaying options for acceptance, issue the following command:

```
mmcallhome group auto --enable ACCEPT
Analysing cluster: [I] In progress: Collect group information.
mmcallhautoconfig: [I] In progress: Create 1 new call home groups.
mmcallhautoconfig: [I] In progress: Nodes without call home: 0
See /var/mmfs/tmp/callhome/log/callhomeutils.log for details.
Analysing cluster: [I] In progress: Collect group information.
group: autoGroup_1 successfully added
QOS configuration has been installed and broadcast to all nodes.
QOS configuration has been installed and broadcast to all nodes.
QOS configuration has been installed and broadcast to all nodes.
QOS configuration has been installed and broadcast to all nodes.
mmcallhome: [I] deploy configuration.
Success
```

Note: If you want to read the license, issue the following command:

```
mmcallhome group auto --enable LICENSE
```

- c. To create a new group after deleting the existing group, issue the following command:

```
mmcallhome group auto --force
mmcallhome group auto: [I] In progress: Create 1 new call home groups.
mmcallhome group auto: [I] In progress: Nodes without call home: 1
See /var/adm/ras/mmfs.log.latest for details.
mmcallhome group auto: [I] In progress: Delete existing groups.
Call home group autoGroup_1 has been deleted
group: autoGroup_2 successfully added
```

If the **mmcallhome group auto --force** command detects a problem that prevents the creation of new groups (such as no connection to the `esupport.ibm.com` server) the existing groups are not deleted.

Note: If a proxy is specified by **mmcallhome proxy change** command and the proxy is enabled by **mmcallhome proxy enable** command, then the **mmcallhome group auto** command must use the specified proxy for detecting the node that has access to `esupport.ibm.com`. If the proxy is disabled, everything related to the proxy is ignored. The **--force** option creates groups based on the nodes who can access `esupport.ibm.com` server through the specified proxy.

The **mmcallhome group auto --force --enable accept** performs the following functions:

- Detects the node that can access `esupport.ibm.com`. This node becomes the potential call home node (the server node in a group). If more than one such node is found, the first node found becomes the potential call home node.
- Ensures that at least one potential call home node is detected.
- Deletes all existing groups
- Creates new groups with optimized group size for all nodes where call home is installed
- Enable all groups and assume that the user accepts the license. Without specifying the parameter, **accept** for the **--enable** option, the system prompts the user to accept or reject the displayed license. If the license is rejected, then the groups are created but call home feature is disabled.

3. To view the customer information, issue the **mmcallhome info list** command as shown in the following example:

```

mmcallhome info list
Parameter          Value
customer-name     SpectrumScaleTest
customer-id       1234
callhome-method   ethernet
country-code      JP

```

Note: You can specify a proxy and user information even if no group is defined on the cluster. The specified proxy and the user information are part of the global configuration. If a new group is created, the global configuration data is copied and applied to the new group.

- To enable the call home service, issue the **mmcallhome capability enable** command as shown in the following example:

```

mmcallhome capability enable
Call home node: themisto0
Call home child nodes to collect data: themisto0 themisto1 themisto2 (total 3 nodes)
Excluded nodes:
SSH Access Check: OK
Data package directory: /tmp/mmfs/callhome
Success

```

The **mmcallhome capability enable** command can enable or disable call home only in a single group. Automatic group generation is possible by using **mmcallhome group auto** command. This command can also enable and disable call home on all call home groups on the cluster. For more information on the automatic option, issue **mmcallhome group auto --help**.

Monitoring, uploading, and sharing collected data with IBM Support

The send file task, that runs on a call home node, uploads files and packages that are collected at this call home node. The call home feature can upload any file to the IBM ECuRep backend.

The call home component uses the directory, specified in the IBM Spectrum Scale settings variable *dataStructureDump*, for saving the temporary data. By default, this directory is */tmp/mmfs*, but it can be changed by the customer by using the **mmchconfig** command. The current value may be read by executing the following command:

```
mmdiag --config | grep "dataStructureDump"
```

- For uploading daily and weekly packages and files, the amount of space required is three times the size of the file that is to be uploaded. For example, if you need to upload 1 GB of data, then there needs to be at least 3 GB of disk space for the file to be properly uploaded.

The uploaded data is stored for at least two weeks on IBM ECuRep and can be identified using your customer information. If you need to access this data, contact IBM® support. For more information, see ECuRep.

Note: You can also upload data using the following command:

```
mmcallhome run SendFile --file file
```

Discuss this procedure with the IBM support before using it.

Use the following steps to monitor and analyze the data, and then share it with IBM support:

- Register the tasks:

- To register a daily task with cron, issue the **mmcallhome schedule add** command as shown in the following example:

```

mmcallhome schedule add --task daily
/etc/cron.d/gpfscallhome_GatherSend_daily.conf registered
41 command entries are defined for this task

```

- To register a weekly task with cron, issue the **mmcallhome schedule add** command as shown in the following example:

```
mmcallhome schedule add --task weekly
/etc/cron.d/gpfscallhome_GatherSend_weekly.conf registered
14 command entries are defined for this task
```

2. Monitor the tasks.

- To monitor the call home tasks, issue the **mmcallhome status list** command as shown in the following example:

```
mmcallhome status list
```

Task	Start time	Status	Package file name
daily	20150930132656.582	success	...aultDaily.g_daily.20150930132656582.c10.DC
daily	20150930133134.802	success	...aultDaily.g_daily.20150930133134802.c10.DC
daily	20150930133537.509	success	...aultDaily.g_daily.20150930133537509.c10.DC
daily	20150930133923.063	success	...aultDaily.g_daily.20150930133923063.c10.DC
RunSendFile	20150930133422.843	success	
	...group2.MyTestData.s_file.20150930133422843.c10.DC		

- To view the status of the currently running and the already completed call home tasks, issue the **mmcallhome status list** command as shown in the following example:

```
mmcallhome status list --verbose
```

Task	Start time	Updated time	Status	RC or Step
	Package file name		[additional info: value]	
	31790849425327.4_2_1_0.x.abc.autoGroup_1.gat_weekly.g_weekly.20160412160447854.c10.DC			
	31790849425327.4_2_1_0.x.abc.autoGroup_1.gat_weekly.g_weekly.20160412173941161.c10.DC			
weekly	20160412174030.803	20160412174034	failed	RC=6 (lock err) NA
	31790849425327.4_2_1_0.x.abc.autoGroup_1.gat_weekly.g_weekly.20160412175159390.c10.DC			

Note: Sometimes, the output of **mmcallhome status list --verbose** displays a single line without detailed information about RC indicating successful completion of call home tasks. The failed status indicates an issue with the call home task and the RC numeral indicates the respective issue. If the value of RC is zero, it indicates that the upload procedure is successful, but some automatically resolvable issue occurred while uploading the data. The value, RC != 0, indicates that the upload procedure is not successful. The detailed information about the upload procedure is available in the logs at /var/mmfs/callhome/logs/.

- To list the registered tasks for gather-send, issue the **mmcallhome schedule list** command as shown in the following example:

```
mmcallhome schedule list
```

Registered Tasks for GatherSend:	CronParameters
Conffile	3 2 * * *
daily.conf	
weekly.conf	54 3 * * sun

Note: The CronParameter indicates the date and time settings for the execution of the command. It displays the values for minutes (0-59), hours (0-23), day of month (1-31), month (1-12 or Jan-Dec), and day of week (0-6, where sun=0 or sun-sat). For example, CronParameter 54 3 * * sun indicates that the command runs on every Sunday at 3:54 AM. By default, call home schedules **daily** task to be executed at 02:xx AM each day, and the **weekly** task to be executed at 03:yy AM each Sunday, where xx and yy are random numbers from 00 to 59. These values may be changed if necessary by editing the corresponding *.conf files, but it is recommended that you contact the support or development team before making these changes. For more details, see crontab(5) - Linux man page.

3. Upload the collected data. The call home functionality provides the following data upload methods to collect and upload the data:

- File upload:** Any file can be specified for upload.

- b. **Package upload:** Collects predefined data package regularly. The call home feature provides *weekly.conf* schema to collect the package weekly and *daily.conf* schema to collect the package daily. These gather schemas are at: /usr/lpp/mmfs/data/callhome/gather.d. After the upload, the data packages are stored in the data package directory for backup.

Attention: This upload is done internally by the call home function based on the type of call home function that is registered in step 1. Every time call home collects data or the call home command is started to upload a specific file, call home first creates a data package file. The data package file is stored in the directory /tmp/mmfs/callhome as a tar file. This tar file is deleted once the data is uploaded successfully to ECuRep. In case the upload was not successful, old data (undeleted tar files) from a weekly or daily gather task will be uploaded together with the new data. This data will be available till the upload is successful, or till the data package file is deleted manually.

If the data collection is specified weekly, Cron is started once a week and data from call home child node is gathered by the call home node as specified in the *weekly.conf* file. When the gather task is finished, the data is uploaded from the call home node to the IBM Support. The following commands are issued internally to generate the data that needs to be shared with IBM Support:

- **tail -n 10000 /var/log/messages**
- | • **mmhealth node show -v -Y**
- | • **mmdiag --version**
- | • **mmdiag --config**
- | • **mmdiag --rpc**
- | • **mmldnsd -L**
- | • **mmldnsd -X**
- | • **mmgetstate -a**
- | • For each file system: **mmldisk <fs> -L**
- | • For each file system: **mmdf <fs>**
- | • **callhomeutils.pl info list**
- | • **mmcse service list -a**
- | • **curl -i http://localhost:8080/info -X GET**
- | • **mmuserauth service list**
- | • **/usr/bin/curl -g -i -X GET http://localhost:35357/v3/projects**

If the data collection is specified daily, Cron is started once every day and data from call home child node is gathered by the call home node as specified in the *daily.conf* file. When the gather task is finished, the data is uploaded from the call home node to the IBM Support. The following commands are issued internally to generate the data that needs to be shared with IBM Support:

- **uname -a**
- | • **mmhealth node show -v -Y**
- | • **hostname**
- | • **sysctl -a**
- | • **uptime**
- | • **fdisk -l**
- | • **df, df -i, and df -k**
- | • **ifconfig -a**
- | • **lspci**
- | • **lsmod**
- | • **dmidecode**
- | • **cat /proc/device-tree/system-id**
- | • **ppc64_cpu --smt; ppc64_cpu --cores-present; ppc64_cpu --cores-on**

- `cat /proc/cpuinfo`
- `cat /proc/meminfo`
- `tail -n 10000 /var/adm/ras/mmfs.log.latest`
- `tail -n 10000 /var/log/messages`
- `mmdiag --rpc`
- `mm1scluster`
- `mm1snodes -a`
- `mm1smgr`
- `mm1snsd -L`
- `mm1callback`
- `mmgetstate -a`
- `mmremotecluster show all`
- `mmremoteefs show all`
- `mmauth show`
- `tsstatus`
- `mm1sfs all`
- For each file system: `mm1sfs <fs>`
- For each file system: `mm1sfs <fs> --snc`
- For each file system: `mm1sdisk <fs> -L`
- For each file system: `mm1spolicy <fs> -L`
- For each file system: `mm1sfileset <fs> -L`
- For each file system: `mm1sfileset <fs> --afm -L`
- For each file system: `mm1ssnapshot <fs>`
- For each file system: `mmdf <fs>`
- `mm1snodes -N waiters -L`
- `callhomeutils.pl info list`

If a call home group is configured to upload data to IBM support, the various components that are running on a node of this group can upload the files. The `mmhealth` command collects and uploads data using the `mmc1lhome` command for the following events:

- `nfsd_down`
- `ctdb_down`
- `ctdb_state_down`
- `smbd_down`

4. Share the collected information with IBM support.

The call home feature allows data upload in following two ways:

- Manual upload:** The call home feature provides manual upload option to upload the files or packages manually to the IBM server. To upload any data manually, issue `mmc1lhome run` in one of the following way:
 - To manually initiate the daily data upload:
`mmc1lhome run gather send --task daily`
 - To manually upload a specific file you can use one of the following command:
`mmc1lhome run SendFile --file myfile`
 or
`mmc1lhome run SendFile --file file`
- Automatic upload:** Use the `mmc1lhome schedule` command to schedule a weekly or daily schema to upload the predefined data. If system health detects a specific event it will collect the data, and upload the data using the following command:
`mmc1lhome run SendFile --file file`

This is only possible if the node where the system health process is running is a member of an enabled group.

The manual and automatic upload options can upload the data to the IBM ECuRep. This data is not analyzed automatically, and gets deleted after a specified time period (generally, 2 weeks). Please contact the IBM Support for more information about the usage of the uploaded data.

Call home configuration examples

The following section gives some examples of the call home configuration.

Each call home group can be configured independently. The following section describe three call home configurations for three different call home groups:

group_1 has weekly and daily data upload scheduled but the call home feature is disabled.

The following example shows how to configure this scenario:

```
mmcallhome group add group_1 callhome_1_Node --node child_1_Group_1,child_2_Group_1
```

The call home feature is disabled by default for this group.

Issue the following command on one of the nodes of the call home group (callhome_1_Node, child_1_Group_1, child_2_Group_1):

```
mmcallhome schedule add --task DAILY
```

Issue the following command on one of the nodes of the call home group:

```
mmcallhome schedule add --task WEEKLY
```

Although daily and weekly gather task are scheduled, no data is collected and uploaded because the call home feature is still disabled.

group_2 has weekly data upload scheduled and call home feature is enabled

The following example shows how to configure this scenario:

```
mmcallhome group add group_2 callhome_2_Node --node child_1_Group_2,child_2_Group_2
```

The call home feature is disabled by default for this group.

Issue the following command on one of the nodes of the call home group (nodes callhome_2_Node, child_1_Group_2, child_2_Group_2):

```
mmcallhome capability enable
```

Call home feature is enabled on group_2.

Issue the following command on one of the nodes of the call home group (nodes callhome_2_Node, child_1_Group_2, child_2_Group_2):

```
mmcallhome schedule add --task WEEKLY
```

You can issue the **mmcallhome schedule** command before the **mmcallhome capability** command. However, no data upload is possible until the **mmcallhome capability enable** command is issued.

After performing the above steps, data is gathered and uploaded weekly. Apart from the scheduled data collection and upload, an admin or a system health event can also do data collection and upload from the group.

group_3 has call home enabled but has no upload scheduled

The following example shows how to configure this scenario:

```
mmcallhome group add group_3 callhome_3_Node --node child_1_Group_3,child_2_Group_3
```

The call home feature is disabled by default for this group.

Issue the following command on one of the nodes of the call home group (callhome_3_Node, child_1_Group_3, child_2_Group_3):

```
mmcallhome capability enable
```

Call home feature is enabled for *group_3*. That is, an admin or a system health event can do data collection and upload from the group. However, no data is uploaded periodically.

Chapter 9. Monitoring the health of cloud services

Use the **mmcloudgateway** command to monitor the health of cloud services.

To monitor the health of cloud services, enter a command like the following:

```
mmcloudgateway service status [-N { Node [,Node ...]  
| NodeFile | NodeClass }]
```

For example, to check the status of a node from where the cloud service is running, issue this command:

```
mmcloudgateway service status
```

The system displays output similar to this:

Node	Daemon node name	TCT Server Status	TCT Filesystem Status	TCT Account Status
1	node10	Started	Configured	Active

GUI navigation

To work with this function in the GUI,

- Log on to the IBM Spectrum Scale GUI and select **Files >Transparent cloud tiering**
- Log on to the IBM Spectrum Scale GUI and select **Monitoring>Statistics**

Additionally, you can check the cloud services status by using the **mmhealth node show CLOUDGATEWAY** command.

For more information on all the available statuses and their description, see the *Transparent Cloud Tiering status description* topic in *IBM Spectrum Scale: Command and Programming Reference*.

Note: You must run this command on a cloud service node.

Chapter 10. Best practices for troubleshooting

Following certain best practices make the troubleshooting process easier.

How to get started with troubleshooting

Troubleshooting the issues reported in the system is easier when you follow the process step-by-step.

When you experience some issues with the system, go through the following steps to get started with the troubleshooting:

- | 1. Check the events that are reported in various nodes of the cluster by using the **mmhealth node eventlog** command.
- | 2. Check the user action corresponding to the active events and take the appropriate action. For more information on the events and corresponding user action, see “Events” on page 427.
- | 3. If you are facing a deadlock issue, see Chapter 13, “Managing deadlocks,” on page 251 to know how to resolve the issue.
- | 4. Check for events which happened before the event you are trying to investigate. They might give you an idea about the root cause of problems. For example, if you see an event nfs_in_grace and node_resumed a minute before you get an idea about the root cause why NFS entered the grace period, it means that the node has been resumed after a suspend.
- | 5. Collect the details of the issues through logs, dumps, and traces. You can use various CLI commands and **Settings > Diagnostic Data** GUI page to collect the details of the issues reported in the system. For more information, see Chapter 12, “Collecting details of the issues,” on page 177.
- | 6. Based on the type of issue, browse through the various topics that are listed in the troubleshooting section and try to resolve the issue.
- | 7. If you cannot resolve the issue by yourself, contact IBM Support. For more information on how to contact IBM Support, see Chapter 28, “Support for troubleshooting,” on page 423.

Back up your data

You need to back up data regularly to avoid data loss. It is also recommended to take backups before you start troubleshooting. The IBM Spectrum Scale provides various options to create data backups.

Follow the guidelines in the following sections to avoid any issues while creating backup:

- *GPFS(tm) backup data in IBM Spectrum Scale: Concepts, Planning, and Installation Guide*
- *Backup considerations for using IBM Spectrum Protect in IBM Spectrum Scale: Concepts, Planning, and Installation Guide*
- *Configuration reference for using IBM Spectrum Protect with IBM Spectrum Scale(tm) in IBM Spectrum Scale: Administration Guide*
- *Protecting data in a file system using backup in IBM Spectrum Scale: Administration Guide*
- *Backup procedure with SOBAR in IBM Spectrum Scale: Administration Guide*

The following best practices help you to troubleshoot the issues that might arise in the data backup process:

1. Enable the most useful messages in **mmbackup** command by setting the **MMBACKUP_PROGRESS_CONTENT** and **MMBACKUP_PROGRESS_INTERVAL** environment variables in the command environment prior to issuing the **mmbackup** command. Setting **MMBACKUP_PROGRESS_CONTENT=7** provides the most useful messages. For more information on these variables, see *mmbackup command in IBM Spectrum Scale: Command and Programming Reference*.

2. If the mmbackup process is failing regularly, enable debug options in the backup process:
Use the **DEBUGmmbackup** environment variable or the **-d** option that is available in the **mmbackup** command to enable debugging features. This variable controls what debugging features are enabled. It is interpreted as a bitmask with the following bit meanings:
 - 0x001** Specifies that basic debug messages are printed to STDOUT. There are multiple components that comprise mmbackup, so the debug message prefixes can vary. Some examples include:
`mmbackup:mmbackup.sh`
`DEBUGtsbackup33:`
 - 0x002** Specifies that temporary files are to be preserved for later analysis.
 - 0x004** Specifies that all dsmc command output is to be mirrored to STDOUT.
The **-d** option in the **mmbackup** command line is equivalent to **DEBUGmmbackup = 1**.
3. To troubleshoot problems with backup subtask execution, enable debugging in the tsbuhelper program.
Use the **DEBUGtsbuhelper** environment variable to enable debugging features in the mmbackup helper program tsbuhelper.

Resolve events in a timely manner

Resolving the issues in a timely manner helps to get attention on the new and most critical events. If there are a number of unfixed alerts, fixing any one event might become more difficult because of the effects of the other events. You can use either CLI or GUI to view the list of issues that are reported in the system.

You can use the **mmhealth node eventlog** to list the events that are reported in the system.

The **Monitoring > Events** GUI page lists all events reported in the system. You can also mark certain events as read to change the status of the event in the events view. The status icons become gray in case an error or warning is fixed or if it is marked as read. Some issues can be resolved by running a fix procedure. Use the action **Run Fix Procedure** to do so. The Events page provides a recommendation for which fix procedure to run next.

Keep your software up to date

Check for new code releases and update your code on a regular basis.

This can be done by checking the IBM support website to see if new code releases are available: IBM Spectrum Scale support website . The release notes provide information about new function in a release plus any issues that are resolved with the new release. Update your code regularly if the release notes indicate a potential issue.

Note: If a critical problem is detected on the field, IBM may send a flash, advising the user to contact IBM for an efix. The efix when applied might resolve the issue.

Subscribe to the support notification

Subscribe to support notifications so that you are aware of best practices and issues that might affect your system.

Subscribe to support notifications by visiting the IBM support page on the following IBM website:
<http://www.ibm.com/support/mynotifications>.

By subscribing, you are informed of new and updated support site information, such as publications, hints and tips, technical notes, product flashes (alerts), and downloads.

Know your IBM warranty and maintenance agreement details

If you have a warranty or maintenance agreement with IBM, know the details that must be supplied when you call for support.

For more information on the IBM Warranty and maintenance details, see Warranties, licenses and maintenance.

Know how to report a problem

If you need help, service, technical assistance, or want more information about IBM products, you find a wide variety of sources available from IBM to assist you.

IBM maintains pages on the web where you can get information about IBM products and fee services, product implementation and usage assistance, break and fix service support, and the latest technical information. The following table provides the URLs of the IBM websites where you can find the support information.

Table 48. IBM websites for help, services, and information

Website	Address
IBM home page	http://www.ibm.com
Directory of worldwide contacts	http://www.ibm.com/planetwide
Support for IBM Spectrum Scale	IBM Spectrum Scale support website
Support for IBM System Storage® and IBM Total Storage products	http://www.ibm.com/support/entry/portal/product/system_storage/

Note: Available services, telephone numbers, and web links are subject to change without notice.

Before you call

Make sure that you have taken steps to try to solve the problem yourself before you call. Some suggestions for resolving the problem before calling IBM Support include:

- Check all hardware for issues beforehand.
- Use the troubleshooting information in your system documentation. The troubleshooting section of the IBM Knowledge Center contains procedures to help you diagnose problems.

To check for technical information, hints, tips, and new device drivers or to submit a request for information, go to the IBM Spectrum Scale support website .

Using the documentation

Information about your IBM storage system is available in the documentation that comes with the product. That documentation includes printed documents, online documents, readme files, and help files in addition to the IBM Knowledge Center. See the troubleshooting information for diagnostic instructions. To access this information, go to http://www.ibm.com/support/entry/portal/product/system_storage/storage_software/software_defined_storage/ibm_spectrum_scale and follow the instructions. The entire product documentation is available at: https://www.ibm.com/support/knowledgecenter/STXKQY/ibmspectrumscale_welcome.html?lang=en.

Other problem determination hints and tips

These hints and tips might be helpful when investigating problems related to logical volumes, quorum nodes, or system performance that can be encountered while using GPFS.

See these topics for more information:

- “Which physical disk is associated with a logical volume in AIX systems?”
- “Which nodes in my cluster are quorum nodes?”
- “What is stored in the /tmp/mmfss directory and why does it sometimes disappear?” on page 171
- “Why does my system load increase significantly during the night?” on page 171
- “What do I do if I receive message 6027-648?” on page 171
- “Why can't I see my newly mounted Windows file system?” on page 172
- “Why is the file system mounted on the wrong drive letter?” on page 172
- “Why does the offline mmfsck command fail with "Error creating internal storage?"” on page 172
- “Questions related to active file management” on page 172

Which physical disk is associated with a logical volume in AIX systems?

Earlier releases of GPFS allowed AIX logical volumes to be used in GPFS file systems. Their use is now discouraged because they are limited with regard to their clustering ability and cross platform support.

Existing file systems using AIX logical volumes are, however, still supported. This information might be of use when working with those configurations.

If an error report contains a reference to a logical volume pertaining to GPFS, you can use the **lslv -l** command to list the physical volume name. For example, if you want to find the physical disk associated with logical volume **gpfs7lv**, issue:

```
lslv -l gpfs44lv
```

Output is similar to this, with the physical volume name in column one.

gpfs44lv:N/A	PV	COPIES	IN BAND	DISTRIBUTION
	hdisk8	537:000:000	100%	108:107:107:107:108

Which nodes in my cluster are quorum nodes?

Use the **mmlscluster** command to determine which nodes in your cluster are quorum nodes.

Output is similar to this:

GPFS cluster information

```
=====
```

GPFS cluster name:	cluster1.kgn.ibm.com
GPFS cluster id:	680681562214606028
GPFS UID domain:	cluster1.kgn.ibm.com
Remote shell command:	/usr/bin/rsh
Remote file copy command:	/usr/bin/rcp
Repository type:	server-based

GPFS cluster configuration servers:

```
=====
```

Primary server:	k164n06.kgn.ibm.com
Secondary server:	k164n05.kgn.ibm.com

Node	Daemon node name	IP address	Admin node name	Designation
------	------------------	------------	-----------------	-------------

```
=====
```

```
1 k164n04.kgn.ibm.com 198.117.68.68 k164n04.kgn.ibm.com quorum
2 k164n05.kgn.ibm.com 198.117.68.71 k164n05.kgn.ibm.com quorum
3 k164n06.kgn.ibm.com 198.117.68.70 k164n06.kgn.ibm.com
```

In this example, **k164n04** and **k164n05** are quorum nodes and **k164n06** is a nonquorum node.

To change the quorum status of a node, use the **mmchnode** command. To change one quorum node to nonquorum, GPFS does not have to be stopped. If you are changing more than one node at the same time, GPFS needs to be down on all the affected nodes. GPFS does not have to be stopped when changing nonquorum nodes to quorum nodes, nor does it need to be stopped on nodes that are not affected.

For example, to make **k164n05** a nonquorum node, and **k164n06** a quorum node, issue these commands:

```
mmchnode --nonquorum -N k164n05
mmchnode --quorum -N k164n06
```

To set a node's quorum designation at the time that it is added to the cluster, see **mmcrlcluster** or **maddnode** command in *IBM Spectrum Scale: Command and Programming Reference*.

What is stored in the /tmp/mmfs directory and why does it sometimes disappear?

When GPFS encounters an internal problem, certain state information is saved in the GPFS dump directory for later analysis by the IBM Support Center.

The default dump directory for GPFS is **/tmp/mmfs**. This directory might disappear on Linux if cron is set to run the **/etc/cron.daily/tmpwatch** script. The **tmpwatch** script removes files and directories in **/tmp** that have not been accessed recently. Administrators who want to use a different directory for GPFS dumps can change the directory by issuing this command:

```
mmchconfig dataStructureDump=/name_of_some_other_big_file_system
```

Note: This state information (possibly large amounts of data in the form of GPFS dumps and traces) can be dumped automatically as part the first failure data capture mechanisms of GPFS, and can accumulate in the (default **/tmp/mmfs**) directory that is defined by the **dataStructureDump** configuration parameter. It is recommended that a cron job (such as **/etc/cron.daily/tmpwatch**) be used to remove dataStructureDump directory data that is older than two weeks, and that such data is collected (for example, via **gpfs.snap**) within two weeks of encountering any problem that requires investigation.

Why does my system load increase significantly during the night?

On some Linux distributions, cron runs the **/etc/cron.daily/slocate.cron** job every night. This will try to index all the files in GPFS. This will put a very large load on the GPFS token manager.

You can exclude all GPFS file systems by adding **gpfs** to the **excludeFileSystemType** list in this script, or exclude specific GPFS file systems in the **excludeFileSystemType** list.

```
/usr/bin/updatedb -f "excludeFileSystemType" -e "excludeFileSystem"
```

If indexing GPFS file systems is desired, only one node should run the **updatedb** command and build the database in a GPFS file system. If the database is built within a GPFS file system it will be visible on all nodes after one node finishes building it.

What do I do if I receive message 6027-648?

The **mmedquota** or **mmdefedquota** commands can fail with message **6027-648: EDITOR environment variable must be full path name**.

To resolve this error, do the following:

1. Change the value of the EDITOR environment variable to an absolute path name.
2. Check to see if the EDITOR variable is set in the `$HOME/.kshrc` file. If it is set, check to see if it is an absolute path name because the `mmedquota` or `mmdefedquota` command could retrieve the EDITOR environment variable from that file.

Why can't I see my newly mounted Windows file system?

On Windows, a newly mounted file system might not be visible to you if you are currently logged on to a system. This can happen if you have mapped a network share to the same drive letter as GPFS.

Once you start a new session (by logging out and logging back in), the use of the GPFS drive letter will supersede any of your settings for the same drive letter. This is standard behavior for all local file systems on Windows.

Why is the file system mounted on the wrong drive letter?

Before mounting a GPFS file system, you must be certain that the drive letter required for GPFS is freely available and is not being used by a local disk or a network-mounted file system on *all* computation nodes where the GPFS file system will be mounted.

Why does the offline mmfsck command fail with "Error creating internal storage"?

Use `mmfsck` command on the file system manager for storing internal data during a file system scan. The command fails if the GPFS fails to provide a temporary file of the required size.

The `mmfsck` command requires some temporary space on the file system manager for storing internal data during a file system scan. The internal data will be placed in the directory specified by the `mmfsck -t` command line parameter (`/tmp` by default). The amount of temporary space that is needed is proportional to the number of inodes (used and unused) in the file system that is being scanned. If GPFS is unable to create a temporary file of the required size, the `mmfsck` command will fail with the following error message:

Error creating internal storage

This failure could be caused by:

- The lack of sufficient disk space in the temporary directory on the file system manager
- The lack of sufficient page pool space on the file system manager as shown in `mmlsconfig pagepool` output
- Insufficiently high `filesize` limit set for the `root` user by the operating system
- The lack of support for large files in the file system that is being used for temporary storage. Some file systems limit the maximum file size because of architectural constraints. For example, JFS on AIX does not support files larger than 2 GB, unless the `Large file support` option has been specified when the file system was created. Check local operating system documentation for maximum file size limitations.

Why do I get timeout executing function error message?

If any of the commands fails due to timeout while executing `mmccr`, rerun the command to fix the issue. This timeout issue is likely related to an increased workload of the system.

Questions related to active file management

Issues and explanations pertaining to active file management.

The following questions are related to active file management (AFM).

How can I change the mode of a fileset?

The mode of an AFM client cache fileset cannot be changed from local-update mode to any other mode; however, it can be changed from read-only to single-writer (and vice versa), and from either read-only or single-writer to local-update.

To change the mode, do the following:

1. Ensure that fileset status is active and that the gateway is available.
2. Unmount the file system.
3. Unlink the fileset.
4. Run the **mmchfileset** command to change the mode.
5. Mount the file system again.
6. Link the fileset again.

Why are setuid/setgid bits in a single-writer cache reset at home after data is appended?

The setuid/setgid bits in a single-writer cache are reset at home after data is appended to files on which those bits were previously set and synced. This is because over NFS, a write operation to a setuid file resets the setuid bit.

How can I traverse a directory that has not been cached?

On a fileset whose metadata in all subdirectories is not cached, any application that optimizes by assuming that directories contain two fewer subdirectories than their hard link count will not traverse the last subdirectory. One such example is **find**; on Linux, a workaround for this is to use **find -noleaf** to correctly traverse a directory that has not been cached.

What extended attribute size is supported?

For an operating system in the gateway whose Linux kernel version is below 2.6.32, the NFS max rsize is 32K, so AFM would not support an extended attribute size of more than 32K on that gateway.

What should I do when my file system or fileset is getting full?

The **.ptrash** directory is present in cache and home. In some cases, where there is a conflict that AFM cannot resolve automatically, the file is moved to **.ptrash** at cache or home. In cache the **.ptrash** gets cleaned up when eviction is triggered. At home, it is not cleared automatically. When the administrator is looking to clear some space, the **.ptrash** should be cleaned up first.

Chapter 11. Understanding the system limitations

It is important to understand the system limitations to analyze whether you are facing a real issue in the IBM Spectrum Scale system.

The following topics list the IBM Spectrum Scale system limitations:

AFM limitations

See *AFM limitations in IBM Spectrum Scale: Concepts, Planning, and Installation Guide*.

AFM-based DR limitations

See *AFM-based DR limitations in IBM Spectrum Scale: Concepts, Planning, and Installation Guide*.

Authentication limitations

See *Authentication limitations in IBM Spectrum Scale: Administration Guide*.

File authorization limitations

See *Authorization limitations in IBM Spectrum Scale: Administration Guide*.

File compression limitations

See *File compression in IBM Spectrum Scale: Administration Guide*.

FPO limitations

See *Restrictions in IBM Spectrum Scale: Administration Guide*.

General NFS V4 Linux Exceptions and Limitations

See *General NFS V4 Linux exceptions and limitations in IBM Spectrum Scale: Administration Guide*.

GPFS exceptions and limitations to NFSv4 ACLs

See *GPFS exceptions and limitations to NFS V4 ACLs in IBM Spectrum Scale: Administration Guide*.

GUI limitations

See *GUI limitations in IBM Spectrum Scale: Administration Guide*.

HDFS transparency limitations

See *Configuration that differs from native HDFS in IBM Spectrum Scale in IBM Spectrum Scale: Big Data and Analytics Guide*.

HDFS transparency federation limitations

See *Known limitations in IBM Spectrum Scale: Big Data and Analytics Guide*.

Installation toolkit limitations

See *Limitations of the spectrumscale installation toolkit in IBM Spectrum Scale: Concepts, Planning, and Installation Guide*.

mmuserauth service create command limitations

See *Limitations of the mmuserauth service create command while configuring AD with RFC2307 in IBM Spectrum Scale: Administration Guide*.

Multiprotocol export limitations

See *Multiprotocol export considerations in IBM Spectrum Scale: Administration Guide*.

Performance monitoring limitations

See *Performance monitoring limitations in IBM Spectrum Scale: Administration Guide*.

Protocol cluster disaster recovery limitations

See *Protocols cluster disaster recovery limitations in IBM Spectrum Scale: Administration Guide*.

Protocol data security limitations

See *Data security limitations in IBM Spectrum Scale: Administration Guide*.

S3 API support limitations

See *Managing OpenStack access control lists using S3 API in IBM Spectrum Scale: Administration Guide*.

| SMB limitations

| See *SMB limitations* topic in *IBM Spectrum Scale: Administration Guide*.

Transparent cloud tiering limitations

See *Known limitations of Transparent cloud tiering* in *IBM Spectrum Scale: Administration Guide*.

Unified file and object access limitations

See *Limitations of unified file and object access* in *IBM Spectrum Scale: Administration Guide*.

Chapter 12. Collecting details of the issues

You need to collect the details of the issues that are reported in the system to start the troubleshooting process.

The IBM Spectrum Scale system provides the following options to collect the details of the issues reported in the system:

- Logs
- Dumps
- Traces
- Diagnostic data collection through CLI
- Diagnostic data collection through GUI

Collecting details of issues by using logs, dumps, and traces

The problem determination tools that are provided with IBM Spectrum Scale are intended to be used by experienced system administrators who know how to collect data and run debugging routines.

You can collect various types of logs such as GPFS logs, protocol service logs, operating system logs, and transparent cloud tiering logs. The GPFS™ log is a repository of error conditions that are detected on each node, as well as operational events such as file system mounts. The operating system error log is also useful because it contains information about hardware failures and operating system or other software failures that can affect the IBM Spectrum Scale system.

Note: The GPFS error logs and messages contain the MMFS prefix to distinguish it from the components of the IBM Multi-Media LAN Server, a related licensed program.

The IBM Spectrum Scale system also provides a system snapshot dump, trace, and other utilities that can be used to obtain detailed information about specific problems.

The information is organized as follows:

- “GPFS logs” on page 178
- “Operating system error logs” on page 195
- “Using the gpfs.snap command” on page 216
- “mmdumpupperdata command” on page 227
- “mmfsadm command” on page 229
- “Trace facility” on page 201

Time stamp in GPFS log entries

The time stamp in a GPFS log entry indicates the time of an event.

In IBM Spectrum Scale v4.2.2 and later, you can select either the earlier time stamp format for log entries or the ISO 8601 time stamp format. To select a format, use the **mmfsLogTimeStampISO8601** attribute of the **mmchconfig** command. The default setting is the ISO 8601 log time stamp format.

When you migrate to IBM Spectrum Scale v4.2.2, the time stamp format for the GPFS log is automatically set to the ISO 8601 format. You can prevent this action by including the **mmfsLogTimeStampISO8601** attribute when you complete the migration. For more information, see *Completing the migration to a new level of IBM Spectrum Scale in the IBM Spectrum Scale: Concepts, Planning, and Installation Guide*.

Earlier time stamp format

In IBM Spectrum Scale v4.2.1 and earlier, the time stamp in the GPFS log has the following format:

Www Mmm DD hh:mm:ss.sss YYYY

where

Www

Is a three-character abbreviation for the day of the week.

Mmm

Is a three-character abbreviation for the month.

DD Is the day of the month.

hh:mm:sec

Is the hours (24-hour clock), minutes, seconds, and milliseconds.

YYYY

Is the year.

The following examples show the earlier time stamp format:

Mon May 09 15:12:20.603 2016

Sun Aug 15 07:04:33.078 2016

ISO 8601 time stamp format

In IBM Spectrum Scale v4.2.2 and later, by default, the time stamp in logs and traces follows a format similar to the ISO 8601 standard:

YYYY-MM-DD hh:mm:ss.sss±hhmm

where

YYYY-MM-DD

Is the year, month, and day.

_ Is a separator character.

hh:mm:ss.sss

Is the hours (24-hour clock), minutes, seconds, and milliseconds.

±hhmm

Is the time zone designator, in hours and minutes offset from UTC.

The following examples show the ISO 8601 format:

2016-05-09_15:12:20.603-0500

2016-08-15_07:04:33.078+0200

Logs

This topic describes various logs that are generated in the IBM Spectrum Scale.

GPFS logs

The GPFS log is a repository of error conditions that are detected on each node, as well as operational events such as file system mounts. The GPFS log is the first place to look when you start debugging the abnormal events. As GPFS is a cluster file system, events that occur on one node might affect system behavior on other nodes, and all GPFS logs can have relevant data.

The GPFS log can be found in the `/var/adm/ras` directory on each node. The GPFS log file is named `mmfs.log.date.nodeName`, where `date` is the time stamp when the instance of GPFS started on the node and `nodeName` is the name of the node. The latest GPFS log file can be found by using the symbolic file name `/var/adm/ras/mmfs.log.latest`.

The GPFS log from the prior startup of GPFS can be found by using the symbolic file name `/var/adm/ras/mmfs.log.previous`. All other files have a time stamp and node name appended to the file name.

At GPFS startup, log files that are not accessed during the last 10 days are deleted. If you want to save old log files, copy them elsewhere.

Many GPFS log messages can be sent to `syslog` on Linux. The `systemLogLevel` attribute of the `mmchconfig` command determines the GPFS log messages to be sent to the `syslog`. For more information, see the `mmchconfig` command in the *IBM Spectrum Scale: Command and Programming Reference*.

This example shows normal operational messages that appear in the GPFS log file on Linux node:

```
Removing old /var/adm/ras/mmfs.log.* files:  
Unloading modules from /lib/modules/3.0.13-0.27-default/extr  
Unloading module tracedev  
Loading modules from /lib/modules/3.0.13-0.27-default/extr  
Module           Size  Used by  
mmfs26          2155186  0  
mmfslinux        379348  1 mmfs26  
tracedev         48513   2 mmfs26,mmfslinux  
Tue Oct 27 11:45:47.149 2015: [I] mmfsd initializing. {Version: 4.2.0.0 Built: Oct 26 2015 15:19:01}...  
Tue Oct 27 11:45:47.150 2015: [I] Tracing in blocking mode  
Tue Oct 27 11:45:47.151 2015: [I] Cleaning old shared memory ...  
Tue Oct 27 11:45:47.152 2015: [I] First pass parsing mmfs.cfg ...  
Tue Oct 27 11:45:47.153 2015: [I] Enabled automated deadlock detection.  
Tue Oct 27 11:45:47.154 2015: [I] Enabled automated deadlock debug data collection.  
Tue Oct 27 11:45:47.155 2015: [I] Enabled automated expel debug data collection.  
Tue Oct 27 11:45:47.156 2015: [I] Initializing the main process ...  
Tue Oct 27 11:45:47.169 2015: [I] Second pass parsing mmfs.cfg ...  
Tue Oct 27 11:45:47.170 2015: [I] Initializing the page pool ...  
Tue Oct 27 11:45:47.500 2015: [I] Initializing the mailbox message system ...  
Tue Oct 27 11:45:47.521 2015: [I] Initializing encryption ...  
Tue Oct 27 11:45:47.522 2015: [I] Encryption: loaded crypto library: IBM CryptoLite for C v4.10.1.5600  
(c4T3/GPFSLNPPC64).  
Tue Oct 27 11:45:47.523 2015: [I] Initializing the thread system ...  
Tue Oct 27 11:45:47.524 2015: [I] Creating threads ...  
Tue Oct 27 11:45:47.529 2015: [I] Initializing inter-node communication ...  
Tue Oct 27 11:45:47.530 2015: [I] Creating the main SDR server object ...  
Tue Oct 27 11:45:47.531 2015: [I] Initializing the sdrServ library...  
Tue Oct 27 11:45:47.532 2015: [I] Initializing the ccrServ library ...  
Tue Oct 27 11:45:47.538 2015: [I] Initializing the cluster manager...  
Tue Oct 27 11:45:48.813 2015: [I] Initializing the token manager ...  
Tue Oct 27 11:45:48.819 2015: [I] Initializing network shared disks ...  
Tue Oct 27 11:45:51.126 2015: [I] Start the ccrServ ...  
Tue Oct 27 11:45:51.879 2015: [N] Connecting to 192.168.115.171 js21n07 <c0p1>  
Tue Oct 27 11:45:51.880 2015: [I] Connected to 192.168.115.171 js21n07 <c0p1>  
Tue Oct 27 11:45:51.897 2015: [I] Node 192.168.115.171 (js21n07) is now the Group Leader.  
Tue Oct 27 11:45:51.911 2015: [N] mmfsd ready Tue Oct 27 11:45:52 EDT 2015:  
mmcommon mmfsup invoked. Parameters: 192.168.115.220 192.168.115.171 all
```

The `mmcommon logRotate` command can be used to rotate the GPFS log without shutting down and restarting the daemon. After the `mmcommon logRotate` command is issued, `/var/adm/ras/mmfs.log.previous` will contain the messages that occurred since the previous startup of GPFS or the last run of `mmcommon logRotate`. The `/var/adm/ras/mmfs.log.latest` file starts over at the point in time that `mmcommon logRotate` was run.

Depending on the size and complexity of your system configuration, the amount of time to start GPFS varies. If you cannot access a file system that is mounted, examine the log file for error messages.

Creating a master GPFS log file:

The GPFS log frequently shows problems on one node that actually originated on another node.

GPFS is a file system that runs on multiple nodes of a cluster. This means that problems originating on one node of a cluster often have effects that are visible on other nodes. It is often valuable to merge the GPFS logs in pursuit of a problem. Having accurate time stamps aids the analysis of the sequence of events.

Before following any of the debug steps, IBM suggests that you:

1. Synchronize all clocks of all nodes in the GPFS cluster. If this is not done, and clocks on different nodes are out of sync, there is no way to establish the real time line of events occurring on multiple nodes. Therefore, a merged error log is less useful for determining the origin of a problem and tracking its effects.
2. Merge and chronologically sort all of the GPFS log entries from each node in the cluster. The **--gather-logs** option of the **gpfs.snap** command can be used to achieve this:

```
gpfs.snap --gather-logs -d /tmp/logs -N all
```

The system displays information similar to:

```
gpfs.snap: Gathering mmfs logs ...
gpfs.snap: The sorted and unsorted mmfs.log files are in /tmp/logs
```

If the **--gather-logs** option is not available on your system, you can create your own script to achieve the same task; use **/usr/lpp/mmfs/samples/gatherlogs.samples.sh** as an example.

Audit messages for cluster configuration changes

As an aid to troubleshooting and to improve cluster security, IBM Spectrum Scale can send an audit message to syslog and the GPFS log whenever a GPFS command changes the configuration of the cluster.

You can use the features of syslog to mine, process, or redirect the audit messages.

Restriction: Audit messages are not available on Windows operating systems.

Configuring syslog

On Linux operating systems, syslog typically is enabled by default. On AIX, syslog must be set up and configured. See the corresponding operating system documentation for details.

Configuring audit messages

By default, audit messages are enabled and messages are sent to syslog but not to the GPFS log. You can control audit messages with the **commandAudit** attribute of the **mmchconfig** command. For more information, see the topic *mmchconfig command* in the *IBM Spectrum Scale: Command and Programming Reference* guide.

Audit messages are not affected by the **systemLogLevel** attribute of the **mmchconfig** command.

If audit logs are enabled, the GUI receives the updates on configuration changes that you made through CLI and updates its configuration cache to reflect the changes in the GUI. You can also disable audit logging with the **mmchconfig** command. If the audit logs are disabled, the GUI does not show the configuration changes immediately. It might be as much as an hour late in reflecting configuration changes that are made through the CLI.

Message format

For security, sensitive information such as a password is replaced with asterisks (*) in the audit message.

Audit messages are sent to syslog with an identity of **mmfs**, a facility code of **user**, and a severity level of **informational**. For more information about the meaning of these terms, see the syslog documentation.

The format of the message depends on the source of the GPFS command:

- Messages about GPFS commands that are entered at the command line have the following format:

CLI *user_name user_name [AUDIT_TYPE1,AUDIT_TYPE2] 'command' RC=return_code*

where:

CLI The source of the command. Indicates that the command was entered from the command line.

user_name user_name

The name of the user who entered the command, such as root. The same name appears twice.

AUDIT_TYPE1

The point in the command when the message was sent to syslog. Always **EXIT**.

AUDIT_TYPE2

The action taken by the command. Always **CHANGE**.

command

The text of the command.

return_code

The return code of the GPFS command.

- Messages about GPFS commands that are issued by GUI commands have a similar format:

GUI-CLI *user_name GUI_user_name [AUDIT_TYPE1,AUDIT_TYPE2] 'command' RC=return_code*

where:

GUI-CLI

The source of the command. Indicates that the command was called by a GUI command.

user_name

The name of the user, such as root.

GUI_user_name

The name of the user who logged on to the GUI.

The remaining fields are the same as in the **CLI** message.

The following lines are examples from a syslog:

```
Apr 24 13:56:26 c12c3apv12 mmfs[63655]: CLI root root [EXIT, CHANGE] 'mmchconfig
autoload=yes' RC=0
Apr 24 13:58:42 c12c3apv12 mmfs[65315]: CLI root root [EXIT, CHANGE] 'mmchconfig
deadlockBreakupDelay=300' RC=0
Apr 24 14:04:47 c12c3apv12 mmfs[67384]: CLI root root [EXIT, CHANGE] 'mmchconfig
FIPS1402mode=no' RC=0
```

The following lines are examples from a syslog where GUI is the originator:

```
Apr 24 13:56:26 c12c3apv12 mmfs[63655]: GUI-CLI root admin [EXIT, CHANGE] 'mmchconfig autoload=yes' RC=0
```

Commands

IBM Spectrum Scale sends audit messages to syslog for the following commands and options:

mmaddcallback

mmaddir

mmaddnode

mmafmconfig add

mmafmconfig delete

```
mmafmconfig disable
mmafmconfig enable
mmafmconfig update
mmafmctl
mmapplypolicy
mmauth add
mmauth delete
mmauth deny
mmauth gencert
mmauth genkey
mmauth grant
mmauth update
mmbackup
mmbackupconfig
mmces address add
mmces address change
mmces address move
mmces address remove
mmces log
mmces node resume
mmces node suspend
mmces service disable
mmces service enable
mmces service start
mmces service stop
mmcesdr
mmcesmonitor
mmchcluster
mmchconfig
mmchdisk
mmchfileset
mmchfs
mmchlicense
mmchmgr
mmchnode
mmchnodeclass
mmchnsd
mmchpolicy
mmchpool
mmchqos
mmcloudgateway account create
mmcloudgateway account delete
mmcloudgateway account update
mmcloudgateway config set
mmcloudgateway config unset
```

```
mmcloudgateway files delete
mmcloudgateway files migrate
mmcloudgateway files recall
mmcloudgateway files reconcile
mmcloudgateway files restore
mmcloudgateway filesystem create
mmcloudgateway filesystem delete
mmcloudgateway service start
mmcloudgateway service stop
mmcrcluster
mmcrfileset
mmcrfs
mmcrnodeclass
mmcrnsd
mmcrsnapshot
mmdefedquota
mmdefquotaoff
mmdefquotaon
mmdefragfs
mmdelcallback
mmdeldisk
mmdelfiset
mmdelfs
mmdelnode
mmdelnodeclass
mmdelnsd
mmdelesnapshot
mmedquota
mmexpelnode
mmexportfs
mmfsctl
mmimgbackup
mmimgrestore
mmimportfs
mmkeyserv
mmlinkfileset
mmigratefs
| mmnfs config change
| mmnfs export add
| mmnfs export change
| mmnfs export load
| mmnfs export remove
| mmnsdiscover
| mmobj config change
| mmobj file access
```

```
mmobj multiregion enable
mmobj multiregion export
mmobj multiregion import
mmobj multiregion remove
mmobj policy change
mmobj policy create
mmobj policy deprecate
mmobj swift base
mmpfmon config add
mmpfmon config delete
mmpfmon config generate
mmpfmon config update
mmfsnap create
mmfsnap delete
mmquotaoff
mmquotaon
mmremotecluster add
mmremotecluster delete
mmremotecluster update
mmremoteefs add
mmremoteefs delete
mmremoteefs update
mmrestoreconfig
mmrestoreefs
mmrestripefile
mmrestripefs
mmrpldisk
mmsdrrestore
mmsetquota
mmshutdown
mmsmb config change
mmsmb export add
mmsmb export change
mmsmb export remove
mmsmb exportacl add
mmsmb exportacl change
mmsmb exportacl delete
mmsmb exportacl remove
mmsmb exportacl replace
mmsnapdir
mmstartup
mmumount
mmumount
mmunlinkfileset
mmuserauth service create
```

**mmuserauth service remove
mmwinservctl**

Protocol services logs

The protocol service logs contain the information that helps you to troubleshoot the issues related to the NFS, SMB, and Object services.

By default, the NFS, SMB, and Object protocol logs are stored at: /var/log/messages.

For more information on logs of the installation toolkit, see *Logging and debugging for installation toolkit* in *IBM Spectrum Scale: Concepts, Planning, and Installation Guide*.

SMB logs:

The SMB services write the most important messages to syslog.

With the standard syslog configuration, you can search for the terms such as ctdbd or smbd in the /var/log/messages file to see the relevant logs. For example:

```
grep ctdbd /var/log/messages
```

The system displays output similar to the following example:

```
May 31 09:11:23 prt002st001 ctdbd: Updated hot key database=locking.tdb key=0x2795c3b1 id=0 hop_count=1
May 31 09:27:33 prt002st001 ctdbd: Updated hot key database=smbXsrv_open_global.tdb key=0x0d0d4abe id=0 hop_count=1
May 31 09:37:17 prt002st001 ctdbd: Updated hot key database=brlock.tdb key=0xc3f7e5c7 id=0 hop_count=1
```

```
grep smbd /var/log/messages
```

The system displays output similar to the following example:

Additional SMB service logs are available in following folders:

- /var/adm/ras/log.smbd
 - /var/adm/ras/log.smbd.old

When the size of the `log.smbd` file becomes 100 MB, the system changes the file as `log.smbd.old`. To capture more detailed traces for problem determination, use the `mmprotoctrace` command.

Some of the issues with SMB services are related to winbind service also. For more information about winbind tracing, see “[Winbind logs](#)” on page 190.

Related concepts:

"Determining the health of integrated SMB server" on page 356

There are some IBM Spectrum Scale commands to determine the health of the SMB server.

NFS logs:

The clustered export services (CES) NFS server writes log messages in the `/var/log/ganesha.log` file at runtime.

Operating system's log rotation facility is used to manage NFS logs. The NFS logs are configured and enabled during the NFS server packages installation.

The following example shows a sample log file:

```
# tail -f /var/log/ganesha.log
2018-04-09 11:28:18 : epoch 000100a2 : rh424a : gpfs.ganesha.nfsd-20924[main]
nfs_Init_admin_thread :NFS CB
:EVENT :Admin thread initialized
2018-04-09 11:28:18 : epoch 000100a2 : rh424a : gpfs.ganesha.nfsd-20924[main]
nfs4_start_grace
:STATE :EVENT :NFS Server Now IN GRACE,
duration 59
2018-04-09 11:28:18 : epoch 000100a2 : rh424a : gpfs.ganesha.nfsd-20924[main]
nfs_rpc_cb_init_ccache :NFS STARTUP :EVENT
:Callback creds directory (/var/run/ganesha) already exists
2018-04-09 11:28:18 : epoch 000100a2 : rh424a : gpfs.ganesha.nfsd-20924[main]
nfs_rpc_cb_init_ccache
:NFS STARTUP :WARN :gssd_refresh_krb5_machine_credential failed (-1765328378:0)
2018-04-09 11:28:18 : epoch 000100a2 : rh424a : gpfs.ganesha.nfsd-20924[main]
nfs_Start_threads :THREAD :EVENT :Starting delayed executor.
2018-04-09 11:28:18 : epoch 000100a2 : rh424a : gpfs.ganesha.nfsd-20924[main]
nfs_Start_threads :THREAD :EVENT :gsh_dbusthread was started successfully
2018-04-09 11:28:18 : epoch 000100a2 : rh424a : gpfs.ganesha.nfsd-20924[main]
nfs_Start_threads :THREAD :EVENT :admin thread was started successfully
2018-04-09 11:28:18 : epoch 000100a2 : rh424a : gpfs.ganesha.nfsd-20924[main]
nfs_Start_threads :THREAD :EVENT :reaper thread was started successfully
2018-04-09 11:28:18 : epoch 000100a2 : rh424a : gpfs.ganesha.nfsd-20924[main]
nfs_Start_threads :THREAD :EVENT :General fridge was started successfully
2018-04-09 11:28:18 : epoch 000100a2 : rh424a : gpfs.ganesha.nfsd-20924[reaper]
nfs_in_grace :STATE :EVENT :NFS Server Now IN GRACE
2018-04-09 11:28:18 : epoch 000100a2 : rh424a : gpfs.ganesha.nfsd-20924[main]
nfs_start :NFS STARTUP :EVENT :-----
2018-04-09 11:28:18 : epoch 000100a2 : rh424a : gpfs.ganesha.nfsd-20924[main]
nfs_start :NFS STARTUP :EVENT : NFS SERVER INITIALIZED
2018-04-09 11:28:18 : epoch 000100a2 : rh424a : gpfs.ganesha.nfsd-20924[main]
nfs_start :NFS STARTUP :EVENT :-----
```

- | Log levels can be displayed by using the **mnnfs config list | grep LOG_LEVEL** command. For example:
| **mnnfs config list | grep LOG_LEVEL**

The system displays output similar to the following example:

```
LOG_LEVEL: EVENT
```

By default, the log level is EVENT. Additionally, the following NFS log levels can also be used; starting from lowest to highest verbosity:

- FATAL
- MAJ
- CRIT
- WARN
- INFO
- DEBUG
- MID_DEBUG
- FULL_DEBUG

Note: The FULL_DEBUG level increases the size of the log file. Use it in the production mode only if instructed by the IBM Support.

Increasing the verbosity of the NFS server log impacts the overall NFS I/O performance.

To change the logging to the verbose log level INFO, use the following command:

- | **mnnfs config change LOG_LEVEL=INFO**

The system displays output similar to the following example:

```
NFS Configuration successfully changed. NFS server restarted on all NFS nodes on which NFS  
server is running.
```

This change is cluster-wide and restarts all NFS instances to activate this setting. The log file now displays more informational messages, for example:

```
2015-06-03 12:49:31 : epoch 556edba9 : cluster1.ibm.com : ganesha.nfsd-21582[main] nfs_rpc_dispatch_threads  
:THREAD :INFO :5 rpc dispatcher threads were started successfully  
2015-06-03 12:49:31 : epoch 556edba9 : cluster1.ibm.com : ganesha.nfsd-21582[disp] rpc_dispatcher_thread  
:DISP :INFO :Entering nfs/rpc dispatcher  
2015-06-03 12:49:31 : epoch 556edba9 : cluster1.ibm.com : ganesha.nfsd-21582[disp] rpc_dispatcher_thread  
:DISP :INFO :Entering nfs/rpc dispatcher  
2015-06-03 12:49:31 : epoch 556edba9 : cluster1.ibm.com : ganesha.nfsd-21582[disp] rpc_dispatcher_thread  
:DISP :INFO :Entering nfs/rpc dispatcher  
2015-06-03 12:49:31 : epoch 556edba9 : cluster1.ibm.com : ganesha.nfsd-21582[disp] rpc_dispatcher_thread  
:DISP :INFO :Entering nfs/rpc dispatcher  
2015-06-03 12:49:31 : epoch 556edba9 : cluster1.ibm.com : ganesha.nfsd-21582[main] nfs_Start_threads  
:THREAD :EVENT :gsh_dbusthread was started successfully  
2015-06-03 12:49:31 : epoch 556edba9 : cluster1.ibm.com : ganesha.nfsd-21582[main] nfs_Start_threads  
:THREAD :EVENT :admin thread was started successfully  
2015-06-03 12:49:31 : epoch 556edba9 : cluster1.ibm.com : ganesha.nfsd-21582[main] nfs_Start_threads  
:THREAD :EVENT :reaper thread was started successfully  
2015-06-03 12:49:31 : epoch 556edba9 : cluster1.ibm.com : ganesha.nfsd-21582[main] nfs_Start_threads  
:THREAD :EVENT :General fridge was started successfully  
2015-06-03 12:49:31 : epoch 556edba9 : cluster1.ibm.com : ganesha.nfsd-21582[reaper] nfs_in_grace  
:STATE :EVENT :NFS Server Now IN GRACE  
2015-06-03 12:49:32 : epoch 556edba9 : cluster1.ibm.com : ganesha.nfsd-21582[main] nfs_start  
:NFS STARTUP :EVENT :-----  
2015-06-03 12:49:32 : epoch 556edba9 : cluster1.ibm.com : ganesha.nfsd-21582[main] nfs_start  
:NFS STARTUP :EVENT :NFS SERVER INITIALIZED  
2015-06-03 12:49:32 : epoch 556edba9 : cluster1.ibm.com : ganesha.nfsd-21582[main] nfs_start  
:NFS STARTUP :EVENT :-----  
2015-06-03 12:50:32 : epoch 556edba9 : cluster1.ibm.com : ganesha.nfsd-21582[reaper] nfs_in_grace  
:STATE :EVENT :NFS Server Now NOT IN GRACE
```

To display the currently configured CES log level, use the following command:

```
mmces log level
```

The system displays output similar to the following example:

```
CES log level is currently set to 0
```

The log file is /var/adm/ras/mmfs.log.latest. By default, the log level is 0 and other possible values are 1, 2, and 3. To increase the log level, use the following command:

```
mmces log level 1
```

NFS-related log information is written to the standard GPFS log files as part of the overall CES infrastructure. This information relates to the NFS service management and recovery orchestration within CES.

Object logs:

There are a number of locations where messages are logged with the object protocol.

The core object services, proxy, account, container, and object server have their own logging level sets in their respective configuration files. By default, unified file and object access logging is set to show messages at or above the ERROR level, but can be changed to INFO or DEBUG levels if more detailed logging information is required.

By default, the messages logged by these services are saved in the /var/log/swift directory.

You can also configure these services to use separate syslog facilities by the **log_facility** parameter in one or all of the object service configuration files and by updating the rsyslog configuration. These parameters are described in the Swift Deployment Guide(docs.openstack.org/developer/swift/deployment_guide.html) that is available in the OpenStack documentation.

An example of how to set up this configuration can be found in the SAIO - Swift All In One documentation(docs.openstack.org/developer/swift/development_saio.html#optional-setting-up-rsyslog-for-individual-logging) that is available in the OpenStack documentation.

Note: To configure rsyslog for unique log facilities in the protocol nodes, the administrator needs to ensure that the manual steps mentioned in the preceding link are carried out on each of those protocol nodes.

The Keystone authentication service writes its logging messages to `/var/log/keystone/keystone.log` file. By default, Keystone logging is set to show messages at or above the `WARNING` level.

For information on how to view or change log levels on any of the object related services, see *CES tracing and debug data collection in IBM Spectrum Scale: Problem Determination Guide*.

The following commands can be used to determine the health of object services:

- To see whether there are any nodes in an active (failed) state, run the following command:

mmces state cluster OBJ

The system displays output similar to this:

NODE	COMPONENT	STATE	EVENTS
prt001st001	OBJECT	HEALTHY	
prt002st001	OBJECT	HEALTHY	
prt003st001	OBJECT	HEALTHY	
prt004st001	OBJECT	HEALTHY	
prt005st001	OBJECT	HEALTHY	
prt006st001	OBJECT	HEALTHY	
prt007st001	OBJECT	HEALTHY	

In this example, all nodes are healthy so no active events are shown.

- To display the history of events generated by the monitoring framework, run the following command:

mmces events list OBJ

The system displays output similar to this:

Node	Timestamp	Event Name	Severity	Details
node1	2015-06-03 13:30:27.478725+08:08PDT	proxy-server_ok	INFO	proxy process as expected
node1	2015-06-03 14:26:30.567245+08:08PDT	object-server_ok	INFO	object process as expected
node1	2015-06-03 14:26:30.720534+08:08PDT	proxy-server_ok	INFO	proxy process as expected
node1	2015-06-03 14:28:30.689257+08:08PDT	account-server_ok	INFO	account process as expected
node1	2015-06-03 14:28:30.853518+08:08PDT	container-server_ok	INFO	container process as expected
node1	2015-06-03 14:28:31.015307+08:08PDT	object-server_ok	INFO	object process as expected
node1	2015-06-03 14:28:31.177589+08:08PDT	proxy-server_ok	INFO	proxy process as expected
node1	2015-06-03 14:28:49.025021+08:08PDT	postIpChange_info	INFO	IP addresses modified 192.167.12.21_0-1.
node1	2015-06-03 14:28:49.194499+08:08PDT	enable_Address_database_node	INFO	Enable Address Database Node
node1	2015-06-03 14:29:16.483623+08:08PDT	postIpChange_info	INFO	IP addresses modified 192.167.12.22_0-2.
node1	2015-06-03 14:29:25.274924+08:08PDT	postIpChange_info	INFO	IP addresses modified 192.167.12.23_0-3.
node1	2015-06-03 14:29:30.844626+08:08PDT	postIpChange_info	INFO	IP addresses modified 192.167.12.24_0-4.

- To retrieve the OBJ related log entries, query the monitor client and grep for the name of the component you want to filter on, either object, proxy, account, container, keystone or postgres. For example, to see proxy-server related events, run the following command:

mmces events list | grep proxy

The system displays output similar to this:

node1	2015-06-01 14:39:49.120912+08:08PDT	proxy-server_failed	ERROR	proxy process should be started but is stopped
node1	2015-06-01 14:44:49.277940+08:08PDT	proxy-server_ok	INFO	proxy process as expected
node1	2015-06-01 16:27:37.923696+08:08PDT	proxy-server_failed	ERROR	proxy process should be started but is stopped
node1	2015-06-01 16:40:39.789920+08:08PDT	proxy-server_ok	INFO	proxy process as expected
node1	2015-06-03 13:28:18.875566+08:08PDT	proxy-server_failed	ERROR	proxy process should be started but is stopped
node1	2015-06-03 13:30:27.478725+08:08PDT	proxy-server_ok	INFO	proxy process as expected
node1	2015-06-03 13:30:57.482977+08:08PDT	proxy-server_failed	ERROR	proxy process should be started but is stopped

```

node1 2015-06-03 14:26:30.720534+08:08PDT proxy-server_ok      INFO    proxy process as expected
node1 2015-06-03 14:27:00.759696+08:08PDT proxy-server_failed  ERROR   proxy process should be started but is stopped
node1 2015-06-03 14:28:31.177589+08:08PDT proxy-server_ok      INFO    proxy process as expected

```

- To check the monitor log, grep for the component you want to filter on, either object, proxy, account, container, keystone or postgres. For example, to see object-server related log messages:

```
| grep object /var/adm/ras/mmsysmonitor.log | head -n 10
```

The system displays output similar to this:

```

2015-06-03T13:59:28.805-08:00 util5.sonasad.almaden.ibm.com D:522632:Thread-9:object:OBJ running command
'systemctl status openstack-swift-proxy'
2015-06-03T13:59:28.916-08:00 util5.sonasad.almaden.ibm.com D:522632:Thread-9:object:OBJ command result
ret:3 sout:openstack-swift-proxy.service - OpenStack Object Storage (swift) - Proxy Server
2015-06-03T13:59:28.916-08:00 util5.sonasad.almaden.ibm.com I:522632:Thread-9:object:OBJ openstack-swift-proxy is not started, ret3
2015-06-03T13:59:28.916-08:00 util5.sonasad.almaden.ibm.com D:522632:Thread-9:object:OBJProcessMonitor openstack-swift-proxy failed:
2015-06-03T13:59:28.916-08:00 util5.sonasad.almaden.ibm.com D:522632:Thread-9:object:OBJProcessMonitor memcached started
2015-06-03T13:59:28.917-08:00 util5.sonasad.almaden.ibm.com D:522632:Thread-9:object:OBJ running command
'systemctl status memcached'
2015-06-03T13:59:29.018-08:00 util5.sonasad.almaden.ibm.com D:522632:Thread-9:object:OBJ command result
ret:0 sout:memcached.service - Memcached
2015-06-03T13:59:29.018-08:00 util5.sonasad.almaden.ibm.com I:522632:Thread-9:object:OBJ memcached is started and active running
2015-06-03T13:59:29.018-08:00 util5.sonasad.almaden.ibm.com D:522632:Thread-9:object:OBJProcessMonitor memcached succeeded
2015-06-03T13:59:29.018-08:00 util5.sonasad.almaden.ibm.com I:522632:Thread-9:object:OBJ service started checks
after monitor loop, event count:6

```

The following tables list the IBM Spectrum Scale for object storage log files.

Table 49. Core object log files in /var/log/swift. Core object log files in /var/log/swift

Log file	Component	Configuration file
account-auditor.log	Account auditor Swift service	account-server.conf
account-auditor.error		
account-reaper.log	Account reaper Swift service	account-server.conf
account-reaper.error		
account-replicator.log	Account replicator Swift service	account-server.conf
account-replicator.error		
account-server.log	Account server Swift service	account-server.conf
account-server.error		
container-auditor.log	Container auditor Swift service	container-server.conf
container-auditor.error		
container-replicator.log	Container replicator Swift service	container-server.conf
container-replicator.error		
container-server.log	Container server Swift service	container-server.conf
container-server.error		
container-updater.log	Container updater Swift service	container-server.conf
container-updater.error		
object-auditor.log	Object auditor Swift service	object-server.conf
object-auditor.error		
object-expirer.log	Object expirer Swift service	object-expirer.conf
object-expirer.error		
object-replicator.log	Object replicator Swift service	object-server.conf
object-replicator.error		

Table 49. Core object log files in /var/log/swift (continued). Core object log files in /var/log/swift

Log file	Component	Configuration file
object-server.log	Object server Swift service	object-server.conf
object-server.error		object-server-sof.conf
object-updater.log	Object updater Swift service	object-server.conf
object-updater.error		
proxy-server.log	Proxy server Swift service	proxy-server.conf
proxy-server.error		

Table 50. Additional object log files in /var/log/swift. Additional object log files in /var/log/swift

Log file	Component	Configuration file
ibmobjectizer.log	Unified file and object access objectizer service	spectrum-scale-objectizer.conf
ibmobjectizer.error		spectrum-scale-object.conf
policyscheduler.log	Object storage policies	spectrum-scale-object-policies.conf
policyscheduler.error		
swift.log	Performance metric collector (pmswift)	
swift.error		

Table 51. General system log files in /var/adm/ras. General system log files in /var/adm/ras

Log file	Component
mmsysmonitor.log	Includes everything that is monitored in the monitoring framework
mmfs.log	Various IBM Spectrum Scale command logging

Winbind logs:

The winbind services write the most important messages to syslog.

When using Active Directory, the most important messages are written to syslog, similar to the logs in SMB protocol. For example:

```
grep winbindd /var/log/messages
```

The system displays output similar to the following example:

```
Jun  3 12:04:34 prt001st001 winbindd[14656]: [2015/06/03 12:04:34.271459,  0] ../lib/util/become_daemon.c:124(daemon_ready)
Jun  3 12:04:34 prt001st001 winbindd[14656]: STATUS=daemon 'winbindd' finished starting up and ready to serve connections
```

Additional logs are available in /var/adm/ras/log.winbindd* and /var/adm/ras/log.wb*. There are multiple files that get rotated with the "old" suffix, when the size becomes 100 MB.

To capture debug traces for Active Directory authentication, use **mmprotocoltrace** command for the **winbind** component. To start the tracing of **winbind** component, issue this command:

```
mmprotocoltrace start winbind
```

After performing all steps, relevant for the trace, issue this command to stop tracing **winbind** component and collect tracing data from all participating nodes:

```
mmprotocoltrace stop winbind
```

Related concepts:

“Determining the health of integrated SMB server” on page 356

There are some IBM Spectrum Scale commands to determine the health of the SMB server.

The IBM Spectrum Scale HDFS transparency log:

In IBM Spectrum Scale HDFS transparency, all logs are recorded using log4j. The **log4j.properties** file is under the /usr/lpp/mmfs/hadoop/etc/hadoop directory.

By default, the logs are written under the /usr/lpp/mmfs/hadoop/logs directory.

The following entries can be added into the **log4j.properties** file to turn on the debugging information:

```
log4j.logger.org.apache.hadoop.yarn=DEBUG  
log4j.logger.org.apache.hadoop.hdfs=DEBUG  
log4j.logger.org.apache.hadoop.gpfs=DEBUG  
log4j.logger.org.apache.hadoop.security=DEBUG
```

Protocol authentication log files:

The log files pertaining to protocol authentication are described here.

Table 52. Authentication log files

Service name	Log configuration file	Log files	Logging levels
Keystone	/etc/keystone/keystone.conf /etc/keystone/logging.conf	/var/log/keystone/keystone.log /var/log/keystone/httpd-error.log /var/log/keystone/httpd-access.log	In keystone.conf change 1. debug = true - for getting debugging information in log file. 2. verbose = true - for getting Info messages in log file . By default, these values are false and only warning messages are logged. Finer grained control of keystone logging levels can be specified by updating the keystones logging.conf file. For information on the logging levels in the logging.conf file, see OpenStack logging.conf documentation (docs.openstack.org/kilo/config-reference/content/section_keystone-logging.conf.html).

Table 52. Authentication log files (continued)

Service name	Log configuration file	Log files	Logging levels
SSSD	/etc/sssd/sssd.conf	<p>/var/log/sssd/sssd.log /var/log/sssd/sssd_nss.log /var/log/sssd/sssd_LDAPDOMAIN.log (depends upon configuration) /var/log/sssd/sssd_NISDOMAIN.log (depends upon configuration)</p> <p>Note: For more information on SSSD log files, see Red Hat Linux documentation.</p>	<p>0x0010: Fatal failures. Issue with invoking or running SSSD.</p> <p>0x0020: Critical failures. SSSD does not stop functioning. However, this error indicates that at least one major feature of SSSD is not to work properly.</p> <p>0x0040: Serious failures. A particular request or operation has failed.</p> <p>0x0080: Minor failures. These are the errors that would percolate down to cause the operation failure of 2.</p> <p>0x0100: Configuration settings.</p> <p>0x0200: Function data.</p> <p>0x0400: Trace messages for operation functions.</p> <p>0x1000: Trace messages for internal control functions.</p> <p>0x2000: Contents of function-internal variables that might be interesting.</p> <p>0x4000: Extremely low-level tracing information.</p> <p>Note: For more information on SSSD log levels, see Troubleshooting SSSD in Red Hat Enterprise Linux documentation.</p>
Winbind	/var/mmfs/ces/smb.conf	<p>/var/adm/ras/log.wb-<DOMAIN> [Depends upon available domains]</p> <p>/var/adm/ras/log.winbinddd-dc-connect /var/adm/ras/log.winbinddd-idmap /var/adm/ras/log.winbinddd</p>	<p>Log level is an integer. The value can be from 0-10.</p> <p>The default value for log level is 1.</p>

Note: Some of the authentication modules like keystone services log information also in /var/log/messages.

If you change the log levels, the respective authentication service must be restarted manually on each protocol node. Restarting authentication services might result in disruption of protocol I/O.

CES monitoring and troubleshooting:

You can monitor system health, query events, and perform maintenance and troubleshooting tasks in Cluster Export Services (CES).

System health monitoring

Each CES node runs a separate GPFS process that monitors the network address configuration of the node. If a conflict between the network interface configuration of the node and the current assignments of the CES address pool is found, corrective action is taken. If the node is unable to detect an address that is assigned to it, the address is reassigned to another node.

Additional monitors check the state of the services that are implementing the enabled protocols on the node. These monitors cover NFS, SMB, Object, and Authentication services that monitor, for example, daemon liveliness and port responsiveness. If it is determined that any enabled service is not functioning correctly, the node is marked as failed and its CES addresses are reassigned. When the node returns to normal operation, it returns to the normal (healthy) state and is available to host addresses in the CES address pool.

An additional monitor runs on each protocol node if Microsoft Active Directory (AD), Lightweight Directory Access Protocol (LDAP), or Network Information Service (NIS) user authentication is configured. If a configured authentication server does not respond to test requests, GPFS marks the affected node as failed.

Querying state and events

Aside from the automatic failover and recovery of CES addresses, two additional outputs are provided by the monitoring that can be queried: events and state.

State can be queried by entering the **mmces state show** command, which shows you the state of each of the CES components. The possible states for a component follow:

HEALTHY

The component is working as expected.

DISABLED

The component has not been enabled.

SUSPENDED

When a CES node is in the suspended state, most components also report suspended.

STARTING

The component (or monitor) recently started. This state is a transient state that is updated after the startup is complete.

UNKNOWN

Something is preventing the monitoring from determining the state of the component.

STOPPED

The component was intentionally stopped. This situation might happen briefly if a service is being restarted due to a configuration change. It might also happen because a user ran the **mmces service stop protocol** command for a node.

DEGRADED

There is a problem with the component but not a complete failure. This state does not cause the CES addresses to be reassigned.

FAILED

The monitoring detected a significant problem with the component that means it is unable to function correctly. This state causes the CES addresses of the node to be reassigned.

DEPENDENCY_FAILED

This state implies that a component has a dependency that is in a failed state. An example would be NFS or SMB reporting **DEPENDENCY_FAILED** because the authentication failed.

Looking at the states themselves can be useful to find out which component is causing a node to fail and have its CES addresses reassigned. To find out why the component is being reported as failed, you can look at events.

The **mmces events** command can be used to show you either events that are currently causing a component to be unhealthy or a list of historical events for the node. If you want to know why a component on a node is in a failed state, use the **mmces events active** invocation. This command gives you a list of any currently active events that are affecting the state of a component, along with a message that describes the problem. This information should provide a place to start when you are trying to find and fix the problem that is causing the failure.

If you want to get a complete idea of what is happening with a node over a longer time period, use the **mmces events list** invocation. By default, this command prints a list of all events that occurred on this node, with a time stamp. This information can be narrowed down by component, time period, and severity. As well as being viewable with the command, all events are also pushed to the syslog.

Maintenance and troubleshooting

A CES node can be marked as unavailable by the monitoring process. The command **mmces node list** can be used to show the nodes and the current state flags that are associated with it. When unavailable (one of the following node flags are set), the node does not accept CES address assignments. The following possible node states can be displayed:

Suspended

Indicates that the node is suspended with the **mmces node suspend** command. When suspended, health monitoring on the node is discontinued. The node remains in the suspended state until it is resumed with the **mmces node resume** command.

Network-down

Indicates that monitoring found a problem that prevents the node from bringing up the CES addresses in the address pool. The state reverts to normal when the problem is corrected. Possible causes for this state are missing or non-functioning network interfaces and network interfaces that are reconfigured so that the node can no longer host the addresses in the CES address pool.

No-shared-root

Indicates that the CES shared root directory cannot be accessed by the node. The state reverts to normal when the shared root directory becomes available. Possible cause for this state is that the file system that contains the CES shared root directory is not mounted.

Failed Indicates that monitoring found a problem with one of the enabled protocol servers. The state reverts to normal when the server returns to normal operation or when the service is disabled.

Starting up

Indicates that the node is starting the processes that are required to implement the CES services that are enabled in the cluster. The state reverts to normal when the protocol servers are functioning.

Additionally, events that affect the availability and configuration of CES nodes are logged in the GPFS log file `/var/adm/ras/mmfs.log.latest`. The verbosity of the CES logging can be changed with the **mmces log level n** command, where *n* is a number from 0 (less logging) to 4 (more logging). The current log level can be viewed with the **mm1scluster --ces** command.

For more information about CES troubleshooting, see the IBM Spectrum Scale Wiki ([www.ibm.com/developerworks/community/wikis/home/wiki/General Parallel File System \(GPFS\)](http://www.ibm.com/developerworks/community/wikis/home/wiki/General Parallel File System (GPFS))).

Operating system error logs

GPFS records file system or disk failures using the error logging facility provided by the operating system: **syslog** facility on Linux, **errpt** facility on AIX, and Event Viewer on Windows.

The error logging facility is referred to as *the error log* regardless of operating-system specific error log facility naming conventions.

Note: Most logs use the UNIX command **logrotate** to tidy up older logs. Not all options of the command are supported on some older operating systems. This could lead to unnecessary log entries. However, it does not interfere with the script. While using **logrotate** you might come across the following errors:

- error opening /var/adm/ras/mmsysmonitor.log:Too many levels of symbolic links.
- unknown option 'maxsize' -- ignoring line.

This is the expected behavior and the error can be ignored.

Failures in the error log can be viewed by issuing this command on an AIX node:

```
errpt -a
```

and this command on a Linux node:

```
grep "mmfs:" /var/log/messages
```

You can also grep the appropriate filename where syslog messages are redirected to. For example, in Ubuntu, after the Natty release, this file will be at /var/log/syslog

On Windows, use the Event Viewer and look for events with a source label of **GPFS** in the **Application** event category.

On Linux, **syslog** may include GPFS log messages and the error logs described in this section. The **systemLogLevel** attribute of the **mmchconfig** command controls which GPFS log messages are sent to **syslog**. It is recommended that some kind of monitoring for GPFS log messages be implemented, particularly MMFS_FSSTRUCT errors. For more information, see the **mmchconfig** command in the *IBM Spectrum Scale: Command and Programming Reference*.

The error log contains information about several classes of events or errors. These classes are:

- “MMFS_ABNORMAL_SHUTDOWN”
- “MMFS_DISKFAIL”
- “MMFS_ENVIRON” on page 196
- “MMFS_FSSTRUCT” on page 196
- “MMFS_GENERIC” on page 196
- “MMFS_LONGDISKIO” on page 197
- “MMFS_QUOTA” on page 197
- “MMFS_SYSTEM_UNMOUNT” on page 198
- “MMFS_SYSTEM_WARNING” on page 198

MMFS_ABNORMAL_SHUTDOWN: The **MMFS_ABNORMAL_SHUTDOWN** error log entry means that GPFS has determined that it must shutdown all operations on this node because of a problem. Insufficient memory on the node to handle critical recovery situations can cause this error. In general there will be other error log entries from GPFS or some other component associated with this error log entry.

MMFS_DISKFAIL:

This topic describes the MMFS_DISKFAIL error log available in IBM Spectrum Scale.

The **MMFS_DISKFAIL** error log entry indicates that GPFS has detected the failure of a disk and forced the disk to the stopped state. This is ordinarily not a GPFS error but a failure in the disk subsystem or the path to the disk subsystem.

MMFS_ENVIRON:

This topic describes the MMFS_ENVIRON error log available in IBM Spectrum Scale.

MMFS_ENVIRON error log entry records are associated with other records of the **MMFS_GENERIC** or **MMFS_SYSTEM_UNMOUNT** types. They indicate that the root cause of the error is external to GPFS and usually in the network that supports GPFS. Check the network and its physical connections. The data portion of this record supplies the return code provided by the communications code.

MMFS_FSSTRUCT:

This topic describes the MMFS_FSSTRUCT error log available in IBM Spectrum Scale.

The **MMFS_FSSTRUCT** error log entry indicates that GPFS has detected a problem with the on-disk structure of the file system. The severity of these errors depends on the exact nature of the inconsistent data structure. If it is limited to a single file, **EIO** errors will be reported to the application and operation will continue. If the inconsistency affects vital metadata structures, operation will cease on this file system. These errors are often associated with an **MMFS_SYSTEM_UNMOUNT** error log entry and will probably occur on all nodes. If the error occurs on all nodes, some critical piece of the file system is inconsistent. This can occur as a result of a GPFS error or an error in the disk system.

Note: When an fsstruct error is show in mmhealth, you are asked to run a filesystem check. Once the problem is solved, you need to clear the fsstruct error from mmhealth manually by running the following command:

```
mmsysmonc event filesystem fsstruct_fixed <filesystem_name>
```

If the file system is severely damaged, the best course of action is to follow the procedures in “Additional information to collect for file system corruption or MMFS_FSSTRUCT errors” on page 424, and then contact the IBM Support Center.

MMFS_GENERIC:

This topic describes MMFS_GENERIC error logs available in IBM Spectrum Scale.

The **MMFS_GENERIC** error log entry means that GPFS self diagnostics have detected an internal error, or that additional information is being provided with an **MMFS_SYSTEM_UNMOUNT** report. If the record is associated with an **MMFS_SYSTEM_UNMOUNT** report, the event code fields in the records will be the same. The error code and return code fields might describe the error. See “Messages” on page 505 for a listing of codes generated by GPFS.

If the error is generated by the self diagnostic routines, service personnel should interpret the return and error code fields since the use of these fields varies by the specific error. Errors caused by the self checking logic will result in the shutdown of GPFS on this node.

MMFS_GENERIC errors can result from an inability to reach a critical disk resource. These errors might look different depending on the specific disk resource that has become unavailable, like logs and allocation maps. This type of error will usually be associated with other error indications. Other errors generated by disk subsystems, high availability components, and communications components at the same time as, or immediately preceding, the GPFS error should be pursued first because they might be

the cause of these errors. **MMFS_GENERIC** error indications without an associated error of those types represent a GPFS problem that requires the IBM Support Center.

Before you contact IBM support center, see “Information to be collected before contacting the IBM Support Center” on page 423.

MMFS_LONGDISKIO:

This topic describes the MMFS_LONGDISKIO error log available in IBM Spectrum Scale.

The **MMFS_LONGDISKIO** error log entry indicates that GPFS is experiencing very long response time for disk requests. This is a warning message and can indicate that your disk system is overloaded or that a failing disk is requiring many I/O retries. Follow your operating system's instructions for monitoring the performance of your I/O subsystem on this node and on any disk server nodes that might be involved. The data portion of this error record specifies the disk involved. There might be related error log entries from the disk subsystems that will pinpoint the actual cause of the problem. If the disk is attached to an AIX node, refer to AIX in IBM Knowledge Center(www.ibm.com/support/knowledgecenter/ssw_aix/welcome) and search for *performance management*. To enable or disable, use the **mmchfs -w** command. For more details, contact the IBM Support Center.

The **mmpmon** command can be used to analyze I/O performance on a per-node basis. For more information, see “Monitoring GPFS I/O performance with the mmpmon command” on page 3 and “Failures using the mmpmon command” on page 321.

MMFS_QUOTA:

This topic describes the MMFS_QUOTA error log available in IBM Spectrum Scale.

The **MMFS_QUOTA** error log entry is used when GPFS detects a problem in the handling of quota information. This entry is created when the quota manager has a problem reading or writing the quota file. If the quota manager cannot read all entries in the quota file when mounting a file system with quotas enabled, the quota manager shuts down but file system manager initialization continues. Mounts will not succeed and will return an appropriate error message (see “File system forced unmount” on page 300).

Quota accounting depends on a consistent mapping between user names and their numeric identifiers. This means that a single user accessing a quota enabled file system from different nodes should map to the same numeric user identifier from each node. Within a local cluster this is usually achieved by ensuring that **/etc/passwd** and **/etc/group** are identical across the cluster.

When accessing quota enabled file systems from other clusters, you need to either ensure individual accessing users have equivalent entries in **/etc/passwd** and **/etc/group**, or use the user identity mapping facility as outlined in the IBM white paper entitled *UID Mapping for GPFS in a Multi-cluster Environment* in IBM Knowledge Center(www.ibm.com/support/knowledgecenter/SSFKCN/com.ibm.cluster.gpfs.doc/gpfs_uid/uid_gpfs.html).

It might be necessary to run an offline quota check (**mmcheckquota**) to repair or recreate the quota file. If the quota file is corrupted, **mmcheckquota** will not restore it. The file must be restored from the backup copy. If there is no backup copy, an empty file can be set as the new quota file. This is equivalent to recreating the quota file. To set an empty file or use the backup file, issue the **mmcheckquota** command with the appropriate operand:

- **-u UserQuotaFilename** for the user quota file
- **-g GroupQuotaFilename** for the group quota file
- **-j FilesetQuotaFilename** for the fileset quota file

After replacing the appropriate quota file, reissue the **mmcheckquota** command to check the file system inode and space usage.

For information about running the **mmcheckquota** command, see “The **mmcheckquota** command” on page 242.

MMFS_SYSTEM_UNMOUNT:

This topic describes the MMFS_SYSTEM_UNMOUNT error log available in IBM Spectrum Scale.

The **MMFS_SYSTEM_UNMOUNT** error log entry means that GPFS has discovered a condition that might result in data corruption if operation with this file system continues from this node. GPFS has marked the file system as disconnected and applications accessing files within the file system will receive **ESTALE** errors. This can be the result of:

- The loss of a path to all disks containing a critical data structure.
If you are using SAN attachment of your storage, consult the problem determination guides provided by your SAN switch vendor and your storage subsystem vendor.
- An internal processing error within the file system.

See “File system forced unmount” on page 300. Follow the problem determination and repair actions specified.

MMFS_SYSTEM_WARNING:

This topic describes the MMFS_SYSTEM_WARNING error log available in IBM Spectrum Scale.

The **MMFS_SYSTEM_WARNING** error log entry means that GPFS has detected a system level value approaching its maximum limit. This might occur as a result of the number of inodes (files) reaching its limit. If so, issue the **mmchfs** command to increase the number of inodes for the file system so there is at least a minimum of 5% free.

Error log entry example:

This topic describes an example of an error log entry in IBM Spectrum Scale.

This is an example of an error log entry that indicates a failure in either the storage subsystem or communication subsystem:

LABEL: MMFS_SYSTEM_UNMOUNT
IDENTIFIER: C954F85D

Date/Time: Thu Jul 8 10:17:10 CDT
Sequence Number: 25426
Machine Id: 000024994C00
Node Id: nos6
Class: S
Type: PERM
Resource Name: mmfs

Description
STORAGE SUBSYSTEM FAILURE

Probable Causes
STORAGE SUBSYSTEM
COMMUNICATIONS SUBSYSTEM

Failure Causes
STORAGE SUBSYSTEM
COMMUNICATIONS SUBSYSTEM

Recommended Actions

CONTACT APPROPRIATE SERVICE REPRESENTATIVE

Detail Data
EVENT CODE
15558007
STATUS CODE
212
VOLUME
gpfsd

Transparent cloud tiering logs

This topic describes how to collect logs that are associated with Transparent cloud tiering.

To collect details of issues specific to Transparent cloud tiering, issue this command:

```
gpfssnap [--cloud-gateway {BASIC | FULL}]
```

With the BASIC option, the Transparent cloud tiering service debugs information such as logs, traces, Java™ cores, along with minimal system and IBM Spectrum Scale cluster information is collected. No customer sensitive information is collected.

With the FULL option, extra details such as Java Heap dump are collected, along with the information captured with the BASIC option.

Successful invocation of this command generates a new .tar file at a specified location, and the file can be shared with IBM support team to debug a field issue.

Performance monitoring tool logs

The performance monitoring tool logs can be found in the /var/log/zimon directory on each node configured for performance monitoring.

The nodes that are configured as **Collector** have two files in this directory: ZIMonCollector.log and ZIMonSensors.log. For nodes configured as **Sensor**, only the ZIMonSensors.log file is present. These log files contain information, warning, and error messages for the collector service **pmcollector**, and the sensor service **pmsensors**.

Both log files are rotated every day. The previous logs are compressed and saved in the same /var/log/zimon directory.

During installation, the log level is set to **info**. Issue the **mmpfmon config show** command to see the current log level as shown in the following sample output:

```
# mmpfmon config show
cephMon = "/opt/IBM/zimon/CephMonProxy"
cephRados = "/opt/IBM/zimon/CephRadosProxy"
colCandidates = "nsd003st001", "nsd004st001"
colRedundancy = 2
collectors = {
host = ""
port = "4739"
}
config = "/opt/IBM/zimon/ZIMonSensors.cfg"
ctdbstat = ""
daemonize = T
hostname = ""
ipfixinterface = "0.0.0.0"
logfile = "/var/log/zimon/ZIMonSensors.log"
loglevel = "info"
```

Setting up core dumps on a client system

No core dump configuration is set up by IBM Spectrum Scale by default. Core dumps can be configured in a few ways.

core_pattern + ulimit

The simplest way is to change the core_pattern file at /proc/sys/kernel/core_pattern and to enable core dumps using the command 'ulimit -c unlimited'. Setting it to something like /var/log/cores/core.%e.%t.%h.%p will produce core dumps similar to core.bash.1236975953.node01.2344 in /var/log/cores. This will create core dumps for Linux binaries but will not produce information for Java or Python exceptions.

ABRT

ABRT can be used to produce more detailed output as well as output for Java and Python exceptions.

The following packages should be installed to configure ABRT:

- abrt (Core package)
- abrt-cli (CLI tools)
- abrt-libs (Libraries)
- abrt-addon-ccpp (C/C++ crash handler)
- abrt-addon-python (Python unhandled exception handler)
- abrt-java-connector (Java crash handler)

This overwrites the values stored in core_pattern to pass core dumps to abrt. It then writes this information to the abrt directory configured in /etc/abrt/abrt.conf. Python exceptions is caught by the python interpreter automatically importing the abrt.pth file installed in /usr/lib64/python2.7/site-packages/. If some custom configuration has changed this behavior, Python dumps may not be created.

To get Java runtimes to report unhandled exceptions through abrt, they must be executed with the command line argument '-agentpath=/usr/lib64/libabrt-java-connector.so'.

Note: Passing exception information to ABRT by using the ABRT library will cause a decrease in the performance of the application.

ABRT Config files

The ability to collect core dumps has been added to gpfs.snap using the '--protocol core' option.

This attempts to gather core dumps from a number of locations:

- If core_pattern is set to dump to a file it will attempt to get dumps from the absolute path or from the root directory (the CWD for all IBM Spectrum Scale processes)
- If core_pattern is set to redirect to abrt it will try to read the /etc/abrt/abrt.conf file and read the 'DumpLocation' variable. All files and folders under this directory will be gathered.
- If the 'DumpLocation' value cannot be read then a default of '/var/tmp/abrt' is used.
- If core_pattern is set to use something other than abrt or a file path, core dumps will not be collected for the OS.

Samba can dump to the directory '/var/adm/ras/cores/'. Any files in this directory will be gathered.

Configuration changes required on protocol nodes to collect core dump data

To collect core dumps for debugging programs in provided packages, these system configuration changes need to be made on all protocol nodes in the cluster.

1. Install the abrt-cli RPM if not already installed. For example, run `rpm -qa | grep abrt-cli` to check if it is already installed, or `yum install abrt-cli` to install the RPM.
2. Set `OpenGPGCheck=no` in the `/etc/abrt/abrt-action-save-package-data.conf` file.
3. Set `MaxCrashReportsSize = 0` in the `/etc/abrt/abrt.conf` file.
4. Start (or restart) the abort daemon (for example, run `systemctl start abrtd` to start the abort daemon after a new install, or `systemctl restart abrtd` if the daemon was already running and the values in steps 2 and 3 were changed).

For additional details, see the Documentation about ABRT-specific configuration(https://access.redhat.com/documentation/en-US/Red_Hat_Enterprise_Linux/6/html/Deployment_Guide/sect-abrt-configuration-abrt.html).

Additional setup steps applicable for NFS

A core dump might not be generated for code areas where the CES NFS process has changed credentials. To avoid this, do the following steps:

1. Insert the following entry into the `/etc/sysctl.conf` file:
`fs.suid_dumpable = 2`
2. Issue the following command to refresh with the new configuration:
`sysctl -p`
3. Verify that `/proc/sys/fs/suid_dumpable` is correctly set:
`cat /proc/sys/fs/suid_dumpable`

Note: The system displays the following output if it is correctly set:

2

Setting up an Ubuntu system to capture crash files

| This is the procedure for setting up an Ubuntu system for capturing crash files and debugging CES NFS core dump.

| This setup is IBM Spectrum Scale version independent and applies to Ubuntu 16.04.1/2.

- | 1. Install apport. For more information, see <https://wiki.ubuntu.com/Apport>.
- | 2. Modify the `/etc/apport/crashdb.conf` file and comment this line `'problem_types': ['Bug', 'Package']`, as follows:
- | `# 'problem_types': ['Bug', 'Package'],`

| **Note:** After these steps are performed, crash files will be saved to the `/var/crash/` folder.

Trace facility

The IBM Spectrum Scale system includes many different trace points to facilitate rapid problem determination of failures.

IBM Spectrum Scale tracing is based on the kernel trace facility on AIX, embedded GPFS trace subsystem on Linux, and the Windows ETL subsystem on Windows. The level of detail that is gathered by the trace facility is controlled by setting the trace levels using the `mmtracectl` command.

The **mmtracectl** command sets up and enables tracing using default settings for various common problem situations. Using this command improves the probability of gathering accurate and reliable problem determination information. For more information about the **mmtracectl** command, see the *IBM Spectrum Scale: Command and Programming Reference*.

Generating GPFS trace reports

Use the **mmtracectl** command to configure trace-related configuration variables and to start and stop the trace facility on any range of nodes in the GPFS cluster.

To configure and use the trace properly:

1. Issue the **mmlsconfig dataStructureDump** command to verify that a directory for dumps was created when the cluster was configured. The default location for trace and problem determination data is **/tmp/mmfs**. Use **mmtracectl**, as instructed by the IBM Support Center, to set trace configuration parameters as required if the default parameters are insufficient. For example, if the problem results in GPFS shutting down, set the *traceRecycle* variable with **--trace-recycle** as described in the **mmtracectl** command in order to ensure that GPFS traces are performed at the time the error occurs.

If desired, specify another location for trace and problem determination data by issuing this command:

```
mmchconfig dataStructureDump=path_for_storage_of_dumps
```

2. To start the tracing facility on all nodes, issue this command:

```
mmtracectl --start
```

3. Re-create the problem.

4. When the event to be captured occurs, stop the trace as soon as possible by issuing this command:

```
mmtracectl --stop
```

5. The output of the GPFS trace facility is stored in **/tmp/mmfs**, unless the location was changed using the **mmchconfig** command in Step 1. Save this output.
6. If the problem results in a shutdown and restart of the GPFS daemon, set the *traceRecycle* variable as necessary to start tracing automatically on daemon startup and stop the trace automatically on daemon shutdown.

If the problem requires more detailed tracing, the IBM Support Center might ask you to modify the GPFS trace levels. Use the **mmtracectl** command to establish the required trace classes and levels of tracing. The syntax to modify trace classes and levels is as follows:

```
mmtracectl --set --trace={io | all | def | "Class Level [Class Level ...]"}
```

For example, to tailor the trace level for I/O, issue the following command:

```
mmtracectl --set --trace=io
```

Once the trace levels are established, start the tracing by issuing:

```
mmtracectl --start
```

After the trace data has been gathered, stop the tracing by issuing:

```
mmtracectl --stop
```

To clear the trace settings and make sure tracing is turned off, issue:

```
mmtracectl --off
```

Other possible values that can be specified for the trace *Class* include:

afm

active file management

alloc

disk space allocation

allocmgr
allocation manager

basic
'basic' classes

brl
byte range locks

cksum
checksum services

cleanup
cleanup routines

cmd
ts commands

defrag
defragmentation

dentry
dentry operations

dentryexit
daemon routine entry/exit

disk
physical disk I/O

disklease
disk lease

dmapi
Data Management API

ds data shipping

errlog
error logging

eventsExporter
events exporter

file
file operations

fs file system

fsck
online multinode fsck

ialloc
inode allocation

io physical I/O

kentryexit
kernel routine entry/exit

kernel
kernel operations

klock1
low-level vfs locking

ksvfs
generic kernel vfs information

lock
interprocess locking

log
recovery log

malloc
malloc and free in shared segment

mb mailbox message handling

mmpmon
mmpmon command

mnode
mnode operations

msg
call to routines in SharkMsg.h

mutex
mutexes and condition variables

nsd
network shared disk

perfmon
performance monitors

pgalloc
page allocator tracing

pin
pinning to real memory

pit
parallel inode tracing

quota
quota management

rdma
rdma

sanergy
SANergy

scsi
scsi services

sec
cluster security

shared
shared segments

smb
SMB locks

sp SP message handling

super
super_operations

tasking
tasking system but not Thread operations

thread
operations in Thread class

tm token manager

ts daemon specific code

user1
miscellaneous tracing and debugging

user2
miscellaneous tracing and debugging

vbhv1
behaviorals

vnode
vnode layer of VFS kernel support

vnop
one line per VNOP with all important information

Values that can be specified for the trace *Class*, relating to vdisks, include:

vdb
vdisk debugger

vdisk
vdisk

vhosp
vdisk hospital

For more information about vdisks and IBM Spectrum Scale RAID, see *IBM Spectrum Scale RAID: Administration*.

The trace *Level* can be set to a value from 0 through 14, which represents an increasing level of detail. A value of 0 turns tracing off. To display the trace level in use, issue the **mmfsadm showtrace** command.

On AIX, the **-aix-trace-buffer-size** option can be used to control the size of the trace buffer in memory.

On Linux nodes only, use the **mmtracectl** command to change the following:

- The trace buffer size in blocking mode.

For example, to set the trace buffer size in blocking mode to 8K, issue:

```
mmtracectl --set --tracedev-buffer-size=8K
```

- The raw data compression level.

For example, to set the trace raw data compression level to the best ratio, issue:

```
mmtracectl --set --tracedev-compression-level=9
```

- The trace buffer size in overwrite mode.

For example, to set the trace buffer size in overwrite mode to 500M, issue:

```
mmtracectl --set --tracedev-overwrite-buffer-size=500M
```

- When to overwrite the old data.

For example, to wait to overwrite the data until the trace data is written to the local disk and the buffer is available again, issue:

```
mmtracectl --set --tracedev-write-mode=blocking
```

--tracedev-write-mode=blocking specifies that if the trace buffer is full, wait until the trace data is written to the local disk and the buffer becomes available again to overwrite the old data. This is the default. --tracedev-write-mode=overwrite specifies that if the trace buffer is full, overwrite the old data.

Note: Before switching between --tracedev-write-mode=overwrite and --tracedev-write-mode=blocking, or vice versa, run the **mmtracectl --stop** command first. Next, run the **mmtracectl --set --tracedev-write-mode** command to switch to the desired mode. Finally, restart tracing with the **mmtracectl --start** command.

For more information about the **mmtracectl** command, see the *IBM Spectrum Scale: Command and Programming Reference*.

CES tracing and debug data collection

You can collect debugging information in Cluster Export Services.

Data collection (First Time Data Collection): To diagnose the cause of an issue, it might be necessary to gather some extra information from the cluster. This information can then be used to determine the root cause of an issue.

Collection of debugging information, such as configuration files and logs, can be gathered by using the **gpfs.snap** command. This command gathers data about GPFS, operating system information, and information for each of the protocols. Following services can be traced by **gpfs.snap** command:

GPFS + OS

GPFS configuration and logs plus operating system information such as network configuration or connected drives.

CES Generic protocol information such as configured CES nodes.

NFS CES NFS configuration and logs.

SMB SMB and CTDB configuration and logs.

OBJECT

Openstack Swift and Keystone configuration and logs.

AUTHENTICATION

Authentication configuration and logs.

PERFORMANCE

Dump of the performance monitor database.

Information for each of the enabled protocols is gathered automatically when the **gpfs.snap** command is run. If any protocol is enabled, then information for CES and authentication is gathered.

To gather performance data, add the **--performance** option. The **--performance** option causes **gpfs.snap** to try to collect performance information.

Note: Because this process can take up to 30 minutes to run, gather performance data only if necessary.

If data is only required for one protocol or area, the automatic collection can be bypassed. Provided one or more of the following options to the **--protocol** argument: **smb,nfs,object,ces,auth,none**

If the **--protocol** command is provided, automatic data collection is disabled. If **--protocol smb,nfs** is provided to **gpfs.snap**, only NFS and SMB information is gathered and no CES or Authentication data is collected. To disable all protocol data collection, use the argument **--protocol none**.

Types of tracing:

Tracing is logging at a high level. The command for starting and stopping tracing (**mmprotocoltrace**) supports SMB, Winbind, Network and Object tracing. NFS tracing can be done with a combination of commands.

- SMB** To start SMB tracing, use the **mmprotocoltrace start smb -c <clientIP>** command. The output looks similar to this example:

```
Trace 'fcb7cb07-c45e-43f8-8f1f-2de50cf15062' created successfully for 'smb'
```

To see the status of the trace command, use the **mmprotocoltrace status smb** command. The output looks similar to this example:

```
Trace ID: fcb7cb07-c45e-43f8-8f1f-2de50cf15062
State: Active
User ID: root
Protocol: smb
Start Time: 10:57:43 04/03/2016
End Time: 11:07:43 04/03/2016
Client IPs: 10.0.100.42, 10.0.100.43
Origin Node: ch-42.localnet.com
Syscall: False
Syscall Only: False
Nodes:
  Node Name: ch-41.localnet.com
  State: ACTIVE
  Trace Location: /tmp/mmfs/smb.20160304_105742.trc

  Node Name: ch-42.localnet.com
  State: ACTIVE
  Trace Location: /tmp/mmfs/smb.20160304_105742.trc

  Node Name: ch-43.localnet.com
  State: ACTIVE
  Trace Location: /tmp/mmfs/smb.20160304_105742.trc
```

To stop the trace the command, use the **mmprotocoltrace stop smb** command:

```
Stopping traces
Trace 'fcb7cb07-c45e-43f8-8f1f-2de50cf15062' stopped for smb
Waiting for traces to complete
Waiting for node 'node1'
Waiting for node 'node2'
Waiting for node 'node3'
Finishing trace 'fcb7cb07-c45e-43f8-8f1f-2de50cf15062'
Successfully copied file from 'node1:/tmp/mmfs/smb.20160304_105742.trc'
Successfully copied file from 'node2:/tmp/mmfs/smb.20160304_105742.trc'
Successfully copied file from 'node3:/tmp/mmfs/smb.20160304_105742.trc'
Trace tar file has been written to '/tmp/mmfs/smb.trace.20160304_105845.tar.gz'
```

The tar file then includes the log files that contain top-level logs and configuration details of SMB for each node and every connected client for the time period the trace was running for.

Traces time out after a certain amount of time. By default, this time is 10 minutes. The timeout can be changed by using the **-d** argument when you start the trace. When a trace times out, the first node with the timeout ends the trace and writes the location of the collected data into the **mmprotocoltrace** logs. Each other node writes an information message that states that another node ended the trace.

A full usage message for the **mmprotocoltrace** command is printable by using the **-h** argument.

- NFS** NFS tracing is achieved by increasing the log level, repeating the issue, capturing the log file, and then restoring the log level.

| To increase the log level, use the command **mmnfs config change LOG_LEVEL=FULL_DEBUG**.

You can set the log level to the following values: NULL, FATAL, MAJ, CRIT, WARN, EVENT, INFO, DEBUG, MID_DEBUG, and FULL_DEBUG.

`FULL_DEBUG` is the most useful for debugging purposes.

After the issue is recreated by running the `gpfs.snap` command either with no arguments or with the `--protocol nfs` argument, the NFS logs are captured. The logs can then be used to diagnose any issues.

To return the log level to normal, use the same command but with a lower logging level (the default is `EVENT`).

Object

The process for tracing the object protocol is similar to NFS. The Object service consists of multiple processes that can be controlled individually.

The Object services use these logging levels, at increasing severity: `DEBUG`, `INFO`, `AUDIT`, `WARNING`, `ERROR`, `CRITICAL`, and `TRACE`.

Keystone and Authentication

```
mmobj config change --ccrfile keystone.conf --section DEFAULT --property debug  
--value True
```

Finer grained control of Keystone logging levels can be specified by updating the Keystone's `logging.conf` file. For information on the logging levels in the `logging.conf` file, see the OpenStack `logging.conf` documentation (docs.openstack.org/kilo/config-reference/content/section_keystone-logging.conf.html).

Swift Proxy Server

```
mmobj config change --ccrfile proxy-server.conf --section DEFAULT --property  
log_level --value DEBUG
```

Swift Account Server

```
mmobj config change --ccrfile account-server.conf --section DEFAULT --property  
log_level --value DEBUG
```

Swift Container Server

```
mmobj config change --ccrfile container-server.conf --section DEFAULT --property  
log_level --value DEBUG
```

Swift Object Server

```
mmobj config change --ccrfile object-server.conf --section DEFAULT --property  
log_level --value DEBUG
```

These commands increase the log level for the particular process to the `DEBUG` level. After you have re-created the problem, run the `gpfs.snap` command with no arguments or with the `--protocol object` argument.

Then, decrease the log levels again by using the commands that are shown previously but with `--value ERROR` instead of `--value DEBUG`.

Winbind

The Winbind tracing process is similar to SMB tracing. To start Winbind tracing, use the `mmprotocoltrace start winbind` command. The output looks similar to this example:

```
Setting up traces  
Trace '05c53397-2783-49e7-aaba-31451375cd6c' created successfully for 'winbind'
```

To see the status of the trace command, use the `mmprotocoltrace status winbind` command. The output looks similar to this example:

```
Trace ID: 05c53397-2783-49e7-aaba-31451375cd6c  
State: ACTIVE  
User ID: root  
Protocol: winbind  
Start Time: 11:28:40 17/08/2016  
End Time: 11:38:40 17/08/2016
```

```

Client IPs:
Origin Node: ch-41.localnet.com
Syscall: False
Syscall Only: False
Nodes:
  Node Name: ch-42.localnet.com
  State: ACTIVE
  Trace Location: /tmp/mmfs/winbind.20160817_112840.trc

  Node Name: ch-41.localnet.com
  State: ACTIVE
  Trace Location: /tmp/mmfs/winbind.20160817_112840.trc

  Node Name: ch-43.localnet.com
  State: ACTIVE
  Trace Location: /tmp/mmfs/winbind.20160817_112840.trc

```

To stop the trace the command, use the **mmprotocoltrace stop winbind** command:

```

Stopping traces
Trace '05c53397-2783-49e7-aaba-31451375cd6c' stopped for winbind
Waiting for traces to complete
Waiting for node 'ch-41.localnet.com'
Waiting for node 'ch-42.localnet.com'
Waiting for node 'ch-43.localnet.com'
Finishing trace '05c53397-2783-49e7-aaba-31451375cd6c'
Successfully copied file from 'ch-41.localnet.com:/tmp/mmfs/winbind.20160817_112840.trc'
Successfully copied file from 'ch-42.localnet.com:/tmp/mmfs/winbind.20160817_112840.trc'
Successfully copied file from 'ch-43.localnet.com:/tmp/mmfs/winbind.20160817_112840.trc'
Trace tar file has been written to '/tmp/mmfs/winbind.trace.20160817_112913.tar.gz'

```

Winbind has an integrated logger, which writes important messages during its execution into a specified log file. The logger traces the detailed logging information (level 10) for protocol authentication and times out after 10 minutes. The timeout can be changed by using the **-d** argument when you start the trace.

Collecting trace information: Use the **mmprotocoltrace** command to collect trace information for debugging system problems or performance issues. For more information, see the **mmprotocoltrace** command in the *IBM Spectrum Scale: Command and Programming Reference*.

- “Running a typical trace”
- “Trace timeout” on page 211
- “Trace log files” on page 211
- “Trace configuration file” on page 211
- “Resetting the trace system” on page 213
- “Using advanced options” on page 213

Running a typical trace

The following steps describe how to run a typical trace. It is assumed that the trace system is reset for the type of trace that you want to run: SMB, Network, or Object. The examples use the SMB trace.

1. Before you start the trace, you can check the configuration settings for the type of trace that you plan to run:

```
mmprotocoltrace config smb
```

The response to this command displays the current settings from the trace configuration file. For more information about this file, see the “Trace configuration file” on page 211 subtopic.

2. Clear the trace records from the previous trace of the same type:

```
mmprotocoltrace clear smb
```

This command responds with an error message if the previous state of a trace node is something other than **DONE** or **FAILED**. If this error occurs, follow the instructions in the “Resetting the trace system ” on page 213 subtopic.

3. Start the new trace:

```
mmprotocoltrace start smb -c <clientIP>
```

The following response is typical:

```
Trace '3f36dbed-b567-4566-9beb-63b6420bbb2d' created successfully for 'smb'
```

4. Check the status of the trace to verify that tracing is active on all the configured nodes:

```
mmprotocoltrace status smb
```

The following response is typical:

```
Trace ID: fcb7cb07-c45e-43f8-8f1f-2de50cf15062
State: Active
User ID: root
Protocol: smb
Start Time: 10:57:43 04/03/2016
End Time: 11:07:43 04/03/2016
Client IPs: 10.0.100.42, 10.0.100.43
Origin Node: ch-42.localnet.com
Syscall: False
Syscall Only:False
Nodes:
  Node Name: ch-41.localnet.com
  State: ACTIVE
  Trace Location: /tmp/mmfs/smb.20160304_105742.trc

  Node Name: ch-42.localnet.com
  State: ACTIVE
  Trace Location: /tmp/mmfs/smb.20160304_105742.trc

  Node Name: ch-43.localnet.com
  State: ACTIVE
  Trace Location: /tmp/mmfs/smb.20160304_105742.trc
```

To display more status information, add the **-v** (verbose) option:

```
mmprotocoltrace -v status smb
```

If the status of a node is **FAILED**, the node did not start successfully. Look at the logs for the node to determine the problem. After you fix the problem, reset the trace system by following the steps in the “Resetting the trace system ” on page 213 subtopic.

5. If all the nodes started successfully, perform the actions that you want to trace. For example, if you are tracing a client IP address, enter commands that create traffic on that client.

6. Stop the trace:

```
mmprotocoltrace stop smb
```

The following response is typical. The last line gives the location of the trace log file:

```
Stopping traces
Trace '01239483-be84-wev9-a2d390i9ow02' stopped for smb
Waiting for traces to complete
Waiting for node 'node1'
Waiting for node 'node2'
Finishing trace '01239483-be84-wev9-a2d390i9ow02'
Trace tar file has been written to '/tmp/mmfs/smb.20150513_162322.trc/smb.trace.20150513_162542.tar.gz'
```

If you do not stop the trace, it continues until the trace duration expires. For more information, see the “Trace timeout” on page 211 subtopic.

7. Look in the trace log files for the results of the trace. For more information, see the “Trace log files” on page 211 subtopic.

Trace timeout

If you do not stop a trace manually, the trace runs until its trace duration expires. The default trace duration is 10 minutes, but you can set a different value in the **mmprotocoltrace** command. Each node that participates in a trace starts a timeout process that is set to the trace duration. When a timeout occurs, the process checks the trace status. If the trace is active, the process stops the trace, writes the file location to the log file, and exits. If the trace is not active, the timeout process exits.

If a trace stops because of a timeout, look in the log file of each node to find the location of the trace log file. The log entry is similar to the following entry:

```
2015-08-26T16:53:35.885 W:14150:MainThread:TIMEOUT:  
    Trace 'd4643ccf-96c1-467d-93f8-9c71db7333b2' tar file located at  
    '/tmp/mmfs/smb.20150826_164328.trc/smb.trace.20150826_165334.tar.gz'
```

Trace log files

Trace log files are compressed files in the `/var/adm/ras` directory. The contents of a trace log file depends on the type of trace. The product supports four types of tracing: SMB, Network, Object, and Winbind.

SMB SMB tracing captures System Message Block information. The resulting trace log file contains an `smbd.log` file for each node for which information has been collected and for each client that is connected to this node. A trace captures information for all clients with the specified IP address.

Network

Network tracing calls Wireshark's `dumpcap` utility to capture network packets. The resulting trace log file contains a `pcapng` file that is readable by Wireshark and other programs. The file name is similar to `bfn22-10g_all_00001_20150907125015.pcap`.

If the **mmprotocoltrace** command specifies a client IP address, the trace captures traffic between that client and the server. If no IP address is specified, the trace captures traffic across all network interfaces of each participating node.

Object

The trace log file contains log files for each node, one for each of the object services.

Object tracing sets the log location in the `rsyslog` configuration file. For more information about this file, see the description of the `rsyslogconflocation` configuration parameter in the "Trace configuration file" subtopic.

It is not possible to configure an Object trace by clients so that information for all connections is recorded.

Winbind

Winbind tracing collects detailed logging information (level 10) for the winbind component when using it for protocol authentication.

Trace configuration file

Each node in the cluster has its own trace configuration file, which is stored in the `/var/mmfs/ces` directory. The configuration file contains settings for logging and for each type of tracing:

[logging]

filename

The name of the log file.

level The current logging level, which can be `debug`, `info`, `warning`, `error`, or `critical`.

[smb]

defaultloglocation

The default log location that is used by the reset command or when current information is not retrievable.

defaultloglevel

The default log level that is used by the reset command or when current information is not retrievable.

traceloglevel

The log level for tracing.

maxlogsize

The maximum size of the log file in kilobytes.

esttracesize

The estimated trace size in kilobytes.

[network]**numoflogfiles**

The maximum number of log files.

logfilesize

The maximum size of the log file in kilobytes.

esttracesize

The estimated trace size in kilobytes.

[object]**defaultloglocation**

The default log location that is used by the reset command or when current information is not retrievable.

defaultloglevel

The default log level that is used by the reset command or when current information is not retrievable.

traceloglevel

The log level for tracing.

rsyslogconflocation

The location of the rsyslog configuration file. Rsyslog is a service that is provided by Red Hat, Inc. that redirects log output. The default location is /etc/rsyslog.d/00-swift.conf..

esttracesize

The estimated trace size in kilobytes.

[winbind]**defaultlogfiles**

The location of the winbind log files. The default location is /var/adm/ras/log.w*.

defaultloglevel

The default log level that is used by the reset command or when current information is not retrievable. The value of defaultloglevel is set to 1.

traceloglevel

The log level for tracing. The value for traceloglevel is set to 10.

esttracesize

The estimated trace size in kilobytes. The value of esttracesize is set to 500000.

[syscalls]

args The CLI arguments, used while executing the strace_executable. By default: -T -tt -C.

Resetting the trace system

Before you run a new trace, verify that the trace system is reset for the type of trace that you want to run: SMB, Network, or Object. The examples in the following instructions use the SMB trace system. To reset the trace system, follow these steps:

1. Stop the trace if it is still running.

- a. Check the trace status to see whether the current trace is stopped on all the nodes:

```
mmprotocoltrace status smb
```

If the trace is still running, stop it:

```
mmprotocoltrace stop smb
```

2. Clear the trace records:

```
mmprotocoltrace clear smb
```

If the command is successful, then you have successfully reset the trace system. Skip to the last step in these instructions.

If the command returns an error message, go to the next step.

Note: The command responds with an error message if the trace state of a node is something other than **DONE** or **FAILED**. You can verify the trace state of the nodes by running the **status** command:

```
mmprotocoltrace status smb
```

3. Run the clear command again with the **-f** (force) option.

```
mmprotocoltrace -f clear smb
```

4. After a forced clear, the trace system might still be in an invalid state. Run the reset command. For more information about the command, see the “Using advanced options.”

```
mmprotocoltrace reset smb
```

5. Check the default values in the trace configuration file to verify that they are correct. To display the values in the trace configuration file, run the config command. For more information about the file, see the “Trace configuration file” on page 211 subtopic.

```
mmprotocoltrace config smb
```

6. The trace system is ready. You can now start a new trace.

Using advanced options

The **reset** command restores the trace system to the default values that are set in the trace configuration file. The command also performs special actions for each type of trace:

- For an SMB trace, the reset removes any IP-specific configuration files and sets the log level and log location to the default values.
- For a Network trace, the reset stops all dumpcap processes.
- For an Object trace, the reset sets the log level to the default value. It then sets the log location to the default location in the rsyslog configuration file, and restarts the rsyslog service.

The following command resets the SMB trace:

```
mmprotocoltrace reset smb
```

The **status** command with the **-v** (verbose) option provides more trace information, including the values of trace variables. The following command returns verbose trace information for the SMB trace:

```
mmprotocoltrace -v status smb
```

Tips for using mmprotocoltrace

Follow these tips for **mmprotocoltrace**.

Specifying nodes with the -N and -c parameters.

It is important to understand the difference between the **-N** and **-c** parameters of the **mmprotocoltrace** command:

- The **-N** parameter specifies the CES nodes where you want tracing to be done. The default value is all CES nodes.
- The **-c** parameter specifies the IP addresses of clients whose incoming connections are to be traced. Where these clients are connected to the CES nodes that are specified in the **-N** parameter, those CES nodes trace the connections with the clients.

For example, in the SMB trace started by the following command, the CES node 10.40.72.105 traces incoming connections from clients 192.168.4.1, 192.168.4.26, and 192.168.4.22. The command is all on one line:

```
mmprotocoltrace start smb -c 192.168.4.1,192.168.4.26,192.168.4.22  
-N 10.40.72.105
```

Discovering client IP addresses for an smb trace

If you have only a few clients that you want to trace, you can list their IP addresses by running the system command **smbstatus** on a CES node. This command lists the IP addresses of all smb clients that are connected to the node.

However, if many clients are connected to the CES node, running **smbstatus** on the node to discover client IP addresses might not be practical. The command sets a global lock on the node for the entire duration of the command, which might be a long time if many clients are connected.

Instead, run the system command **ip** on each client that you are interested in and filter the results according to the type of device that you are looking for. In the following example, the command is run on client ch-41 and lists the IP address 10.0.100.41 for that client:

```
[root@ch-41 ~]# ip a | grep "inet"  
inet 127.0.0.1/8 scope host lo  
inet 10.0.100.41/24 brd 10.255.255.255 scope global eth0
```

A client might have more than one IP address, as in the following example where the command **ip** is run on client ch-44:

```
[root@ch-44 ~]# ip a | grep "inet"  
inet 127.0.0.1/8 scope host lo  
inet 10.0.100.44/24 brd 10.255.255.255 scope global eth0  
inet 192.168.4.1/16 brd 192.168.255.255 scope global eth1  
inet 192.168.4.26/16 brd 192.168.255.255 scope global secondary eth1:0  
inet 192.168.4.22/16 brd 192.168.255.255 scope global secondary eth1:1
```

In such a case, specify all the possible IP addresses in the **mmprotocoltrace** command because you cannot be sure which IP address the client will use. The following example specifies all the IP addresses that the previous example listed for client ch-44, and by default all CES nodes will trace incoming connections from any of these IP addresses:

```
mmprotocoltrace start smb -c 10.0.100.44,192.168.4.1,192.168.4.26,192.168.4.22
```

Collecting diagnostic data through GUI

IBM Support might ask you to collect logs, trace files, and dump files from the system to help them resolve a problem. You can perform this task from the management GUI or by using the **gpfs.snap** command. Use the **Settings > Diagnostic Data** page in the IBM Spectrum Scale GUI to collect details of the issues reported in the system.

The entire set of diagnostic data available in the system helps to analyze all kinds of IBM Spectrum Scale issues. Depending on the data selection criteria, these files can be large (gigabytes) and might take an

hour to download. The diagnostic data is collected from each individual node in a cluster. In a cluster with hundreds of nodes, downloading the diagnostic data might take a long time and the downloaded file can be large in size.

It is always better to reduce the size of the log file as you might need to send it to IBM Support to help fix the issues. You can reduce the size of the diagnostic data file by reducing the scope. The following options are available to reduce the scope of the diagnostic data:

- Include only affected functional areas
- Include only affected nodes
- Reduce the number of days for which the diagnostic data needs to be collected

The following three modes are available in the GUI to select the functional areas of the diagnostic data:

1. Standard diagnostics

The data that is collected in the standard diagnostics consists of the configuration, status, log files, dumps, and traces in the following functional areas:

- Core IBM Spectrum Scale
- Network
- GUI
- NFS
- SMB
- Object
- Authentication
- Cluster export services (CES)
- Crash dumps

You can download the diagnostic data for the above functional areas at the following levels:

- All nodes
- Specific nodes
- All nodes within one or more node classes

2. Deadlock diagnostics

The data that is collected in this category consists of the minimum amount of data that is needed to investigate a deadlock problem.

3. Performance diagnostics

The data that is collected in this category consists of the system performance details collected from performance monitoring tools. You can only use this option if it is requested by the IBM Support.

The GUI log files contain the issues that are related to GUI and it is smaller in size as well. The GUI log consists of the following types of information:

- Traces from the GUI that contain the information about errors occurred inside GUI code
- Several configuration files of GUI and PostgreSQL
- Dump of PostgreSQL database that contains IBM Spectrum Scale configuration data and events
- Output of most `mm1s*` commands
- Logs from the performance collector

Note: Instead of collecting the diagnostic data again, you can also utilize the diagnostic data that is collected in the past. You can analyze the relevance of the historic data based on the date on which the issue is reported in the system. Ensure to delete the diagnostic data that is no longer needed to save disk space.

CLI commands for collecting issue details

You can issue several CLI commands to collect details of the issues that you might encounter while using IBM Spectrum Scale.

Using the **gpfs.snap** command

This topic describes the usage of **gpfs.snap** command in IBM Spectrum Scale.

Running the **gpfs.snap** command with no options is similar to running **gpfs.snap -a**. It collects data from all nodes in the cluster. This invocation creates a file that is made up of multiple **gpfs.snap** snapshots. The file that is created includes a master snapshot of the node from which the **gpfs.snap** command was invoked and non-master snapshots of each of other nodes in the cluster.

If the node on which the **gpfs.snap** command is run is not a file system manager node, **gpfs.snap** creates a non-master snapshot on the file system manager nodes.

The difference between a master snapshot and a non-master snapshot is the data that is gathered. A master snapshot gathers information from nodes in the cluster. A master snapshot contains all data that a non-master snapshot has. There are two categories of data that is collected:

1. Data that is always gathered by **gpfs.snap** (for master snapshots and non-master snapshots):
 - “Data gathered by gpfs.snap on all platforms”
 - “Data gathered by gpfs.snap on AIX” on page 217
 - “Data gathered by gpfs.snap on Linux” on page 218
 - “Data gathered by gpfs.snap on Windows” on page 219
2. Data that is gathered by **gpfs.snap** only in the case of a master snapshot. See “Data gathered by gpfs.snap for a master snapshot” on page 219.

When the **gpfs.snap** command runs with no options, data is collected for each of the enabled protocols. You can turn off the collection of all protocol data and specify the type of protocol information to be collected using the **--protocol** option. For more information, see **gpfs.snap command** in *IBM Spectrum Scale: Command and Programming Reference*.

The following categories of data is collected:

- Data that is always gathered by **gpfs.snap** on Linux for protocols:
 - “Data gathered for SMB on Linux” on page 220
 - “Data gathered for NFS on Linux” on page 220
 - “Data gathered for Object on Linux” on page 221
 - “Data gathered for CES on Linux” on page 223
 - “Data gathered for authentication on Linux” on page 223
 - “Data gathered for performance on Linux” on page 225

Data gathered by **gpfs.snap** on all platforms

These items are always obtained by the **gpfs.snap** command when gathering data for an AIX, Linux, or Windows node:

1. The output of these commands:

- **ls -l /user/lpp/mmfs/bin**
- **mmdevdiscover**
- **tspreparedisk -S**
- **mmfsadm dump malloc**
- **mmfsadm dump fs**

- `df -k`
- `ifconfig interface`
- `ipcs -a`
- `ls -l /dev`
- `mmfsadm dump alloc hist`
- `mmfsadm dump alloc stats`
- `mmfsadm dump allocmgr`
- `mmfsadm dump allocmgr hist`
- `mmfsadm dump allocmgr stats`
- `mmfsadm dump cfgmgr`
- `mmfsadm dump config`
- `mmfsadm dump dealloc stats`
- `mmfsadm dump disk`
- `mmfsadm dump mmap`
- `mmfsadm dump mutex`
- `mmfsadm dump nsd`
- `mmfsadm dump rpc`
- `mmfsadm dump sgmgr`
- `mmfsadm dump stripe`
- `mmfsadm dump tscomm`
- `mmfsadm dump version`
- `mmfsadm dump waiters`
- `netstat` with the `-i`, `-r`, `-rn`, `-s`, and `-v` options
- `ps -edf`
- `vmstat`

2. The contents of these files:

- `/etc/syslog.conf` or `/etc/syslog-ng.conf`
- `/tmp/mmfs/internal/*`
- `/tmp/mmfs/trcrpt*`
- `/var/adm/ras/mmfs.log.*`
- `/var/mmfs/gen/*`
- `/var/mmfs/etc/*`
- `/var/mmfs/tmp/*`
- `/var/mmfs/ssl/*` except for `complete.map` and `id_rsa` files

Data gathered by `gpfs.snap` on AIX

This topic describes the type of data that is always gathered by the `gpfs.snap` command on the AIX platform.

These items are always obtained by the `gpfs.snap` command when gathering data for an AIX node:

1. The output of these commands:

- `errpt -a`
- `lssrc -a`
- `lslpp -hac`
- `no -a`

2. The contents of these files:

- `/etc/filesystems`
- `/etc/trcfmt`

Data gathered by `gpfs.snap` on Linux

This topic describes the type of data that is always gathered by the `gpfs.snap` command on the Linux platform.

Note: The `gpfs.snap` command does not collect installation toolkit logs. You can collect these logs by using the `installer.snap.py` script that is located in the same directory as the installation toolkit. For more information, see *Logging and debugging for installation toolkit* in *IBM Spectrum Scale: Concepts, Planning, and Installation Guide*.

These items are always obtained by the `gpfs.snap` command when gathering data for a Linux node:

1. The output of these commands:

- `dmesg`
- `fdisk -l`
- `lsmod`
- `lspci`
- `rpm -qa`
- `rpm --verify gpfs.base`
- `rpm --verify gpfs.docs`
- `rpm --verify gpfs.gpl`
- `rpm --verify gpfs.msg.en_US`

2. The contents of these files:

- `/etc/filesystems`
- `/etc/fstab`
- `/etc/*release`
- `/proc/cpuinfo`
- `/proc/version`
- `/usr/lpp/mmfs/src/config/site.mcr`
- `/var/log/messages*`

Performance monitoring data

The following data is collected to enable performance monitoring diagnosis:

1. The output of these commands:

- `mmpfmon config show`
- `ps auxw | grep ZIMon`
- `service pmsensors status`
- `service pmcollector status`
- `du -h /opt/IBM/zimon`
- `ls -laR /opt/IBM/zimon/data`

2. The contents of these files:

- `/var/log/zimon/*`
- `/opt/IBM/zimon/*.cfg`

The following data is also collected on Linux on Z:

1. The output of the `dbginfo.sh` tool.

If s390-tools are installed, then the output of **dbginfo.sh** is captured.

2. The content of these files:

- **/boot/config-\$(active-kernel)** (for example: **/boot/config-3.10.0-123.6.3.el7.s390x**)

Data gathered by **gpfs.snap** on Windows

This topic describes the type of data that is always gathered by the **gpfs.snap** command on the Windows platform.

These items are always obtained by the **gpfs.snap** command when gathering data for a Windows node:

1. The output from **systeminfo.exe**
2. Any raw trace files ***.tmf** and **mmfs.trc***
3. The ***.pdb** symbols from **/usr/lpp/mmfs/bin/symbols**

Data gathered by **gpfs.snap** for a master snapshot

This topic describes the type of data that is always gathered by the **gpfs.snap** command for a master snapshot.

When the **gpfs.snap** command is specified with no options, a master snapshot is taken on the node where the command was issued. All of the information from “Data gathered by **gpfs.snap** on all platforms” on page 216, “Data gathered by **gpfs.snap** on AIX” on page 217, “Data gathered by **gpfs.snap** on Linux” on page 218, and “Data gathered by **gpfs.snap** on Windows” is obtained, as well as this data:

1. The output of these commands:

- **mmauth**
- **mmgetstate -a**
- **mmlscluster**
- **mmlsconfig**
- **mmlsdisk**
- **mmlsfileset**
- **mmlsfs**
- **mmlspolicy**
- **mmlsmgr**
- **mmlsnode -a**
- **mmlsnsd**
- **mmlssnapshot**
- **mmremotecluster**
- **mmremotefs**
- **tsstatus**

2. The contents of the **/var/adm/ras/mmfs.log.*** file (on all nodes in the cluster)

Performance monitoring data

The master snapshot, when taken on a Linux node, collects the following data:

1. The output of these commands:

- **mmlscluster**
- **mmdiag --waiters --iohist --threads --stats --memory**
- **mmfsadm eventsExporter mmpmon chms**
- **mmfsadm dump nsd**
- **mmfsadm dump mb**

Note: The performance monitoring data is only collected if the master node is a Linux node.

Data gathered by gpfs.snap on Linux for protocols

When the **gpfs.snap** command runs with no options, data is collected for each of the enabled protocols.

You can turn off the collection of all protocol data and specify the type of protocol information to be collected using the **--protocol** option..

Data gathered for SMB on Linux:

The following data is always obtained by the **gpfs.snap** command for the server message block (SMB).

1. The output of these commands:

- **ctdb status**
- **ctdb scriptstatus**
- **ctdb ip**
- **ctdb statistics**
- **ctdb uptime**
- **smbstatus**
- **wbinfo -P**
- **rpm -q gpfs.smb (or dpkg-query on Ubuntu)**
- **rpm -q samba (or dpkg-query on Ubuntu)**
- **net conf list**
- **sharesec --view-all**
- | • **- ps -ef**
- | • **mmlsperfdata smb2Throughput -n 1440 -b 60**
- | • **mmlsperfdata smb2IOLRate -n 1440 -b 60**
- | • **mmlsperfdata smb2IOLLatency -n 1440 -b 60**
- | • **ls -l /var/ctdb**
- | • **ls -l /var/ctdb/persistent**

2. The content of these files:

- **/var/adm/ras/log.smbd***
- **/var/adm/ras/log.wb-***
- **/var/var/ras/log.winbindd***
- **/var/adm/ras/cores/smbd/***
- **/var/adm/ras/cores/winbindd/***
- | • **/var/lib/samba/*.tdb**
- | • **/var/lib/samba/msg/***
- | • **/etc/sysconfig/gpfs-ctdb/* (or /etc/default/ctdb on Ubuntu)**
- | • **/var/mmfs/ces/smb.conf**
- | • **/var/mmfs/ces/smb.ctdb.nodes**
- | • **/var/lib/ctdb/persistent/*.tdb* # except of secrets.tdb**
- | • **/etc/sysconfig/ctdb**

Data gathered for NFS on Linux:

The following data is always obtained by the **gpfs.snap** command for NFS.

1. The output of these commands:

- **mmnfs export list**

- **mmnfs config list**
 - **rpm -qi - for all installed ganesha packages (or dpkg-query on Ubuntu)**
2. The content of these files:
 - /var/mmfs/ces/nfs-config/*
 - /var/log/ganesha.log*
 - /var/tmp/abrt/* for all sub-directories, not older than 60 days
 - /etc/sysconfig/ganesha
- Files stored in the CCR:
- gpfs.ganesha.exports.conf
 - gpfs.ganesha.main.conf
 - gpfs.ganesha.nfsd.conf
 - gpfs.ganesha.log.conf
 - gpfs.ganesha.statdargs.conf

Data gathered for Object on Linux:

The following data is always obtained by the gpfs.snap command for Object protocol.

1. The output of these commands:
 - **curl -i http://localhost:8080/info -X GET**
 - **rpm -qi - for all installed openstack rpms (or dpkg-query on Ubuntu)**
2. The content of these files:
 - /var/log/swift/account-reaper.log*
 - /var/log/swift/account-reaper.error*
 - /var/log/swift/account-replicator.log*
 - /var/log/swift/account-replicator.error*
 - /var/log/swift/account-server.log*
 - /var/log/swift/account-server.error*
 - /var/log/swift/container-replicator.log*
 - /var/log/swift/container-replicator.error*
 - /var/log/swift/container-server.log*
 - /var/log/swift/container-server.error*
 - /var/log/swift/container-updater.log*
 - /var/log/swift/container-updater.error*
 - /var/log/swift/ibmobjectizer.log*
 - /var/log/swift/object-expirer.log*
 - /var/log/swift/object-expirer.error*
 - /var/log/swift/object-replicator.log*
 - /var/log/swift/object-replicator.error*
 - /var/log/swift/object-server.log*
 - /var/log/swift/object-server.error*
 - /var/log/swift/object-updater.log*
 - /var/log/swift/object-updater.error*
 - /var/log/swift/policyscheduler.log*
 - /var/log/swift/proxy-server.log*
 - /var/log/swift/proxy-server.error*
 - /var/log/swift/swift.log*

- /var/log/swift/swift.error*
 - /var/log/keystone/keystone.log*
 - /var/log/keystone/httpd-error.log*
 - /var/log/keystone/httpd-access.log*
 - /var/log/secure/*
 - /var/log/httpd/access_log*
 - /var/log/httpd/error_log*
 - /var/log/httpd/ssl_access_log*
 - /var/log/httpd/ssl_error_log*
 - /var/log/httpd/ssl_request_log*
 - /var/log/messages
 - /etc/httpd/conf/httpd.conf
 - /etc/httpd/conf.d/ssl.conf
- All files stored in the directory specified in the spectrum-scale-objectizer.conf CCR file in the **objectization_tmp_dir** parameter.
- The following files are collected under /var/mmfs/tmp/object.snap by stripping any sensitive information:
- /etc/swift/proxy-server.conf
 - /etc/swift/swift.conf
 - /etc/keystone/keystone.conf
- Files stored in the CCR:
- account-server.conf
 - account.builder
 - account.ring.gz
 - container-server.conf
 - container.builder
 - container.ring.gz
 - object-server.conf
 - object*.builder
 - object*.ring.gz
 - container-reconciler.conf
 - swift.conf
 - spectrum-scale-compression-scheduler.conf
 - spectrum-scale-object-policies.conf
 - spectrum-scale-objectizer.conf
 - spectrum-scale-object.conf
 - object-server-sof.conf
 - object-expirer.conf
 - keystone-paste.ini
 - policy*.json
 - sso/certs/ldap_cacert.pem
 - spectrum-scale-compression-status.stat

Data gathered for CES on Linux:

The following data is always obtained by the gpfs.snap command for any enabled protocols.

The following data is collected by the gpfs.snap command from by default if any protocols are enabled:

- Information collected for each relevant node:

1. The output of these commands:

- `sqlite3 -header -csv /var/adm/ras/ras.db`
`'SELECT event_time, time_zone, component, name, code, internal_component,`
`identifier, severity, event_type, state, message, details FROM events2;'`
contents of ras.db in the csv format
- `mmces service list -Y`
- `mmces service list --verbose -Y`
- `mmces state show -Y`
- `mmces events active -Y`
- `mmhealth node eventlog -Y`

| – `tsctl shownodes up`

2. The content of these files:

- `/var/adm/ras/mmcesdr.log*`
- `/var/adm/ras/mmsysmonitor.*.log*`
- `/var/adm/ras/mmprotocoltrace.log*`

- Information collected once for the cluster:

1. The output of these commands:

- `mmces node list`
- `mmces address list`
- `ls -l <cesSharedRoot>/ces/addrs/*`
- `mmces service list -a`
- `mmccr flist`

| – `mmcluster --ces`

2. The content of the following file:

`<cesSharedRoot>/ces/connections/*`

3. The content of these CCR files:

- `cesiplist`
- `ccr.nodes`
- `ccr.disks`

Data gathered for authentication on Linux:

The following data is always obtained by the gpfs.snap command for any enabled protocol.

1. The output of these commands:

- `mmcesuserauthlsservice`
- `mmcesuserauthckservice --data-access-method all --nodes cesNodes`
- `mmcesuserauthckservice --data-access-method all --nodes cesNodes --server-reachability`
- `systemctl status ypbind`
- `systemctl status sssd`
- `ps aux | grep keystone`
- `lsof -i`
- `sestatus`

- **systemctl status firewalld**
 - **systemctl status iptables**
 - **net ads info**
2. The content of these files:
- /etc/nsswitch.conf
 - /etc/ypbind.conf
 - /etc/idmapd.conf
 - /etc/krb5.conf
 - /etc/krb5.keytab
 - /etc/firewalld/*
 - /etc/keystone/keystone-paste.ini
 - /etc/keystone/logging.conf
 - /etc/keystone/policy.json
 - /etc/keystone/ssl/certs/*
 - /var/log/keystone/*
 - /var/log/sssd/*
 - /var/log/secure/*
 - /var/log/httpd/*
 - /etc/httpd/conf/httpd.conf
 - /etc/httpd/conf.d/ssl.conf
 - /etc/httpd/conf.d/wsgi-keystone.conf

Files stored in the CCR:

- NSSWITCH_CONF
- YP_CONF
- SSSD_CONF
- LDAP_TLS_CACERT
- authccr

Data gathered for hadoop on Linux:

The following data is gathered when running **gpfs.snap** with the --hadoop core argument:

1. The output of these commands:

- **ps -elf**
- **netstat --nap**

2. The content of these files:

- /var/log/hadoop
- /var/log/flume
- /var/log/hadoop-hdfs
- /var/log/hadoop-httpfs
- /var/log/hadoop-mapreduce
- /var/log/hadoop-yarn
- /var/log/hbase
- /var/log/hive
- /var/log/hive-hcatalog
- /var/log/kafka
- /var/log/knox

- /var/log/oozie
- /var/log/ranger
- /var/log/solr
- /var/log/spark
- /var/log/sqoop
- /var/log/zookeeper
- /usr/lpp/mmfs/hadoop/etc/hadoop
- /usr/lpp/mmfs/hadoop/logs

The user can customize hadoop.snap.py to include the user defined files and directories into the snap, by listing these custom files and directories in the environment variable HADOOP_LOG_DIRS. This helps users to set up the hadoop.snap for using custom paths for the hadoop-installation or for including some special files.

In this case the syntax of the contents of the environment variable HADOOP_LOG_DIRS is:

pathname1[; pathname2[; pathname3[...]]]

where pathname1..pathnameN are file path names (wildcard usage allowed)/directory path names. For directory path names all files in these directories are collected recursively.

| Limitations of customizations when using sudo wrapper

- | If the sudo wrapper is in use, persistent environment variables, saved in the \$HOME/.bashrc in /root/.bashrc, \$HOME/.kshrc, /root/.kshrc and similar paths are not initialized when the current non-root gpfsadmin user elevates his rights with the sudo command. Thus gpfs.snap will not be able to detect any customization options for the Hadoop data collection. This is a known limitation of the IBM Spectrum Scale.
- | If you still wants to apply your customization to the Hadoop debugging data with an active sudo wrapper, you can do this for the current node, if the sudo command on this node supports the -E option. For this, you should first define the environment variable HADOOP_LOG_DIRS, so that this is visible in the current shell: export HADOOP_LOG_DIRS="/my/custom/path1;/my/custom/path2". Then you can trigger the data collection with the following command: sudo -E hadoop.snap.py. In contradiction to the gpfs.snap command, hadoop.snap.py will only collect data from the current node, and does not provide any further customization.

Data gathered for core dumps on Linux:

The following data is gathered when running **gpfs.snap** with the --protocol core argument:

- If core_pattern is set to dump to a file it will gather files matching that pattern.
- If core_pattern is set to redirect to abrt then everything is gathered from the directory specified in the abrt.conf file under DumpLocation. If this is not set then '/var/tmp/abrt' is used.
- Other core dump mechanisms are not supported by the script.
- Any files in the directory '/var/adm/ras/cores/' will also be gathered.

Data gathered for performance on Linux

The following data is obtained by the gpfs.snap command for any enabled protocols, if the option --performance is provided.

1. The output of these commands:

- **top -n 1 -b**
- **mmdiag --waiters --iohist --threads --stats --memory**
- **mmfsadm eventsExporter mmpmon chms**
- **mmfsadm dump nsd**

- **mmfsadm dump mb**
 - **mmdumpperfdata -r 86400**
2. The content of these files:
- **/opt/IBM/zimon/***
 - **/var/log/cnlog/zimon/***

mmdumpperfdata command

Collects and archives the performance metric information.

Synopsis

```
mmdumpperfdata [--remove-tree] [StartTime EndTime | Duration]
```

Availability

Available with IBM Spectrum Scale Standard Edition or higher.

Description

The **mmdumpperfdata** command runs all named queries and computed metrics used in the **mmperfmon query** command for each cluster node, writes the output into CSV files, and archives all the files in a single .tgz file. The file name is in the `iss_perfdump_YYYYMMDD_hhmmss.tgz` format.

The tar archive file contains a folder for each cluster node and within that folder there is a text file with the output of each named query and computed metric.

If the start and end time, or duration are not given, then by default the last four hours of metrics information is collected and archived.

Parameters

--remove-tree or -r

Removes the folder structure that was created for the TAR archive file.

StartTime

Specifies the start timestamp for query in the YYYY-MM-DD[-hh:mm:ss] format.

EndTime

Specifies the end timestamp for query in the YYYY-MM-DD[-hh:mm:ss] format.

Duration

Specifies the duration in seconds

Exit status

0 Successful completion.

nonzero

A failure has occurred.

Security

You must have root authority to run the **mmdumpperfdata** command.

The node on which the command is issued must be able to execute remote shell commands on any other node in the cluster without the use of a password and without producing any extraneous messages. For more information, see *Requirements for administering a GPFS file system in IBM Spectrum Scale: Administration Guide*.

Examples

1. To archive the performance metric information collected for the default time period of last four hours and also delete the folder structure that the command creates, issue this command:

```
mmdumpperfdata --remove-tree
```

The system displays output similar to this:

```

Using the following options:
tstart :
tend :
duration: 14400
rem tree: True
Target folder: ./iss_perfdump_20150513_142420
[1/120] Dumping data for node=fscc-hs21-22 and query q=swiftAccThroughput
    file: ./iss_perfdump_20150513_142420/fscc-hs21-22/swiftAccThroughput
[2/120] Dumping data for node=fscc-hs21-22 and query q=NetDetails
    file: ./iss_perfdump_20150513_142420/fscc-hs21-22/NetDetails
[3/120] Dumping data for node=fscc-hs21-22 and query q=ctdbCallLatency
    file: ./iss_perfdump_20150513_142420/fscc-hs21-22/ctdbCallLatency
[4/120] Dumping data for node=fscc-hs21-22 and query q=usage
    file: ./iss_perfdump_20150513_142420/fscc-hs21-22/usage

```

2. To archive the performance metric information collected for a specific time period, issue this command:

```
mmdumperdata --remove-tree 2015-01-25-04:04:04 2015-01-26-04:04:04
```

The system displays output similar to this:

```

Using the following options:
tstart : 2015-01-25 04:04:04
tend : 2015-01-26 04:04:04
duration:
rem tree: True
Target folder: ./iss_perfdump_20150513_144344
[1/120] Dumping data for node=fscc-hs21-22 and query q=swiftAccThroughput
    file: ./iss_perfdump_20150513_144344/fscc-hs21-22/swiftAccThroughput
[2/120] Dumping data for node=fscc-hs21-22 and query q=NetDetails
    file: ./iss_perfdump_20150513_144344/fscc-hs21-22/NetDetails

```

3. To archive the performance metric information collected in the last 200 seconds, issue this command:

```
mmdumperdata --remove-tree 200
```

The system displays output similar to this:

```

Using the following options:
tstart :
tend :
duration: 200
rem tree: True
Target folder: ./iss_perfdump_20150513_144426
[1/120] Dumping data for node=fscc-hs21-22 and query q=swiftAccThroughput
    file: ./iss_perfdump_20150513_144426/fscc-hs21-22/swiftAccThroughput
[2/120] Dumping data for node=fscc-hs21-22 and query q=NetDetails
    file: ./iss_perfdump_20150513_144426/fscc-hs21-22/NetDetails
[3/120] Dumping data for node=fscc-hs21-22 and query q=ctdbCallLatency
    file: ./iss_perfdump_20150513_144426/fscc-hs21-22/ctdbCallLatency
[4/120] Dumping data for node=fscc-hs21-22 and query q=usage
    file: ./iss_perfdump_20150513_144426/fscc-hs21-22/usage
[5/120] Dumping data for node=fscc-hs21-22 and query q=smb2IORate
    file: ./iss_perfdump_20150513_144426/fscc-hs21-22/smb2IORate
[6/120] Dumping data for node=fscc-hs21-22 and query q=swiftConLatency
    file: ./iss_perfdump_20150513_144426/fscc-hs21-22/swiftConLatency
[7/120] Dumping data for node=fscc-hs21-22 and query q=swiftCon
    file: ./iss_perfdump_20150513_144426/fscc-hs21-22/swiftCon
[8/120] Dumping data for node=fscc-hs21-22 and query q=gpfNSDWaits
    file: ./iss_perfdump_20150513_144426/fscc-hs21-22/gpfNSDWaits
[9/120] Dumping data for node=fscc-hs21-22 and query q=smb2Throughput
    file: ./iss_perfdump_20150513_144426/fscc-hs21-22/smb2Throughput

```

See also

For more information, see **mpperfmon** command in the *IBM Spectrum Scale: Command and Programming Reference*.

Location

/usr/lpp/mmfs/bin

mmfsadm command

The **mmfsadm** command is intended for use by trained service personnel. IBM suggests you do not run this command except under the direction of such personnel.

Note: The contents of **mmfsadm** output might vary from release to release, which could obsolete any user programs that depend on that output. Therefore, we suggest that you do not create user programs that invoke **mmfsadm**.

The **mmfsadm** command extracts data from GPFS without using locking, so that it can collect the data in the event of locking errors. In certain rare cases, this can cause GPFS or the node to fail. Several options of this command exist and might be required for use:

cleanup

Delete shared segments left by a previously failed GPFS daemon without actually restarting the daemon.

dump *what*

Dumps the state of a large number of internal state values that might be useful in determining the sequence of events. The *what* parameter can be set to **all**, indicating that all available data should be collected, or to another value, indicating more restricted collection of data. The output is presented to STDOUT and should be collected by redirecting STDOUT. For more information about internal GPFS™ states, see the **mmdiag** command in *IBM Spectrum Scale: Command and Programming Reference*.

showtrace

Shows the current level for each subclass of tracing available in GPFS. Trace level 14 provides the highest level of tracing for the class and trace level 0 provides no tracing. Intermediate values exist for most classes. More tracing requires more storage and results in a higher probability of overlaying the required event.

trace *class n*

Sets the trace class to the value specified by *n*. Actual trace gathering only occurs when the **mmtracectl** command has been issued.

Other options provide interactive GPFS debugging, but are not described here. Output from the **mmfsadm** command will be required in almost all cases where a GPFS problem is being reported. The **mmfsadm** command collects data only on the node where it is issued. Depending on the nature of the problem, **mmfsadm** output might be required from several or all nodes. The **mmfsadm** output from the file system manager is often required.

To determine where the file system manager is, issue the **mmlsmgr** command:

```
mmlsmgr
```

Output similar to this example is displayed:

file system	manager node
fs3	9.114.94.65 (c154n01)
fs2	9.114.94.73 (c154n09)
fs1	9.114.94.81 (c155n01)

```
Cluster manager node: 9.114.94.65 (c154n01)
```

Commands for GPFS cluster state information

There are a number of GPFS commands used to obtain cluster state information.

The information is organized as follows:

- “The **mmafmctl Device getstate** command”
- “The **mmdiag** command”
- “The **mmgetstate** command” on page 231
- “The **mmlscluster** command” on page 231
- “The **mmlsconfig** command” on page 232
- “The **mmrefresh** command” on page 232
- “The **mmsdrestore** command” on page 233
- “The **mmexpelnode** command” on page 233

The **mmafmctl Device getstate** command

The **mmafmctl Device getstate** command displays the status of active file management cache filesets and gateway nodes.

When this command displays a **NeedsResync** target/fileset state, inconsistencies between home and cache are being fixed automatically; however, unmount and mount operations are required to return the state to **Active**.

The **mmafmctl Device getstate** command is fully described in the *Command reference* section in the *IBM Spectrum Scale: Command and Programming Reference*.

The **mmhealth** command

The **mmhealth** command monitors and displays the health status of services hosted on nodes and the health status of complete cluster in a single view.

Use the **mmhealth** command to monitor the health of the node and services hosted on the node in IBM Spectrum Scale. If the status of a service hosted on any node is failed, the **mmhealth** command allows the user to view the event log to analyze and determine the problem. The **mmhealth** command provides list of events responsible for the failure of any service. On detailed analysis of these events a set of troubleshooting steps might be followed to resume the failed service. For more details on troubleshooting, see “How to get started with troubleshooting” on page 167.

The **mmhealth** command is fully described in the *mmhealth command* section in the *IBM Spectrum Scale: Command and Programming Reference* and Chapter 3, “Monitoring system health by using the mmhealth command,” on page 105.

The **mmdiag** command

The **mmdiag** command displays diagnostic information about the internal GPFS state on the current node.

Use the **mmdiag** command to query various aspects of the GPFS internal state for troubleshooting and tuning purposes. The **mmdiag** command displays information about the state of GPFS on the node where it is executed. The command obtains the required information by querying the GPFS daemon process (**mmfsd**), and thus will only function when the GPFS daemon is running.

The **mmdiag** command is fully described in the *Command reference* section in *IBM Spectrum Scale: Command and Programming Reference*.

The mmgetstate command

The **mmgetstate** command displays the state of the GPFS daemon on one or more nodes.

These flags are of interest for problem determination:

- a List all nodes in the GPFS cluster. The option does not display information for nodes that cannot be reached. You may obtain more information if you specify the **-v** option.
 - L Additionally display quorum, number of nodes up, and total number of nodes.

The total number of nodes may sometimes be larger than the actual number of nodes in the cluster. This is the case when nodes from other clusters have established connections for the purposes of mounting a file system that belongs to your cluster.

- s Display summary information: number of local and remote nodes that have joined in the cluster, number of quorum nodes, and so forth.
 - v Display intermediate error messages.

The remaining flags have the same meaning as in the **mmshutdown** command. They can be used to specify the nodes on which to get the state of the GPFS daemon.

The GPFS *states* recognized and displayed by this command are:

active

GPFS is ready for operations.

arbitrating

A node is trying to form quorum with the other available nodes.

down

GPFS daemon is not running on the node or is recovering from an internal error.

unknown

Unknown value. Node cannot be reached or some other error occurred.

For example, to display the quorum, the number of nodes up, and the total number of nodes, issue:

mmgetstate -L -a

The system displays output similar to:

Node number	Node name	Quorum	Nodes up	Total nodes	GPFS	state	Remarks
-------------	-----------	--------	----------	-------------	------	-------	---------

2	k154n06	1*	3	7	active	quorum	node
3	k155n05	1*	3	7	active	quorum	node
4	k155n06	1*	3	7	active	quorum	node
5	k155n07	1*	3	7	active		
6	k155n08	1*	3	7	active		
9	k156lnx02	1*	3	7	active		
11	k155n09	1*	3	7	active		

where *, if present, indicates that tiebreaker disks are being used.

The **mmgetstate** command is fully described in the *Command reference* section in the *IBM Spectrum Scale: Command and Programming Reference*.

The **mmlscluster** command

The **mmlscluster** command displays GPFS cluster configuration information.

The syntax of the **mmlscluster** command is:

mm1scluster

The system displays output similar to:

GPFS cluster information

```
=====
GPFS cluster name:      cluster1.kgn.ibm.com
GPFS cluster id:       680681562214606028
GPFS UID domain:      cluster1.kgn.ibm.com
Remote shell command:  /usr/bin/rsh
Remote file copy command: /usr/bin/rcp
Repository type:       server-based
```

GPFS cluster configuration servers:

```
-----
Primary server: k164n06.kgn.ibm.com
Secondary server: k164n05.kgn.ibm.com
```

Node	Daemon node name	IP address	Admin node name	Designation
1	k164n04.kgn.ibm.com	198.117.68.68	k164n04.kgn.ibm.com	quorum
2	k164n05.kgn.ibm.com	198.117.68.71	k164n05.kgn.ibm.com	quorum
3	k164n06.kgn.ibm.com	198.117.68.70	k164n06.kgn.ibm.com	quorum-manager

The **mmlscluster** command is fully described in the *Command reference* section in the *IBM Spectrum Scale: Command and Programming Reference*.

The **mmlsconfig** command

The **mmlsconfig** command displays current configuration data for a GPFS cluster.

Depending on your configuration, additional information not documented in either the **mmcrcluster** command or the **mmchconfig** command may be displayed to assist in problem determination.

If a configuration parameter is not shown in the output of this command, the default value for that parameter, as documented in the **mmchconfig** command, is in effect.

The syntax of the **mmlsconfig** command is:

```
mmlsconfig
```

The system displays information similar to:

Configuration data for cluster c11.cluster:

```
-----
clusterName c11.cluster
clusterId 680752107138921233
autoload no
minReleaseLevel 4.1.0.0
pagepool 1G
maxblocksize 4m
[c5n97g]
pagepool 3500m
[common]
cipherList EXP-RC4-MD5
```

File systems in cluster c11.cluster:

```
-----
/dev/fs2
```

The **mmlsconfig** command is fully described in the *Command reference* section in the *IBM Spectrum Scale: Command and Programming Reference*.

The **mmrefresh** command

The **mmrefresh** command is intended for use by experienced system administrators who know how to collect data and run debugging routines.

Use the **mmrefresh** command only when you suspect that something is not working as expected and the reason for the malfunction is a problem with the GPFS configuration data. For example, a **mount** command fails with a device not found error, and you know that the file system exists. Another example is if any of the files in the **/var/mmfs/gen** directory were accidentally erased. Under normal circumstances, the GPFS command infrastructure maintains the cluster data files automatically and there is no need for user intervention.

The **mmrefresh** command places the most recent GPFS cluster configuration data files on the specified nodes. The syntax of this command is:

```
mmrefresh [-f] [-a | -N {Node[,Node...]} | NodeFile | NodeClass]
```

The **-f** flag can be used to force the GPFS cluster configuration data files to be rebuilt whether they appear to be at the most current level or not. If no other option is specified, the command affects only the node on which it is run. The remaining flags have the same meaning as in the **mmshutdown** command, and are used to specify the nodes on which the refresh is to be performed.

For example, to place the GPFS cluster configuration data files at the latest level, on all nodes in the cluster, issue:

```
mmrefresh -a
```

The **mmsdrrestore** command

The **mmsdrrestore** command is intended for use by experienced system administrators.

The **mmsdrrestore** command restores the latest GPFS system files on the specified nodes. If no nodes are specified, the command restores the configuration information only on the node where it is invoked. If the local GPFS configuration file is missing, the file specified with the **-F** option from the node specified with the **-p** option is used instead.

This command works best when used in conjunction with the **mmsdrbackup** user exit, which is described in the *GPFS user exits* topic in the *IBM Spectrum Scale: Command and Programming Reference*.

For more information, see **mmsdrrestore command** in *IBM Spectrum Scale: Command and Programming Reference*.

The **mmexpelnode** command

The **mmexpelnode** command instructs the cluster manager to expel the target nodes and to run the normal recovery protocol.

The cluster manager keeps a list of the expelled nodes. Expelled nodes will not be allowed to rejoin the cluster until they are removed from the list using the **-r** or **--reset** option on the **mmexpelnode** command. The expelled nodes information will also be reset if the cluster manager node goes down or is changed with **mmchmgr -c**.

The syntax of the **mmexpelnode** command is:

```
mmexpelnode [-o | --once] [-f | --is-fenced] [-w | --wait] -N Node[,Node...]
```

Or,

```
mmexpelnode {-l | --list}
```

Or,

```
mmexpelnode {-r | --reset} -N {all | Node[,Node...]}
```

The flags used by this command are:

- o | --once**
Specifies that the nodes should not be prevented from rejoining. After the recovery protocol completes, expelled nodes will be allowed to rejoin the cluster immediately, without the need to first invoke **mmexpelnode --reset**.
- f | --is-fenced**
Specifies that the nodes are fenced out and precluded from accessing any GPFS disks without first rejoining the cluster (for example, the nodes were forced to reboot by turning off power). Using this flag allows GPFS to start log recovery immediately, skipping the normal 35-second wait.
- w | --wait**
Instructs the **mmexpelnode** command to wait until GPFS recovery for the failed node has completed before it runs.
- l | --list**
Lists all currently expelled nodes.
- r | --reset**
Allows the specified nodes to rejoin the cluster (that is, resets the status of the nodes). To unexpel all of the expelled nodes, issue: **mmexpelnode -r -N all**.
- N {all | Node[,Node...]}**
Specifies a list of host names or IP addresses that represent the nodes to be expelled or unexpelled. Specify the daemon interface host names or IP addresses as shown by the **mmlscluster** command. The **mmexpelnode** command does not support administration node names or node classes.

Note: -N all can *only* be used to unexpel nodes.

Examples of the **mmexpelnode** command

- To expel node c100c1rp3, issue the command:
`mmexpelnode -N c100c1rp3`
- To show a list of expelled nodes, issue the command:
`mmexpelnode --list`

The system displays information similar to:

```
Node List
-----
192.168.100.35 (c100c1rp3.ppd.pok.ibm.com)
```

- To allow node c100c1rp3 to rejoin the cluster, issue the command:
`mmexpelnode -r -N c100c1rp3`

GPFS file system and disk information commands

The problem determination tools provided with GPFS for file system, disk and NSD problem determination are intended for use by experienced system administrators who know how to collect data and run debugging routines.

The information is organized as follows:

- “Restricted mode mount” on page 235
- “Read-only mode mount” on page 235
- “The lsdf command” on page 235
- “The mmlsmount command” on page 235
- “The mmapplypolicy -L command” on page 236
- “The mmcheckquota command” on page 242
- “The mmlsnsd command” on page 243
- “The mmwindisk command” on page 244

- “The mmfileid command” on page 244
- “The SHA digest” on page 247

Restricted mode mount

GPFS provides a capability to mount a file system in a restricted mode when significant data structures have been destroyed by disk failures or other error conditions.

Restricted mode mount is not intended for normal operation, but may allow the recovery of some user data. Only data which is referenced by intact directories and metadata structures would be available.

Attention:

1. Follow the procedures in “Information to be collected before contacting the IBM Support Center” on page 423, and then contact the IBM Support Center before using this capability.
2. Attempt this only after you have tried to repair the file system with the **mmfsck** command. (See “Why does the offline mmfsck command fail with “Error creating internal storage?”” on page 172.)
3. Use this procedure only if the failing disk is attached to an AIX or Linux node.

Some disk failures can result in the loss of enough metadata to render the entire file system unable to mount. In that event it might be possible to preserve some user data through a *restricted mode mount*. This facility should only be used if a normal mount does not succeed, and should be considered a last resort to save some data after a fatal disk failure.

Restricted mode mount is invoked by using the **mmmount** command with the **-o rs** flags. After a restricted mode mount is done, some data *may* be sufficiently accessible to allow copying to another file system. The success of this technique depends on the actual disk structures damaged.

Read-only mode mount

Some disk failures can result in the loss of enough metadata to make the entire file system unable to mount. In that event, it might be possible to preserve some user data through a *read-only mode mount*.

Attention: Attempt this only after you have tried to repair the file system with the **mmfsck** command.

This facility should be used only if a normal mount does not succeed, and should be considered a last resort to save some data after a fatal disk failure.

Read-only mode mount is invoked by using the **mmmount** command with the **-o ro** flags. After a read-only mode mount is done, some data *may* be sufficiently accessible to allow copying to another file system. The success of this technique depends on the actual disk structures damaged.

The lsof command

The **lsof** (list open files) command returns the user processes that are actively using a file system. It is sometimes helpful in determining why a file system remains in use and cannot be unmounted.

The **lsof** command is available in Linux distributions or by using anonymous ftp from **lsof.itap.purdue.edu** (**cd** to **/pub/tools/unix/lsof**). The inventor of the **lsof** command is Victor A. Abell (**abe@purdue.edu**), Purdue University Computing Center.

The mmlsmount command

The **mmlsmount** command lists the nodes that have a given GPFS file system mounted.

Use the **-L** option to see the node name and IP address of each node that has the file system in use. This command can be used for all file systems, all remotely mounted file systems, or file systems mounted on nodes of certain clusters.

While not specifically intended as a service aid, the **mmlsmount** command is useful in these situations:

- When writing and debugging new file system administrative procedures, to determine which nodes have a file system mounted and which do not.
- When mounting a file system on multiple nodes, to determine which nodes have successfully completed the mount and which have not.
- When a file system is mounted, but appears to be inaccessible to some nodes but accessible to others, to determine the extent of the problem.
- When a normal (not force) unmount has not completed, to determine the affected nodes.
- When a file system has force unmounted on some nodes but not others, to determine the affected nodes.

For example, to list the nodes having all file systems mounted:

```
mmlsmount all -L
```

The system displays output similar to:

File system fs2 is mounted on 7 nodes:

192.168.3.53	c25m3n12	c34.cluster
192.168.110.73	c34f2n01	c34.cluster
192.168.110.74	c34f2n02	c34.cluster
192.168.148.77	c12c4apv7	c34.cluster
192.168.132.123	c20m2n03	c34.cluster
192.168.115.28	js21n92	c34.cluster
192.168.3.124	c3m3n14	c3.cluster

File system fs3 is not mounted.

File system fs3 (c3.cluster:fs3) is mounted on 7 nodes:

192.168.2.11	c2m3n01	c3.cluster
192.168.2.12	c2m3n02	c3.cluster
192.168.2.13	c2m3n03	c3.cluster
192.168.3.123	c3m3n13	c3.cluster
192.168.3.124	c3m3n14	c3.cluster
192.168.110.74	c34f2n02	c34.cluster
192.168.80.20	c21f1n10	c21.cluster

The **mmlsmount** command is fully described in the *Command reference* section in the *IBM Spectrum Scale: Command and Programming Reference*.

The **mmapplypolicy -L** command

Use the **-L** flag of the **mmapplypolicy** command when you are using policy files to manage storage resources and the data stored on those resources. This command has different levels of diagnostics to help debug and interpret the actions of a policy file.

The **-L** flag, used in conjunction with the **-I test** flag, allows you to display the actions that would be performed by a policy file without actually applying it. This way, potential errors and misunderstandings can be detected and corrected without actually making these mistakes.

These are the trace levels for the **mmapplypolicy -L** flag:

Value Description

- 0** Displays only serious errors.
- 1** Displays some information as the command runs, but not for each file.
- 2** Displays each chosen file and the scheduled action.
- 3** Displays the information for each of the preceding trace levels, plus each candidate file and the applicable rule.
- 4** Displays the information for each of the preceding trace levels, plus each explicitly excluded file, and the applicable rule.

- 5 Displays the information for each of the preceding trace levels, plus the attributes of candidate and excluded files.
- 6 Displays the information for each of the preceding trace levels, plus files that are not candidate files, and their attributes.

These terms are used:

candidate file

A file that matches a policy rule.

chosen file

A candidate file that has been scheduled for an action.

This policy file is used in the examples that follow:

```
/* Exclusion rule */
RULE 'exclude *.save files' EXCLUDE WHERE NAME LIKE '%.save'
/* Deletion rule */
RULE 'delete' DELETE FROM POOL 'sp1' WHERE NAME LIKE '%tmp%'
/* Migration rule */
RULE 'migration to system pool' MIGRATE FROM POOL 'sp1' TO POOL 'system' WHERE NAME LIKE '%file%'
/* Typo in rule : removed later */
RULE 'exclude 2' EXCULDE
/* List rule */
RULE EXTERNAL LIST 'tmpfiles' EXEC '/tmp/exec.list'
RULE 'all' LIST 'tmpfiles' where name like '%tmp%'
```

These are some of the files in file system /fs1:

```
. . . data1 file.tmp0 file.tmp1 file0 file1 file1.save file2.save
```

The **mmapplypolicy** command is fully described in the *Command reference* section in the *IBM Spectrum Scale: Command and Programming Reference*.

mmapplypolicy -L 0:

Use this option to display only serious errors.

In this example, there is an error in the policy file. This command:

```
mmapplypolicy fs1 -P policyfile -I test -L 0
```

produces output similar to this:

```
[E:-1] Error while loading policy rules.
PCSQLERR: Unexpected SQL identifier token - 'EXCULDE'.
PCSQLCTX: at line 8 of 8: RULE 'exclude 2' {{{EXCULDE}}}
mmapplypolicy: Command failed. Examine previous error messages to determine cause.
```

The error in the policy file is corrected by removing these lines:

```
/* Typo in rule */
RULE 'exclude 2' EXCULDE
```

Now rerun the command:

```
mmapplypolicy fs1 -P policyfile -I test -L 0
```

No messages are produced because no serious errors were detected.

mmapplypolicy -L 1:

Use this option to display all of the information (if any) from the previous level, plus some information as the command runs, but not for each file. This option also displays total numbers for file migration and deletion.

This command:

```
mmapplypolicy fs1 -P policyfile -I test -L 1
```

produces output similar to this:

```
[I] GPFS Current Data Pool Utilization in KB and %
sp1      5120    19531264      0.026214%
system   102400   19531264      0.524288%
[I] Loaded policy rules from policyfile.
Evaluating MIGRATE/DELETE/EXCLUDE rules with CURRENT_TIMESTAMP = 2009-03-04@02:40:12 UTC
parsed 0 Placement Rules, 0 Restore Rules, 3 Migrate/Delete/Exclude Rules,
  1 List Rules, 1 External Pool/List Rules
/* Exclusion rule */
RULE 'exclude *.save files' EXCLUDE WHERE NAME LIKE '%.save'
/* Deletion rule */
RULE 'delete' DELETE FROM POOL 'sp1' WHERE NAME LIKE '%tmp%'
/* Migration rule */
RULE 'migration to system pool' MIGRATE FROM POOL 'sp1' TO POOL 'system' WHERE NAME LIKE '%file%'
/* List rule */
RULE EXTERNAL LIST 'tmpfiles' EXEC '/tmp/exec.list'
RULE 'all' LIST 'tmpfiles' where name like '%tmp%'
[I] Directories scan: 10 files, 1 directories, 0 other objects, 0 'skipped' files and/or errors.
[I] Inodes scan: 10 files, 1 directories, 0 other objects, 0 'skipped' files and/or errors.
[I] Summary of Rule Applicability and File Choices:
Rule# Hit_Cnt KB_Hit Chosen KB_Chosen      KB_111 Rule
  0     2       32      0       0      RULE 'exclude *.save files' EXCLUDE WHERE(.)
  1     2       16      2       16      RULE 'delete' DELETE FROM POOL 'sp1' WHERE(.)
  2     2       32      2       32      RULE 'migration to system pool' MIGRATE FROM POOL \
                                         'sp1' TO POOL 'system' WHERE(.)
  3     2       16      2       16      RULE 'all' LIST 'tmpfiles' WHERE(.)

[I] Files with no applicable rules: 5.

[I] GPFS Policy Decisions and File Choice Totals:
Chose to migrate 32KB: 2 of 2 candidates;
Chose to premigrate 0KB: 0 candidates;
Already co-managed 0KB: 0 candidates;
Chose to delete 16KB: 2 of 2 candidates;
Chose to list 16KB: 2 of 2 candidates;
0KB of chosen data is illplaced or illreplicated;
Predicted Data Pool Utilization in KB and %:
sp1      5072    19531264      0.025969%
system   102432   19531264      0.524451%
```

mmapplypolicy -L 2:

Use this option to display all of the information from the previous levels, plus each chosen file and the scheduled migration or deletion action.

This command:

```
mmapplypolicy fs1 -P policyfile -I test -L 2
```

produces output similar to this:

```
[I] GPFS Current Data Pool Utilization in KB and %
sp1      5120    19531264      0.026214%
system   102400   19531264      0.524288%
[I] Loaded policy rules from policyfile.
```

```

Evaluating MIGRATE/DELETE/EXCLUDE rules with CURRENT_TIMESTAMP = 2009-03-04@02:43:10 UTC
parsed 0 Placement Rules, 0 Restore Rules, 3 Migrate/Delete/Exclude Rules,
      1 List Rules, 1 External Pool/List Rules
/* Exclusion rule */
RULE 'exclude *.save files' EXCLUDE WHERE NAME LIKE '%.save'
/* Deletion rule */
RULE 'delete' DELETE FROM POOL 'sp1' WHERE NAME LIKE '%tmp%'
/* Migration rule */
RULE 'migration to system pool' MIGRATE FROM POOL 'sp1' TO POOL 'system' WHERE NAME LIKE '%file%'
/* List rule */
RULE EXTERNAL LIST 'tmpfiles' EXEC '/tmp/exec.list'
RULE 'all' LIST 'tmpfiles' where name like '%tmp%'
[I] Directories scan: 10 files, 1 directories, 0 other objects, 0 'skipped' files and/or errors.
[I] Inodes scan: 10 files, 1 directories, 0 other objects, 0 'skipped' files and/or errors.
WEIGHT(INF) LIST 'tmpfiles' /fs1/file.tmp1 SHOW()
WEIGHT(INF) LIST 'tmpfiles' /fs1/file.tmp0 SHOW()
WEIGHT(INF) DELETE /fs1/file.tmp1 SHOW()
WEIGHT(INF) DELETE /fs1/file.tmp0 SHOW()
WEIGHT(INF) MIGRATE /fs1/file1 TO POOL system SHOW()
WEIGHT(INF) MIGRATE /fs1/file0 TO POOL system SHOW()
[I] Summary of Rule Applicability and File Choices:
Rule# Hit_Cnt KB_Hit Chosen KB_Chosen      KB_Ill  Rule
  0     2       32      0       0      RULE 'exclude *.save files' EXCLUDE WHERE(.)
  1     2       16      2       16      RULE 'delete' DELETE FROM POOL 'sp1' WHERE(.)
  2     2       32      2       32      RULE 'migration to system pool' MIGRATE FROM POOL \
                                         'sp1' TO POOL 'system' WHERE(.)
  3     2       16      2       16      RULE 'all' LIST 'tmpfiles' WHERE(.)

```

[I] Files with no applicable rules: 5.

```

[I] GPFS Policy Decisions and File Choice Totals:
Chose to migrate 32KB: 2 of 2 candidates;
Chose to premigrate 0KB: 0 candidates;
Already co-managed 0KB: 0 candidates;
Chose to delete 16KB: 2 of 2 candidates;
Chose to list 16KB: 2 of 2 candidates;
0KB of chosen data is illplaced or illreplicated;
Predicted Data Pool Utilization in KB and %:
sp1      5072    19531264        0.025969%
system   102432   19531264        0.524451%

```

where the lines:

```

WEIGHT(INF) LIST 'tmpfiles' /fs1/file.tmp1 SHOW()
WEIGHT(INF) LIST 'tmpfiles' /fs1/file.tmp0 SHOW()
WEIGHT(INF) DELETE /fs1/file.tmp1 SHOW()
WEIGHT(INF) DELETE /fs1/file.tmp0 SHOW()
WEIGHT(INF) MIGRATE /fs1/file1 TO POOL system SHOW()
WEIGHT(INF) MIGRATE /fs1/file0 TO POOL system SHOW()

```

show the chosen files and the scheduled action.

mmapapplypolicy -L 3:

Use this option to display all of the information from the previous levels, plus each candidate file and the applicable rule.

This command:

```
mmapapplypolicy fs1-P policyfile -I test -L 3
```

produces output similar to this:

```
[I] GPFS Current Data Pool Utilization in KB and %
sp1      5120    19531264        0.026214%
system   102400   19531264        0.524288%
```

```

[I] Loaded policy rules from policyfile.
Evaluating MIGRATE/DELETE/EXCLUDE rules with CURRENT_TIMESTAMP = 2009-03-04@02:32:16 UTC
parsed 0 Placement Rules, 0 Restore Rules, 3 Migrate/Delete/Exclude Rules,
    1 List Rules, 1 External Pool/List Rules
/* Exclusion rule */
RULE 'exclude *.save files' EXCLUDE WHERE NAME LIKE '%.save'
/* Deletion rule */
RULE 'delete' DELETE FROM POOL 'sp1' WHERE NAME LIKE '%tmp%'
/* Migration rule */
RULE 'migration to system pool' MIGRATE FROM POOL 'sp1' TO POOL 'system' WHERE NAME LIKE '%file%'
/* List rule */
RULE EXTERNAL LIST 'tmpfiles' EXEC '/tmp/exec.list'
RULE 'all' LIST 'tmpfiles' where name like '%tmp%'
[I] Directories scan: 10 files, 1 directories, 0 other objects, 0 'skipped' files and/or errors.
/fs1/file.tmp1 RULE 'delete' DELETE FROM POOL 'sp1' WEIGHT(INF)
/fs1/file.tmp1 RULE 'all' LIST 'tmpfiles' WEIGHT(INF)
/fs1/file.tmp0 RULE 'delete' DELETE FROM POOL 'sp1' WEIGHT(INF)
/fs1/file.tmp0 RULE 'all' LIST 'tmpfiles' WEIGHT(INF)
/fs1/file1 RULE 'migration to system pool' MIGRATE FROM POOL 'sp1' TO POOL 'system' WEIGHT(INF)
/fs1/file0 RULE 'migration to system pool' MIGRATE FROM POOL 'sp1' TO POOL 'system' WEIGHT(INF)
[I] Inodes scan: 10 files, 1 directories, 0 other objects, 0 'skipped' files and/or errors.
WEIGHT(INF) LIST 'tmpfiles' /fs1/file.tmp1 SHOW()
WEIGHT(INF) LIST 'tmpfiles' /fs1/file.tmp0 SHOW()
WEIGHT(INF) DELETE /fs1/file.tmp1 SHOW()
WEIGHT(INF) DELETE /fs1/file.tmp0 SHOW()
WEIGHT(INF) MIGRATE /fs1/file1 TO POOL system SHOW()
WEIGHT(INF) MIGRATE /fs1/file0 TO POOL system SHOW()
[I] Summary of Rule Applicability and File Choices:
Rule# Hit_Cnt KB_Hit Chosen KB_Chosen KB_ILL Rule
 0     2      32      0      0      0      RULE 'exclude *.save files' EXCLUDE WHERE(.)
 1     2      16      2      16      0      RULE 'delete' DELETE FROM POOL 'sp1' WHERE(.)
 2     2      32      2      32      0      RULE 'migration to system pool' MIGRATE FROM POOL \
                                         'sp1' TO POOL 'system' WHERE(.)
 3     2      16      2      16      0      RULE 'all' LIST 'tmpfiles' WHERE(.)

```

[I] Files with no applicable rules: 5.

[I] GPFS Policy Decisions and File Choice Totals:
Chose to migrate 32KB: 2 of 2 candidates;
Chose to premigrate 0KB: 0 candidates;
Already co-managed 0KB: 0 candidates;
Chose to delete 16KB: 2 of 2 candidates;
Chose to list 16KB: 2 of 2 candidates;
0KB of chosen data is illplaced or illreplicated;
Predicted Data Pool Utilization in KB and %:
sp1 5072 19531264 0.025969%
system 102432 19531264 0.524451%

where the lines:

```

/fs1/file.tmp1 RULE 'delete' DELETE FROM POOL 'sp1' WEIGHT(INF)
/fs1/file.tmp1 RULE 'all' LIST 'tmpfiles' WEIGHT(INF)
/fs1/file.tmp0 RULE 'delete' DELETE FROM POOL 'sp1' WEIGHT(INF)
/fs1/file.tmp0 RULE 'all' LIST 'tmpfiles' WEIGHT(INF)
/fs1/file1 RULE 'migration to system pool' MIGRATE FROM POOL 'sp1' TO POOL 'system' WEIGHT(INF)
/fs1/file0 RULE 'migration to system pool' MIGRATE FROM POOL 'sp1' TO POOL 'system' WEIGHT(INF)

```

show the candidate files and the applicable rules.

mmapplypolicy -L 4:

Use this option to display all of the information from the previous levels, plus the name of each explicitly excluded file, and the applicable rule.

This command:

```
mmapapplypolicy fs1 -P policyfile -I test -L 4
```

produces the following additional information:

```
[I] Directories scan: 10 files, 1 directories, 0 other objects, 0 'skipped' files and/or errors.  
/fs1/file1.save RULE 'exclude *.save files' EXCLUDE  
/fs1/file2.save RULE 'exclude *.save files' EXCLUDE  
/fs1/file.tmp1 RULE 'delete' DELETE FROM POOL 'sp1' WEIGHT(INF)  
/fs1/file.tmp1 RULE 'all' LIST 'tmpfiles' WEIGHT(INF)  
/fs1/file.tmp0 RULE 'delete' DELETE FROM POOL 'sp1' WEIGHT(INF)  
/fs1/file.tmp0 RULE 'all' LIST 'tmpfiles' WEIGHT(INF)  
/fs1/file1 RULE 'migration to system pool' MIGRATE FROM POOL 'sp1' TO POOL 'system' WEIGHT(INF)  
/fs1/file0 RULE 'migration to system pool' MIGRATE FROM POOL 'sp1' TO POOL 'system' WEIGHT(INF)
```

where the lines:

```
/fs1/file1.save RULE 'exclude *.save files' EXCLUDE  
/fs1/file2.save RULE 'exclude *.save files' EXCLUDE
```

indicate that there are two excluded files, **/fs1/file1.save** and **/fs1/file2.save**.

mmapapplypolicy -L 5:

Use this option to display all of the information from the previous levels, plus the attributes of candidate and excluded files.

These attributes include:

- **MODIFICATION_TIME**
- **USER_ID**
- **GROUP_ID**
- **FILE_SIZE**
- **POOL_NAME**
- **ACCESS_TIME**
- **KB_ALLOCATED**
- **FILESET_NAME**

This command:

```
mmapapplypolicy fs1 -P policyfile -I test -L 5
```

produces the following additional information:

```
[I] Directories scan: 10 files, 1 directories, 0 other objects, 0 'skipped' files and/or errors.  
/fs1/file1.save [2009-03-03@21:19:57 0 0 16384 sp1 2009-03-04@02:09:38 16 root] RULE 'exclude \  
*.save files' EXCLUDE  
/fs1/file2.save [2009-03-03@21:19:57 0 0 16384 sp1 2009-03-03@21:19:57 16 root] RULE 'exclude \  
*.save files' EXCLUDE  
/fs1/file.tmp1 [2009-03-04@02:09:31 0 0 0 sp1 2009-03-04@02:09:31 0 root] RULE 'delete' DELETE \  
FROM POOL 'sp1' WEIGHT(INF)  
/fs1/file.tmp1 [2009-03-04@02:09:31 0 0 0 sp1 2009-03-04@02:09:31 0 root] RULE 'all' LIST \  
'tmpfiles' WEIGHT(INF)  
/fs1/file.tmp0 [2009-03-04@02:09:38 0 0 16384 sp1 2009-03-04@02:09:38 16 root] RULE 'delete' \  
DELETE FROM POOL 'sp1' WEIGHT(INF)  
/fs1/file.tmp0 [2009-03-04@02:09:38 0 0 16384 sp1 2009-03-04@02:09:38 16 root] RULE 'all' \  
LIST 'tmpfiles' WEIGHT(INF)  
/fs1/file1 [2009-03-03@21:32:41 0 0 16384 sp1 2009-03-03@21:32:41 16 root] RULE 'migration' \  
to system pool' MIGRATE FROM POOL 'sp1' TO POOL 'system' WEIGHT(INF)  
/fs1/file0 [2009-03-03@21:21:11 0 0 16384 sp1 2009-03-03@21:32:41 16 root] RULE 'migration' \  
to system pool' MIGRATE FROM POOL 'sp1' TO POOL 'system' WEIGHT(INF)
```

where the lines:

```
/fs1/file1.save [2009-03-03@21:19:57 0 0 16384 sp1 2009-03-04@02:09:38 16 root] RULE 'exclude \
 *.save files' EXCLUDE
/fs1/file2.save [2009-03-03@21:19:57 0 0 16384 sp1 2009-03-03@21:19:57 16 root] RULE 'exclude \
 *.save files' EXCLUDE
```

show the attributes of excluded files `/fs1/file1.save` and `/fs1/file2.save`.

mmapplypolicy -L 6:

Use this option to display all of the information from the previous levels, plus files that are not candidate files, and their attributes.

These attributes include:

- **MODIFICATION_TIME**
- **USER_ID**
- **GROUP_ID**
- **FILE_SIZE**
- **POOL_NAME**
- **ACCESS_TIME**
- **KB_ALLOCATED**
- **FILESET_NAME**

This command:

```
mmapplypolicy fs1 -P policyfile -I test -L 6
```

produces the following additional information:

```
[I] Directories scan: 10 files, 1 directories, 0 other objects, 0 'skipped' files and/or errors.
/fs1/. [2009-03-04@02:10:43 0 0 8192 system 2009-03-04@02:17:43 8 root] NO RULE APPLIES
/fs1/file1.save [2009-03-03@21:19:57 0 0 16384 sp1 2009-03-04@02:09:38 16 root] RULE \
 'exclude *.save files' EXCLUDE
/fs1/file2.save [2009-03-03@21:19:57 0 0 16384 sp1 2009-03-03@21:19:57 16 root] RULE \
 'exclude *.save files' EXCLUDE
/fs1/file.tmp1 [2009-03-04@02:09:31 0 0 0 sp1 2009-03-04@02:09:31 0 root] RULE 'delete' \
 DELETE FROM POOL 'sp1' WEIGHT(INF)
/fs1/file.tmp1 [2009-03-04@02:09:31 0 0 0 sp1 2009-03-04@02:09:31 0 root] RULE 'all' LIST \
 'tmpfiles' WEIGHT(INF)
/fs1/data1 [2009-03-03@21:20:23 0 0 0 sp1 2009-03-04@02:09:31 0 root] NO RULE APPLIES
/fs1/file.tmp0 [2009-03-04@02:09:38 0 0 16384 sp1 2009-03-04@02:09:38 16 root] RULE 'delete' \
 DELETE FROM POOL 'sp1' WEIGHT(INF)
/fs1/file.tmp0 [2009-03-04@02:09:38 0 0 16384 sp1 2009-03-04@02:09:38 16 root] RULE 'all' LIST \
 'tmpfiles' WEIGHT(INF)
/fs1/file1 [2009-03-03@21:32:41 0 0 16384 sp1 2009-03-03@21:32:41 16 root] RULE 'migration' \
 to system pool' MIGRATE FROM POOL 'sp1' TO POOL 'system' WEIGHT(INF)
/fs1/file0 [2009-03-03@21:21:11 0 0 16384 sp1 2009-03-03@21:32:41 16 root] RULE 'migration' \
 to system pool' MIGRATE FROM POOL 'sp1' TO POOL 'system' WEIGHT(INF)
```

where the line:

```
/fs1/data1 [2009-03-03@21:20:23 0 0 0 sp1 2009-03-04@02:09:31 0 root] NO RULE APPLIES
```

contains information about the **data1** file, which is not a candidate file.

The mmcheckquota command

The **mmcheckquota** command counts inode and space usage for a file system and writes the collected data into quota files.

Indications leading you to the conclusion that you should run the **mmcheckquota** command include:

- **MMFS_QUOTA** error log entries. This error log entry is created when the quota manager has a problem reading or writing the quota file.

- Quota information is lost due to node failure. Node failure could leave users unable to open files or deny them disk space that their quotas should allow.
- The *in doubt* value is approaching the quota limit. The sum of the *in doubt* value and the current usage may not exceed the hard limit. Consequently, the actual block space and number of files available to the user or the group may be constrained by the *in doubt* value. Should the *in doubt* value approach a significant percentage of the quota, use the **mmcheckquota** command to account for the lost space and files.
- User, group, or fileset quota files are corrupted.

During the normal operation of file systems with quotas enabled (not running **mmcheckquota** online), the usage data reflects the actual usage of the blocks and inodes in the sense that if you delete files you should see the usage amount decrease. The *in doubt* value does not reflect how much the user has used already, it is just the amount of quotas that the quota server has assigned to its clients. The quota server does not know whether the assigned amount has been used or not. The only situation where the *in doubt* value is important to the user is when the sum of the usage and the *in doubt* value is greater than the user's quota hard limit. In this case, the user is not allowed to allocate more blocks or inodes unless he brings the usage down.

The **mmcheckquota** command is fully described in the *Command reference* section in the *IBM Spectrum Scale: Administration Guide*.

The **mmlsnsd** command

The **mmlsnsd** command displays information about the currently defined disks in the cluster.

For example, if you issue **mmlsnsd**, your output is similar to this:

File system	Disk name	NSD servers
fs2	hd3n97	c5n97g.ppd.pok.ibm.com,c5n98g.ppd.pok.ibm.com,c5n99g.ppd.pok.ibm.com
fs2	hd4n97	c5n97g.ppd.pok.ibm.com,c5n98g.ppd.pok.ibm.com,c5n99g.ppd.pok.ibm.com
fs2	hd5n98	c5n98g.ppd.pok.ibm.com,c5n97g.ppd.pok.ibm.com,c5n99g.ppd.pok.ibm.com
fs2	hd6n98	c5n98g.ppd.pok.ibm.com,c5n97g.ppd.pok.ibm.com,c5n99g.ppd.pok.ibm.com
fs2	sdbnsd	c5n94g.ppd.pok.ibm.com,c5n96g.ppd.pok.ibm.com
fs2	sdcnsd	c5n94g.ppd.pok.ibm.com,c5n96g.ppd.pok.ibm.com
fs2	sddnsd	c5n94g.ppd.pok.ibm.com,c5n96g.ppd.pok.ibm.com
fs2	sdensd	c5n94g.ppd.pok.ibm.com,c5n96g.ppd.pok.ibm.com
fs2	sdgnsd	c5n94g.ppd.pok.ibm.com,c5n96g.ppd.pok.ibm.com
fs2	sdfnsd	c5n94g.ppd.pok.ibm.com,c5n96g.ppd.pok.ibm.com
fs2	sdhnsd	c5n94g.ppd.pok.ibm.com,c5n96g.ppd.pok.ibm.com
(free disk)	hd2n97	c5n97g.ppd.pok.ibm.com,c5n98g.ppd.pok.ibm.com

To find out the local device names for these disks, use the **mmlsnsd** command with the **-m** option. For example, issuing **mmlsnsd -m** produces output similar to this:

Disk name	NSD volume ID	Device	Node name	Remarks
hd2n97	0972846145C8E924	/dev/hdisk2	c5n97g.ppd.pok.ibm.com	server node
hd2n97	0972846145C8E924	/dev/hdisk2	c5n98g.ppd.pok.ibm.com	server node
hd3n97	0972846145C8E927	/dev/hdisk3	c5n97g.ppd.pok.ibm.com	server node
hd3n97	0972846145C8E927	/dev/hdisk3	c5n98g.ppd.pok.ibm.com	server node
hd4n97	0972846145C8E92A	/dev/hdisk4	c5n97g.ppd.pok.ibm.com	server node
hd4n97	0972846145C8E92A	/dev/hdisk4	c5n98g.ppd.pok.ibm.com	server node
hd5n98	0972846245EB501C	/dev/hdisk5	c5n97g.ppd.pok.ibm.com	server node
hd5n98	0972846245EB501C	/dev/hdisk5	c5n98g.ppd.pok.ibm.com	server node
hd6n98	0972846245DB3AD8	/dev/hdisk6	c5n97g.ppd.pok.ibm.com	server node
hd6n98	0972846245DB3AD8	/dev/hdisk6	c5n98g.ppd.pok.ibm.com	server node
hd7n97	0972846145C8E934	/dev/hd7n97	c5n97g.ppd.pok.ibm.com	server node

To obtain extended information for NSDs, use the **mmlsnsd** command with the **-X** option. For example, issuing **mmlsnsd -X** produces output similar to this:

Disk name	NSD volume ID	Device	Devtype	Node name	Remarks
hd3n97	0972846145C8E927	/dev/hdisk3	hdisk	c5n97g.ppd.pok.ibm.com	server node,pr=no
hd3n97	0972846145C8E927	/dev/hdisk3	hdisk	c5n98g.ppd.pok.ibm.com	server node,pr=no
hd5n98	0972846245EB501C	/dev/hdisk5	hdisk	c5n97g.ppd.pok.ibm.com	server node,pr=no
hd5n98	0972846245EB501C	/dev/hdisk5	hdisk	c5n98g.ppd.pok.ibm.com	server node,pr=no
sdfnsd	0972845E45F02E81	/dev/sdf	generic	c5n94g.ppd.pok.ibm.com	server node
sdfnsd	0972845E45F02E81	/dev/sdm	generic	c5n96g.ppd.pok.ibm.com	server node

The **mmlsnsd** command is fully described in the *Command reference* section in the *IBM Spectrum Scale: Administration Guide*.

The mmwindisk command

On Windows nodes, use the **mmwindisk** command to view all disks known to the operating system along with partitioning information relevant to GPFS.

For example, if you issue **mmwindisk list**, your output is similar to this:

Disk	Avail	Type	Status	Size	GPFS Partition ID
0	BASIC	ONLINE		137 GiB	
1	GPFS	ONLINE		55 GiB	362DD84E-3D2E-4A59-B96B-BDE64E31ACCF
2	GPFS	ONLINE		200 GiB	BD5E64E4-32C8-44CE-8687-B14982848AD2
3	GPFS	ONLINE		55 GiB	B3EC846C-9C41-4EF0-940D-1AF06E2D08FB
4	GPFS	ONLINE		55 GiB	6023455C-353D-40D1-BCEB-FF8E73BF6C0F
5	GPFS	ONLINE		55 GiB	2886391A-BB2D-4BDF-BE59-F33860441262
6	GPFS	ONLINE		55 GiB	00845DCC-058B-4DEB-BD0A-17BAD5A54530
7	GPFS	ONLINE		55 GiB	260BCAEB-6E8A-4504-874D-7E07E02E1817
8	GPFS	ONLINE		55 GiB	863B6D80-2E15-457E-B2D5-FEA0BC41A5AC
9 YES	UNALLOC	OFFLINE		55 GiB	
10 YES	UNALLOC	OFFLINE		200 GiB	

Where:

Disk

is the Windows disk number as shown in the Disk Management console and the DISKPART command-line utility.

Avail

shows the value **YES** when the disk is available and in a state suitable for creating an NSD.

GPFS Partition ID

is the unique ID for the GPFS partition on the disk.

The **mmwindisk** command does not provide the NSD volume ID. You can use **mmlsnsd -m** to find the relationship between NSDs and devices, which are disk numbers on Windows.

The mmfileid command

The **mmfileid** command identifies files that are on areas of a disk that are damaged or suspect.

Attention: Use this command only when the IBM Support Center directs you to do so.

Before you run **mmfileid**, you must run a disk analysis utility and obtain the disk sector numbers that are damaged or suspect. These sectors are input to the **mmfileid** command.

The command syntax is as follows:

```
mmfileid Device
{-d DiskDesc | -F DescFile}
[-o OutputFile] [-f NumThreads] [-t Directory]
[-N {Node[,Node...] | NodeFile | NodeClass}] [--qos QOSClass]
```

The input parameters are as follows:

Device

The device name for the file system.

-d *DiskDesc*

A descriptor that identifies the disk to be scanned. *DiskDesc* has the following format:

NodeName:*DiskName*[:*PhysAddr1*[-*PhysAddr2*]]

It has the following alternative format:

:{*NsdName*|*DiskNum*|**BROKEN**}[:*PhysAddr1*[-*PhysAddr2*]]

NodeName

Specifies a node in the GPFS cluster that has access to the disk to scan. You must specify this value if the disk is identified with its physical volume name. Do not specify this value if the disk is identified with its NSD name or its GPFS disk ID number, or if the keyword **BROKEN** is used.

DiskName

Specifies the physical volume name of the disk to scan as known on node *NodeName*.

NsdName

Specifies the GPFS NSD name of the disk to scan.

DiskNum

Specifies the GPFS disk ID number of the disk to scan as displayed by the **mmlsdisk -L** command.

BROKEN

Tells the command to scan all the disks in the file system for files with broken addresses that result in lost data.

PhysAddr1[-*PhysAddr2*]

Specifies the range of physical disk addresses to scan. The default value for *PhysAddr1* is zero. The default value for *PhysAddr2* is the value for *PhysAddr1*.

If both *PhysAddr1* and *PhysAddr2* are zero, the command searches the entire disk.

The following lines are examples of valid disk descriptors:

```
k148n07:hdisk9:2206310-2206810  
:gpfs1008nsd:  
:10:27645856  
:BROKEN
```

-F *DescFile*

Specifies a file that contains a list of disk descriptors, one per line.

-f *NumThreads*

Specifies the number of worker threads to create. The default value is 16. The minimum value is 1. The maximum value is the maximum number allowed by the operating system function **pthread_create** for a single process. A suggested value is twice the number of disks in the file system.

-N {*Node*[,*Node*...]} | *NodeFile* | *NodeClass*

Specifies the list of nodes that participate in determining the disk addresses. This command supports all defined node classes. The default is **all** or the current value of the **defaultHelperNodes** configuration parameter of the **mmchconfig** command.

For general information on how to specify node names, see *Specifying nodes as input to GPFS commands* in the *IBM Spectrum Scale: Administration Guide*.

-o *OutputFile*

The path name of a file to which the result from the **mmfileid** command is to be written. If not specified, the result is sent to standard output.

-t Directory

Specifies the directory to use for temporary storage during **mmfileid** command processing. The default directory is **/tmp**.

--qos QoSClass

Specifies the Quality of Service for I/O operations (QoS) class to which the instance of the command is assigned. If you do not specify this parameter, the instance of the command is assigned by default to the **maintenance** QoS class. This parameter has no effect unless the QoS service is enabled. For more information, see the help topic on the **mmchqos** command in the *IBM Spectrum Scale: Command and Programming Reference*. Specify one of the following QoS classes:

maintenance

This QoS class is typically configured to have a smaller share of file system IOPS. Use this class for I/O-intensive, potentially long-running GPFS commands, so that they contribute less to reducing overall file system performance.

other This QoS class is typically configured to have a larger share of file system IOPS. Use this class for administration commands that are not I/O-intensive.

For more information, see the help topic on *Setting the Quality of Service for I/O operations (QoS)* in the *IBM Spectrum Scale: Administration Guide*.

You can redirect the output to a file with the **-o** flag and sort the output on the inode number with the **sort** command.

The **mmfileid** command output contains one line for each inode found to be on a corrupted disk sector. Each line of the command output has this format:

InodeNumber *LogicalDiskAddress* *SnapshotId* *Filename*

InodeNumber

Indicates the inode number of the file identified by **mmfileid**.

LogicalDiskAddress

Indicates the disk block (disk sector) number of the file identified by **mmfileid**.

SnapshotId

Indicates the snapshot identifier for the file. A *SnapshotId* of 0 means that the file is not a snapshot file.

Filename

Indicates the name of the file identified by **mmfileid**. File names are relative to the root of the file system in which they reside.

Assume that a disk analysis tool reports that disks hdisk6, hdisk7, hdisk8, and hdisk9 contain bad sectors, and that the file *addr.in* has the following contents:

```
k148n07:hdisk9:2206310-2206810  
k148n07:hdisk8:2211038-2211042  
k148n07:hdisk8:2201800-2202800  
k148n01:hdisk6:2921879-2926880  
k148n09:hdisk7:1076208-1076610
```

You run the following command:

```
mmfileid /dev/gpfsB -F addr.in
```

The command output might be similar to the following example:

```
Address 2201958 is contained in the Block allocation map (inode 1)  
Address 2206688 is contained in the ACL Data file (inode 4, snapId 0)  
Address 2211038 is contained in the Log File (inode 7, snapId 0)  
14336 1076256 0 /gpfsB/tesDir/testFile.out  
14344 2922528 1 /gpfsB/x.img
```

The lines that begin with the word Address represent GPFS system metadata files or reserved disk areas. If your output contains any lines like these, do not attempt to replace or repair the indicated files. If you suspect that any of the special files are damaged, call the IBM Support Center for assistance.

The following line of output indicates that inode number 14336, disk address 1072256 contains file **/gpfsB/tesDir/testFile.out**. The 0 to the left of the name indicates that the file does not belong to a snapshot. This file is on a potentially bad disk sector area:

```
14336 1072256 0 /gpfsB/tesDir/testFile.out
```

The following line of output indicates that inode number 14344, disk address 2922528 contains file **/gpfsB/x.img**. The 1 to the left of the name indicates that the file belongs to snapshot number 1. This file is on a potentially bad disk sector area:

```
14344 2922528 1 /gpfsB/x.img
```

The SHA digest

The Secure Hash Algorithm (SHA) digest is relevant only when using GPFS in a multi-cluster environment.

The SHA digest is a short and convenient way to identify a key registered with either the **mmauth show** or **mmremotecluster** command. In theory, two keys may have the same SHA digest. In practice, this is extremely unlikely. The SHA digest can be used by the administrators of two GPFS clusters to determine if they each have received (and registered) the right key file from the other administrator.

An example is the situation of two administrators named **Admin1** and **Admin2** who have registered the others' respective key file, but find that mount attempts by **Admin1** for file systems owned by **Admin2** fail with the error message: Authorization failed. To determine which administrator has registered the wrong key, they each run **mmauth show** and send the local clusters SHA digest to the other administrator. **Admin1** then runs the **mmremotecluster** command and verifies that the SHA digest for **Admin2**'s cluster matches the SHA digest for the key that **Admin1** has registered. **Admin2** then runs the **mmauth show** command and verifies that the SHA digest for **Admin1**'s cluster matches the key that **Admin2** has authorized.

If **Admin1** finds that the SHA digests do not match, **Admin1** runs the **mmremotecluster update** command, passing the correct key file as input.

If **Admin2** finds that the SHA digests do not match, **Admin2** runs the **mmauth update** command, passing the correct key file as input.

This is an example of the output produced by the **mmauth show all** command:

```
Cluster name: fksdcm.pok.ibm.com
Cipher list: EXP1024-RC2-CBC-MD5
SHA digest: d5eb5241eda7d3ec345ece906bfcef0b6cd343bd
File system access: fs1 (rw, root allowed)
```

```
Cluster name: kremote.cluster
Cipher list: EXP1024-RC4-SHA
SHA digest: eb71a3aaa89c3979841b363fd6d0a36a2a460a8b
File system access: fs1 (rw, root allowed)
```

```
Cluster name: dkq.cluster (this cluster)
Cipher list: AUTHONLY
SHA digest: 090cd57a2e3b18ac163e5e9bd5f26ffabaa6aa25
File system access: (all rw)
```

Collecting details of the issues from performance monitoring tools

This topic describes how to collect details of issues that you might encounter in IBM Spectrum Scale by using performance monitoring tools.

With IBM Spectrum Scale, system administrators can monitor the performance of GPFS and the communications protocols that it uses. Issue the **mmpfmon query** command to query performance data.

Note: If you issue the **mmpfmon query** command without any additional parameters, you can see a list of options for querying performance-related information, as shown in the following sample output:

Usage:
mmpfmon query Metric[,Metric...] | **Key[,Key...]** | **NamedQuery [StartTime EndTime | Duration] [Options]**
OR
mmpfmon query compareNodes ComparisonMetric [StartTime EndTime | Duration] [Options]
where

Metric	metric name
Key	a key consisting of node name, sensor group, optional additional filters, metric name, separated by pipe symbol e.g.: "cluster1.ibm.com CTDBStats locking db_hop_count_bucket_00"
NamedQuery	name of a pre-defined query
ComparisonMetric	name of a metric to be compared if using CompareNodes
StartTime	Start timestamp for query Format: YYYY-MM-DD-hh:mm:ss
EndTime	End timestamp for query. Omitted means: execution time Format: YYYY-MM-DD-hh:mm:ss
Duration	Number of seconds into the past from today or <EndTime>

Options:

-h, --help	show this help message and exit
-N NodeName, --Node=NodeName	Defines the node that metrics should be retrieved from
-b BucketSize, --bucket-size=BucketSize	Defines a bucket size (number of seconds), default is 1
-n NumberBuckets, --number-buckets=NumberBuckets	Number of buckets (records) to show, default is 10
--filter=Filter	Filter criteria for the query to run
--format=Format	Common format for all columns
--csv	Provides output in csv format.
--raw	Provides output in raw format rather than a pretty table format.
--nice	Use colors and other text attributes for output.
--resolve	Resolve computed metrics, show metrics used
--short	Shorten column names if there are too many to fit into one row.
--list=List	Show list of specified values (overrides other options). Values are all, metrics, computed, queries, keys.

Possible named queries are:

compareNodes	- Compares a single metric across all nodes running sensors
cpu	- Show CPU utilization in system and user space, and context switches
ctdbCallLatency	- Show CTDB call latency.
ctdbHopCountDetails	- Show CTDB hop count buckets 0 to 5 for one database.
ctdbHopCounts	- Show CTDB hop counts (bucket 00 = 1-3 hops) for all databases.
gpfsCRUDopsLatency	- Show GPFS CRUD operations latency
gpfsFSWaits	- Display max waits for read and write operations for all file systems
gpfsNSDWaits	- Display max waits for read and write operations for all disks
gpfsNumberOperations	- Get the number of operations to the GPFS file system.
gpfsVFSOpCounts	- Display VFS operation counts
netDetails	- Get details about the network.
netErrors	- Show network problems for all available networks: collisions, drops, errors
nfsErrors	- Get the NFS error count for read and write operations
nfsIOLatency	- Get the NFS IO Latency in nanoseconds per second
nfsIOPRate	- Get the NFS IOps per second

```

nfsQueue - Get the NFS read and write queue size in bytes
nfsThroughput - Get the NFS Throughput in bytes per second
nfsThroughputPerOp - Get the NFS read and write throughput per op in bytes
    objAcc - Object account overall performance.
    objAccIO - Object account I/O details.
    objAccLatency - Object proxy Latency.
objAccThroughput - Object account overall Throughput.
    objCon - Object container overall performance.
    objConIO - Object container I/O details.
    objConLatency - Object container Latency.
objConThroughput - Object container overall Throughput.
    objObj - Object overall performance.
    objObjIO - Object overall I/O details.
    objObjLatency - Object Latency.
objObjThroughput - Object overall Throughput.
    objPro - Object proxy overall performance.
    objProIO - Object proxy I/O details.
objProThroughput - Object proxy overall Throughput.
protocolIOLatency - Compare latency per protocol (smb, nfs, object).
protocolIORate - Get the percentage of total I/O rate per protocol (smb, nfs, object).
protocolThroughput - Get the percentage of total throughput per protocol (smb, nfs, object).
    smb2IOLatency - Get the SMB2 I/O latencies per bucket size ( default 1 sec )
        smb2IORate - Get the SMB2 I/O rate in number of operations per bucket size ( default 1 sec )
    smb2Throughput - Get the SMB2 Throughput in bytes per bucket size ( default 1 sec )
        smb2Writes - Count, # of idle calls, bytes in and out and operation time for smb2 writes
    smbConnections - Number of smb connections
        usage - Show CPU, memory, storage and network usage

```

For more information on monitoring performance and analyzing performance related issues, see “Performance monitoring tool overview” on page 43 and **mmpmon** command in the *IBM Spectrum Scale: Command and Programming Reference*

Other problem determination tools

Other problem determination tools include the kernel debugging facilities and the **mmpmon** command.

If your problem occurs on the AIX operating system, see AIX in IBM Knowledge Center(www.ibm.com/support/knowledgecenter/ssw_aix/welcome) and search for the appropriate kernel debugging documentation for information about the AIX **kdb** command.

If your problem occurs on the Linux operating system, see the documentation for your distribution vendor.

If your problem occurs on the Windows operating system, the following tools that are available from the Windows Sysinternals, might be useful in troubleshooting:

- Debugging Tools for Windows
- Process Monitor
- Process Explorer
- Microsoft Windows Driver Kit
- Microsoft Windows Software Development Kit

The **mmpmon** command is intended for system administrators to analyze their I/O on the node on which it is run. It is not primarily a diagnostic tool, but may be used as one for certain problems. For example, running **mmpmon** on several nodes may be used to detect nodes that are experiencing poor performance or connectivity problems.

The syntax of the **mmpmon** command is fully described in the *Command reference* section in the *IBM Spectrum Scale: Command and Programming Reference*. For details on the **mmpmon** command, see “Monitoring GPFS I/O performance with the mmpmon command” on page 3.

Chapter 13. Managing deadlocks

IBM Spectrum Scale provides functions for automatically detecting potential deadlocks, collecting deadlock debug data, and breaking up deadlocks.

The distributed nature of GPFS, the complexity of the locking infrastructure, the dependency on the proper operation of disks and networks, and the overall complexity of operating in a clustered environment all contribute to increasing the probability of a deadlock.

Deadlocks can be disruptive in certain situations, more so than other type of failure. A deadlock effectively represents a single point of failure that can render the entire cluster inoperable. When a deadlock is encountered on a production system, it can take a long time to debug. The typical approach to recovering from a deadlock involves rebooting all of the nodes in the cluster. Thus, deadlocks can lead to prolonged and complete outages of clusters.

To troubleshoot deadlocks, you must have specific types of debug data that must be collected while the deadlock is in progress. Data collection commands must be run manually before the deadlock is broken. Otherwise, determining the root cause of the deadlock after that is difficult. Also, deadlock detection requires some form of external action, for example, a complaint from a user. Waiting for a user complaint means that detecting a deadlock in progress might take many hours.

In GPFS V4.1 and later, automated deadlock detection, automated deadlock data collection, and deadlock breakup options are provided to make it easier to handle a deadlock situation.

- “Debug data for deadlocks”
- “Automated deadlock detection” on page 252
- “Automated deadlock data collection” on page 253
- “Automated deadlock breakup” on page 254
- “Deadlock breakup on demand” on page 255

Debug data for deadlocks

Debug data for potential deadlocks is automatically collected. System administrators must monitor and manage the file systems where debug data is stored.

Automated deadlock detection and automated deadlock data collection are enabled by default. Automated deadlock breakup is disabled by default.

At the start of the GPFS daemon, the `mmfs.log` file shows entries like the following:

```
Thu Jul 16 18:50:14.097 2015: [I] Enabled automated deadlock detection.  
Thu Jul 16 18:50:14.098 2015: [I] Enabled automated deadlock debug data  
collection.  
Thu Jul 16 18:50:14.099 2015: [I] Enabled automated expel debug data collection.  
Thu Jul 16 18:50:14.100 2015: [I] Please see https://ibm.biz/Bd4bNK for more  
information on deadlock amelioration.
```

The short URL points to this help topic to make it easier to find the information later.

By default, debug data is put into the `/tmp/mmfs` directory, or the directory specified for the `dataStructureDump` configuration parameter, on each node. Plenty of disk space, typically many GBs, needs to be available. Debug data is not collected when the directory runs out of disk space.

Important: Before you change the value of **dataStructureDump**, stop the GPFS trace. Otherwise you will lose GPFS trace data. Restart the GPFS trace afterwards.

After a potential deadlock is detected and the relevant debug data is collected, IBM Service needs to be contacted to report the problem and to upload the debug data. Outdated debug data needs to be removed to make room for new debug data in case a new potential deadlock is detected.

It is the responsibility of system administrators to manage the disk space under the `/tmp/mmfs` directory or **dataStructureDump**. They know which set of debug data is still useful.

The "expel debug data" is similar to the "deadlock debug data", but it is collected when a node is expelled from a cluster for no apparent reasons.

Automated deadlock detection

Automated deadlock detection flags unexpected long waiters as potential deadlocks. Effective deadlock detection thresholds are self-tuned to reduce false positive detection. You can register a user program for the **deadlockDetected** event to receive automatic notification.

GPFS code uses waiters to track what a thread is waiting for and how long it is waiting. Many deadlocks involve long waiters. In a real deadlock, long waiters do not disappear naturally as the deadlock prevents the threads from getting what they are waiting for. With some exceptions, long waiters typically indicate that something in the system is not healthy. A deadlock might be in progress, some disk might be failing, or the entire system might be overloaded.

Automated deadlock detection monitors waiters to detect potential deadlocks. Some waiters can become long legitimately under normal operating conditions and such waiters are ignored by automated deadlock detection. Such waiters appear in the **mmdiag --waiters** output but never in the **mmdiag --deadlock** output. From now on in this topic, the word *waiters* refers only to those waiters that are monitored by automated deadlock detection.

Automated deadlock detection flags a waiter as a potential deadlock when the waiter length exceeds certain threshold for deadlock detection. For example, the following `mmfs.log` entry indicates that a waiter started on thread 8397 at 2015-07-18 09:36:58 passed 905 seconds at Jul 18 09:52:04.626 2015 and is suspected to be a deadlock waiter.

```
Sat Jul 18 09:52:04.626 2015: [A] Unexpected long waiter detected: Waiting 905.9380 sec since  
2015-07-18 09:36:58, on node c33f2in01,  
SharedHashTableFetchHandlerThread 8397: on MsgRecordCondvar,  
reason 'RPC wait' for tmMsgTellAcquire1
```

The `/var/log/messages` file on Linux and the error log on AIX also log an entry for the deadlock detection, but the `mmfs.log` file has most details.

The **deadlockDetected** event is triggered on "Unexpected long waiter detected" and any user program that is registered for the event is invoked. The user program can be made for recording and notification purposes. See `/usr/lpp/mmfs/samples/deadlockdetected.sample` for an example and more information.

When the flagged waiter disappears, an entry like the following one might appear in the `mmfs.log` file:

```
Sat Jul 18 10:00:05.705 2015: [N] The unexpected long waiter on thread 8397 has disappeared in 1386 seconds.
```

The **mmdiag --deadlock** command shows the flagged waiter and possibly other waiters closely behind which also passed the threshold for deadlock detection

If the flagged waiter disappears on its own, without any deadlock breakup actions, then the flagged waiter is not a real deadlock, and the detection is a false positive. A reasonable threshold needs to be

established to reduce false positive deadlock detection. It is a good practice to consider the trade-off between waiting too long and not having a timely detection and not waiting long enough causing a false-positive detection.

A false positive deadlock detection and debug data collection are not necessarily a waste of resources. A long waiter, even if it eventually disappears on its own, likely indicates that something is not working well, and is worth looking into.

The configuration parameter **deadlockDetectionThreshold** is used to specify the initial threshold for deadlock detection. GPFS code adjusts the threshold on each node based on what's happening on the node and cluster. The adjusted threshold is the effective threshold used in automated deadlock detection.

An internal algorithm is used to evaluate whether a cluster is overloaded or not. Overload is a factor that influences the adjustment of the effective deadlock detection threshold. The effective deadlock detection threshold and the cluster overload index are shown in the output of the `mmdiag --deadlock`.

```
Effective deadlock detection threshold on c37f2n04 is 1000 seconds  
Effective deadlock detection threshold on c37f2n04 is 430 seconds for short waiters  
Cluster my.cluster is overloaded. The overload index on c40bbc2xn2 is 1.14547
```

If **deadlockDetectionThresholdForShortWaiters** is positive, and it is by default, certain waiters, including most of the mutex waiters, are considered short waiters that should not be long. These short waiters have a shorter effective deadlock detection threshold that is self-tuned separately.

Certain waiters, including most of the mutex waiters, are considered short waiters that should not be long. If **deadlockDetectionThresholdForShortWaiters** is positive, and it is by default, these short waiters are monitored separately. Their effective deadlock detection threshold is also self-tuned separately.

The overload index is the weighted average duration of all I/Os completed over a long time. Recent I/O durations count more than the ones in the past. The cluster overload detection affects deadlock amelioration functions only. The determination by GPFS that a cluster is overloaded is not necessarily the same as the determination by a customer. But customers might use the determination by GPFS as a reference and check the workload, hardware and network of the cluster to see whether anything needs correction or adjustment. An overloaded cluster with a workload far exceeding its resource capability is not healthy nor productive.

If the existing effective deadlock detection threshold value is no longer appropriate for the workload, run the **mmfsadm resetstats** command to restart the local adjustment.

To view the current value of **deadlockDetectionThreshold** and **deadlockDetectionThresholdForShortWaiters**, which are the initial thresholds for deadlock detection, enter the following command:

```
mm1sconfig deadlockDetectionThreshold  
mm1sconfig deadlockDetectionThresholdForShortWaiters
```

The system displays output similar to the following:

```
deadlockDetectionThreshold 300  
deadlockDetectionThresholdForShortWaiters 60
```

To disable automated deadlock detection, specify a value of 0 for **deadlockDetectionThreshold**. All deadlock amelioration functions, not just deadlock detection, are disabled by specifying 0 for **deadlockDetectionThreshold**. A positive value must be specified for **deadlockDetectionThreshold** to enable any part of the deadlock amelioration functions.

Automated deadlock data collection

Automated deadlock data collection gathers crucial debug data when a potential deadlock is detected.

Automated deadlock data collection helps gather crucial debug data on detection of a potential deadlock. Messages similar to the following ones are written to the `mmfs.log` file:

```
Sat Jul 18 09:52:04.626 2015: [A] Unexpected long waiter detected:  
2015-07-18 09:36:58: waiting 905.938 seconds on node c33f2in01:  
SharedHashTableFetchHandlerThread 8397: on MsgRecordCondvar,  
reason 'RPC wait' for tmMsgTellAcquire1  
Sat Jul 18 09:52:04.627 2015: [I] Initiate debug data collection from  
this node.  
Sat Jul 18 09:52:04.628 2015: [I] Calling User Exit Script  
gpfsDebugDataCollection: event deadlockDebugData,  
Async command /usr/lpp/mmfs/bin/mmcommon.
```

What debug data is collected depends on the value of the configuration parameter **debugDataControl**. The default value is **light** and a minimum amount of debug data, the data that is most frequently needed to debug a GPFS issue, is collected. The value **medium** gets more debug data collected. The value **heavy** is meant to be used routinely by internal test teams only. The value **verbose** needed only for troubleshooting special cases and can result in very large dumps. No debug data is collected when the value **none** is specified. You can set different values for the **debugDataControl** parameter across nodes in the cluster. For more information, see the topic *mmchconfig command* in the *IBM Spectrum Scale: Command and Programming Reference*.

Automated deadlock data collection is enabled by default and controlled by the configuration parameter **deadlockDataCollectionDailyLimit**. This parameter specifies the maximum number of times debug data can be collected in a 24-hour period by automated deadlock data collection

To view the current value of **deadlockDataCollectionDailyLimit**, enter the following command:

```
mmIsconfig deadlockDataCollectionDailyLimit
```

The system displays output similar to the following:

```
deadlockDataCollectionDailyLimit 3
```

To disable automated deadlock data collection, specify a value of 0 for **deadlockDataCollectionDailyLimit**.

Another configuration parameter, **deadlockDataCollectionMinInterval**, is used to control the minimum amount of time between consecutive debug data collections. The default is 3600 seconds or 1 hour.

Automated deadlock breakup

Automated deadlock breakup helps resolve a deadlock situation without human intervention. To break up a deadlock, less disruptive actions are tried first; for example, causing a file system panic. If necessary, more disruptive actions are then taken; for example, shutting down a GPFS **mmfsd** daemon.

If a system administrator prefers to control the deadlock breakup process, the **deadlockDetected** callback can be used to notify system administrators that a potential deadlock was detected. The information from the **mmdiag --deadlock** section can then be used to help determine what steps to take to resolve the deadlock.

Automated deadlock breakup is disabled by default and controlled with the **mmchconfig** attribute **deadlockBreakupDelay**. The **deadlockBreakupDelay** attribute specifies how long to wait after a deadlock is detected before attempting to break up the deadlock. Enough time must be provided to allow the debug data collection to complete. To view the current breakup delay, enter the following command:

```
mmIsconfig deadlockBreakupDelay
```

The system displays output similar to the following:

```
deadlockBreakupDelay 0
```

The value of 0 shows that automated deadlock breakup is disabled. To enable automated deadlock breakup, specify a positive value for **deadlockBreakupDelay**. If automated deadlock breakup is to be enabled, a delay of 300 seconds or longer is recommended.

Automated deadlock breakup is done on a node-by-node basis. If automated deadlock breakup is enabled, the breakup process is started when the suspected deadlock waiter is detected on a node. The process first waits for the **deadlockBreakupDelay**, and then goes through various phases until the deadlock waiters disappear. There is no central coordination on the deadlock breakup, so the time to take deadlock breakup actions may be different on each node. Breaking up a deadlock waiter on one node can cause some deadlock waiters on other nodes to disappear, so no breakup actions need to be taken on those other nodes.

If a suspected deadlock waiter disappears while waiting for the **deadlockBreakupDelay**, the automated deadlock breakup process stops immediately without taking any further action. To lessen the number of breakup actions that are taken in response to detecting a false-positive deadlock, increase the **deadlockBreakupDelay**. If you decide to increase the **deadlockBreakupDelay**, a deadlock can potentially exist for a longer period.

If your goal is to break up a deadlock as soon as possible, and your workload can afford an interruption at any time, then enable automated deadlock breakup from the beginning. Otherwise, keep automated deadlock breakup disabled to avoid unexpected interruptions to your workload. In this case, you can choose to break the deadlock manually, or use the function that is described in the “Deadlock breakup on demand” topic.

Due to the complexity of the GPFS code, asserts or segmentation faults might happen during a deadlock breakup action. That might cause unwanted disruptions to a customer workload still running normally on the cluster. A good reason to use deadlock breakup on demand is to not disturb a partially working cluster until it is safe to do so. Try not to break up a suspected deadlock prematurely to avoid unnecessary disruptions. If automated deadlock breakup is enabled all of the time, it is good to set **deadlockBreakupDelay** to a large value such as 3600 seconds. If using **mmcommon breakDeadlock**, it is better to wait until the longest deadlock waiter is an hour or longer. Much shorter times can be used if a customer prefers fast action in breaking a deadlock over assurance that a deadlock is real.

The following messages, related to deadlock breakup, might be found in the **mmfs.log** files:

- [I] Enabled automated deadlock breakup.
- [N] Deadlock breakup: starting in 300 seconds
- [N] Deadlock breakup: aborting RPC on 1 pending nodes.
- [N] Deadlock breakup: panicking fs fs1
- [N] Deadlock breakup: shutting down this node.
- [N] Deadlock breakup: the process has ended.

Deadlock breakup on demand

Deadlocks can be broken up on demand, which allows a system administrator to choose the appropriate time to start the breakup actions.

A deadlock can be localized, for example, it might involve only one of many file systems in a cluster. The other file systems in the cluster can still be used, and a mission critical workload might need to continue uninterrupted. In these cases, the best time to break up the deadlock is after the mission critical workload ends.

The **mmcommon** command can be used to break up an existing deadlock in a cluster when the deadlock was previously detected by deadlock amelioration. To start the breakup on demand, use the following syntax:

```
mmcommon breakDeadlock [-N {Node[,Node...] | NodeFile | NodeClass}]
```

If the **mmcommon breakDeadlock** command is issued without the **-N** parameter, then every node in the cluster receives a request to take action on any long waiter that is a suspected deadlock.

If the **mmcommon breakDeadlock** command is issued with the **-N** parameter, then only the nodes that are specified receive a request to take action on any long waiter that is a suspected deadlock. For example, assume that there are two nodes, called **node3** and **node6**, that require a deadlock breakup. To send the breakup request to just these nodes, issue the following command:

```
mmcommon breakDeadlock -N node3,node6
```

Shortly after running the **mmcommon breakDeadlock** command, issue the following command:

```
mmdsh -N all /usr/lpp/mmfs/bin/mmdiag --deadlock
```

The output of the **mmdsh** command can be used to determine if any deadlock waiters still exist and if any additional actions are needed.

The effect of the **mmcommon breakDeadlock** command only persists on a node until the longest deadlock waiter that was detected disappears. All actions that are taken by **mmcommon breakDeadlock** are recorded in the **mmfs.log** file. When **mmcommon breakDeadlock** is issued for a node that did not have a deadlock, no action is taken except for recording the following message in the **mmfs.log** file:

```
[N] Received deadlock breakup request from 192.168.40.72: No deadlock to break up.
```

The **mmcommon breakDeadlock** command provides more control over breaking up deadlocks, but multiple breakup requests might be required to achieve satisfactory results. All waiters that exceeded the **deadlockDetectionThreshold** might not disappear when **mmcommon breakDeadlock** completes on a node. In complicated deadlock scenarios, some long waiters can persist after the longest waiters disappear. Waiter length can grow to exceed the **deadlockDetectionThreshold** at any point, and waiters can disappear at any point as well. Examine the waiter situation after **mmcommon breakDeadlock** completes to determine whether the command must be repeated to break up the deadlock.

Another way to break up a deadlock on demand is to enable automated deadlock breakup by changing **deadlockBreakupDelay** to a positive value. By enabling automated deadlock breakup, breakup actions are initiated on existing deadlock waiters. The breakup actions repeat automatically if deadlock waiters are detected. Change **deadlockBreakupDelay** back to 0 when the results are satisfactory, or when you want to control the timing of deadlock breakup actions again. If automated deadlock breakup remains enabled, breakup actions start on any newly detected deadlocks without any intervention.

Chapter 14. Installation and configuration issues

You might encounter errors with GPFS installation, configuration, and operation. Use the information in this topic to help you identify and correct errors.

An IBM Spectrum Scale installation problem should be suspected when GPFS modules are not loaded successfully, commands do not work, either on the node that you are working on or on other nodes, new command operands added with a new release of IBM Spectrum Scale are not recognized, or there are problems with the kernel extension.

A GPFS configuration problem should be suspected when the GPFS daemon will not activate, it will not remain active, or it fails on some nodes but not on others. Suspect a configuration problem also if quorum is lost, certain nodes appear to hang or do not communicate properly with GPFS, nodes cannot be added to the cluster or are expelled, or GPFS performance is very noticeably degraded once a new release of GPFS is installed or configuration parameters have been changed.

These are some of the errors encountered with GPFS installation, configuration and operation:

- “Post installation and configuration problems” on page 273
- “GPFS modules cannot be loaded on Linux” on page 279
- “GPFS daemon will not come up” on page 280
- “GPFS daemon went down” on page 283
- “IBM Spectrum Scale failures due to a network failure” on page 293
- “Kernel panics with a ‘GPFS dead man switch timer has expired, and there’s still outstanding I/O requests’ message” on page 341
- “Quorum loss” on page 286
- “Delays and deadlocks” on page 398
- “Node cannot be added to the GPFS cluster” on page 274
- “Remote node expelled after remote file system successfully mounted” on page 300
- Chapter 21, “Disaster recovery issues,” on page 379
- “GPFS commands are unsuccessful” on page 284
- “Application program errors” on page 287
- “Windows issues” on page 288
- “OpenSSH connection delays” on page 293

Resolving most frequent problems related to installation, deployment, and upgrade

Use the following information to resolve the most frequent problems related to installation, deployment, and upgrade.

Finding deployment related error messages more easily and using them for failure analysis

Use this information to find and analyze error messages related to installation, deployment, and upgrade from the respective logs when using the installation toolkit.

In case of any installation, deployment, and upgrade related error:

1. Go to the end of the corresponding log file and search upwards for the text FATAL.

- Find the topmost occurrence of FATAL (or first FATAL error that occurred) and look above and below this error for further indications of the failure.

Error messages at the bottom of the installation, deployment, and upgrade related logs are specific to the Chef component which controls the entire activity and therefore they are not typically the first place to look during failure analysis. For more information, see the following examples:

- “Example 1 - Installation failed and the bottom of the log file contains the following Chef output, which is not indicative of the error”
- “Example 2 - Deployment failed and the bottom of the log file contains the following Chef output, which is not indicative of the error” on page 260

Example 1 - Installation failed and the bottom of the log file contains the following Chef output, which is not indicative of the error

```
2016-01-28 09:29:21,839 [ TRACE ] Stopping chef zero
2016-01-28 09:29:21,839 [ ERROR ] The following error was encountered:
Traceback (most recent call last):
File "/usr/lpp/mmfs/4.2.0.1/installer/espylib/reporting.py", line 193, in log_to_file
    yield handler
File "/usr/lpp/mmfs/4.2.0.1/installer/espylib/install.py", line 152, in _install
    setup.install(config)
File "/usr/lpp/mmfs/4.2.0.1/installer/espylib/setup/gpfs.py", line 481, in install
    self.deploy(config.admin_nodes[0], recipe, attributes)
File "/usr/lpp/mmfs/4.2.0.1/installer/espylib/connectionmanager.py", line 52, in deploy
    ssh_identity=self._get_ssh_identity()
File "/usr/lpp/mmfs/4.2.0.1/installer/espylib/deploy.py", line 108, in deploy_nodes
    raise DeployError()
DeployError: Installation failed on one or more nodes. Check the log for more details.
2016-01-28 09:29:21,927 [ INFO ] Detailed error log:
/usr/lpp/mmfs/4.2.0.1/installer/logs/INSTALL-28-01-2016_09:05:58.log
```

- To find more details, go to the end of the log file and search upwards for the text FATAL.

In this example, the first search hit is the last instance of the text FATAL in the log file that is being searched. The output typically shows what was printed to the screen and gives a general indication of where the failure occurred. It is also helpful to search for the terms fail and error. In this case, the failure occurred while creating the GPFS cluster with the default profile:

```
2016-01-28 09:28:52,994 [ FATAL ]
localhost.localdomain failure whilst: Creating GPFS cluster with default profile (SS04)
```

- Search further upwards for the text FATAL to find its first occurrence in the log file.

In this example, the text FATAL is found 3 times, wherein the following is its first occurrence in the log file:

Note: The following log text has been adjusted to fit in the PDF margin.

```
2016-01-28 09:28:52,787 [ TRACE ] localhost.localdomain
[2016-01-28T09:28:52+00:00] ERROR: Running exception handlers
2016-01-28 09:28:52,787 [ TRACE ] localhost.localdomain Running handlers complete
2016-01-28 09:28:52,788 [ TRACE ] localhost.localdomain
#[Om[2016-01-28T09:28:52+00:00] ERROR: Exception handlers complete
2016-01-28 09:28:52,788 [ TRACE ] localhost.localdomain
[2016-01-28T09:28:52+00:00] FATAL: Stacktrace dumped to /var/chef/cache/chef-stacktrace.out
2016-01-28 09:28:52,788 [ TRACE ] localhost.localdomain Chef Client failed.
3 resources updated in 14.197169001 seconds#[Om
2016-01-28 09:28:52,826 [ TRACE ] localhost.localdomain
[2016-01-28T09:28:52+00:00] ERROR: execute[create_GPFS_cluster_default_profile]
(gpfs::gpfs_cluster_create line 20) had an error: Mixlib::ShellOut::ShellCommandFailed:
Expected process to exit with [0], but received '1'
```

This log snippet mentions the exact Chef recipe (`gpfs::gpfs_cluster_create`) that failed during install.

- To find more information, visually search upwards within the log file.

Root cause output is typically close to this first occurrence (time-wise) of the text FATAL. Following is a snippet of the log text above the first occurrence of FATAL. It shows the start of the **Creating GPFS cluster** portion and then shows where the first error occurred: a stanza encapsulated in “=====“ symbols. Immediately following this is the command executed by the installation toolkit:

```
/usr/lpp/mmfs/bin/mmcrccluster -N /tmp/NodesDesc -r /usr/bin/ssh -R /usr/bin/scp \
-C spectrumscale.example.com --profile gpfsprotocoldefaults
```

Following that is a STDERR: Warning when adding the host details to the list of known hosts. Because of this the installation has failed.

Note: The following log text has been adjusted to fit in the PDF margin.

```
2016-01-28 09:28:44,583 [ INFO ] [localhost.localdomain 28-01-2016 09:28:44]
IBM SPECTRUM SCALE: Creating GPFS cluster with default profile (SS04)
2016-01-28 09:28:44,583 [ TRACE ] localhost.localdomain
#[0m * log[IBM SPECTRUM SCALE: Creating GPFS cluster with default profile (SS04).] action write
2016-01-28 09:28:44,583 [ TRACE ] localhost.localdomain
2016-01-28 09:28:52,778 [ TRACE ] localhost.localdomain
#[0m * execute[create_GPFS_cluster_default_profile] action run
2016-01-28 09:28:52,778 [ TRACE ] localhost.localdomain #[0m
2016-01-28 09:28:52,779 [ TRACE ] localhost.localdomain =====#[0m
2016-01-28 09:28:52,779 [ TRACE ] localhost.localdomain #[31mError executing action `run` on resource
  'execute[create_GPFS_cluster_default_profile]'#[0m
2016-01-28 09:28:52,779 [ TRACE ] localhost.localdomain =====#[0m
2016-01-28 09:28:52,779 [ TRACE ] localhost.localdomain #[0m
2016-01-28 09:28:52,779 [ TRACE ] localhost.localdomain #[0m Mixlib::ShellOut::ShellCommandFailed#[0m
2016-01-28 09:28:52,779 [ TRACE ] localhost.localdomain -----#[0m
2016-01-28 09:28:52,779 [ TRACE ] localhost.localdomain   Expected process to exit with [0], but received '1'
2016-01-28 09:28:52,779 [ TRACE ] localhost.localdomain #[0m
---- Begin output of /usr/lpp/mmfs/bin/mmcrcluster -N /tmp/NodesDesc -r /usr/bin/ssh -R /usr/bin/scp \
-C spectrumscale.example.com --profile gpfsprotocoldefaults ----
2016-01-28 09:28:52,780 [ TRACE ] localhost.localdomain #[0m
STDOUT: mmcrcluster: Performing preliminary node verification ...
2016-01-28 09:28:52,780 [ TRACE ] localhost.localdomain #[0m
mmcrcluster: Processing quorum and other critical nodes ...
2016-01-28 09:28:52,781 [ TRACE ] localhost.localdomain #[0m
STDERR: spectrum-scale-102.example.com:
Warning: Permanently added 'spectrum-scale-102.example.com,192.168.100.102' (ECDSA) to the list of known hosts.
2016-01-28 09:28:52,781 [ TRACE ] localhost.localdomain #[0m
spectrum-scale-102.example.com:
checkNewClusterNode:success:%home%:20_MEMBER_NODE::0:1:localhost:%3A%3A1:
localhost:manager:::::localhost:localhost:1502:4.2.0.1:Linux:Q::::::::::
2016-01-28 09:28:52,781 [ TRACE ] localhost.localdomain #[0m
spectrum-scale-103.example.com:
Warning: Permanently added 'spectrum-scale-103.example.com,192.168.100.103' (ECDSA) to the list of known hosts.
2016-01-28 09:28:52,781 [ TRACE ] localhost.localdomain #[0m
spectrum-scale-103.example.com:
checkNewClusterNode:success:%home%:20_MEMBER_NODE::0:1:localhost:%3A%3A1:
localhost:manager:::::localhost:localhost:1502:4.2.0.1:Linux:Q::::::::::
2016-01-28 09:28:52,781 [ TRACE ] localhost.localdomain #[0m
mmcrcluster: Removing GPFS cluster files from the nodes in the cluster . .
2016-01-28 09:28:52,781 [ TRACE ] localhost.localdomain #[0m
mmcrcluster: Command failed. Examine previous error messages to determine cause.
2016-01-28 09:28:52,782 [ TRACE ] localhost.localdomain #[0m
---- End output of /usr/lpp/mmfs/bin/mmcrcluster -N /tmp/NodesDesc -r /usr/bin/ssh -R /usr/bin/scp \
-C spectrumscale.example.com --profile gpfsprotocoldefaults ----
2016-01-28 09:28:52,782 [ TRACE ] localhost.localdomain #[0m
Ran /usr/lpp/mmfs/bin/mmcrcluster -N /tmp/NodesDesc -r /usr/bin/ssh -R /usr/bin/scp \
-C spectrumscale.example.com --profile gpfsprotocoldefaults returned 1#[0m
2016-01-28 09:28:52,782 [ TRACE ] localhost.localdomain
2016-01-28 09:28:52,782 [ TRACE ] localhost.localdomain #[0m Resource Declaration:#[0m
2016-01-28 09:28:52,782 [ TRACE ] localhost.localdomain -----#[0m
2016-01-28 09:28:52,782 [ TRACE ] localhost.localdomain #
In /var/chef/cache/cookbooks/gpfs/recipes/gpfs_cluster_create.rb
2016-01-28 09:28:52,782 [ TRACE ] localhost.localdomain #[0m
2016-01-28 09:28:52,782 [ TRACE ] localhost.localdomain #[0m
20: execute 'create_GPFS_cluster_default_profile' do
2016-01-28 09:28:52,782 [ TRACE ] localhost.localdomain #[0m
21:   command "#{{node['gpfs']['gpfs_path']}}/mmcrcluster -N /tmp/NodesDesc -r
  #{{node['gpfs']['remoteShellCommand']}} -R #{{node['gpfs']['remoteFileCopy']}}"
-C #{node['gpfs']['cluster_name']} --profile gpfsprotocoldefaults "
2016-01-28 09:28:52,782 [ TRACE ] localhost.localdomain #[0m
22:   not_if { node['gpfs']['profile'] == 'randomio' }
2016-01-28 09:28:52,783 [ TRACE ] localhost.localdomain #[0m
23:   not_if { node['gpfs']['gpfs_path'] == 'mm1scluster' }
2016-01-28 09:28:52,783 [ TRACE ] localhost.localdomain #[0m
24:   action :run
2016-01-28 09:28:52,783 [ TRACE ] localhost.localdomain #[0m
25: end
2016-01-28 09:28:52,783 [ TRACE ] localhost.localdomain #[0m
26:
2016-01-28 09:28:52,783 [ TRACE ] localhost.localdomain #[0m
2016-01-28 09:28:52,784 [ TRACE ] localhost.localdomain #[0m Compiled Resource:#[0m
2016-01-28 09:28:52,784 [ TRACE ] localhost.localdomain -----#[0m
2016-01-28 09:28:52,784 [ TRACE ] localhost.localdomain #
 Declared in /var/chef/cache/cookbooks/gpfs/recipes/gpfs_cluster_create.rb:20:in `from_file'
2016-01-28 09:28:52,784 [ TRACE ] localhost.localdomain #[0m
2016-01-28 09:28:52,784 [ TRACE ] localhost.localdomain #[0m
execute("create_GPFS_cluster_default_profile") do
2016-01-28 09:28:52,784 [ TRACE ] localhost.localdomain #[0m
action [:run]
2016-01-28 09:28:52,784 [ TRACE ] localhost.localdomain #[0m
retries 0
2016-01-28 09:28:52,784 [ TRACE ] localhost.localdomain #[0m
retry_delay 2
2016-01-28 09:28:52,785 [ TRACE ] localhost.localdomain #[0m
default_guard_interpreter :execute
2016-01-28 09:28:52,785 [ TRACE ] localhost.localdomain #[0m
command "/usr/lpp/mmfs/bin/mmcrcluster -N /tmp/NodesDesc -r /usr/bin/ssh -R /usr/bin/scp \
```

```

-C spectrumscale.example.com --profile gpfsprotocoldefaults "
2016-01-28 09:28:52,785 [ TRACE ] localhost.localdomain #@[0m
backup 5
2016-01-28 09:28:52,785 [ TRACE ] localhost.localdomain #@[0m
returns 0
2016-01-28 09:28:52,785 [ TRACE ] localhost.localdomain #@[0m
declared_type :execute
2016-01-28 09:28:52,785 [ TRACE ] localhost.localdomain #@[0m
cookbook_name "gpfs"
2016-01-28 09:28:52,786 [ TRACE ] localhost.localdomain #@[0m
recipe_name "gpfs_cluster_create"
2016-01-28 09:28:52,786 [ TRACE ] localhost.localdomain #@[0m
not_if { #code block }
2016-01-28 09:28:52,786 [ TRACE ] localhost.localdomain #@[0m
not_if "/usr/lpp/mmfs/bin/mmlscluster"
2016-01-28 09:28:52,786 [ TRACE ] localhost.localdomain #@[0m      end
2016-01-28 09:28:52,787 [ TRACE ] localhost.localdomain #@[0m
2016-01-28 09:28:52,787 [ TRACE ] localhost.localdomain #@[0m#[0m
2016-01-28 09:28:52,787 [ TRACE ] localhost.localdomain Running handlers:#@[0m
2016-01-28 09:28:52,787 [ TRACE ] localhost.localdomain [2016-01-28T09:28:52+00:00]
ERROR: Running exception handlers
2016-01-28 09:28:52,787 [ TRACE ] localhost.localdomain Running handlers complete
2016-01-28 09:28:52,788 [ TRACE ] localhost.localdomain #@[0m[2016-01-28T09:28:52+00:00]
ERROR: Exception handlers complete
2016-01-28 09:28:52,788 [ TRACE ] localhost.localdomain [2016-01-28T09:28:52+00:00]
FATAL: Stacktrace dumped to /var/chef/cache/chef-stacktrace.out
2016-01-28 09:28:52,788 [ TRACE ] localhost.localdomain Chef Client failed.
3 resources updated in 14.197169001 seconds#@[0m
2016-01-28 09:28:52,826 [ TRACE ] localhost.localdomain
[2016-01-28T09:28:52+00:00] ERROR: execute[create_GPFS_cluster_default_profile]
(gpfs::gpfs_cluster_create line 20) had an error:
Mixlib::ShellOut::ShellCommandFailed: Expected process to exit with [0], but received '1'
```

Workaround

In this case, manually verify that prompt-less SSH is set up properly. Once prompt-less SSH is set up properly between all nodes, installation can be initiated again.

The warning that indicates that the host is added to the list of known hosts helped in determining that the prompt-less SSH setup is improper. If prompt-less SSH were completely set up before this installation, the host would already have existed within the known hosts file.

Note: IBM Spectrum Scale requires all admin nodes to have prompt-less SSH to and from all other nodes of the cluster.

Example 2 - Deployment failed and the bottom of the log file contains the following Chef output, which is not indicative of the error

Note: The following log text has been adjusted to fit in the PDF margin.

```

2016-01-15 15:31:14,912 [ TRACE ] Stopping chef zero
2016-01-15 15:31:14,913 [ ERROR ] The following error was encountered:
Traceback (most recent call last):
  File "/usr/lpp/mmfs/4.2.0.0/installer/espylib/reporting.py", line 222, in log_to_file
    yield handler
  File "/usr/lpp/mmfs/4.2.0.0/installer/espylib/install.py", line 167, in _install
    setup.install(config)
  File "/usr/lpp/mmfs/4.2.0.0/installer/espylib/setup/ces.py", line 325, in install
    self.deploy(protocol_nodes, options_fn)
  File "/usr/lpp/mmfs/4.2.0.0/installer/espylib/deploy.py", line 133, in deploy_nodes
    raise DeployError()
DeployError: Installation failed on one or more nodes. Check the log for more details.
2016-01-15 15:31:14,957 [ INFO ] Detailed error log:
/usr/lpp/mmfs/4.2.0.0/installer/logs/DEPLOY-15-01-2016_15:29:59.log
```

1. To find more details, go to the end of the log file and search upwards for the text FATAL.

In this example, the first search hit is the last instance of the word FATAL in the log file that is being searched. The output typically shows what was printed to the screen and gives a general indication of where the failure occurred. It is also helpful to search for the terms 'fail' and 'error'. In this case, the failure occurred while installing object packages:

Note: The following log text has been adjusted to fit in the PDF margin.

```

2016-01-15 15:31:09,762 [ FATAL ] objnode4 failure whilst: Installing Object packages (SS50)
2016-01-15 15:31:09,770 [ WARN ] SUGGESTED ACTION(S):
2016-01-15 15:31:09,770 [ WARN ]
Check Object dependencies are available via your package manager or are already met prior to installation.
2016-01-15 15:31:09,770 [ FATAL ] objnode3 failure whilst: Installing Object packages (SS50)

```

2. Search upwards further for the text FATAL to find its first occurrence in the log file.

In this example, the text FATAL is found 8 times, wherein the following is its first occurrence in the log file:

Note: The following log text has been adjusted to fit in the PDF margin.

```

2016-01-15 15:31:09,447 [ TRACE ] objnode4 [2016-01-15T15:31:09+05:30] ERROR: Running exception handlers
2016-01-15 15:31:09,447 [ TRACE ] objnode4 Running handlers complete
2016-01-15 15:31:09,447 [ TRACE ] objnode4 [0m[2016-01-15T15:31:09+05:30] ERROR: Exception handlers complete
2016-01-15 15:31:09,448 [ TRACE ] objnode4 [2016-01-15T15:31:09+05:30]
FATAL: Stacktrace dumped to /var/chef/cache/chef-stacktrace.out
2016-01-15 15:31:09,448 [ TRACE ] objnode4 Chef Client failed. 32 resources updated in 46.185382251 seconds[0m
2016-01-15 15:31:09,474 [ TRACE ] objnode4 [2016-01-15T15:31:09+05:30]
ERROR: yum_package[spectrum-scale-object] (swift_on_gpfs::swift_node_install line 14) had an error:
Chef::Exceptions::Exec: yum -d0 -e0 -y install spectrum-scale-object-4.2.0-0 returned 1:

```

This log snippet mentions the exact Chef recipe (**swift_on_gpfs::swift_node_install**) that failed during deployment.

3. To find more information, visually search upwards within the log file.

Root cause output is typically close to the first occurrence of the text FATAL. Following is a snippet of the log text above the first occurrence of FATAL. It shows the start of the **Installing Object packages** portion of the deployment and then shows where the first error occurred: a stanza encapsulated in "===== symbols. Immediately following this is the command executed by the installation toolkit for deployment:

```
yum -d0 -e0 -y install spectrum-scale-object-4.2.0.0
```

Following that is a STDERR: Error showing that a specific package, libcap-ng is already installed on this node with version 0.7.5-4, yet this specific code level requires version 0.7.3-5 of libcap-ng. Because libcap-ng version 0.7.3-5 is a dependency for spectrum-scale-object-4.2.0-0, the deployment has failed.

Note: The following log text has been adjusted to fit in the PDF margin.

```

2016-01-15 15:30:51,858 [ INFO ] [objnode3 15-01-2016 15:30:51]
IBM SPECTRUM SCALE: Installing Object packages (SS50)
2016-01-15 15:30:51,858 [ TRACE ] objnode3 * log
[IBM SPECTRUM SCALE: Installing Object packages (SS50).] action write
2016-01-15 15:30:51,859 [ TRACE ] objnode3
2016-01-15 15:31:09,441 [ TRACE ] objnode4 [0m
* yum_package[spectrum-scale-object] action install
2016-01-15 15:31:09,441 [ TRACE ] objnode4 [0m
2016-01-15 15:31:09,441 [ TRACE ] objnode4 ======[0m
2016-01-15 15:31:09,442 [ TRACE ] objnode4 [31mError executing action `install`[0m
on resource 'yum_package[spectrum-scale-object]'[0m
2016-01-15 15:31:09,442 [ TRACE ] objnode4 ======[0m
2016-01-15 15:31:09,442 [ TRACE ] objnode4
2016-01-15 15:31:09,442 [ TRACE ] objnode4 [0m Chef::Exceptions::Exec[0m
2016-01-15 15:31:09,442 [ TRACE ] objnode4 -----[0m
2016-01-15 15:31:09,442 [ TRACE ] objnode4
yum -d0 -e0 -y install spectrum-scale-object-4.2.0-0 returned 1:
2016-01-15 15:31:09,442 [ TRACE ] objnode4 [0m
STDOUT: You could try using --skip-broken to work around the problem
2016-01-15 15:31:09,443 [ TRACE ] objnode4 [0m
You could try running: rpm -Va --nofiles --nodigest
2016-01-15 15:31:09,443 [ TRACE ] objnode4 [0m
2016-01-15 15:31:09,443 [ TRACE ] objnode4 [0m
STDERR: Error: Package: libcap-ng-python-0.7.3-5.el7.x86_64 (ces_object)
2016-01-15 15:31:09,443 [ TRACE ] objnode4 [0m
Requires: libcap-ng = 0.7.3-5.el7
2016-01-15 15:31:09,443 [ TRACE ] objnode4 [0m
Installed: libcap-ng-0.7.5-4.el7.x86_64 (ORHEL7.1)
2016-01-15 15:31:09,443 [ TRACE ] objnode4 [0m
libcap-ng = 0.7.5-4.el7
2016-01-15 15:31:09,443 [ TRACE ] objnode4 [0m
2016-01-15 15:31:09,443 [ TRACE ] objnode4 [0m
Resource Declaration:[0m
2016-01-15 15:31:09,444 [ TRACE ] objnode4
-----[0m
2016-01-15 15:31:09,444 [ TRACE ] objnode4
# In /var/chef/cache/cookbooks/swift_on_gpfs/recipes/swift_node_install.rb

```

```

2016-01-15 15:31:09,444 [ TRACE ] objnode4 [0m
2016-01-15 15:31:09,444 [ TRACE ] objnode4 [0m
14: package pkg do
2016-01-15 15:31:09,444 [ TRACE ] objnode4 [0m
15:   retries 3
2016-01-15 15:31:09,444 [ TRACE ] objnode4 [0m
16:   retry_delay 3
2016-01-15 15:31:09,444 [ TRACE ] objnode4 [0m
17: end
2016-01-15 15:31:09,444 [ TRACE ] objnode4 [0m
18: end
2016-01-15 15:31:09,444 [ TRACE ] objnode4 [0m
2016-01-15 15:31:09,445 [ TRACE ] objnode4 [0m
Compiled Resource:[0m
2016-01-15 15:31:09,445 [ TRACE ] objnode4 -----[0m
2016-01-15 15:31:09,445 [ TRACE ] objnode4
# Declared in /var/chef/cache/cookbooks/swift_on_gpfs/recipes/swift_node_install.rb:14:in `block in from_file'
2016-01-15 15:31:09,445 [ TRACE ] objnode4 [0m
2016-01-15 15:31:09,445 [ TRACE ] objnode4 [0m
yum_package("spectrum-scale-object") do
2016-01-15 15:31:09,445 [ TRACE ] objnode4 [0m
action :install
2016-01-15 15:31:09,445 [ TRACE ] objnode4 [0m
retries 3
2016-01-15 15:31:09,445 [ TRACE ] objnode4 [0m
retry_delay 3
2016-01-15 15:31:09,446 [ TRACE ] objnode4 [0m
default_guard_interpreter :default
2016-01-15 15:31:09,446 [ TRACE ] objnode4 [0m
package_name "spectrum-scale-object"
2016-01-15 15:31:09,446 [ TRACE ] objnode4 [0m
version "4.2.0-0"
2016-01-15 15:31:09,446 [ TRACE ] objnode4 [0m
timeout 900
2016-01-15 15:31:09,446 [ TRACE ] objnode4 [0m
flush_cache {:before=>false, :after=>false}
2016-01-15 15:31:09,446 [ TRACE ] objnode4 [0m
declared_type :package
2016-01-15 15:31:09,446 [ TRACE ] objnode4 [0m
cookbook_name "swift_on_gpfs"
2016-01-15 15:31:09,446 [ TRACE ] objnode4 [0m
recipe_name "swift_node_install"
2016-01-15 15:31:09,447 [ TRACE ] objnode4 [0m    end
2016-01-15 15:31:09,447 [ TRACE ] objnode4 [0m
2016-01-15 15:31:09,447 [ TRACE ] objnode4 [0m[0m
2016-01-15 15:31:09,447 [ TRACE ] objnode4 Running handlers:[0m
2016-01-15 15:31:09,447 [ TRACE ] objnode4
[2016-01-15T15:31:09+05:30] ERROR: Running exception handlers
2016-01-15 15:31:09,447 [ TRACE ] objnode4
Running handlers complete
2016-01-15 15:31:09,447 [ TRACE ] objnode4
[0m[2016-01-15T15:31:09+05:30] ERROR: Exception handlers complete
2016-01-15 15:31:09,448 [ TRACE ] objnode4
[2016-01-15T15:31:09+05:30] FATAL: Stacktrace dumped to
/var/chef/cache/chef-stacktrace.out
2016-01-15 15:31:09,448 [ TRACE ] objnode4 Chef Client failed.
32 resources updated in 46.185382251 seconds[0m
2016-01-15 15:31:09,474 [ TRACE ] objnode4
[2016-01-15T15:31:09+05:30] ERROR: yum_package[spectrum-scale-object]
(swift_on_gpfs::swift_node_install line 14) had an error:
Chef::Exceptions::Exec: yum -d0 -e0 -y install spectrum-scale-object-4.2.0-0 returned 1:

```

Workaround

Manually remove the newer version of libcap-ng installed on the node(s) and install the required version indicated in the error log. Once this is done on all nodes, deployment can be initiated again.

Problems due to missing prerequisites

Use this information to ensure that prerequisites are met before using the installation toolkit for installation, deployment, and upgrade.

- “Passwordless SSH setup” on page 263
- “Yum repository setup” on page 263
- “Firewall configuration” on page 263
- “CES IP address allocation” on page 264
- “Addition of CES IPs to /etc/hosts” on page 265

Passwordless SSH setup

You can manually verify and set up passwordless SSH as follows.

1. Verify that passwordless SSH is set up using the following commands.

```
ssh <host name of the first node>
ssh <host name of the second node>
```

Repeat this on all nodes.

Verify that the user can log into the node successfully without being prompted for any input and that there are no warnings.

```
ssh <FQDN of the first node>
ssh <FQDN of the second node>
```

Repeat this on all nodes.

Verify that the user can log into the node successfully without being prompted for any input and that there are no warnings.

```
ssh <IP address of the first node>
ssh <IP address of the second node>
```

Repeat this on all nodes.

Verify that the user can log into the node successfully without being prompted for any input and that there are no warnings.

2. If needed, set up passwordless SSH using the following commands.

Note: This is one of the several possible ways of setting up passwordless SSH.

```
ssh-keygen
```

Repeat this on all cluster nodes.

```
ssh-copy-id <host name of the first node>
ssh-copy-id <host name of the second node>
```

Repeat this on all nodes.

```
ssh-copy-id <FQDN of the first node>
ssh-copy-id <FQDN of the second node>
```

Repeat this on all nodes.

Yum repository setup

- Verify that the Yum repository is set up using the following command on all cluster nodes.

```
yum repolist
```

This command should run clean with no errors if the Yum repository is set up.

Firewall configuration

It is recommended that firewalls are in place to secure all nodes. For more information, see *Securing the IBM Spectrum Scale system using firewall* in *IBM Spectrum Scale: Administration Guide*.

- If you need to open specific ports, use the following steps on Red Hat Enterprise Linux nodes.

1. Check the firewall status.

```
systemctl status firewalld
```

2. Open ports required by the installation toolkit.

```
firewall-cmd --permanent --add-port 8889/tcp
firewall-cmd --add-port 8889/tcp
firewall-cmd --permanent --add-port 10080/tcp
firewall-cmd --add-port 10080/tcp
```

CES IP address allocation

As part of the deployment process, the IBM Spectrum Scale checks routing on the cluster and applies CES IPs as aliases on each protocol node. Furthermore, as service actions or failovers, nodes dynamically lose the alias IPs as they go down and other nodes gain additional aliases to hold all of the IPs passed to them from the down nodes.

Example - Before deployment

The only address here is 192.168.251.161, which is the ssh address for the node. It is held by the eth0 adapter.

```
# ifconfig -a
eth0: flags=4163<UP,BROADCAST,RUNNING,MULTICAST>mtu 1500
    inet 192.168.251.161 netmask 255.255.254.0 broadcast 192.168.251.255
        inet6 2002:90b:e006:84:250:56ff:fea5:1d86 prefixlen 64 scopeid 0x0<global>
        inet6 fe80::250:56ff:fea5:1d86 prefixlen 64 scopeid 0x20<link>
            ether 00:50:56:a5:1d:86 txqueuelen 1000 (Ethernet)
            RX packets 1978638 bytes 157199595 (149.9 MiB)
            RX errors 0 dropped 2291 overruns 0 frame 0
            TX packets 30884 bytes 3918216 (3.7 MiB)
            TX errors 0 dropped 0 overruns 0 carrier 0 collisions 0

# ip addr
2: eth0:<BROADCAST,MULTICAST,UP,LOWER_UP>mtu 1500 qdisc mq state UP qlen 1000
    link/ether 00:50:56:a5:1d:86 brd ff:ff:ff:ff:ff:ff
        inet 192.168.251.161/23 brd 192.168.251.255 scope global eth0
            valid_lft forever preferred_lft forever
        inet6 2002:90b:e006:84:250:56ff:fea5:1d86/64 scope global dynamic
            valid_lft 2591875sec preferred_lft 604675sec
        inet6 fe80::250:56ff:fea5:1d86/64 scope link
            valid_lft forever preferred_lft forever
```

Example - After deployment

Now that the CES IP addresses exist, you can see that aliases called eth0:0 and eth0:1 have been created and the CES IP addresses specific to this node have been tagged to it. This allows the ssh IP of the node to exist at the same time as the CES IP address on the same adapter, if necessary. In this example, 192.168.251.161 is the initial ssh IP. The CES IP 192.168.251.165 is aliased onto eth0:0 and the CES IP 192.168.251.166 is aliased onto eth0:1. This occurs on all protocol nodes that are assigned a CES IP address. NSD server nodes or any client nodes that do not have protocols installed on them do not get a CES IP.

Furthermore, as service actions or failovers, nodes dynamically lose the alias IPs as they go down and other nodes gain additional aliases such as eth0:1 and eth0:2 to hold all of the IPs passed to them from the down nodes.

```
# ifconfig -a
eth0: flags=4163<UP,BROADCAST,RUNNING,MULTICAST> mtu 1500
    inet 192.168.251.161 netmask 255.255.254.0 broadcast 192.168.251.255
        inet6 2002:90b:e006:84:250:56ff:fea5:1d86 prefixlen 64 scopeid 0x0<global>
        inet6 fe80::250:56ff:fea5:1d86 prefixlen 64 scopeid 0x20<link>
            ether 00:50:56:a5:1d:86 txqueuelen 1000 (Ethernet)
            RX packets 2909840 bytes 1022774886 (975.3 MiB)
            RX errors 0 dropped 2349 overruns 0 frame 0
            TX packets 712595 bytes 12619844288 (11.7 GiB)
            TX errors 0 dropped 0 overruns 0 carrier 0 collisions 0
eth0:0: flags=4163<UP,BROADCAST,RUNNING,MULTICAST>mtu 1500
    inet 192.168.251.165 netmask 255.255.254.0 broadcast 192.168.251.255
        ether 00:50:56:a5:1d:86 txqueuelen 1000 (Ethernet)
eth0:1: flags=4163<UP,BROADCAST,RUNNING,MULTICAST>mtu 1500
    inet 192.168.251.166 netmask 255.255.254.0 broadcast 192.168.251.255
        ether 00:50:56:a5:1d:86 txqueuelen 1000 (Ethernet)
```

```
# ip addr
2: eth0: <BROADCAST,MULTICAST,UP,LOWER_UP>mtu 1500 qdisc mq state UP qlen 1000
    link/ether 00:50:56:a5:1d:86 brd ff:ff:ff:ff:ff:ff
    inet 192.168.251.161/23 brd 9.11.85.255 scope global eth0
        valid_lft forever preferred_lft forever
    inet 192.168.251.165/23 brd 9.11.85.255 scope global secondary eth0:0
        valid_lft forever preferred_lft forever
    inet 192.168.251.166/23 brd 9.11.85.255 scope global secondary eth0:1
        valid_lft forever preferred_lft forever
    inet6 2002:90b:e006:84:250:56ff:fea5:1d86/64 scope global dynamic
        valid_lft 2591838sec preferred_lft 604638sec
    inet6 fe80::250:56ff:fea5:1d86/64 scope link
        valid_lft forever preferred_lft forever
```

Addition of CES IPs to /etc/hosts

Although it is highly recommended that all CES IPs are maintained in a central DNS and that they are accessible using both forward and reverse DNS lookup, there are times when this might not be possible. IBM Spectrum Scale always verify that forward or reverse DNS lookup is possible. To satisfy this check without a central DNS server containing the CES IPs, you must add the CES IPs to /etc/hosts and create a host name for them within /etc/hosts. The following example shows how a cluster might have multiple networks, nodes, and IPs defined.

For example:

```
# cat /etc/hosts
127.0.0.1      localhost localhost.localdomain localhost4 localhost4.localdomain4
::1            localhost localhost.localdomain localhost6 localhost6.localdomain6

# These are external addresses for GPFS
# Use these for ssh in. You can also use these to form your GPFS cluster if you choose
198.51.100.2    ss-deploy-cluster3-1.example.com  ss-deploy-cluster3-1
198.51.100.4    ss-deploy-cluster3-2.example.com  ss-deploy-cluster3-2
198.51.100.6    ss-deploy-cluster3-3.example.com  ss-deploy-cluster3-3
198.51.100.9    ss-deploy-cluster3-4.example.com  ss-deploy-cluster3-4

# These are addresses for the base adapter used to alias CES-IPs to.
# Do not use these as CES-IPs.
# You could use these for a gpfs cluster if you choose
# Or you could leave these unused as placeholders
203.0.113.7     ss-deploy-cluster3-1_ces.example.com  ss-deploy-cluster3-1_ces
203.0.113.10    ss-deploy-cluster3-2_ces.example.com  ss-deploy-cluster3-2_ces
203.0.113.12    ss-deploy-cluster3-3_ces.example.com  ss-deploy-cluster3-3_ces
203.0.113.14    ss-deploy-cluster3-4_ces.example.com  ss-deploy-cluster3-4_ces

# These are addresses to use for CES-IPs
203.0.113.17    ss-deploy-cluster3-ces.example.com   ss-deploy-cluster3-ces
203.0.113.20    ss-deploy-cluster3-ces.example.com   ss-deploy-cluster3-ces
203.0.113.21    ss-deploy-cluster3-ces.example.com   ss-deploy-cluster3-ces
203.0.113.23    ss-deploy-cluster3-ces.example.com   ss-deploy-cluster3-ces
```

In this example, the first two sets of addresses have unique host names and the third set of addresses that are associated with CES IPs are not unique. Alternatively, you could give each CES IP a unique host name but this is an arbitrary decision because only the node itself can see its own /etc/hosts file. Therefore, these host names are not visible to external clients/nodes unless they too contain a mirror copy of the /etc/hosts file. The reason for containing the CES IPs within the /etc/hosts file is solely to satisfy the IBM Spectrum Scale CES network verification checks. Without this, in cases with no DNS server, CES IPs cannot be added to a cluster.

Problems due to mixed operating system levels in the cluster

Use the following guidelines to avoid problems due to mixed operating system levels in an IBM Spectrum Scale cluster.

For latest information about supported operating systems, see IBM Spectrum Scale FAQ in IBM Knowledge Center(www.ibm.com/support/knowledgecenter/STXKQY/gpfsclustersfaq.html).

Verify that the installation toolkit is configured to operate only on supported nodes by using the following command:

```
./spectrumscale node list
```

If any of the listed nodes are of an unsupported OS type, then they need to be removed by using the following command:

```
./spectrumscale node delete node
```

If the node to be removed is an NSD node, then you might have to manually create NSDs and file systems before using the installation toolkit.

The installation toolkit does not need to be made aware of preexisting file systems and NSDs that are present on unsupported node types. Ensure that the file systems are mounted before running the installation toolkit and that they point at the mount points or directory structures.

For information about how the installation toolkit can be used in a cluster that has nodes with mixed operating systems, see **Mixed operating system support with the installation toolkit** in *IBM Spectrum Scale: Concepts, Planning, and Installation Guide*.

Upgrades in a mixed OS cluster

Upgrades in a mixed OS cluster need to be performed carefully due to a mix of manual and automated steps. In this case, the installation toolkit can be made aware of a list of nodes that are running on supported OS that are to be upgraded. It can then upgrade these nodes. However, the remaining nodes need to be upgraded manually.

Problems due to using the installation toolkit for functions or configurations not supported

Use this information to determine node types, setups, and functions supported with the installation toolkit, and to understand how to use the toolkit if a setup is not fully supported.

- “Support for mixed mode of install, deploy, or upgrade”
- “Support for DMAPI enabled nodes” on page 268
- “Support for ESS cluster” on page 269

Support for mixed mode of install, deploy, or upgrade

I want to use the installation toolkit but I already have an existing cluster. Can the installation toolkit auto-detect my cluster or do I have to manually configure the toolkit?

The installation toolkit is stateless and it does not import an existing cluster configuration into its cluster definition file. As a workaround to this scenario, use the steps in these topics of *IBM Spectrum Scale: Concepts, Planning, and Installation Guide*.

- *Deploying protocols on an existing cluster*
- *Deploying protocols authentication on an existing cluster*
- *Adding nodes, NSDs, or file systems to an existing installation*
- *Enabling another protocol on an existing cluster that has protocols enabled*

If NSDs and file systems already exist, you do not need to provide that information to the installation toolkit.

What are valid starting scenarios for which the installation toolkit can be used for an installation or a deployment or an upgrade?

Scenario	Installation toolkit support
No cluster exists and no GPFS RPMs exist on any nodes.	The installation toolkit can be used to install GPFS and create a cluster.
No cluster exists and GPFS RPMs are already installed on nodes.	The installation toolkit can be used to install GPFS and create a cluster.
No cluster exists	The installation toolkit can be used to configure NTP during GPFS installation and cluster configuration.
No cluster exists	The installation GUI can be used to create a cluster.
A cluster exists	The installation toolkit can be used to add NSDs.
A cluster exists	The installation toolkit can be used to add nodes (manager, quorum, admin, nsd, protocol, gui).
A cluster exists and NSDs exist	The installation toolkit can be used to add file systems.
A cluster exists and some NSDs exist	The installation toolkit can be used to add more NSDs.
A cluster exists and some protocols are enabled	The installation toolkit can be used to enable more protocols.
A cluster exists and performance monitoring is enabled	The installation toolkit can be used to reconfigure performance monitoring.
An ESS cluster exists and protocol nodes have been added	The installation toolkit can be used to add protocols to protocol nodes.
SLES 11, Windows, Debian, Ubuntu, and AIX nodes exist along with RHEL 7.x, RHEL 6.8, and SLES 12 nodes	The installation toolkit can be used only on RHEL 7.x, RHEL 6.8, and SLES 12 nodes.
A cluster is at mixed levels of 4.2.0.x	The installation toolkit can be used to upgrade all nodes or a subset of nodes to a common code level.

What are invalid starting scenarios for the installation toolkit?

- NSDs were not cleaned up or deleted prior to a cluster deletion.
- Unsupported node types were added to the installation toolkit.
- File systems or NSDs are served by unsupported node types.
The installation toolkit cannot add or change these. It can only use file system paths for protocol configuration.
- An ESS cluster exists and protocol nodes have not yet been added to the cluster.
Protocol nodes must first be added to the ESS cluster before the installation toolkit can install the protocols.

Does the installation toolkit need to have my entire cluster information?

No, but this depends on the use case. Here are some examples in which the installation toolkit does not need to be made aware of the configuration information of an existing cluster:

- **Deploying protocols on protocol nodes:** The installation toolkit needs only the protocol nodes information and that they are configured to point to cesSharedRoot.
- **Upgrading protocol nodes:** The installation toolkit can upgrade a portion of the cluster such as all protocol nodes. In this case, it does not need to be made aware of other NSD or client/server nodes within the cluster.
- **Adding protocols to an ESS cluster:** The installation toolkit does not need to be made aware of the EMS or I/O nodes. The installation toolkit needs only the protocol nodes information and that they are configured to point to cesSharedRoot.
- **Adding protocols to a cluster with AIX, SLES, Debian, Ubuntu, RHEL6, and Windows nodes:** The installation toolkit does not need to be made aware of any nodes except for the RHEL 7.x and SLES 12 protocol nodes. The installation toolkit needs only the protocol nodes information and that they are configured to point to cesSharedRoot.

•

Can the installation toolkit act on some protocol nodes but not all?

Protocol nodes must always be treated as a group of nodes. Therefore, do not use the installation toolkit to run install, deploy, or upgrade commands on a subset of protocol nodes.

Support for DMAPI enabled nodes

On nodes with DMAPI enabled, the installation toolkit does not provide much help to users in case of an error including whether a DMAPI related function is supported or unsupported.

Use the following steps to verify whether DMAPI is enabled on your nodes and to use the installation toolkit on DMAPI enabled nodes.

1. Verify that DMAPI is enabled on a file system using the following command:

```
# mmIsfs all -z
File system attributes for /dev/fs1:
=====
flag          value           description
-----
-z            yes             Is DMAPI enabled?
```

2. Shut down all functions that are using DMAPI and unmount DMAPI using the following steps:

- a. Shut down all functions that are using DMAPI. This includes HSM policies and IBM Spectrum Archive™.
- b. Unmount the DMAPI file system from all nodes using the following command:

```
# mmunmount fs1 -a
```

Note: If the DMAPI file system is also the CES shared root file system, then you must first shut down GPFS on all protocol nodes before unmounting the file system.

- 1) Check if the DMAPI file system is also the CES shared root file system, use the following command:

```
# mmIsconfig | grep cesSharedRoot
```

- 2) Compare the output of this command with that of Step 1 to determine if the CES shared root file system has DMAPI enabled.

- 3) Shut down GPFS on all protocol nodes using the following command:

```
# mmshutdown -N cesNodes
```

- c. Disable DMAPI using the following command:

```
# mmchfs fs1 -z no
```

3. If GPFS was shut down on the protocol nodes in one of the preceding steps, start GPFS on the protocol nodes using the following command:

```
# mmstartup -N cesNodes
```

4. Remount the file system on all nodes using the following command:

```
# mmmount fs1 -a
```

5. Proceed with using the installation toolkit as now it can be used on all file systems.

6. After the task being done using the installation toolkit is completed, enable DMAPI using the following steps:

- a. Unmount the DMAPI file system from all nodes.

Note: If the DMAPI file system is also the CES shared root file system, shut down GPFS on all protocol nodes before unmounting the file system.

- b. Enable DMAPI using the following command:

```
# mmchfs fs1 -z yes
```

- c. Start GPFS on all protocol nodes.

- d. Remount the file system on all nodes.

Support for ESS cluster

For information on using the installation toolkit with a cluster containing ESS, see the following topics in *IBM Spectrum Scale: Concepts, Planning, and Installation Guide*:

- *Preparing a cluster that contains ESS for adding protocols*
- *Deploying protocols on an existing cluster*

Understanding supported upgrade functions with installation toolkit

Use this information to understand the setups in which upgrade can be done using the installation toolkit.

- “Scope of the upgrade process”
- “Understanding implications of a failed upgrade”

Scope of the upgrade process

The upgrade process using the installation toolkit can be summarized as follows:

- The upgrade process acts upon all nodes specified in the cluster definition file (typically using the `./spectrumscale node add` commands).
- All installed/deployed components are upgraded.
- Upgrades are sequential with multiple passes.

The upgrade process using the installation toolkit comprises following passes:

1. Pass 1 of all nodes upgrades GPFS sequentially.
2. Pass 2 of all nodes upgrades Object sequentially.
3. Pass 3 of all nodes upgrades NFS sequentially.
4. Pass 4 of all nodes upgrades SMB sequentially.
5. A post check is done to verify a healthy cluster state after the upgrade.

As an upgrade moves sequentially across nodes, functions such as SMB, NFS, Object, Performance Monitoring, AFM, etc. undergo failovers. This might cause outages on the nodes being upgraded.

Upgrading a subset of nodes is possible because the installation toolkit acts only on the nodes specified in the cluster definition file. If you want to upgrade a subset of cluster nodes, be aware of the node types and the functions being performed on these nodes. For example, all protocol nodes within a cluster must be upgraded by the installation toolkit in one batch.

Understanding implications of a failed upgrade

A failed upgrade might leave a cluster in a state of containing multiple code levels. It is important to analyze console output to determine which nodes or components were upgraded prior to the failure and which node or component was in the process of being upgraded when the failure occurred.

Once the problem has been isolated, a healthy cluster state must be achieved prior to continuing the upgrade. Use the `mmhealth` command in addition to the `mmces state show -a` command to verify that all services are up. It might be necessary to manually start services that were down when the upgrade failed. Starting the services manually helps achieve a state in which all components are healthy prior to continuing the upgrade.

For more information about verifying service status, see `mmhealth command` and `mmces state show command` in *IBM Spectrum Scale: Command and Programming Reference*.

| Installation toolkit hangs indefinitely during a GPFS state check

- | The installation toolkit might hang indefinitely during a GPFS state check operation. This issue occurs either due to multiple versions of Ruby being installed in the environment or if the user pressed Ctrl+C.
- | If the Chef knife process is hanging, you can use the following command to determine that this issue is occurring due to multiple versions of Ruby.
| /opt/chef/embedded/bin/chef-zero -H *InstallerNodeIP* -p 8889
- | If this issue is occurring due to multiple versions of Ruby, this command generates an output similar to the following.
| /usr/local/share/ruby/site_ruby/rubygems/dependency.rb:311:in `to_specs':
| Could not find 'chef-zero' (>= 0) among 8 total gem(s) (Gem::MissingSpecError)
| Checked in 'GEM_PATH=/root/.gem/ruby:/usr/share/gems:/usr/local/share/gems', execute `gem env` for more information
| from /usr/local/share/ruby/site_ruby/rubygems/dependency.rb:323:in `to_spec'
| from /usr/local/share/ruby/site_ruby/rubygems/core_ext/kernel_gem.rb:65:in `gem'
| from /opt/chef/embedded/bin/chef-zero:22:in <main>'

| Workaround:

1. Uninstall Ruby packages by issuing the following command from the installer node.
| yum remove ruby
2. Set the installer node.
| ./spectrumscale setup -s *InstallerNodeIP*
3. Set the Chef provided Ruby path into .bash_profile or export the path during the current session.
| export PATH="/opt/chef/embedded/bin:\${HOME}/.chef/gem/ruby/2.1.0/bin:\$PATH"
4. Retry the installation toolkit operation.

| Package conflict on SLES 12 SP1 and SP2 nodes while doing installation, deployment, or upgrade using installation toolkit

- | While doing installation, deployment, or upgrade using the installation toolkit on SLES 12 SP1 and SP2 nodes, you might encounter package conflict issues.
- | If the error message you are getting due to package conflict is similar to **Symptom 1**, try **Workaround 1**.
- | If the error message you are getting due to package conflict is similar to **Symptom 2**, try **Workaround 2**.

| Symptom 1:

```
| [ FATAL ] node1.example.com gpfs.smb-1:4.5.5_gpfs_15-1.sles12.x86_64 (ces_smb)
| [ FATAL ] node1.example.com conflicts with file from package
| [ FATAL ] node1.example.com samba-winbind-4.4.2-29.4.x86_64
```

| Workaround 1:

1. Remove samba-winbind packages from all protocol nodes.
2. Rerun the installation toolkit from the last failure point.

| Symptom 2:

- | The error message might be similar to the following:

```
| [ FATAL ] nodex.example.com File /usr/lib64/libnss_winbind.so.2
| [ FATAL ] node2.example.com from install of
| [ FATAL ] node2.example.com samba-winbind-4.4.2-31.1.x86_64 (FTP3-SUSE-12-2-Updates)
| [ FATAL ] node2.example.com conflicts with file from package
| [ FATAL ] node2.example.com gpfs.smb-1:4.5.5_gpfs_15-1.sles12.x86_64
```

| Workaround 2:

- 1. Back up the zypper.rb file.
cp /opt/chef/embedded/apps/chef/lib/chef/provider/package/zyppler.rb /tmp/
- 2. Edit the zypper.rb file.
vim /opt/chef/embedded/apps/chef/lib/chef/provider/package/zyppler.rb
- 3. Modify the install_package function code to add the --no-recommends parameter using the following code snippet.

```
def install_package(name, version)
    zyppler_package("install --auto-agree-with-licenses --no-recommends", name, version)
end
```
- 4. Save the changes in the zypper.rb file.
- 5. Copy the changed zypper.rb file on every failure node or do the same code changes on every node.
- 6. Rerun the installation toolkit from the last failure point.

| **Note:** You can also try using these workarounds in scenarios with similar package conflict issues.

| **Related concepts:**

- | “File conflict issue while upgrading SLES 12 on IBM Spectrum Scale nodes” on page 291
- | While upgrading SLES 12 on IBM Spectrum Scale nodes using the **zypper up** command, you might encounter file conflicts.

| **systemctl commands time out during installation, deployment, or upgrade with the installation toolkit**

- | In some environments, systemctl commands such as **systemctl daemon-reexec** and **systemctl list-unit-files** might time out during installation, deployment, or upgrade using the installation toolkit.
- | This causes the installation, deployment, or upgrade operation to fail.
- | When this issue occurs, a message similar to the following might be present in the installation toolkit log:
| no implicit conversion of false into Array

| **Workaround:**

- 1. List all the scope files without a directory.

```
for j in $(ls /run/systemd/system/session*.scope);
do if [[ ! -d /run/systemd/system/$j.d ]];
then echo $j;
fi;
done
```
- 2. Remove all the scope files without a directory.

```
for j in $(ls /run/systemd/system/session*.scope);
do if [[ ! -d /run/systemd/system/$j.d ]];
then rm -f $j;
fi;
done
```
- 3. Rerun installation, deployment, or upgrade using the installation toolkit.

| **Chef crashes during installation, upgrade, or deployment using the installation toolkit**

- | The installation toolkit uses the Chef configuration management tool. While installing, upgrading or, deploying IBM Spectrum Scale using the installation toolkit, Chef might crash with an error similar to the following.

```
| Error in `chef-client worker: ppid=10676;start=14:58:30;'  
| : realloc(): invalid next size: 0x000000003b56620 ***
```

| **Workaround**

- | 1. Kill the chef-client process using its process ID as follows.

- a. Identify the chef-client process by issuing the following command.

```
| ps -ef | grep chef
```

| This process might be running on multiple nodes. Therefore, you might need to issue this
| command on each of these nodes. If the installation process failed after the creation of cluster, you
| can use the **mmdsh** command to identify the chef-client process on each node it is running on.

```
| mmdsh ps -ef | grep chef
```

- b. Kill the chef-client process on each node it is running on.

2. Delete all the contents of the /var/chef/cache/cookbooks directory by issuing the following
| command.

```
| rm -rf /var/chef/cache/cookbooks
```

| This command might need to be issued on multiple nodes. Therefore, log in to each of these nodes
| and issue this command. If the installation process failed after the creation of cluster, you can use the
| **mmdsh** command as follows to delete the contents of the /var/chef/cache/cookbooks directory on each
| node.

```
| mmdsh rm -rf /var/chef/cache/cookbooks
```

3. Rerun the installation, upgrade, or deployment using the installation toolkit.

| **Chef commands require configuration changes to work in an environment that requires proxy servers**

| Chef commands might not work until Chef is configured correctly, if your environment requires proxy
| servers to access internet.

| You can configure Chef to work in an environment that requires proxy servers by specifying proxy
| settings with one or more of the following environment variables:

- | • `http_proxy`
- | • `https_proxy`
- | • `ftp_proxy`
- | • `no_proxy`

| **Workaround:**

1. Issue the following command to determine the current proxy server on Linux platforms by checking
| the environment variables.

```
| env | grep -i proxy
```

2. Issue the following command to set up the installer node for the installation toolkit as follows.

```
| ./spectrumscale setup -s InstallerNodeIP
```

| **Note:** Make sure that *InstallerNodeIP* has access to the proxy server, if any.

3. On the installer node, make changes to the `knife.rb` file for environments that use an HTTP proxy or
| an HTTPS proxy as follows.

- a. Open `knife.rb` in a file editor such as vim.

```
| vim ~/.chef/knife.rb
```

- b. Add `http_proxy` and `https_proxy` at the end of the file.

```
| http_proxy '<http proxy hostname with port number>'
```

```
| https_proxy '<https proxy hostname with port number>'
```

- | 4. Use the installation toolkit to perform installation, deployment, or upgrade.

| **Installation toolkit config populate operation fails to detect object endpoint**

- | The installation toolkit deployment precheck might fail in some cases because the config populate operation could not detect the object endpoint.
- | However, the deployment precheck identifies this issue and suggests the corrective action.

| **Workaround**

- | 1. Issue the following command to add the object endpoint:

```
./spectrumscale config object -e EndPoint
```
- | 2. Proceed with the installation, deployment, or upgrade with the installation toolkit.

Post installation and configuration problems

This topic describes the issues that you might encounter after installing or configuring IBM Spectrum Scale.

The *IBM Spectrum Scale: Concepts, Planning, and Installation Guide* provides the step-by-step procedure for installing and migrating IBM Spectrum Scale, however, some problems might occur after installation and configuration if the procedures were not properly followed.

Some of those problems might include:

- Not being able to start GPFS after installation of the latest version. Did you reboot your IBM Spectrum Scale nodes before and after the installation/upgrade of IBM Spectrum Scale? If you did, see “GPFS daemon will not come up” on page 280. If not, reboot. For more information, see the *Initialization of the GPFS daemon* topic in the *IBM Spectrum Scale: Concepts, Planning, and Installation Guide*.
- Not being able to access a file system. See “File system fails to mount” on page 295.
- New GPFS functions do not operate. See “GPFS commands are unsuccessful” on page 284.

Cluster is crashed after reinstallation

This topic describes the steps that you need to perform when a cluster crashes after IBM Spectrum Scale reinstallation.

After reinstalling IBM Spectrum Scale code, check whether the `/var/mmfss/gen/mmsdrfs` file was lost. If it was lost, and an up-to-date version of the file is present on the primary GPFS cluster configuration server, restore the file by issuing this command from the node on which it is missing:

```
mmsdrrestore -p primaryServer
```

where *primaryServer* is the name of the primary GPFS cluster configuration server.

If the `/var/mmfss/gen/mmsdrfs` file is not present on the primary GPFS cluster configuration server, but it is present on some other node in the cluster, restore the file by issuing these commands:

```
mmsdrrestore -p remoteNode -F remoteFile  
mmchcluster -p LATEST
```

where *remoteNode* is the node that has an up-to-date version of the `/var/mmfss/gen/mmsdrfs` file, and *remoteFile* is the full path name of that file on that node.

One way to ensure that the latest version of the `/var/mmfss/gen/mmsdrfs` file is always available is to use the `mmsdrbackup` user exit.

If you have made modifications to any of the users exist in `/var/mmfs/etc`, you will have to restore them before starting GPFS.

For additional information, see “Recovery from loss of GPFS cluster configuration data file” on page 278.

Node cannot be added to the GPFS cluster

There is an indication leading you to the conclusion that a node cannot be added to a cluster and steps to follow to correct the problem.

That indication is:

- You issue the `mmcrcluster` or `mmaddnode` command and receive the message:

6027-1598

Node *nodeName* was not added to the cluster. The node appears to already belong to a GPFS cluster.

Steps to follow if a node cannot be added to a cluster:

1. Run the `mmlscluster` command to verify that the node is not in the cluster.
2. If the node is not in the cluster, issue this command on the node that could not be added:
`mmdelnode -f`
3. Reissue the `mmaddnode` command.

Problems with the /etc/hosts file

This topic describes the issues relating to the `/etc/hosts` file that you might come across while installing or configuring IBM Spectrum Scale.

The `/etc/hosts` file must have a unique node name for each node interface to be used by GPFS. Violation of this requirement results in the message:

6027-1941

Cannot handle multiple interfaces for host *hostName*.

If you receive this message, correct the `/etc/hosts` file so that each node interface to be used by GPFS appears only once in the file.

Linux configuration considerations

This topic describes the Linux configuration that you need to consider while installing or configuring IBM Spectrum Scale on your cluster.

Note: This information applies only to Linux nodes.

Depending on your system configuration, you may need to consider:

1. **Why can only one host successfully attach to the Fibre Channel loop and see the Fibre Channel disks?**

Your host bus adapter may be configured with an enabled *Hard Loop ID* that conflicts with other host bus adapters on the same Fibre Channel loop.

To see if that is the case, reboot your machine and enter the adapter bios with **<Alt-Q>** when the Fibre Channel adapter bios prompt appears. Under the Configuration Settings menu, select Host Adapter Settings and either ensure that the Adapter Hard Loop ID option is disabled or assign a unique Hard Loop ID per machine on the Fibre Channel loop.

2. **Could the GPFS daemon be terminated due to a memory shortage?**

The Linux virtual memory manager (VMM) exhibits undesirable behavior for low memory situations on nodes, where the processes with the largest memory usage are killed by the kernel (using OOM killer), yet no mechanism is available for prioritizing important processes that should not be initial candidates for the OOM killer. The GPFS **mmfsd** daemon uses a large amount of pinned memory in the page pool for caching data and metadata, and so the **mmfsd** process is a likely candidate for termination if memory must be freed up.

3. What are the performance tuning suggestions?

For an up-to-date list of tuning suggestions, see the IBM Spectrum Scale FAQ in IBM Knowledge Center(www.ibm.com/support/knowledgecenter/STXKQY/gpfscustersfaq.html).

For Linux on Z, see also the Device Drivers, Features, and Commands(www.ibm.com/support/knowledgecenter/api/content/linuxonibm/liaaf/lnz_r_dd.html) topic in the Linux on Z library overview.

| Python conflicts while deploying object packages using installation toolkit

- | While deploying object packages using the installation toolkit, you may encounter a dependency conflict between `python-dnspython` and `python-dns`.

| Symptom:

- | The error messages may be similar to the following:

```
| [ INFO ] [shepard7lp1.tuc.stglabs.example.com 12-04-2017 16:39:29] IBM SPECTRUM SCALE:  
| Installing Object packages (SS50)  
| [ FATAL ] shepard3lp1.tuc.stglabs.example.com failure whilst: Installing Object packages (SS50)  
| [ WARN ] SUGGESTED ACTION(S):  
| [ WARN ] Check Object dependencies are available via your package manager or are already met  
| prior to installation.
```

| Workaround

- | 1. Manually remove the conflicting rpm by issuing the following command:
| `yum remove python-dns`
- | 2. Retry deploying the object packages.

Problems with running commands on other nodes

This topic describes the problems that you might encounter relating to running remote commands during installing and configuring IBM Spectrum Scale.

Many of the GPFS administration commands perform operations on nodes other than the node on which the command was issued. This is achieved by utilizing a remote invocation shell and a remote file copy command. By default these items are `/usr/bin/ssh` and `/usr/bin/scp`. You also have the option of specifying your own remote shell and remote file copy commands to be used instead of the default `ssh` and `scp`. The remote shell and copy commands must adhere to the same syntax forms as `ssh` and `scp` but may implement an alternate authentication mechanism. For more information on the **mmcrcluster** and **mmchcluster** commands, see the *mmcrcluster command* and the *mmchcluster command* pages in the *IBM Spectrum Scale: Command and Programming Reference*. These are problems you may encounter with the use of remote commands.

Authorization problems

This topic describes issues with running remote commands due to authorization problems in IBM Spectrum Scale.

The **ssh** and **scp** commands are used by GPFS administration commands to perform operations on other nodes. The **ssh** daemon (**sshd**) on the remote node must recognize the command being run and must obtain authorization to invoke it.

Note: Use the **ssh** and **scp** commands that are shipped with the OpenSSH package supported by GPFS. Refer to the IBM Spectrum Scale FAQ in IBM Knowledge Center(www.ibm.com/support/knowledgecenter/STXKQY/gpfscustersfaq.html) for the latest OpenSSH information.

For more information, see “Problems due to missing prerequisites” on page 262.

For the **ssh** and **scp** commands issued by GPFS administration commands to succeed, each node in the cluster must have an **.rhosts** file in the home directory for the root user, with file permission set to 600. This **.rhosts** file must list each of the nodes and the root user. If such an **.rhosts** file does not exist on each node in the cluster, the **ssh** and **scp** commands issued by GPFS commands will fail with permission errors, causing the GPFS commands to fail in turn.

If you elected to use installation specific remote invocation shell and remote file copy commands, you must ensure:

1. Proper authorization is granted to all nodes in the GPFS cluster.
2. The nodes in the GPFS cluster can communicate without the use of a password, and without any extraneous messages.

Connectivity problems

This topic describes the issues with running GPFS commands on remote nodes due to connectivity problems.

Another reason why **ssh** may fail is that connectivity to a needed node has been lost. Error messages from **mmdsh** may indicate that connectivity to such a node has been lost. Here is an example:

```
mmdelnode -N k145n04
Verifying GPFS is stopped on all affected nodes ...
mmdsh: 6027-1617 There are no available nodes on which to run the command.
mmdelnode: 6027-1271 Unexpected error from verifyDaemonInactive: mmcommon onall.
Return code: 1
```

If error messages indicate that connectivity to a node has been lost, use the **ping** command to verify whether the node can still be reached:

```
ping k145n04
PING k145n04: (119.114.68.69): 56 data bytes
<Ctrl-C>
---k145n04 PING Statistics---
3 packets transmitted, 0 packets received, 100% packet loss
```

If connectivity has been lost, restore it, then reissue the GPFS command.

GPFS error messages for rsh problems

This topic describes the error messages that are displayed for rsh issues in IBM Spectrum Scale.

When **rsh** problems arise, the system may display information similar to these error messages:

6027-1615

nodeName remote shell process had return code *value*.

6027-1617

There are no available nodes on which to run the command.

Cluster configuration data file issues

This topic describes the issues that you might encounter with respect to the cluster configuration data files while installing or configuring IBM Spectrum Scale.

GPFS cluster configuration data file issues

This topic describes the issues relating to IBM Spectrum Scale cluster configuration data.

GPFS uses a file to serialize access of administration commands to the GPFS cluster configuration data files. This lock file is kept on the primary GPFS cluster configuration server in the `/var/mmfs/gen/mmLockDir` directory. If a system failure occurs before the cleanup of this lock file, the file will remain and subsequent administration commands may report that the GPFS cluster configuration data files are locked. Besides a serialization lock, certain GPFS commands may obtain an additional lock. This lock is designed to prevent GPFS from coming up, or file systems from being mounted, during critical sections of the command processing. If this happens you will see a message that shows the name of the blocking command, similar to message:

6027-1242

GPFS is waiting for *requiredCondition*.

To release the lock:

1. Determine the PID and the system that owns the lock by issuing:

```
mmcommon showLocks
```

The `mmcommon showLocks` command displays information about the lock server, lock name, lock holder, PID, and extended information. If a GPFS administration command is not responding, stopping the command will free the lock. If another process has this PID, another error occurred to the original GPFS command, causing it to die without freeing the lock, and this new process has the same PID. If this is the case, do not kill the process.

2. If any locks are held and you want to release them manually, from any node in the GPFS cluster issue the command:

```
mmcommon freeLocks <lockName>
```

GPFS error messages for cluster configuration data file problems

This topic describes the error messages relating to the cluster configuration data file issues in IBM Spectrum Scale.

When GPFS commands are unable to retrieve or update the GPFS cluster configuration data files, the system may display information similar to these error messages:

6027-1628

Cannot determine basic environment information. Not enough nodes are available.

6027-1630

The GPFS cluster data on *nodeName* is back level.

6027-1631

The commit process failed.

6027-1632

The GPFS cluster configuration data on *nodeName* is different than the data on *nodeName*.

6027-1633

Failed to create a backup copy of the GPFS cluster data on *nodeName*.

Recovery from loss of GPFS cluster configuration data file

This topic describes the procedure for recovering the cluster configuration data file in IBM Spectrum Scale.

A copy of the IBM Spectrum Scale cluster configuration data files is stored in the `/var/mmfs/gen/mmsdrfs` file on each node. For proper operation, this file must exist on each node in the IBM Spectrum Scale cluster. The latest level of this file is guaranteed to be on the primary, and secondary if specified, GPFS cluster configuration server nodes that were defined when the IBM Spectrum Scale cluster was first created with the `mmcrcluster` command.

If the `/var/mmfs/gen/mmsdrfs` file is removed by accident from any of the nodes, and an up-to-date version of the file is present on the primary IBM Spectrum Scale cluster configuration server, restore the file by issuing this command from the node on which it is missing:

```
mmsdrrestore -p primaryServer
```

where *primaryServer* is the name of the primary GPFS cluster configuration server.

If the `/var/mmfs/gen/mmsdrfs` file is not present on the primary GPFS cluster configuration server, but is present on some other node in the cluster, restore the file by issuing these commands:

```
mmsdrrestore -p remoteNode -F remoteFile
mmchcluster -p LATEST
```

where *remoteNode* is the node that has an up-to-date version of the `/var/mmfs/gen/mmsdrfs` file and *remoteFile* is the full path name of that file on that node.

One way to ensure that the latest version of the `/var/mmfs/gen/mmsdrfs` file is always available is to use the `mmsdrbackup` user exit.

Automatic backup of the GPFS cluster data

This topic describes the procedure for automatically backing up the cluster data in IBM Spectrum Scale.

The IBM Spectrum Scale provides an exit, `mmsdrbackup`, that can be used to automatically back up the IBM Spectrum Scale configuration data every time it changes. To activate this facility, follow these steps:

1. Modify the IBM Spectrum Scale-provided version of `mmsdrbackup` as described in its prologue, to accomplish the backup of the `mmsdrfs` file however the user desires. This file is `/usr/lpp/mmfs/samples/mmsdrbackup.sample`.
2. Copy this modified `mmsdrbackup.sample` file to `/var/mmfs/etc/mmsdrbackup` on all of the nodes in the cluster. Make sure that the permission bits for `/var/mmfs/etc/mmsdrbackup` are set to permit execution by root.

The IBM Spectrum Scale system invokes the user-modified version of `mmsdrbackup` in `/var/mmfs/etc` every time a change is made to the `mmsdrfs` file. This will perform the backup of the `mmsdrfs` file according to the user's specifications. For more information on GPFS user exits, see the *GPFS user exits* topic in the *IBM Spectrum Scale: Command and Programming Reference*.

GPFS application calls

Error numbers specific to GPFS applications calls

This topic describes the error numbers specific to GPFS application calls.

When experiencing installation and configuration problems, GPFS may report these error numbers in the operating system error log facility, or return them to an application:

ECONFIG = 215, Configuration invalid or inconsistent between different nodes.

This error is returned when the levels of software on different nodes cannot coexist. For information about which levels may coexist, see the IBM Spectrum Scale FAQ in IBM Knowledge Center(www.ibm.com/support/knowledgecenter/STXKQY/gpfscustersfaq.html).

ENO_QUOTA_INST = 237, No Quota management enabled.

To enable quotas for the file system issue the **mmchfs -Q yes** command. To disable quotas for the file system issue the **mmchfs -Q no** command.

EOFFLINE = 208, Operation failed because a disk is offline

This is most commonly returned when an open of a disk fails. Since GPFS will attempt to continue operation with failed disks, this will be returned when the disk is first needed to complete a command or application request. If this return code occurs, check your disk subsystem for stopped states and check to determine if the network path exists. In rare situations, this will be reported if disk definitions are incorrect.

EALL_UNAVAIL = 218, A replicated read or write failed because none of the replicas were available.

Multiple disks in multiple failure groups are unavailable. Follow the procedures in Chapter 18, "Disk issues," on page 325 for unavailable disks.

6027-341 [D]

Node *nodeName* is incompatible because its maximum compatible version (*number*) is less than the version of this node (*number*).

6027-342 [E]

Node *nodeName* is incompatible because its minimum compatible version is greater than the version of this node (*number*).

6027-343 [E]

Node *nodeName* is incompatible because its version (*number*) is less than the minimum compatible version of this node (*number*).

6027-344 [E]

Node *nodeName* is incompatible because its version is greater than the maximum compatible version of this node (*number*).

GPFS modules cannot be loaded on Linux

You must build the GPFS portability layer binaries based on the kernel configuration of your system. For more information, see *The GPFS open source portability layer* topic in the *IBM Spectrum Scale: Concepts, Planning, and Installation Guide*. During **mmstartup** processing, GPFS loads the **mmfslinux** kernel module.

Some of the more common problems that you may encounter are:

1. If the portability layer is not built, you may see messages similar to:

```
Mon Mar 26 20:56:30 EDT 2012: runmmfs starting
Removing old /var/adm/ras/mmfs.log.* files:
Unloading modules from /lib/modules/2.6.32.12-0.6-ppc64/extrunmmfs: The /lib/modules/2.6.32.12-0.6-ppc64/extrammfslinux.ko kernel extension does not exist.
runmmfs: Unable to verify kernel/module configuration.
Loading modules from /lib/modules/2.6.32.12-0.6-ppc64/extrunmmfs: The /lib/modules/2.6.32.12-0.6-ppc64/extrammfslinux.ko kernel extension does not exist.
runmmfs: Unable to verify kernel/module configuration.
Mon Mar 26 20:56:30 EDT 2012 runmmfs: error in loading or unloading the mmfs kernel extension
Mon Mar 26 20:56:30 EDT 2012 runmmfs: stopping GPFS
```

2. The GPFS kernel modules, **mmfslinux** and **tracedev**, are built with a kernel version that differs from that of the currently running Linux kernel. This situation can occur if the modules are built on another node with a different kernel version and copied to this node, or if the node is rebooted using a kernel with a different version.

3. If the **mmfslinux** module is incompatible with your system, you may experience a kernel panic on GPFS startup. Ensure that the **site.mcr** has been configured properly from the **site.mcr.proto**, and GPFS has been built and installed properly.

For more information about the **mmfslinux** module, see the *Building the GPFS portability layer* topic in the *IBM Spectrum Scale: Concepts, Planning, and Installation Guide*.

GPFS daemon issues

This topic describes the GPFS daemon issues that you might encounter while installing or configuring IBM Spectrum Scale.

GPFS daemon will not come up

There are several indications that could lead you to the conclusion that the GPFS daemon (**mmfsd**) will not come up and there are some steps to follow to correct the problem.

Those indications include:

- The file system has been enabled to mount automatically, but the mount has not completed.
- You issue a GPFS command and receive the message:

6027-665

Failed to connect to file system daemon: Connection refused.

- The GPFS log does not contain the message:

6027-300 [N]

mmfsd ready

- The GPFS log file contains this error message: 'Error: daemon and kernel extension do not match.' This error indicates that the kernel extension currently loaded in memory and the daemon currently starting have mismatching versions. This situation may arise if a GPFS code update has been applied, and the node has not been rebooted prior to starting GPFS.

While GPFS scripts attempt to unload the old kernel extension during update and install operations, such attempts may fail if the operating system is still referencing GPFS code and data structures. To recover from this error, ensure that all GPFS file systems are successfully unmounted, and reboot the node. The **mmlsmount** command can be used to ensure that all file systems are unmounted.

Steps to follow if the GPFS daemon does not come up

This topic describes the steps that you need to follow if the GPFS daemon does not come up after installation of IBM Spectrum Scale.

1. See "GPFS modules cannot be loaded on Linux" on page 279 if your node is running Linux, to verify that you have built the portability layer.
2. Verify that the GPFS daemon is active by issuing:

```
ps -e | grep mmfsd
```

The output of this command should list **mmfsd** as operational. For example:

```
12230 pts/8 00:00:00 mmfsd
```

If the output does not show this, the GPFS daemon needs to be started with the **mmstartup** command.

3. If you did not specify the **autoload** option on the **mmcrcluster** or the **mmchconfig** command, you need to manually start the daemon by issuing the **mmstartup** command.
If you specified the **autoload** option, someone may have issued the **mmshutdown** command. In this case, issue the **mmstartup** command. When using **autoload** for the first time, **mmstartup** must be run manually. The **autoload** takes effect on the next reboot.
4. Verify that the network upon which your GPFS cluster depends is up by issuing:

```
ping nodename
```

to each node in the cluster. A properly working network and node will correctly reply to the ping with no lost packets.

Query the network interface that GPFS is using with:

```
netstat -i
```

A properly working network will report no transmission errors.

5. Verify that the GPFS cluster configuration data is available by looking in the GPFS log. If you see the message:

6027-1592

 Unable to retrieve GPFS cluster files from node *nodeName*.

Determine the problem with accessing node *nodeName* and correct it.

6. Verify that the GPFS environment is properly initialized by issuing these commands and ensuring that the output is as expected.

- Issue the **mmlscluster** command to list the cluster configuration. This will also update the GPFS configuration data on the node. Correct any reported errors before continuing.

- List all file systems that were created in this cluster. For an AIX node, issue:

```
lssfs -v mmfs
```

For a Linux node, issue:

```
cat /etc/fstab | grep gpfs
```

If any of these commands produce unexpected results, this may be an indication of corrupted GPFS cluster configuration data file information. Follow the procedures in “Information to be collected before contacting the IBM Support Center” on page 423, and then contact the IBM Support Center.

7. GPFS requires a quorum of nodes to be active before any file system operations can be honored. This requirement guarantees that a valid single token management domain exists for each GPFS file system. Prior to the existence of a quorum, most requests are rejected with a message indicating that quorum does not exist.

To identify which nodes in the cluster have daemons **up** or **down**, issue:

```
mmgetstate -L -a
```

If insufficient nodes are active to achieve quorum, go to any nodes not listed as **active** and perform problem determination steps on these nodes. A quorum node indicates that it is part of a quorum by writing an **mmfsd** ready message to the GPFS log. Remember that your system may have quorum nodes and non-quorum nodes, and only quorum nodes are counted to achieve the quorum.

8. This step applies only to AIX nodes. Verify that GPFS kernel extension is not having problems with its shared segment by invoking:

```
cat /var/adm/ras/mmfs.log.latest
```

Messages such as:

6027-319

 Could not create shared segment.

must be corrected by the following procedure:

- a. Issue the **mmshutdown** command.
- b. Remove the shared segment in an AIX environment:
 - 1) Issue the **mmshutdown** command.
 - 2) Issue the **mmfsadm cleanup** command.
- c. If you are still unable to resolve the problem, reboot the node.

9. If the previous GPFS daemon was brought down and you are trying to start a new daemon but are unable to, this is an indication that the original daemon did not completely go away. Go to that node

and check the state of GPFS. Stopping and restarting GPFS or rebooting this node will often return GPFS to normal operation. If this fails, follow the procedures in “Additional information to collect for GPFS daemon crashes” on page 424, and then contact the IBM Support Center.

Unable to start GPFS after the installation of a new release of GPFS

This topic describes the steps that you need to perform if you are unable to start GPFS after installing a new version of IBM Spectrum Scale.

If one or more nodes in the cluster will not start GPFS, these are the possible causes:

- If message:

6027-2700 [E]

A node join was rejected. This could be due to incompatible daemon versions, failure to find the node in the configuration database, or no configuration manager found.

is written to the GPFS log, incompatible versions of GPFS code exist on nodes within the same cluster.

- If messages stating that functions are not supported are written to the GPFS log, you may not have the correct kernel extensions loaded.
 1. Ensure that the latest GPFS install packages are loaded on your system.
 2. If running on Linux, ensure that the latest kernel extensions have been installed and built. See the *Building the GPFS portability layer* topic in the *IBM Spectrum Scale: Concepts, Planning, and Installation Guide*.
 3. Reboot the GPFS node after an installation to ensure that the latest kernel extension is loaded.
- The daemon will not start because the configuration data was not migrated. See “Post installation and configuration problems” on page 273.

GPFS error messages for shared segment and network problems

This topic describes the error messages relating to issues in shared segment and network in IBM Spectrum Scale.

For shared segment problems, follow the problem determination and repair actions specified with the following messages:

6027-319

Could not create shared segment.

6027-320

Could not map shared segment.

6027-321

Shared segment mapped at wrong address (is *value*, should be *value*).

6027-322

Could not map shared segment in kernel extension.

For network problems, follow the problem determination and repair actions specified with the following message:

6027-306 [E]

Could not initialize inter-node communication

Error numbers specific to GPFS application calls when the daemon is unable to come up

This topic describes the application call error numbers when the daemon is unable to come up.

When the daemon is unable to come up, GPFS may report these error numbers in the operating system error log, or return them to an application:

ECONFIG = 215, Configuration invalid or inconsistent between different nodes.

This error is returned when the levels of software on different nodes cannot coexist. For information about which levels may coexist, see the IBM Spectrum Scale FAQ in IBM Knowledge Center(www.ibm.com/support/knowledgecenter/STXKQY/gpfsclustersfaq.html).

6027-341 [D]

Node *nodeName* is incompatible because its maximum compatible version (*number*) is less than the version of this node (*number*).

6027-342 [E]

Node *nodeName* is incompatible because its minimum compatible version is greater than the version of this node (*number*).

6027-343 [E]

Node *nodeName* is incompatible because its version (*number*) is less than the minimum compatible version of this node (*number*).

6027-344 [E]

Node *nodeName* is incompatible because its version is greater than the maximum compatible version of this node (*number*).

GPFS daemon went down

There are a number of conditions that can cause the GPFS daemon to exit.

These are all conditions where the GPFS internal checking has determined that continued operation would be dangerous to the consistency of your data. Some of these conditions are errors within GPFS processing but most represent a failure of the surrounding environment.

In most cases, the daemon will exit and restart after recovery. If it is not safe to simply force the unmounted file systems to recover, the GPFS daemon will exit.

Indications leading you to the conclusion that the daemon went down:

- Applications running at the time of the failure will see either ENODEV or ESTALE errors. The ENODEV errors are generated by the operating system until the daemon has restarted. The ESTALE error is generated by GPFS as soon as it restarts.

When quorum is lost, applications with open files receive an ESTALE error return code until the files are closed and reopened. New file open operations will fail until quorum is restored and the file system is remounted. Applications accessing these files prior to GPFS return may receive a ENODEV return code from the operating system.

- The GPFS log contains the message:

6027-650 [X]

The mmfs daemon is shutting down abnormally.

Most GPFS daemon down error messages are in the **mmfs.log.previous** log for the instance that failed. If the daemon restarted, it generates a new **mmfs.log.latest**. Begin problem determination for these errors by examining the operating system error log.

If an existing quorum is lost, GPFS stops all processing within the cluster to protect the integrity of your data. GPFS will attempt to rebuild a quorum of nodes and will remount the file system if automatic mounts are specified.

- Open requests are rejected with no such file or no such directory errors.

When quorum has been lost, requests are rejected until the node has rejoined a valid quorum and mounted its file systems. If messages indicate lack of quorum, follow the procedures in “GPFS daemon will not come up” on page 280.

- Removing the setuid bit from the permissions of these commands may produce errors for non-root users:

mmdf

```
mmgetacl
mmlsdisk
mmlsfs
mmlsmgr
mmlspolicy
mmlsquota
mmlsnapshot
mmpuatacl
mmsnapdir
mmsnapplatest
```

The GPFS system-level versions of these commands (prefixed by **ts**) may need to be checked for how permissions are set if non-root users see the following message:

6027-1209

GPFS is down on this node.

If the setuid bit is removed from the permissions on the system-level commands, the command cannot be executed and the node is perceived as being down. The system-level versions of the commands are:

```
tsdf
tsldisk
tslsfs
tslsmgr
tslspolicy
tslsquota
tslssnapshot
tssnapdir
tssnapplatest
```

These are found in the **/usr/lpp/mmfs/bin** directory.

Note: The mode bits for all listed commands are 4555 or **-r-sr-xr-x**. To restore the default (shipped) permission, enter:

```
chmod 4555 tscommand
```

Attention: Only administration-level versions of GPFS commands (prefixed by **mm**) should be executed. Executing system-level commands (prefixed by **ts**) directly will produce unexpected results.

- For all other errors, follow the procedures in “Additional information to collect for GPFS daemon crashes” on page 424, and then contact the IBM Support Center.

GPFS commands are unsuccessful

GPFS commands can be unsuccessful for various reasons.

Unsuccessful command results will be indicated by:

- Return codes indicating the GPFS daemon is no longer running.
- Command specific problems indicating you are unable to access the disks.
- A nonzero return code from the GPFS command.

Some reasons that GPFS commands can be unsuccessful include:

1. If all commands are generically unsuccessful, this may be due to a daemon failure. Verify that the GPFS daemon is active. Issue:

```
mmgetstate
```

If the daemon is not active, check **/var/adm/ras/mmfs.log.latest** and **/var/adm/ras/mmfs.log.previous** on the local node and on the file system manager node. These files enumerate the failing sequence of the GPFS daemon.

- If there is a communication failure with the file system manager node, you will receive an error and the **errno** global variable may be set to EIO (I/O error).
2. Verify the GPFS cluster configuration data files are not locked and are accessible. To determine if the GPFS cluster configuration data files are locked, see “GPFS cluster configuration data file issues” on page 277.
 3. The **ssh** command is not functioning correctly. See “Authorization problems” on page 275.

If **ssh** is not functioning properly on a node in the GPFS cluster, a GPFS administration command that needs to run work on that node will fail with a 'permission is denied' error. The system displays information similar to:

```
mmlscluster
sshd: 0826-813 Permission is denied.
mmdsh: 6027-1615 k145n02 remote shell process had return code 1.
mmlscluster: 6027-1591 Attention: Unable to retrieve GPFS cluster files from node k145n02
sshd: 0826-813 Permission is denied.
mmdsh: 6027-1615 k145n01 remote shell process had return code 1.
mmlscluster: 6027-1592 Unable to retrieve GPFS cluster files from node k145n01
```

These messages indicate that **ssh** is not working properly on nodes **k145n01** and **k145n02**.

If you encounter this type of failure, determine why **ssh** is not working on the identified node. Then fix the problem.

4. Most problems encountered during file system creation fall into three classes:
 - You did not create network shared disks which are required to build the file system.
 - The creation operation cannot access the disk.

Follow the procedures for checking access to the disk. This can result from a number of factors including those described in “NSD and underlying disk subsystem failures” on page 325.

- Unsuccessful attempt to communicate with the file system manager.

The file system creation runs on the file system manager node. If that node goes down, the **mmcrfs** command may not succeed.

5. If the **mmdeinode** command was unsuccessful and you plan to permanently de-install GPFS from a node, you should first remove the node from the cluster. If this is not done and you run the **mmdeinode** command after the **mmfs** code is removed, the command will fail and display a message similar to this example:

```
Verifying GPFS is stopped on all affected nodes ...
k145n05: ksh: /usr/lpp/mmfs/bin/mmremote: not found.
```

If this happens, power off the node and run the **mmdeinode** command again.

6. If you have successfully installed and are operating with the latest level of GPFS, but cannot run the new functions available, it is probable that you have not issued the **mmchfs -V full** or **mmchfs -V compat** command to change the version of the file system. This command must be issued for each of your file systems.

In addition to **mmchfs -V**, you may need to run the **mmigratefs** command. See the *File system format changes between versions of GPFS* topic in the *IBM Spectrum Scale: Administration Guide*.

Note: Before issuing the **-V** option (with **full** or **compat**), see the *Migration, coexistence and compatibility* topic in the *IBM Spectrum Scale: Concepts, Planning, and Installation Guide*. You must ensure that all nodes in the cluster have been migrated to the latest level of GPFS code and that you have successfully run the **mmchconfig release=LATEST** command.

Make sure you have operated with the new level of code for some time and are certain you want to migrate to the latest level of GPFS. Issue the **mmchfs -V full** command only after you have definitely decided to accept the latest level, as this will cause disk changes that are incompatible with previous levels of GPFS.

For more information about the **mmchfs** command, see the *IBM Spectrum Scale: Command and Programming Reference*.

GPFS error messages for unsuccessful GPFS commands

This topic describes the error messages for unsuccessful GPFS commands.

If message **6027-538** is returned from the **mmcrfs** command, verify that the disk descriptors are specified correctly and that all named disks exist and are online. Issue the **mmlsnsd** command to check the disks.

6027-538

Error accessing disks.

If the daemon failed while running the command, you will see message **6027-663**. Follow the procedures in “GPFS daemon went down” on page 283.

6027-663

Lost connection to file system daemon.

If the daemon was not running when you issued the command, you will see message **6027-665**. Follow the procedures in “GPFS daemon will not come up” on page 280.

6027-665

Failed to connect to file system daemon: *errorString*.

When GPFS commands are unsuccessful, the system may display information similar to these error messages:

6027-1627

The following nodes are not aware of the configuration server change: *nodeList*. Do not start GPFS on the preceding nodes until the problem is resolved.

Quorum loss

Each GPFS cluster has a set of quorum nodes explicitly set by the cluster administrator.

These quorum nodes and the selected quorum algorithm determine the availability of file systems owned by the cluster. For more information, see *Quorum in IBM Spectrum Scale: Concepts, Planning, and Installation Guide*.

When quorum loss or loss of connectivity occurs, any nodes still running GPFS suspend the use of file systems owned by the cluster experiencing the problem. This may result in GPFS access within the suspended file system receiving **ESTALE** errno. Nodes continuing to function after suspending file system access will start contacting other nodes in the cluster in an attempt to rejoin or reform the quorum. If they succeed in forming a quorum, access to the file system is restarted.

Normally, quorum loss or loss of connectivity occurs if a node goes down or becomes isolated from its peers by a network failure. The expected response is to address the failing condition.

CES configuration issues

The following are the issues that you might encounter while configuring cluster export services in IBM Spectrum Scale.

- Issue: The **mmces** command shows a socket-connection-error.
Error: Cannot connect to server(localhost), port(/var/mmfs/mmsysmon/mmsysmonitor.socket): Connection refused
Solution: The **mmsysmon-daemon** is not running or is malfunctioning. Submit the **mmsysmoncontrol restart** command to restore the functionality.
- Issue: The **mmlscluster --ces** command does not show any CES IPs, bound to the CES-nodes.

Solution: Either all CES nodes are unhealthy or no IPs are defined as CES IPs. Try out the following steps to resolve this issue:

1. Use the **mmces state show -ato** to find out the nodes in which the CES service is in the FAILED state. Using the **ssh <nodeName> mmhealth node show** command displays the component that is creating the issue. In some cases, events are created if there are issues with the node health.
2. Use the **mmces address list** command to list the IPs are defined as CES IPs. You can extend this list by issuing the command **mmces address add --ces-node --ces-ip <ipAddress>**.

Application program errors

When receiving application program errors, there are various courses of action to take.

Follow these steps to help resolve application program errors:

1. Loss of file system access usually appears first as an error received by an application. Such errors are normally encountered when the application tries to access an unmounted file system.
The most common reason for losing access to a single file system is a failure somewhere in the path to a large enough number of disks to jeopardize your data if operation continues. These errors may be reported in the operating system error log on any node because they are logged in the first node to detect the error. Check all error logs for errors.
The **mmlsmount all -L** command can be used to determine the nodes that have successfully mounted a file system.
2. There are several cases where the state of a given disk subsystem will prevent access by GPFS. This will be seen by the application as I/O errors of various types and will be reported in the error logs as **MMFS_SYSTEM_UNMOUNT** or **MMFS_DISKFAIL** records. This state can be found by issuing the **mmlsdisk** command.
3. If allocation of data blocks or files (which quota limits should allow) fails, issue the **mmlsquota** command for the user, group or fileset.
If filesets are involved, use these steps to determine which fileset was being accessed at the time of the failure:
 - a. From the error messages generated, obtain the path name of the file being accessed.
 - b. Go to the directory just obtained, and use this **mmlsattr -L** command to obtain the fileset name:
`mmlsattr -L . | grep "fileset name:"`

The system produces output similar to:

```
fileset name: myFileset
```

- c. Use the **mmlsquota -j** command to check the quota limit of the fileset. For example, using the fileset name found in the previous step, issue this command:
`mmlsquota -j myFileset -e`

The system produces output similar to:

Filesystem type	Block Limits				File Limits				Remarks		
	KB	quota	limit	in_doubt	grace	files	quota	limit		in_doubt	grace
fs1	FILESET	2152	0	0	0	none	250	0	250	0	none

The **mmlsquota** output is similar when checking the user and group quota. If usage is equal to or approaching the hard limit, or if the grace period has expired, make sure that no quotas are lost by checking *in doubt* values.

If quotas are exceeded in the *in doubt* category, run the **mmcheckquota** command. For more information, see “The **mmcheckquota** command” on page 242.

Note: There is no way to force GPFS nodes to relinquish all their local shares in order to check for lost quotas. This can only be determined by running the **mmcheckquota** command immediately after mounting the file system, and before any allocations are made. In this case, the value *in doubt* is the amount lost.

To display the latest quota usage information, use the **-e** option on either the **mmlsquota** or the **mmrepquota** commands. Remember that the **mmquotaon** and **mmquotaoff** commands do not enable and disable quota management. These commands merely control enforcement of quota limits. Usage continues to be counted and recorded in the quota files regardless of enforcement.

Reduce quota usage by deleting or compressing files or moving them out of the file system. Consider increasing quota limit.

GPFS error messages for application program errors

This topic describes the error messages that IBM Spectrum Scale displays for application program errors.

Application program errors can be associated with these GPFS message numbers:

6027-506

program: loadFile is already loaded at *address*.

6027-695 [E]

File system is read-only.

Windows issues

The topics that follow apply to Windows Server 2008.

Home and .ssh directory ownership and permissions

This topic describes the issues related to .ssh directory ownership and permissions.

Make sure users own their home directories, which is not normally the case on Windows. They should also own `~/.ssh` and the files it contains. Here is an example of file attributes that work:

```
bash-3.00$ ls -l -d ~
drwx----- 1 demyn Domain Users 0 Dec  5 11:53 /dev/fs/D/Users/demyn
bash-3.00$ ls -l -d ~/ssh
drwx----- 1 demyn Domain Users 0 Oct 26 13:37 /dev/fs/D/Users/demyn/.ssh
bash-3.00$ ls -l ~/ssh
total 11
drwx----- 1 demyn Domain Users      0 Oct 26 13:37 .
drwx----- 1 demyn Domain Users      0 Dec  5 11:53 ..
-rw-r--r-- 1 demyn Domain Users    603 Oct 26 13:37 authorized_keys2
-rw----- 1 demyn Domain Users    672 Oct 26 13:33 id_dsa
-rw-r--r-- 1 demyn Domain Users    603 Oct 26 13:33 id_dsa.pub
-rw-r--r-- 1 demyn Domain Users 2230 Nov 11 07:57 known_hosts
bash-3.00$
```

Problems running as Administrator

You might have problems using SSH when running as the domain **Administrator** user. These issues do not apply to other accounts, even if they are members of the **Administrators** group.

GPFS Windows and SMB2 protocol (CIFS serving)

SMB2 is a version of the Server Message Block (SMB) protocol that was introduced with Windows Vista and Windows Server 2008.

Various enhancements include the following (among others):

- reduced “chattiness” of the protocol
- larger buffer sizes

- faster file transfers
- caching of metadata such as directory content and file properties
- better scalability by increasing the support for number of users, shares, and open files per server

The SMB2 protocol is negotiated between a client and the server during the establishment of the SMB connection, and it becomes active only if both the client and the server are SMB2 capable. If either side is not SMB2 capable, the default SMB (version 1) protocol gets used.

The SMB2 protocol does active metadata caching on the client redirector side, and it relies on Directory Change Notification on the server to invalidate and refresh the client cache. However, GPFS on Windows currently does not support Directory Change Notification. As a result, if SMB2 is used for serving out a IBM Spectrum Scale file system, the SMB2 redirector cache on the client will not see any cache-invalidate operations if the actual metadata is changed, either directly on the server or via another CIFS client. In such a case, the SMB2 client will continue to see its cached version of the directory contents until the redirector cache expires. Therefore, the use of SMB2 protocol for CIFS sharing of GPFS file systems can result in the CIFS clients seeing an inconsistent view of the actual GPFS namespace.

A workaround is to disable the SMB2 protocol on the CIFS server (that is, the GPFS compute node). This will ensure that the SMB2 never gets negotiated for file transfer even if any CIFS client is SMB2 capable.

To disable SMB2 on the GPFS compute node, follow the instructions under the “MORE INFORMATION” section at the Microsoft Support website (support.microsoft.com/kb/974103).

Chapter 15. Upgrade issues

This topic describes the issues that you might encounter while upgrading IBM Spectrum Scale from one version to another.

| **Upgrade to or from IBM Spectrum Scale 4.2.3.7 fails due to dependency issues in gpfs.callhome package**

- | An upgrade to or from IBM Spectrum Scale 4.2.3.7 might fail due to dependency issues in the gpfs.callhome package.
- | This failure occurs because caching of previous dependencies in yum does not get invalidated.

| **Workaround:**

- | 1. On all the nodes in the cluster, do the following steps.
 - | a. Clear the yum cache as follows.

```
yum clean all
```
 - | b. Delete the following directories under /var/cache/yum/x86_64/7Server/.

```
core-gpfs  
core-gpfs-callhome  
ces_zimon  
ces_smb  
ces_ganesha  
ces_object
```
- | 2. From the node on which the upgrade failed, restart GPFS with the **mmstartup** command.
- | 3. Retry the upgrade.

| **File conflict issue while upgrading SLES 12 on IBM Spectrum Scale nodes**

- | While upgrading SLES 12 on IBM Spectrum Scale nodes using the **zypper up** command, you might encounter file conflicts.
- | This occurs because of the installation of unnecessary, conflicting packages.

| **Workaround:**

- | Do the SLES 12 upgrade on IBM Spectrum Scale nodes using the **zypper up --no-recommends** command to avoid the installation of conflicting packages.

| **Related concepts:**

- | “Package conflict on SLES 12 SP1 and SP2 nodes while doing installation, deployment, or upgrade using installation toolkit” on page 270
- | While doing installation, deployment, or upgrade using the installation toolkit on SLES 12 SP1 and SP2 nodes, you might encounter package conflict issues.

| **NSD nodes cannot connect to storage after upgrading from SLES 12 SP1 to SP2**

- | After upgrading from SLES 12 SP1 to SP2, NSD nodes might be unable to connect to the storage.

| This occurs because of a change in the way regular expressions are evaluated in SLES 12. After this
| change, glibc-provided regular expressions are used in SLES 12. Therefore, to match an arbitrary string,
| you must now use ":" instead of "*".

| **Workaround:**

- | 1. In the blacklist section of the `/etc/multipath.conf` file, replace "*" with ":".
- | 2. Restart `multipathd.service` by issuing the **systemctl restart multipathd.service** command.
- | 3. Verify that LUNs from storage can be detected by issuing the **multipath -ll** command.

Chapter 16. Network issues

This topic describes network issues that you might encounter while using IBM Spectrum Scale.

IBM Spectrum Scale failures due to a network failure

For proper functioning, GPFS depends both directly and indirectly on correct network operation.

This dependency is direct because various IBM Spectrum Scale internal messages flow on the network, and may be indirect if the underlying disk technology is dependent on the network. Symptoms included in an indirect failure would be inability to complete I/O or GPFS moving disks to the **down** state.

The problem can also be first detected by the GPFS network communication layer. If network connectivity is lost between nodes or GPFS heart beating services cannot sustain communication to a node, GPFS will declare the node dead and perform recovery procedures. This problem will manifest itself by messages appearing in the GPFS log such as:

```
Mon Jun 25 22:23:36.298 2007: Close connection to 192.168.10.109 c5n109. Attempting reconnect.  
Mon Jun 25 22:23:37.300 2007: Connecting to 192.168.10.109 c5n109  
Mon Jun 25 22:23:37.398 2007: Close connection to 192.168.10.109 c5n109  
Mon Jun 25 22:23:38.338 2007: Recovering nodes: 9.114.132.109  
Mon Jun 25 22:23:38.722 2007: Recovered 1 nodes.
```

Nodes mounting file systems owned and served by other clusters may receive error messages similar to this:

```
Mon Jun 25 16:11:16 2007: Close connection to 89.116.94.81 k155n01  
Mon Jun 25 16:11:21 2007: Lost membership in cluster remote.cluster. Unmounting file systems.
```

If a sufficient number of nodes fail, GPFS will lose the quorum of nodes, which exhibits itself by messages appearing in the GPFS log, similar to this:

```
Mon Jun 25 11:08:10 2007: Close connection to 179.32.65.4 gpfs2  
Mon Jun 25 11:08:10 2007: Lost membership in cluster gpfsxx.kgn.ibm.com. Unmounting file system.
```

When either of these cases occur, perform problem determination on your network connectivity. Failing components could be network hardware such as switches or host bus adapters.

OpenSSH connection delays

OpenSSH can be sensitive to network configuration issues that often do not affect other system components. One common symptom is a substantial delay (20 seconds or more) to establish a connection. When the environment is configured correctly, a command such as **ssh gandalf date** should only take one or two seconds to complete.

If you are using OpenSSH and experiencing an SSH connection delay (and if IPv6 is not supported in your environment), try disabling IPv6 on your Windows nodes and remove or comment out any IPv6 addresses from the */etc/resolv.conf* file.

Analyze network problems with the **mmnetverify** command

You can use the **mmnetverify** command to detect network problems and to identify nodes where a network problem exists.

The **mmnetverify** command is useful for detecting network problems and for identifying the type and node location of a network problem. The command can run 16 types of network checks in the areas of connectivity, ports, data, bandwidth, and flooding.

The following examples illustrate some of the uses of this command:

- Before you create a cluster, to verify that all your nodes are ready to be included in a cluster together, you can run the following command:

```
mmnetverify --configuration-file File connectivity -N all
```

This command runs several types of connectivity checks between each node and all the other nodes in the group and reports the results on the console. Because a cluster does not exist yet, you must include a configuration file *File* in which you list all the nodes that you want to test.

- To check for network outages in a cluster, you can run the following command:

```
mmnetverify ping -N all
```

This command runs several types of ping checks between each node and all the other nodes in the cluster and reports the results on the console.

- Before you make a node a quorum node, you can run the following check to verify that other nodes can communicate with the daemon:

```
mmnetverify connectivity port
```

- To investigate a possible lag in large-data transfers between two nodes, you can run the following command:

```
mmnetverify data-large -N node2 --target-nodes node3 --verbose  
min-bandwidth Bandwidth
```

This command establishes a TCP connection from node2 to node3 and causes the two nodes to exchange a series of large-sized data messages. If the bandwidth falls below the level that is specified, the command generates an error. The output of the command to the console indicates the results of the test.

- To analyze a problem with connectivity between nodes, you can run the following command:

```
mmnetverify connectivity -N all --target-nodes all --verbose  
--log-file File
```

This command runs connectivity checks between each node and all the other nodes in the cluster, one pair at a time, and writes the results of each test to the console and to the specified log file.

Chapter 17. File system issues

Suspect a GPFS file system problem when a file system will not mount or unmount.

You can also suspect a file system problem if a file system unmounts unexpectedly, or you receive an error message indicating that file system activity can no longer continue due to an error, and the file system is being unmounted to preserve its integrity. Record all error messages and log entries that you receive relative to the problem, making sure that you look on all affected nodes for this data.

These are some of the errors encountered with GPFS file systems:

- “File system fails to mount”
- “File system fails to unmount” on page 299
- “File system forced unmount” on page 300
- “Unable to determine whether a file system is mounted” on page 309
- “Multiple file system manager failures” on page 309
- “Discrepancy between GPFS configuration data and the on-disk data for a file system” on page 310
- “Errors associated with storage pools, filesets and policies” on page 311
- “Failures using the mmbackup command” on page 323
- “Snapshot problems” on page 317
- “Failures using the mmpmon command” on page 321
- “NFS issues” on page 349
- “File access failure from an SMB client with sharing conflict” on page 358
- “Data integrity” on page 323
- “Messages requeueing in AFM” on page 324

File system fails to mount

There are indications leading you to the conclusion that your file system will not mount and courses of action you can take to correct the problem.

Some of those indications include:

- On performing a manual mount of the file system, you get errors from either the operating system or GPFS.
- If the file system was created with the option of an automatic mount, you will have failure return codes in the GPFS log.
- Your application cannot access the data it needs. Check the GPFS log for messages.
- Return codes or error messages from the **mmmount** command.
- The **mmlsmount** command indicates that the file system is not mounted on certain nodes.

If your file system will not mount, follow these steps:

1. On a quorum node in the cluster that owns the file system, verify that quorum has been achieved. Check the GPFS log to see if an **mmfsd** ready message has been logged, and that no errors were reported on this or other nodes.
2. Verify that a conflicting command is not running. This applies only to the cluster that owns the file system. However, other clusters would be prevented from mounting the file system if a conflicting command is running in the cluster that owns the file system.

For example, a **mount** command may not be issued while the **mmfsck** command is running. The **mount** command may not be issued until the conflicting command completes. Note that interrupting the **mmfsck** command is not a solution because the file system will not be mountable until the command completes. Try again after the conflicting command has completed.

3. Verify that sufficient disks are available to access the file system by issuing the **mmlsdisk** command. GPFS requires a minimum number of disks to find a current copy of the core metadata. If sufficient disks cannot be accessed, the mount will fail. The corrective action is to fix the path to the disk. See “NSD and underlying disk subsystem failures” on page 325.

Missing disks can also cause GPFS to be unable to find critical metadata structures. The output of the **mmlsdisk** command will show any unavailable disks. If you have not specified metadata replication, the failure of one disk may result in your file system being unable to mount. If you have specified metadata replication, it will require two disks in different failure groups to disable the entire file system. If there are down disks, issue the **mmchdisk start** command to restart them and retry the mount.

For a remote file system, **mmlsdisk** provides information about the disks of the file system. However **mmchdisk** must be run from the cluster that owns the file system.

If there are no disks down, you can also look locally for error log reports, and follow the problem determination and repair actions specified in your storage system vendor problem determination guide. If the disk has failed, follow the procedures in “NSD and underlying disk subsystem failures” on page 325.

4. Verify that communication paths to the other nodes are available. The lack of communication paths between all nodes in the cluster may impede contact with the file system manager.
5. Verify that the file system is not already mounted. Issue the **mount** command.
6. Verify that the GPFS daemon on the file system manager is available. Run the **mmlsmgr** command to determine which node is currently assigned as the file system manager. Run a trivial data access command such as an **ls** on the mount point directory. If the command fails, see “GPFS daemon went down” on page 283.
7. Check to see if the mount point directory exists and that there is an entry for the file system in the **/etc/fstab** file (for Linux) or **/etc/filesystems** file (for AIX). The device name for a file system mount point will be listed in column one of the **/etc/fstab** entry or as a **dev=** attribute in the **/etc/filesystems** stanza entry. A corresponding device name must also appear in the **/dev** file system.

If any of these elements are missing, an update to the configuration information may not have been propagated to this node. Issue the **mmrefresh** command to rebuild the configuration information on the node and reissue the **mmmount** command.

Do not add GPFS file system information to **/etc/filesystems** (for AIX) or **/etc/fstab** (for Linux) directly. If after running **mmrefresh -f** the file system information is still missing from **/etc/filesystems** (for AIX) or **/etc/fstab** (for Linux), follow the procedures in “Information to be collected before contacting the IBM Support Center” on page 423, and then contact the IBM Support Center.

8. Check the number of file systems that are already mounted. There is a maximum number of 256 mounted file systems for a GPFS cluster. Remote file systems are included in this number.
9. If you issue **mmchfs -V compat**, it enables backwardly-compatible format changes only. Nodes in remote clusters that were able to mount the file system before will still be able to do so.

If you issue **mmchfs -V full**, it enables all new functions that require different on-disk data structures. Nodes in remote clusters running an older GPFS version will no longer be able to mount the file system. If there are any nodes running an older GPFS version that have the file system mounted at the time this command is issued, the **mmchfs** command will fail. For more information about completing the migration to a new level of GPFS, see the *Completing the migration to a new level of IBM Spectrum Scale* section in the *IBM Spectrum Scale: Concepts, Planning, and Installation Guide*.

All nodes that access the file system must be upgraded to the same level of GPFS. Check for the possibility that one or more of the nodes was accidentally left out of an effort to upgrade a multi-node

system to a new GPFS release. If you need to return to the earlier level of GPFS, you must re-create the file system from the backup medium and restore the content in order to access it.

10. If DMAPI is enabled for the file system, ensure that a data management application is started and has set a disposition for the mount event. Refer to the *IBM Spectrum Scale: Command and Programming Reference* and the user's guide from your data management vendor. The data management application must be started in the cluster that owns the file system. If the application is not started, other clusters will not be able to mount the file system. Remote mounts of DAPI managed file systems may take much longer to complete than those not managed by DAPI.
11. Issue the **mmlsfs -A** command to check whether the automatic mount option has been specified. If automatic mount option is expected, check the GPFS log in the cluster that owns and serves the file system, for progress reports indicating:
`starting ...
mounting ...
mounted`
12. If quotas are enabled, check if there was an error while reading quota files. See "MMFS_QUOTA" on page 197.
13. Verify the **maxblocksize** configuration parameter on all clusters involved. If **maxblocksize** is less than the block size of the local or remote file system you are attempting to mount, you will not be able to mount it.
14. If the file system has encryption rules, see "Mount failure for a file system with encryption rules" on page 343.
15. To mount a file system on a remote cluster, ensure that the cluster that owns and serves the file system and the remote cluster have proper authorization in place. The authorization between clusters is set up with the **mmauth** command.

Authorization errors on AIX are similar to the following:

```
c13c1apv6(gpfs.net): Failed to open remotefs.  
c13c1apv6(gpfs.net): Permission denied  
c13c1apv6(gpfs.net): Cannot mount /dev/remotefs on /gpfs/remotefs: Permission denied
```

Authorization errors on Linux are similar to the following:

```
mount: /dev/remotefs is write-protected, mounting read-only  
mount: cannot mount /dev/remotefs read-only  
mmount: 6027-1639 Command failed. Examine previous error messages to determine cause.
```

For more information about mounting a file system that is owned and served by another GPFS cluster, see the *Mounting a remote GPFS file system* topic in the *IBM Spectrum Scale: Administration Guide*.

GPFS error messages for file system mount problems

There are error messages specific to file system reading, failure, mounting, and remounting.

6027-419

Failed to read a file system descriptor.

6027-482 [E]

Remount failed for device *name*: *errnoDescription*

6027-549

Failed to open *name*.

6027-580

Unable to access vital system metadata. Too many disks are unavailable.

6027-645

Attention: mmcommon getEFOptions *fileSystem* failed. Checking *fileName*.

Error numbers specific to GPFS application calls when a file system mount is not successful

There are specific error numbers for unsuccessful file system mounting.

When a mount of a file system is not successful, GPFS may report these error numbers in the operating system error log or return them to an application:

ENO_QUOTA_INST = 237, No Quota management enabled.

To enable quotas for the file system, issue the **mmchfs -Q yes** command. To disable quotas for the file system issue the **mmchfs -Q no** command.

Mount failure due to client nodes joining before NSD servers are online

While mounting a file system, specially during automounting, if a client node joins the GPFS cluster and attempts file system access prior to the file system's NSD servers being active, the mount fails. Use **mmchconfig** command to specify the amount of time for GPFS mount requests to wait for an NSD server to join the cluster.

If a client node joins the GPFS cluster and attempts file system access prior to the file system's NSD servers being active, the mount fails. This is especially true when automount is used. This situation can occur during cluster startup, or any time that an NSD server is brought online with client nodes already active and attempting to mount a file system served by the NSD server.

The file system mount failure produces a message similar to this:

```
Mon Jun 25 11:23:34 EST 2007: mmmount: Mounting file systems ...
No such device
Some file system data are inaccessible at this time.
Check error log for additional information.
After correcting the problem, the file system must be unmounted and then
mounted again to restore normal data access.
Failed to open fs1.
No such device
Some file system data are inaccessible at this time.
Cannot mount /dev/fs1 on /fs1: Missing file or filesystem
```

The GPFS log contains information similar to this:

```
Mon Jun 25 11:23:54 2007: Command: mount fs1 32414
Mon Jun 25 11:23:58 2007: Disk failure. Volume fs1. rc = 19. Physical volume sdcnsd.
Mon Jun 25 11:23:58 2007: Disk failure. Volume fs1. rc = 19. Physical volume sddnsd.
Mon Jun 25 11:23:58 2007: Disk failure. Volume fs1. rc = 19. Physical volume sdensd.
Mon Jun 25 11:23:58 2007: Disk failure. Volume fs1. rc = 19. Physical volume sdgnsd.
Mon Jun 25 11:23:58 2007: Disk failure. Volume fs1. rc = 19. Physical volume sdhnsd.
Mon Jun 25 11:23:58 2007: Disk failure. Volume fs1. rc = 19. Physical volume sdinsd.
Mon Jun 25 11:23:58 2007: File System fs1 unmounted by the system with return code 19
reason code 0
Mon Jun 25 11:23:58 2007: No such device
Mon Jun 25 11:23:58 2007: File system manager takeover failed.
Mon Jun 25 11:23:58 2007: No such device
Mon Jun 25 11:23:58 2007: Command: err 52: mount fs1 32414
Mon Jun 25 11:23:58 2007: Missing file or filesystem
```

Two **mmchconfig** command options are used to specify the amount of time for GPFS mount requests to wait for an NSD server to join the cluster:

nsdServerWaitTimeForMount

Specifies the number of seconds to wait for an NSD server to come up at GPFS cluster startup time, after a quorum loss, or after an NSD server failure.

Valid values are between 0 and 1200 seconds. The default is 300. The interval for checking is 10 seconds. If **nsdServerWaitTimeForMount** is 0, **nsdServerWaitTimeWindowOnMount** has no effect.

nsdServerWaitTimeWindowOnMount

Specifies a time window to determine if quorum is to be considered *recently formed*.

Valid values are between 1 and 1200 seconds. The default is 600. If **nsdServerWaitTimeForMount** is 0, **nsdServerWaitTimeWindowOnMount** has no effect.

The GPFS daemon need not be restarted in order to change these values. The scope of these two operands is the GPFS cluster. The **-N** flag can be used to set different values on different nodes. In this case, the settings on the file system manager node take precedence over the settings of nodes trying to access the file system.

When a node rejoins the cluster (after it was expelled, experienced a communications problem, lost quorum, or other reason for which it dropped connection and rejoined), that node resets all the failure times that it knows about. Therefore, when a node rejoins it sees the NSD servers as never having failed. From the node's point of view, it has rejoined the cluster and old failure information is no longer relevant.

GPFS checks the cluster formation criteria first. If that check falls outside the window, GPFS then checks for NSD server fail times being within the window.

File system fails to unmount

There are indications leading you to the conclusion that your file system will not unmount and a course of action to correct the problem.

Those indications include:

- Return codes or error messages indicate the file system will not unmount.
- The **mmlsmount** command indicates that the file system is still mounted on one or more nodes.
- Return codes or error messages from the **mmumount** command.

If your file system will not unmount, follow these steps:

1. If you get an error message similar to:

```
umount: /gpfs1: device is busy
```

the file system will not unmount until all processes are finished accessing it. If **mmfsd** is up, the processes accessing the file system can be determined. See “The **lsof** command” on page 235. These processes can be killed with the command:

```
lsof filesystem | grep -v COMMAND | awk '{print $2}' | xargs kill -9
```

If **mmfsd** is not operational, the **lsof** command will not be able to determine which processes are still accessing the file system.

For Linux nodes it is possible to use the **/proc** pseudo file system to determine current file access. For each process currently running on the system, there is a subdirectory **/proc/pid/fd**, where **pid** is the numeric process ID number. This subdirectory is populated with symbolic links pointing to the files that this process has open. You can examine the contents of the **fd** subdirectory for all running processes, manually or with the help of a simple script, to identify the processes that have open files in GPFS file systems. Terminating all of these processes may allow the file system to unmount successfully.

2. Verify that there are no disk media failures.

Look on the NSD server node for error log entries. Identify any NSD server node that has generated an error log entry. See “Disk media failure” on page 333 for problem determination and repair actions to follow.

3. If the file system *must* be unmounted, you can force the unmount by issuing the **mmumount -f** command:

Note:

- a. See "File system forced unmount" for the consequences of doing this.
- b. Before forcing the unmount of the file system, issue the **lsof** command and close any files that are open.
- c. On Linux, you might encounter a situation where a GPFS file system cannot be unmounted, even if you issue the **mmumount -f** command. In this case, you must reboot the node to clear the condition. You can also try the system **umount** command before you reboot. For example:
`umount -f /fileSystem`

4. If a file system that is mounted by a remote cluster needs to be unmounted, you can force the unmount by issuing the command:

```
mmumount fileSystem -f -C RemoteClusterName
```

Remote node expelled after remote file system successfully mounted

This problem produces 'node expelled from cluster' messages.

One cause of this condition is when the **subnets** attribute of the **mmchconfig** command has been used to specify subnets to GPFS, and there is an incorrect netmask specification on one or more nodes of the clusters involved in the remote mount. Check to be sure that all netmasks are correct for the network interfaces used for GPFS communication.

File system forced unmount

There are indications that lead you to the conclusion that your file system has been forced to unmount and various courses of action that you can take to correct the problem.

Those indications are:

- Forced unmount messages in the GPFS log.
- Your application no longer has access to data.
- Your application is getting ESTALE or ENOENT return codes.
- Multiple unsuccessful attempts to appoint a file system manager may cause the cluster manager to unmount the file system everywhere.

Such situations involve the failure of paths to disk resources from many, if not all, nodes. The underlying problem may be at the disk subsystem level, or lower. The error logs for each node that unsuccessfully attempted to appoint a file system manager will contain records of a file system unmount with an error that are either coded 212, or that occurred when attempting to assume management of the file system. Note that these errors apply to a specific file system although it is possible that shared disk communication paths will cause the unmount of multiple file systems.

- File system unmounts with an error indicating too many disks are unavailable.

The **mmlsmount -L** command can be used to determine which nodes currently have a given file system mounted.

If your file system has been forced to unmount, follow these steps:

1. With the failure of a single disk, if you have not specified multiple failure groups and replication of metadata, GPFS will not be able to continue because it cannot write logs or other critical metadata. If you have specified multiple failure groups and replication of metadata, the failure of multiple disks in different failure groups will put you in the same position. In either of these situations, GPFS will forcibly unmount the file system. This will be indicated in the error log by records indicating exactly which access failed, with an **MMFS_SYSTEM_UNMOUNT** record indicating the forced unmount.

The user response to this is to take the needed actions to restore the disk access and issue the **mmchdisk** command to disks that are shown as down in the information displayed by the **mmlsdisk** command.

2. Internal errors in processing data on a single file system may cause loss of file system access. These errors may clear with the invocation of the **umount** command, followed by a remount of the file system, but they should be reported as problems to the IBM Support Center.
3. If an **MMFS_QUOTA** error log entry containing **Error writing quota file...** is generated, the quota manager continues operation if the next write for the user, group, or fileset is successful. If not, further allocations to the file system will fail. Check the error code in the log and make sure that the disks containing the quota file are accessible. Run the **mmcheckquota** command. For more information, see “The **mmcheckquota** command” on page 242.

If the file system must be repaired without quotas:

 - a. Disable quota management by issuing the command:
`mmchfs Device -Q no`
 - b. Issue the **mmmount** command for the file system.
 - c. Make any necessary repairs and install the backup quota files.
 - d. Issue the **mmumount -a** command for the file system.
 - e. Restore quota management by issuing the **mmchfs Device -Q yes** command.
 - f. Run the **mmcheckquota** command with the **-u**, **-g**, and **-j** options. For more information, see “The **mmcheckquota** command” on page 242.
 - g. Issue the **mmmount** command for the file system.
4. If errors indicate that too many disks are unavailable, see “Additional failure group considerations.”

Additional failure group considerations

GPFS uses *file system descriptor* to be replicated on a subset of the disks as changes to the file system occur, such as adding or deleting disks. To reduce the risk of multiple failure GPFS picks disks to hold the replicas in different failure group.

There is a structure in GPFS called the *file system descriptor* that is initially written to every disk in the file system, but is replicated on a subset of the disks as changes to the file system occur, such as adding or deleting disks. Based on the number of failure groups and disks, GPFS creates between one and five replicas of the descriptor:

- If there are at least five different failure groups, five replicas are created.
- If there are at least three different disks, three replicas are created.
- If there are only one or two disks, a replica is created on each disk.

Once it is decided how many replicas to create, GPFS picks disks to hold the replicas, so that all replicas will be in different failure groups, if possible, to reduce the risk of multiple failures. In picking replica locations, the current state of the disks is taken into account. Stopped or suspended disks are avoided. Similarly, when a failed disk is brought back online, GPFS may modify the subset to rebalance the file system descriptors across the failure groups. The subset can be found by issuing the **mmlsdisk -L** command.

GPFS requires a majority of the replicas on the subset of disks to remain available to sustain file system operations:

- If there are at least five different failure groups, GPFS will be able to tolerate a loss of two of the five groups. If disks out of three different failure groups are lost, the file system descriptor may become inaccessible due to the loss of the majority of the replicas.
- If there are at least three different failure groups, GPFS will be able to tolerate a loss of one of the three groups. If disks out of two different failure groups are lost, the file system descriptor may become inaccessible due to the loss of the majority of the replicas.

- If there are fewer than three failure groups, a loss of one failure group may make the descriptor inaccessible.

If the subset consists of three disks and there are only two failure groups, one failure group must have two disks and the other failure group has one. In a scenario that causes one entire failure group to disappear all at once, if the half of the disks that are unavailable contain the single disk that is part of the subset, everything stays up. The file system descriptor is moved to a new subset by updating the remaining two copies and writing the update to a new disk added to the subset. But if the downed failure group contains a majority of the subset, the file system descriptor cannot be updated and the file system has to be force unmounted.

Introducing a third failure group consisting of a single disk that is used solely for the purpose of maintaining a copy of the file system descriptor can help prevent such a scenario. You can designate this disk by using the **descOnly** designation for disk usage on the disk descriptor. For more information on disk replication, see the *NSD creation considerations* topic in the *IBM Spectrum Scale: Concepts, Planning, and Installation Guide* and the *Data mirroring and replication* topic in the *IBM Spectrum Scale: Administration Guide*.

GPFS error messages for file system forced unmount problems

There are many error messages for file system forced unmount problems due to unavailable disk space.

Indications there are not enough disks available:

6027-418

Inconsistent file system quorum. `readQuorum=value` `writeQuorum=value` `quorumSize=value`.

6027-419

Failed to read a file system descriptor.

Indications the file system has been forced to unmount:

6027-473 [X]

File System `fileSystem` unmounted by the system with return code `value` reason code `value`

6027-474 [X]

Recovery Log I/O failed, unmounting file system `fileSystem`

Error numbers specific to GPFS application calls when a file system has been forced to unmount

There are error numbers to indicate that a file system is forced to unmount for GPFS application calls.

When a file system has been forced to unmount, GPFS may report these error numbers in the operating system error log or return them to an application:

EPANIC = 666, A file system has been forcibly unmounted because of an error. Most likely due to the failure of one or more disks containing the last copy of metadata.

See "Operating system error logs" on page 195 for details.

EALL_UNAVAIL = 218, A replicated read or write failed because none of the replicas were available.

Multiple disks in multiple failure groups are unavailable. Follow the procedures in Chapter 18, "Disk issues," on page 325 for unavailable disks.

Automount file system will not mount

The automount fails to mount the file system and the courses of action that you can take to correct the problem.

If an automount fails when you `cd` into the mount point directory, first check that the file system in question is of automount type. Use the `mmlsfs -A` command for local file systems. Use the `mmremotesfs show` command for remote file systems.

Steps to follow if automount fails to mount on Linux

There are course of actions that you can take if the automount fails to mount on Linux system.

On Linux, perform these steps:

1. Verify that the GPFS file system mount point is actually a symbolic link to a directory in the `automountdir` directory. If `automountdir=/gpfs/automountdir` then the mount point `/gpfs/gpfs66` would be a symbolic link to `/gpfs/automountdir/gpfs66`.
 - a. First, verify that GPFS is up and running.
 - b. Use the `mmlsconfig` command to verify the `automountdir` directory. The default `automountdir` is named `/gpfs/automountdir`. If the GPFS file system mount point is not a symbolic link to the GPFS `automountdir` directory, then accessing the mount point will not cause the automounter to mount the file system.
 - c. If the command `/bin/ls -ld` of the mount point shows a directory, then run the command `mmrefresh -f`. If the directory is empty, the command `mmrefresh -f` will remove the directory and create a symbolic link. If the directory is not empty, you need to move or remove the files contained in that directory, or change the mount point of the file system. For a local file system, use the `mmchfs` command. For a remote file system, use the `mmremotesfs` command.
 - d. Once the mount point directory is empty, run the `mmrefresh -f` command.
2. Verify that the `autofs` mount has been established. Issue this command:
`mount | grep automount`

The output must be similar to this:

```
automount(pid20331) on /gpfs/automountdir type autofs (rw,fd=5,pgrp=20331,minproto=2,maxproto=3)
```

For Red Hat Enterprise Linux 5, verify the following line is in the default master map file (`/etc/auto.master`):

```
/gpfs/automountdir program:/usr/lpp/mmfs/bin/mmdynamicmap
```

For example, issue:

```
grep mmdynamicmap /etc/auto.master
```

Output should be similar to this:

```
/gpfs/automountdir program:/usr/lpp/mmfs/bin/mmdynamicmap
```

This is an `autofs` program map, and there will be a single mount entry for all GPFS automounted file systems. The symbolic link points to this directory, and access through the symbolic link triggers the mounting of the target GPFS file system. To create this GPFS `autofs` mount, issue the `mmcommon startAutomounter` command, or stop and restart GPFS using the `mmshutdown` and `mmstartup` commands.

3. Verify that the automount daemon is running. Issue this command:
`ps -ef | grep automount`

The output must be similar to this:

```
root 5116 1 0 Jun25 pts/0 00:00:00 /usr/sbin/automount /gpfs/automountdir program  
/usr/lpp/mmfs/bin/mmdynamicmap
```

For Red Hat Enterprise Linux 5, verify that the `autofs` daemon is running. Issue this command:

```
ps -ef | grep automount
```

The output must be similar to this:

```
root 22646 1 0 01:21 ? 00:00:02 automount
```

To start the automount daemon, issue the **mmcommon startAutomounter** command, or stop and restart GPFS using the **mmshutdown** and **mmstartup** commands.

Note: If **automountdir** is mounted (as in step 2) and the **mmcommon startAutomounter** command is not able to bring up the automount daemon, manually **umount** the **automountdir** before issuing the **mmcommon startAutomounter** again.

4. Verify that the mount command was issued to GPFS by examining the GPFS log. You should see something like this:

```
Mon Jun 25 11:33:03 2004: Command: mount gpfsx2.kgn.ibm.com:gpfs55 5182
```

5. Examine **/var/log/messages** for **autofs** error messages. The following is an example of what you might see if the remote file system name does not exist.

```
Jun 25 11:33:03 linux automount[20331]: attempting to mount entry /gpfs/automountdir/gpfs55
Jun 25 11:33:04 linux automount[28911]: >> Failed to open gpfs55.
Jun 25 11:33:04 linux automount[28911]: >> No such device
Jun 25 11:33:04 linux automount[28911]: >> mount: fs type gpfs not supported by kernel
Jun 25 11:33:04 linux automount[28911]: mount(generic): failed to mount /dev/gpfs55 (type gpfs)
on /gpfs/automountdir/gpfs55
```

6. After you have established that GPFS has received a mount request from **autofs** (Step 4) and that mount request failed (Step 5), issue a mount command for the GPFS file system and follow the directions in “File system fails to mount” on page 295.

Steps to follow if automount fails to mount on AIX

There are course of actions that you can take if the automount fails to mount on AIX server.

On AIX, perform these steps:

1. First, verify that GPFS is up and running.
2. Verify that GPFS has established **autofs** mounts for each automount file system. Issue the following command:

```
mount | grep autofs
```

The output is similar to this:

```
/var/mmfs/gen/mmDirectMap /gpfs/gpfs55 autofs Jun 25 15:03 ignore
/var/mmfs/gen/mmDirectMap /gpfs/gpfs88 autofs Jun 25 15:03 ignore
```

These are direct mount **autofs** mount entries. Each GPFS automount file system will have an **autofs** mount entry. These **autofs** direct mounts allow GPFS to mount on the GPFS mount point. To create any missing GPFS **autofs** mounts, issue the **mmcommon startAutomounter** command, or stop and restart GPFS using the **mmshutdown** and **mmstartup** commands.

3. Verify that the **autofs** daemon is running. Issue this command:

```
ps -ef | grep automount
```

Output is similar to this:

```
root 9820 4240 0 15:02:50 - 0:00 /usr/sbin/automountd
```

To start the automount daemon, issue the **mmcommon startAutomounter** command, or stop and restart GPFS using the **mmshutdown** and **mmstartup** commands.

4. Verify that the mount command was issued to GPFS by examining the GPFS log. You should see something like this:

```
Mon Jun 25 11:33:03 2007: Command: mount gpfsx2.kgn.ibm.com:gpfs55 5182
```

5. Since the **autofs** daemon logs status using **syslogd**, examine the **syslogd** log file for status information from **automountd**. Here is an example of a failed automount request:

```
Jun 25 15:55:25 gpfsal automountd [9820 ] :mount of /gpfs/gpfs55:status 13
```

6. After you have established that GPFS has received a mount request from **autofs** (Step 4 on page 304) and that mount request failed (Step 5 on page 304), issue a mount command for the GPFS file system and follow the directions in “File system fails to mount” on page 295.
7. If automount fails for a non-GPFS file system and you are using file **/etc/auto.master**, use file **/etc/auto_master** instead. Add the entries from **/etc/auto.master** to **/etc/auto_master** and restart the automount daemon.

Remote file system will not mount

The remote file system mounting failure reasons and the course of action that you can take to resolve the issue.

When a remote file system does not mount, the problem might be with how the file system was defined to both the local and remote nodes, or the communication paths between them. Review the *Mounting a file system owned and served by another GPFS cluster* topic in the *IBM Spectrum Scale: Administration Guide* to ensure that your setup is correct.

These are some of the errors encountered when mounting remote file systems:

- “Remote file system I/O fails with the “Function not implemented” error message when UID mapping is enabled”
- “Remote file system will not mount due to differing GPFS cluster security configurations” on page 306
- “Cannot resolve contact node address” on page 306
- “The remote cluster name does not match the cluster name supplied by the mmremotecluster command” on page 306
- “Contact nodes down or GPFS down on contact nodes” on page 307
- “GPFS is not running on the local node” on page 307
- “The NSD disk does not have an NSD server specified and the mounting cluster does not have direct access to the disks” on page 308
- “The cipherList option has not been set properly” on page 308
- “Remote mounts fail with the “permission denied” error message” on page 309

Remote file system I/O fails with the “Function not implemented” error message when UID mapping is enabled

There are error messages when remote file system has an I/O failure and the course of action that you can take to correct this issue.

When user ID (UID) mapping in a multi-cluster environment is enabled, certain kinds of mapping infrastructure configuration problems might result in I/O requests on a remote file system failing:

```
ls -l /fs1/testfile  
ls: /fs1/testfile: Function not implemented
```

To troubleshoot this error, verify the following configuration details:

1. That **/var/mmfs/etc/mmuid2name** and **/var/mmfs/etc/mmnname2uid** helper scripts are present and executable on all nodes in the local cluster and on all quorum nodes in the file system home cluster, along with any data files needed by the helper scripts.
2. That UID mapping is enabled in both local cluster and remote file system home cluster configuration by issuing the **mmlsconfig enableUIDremap** command.
3. That UID mapping helper scripts are working correctly.

For more information about configuring UID mapping, see the IBM white paper entitled *UID Mapping for GPFS in a Multi-cluster Environment* in IBM Knowledge Center(www.ibm.com/support/knowledgecenter/SSFKCN/com.ibm.cluster.gpfs.doc/gpfs_uid/uid_gpfs.html).

Remote file system will not mount due to differing GPFS cluster security configurations

There are indications leading you to the conclusion that the remote file system will not mount and courses of action you can take to correct the problem.

A mount command fails with a message similar to this:

```
Cannot mount gpfsxx2.ibm.com:gpfs66: Host is down.
```

The GPFS log on the cluster issuing the mount command should have entries similar to these:

```
There is more information in the log file /var/adm/ras/mmfs.log.latest
Mon Jun 25 16:39:27 2007: Waiting to join remote cluster gpfsxx2.ibm.com
Mon Jun 25 16:39:27 2007: Command: mount gpfsxx2.ibm.com:gpfs66 30291
Mon Jun 25 16:39:27 2007: The administrator of 199.13.68.12 gpfs1x2 requires
secure connections. Contact the administrator to obtain the target clusters
key and register the key using "mmremotecluster update".
Mon Jun 25 16:39:27 2007: A node join was rejected. This could be due to
incompatible daemon versions, failure to find the node
in the configuration database, or no configuration manager found.
Mon Jun 25 16:39:27 2007: Failed to join remote cluster gpfsxx2.ibm.com
Mon Jun 25 16:39:27 2007: Command err 693: mount gpfsxx2.ibm.com:gpfs66 30291
```

The GPFS log file on the cluster that owns and serves the file system will have an entry indicating the problem as well, similar to this:

```
Mon Jun 25 16:32:21 2007: Kill accepted connection from 199.13.68.12 because security is required, err 74
```

To resolve this problem, contact the administrator of the cluster that owns and serves the file system to obtain the key and register the key using **mmremotecluster** command.

The SHA digest field of the **mmauth show** and **mmremotecluster** commands may be used to determine if there is a key mismatch, and on which cluster the key should be updated. For more information on the SHA digest, see “The SHA digest” on page 247.

Cannot resolve contact node address

There are error messages which are displayed if the contact node address does not get resolved and the courses of action you can take to correct the problem.

The following error may occur if the contact nodes for **gpfsyy2.ibm.com** could not be resolved. You would expect to see this if your DNS server was down, or the contact address has been deleted.

```
Mon Jun 25 15:24:14 2007: Command: mount gpfsyy2.ibm.com:gpfs14 20124
Mon Jun 25 15:24:14 2007: Host 'gpfs123.ibm.com' in gpfsyy2.ibm.com is not valid.
Mon Jun 25 15:24:14 2007: Command err 2: mount gpfsyy2.ibm.com:gpfs14 20124
```

To resolve the problem, correct the contact list and try the mount again.

The remote cluster name does not match the cluster name supplied by the mmremotecluster command

There are error messages that gets displayed if the remote cluster name does not match with the cluster name , provided by mmremotecluster command, and the courses of action you can take to correct the problem.

A mount command fails with a message similar to this:

```
Cannot mount gpfs1x2:gpfs66: Network is unreachable
```

and the GPFS log contains message similar to this:

```
Mon Jun 25 12:47:18 2007: Waiting to join remote cluster gpfs1x2
Mon Jun 25 12:47:18 2007: Command: mount gpfs1x2:gpfs66 27226
Mon Jun 25 12:47:18 2007: Failed to join remote cluster gpfs1x2
Mon Jun 25 12:47:18 2007: Command err 719: mount gpfs1x2:gpfs66 27226
```

Perform these steps:

1. Verify that the remote cluster name reported by the **mmremotecluster show** command is the same name as reported by the **mmlscluster** command from one of the contact nodes.
2. Verify the list of contact nodes against the list of nodes as shown by the **mmlscluster** command from the remote cluster.

In this example, the correct cluster name is **gpfs1x2.ibm.com** and not **gpfs1x2**
mmlscluster

Output is similar to this:

GPFS cluster information

```
=====
GPFS cluster name:      gpfs1x2.ibm.com
GPFS cluster id:       649437685184692490
GPFS UID domain:       gpfs1x2.ibm.com
Remote shell command:  /usr/bin/ssh
Remote file copy command: /usr/bin/scp
Repository type:       server-based
```

GPFS cluster configuration servers:

```
-----
Primary server:   gpfs1x2.ibm.com
Secondary server: (none)
```

Node	Daemon node name	IP address	Admin node name	Designation
1	gpfs1x2	198.117.68.68	gpfs1x2.ibm.com	quorum

Contact nodes down or GPFS down on contact nodes

There are error messages that gets displayed if the contact nodes are down or the GPFS is down on the contact nodes, and the courses of action you can take to correct the problem.

A mount command fails with a message similar to this:

```
GPFS: 6027-510 Cannot mount /dev/gpfs22 on /gpfs22: A remote host did not respond
within the timeout period.
```

The GPFS log will have entries similar to this:

```
Mon Jun 25 13:11:14 2007: Command: mount gpfs1x22:gpfs22 19004
Mon Jun 25 13:11:14 2007: Waiting to join remote cluster gpfs1x22
Mon Jun 25 13:11:15 2007: Connecting to 199.13.68.4 gpfs1x22
Mon Jun 25 13:16:36 2007: Failed to join remote cluster gpfs1x22
Mon Jun 25 13:16:36 2007: Command err 78: mount gpfs1x22:gpfs22 19004
```

To resolve the problem, use the **mmremotecluster show** command and verify that the cluster name matches the remote cluster and the contact nodes are valid nodes in the remote cluster. Verify that GPFS is active on the contact nodes in the remote cluster. Another way to resolve this problem is to change the contact nodes using the **mmremotecluster update** command.

GPFS is not running on the local node

There are error messages that gets displayed if the GPFS does not run on the local nodes, and the courses of action that you can take to correct the problem.

A mount command fails with a message similar to this:

```
mount: fs type gpfs not supported by kernel
```

Follow your procedures for starting GPFS on the local node.

The NSD disk does not have an NSD server specified and the mounting cluster does not have direct access to the disks

There are error messages that gets displayed if the file system mounting gets failed, and the courses of action that you can take to correct the problem.

A file system mount fails with a message similar to this:

```
Failed to open gpfs66.  
No such device  
mount: Stale NFS file handle  
Some file system data are inaccessible at this time.  
Check error log for additional information.  
Cannot mount gpfs1x2.ibm.com:gpfs66: Stale NFS file handle
```

The GPFS log will contain information similar to this:

```
Mon Jun 25 14:10:46 2007: Command: mount gpfs1x2.ibm.com:gpfs66 28147  
Mon Jun 25 14:10:47 2007: Waiting to join remote cluster gpfs1x2.ibm.com  
Mon Jun 25 14:10:47 2007: Connecting to 199.13.68.4 gpfs1x2  
Mon Jun 25 14:10:47 2007: Connected to 199.13.68.4 gpfs1x2  
Mon Jun 25 14:10:47 2007: Joined remote cluster gpfs1x2.ibm.com  
Mon Jun 25 14:10:48 2007: Global NSD disk, gpfs1nsd, not found.  
Mon Jun 25 14:10:48 2007: Disk failure. Volume gpfs66. rc = 19. Physical volume gpfs1nsd.  
Mon Jun 25 14:10:48 2007: File System gpfs66 unmounted by the system with return code 19 reason code 0  
Mon Jun 25 14:10:48 2007: No such device  
Mon Jun 25 14:10:48 2007: Command err 666: mount gpfs1x2.ibm.com:gpfs66 28147
```

To resolve the problem, the cluster that owns and serves the file system must define one or more NSD servers.

The cipherList option has not been set properly

There remote mount failure,due to invalid value of cipherList, leads the error messages and the course of actions that you can take to resolve the issue.

Another reason for remote mount to fail is if **cipherList** is not set to a valid value. A mount command would fail with messages similar to this:

```
6027-510 Cannot mount /dev/dqfs1 on /dqfs1: A remote host is not available.
```

The GPFS log would contain messages similar to this:

```
Wed Jul 18 16:11:20.496 2007: Command: mount remote.cluster:fs3 655494  
Wed Jul 18 16:11:20.497 2007: Waiting to join remote cluster remote.cluster  
Wed Jul 18 16:11:20.997 2007: Remote mounts are not enabled within this cluster. \  
See the Advanced Administration Guide for instructions. In particular ensure keys have been \  
generated and a cipherlist has been set.  
Wed Jul 18 16:11:20.998 2007: A node join was rejected. This could be due to  
incompatible daemon versions, failure to find the node  
in the configuration database, or no configuration manager found.  
Wed Jul 18 16:11:20.999 2007: Failed to join remote cluster remote.cluster  
Wed Jul 18 16:11:20.998 2007: Command: err 693: mount remote.cluster:fs3 655494  
Wed Jul 18 16:11:20.999 2007: Message failed because the destination node refused the connection.
```

The **mmchconfig cipherlist=AUTHONLY** command must be run on both the cluster that owns and controls the file system, and the cluster that is attempting to mount the file system.

Remote mounts fail with the “permission denied” error message

There are many reasons why remote mounts can fail with a “permission denied” error message.

Follow these steps to resolve permission denied problems:

1. Check with the remote cluster's administrator to make sure that the proper keys are in place. The **mmauth show** command on both clusters will help with this.
2. Check that the grant access for the remote mounts has been given on the remote cluster with the **mmauth grant** command. Use the **mmauth show** command from the remote cluster to verify this.
3. Check that the file system access permission is the same on both clusters using the **mmauth show** command and the **mmremotesfs show** command. If a remote cluster is only allowed to do a read-only mount (see the **mmauth show** command), the remote nodes must specify **-o ro** on their mount requests (see the **mmremotesfs show** command). If you try to do remote mounts with read/write (**rw**) access for remote mounts that have read-only (**ro**) access, you will get a “permission denied” error.

For detailed information about the **mmauth** command and the **mmremotesfs** command, see the *mmauth command* and the *mmremotesfs command* pages in the *IBM Spectrum Scale: Command and Programming Reference*.

Unable to determine whether a file system is mounted

Certain GPFS file system commands cannot be performed when the file system in question is mounted.

In certain failure situations, GPFS cannot determine whether the file system in question is mounted or not, and so cannot perform the requested command. In such cases, message **6027-1996** (Command was unable to determine whether file system *fileSystem* is mounted) is issued.

If you encounter this message, perform problem determination, resolve the problem, and reissue the command. If you cannot determine or resolve the problem, you may be able to successfully run the command by first shutting down the GPFS daemon on all nodes of the cluster (using **mmshutdown -a**), thus ensuring that the file system is not mounted.

GPFS error messages for file system mount status

The GPFS file system commands displays error message when they are unable to determine if the file system in question is mounted.

6027-1996

Command was unable to determine whether file system *fileSystem* is mounted.

Multiple file system manager failures

The correct operation of GPFS requires that one node per file system function as the file system manager at all times. This instance of GPFS has additional responsibilities for coordinating usage of the file system.

When the file system manager node fails, another file system manager is appointed in a manner that is not visible to applications except for the time required to switch over.

There are situations where it may be impossible to appoint a file system manager. Such situations involve the failure of paths to disk resources from many, if not all, nodes. In this event, the cluster manager nominates several host names to successively try to become the file system manager. If none succeed, the cluster manager unmounts the file system everywhere. See “NSD and underlying disk subsystem failures” on page 325.

The required action here is to address the underlying condition that caused the forced unmounts and then remount the file system. In most cases, this means correcting the path to the disks required by GPFS.

If NSD disk servers are being used, the most common failure is the loss of access through the communications network. If SAN access is being used to all disks, the most common failure is the loss of connectivity through the SAN.

GPFS error messages for multiple file system manager failures

Certain GPFS error messages are displayed for multiple file system manager failures.

The inability to successfully appoint a file system manager after multiple attempts can be associated with both the error messages listed in “File system forced unmount” on page 300, as well as these additional messages:

- When a forced unmount occurred on all nodes:

6027-635 [E]

The current file system manager failed and no new manager will be appointed.

- If message 6027-636 is displayed, it means that there may be a disk failure. See “NSD and underlying disk subsystem failures” on page 325 for NSD problem determination and repair procedures.

6027-636 [E]

Disk marked as stopped or offline.

- Message 6027-632 is the last message in this series of messages. See the accompanying messages:

6027-632

Failed to appoint new manager for *fileSystem*.

- Message 6027-631 occurs on each attempt to appoint a new manager (see the messages on the referenced node for the specific reason as to why it failed):

6027-631

Failed to appoint node *nodeName* as manager for *fileSystem*.

- Message 6027-638 indicates which node had the original error (probably the original file system manager node):

6027-638 [E]

File system *fileSystem* unmounted by node *nodeName*

Error numbers specific to GPFS application calls when file system manager appointment fails

Certain error numbers and messages are displayed when the file system manager appointment fails .

When the appointment of a file system manager is unsuccessful after multiple attempts, GPFS may report these error numbers in error logs, or return them to an application:

ENO_MGR = 212, The current file system manager failed and no new manager could be appointed.

This usually occurs when a large number of disks are unavailable or when there has been a major network failure. Run **mmlsdisk** to determine whether disks have failed and take corrective action if they have by issuing the **mmchdisk** command.

Discrepancy between GPFS configuration data and the on-disk data for a file system

There is an indication leading you to the conclusion that there may be a discrepancy between the GPFS configuration data and the on-disk data for a file system.

You issue a disk command (for example, **mmadddisk**, **mmdeldisk**, or **mmrpldisk**) and receive the message:

6027-1290

GPFS configuration data for file system *fileSystem* may not be in agreement with the on-disk data for the file system. Issue the command:

```
mmcommon recoverfs fileSystem
```

Before a disk is added to or removed from a file system, a check is made that the GPFS configuration data for the file system is in agreement with the on-disk data for the file system. The preceding message is issued if this check was not successful. This may occur if an earlier GPFS disk command was unable to complete successfully for some reason. Issue the **mmcommon recoverfs** command to bring the GPFS configuration data into agreement with the on-disk data for the file system.

If running **mmcommon recoverfs** does not resolve the problem, follow the procedures in “Information to be collected before contacting the IBM Support Center” on page 423, and then contact the IBM Support Center.

Errors associated with storage pools, filessets and policies

There are certain error messages associated with the storage pools, filesets and policies.

When an error is suspected while working with storage pools, policies and filesets, check the relevant section in the *IBM Spectrum Scale: Administration Guide* to ensure that your setup is correct.

When you are sure that your setup is correct, see if your problem falls into one of these categories:

- “A NO_SPACE error occurs when a file system is known to have adequate free space”
- “Negative values occur in the ‘predicted pool utilizations’, when some files are ‘ill-placed’” on page 313
- “Policies - usage errors” on page 313
- “Errors encountered with policies” on page 314
- “Filesets - usage errors” on page 315
- “Errors encountered with filesets” on page 315
- “Storage pools - usage errors” on page 316
- “Errors encountered with storage pools” on page 317

A NO_SPACE error occurs when a file system is known to have adequate free space

The GPFS commands display a NO_SPACE error even if a file system has free space and the course of actions that you can take to correct this issue.

A ENOSPC (NO_SPACE) message can be returned even if a file system has remaining space. The NO_SPACE error might occur even if the **df** command shows that the file system is not full.

The user might have a policy that writes data into a specific storage pool. When the user tries to create a file in that storage pool, it returns the ENOSPC error if the storage pool is full. The user next issues the **df** command, which indicates that the file system is not full, because the problem is limited to the one storage pool in the user's policy. In order to see if a particular storage pool is full, the user must issue the **mmdf** command.

The following is a sample scenario:

1. The user has a policy rule that says files whose name contains the word 'tmp' should be put into storage pool **sp1** in the file system **fs1**. This command displays the rule:

```
mmlspolicy fs1 -L
```

The system displays an output similar to this:

```

/* This is a policy for GPFS file system fs1 */

/* File Placement Rules */
RULE SET POOL 'sp1' WHERE name like '%tmp%'
RULE 'default' SET POOL 'system'
/* End of Policy */

```

2. The user moves a file from the /tmp directory to **fs1** that has the word 'tmp' in the file name, meaning data of **tmpfile** should be placed in storage pool **sp1**:

```
mv /tmp/tmpfile /fs1/
```

The system produces output similar to this:

```
mv: writing `~/fs1/tmpfile': No space left on device
```

This is an out-of-space error.

3. This command shows storage information for the file system:

```
df |grep fs1
```

The system produces output similar to this:

```
/dev/fs1      280190976 140350976 139840000  51% /fs1
```

This output indicates that the file system is only 51% full.

4. To query the storage usage for an individual storage pool, the user must issue the **mmdf** command.

```
mmdf fs1
```

The system produces output similar to this:

disk name	disk size in KB	failure group	holds metadata	holds data	free KB in full blocks	free KB in fragments
Disks in storage pool: system						
gpfs1nsd	140095488	4001	yes	yes	139840000 (100%)	19936 (0%)
(pool total)	140095488				139840000 (100%)	19936 (0%)
Disks in storage pool: sp1						
gpfs2nsd	140095488	4001	no	yes	0s (0%)	248 (0%)
(pool total)	140095488				0 (0%)	248 (0%)
(data)	280190976				139840000 (50%)	20184 (0%)
(metadata)	140095488				139840000 (100%)	19936 (0%)
(total)	280190976				139840000 (50%)	20184 (0%)

Inode Information

```

-----
Number of used inodes: 74
Number of free inodes: 137142
Number of allocated inodes: 137216
Maximum number of inodes: 150016

```

In this case, the user sees that storage pool **sp1** has 0% free space left and that is the reason for the **NO_SPACE** error message.

5. To resolve the problem, the user must change the placement policy file to avoid putting data in a full storage pool, delete some files in storage pool **sp1**, or add more space to the storage pool.

Negative values occur in the 'predicted pool utilizations', when some files are 'ill-placed'

A scenario where an ill-placed files may cause GPFS to produce a 'Predicted Pool Utilization' of a negative value and the course of action that you can take to resolve this issue.

This is a hypothetical situation where ill-placed files can cause GPFS to produce a 'Predicted Pool Utilization' of a negative value.

Suppose that 2 GB of data from a 5 GB file named **abc**, that is supposed to be in the **system** storage pool, are actually located in another pool. This 2 GB of data is said to be 'ill-placed'. Also, suppose that 3 GB of this file are in the **system** storage pool, and no other file is assigned to the **system** storage pool.

If you run the **mmapplypolicy** command to schedule file **abc** to be moved from the **system** storage pool to a storage pool named **YYY**, the **mmapplypolicy** command does the following:

1. Starts with the 'Current pool utilization' for the **system** storage pool, which is 3 GB.
2. Subtracts 5 GB, the size of file **abc**.
3. Arrives at a 'Predicted Pool Utilization' of negative 2 GB.

The **mmapplypolicy** command does not know how much of an 'ill-placed' file is currently in the wrong storage pool and how much is in the correct storage pool.

When there are ill-placed files in the **system** storage pool, the 'Predicted Pool Utilization' can be any positive or negative value. The positive value can be capped by the **LIMIT** clause of the **MIGRATE** rule. The 'Current Pool Utilizations' should always be between 0% and 100%.

Policies - usage errors

Certain misunderstandings that may be encountered while using policies and the suggestions to overcome such mistakes.

The following are common mistakes and misunderstandings encountered when dealing with policies:

- You are advised to test your policy rules using the **mmapplypolicy** command with the **-I test** option. Also consider specifying a test-subdirectory within your file system. Do not apply a policy to an entire file system of vital files until you are confident that the rules correctly express your intentions. Even then, you are advised to do a sample run with the **mmapplypolicy -I test** command using the option **-L 3** or higher, to better understand which files are selected as candidates, and which candidates are chosen. The **-L** flag of the **mmapplypolicy** command can be used to check a policy before it is applied. For examples and more information on this flag, see "The **mmapplypolicy -L** command" on page 236.
- There is a 1 MB limit on the total size of the policy file installed in GPFS.
- Ensure that all clocks on all nodes of the GPFS cluster are synchronized. Depending on the policies in effect, variations in the clock times can cause unexpected behavior.

The **mmapplypolicy** command uses the time on the node on which it is run as the current time. Policy rules may refer to a file's last access time or modification time, which is set by the node which last accessed or modified the file. If the clocks are not synchronized, files may be treated as older or younger than their actual age, and this could cause files to be migrated or deleted prematurely, or not at all. A suggested solution is to use NTP to keep the clocks synchronized on all nodes in the cluster.

- The rules of a policy file are evaluated in order. A new file is assigned to the storage pool of the first rule that it matches. If the file fails to match any rule, the file creation fails with an **EINVAL** error code. A suggested solution is to put a **DEFAULT** clause as the last entry of the policy file.
- When a policy file is installed, GPFS verifies that the named storage pools exist. However, GPFS allows an administrator to delete pools that are mentioned in the policy file. This allows more freedom for recovery from hardware errors. Consequently, the administrator must be careful when deleting storage pools referenced in the policy.

Errors encountered with policies

The analysis of those errors which may be encountered while dealing with the policies.

These are errors encountered with policies and how to analyze them:

- Policy file never finishes, appears to be looping.

The **mmapplypolicy** command runs by making two passes over the file system - one over the inodes and one over the directory structure. The policy rules are applied to each file to determine a list of candidate files. The list is sorted by the weighting specified in the rules, then applied to the file system. No file is ever moved more than once. However, due to the quantity of data involved, this operation may take a long time and appear to be hung or looping.

The time required to run **mmapplypolicy** is a function of the number of files in the file system, the current load on the file system, and on the node in which **mmapplypolicy** is run. If this function appears to not finish, you may need to reduce the load on the file system or run **mmapplypolicy** on a less loaded node in the cluster.

- Initial file placement is not correct.

The placement rules specify a single pool for initial placement. The first rule that matches the file's attributes selects the initial pool. If that pool is incorrect, then the placement rules must be updated to select a different pool. You may see current placement rules by running **mmlspolicy -L**. For existing files, the file can be moved to its desired pool using the **mmrestripefile** or **mmchattr** commands.

For examples and more information on **mmlspolicy -L**, see "The **mmapplypolicy -L** command" on page 236.

- Data migration, deletion or exclusion not working properly.

The **mmapplypolicy** command selects a list of candidate files to be migrated or deleted. The list is sorted by the weighting factor specified in the rules, then applied to a sufficient number of files on the candidate list to achieve the utilization thresholds specified by the pools. The actual migration and deletion are done in parallel. The following are the possibilities for an incorrect operation:

- The file was not selected as a candidate for the expected rule. Each file is selected as a candidate for only the first rule that matched its attributes. If the matched rule specifies an invalid storage pool, the file is not moved. The **-L 4** option on **mmapplypolicy** displays the details for candidate selection and file exclusion.
- The file was a candidate, but was not operated on. Only the candidates necessary to achieve the desired pool utilizations are migrated. Using the **-L 3** option displays more information on candidate selection and files chosen for migration.

For more information on **mmlspolicy -L**, see "The **mmapplypolicy -L** command" on page 236.

- The file was scheduled for migration but was not moved. In this case, the file will be shown as 'ill-placed' by the **mmlsattr -L** command, indicating that the migration did not succeed. This occurs if the new storage pool assigned to the file did not have sufficient free space for the file when the actual migration was attempted. Since migrations are done in parallel, it is possible that the target pool had files which were also migrating, but had not yet been moved. If the target pool now has sufficient free space, the files can be moved using the commands: **mmrestripefs**, **mmrestripefile**, **mmchattr**.

- Asserts or error messages indicating a problem.

The policy rule language can only check for some errors at runtime. For example, a rule that causes a divide by zero cannot be checked when the policy file is installed. Errors of this type generate an error message and stop the policy evaluation for that file.

Note: I/O errors while migrating files indicate failing storage devices and must be addressed like any other I/O error. The same is true for any file system error or panic encountered while migrating files.

Filesets - usage errors

The misunderstandings while dealing with the filesets and the course of actions to correct them.

These are common mistakes and misunderstandings encountered when dealing with filesets:

1. Fileset junctions look very much like ordinary directories, but they cannot be deleted by the usual commands such as **rm -r** or **rmdir**. Using these commands on a fileset junction could result in a Not owner message on an AIX system, or an Operation not permitted message on a Linux system.

As a consequence these commands may fail when applied to a directory that is a fileset junction. Similarly, when **rm -r** is applied to a directory that contains a fileset junction, it will fail as well.

On the other hand, **rm -r** will delete all the files contained in the filesets linked under the specified directory. Use the **mmlsfileset** command to remove fileset junctions.

2. Files and directories may not be moved from one fileset to another, nor may a hard link cross fileset boundaries.

If the user is unaware of the locations of fileset junctions, **mv** and **ln** commands may fail unexpectedly. In most cases, the **mv** command will automatically compensate for this failure and use a combination of **cp** and **rm** to accomplish the desired result. Use the **mmlsfileset** command to view the locations of fileset junctions. Use the **mmlsattr -L** command to determine the fileset for any given file.

3. Because a snapshot saves the contents of a fileset, deleting a fileset included in a snapshot cannot completely remove the fileset.

The fileset is put into a 'deleted' state and continues to appear in **mmlsfileset** output. Once the last snapshot containing the fileset is deleted, the fileset will be completely removed automatically. The **mmlsfileset --deleted** command indicates deleted filesets and shows their names in parentheses.

4. Deleting a large fileset may take some time and may be interrupted by other failures, such as disk errors or system crashes.

When this occurs, the recovery action leaves the fileset in a 'being deleted' state. Such a fileset may not be linked into the namespace. The corrective action is to finish the deletion by reissuing the fileset delete command:

```
mmdelfileset fs1 fsname1 -f
```

The **mmlsfileset** command identifies filesets in this state by displaying a status of 'Deleting'.

5. If you unlink a fileset that has other filesets linked below it, any filesets linked to it (that is, child filesets) become inaccessible. The child filesets remain linked to the parent and will become accessible again when the parent is re-linked.

6. By default, the **mmdelfileset** command will not delete a fileset that is not empty.

To empty a fileset, first unlink all its immediate child filesets, to remove their junctions from the fileset to be deleted. Then, while the fileset itself is still linked, use **rm -rf** or a similar command, to remove the rest of the contents of the fileset. Now the fileset may be unlinked and deleted.

Alternatively, the fileset to be deleted can be unlinked first and then **mmdelfileset** can be used with the **-f** (force) option. This will unlink its child filesets, then destroy the files and directories contained in the fileset.

7. When deleting a small dependent fileset, it may be faster to use the **rm -rf** command instead of the **mmdelfileset** command with the **-f** option.

Errors encountered with filesets

The analysis of those errors which may be encountered while dealing with the filesets.

These are errors encountered with filesets and how to analyze them:

1. Problems can arise when running backup and archive utilities against a file system with unlinked filesets. See the *Filesets and backup* topic in the *IBM Spectrum Scale: Administration Guide* for details.

2. In the rare case that the **mmfsck** command encounters a serious error checking the file system's fileset metadata, it may not be possible to reconstruct the fileset name and comment. These cannot be inferred from information elsewhere in the file system. If this happens, **mmfsck** will create a dummy name for the fileset, such as 'Fileset911' and the comment will be set to the empty string.
3. Sometimes **mmfsck** encounters orphaned files or directories (those without a parent directory), and traditionally these are reattached in a special directory called 'lost+found' in the file system root. When a file system contains multiple filesets, however, orphaned files and directories are reattached in the 'lost+found' directory in the root of the fileset to which they belong. For the root fileset, this directory appears in the usual place, but other filesets may each have their own 'lost+found' directory.

Active file management fileset errors

When the **mmafmctl Device getstate** command displays a NeedsResync target/fileset state, inconsistencies exist between the home and cache. To ensure that the cached data is synchronized with the home and the fileset is returned to Active state, either the file system must be unmounted and mounted or the fileset must be unlinked and linked. Once this is done, the next update to fileset data will trigger an automatic synchronization of data from the cache to the home.

Storage pools - usage errors

The misunderstandings while dealing with the storage pools and the course of actions to correct them.

These are common mistakes and misunderstandings encountered when dealing with storage pools:

1. Only the **system** storage pool is allowed to store metadata. All other pools must have the **dataOnly** attribute.
2. Take care to create your storage pools with sufficient numbers of failure groups to enable the desired level of replication.

When the file system is created, GPFS requires all of the initial pools to have at least as many failure groups as defined by the default replication (-m and -r flags on the **mmcrfs** command). However, once the file system has been created, the user can create a storage pool with fewer failure groups than the default replication.

The **mmadddisk** command issues a warning, but it allows the disks to be added and the storage pool defined. To use the new pool, the user must define a policy rule to create or migrate files into the new pool. This rule should be defined to set an appropriate replication level for each file assigned to the pool. If the replication level exceeds the number of failure groups in the storage pool, all files assigned to the pool incur added overhead on each write to the file, in order to mark the file as ill-replicated.

To correct the problem, add additional disks to the storage pool, defining a different failure group, or insure that all policy rules that assign files to the pool also set the replication appropriately.

3. GPFS does not permit the **mmchdisk** or **mmrpldisk** command to change a disk's storage pool assignment. Changing the pool assignment requires all data residing on the disk to be moved to another disk before the disk can be reassigned. Moving the data is a costly and time-consuming operation; therefore GPFS requires an explicit **mmdeldisk** command to move it, rather than moving it as a side effect of another command.
4. Some storage pools allow larger disks to be added than do other storage pools.

When the file system is created, GPFS defines the maximum size disk that can be supported using the on-disk data structures to represent it. Likewise, when defining a new storage pool, the newly created on-disk structures establish a limit on the maximum size disk that can be added to that pool.

To add disks that exceed the maximum size allowed by a storage pool, simply create a new pool using the larger disks.

The **mmdf** command can be used to find the maximum disk size allowed for a storage pool.

5. If you try to delete a storage pool when there are files still assigned to the pool, consider this:

A storage pool is deleted when all disks assigned to the pool are deleted. To delete the last disk, all data residing in the pool must be moved to another pool. Likewise, any files assigned to the pool, whether or not they contain data, must be reassigned to another pool. The easiest method for reassigning all files and migrating all data is to use the **mmapplypolicy** command with a single rule to move all data from one pool to another. You should also install a new placement policy that does not assign new files to the old pool. Once all files have been migrated, reissue the **mmdeldisk** command to delete the disk and the storage pool.

If all else fails, and you have a disk that has failed and cannot be recovered, follow the procedures in "Information to be collected before contacting the IBM Support Center" on page 423, and then contact the IBM Support Center for commands to allow the disk to be deleted without migrating all data from it. Files with data left on the failed device will lose data. If the entire pool is deleted, any existing files assigned to that pool are reassigned to a "broken" pool, which prevents writes to the file until the file is reassigned to a valid pool.

6. Ill-placed files - understanding and correcting them.

The **mmapplypolicy** command migrates a file between pools by first assigning it to a new pool, then moving the file's data. Until the existing data is moved, the file is marked as 'ill-placed' to indicate that some of its data resides in its previous pool. In practice, **mmapplypolicy** assigns all files to be migrated to their new pools, then it migrates all of the data in parallel. Ill-placed files indicate that the **mmapplypolicy** or **mmchattr** command did not complete its last migration or that **-I defer** was used.

To correct the placement of the ill-placed files, the file data needs to be migrated to the assigned pools. You can use the **mmrestripefs**, or **mmrestripefile** commands to move the data.

7. Using the **-P PoolName** option on the **mmrestripefs**, command:

This option restricts the stripe operation to a single storage pool. For example, after adding a disk to a pool, only the data in that pool needs to be striped. In practice, **-P PoolName** simply restricts the operation to the files assigned to the specified pool. Files assigned to other pools are not included in the operation, even if the file is ill-placed and has data in the specified pool.

Errors encountered with storage pools

The analysis of those errors which may be encountered while dealing with the storage pools.

These are error encountered with policies and how to analyze them:

1. Access time to one pool appears slower than the others.

A consequence of striping data across the disks is that the I/O throughput is limited by the slowest device. A device encountering hardware errors or recovering from hardware errors may effectively limit the throughput to all devices. However using storage pools, striping is done only across the disks assigned to the pool. Thus a slow disk impacts only its own pool; all other pools are not impeded.

To correct the problem, check the connectivity and error logs for all disks in the slow pool.

2. Other storage pool problems might really be disk problems and should be pursued from the standpoint of making sure that your disks are properly configured and operational. See Chapter 18, "Disk issues," on page 325.

Snapshot problems

Use the **mmlssnapshot** command as a general hint for snapshot-related problems, to find out what snapshots exist, and what state they are in. Use the **mmsnapdir** command to find the snapshot directory name used to permit access.

The **mmlssnapshot** command displays the list of **all** snapshots of a file system. This command lists the snapshot name, some attributes of the snapshot, as well as the snapshot's status. The **mmlssnapshot** command does not require the file system to be mounted.

Problems with locating a snapshot

Use the **mmlssnapshot** command and **mmsnapdir** command to find the snapshot detail and locate them.

The **mmlssnapshot** and **mmsnapdir** commands are provided to assist in locating the snapshots in the file system directory structure. Only valid snapshots are visible in the file system directory structure. They appear in a hidden subdirectory of the file system's root directory. By default the subdirectory is named **.snapshots**. The valid snapshots appear as entries in the snapshot directory and may be traversed like any other directory. The **mmsnapdir** command can be used to display the assigned snapshot directory name.

Problems not directly related to snapshots

There are errors which are returned from the snapshot commands but are not linked with the snapshots directly.

Many errors returned from the snapshot commands are not specifically related to the snapshot. For example, disk failures or node failures could cause a snapshot command to fail. The response to these types of errors is to fix the underlying problem and try the snapshot command again.

GPFS error messages for indirect snapshot errors

There are GPFS error messages which may be associated with snapshots directly but does not show a clear relation to snapshot issues.

The error messages for this type of problem do not have message numbers, but can be recognized by their message text:

- 'Unable to sync all nodes, rc=*errorCode*.'
- 'Unable to get permission to create snapshot, rc=*errorCode*.'
- 'Unable to quiesce all nodes, rc=*errorCode*.'
- 'Unable to resume all nodes, rc=*errorCode*.'
- 'Unable to delete snapshot *filesystemName* from file system *snapshotName*, rc=*errorCode*.'
- 'Error restoring inode *number*, error *errorCode*.'
- 'Error deleting snapshot *snapshotName* in file system *filesystemName*, error *errorCode*.'
- '*commandString* failed, error *errorCode*.'
- 'None of the nodes in the cluster is reachable, or GPFS is down on all of the nodes.'
- 'File system *filesystemName* is not known to the GPFS cluster.'

Snapshot usage errors

Certain error in the GPFS error messages are related to the snapshot usage restrictions or incorrect snapshot names .

Many errors returned from the snapshot commands are related to usage restrictions or incorrect snapshot names.

An example of a snapshot restriction error is exceeding the maximum number of snapshots allowed at one time. For simple errors of these types, you can determine the source of the error by reading the error message or by reading the description of the command. You can also run the **mmlssnapshot** command to see the complete list of existing snapshots.

Examples of incorrect snapshot name errors are trying to delete a snapshot that does not exist or trying to create a snapshot using the same name as an existing snapshot. The rules for naming global and fileset snapshots are designed to minimize conflicts between the file system administrator and the fileset owners. These rules can result in errors when fileset snapshot names are duplicated across different filesets or when the snapshot command -j option (specifying a qualifying fileset name) is provided or

omitted incorrectly. To resolve name problems review the **mmlssnapshot** output with careful attention to the Fileset column. You can also specify the -s or -j options of the **mmlssnapshot** command to limit the output. For snapshot deletion, the -j option must exactly match the Fileset column.

For more information about snapshot naming conventions, see the **mmcrsnapshot** command in the *IBM Spectrum Scale: Command and Programming Reference*.

GPFS error messages for snapshot usage errors

Certain error messages for snapshot usage errors have no error message numbers but may be recognized using the message texts.

The error messages for this type of problem do not have message numbers, but can be recognized by their message text:

- 'File system *filesystemName* does not contain a snapshot *snapshotName*, rc=*errorCode*.'
- 'Cannot create a new snapshot until an existing one is deleted. File system *filesystemName* has a limit of *number* online snapshots.'
- 'Cannot restore snapshot. *snapshotName* is mounted on *number* nodes and in use on *number* nodes.'
- 'Cannot create a snapshot in a DM enabled file system, rc=*errorCode*.'

Snapshot status errors

There are certain snapshot commands like **mmdelsnapshot** and **mmrestorefs**, which lets snapshot go invalid if they got interrupted while running.

Some snapshot commands like **mmdelsnapshot** and **mmrestorefs** may require a substantial amount of time to complete. If the command is interrupted, say by the user or due to a failure, the snapshot may be left in an invalid state. In many cases, the command must be completed before other snapshot commands are allowed to run. The source of the error may be determined from the error message, the command description, or the snapshot status available from **mmlssnapshot**.

GPFS error messages for snapshot status errors

Certain error messages for snapshot status error have no error message numbers and may be recognized by the message texts only.

The error messages for this type of problem do not have message numbers, but can be recognized by their message text:

- 'Cannot delete snapshot *snapshotName* which is *snapshotState*, error = *errorCode*.'
- 'Cannot restore snapshot *snapshotName* which is *snapshotState*, error = *errorCode*.'
- 'Previous snapshot *snapshotName* is invalid and must be deleted before a new snapshot may be created.'
- 'Previous snapshot *snapshotName* must be restored before a new snapshot may be created.'
- 'Previous snapshot *snapshotName* is invalid and must be deleted before another snapshot may be deleted.'
- 'Previous snapshot *snapshotName* is invalid and must be deleted before another snapshot may be restored.'
- 'More than one snapshot is marked for restore.'
- 'Offline snapshot being restored.'

Snapshot directory name conflicts

The snapshot generated by **mmcrsnapshot** command may not be accessed due to directory conflicts and the course of action to correct the snapshot directory name conflict.

By default, all snapshots appear in a directory named **.snapshots** in the root directory of the file system. This directory is dynamically generated when the first snapshot is created and continues to exist even

after the last snapshot is deleted. If the user tries to create the first snapshot, and a normal file or directory named **.snapshots** already exists, the **mmcrsnapshot** command will be successful but the snapshot may not be accessed.

There are two ways to fix this problem:

1. Delete or rename the existing file or directory
2. Tell GPFS to use a different name for the dynamically-generated directory of snapshots by running the **mmsnapdir** command.

It is also possible to get a name conflict as a result of issuing the **mmrestorefs** command. Since **mmsnapdir** allows changing the name of the dynamically-generated snapshot directory, it is possible that an older snapshot contains a normal file or directory that conflicts with the current name of the snapshot directory. When this older snapshot is restored, the **mmrestorefs** command will recreate the old, normal file or directory in the file system root directory. The **mmrestorefs** command will not fail in this case, but the restored file or directory will hide the existing snapshots. After invoking **mmrestorefs** it may therefore appear as if the existing snapshots have disappeared. However, **mmllsnapshot** should still show all existing snapshots.

The fix is the similar to the one mentioned before. Perform one of these two steps:

1. After the **mmrestorefs** command completes, rename the conflicting file or directory that was restored in the root directory.
2. Run the **mmsnapdir** command to select a different name for the dynamically-generated snapshot directory.

Finally, the **mmsnapdir -a** option enables a dynamically-generated snapshot directory in every directory, not just the file system root. This allows each user quick access to snapshots of their own files by going into **.snapshots** in their home directory or any other of their directories.

Unlike **.snapshots** in the file system root, **.snapshots** in other directories is invisible, that is, an **ls -a** command will not list **.snapshots**. This is intentional because recursive file system utilities such as **find**, **du** or **ls -R** would otherwise either fail or produce incorrect or undesirable results. To access snapshots, the user must explicitly specify the name of the snapshot directory, for example: **ls ~/.snapshots**. If there is a name conflict (that is, a normal file or directory named **.snapshots** already exists in the user's home directory), the user must rename the existing file or directory.

The inode numbers that are used for and within these special **.snapshots** directories are constructed dynamically and do not follow the standard rules. These inode numbers are visible to applications through standard commands, such as **stat**, **readdir**, or **ls**. The inode numbers reported for these directories can also be reported differently on different operating systems. Applications should not expect consistent numbering for such inodes.

Errors encountered when restoring a snapshot

There are errors which may be displayed while restoring a snapshot.

The following errors might be encountered when restoring from a snapshot:

- The **mmrestorefs** command fails with an **ENOSPC** message. In this case, there are not enough free blocks in the file system to restore the selected snapshot. You can add space to the file system by adding a new disk. As an alternative, you can delete a different snapshot from the file system to free some existing space. You cannot delete the snapshot that is being restored. After there is additional free space, issue the **mmrestorefs** command again.
- The **mmrestorefs** command fails with quota exceeded errors. Try adjusting the quota configuration or disabling quota, and then issue the command again.
- The **mmrestorefs** command is interrupted and some user data is not be restored completely. Try repeating the **mmrestorefs** command in this instance.

- The **mmrestorefs** command fails because of an incorrect file system, fileset, or snapshot name. To fix this error, issue the command again with the correct name.
- The **mmrestorefs -j** command fails with the following error:

6027-953

Failed to get a handle for fileset *filesetName*, snapshot *snapshotName* in file system *fileSystem*.
errorMessage.

In this case, the file system that contains the snapshot to restore should be mounted, and then the fileset of the snapshot should be linked.

If you encounter additional errors that cannot be resolved, contact the IBM Support Center.

Errors encountered when restoring a snapshot

There are errors which may be displayed while restoring a snapshot.

The following errors might be encountered when restoring from a snapshot:

- The **mmrestorefs** command fails with an ENOSPC message. In this case, there are not enough free blocks in the file system to restore the selected snapshot. You can add space to the file system by adding a new disk. As an alternative, you can delete a different snapshot from the file system to free some existing space. You cannot delete the snapshot that is being restored. After there is additional free space, issue the **mmrestorefs** command again.
- The **mmrestorefs** command fails with quota exceeded errors. Try adjusting the quota configuration or disabling quota, and then issue the command again.
- The **mmrestorefs** command is interrupted and some user data is not be restored completely. Try repeating the **mmrestorefs** command in this instance.
- The **mmrestorefs** command fails because of an incorrect file system, fileset, or snapshot name. To fix this error, issue the command again with the correct name.
- The **mmrestorefs -j** command fails with the following error:

6027-953

Failed to get a handle for fileset *filesetName*, snapshot *snapshotName* in file system *fileSystem*.
errorMessage.

In this case, the file system that contains the snapshot to restore should be mounted, and then the fileset of the snapshot should be linked.

If you encounter additional errors that cannot be resolved, contact the IBM Support Center.

Failures using the mmpmon command

The **mmpmon** command manages performance monitoring and displays performance information.

The **mmpmon** command is thoroughly documented in “Monitoring GPFS I/O performance with the **mmpmon** command” on page 3 and the *mmpmon* command page in the *IBM Spectrum Scale: Command and Programming Reference*. Before proceeding with **mmpmon** problem determination, review all of this material to ensure that you are using the **mmpmon** command correctly.

Setup problems using mmpmon

The issues associated with the set up of **mmpmon** command and limitations of this command.

Remember these points when using the **mmpmon** command:

- You must have root authority.
- The GPFS daemon must be active.
- The input file must contain valid input requests, one per line. When an incorrect request is detected by **mmpmon**, it issues an error message and terminates.

Input requests that appear in the input file before the first incorrect request are processed by **mmpmon**.

- Do not alter the input file while **mmpmon** is running.
- Output from **mmpmon** is sent to standard output (STDOUT) and errors are sent to standard (STDERR).
- Up to five instances of **mmpmon** may run on a given node concurrently. See “Monitoring GPFS I/O performance with the mmpmon command” on page 3. For the limitations regarding concurrent usage of **mmpmon**, see “Running mmpmon concurrently from multiple users on the same node” on page 4.
- The **mmpmon** command does **not** support:
 - Monitoring read requests without monitoring writes, or the other way around.
 - Choosing which file systems to monitor.
 - Monitoring on a per-disk basis.
 - Specifying different size or latency ranges for reads and writes.
 - Specifying different latency values for a given size range.

Incorrect output from mmpmon

The analysis of incorrect output of **mmpmon** command.

If the output from **mmpmon** is incorrect, such as zero counters when you know that I/O activity is taking place, consider these points:

1. Someone may have issued the **reset** or **rhist reset** requests.
2. Counters may have wrapped due to a large amount of I/O activity, or running **mmpmon** for an extended period of time. For a discussion of counter sizes and counter wrapping, see *Counter sizes and counter wrapping* section in “Monitoring GPFS I/O performance with the mmpmon command” on page 3.
3. See the *Other information about mmpmon output* section in “Monitoring GPFS I/O performance with the mmpmon command” on page 3. This section gives specific instances where **mmpmon** output may be different than what was expected.

Abnormal termination or hang in mmpmon

The course of action which must be followed if **mmpmon** command hangs or terminates.

If **mmpmon** hangs, perform these steps:

1. Ensure that sufficient time has elapsed to cover the **mmpmon** timeout value. It is controlled using the **-t** flag on the **mmpmon** command.
2. Issue the **ps** command to find the PID for **mmpmon**.
3. Issue the **kill** command to terminate this PID.
4. Try the function again.
5. If the problem persists, issue this command:
`mmfsadm dump eventsExporter`
6. Copy the output of **mmfsadm** to a safe location.
7. Follow the procedures in “Information to be collected before contacting the IBM Support Center” on page 423, and then contact the IBM Support Center.

If **mmpmon** terminates abnormally, perform these steps:

1. Determine if the GPFS daemon has failed, and if so restart it.
2. Review your invocation of **mmpmon**, and verify the input.
3. Try the function again.
4. If the problem persists, follow the procedures in “Information to be collected before contacting the IBM Support Center” on page 423, and then contact the IBM Support Center.

Tracing the **mmpmon** command

The course of action to be followed if the **mmpmon** command does not perform as expected.

When the **mmpmon** command does not work properly, there are two trace classes used to determine the cause of the problem. Use these only when requested by the IBM Support Center.

eventsExporter

Reports attempts to connect and whether or not they were successful.

mmpmon

Shows the command string that came in to the **mmpmon** command, and whether it was successful or not.

Note: Do not use the **perfmon** trace class of the GPFS trace to diagnose **mmpmon** problems. This trace event does not provide the necessary data.

Failures using the **mmbackup** command

Use the **mmbackup** command to back up the files in a GPFS file system to storage on a IBM Spectrum Protect™ server. A number of factors can cause **mmbackup** to fail.

The most common of these are:

- The file system is not mounted on the node issuing the **mmbackup** command.
- The file system is not mounted on the IBM Spectrum Protect client nodes.
- The **mmbackup** command was issued to back up a file system owned by a remote cluster.
- The IBM Spectrum Protect clients are not able to communicate with the IBM Spectrum Protect server due to authorization problems.
- The IBM Spectrum Protect server is down or out of storage space.
- When the target of the backup is tape, the IBM Spectrum Protect server may be unable to handle all of the backup client processes because the value of the IBM Spectrum Protect server's MAXNUMMP parameter is set lower than the number of client processes. This failure is indicated by message ANS1312E from IBM Spectrum Protect.

The errors from **mmbackup** normally indicate the underlying problem.

GPFS error messages for mmbackup errors

Error messages that are displayed for mmbackup errors

6027-1995

Device *deviceName* is not mounted on node *nodeName*.

IBM Spectrum Protect error messages

Error message displayed for server media mount.

ANS1312E

Server media mount not possible.

Data integrity

GPFS takes extraordinary care to maintain the integrity of customer data. However, certain hardware failures, or in extremely unusual circumstances, the occurrence of a programming error can cause the loss of data in a file system.

GPFS performs extensive checking to validate metadata and ceases using the file system if metadata becomes inconsistent. This can appear in two ways:

1. The file system will be unmounted and applications will begin seeing ESTALE return codes to file operations.
2. Error log entries indicating an **MMFS_SYSTEM_UNMOUNT** and a corruption error are generated.

If actual disk data corruption occurs, this error will appear on each node in succession. Before proceeding with the following steps, follow the procedures in “Information to be collected before contacting the IBM Support Center” on page 423, and then contact the IBM Support Center.

1. Examine the error logs on the NSD servers for any indication of a disk error that has been reported.
2. Take appropriate disk problem determination and repair actions prior to continuing.
3. After completing any required disk repair actions, run the offline version of the **mmfsck** command on the file system.
4. If your error log or disk analysis tool indicates that specific disk blocks are in error, use the **mmfileid** command to determine which files are located on damaged areas of the disk, and then restore these files. See “The **mmfileid** command” on page 244 for more information.
5. If data corruption errors occur in only one node, it is probable that memory structures within the node have been corrupted. In this case, the file system is probably good but a program error exists in GPFS or another authorized program with access to GPFS data structures.

Follow the directions in “Data integrity” on page 323 and then reboot the node. This should clear the problem. If the problem repeats on one node without affecting other nodes check the programming specifications code levels to determine that they are current and compatible and that no hardware errors were reported. Refer to the *IBM Spectrum Scale: Concepts, Planning, and Installation Guide* for correct software levels.

Error numbers specific to GPFS application calls when data integrity may be corrupted

If there is a possibility of the corruption of data integrity, GPFS displays specific error messages or returns them to the application.

When there is the possibility of data corruption, GPFS may report these error numbers in the operating system error log, or return them to an application:

EVALIDATE=214, Invalid checksum or other consistency check failure on disk data structure.

This indicates that internal checking has found an error in a metadata structure. The severity of the error depends on which data structure is involved. The cause of this is usually GPFS software, disk hardware or other software between GPFS and the disk. Running **mmfsck** should repair the error. The urgency of this depends on whether the error prevents access to some file or whether basic metadata structures are involved.

Messages requeuing in AFM

The course of actions to be followed for resolving the requeued messages in the Gateway node

Sometimes requests in the AFM messages queue on the gateway node get requested because of errors at home. For example, if there is no space at home to perform a new write, a write message that is queued is not successful and gets requeued. The administrator would see the failed message getting requeued in the queue on the gateway node. The administrator has to resolve the issue by adding more space at home and running the **mmafmctl resumeRequeued** command, so that the requeued messages are executed at home again. If **mmafmctl resumeRequeued** is not run by an administrator, AFM would still execute the message in the regular order of message executions from cache to home.

Running the **mmfsadm dump afm all** command on the gateway node shows the queued messages. Requeued messages show in the dumps similar to the following example:

```
c12c4apv13(gpfs.net): Normal Queue: (listed by execution order) (state: Active)
c12c4apv13(gpfs.net): Write [612457.552962] requeued file3 (43 @ 293) chunks 0 bytes 0 0
```

Chapter 18. Disk issues

GPFS uses only disk devices prepared as Network Shared Disks (NSDs). However NSDs might exist on top of a number of underlying disk technologies.

NSDs, for example, might be defined on top of Fibre Channel SAN connected disks. This information provides detail on the creation, use, and failure of NSDs and their underlying disk technologies.

These are some of the errors encountered with GPFS disks and NSDs:

- “NSD and underlying disk subsystem failures”
- “GPFS has declared NSDs built on top of AIX logical volumes as down” on page 332
- “Disk accessing commands fail to complete due to problems with some non-IBM disks” on page 333
- “Persistent Reserve errors” on page 337
- “GPFS is not using the underlying multipath device” on page 339

NSD and underlying disk subsystem failures

There are indications that will lead you to the conclusion that your file system has disk failures.

Some of those indications include:

- Your file system has been forced to unmount. For more information about forced file system unmount, see “File system forced unmount” on page 300.
- The **mmlsmount** command indicates that the file system is not mounted on certain nodes.
- Your application is getting EIO errors.
- Operating system error logs indicate you have stopped using a disk in a replicated system, but your replication continues to operate.
- The **mmlsdisk** command shows that disks are down.

Note: If you are reinstalling the operating system on one node and erasing all partitions from the system, GPFS descriptors will be removed from any NSD this node can access locally. The results of this action might require recreating the file system and restoring from backup. If you experience this problem, do not unmount the file system on any node that is currently mounting the file system. Contact the IBM Support Center immediately to see if the problem can be corrected.

Error encountered while creating and using NSD disks

Use **mmcrnsd** command to prepare NSD disks. While preparing the NSD disks, there are several errors conditions encountered.

GPFS requires that disk devices be prepared as NSDs. This is done using the **mmcrnsd** command. The input to the **mmcrnsd** command is given in the form of disk stanzas. For a complete explanation of disk stanzas, see the *Stanza files* section in the *IBM Spectrum Scale: Administration Guide*, and the following topics from the *IBM Spectrum Scale: Command and Programming Reference*:

- **mmcldisk** command
- **mmchnsd** command
- **mmcrfs** command
- **mmcrnsd** command

For disks that are SAN-attached to all nodes in the cluster, **device**=*DiskName* should refer to the disk device name in **/dev** on the node where the **mmcrnsd** command is issued. If a server list is specified, **device**=*DiskName* must refer to the name of the disk on the first server node. The same disk can have different local names on different nodes.

When you specify an NSD server node, that node performs all disk I/O operations on behalf of nodes in the cluster that do not have connectivity to the disk. You can also specify up to eight additional NSD server nodes. These additional NSD servers will become active if the first NSD server node fails or is unavailable.

When the **mmcrnsd** command encounters an error condition, one of these messages is displayed:

6027-2108

Error found while processing stanza

or

6027-1636

Error found while checking disk descriptor *descriptor*

Usually, this message is preceded by one or more messages describing the error more specifically.

Another possible error from **mmcrnsd** is:

6027-2109

Failed while processing disk stanza on node *nodeName*.

or

6027-1661

Failed while processing disk descriptor *descriptor* on node *nodeName*.

One of these errors can occur if an NSD server node does not have read and write access to the disk. The NSD server node needs to write an NSD volume ID to the raw disk. If an additional NSD server node is specified, that NSD server node will scan its disks to find this NSD volume ID string. If the disk is SAN-attached to all nodes in the cluster, the NSD volume ID is written to the disk by the node on which the **mmcrnsd** command is running.

Displaying NSD information

Use **mmlsnsd** command to display the NSD information and analyze the cluster details pertaining to NSDs.

Use the **mmlsnsd** command to display information about the currently defined NSDs in the cluster. For example, if you issue **mmlsnsd**, your output may be similar to this:

File system	Disk name	NSD servers
fs1	t65nsd4b	(directly attached)
fs5	t65nsd12b	c26f4gp01.ppd.pok.ibm.com,c26f4gp02.ppd.pok.ibm.com
fs6	t65nsd13b	c26f4gp01.ppd.pok.ibm.com,c26f4gp02.ppd.pok.ibm.com,c26f4gp03.ppd.pok.ibm.com

This output shows that:

- There are three NSDs in this cluster: **t65nsd4b**, **t65nsd12b**, and **t65nsd13b**.
- NSD disk **t65nsd4b** of file system **fs1** is SAN-attached to all nodes in the cluster.
- NSD disk **t65nsd12b** of file system **fs5** has 2 NSD server nodes.
- NSD disk **t65nsd13b** of file system **fs6** has 3 NSD server nodes.

If you need to find out the local device names for these disks, you could use the **-m** option on the **mmlsnsd** command. For example, issuing:

```
mmlsnsd -m
```

produces output similar to this example:

Disk name	NSD volume ID	Device	Node name	Remarks
t65nsd12b	0972364D45EF7B78	/dev/hdisk34	c26f4gp01.ppd.pok.ibm.com	server node
t65nsd12b	0972364D45EF7B78	/dev/hdisk34	c26f4gp02.ppd.pok.ibm.com	server node
t65nsd12b	0972364D45EF7B78	/dev/hdisk34	c26f4gp04.ppd.pok.ibm.com	
t65nsd13b	0972364D00000001	/dev/hdisk35	c26f4gp01.ppd.pok.ibm.com	server node
t65nsd13b	0972364D00000001	/dev/hdisk35	c26f4gp02.ppd.pok.ibm.com	server node
t65nsd13b	0972364D00000001	-	c26f4gp03.ppd.pok.ibm.com	(not found) server node
t65nsd4b	0972364D45EF7614	/dev/hdisk26	c26f4gp04.ppd.pok.ibm.com	

From this output we can tell that:

- The local disk name for **t65nsd12b** on NSD server **c26f4gp01** is **hdisk34**.
- NSD disk **t65nsd13b** is not attached to node on which the **mmlsnsd** command was issued, **nodec26f4gp04**.
- The **mmlsnsd** command was not able to determine the local device for NSD disk **t65nsd13b** on **c26f4gp03** server.

To find the nodes to which disk **t65nsd4b** is attached and the corresponding local devices for that disk, issue:

```
mmlsnsd -d t65nsd4b -M
```

Output is similar to this example:

Disk name	NSD volume ID	Device	Node name	Remarks
t65nsd4b	0972364D45EF7614	/dev/hdisk92	c26f4gp01.ppd.pok.ibm.com	
t65nsd4b	0972364D45EF7614	/dev/hdisk92	c26f4gp02.ppd.pok.ibm.com	
t65nsd4b	0972364D45EF7614	-	c26f4gp03.ppd.pok.ibm.com	(not found) directly attached
t65nsd4b	0972364D45EF7614	/dev/hdisk26	c26f4gp04.ppd.pok.ibm.com	

From this output we can tell that NSD **t65nsd4b** is:

- Known as **hdisk92** on node **c26f4gp01** and **c26f4gp02**.
- Known as **hdisk26** on node **c26f4gp04**
- Is not attached to node **c26f4gp03**

To display extended information about a node's view of its NSDs, the **mmlsnsd -X** command can be used:

```
mmlsnsd -X -d "hd3n97;sdfnsd;hd5n98"
```

The system displays information similar to:

Disk name	NSD volume ID	Device	Devtype	Node name	Remarks
hd3n97	0972846145C8E927	/dev/hdisk3	hdisk	c5n97g.ppd.pok.ibm.com	server node,pr=no
hd3n97	0972846145C8E927	/dev/hdisk3	hdisk	c5n98g.ppd.pok.ibm.com	server node,pr=no
hd5n98	0972846245EB501C	/dev/hdisk5	hdisk	c5n97g.ppd.pok.ibm.com	server node,pr=no
hd5n98	0972846245EB501C	/dev/hdisk5	hdisk	c5n98g.ppd.pok.ibm.com	server node,pr=no
sdfnsd	0972845E45F02E81	/dev/sdf	generic	c5n94g.ppd.pok.ibm.com	server node
sdfnsd	0972845E45F02E81	/dev/sdm	generic	c5n96g.ppd.pok.ibm.com	server node

From this output we can tell that:

- Disk **hd3n97** is an hdisk known as **/dev/hdisk3** on NSD server node **c5n97** and **c5n98**.

- Disk **sdfnsd** is a generic disk known as **/dev/sdf** and **/dev/sdm** on NSD server node **c5n94g** and **c5n96g**, respectively.
- In addition to the preceding information, the NSD volume ID is displayed for each disk.

Note: The **-m**, **-M** and **-X** options of the **mmlsnsd** command can be very time consuming, especially on large clusters. Use these options judiciously.

Disk device name is an existing NSD name

Learn how to respond to an NSD creation error message in which the device name is an existing NSD name.

When you run the **mmcrnsd** command to create an NSD, the command might display an error message saying that a *DiskName* value that you specified refers to an existing NSD name.

This type of error message indicates one of the following situations:

- The disk is an existing NSD.
- The disk is a previous NSD that was removed from the cluster with the **mmdelnsd** command but is not yet marked as available.

In second situation, you can override the check by running the **mmcrnsd** command again with the **-v no** option. Do not take this step unless you are sure that another cluster is not using this disk. Enter the following command:

```
mmcrnsd -F StanzaFile -v no
```

A possible cause for the NSD creation error message is that a previous **mmdelnsd** command failed to zero internal data structures on the disk, even though the disk is functioning correctly. To complete the deletion, run the **mmdelnsd** command with the **-p NSDId** option. Do not take this step unless you are sure that another cluster is not using this disk. The following command is an example:

```
mmdelnsd -p NSDId -N Node
```

GPFS has declared NSDs as down

GPFS reactions to NSD failures and the recovery procedure.

There are several situations in which disks can appear to fail to GPFS. Almost all of these situations involve a failure of the underlying disk subsystem. The following information describes how GPFS reacts to these failures and how to find the cause.

GPFS will stop using a disk that is determined to have failed. This event is marked as **MMFS_DISKFAIL** in an error log entry (see “Operating system error logs” on page 195). The state of a disk can be checked by issuing the **mmlsdisk** command.

The consequences of stopping disk usage depend on what is stored on the disk:

- Certain data blocks may be unavailable because the data residing on a stopped disk is not replicated.
- Certain data blocks may be unavailable because the controlling metadata resides on a stopped disk.
- In conjunction with other disks that have failed, all copies of critical data structures may be unavailable resulting in the unavailability of the entire file system.

The disk will remain unavailable until its status is explicitly changed through the **mmchdisk** command. After that command is issued, any replicas that exist on the failed disk are updated before the disk is used.

GPFS can declare disks **down** for a number of reasons:

- If the first NSD server goes down and additional NSD servers were not assigned, or all of the additional NSD servers are also down and no local device access is available on the node, the disks are marked as stopped.
- A failure of an underlying disk subsystem may result in a similar marking of disks as stopped.
 1. Issue the **mmlsdisk** command to verify the status of the disks in the file system.
 2. Issue the **mmchdisk** command with the **-a** option to start all stopped disks.
- Disk failures should be accompanied by error log entries (see The operating system error log facility) for the failing disk. GPFS error log entries labelled **MMFS_DISKFAIL** will occur on the node detecting the error. This error log entry will contain the identifier of the failed disk. Follow the problem determination and repair actions specified in your disk vendor problem determination guide. After performing problem determination and repair issue the **mmchdisk** command to bring the disk back up.

Unable to access disks

Access to the disk might be restricted due to incorrect disk specification or configuration failure during disk subsystem initialization.

If you cannot open a disk, the specification of the disk may be incorrect. It is also possible that a configuration failure may have occurred during disk subsystem initialization. For example, on Linux you should consult **/var/log/messages** to determine if disk device configuration errors have occurred.

```
Feb 16 13:11:18 host123 kernel: SCSI device sdu: 35466240 512-byte hdwr sectors (18159 MB)
Feb 16 13:11:18 host123 kernel: sdu: I/O error: dev 41:40, sector 0
Feb 16 13:11:18 host123 kernel: unable to read partition table
```

On AIX, consult “Operating system error logs” on page 195 for hardware configuration error log entries.

Accessible disk devices will generate error log entries similar to this example for a SSA device:

LABEL:	SSA_DEVICE_ERROR
IDENTIFIER:	FE9E9357
Date/Time:	Wed Sep 8 10:28:13 edt
Sequence Number:	54638
Machine Id:	000203334C00
Node Id:	c154n09
Class:	H
Type:	PERM
Resource Name:	pdisk23
Resource Class:	pdisk
Resource Type:	scsd
Location:	USSA4B33-D3
VPD:	
Manufacturer.....	IBM
Machine Type and Model.....	DRVC18B
Part Number.....	09L1813
ROS Level and ID.....	0022
Serial Number.....	6800D2A6HK
EC Level.....	E32032
Device Specific.(Z2).....	CUSHA022
Device Specific.(Z3).....	09L1813
Device Specific.(Z4).....	99168

Description
DISK OPERATION ERROR

Probable Causes
DASD DEVICE

Failure Causes
DISK DRIVE

Recommended Actions
PERFORM PROBLEM DETERMINATION PROCEDURES

Detail Data
ERROR CODE
2310 0000 0000 0000 0000 0000 0000 0000 0000 0000 0000 0000 0000 0000 0000 0000

or this one from GPFS:

LABEL: MMFS_DISKFAIL
IDENTIFIER: 9C6C05FA

Date/Time: Tue Aug 3 11:26:34 edt
Sequence Number: 55062
Machine Id: 000196364C00
Node Id: c154n01
Class: H
Type: PERM
Resource Name: mmfs
Resource Class: NONE
Resource Type: NONE
Location:

Description
DISK FAILURE

Probable Causes
STORAGE SUBSYSTEM
DISK

Failure Causes
STORAGE SUBSYSTEM
DISK

Recommended Actions
CHECK POWER
RUN DIAGNOSTICS AGAINST THE FAILING DEVICE

Detail Data
EVENT CODE
1027755
VOLUME
fs3
RETURN CODE
19
PHYSICAL VOLUME
vp31n05

Guarding against disk failures

Protection methods to guard against data loss due to disk media failure.

There are various ways to guard against the loss of data due to disk media failures. For example, the use of a RAID controller, which masks disk failures with parity disks, or a twin-tailed disk, could prevent the need for using these recovery steps.

GPFS offers a method of protection called *replication*, which overcomes disk failure at the expense of additional disk space. GPFS allows replication of data and metadata. This means that three instances of data, metadata, or both can be automatically created and maintained for any file in a GPFS file system. If one instance becomes unavailable due to disk failure, another instance is used instead. You can set

different replication specifications for each file, or apply default settings specified at file system creation. Refer to the *File system replication parameters* topic in the *IBM Spectrum Scale: Concepts, Planning, and Installation Guide*.

Disk connectivity failure and recovery

The GPFS has certain error messages defined for local connection failure from NSD servers.

If a disk is defined to have a local connection and to be connected to defined NSD servers, and the local connection fails, GPFS bypasses the broken local connection and uses the NSD servers to maintain disk access. The following error message appears in the GPFS log:

6027-361 [E]

Local access to *disk* failed with EIO, switching to access the disk remotely.

This is the default behavior, and can be changed with the **useNSDserver** file system mount option. See the *NSD server considerations* topic in the *IBM Spectrum Scale: Concepts, Planning, and Installation Guide*.

For a file system using the default mount option **useNSDserver=asneeded**, disk access fails over from local access to remote NSD access. Once local access is restored, GPFS detects this fact and switches back to local access. The detection and switch over are not instantaneous, but occur at approximately five minute intervals.

Note: In general, after fixing the path to a disk, you must run the **mmnsddiscover** command on the server that lost the path to the NSD. (Until the **mmnsddiscover** command is run, the reconnected node will see its local disks and start using them by itself, but it will not act as the NSD server.)

After that, you must run the command on all client nodes that need to access the NSD on that server; or you can achieve the same effect with a single **mmnsddiscover** invocation if you utilize the **-N** option to specify a node list that contains all the NSD servers and clients that need to rediscover paths.

Partial disk failure

Partial disk failures when you have chosen not to implement hardware protection against media failures and the course of action to correct this problem.

If the disk has only partially failed and you have chosen not to implement hardware protection against media failures, the steps to restore your data depends on whether you have used replication. If you have replicated neither your data nor metadata, you will need to issue the offline version of the **mmfsck** command, and then restore the lost information from the backup media. If it is just the data which was not replicated, you will need to restore the data from the backup media. There is no need to run the **mmfsck** command if the metadata is intact.

If both your data and metadata have been replicated, implement these recovery actions:

1. Unmount the file system:

```
mmumount fs1 -a
```

2. Delete the disk from the file system:

```
mmdeldisk fs1 gpfs10nsd -c
```

3. If you are replacing the disk, add the new disk to the file system:

```
mmadddisk fs1 gpfs11nsd
```

4. Then restripe the file system:

```
mmrestripefs fs1 -b
```

Note: Ensure there is sufficient space elsewhere in your file system for the data to be stored by using the **mmdf** command.

GPFS has declared NSDs built on top of AIX logical volumes as down

Earlier releases of GPFS allowed AIX logical volumes to be used in GPFS file systems. Using AIX logical volumes in GPFS file systems is now discouraged as they are limited with regard to their clustering ability and cross platform support.

Existing file systems using AIX logical volumes are however still supported, and this information might be of use when working with those configurations.

Verify logical volumes are properly defined for GPFS use

Logical volumes are configured properly to map between the GPFS NSD and the underlying disk device.

To verify your logical volume configuration, you must first determine the mapping between the GPFS NSD and the underlying disk device. Issue the command:

```
mmlsnsd -m
```

which will display any underlying physical device present on this node which is backing the NSD. If the underlying device is a logical volume, perform a mapping from the logical volume to the volume group.

Issue the commands:

```
lsvg -o | lsvg -i -l
```

The output will be a list of logical volumes and corresponding volume groups. Now issue the **lsvg** command for the volume group containing the logical volume. For example:

```
lsvg gpfsv1vg
```

The system displays information similar to:

VOLUME GROUP:	gpfsv1vg	VG IDENTIFIER:	000195600004c0000000ee60c66352
VG STATE:	active	PP SIZE:	16 megabyte(s)
VG PERMISSION:	read/write	TOTAL PPs:	542 (8672 megabytes)
MAX LVs:	256	FREE PPs:	0 (0 megabytes)
LVs:	1	USED PPs:	542 (8672 megabytes)
OPEN LVs:	1	QUORUM:	2
TOTAL PVs:	1	VG DESCRIPTORS:	2
STALE PVs:	0	STALE PPs:	0
ACTIVE PVs:	1	AUTO ON:	no
MAX PPs per PV:	1016	MAX PVs:	32
LTG size:	128 kilobyte(s)	AUTO SYNC:	no
HOT SPARE:	no		

Check the volume group on each node

All the disks in GPFS cluster has to be properly defined to all the nodes.

Make sure that all disks are properly defined to all nodes in the GPFS cluster:

1. Issue the AIX **lspv** command on all nodes in the GPFS cluster and save the output.
2. Compare the **pvid** and volume group fields for all GPFS volume groups.

Each volume group must have the same **pvid** and volume group name on each node. The **hdisk** name for these disks may vary.

For example, to verify the volume group **gpfsv1vg** on the five nodes in the GPFS cluster, for each node in the cluster issue:

```
lspv | grep gpfsv1vg
```

The system displays information similar to:

```

k145n01: hdisk3      00001351566acb07  gpfs1vg  active
k145n02: hdisk3      00001351566acb07  gpfs1vg  active
k145n03: hdisk5      00001351566acb07  gpfs1vg  active
k145n04: hdisk5      00001351566acb07  gpfs1vg  active
k145n05: hdisk7      00001351566acb07  gpfs1vg  active

```

Here the output shows that on each of the five nodes the volume group **gpfs1vg** is the same physical disk (has the same **pvid**). The **hdisk** numbers vary, but the fact that they may be called different **hdisk** names on different nodes has been accounted for in the GPFS product. This is an example of a properly defined volume group.

If any of the **pvids** were different for the same volume group, this would indicate that the same volume group name has been used when creating volume groups on different physical volumes. This will not work for GPFS. A volume group name can be used only for the same physical volume shared among nodes in a cluster. For more information, refer to AIX in IBM Knowledge Center(www.ibm.com/support/knowledgecenter/ssw_aix/welcome) and search for *operating system and device management*.

Volume group varyon problems

Use **varyoffvg** command for the volume group at all nodes to correct **varyonvg** issues at the volume group layer.

If an NSD backed by an underlying logical volume will not come online to a node, it may be due to **varyonvg** problems at the volume group layer. Issue the **varyoffvg** command for the volume group at all nodes and restart GPFS. On startup, GPFS will **varyon** any underlying volume groups in proper sequence.

Disk accessing commands fail to complete due to problems with some non-IBM disks

Certain disk commands, such as **mmcrfs**, **mmadddisk**, **mmrldisk**, **mmmount** and the operating system's **mount**, might issue the **varyonvg -u** command if the NSD is backed by an AIX logical volume.

For some non-IBM disks, when many **varyonvg -u** commands are issued in parallel, some of the AIX **varyonvg -u** invocations do not complete, causing the disk command to hang.

This situation is recognized by the GPFS disk command not completing after a long period of time, and the persistence of the **varyonvg** processes as shown by the output of the **ps -ef** command on some of the nodes of the cluster. In these cases, kill the **varyonvg** processes that were issued by the GPFS disk command on the nodes of the cluster. This allows the GPFS disk command to complete. Before mounting the affected file system on any node where a **varyonvg** process was killed, issue the **varyonvg -u** command (**varyonvg -u vgnname**) on the node to make the disk available to GPFS. Do this on each of the nodes in question, one by one, until all of the GPFS volume groups are varied online.

Disk media failure

Recovery procedures to recover lost data in case of disk media failure.

Regardless of whether you have chosen additional hardware or replication to protect your data against media failures, you first need to determine that the disk has completely failed. If the disk has completely failed and it is not the path to the disk which has failed, follow the procedures defined by your disk vendor. Otherwise:

1. Check on the states of the disks for the file system:

```
mmlsdisk fs1 -e
```

GPFS will mark disks **down** if there have been problems accessing the disk.

2. To prevent any I/O from going to the down disk, issue these commands *immediately*:

```
mmchdisk fs1 suspend -d gpfs1nsd  
mmchdisk fs1 stop -d gpfs1nsd
```

Note: If there are any GPFS file systems with pending I/O to the down disk, the I/O will timeout if the system administrator does not stop it.

To see if there are any threads that have been waiting a long time for I/O to complete, on all nodes issue:

```
mmfsadm dump waiters 10 | grep "I/O completion"
```

3. The next step is *irreversible*! Do not run this command unless data and metadata have been replicated. This command scans file system metadata for disk addresses belonging to the disk in question, then replaces them with a special “broken disk address” value, which may take a while.

CAUTION:

Be extremely careful with using the -p option of mmdeldisk, because by design it destroys references to data blocks, making affected blocks unavailable. This is a last-resort tool, to be used when data loss may have already occurred, to salvage the remaining data—which means it cannot take any precautions. If you are not absolutely certain about the state of the file system and the impact of running this command, do not attempt to run it without first contacting the IBM Support Center.

```
mmdeldisk fs1 gpfs1n12 -p
```

4. Invoke the mmfileid command with the operand :BROKEN:

```
mmfileid :BROKEN
```

For more information, see “The mmfileid command” on page 244.

5. After the disk is properly repaired and available for use, you can add it back to the file system.

Replicated metadata and data

The course of actions to be followed to recover the lost files if you have replicated metadata and data and only disks in a single failure group has failed.

If you have replicated metadata and data and only disks in a single failure group have failed, everything should still be running normally but with slightly degraded performance. You can determine the replication values set for the file system by issuing the **mmlsfs** command. Proceed with the appropriate course of action:

1. After the failed disk has been repaired, issue an **mmadddisk** command to add the disk to the file system:

```
mmadddisk fs1 gpfs12nsd
```

You can rebalance the file system at the same time by issuing:

```
mmadddisk fs1 gpfs12nsd -r
```

Note: Rebalancing of files is an I/O intensive and time consuming operation, and is important only for file systems with large files that are mostly invariant. In many cases, normal file update and creation will rebalance your file system over time, without the cost of the rebalancing.

2. To re-replicate data that only has single copy, issue:

```
mmrestripefs fs1 -r
```

Optionally, use the **-b** flag instead of the **-r** flag to rebalance across all disks.

Note: Rebalancing of files is an I/O intensive and time consuming operation, and is important only for file systems with large files that are mostly invariant. In many cases, normal file update and creation will rebalance your file system over time, without the cost of the rebalancing.

3. Optionally, check the file system for metadata inconsistencies by issuing the offline version of **mmfsck**:

```
mmfsck fs1
```

If **mmfsck** succeeds, you may still have errors that occurred. Check to verify no files were lost. If files containing user data were lost, you will have to restore the files from the backup media.

If **mmfsck** fails, sufficient metadata was lost and you need to recreate your file system and restore the data from backup media.

Replicated metadata only

Using replicated metadata for lost data recovery.

If you have only replicated metadata, you should be able to recover some, but not all, of the user data. Recover any data to be kept using normal file operations or erase the file. If you read a file in block-size chunks and get a failure return code and an **EIO** errno, that block of the file has been lost. The rest of the file may have useful data to recover, or it can be erased.

Strict replication

Use **mmchfs -K no** command to perform disk action for strict replication.

If data or metadata replication is enabled, and the status of an existing disk changes so that the disk is no longer available for block allocation (if strict replication is enforced), you may receive an **errno** of ENOSPC when you create or append data to an existing file. A disk becomes unavailable for new block allocation if it is being deleted, replaced, or it has been suspended. If you need to delete, replace, or suspend a disk, and you need to write new data while the disk is offline, you can disable strict replication by issuing the **mmchfs -K no** command before you perform the disk action. However, data written while replication is disabled will not be replicated properly. Therefore, after you perform the disk action, you must re-enable strict replication by issuing the **mmchfs -K** command with the original value of the **-K** option (**always** or **whenpossible**) and then run the **mmrestripefs -r** command. To determine if a disk has strict replication enforced, issue the **mmlsfs -K** command.

Note: A disk in a **down** state that has not been explicitly suspended is still available for block allocation, and thus a spontaneous disk failure will not result in application I/O requests failing with ENOSPC. While new blocks will be allocated on such a disk, nothing will actually be written to the disk until its availability changes to **up** following an **mmchdisk start** command. Missing replica updates that took place while the disk was down will be performed when **mmchdisk start** runs.

No replication

Perform unmounting yourself if no replication has been done and the system metadata has been lost. You can follow the course of actions for manual unmounting.

When there is no replication, the system metadata has been lost and the file system is basically irrecoverable. You may be able to salvage some of the user data, but it will take work and time. A forced unmount of the file system will probably already have occurred. If not, it probably will very soon if you try to do any recovery work. You can manually force the unmount yourself:

1. Mount the file system in **read-only** mode (see “Read-only mode mount” on page 235). This will bypass recovery errors and let you read whatever you can find. Directories may be lost and give errors, and parts of files will be missing. Get what you can now, for all will soon be gone. On a single node, issue:

```
mount -o ro /dev/fs1
```

2. If you read a file in block-size chunks and get an **EIO** return code that block of the file has been lost. The rest of the file may have useful data to recover or it can be erased. To save the file system parameters for recreation of the file system, issue:

```
mmlsfs fs1 > fs1.saveparms
```

Note: This next step is *irreversible*!

To delete the file system, issue:

```
mmdefsd fs1
```

3. To repair the disks, see your disk vendor problem determination guide. Follow the problem determination and repair actions specified.

4. Delete the affected NSDs. Issue:

```
mmde1nsd nsdname
```

The system displays output similar to this:

```
mmde1nsd: Processing disk nsdname
mmde1nsd: 6027-1371 Propagating the cluster configuration data to all
affected nodes. This is an asynchronous process.
```

5. Create a disk descriptor file for the disks to be used. This will include recreating NSDs for the new file system.
6. Recreate the file system with either different parameters or the same as you used before. Use the disk descriptor file.
7. Restore lost data from backups.

GPFS error messages for disk media failures

There are some GPFS error messages associated with disk media failures.

Disk media failures can be associated with these GPFS message numbers:

6027-418

Inconsistent file system quorum. readQuorum=*value* writeQuorum=*value* quorumSize=*value*

6027-482 [E]

Remount failed for device *name*: *errnoDescription*

6027-485

Perform **mmchdisk** for any disk failures and re-mount.

6027-636 [E]

Disk marked as stopped or offline.

Error numbers specific to GPFS application calls when disk failure occurs

There are certain error numbers associated with GPFS application calls when disk failure occurs.

When a disk failure has occurred, GPFS may report these error numbers in the operating system error log, or return them to an application:

EOFFLINE = 208, Operation failed because a disk is offline

This error is most commonly returned when an attempt to open a disk fails. Since GPFS will attempt to continue operation with failed disks, this will be returned when the disk is first needed to complete a command or application request. If this return code occurs, check your disk for stopped states, and check to determine if the network path exists.

To repair the disks, see your disk vendor problem determination guide. Follow the problem determination and repair actions specified.

ENO_MGR = 212, The current file system manager failed and no new manager could be appointed.

This error usually occurs when a large number of disks are unavailable or when there has been a major network failure. Run the **mmlsdisk** command to determine whether disks have failed. If disks have failed, check the operating system error log on all nodes for indications of errors. Take corrective action by issuing the **mmchdisk** command.

To repair the disks, see your disk vendor problem determination guide. Follow the problem determination and repair actions specified.

Persistent Reserve errors

You can use Persistent Reserve (PR) to provide faster failover times between disks that support this feature. PR allows the stripe group manager to "fence" disks during node failover by removing the reservation keys for that node. In contrast, non-PR disk failovers cause the system to wait until the disk lease expires.

GPFS allows file systems to have a mix of PR and non-PR disks. In this configuration, GPFS will fence PR disks for node failures and recovery and non-PR disk will use disk leasing. If all of the disks are PR disks, disk leasing is not used, so recovery times improve.

GPFS uses the **mmchconfig** command to enable PR. Issuing this command with the appropriate **usePersistentReserve** option configures disks automatically. If this command fails, the most likely cause is either a hardware or device driver problem. Other PR-related errors will probably be seen as file system unmounts that are related to disk reservation problems. This type of problem should be debugged with existing trace tools.

Understanding Persistent Reserve

The AIX server displays the value of *reserve_policy* and *PR_key_value* for Persistent Reserve. Use **chdev** command to set the values for *reserve_policy* and *PR_key_value*.

Note: While Persistent Reserve (PR) is supported on both AIX and Linux, *reserve_policy* is applicable only to AIX.

Persistent Reserve refers to a set of Small Computer Systems Interface-3 (SCSI-3) standard commands and command options. These PR commands and command options give SCSI initiators the ability to establish, preempt, query, and reset a reservation policy with a specified target disk. The functions provided by PR commands are a superset of current reserve and release mechanisms. These functions are not compatible with legacy reserve and release mechanisms. Target disks can only support reservations from either the legacy mechanisms or the current mechanisms.

Note: Attempting to mix Persistent Reserve commands with legacy reserve and release commands will result in the target disk returning a reservation conflict error.

Persistent Reserve establishes an interface through a *reserve_policy* attribute for SCSI disks. You can optionally use this attribute to specify the type of reservation that the device driver will establish before accessing data on the disk. For devices that do not support the *reserve_policy* attribute, the drivers will use the value of the *reserve_lock* attribute to determine the type of reservation to use for the disk. GPFS supports four values for the *reserve_policy* attribute:

no_reserve::

Specifies that no reservations are used on the disk.

single_path::

Specifies that legacy reserve/release commands are used on the disk.

PR_exclusive::

Specifies that Persistent Reserve is used to establish exclusive host access to the disk.

PR_shared::

Specifies that Persistent Reserve is used to establish shared host access to the disk.

Persistent Reserve support affects both the parallel (scdisk) and SCSI-3 (scsidisk) disk device drivers and configuration methods. When a device is opened (for example, when the **varyonvg** command opens the

underlying **hdisk**s), the device driver checks the ODM for *reserve_policy* and *PR_key_value* and then opens the device appropriately. For PR, each host attached to the shared disk must use unique registration key values for *reserve_policy* and *PR_key_value*. On AIX, you can display the values assigned to *reserve_policy* and *PR_key_value* by issuing:

```
lsattr -El hdiskx -a reserve_policy,PR_key_value
```

If needed, use the AIX **chdev** command to set *reserve_policy* and *PR_key_value*.

Note: GPFS manages *reserve_policy* and *PR_key_value* using *reserve_policy=PR_shared* when Persistent Reserve support is enabled and *reserve_policy=no_reserve* when Persistent Reserve is disabled.

Checking Persistent Reserve

For Persistent Reserve to function properly, follow the course of actions to determine the PR status.

For Persistent Reserve to function properly, you must have PR enabled on all of the disks that are PR-capable. To determine the PR status in the cluster:

1. Determine if PR is enabled on the cluster
 - a. Issue **mmlsconfig**
 - b. Check for *usePersistentReserve=yes*
2. Determine if PR is enabled for all disks on all nodes
 - a. Make sure that GPFS has been started and mounted on all of the nodes
 - b. Enable PR by issuing **mmchconfig**
 - c. Issue the command **mmlsnsd -X** and look for *pr=yes* on all the **hdisk** lines

Notes:

1. To view the keys that are currently registered on a disk, issue the following command from a node that has access to the disk:
`/usr/lpp/mmfs/bin/tsprreadkeys hdiskx`
2. To check the AIX ODM status of a single disk on a node, issue the following command from a node that has access to the disk:
`lsattr -El hdiskx -a reserve_policy,PR_key_value`

Clearing a leftover Persistent Reserve reservation

You can clear leftover Persistent Reserve reservation.

Message number **6027-2202** indicates that a specified disk has a SCSI-3 PR reservation, which prevents the **mmcrnsd** command from formatting it. The following example is specific to a Linux environment. Output on AIX is similar but not identical.

Before trying to clear the PR reservation, use the following instructions to verify that the disk is really intended for GPFS use. Note that in this example, the device name is specified without a prefix (`/dev/sdp` is specified as **sdp**).

1. Display all the registration key values on the disk:

```
/usr/lpp/mmfs/bin/tsprreadkeys sdp
```

The system displays information similar to:

```
Registration keys for sdp
1. 00006d0000000001
```

If the registered key values all start with `0x00006d`, which indicates that the PR registration was issued by GPFS, proceed to the next step to verify the SCSI-3 PR reservation type. Otherwise, contact your system administrator for information about clearing the disk state.

2. Display the reservation type on the disk:

```
/usr/lpp/mmfs/bin/tsprreadres sdp
```

The system displays information similar to:

```
yes:LU_SCOPE:WriteExclusive-AllRegistrants:0000000000000000
```

If the output indicates a PR reservation with type **WriteExclusive-AllRegistrants**, proceed to the following instructions for clearing the SCSI-3 PR reservation on the disk.

If the output does not indicate a PR reservation with this type, contact your system administrator for information about clearing the disk state.

To clear the SCSI-3 PR reservation on the disk, follow these steps:

1. Choose a hex value (*HexValue*); for example, **0x111abc** that is not in the output of the **tsprreadkeys** command run previously. Register the local node to the disk by entering the following command with the chosen *HexValue*:

```
/usr/lpp/mmfs/bin/tsprregister sdp 0x111abc
```

2. Verify that the specified *HexValue* has been registered to the disk:

```
/usr/lpp/mmfs/bin/tsprreadkeys sdp
```

The system displays information similar to:

```
Registration keys for sdp
1. 00006d0000000001
2. 0000000000111abc
```

3. Clear the SCSI-3 PR reservation on the disk:

```
/usr/lpp/mmfs/bin/tsprclear sdp 0x111abc
```

4. Verify that the PR registration has been cleared:

```
/usr/lpp/mmfs/bin/tsprreadkeys sdp
```

The system displays information similar to:

```
Registration keys for sdp
```

5. Verify that the reservation has been cleared:

```
/usr/lpp/mmfs/bin/tsprreadres sdp
```

The system displays information similar to:

```
no:::
```

The disk is now ready to use for creating an NSD.

Manually enabling or disabling Persistent Reserve

The PR status can be set manually with the help of IBM Support Center.

Attention: Manually enabling or disabling Persistent Reserve should only be done under the supervision of the IBM Support Center with GPFS stopped on the node.

The IBM Support Center will help you determine if the PR state is incorrect for a disk. If the PR state is incorrect, you may be directed to correct the situation by manually enabling or disabling PR on that disk.

GPFS is not using the underlying multipath device

You can view the underlying disk device where I/O is performed on an NSD disk by using the **mmlsdisk** command with the **-M** option.

The **mmlsdisk** command output might show unexpected results for multipath I/O devices. For example if you issue this command:

```
mmlsdisk dmfs2 -M
```

The system displays information similar to:

Disk name	I/O performed on node	Device	Availability
m0001	localhost	/dev/sdb	up

The following command is available on Linux only.

```
# multipath -ll
mpathae (36005076304ffc0e50000000000000001) dm-30 IBM,2107900
[size=10G][features=1 queue_if_no_path][hwandler=0]
\_ round-robin 0 [prio=8][active]
  \_ 1:0:5:1 sdhr 134:16 [active][ready]
  \_ 1:0:4:1 sdgl 132:16 [active][ready]
  \_ 1:0:1:1 sdff 130:16 [active][ready]
  \_ 1:0:0:1 sddz 128:16 [active][ready]
  \_ 0:0:7:1 sdct 70:16 [active][ready]
  \_ 0:0:6:1 sdbn 68:16 [active][ready]
  \_ 0:0:5:1 sdah 66:16 [active][ready]
  \_ 0:0:4:1 sdb 8:16 [active][ready]
```

The **mmlsdisk** output shows that I/O for NSD **m0001** is being performed on disk **/dev/sdb**, but it should show that I/O is being performed on the device-mapper multipath (DMM) **/dev/dm-30**. Disk **/dev/sdb** is one of eight paths of the DMM **/dev/dm-30** as shown from the **multipath** command.

This problem could occur for the following reasons:

- The previously installed user exit **/var/mmfs/etc/nsddevices** is missing. To correct this, restore user exit **/var/mmfs/etc/nsddevices** and restart GPFS.
- The multipath device type does not match the GPFS known device type. For a list of known device types, see **/usr/lpp/mmfs/bin/mmdevdiscover**. After you have determined the device type for your multipath device, use the **mmchconfig** command to change the NSD disk to a known device type and then restart GPFS.

The following output shows that device type **dm-30** is **dmm**:

```
/usr/lpp/mmfs/bin/mmdevdiscover | grep dm-30
dm-30 dmm
```

To change the NSD device type to a known device type, create a file that contains the NSD name and device type pair (one per line) and issue this command:

```
mmchconfig updateNsdType=/tmp/filename
```

where the contents of **/tmp/filename** are:

```
m0001 dmm
```

The system displays information similar to:

```
mmchconfig: Command successfully completed
mmchconfig: Propagating the cluster configuration data to all
affected nodes. This is an asynchronous process.
```

Kernel panics with a 'GPFS dead man switch timer has expired, and there's still outstanding I/O requests' message

This problem can be detected by an error log with a label of KERNEL_PANIC, and the PANIC MESSAGES or a PANIC STRING.

For example:

```
GPFS Deadman Switch timer has expired, and there's still outstanding I/O requests
```

GPFS is designed to tolerate node failures through per-node metadata logging (journaling). The log file is called the *recovery log*. In the event of a node failure, GPFS performs recovery by replaying the recovery log for the failed node, thus restoring the file system to a consistent state and allowing other nodes to continue working. Prior to replaying the recovery log, it is critical to ensure that the failed node has indeed failed, as opposed to being active but unable to communicate with the rest of the cluster.

In the latter case, if the failed node has direct access (as opposed to accessing the disk with an NSD server) to any disks that are a part of the GPFS file system, it is necessary to ensure that no I/O requests submitted from this node complete once the recovery log replay has started. To accomplish this, GPFS uses the disk lease mechanism. The disk leasing mechanism guarantees that a node does not submit any more I/O requests once its disk lease has expired, and the surviving nodes use disk lease time out as a guideline for starting recovery.

This situation is complicated by the possibility of 'hung I/O'. If an I/O request is submitted prior to the disk lease expiration, but for some reason (for example, device driver malfunction) the I/O takes a long time to complete, it is possible that it may complete after the start of the recovery log replay during recovery. This situation would present a risk of file system corruption. In order to guard against such a contingency, when I/O requests are being issued directly to the underlying disk device, GPFS initiates a kernel timer, referred to as **dead man switch**. The **dead man switch** timer goes off in the event of disk lease expiration, and checks whether there is any outstanding I/O requests. If there is any I/O pending, a kernel panic is initiated to prevent possible file system corruption.

Such a kernel panic is not an indication of a software defect in GPFS or the operating system kernel, but rather it is a sign of

1. Network problems (the node is unable to renew its disk lease).
2. Problems accessing the disk device (I/O requests take an abnormally long time to complete). See "MMFS_LONGDISKIO" on page 197.

Chapter 19. Security issues

This topic describes some security issues that you might encounter while using IBM Spectrum Scale.

Encryption issues

The topics that follow provide solutions for problems that may be encountered while setting up or using encryption.

Unable to add encryption policies

If the `mmchpolicy` command fails when you are trying to add encryption policies, perform the following diagnostic steps:

1. Confirm that the `gpfs.crypto` and `gpfs.gskit` packages are installed.
2. Confirm that the file system is at GPFS 4.1 or later and the fast external attributes (`--fastea`) option is enabled.
3. Examine the error messages that are logged in the `mmfs.log.latest` file, which is located at:
at:/var/adm/ras/mmfs.log.latest.

Receiving “Permission denied” message

If you experience a “Permission denied” failure while creating, opening, reading, or writing to a file, perform the following diagnostic steps:

1. Confirm that the key server is operational and correctly set up and can be accessed through the network.
2. Confirm that the `/var/mmfs/etc/RKM.conf` file is present on all nodes from which the file is supposed to be accessed. The `/var/mmfs/etc/RKM.conf` file must contain entries for all the RKMs needed to access the file.
3. Verify that the master keys needed by the file and the keys that are specified in the encryption policies are present on the key server.
4. Examine the error messages in the `/var/adm/ras/mmfs.log.latest` file.

“Value too large” failure when creating a file

If you experience a “Value too large to be stored in data type” failure when creating a file, follow these diagnostic steps.

1. Examine error messages in `/var/adm/ras/mmfs.log.latest` to confirm that the problem is related to the extended attributes being too large for the inode. The size of the encryption extended attribute is a function of the number of keys used to encrypt a file. If you encounter this issue, update the encryption policy to reduce the number of keys needed to access any given file.
2. If the previous step does not solve the problem, create a new file system with a larger inode size.

Mount failure for a file system with encryption rules

If you experience a mount failure for a file system with encryption rules, follow these diagnostic steps.

1. Confirm that the `gpfs.crypto` and `gpfs.gskit` packages are installed.
2. Confirm that the `/var/mmfs/etc/RKM.conf` file is present on the node and that the content in `/var/mmfs/etc/RKM.conf` is correct.
3. Examine the error messages in `/var/adm/ras/mmfs.log.latest`.

“Permission denied” failure of key rewrap

If you experience a “Permission denied” failure of a key rewrap, follow these diagnostic steps.

When **mmapplypolicy** is invoked to perform a key rewrap, the command may issue messages like the following:

```
[E] Error on gpfs_enc_file_rewrap_key(/fs1m/s1s/test4,KEY-d7bd45d8-9d8d-4b85-a803-e9b794ec0af2:hs21n56_new,KEY-40a0b68b-c86d-4519-9e48-3714d3b71e20:js21n92)  
Permission denied(13)
```

If you receive a message similar to this, follow these steps:

1. Check for syntax errors in the migration policy syntax.
2. Ensure that the new key is not already being used for the file.
3. Ensure that both the original and the new keys are retrievable.
4. Examine the error messages in `/var/adm/ras/mmfs.log.latest` for additional details.

Authentication issues

This topic describes the authentication issues that you might experience while using file and object protocols.

File protocol authentication setup issues

When trying to enable Active Directory Authentication for file (SMB, NFS), the operation might fail due to a timeout. In some cases, the AD server can return multiple IPs that cannot be queried within the allotted timeout period and/or IPs that belong to networks inaccessible by the IBM Spectrum Scale nodes.

You can try the following workarounds to resolve this issue:

- Remove any invalid/unreachable IPs from the AD DNS.
If you removed any invalid/unreachable IPs, retry the **mmuserauth service create** command that previously failed.
- You can also try to disable any adapters that might not be in use.
For example, on Windows 2008: Start -> Control Panel -> Network and Sharing Center -> Change adapter settings -> Right-click the adapter that you are trying to disable and click **Disable**
If you disabled any adapters, retry the **mmuserauth service create** command that previously failed.

Protocol authentication issues

You can use a set of GPFS commands to identify and rectify issues that are related to authentication configurations.

To do basic authentication problem determination, perform the following steps:

1. Issue the **mmces state show auth** command to view the current state of authentication.
2. Issue the **mmces events active auth** command to see whether events are currently contributing to make the state of the authentication component unhealthy.
3. Issue the **mmuserauth service list** command to view the details of the current authentication configuration.
4. Issue the **mmuserauth service check -N cesNodes --server-reachability** command to verify the state of the authentication configuration across the cluster.
5. Issue the **mmuserauth service check -N cesNodes --rectify** command to rectify the authentication configuration.

Note: Server reachability cannot be rectified by using the **--rectify** parameter.

Authentication error events

This topic describes how to verify and resolve Authentication errors.

Following is a list of possible events that may cause a node to go into a failed state and possible solutions for each of the issues. To determine what state a component is in, issue the `mmces` command.

SSD/YPBIND process not running (sssd_down)

Cause

The SSSD or the YPBIND process is not running.

Determination

To learn the authentication current state, run the following command:

```
mmces state show auth
```

To check the active events for authentication, run the following command:

```
mmces events active auth
```

To check the current authentication state, run the following command:

```
mmces state show auth
```

To check the current authentication configuration, run the following command:

```
mmuserauth service list
```

To check the current authentication configuration across the cluster, run the following command:

```
mmuserauth service check -N cesNodes --server-reachability
```

Solution

Rectify the configuration by running the following command:

```
mmuserauth service check -N cesNodes --rectify
```

Note: Server reachability cannot be rectified by using the --rectify flag.

Winbind process not running (wnbd_down)

Cause

The Winbind process is not running.

Determination

Run the same command as recommended in the section above, SSD/YPBIND process not running (sssd_down).

Solution

Follow the steps in the previous section, SSD/YPBIND process not running (sssd_down). Then, run the following command:

```
mmces service stop smb -N <Node on which the problem exists>
```

```
mmces service start smb -N <Node on which the problem existed>
```

Authorization issues

You might receive an unexpected “access denied” error either for native access to file system or for using the SMB or NFS protocols. Possible steps for troubleshooting the issue are described here.

Note: ACLs used in the object storage protocols are separate from the file system ACLs, and troubleshooting in that area should be done differently. For more information, see “Object issues” on page 365.

Verify authentication and ID mapping information

As a first step, verify that authentication and ID mapping are correctly configured. For more information, see the *Verifying the authentication services configured in the system* topic in the *IBM Spectrum Scale: Administration Guide*.

Verify authorization limitations

Ensure that Access Control Lists (ACLs) are configured as required by IBM Spectrum Scale. For more information, see the *Authorization limitation* topic in the *IBM Spectrum Scale: Administration Guide*. Also, check for more limitations of the NFSv4 ACLs stored in the file system. For more information, see the *GPFS exceptions and limitations to NFS V4 ACLs* topic in the *IBM Spectrum Scale: Administration Guide*.

Verify stored ACL of file or directory

Read the native ACL stored in the file system by using this command:

```
mmgetacl -k native /path/to/file/or/directory
```

If the output does not report an NFSv4 ACL type in the first line, consider changing the ACL to the NFSv4 type. For more information on how to configure the file system for the recommended NFSv4 ACL type for protocol usage, see the *Authorizing file protocol users* topic in the *IBM Spectrum Scale: Administration Guide*. Also, review the ACL entries for permissions related to the observed “access denied” issue.

Note: ACL entries are evaluated in the listed order for determining whether access is granted, and that the evaluation stops when a “deny” entry is encountered. Also, check for entries that are flagged with “InheritOnly”, since they do not apply to the permissions of the current file or directory.

Verify group memberships and ID mappings

Next review the group membership of the user and compare that to the permissions granted in the ACL. If the cluster is configured with Active Directory authentication, first have the user authenticate and then check the group memberships of the user. With Active Directory, authentication is the only reliable way to refresh the group memberships of the user if the cluster does not have the latest and complete list of group memberships:

```
/usr/lpp/mmfs/bin/wbinfo -a 'domainname\username'  
id 'domainname\username'
```

If the cluster is configured with a different authentication method, query the group membership of the user:

```
id 'username'
```

If the user is a member of many groups, compare the number of group memberships with the limitations that are listed in the IBM Spectrum Scale FAQ. For more information, see <https://www.ibm.com/support/knowledgecenter/en/STXKQY/gpfsclustersfaq.html#group>.

If a group is missing, check the membership of the user in the missing group in the authentication server. Also, check the ID mapping configuration for that group and check whether the group has an ID mapping that is configured and if it is in the correct range. You can query the configured ID mapping ranges by using this command:

```
/usr/lpp/mmfs/bin/mmuserauth service list
```

If the expected groups are missing in the output from the ID command and the authentication method is Active Directory with trusted domains, check the types of the groups in Active Directory. Not all group types can be used in all Active Directory domains.

If the access issue is sporadic, repeat the test on all protocol nodes. Since authentication and ID mapping is handled locally on each protocol node, it might happen that a problem affects only one protocol node, and hence only protocol connections that are handled on that protocol node are affected.

Verify SMB export ACL for SMB export

If the access issue occurs on an SMB export, consider that the SMB export ACL can also cause user access to be denied. Query the current SMB export ACLs and review whether they are set up as expected by using this command:

```
/usr/lpp/mmfs/bin/mmsmb exportacl list
```

Collect trace for debugging

Collect traces as a last step to determine the cause for authorization issues. When the access problem occurs for a user using the SMB protocol, capture the SMB trace first while recreating the problem (the parameter -c is used to specify the IP address of the SMB):

```
/usr/lpp/mmfs/bin/mmprotocoltrace start smb -c x.x.x.x
```

Re-create the access denied issue

```
/usr/lpp/mmfs/bin/mmprotocoltrace stop smb
```

For analyzing the trace, extract the trace and look for the error code NT_STATUS_ACCESS_DENIED in the trace.

If the access issue occurs outside of SMB, collect a file system trace:

```
/usr/lpp/mmfs/bin/mmtracectl -start
```

Re-create the access denied issue

```
/usr/lpp/mmfs/bin/mmtracectl --stop
```

Chapter 20. Protocol issues

This topic describes the protocol-related issues (NFS, SMB, and Object) that you might come across while using IBM Spectrum Scale.

NFS issues

This topic describes some of the possible problems that can be encountered when GPFS interacts with NFS.

For details on how GPFS and NFS interact, see the *NFS and GPFS* topic in the *IBM Spectrum Scale: Administration Guide*.

These are some of the problems encountered when GPFS interacts with NFS:

- “NFS client with stale inode data”
- “NFSV4 problems”

CES NFS failure due to network failure

This topic provides information on how to resolve a CES NFS failure caused by a network failure.

When a network failure occurs because a cable is disconnected, a switch fails, or an adapter fails, CES NFS I/O operations will not complete. To resolve the failure, run the **systemctl restart network** command on the CES node to which the IP is failing back (where the failure occurred). This clears the client suspension and refreshes the network.

NFS client with stale inode data

The NFS client may have stale inode data due to caching and the course of action to be followed to correct this issue.

For performance reasons, some NFS implementations cache file information on the client. Some of the information (for example, file state information such as file size and timestamps) is not kept up-to-date in this cache. The client may view stale inode data (on **ls -l**, for example) if exporting a GPFS file system with NFS. If this is not acceptable for a given installation, caching can be turned off by mounting the file system on the client using the appropriate operating system **mount** command option (for example, **-o noac** on Linux NFS clients).

Turning off NFS caching will result in extra file systems operations to GPFS, and negatively affect its performance.

The clocks of all nodes in the GPFS cluster must be synchronized. If this is not done, NFS access to the data, as well as other GPFS file system operations, may be disrupted. NFS relies on metadata timestamps to validate the local operating system cache. If the same directory is either NFS-exported from more than one node, or is accessed with both the NFS and GPFS mount point, it is critical that clocks on all nodes that access the file system (GPFS nodes and NFS clients) are constantly synchronized using appropriate software (for example, NTP). Failure to do so may result in stale information seen on the NFS clients.

NFSV4 problems

The analysis of NFS V4 issues and suggestions to resolve these issues.

Before analyzing an NFS V4 problem, review this documentation to determine if you are using NFS V4 ACLs and GPFS correctly:

1. The *NFS Version 4 Protocol* paper and other related information that are available in the Network File System Version 4 (nfsv4) section of the IETF Datatracker website (datatracker.ietf.org/wg/nfsv4/documents).
2. The *Managing GPFS access control lists and NFS export* topic in the *IBM Spectrum Scale: Administration Guide*.
3. The *GPFS exceptions and limitations to NFS V4 ACLs* topic in the *IBM Spectrum Scale: Administration Guide*.

The commands **mmdelacl** and **mmpputacl** can be used to revert an NFS V4 ACL to a traditional ACL. Use the **mmdelacl** command to remove the ACL, leaving access controlled entirely by the permission bits in the mode. Then use the **chmod** command to modify the permissions, or the **mmpputacl** and **mmeditacl** commands to assign a new ACL.

For files, the **mmpputacl** and **mmeditacl** commands can be used at any time (without first issuing the **mmdelacl** command) to assign any type of ACL. The command **mmeditacl -k posix** provides a translation of the current ACL into traditional POSIX form and can be used to more easily create an ACL to edit, instead of having to create one from scratch.

NFS mount issues

This topic provides information on how to verify and resolve NFS mount errors.

There are several possible NFS mount error conditions, including

- Mount times out
- NFS mount fails with a “No such file or directory” error
- NFS client cannot mount NFS exports.

Mount times out

Description

The user is trying to do an NFS mount and receives a timeout error.

Verification

When a timeout error occurs, check the following.

1. Check to see whether the server is reachable by issuing either or both of the following commands:

```
ping <server-ip>
ping <server-name>
```

The expected result is that the server responds.

2. Check to see whether portmapper, NFS, and mount daemons are running on the server.

- a. On a IBM Spectrum Scale CES node, issue the following command:

```
mmces service list
```

The expected results are that the output indicates that the NFS service is running as in this example:

```
Enabled services: SMB NFS
SMB is running, NFS is running
```

- b. On the NFS server node, issue the following command:

```
rpcinfo -p
```

The expected result is that portmapper, mountd, and NFS are running as shown in the following sample output.

```

program  vers  proto port service
100000    4    tcp   111  portmapper
100000    4    tcp   111  portmapper
100000    3    tcp   111  portmapper
100000    2    tcp   111  portmapper
100000    4    upd   111  portmapper
100000    3    upd   111  portmapper
100000    2    upd   111  portmapper
100024    1    upd   53111 status
100024    1    tcp   58711 status
100003    3    upd   2049 nfs
100003    3    tcp   2049 nfs
100003    4    upd   2049 nfs
100003    4    tcp   2049 nfs
100005    1    upd   59149 mountd
100005    1    tcp   54013 mountd
100005    3    upd   59149 mountd
100005    3    tcp   54013 mountd
100021    4    upd   32823 nlockmgr
100021    4    tcp   33397 nlockmgr
100011    1    upd   36650 rquotad
100011    1    tcp   36673 rquotad
100011    2    upd   36650 rquotad
100011    2    tcp   36673 rquotad

```

3. Check to see whether the firewall is blocking NFS traffic on Linux systems by issuing the following command on the NFS client and the NFS server:

```
iptables -L
```

Then check whether any hosts or ports that are involved with the NFS connection are blocked (denied).

If the client and the server are running in different subnets, then a firewall could be running on the router also.

4. Check to see whether the firewall is blocking NFS traffic on the client or router, using the appropriate commands.

NFS mount fails with a “No such file or directory” error

Description

The user is trying to do an NFS mount on Linux and receives this message:

```
No such file or directory
```

Following are the root causes of this error.

Root cause #1 - Access type is none

An NFS export was created on the server without a specified access type. Therefore, for security reasons, the default access is none, mounting does not work.

Solution

On the NFS server, specify an access type (for example, RW for Read and Write) for the export. If the export has been created already, you can achieve this by issuing the **mmnfs export change** command. See the following example. The backslash (\) is a line continuation character:

```
mmnfs export change /mnt/gpfs0/nfs_share1 \
--nfschange "* (Access_Type=RW,Squash=NO_ROOT_SQUASH)"
```

Verification

To verify the access type that is specified for the export, issue the **mnnfs export list** on the NFS server. For example:

```
mnnfs export list --nfsdefs /mnt/gpfs0/nfs_share1
```

The system displays output similar to this:

Path	Delegations	Clients	Access_Type	Protocols	Transports	Squash	Anonymous_uid	Anonymous_gid	SecType	PrivilegedPort	Export_id	DefaultDelegation	Manage_Gids	NFS_Commit
/mnt/gpfs0/_share1	none	*	RW	3,4	TCP	NO_ROOT_SQUASH	-2	-2	KRB5	FALSE	2	none	FALSE	FALSE

"NONE" indicates the root cause; the access type is none .

"RO" or "RW" indicates that the solution was successful.

Root cause # 2 - Protocol version that is not supported by the server

Solution

On the NFS server, specify the protocol version needed by the client for export (for example, 3:4). If the export already exists, you can achieve this by issuing the **mnnfs export change command**. For example:

```
mnnfs export change /mnt/gpfs0/nfs_share1 --nfschange "* (Protocols=3:4)"
```

Verification

To verify the protocols that are specified for the export, issue the **mnnfs export change** command. For example:

```
mnnfs export list --nfsdefs /mnt/gpfs0/nfs_share1
```

The system displays output similar to this:

Path	Delegations	Clients	Access_Type	Protocols	Transports	Squash	Anonymous_uid	Anonymous_gid	SecType	PrivilegedPort	DefaultDelegations	Manage_Gids	NFS_Commit
/mnt/gpfs0/nfs_share1	none	*	RW	3,4	TCP	NO_ROOT_SQUASH	-2	-2	SYS	FALSE	none	FALSE	FALSE

NFS client cannot mount NFS exports

Problem

The NFS client cannot mount NFS exports. The **mount** command on the client either returns an error or times out.

Determination

The error itself occurs on the NFS client side. Additionally, and based on the nature of the problem, the server-side NFS logs can provide more details about the origin of the error.

Solution

These are the reasons for client-side mount errors:

- The NFS server is not running
- The firewall is blocking NFS traffic
- The client does not have permissions to mount the export.

1. Ensure that the NFS server is running correctly on all of the CES nodes and that the CES IP address used to mount is active in the CES cluster. To check the CES IP address and the NFS server status run:

```
mmlscluster --ces  
mmces service list -a
```

2. Ensure that the firewall allows NFS traffic to pass through. In order for this, the CES NFS service must be configured with explicit NFS ports so that discrete firewall rules can be established. On the client, run:

```
rpcinfo -t <CES_IP_ADDRESS> nfs
```

3. Verify that the NFS client is allowed to mount the export. In NFS terms, a definition exists for this client for the export to be mounted. To check NFS export details, enter the following command:

```
mmnfs export list --nfsdefs <NFS_EXPORT_PATH>
```

The system displays output similar to this:

Path	Delegations	Clients	Access_Type	Protocols	Transports	Squash	Anonymous_uid	Anonymous_gid	SecType	PrivilegedPort	DefaultDelegations	Manage_Gids	NFS_Commit
/mnt/gpfs0/nfs_share1	none	*	RW	3,4	TCP	NO_ROOT_SQUASH	-2	-2	SYS	FALSE	none	FALSE	FALSE

On the client, run:

```
showmount -e <CES_IP_ADDRESS>
```

NFS error events

This topic provides information on how to verify and resolve NFS errors.

Following is a list of possible events that might cause a node to go into a failed state and possible solutions for each of the issues. To determine what state a component is in, run the **mmces events active nfs** command.

NFS is not active (nfs_not_active)

Cause

Statistics query indicates that CES NFS is not responding.

Determination

Call the CES NFS statistics command with some delay and compare the NFS server time stamp, then determine if the NFS operation counts are increasing. Run this command:

```
/usr/bin/ganesha_stats ; sleep 5 ; /usr/bin/ganesha_stats
Timestamp: Wed Apr 27 19:27:22 201634711407 nsecs
Total NFSv3 ops: 0
Total NFSv4.0 ops: 86449
Total NFSv4.1 ops: 0
Total NFSv4.2 ops: 0
Timestamp: Wed Apr 27 19:27:27 201687146242 nsecs
Total NFSv3 ops: 0
Total NFSv4.0 ops: 105271
Total NFSv4.1 ops: 0
Total NFSv4.2 ops: 0
```

Solution

Restart CES NFS on the local CES node using commands **mmces service stop nfs** and **mmces service start nfs**.

CES NFSD process not running (nfsd_down)

Cause

CES NFS server protocol is no longer running.

Determination

1. Check to see whether the CES NFS daemon is running:
`ps -C ganesha.nfsd`
2. Check whether d-bus is alive. Run:
`/usr/bin/ganesha_stats`

If either CES NFS or d-bus is down, you will receive an error:

ERROR: Can't talk to ganesha service on d-bus. Looks like Ganesh is down.

Solution

Restart CES NFS on the local CES node by using commands `mmces service stop nfs` and `mmces service start nfs`.

RPC statd process is not running (statd_down)

This applies only if NFS version 3 is enabled in the CES NFS configuration

Cause

The rpc.statd process is no longer running.

Determination

Check rpc.statd by running:

```
ps -C rpc.statd
```

Solution

Restart CES NFS on the local CES node by using commands `mmces service stop nfs` and `mmces service start nfs`.

Portmapper port 111 is not active (portmapper_down)

Cause

RPC call to port 111 failed or timed out.

Determination

Check portmapper output by running:

```
rpcinfo -n 111 -t localhost portmap  
rpcinfo -t localhost nfs 3  
rpcinfo -t localhost nfs 4
```

Solution

Check to see whether portmapper is running and if portmapper (rpcbind) is configured to automatically start on system startup.

I NFS client cannot mount NFS exports from all protocol nodes

I Cause

- I The NFS client can mount NFS exports from some but not all protocol nodes, because the exports are not seen when doing a `showmount` against those protocol nodes where this problem surfaces.

| Determination

- | The error itself occurs on the NFS server side and is related to a Red Hat problem with netgroup caching which makes caching unreliable.

| Solution

- | Disable caching netgroups in nscd for AD values. For more information on how to disable nscd caching, see the **nsd.conf** man page in <https://linux.die.net/man/5/nscd.conf>.

For more information on NFS events, see "Events" on page 427.

NFS error scenarios

This topic provides information on how to verify and resolve NFS errors.

NFS client cannot access exported NFS data

Problem

The NFS client cannot access the exported data even though the export is mounted. This often results in errors to occur while writing data, creating files, or traversing the directory hierarchy (permission denied).

Determination

The error itself occurs on the NFS client side. Additionally, and based on the nature of the problem, the server-side NFS logs can provide more details about the origin of the error.

Solution

There are multiple reasons for this problem:

The ACL definition in the file system does not allow the requested operation

The export and/or client definition of the export do not allow that operation (such as a "read only" definition)

1. Verify the ACL definition of the export path in the file system. To check ACL definitions, run:
`mmgetacl Path`
2. Verify the definition of the export and the client (especially the access type). To check the NFS export details, run:
`mnnfs export list -n Path`
3. Unmount and remount the file system on the NFS client:
`umount <Path>`
`mount <mount_options> CES_IP_address:<export_path> <mount_point>`

NFS client I/O temporarily stalled

Problem

The NFS client temporarily encounters stalled I/O or access requests to the export. The problem goes away after a short time (about 1 minute.)

Determination

The error itself occurs on the NFS client side, but due to an action on the NFS server side. The server-side NFS logs can provide more details about the origin of the error (such as a restart of the NFS server) along with the CES logs (such as manual move of a CES IP or a failover condition).

Origin

A restart of the NFS server might temporarily suspend further access to the export from the NFS client (depending on the type of request). The suspension occurs because a restart of the NFS server causes the grace period to start. During the grace period, certain NFS operations are not allowed:

1. An explicit restart triggered manually through the CLI by running: `mmces service stop / start ...`
2. An explicit move of CES IPs manually through the CLI by running: `mmces address move ...`
3. A **change in the definition of an existing export.**

Note: Adding or removing NFS exports does not initiate a restart.

4. The creation of the first export.
5. A critical error condition that triggers CES failover, which in turn causes IP addresses to move.
6. A fallback of CES IPs (depending on the setting of the address distribution policy).

SMB issues

This topic describes SMB-related issues that you might come across while using the IBM Spectrum Scale system.

Determining the health of integrated SMB server

There are some IBM Spectrum Scale commands to determine the health of the SMB server.

The following commands can be used to determine the health of SMB services:

- To check the overall CES cluster state, issue the following command:

```
mm1scluster --ces
```

The system displays output similar to this:

```
GPFS cluster information
=====
GPFS cluster name:      boris.nsd001st001
GPFS cluster id:        3992680047366063927

Cluster Export Services global parameters
-----
Shared root directory:    /gpfs/fs0
Enabled Services:         NFS SMB
Log level:                2
Address distribution policy: even-coverage

Node  Daemon node name       IP address      CES IP address list
-----
4    prt001st001            172.31.132.1   10.18.24.25 10.18.24.32 10.18.24.34 10.18.24.36 9.11.102.89
5    prt002st001            172.31.132.2   9.11.102.90 10.18.24.19 10.18.24.21 10.18.24.23 10.18.24.30
6    prt003st001            172.31.132.3   10.18.24.38 10.18.24.39 10.18.24.41 10.18.24.42 9.11.102.43
7    prt004st001            172.31.132.4   9.11.102.37 10.18.24.26 10.18.24.28 10.18.24.18 10.18.24.44
8    prt005st001            172.31.132.5   9.11.102.36 10.18.24.17 10.18.24.33 10.18.24.35 10.18.24.37
9    prt006st001            172.31.132.6   9.11.102.41 10.18.24.24 10.18.24.20 10.18.24.22 10.18.24.40
10   prt007st001            172.31.132.7   9.11.102.42 10.18.24.31 10.18.24.27 10.18.24.29 10.18.24.43
```

This shows at a glance whether nodes are failed or whether they host public IP addresses. For successful SMB operation at least one CES node must be **HEALTHY** and hosting at least one IP address.

- To show which services are enabled, issue the following command:

```
mmces service list
```

The system displays output similar to this:

```
Enabled services: NFS SMB  
NFS is running, SMB is running
```

For successful SMB operation, SMB needs to be enabled and running.

- To determine the overall health state of SMB on all CES nodes, issue the following command:

```
mmces state show SMB -a
```

The system displays output similar to this:

```
NODE      SMB  
prt001st001 HEALTHY  
prt002st001 HEALTHY  
prt003st001 HEALTHY  
prt004st001 HEALTHY  
prt005st001 HEALTHY  
prt006st001 HEALTHY  
prt007st001 HEALTHY
```

- To show the reason for a currently active (failed) state on all nodes, issue the following command:

```
mmces events active SMB -a
```

The system displays output similar to this:

```
NODE COMPONENT EVENT NAME SEVERITY DETAILS
```

In this case nothing is listed because all nodes are healthy and so there are no active events. If a node was unhealthy it would look similar to this:

```
NODE      COMPONENT EVENT NAME SEVERITY DETAILS  
prt001st001 SMB      ctdb_down   ERROR    CTDB process not running  
prt001st001 SMB      smbd_down   ERROR    SMBD process not running
```

- To show the history of events generated by the monitoring framework, issue the following command

```
mmces events list SMB
```

The system displays output similar to this:

NODE	TIMESTAMP	EVENT NAME	SEVERITY	DETAILS
prt001st001	2015-05-27 14:15:48.540577+07:07MST	smbd_up	INFO	SMBD process now running
prt001st001	2015-05-27 14:16:03.572012+07:07MST	smbport_up	INFO	SMB port 445 is now active
prt001st001	2015-05-27 14:28:19.306654+07:07MST	ctdb_recovery	WARNING	CTDB Recovery detected
prt001st001	2015-05-27 14:28:34.329090+07:07MST	ctdb_recovered	INFO	CTDB Recovery finished
prt001st001	2015-05-27 14:33:06.002599+07:07MST	ctdb_recovery	WARNING	CTDB Recovery detected
prt001st001	2015-05-27 14:33:19.619583+07:07MST	ctdb_recovered	INFO	CTDB Recovery finished
prt001st001	2015-05-27 14:43:50.331985+07:07MST	ctdb_recovery	WARNING	CTDB Recovery detected
prt001st001	2015-05-27 14:44:20.285768+07:07MST	ctdb_recovered	INFO	CTDB Recovery finished
prt001st001	2015-05-27 15:06:07.302641+07:07MST	ctdb_recovery	WARNING	CTDB Recovery detected
prt001st001	2015-05-27 15:06:21.609064+07:07MST	ctdb_recovered	INFO	CTDB Recovery finished
prt001st001	2015-05-27 22:19:31.773404+07:07MST	ctdb_recovery	WARNING	CTDB Recovery detected
prt001st001	2015-05-27 22:19:46.839876+07:07MST	ctdb_recovered	INFO	CTDB Recovery finished
prt001st001	2015-05-27 22:22:47.346001+07:07MST	ctdb_recovery	WARNING	CTDB Recovery detected
prt001st001	2015-05-27 22:23:02.050512+07:07MST	ctdb_recovered	INFO	CTDB Recovery finished

- To retrieve monitoring state from health monitoring component, issue the following command:

```
mmces state show
```

The system displays output similar to this:

```
NODE      AUTH      NETWORK NFS      OBJECT      SMB      CES  
prt001st001 DISABLED  HEALTHY  HEALTHY  DISABLED  DISABLED  HEALTHY
```

- To check the monitor log, issue the following command:

```
grep smb /var/adm/ras/mmsysmonitor.log | head -n 10
```

The system displays output similar to this:

```
2016-04-27T03:37:12.2 prt2st1 I Monitor smb service LocalState:HEALTHY Events:0 Entities:0 - Service.monitor:596
2016-04-27T03:37:27.2 prt2st1 I Monitor smb service LocalState:HEALTHY Events:0 Entities:0 - Service.monitor:596
2016-04-27T03:37:42.3 prt2st1 I Monitor smb service LocalState:HEALTHY Events:0 Entities:0 - Service.monitor:596
2016-04-27T03:37:57.2 prt2st1 I Monitor smb service LocalState:HEALTHY Events:0 Entities:0 - Service.monitor:596
2016-04-27T03:38:12.4 prt2st1 I Monitor smb service LocalState:HEALTHY Events:0 Entities:0 - Service.monitor:596
2016-04-27T03:38:27.2 prt2st1 I Monitor smb service LocalState:HEALTHY Events:0 Entities:0 - Service.monitor:596
2016-04-27T03:38:42.5 prt2st1 I Monitor smb service LocalState:HEALTHY Events:0 Entities:0 - Service.monitor:596
2016-04-27T03:38:57.2 prt2st1 I Monitor smb service LocalState:HEALTHY Events:0 Entities:0 - Service.monitor:596
2016-04-27T03:39:12.2 prt2st1 I Monitor smb service LocalState:HEALTHY Events:0 Entities:0 - Service.monitor:596
2016-04-27T03:39:27.6 prt2st1 I Monitor smb service LocalState:HEALTHY Events:0 Entities:0 - Service.monitor:596
```

- The following logs can also be checked:

```
/var/adm/ras/*
/var/log/messages
```

File access failure from an SMB client with sharing conflict

If SMB clients fail to access files with file sharing conflict messages, and no such conflict exists, there can be a mismatch with file locking rules.

File systems that are exported with the CES SMB service, or a customized deployment version of Samba, require the **-D nfs4** flag on the **mmchfs** or **mmcrfs** command. This setting enables NFSv4 and SMB sharing rules.

SMB client on Linux fails with an “NT status logon failure”

This topic describes how to verify and resolve an “NT status logon failure” on the SMB client on Linux.

Description

The user is trying to log on to the SMB client using AD authentication on Linux and receives this message:

```
NT STATUS LOGON FAILURE
```

Following are the root causes of this error.

Description of Root cause #1

The user is trying to log on to the SMB client using AD authentication on Linux and receives this message:

```
Password Invalid
```

Cause

The system did not recognize the specified password.

Verification

Verify the password by running the following command on an IBM Spectrum Scale protocol node:

```
/usr/lpp/mmfs/bin wbinfo -a '<domain>\<user>'
```

The expected result is that the following messages display:

```
plaintext password authentication succeeded.
```

```
challenge/response password authentication succeeded.
```

If this message displays:

```
plaintext password authentication failed.
```

```
Could not authenticate user USER with plain text password
```

the domain for that user was not specified correctly.

Resolution

To resolve the error, enter the correct password.

If you do not know the correct password, follow your IT procedures to request a new password.

Description of root cause # 2

The user is trying to log on to the SMB client using AD authentication on Linux and receives this message:

The Userid is not recognized

Cause

The system did not recognize the specified password.

Verification

Verify the password by running the following command on an IBM Spectrum Scale protocol node:
`/usr/lpp/mmfs/bin wbinfo -a '<domain>\<user>'`

The expected result is that the following messages display:

plaintext password authentication succeeded.

challenge/response password authentication succeeded

If this message displays:

Could not authenticate user USER with challenge/response password

the specified user is not known by the system.

Resolution

To resolve the error, enter the correct userid.

If you think the correct user was specified, contact your IT System or AD Server administrator to get your userid verified.

SMB client on Linux fails with the NT status password must change error message

This topic describes how to verify and resolve an NT status password must change error on the SMB client on Linux.

Description

The user is trying to access the SMB client on Linux and receives this error message:

`NT_STATUS_PASSWORD_MUST_CHANGE`

Cause

The specified password expired.

Verification

Verify the password by running the following command on an IBM Spectrum Scale protocol node:

```
/usr/lpp/mmfs/bin wbinfo -a '<domain>\<user>'
```

The expected result is that the following messages display:

```
plaintext password authentication succeeded.  
challenge/response password authentication succeeded.
```

If this message displays:

```
Could not authenticate user mzdom\aduser1 with challenge/response
```

the specified password probably expired.

Resolution

Log on to a Windows client, and when prompted, enter a new password. If the problem persists, ask the AD administrator to unlock the account.

SMB mount issues

This topic describes how to verify and resolve SMB mount errors.

Possible SMB mount error conditions include:

- Mount.CIFS on Linux fails with mount error (13) “Permission denied”
- Mount.CIFS on Linux fails with mount error (127) “Key expired”
- Mount on Mac fails with an authentication error.

If you receive any of these errors, verify your authentication settings. For more information, see “Protocol authentication issues” on page 344

Mount.Cifs on Linux fails with mount error (13) “Permission denied”

Description

The user is trying to mount CIFS on Linux and receives the following error message:

```
Permission Denied
```

The root causes for this error are the same as for “SMB client on Linux fails with an “NT status logon failure”” on page 358.

Mount.Cifs on Linux fails with mount error (127) “Key has expired”

Description

The user is trying to access a CIFS share and receives the following error message:

```
key has expired
```

The root causes for this error are the same as for “SMB client on Linux fails with an “NT status logon failure”” on page 358.

Mount on Mac fails with an authentication error

Description

The user is attempting a mount on a Mac and receives this error message:

```
mount_smbfs: server rejected the connection: Authentication error
```

The root causes for this error are the same as for “SMB client on Linux fails with an “NT status logon failure”” on page 358.

Net use on Windows fails with “System error 86”

This topic describes how to verify and solve a “System error 86” when the user is attempting to access net use on Windows.

Description

While accessing the network the following error message displays:

System error 86 has occurred.
The specified password is not correct.

Solution

The root causes for this error are the same as that for the failure of SMB client on Linux. For more information on the root cause, see “SMB client on Linux fails with an “NT status logon failure”” on page 358.

Net use on Windows fails with “System error 59” for some users

This topic describes how to resolve a “System error 59” when some users attempt to access net use on Windows.

Description:

Additional symptoms include

NT_STATUS_INVALID_PARAMETER

errors in the log.smbd file when net use command was invoked on the Windows client for the user with this problem.

Solution:

Invalid idmapping entries in gencache might be the cause. To resolve the error, delete these entries in gencache on all nodes. Run the following commands: `net cache del IDMAP/UID2SID/<UID>` and `net cache del IDMAP/SID2XID/<SID>`. You can run the `mmadquery` command to know the `<UID>` and the `<SID>`. Alternatively, you can find the `<SID>` from the log.smbd file. See the following message

Could not convert sid <SID>: NT_STATUS_INVALID_PARAMETER

in the log.smbd file. Here, `<SID>` is the SID of the user.

| Winbindd causes high CPU utilization

| This topic describes the issues that can happen due to the winbindd component.

| Cause

| One possible reason is that winbind is not able to find domain controllers for a given domain.
| NT_STATUS_NO_LOGON_SERVERS is seen in log file log.winbindd-dc-connect in that case. One
| possible issue here is that the DNS does not provide this information. Usually the local DCs have to be
| configured as DNS servers on the protocol nodes, as AD stores additional information for locating DCs in
| the DNS.

| Solution

- | The problem is also known to go away after upgrading to IBM Spectrum Scale 4.2.2.

SMB error events

This topic describes how to verify and resolve SMB errors.

CTDB process is not running (`ctdb_down`)

Cause

CTDB process is not running.

Determination

Check `/var/log/messages` for CTDB error messages or crashes.

Solution

Fix any obvious issues and run this command:

```
mmces service stop SMB  
mmces service start SMB
```

CTDB recovery detected (`ctdb_recovery`)

Cause

CTDB status is stuck in Recovery mode for an extended amount of time.

Determination

If the service status is Degraded for a while, there is an issue. The service status should be Transient. Check the logs for a possible issue.

Solution

Run:

```
mmces service stop SMB && mmces service start SMB
```

If still not fixed, run:

```
gpfs.snap
```

and contact IBM support.

CTDB state is not healthy (`ctdb_state_down`)

Determination

1. Check `/var/log/messages` for errors and correct any that you find.
2. Check CTDB status by running the `ctdb status` command.
3. Check the network connectivity.
4. Check the banned reason by running '`ctdb showban`' and attempt to correct the error.

Solution

After the error is resolved, the CTDB node should recover. If you have not resolved the error, restart SMB by running this command:

```
mmces service stop SMB && mmces service start SMB
```

SMDB process not running

Determination

1. Check /var/log/messages and /var/adm/ras/log.smbd for errors and correct if found.
2. Restart by running this command:

```
mmces service stop SMB && mmces services start SMB
```

SMB port (?) is not active (smbport_down_)

Cause

The SMB port (?) is not listening for connections.

Determination

Check the network connectivity.

Solution

Restart by running:

```
mmces service stop SMB && mmces services start SMB
```

SMB access issues

This topic describes how to analyze and resolve SMB access issues.

The most common issue with ACLs is getting an unexpected Access denied message. Check the following:

1. Export ACLs: Use the MMC tool or **mmssmb exportacl** to see that the share allows access for the logged in user.
2. File system object ACLs: Use the Windows Explorer ACL dialog and/or **mmgetacl** to make sure the correct ACLs are in place on all components in the path.
3. Make sure that the READ_ATTR right is set on folders to be traversed.
4. Keep in mind that even if READ_NAMED and WRITE_NAMED are not enforced by the file system, the SMB server enforces them.
5. Export settings: Check the export settings by running **mmssmb export list --all** so that export options like read only = no or available = no do not restrict access.
6. Make sure your clients try to negotiate a supported protocol level.
7. For smbclient: make sure the option -m SMB2 is used and supported by your version of smbclient (smbclient -L localhost -U<user>%<password> -m SMB2)
8. Windows XP, Windows Server 2003 and older Windows versions are not supported, because they only support SMB1.
9. For the Linux kernel client, make sure you check the version option to use smb2.

Note: For known issues in the Linux kernel client, see the documentation for your Linux distribution.

If the root cause cannot be narrowed down, perform these steps the results of which will help make a more detailed analysis.

1. Provide exact information about what happened.
2. Provide screen captures of Windows ACL dialogs with the problem before and after the issue.
3. Provide the output of **mmgetacl** for all files and folders related to the ACL/permission problem before and after the problematic event.

4. Trace how the client has mounted the share.
 5. You can force a re-connect by stopping the smbd process that serves that connection.
 6. Describe how the user has mounted the export.
 7. List all users and groups that are in the test along with their memberships.
 8. Collect export information by running: **mmSMB export list --all**.
 9. Provide the version of Windows used for each client.
 10. Provide a Samba level 10 trace for the test by running the mmprotocoltrace tool.
 11. Provide IBM Spectrum Scale traces for the test by running **mmtracectl --start** and **--stop**.
 12. Collect the network trace of the re-create by running **mmprotocoltrace**.

Slow access to SMB caused by contended access to files or directories

This topic describes the reason behind the slow access to SMB server and the troubleshooting steps to handle it.

If the access through the SMB server is slower than expected, then there might be an issue with the highly contended access to the same file or directory through the SMB server. This happens because of the internal record keeping process of the SMB server. The internal record keeping process requires that the record for each open file or directory must be transferred to different protocol nodes for every open and close operation, which at times, overloads the SMB server. This delay in access is experienced in extreme cases, where many clients are opening and closing the same file or directory. However, note that concurrent access to the same file or directory is handled correctly in the SMB server and it usually causes no problems.

The following procedure can help tracking the files or directories of the contended records in the database statistics using CTDB track. When a "hot" record is detected, it is recorded in the database statistic and a message is printed to syslog.

| When this message refers to the locking.tdb database, this can point to the problem of concurrent access
| to the same file or directory. The same reference might be seen in the ctdb dbstatistics for locking.tdb

- | When ctdb points to a hot record in locking.tdb, then use the "net tdb locking" command to determine the file behind this record:


```
# /usr/lpp/mmfs/bin/net tdb locking 6a4128e3ced4681b017c06000000000000000000000000000000000000000000
| Share path:          /ibm/fs1/smbexport
| Name:                testfile
| Number of share modes: 2
```
- | If this happens on the root directory of an SMB export, then a workaround can be to exclude that from cross-node locking:


```
mmsmb export change smbexport --option fileid:algorithm=fsname_norootdir
```
- | If this happens on files, the recommendation would be to access that SMB export only through one CES IP address, so that the overhead of transferring the record between the nodes is avoided.
- | If the SMB export contains only sub directories with home directories where the sub directory names match the user name, the recommended configuration would be an SMB export uses the %U sub situation to automatically map the user with the corresponding home directory:


```
mmsmb export add smbexport /ibm/fs1/%U
```

Object issues

This topic describes some of the Object-related issues that you might come across while using IBM Spectrum Scale.

Getting started with troubleshooting object issues

Use the following checklists to troubleshoot object issues.

Checklist 1

This checklist must be referred to before using an object service.

1. Check the cluster state by running the **mmgetstate -a** command.
The cluster state must be Active.
2. Check the status of the CES IP by running the **mm1scluster --ces** command.
The system displays all the CES nodes along with their assigned IP addresses.
3. Check the service states of the CES by running the **mmces state show -a** or **mmhealth node show ces -N cesnodes** command.
The overall CES state and object service states must be Healthy.
4. Check the service listing of all the service states by running the **mmces service list -verbose** command.
5. Check the authentication status by running the **mmuserauth service check** command.
6. Check the object auth listing by running the **source openrc ; openstack user list** command.
The system lists all the users IDs.

Checklist 2

This checklist must be referred to before using the keystone service.

1. Check if object authentication has been configured by running the **mmuserauth service list --data-access-method object** command.
2. Check the state of object authentication by running the **mmces state show AUTH_OBJ -a** command.
3. Check if the protocol node is serving the CES IP by running the **mm1scluster --ces** command.
4. Check if the **object_database_node** tag is present in one of the CES IP by running the **mmces address list** command.
5. Check if httpd is running on all the CES nodes and postgres is running on the node that has CES IP with the **object_database_node** tag by running the **mmces service list -v -a** command.

6. Check if authentication configuration is correct on all nodes by running the **mmuserauth service check --data-access-method object -N cesNodes** command.
7. If the mmuserauth service check reports an error, run the **mmuserauth service check --data-access-method object --rectify -N <node>** command where *node* is the number of the node on which the error is reported.

Authenticating the object service

This topic provides troubleshooting references and steps for resolving system errors when you are authenticating the object service.

Description

When the user authenticates or runs any create, update, or delete operation, the system displays one of the following errors:

```
{"error": {"message": "An unexpected error prevented the server from fulfilling your request.", "code": 500, "title": "Internal Server Error"}}
```

ERROR: openstack An unexpected error prevented the server from fulfilling your request.
(HTTP 500) (Request-ID: req-11399fd1-a601-4615-8f70-6ba275ec3cd6)

Cause

The system displays this error under one or all of the following conditions:

- The authentication service is not running.
- The system is unable to reach the authentication server.
- The user credentials for keystone have been changed or have expired.

Proposed workaround

- Perform all the steps in Checklist 1.
- Check if the IP addresses of the keystone endpoints are correct and reachable. If you are using a local keystone, check if the postgresql-obj service is running.

Authenticating or using the object service

This topic provides troubleshooting references and steps for resolving system errors when you are authenticating or using the object service.

Description

When the user is authenticating the object service or running the create, update, retrieve, and delete operations, the system displays the following error:

```
Error: {"error": {"message": "The request you have made requires authentication.", "code": 401, "title": "Unauthorized"}}
```

Cause

The system displays this error under one or all of the following conditions:

- The password, user ID, or service ID that you have entered is incorrect.
- The token that you are using has expired.

Proposed workaround

- Check your user ID and password. All user IDs in the system can be viewed in the OpenStack user list.

- Check if a valid service ID is provided in the /etc/swift/proxy-server.conf file, in the filter:authhtoken section. Also, check if the password for the service ID is still valid. The service ID can be viewed in the OpenStack service, project, and endpoint lists.

Accessing resources

This topic provides troubleshooting references and steps for resolving system errors when you are accessing resources.

Description

When an unauthorized user is accessing an object resource, the system displays the following error:

```
Error: Error: HTTP/1.1 403 Forbidden
Content-Length: 73 Content-Type: text/html; charset=UTF-8 X-Trans-Id: tx90ad4ac8da9242068d111-0056a88ff0 Date: Wed, 27 Jan 2016 09:37:52 GMT <html><h1>Forbidden</h1><p>Access was denied to this resource.</p>
```

Cause

The system displays this error under one or all of the following conditions:

- The user is not authorized by the system to access the resources for a certain operation.
- The endpoint, auth URL, service ID, keystone version, or API version is incorrect.

Proposed workaround

- Contact your system administrator for gaining authorization to access the resources.
- Check your service ID. The service ID can be viewed in the OpenStack service, project, and endpoint lists.

Connecting to the object services

This topic provides troubleshooting references and steps for resolving system errors when you are connecting to the object services.

Description

When the user is unable to connect to the object services, the system displays the following error:

```
curl: (7) Failed connect
to spctscl2.in.ibm.com:8080; No route to host
```

Cause

The system displays this error under one or all of the following conditions:

- The firewall is running.
- The firewall rules have been configured incorrectly.

Proposed workaround

Set up the firewall rules correctly in your system.

For more information about the firewall rules, see *Installation prerequisites* in *IBM Spectrum Scale: Concepts, Planning, and Installation Guide*.

Creating a path

This topic provides troubleshooting references and steps for resolving system errors when you are creating a path.

Description

When the user is trying to create an nonexistent path while performing the create, update, retrieve, or delete task, the system displays the following error:

```
Error: HTTP/1.1 404 Not Found
Content-Length: 70 Content-Type: text/html; charset=UTF-8 X-Trans-Id:
tx88ec3b783bc04b78b5608-0056a89b52 Date: Wed, 27 Jan 2016 10:26:26
GMT <html><h1>Not Found</h1><p>The resource could not be found.</p></html>
```

Cause

The system displays this error because the path you are creating does not exist.

Proposed workaround

Recreate the object or the container before performing the GET operation.

Constraints for creating objects and containers

This topic provides the constraints that must be kept in mind while creating objects and containers.

Description

When the user is trying to create objects and containers for unified file and object access, the system displays the 400 Bad request error.

Cause

The system displays this error under one or all of the following conditions:

- The name of the container is longer than 255 characters.
- The name of the object is longer than 214 characters.
- The name of any container in the object hierarchy is longer than 214 characters.
- The path name of the object includes successive forward slashes.
- The name of the container and the object is a single period (.) or a double period (..).

Proposed workaround

Keep in mind the following constraints while creating objects and containers for unified file and object access:

- The name of the container must not exceed 255 characters.
- The name of the object must not exceed 214 characters.
- The name of any container in the object hierarchy must not exceed 214 characters.
- The path name of the object must not include successive forward slashes.
- The name of the container and the object must not be a single period (.) or a double period (..). However, a single period or a double period can be part of the name of the container and the object.

The Bind password is used when the object authentication configuration has expired

This topic provides troubleshooting references and steps for resolving system errors when you are using the Bind password and the object authentication configuration has expired.

Description

When object is configured with the AD/LDAP authentication and the bind password is being used for LDAP communication, the system displays the following error:

```
[root@SSClusterNode3 ~]# openstack user list
```

```
ERROR: openstack An unexpected error prevented the server from fulfilling your request. (HTTP 500) (Request-ID: req-d2ca694a-31e3-46cc-98b2-93556571aa7d) Authorization Failure. Authorization failed: An unexpected error prevented the server from fulfilling your request. (HTTP 500) (Request-ID: req-d6ccba54-baea-4a42-930e-e9576466de3c)
```

Cause

The system displays this error when the Bind password has been changed on the AD/LDAP server.

Proposed workaround

1. Obtain the new password from the AD/LDAP server.
2. Run the following command to restart keystone on all protocol nodes: `mmobj config change --ccrfile keystone.conf --section ldap --property password --value <password>` where password is the new password obtained in Step 1.

Note: This command restarts Keystone on all protocol nodes.

The password used for running the keystone command has expired or is incorrect

This topic provides troubleshooting references and steps for resolving system errors when you are using an expired or incorrect password for running the keystone command.

Description

When the user is trying to run the keystone command by using a password that has expired or is incorrect, the system displays the following error:[root@SSClusterNode5 ~]# openstack user list

```
ERROR: openstack The request you have made requires authentication. (HTTP 401) (Request-ID: req-9e8d91b6-0ad4-42a8-b0d4-797a08150cea)
```

Cause

The system displays this error when the user has changed the password but is still using the expired password to access keystone.

Proposed workaround

Use the correct password to access keystone.

The LDAP server is not reachable

This topic provides troubleshooting references and steps for resolving system errors when you are trying to reach an LDAP server.

Description

When object authentication is configured with AD/LDAP and the user is trying to run the keystone commands, the system displays the following error:[root@SSClusterNode3 ~]# openstack user list

```
ERROR: openstack An unexpected error prevented the server from fulfilling your request. (HTTP 500) (Request-ID: req-d3fe863e-da1f-4792-86cf-bd2f4b526023)
```

Cause

The system displays this error under one or all of the following conditions:

- The LDAP server is not reachable due to network issues.
- The LDAP server is not reachable because the system firewall is running.
- The LDAP server has been shut down.

Note:

When the LDAP server is not reachable, the keystone logs can be viewed in the /var/log/keystone directory.

The following example is an LDAP error found in /var/log/keystone/keystone.log:

```
/var/log/keystone/keystone.log:2016-01-28 14:21:00.663 25720 TRACE keystone.common.wsgi result = func(*args,**kwargs)2016-01-28 14:21:00.663 25720 TRACE keystone.common.wsgi SERVER_DOWN: {'desc': "Can't contact LDAP server"}.
```

Proposed workaround

- Check your network settings.
- Configure your firewall correctly.
- Repair the LDAP server.

The TLS certificate has expired

This topic provides troubleshooting references and steps for resolving system errors when the TLS certificate has expired.

Description

When the user is trying to configure object authentication with AD/LDAP by using the TLS certificate for configuration, the system displays the following error:

```
[E] Failed to execute command  
ldapsearchldap_start_tls: Connect error (-11)additional info: TLS error -8174:security library  
: bad database.mmuserauth service create: Command failed.  
Examine previous error messages to determine cause.
```

Cause

The system displays this error because the TLS certificate has expired.

Proposed workaround

1. Update the TLS certificate on the AD/LDAP server.
2. Rerun the command.

The TLS CACERT certificate has expired

This topic provides troubleshooting references and steps for resolving system errors when the TLS CACERT certificate has expired.

Description

When the system is configured with AD/LDAP and TLS, the TLS CACERT has expired after configuration, and the user is trying to run the keystone command, the system displays the following error:

```
[root@SSClusterNode3 ~]# openstack user list
ERROR: openstack An unexpected error prevented the server from fulfilling your request.
(HTTP 500) (Request-ID: req-dfd63d79-39e5-4c4a-951d-44b72e8fd9ef)
LogFile /var/log/keystone/keystone.log2045-01-14 10:50:40.809 30518
TRACE keystone.common.wsgi CONNECT_ERROR:
{'info': "TLS error -8162:The certificate issuer's certificate has expired.
Check your system date and time.", 'desc': 'Connect error'}
```

Note:

The log files for this error can be viewed in /var/log/keystone/keystone.log.

Cause

The system displays this error because the TLS CACERT certificate has expired.

Proposed workaround

1. Obtain the updated TLS CACERT certificate on the system.
2. Rerun the object authentication command.

Note:

If you run the **-idmapdelete** command while performing the workaround steps you might lose existing data.

The TLS certificate on the LDAP server has expired

This topic provides troubleshooting references and steps for resolving system errors when the TLS certificate on the LDAP server has expired.

Description

When the system is configured with AD/LDAP using TLS, and the certificate on AD/LDAP has expired, the system displays the following error when the user is trying to run the keystone commands:

```
[root@SSClusterNode3 ~]# openstack user list
ERROR: openstack An unexpected error prevented the server from fulfilling your request.
(HTTP 500) (Request-ID: req-5b3422a1-fc43-4210-b092-1201e38b8cd5)2017-05-08 22:08:35.443 30518
TRACE keystone.common.wsgi CONNECT_ERROR: {'info': 'TLS error -8157:Certificate extension not found.', 'desc': 'Connect error'}
2017-05-08 22:08:35.443 30518 TRACE keystone.common.wsgi
```

Cause

The system displays this error because the TLS certificate on the LDAP server has expired.

Proposed workaround

Update the TLS certificate on the LDAP server.

The SSL certificate has expired

This topic provides troubleshooting references and steps for resolving system errors when the SSL certificate has expired.

Description

When object authentication is configured with SSL and the user is trying to run the authentication commands, the system displays the following error:

```
[root@SSClusterNode3 ~]# openstack user list
ERROR: openstack SSL exception connecting to https://SSCluster:35357/v3/auth/tokens:
[Errno 1] _ssl.c:504: error:14090086:SSL routines:SSL3_GET_SERVER_CERTIFICATE:certificate verify failed
```

Cause

The system displays this error because the SSL certificate has expired. The user may have used the same certificate earlier for keystone configuration, but now the certificate has expired.

Proposed workaround

1. Remove the object authentication.
2. Reconfigure the authentication with the new SSL certificate.

Note:

Do not run the **mmuserauth service remove --data-access-method object --idmapdelete** command during removing and reconfiguring the authentication.

The signing certificate has expired

This topic provides troubleshooting references and steps for resolving system errors when the signing certificate has expired.

Description

When object authentication uses PKI as a token driver, it requires signing certificates. If the system is configured in such a manner and the user tries to run the keystone commands, the system displays the following error:

```
[root@SSClusterNode3 tmp]# openstack user list
ERROR: openstack SSL exception connecting to
https://SSCluster:35357/v3/auth/tokens: [Errno 1] _ssl.c:504: error:140770FC:SSL
routines:SSL23_GET_SERVER_HELLO:unknown protocol[root@SSClusterNode3 ~]#
swift listAuthorization Failure. Authorization failed: SSL exception connecting to
https://SSCluster:35357/v3/auth/tokens: [Errno 1] _ssl.c:504:
error:140770FC:SSL routines:SSL23_GET_SERVER_HELLO:unknown protocol
```

Cause

The system displays this error because the signing certificate has expired after configuration.

Proposed workaround

1. Remove the authentication.
2. Reconfigure the authentication with the new signing certificate.

Note:

Do not run the **mmuserauth service remove --data-access-method object --idmapdelete** command during removing and reconfiguring the authentication.

Users are not listed in the OpenStack user list

This topic provides troubleshooting references and steps for resolving system errors when the user is not listed in the OpenStack user list.

Description

When the authentication type is AD/LDAP, the users are not listed in the OpenStack user list.

Cause

The system displays this error under one or all of the following conditions:

- Only the users under the specified user DN are visible to keystone.
- The users do not have the specified object class.

Proposed workaround

Change the object authentication or modify the AD/LDAP for the users who do not have the specified object class.

IBM Security Lifecycle Manager cannot be installed

This topic provides troubleshooting references and steps for resolving system errors when IBM Security Lifecycle Manager cannot be installed.

Description

When the user tries to install IBM Security Lifecycle Manager, the system displays the following errors:

```
eclipse.buildId=unknownjava.fullversion=JRE 1.6.0 IBM J9 2.4 Linux x86-32
jvmxi3260sr9-20110203_74623 (JIT enabled, AOT enabled)J9VM -
20110203_074623JIT - r9_20101028_17488ifx3GC - 20101027_AABootLoader
constants: OS=linux, ARCH=x86, WS=gtk, NL=enFramework arguments: -toolId
install -accessRights admin input @osgi.install.area/install.xmlCommand-
line arguments: -os linux -ws gtk -arch x86 -toolId install -accessRights
admin input @osgi.install.area/install.xml!ENTRY com.ibm.cic.agent.ui 4 0
2013-07-09 14:11:47.692!MESSAGE Could not load SWT library.
Reasons:/home/tklm-v3/disk1/im/configuration/org.eclipse.osgi/bundles/207/1/
.cp/libswt-pi-gtk-4234.so (libgtk-x11-2.0.so.0: cannot open shared object
file: No such file or directory)
swt-pi-gtk (Not found in java.library.path)/root/.swt/lib/linux/x86/libswt-
pi-gtk-4234.so (libgtk-x11-2.0.so.0: cannot open shared object file: No
such file or directory)
/root/.swt/lib/linux/x86/libswt-pi-gtk.so (/root/.swt/lib/linux/x86/liblib
swt-pi-gtk.so.so:cannot open shared object file: No such file or directory)"
```

Cause

The system displays this error when the system packages are not upgraded.

Proposed workaround

- All system packages must be upgraded, except the kernel that should be 6.3 in order for encryption to work correctly.
- Run through the following checklist before installing IBM Security Lifecycle Manager:

Table 53.

System components	Minimum values	Header
System memory (RAM)	4 GB	4 GB
Processor speed	Linux and Windows systems	Linux and Windows systems 3.0 GHz dual processors AIX and Sun Solaris systems 1.5 GHz (4-way)
Disk space free for IBM Security Key Lifecycle Manager and prerequisite products such as DB2®	3.0 GHz single processor AIX and Sun Solaris systems 1.5 GHz (2-way)	5 GB
Disk space free in /tmp or C:\temp	5 GB	2 GB
Disk space free in /home directory for DB2	2 GB	6 GB
Disk space free in /var directory for DB2	5 GB 512 MB on Linux and UNIX operating systems	512 MB on Linux and UNIX operating systems

The IBM Security Lifecycle Manager prerequisites cannot be installed

This topic provides troubleshooting references and steps for resolving system errors when the IBM Security Lifecycle Manager prerequisites cannot be installed.

Description

When the user tries to install the IBM Security Lifecycle Manager prerequisites, the system displays the following error:

```
JVMJ9VM011W Unable to load j9dmp24: libstdc++.so.5: cannot open shared
object file: No such file or directory
JVMJ9VM011W Unable to load j9jit24: libstdc++.so.5: cannot open shared
object file: No such file or directory
JVMJ9VM011W Unable to load j9gc24: libstdc++.so.5: cannot open shared
object file: No such file or directory
JVMJ9VM011W Unable to load j9vrb24: libstdc++.so.5: cannot open shared
object file: No such file or directory
```

Cause

The system displays this error when the system packages are not upgraded.

Proposed workaround

- All system packages must be upgraded, except the kernel that should be 6.3 in order for encryption to work correctly.
- Update all packages excluding kernel:
`yum update --exclude=kernel*`
- Modify: /etc/yum.conf
`[main]`
`...`
`exclude=kernel* redhat-release*`

The error code signature does not match

This topic provides troubleshooting references and steps for resolving system errors when the error code signature does not match.

Description

When there is an error code signature mismatch, the system displays the following error:

```
<?xml version="1.0" encoding="UTF-8"?><Error> <Code>SignatureDoesNotMatch</Code> <Message>The request signature we calculated does not match the signature you provided. Check your key and signing method.</Message> <RequestId>tx48ae6acd398044b5b1ebd-005637c767</RequestId></Error>
```

Cause

The system displays this error when the specified user ID does not exist and the user ID does not have the defined credentials or has not assigned a role to the account.

Proposed workaround

- For role assignments, review the output of these commands to identify the role assignment for the affected user:
 - openstack user list
 - openstack role assignment list
 - openstack role list
 - openstack project list
- For credential issues, review the credentials assigned to that user id:
 - openstack credential list
 - openstack credential show <ID>

Swift PUT returns the 202 error and S3 PUT returns the 500 error due to the missing time synchronization

This topic provides troubleshooting references and steps for resolving system errors when Swift PUT returns the 202 error and S3 PUT returns the 500 error due to the missing time synchronization.

Description

The swift object servers require monotonically-increasing timestamps on the PUT requests. If the time between all the nodes is not synchronized, the PUT request can be rejected, resulting in the object server returning a 409 status code that is turned into 202 in the proxy-server. When the swift3 middleware receives the 202 code, it returns a 500 to the client. When enabling DEBUG logging, the system displays the following message:

From the object server:

```
Feb 9 14:41:09 prt001st001 object-server: 10.0.5.6 - - [09/Feb/2016:21:41:09 +0000] "PUT /z1device119/14886/AUTH_bfd953e691c4481d8fa0249173870a56/mycontainers12/myobjects407"
```

From the proxy server:

```
Feb 9 14:14:10 prt003st001 proxy-server: Object PUT returning 202 for 409: 1455052450.83619 <= '409 (1455052458.12105)' (txn: txf7611c330872416aabcc1-0056ba56a2) (client_ip:
```

If S3 is used, the following error is displayed from Swift3:

```
Feb 9 14:25:52 prt005st001 proxy-server: 500 Internal Server Error: #012Traceback (most recent call last):#012 File "/usr/lib/python2.7/site-packages/swift3/middleware.py", line 81, in __call__#012 resp = self.handle_request(req)#012 File "/usr/lib/python2.7/site-packages/swift3/middleware.py", line 104, in handle_request#012 res = getattr(controller, req.method)(req)#012 File "/usr/lib/python2.7/site-packages/swift3/controllers/obj.py", line 97, in PUT#012 resp = req.get_response(self.app)#012 File "/usr/lib/python2.7/site-packages/swift3/request.py", line 825, in get_response#012 headers, body, query)#012 File "/usr/lib/python2.7/site-packages/swift3/request.py", line 805, in get_acl_response#012 app, method, container, obj, headers, body, query)#012 File "/usr/lib/python2.7/site-packages/swift3/request.py", line 669, in _get_response#012 raise InternalError('unexpected status code %d' % status)#012InternalError: 500 Internal Server Error (txn: tx40d4ff7ca5b94b1bb6881-0056ba5960) (client_ip: 10.0.5.1) Feb 9 14:25:52 prt005st001 proxy-server: 500 Internal Server Error: #012Traceback (most recent call last):#012 File "/usr/lib/python2.7/site-packages/swift3/middleware.py", line 81, in __call__#012 resp = self.handle_request(req)#012 File "/usr/lib/python2.7/site-packages/swift3/middleware.py", line 104, in handle_request#012 res = getattr(controller, req.method)(req)#012 File "/usr/lib/python2.7/site-packages/swift3/controllers/obj.py", line 97, in PUT#012 resp = req.get_response(self.app)#012 File "/usr/lib/python2.7/site-packages/swift3/request.py", line 825, in get_response#012 headers, body, query)#012 File "/usr/lib/python2.7/site-packages/swift3/request.py", line 805, in get_acl_response#012 app, method, container, obj, headers, body, query)#012 File "/usr/lib/python2.7/site-packages/swift3/request.py", line 669, in _get_response#012 raise InternalError('unexpected status code %d' % status)#012InternalError: 500 Internal Server Error (txn: tx40d4ff7ca5b94b1bb6881-0056ba5960) (client_ip: 10.0.5.1)
```

Cause

The system displays these errors when the time is not in sync.

Proposed workaround

- To check if this problem is occurring, run the **mmdsh date** command.
- Enable the NTPD service on all protocol nodes and have the time synchronized from an NTP server.

Unable to generate the accurate container listing by performing the GET operation for unified file and object access container

This topic provides troubleshooting references and steps for resolving system errors when the system is unable to generate the accurate container listing by performing the GET operation for unified file and object access container.

Description

The system does not display the accurate container listing for a unified file and object access enabled container.

Cause

This error occurs under one or all of the following conditions:

- The ibmobjectizer interval is too long. Therefore, a longer time is taken to update and display the listing.
- The files created on the file system are not supported for objectization.

Proposed workaround

Tune the ibmobjectizer interval configuration by running the **mmobj config change** command.

The following is an example of setting up the objectization interval by using the **mmobj config change**:

```
mmobj config change --ccrfile spectrum-scale-objectizer.conf \
--section DEFAULT --property objectization_interval --value 2400
```

This command sets an interval of 40 minutes between the completion of an objectization cycle and the start of the next cycle.

Fatal error of object configuration during deployment

This topic provides troubleshooting references and steps for resolving fatal system errors in object configuration during deployment.

Description

When the user enables object by using installation toolkit, the system displays the following error:

```
[ FATAL ] Required option 'endpoint_hostname' missing in section:
'object'. To set this, use: ./spectrumscale config object -endpoint
```

```
[ FATAL ] Invalid configuration for setting up Object Store.
```

Cause

The system displays this error when the object authentication not completed with the required parameters.

Proposed workaround

Run the **spectrumscale config obj** command with the mandatory arguments.

Object authentication configuration fatal error during deployment

This topic provides troubleshooting references and steps for resolving fatal system errors in object authentication configuration during deployment.

Description

When the user configures the authentication by using the installation toolkit, the system displays the following error:

```
2016-02-16 13:48:07,799 [ FATAL ] <nodename> failure whilst: Configuring object authentication
(SS98)
```

Cause

The system displays this error under one or all of the following conditions:

- Only the users under the specified user DN are visible to Keystone.
- The users do not have the specified object class.

Proposed workaround

Change the object authentication or modify the AD/LDAP for the users who do not have the specified object class.

Fatal error of object authentication during deployment

This topic provides troubleshooting references and steps for resolving fatal errors in object authentication during deployment.

Description

When the user configures authentication by using installation toolkit, the system displays the following error:

```
2016-02-16 13:48:07,799 [ FATAL ] <nodename> failure whilst: Configuring object authentication  
(SS98)
```

Cause

The system displays this error under one or all of the following conditions:

- IBM Spectrum Scale for the object storage program is currently running.
- Parameters provided in the configuration.txt and authconfig.txt files are incorrect.
- The system is unable to connect to the authentication server with the given credentials or network issues.

Proposed workaround

- Shut down IBM Spectrum Scale for the object storage program before continuing.
- Check the connectivity of protocol nodes with the authentication server with valid credentials.
- Stop the service manually with the **mmces service stop obj -a** command. Manually run the **mmuserauth service create** command to complete the authentication configuration for object.
- Fix the configuration.txt and authconfig.txt files and rerun the IBM Spectrum Scale deployment with the **spectrumscale deploy** command.

Chapter 21. Disaster recovery issues

As with any type of problem or failure, obtain the GPFS log files (**mmfs.log.***) from all nodes in the cluster and, if available, the content of the internal dumps.

For more information, see:

- The *Data mirroring and replication* topic in the *IBM Spectrum Scale: Administration Guide* for detailed information about GPFS disaster recovery
- “Creating a master GPFS log file” on page 180
- “Information to be collected before contacting the IBM Support Center” on page 423

The following two messages might appear in the GPFS log for active/active disaster recovery scenarios with GPFS replication. The purpose of these messages is to record quorum override decisions that are made after the loss of most of the disks:

6027-435 [N]

The file system descriptor quorum has been overridden.

6027-490 [N]

The descriptor replica on disk *diskName* has been excluded.

A message similar to these appear in the log on the file system manager, node every time it reads the file system descriptor with an overridden quorum:

...

6027-435 [N] The file system descriptor quorum has been overridden.

6027-490 [N] The descriptor replica on disk gpfs23nsd has been excluded.

6027-490 [N] The descriptor replica on disk gpfs24nsd has been excluded.

...

For more information on node override, see the section on *Quorum*, in the *IBM Spectrum Scale: Concepts, Planning, and Installation Guide*

For PPRC and FlashCopy®-based configurations, more problem determination information can be collected from the ESS log file. This information and the appropriate ESS documentation must be referred while working with various types disk subsystem-related failures. For instance, if users are unable to perform a PPRC failover (or fallback) task successfully or unable to generate a FlashCopy of a disk volume, they should consult the subsystem log and the appropriate ESS documentation. For more information, see the following topics:

- *IBM TotalStorage Enterprise Storage Server® Web Interface User’s Guide*(publibfp.boulder.ibm.com/epubs/pdf/f2bui05.pdf).

Disaster recovery setup problems

The following setup problems might impact disaster recovery implementation:

1. Considerations of data integrity require proper setup of PPRC consistency groups in PPRC environments. Additionally, when using the FlashCopy facility, make sure to suspend all I/O activity before generating the FlashCopy image. See “Data integrity” on page 323.
2. In certain cases, it might not be possible to restore access to the file system even after relaxing the node and disk quorums. For example, in a three failure group configuration, GPFS tolerates and recovers from a complete loss of a single failure group (and the tiebreaker with a quorum override). However, all disks in the remaining failure group must remain active and usable in order for the file system to continue its operation. A subsequent loss of at least one of the disks in the remaining failure group would render the file system unusable and trigger a forced unmount. In such situations, users

might still be able to perform a restricted mount and attempt to recover parts of their data from the damaged file system. For more information on restricted mounts, see “Restricted mode mount” on page 235.

- When you issue **mmfsctl syncFSconfig**, you might get an error similar to the following:

mmfsctl: None of the nodes in the peer cluster can be reached

In such scenarios, check the network connectivity between the peer GPFS clusters and verify their remote shell setup. This command requires full TCP/IP connectivity between the two sites, and all nodes must be able to communicate by using ssh or rsh without the use of a password.

Protocols cluster disaster recovery issues

Sometimes issuing an **mmcesdr** command can cause problems with protocols disaster recovery in IBM Spectrum Scale.

Whenever such an error or problem is encountered, view the Protocols DR log file for more information on the issue. This log file is at `/var/adm/ras/mmcesdr.log` on the node where the command was run.

Other problems with disaster recovery

You might encounter the following issues that are related to disaster recovery in IBM Spectrum Scale:

- Currently, users are advised to always specify the **all** option when you issue the **mmfsctl syncFSconfig** command, rather than the device name of one specific file system. Issuing this command enables GPFS to detect and correctly resolve the configuration discrepancies that might occur as a result of the manual administrative action in the target GPFS cluster to which the configuration is imported.
- The optional **SpecFile** parameter to the **mmfsctl syncFSconfig** that is specified with the **-S** flag must be a fully qualified path name that defines the location of the spec data file on nodes in the target cluster. It is not the local path name to the file on the node from which the **mmfsctl** command is issued. A copy of this file must be available at the provided path name on all peer contact nodes that are defined in the **RemoteNodesFile**.

Chapter 22. Performance issues

The performance issues might occur because of the system components or configuration or maintenance issues.

Issues caused by the low-level system components

This section discusses the issues caused by the low-level system components used in the IBM Spectrum Scale cluster.

Suboptimal performance due to high utilization of the system level components

In some cases, the CPU or memory utilization on an IBM Spectrum Scale node is higher than 90%. Such heavy utilization can adversely impact the system performance as it affects the cycles allocated to the IBM Spectrum Scale daemon service.

Problem identification

On the node, issue an Operating System command such as **top** or **dstat** to verify whether the system level resource utilization is higher than 90%. The following example shows the sample output for the **dstat** command:

```
# dstat 1 10
----total-cpu-usage---- -dsk/total- -net/total- ---paging-- ---system--
usr sys idl wai hiq siq| read  writ| recv  send| in    out| int   csw
 0  0 100  0  0  0| 7308k 9236k| 0     0| 0     0| 812   3691
 0  0 100  0  0  0|      0  0| 3977B 10388| 0     0| 183   317
 1  2 98  0  0  0|      0  0| 2541B 446B| 0     0| 809   586
 0  1 99  0  0  0|      0  0| 4252B 346B| 0     0| 427   405
 0  0 100  0  0  0|      0  0| 3880B 346B| 0     0| 196   349
 0  0 100  0  0  0|      0  0| 3594B 446B| 0     0| 173   320
 1  1 98  0  0  0|      0  0| 3969B 446B| 0     0| 692   662
 0  0 100  0  0  0|      0  0| 116k 3120B 346B| 0     0| 189   312
 0  0 100  0  0  0|      0  0| 3050B 346B| 0     0| 209   342
 0  0 100  0  0  0|      0  0| 4096B 4555B 346B| 0     0| 256   376
 0  0 100  0  0  0|      0  0| 3232B 346B| 0     0| 187   340
```

Problem resolution and verification

If the system level resource utilization is high, determine the process or application that contributes to the performance issue and take appropriate action to minimize the utilization to an acceptable level.

Suboptimal performance due to long IBM Spectrum Scale waiters

Low-level system issues, like slow disks, or slow network, might cause long GPFS waiters. These long waiters cause performance degradation. You can use the **mmdiag --waiters** command to display the mmfsd threads waiting for events. This information can help resolve deadlocks and improve the system performance.

Problem identification

On the node, issue the **mmdiag --waiters** command to check whether any long waiters are present. The following example shows long waiters that are contributed by the slow disk, **dm-14**:

```
#mmdiag --waiters
0x7FF074003530 waiting 25.103752000 seconds, WritebehindWorkerThread: for I/O completion on disk dm-14
0x7FF088002580 waiting 30.025134000 seconds, WritebehindWorkerThread: for I/O completion on disk dm-14
```

Problem resolution and verification

Resolve any system-level or software issues that exist. When you verify that no system or software issues are present, issue the `#mmdiag --waiters` command again to verify whether any long waiters exist.

- | One possible reason for long waiters, among many, can be that Samba lock directory has been configured
| to be located in GPFS.

Suboptimal performance due to networking issues caused by faulty system components

The system might face networking issues, like significant network packet drops or packet errors, due to faulty system components like NIC, drivers, cables and network switch ports. This can impact the stability and the quality of the GPFS communication between the nodes, degrading the system performance.

Problem identification and verification

If IBM Spectrum Scale is configured over TCP/IP network interfaces like 10GigE or 40GigE, can use the **netstat -in** and **ifconfig <GPFS_iface>** commands to confirm whether any significant TX/RX packet errors or drops are happening.

In the following example, the **152326889** TX packets are dropped for the networking interface corresponding to the **ib0** device:

```
# netstat -in
Kernel Interface table
Iface      MTU     RX-OK RX-ERR RX-DRP RX-OVR     TX-OK TX-ERR TX-DRP TX-OVR Flg
ib0       65520  157606763073    0        0 0      165453186948    0 152326889      0 BMRU

# ifconfig ib0
ib0      Link encap:InfiniBand  HWaddr
80:00:00:49:FE:80:00:00:00:00:00:00:00:00:00:00:00:00
          inet addr:192.168.1.100  Bcast:192.168.1.255
Mask:255.255.255.0
          inet6 addr: fe80::f652:1403:10:bb72/64 Scope:Link
          UP BROADCAST RUNNING MULTICAST  MTU:65520  Metric:1
          RX packets:157606763073 errors:0 dropped:0 overruns:0 frame:0
          TX packets:165453186948 errors:0 dropped:152326889 overruns:0
carrier:0
```

Problem resolution and verification

Resolve low-level networking issues like bad NIC cable, or improper driver setting. If possible, shut down GPFS on the node with networking issues until the low-level networking problem is resolved. This is done so that GPFS operations on other nodes are not impacted. Issue the `# netstat -in` command to verify that the networking issues are resolved. Issue the `mmstartup` command to start GPFS on the node again. Monitor the network interface to ensure that it is operating optimally.

In the following example, no packet errors or drops corresponding to the **ib0** network interface exist.

```
# netstat -in
```

```

Kernel Interface table
Iface      MTU Met      RX-OK RX-ERR RX-DRP RX-OVR      TX-OK TX-ERR TX-DRP TX-OVR Flg
ib0       65520  0 313534358      0      0      0 301875166      0      0      0 BMRU

# ifconfig ib0
ib0      Link encap:InfiniBand  HWaddr 80:00:00:03:FE:80:00:00:00:00:00:00:00:00:00:00
          inet addr:10.168.3.17  Bcast:10.168.255.255  Mask:255.255.0.0
          inet6 addr: fe80::211:7500:78:a42a/64 Scope:Link
            UP BROADCAST RUNNING MULTICAST  MTU:65520  Metric:1
            RX packets:313534450 errors:0 dropped:0 overruns:0 frame:0
            TX packets:301875212 errors:0 dropped:0 overruns:0 carrier:0
            collisions:0 txqueuelen:256
            RX bytes:241364128830 (224.7 GiB)  TX bytes:197540627923 (183.9 GiB)

```

Issues caused by the suboptimal setup or configuration of the IBM Spectrum Scale cluster

This section discusses the issues caused due to the suboptimal setup or configuration of the IBM Spectrum Scale cluster.

Suboptimal performance due to unbalanced architecture and improper system level settings

The system performance depends on the IBM Spectrum Scale cluster architecture components like servers, network, storage, disks, topology, and balance-factor. The performance is also dependent on the performance of the low-level components like network, node, and storage subsystems that make up the IBM Spectrum Scale cluster.

Problem identification

Verify whether all the layers of the IBM Spectrum Scale cluster are sized properly to meet the necessary performance requirements. The things to be considered in the IBM Spectrum Scale cluster include:

- The servers
- The network connectivity and the number of connections between the NSD client and servers
- The I/O connectivity and number of connections between the servers to the storage controller or subsystem
- The storage controller
- The disk type and the number of disks in the storage subsystem

In addition, get the optimal values for the low-level system components used in the IBM Spectrum Scale stack from the vendor, and verify whether these components are set to their optimal value. The low-level components must be tuned according to the vendor specifications for better performance.

Problem resolution and verification

It is recommended that the customer involves an IBM Spectrum Scale architect during the setup to ensure that the underlying layers of IBM Spectrum Scale cluster are capable of delivering the necessary I/O performance for the expected I/O workload.

The IBM Spectrum Scale wiki has recommendation for tuning the clusters in System X. These recommendations that are available in the following link can be used as a reference for low-level component tunings:

System X Cluster Tuning Recommendations.

However, these recommendations might not list the tuning information for all the low-level system components.

Use the low-level components benchmark values to verify that the performance of the low-level components is optimal. For example, some of the common benchmarks are xdd for block device test, OFED performance micro-benchmarks for InfiniBand, and GPFS nsdperf tool to assess the network performance.

Suboptimal performance due to low values assigned to IBM Spectrum Scale configuration parameters

Most GPFS configuration parameters have default values. For example, in IBM Spectrum Scale version 4.2 and above, the **pagepool** attribute defaults to either one-third of the physical memory on the node or 1 GiB (whichever is smaller), maxMBpS defaults to 2048 and maxFilesToCache defaults to 4000. However, if the IBM Spectrum Scale configuration parameters are explicitly set to values lower than their default values by the user, it can impact the I/O performance.

Problem identification

On the GPFS node, issue the **mmdiag --config** command to display and verify the values of the GPFS configuration parameters. Check whether these values match the optimal values set for IBM Spectrum Scale system configuration. For more information on optimal values for configuration parameter see Tuning Parameters.

Problem resolution and verification

Issue the **mmchconfig Attribute=value -i** command to set the configuration parameters to their optimal values based on the best practices followed for an IBM Spectrum Scale system configuration.

You might need to restart GPFS for certain configuration parameter values to take effect. Issue the **mmshutdown** command, followed by the **mmstartup** command to restart GPFS. Issue the **mmdiag --config** command to verify the configuration changes and updates.

Suboptimal performance due to new nodes with default parameter values added to the cluster

When new nodes are added to the IBM Spectrum Scale cluster, ensure that the GPFS configuration parameter values on the new nodes are not set to default values, unless explicitly set so by the user based on the GPFS node class. Instead, the GPFS configuration parameter values on the new nodes must be similar to the values of the existing nodes of similar type for optimal performance. The necessary system level component settings, like BIOS, network and others on the new nodes, also need to match the system level component settings of the existing nodes.

Problem identification

The **mmclsconfig** command can be used to display and verify the configuration values for a IBM Spectrum Scale cluster.

Issue the **mmdiag --config** command on the newly added GPFS nodes to verify whether the configuration parameter values for the new nodes are same as values for the existing nodes. If the newly added nodes have special roles or higher capability, then the configuration values must be adjusted accordingly.

Certain applications like SAS benefit from a larger GPFS page pool. The GPFS page pool is used to cache user file data and file system metadata. The default size of the GPFS page pool is 1 GiB in GPFS version 3.5 and higher. For SAS application, a minimum of 4 GiB page pool size is recommended. When new SAS application nodes are added to the IBM Spectrum Scale cluster, ensure that the **pagepool** attribute is set to at least 4 GiB. If left to its default value, the **pagepool** attribute is set to 1 GiB. This negatively impacts the application performance.

Problem resolution and verification

Issue the **mmchconfig Attribute=value -N <new_nodes> -i** command to set the configuration parameters to either their optimal values based on the best practices, or values similar to the existing nodes. It might be necessary to restart the GPFS daemon for the values to take effect. Issue the **mmshutdown** command, followed by the **mmstartup** command to restart the GPFS daemon. Verify the changes by running the **mmlsconfig** on a node that is part of the GPFS cluster, and the **mmdiag --config** command on the new nodes.

The following sample output shows that the value for the **pagepool** attribute on the existing application nodes **c25m3n03-ib** and **c25m3n04-ib** is set to 2G.

Note: Here **Application node** refers to NSD or SAN GPFS client nodes where applications are executed. These nodes have GPFS RPM installed for good performance.

```
#mmlsconfig  
[c25m3n03-ib,c25m3n04-ib]  
pagepool 2G
```

If you add new application nodes **c25m3n05-ib** and **c25m3n06-ib** to the cluster, the **pagepool** attribute and other GPFS parameter values for the new node must be set according to the corresponding parameter values for the existing nodes **c25m3n03-ib** and **c25m3n04-ib**. Therefore, the **pagepool** attribute on these new nodes must also be set to 2G by using the **mmchconfig** command.

```
mmchconfig pagepool=2G -N c25m3n05-ib,c25m3n06-ib -i
```

Note: The **-i** option specifies that the changes take effect immediately and are permanent. This option is valid only for certain attributes. For more information on block allocation, see the *mmchconfig command* in the *IBM Spectrum Scale: Command and Programming Reference*.

Issue the **mmlsconfig** command to verify whether all the nodes have similar values. The following sample output shows that all the nodes have **pagepool** attribute set to 2G:

```
[c25m3n03-ib,c25m3n04-ib,c25m3n05-ib,c25m3n06-ib]  
pagepool 2G
```

Note: If the **pagepool** attribute is set to a custom value (2G for this example), then the **pagepool** attribute value is listed when you issue the **mmlsconfig** command. If the **pagepool** attribute is set to a default value (1G) then this will be listed when you issue the **mmlsconfig pagepool** command.

On the new node, issue the **mmdiag --config** command to verify that the new values are in effect. The sample output displays that the **pagepool** attribute value has been effectively set to 2G for the nodes **c25m3n03-ib**, **c25m3n04-ib**, **c25m3n05-ib**, **c25m3n06-ib**:

```
! pagepool 2147483648
```

Note: The exclamation (!) in the front of the parameter denotes that the value of this parameter was set by the user, and is not the default value for the parameter.

Suboptimal performance due to low value assigned to QoSIO operation classes

If Quality of Service for I/O (QoSIO) feature is enabled on the file system, verify whether any of the storage pools are assigned low values for **other** and **maintenance** class. Assigning low values for **other** and **maintenance** class can impact the performance when I/O is performed on that specific storage pool.

Problem identification

On the GPFS node, issue the **mm1sqos <fs>** command and check the **other** and **maintenance** class settings. In the sample output below, the **maintenance** class IOPS for **datapool1** storage pool is set to 200 IOPS, and the **other** class IOPS for **datapool2** storage pool is set to 400 IOPS. This IOPS value might be low for an environment with high performing storage subsystem.

```
# mm1sqos gpfs1b
QOS config::    enabled -- pool=*,other=inf,maintenance=inf:pool=datapool1,other=inf,
maintenance=200Iops:pool=datapool2,other=400Iops,maintenance=inf
QOS values::    pool=system,other=inf,maintenance=inf:pool=datapool1,other=inf,
maintenance=200Iops:pool=datapool2,other=400Iops,maintenance=inf
QOS status::    throttling active, monitoring active
```

Problem resolution and verification

On the GPFS node, issue the **mmchqos** command to change the QoS values for a storage pool in the file system. Issue the **mm1sqos** command to verify whether the changes are reflected in the QoS settings.

For example, if the IOPS corresponding to datapool2 **other** class must be set to **unlimited** then issue the following command.

```
mmchqos gpfs1b --enable pool=datapool2,other=unlimited
```

Issue the **# mm1sqos gpfs1b** command to verify whether the change is reflected.

```
# mm1sqos gpfs1b
QOS config::    enabled -- pool=*,other=inf,maintenance=inf:pool=datapool1,
other=inf,maintenance=200Iops:pool=datapool2,
other=inf,maintenance=inf
QOS values::    pool=system,other=inf,maintenance=inf:pool=datapool1,
other=inf,maintenance=200Iops:pool=datapool2,
other=inf,maintenance=inf
QOS status::    throttling active, monitoring active
```

Suboptimal performance due to improper mapping of the file system NSDs to the NSD servers

The NSDs in a file system need to be optimally assigned to the NSD servers so that the client I/O is equally distributed across all the NSD servers. For example, consider a file system with 10 NSDs and 2 NSD servers. The NSD-to-server mapping must be done in such a way that each server acts as the **primary** server for 5 of the NSD in the file system. If the NSD-to-server mapping is unbalanced, it can result in hot spots in one or more of the NSD servers. Presence of hot spots within a system can cause performance degradation.

Problem identification

Issue the **mm1snsd** command, and verify that the primary NSD server allocated to a file system is evenly distributed.

Note: The primary server is the first server listed under the **NSD server** column for a particular file system.

On the NSD client, issue the **mm1sdisk <fs> -m** command to ensure that the NSD client I/O is distributed evenly across all the NSD servers.

In the following sample output, all the NSDs are assigned to the same primary server **c80f1m5n03ib0**.

```
# mm1snsd
```

File system	Disk name	NSD servers
gpfs2	Perf2a_NSD01	c80f1m5n03ib0,c80f1m5n02ib0
gpfs2	Perf2a_NSD02	c80f1m5n03ib0,c80f1m5n02ib0
gpfs2	Perf2a_NSD03	c80f1m5n03ib0,c80f1m5n02ib0
gpfs2	Perf2a_NSD04	c80f1m5n03ib0,c80f1m5n02ib0
gpfs2	Perf2a_NSD05	c80f1m5n03ib0,c80f1m5n02ib0
gpfs2	Perf2a_NSD06	c80f1m5n03ib0,c80f1m5n02ib0
gpfs2	Perf2a_NSD07	c80f1m5n03ib0,c80f1m5n02ib0
gpfs2	Perf2a_NSD08	c80f1m5n03ib0,c80f1m5n02ib0
gpfs2	Perf2a_NSD09	c80f1m5n03ib0,c80f1m5n02ib0
gpfs2	Perf2a_NSD10	c80f1m5n03ib0,c80f1m5n02ib0

In this case, all the NSD client I/O for the **gpfs2** file system are processed by the single NSD server **c80f1m5n03ib0**, instead of being equally distributed across both the NSD servers **c80f1m5n02ib0** and **c80f1m5n03ib0**. This can be verified by issuing the **mm1sdisk <fs> -m** command on the NSD client, as shown in the following sample output:

# mm1sdisk gpfs2 -m			
Disk name	IO performed on node	Device	Availability
Perf2a_NSD01	c80f1m5n03ib0	-	up
Perf2a_NSD02	c80f1m5n03ib0	-	up
Perf2a_NSD03	c80f1m5n03ib0	-	up
Perf2a_NSD04	c80f1m5n03ib0	-	up
Perf2a_NSD05	c80f1m5n03ib0	-	up
Perf2a_NSD06	c80f1m5n03ib0	-	up
Perf2a_NSD07	c80f1m5n03ib0	-	up
Perf2a_NSD08	c80f1m5n03ib0	-	up
Perf2a_NSD09	c80f1m5n03ib0	-	up
Perf2a_NSD10	c80f1m5n03ib0	-	up

Problem resolution and verification

If the NSD-to-primary mapping is unbalanced, issue the **mmchnsd** command to balance the NSD distribution across the NSD servers. Issue the **mm1snsd** command or the **mm1sdisk <fs> -m** command on the NSD client to ensure that the NSD distribution across the servers is balanced.

In the following sample output, there are 10 NSDs in the **gpfs2** file system. The NSDs are evenly distributed between the two servers, such that both servers, **c80f1m5n03ib0** and **c80f1m5n02ib0** act as primary servers for 5NSDs each.

# mm1snsd			
File system	Disk name	NSD servers	
gpfs2	Perf2a_NSD01	c80f1m5n03ib0,c80f1m5n02ib0	
gpfs2	Perf2a_NSD02	c80f1m5n02ib0,c80f1m5n03ib0	
gpfs2	Perf2a_NSD03	c80f1m5n03ib0,c80f1m5n02ib0	
gpfs2	Perf2a_NSD04	c80f1m5n02ib0,c80f1m5n03ib0	
gpfs2	Perf2a_NSD05	c80f1m5n03ib0,c80f1m5n02ib0	
gpfs2	Perf2a_NSD06	c80f1m5n02ib0,c80f1m5n03ib0	
gpfs2	Perf2a_NSD07	c80f1m5n03ib0,c80f1m5n02ib0	
gpfs2	Perf2a_NSD08	c80f1m5n02ib0,c80f1m5n03ib0	
gpfs2	Perf2a_NSD09	c80f1m5n03ib0,c80f1m5n02ib0	
gpfs2	Perf2a_NSD10	c80f1m5n02ib0,c80f1m5n03ib0	

The NSD client I/O is also evenly distributed across the two NSD servers, as seen in the following sample output:

```
# mm1sdisk gpfs2 -m
```

Disk name	I/O performed on node	Device	Availability
Perf2a_NSD01	c80f1m5n03ib0	-	up
Perf2a_NSD02	c80f1m5n02ib0	-	up
Perf2a_NSD03	c80f1m5n03ib0	-	up
Perf2a_NSD04	c80f1m5n02ib0	-	up
Perf2a_NSD05	c80f1m5n03ib0	-	up
Perf2a_NSD06	c80f1m5n02ib0	-	up
Perf2a_NSD07	c80f1m5n03ib0	-	up
Perf2a_NSD08	c80f1m5n02ib0	-	up
Perf2a_NSD09	c80f1m5n03ib0	-	up
Perf2a_NSD10	c80f1m5n02ib0	-	up

Suboptimal performance due to incompatible file system block allocation type

In some cases, proof-of-concept (POC) is done on a smaller setup that consists of clusters with eight or fewer nodes and file system with eight or fewer disks. When the necessary performance requirements are met, the production file system is deployed on a larger cluster and storage setup. It is possible that on a larger cluster, the file performance per NSD is less compared to the smaller POC setup, even if all the cluster and storage component are healthy and performing optimally. In such cases, it is likely that the file system is configured with the default **cluster** block allocation type during the smaller POC setup and the larger file system setup are configured with **scatter** block allocation type.

Problem identification

Issue the **mmlsfs** command to verify the block allocation type that is in effect on the smaller and larger setup file system.

In the sample output below, the **Block allocation type** for the **gpfs2** file system is set to **scatter**.

```
# mmlsfs gpfs2 | grep 'Block allocation type'
-j           scatter           Block allocation type
```

Problem resolution and verification

`layoutMap={scatter|cluster}` specifies the block allocation map type. When allocating blocks for a file, GPFS first uses a round robin algorithm to spread the data across all disks in the storage pool. After a disk is selected, the location of the data block on the disk is determined by the block allocation map type.

For cluster block allocation map type, GPFS attempts to allocate blocks in clusters. Blocks that belong to a particular file are kept adjacent to each other within each cluster. For scatter block allocation map type, the location of the block is chosen randomly. For production setup, where performance consistency throughout the life time of the file system is paramount, scatter block allocation type is recommended. The IBM Spectrum Scale storage I/O performance sizing also needs to be performed by using the scatter block allocation.

The cluster allocation method might provide better disk performance for some disk subsystems in relatively small installations. However, the benefits of clustered block allocation diminish when the number of nodes in the cluster or the number of disks in a file system increases, or when the file system's free space becomes fragmented. The cluster allocation is the default allocation method for GPFS clusters with eight or fewer nodes and for file systems with eight or fewer disks.

The scatter allocation method provides more consistent file system performance by averaging out performance variations. This is so because for many disk subsystems, the location of the data relative to the disk edge has a substantial effect on the performance. This allocation method is appropriate in most cases and is the default allocation type for GPFS clusters with more than eight nodes or file systems with more than eight disks.

The block allocation map type cannot be change after the storage pool is created. For more information on block allocation, see the *mmcrfs* command in the *IBM Spectrum Scale: Command and Programming Reference*.

Attention: Scatter block allocation is recommended for a production setup where performance consistency is paramount throughout the lifetime of the file system. However, in an FPO environments (Hadoop or Big Data), cluster block allocation is recommended.

Issues caused by the unhealthy state of the components used

This section discusses the issues caused due to the unhealthy state of the components used in the IBM Spectrum Scale stack

Suboptimal performance due to failover of NSDs to secondary server - NSD server failure

In a shared storage configuration, failure of an NSD server might result in the failover of its NSDs to the secondary server, if the secondary server is active. This can reduce the total number of NSD servers actively serving the file system, which in turn impacts the file system's performance.

Problem identification

In IBM Spectrum Scale, the system-defined node class “nsdnodes” contains all the NSD server nodes in the IBM Spectrum Scale cluster. Issue the **mmgetstate -N nsdnodes** command to verify the state of the GPFS daemon. The GPFS file system performance might degrade if one or more NSD servers are in the **down** or **arbitrating** or **unknown** state.

The following example displays two nodes: one in **active** state and the other in **down** state

```
# mmgetstate -N nsdnodes
Node number  Node name          GPFS state
-----
1           c25m3n07-ib        active
2           c25m3n08-ib        down
```

Problem resolution and verification

Resolve any system-level or software issues that exist. For example, confirm that NSD server have no network connectivity problems, or that the GPFS portability modules are correctly built for the kernel that is running. Also, perform necessary low-level tests to ensure that both the NSD server and the communication to the node are healthy and stable.

Verify that no system or software issues exist, and start GPFS on the NSD server by using the **mmstartup -N <NSD_server_to_revive>** command. Use the **mmgetstate -N nsdnodes** command to verify that the GPFS daemon is in active state as shown:

```
# mmgetstate -N nsdnodes
Node number  Node name          GPFS state
-----
1           c25m3n07-ib        active
2           c25m3n08-ib        active
```

Suboptimal performance due to failover of NSDs to secondary server - Disk connectivity failure

In a shared storage configuration, disk connectivity failure on an NSD server might result in failover of its NSDs to the secondary server, if the secondary server is active. This can reduce the total number of NSD servers actively serving the file system, which in turn impacts the overall performance of the file system.

Problem identification

The **mmlsnsd** command displays information about the currently defined disks in a cluster. In the following sample output, the NSD client is configured to perform file system I/O on the primary NSD server **c25m3n07-ib** for odd-numbered NSDs like **DMD_NSD01**, **DMD_NSD03**. In this case, **c25m3n08-ib** acts as a secondary server.

The NSD client is configured to perform file system I/O on the NSD server **c25m3n08-ib** for even-numbered NSDs like **DMD_NSD02**, **DMD_NSD04**. In this case, **c25m3n08-ib** is the primary server, while **c25m3n07-ib** acts as the secondary server

Issue the **#mmlsnsd** command to display the NSD server information for the disks in a file system. The following sample output shows the various disks in the **gpfs1b** file system and the NSD servers that are supposed to act as primary and secondary servers for these disks.

File system	Disk name	NSD servers
gpfs1b	DMD_NSD01	c25m3n07-ib, c25m3n08-ib
gpfs1b	DMD_NSD02	c25m3n08-ib, c25m3n07-ib
gpfs1b	DMD_NSD03	c25m3n07-ib, c25m3n08-ib
gpfs1b	DMD_NSD04	c25m3n08-ib, c25m3n07-ib
gpfs1b	DMD_NSD05	c25m3n07-ib, c25m3n08-ib
gpfs1b	DMD_NSD06	c25m3n08-ib, c25m3n07-ib
gpfs1b	DMD_NSD07	c25m3n07-ib, c25m3n08-ib
gpfs1b	DMD_NSD08	c25m3n08-ib, c25m3n07-ib
gpfs1b	DMD_NSD09	c25m3n07-ib, c25m3n08-ib
gpfs1b	DMD_NSD10	c25m3n08-ib, c25m3n07-ib

However, the **mmlsdisk <fsdevice> -m** command that is issued on the NSD client indicates that the NSD client is currently performing all the file system I/O on a single NSD server, **c25m3n07-ib**.

Disk name	I/O performed on node	Device	Availability
DMD_NSD01	c25m3n07-ib	-	up
DMD_NSD02	c25m3n07-ib	-	up
DMD_NSD03	c25m3n07-ib	-	up
DMD_NSD04	c25m3n07-ib	-	up
DMD_NSD05	c25m3n07-ib	-	up
DMD_NSD06	c25m3n07-ib	-	up
DMD_NSD07	c25m3n07-ib	-	up
DMD_NSD08	c25m3n07-ib	-	up
DMD_NSD09	c25m3n07-ib	-	up
DMD_NSD10	c25m3n07-ib	-	up

Problem resolution and verification

Resolve any system-level or disk-level software issues that exist. For example, storage connectivity issues on the NSD server, or driver issues. Rediscover the NSD disk paths by using the **mmlsnsddiscover -a -N all** command. On the NSD client, first issue the **mmlsnsd** command to obtain the primary NSD server

configured for the NSD pertaining to a file system. The `# echo "NSD-Name Primary-NSD-Server"; mm1snsd | grep <fsdevice> | awk` command parses the output that is generated by the `mm1snsd` command and displays the primary NSD server for each of the NSDs. Perform file I/O on the NSD client and issue the `mm1nsdisk <fs> -m` command to verify that the NSD client is performing file system I/O by using all the configured NSD servers. On the NSD client, first issue the `mm1snsd` command to obtain the configured primary NSD server for the NSD pertaining to a file system. The `# echo "NSD-Name Primary-NSD-Server"; mm1snsd | grep <fsdevice> | awk` command parses the output that is generated by the `mm1snsd` command and displays the primary NSD server for each of the NSDs.

```
# echo "NSD-Name Primary-NSD-Server"; mm1snsd | grep <gpfs1b> | awk -F ',' '{print $1}' | awk '{print $2 " " $3}'
NSD-Name Primary-NSD-Server
DMD_NSD01 c25m3n07-ib
DMD_NSD02 c25m3n08-ib
DMD_NSD03 c25m3n07-ib
DMD_NSD04 c25m3n08-ib
DMD_NSD05 c25m3n07-ib
DMD_NSD06 c25m3n08-ib
DMD_NSD07 c25m3n07-ib
DMD_NSD08 c25m3n08-ib
DMD_NSD09 c25m3n07-ib
DMD_NSD10 c25m3n08-ib
```

Suboptimal performance due to file system being fully utilized

As a file system nears full utilization, it becomes difficult to find free space for new blocks. This impacts the performance of the write, append, and create operations.

Problem identification

On the GPFS node, issue the `mmdf <fs>` command to determine the available space.

```
# mmdf gpfs1b
disk          disk size   failure holds    holds          free KB      free KB
name          in KB     group metadata data  in full blocks  in fragments
-----+-----+-----+-----+-----+-----+-----+-----+
Disks in storage pool: system (Maximum disk size allowed is 18 TB)
DMD_NSD01    1756094464    101 Yes      Yes    1732298752 ( 99%)    18688 ( 0%)
DMD_NSD09    1756094464    101 Yes      Yes    1732296704 ( 99%)    13440 ( 0%)
DMD_NSD03    1756094464    101 Yes      Yes    1732304896 ( 99%)    17728 ( 0%)
DMD_NSD07    1756094464    101 Yes      Yes    1732300800 ( 99%)    14272 ( 0%)
DMD_NSD05    1756094464    101 Yes      Yes    1732298752 ( 99%)    13632 ( 0%)
DMD_NSD06    1756094464    102 Yes      Yes    1732300800 ( 99%)    13632 ( 0%)
DMD_NSD04    1756094464    102 Yes      Yes    1732300800 ( 99%)    15360 ( 0%)
DMD_NSD08    1756094464    102 Yes      Yes    1732294656 ( 99%)    13504 ( 0%)
DMD_NSD02    1756094464    102 Yes      Yes    1732302848 ( 99%)    18688 ( 0%)
DMD_NSD10    1756094464    102 Yes      Yes    1732304896 ( 99%)    18560 ( 0%)
-----+-----+-----+-----+-----+-----+-----+-----+
(pool total) 17560944640                    17323003904 ( 99%)    157504 ( 0%)
-----+-----+-----+-----+-----+-----+-----+-----+
(total)       17560944640                    17323003904 ( 99%)    157504 ( 0%)
-----+-----+-----+-----+-----+-----+-----+-----+
Inode Information
-----+-----+-----+-----+-----+-----+-----+-----+
Number of used inodes:        4048
Number of free inodes:        497712
Number of allocated inodes:   501760
Maximum number of inodes:    17149440
```

The UNIX command `df` also can be used to determine the use percentage (Use%) of a file system. The following sample output displays a file system with 2% capacity used.

```
# df -h
Filesystem      Size  Used Avail Use% Mounted on
/dev/gpfs1b      17T   227G  17T   2% /mnt/gpfs1b
```

Problem resolution and verification

Use the **madddisk** command to add new disks or NSDs to increase the GPFS file system capacity. You can also delete unnecessary files from the file system by using the **rm** command in UNIX environments to free up space.

In the sample output below, the **df -h** and **mmdf** commands show the file system use percentage to be around 2%. This indicates that the file system has sufficient capacity available.

```
# df -h
Filesystem      Size  Used Avail Use% Mounted on
/dev/gpfs1b      17T   211G  17T   2% /mnt/gpfs1b

# mmdf gpfs1b
disk      disk size  failure holds    holds          free KB          free KB
       name      in KB     in group metadata data    in full blocks    in fragments
-----
Disks in storage pool: system (Maximum disk size allowed is 18 TB)
DMD_NSD01      1756094464    101 Yes     Yes    1734092800 ( 99%)    12992 ( 0%)
DMD_NSD09      1756094464    101 Yes     Yes    1734094848 ( 99%)    14592 ( 0%)
DMD_NSD03      1756094464    101 Yes     Yes    1734045696 ( 99%)    15360 ( 0%)
DMD_NSD07      1756094464    101 Yes     Yes    1734043648 ( 99%)    10944 ( 0%)
DMD_NSD05      1756094464    101 Yes     Yes    1734053888 ( 99%)    11584 ( 0%)
DMD_NSD06      1756094464    102 Yes     Yes    1734103040 ( 99%)    11584 ( 0%)
DMD_NSD04      1756094464    102 Yes     Yes    1734096896 ( 99%)    10048 ( 0%)
DMD_NSD08      1756094464    102 Yes     Yes    1734053888 ( 99%)    14592 ( 0%)
DMD_NSD02      1756094464    102 Yes     Yes    1734092800 ( 99%)    13504 ( 0%)
DMD_NSD10      1756094464    102 Yes     Yes    1734062080 ( 99%)    13632 ( 0%)
(pool total)    17560944640           17340739584 ( 99%)    128832 ( 0%)
=====
(total)        17560944640           17340739584 ( 99%)    128832 ( 0%)

Inode Information
-----
Number of used inodes:      4075
Number of free inodes:      497685
Number of allocated inodes: 501760
Maximum number of inodes:   17149440
```

CAUTION:

Exercise extreme caution when you delete files. Ensure that the files are no longer required for any purpose or are backed up before you delete them.

Suboptimal performance due to VERBS RDMA being inactive

IBM Spectrum Scale for Linux supports InfiniBand Remote Direct Memory Access (RDMA) using the Verbs API for data transfer between an NSD client and the NSD server. If InfiniBand (IB) VERBS RDMA is enabled on the IBM Spectrum Scale cluster, and if there is drop in the file system performance, verify whether the NSD client nodes are using VERBS RDMA for communication to the NSD server nodes. If the nodes are not using RDMA, then the communication switches to using the GPFS node's TCP/IP interface, which can cause performance degradation.

Problem identification

Issue the **mmIsconfig | grep verbsRdma** command to verify whether VERBS RDMA is enabled on the IBM Spectrum Scale cluster.

```
# mmIsconfig | grep verbsRdma
```

verbsRdma enable

If VERBS RDMA is enabled, check whether the status of VERBS RDMA on a node is **Started** by running the `mmfsadm test verbs status` command.

```
# mmfsadm test verbs status
```

VERBS RDMA status: started

The following sample output shows the various disks in the **gpfslb** file system and the NSD servers that are supposed to act as primary and secondary servers for these disks.

mm1snsd

File system	Disk name	NSD servers
gpfs1b	DMD_NSD01	c25m3n07-ib,c25m3n08-ib
gpfs1b	DMD_NSD02	c25m3n08-ib,c25m3n07-ib
gpfs1b	DMD_NSD03	c25m3n07-ib,c25m3n08-ib
gpfs1b	DMD_NSD04	c25m3n08-ib,c25m3n07-ib
gpfs1b	DMD_NSD05	c25m3n07-ib,c25m3n08-ib
gpfs1b	DMD_NSD06	c25m3n08-ib,c25m3n07-ib
gpfs1b	DMD_NSD07	c25m3n07-ib,c25m3n08-ib
gpfs1b	DMD_NSD08	c25m3n08-ib,c25m3n07-ib
gpfs1b	DMD_NSD09	c25m3n07-ib,c25m3n08-ib
gpfs1b	DMD_NSD10	c25m3n08-ib,c25m3n07-ib

Issue the `mmfsadm test verbs conn` command to verify whether the NSD client node is communicating with all the NSD servers that use VERBS RDMA. In the following sample output, the NSD client node has VERBS RDMA communication active on only one of the two NSD servers.

```
# mmfsadm test verbs conn
```

```
RDMA Connections between nodes:
destination idx cook sta cli peak cli RD cli WR cli RD KBcli WR KB srv wait serv RD serv WR serv RD KB serv WR KB vrecv vsend vrecv KB vsend KB
c25m3n07-ib 1 2 RTS 0 24 198 16395 12369 34360606 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
```

Problem resolution

Resolve any low-level IB RDMA issue like loose IB cables or IB fabric issues. When the low-level RDMA issues are resolved, issue system commands like **ibstat** or **ibv_devinfo** to verify whether the IB **port state** is **active**. The following system output displays the output for a **ibstat** command issued. In the sample output, the port state for **Port 1** is **Active**, while that for **Port 2** is **Down**.

```
# ibstat
CA 'mlx5_0'
    CA type: MT4113
    Number of ports: 2
    Firmware version: 10.100.6440
    Hardware version: 0
    Node GUID: 0xe41d2d03001fa210
    System image GUID: 0xe41d2d03001fa210
    Port 1:
        State: Active
        Physical state: LinkUp
        Rate: 56
        Base lid: 29
        LMC: 0
        SM lid: 1
        Capability mask: 0x26516848vverify
        Port GUID: 0xe41d2d03001fa210
        Link layer: InfiniBand
    Port 2:
        State: Down
```

```

Physical state: Disabled
Rate: 10
Base lid: 65535
LMC: 0
SM lid: 0
Capability mask: 0x26516848
Port GUID: 0xe41d2d03001fa218
Link layer: InfiniBand

```

Restart GPFS on the node and check whether the status of VERBS RDMA on a node is **Started** by running the **mmfsadm test verbs status** command.

In the following sample output, the NSD client (c25m3n03-ib) and the two NSD servers all show VERBS RDMA status as **started**.

```
# mmdsh -N nsdnodes,c25m3n03-ib '/usr/1pp/mmfs/bin/mmfsadm test verbs status'
c25m3n03-ib: VERBS RDMA status: started
c25m3n07-ib: VERBS RDMA status: started
c25m3n08-ib: VERBS RDMA status: started
```

Perform a large I/O activity on the NSD client, and issue the **mmfsadm test verbs conn** command to verify whether the NSD client node is communicating with all the NSD servers that use VERBS RDMA.

In the sample output below, the NSD client node has VERBS RDMA communication active on all the active NSD servers.

```
# mmfsadm test verbs conn
RDMA Connections between nodes:
destination idx cook sta cli peak cli RD cli WR cli RD KB cli WR KB srv wait serv RD serv WR serv RD KB serv WR KB vrecv vsend vrecv KB vsend KB
----- -----
c25m3n08-ib 0 3 RTS 0 13 8193 8205 17179930 17181212 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
c25m3n07-ib 1 2 RTS 0 14 8192 8206 17179869 17182162 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
```

Issues caused by the use of configurations or commands related to maintenance and operation

This section discusses the issues caused due to the unhealthy state of the components used in the IBM Spectrum Scale stack

Suboptimal performance due to maintenance commands in progress

When in progress, long-running GPFS maintenance operations like **mmrestripefs**, **mmapplypolicy**, **mmadddisk**, and **mmdealdisk**, consume some percentage of the system resources. Significant consumption of the system resources can impact the I/O performance of the application.

Problem identification

Check the GPFS log file `/var/adm/ras/mmfs.log.latest` on the File System Manager node **mm fsmgr** to verify whether any GPFS maintenance operations are in progress.

The following sample output shows that the **mmrestripefs** operation was initiated on Jan 19 at 14:32:41, and the operation was successfully completed at 14:45:42. The I/O performance of the application is impacted during this time frame due to the execution of the **mmrestripefs** command.

```
Tue Jan 19 14:32:41.625 2016: [I] Command: mmrestripefs /dev/gpfs2 -r -N all
Tue Jan 19 14:45:42.975 2016: [I] Command: successful mmrestripefs /dev/gpfs2 -r -N all
```

Problem resolution and verification

The Quality of Service (QoS) feature for I/O operations in IBM Spectrum Scale 4.2 and higher versions is used to allocate appropriate maintenance IOPS to reduce the impact of the maintenance operation on the application. In the following sample output, the file system consists of a single storage pool – the default ‘system’ pool. The QoS feature is disabled and inactive.

```
# mmlsqos gpfs1a
QOS config::    disabled
QOS status::    throttling inactive, monitoring inactive
```

You can use the **mmchqos** command to allocate appropriate maintenance IOPS to the IBM Spectrum Scale system. For example, consider that the storage system has 100 K IOPS. If you want to allocate 1000 IOPS to the long running GPFS maintenance operations for the system storage pool, use the **mmchqos** command to enable the QoS feature, and allocate the IOPS as shown:

```
# mmchqos gpfs1a --enable pool=system,maintenance=1000IOPS
Adjusted QOS Class specification: pool=system,other=inf,maintenance=1000Iops
QOS configuration has been installed and broadcast to all nodes.
```

Verify the QoS setting and values on a file system by using the **mmlsqos** command.

```
# mmlsqos gpfs1a
QOS config:: enabled --
pool=system,other=inf,maintenance=1000Iops
QOS status::    throttling active,
monitoring active
```

Note: Allocating a small share of IOPS, for example 1000 IOPS, to the long running GPFS maintenance operations can increase the maintenance command execution times. So depending on the operation's needs, the IOPS assigned to the ‘other’ and ‘maintenance’ class must be adjusted by using the **mmchqos** command. This balances the application as well as the I/O requirements for the GPFS maintenance operation.

For more information on setting the QoS for I/O operations, see the *mmlsqos command* section in the *IBM Spectrum Scale: Command and Programming Reference* and *Setting the Quality of Service for I/O operations (QoS)* section in the *IBM Spectrum Scale: Administration Guide*.

Suboptimal performance due to frequent invocation or execution of maintenance commands

When the GPFS maintenance operations like **mmbackup**, **mmapplypolicy**, **mmdf**, **mmcrsnapshot**, **mmelsnapshot**, and others are in progress, they can consume some percentage of system resources. This can impact the I/O performance of applications. If these maintenance operations are scheduled frequently, for example within every few seconds or minutes, the performance impact can be significant, unless the I/O subsystem is sized adequately to handle both the application and the maintenance operation I/O load.

Problem identification

Check the GPFS log file `/var/adm/ras/mmfs.log.latest` on the file system manager node **mmlsmgr** to verify whether any GPFS maintenance operations are being invoked frequently by a cron job or other cluster management software like **Nagios**.

In the sample output below, the **mmdf** command is being invoked periodically every 3-4 seconds.

```
Tue Jan 19 15:13:47.389 2016: [I] Command: mmdf /dev/gpfs2
Tue Jan 19 15:13:47.518 2016: [I] Command: successful mmdf /dev/gpfs2
Tue Jan 19 15:13:51.109 2016: [I] Command: mmdf /dev/gpfs2
Tue Jan 19 15:13:51.211 2016: [I] Command: successful mmdf /dev/gpfs2
Tue Jan 19 15:13:54.816 2016: [I] Command: mmdf /dev/gpfs2
```

```

Tue Jan 19 15:13:54.905 2016: [I] Command: successful mmdf /dev/gpfs2
Tue Jan 19 15:13:58.481 2016: [I] Command: mmdf /dev/gpfs2
Tue Jan 19 15:13:58.576 2016: [I] Command: successful mmdf /dev/gpfs2
Tue Jan 19 15:14:02.164 2016: [I] Command: mmdf /dev/gpfs2
Tue Jan 19 15:14:02.253 2016: [I] Command: successful mmdf /dev/gpfs2
Tue Jan 19 15:14:05.850 2016: [I] Command: mmdf /dev/gpfs2
Tue Jan 19 15:14:05.945 2016: [I] Command: successful mmdf /dev/gpfs2
Tue Jan 19 15:14:09.536 2016: [I] Command: mmdf /dev/gpfs2
Tue Jan 19 15:14:09.636 2016: [I] Command: successful mmdf /dev/gpfs2
Tue Jan 19 15:14:13.210 2016: [I] Command: mmdf /dev/gpfs2
Tue Jan 19 15:14:13.299 2016: [I] Command: successful mmdf /dev/gpfs2
Tue Jan 19 15:14:16.886 2016: [I] Command: mmdf /dev/gpfs2
Tue Jan 19 15:14:16.976 2016: [I] Command: successful mmdf /dev/gpfs2
Tue Jan 19 15:14:20.557 2016: [I] Command: mmdf /dev/gpfs2
Tue Jan 19 15:14:20.645 2016: [I] Command: successful mmdf /dev/gpfs2

```

Problem resolution and verification

Adjust the frequency of the GPFS maintenance operations so that it does not impact the applications performance. The I/O subsystem must be designed in such a way that it is able to handle both the application and the maintenance operation I/O load.

You can also use the **mmchqos** command to allocate appropriate maintenance IOPS, which can reduce the impact of the maintenance operations on the application.

Suboptimal performance when a tracing is active on a cluster

Tracing is usually enabled on the IBM Spectrum Scale cluster for troubleshooting purposes. However, running a trace on a node might cause performance degradation.

Problem identification

Issue the **mm1sconfig** command and verify whether GPFS tracing is configured. The following sample output displays a cluster in which tracing is configured:

```
# mm1sconfig | grep trace
trace all 4 tm 2 thread 1 mutex 1 vnode 2 ksvfs 3 klockl 2 io 3 pgalloc 1 mb 1 lock 2 fsck 3
tracedevOverwriteBufferSize 1073741824
tracedevWriteMode overwrite 268435456
```

Issue the **# ps -aux | grep lxtrace | grep mmfs** command to determine whether GPFS tracing process is running on a node. The following sample output shows that GPFS tracing process is running on the node:

```
# ps -aux | grep lxtrace | grep mmfs
root      19178  0.0  0.0 20536  128 ?          Ss   14:06   0:00
/usr/lpp/mmfs/bin/lxtrace-3.10.0-229.el7.x86_64 on
/tmp/mmfs/lxtrace.trc.c80f1m5n081b0 --overwrite-mode --buffer-size
268435456
```

Problem resolution and verification

When the traces have met their purpose and are no longer needed, use one of the following commands to stop the tracing on all nodes:

- Use this command to stop tracing:
mmtracectl --stop -N all
- Use this command to clear all the trace setting variables and stop the tracing:
mmtracectl --off -N all

Suboptimal performance due to replication settings being set to 2 or 3

The file system write performance depends on the write performance of the storage volumes and its RAID configuration. However, in case the backend storage write performance is on par with its read performance, but the file system write performance is just 50% (half) or 33% (one-third) of the read performance, check if the file system replication is enabled.

Problem identification

When file system replication is enabled and set to 2, effective write performance becomes 50% of the raw write performance, since for every write operation, there are two internal write operation due to replication. Similarly, when file system replication is enabled and set to 3, effective write performance becomes approximately 33% of the raw write performance, since for every write operation, there are three internal write operation.

Issue the **mm1sfs** command, and verify the default number of metadata and data replicas enabled on the file system. In the following sample output the metadata and data replication on the file system is set to 2:

```
# mm1sfs <fs> | grep replica | grep -i default
-m 2 Default number of metadata replicas
-r 2 Default number of data replicas
```

Issue the **mm1satr** command to check whether replication is enabled at file level

```
# mm1satr -L largefile.foo | grep replication
metadata replication: 2 max 2
data replication: 2 max 2
```

Problem resolution and verification

The GPFS placement policy can be enforced to set the replication factor of temporary files for non-critical datasets to one. For example, temporary files like log files that can be recreated if necessary.

Follow these steps to set the replication value for log files to 1:

1. Create a **placement_policy.txt** file by using the following rule:

```
rule 'non-replicate-log-files' SET POOL 'SNCdata' REPLICATE (1) where lower(NAME) like '%.log'
rule 'default' SET POOL 'SNCdata'
```

2. Install the placement policy on the file system by using the following command:

```
mmchpolicy <fs> placement_policy.txt
```

Note: You can test the placement policy before installing it by using the following command:

```
mmchpolicy <fs> placement_policy.txt -I test
```

3. Issue one of the following commands to remount the file system for the policy to take effect:

Remount the file system on all the nodes by using one of the following commands:

- **mmumount <fs> -N all**
- **mmmount <fs> -N all**

4. Issue the **mm1spolicy <fs> -L** command to verify whether the output is as shown:

```
rule 'non-replicate-log-files' SET POOL 'SNCdata' REPLICATE (1) where lower(NAME) like '%.log'
rule 'default' SET POOL 'SNCdata'
```

Suboptimal performance due to updates made on a file system or fileset with snapshot

If a file is modified after its snapshot creation, the system can face performance degradation due to the copy-on-write property enforced on updated data files.

Problem identification

Updating a file that has a snapshot might create unnecessary load on a system because each application update or write operation goes through the following steps:

1. Read the original data block pertaining to the file region that must be updated.
2. Write the data block read in the step 1 above to the corresponding snapshot location.
3. Perform the application write or update operation on the desired file region.

Issue the **mm1ssnapshot** to verify whether the snapshot was created before the file data update operation.

In the following sample output, the **gpfs2** file system contains a snapshot.

```
# mm1ssnapshot gpfs2
Snapshots in file system gpfs2:
Directory          SnapId   Status  Created
snap1              2         Valid   Mon Jan 25 12:42:30 2016
```

Problem resolution and verification

Use the **mmdelsnapshot** command to delete the file system snapshot, if it is no longer necessary. For more information on the **mmdelsnapshot** command, see the *mmdelsnapshot command* in the *IBM Spectrum Scale: Command and Programming Reference*.

Delays and deadlocks

The first item to check when a file system appears hung is the condition of the networks including the network used to access the disks.

Look for increasing numbers of dropped packets on all nodes by issuing:

- The **netstat -D** command on an AIX node.
- The **ifconfig interfacename** command, where *interfacename* is the name of the interface being used by GPFS for communication.

When using subnets (see the *Using remote access with public and private IP addresses* topic in the *IBM Spectrum Scale: Administration Guide*), different interfaces may be in use for intra-cluster and intercluster communication. The presence of a hang or dropped packet condition indicates a network support issue that should be pursued first. Contact your local network administrator for problem determination for your specific network configuration.

If file system processes appear to stop making progress, there may be a system resource problem or an internal deadlock within GPFS.

Note: A deadlock can occur if user exit scripts that will be called by the **mmaddcallback** facility are placed in a GPFS file system. The scripts should be placed in a local file system so they are accessible even when the networks fail.

To debug a deadlock, do the following:

1. Check how full your file system is by issuing the **mmdf** command. If the **mmdf** command does not respond, contact the IBM Support Center. Otherwise, the system displays information similar to:

disk name	disk size in KB	failure group	holds metadata	holds data	free KB in full blocks	free KB in fragments
Disks in storage pool: system (Maximum disk size allowed is 1.1 TB)						
dm2	140095488	1	yes	yes	136434304 (97%)	278232 (0%)
dm4	140095488	1	yes	yes	136318016 (97%)	287442 (0%)
dm5	140095488	4000	yes	yes	133382400 (95%)	386018 (0%)
dm0nsd	140095488	4005	yes	yes	134701696 (96%)	456188 (0%)
dm1nsd	140095488	4006	yes	yes	133650560 (95%)	492698 (0%)
dm15	140095488	4006	yes	yes	140093376 (100%)	62 (0%)
(pool total)	840572928				814580352 (97%)	1900640 (0%)
(total)	840572928				814580352 (97%)	1900640 (0%)

Inode Information

Number of used inodes:	4244
Number of free inodes:	157036
Number of allocated inodes:	161280
Maximum number of inodes:	512000

GPFS operations that involve allocation of data and metadata blocks (that is, file creation and writes) will slow down significantly if the number of free blocks drops below 5% of the total number. Free up some space by deleting some files or snapshots (keeping in mind that deleting a file will not necessarily result in any disk space being freed up when snapshots are present). Another possible cause of a performance loss is the lack of free inodes. Issue the **mmchfs** command to increase the number of inodes for the file system so there is at least a minimum of 5% free. If the file system is approaching these limits, you may notice the following error messages:

6027-533 [W]

Inode space *inodeSpace* in file system *fileSystem* is approaching the limit for the maximum number of inodes.

operating system error log entry

```
Jul 19 12:51:49 node1 mmfs: Error=MMFS_SYSTEM_WARNING, ID=0x4DC797C6,
Tag=3690419: File system warning. Volume fs1. Reason: File system fs1 is approaching the
limit for the maximum number of inodes/files.
```

- If automated deadlock detection and deadlock data collection are enabled, look in the latest GPFS log file to determine if the system detected the deadlock and collected the appropriate debug data. Look in **/var/adm/ras/mmfs.log.latest** for messages similar to the following:

```
Thu Feb 13 14:58:09.524 2014: [A] Deadlock detected: 2014-02-13 14:52:59: waiting 309.888 seconds on node
p7fbn12: SyncHandlerThread 65327: on LkObjCondvar, reason 'waiting for R0 lock'
Thu Feb 13 14:58:09.525 2014: [I] Forwarding debug data collection request to cluster manager p7fbn11 of
cluster cluster1.gpfs.net
Thu Feb 13 14:58:09.524 2014: [I] Calling User Exit Script gpfsDebugDataCollection: event deadlockDebugData,
Async command /usr/lpp/mmfs/bin/mmcommon.
Thu Feb 13 14:58:10.625 2014: [N] sdrServ: Received deadlock notification from 192.168.117.21
Thu Feb 13 14:58:10.626 2014: [N] GPFS will attempt to collect debug data on this node.
mmtrace: move /tmp/mmfs/lxtrace.trc.p7fbn12.recycle.cpu0
/tmp/mmfs/trcfile.140213.14.58.10.deadlock.p7fbn12.recycle.cpu0
mmtrace: formatting /tmp/mmfs/trcfile.140213.14.58.10.deadlock.p7fbn12.recycle to
/tmp/mmfs/trcrpt.140213.14.58.10.deadlock.p7fbn12.gz
```

This example shows that deadlock debug data was automatically collected in **/tmp/mmfs**. If deadlock debug data was not automatically collected, it would need to be manually collected.

To determine which nodes have the longest waiting threads, issue this command on each node:

```
/usr/lpp/mmfs/bin/mmdiag --waiters waitTimeInSeconds
```

For all nodes that have threads waiting longer than *waitTimeInSeconds* seconds, issue:

```
mmfsadm dump all
```

Notes:

- a. Each node can potentially dump more than 200 MB of data.
 - b. Run the **mmfsadm dump all** command only on nodes that you are sure the threads are really hung. An **mmfsadm dump all** command can follow pointers that are changing and cause the node to crash.
3. If the deadlock situation cannot be corrected, follow the instructions in “Additional information to collect for delays and deadlocks” on page 424, then contact the IBM Support Center.

Chapter 23. GUI issues

The topics listed in this section provide the list of most frequent and important issues reported with the IBM Spectrum Scale GUI.

Related concepts:

Chapter 2, "Monitoring system health using IBM Spectrum Scale GUI," on page 97

"Collecting diagnostic data through GUI" on page 214

IBM Support might ask you to collect logs, trace files, and dump files from the system to help them resolve a problem. You can perform this task from the management GUI or by using the **gpfs.snap** command. Use the **Settings > Diagnostic Data** page in the IBM Spectrum Scale GUI to collect details of the issues reported in the system.

Understanding GUI support matrix and limitations

It is important to understand the supported versions and limitations to analyze whether you are facing a real issue in the system.

The IBM Spectrum Scale FAQ in IB Knowledge Center contains the GUI support matrix. The IBM Spectrum Scale FAQ is available at <http://www.ibm.com/support/knowledgecenter/STXKQY/gpfscustersfaq.html>.

To know more about GUI limitations, see *GUI limitations in IBM Spectrum Scale: Administration Guide*.

Examples for GUI issues and their resolutions

This topic covers some of the examples for the most frequent GUI issues and its resolutions.

GUI fails to start

This issue is primarily because of the database issue. In ideal scenarios, the service script automatically initializes and starts PostgreSQL. However, in rare cases, the database might be either inconsistent or corrupted.

If the PostgreSQL database is corrupted, it might be because of the following reasons:

- The additional (non-distro) PostgreSQL package is installed and it occupies the port 5432.
- Details that are stored in the /etc/hosts file are corrupted so the "localhost" is not listed as the first item for the IP127.0.0.1.
- An incompatible schema exists in the database from a previous release.

If the GUI logs show any of the database errors, try the following steps:

1. Issue **systemctl stop gpfgui** to stop GUI services.
2. Issue 'su postgres -c 'psql -d postgres -c "DROP SCHEMA FSCC CASCADE"''.
3. If the previous step does not help, issue 'rm -rf /var/lib/pgsql/data'.
4. Issue **systemctl start gpfgui** to start GUI.

If the problem still persists, it might be because of a corrupted GUI installation, missing GUI dependency, or some other unknown issue. In this scenario, you can remove and reinstall the GUI rpm. For more information on how to install and uninstall GUI rpms, see *Manually installing IBM Spectrum Scale management GUI in the IBM Spectrum Scale: Concepts, Planning, and Installation Guide*.

You can collect the logs that are available in the `/var/log/cnlog/mgtsrv` folder to investigate further. You can also use the `gpfs.snap` command as shown in the following example to collect logs and dumps in case of a GUI issue:

```
gpfs.snap -N GUI_MGMT_SERVERS
```

Collecting logs and dumps through the `gpfs.snap` command also collects the GPFS logs. So, manually getting the logs from the folder `/var/log/cnlog/mgtsrv` is quicker and provides only the required data that is required to search for the details of the GUI issue.

GUI login page does not open

The management GUI is accessible through the following URL after the installation: `https://<ip or host name>`.

If the GUI login page does not open, try out the following:

1. Issue the following command to verify the status:

```
systemctl status gpfgui
```

2. Check the status of java components by issuing the following command:

```
netstat -lnp | grep java
```

The system must display the following output in the ideal scenarios:

There can be more lines in the output as given in the following example but the port 443 is the most important for the GUI service:

```
tcp6  0  0 :::49679      ::::*      LISTEN      67869/java
tcp6  0  0 127.0.0.1:38743  ::::*      LISTEN      67869/java
tcp6  0  0 :::443       ::::*      LISTEN      67869/java
tcp6  0  0 :::4444      ::::*      LISTEN      67869/java
```

Note: The port 4444 is used by the GUI CLI to interact with the GUI back-end service. Other ports that are listed here are used by Java internally.

If you find that the port 443 is not opened by WebSphere Liberty, restart the GUI service by issuing the `systemctl restart gpfgui` command. The GUI uses the default https port 443. If some other application or process listens to this port, it causes a port conflict and the GUI does not work.

GUI performance monitoring issues

The sensor gets the performance data for the collector. The collector application that is called `pmcollector` runs on every GUI node to display the performance details in the GUI. A sensor application is running on every node of the system.

If GUI is not displaying the performance data, the following might be the reasons:

1. Collectors are not enabled
2. Sensors are not enabled
3. NTP failure

Collectors are not enabled

Do the following to verify whether collectors are working properly:

1. Issue `systemctl status pmcollector` on the GUI node to confirm that the collector is running.
2. If collector service is not started already, start the collector on the GUI nodes by issuing the `systemctl restart pmcollector` command. Depending on the system requirement, the `pmcollector` service can be configured to be run on the nodes other than GUI nodes. You need to verify the status of `pmcollector` service on all nodes where collector is configured.
3. If you cannot start the service, verify its log file that is located at `/var/log/zimon/ZIMonCollector.log` to see whether it logs any other details of the issues related to the collector service status.

4. Use a sample CLI query to test if data collection works properly. For example:

```
mmpfmon query cpu_user
```

Note: After migrating from release 4.2.0.x or later to 4.2.1 or later, you might see the *pmcollector* service critical error on GUI nodes. In this case, restart the *pmcollector* service by running the **systemctl restart pmcollector** command on all GUI nodes.

Sensors are not enabled

The following table lists sensors that are used to get the performance data for each resource type:

Table 54. Sensors available for each resource type

Resource type	Sensor name	Candidate nodes
Network	Network	All
System Resources	CPU	All
	Load	
	Memory	
NSD Server	GPFNSDDisk	NSD Server nodes
IBM Spectrum Scale Client	GPFSSfilesystem	IBM Spectrum Scale Client nodes
	GPFSVFS	
	GPFSSfilesystemAPI	
NFS	NFSIO	Protocol nodes running NFS service
SMB	SMBStats	Protocol nodes running SMB service
	SMBGlobalStats	
CTDB	CTDBStats	Protocol nodes running SMB service
Object	SwiftAccount	Protocol nodes running Object service
	SwiftContainer	
	SwiftObject	
	SwiftProxy	
Transparent Cloud Tiering	MCStoreGPFSSStats	Cloud gateway nodes
	MCStoreIcstoreStats	
	MCStoreLWEStats	
Capacity	DiskFree	All nodes
	GPFSSfilesetQuota	Only a single node
	GPFSDiskCap	Only a single node

Do the following to verify whether sensors are working properly:

1. Confirm that the sensor is configured correctly by issuing the **mmpfmon config show** command. This command lists the content of the sensor configuration that is located at /opt/IBM/zimon/ZIMonSensors.cfg.
2. The configuration must point to the node where the collector is running and all the expected sensors must be enabled. An enabled sensor has a period greater than 0 in the same configuration file. After the configuration file is updated, the *pmsensor* service needs to be restarted.
3. Issue **systemctl start pmsensors** to start the service if it is stopped.

If sensors and collectors are properly configured and enabled, you can issue the **mmpfmon** and **mmpmon** commands to see whether performance data is really generated.

You can query the data displayed in the performance charts through CLI as well. For more information on how to query performance data displayed in GUI, see “Querying performance data shown in the GUI through CLI” on page 92.

NTP failure

The performance monitoring fails if the clock is not properly synchronized in the cluster. Issue the `ntpq -c peers` command to verify the NTP state.

Related concepts:

“Performance monitoring using IBM Spectrum Scale GUI” on page 85

The IBM Spectrum Scale GUI provides a graphical representation of the status and historical trends of the key performance indicators. This helps the users to make decisions easily without wasting time.

Chapter 22, “Performance issues,” on page 381

The performance issues might occur because of the system components or configuration or maintenance issues.

GUI is showing “Server was unable to process the request” error

The GUI might not respond on user actions or it might show “Server was unable to process the request” error. This might be because of an issue in the JavaScript layer, which runs on the browser. JavaScript errors are not collected in the diagnostic data. The IBM Support might need the JavaScript error details to troubleshoot this issue.

The location where the JavaScript console can be accessed depends on the web browser.

- **For Google Chrome:** Select menu item Tools > Javascript Console.
- **For Mozilla Firefox:** Install and run the firebug plug-in to get the JavaScript console.

GUI is displaying outdated information

The IBM Spectrum Scale GUI caches configuration data in an SQL database. Refresh tasks update the cached information. Many refresh tasks are invoked by events when the configuration is changed in the cluster. In those cases, the GUI pages reflect changes in a minute. For certain types of data, events are not raised by itself to invoke the refresh tasks. In such cases, the system must poll the data on a regular interval to reflect up-to-date information in the GUI pages. All the refresh tasks run on a schedule. The system also polls the data frequently even for those tasks that are triggered by events.

If the GUI shows stale data and the user does not want to wait until the next issue of refresh task, you can run those refresh tasks manually as shown in the following example:

```
/usr/lpp/mmfs/gui/cli/runtask <task_name>
```

Note: Many file system-related tasks require the corresponding file system to be mounted on the GUI to collect data.

The following table lists the details of the available GUI refresh tasks.

Table 55. GUI refresh tasks

Refresh task	Frequency	Collected information	Prerequisite - File system must be mounted	Invoked by event	CLI commands used
ALTER_HOST_NAME	12 h	Host names and IP addresses in Monitor > Nodes page			<code>mmremote networkinfo</code>
CALLBACK	6 h	Checks and registers callbacks used by GUI		Yes	<code>mmcallback</code> and <code>mmaddcallback</code>
CES_ADDRESS	1 h	CES IP addresses in Monitor > Nodes page		Yes	<code>mmces node list</code>

Table 55. GUI refresh tasks (continued)

Refresh task	Frequency	Collected information	Prerequisite - File system must be mounted	Invoked by event	CLI commands used
CES_STATE	10 min	CES state in Monitor > Nodes		Yes	<code>mmces state show -N cesNodes</code> <code>mmces events active -N cesNodes</code> (used for the information field)
CES_SERVICE_STATE	1 h	CES service state in Monitor > Nodes page		Yes	<code>mmces service list -N cesNodes -Y</code>
CES_USER_AUTH_SERVICE	1 h	Not displayed		Yes	<code>mmuserauth service list -Y</code>
CHECK_FIRMWARE	6 h	Monitor > Events page			Checks whether the reported firmware is up to date
CLUSTER_CONFIG	1 h	List of nodes and node classes in Monitoring > Nodes		Yes	<code>mmsdrquery</code> and <code>mmlsnodeclass</code>
CONNECTION_STATUS	10 min	Connections status in Monitoring > Nodes page			Nodes reachable through SSH
DAEMON_CONFIGURATION	1 h	Not displayed		Yes	<code>mmlsconfig</code>
DF	1 h	Not directly displayed; used to generate low space events	Yes	Yes	<code>df, df -i, mmlspool</code>
DISK_USAGE	3:00 AM	Not directly displayed; used to generate low space events	Yes		<code>mmdf, mmsdrquery (mmlsnsd and mmremote getdisksize for non-GNR-NSDs that is not assigned to the file system)</code>
DISKS	1 h	NSD list in Monitoring > NSDs		Yes	<code>mmsqrquery, mmlsnsd, and mmlsdisk</code>
FILESETS_NOUSAGE	1 h	List of filesets in Files > Filesets	Yes	Yes	<code>mmlsfileset</code>
FILESYSTEM_MOUNT	1 h	Mount state in Files > File Systems		Yes	<code>mmlsmount</code>
FILESYSTEMS	1 h	List of file systems in Files > File Systems	Yes	Yes	<code>mmsdrquery, mmlsfs, , and mmlssnapdir</code>
GUI_CONFIG_CHECK	12 h	Checks that cluster configuration is compatible with GUI requirements		Yes	<code>mmsdrquery, mmgetstate, and getent</code>
HEALTH_STATES	10 min	Health events in Monitoring > Events		Yes	<code>mmhealth node show {component} -v -N {nodes} -Y</code> <code>mmhealth node eventlog -Y</code>
HOST_STATES	1 h	GPFS state in Monitoring > Nodes		Yes	<code>mmgetstate</code>
NFS_EXPORTS	1 h	Exports in Protocols > NFS Exports		Yes	<code>mmcesservice list and mmcesnfs1sexport</code>
NFS_EXPORTS_DEFAULTS	1 h	Not displayed		Yes	<code>mmcesservice list and mmcesnfs1scfg</code>
NFS_SERVICE	1 h	NFS settings in Settings > NFS Service		Yes	<code>mmcesservice list and mmcesnfs1scfg</code>
NODECLASS	6 h	Node classes in Monitor>Nodes		Yes	<code>mmlsnodeclass</code>
OBJECT_STORAGE_POLICY	6 h	Storage policies of containers in Object > Accounts		Yes	<code>mmobj policy list</code>
OS_DETECT	6 h	Information about operating system, cpu architecture, hardware vendor, type, serial in Monitoring > Nodes		Yes	<code>mmremote nodeinfo</code>
PM_MONITOR	10 min	Checks if the performance collector is up and running and also checks the CPU data for each node			<code>systemctl status pmcollector and zimon query</code>
POLICIES	1 h	Policies in Files > Information Lifecycle	Yes	Yes	<code>mmlspolicy</code>
QUOTA	2:15 AM	Quotas in Files > Quota Fileset capacity in Monitoring > Capacity	Yes	Yes	<code>mmrepquota and mmlsdefaultquota</code>

Table 55. GUI refresh tasks (continued)

Refresh task	Frequency	Collected information	Prerequisite - File system must be mounted	Invoked by event	CLI commands used
REMOTE_CONFIG	1 h	Not displayed		Yes	<code>mmauth</code> , gets and parses sdr file
SMB_GLOBALS	1 h	SMB settings in Settings > SMB Service		Yes	<code>mmcssmb1sconfig</code>
SMB SHARES	1 h	Shares in Protocols > SMB Shares		Yes	<code>mccssmb1sexport</code>
SNAPSHOTS	1 h	Snapshots in Files > Snapshots	Yes	Yes	<code>mm1ssnapshot</code>
SNAPSHOTS_USAGE	Never	Snapshot usage in Files > Snapshots Important: This is an expensive operation that might take down the snapshot subsystem for hours in larger file systems.	Yes		<code>mm1ssnapshot -d</code>
SYSTEMUTIL_DF	1 h	Used to generate warnings if nodes run out of local disk space			Checks local disk space of node
STORAGE_POOL	1 h	Pool properties in Files > File Systems		Yes	<code>mm1spool <device> all -L -Y</code>
TIMESYNC_MONITOR	6 h	Generates warnings if the clocks on nodes are out of sync			<code>date</code>

Capacity information is not available in GUI pages

The IBM Spectrum Scale management GUI does not display the capacity information on various GUI pages if *GPFDiskCap* and *GPFSFilesetQuota* sensors are disabled and quota is disabled on the file system.

The following table provides the solution for the capacity data display issues in the corresponding GUI pages.

Table 56. Troubleshooting details for capacity data display issues in GUI

GUI page	Solution
Files > File Systems, Monitoring > Capacity > File Systems, and Monitoring > Capacity > Pools	Verify whether <i>GPFDiskCap</i> sensor is enabled on at least one node and ensure that the file system is mounted on this node. It is recommended to enable sensor and mount file system on the GUI node itself to get most updated capacity data. As the period is usually set to one day (86400 seconds), it can take up to one day until the capacity information is displayed or updated.
Files > Filesets, Monitoring > Capacity > Filesets, Monitoring > Capacity > Users, and Monitoring > Capacity > User Groups do not display capacity information for the fileset.	In this case, the quota is not enabled for the file system that hosts this fileset. Go to Files > Quotas page and enable quotas for the corresponding file system. By default, the quotas are disabled for all file systems.
Monitoring > Statistics	Verify whether the <i>GPFDiskCap</i> and <i>GPFSFilesetQuota</i> sensors are enabled and quota is enabled for the file systems. For more information on how to enable performance monitoring sensors, see “Configuring performance monitoring options in GUI” on page 86.

Chapter 24. AFM issues

The following table lists the common questions in AFM.

Table 57. Common questions in AFM with their resolution

Question	Answer / Resolution	
How do I flush requeued messages?	<p>Sometimes, requests in the AFM messages queue on the gateway node get requeued because of errors at the home cluster. For example, if space is not available at the home cluster to perform a new write, a write message that is queued is not successful and gets requeued. The administrator views the failed message being requeued on the Primary gateway. Add more space to the home cluster and run mmafmctl resumeRequeued so that the requeued messages are executed at home again. If mmafmctl resumeRequeued is not run by an administrator, AFM executes the message in the regular order of message executions from the cache cluster to the home cluster.</p> <p>Running the mnfsadm saferdump afm all command on the gateway node displays the queued messages. The requeued messages are displayed in the dumps. An example:</p> <pre>c12c4apv13.gpfs.net: Normal Queue: (listed by execution order) (state: Active) c12c4apv13.gpfs.net: Write [612457.552962] requeued file3 (43 @ 293) chunks 0 bytes 0 0</pre>	
Why is a fileset in the Unmounted or Disconnected state when parallel I/O is set up?	Filesets that are using a mapping target go to the Disconnected mode if the NFS server of the Primary gateway is unreachable, even if NFS servers of all participating gateways are reachable. The NFS server of the Primary gateway must be checked to fix this problem.	
How do I activate an inactive fileset?	The mmafmctl prefetch command without options, where prefetch statistics are procured, activates an inactive fileset.	
How do I reactivate a fileset in the Dropped state?	The mmafmctl prefetch command without options, where prefetch statistics are procured, activates a fileset in a dropped state.	
How to clean unmount the home filesystem if there are caches using GPFS protocol as backend?	To have a clean unmount of the home filesystem, the filesystem must first be unmounted on the cache cluster where it is remotely mounted and the home filesystem must be unmounted. Unmounting the remote file system from all nodes in the cluster might not be possible until the relevant cache cluster is unlinked or the local file system is unmounted.	<p>Force unmount, shutdown, or crash of the remote cluster results in panic of the remote filesystem at the cache cluster and the queue is dropped. The next access to the fileset runs the recovery. However, this should not affect the cache cluster.</p>
What should be done if the df command hangs on the cache cluster?	On RHEL 7.0 or later, df does not support hidden NFS mounts. As AFM uses regular NFS mounts on the gateway nodes, this change causes commands like df to hang if the secondary gets disconnected.	<p>The following workaround can be used that allows NFS mounts to continue to be hidden:</p> <p>Remove <code>/etc/mtab</code> symlink, and create a new file <code>/etc/mtab</code> and copy <code>/proc/mounts</code> to <code>/etc/mtab</code> file during the startup. In this solution, the <code>mtab</code> file might go out of synchronization with <code>/proc/mounts</code>.</p>
What happens when the hard quota is reached in an AFM cache?	Like any filesystem that reaches the hard quota limit, requests fail with <code>E_NO_SPACE</code> .	

Table 57. Common questions in AFM with their resolution (continued)

Question	Answer / Resolution
When are inodes deleted from the cache?	After an inode is allocated, it is never deleted. The space remains allocated and they are re-used.
If inode quotas are set on the cache, what happens when the inode quotas are reached?	Attempts to create new files fail, but cache eviction is not triggered. Cache eviction is triggered only when block quota is reached, not the inode quotas.
How can the cache use more inodes than the home?	One way is for file deletions. If a file is renamed at the home site, the file in cache is deleted and created again in cache. This results in the file being assigned a different inode number at the cache site. Also, if a cache fileset is LU mode or SW mode, then there can be changes made at the cache that cause it to be bigger than the home.
Why does fileset go to Unmounted state even if home is accessible on the cache cluster?	Sometimes, it is possible that the same home is used by multiple clusters, one set of filesets doing a quiesce turn the home unresponsive to the second cluster's filesets, which show home as unmounted
What could be impact of not running mmafmconfig command despite having a GPFS home?	Sparse file support is not present even if home is GPFS. Recovery and many AFM functions do not work. Crashes can happen for readdir or lookup , if the backend is using NSD protocol and remote mount is not available at the gateway node.
What should be done if there are cluster wide waiters but everything looks normal, such as home is accessible from gateway nodes, applications are in progress on the cache fileset?	This can happen when the application is producing requests at a faster pace. Check iohist to check disk rates.
Read seems to be stuck/inflight for a long time. What should be done?	Restart nfs at home to see if error resolves. Check the status of the fileset using mmafmctl getstate command to see if your fileset is in unmounted state.
The mmfs.log show errors during read such as error 233 :	These are temporary issues during read:Tue Feb 16 03:32:40.300 2016: [E] AFM: Read file system fs1 fileset newSanity-160216-020201-KNFS-TC8-SW file IDs [58195972.58251658.-1.-1,R] name file-3G remote error 233 These go away automatically and read should be successful.
Can the home have different sub-directories exported using unique FSIDs, while parent directory is also exported using an FSID?	This is not a recommended configuration.
I have a non-GPFS home, I have applications running in cache and some requests are requeued with the following error: SetXAttr file system fs1 fileset sw_gfps file IDs [-1.1067121.-1.-1,N] name local error 124	mmafmconfig is not setup at home. Running mmafmconfig command at home and relinking cache should resolve this issue.
During failover process, some gateway nodes might show error 233 in mmfs.log .	This error is harmless. The failover completes successfully.
Resync fails with No buffer space available error, but mmdiag --memory shows that memory is available.	Increase afmHardMemThreshold .

Table 57. Common questions in AFM with their resolution (continued)

Question	Answer / Resolution
How can I change the mode of a fileset?	<p>The mode of an AFM client cache fileset cannot be changed from local-update mode to any other mode; however, it can be changed from read-only to single-writer (and vice versa), and from either read-only or single-writer to local-update. Complete the following steps to change the mode:</p> <ol style="list-style-type: none"> 1. Ensure that fileset status is active and that the gateway is available. 2. Unmount the file system 3. Unlink the fileset. 4. Run the mmchfileset command to change the mode. 5. Mount the file system again. 6. Link the fileset again.
Why are setuid or setgid bits in a single-writer cache reset at home after data is appended?	<p>The setuid or setgid bits in a single-writer cache are reset at home after data is appended to files on which those bits were previously set and synced. This is because over NFS, a write operation to a setuid file resets the setuid bit.</p>
How can I traverse a directory that is not cached?	<p>On a fileset whose metadata in all subdirectories is not cached, any application that optimizes by assuming that directories contain two fewer subdirectories than their hard link count do not traverse the last subdirectory. One such example is find; on Linux, a workaround for this is to use find -noleaf to correctly traverse a directory that has not been cached.</p>
What extended attribute size is supported?	<p>For an operating system in the gateway whose Linux kernel version is below 2.6.32, the NFS max rsize is 32K, so AFM does not support an extended attribute size of more than 32K on that gateway.</p>
What should I do when my file system or fileset is getting full?	<p>The .ptrash directory is present in cache and home. In some cases, where there is a conflict that AFM cannot resolve automatically, the file is moved to .ptrash at cache or home. In cache the .ptrash gets cleaned up when eviction is triggered. At home, it is not cleared automatically. When the administrator is looking to clear some space, the .ptrash must be cleaned up first.</p>

Chapter 25. AFM DR issues

This topic lists the answers to the common AFM DR questions.

Table 58. Common questions in AFM DR with their resolution

Issue	Resolution
How do I flush requeued messages?	Sometimes, requests in the AFM messages queue on the gateway node get requeued due to errors at the home cluster. For example, if space is not available at the home cluster to perform a new write, a write message that is queued is not successful and gets requeued. The administrator views the failed message being requeued on the MDS. Add more space to the home cluster and run mmafmctl resumeRequeued so that the requeued messages are executed at home again. If mmafmctl resumeRequeued is not run by an administrator, AFM executes the message in the regular order of message executions from the cache cluster to the home cluster. Running mmfsadm saferdump afm all on the gateway node displays the queued messages. The requeued messages are displayed in the dumps. An example: <pre>c12c4apv13(gpfs.net): Normal Queue: (listed by execution order) (state: Active)c12c4apv13(gpfs.net): Write [612457.552962] requeued file3 (43 @ 293) chunks 0 bytes 0 0</pre>
Why is a fileset in the Unmounted or Disconnected state when parallel I/O is set up?	Filesets that are using a mapping target go to the Disconnected mode if the NFS server of the MDS is unreachable, even if NFS servers of all participating gateways are reachable. The NFS server of the MDS must be checked to fix this problem.
How to clean unmount of the secondary filesystem fails if there are caches using GPFS protocol as backend?	To have a clean unmount of secondary filesystem, the filesystem should first be unmounted on the primary cluster where it has been remotely mounted and then the secondary filesystem should be unmounted. It might not be possible to unmount the remote file system from all nodes in the cluster until the relevant primary is unlinked or the local file system is unmounted. Force unmount/shutdown/crash of remote cluster results panic of the remote filesystem at primary cluster and queue gets dropped, next access to fileset runs recovery. However this should not affect primary cluster.

Table 58. Common questions in AFM DR with their resolution (continued)

Issue	Resolution
'DF' command hangs on the primary cluster	<p>On RHEL 7.0 or later, df does not support hidden NFS mounts. As AFM uses regular NFS mounts on the gateway nodes, this change causes commands like df to hang if the secondary gets disconnected. The following workaround can be used that allows NFS mounts to continue to be hidden:</p> <p>Remove <code>/etc/mtab</code> symlink, and create new file <code>/etc/mtab</code> and copy <code>/proc/mounts</code> to <code>/etc/mtab</code> file during startup. In this solution, <code>mtab</code> file might go out of sync with <code>/proc/mounts</code></p>
What does NeedsResync state imply ?	<p>NeedsResync state does not necessarily mean a problem. If this state is during a conversion or recovery, the problem gets automatically fixed in the subsequent recovery. You can monitor the mmafmctl \$fsname getstate to check if its queue number is changing. And also can check the <code>gpfs</code> logs and for any errors, such as unmounted.</p>
Is there a single command to delete all RPO snapshots from a primary fileset?	No. All RPOs need to be manually deleted.
Suppose there are more than 2 RPO snapshots on the primary. Where did these snapshots come from?	Check the queue. Check if recovery happened in the recent past. The extra snapshots will get deleted during subsequent RPO cycles.

Chapter 26. Transparent cloud tiering issues

This topic describes the common issues (along with workarounds) that you might encounter while using Transparent cloud tiering.

Migration/Recall failures

If a migration or recall fails, simply retry the policy or CLI command that failed two times after clearing the condition causing the failure. This works because the Transparent cloud tiering service is idempotent.

mmcloudgateway: Internal cloud services returned an error: MCSTG00098I: Unable to reconcile /ibm/fs1 - probably not an space managed file system.

This typically happens if administrator has tried the **mmcloudgateway account delete** command before and has not restarted the service prior to invoking the migrate, reconcile, or any other similar commands. If the migration, reconcile, or any other cloud services command fails with such a message, restart the cloud services once by using the **mmcloudgateway service restart {-N node-class}** and retry the command.

Starting or stopping Transparent cloud tiering service fails with the Transparent cloud tiering seems to be in startup phase message

This is typically caused if the Gateway service is killed manually by using the **kill** command, without the graceful shutdown by using the **mmcloudgateway service stop** command.

Adding a cloud account to configure IBM Cloud Object Storage fails with this error, 56: Cloud Account Validation failed. Invalid credential for Cloud Storage Provider. Details: Endpoint URL Validation Failed, invalid username or password.

Ensure that the appropriate user role is set through IBM Cloud Object Storage Net Manager GUI.

HTTP Error 401 Unauthorized exception while you configure a cloud account

This issue happens when the time between the object storage server and the Gateway node is not synced up.

Sync up the time with an NTP server and retry the operation.

Account creation command fails after a long wait and IBM Cloud Object Storage displays an error message saying that the vault cannot be created; but the vault is created

When you look at the IBM Cloud Object Storage manager UI, you see that the vault exists. This problem can occur if Transparent cloud tiering does not receive a successful return code from IBM Cloud Object Storage for the vault creation request.

The most common reason for this problem is that the threshold setting on the vault template is incorrect. If you have 6 IBM Cloud Object Storage slice storers and the write threshold is 6, then IBM Cloud Object Storage expects that all the slice storers are healthy. Check the IBM Cloud Object Storage manager UI. If any slice storers are in a warning or error state, update the threshold of the vault template.

Account creation command fails with error MCSTG00065E, but the data vault and the metadata vault exist

The full error message for this error is as follows:

MCSTG00065E: Command Failed with following reason: Error checking existence of, or creating, cloud container *container_name* or cloud metadata container *container_name.meta*.

But the data vault and the metadata vault are visible on the IBM Cloud Object Storage UI.

This error can occur if the metadata vault was created but its name index is disabled. To resolve this problem, do one of the follow actions:

- Enter the command again with a new vault name and vault template.
- Delete the vault on the IBM Cloud Object Storage UI and run the command again with the correct *--metadata-location*.

Note: It is a good practice to disable the name index of the data vault. The name index of the metadata vault must be enabled.

File or metadata transfer fails with koffLimitedRetryHandler:logError - Cannot retry after server error, command has exceeded retry limit, followed by RejectingHandler:exceptionCaught - Caught an exception com.ibm.gpfsconnector.messages.GpfsConnectorException: Unable to migrate

This is most likely caused by a network connectivity and/or bandwidth issue.

Make sure that the network is functioning properly and retry the operation.

For policy-initiated migrations, IBM Spectrum Scale policy scan might automatically retry the migration of the affected files on a subsequent run.

gpfs.snap: An Error was detected on node XYZ while invoking a request to collect the snap file for Transparent cloud tiering: (return code: 137).

If the **gpfs.snap** command fails with this error, increase the value of the *timeout* parameter by using the **gpfs.snap --timeout Seconds** option.

Hanging issue while upgrading Transparent cloud tiering from 1.1.0, 1.1.1, and 1.1.2 versions to 1.1.3 version

Follow these steps as a workaround:

1. Find the running Transparent cloud tiering process by using the **ps -ef | grep MCStore** command.
2. Forcefully kill the Transparent cloud tiering process by using the **kill -9 <pid>** command, where *<pid>* is process ID you received from step 1.
3. Perform the rpm upgrade by using the **rpm -Uvh gpfs.tct.server-1.1.3_*.rpm** command.
4. **mmshutdown -a**
5. **mmstartup -a**
6. Start the Transparent cloud tiering service by using the **mmcloudgateway service start** command.
7. If the service still does not come up, remove */var/lock/mcstore.start.lock* file and then try starting it up again.

Running `mmcloudgateway files cloudList` command on RHEL 6.6 Transparent cloud tiering client fails with the "file is encrypted or is not a database" error

This issue happens because RHEL 6.6 uses an old version of SQLite, which is version 3.6.

To fix this issue, do the following steps:

1. Download SQLite version 3.7 rpm.
2. Upgrade SQLite to version 3.7.
3. Run the `mmcloudgateway files cloudList` command.

- | **Migration fails with error: MCSTG00008E: Unable to get fcntl lock on inode.**
- | **Another MCStore request is running against this inode.**

- | This issue happens because Transparent cloud tiering uses the default value of fcntl locks that are allowed per file.
- | To alleviate this problem, change the `maxFcntlRangesPerFile` parameter from the default of 200 to 20000..
- | For more information, see the `mmchconfig` command in *IBM Spectrum Scale: Command and Programming Reference*.

- | **It is marked for use by Transparent Cloud Tiering**

- | You might encounter this error when you try to remove a Cloud services node from a cluster. To resolve this, use the --force option with the `mmchnode` command as follows:
`mmchnode --cloud-gateway-disable -N nodename --cloud-gateway-nodeclass nodeclass --force`

Chapter 27. Recovery procedures

You need to perform certain procedures to recover the system to minimize the impact of the issue reported in the system and to bring the system back to the normal operating state. The procedure re-creates the system by using saved configuration data or by restarting the affected services.

Restoring data and system configuration

You can back up and restore the configuration data for the system after preliminary recovery tasks are completed.

You can maintain your configuration data for the system by completing the following tasks:

1. Backing up the configuration data
2. Restoring the configuration data
3. Deleting unwanted backup configuration data files

The following topics describes how to perform backup and restore data and configuration in the IBM Spectrum Scale system:

- *Protocols cluster disaster recovery in IBM Spectrum Scale: Administration Guide*
- *Restore procedure with SOBAR in IBM Spectrum Scale: Administration Guide*
- *Encryption and backup/restore in IBM Spectrum Scale: Administration Guide*
- *Backup and restore with storage pools in IBM Spectrum Scale: Administration Guide*
- *Restoring quota files in IBM Spectrum Scale: Administration Guide*
- *Backing up and restoring protocols and CES configuration information in IBM Spectrum Scale: Administration Guide*
- *Fallback or restore steps for object configuration in IBM Spectrum Scale: Administration Guide*

Automatic recovery

The IBM Spectrum Scale recovers itself from certain issues without manual intervention.

The following automatic recovery options are available in the system:

- Failover of CES IP addresses to recover from node failures. That is, if any important service or protocol service is broken on a node, the system changes the status of that node as *Failed* and moves the public IPs to healthy nodes in the cluster.

These failovers get triggered due to following conditions:

1. If the spectrum scale monitoring service detects a critical problem in any of the CES components such as NFS,SMB, or OBJ, then the CES state is set to FAILED and this triggers a failover.
 2. If the IBM Spectrum Scale daemon detects a problem with the node or cluster such as expel node, or quorumloss, then it executes callbacks and a failover is triggered.
 3. The CES framework also triggers a failover during the distribution of IP addresses as per the distribution policy.
- In case of any errors with the SMB and Object protocol services, the system restarts the corresponding daemons. If restarting the protocol service daemons does not resolve the issue and the maximum retry count is reached, the system changes the status of the node as *Failed*. The protocol service restarts are logged in the event log. Issue either **mmhealth node eventlog** commands to view the details of such events.

If the system detects multiple problems at once, then it starts the recovery procedure such as automatic restart, and addresses the issue of the highest priority event first. Once the recovery actions are completed for the highest priority event, the system health is monitored again and then the recovery actions for the next priority event is started. Similarly, issues with each event are handled based on their priority state until all failure events have been resolved or the retry count is reached. For example, if the system has two failure events as smb_down and ctdb_down, then since the ctdb_down event has a higher priority, so the ctdb service is restarted first. Once the recovery actions for ctdb_down event is completed, the system health is monitored again. If the ctdb_down issue is resolved, then the recovery actions for the smb_down event is started.

Upgrade recovery

Use this information to recover from a failed upgrade.

A failed upgrade might leave a cluster in a state of containing multiple code levels. It is important to analyze console output to determine which nodes or components were upgraded prior to the failure and which node or component was in the process of being upgraded when the failure occurred.

Once the problem has been isolated, a healthy cluster state must be achieved prior to continuing the upgrade. Use the **mmhealth** command in addition to the **mmces state show -a** command to verify that all services are up. It might be necessary to manually start services that were down when the upgrade failed. Starting the services manually helps achieve a state in which all components are healthy prior to continuing the upgrade.

For more information about verifying service status, see **mmhealth command** and **mmces state show command** in *IBM Spectrum Scale: Command and Programming Reference*.

Directed maintenance procedures

The directed maintenance procedures (DMPs) assist you to repair a problem when you select the action **Run fix procedure** on a selected event from the **Monitoring > Events** page. DMPs are present for only a few events reported in the system.

The following table provides details of the available DMPs and the corresponding events.

Table 59. DMPs

DMP	Event ID
Start NSD	disk_down
Start GPFS daemon	gpfs_down
Increase fileset space	inode_error_high and inode_warn_high
Synchronize Node Clocks	time_not_in_sync
Start performance monitoring collector service	pmcollector_down
Start performance monitoring sensor service	pmsensors_down

Start NSD

The Start NSD DMP assists to start NSDs that are not working.

The following are the corresponding event details and the proposed solution:

- **Event ID:** disk_down
- **Problem:** The availability of an NSD is changed to “down”.
- **Solution:** Recover the NSD

The DMP provides the option to start the NSDs that are not functioning. If multiple NSDs are down, you can select whether to recover only one NSD or all of them.

The system issues the **mmchdisk** command to recover NSDs as given in the following format:

```
/usr/lpp/mmfs/bin/mmchdisk <device> start -d <disk description>
```

For example: /usr/lpp/mmfs/bin/mmchdisk r1_FS start -d G1_r1_FS_data_0

Start GPFS daemon

When the GPFS daemon is down, GPFS functions do not work properly on the node.

The following are the corresponding event details and the proposed solution:

- **Event ID:** gpfs_down
- **Problem:** The GPFS daemon is down. GPFS is not operational on node.
- **Solution:** Start GPFS daemon.

The system issues the **mmstartup -N** command to restart GPFS daemon as given in the following format:

```
/usr/lpp/mmfs/bin/mmstartup -N <Node>
```

For example: /usr/lpp/mmfs/bin/mmstartup -N gss-05.localnet.com

Increase fileset space

The system needs inodes to allow I/O on a fileset. If the inodes allocated to the fileset are exhausted, you need to either increase the number of maximum inodes or delete the existing data to free up space.

The procedure helps to increase the maximum number of inodes by a percentage of the already allocated inodes. The following are the corresponding event details and the proposed solution:

- **Event ID:** inode_error_high and inode_warn_high
- **Problem:** The inode usage in the fileset reached an exhausted level
- **Solution:** increase the maximum number of inodes

The system issues the **mmchfileset** command to recover NSDs as given in the following format:

```
/usr/lpp/mmfs/bin/mmchfileset <Device> <Fileset> --inode-limit <inodesMaxNumber>
```

For example: /usr/lpp/mmfs/bin/mmchfileset r1_FS testFileset --inode-limit 2048

Synchronize node clocks

The time must be in sync with the time set on the GUI node. If the time is not in sync, the data that is displayed in the GUI might be wrong or it does not even display the details. For example, the GUI does not display the performance data if time is not in sync.

The procedure assists to fix timing issue on a single node or on all nodes that are out of sync. The following are the corresponding event details and the proposed solution:

- **Event ID:** time_not_in_sync
- **Limitation:** This DMP is not available in sudo wrapper clusters. In a sudo wrapper cluster, the user name is different from 'root'. The system detects the user name by finding the parameter GPFS_USER=<user name>, which is available in the file /usr/lpp/mmfs/gui/conf/gpfsgui.properties.
- **Problem:** The time on the node is not synchronous with the time on the GUI node. It differs more than 1 minute.
- **Solution:** Synchronize the time with the time on the GUI node.

The system issues the **sync_node_time** command as given in the following format to synchronize the time in the nodes:

```
/usr/lpp/mmfs/gui/bin/sync_node_time <nodeName>
```

For example: /usr/lpp/mmfs/gui/bin/sync_node_time c55f06n04.gpfs.net

Start performance monitoring collector service

The collector services on the GUI node must be functioning properly to display the performance data in the IBM Spectrum Scale management GUI.

The following are the corresponding event details and the proposed solution:

- **Event ID:** pmcollector_down
- **Limitation:** This DMP is not available in sudo wrapper clusters when a remote *pmcollector* service is used by the GUI. A remote *pmcollector* service is detected in case a different value than localhost is specified in the ZIMonAddress in file, which is located at: /usr/lpp/mmfs/gui/conf/gpfsgui.properties. In a sudo wrapper cluster, the user name is different from 'root'. The system detects the user name by finding the parameter GPFS_USER=<user name>, which is available in the file /usr/lpp/mmfs/gui/conf/gpfsgui.properties.
- **Problem:** The performance monitoring collector service *pmcollector* is in inactive state.
- **Solution:** Issue the **systemctl status pmcollector** to check the status of the collector. If *pmcollector* service is inactive, issue **systemctl start pmcollector**.

The system restarts the performance monitoring services by issuing the **systemctl restart pmcollector** command.

The performance monitoring collector service might be on some other node of the current cluster. In this case, the DMP first connects to that node, then restarts the performance monitoring collector service.

```
ssh <nodeAddress> systemctl restart pmcollector
```

For example: ssh 10.0.100.21 systemctl restart pmcollector

In a sudo wrapper cluster, when collector on remote node is down, the DMP does not restart the collector services by itself. You need to do it manually.

Start performance monitoring sensor service

You need to start the sensor service to get the performance details in the collectors. If sensors and collectors are not started, the GUI and CLI do not display the performance data in the IBM Spectrum Scale management GUI.

The following are the corresponding event details and the proposed solution:

- **Event ID:** pmsensors_down
- **Limitation:** This DMP is not available in sudo wrapper clusters. In a sudo wrapper cluster, the user name is different from 'root'. The system detects the user name by finding the parameter GPFS_USER=<user name>, which is available in the file /usr/lpp/mmfs/gui/conf/gpfsgui.properties.
- **Problem:** The performance monitoring sensor service *pmsensor* is not sending any data. The service might be down or the difference between the time of the node and the node hosting the performance monitoring collector service *pmcollector* is more than 15 minutes.
- **Solution:** Issue **systemctl status pmsensors** to verify the status of the sensor service. If *pmsensor* service is inactive, issue **systemctl start pmsensors**.

The system restarts the sensors by issuing **systemctl restart pmsensors** command.

For example: ssh gss-15.localnet.com systemctl restart pmsensors

Directed maintenance procedures for tip events

The directed maintenance procedures (DMPs) assist you to repair a problem when you select the action **Run fix procedure** on a selected event from the **GUI > Monitoring > Events page**. DMPs are present for the following tip events reported in the system.

Table 60. Tip events list

Reporting component	Event Name	Prerequisites	Conditions	Fix Procedure
gpfs	gpfs_pagepool_small gpfs_pagepool_ok		The actively used GPFS pagepool setting (<code>mmdiag --config grep pagepool</code>) is lower than or equal to 1 GB.	<ul style="list-style-type: none"> To change the value and make it effective immediately, use the following command: <code>mmchconfig pagepool=<value> -i</code> where <code><value></code> is a value higher than 1GB. To change the value and make it effective after next GPFS recycle, use the following command: <code>mmchconfig pagepool=<value></code> where <code><value></code> is a value higher than 1GB. To ignore the event, use the following command: <code>mmhealth event hide gpfs_pagepool_small</code>
AFM component	afm_sensors_inactive afm_sensors_active	Verify that the node has a gateway designation and a perfmon designation using the <code>mm1scluster</code> command.	The period for at least one of the following AFM sensors' is set to 0: GPFSAFM, GPFSAFMFS, GPFSAFMFSET.	<ul style="list-style-type: none"> To change the period when the sensors are defined in the perfmon configuration file, use the following command: <code>mmperfmon config update <sensor_name>.period=<interval></code> Where <code><sensor_name></code> is one of the AFM sensors <code>GPFSAFM</code>, <code>GPFSAFMFS</code>, or <code>GPFSAFMFSET</code>, and <code><interval></code> is the time in seconds that the sensor waits to gather the different sensors' metrics again. To change the period when the sensors are not defined in the perfmon configuration file, create a <code>sensorsFile</code> with input using the following command: <code>sensors = { name = <sensor_name> period = <interval> type = "Generic" } mmperfmon config add --sensors <path_to_tmp_cfg_file></code> To ignore the event, use the following command: <code>mmhealth event hide afm_sensors_inactive</code>
NFS component	nfs_sensors_inactive nfs_sensors_active	Verify that the node is NFS enabled, and has a perfmon designation using the <code>mm1scluster</code> command.	The NFS sensor NFSIO has a period of 0.	<ul style="list-style-type: none"> To change the period when the sensors are defined in the perfmon configuration file, use the following command: <code>mmperfmon config update <sensor_name>.period=<interval></code> Where <code><sensor_name></code> is the NFS sensor <code>NFSIO</code>, and <code><interval></code> is the time in seconds that the sensor waits to gather the different sensors' metrics again. To change the period when the sensors are not defined in the perfmon configuration file, use the following command: <code>sensors = { name = NFSIO period = <interval> type = "Generic" } mmperfmon config add --sensors <path_to_tmp_cfg_file></code> To ignore the event, use the following command: <code>mmhealth event hide nfs_sensors_inactive</code>

Table 60. Tip events list (continued)

Reporting component	Event Name	Prerequisites	Conditions	Fix Procedure
SMB component	smb_sensors_inactive smb_sensors_active	Verify that the node is SMB enabled, and has a perfmon designation using the mmlscluster command.	The period of at least one of the following SMB sensors' is set to 0: <i>SMBStats</i> , <i>SMBGlobalStats</i> .	<ul style="list-style-type: none"> To change the period when the sensors are defined in the perfmon configuration file, use the following command: <code>mmperfmon config update <sensor_name>.period=<interval></code> Where <sensor_name> is one of the SMB sensors <i>SMBStats</i> or <i>SMBGlobalStats</i>, and <interval> is the time in seconds that the sensor waits to gather the different sensors' metrics again. To change the period when the sensors are not defined in the perfmon configuration file, use the following command: <code>sensors = { name = <sensor_name> period = <interval> type = "Generic" } <code>mmperfmon config add --sensors <path_to_tmp_cfg_file></code></code> To ignore the event, use the following command: <code>mmhealth event hide smb_sensors_inactive</code>
gpfs	gpfs_maxfilestocache_small gpfs_maxfilestocache_ok	Verify that the node is in the <i>cesNodes</i> node class using the mmlsnodeclass --all command.	The actively used GPFS <i>maxFilesToCache</i> (mmdiag --config grep maxFilesToCache) setting has a value smaller than or equal to 100,000.	<ul style="list-style-type: none"> To change the value, use the following command: <code>mmchconfig maxFilesToCache=<value>; mmshutdown; mmstartup</code> where <value> is a value higher than 100,000 To ignore the event, use the following command: <code>mmhealth event hide gpfs_maxfilestocache_small</code>
gpfs	gpfs_maxstatcache_high gpfs_maxstatcache_ok	Verify that the node is a Linux node.	The actively used GPFS <i>maxStatCache</i> (mmdiag --config grep maxStatCache) value is higher than 0.	<ul style="list-style-type: none"> To change the value, use the following command: <code>mmchconfig maxStatCache=0; mmshutdown; mmstartup</code> To ignore the event, use the following command: <code>mmhealth event hide gpfs_maxstatcache_high</code>

For information on tip events, see “Event type and monitoring status for system health” on page 107.

Note: The TIP state is only checked once every hour. Therefore, it may take up to an hour for the change to reflect in the output of the **mmhealth** command.

Chapter 28. Support for troubleshooting

This topic describes the support that is available for troubleshooting any issues that you might encounter while using IBM Spectrum Scale .

Contacting IBM support center

Specific information about a problem such as: symptoms, traces, error logs, GPFS logs, and file system status is vital to IBM in order to resolve a GPFS problem.

Obtain this information as quickly as you can after a problem is detected, so that error logs will not wrap and system parameters that are always changing, will be captured as close to the point of failure as possible. When a serious problem is detected, collect this information and then call IBM. For more information, see:

- “Information to be collected before contacting the IBM Support Center”
- “How to contact the IBM Support Center” on page 425.

Information to be collected before contacting the IBM Support Center

For effective communication with the IBM Support Center to help with problem diagnosis, you need to collect certain information.

Information to be collected for all problems related to GPFS

Regardless of the problem encountered with GPFS, the following data should be available when you contact the IBM Support Center:

1. A description of the problem.
2. Output of the failing application, command, and so forth.
3. A tar file generated by the **gpfs.snap** command that contains data from the nodes in the cluster. In large clusters, the **gpfs.snap** command can collect data from certain nodes (for example, the affected nodes, NSD servers, or manager nodes) using the **-N** option.

If the **gpfs.snap** command cannot be run, collect these items:

- a. Any error log entries relating to the event:
 - On an AIX node, issue this command:
`errpt -a`
 - On a Linux node, create a tar file of all the entries in the **/var/log/messages** file from all nodes in the cluster or the nodes that experienced the failure. For example, issue the following command to create a tar file that includes all nodes in the cluster:
`mmdsh -v -N all "cat /var/log/messages" > all.messages`
 - On a Windows node, use the **Export List...** dialog in the Event Viewer to save the event log to a file.
- b. A master GPFS log file that is merged and chronologically sorted for the date of the failure (see “Creating a master GPFS log file” on page 180).
- c. If the cluster was configured to store dumps, collect any internal GPFS dumps written to that directory relating to the time of the failure. The default directory is **/tmp/mmfs**.
- d. On a failing Linux node, gather the installed software packages and the versions of each package by issuing this command:
`rpm -qa`

- e. On a failing AIX node, gather the name, most recent level, state, and description of all installed software packages by issuing this command:
`lslpp -l`
 - f. File system attributes for all of the failing file systems, issue:
`mmlsfs Device`
 - g. The current configuration and state of the disks for all of the failing file systems, issue:
`mmlsdisk Device`
 - h. A copy of file `/var/mmfs/gen/mmsdrfs` from the primary cluster configuration server.
4. For Linux on Z, collect the data of the operating system as described in the *Linux on z Systems® Troubleshooting Guide* (www.ibm.com/support/knowledgecenter/linuxonibm/liaaf/lnz_r_sv.html).
5. If you are experiencing one of the following problems, see the appropriate section before contacting the IBM Support Center:
- For delay and deadlock issues, see “Additional information to collect for delays and deadlocks.”
 - For file system corruption or MMFS_FSSTRUCT errors, see “Additional information to collect for file system corruption or MMFS_FSSTRUCT errors.”
 - For GPFS daemon crashes, see “Additional information to collect for GPFS daemon crashes.”

Additional information to collect for delays and deadlocks

When a delay or deadlock situation is suspected, the IBM Support Center will need additional information to assist with problem diagnosis. If you have not done so already, ensure you have the following information available before contacting the IBM Support Center:

1. Everything that is listed in “Information to be collected for all problems related to GPFS” on page 423.
 2. The deadlock debug data collected automatically.
 3. If the cluster size is relatively small and the **maxFilesToCache** setting is not high (less than 10,000), issue the following command:
`gpfs.snap --deadlock`
- If the cluster size is large or the **maxFilesToCache** setting is high (greater than 1M), issue the following command:
- ```
gpfs.snap --deadlock --quick
```

## **Additional information to collect for file system corruption or MMFS\_FSSTRUCT errors**

When file system corruption or MMFS\_FSSTRUCT errors are encountered, the IBM Support Center will need additional information to assist with problem diagnosis. If you have not done so already, ensure you have the following information available before contacting the IBM Support Center:

1. Everything that is listed in “Information to be collected for all problems related to GPFS” on page 423.
2. Unmount the file system everywhere, then run **mmfsck -n** in offline mode and redirect it to an output file.

The IBM Support Center will determine when and if you should run the **mmfsck -y** command.

## **Additional information to collect for GPFS daemon crashes**

When the GPFS daemon is repeatedly crashing, the IBM Support Center will need additional information to assist with problem diagnosis. If you have not done so already, ensure you have the following information available before contacting the IBM Support Center:

1. Everything that is listed in “Information to be collected for all problems related to GPFS” on page 423.

2. Ensure the `/tmp/mmfs` directory exists on all nodes. If this directory does not exist, the GPFS daemon will not generate internal dumps.
3. Set the traces on this cluster and *all* clusters that mount any file system from this cluster:  
`mmtracectl --set --trace=def --trace-recycle=global`
4. Start the trace facility by issuing:  
`mmtracectl --start`
5. Recreate the problem if possible or wait for the assert to be triggered again.
6. Once the assert is encountered on the node, turn off the trace facility by issuing:  
`mmtracectl --off`  
If traces were started on multiple clusters, `mmtracectl --off` should be issued immediately on all clusters.
7. Collect `gpfs.snap` output:  
`gpfs.snap`

## How to contact the IBM Support Center

The IBM Support Center is available for various types of IBM hardware and software problems that GPFS customers may encounter.

These problems include the following:

- IBM hardware failure
- Node halt or crash not related to a hardware failure
- Node hang or response problems
- Failure in other software supplied by IBM

### If you have an IBM Software Maintenance service contract

If you have an IBM Software Maintenance service contract, contact the IBM Support Center, as follows:

| Your location             | Method of contacting the IBM Support Center                                                                                                              |
|---------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|
| In the United States      | Call <b>1-800-IBM-SERV</b> for support.                                                                                                                  |
| Outside the United States | Contact your local IBM Support Center or see the Directory of worldwide contacts ( <a href="http://www.ibm.com/planetwide">www.ibm.com/planetwide</a> ). |

When you contact the IBM Support Center, the following will occur:

1. You will be asked for the information you collected in "Information to be collected before contacting the IBM Support Center" on page 423.
2. You will be given a time period during which an IBM representative will return your call. Be sure that the person you identified as your contact can be reached at the phone number you provided in the PMR.
3. An online Problem Management Record (PMR) will be created to track the problem you are reporting, and you will be advised to record the PMR number for future reference.
4. You may be requested to send data related to the problem you are reporting, using the PMR number to identify it.
5. Should you need to make subsequent calls to discuss the problem, you will also use the PMR number to identify the problem.

### If you do not have an IBM Software Maintenance service contract

If you do not have an IBM Software Maintenance service contract, contact your IBM sales representative to find out how to proceed. Be prepared to provide the information you collected in "Information to be collected before contacting the IBM Support Center" on page 423.

For failures in non-IBM software, follow the problem-reporting procedures provided with that product.

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## Call home notifications to IBM Support

The call home feature automatically notifies IBM Support if certain types of events occur in the system. Using this information, IBM Support can contact the system administrator in case of any issues. Configuring call home reduces the response time for IBM Support to address the issues.

The details are collected from individual nodes that are marked as call home child nodes in the cluster. The details from each child node are collected by the call home node. You need to create a call home group by grouping call home child nodes. One of the nodes in the group is configured as the call home node, and it performs data collection and upload.

The data gathering and upload can be configured individually on each group. Use the groups to reflect logical units in the cluster. For example, it is easier to manage when you create a group for all CES nodes and another group for all non-CES nodes.

For more information on how to configure and manage the call home feature, see Chapter 8, “Monitoring the IBM Spectrum Scale system by using call home,” on page 153.

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## Chapter 29. References

The IBM Spectrum Scale system displays messages if it encounters any issues when you configure the system. The message severity tags helps to assess the severity of the issue.

### Events

The recorded events are stored in local database on each node. The user can get a list of recorded events by using the **mmhealth node eventlog** command.

The recorded events can also be displayed through GUI.

The following sections list the RAS events that are applicable to various components of the IBM Spectrum Scale system:

### AFM events

The following table lists the events that are created for the AFM component.

*Table 61. Events for the AFM component*

| Event                  | Event Type         | Severity | Message                              | Description                                                | Cause                                                                                                                             | User Action                                                                                                                                                                                                                  |
|------------------------|--------------------|----------|--------------------------------------|------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| afm_fileset_found      | INFO_ADD_ENTITY    | INFO     | The afm fileset {0} was found.       | An AFM fileset was detected.                               | An AFM fileset was detected. This is detected through the appearance of the fileset in the <b>mmdiag --afm</b> output.            | N/A                                                                                                                                                                                                                          |
| afm_fileset_vanished   | INFO_DELETE_ENTITY | INFO     | The afm fileset {0} has vanished.    | An AFM fileset is not in use anymore.                      | An AFM fileset is not in use anymore. This is detected through the absence of the fileset in the 'mmdiag --afm' output.           | N/A                                                                                                                                                                                                                          |
| afm_cache_up           | STATE_CHANGE       | INFO     | The AFM cache fileset {0} is active. | The AFM cache is up and ready for operations.              | The AFM cache shows 'Active' or 'Dirty' as status in <b>mmdiag --afm</b> . This is expected and shows, that the cache is healthy. | N/A                                                                                                                                                                                                                          |
| afm_cache_disconnected | STATE_CHANGE       | WARNING  | Fileset {0} is disconnected.         | The AFM cache fileset is not connected to its home server. | Shows that the connectivity between the MDS (Metadata Server of the fileset) and the mapped home server is lost.                  | The user action is based on the source of the disconnect. Check the settings on both sites - home and cache. Correct the connectivity issues. The state should change automatically back to active after solving the issues. |

*Table 61. Events for the AFM component (continued)*

| Event                 | Event Type   | Severity | Message                                                               | Description                                                                            | Cause                                                                                                                | User Action                                                                                                                                                                                                                                                                    |
|-----------------------|--------------|----------|-----------------------------------------------------------------------|----------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| afm_cache_dropped     | STATE_CHANGE | ERROR    | Fileset {0} is in Dropped state.                                      | The AFM cache fileset state moves to Dropped state.                                    | An AFM cache fileset state moves to dropped due to different reasons like recovery failures, failback failures, etc. | There are many different reasons why the cache might go into the Dropped state. Some depend on previous cache states or what the user did before. Those different reasons and their steps to fix the issue can be found in “Monitoring fileset states for AFM DR” on page 128. |
| afm_cache_expired     | INFO         | ERROR    | Fileset {0} in {1}-mode is now in Expired state.                      | Cache contents are no longer accessible due to time expiration.                        | Cache contents are no longer accessible due to time expiration.                                                      | N/A                                                                                                                                                                                                                                                                            |
| afm_failback_complete | STATE_CHANGE | WARNING  | The AFM cache fileset {0} in {1}-mode is in FailbackCompleted state.  | The independent-writer failback is finished.                                           | The independent-writer failback is finished, and needs further user actions.                                         | The administrator must run the <b>mmafmctl failback --stop</b> to move the IW cache to Active state.                                                                                                                                                                           |
| afm_failback_running  | STATE_CHANGE | WARNING  | The AFM cache fileset {0} in {1}-mode is in FailbackInProgress state. | A failback process on the independent-writer cache is in progress.                     | A failback process has been initiated on the independent-writer cache and is in progress.                            | No user action is needed at this point. After completion the state will automatically change into the FailbackCompleted state.                                                                                                                                                 |
| afm_failover_running  | STATE_CHANGE | WARNING  | The AFM cache fileset {0} is in FailoverInProgress state.             | The AFM cache fileset is in the middle of a failover process.                          | The AFM cache fileset is in the middle of a failover process.                                                        | No user action is needed at this point. The cache state is moved automatically to Active when the failover is completed.                                                                                                                                                       |
| afm_flush_only        | STATE_CHANGE | WARNING  | The AFM cache fileset {0} is in FlushOnly state.                      | Indicates that operations are queued but have not started to flush to the home server. | Indicates that the operation of queuing is finished but flushing to the home server did not start yet.               | This state will automatically change and needs no user action.                                                                                                                                                                                                                 |
| afm_cache_inactive    | STATE_CHANGE | WARNING  | The AFM cache fileset {0} is in Inactive state                        | Initial operations are not triggered by the user on this fileset yet.                  | The AFM fileset is in 'Inactive' state until initial operations on the fileset are triggered by the user.            | Trigger first operations e.g with the <b>mmafmctl prefetch</b> command.                                                                                                                                                                                                        |
| afm_failback_needed   | STATE_CHANGE | ERROR    | The AFM cache fileset {0} in {1}-mode is in NeedFailback state.       | A previous failback operation could not be completed and needs to be rerun again.      | This state is reached when an previously initialized failback was interrupted and was not completed.                 | Failback automatically gets triggered on the fileset. The administrator can manually rerun a failback with the <b>mmafmctl failback</b> command.                                                                                                                               |

*Table 61. Events for the AFM component (continued)*

| Event                 | Event Type   | Severity | Message                                                        | Description                                                                                                                                  | Cause                                                                                                                                                                                                                                                    | User Action                                                                                                                 |
|-----------------------|--------------|----------|----------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|
| afm_resync_needed     | STATE_CHANGE | WARNING  | The AFM cache fileset {0} in {1}-mode is in NeedsResync state. | The AFM cache fileset detects some accidental corruption of data on the home server.                                                         | The AFM cache fileset detects some accidental corruption of data on the home server.                                                                                                                                                                     | Use the <b>mmapfctl resync</b> command to trigger a resync. The fileset moves automatically to the Active state afterwards. |
| afm_queue_only        | STATE_CHANGE | INFO     | The AFM cache fileset {0} in {1}-mode is in QueueOnly state.   | The AFM cache fileset is in the process of queueing changes. These changes are not flushed yet to home.                                      | The AFM cache fileset is in the process of queueing changes.                                                                                                                                                                                             | N/A                                                                                                                         |
| afm_cache_recovery    | STATE_CHANGE | WARNING  | The AFM cache fileset {0} in {1}-mode is in Recovery state.    | In this state the AFM cache fileset recovers from a previous failure and identifies changes that need to be synchronized to its home server. | A previous failure triggered a cache recovery.                                                                                                                                                                                                           | This state will be automatically changed back to Active when the recovery is finished.                                      |
| afm_cacheUnmounted    | STATE_CHANGE | ERROR    | The AFM cache fileset {0} is in Unmounted state.               | The AFM cache fileset is in an Unmounted state because of issues on the home site.                                                           | The AFM cache fileset will be in this state if the home server's NFS-mount is not accessible, if the home server's exports are not exported properly or if the home server's export does not exist.                                                      | Resolve issues on the home server's site. Later this state will change automatically.                                       |
| afm_recovery_running  | STATE_CHANGE | WARNING  | AFM fileset {0} is triggered for recovery start.               | A recovery was started on this AFM fileset.                                                                                                  | A recovery process was started on this AFM cache fileset.                                                                                                                                                                                                | N/A                                                                                                                         |
| afm_recovery_finished | STATE_CHANGE | INFO     | A recovery process ended for the AFM cache fileset {0}.        | A recovery process has ended on this AFM fileset.                                                                                            | A recovery process has ended on this AFM cache fileset.                                                                                                                                                                                                  | N/A                                                                                                                         |
| afm_fileset_expired   | INFO         | WARNING  | The contents of the AFM cache fileset {0} are expired.         | The AFM cache fileset contents are expired.                                                                                                  | The contents of a fileset expire either as a result of the fileset being disconnected for the expiration timeout value, or when the fileset is marked as expired using the AFM administration commands. This event is triggered through an AFM callback. | N/A                                                                                                                         |

*Table 61. Events for the AFM component (continued)*

| Event                 | Event Type   | Severity | Message                                                                               | Description                                                                                                                                                     | Cause                                                                                                                                                                                                                                                                                                             | User Action                                                                                                                              |
|-----------------------|--------------|----------|---------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|
| afm_fileset_unexpired | INFO         | WARNING  | The contents of the AFM cache fileset {0} are unexpired.                              | The AFM cache fileset contents are unexpired.                                                                                                                   | The contents of these filesets are unexpired, and now available for operations. This event is triggered when the home gets reconnected and cache contents become available, or the administrator runs the <b>mmapmctl unexpire</b> command on the cache fileset. This event is triggered through an AFM callback. | N/A                                                                                                                                      |
| afm_queue_dropped     | STATE_CHANGE | ERROR    | The AFM cache fileset {0} encountered an error synchronizing with its remote cluster. | The AFM cache fileset encountered an error synchronizing with its remote cluster. It cannot synchronize with the remote cluster until AFM recovery is executed. | This event occurs when a queue is dropped on the gateway node.                                                                                                                                                                                                                                                    | Initiate I/O to trigger recovery on this fileset.                                                                                        |
| afm_recovery_failed   | STATE_CHANGE | ERROR    | AFM recovery on fileset {0} failed with error {1}.                                    | AFM recovery failed.                                                                                                                                            | AFM recovery failed.                                                                                                                                                                                                                                                                                              | Recovery will be retried on next access after the recovery retry interval (OR). Manually resolve known problems and recover the fileset. |
| afm_rpo_miss          | INFO         | INFO     | AFM RPO miss on fileset {0}                                                           | The primary fileset is triggering RPO snapshot at a given time interval.                                                                                        | The AFM RPO (Recovery Point Objective) MISS event can occur if a RPO snapshot is missed due to network delay or failure of its creation on the secondary site.                                                                                                                                                    | No user action is required. Failed RPOs are re-queued on the primary gateway and retried at the secondary site.                          |

Table 61. Events for the AFM component (continued)

| Event                 | Event Type   | Severity | Message                                                     | Description                                                                                                             | Cause                                                                                                                   | User Action                                                                                                                                                                                                                                                                                                                                                                         |
|-----------------------|--------------|----------|-------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| afm_prim_init_fail    | STATE_CHANGE | ERROR    | The AFM cache fileset {0} is in PrimInitFail state.         | The AFM cache fileset is in <b>PrimInitFail</b> state. No data will be moved from the primary to the secondary fileset. | This rare state appears if the initial creation of psnap0 on the primary cache fileset failed.                          | <ol style="list-style-type: none"> <li>1. Check if the fileset is available, and exported to be used as primary.</li> <li>2. The gateway node should be able to access this mount.</li> <li>3. The primary id should be setup on the secondary gateway.</li> <li>4. It might also help to use the <b>mmamfctl convertToPrimary</b> command on the primary fileset again.</li> </ol> |
| afm_prim_init_running | STATE_CHANGE | WARNING  | The AFM primary cache fileset {0} is in PrimInitProg state. | The AFM cache fileset is synchronizing psnap0 with its secondary AFM cache fileset.                                     | This AFM cache fileset is a primary fileset and synchronizing the content of psnap0 to the secondary AFM cache fileset. | This state will change back to <b>Active</b> automatically when the synchronization is finished.                                                                                                                                                                                                                                                                                    |
| afm_cache_suspended   | STATE_CHANGE | WARNING  | AFM fileset {0} was suspended.                              | The AFM cache fileset is suspended.                                                                                     | The AFM cache fileset is in <b>Suspended</b> state.                                                                     | Run the <b>mmamfctl resume</b> command to resume operations on the fileset.                                                                                                                                                                                                                                                                                                         |
| afm_cache_stopped     | STATE_CHANGE | WARNING  | The AFM fileset {0} was stopped.                            | The AFM cache fileset is stopped.                                                                                       | The AFM cache fileset is in <b>Stopped</b> state.                                                                       | Run the <b>mmamfctl restart</b> command to continue operations on the fileset.                                                                                                                                                                                                                                                                                                      |
| afm_sensors_active    | TIP          | HEALTHY  | The AFM perfmon sensors are active.                         | The AFM perfmon sensors are active. This event's monitor is only running once an hour.                                  | The AFM perfmon sensors' period attribute is greater than 0.                                                            | N/A                                                                                                                                                                                                                                                                                                                                                                                 |
| afm_sensors_inactive  | TIP          | TIP      | The following AFM perfmon sensors are inactive: {0}.        | The AFM perfmon sensors are inactive. This event's monitor is only running once an hour.                                | The AFM perfmon sensors' period attribute is 0.                                                                         | Set the period attribute of the AFM sensors greater than 0. Use the command <b>mmperfmon config update SensorName.period=N</b> , where <b>SensorName</b> is one of the AFM sensors' name, and <b>N</b> is a natural number greater 0. You can also hide this event by using the <b>mmhealth event hide afm_sensors_inactive</b> command.                                            |
| afm_fileset_created   | INFO         | INFO     | AFM fileset {0} was created.                                | An AFM fileset was created.                                                                                             | An AFM fileset was created.                                                                                             | N/A                                                                                                                                                                                                                                                                                                                                                                                 |

*Table 61. Events for the AFM component (continued)*

| Event                      | Event Type | Severity | Message                                       | Description                                                          | Cause                                                                       | User Action                                                                                                                                                                                                                                                                                   |
|----------------------------|------------|----------|-----------------------------------------------|----------------------------------------------------------------------|-----------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| afm_fileset_deleted        | INFO       | INFO     | AFM fileset {0} was deleted.                  | An AFM fileset was deleted.                                          | An AFM fileset was deleted.                                                 | N/A                                                                                                                                                                                                                                                                                           |
| afm_fileset_linked         | INFO       | INFO     | AFM fileset {0} was linked.                   | An AFM fileset was linked.                                           | An AFM fileset was linked.                                                  | N/A                                                                                                                                                                                                                                                                                           |
| afm_fileset_unlinked       | INFO       | INFO     | AFM fileset {0} was unlinked.                 | An AFM fileset was unlinked.                                         | An AFM fileset was unlinked.                                                | N/A                                                                                                                                                                                                                                                                                           |
| afm_sensors_not_configured | TIP        | TIP      | The AFM perfmon sensor {0} is not configured. | The AFM perfmon sensor does not exist in <b>mperfmon config show</b> | The AFM perfmon sensor is not configured in the sensors configuration file. | Include the sensors into the perfmon configuration through the <b>mperfmon config update --config-file InputFile</b> command. An example for the configuration file can be found in the <b>mperfmon command</b> section in the <i>IBM Spectrum Scale: Command and Programming Reference</i> . |

## Authentication events

The following table lists the events that are created for the *AUTH* component.

*Table 62. Events for the AUTH component*

| Event      | Event Type   | Severity | Message                                                                          | Description                                                    | Cause                                                                                                                        | User Action                                                                                                                         |
|------------|--------------|----------|----------------------------------------------------------------------------------|----------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| ads_down   | STATE_CHANGE | ERROR    | The external Active Directory (AD) server is unresponsive.                       | The external AD server is unresponsive.                        | The local node is unable to connect to any AD server.                                                                        | Local node is unable to connect to any AD server. Verify the network connection and check whether the AD servers are operational.   |
| ads_failed | STATE_CHANGE | ERROR    | The local winbindd service is unresponsive.                                      | The local winbindd service is unresponsive.                    | The local winbindd service does not respond to ping requests. This is a mandatory prerequisite for Active Directory service. | Try to restart winbindd service and if not successful, perform winbindd troubleshooting procedures.                                 |
| ads_up     | STATE_CHANGE | INFO     | The external Active Directory (AD) server is up.                                 | The external AD server is up.                                  | The external AD server is operational.                                                                                       | N/A                                                                                                                                 |
| ads_warn   | INFO         | WARNING  | External Active Directory (AD) server monitoring service returned unknown result | External AD server monitoring service returned unknown result. | An internal error occurred while monitoring the external AD server.                                                          | An internal error occurred while monitoring the external AD server. Perform the troubleshooting procedures.                         |
| ldap_down  | STATE_CHANGE | ERROR    | The external LDAP server {0} is unresponsive.                                    | The external LDAP server <LDAP server> is unresponsive.        | The local node is unable to connect to the LDAP server.                                                                      | Local node is unable to connect to the LDAP server. Verify the network connection and check whether the LDAP server is operational. |

*Table 62. Events for the AUTH component (continued)*

| Event        | Event Type   | Severity | Message                                                                       | Description                                                         | Cause                                                            | User Action                                                                                                                                                                                                                                                           |
|--------------|--------------|----------|-------------------------------------------------------------------------------|---------------------------------------------------------------------|------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ldap_up      | STATE_CHANGE | INFO     | External LDAP server {0} is up.                                               | The external LDAP server is up.                                     | The external LDAP server is operational.                         | N/A                                                                                                                                                                                                                                                                   |
| nis_down     | STATE_CHANGE | ERROR    | External Network Information Server (NIS) {0} is unresponsive.                | External NIS server <NIS server> is unresponsive.                   | The local node is unable to connect to any NIS server.           | Local node is unable to connect to any NIS server. Verify network connection and check whether the NIS servers are operational.                                                                                                                                       |
| nis_failed   | STATE_CHANGE | ERROR    | The ypbnd daemon is unresponsive.                                             | The ypbnd daemon is unresponsive.                                   | The local ypbnd daemon does not respond.                         | Local ypbnd daemon does not respond. Try to restart the ypbnd daemon. If not successful, perform ypbnd troubleshooting procedures.                                                                                                                                    |
| nis_up       | STATE_CHANGE | INFO     | External Network Information Server (NIS) {0} is up                           | External NIS server is operational.                                 |                                                                  | N/A                                                                                                                                                                                                                                                                   |
| nis_warn     | INFO         | WARNING  | External Network Information Server (NIS) monitoring returned unknown result. | The external NIS server monitoring returned unknown result.         | An internal error occurred while monitoring external NIS server. | Check the health state of the authentication service. Check if the sysmonitor is running. Perform the sysmonitor troubleshooting procedures to understand why the status cannot be collected.                                                                         |
| sssd_down    | STATE_CHANGE | ERROR    | SSSD process is not functioning.                                              | The SSSD process is not functioning.                                | The SSSD authentication service is not running.                  | Verify the authentication configuration. Verify the connection with the authentication server. Try to restart the ssqd service manually using the <b>systemctl restart sssd</b> command. If the restart is unsuccessful, perform the SSSD troubleshooting procedures. |
| sssd_restart | INFO         | INFO     | SSSD process is not functioning. Trying to start it.                          | Attempt to start the SSSD authentication process.                   | The SSSD process is not functioning.                             | N/A                                                                                                                                                                                                                                                                   |
| sssd_up      | STATE_CHANGE | INFO     | SSSD process is now functioning.                                              | The SSSD process is now functioning properly.                       | The SSSD authentication process is running.                      | N/A                                                                                                                                                                                                                                                                   |
| sssd_warn    | INFO         | WARNING  | SSSD service monitoring returned unknown result.                              | The SSSD authentication service monitoring returned unknown result. | An internal error occurred in the SSSD service monitoring.       | Check the health state of the authentication service. Check if the sysmonitor is running. Perform the sysmonitor troubleshooting procedures to understand why the status cannot be collected.                                                                         |

*Table 62. Events for the AUTH component (continued)*

| Event        | Event Type   | Severity | Message                                                  | Description                                                             | Cause                                                                            | User Action                                                                                                                                                                                                                                                                         |
|--------------|--------------|----------|----------------------------------------------------------|-------------------------------------------------------------------------|----------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| wnbd_down    | STATE_CHANGE | ERROR    | Winbindd service is not functioning.                     | The winbindd authentication service is not functioning.                 | The winbindd authentication service is not functioning.                          | Verify the authentication configuration. Verify the connection with Active Directory server. Try to restart the winbindd service manually using the <b>systemctl restart gpfs-winbind</b> command. If the restart is unsuccessful, perform the winbindd troubleshooting procedures. |
| wnbd_restart | INFO         | INFO     | Winbindd service is not functioning. Trying to start it. | Attempt to start the winbindd service.                                  | The winbindd process was not functioning.                                        | N/A                                                                                                                                                                                                                                                                                 |
| wnbd_up      | STATE_CHANGE | INFO     | Winbindd process is now functioning.                     | The winbindd authentication service is operational.                     |                                                                                  | N/A                                                                                                                                                                                                                                                                                 |
| wnbd_warn    | INFO         | WARNING  | Winbindd process monitoring returned unknown result.     | The winbindd authentication process monitoring returned unknown result. | An internal error occurred while monitoring the winbindd authentication process. | Check the health state of the authentication service. Check if the sysmonitor is running. Perform the sysmonitor troubleshooting procedures to understand why the status cannot be collected.                                                                                       |
| yp_down      | STATE_CHANGE | ERROR    | Ypbnd process is not functioning.                        | The ypbnd process is not functioning.                                   | The ypbnd authentication service is not functioning.                             | Verify the authentication configuration. Verify the connection with authentication server. Try to restart ypbnd service manually using the <b>systemctl restart ypbnd</b> command. If the restart is unsuccessful, perform the ypbnd troubleshooting procedures.                    |
| yp_restart   | INFO         | INFO     | Ypbnd process is not functioning. Trying to start it.    | Attempt to start the ypbnd process.                                     | The ypbnd process is not functioning.                                            | N/A                                                                                                                                                                                                                                                                                 |
| yp_up        | STATE_CHANGE | INFO     | Ypbnd process is now functioning.                        | The ypbnd service is operational.                                       |                                                                                  | N/A                                                                                                                                                                                                                                                                                 |
| yp_warn      | INFO         | WARNING  | Ypbnd process monitoring returned unknown result         | The ypbnd process monitoring returned unknown result.                   | An internal error occurred while monitoring the ypbnd service.                   | Check the health state of the authentication service. Check if the sysmonitor is running. Perform the sysmonitor troubleshooting procedures to understand why the status cannot be collected.                                                                                       |

## Block events

The following table lists the events that are created for the *Block* component.

*Table 63. Events for the Block component*

| Event               | Event Type    | Severity | Message                                                 | Description                                                                                                                                                                                             | Cause                                                          | User Action                                                                                                                                                                                                                                       |
|---------------------|---------------|----------|---------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| block_disable       | INFO_EXTERNAL | INFO     | Block service was disabled.                             | The block service was disabled on this node. Disabling a service means that all configuration files are also removed. This is different from stopping service that is running.                          | The block service was disabled.                                | N/A                                                                                                                                                                                                                                               |
| block_enable        | INFO_EXTERNAL | INFO     | Block service was enabled.                              | The block service was enabled on this node. Enabling a protocol service means that all the required configuration files are also automatically installed with the current valid configuration settings. | The block service was enabled.                                 | N/A                                                                                                                                                                                                                                               |
| start_block_service | INFO_EXTERNAL | INFO     | Block service was started.                              | The block service was started.                                                                                                                                                                          | The block service was started.                                 | N/A                                                                                                                                                                                                                                               |
| stop_block_service  | INFO_EXTERNAL | INFO     | Block service was stopped.                              | The block service was stopped.                                                                                                                                                                          | The block service was stopped.                                 | N/A                                                                                                                                                                                                                                               |
| scst_down           | STATE_CHANGE  | ERROR    | iscsi-scstd process is not running.                     | The iscsi-scstd process is not running.                                                                                                                                                                 | The iscsi-scstd process is not running.                        | Stop and start the block service. This will attempt to start the iscsi-scstd process also. The monitor attempts this restart several times. In case of a permanent failure, try the <b>systemctl restart scst</b> command to restart it manually. |
| scst_up             | STATE_CHANGE  | INFO     | iscsi-scstd process is running.                         | The scsi-scstd process is running.                                                                                                                                                                      | The scsi-scstd process is running.                             | N/A                                                                                                                                                                                                                                               |
| scst_warn           | INFO          | WARNING  | iscsi-scstd process monitoring returned unknown result. | The iscsi-scstd process monitoring returned an unknown result.                                                                                                                                          | The iscsi-scstd process monitoring returned an unknown result. | Check the health state of the block service and restart, if necessary.                                                                                                                                                                            |

## CES network events

The following table lists the events that are created for the *CES Network* component.

*Table 64. Events for the CES Network component*

| Event                       | Event Type   | Severity | Message                                                              | Description                                                                                                         | Cause                                                                                                                                                  | User Action                                                                                                                                                    |
|-----------------------------|--------------|----------|----------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ces_bond_down               | STATE_CHANGE | ERROR    | All slaves of the CES-network bond {0} are down.                     | All slaves of the CES-network bond are down.                                                                        | All slaves of this network bond are down.                                                                                                              | Check the bonding configuration, network configuration, and cabling of all slaves of the bond.                                                                 |
| ces_bond_degraded           | STATE_CHANGE | INFO     | Some slaves of the CES-network bond {0} are down.                    | Some of the CES-network bond parts are malfunctioning.                                                              | Some slaves of the bond are not functioning properly.                                                                                                  | Check bonding configuration, network configuration, and cabling of the malfunctioning slaves of the bond.                                                      |
| ces_bond_up                 | STATE_CHANGE | INFO     | All slaves of the CES bond {0} are working as expected.              | This CES bond is functioning properly.                                                                              | All slaves of this network bond are functioning properly.                                                                                              | N/A                                                                                                                                                            |
| ces_disable_node_network    | INFO         | INFO     | Network was disabled.                                                | Network is disabled.                                                                                                | Informational message. Clean up after a 'mmchnode --ces-disable' command.<br><br>Disabling CES service on the node disables the network configuration. | N/A                                                                                                                                                            |
| ces_enable_node_network     | INFO         | INFO     | Network was enabled.                                                 | The network configuration is enabled when CES service is enabled by using the <b>mmchnode --ces-enable</b> command. | Enabling CES service on the node also enables the network services.                                                                                    | N/A                                                                                                                                                            |
| ces_many_tx_errors          | STATE_CHANGE | ERROR    | CES NIC {0} reported many TX errors since the last monitoring cycle. | The CES-related NIC reported many TX errors since the last monitoring cycle.                                        | The /proc/net/dev lists much more TX errors for this adapter since the last monitoring cycle.                                                          | Check cable contacts or try a different cable. Refer the /proc/net/dev folder to find out TX errors reported for this adapter since the last monitoring cycle. |
| ces_network_connectivity_up | STATE_CHANGE | INFO     | CES NIC {0} can connect to the gateway.                              | A CES-related NIC can connect to the gateway.                                                                       | The gateway responds to the sent connections-checking packets.                                                                                         | N/A                                                                                                                                                            |

*Table 64. Events for the CES Network component (continued)*

| Event                              | Event Type   | Severity | Message                                              | Description                                                                                                            | Cause                                                                                                | User Action                                                                                                                                                                        |
|------------------------------------|--------------|----------|------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ces_network_connectivity_down      | STATE_CHANGE | ERROR    | CES NIC {0} can not connect to the gateway           | This CES-related NIC can not connect to the gateway                                                                    | The gateway does not respond to the sent connections-checking packets.                               | Check the network configuration of the network adapter, the path to the gateway, and the gateway itself.                                                                           |
| ces_network_down                   | STATE_CHANGE | ERROR    | CES NIC {0} is down.                                 | This CES-related network adapter is down.                                                                              | This network adapter is disabled.                                                                    | Enable the network adapter and if the problem persists, verify the system logs for more details.                                                                                   |
| ces_network_found                  | INFO         | INFO     | A new CES-related NIC {0} is detected.               | A new CES-related network adapter is detected.                                                                         | The output of the <code>ip a</code> command lists a new NIC.                                         | N/A                                                                                                                                                                                |
| ces_network_ips_down               | STATE_CHANGE | WARNING  | No CES IPs were assigned to this node.               | No CES IPs were assigned to any network adapter of this node.                                                          | No network adapters have the CES-relevant IPs, which makes the node unavailable for the CES clients. | If CES has a FAILED status, analyze the reason for this failure. If the CES pool for this node does not have enough IPs, extend the pool.                                          |
| ces_network_ips_up                 | STATE_CHANGE | INFO     | CES-relevant IPs served by NICs are detected.        | CES-relevant IPs are served by network adapters. This makes the node available for the CES clients.                    | At least one CES-relevant IP is assigned to a network adapter.                                       | N/A                                                                                                                                                                                |
| ces_network_ips_not_assignable     | STATE_CHANGE | ERROR    | No NICs are set up for CES.                          | No network adapters are properly configured for CES.                                                                   | There are no network adapters with a static IP, matching any of the IPs from the CES pool.           | Setup the static IPs and netmasks of the CES NICs in the network interface configuration scripts, or add the new matching CES IPs to the pool. The static IPs must not be aliased. |
| ces_network_ips_not_defined        | STATE_CHANGE | WARNING  | No CES IP addresses have been defined                | No CES IP addresses have been defined. Use the <code>mmces</code> command to add CES IP addresses.                     | At least one CES IP is needed                                                                        | Use the <code>mmces</code> command to add CES IP addresses                                                                                                                         |
| ces_network_affine_ips_not_defined | STATE_CHANGE | WARNING  | No CES IP addresses have been defined for this node. | No CES IP addresses have been defined, which can be distributed to this node under consideration of the node affinity. | At least one CES IP should be distributable to this CES node.                                        | Use the <code>mmces</code> command to add CES IP addresses either to the global pool or for this node specifically                                                                 |

*Table 64. Events for the CES Network component (continued)*

| Event                       | Event Type   | Severity | Message                                                     | Description                                                                                                                                                                                                          | Cause                                                                                                                       | User Action                                |
|-----------------------------|--------------|----------|-------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|--------------------------------------------|
| ces_network_link_down       | STATE_CHANGE | ERROR    | Physical link of the CES NIC {0} is down.                   | The physical link of this CES-related network adapter is down.                                                                                                                                                       | The flag LOWER_UP is not set for this NIC in the output of the <code>ip a</code> command.                                   | Check the cabling of this network adapter. |
| ces_network_link_up         | STATE_CHANGE | INFO     | Physical link of the CES NIC {0} is up.                     | The physical link of this CES-related network adapter is up.                                                                                                                                                         | The flag LOWER_UP is set for this NIC in the output of the <code>ip a</code> command.                                       | N/A                                        |
| ces_network_up              | STATE_CHANGE | INFO     | CES NIC {0} is up.                                          | This CES-related network adapter is up.                                                                                                                                                                              | This network adapter is enabled.                                                                                            | N/A                                        |
| ces_network_vanished        | INFO         | INFO     | CES NIC {0} could not be detected.                          | One of CES-related network adapters could not be detected.                                                                                                                                                           | One of the previously monitored NICs is not listed in the output of the <code>ip a</code> command.                          | N/A                                        |
| ces_no_tx_errors            | STATE_CHANGE | INFO     | CES NIC {0} had no or an insignificant number of TX errors. | A CES-related NIC had no or an insignificant number of TX errors.                                                                                                                                                    | The /proc/net/dev folder lists no or an insignificant number of TX errors for this adapter since the last monitoring cycle. | N/A                                        |
| ces_startup_network         | INFO         | INFO     | CES network service was started.                            | Information that the CES network has started.                                                                                                                                                                        | CES network IPs are started.                                                                                                | N/A                                        |
| handle_network_problem_info | INFO         | INFO     | Handle network problem - Problem: {0}, Argument: {1}        | Information about network related reconfigurations. This can be enable or disable IPs and assign or unassign IPs.                                                                                                    | A change in the network configuration.                                                                                      | N/A                                        |
| move_cesip_from             | INFO         | INFO     | Address {0} is moved from this node to node {1}.            | CES IP address is moved from the current node to another node.                                                                                                                                                       | Rebalancing of CES IP addresses.                                                                                            | N/A                                        |
| move_cesips_info            | INFO         | INFO     | A move request for IP addresses is performed.               | In case of node failures, CES IP addresses can be moved from one node to one or more other nodes. This message is logged on a node that is observing the affected node; not necessarily on any affected node itself. | A CES IP movement was detected.                                                                                             | N/A                                        |

*Table 64. Events for the CES Network component (continued)*

| Event         | Event Type | Severity | Message                                          | Description                                                      | Cause                            | User Action |
|---------------|------------|----------|--------------------------------------------------|------------------------------------------------------------------|----------------------------------|-------------|
| move_cesip_to | INFO       | INFO     | Address {0} is moved from node {1} to this node. | A CES IP address is moved from another node to the current node. | Rebalancing of CES IP addresses. | N/A         |

## Cluster state events

The following table lists the events that are created for the *Cluster state* component.

*Table 65. Events for the cluster state component*

| Event                        | Event Type   | Severity | Message                                              | Description                                                 | Cause                                                       | User Action                                                                   |
|------------------------------|--------------|----------|------------------------------------------------------|-------------------------------------------------------------|-------------------------------------------------------------|-------------------------------------------------------------------------------|
| cluster_state_manager_reset  | INFO         | INFO     | Clear memory of cluster state manager for this node. | A reset request for the monitor state manager was received. | A reset request for the monitor state manager was received. | N/A                                                                           |
| cluster_state_manager_resend | STATE_CHANGE | INFO     | The CSM requests resending all information.          | The CSM requests resending all information about this node  | The CSM is missing information about this node              | N/A                                                                           |
| heartbeat                    | STATE_CHANGE | INFO     | Node {0} sent a heartbeat.                           | The node is alive.                                          | The cluster node sent a heartbeat to the CSM.               | N/A                                                                           |
| heartbeat_missing            | STATE_CHANGE | WARNING  | CES is missing a heartbeat from the node {0}.        | CES is missing a heartbeat from the node.                   | The cluster node did not send a heartbeat to the CSM.       | Check network connectivity of the node. Check if sysmonitor is running there. |
| node_suspended               | STATE_CHANGE | INFO     | Node {0} is suspended.                               | The node is suspended.                                      | The cluster node is now suspended.                          | Run the <b>mmces node resume</b> to stop the node from being suspended.       |
| node_resumed                 | STATE_CHANGE | INFO     | Node {0} is not suspended anymore.                   | The node is resumed after being suspended.                  | The cluster node was resumed after being suspended.         | N/A                                                                           |
| service_added                | INFO         | INFO     | On the node {0} the {1} monitor was started.         | A new monitor was started by Sysmonitor.                    | A new monitor was started.                                  | N/A                                                                           |
| service_removed              | INFO         | INFO     | On the node {0} the {1} monitor was removed.         | A monitor was removed by Sysmonitor.                        | A monitor was removed.                                      | N/A.                                                                          |
| service_running              | STATE_CHANGE | INFO     | The service {0} is running on node {1}.              | The service is not stopped or disabled anymore.             | The service is not stopped or disabled anymore.             | N/A                                                                           |
| service_stopped              | STATE_CHANGE | INFO     | The service {0} is stopped on node {1}.              | The service is stopped.                                     | The service was stopped.                                    | Run 'mmces service start <service>' to start the service.                     |

*Table 65. Events for the cluster state component (continued)*

| Event            | Event Type   | Severity | Message                                                                    | Description                                                                                                                                           | Cause                          | User Action                                                                        |
|------------------|--------------|----------|----------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|------------------------------------------------------------------------------------|
| service_disabled | STATE_CHANGE | INFO     | The service {0} is disabled.                                               | The service is disabled.                                                                                                                              | The service was disabled.      | Run the <b>mmces service enable &lt;service&gt;</b> command to enable the service. |
| eventlog_cleared | INFO         | INFO     | On the node {0} the eventlog was cleared.                                  | The user cleared the eventlog with the <b>mmhealth node eventlog --clearDB</b> . This also clears the events of the <b>mmces events list</b> command. | The user cleared the eventlog. | N/A                                                                                |
| service_reset    | STATE_CHANGE | INFO     | The service {0} on node {1} was reconfigured, and its events were cleared. | All current service events were cleared.                                                                                                              | The service was reconfigured.  | N/A                                                                                |

## Transparent Cloud Tiering events

The following table lists the events that are created for the *Transparent Cloud Tiering* component.

*Table 66. Events for the Transparent Cloud Tiering component*

| Event                        | Event Type   | Severity | Message                                                                                                                      | Description                                                                                                                  | Cause                                                   | User Action                                                             |
|------------------------------|--------------|----------|------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------|-------------------------------------------------------------------------|
| tct_account_active           | STATE_CHANGE | INFO     | Cloud provider account that is configured with Transparent cloud tiering service is active.                                  | Cloud provider account that is configured with Transparent cloud tiering service is active.                                  |                                                         | N/A                                                                     |
| tct_account_bad_req          | STATE_CHANGE | ERROR    | Transparent cloud tiering is failed to connect to the cloud provider because of request error.                               | Transparent cloud tiering is failed to connect to the cloud provider because of request error.                               | Bad request.                                            | Check trace messages and error logs for further details.                |
| tct_account_certinvalid_path | STATE_CHANGE | ERROR    | Transparent cloud tiering is failed to connect to the cloud provider because it was unable to find valid certification path. | Transparent cloud tiering is failed to connect to the cloud provider because it was unable to find valid certification path. | Unable to find valid certificate path.                  | Check trace messages and error logs for further details.                |
| tct_account_connect_error    | STATE_CHANGE | ERROR    | An error occurred while attempting to connect a socket to the cloud provider URL.                                            | The connection was refused remotely by cloud provider.                                                                       | No process is accessing the cloud provider.             | Check whether the cloud provider host name and port numbers are valid.  |
| tct_account_configerror      | STATE_CHANGE | ERROR    | Transparent cloud tiering refused to connect to the cloud provider.                                                          | Transparent cloud tiering refused to connect to the cloud provider.                                                          | Some of the cloud provider-dependent services are down. | Check whether the cloud provider-dependent services are up and running. |

*Table 66. Events for the Transparent Cloud Tiering component (continued)*

| Event                          | Event Type   | Severity | Message                                                                                                    | Description                                                                                                      | Cause                                                                                              | User Action                                                                                                                                                                                                                       |
|--------------------------------|--------------|----------|------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| tct_account_configured         | STATE_CHANGE | WARNING  | Cloud provider account is configured with Transparent cloud tiering but the service is down.               | Cloud provider account is configured with Transparent cloud tiering but the service is down.                     | Transparent cloud tiering the service is down.                                                     | Run the command <b>mmcloudgateway service start</b> command to resume the cloud gateway service.                                                                                                                                  |
| tct_account_createerror        | STATE_CHANGE | ERROR    | The cloud provider container creation is failed.                                                           | The cloud provider container creation is failed.                                                                 | The cloud provider account might not be authorized to create container.                            | Check trace messages and error logs for further details. Also, check that the account create-related issues in the <i>Transparent Cloud Tiering issues</i> section of the <i>IBM Spectrum Scale Problem Determination Guide</i> . |
| tct_account_dbcorrupt          | STATE_CHANGE | ERROR    | The database of Transparent cloud tiering service is corrupted.                                            | The database of Transparent cloud tiering service is corrupted.                                                  | Database is corrupted.                                                                             | Check trace messages and error logs for further details. Use the <b>mmcloudgateway files rebuildDB</b> command to repair it.                                                                                                      |
| tct_account_direrror           | STATE_CHANGE | ERROR    | Transparent cloud tiering failed because one of its internal directories is not found.                     | Transparent cloud tiering failed because one of its internal directories is not found.                           | Transparent cloud tiering service internal directory is missing.                                   | Check trace messages and error logs for further details.                                                                                                                                                                          |
| tct_account_invalidurl         | STATE_CHANGE | ERROR    | Cloud provider account URL is not valid.                                                                   | The reason could be because of HTTP 404 Not Found error.                                                         | The reason could be because of HTTP 404 Not Found error.                                           | Check whether the cloud provider URL is valid.                                                                                                                                                                                    |
| tct_account_invalidcredentials | STATE_CHANGE | ERROR    | The cloud provider account credentials are invalid.                                                        | The Transparent cloud tiering service failed to connect to the cloud provider because the authentication failed. | Cloud provider account credentials either changed or are expired.                                  | Run the <b>mmcloudgateway account update</b> command to change the cloud provider account password.                                                                                                                               |
| tct_account_malformedurl       | STATE_CHANGE | ERROR    | Cloud provider account URL is malformed                                                                    | Cloud provider account URL is malformed.                                                                         | Malformed cloud provider URL.                                                                      | Check whether the cloud provider URL is valid.                                                                                                                                                                                    |
| tct_account_manyretries        | INFO         | WARNING  | Transparent cloud tiering service is having too many retries internally.                                   | Transparent cloud tiering service is having too many retries internally.                                         | The Transparent cloud tiering service might be having connectivity issues with the cloud provider. | Check trace messages and error logs for further details.                                                                                                                                                                          |
| tct_account_noroute            | STATE_CHANGE | ERROR    | The response from cloud provider is invalid.                                                               | The response from cloud provider is invalid.                                                                     | The cloud provider URL return response code -1.                                                    | Check whether the cloud provider URL is accessible.                                                                                                                                                                               |
| tct_account_notconfigured      | STATE_CHANGE | WARNING  | Transparent cloud tiering is not configured with cloud provider account.                                   | The Transparent cloud tiering is not configured with cloud provider account.                                     | The Transparent cloud tiering is installed but account is not configured or deleted.               | Run the <b>mmcloudgateway account create</b> command to create the cloud provider account.                                                                                                                                        |
| tct_account_preconderror       | STATE_CHANGE | ERROR    | Transparent cloud tiering is failed to connect to the cloud provider because of precondition failed error. | Transparent cloud tiering is failed to connect to the cloud provider because of precondition failed error.       | Cloud provider URL returned HTTP 412 Precondition Failed.                                          | Check trace messages and error logs for further details.                                                                                                                                                                          |

*Table 66. Events for the Transparent Cloud Tiering component (continued)*

| Event                          | Event Type   | Severity | Message                                                                                                                              | Description                                                                                                                                                          | Cause                                                                                                  | User Action                                                                                                |
|--------------------------------|--------------|----------|--------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|
| tct_account_rkm_down           | STATE_CHANGE | ERROR    | The remote key manager configured for Transparent cloud tiering is not accessible.                                                   | The remote key manager that is configured for Transparent cloud tiering is not accessible.                                                                           | The Transparent cloud tiering is failed to connect to IBM Security Key Lifecycle Manager.              | Check trace messages and error logs for further details.                                                   |
| tct_account_lkm_down           | STATE_CHANGE | ERROR    | The local key manager configured for Transparent cloud tiering is either not found or corrupted.                                     | The local key manager configured for Transparent cloud tiering is either not found or corrupted.                                                                     | Local key manager not found or corrupted.                                                              | Check trace messages and error logs for further details.                                                   |
| tct_account_servererror        | STATE_CHANGE | ERROR    | Transparent cloud tiering service is failed to connect to the cloud provider because of cloud provider service unavailability error. | Transparent cloud tiering service is failed to connect to the cloud provider because of cloud provider server error or container size has reached max storage limit. | Cloud provider returned HTTP 503 Server Error.                                                         | Check trace messages and error logs for further details.                                                   |
| tct_account_sockettimeout      | STATE_CHANGE | ERROR    | Timeout has occurred on a socket while connecting to the cloud provider.                                                             | Timeout has occurred on a socket while connecting to the cloud provider.                                                                                             | Network connection problem.                                                                            | Check trace messages and the error log for further details. Check whether the network connection is valid. |
| tct_account_sslbadcert         | STATE_CHANGE | ERROR    | Transparent cloud tiering is failed to connect to the cloud provider because of bad certificate.                                     | Transparent cloud tiering is failed to connect to the cloud provider because of bad certificate.                                                                     | Bad SSL certificate.                                                                                   | Check trace messages and error logs for further details.                                                   |
| tct_account_ssllerterror       | STATE_CHANGE | ERROR    | Transparent cloud tiering is failed to connect to the cloud provider because of the untrusted server certificate chain.              | Transparent cloud tiering is failed to connect to the cloud provider because of untrusted server certificate chain.                                                  | Untrusted server certificate chain error.                                                              | Check trace messages and error logs for further details.                                                   |
| tct_account_ssllerror          | STATE_CHANGE | ERROR    | Transparent cloud tiering is failed to connect to the cloud provider because of error the SSL subsystem.                             | Transparent cloud tiering is failed to connect to the cloud provider because of error the SSL subsystem.                                                             | Error in SSL subsystem.                                                                                | Check trace messages and error logs for further details.                                                   |
| tct_account_sslhandshakeerror  | STATE_CHANGE | ERROR    | The cloud account status is failed due to unknown SSL handshake error.                                                               | The cloud account status is failed due to unknown SSL handshake error.                                                                                               | Transparent cloud tiering and cloud provider could not negotiate the desired level of security.        | Check trace messages and error logs for further details.                                                   |
| tct_account_sslhandshakefailed | STATE_CHANGE | ERROR    | Transparent cloud tiering is failed to connect to the cloud provider because they could not negotiate the desired level of security. | Transparent cloud tiering is failed to connect to the cloud provider because they could not negotiate the desired level of security.                                 | Transparent cloud tiering and cloud provider server could not negotiate the desired level of security. | Check trace messages and error logs for further details.                                                   |
| tct_account_sslinvalidalgo     | STATE_CHANGE | ERROR    | Transparent cloud tiering is failed to connect to the cloud provider because of invalid SSL algorithm parameters.                    | Transparent cloud tiering is failed to connect to the cloud provider because of invalid or inappropriate SSL algorithm parameters.                                   | Invalid or inappropriate SSL algorithm parameters.                                                     | Check trace messages and error logs for further details.                                                   |

*Table 66. Events for the Transparent Cloud Tiering component (continued)*

| Event                           | Event Type   | Severity | Message                                                                                                                      | Description                                                                                                                  | Cause                                                                                              | User Action                                                                                                     |
|---------------------------------|--------------|----------|------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|
| tct_account_ssl_invalidpadding  | STATE_CHANGE | ERROR    | Transparent cloud tiering is failed to connect to the cloud provider because of invalid SSL padding.                         | Transparent cloud tiering is failed to connect to the cloud provider because of invalid SSL padding.                         | Invalid SSL padding.                                                                               | Check trace messages and error logs for further details.                                                        |
| tct_account_ssl_nottrustedcert  | STATE_CHANGE | ERROR    | Transparent cloud tiering is failed to connect to the cloud provider because of not trusted server certificate.              | Transparent cloud tiering is failed to connect to the cloud provider because of not trusted server certificate.              | Cloud provider server SSL certificate is not trusted.                                              | Check trace messages and error logs for further details.                                                        |
| tct_account_ssl_unrecognizedmsg | STATE_CHANGE | ERROR    | Transparent cloud tiering is failed to connect to the cloud provider because of unrecognized SSL message.                    | Transparent cloud tiering is failed to connect to the cloud provider because of unrecognized SSL message.                    | Unrecognized SSL message.                                                                          | Check trace messages and error logs for further details.                                                        |
| tct_account_sslnocert           | STATE_CHANGE | ERROR    | Transparent cloud tiering is failed to connect to the cloud provider because of no available certificate.                    | Transparent cloud tiering is failed to connect to the cloud provider because of no available certificate.                    | No available certificate.                                                                          | Check trace messages and error logs for further details.                                                        |
| tct_account_sslsocketclosed     | STATE_CHANGE | ERROR    | Transparent cloud tiering is failed to connect to the cloud provider because remote host closed connection during handshake. | Transparent cloud tiering is failed to connect to the cloud provider because remote host closed connection during handshake. | Remote host closed connection during handshake.                                                    | Check trace messages and error logs for further details.                                                        |
| tct_account_sslkeyerror         | STATE_CHANGE | ERROR    | Transparent cloud tiering is failed to connect cloud provider because of bad SSL key.                                        | Transparent cloud tiering is failed to connect cloud provider because of bad SSL key or misconfiguration.                    | Bad SSL key or misconfiguration.                                                                   | Check trace messages and error logs for further details.                                                        |
| tct_account_ssleeror            | STATE_CHANGE | ERROR    | Transparent cloud tiering is failed to connect to the cloud provider because its identity has not been verified.             | Transparent cloud tiering is failed to connect to the cloud provider because its identity is not verified.                   | Cloud provider identity is not verified.                                                           | Check trace messages and error logs for further details.                                                        |
| tct_account_ssl_protocolerror   | STATE_CHANGE | ERROR    | Transparent cloud tiering is failed to connect cloud provider because of error in the operation of the SSL protocol.         | Transparent cloud tiering is failed to connect cloud provider because of error in the operation of the SSL protocol.         | SSL protocol implementation error.                                                                 | Check trace messages and error logs for further details.                                                        |
| tct_account_ssl_unknowncert     | STATE_CHANGE | ERROR    | Transparent cloud tiering is failed to connect to the cloud provider because of unknown certificate.                         | Transparent cloud tiering is failed to connect to the cloud provider because of unknown certificate.                         | Unknown SSL certificate.                                                                           | Check trace messages and error logs for further details.                                                        |
| tct_account_time_skewerror      | STATE_CHANGE | ERROR    | The time observed on the Transparent cloud tiering service node is not in sync with the time on target cloud provider.       | The time observed on the Transparent cloud tiering service node is not in sync with the time on target cloud provider.       | Current time stamp of Transparent cloud tiering service is not in sync with target cloud provider. | Change Transparent cloud tiering service node time stamp to be in sync with NTP server and rerun the operation. |

*Table 66. Events for the Transparent Cloud Tiering component (continued)*

| Event                      | Event Type   | Severity | Message                                                                         | Description                                                                                   | Cause                                                                                                                        | User Action                                                                                          |
|----------------------------|--------------|----------|---------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|
| tct_account_unknownerror   | STATE_CHANGE | ERROR    | The cloud provider account is not accessible due to unknown error.              | The cloud provider account is not accessible due to unknown error.                            | Unknown runtime exception.                                                                                                   | Check trace messages and error logs for further details.                                             |
| tct_account_unreachable    | STATE_CHANGE | ERROR    | Cloud provider account URL is not reachable.                                    | The cloud provider's URL is unreachable because either it is down or network issues.          | The cloud provider URL is not reachable.                                                                                     | Check trace messages and the error log for further details. Check the DNS settings.                  |
| tct_fs_configured          | STATE_CHANGE | INFO     | The Transparent cloud tiering is configured with file system.                   | The Transparent cloud tiering is configured with file system.                                 |                                                                                                                              | N/A                                                                                                  |
| tct_fs_notconfigured       | STATE_CHANGE | WARNING  | The Transparent cloud tiering is not configured with file system.               | The Transparent cloud tiering is not configured with file system.                             | The Transparent cloud tiering is installed but file system is not configured or deleted.                                     | Run the command <b>mmcloudgateway filesystem create</b> to configure the file system.                |
| tct_service_down           | STATE_CHANGE | ERROR    | Transparent cloud tiering service is down.                                      | The Transparent cloud tiering service is down and could not be started.                       | The <b>mmcloudgateway service status</b> command returns 'Stopped' as the status of the Transparent cloud tiering service.   | Run the command <b>mmcloudgateway service start</b> to start the cloud gateway service.              |
| tct_service_suspended      | STATE_CHANGE | WARNING  | Transparent cloud tiering service is suspended.                                 | The Transparent cloud tiering service is suspended manually.                                  | The <b>mmcloudgateway service status</b> command returns 'Suspended' as the status of the Transparent cloud tiering service. | Run the <b>mmcloudgateway service start</b> command to resume the Transparent cloud tiering service. |
| tct_service_up             | STATE_CHANGE | INFO     | Transparent cloud tiering service is up and running.                            | The Transparent cloud tiering service is up and running.                                      |                                                                                                                              | N/A                                                                                                  |
| tct_service_warn           | INFO         | WARNING  | Transparent cloud tiering monitoring returned unknown result.                   | The Transparent cloud tiering check returned unknown result.                                  |                                                                                                                              | Perform troubleshooting procedures.                                                                  |
| tct_service_restart        | INFO         | WARNING  | The Transparent cloud tiering service failed. Trying to recover.                | Attempt to restart the Transparent cloud tiering process.                                     | A problem with the Transparent cloud tiering process is detected.                                                            | N/A                                                                                                  |
| tct_service_not_configured | STATE_CHANGE | WARNING  | Transparent cloud tiering is not configured.                                    | The Transparent cloud tiering service was either not configured or never started.             | The Transparent cloud tiering service was either not configured or never started.                                            | Set up the Transparent cloud tiering and start its service.                                          |
| tct_csap_unreachable       | STATE_CHANGE | ERROR    | Cloud storage access point URL is not reachable. CSAP/Container pair set: {id}. | The cloud storage access point URL is unreachable due to either it is down or network issues. | The cloud storage access point URL is not reachable                                                                          | Check trace messages and the error log for further details. Check the DNS settings.                  |
| tct_csap_invalidurl        | STATE_CHANGE | ERROR    | Cloud storage access point URL is not valid. CSAP/Container pair set: {id}.     | The reason could be because of HTTP 404 Not Found error                                       | The reason could be because of HTTP 404 Not Found error                                                                      | Check the cloud provider URL is valid                                                                |
| tct_csap_malformedurl      | STATE_CHANGE | ERROR    | Cloud storage access point URL is malformed. CSAP/Container pair set: {id}.     | The cloud storage access point URL is malformed.                                              | Malformed cloud provider URL.                                                                                                | Check the cloud provider URL is valid.                                                               |

*Table 66. Events for the Transparent Cloud Tiering component (continued)*

| Event                       | Event Type   | Severity | Message                                                                                                                                                       | Description                                                                                                                   | Cause                                                                                 | User Action                                                                                               |
|-----------------------------|--------------|----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|
| tct_csap_noroute            | STATE_CHANGE | ERROR    | The response from cloud storage access point is invalid. CSAP/Container pair set: {id}.                                                                       | The response from cloud storage access point is invalid                                                                       | The cloud storage access point URL return response code -1.                           | Check the cloud storage access point URL is accessible.                                                   |
| tct_csap_connecterror       | STATE_CHANGE | ERROR    | An error occurred while attempting to connect a socket to cloud storage access point URL. CSAP/Container pair set: {id}.                                      | The connection was refused remotely by cloud storage access point.                                                            | No process is listening on cloud storage access point address.                        | Check cloud storage access point hostname and port numbers are valid.                                     |
| tct_csap_sockettimeout      | STATE_CHANGE | ERROR    | Timeout has occurred on a socket while connecting cloud storage access point URL. CSAP/Container pair set: {id}.                                              | Timeout has occurred on a socket while connecting cloud storage access point URL.                                             | Network connection problem.                                                           | Check the trace messages and the error log for further details. Check if the network connection is valid. |
| tct_csap_configerror        | STATE_CHANGE | ERROR    | Transparent Cloud Tiering refused to connect to cloud storage access point. CSAP/Container pair set: {id}.                                                    | Transparent Cloud Tiering refused to connect to cloud storage access point.                                                   | Some of the cloud provider dependent services are down.                               | Check cloud provider dependent services are up and running.                                               |
| tct_csap_invalidcredentials | STATE_CHANGE | ERROR    | The cloud storage access point account {0} credentials are invalid. CSAP/Container pair set: {id}.                                                            | The Transparent Cloud Tiering service failed to connect cloud storage access point because the authentication is failed.      | Cloud storage access point account credentials either changed or expired.             | Run the command 'mmcloudgateway account update' to change the cloud provider account password.            |
| tct_network_interface_down  | STATE_CHANGE | ERROR    | The network of Transparent Cloud Tiering node is down. CSAP/Container pair set: {id}.                                                                         | The network of Transparent Cloud Tiering node is down.                                                                        | Network connection problem.                                                           | Check trace messages and error logs for further details. Check network connection is valid.               |
| tct_csap_sslhandshakeerror  | STATE_CHANGE | ERROR    | The cloud storage access point status is failed due to unknown SSL handshake error. CSAP/Container pair set: {id}.                                            | The cloud storage access point status is failed due to unknown SSL handshake error.                                           | TCT and cloud storage access point could not negotiate the desired level of security. | Check trace messages and error logs for further details.                                                  |
| tct_csap_sslcerterror       | STATE_CHANGE | ERROR    | Transparent Cloud Tiering failed to connect cloud storage access point because of untrusted server certificate chain. CSAP/Container pair set: {id}.          | Transparent Cloud Tiering failed to connect cloud storage access point because of untrusted server certificate chain.         | Untrusted server certificate chain error.                                             | Check trace messages and error logs for further details.                                                  |
| tct_csap_ssldataclosed      | STATE_CHANGE | ERROR    | Transparent Cloud Tiering failed to connect cloud storage access point because remote host closed connection during handshake. CSAP/Container pair set: {id}. | Transparent Cloud Tiering failed to connect cloud storage access point because remote host closed connection during handshake | Remote host closed connection during handshake.                                       | Check trace messages and error logs for further details.                                                  |

*Table 66. Events for the Transparent Cloud Tiering component (continued)*

| Event                       | Event Type   | Severity | Message                                                                                                                                                                  | Description                                                                                                                            | Cause                                                                                 | User Action                                                  |
|-----------------------------|--------------|----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|--------------------------------------------------------------|
| tct_csap_sslbadcert         | STATE_CHANGE | ERROR    | Transparent Cloud Tiering failed to connect cloud storage access point because of a bad certificate.<br>CSAP/Container pair set: {id}.                                   | Transparent Cloud Tiering failed to connect cloud storage access point because of a bad certificate.                                   | Bad SSL certificate.                                                                  | Check the trace messages and error logs for further details. |
| tct_csap_certinvalidpath    | STATE_CHANGE | ERROR    | Transparent Cloud Tiering failed to connect cloud storage access point because it could not find a valid certification path.<br>CSAP/Container pair set: {id}.           | Transparent Cloud Tiering failed to connect cloud storage access point because it could not find a valid certification path.           | Unable to find a valid certificate path.                                              | Check the trace messages and error logs for further details. |
| tct_csap_sslhandshakefailed | STATE_CHANGE | ERROR    | Transparent Cloud Tiering failed to connect cloud storage access point because they could not negotiate the desired level of security.<br>CSAP/Container pair set: {id}. | Transparent Cloud Tiering failed to connect cloud storage access point because they could not negotiate the desired level of security. | TCT and cloud storage access point could not negotiate the desired level of security. | Check the trace messages and error logs for further details. |
| tct_csap_sslunknowncert     | STATE_CHANGE | ERROR    | Transparent Cloud Tiering failed to connect cloud storage access point because of unknown certificate.<br>CSAP/Container pair set: {id}.                                 | Transparent Cloud Tiering failed to connect cloud storage access point because of unknown certificate.                                 | Unknown SSL certificate.                                                              | Check the trace messages and error logs for further details  |
| tct_csap_sslkeyerror        | STATE_CHANGE | ERROR    | Transparent Cloud Tiering failed to connect cloud storage access point because of bad SSL key.<br>CSAP/Container pair set: {id}.                                         | Transparent Cloud Tiering failed to connect cloud storage access point because of bad SSL key or misconfiguration                      | Bad SSL key or misconfiguration.                                                      | Check trace messages and error logs for further details.     |
| tct_csap_sslpeererror       | STATE_CHANGE | ERROR    | Transparent Cloud Tiering failed to connect cloud storage access point because its identity has not been verified.<br>CSAP/Container pair set: {id}.                     | Transparent Cloud Tiering failed to connect cloud storage access point because its identity has not been verified.                     | Cloud provider identity has not been verified.                                        | Check trace messages and error logs for further details.     |
| tct_csap_sslprotocolerror   | STATE_CHANGE | ERROR    | Transparent Cloud Tiering failed to connect cloud storage access point because of error in the operation of the SSL protocol.<br>CSAP/Container pair set: {id}.          | Transparent Cloud Tiering failed to connect cloud storage access point because of error in the operation of the SSL protocol.          | SSL protocol implementation error.                                                    | Check trace messages and error logs for further details.     |
| tct_csap_ssllerror          | STATE_CHANGE | ERROR    | Transparent Cloud Tiering failed to connect cloud storage access point because of error the SSL subsystem.<br>CSAP/Container pair set: {id}.                             | Transparent Cloud Tiering failed to connect cloud storage access point because of error the SSL subsystem.                             | Error in SSL subsystem.                                                               | Check trace messages and error logs for further details.     |

*Table 66. Events for the Transparent Cloud Tiering component (continued)*

| Event                          | Event Type   | Severity | Message                                                                                                                                            | Description                                                                                                                          | Cause                                                                 | User Action                                              |
|--------------------------------|--------------|----------|----------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------|----------------------------------------------------------|
| tct_csap_sslnocert             | STATE_CHANGE | ERROR    | Transparent Cloud Tiering failed to connect cloud storage access point because of no available certificate. CSAP/Container pair set: {id}          | Transparent Cloud Tiering failed to connect cloud storage access point because of no available certificate.                          | No available certificate.                                             | Check trace messages and error logs for further details. |
| tct_csap_sslnottrustedcert     | STATE_CHANGE | ERROR    | Transparent Cloud Tiering failed to connect cloud storage access point because of not trusted server certificate. CSAP/Container pair set: {id}.   | Transparent Cloud Tiering failed to connect cloud storage access point because of not trusted server certificate.                    | Cloud storage access point server SSL certificate is not trusted.     | Check trace messages and error logs for further details. |
| tct_csap_sslinvalidalgo        | STATE_CHANGE | ERROR    | Transparent Cloud Tiering failed to connect cloud storage access point because of invalid SSL algorithm parameters. CSAP/Container pair set: {id}. | Transparent Cloud Tiering failed to connect cloud storage access point because of invalid or inappropriate SSL algorithm parameters. | Invalid or inappropriate SSL algorithm parameters.                    | Check trace messages and error logs for further details. |
| tct_csap_sslinvalidpadding     | STATE_CHANGE | ERROR    | Transparent Cloud Tiering failed to connect cloud storage access point because of invalid SSL padding. CSAP/Container pair set: {id}.              | Transparent Cloud Tiering failed to connect cloud storage access point because of invalid SSL padding.                               | Invalid SSL padding.                                                  | Check trace messages and error logs for further details. |
| tct_csap_sslnunrecognizedmsgng | STATE_CHANGE | ERROR    | Transparent Cloud Tiering failed to connect cloud storage access point because of unrecognized SSL message. CSAP/Container pair set: {id}.         | Transparent Cloud Tiering failed to connect cloud storage access point because of unrecognized SSL message.                          | Unrecognized SSL message.                                             | Check trace messages and error logs for further details. |
| tct_csap_bad_req               | STATE_CHANGE | ERROR    | Transparent Cloud Tiering failed to connect cloud storage access point because of request error. CSAP/Container pair set: {id}.                    | Transparent Cloud Tiering failed to connect cloud storage access point because of request error.                                     | Bad request.                                                          | Check trace messages and error logs for further details. |
| tct_csap_preconderror          | STATE_CHANGE | ERROR    | Transparent Cloud Tiering failed to connect cloud storage access point because of precondition failed error. CSAP/Container pair set: {id}.        | Transparent Cloud Tiering failed to connect cloud storage access point because of precondition failed error.                         | Cloud storage access point URL returned HTTP 412 Precondition Failed. | Check trace messages and error logs for further details. |
| tct_csap_unknownerror          | STATE_CHANGE | ERROR    | The cloud storage access point account is not accessible due to unknown error. CSAP/Container pair set: {id}.                                      | The cloud storage access point account is not accessible due to unknown error.                                                       | Unknown Runtime exception.                                            | Check trace messages and error logs for further details. |

*Table 66. Events for the Transparent Cloud Tiering component (continued)*

| Event                       | Event Type   | Severity | Message                                                                                                                                                                     | Description                                                                                                                                                                | Cause                                                                                                           | User Action                                                                                                     |
|-----------------------------|--------------|----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|
| tct_container_creatererror  | STATE_CHANGE | ERROR    | The cloud provider container creation is failed.<br>CSAP/Container pair set: {id}.                                                                                          | The cloud provider container creation is failed.                                                                                                                           | The cloud provider account may not be authorized to create container.                                           | Check trace messages and error logs for further details.                                                        |
| tct_container_alreadyexists | STATE_CHANGE | ERROR    | The cloud provider container creation is failed as it already exists.<br>CSAP/Container pair set: {id}.                                                                     | The cloud provider container creation is failed as it already exists.                                                                                                      | The cloud provider container already exists.                                                                    | Check trace messages and error logs for further details.                                                        |
| tct_container_limitexceeded | STATE_CHANGE | ERROR    | The cloud provider container creation is failed as it exceeded the max limit.<br>CSAP/Container pair set: {id}.                                                             | The cloud provider container creation is failed as it exceeded the max limit.                                                                                              | The cloud provider containers exceeded the max limit.                                                           | Check trace messages and error logs for further details.                                                        |
| tct_container_notexists     | STATE_CHANGE | ERROR    | The cloud provider container does not exist.<br>CSAP/Container pair set: {id}.                                                                                              | The cloud provider container does not exist.                                                                                                                               | The cloud provider container does not exist.                                                                    | Check cloud provider if the container exists.                                                                   |
| tct_csap_timekewerror       | STATE_CHANGE | ERROR    | The time observed on the Transparent Cloud Tiering service node is not in sync with the time on target cloud storage access point.<br>CSAP/Container pair set: {id}.        | The time observed on the Transparent Cloud Tiering service node is not in sync with the time on target cloud storage access point.                                         | Transparent Cloud Tiering service node current timestamp is not in sync with target cloud storage access point. | Change Transparent Cloud Tiering service node timestamp to be in sync with NTP server and re-run the operation. |
| tct_csap_servererror        | STATE_CHANGE | ERROR    | Transparent Cloud Tiering failed to connect cloud storage access point because of cloud storage access point service unavailability error.<br>CSAP/Container pair set:{id}. | Transparent Cloud Tiering failed to connect cloud storage access point because of cloud storage access point server error or container size has reached max storage limit. | Cloud storage access point returned HTTP 503 Server Error.                                                      | Check trace messages and error logs for further details.                                                        |
| tct_internal_direrror       | STATE_CHANGE | ERROR    | Transparent Cloud Tiering failed because one of its internal directory is not found.<br>CSAP/Container pair set: {id}.                                                      | Transparent Cloud Tiering failed because one of its internal directory is not found.                                                                                       | Transparent Cloud Tiering service internal directory is missing.                                                | Check trace messages and error logs for further details.                                                        |
| tct_resourcefile_notfound   | STATE_CHANGE | ERROR    | Transparent Cloud Tiering failed because resource address file is not found.<br>CSAP/Container pair set: {id}.                                                              | Transparent Cloud Tiering failed because resource address file is not found.                                                                                               | Transparent Cloud Tiering failed because resource address file is not found.                                    | Check trace messages and error logs for further details.                                                        |
| tct_csap_dbcorrupt          | STATE_CHANGE | ERROR    | The database of Transparent Cloud Tiering service is corrupted.<br>CSAP/Container pair set: {id}.                                                                           | The database of Transparent Cloud Tiering service is corrupted.                                                                                                            | Database is corrupted.                                                                                          | Run the command 'mmcloudgateway files rebuildDB' to rebuild the database.                                       |
| tct_csap_rkm_down           | STATE_CHANGE | ERROR    | The remote key manager configured for Transparent Cloud Tiering is not accessible.<br>CSAP/Container pair set: {id}.                                                        | The remote key manager configured for Transparent Cloud Tiering is not accessible.                                                                                         | The Transparent Cloud Tiering is failed to connect to IBM Security Key Lifecycle Manager.                       | Check trace messages and error logs for further details.                                                        |

*Table 66. Events for the Transparent Cloud Tiering component (continued)*

| Event                   | Event Type      | Severity | Message                                                                                                                         | Description                                                                                      | Cause                                                                                                                                        | User Action                                                   |
|-------------------------|-----------------|----------|---------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------|
| tct_csap_lkm_down       | STATE_CHANGE    | ERROR    | The local key manager configured for Transparent Cloud Tiering is either not found or corrupted. CSAP/Container pair set: {id}. | The local key manager configured for Transparent Cloud Tiering is either not found or corrupted. | Local key manager not found or corrupted.                                                                                                    | Check trace messages and error logs for further details.      |
| tct_csap_forbidden      | STATE_CHANGE    | ERROR    | Cloud storage access point failed with authorization error. CSAP/Container pair set: {id}.                                      | The reason could be because of HTTP 403 Forbidden.                                               | The reason could be because of HTTP 403 Forbidden.                                                                                           | Check the authorization configurations on the cloud provider. |
| tct_csap_access_denied  | STATE_CHANGE    | ERROR    | Cloud storage access point failed with authorization error. CSAP/Container pair set: {id}.                                      | Access denied due to authorization error.                                                        | Access denied due to authorization error.                                                                                                    | Check the authorization configurations on the cloud provider. |
| tct_fs_corrupted        | STATE_CHANGE    | ERROR    | The filesystem {0} of Transparent Cloud Tiering service is corrupted. CSAP/Container pair set: {id}.                            | The filesystem of Transparent Cloud Tiering service is corrupted..                               | Filesystem is corrupted                                                                                                                      | Check trace messages and error logs for further details.      |
| tct_dir_corrupted       | STATE_CHANGE    | ERROR    | The directory of Transparent Cloud Tiering service is corrupted. CSAP/Container pair set: {id}.                                 | The directory of Transparent Cloud Tiering service is corrupted.                                 | Directory is corrupted.                                                                                                                      | Check trace messages and error logs for further details.      |
| tct_km_error            | STATE_CHANGE    | ERROR    | The key manager configured for Transparent Cloud Tiering is either not found or corrupted. CSAP/Container pair set: {id}.       | The key manager configured for Transparent Cloud Tiering is either not found or corrupted.       | Key manager not found or corrupted.                                                                                                          | Check trace messages and error logs for further details.      |
| tct_rootdir_notfound    | STATE_CHANGE    | ERROR    | Transparent Cloud Tiering failed because its container pair root directory not found. Container pair set: {id}.                 | Transparent Cloud Tiering failed because its container pair root directory not found.            | Transparent Cloud Tiering failed because its container pair root directory not found.                                                        | Check trace messages and error logs for further details.      |
| tct_csap_toomanyretries | INFO            | WARNING  | Transparent Cloud Tiering service is having too many retries internally. CSAP/Container pair set: {id}.                         | Transparent Cloud Tiering service is having too many retries internally.                         | Probable reason could be Transparent Cloud Tiering service has connectivity issues with cloud provider.                                      | Check trace messages and error logs for further details.      |
| tct_csap_found          | INFO_ADD_ENTITY | INFO     | CSAP/container pair {0} was found.                                                                                              | A new CSAP/container pair was found                                                              | A new CSAP/container pair, which is relevant for the Spectrum Scale monitoring, is listed by the <b>mmcloudgateway service list</b> command. | N/A                                                           |
| tct_cs_found            | INFO_ADD_ENTITY | INFO     | Cloud services {0} was found.                                                                                                   | A new cloud service was found.                                                                   | A new cloud service is listed by the <b>mmcloudgateway service status</b> command.                                                           | N/A                                                           |

*Table 66. Events for the Transparent Cloud Tiering component (continued)*

| Event                    | Event Type         | Severity | Message                                                     | Description                                            | Cause                                                                                                                         | User Action                                                                                                |
|--------------------------|--------------------|----------|-------------------------------------------------------------|--------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|
| tct_cs_vanished          | INFO_DELETE_ENTITY | INFO     | Cloud services was deleted.                                 | One of Cloud services can not be detected anymore.     | One of the previously monitored Cloud services is not listed by the <b>mmcloudgateway service status</b> command anymore.     | N/A                                                                                                        |
| tct_cs_enabled           | STATE_CHANGE       | INFO     | Cloud services {id} is enabled.                             | Cloud services is enabled for cloud operations.        | Cloud services has been enabled by administrator.                                                                             | N/A                                                                                                        |
| tct_cs_disabled          | STATE_CHANGE       | WARNING  | Cloud services {id} is disabled.                            | Cloud services is disabled.                            | Cloud services has been disabled by administrator.                                                                            | N/A                                                                                                        |
| tct_account_network_down | STATE_CHANGE       | ERROR    | The network of Transparent Cloud Tiering node is down.      | The network of Transparent Cloud Tiering node is down. | Network connection problem.                                                                                                   | Check the trace messages and the error logs for further details. Check if the network connection is valid. |
| tct_csap_removed         | INFO_DELETE_ENTITY | INFO     | CSAP/container pair {0} was deleted                         | A CSAP/container pairs can not be detected anymore.    | One of the previously monitored CSAP/container pairs is not listed by the <b>mmcloudgateway service list</b> command anymore. | N/A                                                                                                        |
| tct_csap_base_found      | INFO_ADD_ENTITY    | INFO     | CSAP {0} was found.                                         | A new CSAP was found                                   | A new CSAP is listed by the <b>mmcloudgateway service list</b> command.                                                       | N/A                                                                                                        |
| tct_csap_base_removed    | INFO_DELETE_ENTITY | INFO     | CSAP {0} was deleted or converted to a CSAP/container pair. | A CSAP was deleted.                                    | One of the previously monitored CSAP is not listed by <b>mmcloudgateway service list</b> command anymore.                     | N/A                                                                                                        |

## Disk events

The following table lists the events that are created for the *Disk* component.

*Table 67. Events for the Disk component*

| Event         | Event Type   | Severity | Message                         | Description                       | Cause                                                                                       | User Action                                                                                                                            |
|---------------|--------------|----------|---------------------------------|-----------------------------------|---------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|
| disk_down     | STATE_CHANGE | WARNING  | Disk {0} is reported as not up. | A disk is reported as down.       | This can indicate a hardware issue.                                                         | If the down state is unexpected, then refer to the <i>Disk issues</i> section in the <i>IBM Spectrum Scale Troubleshooting Guide</i> . |
| disk_up       | STATE_CHANGE | INFO     | Disk {0} is up.                 | Disk is up.                       | A disk was detected in up state.                                                            | N/A                                                                                                                                    |
| disk_found    | INFO         | INFO     | The disk {0} was found.         | A disk was detected.              | A disk was detected.                                                                        | N/A                                                                                                                                    |
| disk_vanished | INFO         | INFO     | The disk {0} has vanished.      | A declared disk was not detected. | A disk is not in use for an IBM Spectrum Scale filesystem. This could be a valid situation. | N/A                                                                                                                                    |

*Table 67. Events for the Disk component (continued)*

| Event            | Event Type   | Severity | Message                             | Description                    | Cause                                                                | User Action                                                                                                       |
|------------------|--------------|----------|-------------------------------------|--------------------------------|----------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|
| disc_recovering  | STATE_CHANGE | WARNING  | Disk {0} is reported as recovering  | A disk is in recovering state  | A disk is in recovering state                                        | If the recovering state is unexpected, then refer to the section <i>Disk issues in the Troubleshooting guide</i>  |
| disc_unrecovered | STATE_CHANGE | WARNING  | Disk {0} is reported as unrecovered | A disk is in unrecovered state | A disk is in unrecovered state. The metadata scan might have failed. | If the unrecovered state is unexpected, then refer to the section <i>Disk issues in the Troubleshooting guide</i> |

## File system events

The following table lists the events that are created for the *File System* component.

*Table 68. Events for the file system component*

| Event               | Event Type   | Severity | Message                                                                  | Description                                                                    | Cause                                                                                                                                                                         | User Action                                                                                                                                                                                                                                                                                                                                                                                                                             |
|---------------------|--------------|----------|--------------------------------------------------------------------------|--------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| filesystem_found    | INFO         | INFO     | The file system {0} is detected.                                         | A file system listed in the IBM Spectrum Scale configuration was detected.     | N/A                                                                                                                                                                           | N/A                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| filesystem_vanished | INFO         | INFO     | The file system {0} is not detected.                                     | A file system listed in the IBM Spectrum Scale configuration was not detected. | A file system, which is listed as a mounted file system in the IBM Spectrum Scale configuration, is not detected. This could be valid situation that demands troubleshooting. | Issue the <code>mm1smount all_local</code> command to verify whether all the expected file systems are mounted.                                                                                                                                                                                                                                                                                                                         |
| fs_forced_unmount   | STATE_CHANGE | ERROR    | The file system {0} was {1} forced to unmount.                           | A file system was forced to unmount by IBM Spectrum Scale.                     | A situation like a kernel panic might have initiated the unmount process.                                                                                                     | Check error messages and logs for further details. Also, see the <i>File system forced unmount</i> and <i>File system issues</i> topics in the IBM Spectrum Scale documentation.                                                                                                                                                                                                                                                        |
| fsrallocblock       | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Msg={2} | Corrupted alloc segment detected while attempting to alloc disk block.         | A file system corruption is detected.                                                                                                                                         | Check error message and the <code>mmfs.log.latest</code> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i> . topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic. |

*Table 68. Events for the file system component (continued)*

| Event                 | Event Type   | Severity | Message                                                                  | Description                     | Cause                                 | User Action                                                                                                                                                                                                                                                                                                                                                                                                                             |
|-----------------------|--------------|----------|--------------------------------------------------------------------------|---------------------------------|---------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| fserrbadaclref        | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Msg={2} | File references invalid ACL.    | A file system corruption is detected. | <p>Check error message and the <i>mmfs.log.latest</i> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i>. topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic.</p> |
| fserrbaddirblock      | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Msg={2} | Invalid directory block.        | A file system corruption is detected. | <p>Check error message and the <i>mmfs.log.latest</i> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i>. topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic.</p> |
| fserrbaddiskaddrindex | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Msg={2} | Bad disk index in disk address. | A file system corruption is detected. | <p>Check error message and the <i>mmfs.log.latest</i> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i>. topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic.</p> |

*Table 68. Events for the file system component (continued)*

| Event                  | Event Type   | Severity | Message                                                                  | Description                                                                                      | Cause                                 | User Action                                                                                                                                                                                                                                                                                                                                                                                                                       |
|------------------------|--------------|----------|--------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|---------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| fserrbaddiskaddrsector | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Msg={2} | Bad sector number in disk address or start sector plus length is exceeding the size of the disk. | A file system corruption is detected. | Check error message and the <i>mmfs.log.latest</i> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i> . topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic. |
| fserrbaddittoaddr      | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Msg={2} | Invalid ditto address.                                                                           | A file system corruption is detected. | Check error message and the <i>mmfs.log.latest</i> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i> . topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic. |
| fserrbadinodeorgen     | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Msg={2} | Deleted inode has a directory entry or the generation number do not match to the directory.      | A file system corruption is detected. | Check error message and the <i>mmfs.log.latest</i> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i> . topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic. |

*Table 68. Events for the file system component (continued)*

| Event                     | Event Type   | Severity | Message                                                                  | Description                                                                      | Cause                                         | User Action                                                                                                                                                                                                                                                                                                                                                                                                                             |
|---------------------------|--------------|----------|--------------------------------------------------------------------------|----------------------------------------------------------------------------------|-----------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| fserrbadinodestatus       | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Msg={2} | Inode status is changed to <i>Bad</i> . The expected status is: <i>Deleted</i> . | A file system corruption is detected.         | <p>Check error message and the <i>mmfs.log.latest</i> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i>. topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic.</p> |
| fserrbadptrreplications   | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Msg={2} | Invalid computed pointer replication factors.                                    | Invalid computed pointer replication factors. | <p>Check error message and the <i>mmfs.log.latest</i> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i>. topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic.</p> |
| fserrbadreplicationcounts | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Msg={2} | Invalid current or maximum data or metadata replication counts.                  | A file system corruption is detected.         | <p>Check error message and the <i>mmfs.log.latest</i> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i>. topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic.</p> |

*Table 68. Events for the file system component (continued)*

| Event                  | Event Type   | Severity | Message                                                                  | Description                         | Cause                                 | User Action                                                                                                                                                                                                                                                                                                                                                                                                                       |
|------------------------|--------------|----------|--------------------------------------------------------------------------|-------------------------------------|---------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| fserrbadxattrblock     | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Msg={2} | Invalid extended attribute block.   | A file system corruption is detected. | Check error message and the <i>mmfs.log.latest</i> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i> . topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic. |
| fserrcheckheaderfailed | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Msg={2} | CheckHeader returned an error.      | A file system corruption detected.    | Check error message and the <i>mmfs.log.latest</i> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i> . topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic. |
| fserrclonetree         | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Msg={2} | Invalid cloned file tree structure. | A file system corruption detected.    | Check error message and the <i>mmfs.log.latest</i> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i> . topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic. |

*Table 68. Events for the file system component (continued)*

| Event               | Event Type   | Severity | Message                                                                  | Description                                                                                                   | Cause                              | User Action                                                                                                                                                                                                                                                                                                                                                                                                                             |
|---------------------|--------------|----------|--------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| fserrdeallocblock   | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Msg={2} | Corrupted alloc segment detected while attempting to deallocate the disk block.                               | A file system corruption detected. | <p>Check error message and the <i>mmfs.log.latest</i> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i>. topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic.</p> |
| fserrdotdotnotfound | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Msg={2} | Unable to locate an entry.                                                                                    | A file system corruption detected. | <p>Check error message and the <i>mmfs.log.latest</i> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i>. topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic.</p> |
| fserrgennummismatch | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Msg={2} | The generation number entry in '..' does not match with the actual generation number of the parent directory. | A file system corruption detected. | <p>Check error message and the <i>mmfs.log.latest</i> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i>. topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic.</p> |

*Table 68. Events for the file system component (continued)*

| Event                            | Event Type   | Severity | Message                                                                  | Description                                                                                                   | Cause                              | User Action                                                                                                                                                                                                                                                                                                                                                                                                                       |
|----------------------------------|--------------|----------|--------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| fserrinconsistentfilesetrootdir  | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Msg={2} | Inconsistent fileset or root directory. That is, fileset is in use, root dir '..' points to itself.           | A file system corruption detected. | Check error message and the <i>mmfs.log.latest</i> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i> . topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic. |
| fserrinconsistentfilesetsnapshot | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Msg={2} | Inconsistent fileset or snapshot records. That is, fileset snapList points to a SnapItem that does not exist. | A file system corruption detected. | Check error message and the <i>mmfs.log.latest</i> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i> . topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic. |
| fserrinconsistentinode           | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Msg={2} | Size data in inode are inconsistent.                                                                          | A file system corruption detected. | Check error message and the <i>mmfs.log.latest</i> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i> . topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic. |

*Table 68. Events for the file system component (continued)*

| Event                 | Event Type   | Severity | Message                                                                  | Description                                                                     | Cause                              | User Action                                                                                                                                                                                                                                                                                                                                                                                                                             |
|-----------------------|--------------|----------|--------------------------------------------------------------------------|---------------------------------------------------------------------------------|------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| fserrindirectblock    | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Msg={2} | Invalid indirect block header information in the inode.                         | A file system corruption detected. | <p>Check error message and the <i>mmfs.log.latest</i> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i>. topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic.</p> |
| fserrindirectionlevel | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Msg={2} | Invalid indirection level in inode.                                             | A file system corruption detected. | <p>Check error message and the <i>mmfs.log.latest</i> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i>. topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic.</p> |
| fserrinodecorrupted   | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Msg={2} | Infinite loop in the lfs layer because of a corrupted inode or directory entry. | A file system corruption detected. | <p>Check error message and the <i>mmfs.log.latest</i> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i>. topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic.</p> |

*Table 68. Events for the file system component (continued)*

| Event                              | Event Type   | Severity | Message                                                                             | Description                                                                                                           | Cause                              | User Action                                                                                                                                                                                                                                                                                                                                                                                                                       |
|------------------------------------|--------------|----------|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| fserrinodeenummismatch             | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Msg={2}            | The inode number that is found in the '..' entry does not match with the actual inode number of the parent directory. | A file system corruption detected. | Check error message and the <i>mmfs.log.latest</i> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i> . topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic. |
| fserrinvalid                       | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Unknown error={2}. | Unrecognized FSSTRUCT error received.                                                                                 | A file system corruption detected. | Check error message and the <i>mmfs.log.latest</i> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i> . topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic. |
| fserrinvalidfilesetmetadata record | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Unknown error={2}. | Invalid fileset metadata record.                                                                                      | A file system corruption detected. | Check error message and the <i>mmfs.log.latest</i> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i> . topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic. |

*Table 68. Events for the file system component (continued)*

| Event                      | Event Type   | Severity | Message                                                                             | Description                                                                                                                       | Cause                              | User Action                                                                                                                                                                                                                                                                                                                                                                                                                             |
|----------------------------|--------------|----------|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| fserrinvalidsnapshotstates | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Unknown error={2}. | Invalid snapshot states. That is, more than one snapshot in an inode space is being emptied ( <code>SnapBeingDeleted</code> One). | A file system corruption detected. | Check error message and the <code>mmfs.log.latest</code> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i> . topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic. |
| fserrsnapinodemodified     | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Unknown error={2}. | Inode was modified without saving old content to shadow inode file.                                                               | A file system corruption detected. | Check error message and the <code>mmfs.log.latest</code> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i> . topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic. |
| fserrvalidate              | STATE_CHANGE | ERROR    | The following error occurred for the file system {0}: ErrNo={1}, Unknown error={2}. | A file system corruption detected. Validation routine failed on a disk read.                                                      | A file system corruption detected. | Check error message and the <code>mmfs.log.latest</code> log for further details. For more information, see the <i>Checking and repairing a file system</i> and <i>Managing file systems</i> . topics in the IBM Spectrum Scale documentation. If the file system is severely damaged, the best course of action is available in the <i>Additional information to collect for file system corruption or MMFS_FSSTRUCT errors</i> topic. |

Table 68. Events for the file system component (continued)

| Event              | Event Type            | Severity | Message                                                                            | Description                                                                                                                                                                | Cause                                                                      | User Action                                                                                                                                                                                                                                                                                                      |
|--------------------|-----------------------|----------|------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| fsstruct_error     | STATE_CHANGE          | WARNING  | The following structure error is detected in the file system {0}: Err={1} msg={2}. | A file system structure error is detected. This issue might cause different events.                                                                                        | A file system issue was detected.                                          | When an fsstruct error is shown in mmhealth, the customer is asked to run a filesystem check. Once the problem is solved the user needs to clear the fsstruct error from mmhealth manually by running the following command:<br><code>mmsysmonc event filesystem fsstruct_fixed &lt;filesystem_name&gt;</code> . |
| fsstruct_fixed     | STATE_CHANGE          | INFO     | The structure error reported for the file system {0} is marked as fixed.           | A file system structure error is marked as fixed.                                                                                                                          | A file system issue was resolved.                                          | N/A                                                                                                                                                                                                                                                                                                              |
| fs_unmount_info    | INFO                  | INFO     | The file system {0} is unmounted {1}.                                              | A file system is unmounted.                                                                                                                                                | A file system is unmounted.                                                | N/A                                                                                                                                                                                                                                                                                                              |
| fs_remount_mount   | STATE_CHANGE_EXTERNAL | INFO     | The file system {0} is mounted.                                                    | A file system is mounted.                                                                                                                                                  | A new or previously unmounted file system is mounted.                      | N/A                                                                                                                                                                                                                                                                                                              |
| mounted_fs_check   | STATE_CHANGE          | INFO     | The file system {0} is mounted.                                                    | The file system is mounted.                                                                                                                                                | A file system is mounted and no mount state mismatch information detected. | N/A                                                                                                                                                                                                                                                                                                              |
| stale_mount        | STATE_CHANGE          | ERROR    | Found stale mounts for the file system {0}.                                        | A mount state information mismatch was detected between the details reported by the <code>mm1smount</code> command and the information that is stored in the /proc/mounts. | A file system might not be fully mounted or unmounted.                     | Issue the <code>mm1smount all_local</code> command to verify that all expected file systems are mounted.                                                                                                                                                                                                         |
| unmounted_fs_ok    | STATE_CHANGE          | INFO     | The file system {0} is probably needed, but not declared as automount.             | An internally mounted or a declared but not mounted file system was detected.                                                                                              | A declared file system is not mounted.                                     | N/A                                                                                                                                                                                                                                                                                                              |
| unmounted_fs_check | STATE_CHANGE          | WARNING  | The filesystem {0} is probably needed, but not declared as automount.              | An internally mounted or a declared but not mounted file system was detected.                                                                                              | A file system might not be fully mounted or unmounted.                     | Issue the <code>mm1smount all_local</code> command to verify that all expected file systems are mounted.                                                                                                                                                                                                         |
| pool_normal        | STATE_CHANGE          | INFO     | The pool {id[1]} of file system {id[0]} reached a normal level.                    | The pool reached a normal level.                                                                                                                                           | The pool reached a normal level.                                           | N/A                                                                                                                                                                                                                                                                                                              |
| pool_high_error    | STATE_CHANGE          | ERROR    | The pool {id[1]} of file system {id[0]} reached a nearly exhausted level.          | The pool reached a nearly exhausted level.                                                                                                                                 | The pool reached a nearly exhausted level.                                 | Add more capacity to pool or move data to different pool or delete data and/or snapshots.                                                                                                                                                                                                                        |

**Table 68. Events for the file system component (continued)**

| Event                    | Event Type   | Severity | Message                                                                                     | Description                                                                        | Cause                                                            | User Action                                                                               |
|--------------------------|--------------|----------|---------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|------------------------------------------------------------------|-------------------------------------------------------------------------------------------|
| pool_high_warn           | STATE_CHANGE | WARNING  | The pool {id[1]} of file system {id[0]} reached a warning level.                            | "The pool reached a warning level.                                                 | The pool reached a warning level.                                | Add more capacity to pool or move data to different pool or delete data and/or snapshots. |
| pool_no_data             | INFO         | INFO     | The state of pool {id[1]} in file system {id[0]} is unknown.                                | Could not determine fill state of the pool.                                        | Could not determine fill state of the pool.                      |                                                                                           |
| pool-metadata_normal     | STATE_CHANGE | INFO     | The pool {id[1]} of file system {id[0]} reached a normal metadata level.                    | The pool reached a normal level.                                                   | The pool reached a normal level.                                 | N/A                                                                                       |
| pool-metadata_high_error | STATE_CHANGE | ERROR    | The pool {id[1]} of file system {id[0]} reached a nearly exhausted metadata level.          | The pool reached a nearly exhausted level.                                         | The pool reached a nearly exhausted level.                       | Add more capacity to pool or move data to different pool or delete data and/or snapshots. |
| pool-metadata_high_warn  | STATE_CHANGE | WARNING  | The pool {id[1]} of file system {id[0]} reached a warning level for metadata.               | The pool reached a warning level.                                                  | The pool reached a warning level.                                | Add more capacity to pool or move data to different pool or delete data and/or snapshots. |
| pool-metadata_removed    | STATE_CHANGE | INFO     | No usage data for pool {id[1]} in file system {id[0]}.                                      | No pool usage data in performance monitoring.                                      | No pool usage data in performance monitoring.                    | N/A                                                                                       |
| pool-metadata_no_data    | STATE_CHANGE | INFO     | No usage data for pool {id[1]} in file system {id[0]}.                                      | No pool usage data in performance monitoring.                                      | No pool usage data in performance monitoring.                    | N/A                                                                                       |
| pool-data_normal         | STATE_CHANGE | INFO     | The pool {id[1]} of file system {id[0]} reached a normal data level.                        | The pool reached a normal level.                                                   | The pool reached a normal level.                                 | N/A                                                                                       |
| pool-data_high_error     | STATE_CHANGE | ERROR    | The pool {id[1]} of file system {id[0]} reached a nearly exhausted data level.              | The pool reached a nearly exhausted level.                                         | The pool reached a nearly exhausted level.                       | Add more capacity to pool or move data to different pool or delete data and/or snapshots. |
| pool-data_high_warn      | STATE_CHANGE | WARNING  | The pool {id[1]} of file system {id[0]} reached a warning level for metadata.               | The pool reached a warning level.                                                  | The pool reached a warning level.                                | Add more capacity to pool or move data to different pool or delete data and/or snapshots. |
| pool-data_removed        | STATE_CHANGE | INFO     | No usage data for pool {id[1]} in file system {id[0]}.                                      | No pool usage data in performance monitoring.                                      | No pool usage data in performance monitoring.                    | N/A                                                                                       |
| pool-data_no_data        | STATE_CHANGE | INFO     | No usage data for pool {id[1]} in file system {id[0]}.                                      | No pool usage data in performance monitoring.                                      | No pool usage data in performance monitoring.                    | N/A                                                                                       |
| inode_normal             | STATE_CHANGE | INFO     | The inode usage of fileset {id[1]} in file system {id[0]} reached a normal level.           | The inode usage in the fileset reached a normal level.                             | The inode usage in the fileset reached a normal level.           | N/A                                                                                       |
| inode_high_error         | STATE_CHANGE | ERROR    | The inode usage of fileset {id[1]} in file system {id[0]} reached a nearly exhausted level. | The inode usage in the fileset reached a nearly exhausted level.                   | The inode usage in the fileset reached a nearly exhausted level. | Expand the inode space => Action 'Run fix procedure'.                                     |
| inode_high_warn          | STATE_CHANGE | WARNING  | The inode usage of fileset {id[1]} in file system {id[0]} reached a warning level.          | The inode usage of fileset {id[1]} in file system {id[0]} reached a warning level. | The inode usage in the fileset reached warning level.            | "Delete data."                                                                            |

*Table 68. Events for the file system component (continued)*

| Event          | Event Type    | Severity | Message                                                                                                         | Description                                                                                                                                                                                                                                                | Cause                                          | User Action                                                                                                                                                   |
|----------------|---------------|----------|-----------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|
| inode_removed  | STATE_CHANGE  | INFO     | No inode usage data for fileset {id[1]} in file system {id[0]}.                                                 | No inode usage data in performance monitoring.                                                                                                                                                                                                             | No inode usage data in performance monitoring. | N/A                                                                                                                                                           |
| inode_no_data  | STATE_CHANGE  | INFO     | No inode usage data for fileset {id[1]} in file system {id[0]}.                                                 | No inode usage data in performance monitoring.                                                                                                                                                                                                             | No inode usage data in performance monitoring. | N/A                                                                                                                                                           |
| disk_failed_cb | INFO_EXTERNAL | INFO     | Disk {0} is reported as failed. FS={1}, event={2}. Affected NSD servers are notified about the disk_down state. | A disk is reported as failed. This event also appears on the manual user actions like the <b>mmddisk</b> command.<br><br>It shows up only on filesystem manager nodes, and triggers a <b>disk_down</b> event on all NSD nodes which serve the failed disk. | A callback reported a failing disk .           | If the failure state is unexpected, then refer to the Chapter 18, "Disk issues," on page 325 section, and perform the appropriate troubleshooting procedures. |

## GPFS events

The following table lists the events that are created for the *GPFS* component.

*Table 69. Events for the GPFS component*

| Event                | Event Type   | Severity | Message                                                                 | Description                                                     | Cause                                                                 | User Action                                                                                                                                                                                                                   |
|----------------------|--------------|----------|-------------------------------------------------------------------------|-----------------------------------------------------------------|-----------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ccr_client_init_ok   | STATE_CHANGE | INFO     | GPFS CCR client initialization is ok {0}.                               | GPFS CCR client initialization is ok.                           | N/A                                                                   | N/A                                                                                                                                                                                                                           |
| ccr_client_init_fail | STATE_CHANGE | ERROR    | GPFS CCR client initialization failed Item={0}, ErrMsg={1}, Failed={2}. | GPFS CCR client initialization failed. See message for details. | The item specified in the message is either not available or corrupt. | Recover this degraded node from a still intact node by using the <b>mmsdrestore -p &lt;NODE&gt;</b> command with <b>&lt;NODE&gt;</b> specifying the intact node. See the man page of the <b>mmsdrestore</b> for more details. |
| ccr_client_init_warn | STATE_CHANGE | WARNING  | GPFS CCR client initialization failed Item={0}, ErrMsg={1}, Failed={2}. | GPFS CCR client initialization failed. See message for details. | The item specified in the message is either not available or corrupt. | Recover this degraded node from a still intact node by using the <b>mmsdrestore -p &lt;NODE&gt;</b> command with <b>&lt;NODE&gt;</b> specifying the intact node. See the man page of the <b>mmsdrestore</b> for more details. |
| ccr_auth_keys_ok     | STATE_CHANGE | INFO     | The security file used by GPFS CCR is ok {0}.                           | The security file used by GPFS CCR is ok.                       | N/A                                                                   | N/A                                                                                                                                                                                                                           |

*Table 69. Events for the GPFS component (continued)*

| Event                 | Event Type   | Severity | Message                                                                                           | Description                                                                                                                          | Cause                                                                                                       | User Action                                                                                                                                                                                                                     |
|-----------------------|--------------|----------|---------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ccr_auth_keys_fail    | STATE_CHANGE | ERROR    | The security file used by GPFS CCR is corrupt Item={0}, ErrMsg={1}, Failed={2}                    | The security file used by GPFS CCR is corrupt. See message for details.                                                              | Either the security file is missing or corrupt.                                                             | Recover this degraded node from a still intact node by using the <b>mmsdrrestore -p &lt;NODE&gt;</b> command with <b>&lt;NODE&gt;</b> specifying the intact node. See the man page of the <b>mmsdrrestore</b> for more details. |
| ccr_paxos_cached_ok   | STATE_CHANGE | INFO     | The stored GPFS CCR state is ok {0}                                                               | The stored GPFS CCR state is ok.                                                                                                     |                                                                                                             | N/A                                                                                                                                                                                                                             |
| ccr_paxos_cached_fail | STATE_CHANGE | ERROR    | The stored GPFS CCR state is corrupt Item={0}, ErrMsg={1}, Failed={2}                             | The stored GPFS CCR state is corrupt. See message for details.                                                                       | Either the stored GPFS CCR state file is corrupt or empty.                                                  | Recover this degraded node from a still intact node by using the <b>mmsdrrestore -p &lt;NODE&gt;</b> command with <b>&lt;NODE&gt;</b> specifying the intact node. See the man page of the <b>mmsdrrestore</b> for more details. |
| ccr_paxos_12_fail     | STATE_CHANGE | ERROR    | The stored GPFS CCR state is corrupt Item={0}, ErrMsg={1}, Failed={2}                             | The stored GPFS CCR state is corrupt. See message for details.                                                                       | The stored GPFS CCR state is corrupt. See message for details.                                              | Recover this degraded node from a still intact node by using the <b>mmsdrrestore -p &lt;NODE&gt;</b> command with <b>&lt;NODE&gt;</b> specifying the intact node. See the man page of the <b>mmsdrrestore</b> for more details. |
| ccr_paxos_12_ok       | STATE_CHANGE | INFO     | The stored GPFS CCR state is ok {0}                                                               | The stored GPFS CCR state is ok.                                                                                                     | N/A                                                                                                         | N/A                                                                                                                                                                                                                             |
| ccr_paxos_12_warn     | STATE_CHANGE | WARNING  | The stored GPFS CCR state is corrupt Item={0}, ErrMsg={1}, Failed={2}                             | The stored GPFS CCR state is corrupt. See message for details.                                                                       | One stored GPFS state file is missing or corrupt.                                                           | No user action necessary, GPFS will repair this automatically.                                                                                                                                                                  |
| ccr_local_server_ok   | STATE_CHANGE | INFO     | The local GPFS CCR server is reachable {0}                                                        | The local GPFS CCR server is reachable.                                                                                              | N/A                                                                                                         | N/A                                                                                                                                                                                                                             |
| ccr_local_server_warn | STATE_CHANGE | WARNING  | The local GPFS CCR server is not reachable Item={0}, ErrMsg={1}, Failed={2}                       | The local GPFS CCR server is not reachable. See message for details.                                                                 | Either the local network or firewall is not configured properly or the local GPFS daemon is not responding. | Check the network and firewall configuration with regards to the used GPFS communication port (default: 1191). Restart GPFS on this node.                                                                                       |
| ccr_ip_lookup_ok      | STATE_CHANGE | INFO     | The IP address lookup for the GPFS CCR component is ok {0}                                        | The IP address lookup for the GPFS CCR component is ok.                                                                              | N/A                                                                                                         | N/A                                                                                                                                                                                                                             |
| ccr_ip_lookup_warn    | STATE_CHANGE | WARNING  | The IP address lookup for the GPFS CCR component takes too long. Item={0}, ErrMsg={1}, Failed={2} | The IP address lookup for the GPFS CCR component takes too long, resulting in slow administration commands. See message for details. | Either the local network or the DNS is misconfigured.                                                       | Check the local network and DNS configuration.                                                                                                                                                                                  |

*Table 69. Events for the GPFS component (continued)*

| Event                   | Event Type   | Severity | Message                                                                                                        | Description                                                                                                                       | Cause                                                                                                    | User Action                                                                                                                                                                                                                                                                             |
|-------------------------|--------------|----------|----------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ccr_quorum_nodes_fail   | STATE_CHANGE | ERROR    | A majority of the quorum nodes are not reachable over the management network<br>Item={0},ErrMsg={1},Failed={2} | A majority of the quorum nodes are not reachable over the management network. GPFS declares quorum loss. See message for details. | Due to the misconfiguration of network or firewall, the quorum nodes cannot communicate with each other. | Check the network and firmware (default port 1191 must not be blocked) configuration of the quorum nodes that are not reachable.                                                                                                                                                        |
| ccr_quorum_nodes_ok     | STATE_CHANGE | INFO     | All quorum nodes are reachable {0}                                                                             | All quorum nodes are reachable.                                                                                                   | N/A                                                                                                      | N/A                                                                                                                                                                                                                                                                                     |
| ccr_quorum_nodes_warn   | STATE_CHANGE | WARNING  | Clustered Configuration Repository issue with Item={0}, ErrMsg={1}, Failed={2}                                 | At least one quorum node is not reachable. See message for details.                                                               | The quorum node is not reachable due to the network or firewall misconfiguration.                        | Check the network and firmware (default port 1191 must not be blocked) configuration of the quorum node that is not reachable.                                                                                                                                                          |
| ccr_comm_dir_fail       | STATE_CHANGE | ERROR    | The files committed to the GPFS CCR are not complete or corrupt<br>Item={0},ErrMsg={1},Failed={2}              | The files committed to the GPFS CCR are not complete or corrupt. See message for details.                                         | The local disk might be full.                                                                            | Check the local disk space and remove the unnecessary files. Recover this degraded node from a still intact node by using the <b>mmsdrrestore -p &lt;NODE&gt;</b> command with <NODE> specifying the intact node. See the man page of the <b>mmsdrrestore</b> command for more details. |
| ccr_comm_dir_ok         | STATE_CHANGE | INFO     | The files committed to the GPFS CCR are complete and intact {0}                                                | The files committed to the GPFS CCR are complete and intact..                                                                     | N/A                                                                                                      | N/A                                                                                                                                                                                                                                                                                     |
| ccr_comm_dir_warn       | STATE_CHANGE | WARNING  | The files committed to the GPFS CCR are not complete or corrupt<br>Item={0},ErrMsg={1},Failed={2}              | The files committed to the GPFS CCR are not complete or corrupt. See message for details.                                         | The local disk might be full.                                                                            | Check the local disk space and remove the unnecessary files. Recover this degraded node from a still intact node by using the <b>mmsdrrestore -p &lt;NODE&gt;</b> command with <NODE> specifying the intact node. See the man page of the <b>mmsdrrestore</b> command for more details. |
| ccr_tiebreaker_dsk_fail | STATE_CHANGE | ERROR    | Access to tiebreaker disks failed<br>Item={0},ErrMsg={1},Failed={2}                                            | Access to all tiebreaker disks failed. See message for details.                                                                   | Corrupted disk.                                                                                          | Check whether the tiebreaker disks are available.                                                                                                                                                                                                                                       |
| ccr_tiebreaker_dsk_ok   | STATE_CHANGE | INFO     | All tiebreaker disks used by the GPFS CCR are accessible {0}                                                   | All tiebreaker disks used by the GPFS CCR are accessible.                                                                         | N/A                                                                                                      | N/A                                                                                                                                                                                                                                                                                     |
| ccr_tiebreaker_dsk_warn | STATE_CHANGE | WARNING  | At least one tiebreaker disk is not accessible<br>Item={0},ErrMsg={1},Failed={2}                               | At least one tiebreaker disk is not accessible. See message for details.                                                          | Corrupted disk.                                                                                          | Check whether the tiebreaker disks are accessible.                                                                                                                                                                                                                                      |

*Table 69. Events for the GPFS component (continued)*

| Event                    | Event Type   | Severity | Message                                                                                         | Description                                                                                                                                                                                | Cause                                                                                                                                                                                                                       | User Action                                                                                                                         |
|--------------------------|--------------|----------|-------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| nodeleave_info           | INFO         | INFO     | The CES node {0} left the cluster.                                                              | Shows the name of the node that leaves the cluster. This event might be logged on a different node; not necessarily on the leaving node.                                                   | A CES node left the cluster. The name of the leaving node is provided.                                                                                                                                                      | N/A                                                                                                                                 |
| nodestatechange_info     | INFO         | INFO     | Message: A CES node state change: Node {0} {1} {2} flag                                         | Shows the modified node state. For example, the node turned to suspended mode, network down.                                                                                               | A node state change was detected. Details are shown in the message.                                                                                                                                                         | N/A                                                                                                                                 |
| quorumloss               | INFO         | WARNING  | The cluster detected a quorum loss.                                                             | The number of required quorum nodes does not match the minimum requirements. This can be an expected situation.                                                                            | The cluster is in inconsistent or split-brain state. Reasons could be network or hardware issues, or quorum nodes are removed from the cluster. The event might not be logged on the same node that causes the quorum loss. | Recover from the underlying issue. Make sure the cluster nodes are up and running.                                                  |
| gpfs_down                | STATE_CHANGE | ERROR    | The IBM Spectrum Scale service is not running on this node. Normal operation cannot be done.    | The IBM Spectrum Scale service is not running. This can be an expected state when the IBM Spectrum Scale service is shut down.                                                             | The IBM Spectrum Scale service is not running.                                                                                                                                                                              | Check the state of the IBM Spectrum Scale file system daemon, and check for the root cause in the /var/adm/ras/mmfs.log.latest log. |
| gpfs_up                  | STATE_CHANGE | INFO     | The IBM Spectrum Scale service is running.                                                      | The IBM Spectrum Scale service is running.                                                                                                                                                 | The IBM Spectrum Scale service is running.                                                                                                                                                                                  | N/A                                                                                                                                 |
| gpfs_warn                | INFO         | WARNING  | IBM Spectrum Scale process monitoring returned unknown result. This could be a temporary issue. | Check of the IBM Spectrum Scale file system daemon returned unknown result. This could be a temporary issue, like a timeout during the check procedure.                                    | The IBM Spectrum Scale file system daemon state could not be determined due to a problem.                                                                                                                                   | Find potential issues for this kind of failure in the /var/adm/ras/mmsysmonitor.log file.                                           |
| info_on_duplicate_events | INFO         | INFO     | The event {0}{id} was repeated {1} times                                                        | Multiple messages of the same type were deduplicated to avoid log flooding.                                                                                                                | Multiple events of the same type processed.                                                                                                                                                                                 | N/A                                                                                                                                 |
| shared_root_bad          | STATE_CHANGE | ERROR    | Shared root is unavailable.                                                                     | The CES shared root file system is bad or not available. This file system is required to run the cluster because it stores the cluster-wide information. This problem triggers a failover. | The CES framework detects the CES shared root file system to be unavailable on the node.                                                                                                                                    | Check if the CES shared root file system and other expected IBM Spectrum Scale file systems are mounted properly.                   |
| shared_root_ok           | STATE_CHANGE | INFO     | Shared root is available.                                                                       | The CES shared root file system is available. This file system is required to run the cluster because it stores cluster-wide information.                                                  | The CES framework detects the CES shared root file system to be OK.                                                                                                                                                         | N/A                                                                                                                                 |

*Table 69. Events for the GPFS component (continued)*

| Event                | Event Type   | Severity | Message                                                                                       | Description                                                                                                                                                                                                       | Cause                                                                                           | User Action                                                                                                                  |
|----------------------|--------------|----------|-----------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|
| quorum_down          | STATE_CHANGE | ERROR    | A quorum loss is detected.                                                                    | The monitor service has detected a quorum loss. Reasons could be network or hardware issues, or quorum nodes are removed from the cluster. The event might not be logged on the node that causes the quorum loss. | The local node does not have quorum. It might be in an inconsistent or split-brain state.       | Check whether the cluster quorum nodes are running and can be reached over the network. Check local firewall settings.       |
| quorum_up            | STATE_CHANGE | INFO     | Quorum is detected.                                                                           | The monitor detected a valid quorum.                                                                                                                                                                              |                                                                                                 | N/A                                                                                                                          |
| quorum_warn          | INFO         | WARNING  | The IBM Spectrum Scale quorum monitor could not be executed. This could be a timeout issue    | The quorum state monitoring service returned an unknown result. This might be a temporary issue, like a timeout during the monitoring procedure.                                                                  | The quorum state could not be determined due to a problem.                                      | Find potential issues for this kind of failure in the /var/adm/ras/mmsysmonitor.log file.                                    |
| deadlock_detected    | INFO         | WARNING  | The cluster detected a IBM Spectrum Scale file system deadlock                                | The cluster detected a deadlock in the IBM Spectrum Scale file system.                                                                                                                                            | High file system activity might cause this issue.                                               | The problem might be temporary or permanent. Check the /var/adm/ras/mmfs.log.latest log files for more detailed information. |
| gpfsport_access_up   | STATE_CHANGE | INFO     | Access to IBM Spectrum Scale ip {0} port {1} ok                                               | The TCP access check of the local IBM Spectrum Scale file system daemon port is successful.                                                                                                                       | The IBM Spectrum Scale file system service access check is successful.                          | N/A                                                                                                                          |
| gpfsport_down        | STATE_CHANGE | ERROR    | IBM Spectrum Scale port {0} is not active                                                     | The expected local IBM Spectrum Scale file system daemon port is not detected.                                                                                                                                    | The IBM Spectrum Scale file system daemon is not running.                                       | Check whether the IBM Spectrum Scale service is running.                                                                     |
| gpfsport_access_down | STATE_CHANGE | ERROR    | No access to IBM Spectrum Scale ip {0} port {1}. Check firewall settings                      | The access check of the local IBM Spectrum Scale file system daemon port is failed.                                                                                                                               | The port is probably blocked by a firewall rule.                                                | Check whether the IBM Spectrum Scale file system daemon is running and check the firewall for blocking rules on this port.   |
| gpfsport_up          | STATE_CHANGE | INFO     | IBM Spectrum Scale port {0} is active                                                         | The expected local IBM Spectrum Scale file system daemon port is detected.                                                                                                                                        | The expected local IBM Spectrum Scale file system daemon port is detected.                      | N/A                                                                                                                          |
| gpfsport_warn        | INFO         | WARNING  | IBM Spectrum Scale monitoring ip {0} port {1} returned unknown result                         | The IBM Spectrum Scale file system daemon port returned an unknown result.                                                                                                                                        | The IBM Spectrum Scale file system daemon port could not be determined due to a problem.        | Find potential issues for this kind of failure in the /var/adm/ras/mmsysmonitor.log file.                                    |
| gpfsport_access_warn | INFO         | WARNING  | IBM Spectrum Scale access check ip {0} port {1} failed. Check for valid IBM Spectrum Scale-IP | The access check of the IBM Spectrum Scale file system daemon port access could not be determined due to a problem.                                                                                               | The IBM Spectrum Scale file system daemon port access could not be determined due to a problem. | Find potential issues for this kind of failure in the /var/adm/ras/mmsysmonitor.log file.                                    |
| longwaiters_found    | STATE_CHANGE | ERROR    | Detected IBM Spectrum Scale long-waiters.                                                     | Longwaiter threads found in the IBM Spectrum Scale file system.                                                                                                                                                   | High load might cause this issue.                                                               | Check log files. This could be also a temporary issue.                                                                       |

*Table 69. Events for the GPFS component (continued)*

| Event                  | Event Type    | Severity | Message                                                             | Description                                                                                                                                                                                                                           | Cause                                                                                           | User Action                                                                                                                                         |
|------------------------|---------------|----------|---------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|
| no_longwaiters_found   | STATE_CHANGE  | INFO     | No IBM Spectrum Scale long-waiters                                  | No longwaiter threads found in the IBM Spectrum Scale file system.                                                                                                                                                                    | No longwaiter threads found in the IBM Spectrum Scale file system.                              | N/A                                                                                                                                                 |
| longwaiters_warn       | INFO          | WARNING  | IBM Spectrum Scale long-waiters monitoring returned unknown result. | The long waiters check returned an unknown result.                                                                                                                                                                                    | The IBM Spectrum Scale file system long waiters check could not be determined due to a problem. | Find potential issues for this kind of failure in the logs.                                                                                         |
| quorumreached_detected | INFO          | INFO     | Quorum is achieved.                                                 | The cluster has achieved quorum.                                                                                                                                                                                                      | The cluster has achieved quorum.                                                                | N/A                                                                                                                                                 |
| monitor_started        | INFO          | INFO     | The IBM Spectrum Scale monitoring service has been started          | The IBM Spectrum Scale monitoring service has been started, and is actively monitoring the system components.                                                                                                                         | N/A                                                                                             | Use the <b>mmhealth</b> command to query the monitoring status.                                                                                     |
| event_hidden           | INFO_EXTERNAL | INFO     | The event {0} was hidden.                                           | An event used in the system health framework was hidden. It can still be seen with the <b>--verbose</b> flag in <b>mmhealth node show ComponentName</b> , if it is active. However, it will not affect its component's state anymore. | The <b>mmhealth event hide</b> command was used.                                                | Use the <b>mmhealth event list hidden</b> command to see all hidden events. Use the <b>mmhealth event unhide</b> command to unhide the event again. |
| event_unhidden         | INFO_EXTERNAL | INFO     | The event {0} was unhidden.                                         | An event was unhidden. This means, that the event will affect its component's state now if it is active. Furthermore it will be shown in the event table of 'mmhealth node show ComponentName' without --verbose flag.                | The 'mmhealth event unhide' command was used.                                                   | If this is an active TIP event, fix it or hide it with <b>mmhealth event hide</b> command.                                                          |

*Table 69. Events for the GPFS component (continued)*

| Event               | Event Type    | Severity | Message                                           | Description                                                                                                                                                                                                                                                                  | Cause                                                                                                                                                                                                                                                                     | User Action                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|---------------------|---------------|----------|---------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| gpfs_pagepool_small | INFO_EXTERNAL | INFO     | The GPFS pagepool is smaller than or equal to 1G. | The size of the pagepool is essential to achieve optimal performance. With a larger pagepool, IBM Spectrum Scale can cache/prefetch more data which makes I/O operations more efficient. This event is raised because the pagepool is configured less than or equal to 1 GB. | The size of the pagepool is essential to achieve optimal performance. With a larger pagepool, IBM Spectrum Scale can cache/prefetch more data which makes IO operations more efficient. This event is raised because the pagepool is configured less than or equal to 1G. | Review the <i>Cache usage recommendations'</i> topic in the <i>General system configuration and tuning considerations</i> section for the pagepool size in the Knowledge Center. Although the pagepool should be higher than 1 GB, there are situations in which the administrator decides against a pagepool greater 1 GB. In this case or in case that the current setting fits what is recommended in the Knowledge Center, hide the event, either through the GUI or by using the <b>mmhealth event hide</b> command. The pagepool can be changed with the <b>mmchconfig</b> command. The <b>gpfs_pagepool_small</b> event will automatically disappear as soon as the new pagepool value larger than 1 GB is active. You must either restart the system, or run the <b>mmchconfig -i flag</b> command. Consider that the actively used configuration is monitored. You can list the actively used configuration with the <b>mmdiag --config</b> command. The <b>mmisconfig</b> command can include changes which are not activated yet. |
| gpfs_pagepool_ok    | TIP           | INFO     | The GPFS pagepool is higher than 1 GB.            | The GPFS pagepool is higher than 1G. Please consider, that the actively used config is monitored. You can see the actively used configuration with the <b>mmdiag --config</b> command.                                                                                       | The GPFS pagepool is higher than 1 GB.                                                                                                                                                                                                                                    | N/A                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |

*Table 69. Events for the GPFS component (continued)*

| Event                      | Event Type | Severity | Message                                                       | Description                                                                                                                                                                                                                                                                                                                                                                                                                                  | Cause                                                                                                                                                                                                                                                                                                                                                                                                                                        | User Action                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|----------------------------|------------|----------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| gpfs_maxfilestocache_small | TIP        | TIP      | The GPFS maxfilestocache is smaller than or equal to 100,000. | The size of <i>maxFilesToCache</i> is essential to achieve optimal performance, especially on protocol nodes. With a larger <i>maxFilesToCache</i> size, IBM Spectrum Scale can handle more concurrently open files, and is able to cache more recently used files, which makes I/O operations more efficient. This event is raised because the <i>maxFilesToCache</i> value is configured less than or equal to 100,000 on a protocol node. | The size of <i>maxFilesToCache</i> is essential to achieve optimal performance, especially on protocol nodes. With a larger <i>maxFilesToCache</i> size, IBM Spectrum Scale can handle more concurrently open files, and is able to cache more recently used files, which makes I/O operations more efficient. This event is raised because the <i>maxFilesToCache</i> value is configured less than or equal to 100,000 on a protocol node. | Review the <i>Cache usage recommendations'</i> topic in the <i>General system configuration and tuning considerations</i> section for the <i>maxFilesToCache</i> size in the Knowledge Center. Although the <i>maxFilesToCache</i> size should be higher than 100,000, there are situations in which the administrator decides against a <i>maxFilesToCache</i> size greater 100,000. In this case or in case that the current setting fits what is recommended in the Knowledge Center, hide the event either through the GUI or using the <b>mmhealth event hide</b> command. The <i>maxFilesToCache</i> can be changed with the <b>mmchconfig</b> command. The <i>gpfs_maxfilestocache_small</i> event will automatically disappear as soon as the new <i>maxFilesToCache</i> event with a value larger than 100,000 is active. You need to restart the gpfs daemon for this to take affect. Consider that the actively used configuration is monitored. You can list the actively used configuration with the <b>mmdiag --config</b> command. The <b>mmisconfig</b> can include changes which are not activated yet. |
| gpfs_maxfilestocache_ok    | TIP        | INFO     | The GPFS <i>maxFilesToCache</i> value is higher than 100,000. | The GPFS <i>maxFilesToCache</i> value is higher than 100,000. Please consider, that the actively used config is monitored. You can see the actively used configuration with the <b>mmdiag --config</b> command.                                                                                                                                                                                                                              | The GPFS <i>maxFilesToCache</i> is higher than 100,000.                                                                                                                                                                                                                                                                                                                                                                                      | N/A                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |

Table 69. Events for the GPFS component (continued)

| Event                  | Event Type | Severity | Message                                                                | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Cause                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | User Action                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|------------------------|------------|----------|------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| gpfs_maxstatcache_high | TIP        | TIP      | The GPFS <i>maxStatCache</i> value is higher than 0 on a Linux system. | The size of <i>maxStatCache</i> is useful to improve the performance of both the system and the IBM Spectrum Scale <i>stat()</i> calls for applications with a working set that does not fit in the regular file cache. Nevertheless the stat cache is not effective on a Linux platform. Therefore, it is recommended to set the <i>maxStatCache</i> attribute to 0 on a Linux platform. This event is raised because the <i>maxStatCache</i> value is configured higher than 0 on a Linux system. | The size of <i>maxStatCache</i> is useful to improve the performance of both the system and the IBM Spectrum Scale <i>stat()</i> calls for applications with a working set that does not fit in the regular file cache. Nevertheless the stat cache is not effective on a Linux platform. Therefore, it is recommended to set the <i>maxStatCache</i> attribute to 0 on a Linux platform. This event is raised because the <i>maxStatCache</i> value is configured higher than 0 on a Linux system. | Review the <i>Cache usage recommendations'</i> topic in the <i>General system configuration and tuning considerations</i> section for the <i>maxStatCache</i> size in the Knowledge Center. Although the <i>maxStatCache</i> size should be 0 on a Linux system, there are situations in which the administrator decides against a <i>maxStatCache</i> size of 0. In this case or in case that the current setting fits what is recommended in the Knowledge Center, hide the event either through the GUI or using the <b>mmhealth event hide</b> command. The <i>maxStatCache</i> can be changed with the <b>mmchconfig</b> command. The <i>gpfs_maxstatcache_high</i> event will automatically disappear as soon as the new <i>maxStatCache</i> value of 0 is active. You need to restart the gpfs daemon for this to take affect. Consider that the actively used configuration is monitored. You can list the actively used configuration with the <b>mmdiag --config</b> command. The <b>mmlsconfig</b> can include changes which are not activated yet. |
| gpfs_maxstatcache_ok   | TIP        | INFO     | The GPFS <i>maxFilesToCache</i> is 0 on a linux system.                | The GPFS <i>maxFilesToCache</i> is 0 on a Linux system. Consider that the actively used configuration is monitored. You can list the actively used configuration with the <b>mmdiag --config</b> command.                                                                                                                                                                                                                                                                                           | The GPFS <i>maxFilesToCache</i> is 0 on a Linux system.                                                                                                                                                                                                                                                                                                                                                                                                                                             | N/A                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |

*Table 69. Events for the GPFS component (continued)*

| Event                   | Event Type   | Severity | Message                                                                          | Description                                                                                                                                                                                                                                                  | Cause                                                                                                                                                                                                                                                            | User Action                         |
|-------------------------|--------------|----------|----------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|
| callhome_not_enabled    | TIP          | TIP      | Callhome is not installed, configured or enabled.                                | Callhome is a functionality that uploads cluster configuration and log files onto the IBM ECuREP servers. The uploaded data provides information that not only helps developers to improve the product, but also helps the support to resolve the PMR cases. | The cause can be one of the following: <ul style="list-style-type: none"><li>• The call home packages are not installed,</li><li>• The call home is not configured,</li><li>• There are no call home groups.</li><li>• No call home group was enabled.</li></ul> | Install and configure callhome.     |
| callhome_enabled        | TIP          | INFO     | Call home is installed, configured and enabled.                                  | By enabling the call home functionality you are providing useful information to the developers. This information will help the developers improve the product.                                                                                               | The call home packages are installed. The call home functionality is configured and enabled.                                                                                                                                                                     | N/A                                 |
| callhome_not_monitored  | TIP          | INFO     | Callhome status is not monitored on the current node.                            | Callhome status is not monitored on the current node, but was, when it was the cluster manager.                                                                                                                                                              | Previously this node was a cluster manager, and call home monitoring was running on it.                                                                                                                                                                          | N/A                                 |
| local_fs_normal         | STATE_CHANGE | INFO     | The local file system with the mount point {0} reached a normal level.           | The fill state of the file system to the dataStructureDump path ( <b>mmdiag --config</b> ) or /tmp/mmfs if not defined, and /var/mmfsis checked.                                                                                                             | The fill level of the local file systems is ok.                                                                                                                                                                                                                  | N/A                                 |
| local_fs_filled         | STATE_CHANGE | WARNING  | The local file system with the mount point {0} reached a warning level.          | The fill state of the file system to the dataStructureDump path ( <b>mmdiag --config</b> ) or /tmp/mmfs if not defined, and /var/mmfsis checked.                                                                                                             | The local file systems reached a warning level of under 1000 MB.                                                                                                                                                                                                 | Delete some data on the local disk. |
| local_fs_full           | STATE_CHANGE | ERROR    | The local file system with the mount point {0} reached a nearly exhausted level. | The fill state of the file system to the dataStructureDump path ( <b>mmdiag --config</b> ) or /tmp/mmfs if not defined, and /var/mmfsis checked.                                                                                                             | The local file systems reached a warning level of under 100 MB.                                                                                                                                                                                                  | Delete some data on the local disk. |
| local_fs_path_not_found | STATE_CHANGE | INFO     | The configured dataStructureDump path {0} does not exists. Skipping monitoring.  | The configured dataStructureDump path does not exists yet, therefore the disk capacity monitoring will be skipped.                                                                                                                                           | The path of the dataStructureDump does not exists.                                                                                                                                                                                                               | N/A                                 |

## GUI events

The following table lists the events that are created for the *GUI* component.

*Table 70. Events for the GUI component*

| Event                     | Event Type   | Severity | Message                                                       | Description                                   | Cause                                                                                                           | User Action                                                                                                                                                                                                                                                                                                                                    |
|---------------------------|--------------|----------|---------------------------------------------------------------|-----------------------------------------------|-----------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| gui_down                  | STATE_CHANGE | ERROR    | The status of the GUI service must be {0} but it is {1} now.  | The GUI service is down.                      | The GUI service is not running on this node, although it has the node class <code>GUI_MGMT_SERVER_NODE</code> . | Restart the GUI service or change the node class for this node.                                                                                                                                                                                                                                                                                |
| gui_up                    | STATE_CHANGE | INFO     | The status of the GUI service is {0} as expected.             | The GUI service is running                    | The GUI service is running as expected.                                                                         | N/A                                                                                                                                                                                                                                                                                                                                            |
| gui_warn                  | INFO         | INFO     | The GUI service returned an unknown result.                   | The GUI service returned an unknown result.   | The <code>service</code> or <code>systemctl</code> command returned unknown results about the GUI service.      | Use either the <code>service</code> or <code>systemctl</code> command to check whether the GUI service is in the expected status. If there is no <code>gpfs gui</code> service although the node has the node class <code>GUI_MGMT_SERVER_NODE</code> , see the GUI documentation. Otherwise, monitor whether this warning appears more often. |
| gui_reachable_node        | STATE_CHANGE | INFO     | The GUI can reach the node {0}.                               | The GUI checks the reachability of all nodes. | The specified node can be reached by the GUI node.                                                              | None.                                                                                                                                                                                                                                                                                                                                          |
| gui_unreachable_node      | STATE_CHANGE | ERROR    | The GUI can not reach the node {0}.                           | The GUI checks the reachability of all nodes. | The specified node can not be reached by the GUI node.                                                          | Check your firewall or network setup and if the specified node is up and running.                                                                                                                                                                                                                                                              |
| gui_cluster_up            | STATE_CHANGE | INFO     | The GUI detected that the cluster is up and running.          | The GUI checks the cluster state.             | The GUI calculated that a sufficient amount of quorum nodes is up and running.                                  | None.                                                                                                                                                                                                                                                                                                                                          |
| gui_cluster_down          | STATE_CHANGE | ERROR    | The GUI detected that the cluster is down.                    | The GUI checks the cluster state.             | The GUI calculated that an insufficient amount of quorum nodes is up and running.                               | Check why the cluster lost quorum.                                                                                                                                                                                                                                                                                                             |
| gui_cluster_state_unknown | STATE_CHANGE | WARNING  | The GUI can not determine the cluster state.                  | The GUI checks the cluster state.             | The GUI can not determine if a sufficient amount of quorum nodes is up and running.                             | None.                                                                                                                                                                                                                                                                                                                                          |
| time_in_sync              | STATE_CHANGE | INFO     | The time on node {0} is in sync with the clusters median.     | The GUI checks the time on all nodes.         | The time on the specified node is in sync with the cluster median.                                              | None.                                                                                                                                                                                                                                                                                                                                          |
| time_not_in_sync          | STATE_CHANGE | NODE     | The time on node {0} is not in sync with the clusters median. | The GUI checks the time on all nodes.         | The time on the specified node is not in sync with the cluster median.                                          | Synchronize the time on the specified node.                                                                                                                                                                                                                                                                                                    |
| time_sync_unknown         | STATE_CHANGE | WARNING  | The time on node {0} could not be determined.                 | The GUI checks the time on all nodes.         | The time on the specified node could not be determined.                                                         | Check if the node is reachable from the GUI.                                                                                                                                                                                                                                                                                                   |

*Table 70. Events for the GUI component (continued)*

| Event                             | Event Type   | Severity | Message                                                                                               | Description                                                                                                                                                                                                                                                                    | Cause                                                    | User Action                                                                                                                                                                                                                                                                                                            |
|-----------------------------------|--------------|----------|-------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| gui_pmcollector_connection_failed | STATE_CHANGE | ERROR    | The GUI can not connect to the pmcollector running on {0} using port {1}.                             | The GUI checks the connection to the pmcollector.                                                                                                                                                                                                                              | The GUI can not connect to the pmcollector.              | Check if the pmcollector service is running, and verify the firewall/network settings.                                                                                                                                                                                                                                 |
| gui_pmcollector_connection_ok     | STATE_CHANGE | INFO     | The GUI can connect to the pmcollector running on {0} using port {1}.                                 | The GUI checks the connection to the pmcollector.                                                                                                                                                                                                                              | The GUI can connect to the pmcollector.                  | None.                                                                                                                                                                                                                                                                                                                  |
| host_disk_normal                  | STATE_CHANGE | INFO     | The local file systems on node {0} reached a normal level.                                            | The GUI checks the fill level of the local file systems.                                                                                                                                                                                                                       | The fill level of the local file systems is ok.          | None.                                                                                                                                                                                                                                                                                                                  |
| host_disk_filled                  | STATE_CHANGE | WARNING  | A local file system on node {0} reached a warning level. {1}                                          | The GUI checks the fill level of the local file systems.                                                                                                                                                                                                                       | The local file systems reached a warning level.          | Delete data on the local disk.                                                                                                                                                                                                                                                                                         |
| host_disk_full                    | STATE_CHANGE | ERROR    | A local file system on node {0} reached a nearly exhausted level. {1}                                 | The GUI checks the fill level of the local filesystems.                                                                                                                                                                                                                        | The local file systems reached a nearly exhausted level. | Delete data on the local disk.                                                                                                                                                                                                                                                                                         |
| host_disk_unknown                 | STATE_CHANGE | WARNING  | The fill level of local file systems on node {0} is unknown.                                          | The GUI checks the fill level of the local filesystems.                                                                                                                                                                                                                        | Could not determine fill state of the local filesystems. | None.                                                                                                                                                                                                                                                                                                                  |
| sudo_ok                           | STATE_CHANGE | INFO     | Sudo wrappers were enabled on the cluster and the GUI configuration for the cluster '{0}' is correct. | No problems regarding the current configuration of the GUI and the cluster were found.                                                                                                                                                                                         |                                                          | N/A                                                                                                                                                                                                                                                                                                                    |
| sudo_admin_not_configured         | STATE_CHANGE | ERROR    | Sudo wrappers are enabled on the cluster '{0}', but the GUI is not configured to use Sudo Wrappers.   | Sudo wrappers are enabled on the cluster, but the value for GPFS_ADMIN in /usr/lpp/mmfs/gui/conf/gpfsgui.properties was either not set or is still set to root. The value of GPFS_ADMIN should be set to the user name for which sudo wrappers were configured on the cluster. |                                                          | Make sure that sudo wrappers were correctly configured for a user that is available on the GUI node and all other nodes of the cluster. This user name should be set as the value of the GPFS_ADMIN option in /usr/lpp/mmfs/gui/conf/gpfsgui.properties. After that restart the GUI using 'systemctl restart gpfsgui'. |

*Table 70. Events for the GUI component (continued)*

| Event                       | Event Type   | Severity | Message                                                                                                                                                                       | Description                                                                                                                                                                                                                                                                   | Cause | User Action                                                                                                                                                                                                                                                                                                            |
|-----------------------------|--------------|----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| sudo_admin_not_exist        | STATE_CHANGE | ERROR    | Sudo wrappers are enabled on the cluster '{0}', but there is a misconfiguration regarding the user '{1}' that was set as GPFS_ADMIN in the GUI properties file.               | Sudo wrappers are enabled on the cluster, but the user name that was set as GPFS_ADMIN in the GUI properties file at /usr/lpp/mmfs/gui/conf/gpfsgui.properties does not exist on the GUI node.                                                                                |       | Make sure that sudo wrappers were correctly configured for a user that is available on the GUI node and all other nodes of the cluster. This user name should be set as the value of the GPFS_ADMIN option in /usr/lpp/mmfs/gui/conf/gpfsgui.properties. After that restart the GUI using 'systemctl restart gpfsgui'. |
| sudo_connect_error          | STATE_CHANGE | ERROR    | Sudo wrappers are enabled on the cluster '{0}', but the GUI cannot connect to other nodes with the user name '{1}' that was defined as GPFS_ADMIN in the GUI properties file. | When sudo wrappers are configured and enabled on a cluster, the GUI does not execute commands as root, but as the user for which sudo wrappers were configured. This user should be set as GPFS_ADMIN in the GUI properties file at /usr/lpp/mmfs/gui/conf/gpfsgui.properties |       | Make sure that sudo wrappers were correctly configured for a user that is available on the GUI node and all other nodes of the cluster. This user name should be set as the value of the GPFS_ADMIN option in /usr/lpp/mmfs/gui/conf/gpfsgui.properties. After that restart the GUI using 'systemctl restart gpfsgui'. |
| sudo_admin_set_but_disabled | STATE_CHANGE | WARNING  | Sudo wrappers are not enabled on the cluster '{0}', but GPFS_ADMIN was set to a non-root user.                                                                                | Sudo wrappers are not enabled on the cluster, but the value for GPFS_ADMIN in /usr/lpp/mmfs/gui/conf/gpfsgui.properties was set to a non-root user. The value of GPFS_ADMIN should be set to 'root' when sudo wrappers are not enabled on the cluster.</explanation>          |       | Set GPFS_ADMIN in /usr/lpp/mmfs/gui/conf/gpfsgui.properties to 'root'. After that restart the GUI using 'systemctl restart gpfsgui'.                                                                                                                                                                                   |
| gui_config_cluster_id_ok    | STATE_CHANGE | INFO     | The cluster ID of the current cluster '{0}' and the cluster ID in the database do match.                                                                                      | No problems regarding the current configuration of the GUI and the cluster were found.                                                                                                                                                                                        |       | N/A                                                                                                                                                                                                                                                                                                                    |

*Table 70. Events for the GUI component (continued)*

| Event                                | Event Type   | Severity | Message                                                                                                                                       | Description                                                                                                                                                                                        | Cause                                         | User Action                                                                                                                                                                                                                                                                                                                                                  |
|--------------------------------------|--------------|----------|-----------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| gui_config_cluster_id_mismatch       | STATE_CHANGE | ERROR    | The cluster ID of the current cluster '{0}' and the cluster ID in the database do not match ('{1}'). It seems that the cluster was recreated. | When a cluster is deleted and created again, the cluster ID changes, but the GUI's database still references the old cluster ID.                                                                   |                                               | Clear the GUI's database of the old cluster information by dropping all tables: psql postgres postgres -c 'drop schema fsc cascade'. Then restart the GUI ( systemctl restart gpfs gui ).                                                                                                                                                                    |
| gui_config_command_audit_ok          | STATE_CHANGE | INFO     | Command Audit is turned on on cluster level.                                                                                                  | Command Audit is turned on on cluster level. This way the GUI will refresh the data it displays automatically when Spectrum Scale commands are executed via the CLI on other nodes in the cluster. |                                               | N/A                                                                                                                                                                                                                                                                                                                                                          |
| gui_config_command_audit_off_cluster | STATE_CHANGE | WARNING  | Command Audit is turned off on cluster level.                                                                                                 | Command Audit is turned off on cluster level. This configuration will lead to lags in the refresh of data displayed in the GUI.                                                                    | Command Audit is turned off on cluster level. | Change the cluster configuration option <i>commandAudit</i> to 'on' (mmchconfig commandAudit=on) or 'syslogonly' (mmchconfig commandAudit=syslogonly). This way the GUI will refresh the data it displays automatically when Spectrum Scale commands are executed via the CLI on other nodes in the cluster.                                                 |
| gui_config_command_audit_off_nodes   | STATE_CHANGE | WARNING  | Command Audit is turned off on the following nodes: {1}                                                                                       | Command Audit is turned off on some nodes. This configuration will lead to lags in the refresh of data displayed in the GUI.                                                                       | Command Audit is turned off on some nodes.    | Change the cluster configuration option 'commandAudit' to 'on' (mmchconfig commandAudit=on -N [node name]) or 'syslogonly' (mmchconfig commandAudit=syslogonly -N [node name]) for the affected nodes. This way the GUI will refresh the data it displays automatically when Spectrum Scale commands are executed via the CLI on other nodes in the cluster. |

*Table 70. Events for the GUI component (continued)*

| Event                             | Event Type   | Severity | Message                                                                                                                                                   | Description                                                                              | Cause                                                                                                                                                                                                                                                       | User Action                                                                                                                                                                                                                                                                                                                       |
|-----------------------------------|--------------|----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| gui_config_sudoers_ok             | STATE_CHANGE | INFO     | The /etc/sudoers configuration is correct.                                                                                                                | The /etc/sudoers configuration is correct.                                               |                                                                                                                                                                                                                                                             | N/A                                                                                                                                                                                                                                                                                                                               |
| gui_config_sudoers_error          | STATE_CHANGE | ERROR    | There is a problem with the /etc/sudoers configuration. The secure_path of the scalemgmt user is not correct.<br>Current value: {0} / Expected value: {1} | There is a problem with the /etc/sudoers configuration.                                  |                                                                                                                                                                                                                                                             | Make sure that '#includedir /etc/sudoers.d' directive is set in /etc/sudoers so the sudoers configuration drop-in file for the scalemgmt user (which the GUI process uses) is loaded from /etc/sudoers.d/scalemgmt_sudoers. Also make sure that the #includedir directive is the last line in the /etc/sudoers configuration file |
| gui_pmsensors_connection_failed   | STATE_CHANGE | ERROR    | The performance monitoring sensor service 'pmsensors' on node {0} is not sending any data.                                                                | The GUI checks if data can be retrieved from the pmcollector service for this node.      | The performance monitoring sensor service 'pmsensors' is not sending any data. The service might be down or the time of the node is more than 15 minutes away from the time on the node hosting the performance monitoring collector service 'pmcollector'. | Check with 'systemctl status pmsensors'. If pmsensors service is 'inactive', run 'systemctl start pmsensors'.                                                                                                                                                                                                                     |
| gui_pmsensors_connection_ok       | STATE_CHANGE | INFO     | The state of performance monitoring sensor service 'pmsensor' on node {0} is OK.                                                                          | The GUI checks if data can be retrieved from the pmcollector service for this node.      | The state of performance monitoring sensor service 'pmsensor' is OK and it is sending data.                                                                                                                                                                 | None.                                                                                                                                                                                                                                                                                                                             |
| gui_snap_running                  | INFO         | WARNING  | Operations for rule {1} are still running at the start of the next management of rule {1}.                                                                | Operations for a rule are still running at the start of the next management of that rule | Operations for a rule are still running.                                                                                                                                                                                                                    | None.                                                                                                                                                                                                                                                                                                                             |
| gui_snap_rule_ops_exceeded        | INFO         | WARNING  | The number of pending operations exceeds {1} operations for rule {2}.                                                                                     | The number of pending operations for a rule exceed a specified value.                    | The number of pending operations for a rule exceed a specified value.                                                                                                                                                                                       | None.                                                                                                                                                                                                                                                                                                                             |
| gui_snap_total_ops_exceeded       | INFO         | WARNING  | The total number of pending operations exceeds {1} operations.                                                                                            | The total number of pending operations exceed a specified value.                         | The total number of pending operations exceed a specified value.                                                                                                                                                                                            | None.                                                                                                                                                                                                                                                                                                                             |
| gui_snap_time_limit_exceeded_fset | INFO         | WARNING  | A snapshot operation exceeds {1} minutes for rule {2} on file system {3}, file set {0}.                                                                   | The snapshot operation resulting from the rule is exceeding the established time limit.  | A snapshot operation exceeds a specified number of minutes.                                                                                                                                                                                                 | None.                                                                                                                                                                                                                                                                                                                             |

*Table 70. Events for the GUI component (continued)*

| Event                           | Event Type | Severity | Message                                                                          | Description                                                                             | Cause                                                       | User Action                                |
|---------------------------------|------------|----------|----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|-------------------------------------------------------------|--------------------------------------------|
| gui_snap_time_limit_exceeded_fs | INFO       | WARNING  | A snapshot operation exceeds {1} minutes for rule {2} on file system {0}.        | The snapshot operation resulting from the rule is exceeding the established time limit. | A snapshot operation exceeds a specified number of minutes. | None.                                      |
| gui_snap_create_failed_fset     | INFO       | ERROR    | A snapshot creation invoked by rule {1} failed on file system {2}, file set {0}. | The snapshot was not created according to the specified rule.                           | A snapshot creation invoked by a rule fails.                | Try to create the snapshot again manually. |
| gui_snap_create_failed_fs       | INFO       | ERROR    | A snapshot creation invoked by rule {1} failed on file system {0}.               | The snapshot was not created according to the specified rule.                           | A snapshot creation invoked by a rule fails.                | Try to create the snapshot again manually. |
| gui_snap_delete_failed_fset     | INFO       | ERROR    | A snapshot deletion invoked by rule {1} failed on file system {2}, file set {0}. | The snapshot was not deleted according to the specified rule.                           | A snapshot deletion invoked by a rule fails.                | Try to manually delete the snapshot.       |
| gui_snap_delete_failed_fs       | INFO       | ERROR    | A snapshot deletion invoked by rule {1} failed on file system {0}.               | The snapshot was not deleted according to the specified rule.                           | A snapshot deletion invoked by a rule fails.                | Try to manually delete the snapshot.       |

## Hadoop connector events

The following table lists the events that are created for the *Hadoop connector* component.

*Table 71. Events for the Hadoop connector component*

| Event                | Event type   | Severity | Message                                              | Description                                                 | Cause                                                              | User Action                                                                |
|----------------------|--------------|----------|------------------------------------------------------|-------------------------------------------------------------|--------------------------------------------------------------------|----------------------------------------------------------------------------|
| hadoop_datanode_down | STATE_CHANGE | ERROR    | Hadoop DataNode service is down.                     | The Hadoop DataNode service is down.                        | The Hadoop DataNode process is not running.                        | Start the Hadoop DataNode service.                                         |
| hadoop_datanode_up   | STATE_CHANGE | INFO     | Hadoop DataNode service is up.                       | The Hadoop DataNode service is running.                     | The Hadoop DataNode process is running.                            | N/A                                                                        |
| hadoop_datanode_warn | INFO         | WARNING  | Hadoop DataNode monitoring returned unknown results. | The Hadoop DataNode service check returned unknown results. | The Hadoop DataNode service status check returned unknown results. | If this status persists after a few minutes, restart the DataNode service. |
| hadoop_namenode_down | STATE_CHANGE | ERROR    | Hadoop NameNode service is down.                     | The Hadoop NameNode service is down.                        | The Hadoop NameNode process is not running.                        | Start the Hadoop NameNode service.                                         |
| hadoop_namenode_up   | STATE_CHANGE | INFO     | Hadoop NameNode service is up.                       | The Hadoop NameNode service is running.                     | The Hadoop NameNode process is running.                            | N/A                                                                        |

*Table 71. Events for the Hadoop connector component (continued)*

| Event                | Event type | Severity | Message                                              | Description                                                        | Cause                                                              | User Action                                                                |
|----------------------|------------|----------|------------------------------------------------------|--------------------------------------------------------------------|--------------------------------------------------------------------|----------------------------------------------------------------------------|
| hadoop_namenode_warn | INFO       | WARNING  | Hadoop NameNode monitoring returned unknown results. | The Hadoop NameNode service status check returned unknown results. | The Hadoop NameNode service status check returned unknown results. | If this status persists after a few minutes, restart the NameNode service. |

## Keystone events

The following table lists the events that are created for the *Keystone* component.

*Table 72. Events for the Keystone component*

| Event         | EventType    | Severity | Message                                                                   | Description                                                | Cause                                                                                                                                                                                                            | User action                                                                                              |
|---------------|--------------|----------|---------------------------------------------------------------------------|------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|
| ks_failed     | STATE_CHANGE | ERROR    | The status of the keystone (httpd) process must be {0} but it is {1} now. | The keystone (httpd) process is not in the expected state. | If the object authentication is local, AD, orLDAP, then the process is failed unexpectedly. If the object authentication is none or userdefined, then the process is expected to be stopped, but it was running. | Make sure that the process is in the expected state.                                                     |
| ks_ok         | STATE_CHANGE | INFO     | The status of the keystone (httpd) is {0} as expected.                    | The keystone (httpd) process is in the expected state.     | If the object authentication is local, AD, orLDAP, process is running. If the object authentication is none or userdefined, then the process is stopped as expected.                                             | N/A                                                                                                      |
| ks_restart    | INFO         | WARNING  | The {0} service is failed. Trying to recover.                             | The {0} service failed. Trying to recover.                 | A service was not in the expected state.                                                                                                                                                                         | None, recovery is automatic.                                                                             |
| ks_url_exfail | STATE_CHANGE | WARNING  | Keystone request failed using {0}.                                        | A request to an external keystone URL failed.              | A HTTP request to an external keystone server failed.                                                                                                                                                            | Check that httpd / keystone is running on the expected server, and is accessible with the defined ports. |
| ks_url_failed | STATE_CHANGE | ERROR    | The {0} request to keystone is failed.                                    | A keystone URL request failed.                             | An HTTP request to keystone failed.                                                                                                                                                                              | Check that httpd / keystone is running on the expected server and is accessible with the defined ports.  |
| ks_url_ok     | STATE_CHANGE | INFO     | The {0} request to keystone is successful.                                | A keystone URL request was successful.                     | A HTTP request to keystone returned successfully.                                                                                                                                                                | N/A                                                                                                      |

*Table 72. Events for the Keystone component (continued)*

| Event             | EventType    | Severity | Message                                                                      | Description                                                       | Cause                                                                                                                                                                               | User action                                                                                             |
|-------------------|--------------|----------|------------------------------------------------------------------------------|-------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|
| ks_url_warn       | INFO         | WARNING  | Keystone request on {0} returned unknown result.                             | A keystone URL request returned an unknown result.                | A simple HTTP request to keystone returned with an unexpected error.                                                                                                                | Check that httpd / keystone is running on the expected server and is accessible with the defined ports. |
| ks_warn           | INFO         | WARNING  | Keystone (httpd) process monitoring returned unknown result.                 | The keystone (httpd) monitoring returned an unknown result.       | A status query for httpd returned an unexpected error.                                                                                                                              | Check service script and settings of httpd.                                                             |
| postgresql_failed | STATE_CHANGE | ERROR    | The status of the postgresql-obj process must be {0} but it is {1} now.      | The postgresql-obj process is in an unexpected mode.              | The database backend for object authentication is supposed to run on a single node. Either the database is not running on the designated node or it is running on a different node. | Check that postgresql-obj is running on the expected server.                                            |
| postgresql_ok     | STATE_CHANGE | INFO     | The status of the postgresql-obj process is {0} as expected.                 | The postgresql-obj process is in the expected mode.               | The database backend for object authentication is supposed to run on the right node while being stopped on other nodes.                                                             | N/A                                                                                                     |
| postgresql_warn   | INFO         | WARNING  | The status of the postgresql-obj process monitoring returned unknown result. | The postgresql-obj process monitoring returned an unknown result. | A status query for postgresql-obj returned with an unexpected error.                                                                                                                | Check postgres database engine.                                                                         |
| ldap_reachable    | STATE_CHANGE | INFO     | External LDAP server {0} is up.                                              | The external LDAP server is operational.                          | The external LDAP server is operational.                                                                                                                                            | N/A                                                                                                     |
| ldap_unreachable  | STATE_CHANGE | ERROR    | External LDAP server {0} is unresponsive.                                    | The external LDAP server is unresponsive.                         | The local node is unable to connect to the LDAP server.                                                                                                                             | Verify network connection and check if that LDAP server is operational.                                 |

## Network events

The following table lists the events that are created for the *Network* component.

*Table 73. Events for the Network component*

| Event         | EventType    | Severity | Message                                      | Description                                | Cause                                                 | User Action                                                                                                   |
|---------------|--------------|----------|----------------------------------------------|--------------------------------------------|-------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|
| bond_degraded | STATE_CHANGE | INFO     | Some slaves of the network bond {0} is down. | Some of the bond parts are malfunctioning. | Some slaves of the bond are not functioning properly. | Check the bonding configuration, network configuration, and cabling of the malfunctioning slaves of the bond. |

*Table 73. Events for the Network component (continued)*

| Event                       | EventType    | Severity | Message                                                                  | Description                                                                                                        | Cause                                                                                                     | User Action                                                                                    |
|-----------------------------|--------------|----------|--------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|
| bond_down                   | STATE_CHANGE | ERROR    | All slaves of the network bond {0} are down.                             | All slaves of a network bond are down.                                                                             | All slaves of this network bond are down.                                                                 | Check the bonding configuration, network configuration, and cabling of all slaves of the bond. |
| bond_up                     | STATE_CHANGE | INFO     | All slaves of the network bond {0} are working as expected.              | This bond is functioning properly.                                                                                 | All slaves of this network bond are functioning properly.                                                 | N/A                                                                                            |
| ces_disable_node network    | INFO         | INFO     | Network is disabled.                                                     | The network configuration is disabled as the <b>mmchnode --ces-disable</b> command is issued by the user.          | The network configuration is disabled as the <b>mmchnode --ces-disable</b> command is issued by the user. | N/A                                                                                            |
| ces_enable_node network     | INFO         | INFO     | Network is enabled.                                                      | The network configuration is enabled as a result of issuing the <b>mmchnode --ces-enable</b> command.              | The network configuration is enabled as a result of issuing the <b>mmchnode --ces-enable</b> command.     | N/A                                                                                            |
| ces_startup_network         | INFO         | INFO     | CES network service is started.                                          | The CES network is started.                                                                                        | CES network IPs are started.                                                                              | N/A                                                                                            |
| handle_network_problem_info | INFO         | INFO     | The following network problem is handled:<br>Problem: {0}, Argument: {1} | Information about network-related reconfigurations. For example, enable or disable IPs and assign or unassign IPs. | A change in the network configuration.                                                                    | N/A                                                                                            |
| ib_rdma_enabled             | STATE_CHANGE | INFO     | Infiniband in RDMA mode is enabled.                                      | Infiniband in RDMA mode is enabled for IBM Spectrum Scale.                                                         | The user has enabled verbsRdma with mmchconfig.                                                           | N/A                                                                                            |
| ib_rdma_disabled            | STATE_CHANGE | INFO     | Infiniband in RDMA mode is disabled.                                     | Infiniband in RDMA mode is not enabled for IBM Spectrum Scale.                                                     | The user has not enabled verbsRdma with mmchconfig.                                                       | N/A                                                                                            |
| ib_rdma_ports_undefined     | STATE_CHANGE | ERROR    | No NICs and ports are set up for IB RDMA.                                | No NICs and ports are set up for IB RDMA.                                                                          | The user has not set verbsPorts with mmchconfig.                                                          | Set up the NICs and ports to use with the verbsPorts setting in mmchconfig.                    |
| ib_rdma_ports_wrong         | STATE_CHANGE | ERROR    | The verbsPorts is incorrectly set for IB RDMA.                           | The verbsPorts setting has wrong contents.                                                                         | The user has wrongly set verbsPorts with mmchconfig.                                                      | Check the format of the verbsPorts setting in mmchconfig.                                      |
| ib_rdma_ports_ok            | STATE_CHANGE | INFO     | The verbsPorts is correctly set for IB RDMA.                             | The verbsPorts setting has a correct value.                                                                        | The user has set verbsPorts correctly.                                                                    |                                                                                                |

*Table 73. Events for the Network component (continued)*

| Event                   | EventType          | Severity | Message                                   | Description                                                                                                 | Cause                                                                               | User Action                                                                                                                             |
|-------------------------|--------------------|----------|-------------------------------------------|-------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|
| ib_rdma_verbs_started   | STATE_CHANGE       | INFO     | VERBS RDMA was started.                   | IBM Spectrum Scale started VERBS RDMA                                                                       | The IB RDMA-related libraries, which IBM Spectrum Scale uses, are working properly. |                                                                                                                                         |
| ib_rdma_verbs_failed    | STATE_CHANGE       | ERROR    | VERBS RDMA was not started.               | IBM Spectrum Scale could not start VERBS RDMA.                                                              | The IB RDMA related libraries are improperly installed or configured.               | Check /var/adm/ras/mmfs.log.latest for the root cause hints. Check if all relevant IB libraries are installed and correctly configured. |
| ib_rdma_libs_wrong_path | STATE_CHANGE       | ERROR    | The library files could not be found.     | At least one of the library files (librdmacm and libibverbs) could not be found with an expected path name. | Either the libraries are missing or their pathnames are wrongly set.                | Check the verbsLibName settings by issuing the <b>mmdig --config</b> command.                                                           |
| ib_rdma_libs_found      | STATE_CHANGE       | INFO     | All checked library files could be found. | All checked library files (librdmacm and libibverbs) could be found with expected path names.               | The library files are in the expected directories and have expected names.          |                                                                                                                                         |
| ib_rdma_nic_found       | INFO_ADD_ENTITY    | INFO     | IB RDMA NIC {id} was found.               | A new IB RDMA NIC was found.                                                                                | A new relevant IB RDMA NIC is listed by ibstat.                                     |                                                                                                                                         |
| ib_rdma_nic_vanished    | INFO_DELETE_ENTITY | INFO     | IB RDMA NIC {id} has vanished.            | The specified IB RDMA NIC can not be detected anymore.                                                      | One of the previously monitored IB RDMA NICs is not listed by ibstat anymore.       |                                                                                                                                         |
| ib_rdma_nic_recognized  | STATE_CHANGE       | INFO     | IB RDMA NIC {id} was recognized.          | The specified IB RDMA NIC was correctly recognized for usage by IBM Spectrum Scale.                         | The specified IB RDMA NIC is reported in mmfsadm dump verb.                         |                                                                                                                                         |

*Table 73. Events for the Network component (continued)*

| Event                    | EventType    | Severity | Message                                                     | Description                                                                                                                                                                            | Cause                                                                            | User Action                                                                                                                                                                                                                       |
|--------------------------|--------------|----------|-------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ib_rdma_nic_unrecognized | STATE_CHANGE | ERROR    | IB RDMA NIC {id} was not recognized.                        | The specified IB RDMA NIC was not correctly recognized for usage by IBM Spectrum Scale.                                                                                                | The specified IB RDMA NIC is not reported in mmfsadm dump verb.                  | Check the 'verbsPorts' setting by issuing the <b>mmdiag --config</b> . If no configuration issue is found, restart the GPFSdeamon on the current node on the local node by using <b>mmshutdown</b> and <b>mmstartup</b> commands. |
| ib_rdma_nic_up           | STATE_CHANGE | INFO     | NIC {0} can connect to the gateway.                         | The specified IB RDMA NIC is up.                                                                                                                                                       | The specified IB RDMA NIC is up according to ibstat.                             |                                                                                                                                                                                                                                   |
| ib_rdma_nic_down         | STATE_CHANGE | ERROR    | NIC {id} can connect to the gateway.                        | The specified IB RDMA NIC is down.                                                                                                                                                     | The specified IB RDMA NIC is down according to ibstat.                           | Enable the specified IB RDMA NIC                                                                                                                                                                                                  |
| ib_rdma_link_up          | STATE_CHANGE | INFO     | IB RDMA NIC {id} is up.                                     | The physical link of the specified IB RDMA NIC is up.                                                                                                                                  | Physical state of the specified IB RDMA NIC is 'LinkUp' according to ibstat.     |                                                                                                                                                                                                                                   |
| ib_rdma_link_down        | STATE_CHANGE | ERROR    | IB RDMA NIC {id} is down.                                   | The physical link of the specified IB RDMA NIC is down.                                                                                                                                | Physical state of the specified IB RDMA NIC is not 'LinkUp' according to ibstat. | Check the cabling of the specified IB RDMA NIC.                                                                                                                                                                                   |
| many_tx_errors           | STATE_CHANGE | ERROR    | NIC {0} had many TX errors since the last monitoring cycle. | The network adapter had many TX errors since the last monitoring cycle.                                                                                                                | The /proc/net/dev folder lists the TX errors that are reported for this adapter. | Check the network cabling and network infrastructure.                                                                                                                                                                             |
| move_cesip_from          | INFO         | INFO     | The IP address {0} is moved from this node to the node {1}. | A CES IP address is moved from the current node to another node.                                                                                                                       | Rebalancing of CES IP addresses.                                                 | N/A                                                                                                                                                                                                                               |
| move_cesip_to            | INFO         | INFO     | The IP address {0} is moved from node {1} to this node.     | A CES IP address is moved from another node to the current node.                                                                                                                       | Rebalancing of CES IP addresses.                                                 | N/A                                                                                                                                                                                                                               |
| move_cesips_infos        | INFO         | INFO     | A CES IP movement is detected.                              | The CES IP addresses can be moved if a node failover from one node to one or more other nodes. This message is logged on a node monitoring this; not necessarily on any affected node. | A CES IP movement was detected.                                                  | N/A                                                                                                                                                                                                                               |

*Table 73. Events for the Network component (continued)*

| Event                      | EventType    | Severity | Message                                                                | Description                                          | Cause                                                                                                           | User Action                                                                                             |
|----------------------------|--------------|----------|------------------------------------------------------------------------|------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|
| network_connectivity_down  | STATE_CHANGE | ERROR    | The NIC {0} cannot connect to the gateway.                             | This network adapter cannot connect to the gateway.  | The gateway does not respond to the sent connections-checking packets.                                          | Check the network configuration of the network adapter, gateway configuration, and path to the gateway. |
| network_connectivity_up    | STATE_CHANGE | INFO     | The NIC {0} can connect to the gateway.                                | This network adapter can connect to the gateway.     | The gateway responds to the sent connections-checking packets.                                                  | N/A                                                                                                     |
| network_down               | STATE_CHANGE | ERROR    | Network is down.                                                       | This network adapter is down.                        | This network adapter is disabled.                                                                               | Enable this network adapter.                                                                            |
| network_found              | INFO         | INFO     | The NIC {0} is detected.                                               | A new network adapter is detected.                   | A new NIC, which is relevant for the IBM Spectrum Scale monitoring, is listed by the <code>ip a</code> command. | N/A                                                                                                     |
| network_ips_down           | STATE_CHANGE | ERROR    | No relevant NICs detected.                                             | No relevant network adapters detected.               | No network adapters are assigned with the IPs that are the dedicated to the IBM Spectrum Scale system.          | Find out, why the IBM Spectrum Scale-relevant IPs were not assigned to any NICs.                        |
| network_ips_up             | STATE_CHANGE | INFO     | Relevant IPs are assigned to the NICs that are detected in the system. | Relevant IPs are assigned to the network adapters.   | At least one IBM Spectrum Scale-relevant IP is assigned to a network adapter.                                   | N/A                                                                                                     |
| network_ips_partially_down | STATE_CHANGE | ERROR    | Some relevant IPs are not served by found NICs: {0}                    | Some relevant IPs are not served by network adapters | At least one Spectrum Scale-relevant IP is not assigned to a network adapter.                                   | Find out, why the specified Spectrum Scale-relevant IPs were not assigned to any NICs                   |
| network_link_down          | STATE_CHANGE | ERROR    | Physical link of the NIC {0} is down.                                  | The physical link of this adapter is down.           | The flag LOWER_UP is not set for this NIC in the output of the <code>ip a</code> command.                       | Check the cabling of this network adapter.                                                              |
| network_link_up            | STATE_CHANGE | INFO     | Physical link of the NIC {0} is up.                                    | The physical link of this adapter is up.             | The flag LOWER_UP is set for this NIC in the output of the <code>ip a</code> command.                           | N/A                                                                                                     |
| network_up                 | STATE_CHANGE | INFO     | Network is up.                                                         | This network adapter is up.                          | This network adapter is enabled.                                                                                | N/A                                                                                                     |

*Table 73. Events for the Network component (continued)*

| Event            | EventType    | Severity | Message                                                     | Description                                             | Cause                                                                                              | User Action                                           |
|------------------|--------------|----------|-------------------------------------------------------------|---------------------------------------------------------|----------------------------------------------------------------------------------------------------|-------------------------------------------------------|
| network_vanished | INFO         | INFO     | The NIC {0} could not be detected.                          | One of network adapters could not be detected.          | One of the previously monitored NICs is not listed in the output of the <code>ip a</code> command. | N/A                                                   |
| no_tx_errors     | STATE_CHANGE | INFO     | The NIC {0} had no or an insignificant number of TX errors. | The NIC had no or an insignificant number of TX errors. | The /proc/net/dev folder lists no or insignificant number of TX errors for this adapter.           | Check the network cabling and network infrastructure. |

## NFS events

The following table lists the events that are created for the *NFS* component.

*Table 74. Events for the NFS component*

| Event               | EventType    | Severity | Message                         | Description                                                                                                                                                                      | Cause                                                                             | User Action                                                              |
|---------------------|--------------|----------|---------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|--------------------------------------------------------------------------|
| dbus_error          | STATE_CHANGE | WARNING  | DBus availability check failed. | Failed to query DBus, if the NFS service is registered.                                                                                                                          | The DBus was detected as down. This might cause several issues on the local node. | Stop the NFS service, restart the DBus, and start the NFS service again. |
| disable_nfs_service | INFO         | INFO     | CES NFS service is disabled.    | The NFS service is disabled on this node. Disabling a service also removes all configuration files. This is different from stopping a service.                                   | The user has executed the <code>mmces service disable nfs</code> command.         | N/A                                                                      |
| enable_nfs_service  | INFO         | INFO     | CES NFS service is enabled.     | The NFS service is enabled on this node. Enabling a protocol service also automatically installs the required configuration files with the current valid configuration settings. | The user has executed the <code>mmces service enable nfs</code> command.          | N/A                                                                      |
| ganeshaexit         | INFO         | INFO     | CES NFS is stopped.             | An NFS server instance has terminated.                                                                                                                                           | An NFS instance terminated or was killed.                                         | Restart the NFS service when the root cause for this issue is solved.    |

*Table 74. Events for the NFS component (continued)*

| Event        | EventType | Severity | Message                       | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Cause                                                                                                                              | User Action                                                         |
|--------------|-----------|----------|-------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------|
| ganeshagrace | INFO      | INFO     | CES NFS is set to grace mode. | The NFS server is set to grace mode for a limited time. This gives time to the previously connected clients to recover their file locks.                                                                                                                                                                                                                                                                                                                         | The grace period is always cluster wide. NFS export configurations might have changed, and one or more NFS servers were restarted. | N/A                                                                 |
| nfs3_down    | INFO      | WARNING  | NFS v3 NULL check is failed.  | The NFS v3 NULL check failed when expected it to be functioning. This check verifies if the NFS server reacts to NFS v3 requests. The NFS v3 protocol must be enabled for this check. If this down state is detected, further checks are done to figure out if the NFS server is still working. If the NFS server seems not to be working, then a failover is triggered. If NFS v3 and NFS v4 protocols are configured, then only the v3 NULL test is performed. | The NFS server might hang or is under high load so that the request might not be processed.                                        | Check the health state of the NFS server and restart, if necessary. |
| nfs3_up      | INFO      | INFO     | NFS v3 check is successful.   | The NFS v3 NULL check works as expected.                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                    |                                                                     |
| nfs4_down    | INFO      | WARNING  | NFS v4 check is failed.       | The NFS v4 NULL check failed. This check verifies if the NFS server reacts to NFS v4 requests. The NFS v4 protocol must be enabled for this check. If this down state is detected, further checks are done to figure out if the NFS server is still working. If the NFS server seems to be not working, then a failover is triggered.                                                                                                                            | The NFS server may hang or is under high load, so that the request could not be processed.                                         | Check the health state of the NFS server and restart, if necessary. |
| nfs4_up      | INFO      | INFO     | NFS v4 check is successful.   | The NFS v4 NULL check was successful.                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                    | N/A                                                                 |

*Table 74. Events for the NFS component (continued)*

| Event              | EventType    | Severity | Message                                             | Description                                                                                                                                                                                                      | Cause                                                                                             | User Action                                                                                                     |
|--------------------|--------------|----------|-----------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|
| nfs_active         | STATE_CHANGE | INFO     | NFS service is now active.                          | The NFS service must be up and running, and in a healthy state to provide the configured file exports.                                                                                                           | The NFS server is detected as active.                                                             | N/A                                                                                                             |
| nfs_dbus_error     | STATE_CHANGE | WARNING  | NFS check via DBus failed.                          | The NFS service must be registered on DBus to be fully working. This is currently not the case.                                                                                                                  | The NFS service is registered on DBus, but there was a problem accessing it.                      | Check the health state of the NFS service and restart the NFS service. Check the log files for reported issues. |
| nfs_dbus_failed    | STATE_CHANGE | WARNING  | NFS check via DBus did not return expected message. | NFS service configuration settings (log configuration settings) are queried through DBus. The result is checked for expected keywords.                                                                           | The NFS service is registered on DBus, but the check via DBus did not return the expected result. | Stop the NFS service and start it again. Check the log configuration of the NFS service.                        |
| nfs_dbus_ok        | STATE_CHANGE | INFO     | NFS check via DBus is successful.                   | The check if the NFS service is registered on DBus and working, was successful.                                                                                                                                  | The NFS service is registered on DBus and working.                                                | N/A                                                                                                             |
| nfs_in_grace       | STATE_CHANGE | WARNING  | NFS is in grace mode.                               | The monitor detected that CES NFS is in grace mode. During this time the NFS state is shown as degraded.                                                                                                         | The NFS service was started or restarted.                                                         | N/A                                                                                                             |
| nfs_not_active     | STATE_CHANGE | ERROR    | NFS service is not active.                          | A check showed that the CES NFS service, which is supposed to be running is not active.                                                                                                                          | Process might have hung.                                                                          | Restart the CES NFS.                                                                                            |
| nfs_not_dbus       | STATE_CHANGE | WARNING  | NFS service not available as DBus service.          | The NFS service is currently not registered on DBus. In this mode, the NFS service is not fully working. Exports cannot be added or removed, and not set in grace mode, which is important for data consistency. | The NFS service might have been started while the DBus was down.                                  | Stop the NFS service, restart the DBus, and start the NFS service again.                                        |
| nfs_sensors_active | TIP          | INFO     | The NFS perfmon sensor [0] is active.               | The NFS perfmon sensors are active. This event's monitor is only running once an hour.                                                                                                                           | The NFS perfmon sensors' period attribute is greater than 0.                                      |                                                                                                                 |

*Table 74. Events for the NFS component (continued)*

| Event                | EventType    | Severity | Message                                                   | Description                                                                              | Cause                                                                  | User Action                                                                                                                                                                                                                                                                                                                                                                                                                           |
|----------------------|--------------|----------|-----------------------------------------------------------|------------------------------------------------------------------------------------------|------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| nfs_sensors_inactive | TIP          | TIP      | The following NFS perfmon sensor {0} is inactive.         | The NFS perfmon sensors are inactive. This event's monitor is only running once an hour. | The NFS perfmon sensors' period attribute is 0.                        | Set the period attribute of the NFS sensors to a value greater than 0. For this use the command<br><b>mperfmon config update SensorName.period=N</b> , where <i>SensorName</i> is the name of a specific NFS sensor, and <i>N</i> is a natural number greater 0. Please consider, that this TIP monitor is running only once per hour, and it might take up to one hour in the worst case to detect the changes in the configuration. |
| nfsd_down            | STATE_CHANGE | ERROR    | NFSD process is not running.                              | Checks for an NFS service process.                                                       | The NFS server process was not detected.                               | Check the health state of the NFS server and restart, if necessary. The process might hang or is in failed state.                                                                                                                                                                                                                                                                                                                     |
| nfsd_up              | STATE_CHANGE | INFO     | NFSD process is running.                                  | The NFS server process was detected.                                                     |                                                                        | N/A                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| nfsd_warn            | INFO         | WARNING  | NFSD process monitoring returned unknown result.          | The NFS server process monitoring returned an unknown result.                            | The NFS server process state could not be determined due to a problem. | Check the health state of the NFS server and restart, if necessary. The process might hang or is in a defunct state. Make sure the kernel NFS server is not running.                                                                                                                                                                                                                                                                  |
| portmapper_down      | STATE_CHANGE | ERROR    | Portmapper port 111 is not active.                        | The portmapper is needed to provide the NFS services to clients.                         | The portmapper is not running on port 111.                             | Check if the portmapper service is running, and if any services are conflicting with the portmapper service on this system.                                                                                                                                                                                                                                                                                                           |
| portmapper_up        | STATE_CHANGE | INFO     | Portmapper port is now active.                            | The portmapper is running on port 111.                                                   |                                                                        | N/A                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| portmapper_warn      | INFO         | WARNING  | Portmapper port monitoring (111) returned unknown result. | The portmapper process monitoring returned an unknown result.                            | The portmapper status could not be determined due to a problem.        | Restart the portmapper, if necessary.                                                                                                                                                                                                                                                                                                                                                                                                 |

*Table 74. Events for the NFS component (continued)*

| Event             | EventType    | Severity | Message                                 | Description                                                  | Cause                                                                              | User Action                                                                    |
|-------------------|--------------|----------|-----------------------------------------|--------------------------------------------------------------|------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|
| postIpChange_info | INFO         | INFO     | IP addresses modified (post change).    | The portmapper process monitoring returned an unknown result | CES IP addresses were moved or added to the node, and activated.                   | N/A                                                                            |
| rquotad_down      | INFO         | INFO     | The rpc.rquotad process is not running. | Currently not in use. Future.                                | N/A                                                                                | N/A                                                                            |
| rquotad_up        | INFO         | INFO     | The rpc.rquotad process is running.     | Currently not in use. Future.                                | N/A                                                                                | N/A                                                                            |
| start_nfs_service | INFO         | INFO     | CES NFS service is started.             | Notification about a NFS service start.                      | The NFS service was started by issuing the <b>mmces service start nfs</b> command. | N/A                                                                            |
| statd_down        | STATE_CHANGE | ERROR    | The rpc.statd process is not running.   | The statd process is used by NFSv3 to handle file locks.     | The statd process is not running.                                                  | Stop and start the NFS service. This also attempts to start the statd process. |
| statd_up          | STATE_CHANGE | INFO     | The rpc.statd process is running.       | The statd process is used by NFS v3 to handle file locks.    |                                                                                    | N/A                                                                            |
| stop_nfs_service  | INFO         | INFO     | CES NFS service is stopped.             | Notification about an NFS service stop.                      | The NFS service was stopped (e.g. by using the <b>mmces service stop nfs</b> ).    | N/A                                                                            |

## Object events

The following table lists the events that are created for the *Object* component.

*Table 75. Events for the object component*

| Event                  | EventType    | Severity | Message                                                                  | Description                                                                | Cause                                                                                         | User Action                                                                            |
|------------------------|--------------|----------|--------------------------------------------------------------------------|----------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|
| account-auditor_failed | STATE_CHANGE | ERROR    | The status of the account-auditor process must be {0} but it is {1} now. | The account-auditor process is not in the expected state.                  | The account-auditor process is expected to be running on the singleton node only.             | Check the status of openstack-swift-account-auditor process and object singleton flag. |
| account-auditor_ok     | STATE_CHANGE | INFO     | The account-auditor process status is {0} as expected.                   | The account-auditor process is in the expected state.                      | The account-auditor process is expected to be running on the singleton node only.             | N/A                                                                                    |
| account-auditor_warn   | INFO         | WARNING  | The account-auditor process monitoring returned unknown result.          | The account-auditor process monitoring service returned an unknown result. | A status query for openstack-swift-account-auditor process returned with an unexpected error. | Check service script and settings.                                                     |
| account-reaper_failed  | STATE_CHANGE | ERROR    | The status of the account-reaper process must be {0} but it is {1} now.  | The account-reaper process is not running.                                 | The account-reaper process is not running.                                                    | Check the status of openstack-swift-account-reaper process.                            |

*Table 75. Events for the object component (continued)*

| Event                       | EventType    | Severity | Message                                                                       | Description                                                               | Cause                                                                                    | User Action                                                                              |
|-----------------------------|--------------|----------|-------------------------------------------------------------------------------|---------------------------------------------------------------------------|------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|
| account-reaper_ok           | STATE_CHANGE | INFO     | The status of the account-reaper process is {0} as expected.                  | The account-reaper process is running.                                    | The account-reaper process is running.                                                   | N/A                                                                                      |
| account-reaper_warn         | INFO         | WARNING  | The account-reaper process monitoring service returned an unknown result.     | The account-reaper process monitoring service returned an unknown result. | A status query for openstack-swift-account-reaper returned with an unexpected error.     | Check service script and settings.                                                       |
| account-replicator_failed   | STATE_CHANGE | ERROR    | The status of the account-replicator process must be {0} but it is {1} now.   | The account-replicator process is not running.                            | The account-replicator process is not running.                                           | Check the status of openstack-swift-account-replicator process.                          |
| account-replicator_ok       | STATE_CHANGE | INFO     | The status of the account-replicator process is {0} as expected.              | The account-replicator process is running.                                | The account-replicator process is running.                                               | N/A                                                                                      |
| account-replicator_warn     | INFO         | WARNING  | The account-replicator process monitoring service returned an unknown result. | The account-replicator check returned an unknown result.                  | A status query for openstack-swift-account-replicator returned with an unexpected error. | Check the service script and settings.                                                   |
| account-server_failed       | STATE_CHANGE | ERROR    | The status of the account-server process must be {0} but it is {1} now.       | The account-server process is not running.                                | The account-server process is not running.                                               | Check the status of openstack-swift-account process.                                     |
| account-server_ok           | STATE_CHANGE | INFO     | The status of the account process is {0} as expected.                         | The account-server process is running.                                    | The account-server process is running.                                                   | N/A                                                                                      |
| account-server_warn         | INFO         | WARNING  | The account-server process monitoring service returned unknown result.        | The account-server check returned unknown result.                         | A status query for openstack-swift-account returned with an unexpected error.            | Check the service script and existing configuration.                                     |
| container-auditor_failed    | STATE_CHANGE | ERROR    | The status of the container-auditor process must be {0} but it is {1} now.    | The container-auditor process is not in the expected state.               | The container-auditor process is expected to be running on the singleton node only.      | Check the status of openstack-swift-container-auditor process and object singleton flag. |
| container-auditor_ok        | STATE_CHANGE | INFO     | The status of the container-auditor process is {0} as expected.               | The container-auditor process is in the expected state.                   | The container-auditor process is running on the singleton node only as expected.         | N/A                                                                                      |
| container-auditor_warn      | INFO         | WARNING  | The container-auditor process monitoring service returned unknown result.     | The container-auditor monitoring service returned an unknown result.      | A status query for openstack-swift-container-auditor returned with an unexpected error.  | Check service script and settings.                                                       |
| container-replicator_failed | STATE_CHANGE | ERROR    | The status of the container-replicator process must be {0} but it is {1} now. | The container-replicator process is not running.                          | The container-replicator process is not running.                                         | Check the status of openstack-swift-container-replicator process.                        |

*Table 75. Events for the object component (continued)*

| Event                          | EventType    | Severity | Message                                                                                    | Description                                                 | Cause                                                                                                    | User Action                                                                              |
|--------------------------------|--------------|----------|--------------------------------------------------------------------------------------------|-------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|
| container-replicator_ok        | STATE_CHANGE | INFO     | The status of the container-replicator process is {0} as expected.                         | The container-replicator process is running.                | The container-replicator process is running.                                                             | N/A                                                                                      |
| container-replicator_warn      | INFO         | WARNING  | The status of the container-replicator process monitoring service returned unknown result. | The container-replicator check returned an unknown result.  | A status query for openstack-swift-container-replicator returned with an unexpected error.               | Check service script and settings.                                                       |
| container-server_failed        | STATE_CHANGE | ERROR    | The status of the container-server process must be {0} but it is {1} now.                  | The container-server process is not running.                | The container-server process is not running.                                                             | Check the status of openstack-swift-container process.                                   |
| container-server_ok            | STATE_CHANGE | INFO     | The status of the container-server is {0} as expected.                                     | The container-server process is running.                    | The container-server process is running.                                                                 | N/A                                                                                      |
| container-server_warn          | INFO         | WARNING  | The container-server process monitoring service returned unknown result.                   | The container-server check returned an unknown result.      | A status query for openstack-swift-container returned with an unexpected error.                          | Check the service script and settings.                                                   |
| container-updater_failed       | STATE_CHANGE | ERROR    | The status of the container-updater process must be {0} but it is {1} now.                 | The container-updater process is not in the expected state. | The container-updater process is expected to be running on the singleton node only.                      | Check the status of openstack-swift-container-updater process and object singleton flag. |
| container-updater_ok           | STATE_CHANGE | INFO     | The status of the container-updater process is {0} as expected.                            | The container-updater process is in the expected state.     | The container-updater process is expected to be running on the singleton node only.                      | N/A                                                                                      |
| container-updater_warn         | INFO         | WARNING  | The container-updater process monitoring service returned unknown result.                  | The container-updater check returned an unknown result.     | A status query for openstack-swift-container-updater returned with an unexpected error.                  | Check the service script and settings.                                                   |
| disable_Address_database_node  | INFO         | INFO     | An address database node is disabled.                                                      | Database flag is removed from this node.                    | A CES IP with a database flag linked to it is either removed from this node or moved to this node.       | N/A                                                                                      |
| disable_Address_singleton_node | INFO         | INFO     | An address singleton node is disabled.                                                     | Singleton flag is removed from this node.                   | A CES IP with a singleton flag linked to it is either removed from this node or moved from/to this node. | N/A                                                                                      |
| enable_Address_database_node   | INFO         | INFO     | An address database node is enabled.                                                       | The database flag is moved to this node.                    | A CES IP with a database flag linked to it is either removed from this node or moved from/to this node.  | N/A                                                                                      |
| enable_Address_singleton_node  | INFO         | INFO     | An address singleton node is enabled.                                                      | The singleton flag is moved to this node.                   | A CES IP with a singleton flag linked to it is either removed from this node or moved from/to this node. | N/A                                                                                      |

**Table 75. Events for the object component (continued)**

| Event                    | EventType    | Severity | Message                                                                    | Description                                              | Cause                                                                                   | User Action                                                                           |
|--------------------------|--------------|----------|----------------------------------------------------------------------------|----------------------------------------------------------|-----------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| ibmobjectizer_failed     | STATE_CHANGE | ERROR    | The status of the ibmobjectizer process must be {0} but it is {1} now.     | The ibmobjectizer process is not in the expected state.  | The ibmobjectizer process is expected to be running on the singleton node only.         | Check the status of the ibmobjectizer process and object singleton flag.              |
| ibmobjectizer_ok         | STATE_CHANGE | INFO     | The status of the ibmobjectizer process is {0} as expected.                | The ibmobjectizer process is in the expected state.      | The ibmobjectizer process is expected to be running on the singleton node only.         | N/A                                                                                   |
| ibmobjectizer_warn       | INFO         | WARNING  | The ibmobjectizer monitoring service returned unknown result               | The ibmobjectizer check returned an unknown result.      | A status query for ibmobjectizer returned with an unexpected error.                     | Check the service script and settings.                                                |
| memcached_failed         | STATE_CHANGE | ERROR    | The status of the memcached process must be {0} but it is {1} now.         | The memcached process is not running.                    | The memcached process is not running.                                                   | Check the status of memcached process.                                                |
| memcached_ok             | STATE_CHANGE | INFO     | The status of the memcached process is {0} as expected.                    | The memcached process is running.                        | The memcached process is running.                                                       | N/A                                                                                   |
| memcached_warn           | INFO         | WARNING  | The memcached monitoring service returned unknown result.                  | The memcached check returned an unknown result.          | A status query for memcached returned with an unexpected error.                         | Check the service script and settings.                                                |
| obj_restart              | INFO         | WARNING  | The {0} service is failed. Trying to recover.                              | An object service was not in the expected state.         | An object service might have stopped unexpectedly.                                      | None, recovery is automatic.                                                          |
| object-expirer_failed    | STATE_CHANGE | ERROR    | The status of the object-expirer process must be {0} but it is {1} now.    | The object-expirer process is not in the expected state. | The object-expirer process is expected to be running on the singleton node only.        | Check the status of openstack-swift-object-expirer process and object singleton flag. |
| object-expirer_ok        | STATE_CHANGE | INFO     | The status of the object-expirer process is {0} as expected.               | The object-expirer process is in the expected state.     | The object-expirer process is expected to be running on the singleton node only.        | N/A                                                                                   |
| object-expirer_warn      | INFO         | WARNING  | The object-expirer monitoring service returned unknown result.             | The object-expirer check returned an unknown result.     | A status query for openstack-swift-object-expirer returned with an unexpected error.    | Check the service script and settings.                                                |
| object-replicator_failed | STATE_CHANGE | ERROR    | The status of the object-replicator process must be {0} but it is {1} now. | The object-replicator process is not running.            | The object-replicator process is not running.                                           | Check the status of openstack-swift-object-replicator process.                        |
| object-replicator_ok     | STATE_CHANGE | INFO     | The status of the object-replicator process is {0} as expected.            | The object-replicator process is running.                | The object-replicator process is running.                                               | N/A                                                                                   |
| object-replicator_warn   | INFO         | WARNING  | The object-replicator monitoring service returned unknown result.          | The object-replicator check returned an unknown result.  | A status query for openstack-swift-object-replicator returned with an unexpected error. | Check the service script and settings.                                                |
| object-server_failed     | STATE_CHANGE | ERROR    | The status of the object-server process must be {0} but it is {1} now.     | The object-server process is not running.                | The object-server process is not running.                                               | Check the status of the openstack-swift-object process.                               |

**Table 75. Events for the object component (continued)**

| Event                       | EventType    | Severity | Message                                                                 | Description                                                      | Cause                                                                                                         | User Action                                                                                                     |
|-----------------------------|--------------|----------|-------------------------------------------------------------------------|------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|
| object-server_ok            | STATE_CHANGE | INFO     | The status of the object-server process is {0} as expected.             | The object-server process is running.                            | The object-server process is running.                                                                         | N/A                                                                                                             |
| object-server_warn          | INFO         | WARNING  | The object-server process monitoring service returned unknown result.   | The object-server check returned an unknown result.              | A status query for openstack-swift-object-server returned with an unexpected error.                           | Check the service script and settings.                                                                          |
| object-updater_failed       | STATE_CHANGE | ERROR    | The status of the object-updater process must be {0} but it is {1} now. | The object-updater process is not in the expected state.         | The object-updater process is expected to be running on the singleton node only.                              | Check the status of the openstack-swift-object-updater process and object singleton flag.                       |
| object-updater_ok           | STATE_CHANGE | INFO     | The status of the object-updater process is {0} as expected.            | The object-updater process is in the expected state.             | The object-updater process is expected to be running on the singleton node only.                              | N/A                                                                                                             |
| object-updater_warn         | INFO         | WARNING  | The object-updater process monitoring returned unknown result.          | The object-updater check returned an unknown result.             | A status query for openstack-swift-object-updater returned with an unexpected error.                          | Check the service script and settings.                                                                          |
| openstack-object-sof_failed | STATE_CHANGE | ERROR    | The status of the object-sof process must be {0} but is {1}.            | The swift-on-file process is not in the expected state.          | The swift-on-file process is expected to be running then the capability is enabled and stopped when disabled. | Check the status of the openstack-swift-object-sof process and capabilities flag in spectrum-scale-object.conf. |
| openstack-object-sof_ok     | STATE_CHANGE | INFO     | The status of the object-sof process is {0} as expected.                | The swift-on-file process is in the expected state.              | The swift-on-file process is expected to be running then the capability is enabled and stopped when disabled. | N/A                                                                                                             |
| openstack-object-sof_warn   | INFO         | INFO     | The object-sof process monitoring returned unknown result.              | The openstack-swift-object-sof check returned an unknown result. | A status query for openstack-swift-object-sof returned with an unexpected error.                              | Check the service script and settings.                                                                          |
| postIpChange_info_o         | INFO         | INFO     | The following IP addresses are modified: {0}                            | CES IP addresses have been moved and activated.                  |                                                                                                               | N/A                                                                                                             |
| proxy-server_failed         | STATE_CHANGE | ERROR    | The status of the proxy process must be {0} but it is {1} now.          | The proxy-server process is not running.                         | The proxy-server process is not running.                                                                      | Check the status of the openstack-swift-proxy process.                                                          |
| proxy-server_ok             | STATE_CHANGE | INFO     | The status of the proxy process is {0} as expected.                     | The proxy-server process is running.                             | The proxy-server process is running.                                                                          | N/A                                                                                                             |
| proxy-server_warn           | INFO         | WARNING  | The proxy-server process monitoring returned unknown result.            | The proxy-server process monitoring returned an unknown result.  | A status query for openstack-swift-proxy-server returned with an unexpected error.                            | Check the service script and settings.                                                                          |
| ring_checksum_failed        | STATE_CHANGE | ERROR    | Checksum of the ring file {0} does not match the one in CCR.            | Files for object rings have been modified unexpectedly.          | Checksum of file did not match the stored value.                                                              | Check the ring files.                                                                                           |

*Table 75. Events for the object component (continued)*

| Event                    | EventType    | Severity | Message                                                                    | Description                                                                | Cause                                                                       | User Action                                                        |
|--------------------------|--------------|----------|----------------------------------------------------------------------------|----------------------------------------------------------------------------|-----------------------------------------------------------------------------|--------------------------------------------------------------------|
| ring_checksum_ok         | STATE_CHANGE | INFO     | Checksum of the ring file {0} is OK.                                       | Files for object rings were successfully checked.                          | Checksum of file found unchanged.                                           | N/A                                                                |
| ring_checksum_warn       | INFO         | WARNING  | Issue while checking checksum of the ring file {0}.                        | Checksum generation process failed.                                        | The ring_checksum check returned an unknown result.                         | Check the ring files and the md5sum executable.                    |
| proxy-htpd-server_failed | STATE_CHANGE | ERROR    | Proxy process should be {0} but is {1}.                                    | The proxy-server process is not running.                                   | The proxy-server process is not running.                                    | Check status of openstack-swift-proxy process.                     |
| proxy-htpd-server_ok     | INFO         | INFO     | Proxy process as expected, state is {0}.                                   | The proxy-server process is running.                                       | The proxy-server process is running.                                        | N/A                                                                |
| proxy_access_up          | STATE_CHANGE | INFO     | Access to proxy service ip {0} port {1} ok.                                | The access check of the proxy service port was successful.                 |                                                                             | N/A                                                                |
| proxy_access_down        | STATE_CHANGE | ERROR    | No access to proxy service ip {0} port {1}. Check firewall.                | The access check of the proxy service port failed.                         | The port is probably blocked by a firewall rule.                            | Check if the proxy service is running, and the firewall rules.     |
| proxy_access_warn        | STATE_CHANGE | WARNING  | Proxy service access check ip {0} port {1} failed. Check for validity.     | The access check of the proxy service port returned an unknown result.     | The proxy service port access could not be determined due to a problem.     | Find potential issues for this kind of failure in the logs.        |
| account_access_up        | STATE_CHANGE | INFO     | Access to account service ip {0} port {1} ok.                              | The access check of the account service port was successful.               |                                                                             | N/A                                                                |
| account_access_down      | STATE_CHANGE | ERROR    | No access to account service ip {0} port {1}. Check firewall.              | The access check of the account service port failed.                       | The port is probably blocked by a firewall rule                             | Check if the account service is running and the firewall rules     |
| account_access_warn      | INFO         | WARNING  | Account service access check ip {0} port {1} failed. Check for validity.   | The access check of the account service port returned an unknown result.   | The account service port access could not be determined due to a problem.   | Find potential issues for this kind of failure in the logs.        |
| container_access_up      | STATE_CHANGE | INFO     | Access to container service ip {0} port {1} ok.                            | The access check of the container service port was successful.             |                                                                             | N/A                                                                |
| container_access_down    | STATE_CHANGE | ERROR    | No access to container service ip {0} port {1}. Check firewall.            | The access check of the container service port failed.                     | The port is probably blocked by a firewall rule.                            | Check if the filesystem daemon is running, and the firewall rules. |
| container_access_warn    | INFO         | WARNING  | Container service access check ip {0} port {1} failed. Check for validity. | The access check of the container service port returned an unknown result. | The container service port access could not be determined due to a problem. | Find potential issues for this kind of failure in the logs.        |
| object_access_up         | STATE_CHANGE | INFO     | Access to object store ip {0} port {1} ok.                                 | The access check of the object service port was successful.                |                                                                             | N/A                                                                |

*Table 75. Events for the object component (continued)*

| Event                                 | EventType     | Severity | Message                                                                                                           | Description                                                                            | Cause                                                                                                                                                                                    | User Action                                                                                                |
|---------------------------------------|---------------|----------|-------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|
| object_access_down                    | STATE_CHANGE  | ERROR    | No access to object store ip {0} port {1}. Check firewall.                                                        | The access check of the object service port failed.                                    | The port is probably blocked by a firewall rule.                                                                                                                                         | Check if the object service is running, and the firewall rules.                                            |
| object_access_warn                    | INFO          | WARNING  | Object store access check ip {0} port {1} failed.                                                                 | The access check of the object service port returned an unknown result.                | The object service port access could not be determined due to a problem.                                                                                                                 | Find potential issues for this kind of failure in the logs.                                                |
| object_sof_access_up                  | STATE_CHANGE  | INFO     | Access to unified object store ip {0} port {1} ok.                                                                | The access check of the unified object service port was successful.                    |                                                                                                                                                                                          | N/A                                                                                                        |
| object_sof_access_down                | STATE_CHANGE  | ERROR    | No access to unified object store ip {0} port {1}. Check firewall.                                                | The access check of the unified object service port failed.                            | The port is probably blocked by a firewall rule.                                                                                                                                         | Check if the unified object service is running, and the firewall rules.                                    |
| object_sof_access_warn                | INFO          | WARNING  | Unified object store access check ip {0} port {1} failed. Check for validity.                                     | The access check of the unified object access service port returned an unknown result. | The unified object service port access could not be determined due to a problem.                                                                                                         | Find potential issues for this kind of failure in the logs.                                                |
| stop_obj_service                      | INFO_EXTERNAL | INFO     | OBJ service was stopped.                                                                                          | Information about an OBJ service stop.                                                 | The OBJECT service was stopped (e.g., using the <b>mmces service stop obj</b> command).                                                                                                  | N/A                                                                                                        |
| start_obj_service                     | INFO_EXTERNAL | INFO     | OBJ service was started.                                                                                          | information about a OBJ service start.                                                 | The OBJECT service was started (e.g., using the <b>mmces service start obj</b> command).                                                                                                 | N/A                                                                                                        |
| object_quarantined                    | INFO_EXTERNAL | WARNING  | The object \"{0}\", container \"{1}\", account \"{2}\" has been quarantined. Path of quarantined object: \"{3}\". | The object which was being accessed is quarantined.                                    | Mismatch in data or metadata.                                                                                                                                                            |                                                                                                            |
| openstack-swift-object-auditor_failed | STATE_CHANGE  | ERROR    | Object-auditor process should be {0} but is {1}.                                                                  | The object-auditor process is not in the expected state.                               | The openstack-swift-object-auditor process is expected to be running on the singleton node only, and when the capability multi-region is enabled. It needs to be stopped in other cases  | Check status of openstack-swift-object-auditor process and capabilities flag in spectrum-scale-object.conf |
| openstack-swift-object-auditor_ok     | STATE_CHANGE  | INFO     | Object-auditor process as expected, state is {0}.                                                                 | The object-auditor process is in the expected state.                                   | The openstack-swift-object-auditor process is expected to be running on the singleton node only, and when the capability multi-region is enabled. It needs to be stopped in other cases. | N/A                                                                                                        |

*Table 75. Events for the object component (continued)*

| Event                               | EventType | Severity | Message                                                    | Description                                                          | Cause                                                                                | User Action                        |
|-------------------------------------|-----------|----------|------------------------------------------------------------|----------------------------------------------------------------------|--------------------------------------------------------------------------------------|------------------------------------|
| openstack-swift-object-auditor_warn | INFO      | INFO     | Object-auditor process monitoring returned unknown result. | The openstack-swift-object-auditor check returned an unknown result. | A status query for openstack-swift-object-auditor returned with an unexpected error. | Check service script and settings. |

## Performance events

The following table lists the events that are created for the *Performance* component.

*Table 76. Events for the Performance component*

| Event            | EventType    | Severity | Message                                                              | Description                                   | Cause                                                                                                     | User Action                                                                                                                                                                                                       |
|------------------|--------------|----------|----------------------------------------------------------------------|-----------------------------------------------|-----------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| pmcollector_down | STATE_CHANGE | ERROR    | The status of the pmcollector service must be {0} but it is {1} now. | The performance monitoring collector is down. | Performance monitoring is configured in this node but the pmcollector service is currently down.          | Use the <b>systemctl start pmcollector</b> command to start the performance monitoring collector service.                                                                                                         |
| pmsensors_down   | STATE_CHANGE | ERROR    | The status of the pmsensors service must be {0} but it is {1} now.   | The performance monitor sensors are down.     | Performance monitoring service is configured on this node but the performance sensors are currently down. | Use the <b>systemctl start pmsensors</b> command to start the performance monitoring sensor service or remove the node from the global performance monitoring configuration by using the <b>mmchnode</b> command. |
| pmsensors_up     | STATE_CHANGE | INFO     | The status of the pmsensors service is {0} as expected.              | The performance monitor sensors are running.  | The performance monitoring sensor service is running as expected.                                         | N/A                                                                                                                                                                                                               |
| pmcollector_up   | STATE_CHANGE | INFO     | The status of the pmcollector service is {0} as expected.            | The performance monitor collector is running. | The performance monitoring collector service is running as expected.                                      | N/A                                                                                                                                                                                                               |

*Table 76. Events for the Performance component (continued)*

| Event            | EventType | Severity | Message                                          | Description                                                                          | Cause                                                                                   | User Action                                                                                                                                                                                                                                                                                                                                                                                                    |
|------------------|-----------|----------|--------------------------------------------------|--------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| pmcollector_warn | INFO      | INFO     | The pmcollector process returned unknown result. | The monitoring service for performance monitor collector returned an unknown result. | The monitoring service for performance monitoring collector returned an unknown result. | Use the <b>service</b> or <b>systemctl</b> command to verify whether the performance monitoring collector service is in the expected status. If there is no pmcollector service running on the node and the performance monitoring service is configured on the node, check with the <i>Performance monitoring</i> section in the IBM Spectrum Scale documentation.                                            |
| pmsensors_warn   | INFO      | INFO     | The pmsensors process returned unknown result.   | The monitoring service for performance monitor sensors returned an unknown result.   | The monitoring service for performance monitoring sensors returned an unknown result.   | Use the <b>service</b> or <b>systemctl</b> command to verify whether the performance monitoring sensor is in the expected status. Perform the troubleshooting procedures if there is no pmcollector service running on the node and the performance monitoring service is configured on the node. For more information, see the <i>Performance monitoring</i> section in the IBM Spectrum Scale documentation. |

## SMB events

The following table lists the events that are created for the *SMB* component.

*Table 77. Events for the SMB component*

| Event            | EventType     | Severity | Message                                              | Description                                                                                                                | Cause                                                                            | User Action                             |
|------------------|---------------|----------|------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------|-----------------------------------------|
| ctdb_down        | STATE_CHANGE  | ERROR    | CTDB process not running.                            | The CTDB process is not running.                                                                                           |                                                                                  | Perform the troubleshooting procedures. |
| ctdb_recovered   | STATE_CHANGE  | INFO     | CTDB Recovery finished.                              | CTDB completed database recovery.                                                                                          |                                                                                  | N/A                                     |
| ctdb_recovery    | STATE_CHANGE  | WARNING  | CTDB recovery detected.                              | CTDB is performing a database recovery.                                                                                    |                                                                                  | N/A                                     |
| ctdb_state_down  | STATE_CHANGE  | ERROR    | CTDB state is {0}.                                   | The CTDB state is unhealthy.                                                                                               |                                                                                  | Perform the troubleshooting procedures. |
| ctdb_state_up    | STATE_CHANGE  | INFO     | CTDB state is healthy.                               | The CTDB state is healthy.                                                                                                 |                                                                                  | N/A                                     |
| ctdb_up          | STATE_CHANGE  | INFO     | CTDB process now running.                            | The CTDB process is running.                                                                                               |                                                                                  | N/A                                     |
| ctdb_warn        | INFO          | WARNING  | CTDB monitoring returned unknown result.             | The CTDB check returned unknown result.                                                                                    |                                                                                  | Perform the troubleshooting procedures. |
| smb_restart      | INFO          | WARNING  | The SMB service is failed. Trying to recover.        | Attempt to start the SMBD process.                                                                                         | The SMBD process was not running.                                                | N/A                                     |
| smbd_down        | STATE_CHANGE  | ERROR    | SMBD process not running.                            | The SMBD process is not running.                                                                                           |                                                                                  | Perform the troubleshooting procedures. |
| smbd_up          | STATE_CHANGE  | INFO     | SMBD process now running.                            | The SMBD process is running.                                                                                               |                                                                                  | N/A                                     |
| smbd_warn        | INFO          | WARNING  | The SMBD process monitoring returned unknown result. | The SMBD process monitoring returned an unknown result.                                                                    |                                                                                  | Perform the troubleshooting procedures. |
| smbport_down     | STATE_CHANGE  | ERROR    | The SMB port {0} is not active.                      | SMBD is not listening on a TCP protocol port.                                                                              |                                                                                  | Perform the troubleshooting procedures. |
| smbport_up       | STATE_CHANGE  | INFO     | The SMB port {0} is now active.                      | An SMB port was activated.                                                                                                 |                                                                                  | N/A                                     |
| smbport_warn     | INFO          | WARNING  | The SMB port monitoring {0} returned unknown result. | An internal error occurred while monitoring SMB TCP protocol ports.                                                        |                                                                                  | Perform the troubleshooting procedures. |
| stop_smb_service | INFO_EXTERNAL | INFO     | SMB service was stopped.                             | Information about an SMB service stop.<br>The SMB service was stopped . For example, using <b>mmces service stop smb</b> . | The SMB service was stopped . For example, using <b>mmces service stop smb</b> . | N/A                                     |

*Table 77. Events for the SMB component (continued)*

| Event                | EventType     | Severity | Message                                              | Description                                                                              | Cause                                                                                   | User Action                                                                                                                                                                                                                                                                                                                                                                                                                        |
|----------------------|---------------|----------|------------------------------------------------------|------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| start_smb_service    | INFO_EXTERNAL | INFO     | SMB service was started.                             | Information about an SMB service start.                                                  | The SMB service was started . For example, using <code>mmcse service start smb</code> . | N/A                                                                                                                                                                                                                                                                                                                                                                                                                                |
| smb_sensors_active   | TIP           | INFO     | The SMB perfmon sensors are active.                  | The SMB perfmon sensors are active. This event's monitor is only running once an hour.   | The SMB perfmon sensors' period attribute is greater than 0.                            | N/A                                                                                                                                                                                                                                                                                                                                                                                                                                |
| smb_sensors_inactive | TIP           | TIP      | The following SMB perfmon sensors are inactive: {0}. | The SMB perfmon sensors are inactive. This event's monitor is only running once an hour. | The SMB perfmon sensors' period attribute is 0.                                         | Set the period attribute of the SMB sensors to a value greater than 0. Use the following command:<br><code>mmperfmon config update SensorName.period=N</code> , where <code>SensorName</code> is one of the SMB sensors' name, and <code>N</code> is a natural number greater than 0. This TIP monitor is only running only once per hour, and might take up to one hour in worst case to detect the changes in the configuration. |

## Threshold events

The following table lists the events that are created for the *threshold* component.

*Table 78. Events for the threshold component*

| Event                | EventType          | Severity | Message                                                                    | Description                                                   | Cause | User Action |
|----------------------|--------------------|----------|----------------------------------------------------------------------------|---------------------------------------------------------------|-------|-------------|
| reset_threshold      | INFO               | INFO     | Requesting current threshold states.                                       | Sysmon restart detected, requesting current threshold states. |       | N/A         |
| thresholds_new_rule" | INFO_ADD_ENTITY    | INFO     | Rule {0} was added.                                                        | A threshold rule was added.                                   |       | N/A         |
| thresholds_del_rule  | INFO_DELETE_ENTITY | INFO     | Rule {0} was removed.                                                      | A threshold rule was removed.                                 |       | N/A         |
| thresholds_normal    | STATE_CHANGE       | INFO     | The value of {1} defined in {2} for component {id} reached a normal level. | The thresholds value reached a normal level.                  |       | N/A         |

*Table 78. Events for the threshold component (continued)*

| Event               | EventType    | Severity | Message                                                                                         | Description                                   | Cause                                         | User Action |
|---------------------|--------------|----------|-------------------------------------------------------------------------------------------------|-----------------------------------------------|-----------------------------------------------|-------------|
| thresholds_error    | STATE_CHANGE | ERROR    | The value of {1} for the component(s) [id] exceeded threshold error level {0} defined in {2}.   | The thresholds value reached an error level.  |                                               | N/A         |
| thresholds_warn     | STATE_CHANGE | WARNING  | The value of {1} for the component(s) [id] exceeded threshold warning level {0} defined in {2}. | The thresholds value reached a warning level. |                                               | N/A         |
| thresholds_removed  | STATE_CHANGE | INFO     | The value of {1} for the component(s) [id] defined in {2} return no data.                       | The thresholds value could not be determined. | The thresholds value could not be determined. | N/A         |
| thresholds_no_data  | STATE_CHANGE | INFO     | The value of {1} for the component(s) [id] defined in {2} was removed.                          | The thresholds value could not be determined. | The thresholds value could not be determined. | N/A         |
| thresholds_no_rules | STATE_CHANGE | INFO     | No thresholds defined.                                                                          | No thresholds defined.                        | No thresholds defined.                        | N/A         |

## Transparent cloud tiering status description

This topic describes the various status and their description associated with the health status of cloud services running on each node in the cluster.

*Table 79. Cloud services status description*

| S. No. | Entity             | Status         | Description                                                                                           | Comments                                                                                   |
|--------|--------------------|----------------|-------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|
| 1      | TCT Account Status | Not configured | The Transparent cloud tiering installed, but the account is not configured or the account is deleted. | Run the <b>mmcloudgateway account create</b> command to create the cloud provider account. |
| 2      |                    | Active         | The cloud provider account that is configured with Transparent cloud tiering service is active.       |                                                                                            |
| 3      |                    | Configured     | The cloud provider account is configured with Transparent cloud tiering, but the service is down.     | Run the <b>mmcloudgateway service start</b> command to resume the cloud gateway service.   |
| 4      |                    | unreachable    | The cloud provider end-point URL is unreachable due to either it being down or network issues.        | Check the trace messages and error log for further details. Also, check the DNS settings.  |

Table 79. Cloud services status description (continued)

| S. No. | Entity | Status                              | Description                                                                                                                          | Comments                                                                                                       |
|--------|--------|-------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| 5      |        | invalid csp endpoint URL            | Might be caused by an HTTP 404 Not Found error.                                                                                      | Check that the cloud provider URL is valid.                                                                    |
| 6      |        | malformed URL                       | The cloud provider account URL is malformed.                                                                                         | Check that the cloud provider URL is valid.                                                                    |
| 7      |        | no route to csp                     | The response from the cloud provider is invalid.                                                                                     | Check that the cloud provider URL is accessible.                                                               |
| 8      |        | connect exception                   | The connection was refused remotely by the cloud provider. It might be that no process is listening on the cloud provider address.   | Check that the cloud provider host name and port numbers are valid.                                            |
| 9      |        | socket timeout                      | Timeout occurred on a socket while it was connecting to the cloud provider.                                                          | Check the trace messages and error log for further details. Also, check that the network connection is valid.  |
| 10     |        | invalid cloud configuration         | Transparent cloud tiering refused to connect to the cloud provider because some of the cloud provider's dependent services are down. | Check that the cloud provider's dependent services are running.                                                |
| 11     |        | credentials invalid                 | The Transparent cloud tiering service failed to connect to the cloud provider because authentication failed.                         | Run the <b>mmcloudgateway account update</b> command to change the cloud provider's account password.          |
| 12     |        | mcstore node network down           | The network of the Transparent cloud tiering node is down.                                                                           | Check the trace messages and error logs for further details. Also, check that the network connection is valid. |
| 13     |        | ssl handshake exception             | The cloud account status failed due to an unknown SSL handshake error.                                                               | Check the trace messages and error logs for further details.                                                   |
| 14     |        | ssl handshake certificate exception | Transparent cloud tiering failed to connect to the cloud provider because of an untrusted server certificate chain.                  | Check the trace messages and error logs for further details.                                                   |

*Table 79. Cloud services status description (continued)*

| S. No. | Entity | Status                                           | Description                                                                                                                       | Comments                                                     |
|--------|--------|--------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|
| 15     |        | ssl handshake socket closed exception            | Transparent cloud tiering failed to connect to the cloud provider because the remote host closed the connection during handshake. | Check the trace messages and error logs for further details. |
| 16     |        | ssl handshake bad certificate exception          | Transparent cloud tiering failed to connect to the cloud provider because of a bad certificate.                                   | Check the trace messages and error logs for further details. |
| 17     |        | ssl handshake invalid path certificate exception | Transparent cloud tiering failed to connect to the cloud provider because it was unable to find a valid certification path.       | Check the trace messages and error logs for further details. |
| 18     |        | ssl handshake failure exception                  | Transparent cloud tiering failed to connect to the cloud provider because it could not negotiate the wanted level of security.    | Check the trace messages and error logs for further details. |
| 19     |        | ssl handshake unknown certificate exception      | Transparent cloud tiering failed to connect to the cloud provider because of an unknown certificate.                              | Check the trace messages and error logs for further details. |
| 20     |        | ssl key exception                                | Transparent cloud tiering failed to connect to the cloud provider because of bad SSL key or misconfiguration.                     | Check the trace messages and error logs for further details. |
| 21     |        | ssl peer unverified exception                    | Transparent cloud tiering failed to connect to the cloud provider because its identity could not be verified.                     | Check the trace messages and error logs for further details. |
| 22     |        | ssl protocol exception                           | Transparent cloud tiering failed to connect to the cloud provider because of an error in the operation of the SSL protocol.       | Check the trace messages and error logs for further details. |

*Table 79. Cloud services status description (continued)*

| S. No. | Entity | Status                                | Description                                                                                                                     | Comments                                                     |
|--------|--------|---------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|
| 23     |        | ssl exception                         | Transparent cloud tiering failed to connect to the cloud provider because of an error the SSL subsystem.                        | Check the trace messages and error logs for further details. |
| 24     |        | ssl no certificate exception          | Transparent cloud tiering failed to connect to the cloud provider because a certificate was not available.                      | Check the trace messages and error logs for further details. |
| 25     |        | ssl not trusted certificate exception | Transparent cloud tiering failed to connect to the cloud provider because it could not locate a trusted server certificate.     | Check the trace messages and error logs for further details. |
| 26     |        | ssl invalid algorithm exception       | Transparent cloud tiering failed to connect to the cloud provider because of invalid or inappropriate SSL algorithm parameters. | Check the trace messages and error logs for further details. |
| 27     |        | ssl invalid padding exception         | Transparent cloud tiering failed to connect to the cloud provider because of invalid SSL padding.                               | Check the trace messages and error logs for further details. |
| 28     |        | ssl unrecognized message              | Transparent cloud tiering failed to connect cloud provider because of unrecognized SSL message                                  | Check the trace messages and error logs for further details. |
| 29     |        | bad request                           | Transparent cloud tiering failed to connect to the cloud provider because of a request error.                                   | Check the trace messages and error logs for further details. |
| 30     |        | precondition failed                   | Transparent cloud tiering failed to connect to the cloud provider because of a precondition failed error.                       | Check the trace messages and error logs for further details. |
| 31     |        | default exception                     | The cloud provider account is not accessible due to an unknown error.                                                           | Check the trace messages and error logs for further details. |

Table 79. Cloud services status description (continued)

| S. No. | Entity                        | Status                  | Description                                                                                                                                                            | Comments                                                                                                                                                                                                              |
|--------|-------------------------------|-------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 32     |                               | container create failed | The cloud provider container creation failed. The cloud provider account might not be authorized to create the container.                                              | Check the trace messages and error logs for further details. Also, check the account create related issues in <i>Transparent cloud tiering issues</i> in the <i>IBM Spectrum Scale: Problem Determination Guide</i> . |
| 33     |                               | time skew               | The time observed on the Transparent cloud tiering service node is not in sync with the time on the target cloud provider.                                             | Change the Transparent cloud tiering service node time stamp to be in sync with the NTP server and rerun the operation.                                                                                               |
| 34     |                               | server error            | Transparent cloud tiering failed to connect to the cloud provider because of a cloud provider server error (HTTP 503) or the container size reached max storage limit. | Check the trace messages and error logs for further details.                                                                                                                                                          |
| 35     |                               | internal dir not found  | Transparent cloud tiering failed because one of its internal directory is not found.                                                                                   | Check the trace messages and error logs for further details.                                                                                                                                                          |
| 36     |                               | db corrupted            | The database of Transparent cloud tiering service is corrupted                                                                                                         | Check the trace messages and error logs for further details. Use the <code>mmcloudgateway files rebuildDB</code> command to repair it.                                                                                |
| 37     | <b>TCT File system Status</b> | Not configured          | Transparent cloud tiering installed, but the file system is not configured or it was deleted.                                                                          | Run the <code>mmcloudgateway filesystem create</code> command to configure the file system.                                                                                                                           |
| 38     |                               | Configured              | The Transparent cloud tiering is configured with a file system.                                                                                                        |                                                                                                                                                                                                                       |

Table 79. Cloud services status description (continued)

| S. No. | Entity            | Status         | Description                                                                                      | Comments                                                                                 |
|--------|-------------------|----------------|--------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|
| 39     | TCT Server Status | Stopped        | The cloud gateway service is down and could not be started.                                      | Run the <b>mmcloudgateway service start</b> command to start the cloud gateway service.  |
| 40     |                   | Suspended      | The cloud service was suspended manually.                                                        | Run the <b>mmcloudgateway service start</b> command to resume the cloud gateway service. |
| 41     |                   | Started        | The cloud gateway service is running.                                                            |                                                                                          |
| 42     |                   | Not configured | Transparent cloud tiering was either not configured or its services were never started.          | Set up the Transparent cloud tiering and start the service.                              |
| 43     | Security          | rkm down       | The remote key manager configured for Transparent cloud tiering is not accessible.               | Check the trace messages and error logs for further details.                             |
| 44     |                   | lkm down       | The local key manager configured for Transparent cloud tiering is either not found or corrupted. | Check the trace messages and error logs for further details.                             |

## Messages

This topic contains explanations for GPFS error messages.

Messages for IBM Spectrum Scale RAID in the ranges 6027-1850 – 6027-1899 and 6027-3000 – 6027-3099 are documented in *IBM Spectrum Scale RAID: Administration*.

### Message severity tags

GPFS has adopted a message severity tagging convention. This convention applies to some newer messages and to some messages that are being updated and adapted to be more usable by scripts or semi-automated management programs.

A severity tag is a one-character alphabetic code (A through Z), optionally followed by a colon (:) and a number, and surrounded by an opening and closing bracket ([ ]). For example:

[E] or [E:*nnn*]

If more than one substring within a message matches this pattern (for example, [A] or [A:*nnn*]), the severity tag is the first such matching string.

When the severity tag includes a numeric code (*nnn*), this is an error code associated with the message. If this were the only problem encountered by the command, the command return code would be *nnn*.

If a message does not have a severity tag, the message does not conform to this specification. You can determine the message severity by examining the text or any supplemental information provided in the message catalog, or by contacting the IBM Support Center.

Each message severity tag has an assigned priority that can be used to filter the messages that are sent to the error log on Linux. Filtering is controlled with the **mmchconfig** attribute **systemLogLevel**. The default for **systemLogLevel** is **error**, which means GPFS will send all error [E], critical [X], and alert [A] messages to the error log. The values allowed for **systemLogLevel** are: **alert**, **critical**, **error**, **warning**, **notice**, **configuration**, **informational**, **detail**, or **debug**. Additionally, the value **none** can be specified so no messages are sent to the error log.

Alert [A] messages have the highest priority, and debug [B] messages have the lowest priority. If the **systemLogLevel** default of **error** is changed, only messages with the specified severity and all those with a higher priority are sent to the error log. The following table lists the message severity tags in order of priority:

*Table 80. Message severity tags ordered by priority*

| Severity tag | Type of message<br>( <b>systemLogLevel</b><br>attribute) | Meaning                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|--------------|----------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| A            | <b>alert</b>                                             | Indicates a problem where action must be taken immediately. Notify the appropriate person to correct the problem.                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| X            | <b>critical</b>                                          | Indicates a critical condition that should be corrected immediately. The system discovered an internal inconsistency of some kind. Command execution might be halted or the system might attempt to continue despite the inconsistency. Report these errors to the IBM Support Center.                                                                                                                                                                                                                                                                                                        |
| E            | <b>error</b>                                             | Indicates an error condition. Command execution might or might not continue, but this error was likely caused by a persistent condition and will remain until corrected by some other program or administrative action. For example, a command operating on a single file or other GPFS object might terminate upon encountering any condition of severity E. As another example, a command operating on a list of files, finding that one of the files has permission bits set that disallow the operation, might continue to operate on all other files within the specified list of files. |
| W            | <b>warning</b>                                           | Indicates a problem, but command execution continues. The problem can be a transient inconsistency. It can be that the command has skipped some operations on some objects, or is reporting an irregularity that could be of interest. For example, if a multipass command operating on many files discovers during its second pass that a file that was present during the first pass is no longer present, the file might have been removed by another command or program.                                                                                                                  |
| N            | <b>notice</b>                                            | Indicates a normal but significant condition. These events are unusual but not error conditions, and might be summarized in an email to developers or administrators for spotting potential problems. No immediate action is required.                                                                                                                                                                                                                                                                                                                                                        |
| C            | <b>configuration</b>                                     | Indicates a configuration change; such as, creating a file system or removing a node from the cluster.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| I            | <b>informational</b>                                     | Indicates normal operation. This message by itself indicates that nothing is wrong; no action is required.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| D            | <b>detail</b>                                            | Indicates verbose operational messages; no action required.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| B            | <b>debug</b>                                             | Indicates debug-level messages that are useful to application developers for debugging purposes. This information is not useful during operations.                                                                                                                                                                                                                                                                                                                                                                                                                                            |

---

**6027-000** **Attention:** A disk being removed reduces the number of failure groups to *nFailureGroups*, which is below the number required for replication: *nReplicas*.

**Explanation:** Replication cannot protect data against disk failures when there are insufficient failure groups.

**User response:** Add more disks in new failure groups to the file system or accept the risk of data loss.

---

**6027-300 [N] mmfsd ready**

**Explanation:** The **mmfsd** server is up and running.

**User response:** None. Informational message only.

---

**6027-301** **File** *fileName* **could not be run with err** *errno*.

**Explanation:** The named shell script could not be executed. This message is followed by the error string that is returned by the exec.

**User response:** Check file existence and access permissions.

---

**6027-302 [E] Could not execute script**

**Explanation:** The **verifyGpfsReady=yes** configuration attribute is set, but the */var/mmfs/etc/gpfsready* script could not be executed.

**User response:** Make sure */var/mmfs/etc/gpfsready* exists and is executable, or disable the **verifyGpfsReady** option via **mmchconfig verifyGpfsReady=no**.

---

**6027-303 [N] script killed by signal** *signal*

**Explanation:** The **verifyGpfsReady=yes** configuration attribute is set and */var/mmfs/etc/gpfsready* script did not complete successfully.

**User response:** Make sure */var/mmfs/etc/gpfsready* completes and returns a zero exit status, or disable the **verifyGpfsReady** option via **mmchconfig verifyGpfsReady=no**.

---

**6027-304 [W] script ended abnormally**

**Explanation:** The **verifyGpfsReady=yes** configuration attribute is set and */var/mmfs/etc/gpfsready* script did not complete successfully.

**User response:** Make sure */var/mmfs/etc/gpfsready* completes and returns a zero exit status, or disable the **verifyGpfsReady** option via **mmchconfig verifyGpfsReady=no**.

---

**6027-305 [N] script failed with exit code** *code*

**Explanation:** The **verifyGpfsReady=yes** configuration attribute is set and */var/mmfs/etc/gpfsready* script did not complete successfully.

**User response:** Make sure */var/mmfs/etc/gpfsready* completes and returns a zero exit status, or disable the **verifyGpfsReady** option via **mmchconfig verifyGpfsReady=no**.

---

**6027-306 [E] Could not initialize inter-node communication**

**Explanation:** The GPFS daemon was unable to initialize the communications required to proceed.

**User response:** User action depends on the return code shown in the accompanying message (*/usr/include/errno.h*). The communications failure that caused the failure must be corrected. One possibility is an **rc** value of 67, indicating that the required port is unavailable. This may mean that a previous version of the **mmfs** daemon is still running. Killing that daemon may resolve the problem.

---

**6027-310 [I] command initializing. {Version** *versionName*: Built *date time*}

**Explanation:** The **mmfsd** server has started execution.

**User response:** None. Informational message only.

---

**6027-311 [N] programName is shutting down.**

**Explanation:** The stated program is about to terminate.

**User response:** None. Informational message only.

---

**6027-312 [E] Unknown trace class** '*traceClass*'.

**Explanation:** The trace class is not recognized.

**User response:** Specify a valid trace class.

---

**6027-313 [X] Cannot open configuration file** *fileName*.

**Explanation:** The configuration file could not be opened.

**User response:** The configuration file is */var/mmfs/gen/mmfs.cfg*. Verify that this file and */var/mmfs/gen/mmsdrfs* exist in your system.

---

**6027-314 [E] command requires** *SuperUserName* **authority to execute.**

**Explanation:** The **mmfsd** server was started by a user without superuser authority.

**User response:** Log on as a superuser and reissue the command.

---

**6027-315 [E] Bad config file entry in *fileName*, line *number*.**

**Explanation:** The configuration file has an incorrect entry.

**User response:** Fix the syntax error in the configuration file. Verify that you are not using a configuration file that was created on a release of GPFS subsequent to the one that you are currently running.

---

**6027-316 [E] Unknown config parameter "parameter" in *fileName*, line *number*.**

**Explanation:** There is an unknown parameter in the configuration file.

**User response:** Fix the syntax error in the configuration file. Verify that you are not using a configuration file that was created on a release of GPFS subsequent to the one you are currently running.

---

**6027-317 [A] Old server with PID *pid* still running.**

**Explanation:** An old copy of **mmfsd** is still running.

**User response:** This message would occur only if the user bypasses the SRC. The normal message in this case would be an SRC message stating that multiple instances are not allowed. If it occurs, stop the previous instance and use the SRC commands to restart the daemon.

---

**6027-318 [E] Watchdog: Some process appears stuck; stopped the daemon process.**

**Explanation:** A high priority process got into a loop.

**User response:** Stop the old instance of the **mmfs** server, then restart it.

---

**6027-319 Could not create shared segment**

**Explanation:** The shared segment could not be created.

**User response:** This is an error from the AIX operating system. Check the accompanying error indications from AIX.

---

**6027-320 Could not map shared segment**

**Explanation:** The shared segment could not be attached.

**User response:** This is an error from the AIX operating system. Check the accompanying error indications from AIX.

---

**6027-321 Shared segment mapped at wrong address (*is value*, should be *value*).**

**Explanation:** The shared segment did not get mapped to the expected address.

**User response:** Contact the IBM Support Center.

---

**6027-322 Could not map shared segment in kernel extension**

**Explanation:** The shared segment could not be mapped in the kernel.

**User response:** If an **EINVAL** error message is displayed, the kernel extension could not use the shared segment because it did not have the correct GPFS version number. Unload the kernel extension and restart the GPFS daemon.

---

**6027-323 [A] Error unmapping shared segment.**

**Explanation:** The shared segment could not be detached.

**User response:** Check reason given by error message.

---

**6027-324 Could not create message queue for main process**

**Explanation:** The message queue for the main process could not be created. This is probably an operating system error.

**User response:** Contact the IBM Support Center.

---

**6027-328 [W] Value '*value*' for 'parameter' is out of range in *fileName*. Valid values are *value* through *value*. *value* used.**

**Explanation:** An error was found in the **/var/mmfs/gen/mmfs.cfg** file.

**User response:** Check the **/var/mmfs/gen/mmfs.cfg** file.

---

**6027-329 Cannot pin the main shared segment: *name***

**Explanation:** Trying to pin the shared segment during initialization.

**User response:** Check the **mmfs.cfg** file. The **pagepool** size may be too large. It cannot be more than 80% of real memory. If a previous **mmfsd** crashed, check for processes that begin with the name **mmfs** that may be holding on to an old pinned shared segment. Issue **mmchconfig** command to change the **pagepool** size.

---

**6027-334 [E] Error initializing internal communications.**

**Explanation:** The mailbox system used by the daemon for communication with the kernel cannot be initialized.

**User response:** Increase the size of available memory using the **mmchconfig** command.

---

**6027-335 [E] Configuration error: check *fileName*.**

**Explanation:** A configuration error is found.

**User response:** Check the **mmfs.cfg** file and other error messages.

---

**6027-336 [E] Value '*value*' for configuration parameter '*parameter*' is not valid. Check *fileName*.**

**Explanation:** A configuration error was found.

**User response:** Check the **mmfs.cfg** file.

---

**6027-337 [N] Waiting for resources to be reclaimed before exiting.**

**Explanation:** The **mmfsd** daemon is attempting to terminate, but cannot because data structures in the daemon shared segment may still be referenced by kernel code. This message may be accompanied by other messages that show which disks still have I/O in progress.

**User response:** None. Informational message only.

---

**6027-338 [N] Waiting for *number* user(s) of shared segment to release it.**

**Explanation:** The **mmfsd** daemon is attempting to terminate, but cannot because some process is holding the shared segment while in a system call. The message will repeat every 30 seconds until the count drops to zero.

**User response:** Find the process that is not responding, and find a way to get it out of its system call.

---

**6027-339 [E] Nonnumeric trace value '*value*' after class '*class*'.**

**Explanation:** The specified trace value is not recognized.

**User response:** Specify a valid trace integer value.

---

**6027-340 Child process *file* failed to start due to error *rc*: *errStr*.**

**Explanation:** A failure occurred when GPFS attempted to start a program.

**User response:** If the program was a user exit script,

verify the script file exists and has appropriate permissions assigned. If the program was not a user exit script, then this is an internal GPFS error or the GPFS installation was altered.

---

**6027-341 [D] Node *nodeName* is incompatible because its maximum compatible version (*number*) is less than the version of this node (*number*). [*value1*/*value2*]**

**Explanation:** The GPFS daemon tried to make a connection with another GPFS daemon. However, the other daemon is not compatible. Its maximum compatible version is less than the version of the daemon running on this node. The numbers in square brackets are for use by the IBM Support Center.

**User response:** Verify your GPFS daemon version.

---

**6027-342 [E] Node *nodeName* is incompatible because its minimum compatible version is greater than the version of this node (*number*). [*value1*/*value2*]**

**Explanation:** The GPFS daemon tried to make a connection with another GPFS daemon. However, the other daemon is not compatible. Its minimum compatible version is greater than the version of the daemon running on this node. The numbers in square brackets are for use by the IBM Support Center.

**User response:** Verify your GPFS daemon version.

---

**6027-343 [E] Node *nodeName* is incompatible because its version (*number*) is less than the minimum compatible version of this node (*number*). [*value1*/*value2*]**

**Explanation:** The GPFS daemon tried to make a connection with another GPFS daemon. However, the other daemon is not compatible. Its version is less than the minimum compatible version of the daemon running on this node. The numbers in square brackets are for use by the IBM Support Center.

**User response:** Verify your GPFS daemon version.

---

**6027-344 [E] Node *nodeName* is incompatible because its version is greater than the maximum compatible version of this node (*number*). [*value1*/*value2*]**

**Explanation:** The GPFS daemon tried to make a connection with another GPFS daemon. However, the other daemon is not compatible. Its version is greater than the maximum compatible version of the daemon running on this node. The numbers in square brackets are for use by the IBM Support Center.

**User response:** Verify your GPFS daemon version.

---

**6027-345 Network error on *ipAddress*, check connectivity.**

**Explanation:** A TCP error has caused GPFS to exit due to a bad return code from an error. Exiting allows recovery to proceed on another node and resources are not tied up on this node.

**User response:** Follow network problem determination procedures.

---

**6027-346 [E] Incompatible daemon version. My *version* = *number*, *repl.my\_version* = *number***

**Explanation:** The GPFS daemon tried to make a connection with another GPFS daemon. However, the other GPFS daemon is not the same version and it sent a reply indicating its version number is incompatible.

**User response:** Verify your GPFS daemon version.

---

**6027-347 [E] Remote host *ipAddress* refused connection because IP address *ipAddress* was not in the node list file**

**Explanation:** The GPFS daemon tried to make a connection with another GPFS daemon. However, the other GPFS daemon sent a reply indicating it did not recognize the IP address of the connector.

**User response:** Add the IP address of the local host to the node list file on the remote host.

---

**6027-348 [E] Bad "subnets" configuration: invalid subnet "*ipAddress*".**

**Explanation:** A subnet specified by the **subnets** configuration parameter could not be parsed.

**User response:** Run the **mmlsconfig** command and check the value of the **subnets** parameter. Each subnet must be specified as a dotted-decimal IP address. Run the **mmchconfig subnets** command to correct the value.

---

**6027-349 [E] Bad "subnets" configuration: invalid cluster name pattern "*clusterNamePattern*".**

**Explanation:** A cluster name pattern specified by the **subnets** configuration parameter could not be parsed.

**User response:** Run the **mmlsconfig** command and check the value of the **subnets** parameter. The optional cluster name pattern following subnet address must be a shell-style pattern allowing '\*', '/' and '[...]' as wild cards. Run the **mmchconfig subnets** command to correct the value.

---

**6027-350 [E] Bad "subnets" configuration: primary IP address *ipAddress* is on a private subnet. Use a public IP address instead.**

**Explanation:** GPFS is configured to allow multiple IP addresses per node (**subnets** configuration parameter), but the primary IP address of the node (the one specified when the cluster was created or when the node was added to the cluster) was found to be on a private subnet. If multiple IP addresses are used, the primary address must be a public IP address.

**User response:** Remove the node from the cluster; then add it back using a public IP address.

---

**6027-358 Communication with **mmspsecserver** through socket *name* failed, err *value*: *errorString*, **msgType** *messageType*.**

**Explanation:** Communication failed between **spsecClient** (the daemon) and **spsecServer**.

**User response:** Verify both the communication socket and the **mmspsecserver** process.

---

**6027-359 The **mmspsecserver** process is shutting down. Reason: *explanation*.**

**Explanation:** The **mmspsecserver** process received a signal from the **mmfsd** daemon or encountered an error on execution.

**User response:** Verify the reason for shutdown.

---

**6027-360 Disk *name* must be removed from the /etc/filesystems stanza before it can be deleted.**

**Explanation:** A disk being deleted is found listed in the **disks=** list for a file system.

**User response:** Remove the disk from list.

---

**6027-361 [E] Local access to *disk* failed with EIO, switching to access the disk remotely.**

**Explanation:** Local access to the disk failed. To avoid unmounting of the file system, the disk will now be accessed remotely.

**User response:** Wait until work continuing on the local node completes. Then determine why local access to the disk failed, correct the problem and restart the daemon. This will cause GPFS to begin accessing the disk locally again.

---

**6027-362 Attention: No disks were deleted, but some data was migrated. The file system may no longer be properly balanced.**

**Explanation:** The **mmdeldisk** command did not complete migrating data off the disks being deleted. The disks were restored to normal **ready**, status, but

the migration has left the file system unbalanced. This may be caused by having too many disks unavailable or insufficient space to migrate all of the data to other disks.

**User response:** Check disk availability and space requirements. Determine the reason that caused the command to end before successfully completing the migration and disk deletion. Reissue the **mmdeldisk** command.

---

**6027-363 I/O error writing disk descriptor for disk *name*.**

**Explanation:** An I/O error occurred when the **mmadddisk** command was writing a disk descriptor on a disk. This could have been caused by either a configuration error or an error in the path to the disk.

**User response:** Determine the reason the disk is inaccessible for writing and reissue the **mmadddisk** command.

---

**6027-364 Error processing disks.**

**Explanation:** An error occurred when the **mmadddisk** command was reading disks in the file system.

**User response:** Determine the reason why the disks are inaccessible for reading, then reissue the **mmadddisk** command.

---

**6027-365 [I] Rediscovered local access to disk.**

**Explanation:** Rediscovered local access to disk, which failed earlier with **EIO**. For good performance, the disk will now be accessed locally.

**User response:** Wait until work continuing on the local node completes. This will cause GPFS to begin accessing the disk locally again.

---

**6027-369 I/O error writing file system descriptor for disk *name*.**

**Explanation:** **mmadddisk** detected an I/O error while writing a file system descriptor on a disk.

**User response:** Determine the reason the disk is inaccessible for writing and reissue the **mmadddisk** command.

---

**6027-370 mmdeldisk completed.**

**Explanation:** The **mmdeldisk** command has completed.

**User response:** None. Informational message only.

---

**6027-371 Cannot delete all disks in the file system**

**Explanation:** An attempt was made to delete all the disks in a file system.

**User response:** Either reduce the number of disks to be deleted or use the **mmdefls** command to delete the file system.

---

**6027-372 Replacement disk must be in the same failure group as the disk being replaced.**

**Explanation:** An improper failure group was specified for **mmrpldisk**.

**User response:** Specify a failure group in the disk descriptor for the replacement disk that is the same as the failure group of the disk being replaced.

---

**6027-373 Disk *diskName* is being replaced, so status of disk *diskName* must be replacement.**

**Explanation:** The **mmrpldisk** command failed when retrying a replace operation because the new disk does not have the correct status.

**User response:** Issue the **mmlsdisk** command to display disk status. Then either issue the **mmchdisk** command to change the status of the disk to **replacement** or specify a new disk that has a status of **replacement**.

---

**6027-374 Disk *name* may not be replaced.**

**Explanation:** A disk being replaced with **mmrpldisk** does not have a status of **ready** or **suspended**.

**User response:** Use the **mmlsdisk** command to display disk status. Issue the **mmchdisk** command to change the status of the disk to be replaced to either **ready** or **suspended**.

---

**6027-375 Disk name *diskName* already in file system.**

**Explanation:** The replacement disk name specified in the **mmrpldisk** command already exists in the file system.

**User response:** Specify a different disk as the replacement disk.

---

**6027-376 Previous replace command must be completed before starting a new one.**

**Explanation:** The **mmrpldisk** command failed because the status of other disks shows that a replace command did not complete.

**User response:** Issue the **mmlsdisk** command to display disk status. Retry the failed **mmrpldisk**

command or issue the **mmchdisk** command to change the status of the disks that have a status of **replacing** or **replacement**.

---

**6027-377 Cannot replace a disk that is in use.**

**Explanation:** Attempting to replace a disk in place, but the disk specified in the **mmrldisk** command is still available for use.

**User response:** Use the **mmchdisk** command to stop GPFS's use of the disk.

---

**6027-378 [I] I/O still in progress near sector number on disk *diskName*.**

**Explanation:** The **mmfsd** daemon is attempting to terminate, but cannot because data structures in the daemon shared segment may still be referenced by kernel code. In particular, the daemon has started an I/O that has not yet completed. It is unsafe for the daemon to terminate until the I/O completes, because of asynchronous activity in the device driver that will access data structures belonging to the daemon.

**User response:** Either wait for the I/O operation to time out, or issue a device-dependent command to terminate the I/O.

---

**6027-379 Could not invalidate disk(s).**

**Explanation:** Trying to delete a disk and it could not be written to in order to invalidate its contents.

**User response:** No action needed if removing that disk permanently. However, if the disk is ever to be used again, the **-v** flag must be specified with a value of **no** when using either the **mmcrfs** or **mmadddisk** command.

---

**6027-380 Disk name missing from disk descriptor list entry *name*.**

**Explanation:** When parsing disk lists, no disks were named.

**User response:** Check the argument list of the command.

---

**6027-382 Value *value* for the 'sector size' option for disk *disk* is not a multiple of *value*.**

**Explanation:** When parsing disk lists, the sector size given is not a multiple of the default sector size.

**User response:** Specify a correct sector size.

---

**6027-383 Disk name *name* appears more than once.**

**Explanation:** When parsing disk lists, a duplicate name is found.

**User response:** Remove the duplicate name.

---

**6027-384 Disk name *name* already in file system.**

**Explanation:** When parsing disk lists, a disk name already exists in the file system.

**User response:** Rename or remove the duplicate disk.

---

**6027-385 Value *value* for the 'sector size' option for disk *name* is out of range. Valid values are *number* through *number*.**

**Explanation:** When parsing disk lists, the sector size given is not valid.

**User response:** Specify a correct sector size.

---

**6027-386 Value *value* for the 'sector size' option for disk *name* is invalid.**

**Explanation:** When parsing disk lists, the sector size given is not valid.

**User response:** Specify a correct sector size.

---

**6027-387 Value *value* for the 'failure group' option for disk *name* is out of range. Valid values are *number* through *number*.**

**Explanation:** When parsing disk lists, the failure group given is not valid.

**User response:** Specify a correct failure group.

---

**6027-388 Value *value* for the 'failure group' option for disk *name* is invalid.**

**Explanation:** When parsing disk lists, the failure group given is not valid.

**User response:** Specify a correct failure group.

---

**6027-389 Value *value* for the 'has metadata' option for disk *name* is out of range. Valid values are *number* through *number*.**

**Explanation:** When parsing disk lists, the 'has metadata' value given is not valid.

**User response:** Specify a correct 'has metadata' value.

---

**6027-390 Value *value* for the 'has metadata' option for disk *name* is invalid.**

**Explanation:** When parsing disk lists, the 'has metadata' value given is not valid.

**User response:** Specify a correct 'has metadata' value.

---

**6027-391** **Value *value* for the 'has data' option for disk *name* is out of range. Valid values are *number* through *number*.**

**Explanation:** When parsing disk lists, the 'has data' value given is not valid.

**User response:** Specify a correct 'has data' value.

---

**6027-392** **Value *value* for the 'has data' option for disk *name* is invalid.**

**Explanation:** When parsing disk lists, the 'has data' value given is not valid.

**User response:** Specify a correct 'has data' value.

---

**6027-393** **Either the 'has data' option or the 'has metadata' option must be '1' for disk *diskName*.**

**Explanation:** When parsing disk lists the 'has data' or 'has metadata' value given is not valid.

**User response:** Specify a correct 'has data' or 'has metadata' value.

---

**6027-394** **Too many disks specified for file system. Maximum = *number*.**

**Explanation:** Too many disk names were passed in the disk descriptor list.

**User response:** Check the disk descriptor list or the file containing the list.

---

**6027-399** **Not enough items in disk descriptor list entry, need *fields*.**

**Explanation:** When parsing a disk descriptor, not enough fields were specified for one disk.

**User response:** Correct the disk descriptor to use the correct disk descriptor syntax.

---

**6027-416** **Incompatible file system descriptor version or not formatted.**

**Explanation:** Possible reasons for the error are:

1. A file system descriptor version that is not valid was encountered.
2. No file system descriptor can be found.
3. Disks are not correctly defined on all active nodes.
4. Disks, logical volumes, network shared disks, or virtual shared disks were incorrectly re-configured after creating a file system.

**User response:** Verify:

1. The disks are correctly defined on all nodes.
2. The paths to the disks are correctly defined and operational.

---

**6027-417** **Bad file system descriptor.**

**Explanation:** A file system descriptor that is not valid was encountered.

**User response:** Verify:

1. The disks are correctly defined on all nodes.
2. The paths to the disks are correctly defined and operational.

---

**6027-418** **Inconsistent file system quorum.**

**readQuorum=***value* **writeQuorum=***value* **quorumSize=***value*.

**Explanation:** A file system descriptor that is not valid was encountered.

**User response:** Start any disks that have been stopped by the **mmchdisk** command or by hardware failures. If the problem persists, run offline **mmfsck**.

---

**6027-419** **Failed to read a file system descriptor.**

**Explanation:** Not enough valid replicas of the file system descriptor could be read from the file system.

**User response:** Start any disks that have been stopped by the **mmchdisk** command or by hardware failures. Verify that paths to all disks are correctly defined and operational.

---

**6027-420** **Inode size must be greater than zero.**

**Explanation:** An internal consistency check has found a problem with file system parameters.

**User response:** Record the above information. Contact the IBM Support Center.

---

**6027-421** **Inode size must be a multiple of logical sector size.**

**Explanation:** An internal consistency check has found a problem with file system parameters.

**User response:** Record the above information. Contact the IBM Support Center.

---

**6027-422** **Inode size must be at least as large as the logical sector size.**

**Explanation:** An internal consistency check has found a problem with file system parameters.

**User response:** Record the above information. Contact the IBM Support Center.

---

**6027-423** **Minimum fragment size must be a multiple of logical sector size.**

**Explanation:** An internal consistency check has found a problem with file system parameters.

**User response:** Record the above information. Contact the IBM Support Center.

---

**6027-424 Minimum fragment size must be greater than zero.**

**Explanation:** An internal consistency check has found a problem with file system parameters.

**User response:** Record the above information. Contact the IBM Support Center.

---

**6027-425 File system block size of *blockSize* is larger than *maxblocksize* parameter.**

**Explanation:** An attempt is being made to mount a file system whose block size is larger than the **maxblocksize** parameter as set by **mmchconfig**.

**User response:** Use the **mmchconfig maxblocksize=xxx** command to increase the maximum allowable block size.

---

**6027-426 Warning: mount detected unavailable disks. Use mmlsdisk *fileSystem* to see details.**

**Explanation:** The **mount** command detected that some disks needed for the file system are unavailable.

**User response:** Without file system replication enabled, the **mount** will fail. If it has replication, the **mount** may succeed depending on which disks are unavailable. Use **mmlsdisk** to see details of the disk status.

---

**6027-427 Indirect block size must be at least as large as the minimum fragment size.**

**Explanation:** An internal consistency check has found a problem with file system parameters.

**User response:** Record the above information. Contact the IBM Support Center.

---

**6027-428 Indirect block size must be a multiple of the minimum fragment size.**

**Explanation:** An internal consistency check has found a problem with file system parameters.

**User response:** Record the above information. Contact the IBM Support Center.

---

**6027-429 Indirect block size must be less than full data block size.**

**Explanation:** An internal consistency check has found a problem with file system parameters.

**User response:** Record the above information. Contact the IBM Support Center.

---

**6027-430 Default metadata replicas must be less than or equal to default maximum number of metadata replicas.**

**Explanation:** An internal consistency check has found a problem with file system parameters.

**User response:** Record the above information. Contact the IBM Support Center.

---

**6027-431 Default data replicas must be less than or equal to default maximum number of data replicas.**

**Explanation:** An internal consistency check has found a problem with file system parameters.

**User response:** Record the above information. Contact the IBM Support Center.

---

**6027-432 Default maximum metadata replicas must be less than or equal to *value*.**

**Explanation:** An internal consistency check has found a problem with file system parameters.

**User response:** Record the above information. Contact the IBM Support Center.

---

**6027-433 Default maximum data replicas must be less than or equal to *value*.**

**Explanation:** An internal consistency check has found a problem with file system parameters.

**User response:** Record the above information. Contact the IBM Support Center.

---

**6027-434 Indirect blocks must be at least as big as inodes.**

**Explanation:** An internal consistency check has found a problem with file system parameters.

**User response:** Record the above information. Contact the IBM Support Center.

---

**6027-435 [N] The file system descriptor quorum has been overridden.**

**Explanation:** The **mmfsctl exclude** command was previously issued to override the file system descriptor quorum after a disaster.

**User response:** None. Informational message only.

---

**6027-438 Duplicate disk name *name*.**

**Explanation:** An internal consistency check has found a problem with file system parameters.

**User response:** Record the above information. Contact the IBM Support Center.

---

**6027-439 Disk name sector size value does not match sector size value of other disk(s).**

**Explanation:** An internal consistency check has found a problem with file system parameters.

**User response:** Record the above information. Contact the IBM Support Center.

---

**6027-441 Unable to open disk 'name' on node nodeName.**

**Explanation:** A disk name that is not valid was specified in a GPFS disk command.

**User response:** Correct the parameters of the executing GPFS disk command.

---

**6027-445 Value for option '-m' cannot exceed the number of metadata failure groups.**

**Explanation:** The current number of replicas of metadata cannot be larger than the number of failure groups that are enabled to hold metadata.

**User response:** Use a smaller value for **-m** on the **mmchfs** command, or increase the number of failure groups by adding disks to the file system.

---

**6027-446 Value for option '-r' cannot exceed the number of data failure groups.**

**Explanation:** The current number of replicas of data cannot be larger than the number of failure groups that are enabled to hold data.

**User response:** Use a smaller value for **-r** on the **mmchfs** command, or increase the number of failure groups by adding disks to the file system.

---

**6027-451 No disks= list found in mount options.**

**Explanation:** No 'disks=' clause found in the mount options list when opening a file system.

**User response:** Check the operating system's file system database and local **mmsdrfs** file for this file system.

---

**6027-452 No disks found in disks= list.**

**Explanation:** No disks listed when opening a file system.

**User response:** Check the operating system's file system database and local **mmsdrfs** file for this file system.

---

**6027-453 No disk name found in a clause of the list.**

**Explanation:** No disk name found in a clause of the **disks=** list.

**User response:** Check the operating system's file system database and local **mmsdrfs** file for this file system.

---

**6027-461 Unable to find name device.**

**Explanation:** Self explanatory.

**User response:** There must be a **/dev/sgname** special device defined. Check the error code. This could indicate a configuration error in the specification of disks, logical volumes, network shared disks, or virtual shared disks.

---

**6027-462 name must be a char or block special device.**

**Explanation:** Opening a file system.

**User response:** There must be a **/dev/sgname** special device defined. This could indicate a configuration error in the specification of disks, logical volumes, network shared disks, or virtual shared disks.

---

**6027-463 SubblocksPerFullBlock was not 32.**

**Explanation:** The value of the **SubblocksPerFullBlock** variable was not 32. This situation should never exist, and indicates an internal error.

**User response:** Record the above information and contact the IBM Support Center.

---

**6027-465 The average file size must be at least as large as the minimum fragment size.**

**Explanation:** When parsing the command line of **tscrfs**, it was discovered that the average file size is smaller than the minimum fragment size.

**User response:** Correct the indicated command parameters.

---

**6027-468 Disk name listed in fileName or local mmsdrfs file, not found in device name. Run: mmcommon recoverfs name.**

**Explanation:** Tried to access a file system but the disks listed in the operating system's file system database or the local **mmsdrfs** file for the device do not exist in the file system.

**User response:** Check the configuration and availability of disks. Run the **mmcommon recoverfs device** command. If this does not resolve the problem, configuration data in the SDR may be incorrect. If no user modifications have been made to the SDR, contact

the IBM Support Center. If user modifications have been made, correct these modifications.

---

**6027-469    File system *name* does not match descriptor.**

**Explanation:** The file system name found in the descriptor on disk does not match the corresponding device name in */etc/filesystems*.

**User response:** Check the operating system's file system database.

---

**6027-470    Disk *name* may still belong to file system *filesystem*. Created on *IPandTime*.**

**Explanation:** The disk being added by the **mmcrfs**, **mmadddisk**, or **mmrpldisk** command appears to still belong to some file system.

**User response:** Verify that the disks you are adding do not belong to an active file system, and use the **-v no** option to bypass this check. Use this option only if you are sure that no other file system has this disk configured because you may cause data corruption in both file systems if this is not the case.

---

**6027-471    Disk *diskName*: Incompatible file system descriptor version or not formatted.**

**Explanation:** Possible reasons for the error are:

1. A file system descriptor version that is not valid was encountered.
2. No file system descriptor can be found.
3. Disks are not correctly defined on all active nodes.
4. Disks, logical volumes, network shared disks, or virtual shared disks were incorrectly reconfigured after creating a file system.

**User response:** Verify:

1. The disks are correctly defined on all nodes.
2. The paths to the disks are correctly defined and operative.

---

**6027-472 [E]    File system format version *versionString* is not supported.**

**Explanation:** The current file system format version is not supported.

**User response:** Verify:

1. The disks are correctly defined on all nodes.
2. The paths to the disks are correctly defined and operative.

---

**6027-473 [X]    File System *fileSystem* unmounted by the system with return code *value* reason code *value***

**Explanation:** Console log entry caused by a forced unmount due to disk or communication failure.

**User response:** Correct the underlying problem and remount the file system.

---

**6027-474 [X]    Recovery Log I/O failed, unmounting file system *fileSystem***

**Explanation:** I/O to the recovery log failed.

**User response:** Check the paths to all disks making up the file system. Run the **mmlsdisk** command to determine if GPFS has declared any disks unavailable. Repair any paths to disks that have failed. Remount the file system.

---

**6027-475    The option '-inode-limit' is not enabled. Use option '-V' to enable most recent features.**

**Explanation:** **mmchfs --inode-limit** is not enabled under the current file system format version.

**User response:** Run **mmchfs -V**, this will change the file system format to the latest format supported.

---

**6027-476    Restricted mount using only available file system descriptor.**

**Explanation:** Fewer than the necessary number of file system descriptors were successfully read. Using the best available descriptor to allow the restricted mount to continue.

**User response:** Informational message only.

---

**6027-477    The option -z is not enabled. Use the -V option to enable most recent features.**

**Explanation:** The file system format version does not support the **-z** option on the **mmchfs** command.

**User response:** Change the file system format version by issuing **mmchfs -V**.

---

**6027-478    The option -z could not be changed. *fileSystem* is still in use.**

**Explanation:** The file system is still mounted or another GPFS administration command (**mm...**) is running against the file system.

**User response:** Unmount the file system if it is mounted, and wait for any command that is running to complete before reissuing the **mmchfs -z** command.

---

**6027-479 [N] Mount of *fsName* was blocked by *fileName***

**Explanation:** The internal or external mount of the file system was blocked by the existence of the specified file.

**User response:** If the file system needs to be mounted, remove the specified file.

---

**6027-480 Cannot enable DMAPI in a file system with existing snapshots.**

**Explanation:** The user is not allowed to enable DMAPI for a file system with existing snapshots.

**User response:** Delete all existing snapshots in the file system and repeat the **mmchfs** command.

---

**6027-481 [E] Remount failed for mountid *id*: *errnoDescription***

**Explanation:** **mmfsd** restarted and tried to remount any file systems that the VFS layer thinks are still mounted.

**User response:** Check the errors displayed and the **errno** description.

---

**6027-482 [E] Remount failed for device *name*: *errnoDescription***

**Explanation:** **mmfsd** restarted and tried to remount any file systems that the VFS layer thinks are still mounted.

**User response:** Check the errors displayed and the **errno** description.

---

**6027-483 [N] Remounted *name***

**Explanation:** **mmfsd** restarted and remounted the specified file system because it was in the kernel's list of previously mounted file systems.

**User response:** Informational message only.

---

**6027-484 Remount failed for device after daemon restart.**

**Explanation:** A remount failed after daemon restart. This ordinarily occurs because one or more disks are unavailable. Other possibilities include loss of connectivity to one or more disks.

**User response:** Issue the **mmlsdisk** command and check for **down** disks. Issue the **mmchdisk** command to start any **down** disks, then remount the file system. If there is another problem with the disks or the connections to the disks, take necessary corrective actions and remount the file system.

---

**6027-485 Perform mmchdisk for any disk failures and re-mount.**

**Explanation:** Occurs in conjunction with 6027-484.

**User response:** Follow the *User response* for 6027-484.

---

**6027-486 No local device specified for *fileSystemName* in *clusterName*.**

**Explanation:** While attempting to mount a remote file system from another cluster, GPFS was unable to determine the local device name for this file system.

**User response:** There must be a **/dev/sgname** special device defined. Check the error code. This is probably a configuration error in the specification of a remote file system. Run **mmremotefs show** to check that the remote file system is properly configured.

---

**6027-487 Failed to write the file system descriptor to disk *diskName*.**

**Explanation:** An error occurred when **mmfscctl include** was writing a copy of the file system descriptor to one of the disks specified on the command line. This could have been caused by a failure of the corresponding disk device, or an error in the path to the disk.

**User response:** Verify that the disks are correctly defined on all nodes. Verify that paths to all disks are correctly defined and operational.

---

**6027-488 Error opening the exclusion disk file *fileName*.**

**Explanation:** Unable to retrieve the list of excluded disks from an internal configuration file.

**User response:** Ensure that GPFS executable files have been properly installed on all nodes. Perform required configuration steps prior to starting GPFS.

---

**6027-489 Attention: The desired replication factor exceeds the number of available *dataOrMetadata* failure groups. This is allowed, but the files will not be replicated and will therefore be at risk.**

**Explanation:** You specified a number of replicas that exceeds the number of failure groups available.

**User response:** Reissue the command with a smaller replication factor, or increase the number of failure groups.

---

**6027-490 [N] The descriptor replica on disk *diskName* has been excluded.**

**Explanation:** The file system descriptor quorum has been overridden and, as a result, the specified disk was excluded from all operations on the file system descriptor quorum.

## 6027-491 • 6027-500

**User response:** None. Informational message only.

---

**6027-491**    **Incompatible file system format. Only file systems formatted with GPFS 3.2 or later can be mounted on this platform.**

**Explanation:** User running GPFS on Microsoft Windows tried to mount a file system that was formatted with a version of GPFS that did not have Windows support.

**User response:** Create a new file system using current GPFS code.

---

**6027-492**    **The file system is already at file system version *number***

**Explanation:** The user tried to upgrade the file system format using **mmchfs -V --version=v**, but the specified version is smaller than the current version of the file system.

**User response:** Specify a different value for the **--version** option.

---

**6027-493**    **File system version *number* is not supported on *nodeName* nodes in the cluster.**

**Explanation:** The user tried to upgrade the file system format using **mmchfs -V**, but some nodes in the local cluster are still running an older GPFS release that does support the new format version.

**User response:** Install a newer version of GPFS on those nodes.

---

**6027-494**    **File system version *number* is not supported on the following *nodeName* remote nodes mounting the file system:**

**Explanation:** The user tried to upgrade the file system format using **mmchfs -V**, but the file system is still mounted on some nodes in remote clusters that do not support the new format version.

**User response:** Unmount the file system on the nodes that do not support the new format version.

---

**6027-495**    **You have requested that the file system be upgraded to version *number*. This will enable new functionality but will prevent you from using the file system with earlier releases of GPFS. Do you want to continue?**

**Explanation:** Verification request in response to the **mmchfs -V full** command. This is a request to upgrade the file system and activate functions that are incompatible with a previous release of GPFS.

**User response:** Enter yes if you want the conversion to take place.

---

**6027-496**    **You have requested that the file system version for local access be upgraded to version *number*. This will enable some new functionality but will prevent local nodes from using the file system with earlier releases of GPFS. Remote nodes are not affected by this change. Do you want to continue?**

**Explanation:** Verification request in response to the **mmchfs -V** command. This is a request to upgrade the file system and activate functions that are incompatible with a previous release of GPFS.

**User response:** Enter yes if you want the conversion to take place.

---

**6027-497**    **The file system has already been upgraded to *number* using -V full. It is not possible to revert back.**

**Explanation:** The user tried to upgrade the file system format using **mmchfs -V compat**, but the file system has already been fully upgraded.

**User response:** Informational message only.

---

**6027-498**    **Incompatible file system format. Only file systems formatted with GPFS 3.2.1.5 or later can be mounted on this platform.**

**Explanation:** A user running GPFS on Microsoft Windows tried to mount a file system that was formatted with a version of GPFS that did not have Windows support.

**User response:** Create a new file system using current GPFS code.

---

**6027-499 [X]**    **An unexpected Device Mapper path *dmDevice* (*nsId*) has been detected. The new path does not have a Persistent Reserve set up. File system *fileSystem* will be internally unmounted.**

**Explanation:** A new device mapper path is detected or a previously failed path is activated after the local device discovery has finished. This path lacks a Persistent Reserve, and can not be used. All device paths must be active at mount time.

**User response:** Check the paths to all disks making up the file system. Repair any paths to disks which have failed. Remount the file system.

---

**6027-500**    ***name* loaded and configured.**

**Explanation:** The kernel extension was loaded and configured.

**User response:** None. Informational message only.

---

**6027-501      *name:module moduleName unloaded.***

**Explanation:** The kernel extension was unloaded.

**User response:** None. Informational message only.

---

**6027-502      Incorrect parameter: *name*.**

**Explanation:** **mmfsmnhelp** was called with an incorrect parameter.

**User response:** Contact the IBM Support Center.

---

**6027-504      Not enough memory to allocate internal data structure.**

**Explanation:** Self explanatory.

**User response:** Increase ulimit or paging space

---

**6027-505      Internal error, aborting.**

**Explanation:** Self explanatory.

**User response:** Contact the IBM Support Center.

---

**6027-506      *program: loadFile is already loaded at address.***

**Explanation:** The program was already loaded at the address displayed.

**User response:** None. Informational message only.

---

**6027-507      *program: loadFile is not loaded.***

**Explanation:** The program could not be loaded.

**User response:** None. Informational message only.

---

**6027-510      Cannot mount *fileSystem* on *mountPoint*: *errorString***

**Explanation:** There was an error mounting the GPFS file system.

**User response:** Determine action indicated by the error messages and error log entries. Errors in the disk path often cause this problem.

---

**6027-511      Cannot unmount *fileSystem*: *errorDescription***

**Explanation:** There was an error unmounting the GPFS file system.

**User response:** Take the action indicated by **errno** description.

---

**6027-512      *name* not listed in /etc/vfs**

**Explanation:** Error occurred while installing the GPFS kernel extension, or when trying to mount a file system.

**User response:** Check for the **mmfs** entry in **/etc/vfs**

---

**6027-514      Cannot mount *fileSystem* on *mountPoint*: Already mounted.**

**Explanation:** An attempt has been made to mount a file system that is already mounted.

**User response:** None. Informational message only.

---

**6027-515      Cannot mount *fileSystem* on *mountPoint***

**Explanation:** There was an error mounting the named GPFS file system. Errors in the disk path usually cause this problem.

**User response:** Take the action indicated by other error messages and error log entries.

---

**6027-516      Cannot mount *fileSystem***

**Explanation:** There was an error mounting the named GPFS file system. Errors in the disk path usually cause this problem.

**User response:** Take the action indicated by other error messages and error log entries.

---

**6027-517      Cannot mount *fileSystem*: *errorString***

**Explanation:** There was an error mounting the named GPFS file system. Errors in the disk path usually cause this problem.

**User response:** Take the action indicated by other error messages and error log entries.

---

**6027-518      Cannot mount *fileSystem*: Already mounted.**

**Explanation:** An attempt has been made to mount a file system that is already mounted.

**User response:** None. Informational message only.

---

**6027-519      Cannot mount *fileSystem* on *mountPoint*: File system table full.**

**Explanation:** An attempt has been made to mount a file system when the file system table is full.

**User response:** None. Informational message only.

---

**6027-520      Cannot mount *fileSystem*: File system table full.**

**Explanation:** An attempt has been made to mount a file system when the file system table is full.

**User response:** None. Informational message only.

---

**6027-530      Mount of *name* failed: cannot mount restorable file system for read/write.**

**Explanation:** A file system marked as **enabled** for restore cannot be mounted **read/write**.

**User response:** None. Informational message only.

---

**6027-531      The following disks of *name* will be formatted on node *nodeName*: *list*.**

**Explanation:** Output showing which disks will be formatted by the **mmcrfs** command.

**User response:** None. Informational message only.

---

**6027-532 [E]    The quota record *recordNumber* in file *fileName* is not valid.**

**Explanation:** A quota entry contained a checksum that is not valid.

**User response:** Remount the file system with quotas disabled. Restore the quota file from back up, and run **mmcheckquota**.

---

**6027-533 [W]    Inode space *inodeSpace* in file system *fileSystem* is approaching the limit for the maximum number of inodes.**

**Explanation:** The number of files created is approaching the file system limit.

**User response:** Use the **mmchfileset** command to increase the maximum number of files to avoid reaching the inode limit and possible performance degradation.

---

**6027-534      Cannot create a snapshot in a DMAPI-enabled file system, rc=*returnCode*.**

**Explanation:** You cannot create a snapshot in a DAPI-enabled file system.

**User response:** Use the **mmchfs** command to disable DAPI, and reissue the command.

---

**6027-535      Disks up to size *size* can be added to storage pool *pool*.**

**Explanation:** Based on the parameters given to **mmcrfs** and the size and number of disks being formatted, GPFS has formatted its allocation maps to allow disks up the given size to be added to this

storage pool by the **mmadddisk** command.

**User response:** None. Informational message only. If the reported maximum disk size is smaller than necessary, delete the file system with **mmdelfs** and rerun **mmcrfs** with either larger disks or a larger value for the **-n** parameter.

---

**6027-536      Insufficient system memory to run GPFS daemon. Reduce page pool memory size with the mmchconfig command or add additional RAM to system.**

**Explanation:** Insufficient memory for GPFS internal data structures with current system and GPFS configuration.

**User response:** Reduce page pool usage with the **mmchconfig** command, or add additional RAM to system.

---

**6027-537      Disks up to size *size* can be added to this file system.**

**Explanation:** Based on the parameters given to the **mmcrfs** command and the size and number of disks being formatted, GPFS has formatted its allocation maps to allow disks up the given size to be added to this file system by the **mmadddisk** command.

**User response:** None, informational message only. If the reported maximum disk size is smaller than necessary, delete the file system with **mmdelfs** and reissue the **mmcrfs** command with larger disks or a larger value for the **-n** parameter.

---

**6027-538      Error accessing disks.**

**Explanation:** The **mmcrfs** command encountered an error accessing one or more of the disks.

**User response:** Verify that the disk descriptors are coded correctly and that all named disks exist and are online.

---

**6027-539      Unable to clear descriptor areas for *fileSystem*.**

**Explanation:** The **mmdelfs** command encountered an error while invalidating the file system control structures on one or more disks in the file system being deleted.

**User response:** If the problem persists, specify the **-p** option on the **mmdelfs** command.

---

**6027-540      Formatting file system.**

**Explanation:** The **mmcrfs** command began to write file system data structures onto the new disks.

**User response:** None. Informational message only.

---

**6027-541 Error formatting file system.**

**Explanation:** **mmcrfs** command encountered an error while formatting a new file system. This is often an I/O error.

**User response:** Check the subsystems in the path to the disk. Follow the instructions from other messages that appear with this one.

---

**6027-542 [N] Fileset in file system**

**fileSystem:filesetName (id fileId) has been incompletely deleted.**

**Explanation:** A fileset delete operation was interrupted, leaving this fileset in an incomplete state.

**User response:** Reissue the fileset delete command.

---

**6027-543 Error writing file system descriptor for fileSystem.**

**Explanation:** The **mmcrfs** command could not successfully write the file system descriptor in a particular file system. Check the subsystems in the path to the disk. This is often an I/O error.

**User response:** Check system error log, rerun **mmcrfs**.

---

**6027-544 Could not invalidate disk of fileSystem.**

**Explanation:** A disk could not be written to invalidate its contents. Check the subsystems in the path to the disk. This is often an I/O error.

**User response:** Ensure the indicated logical volume is writable.

---

**6027-545 Error processing fileset metadata file.**

**Explanation:** There is no I/O path to critical metadata or metadata has been corrupted.

**User response:** Verify that the I/O paths to all disks are valid and that all disks are either in the 'recovering' or 'up' availability states. If all disks are available and the problem persists, issue the **mmsck** command to repair damaged metadata

---

**6027-546 Error processing allocation map for storage pool poolName.**

**Explanation:** There is no I/O path to critical metadata, or metadata has been corrupted.

**User response:** Verify that the I/O paths to all disks are valid, and that all disks are either in the 'recovering' or 'up' availability. Issue the **mmlsdisk** command.

---

**6027-547 Fileset fileName was unlinked.**

**Explanation:** Fileset was already unlinked.

**User response:** None. Informational message only.

---

**6027-548 Fileset fileName unlinked from fileName.**

**Explanation:** A fileset being deleted contains junctions to other filesets. The cited fileset were unlinked.

**User response:** None. Informational message only.

---

**6027-549 [E] Failed to open name.**

**Explanation:** The **mount** command was unable to access a file system. Check the subsystems in the path to the disk. This is often an I/O error.

**User response:** Follow the suggested actions for the other messages that occur with this one.

---

**6027-550 [X] Allocation manager for fileSystem failed to revoke ownership from node nodeName.**

**Explanation:** An irrecoverable error occurred trying to revoke ownership of an allocation region. The allocation manager has panicked the file system to prevent corruption of on-disk data.

**User response:** Remount the file system.

---

**6027-551 fileSystem is still in use.**

**Explanation:** The **mmdelfs** or **mmcrfs** command found that the named file system is still mounted or that another GPFS command is running against the file system.

**User response:** Unmount the file system if it is mounted, or wait for GPFS commands in progress to terminate before retrying the command.

---

**6027-552 Scan completed successfully.**

**Explanation:** The scan function has completed without error.

**User response:** None. Informational message only.

---

**6027-553 Scan failed on number user or system files.**

**Explanation:** Data may be lost as a result of pointers that are not valid or unavailable disks.

**User response:** Some files may have to be restored from backup copies. Issue the **mmlsdisk** command to check the availability of all the disks that make up the file system.

---

**6027-554** Scan failed on *number* out of *number* user or system files.

**Explanation:** Data may be lost as a result of pointers that are not valid or unavailable disks.

**User response:** Some files may have to be restored from backup copies. Issue the **mmlsdisk** command to check the availability of all the disks that make up the file system.

---

**6027-555** The desired replication factor exceeds the number of available failure groups.

**Explanation:** You have specified a number of replicas that exceeds the number of failure groups available.

**User response:** Reissue the command with a smaller replication factor or increase the number of failure groups.

---

**6027-556** Not enough space for the desired number of replicas.

**Explanation:** In attempting to restore the correct replication, GPFS ran out of space in the file system. The operation can continue but some data is not fully replicated.

**User response:** Make additional space available and reissue the command.

---

**6027-557** Not enough space or available disks to properly balance the file.

**Explanation:** In attempting to stripe data within the file system, data was placed on a disk other than the desired one. This is normally not a problem.

**User response:** Run **mmrestripefs** to rebalance all files.

---

**6027-558** Some data are unavailable.

**Explanation:** An I/O error has occurred or some disks are in the stopped state.

**User response:** Check the availability of all disks by issuing the **mmlsdisk** command and check the path to all disks. Reissue the command.

---

**6027-559** Some data could not be read or written.

**Explanation:** An I/O error has occurred or some disks are in the stopped state.

**User response:** Check the availability of all disks and the path to all disks, and reissue the command.

---

**6027-560** File system is already suspended.

**Explanation:** The **tsfsctl** command was asked to suspend a suspended file system.

**User response:** None. Informational message only.

---

**6027-561** Error migrating log.

**Explanation:** There are insufficient available disks to continue operation.

**User response:** Restore the unavailable disks and reissue the command.

---

**6027-562** Error processing inodes.

**Explanation:** There is no I/O path to critical metadata or metadata has been corrupted.

**User response:** Verify that the I/O paths to all disks are valid and that all disks are either in the recovering or up availability. Issue the **mmlsdisk** command.

---

**6027-563** File system is already running.

**Explanation:** The **tsfsctl** command was asked to resume a file system that is already running.

**User response:** None. Informational message only.

---

**6027-564** Error processing inode allocation map.

**Explanation:** There is no I/O path to critical metadata or metadata has been corrupted.

**User response:** Verify that the I/O paths to all disks are valid and that all disks are either in the recovering or up availability. Issue the **mmlsdisk** command.

---

**6027-565** Scanning user file metadata ...

**Explanation:** Progress information.

**User response:** None. Informational message only.

---

**6027-566** Error processing user file metadata.

**Explanation:** Error encountered while processing user file metadata.

**User response:** None. Informational message only.

---

**6027-567** Waiting for pending file system scan to finish ...

**Explanation:** Progress information.

**User response:** None. Informational message only.

---

**6027-568** Waiting for *number* pending file system scans to finish ...

**Explanation:** Progress information.

**User response:** None. Informational message only.

---

**6027-569** Incompatible parameters. Unable to allocate space for file system metadata. Change one or more of the following as suggested and try again:

**Explanation:** Incompatible file system parameters were detected.

**User response:** Refer to the details given and correct the file system parameters.

---

**6027-570** Incompatible parameters. Unable to create file system. Change one or more of the following as suggested and try again:

**Explanation:** Incompatible file system parameters were detected.

**User response:** Refer to the details given and correct the file system parameters.

---

**6027-571** Logical sector size *value* must be the same as disk sector size.

**Explanation:** This message is produced by the **mmcrfs** command if the sector size given by the **-l** option is not the same as the sector size given for disks in the **-d** option.

**User response:** Correct the options and reissue the command.

---

**6027-572** Completed creation of file system *fileSystem*.

**Explanation:** The **mmcrfs** command has successfully completed.

**User response:** None. Informational message only.

---

**6027-573** All data on the following disks of *fileSystem* will be destroyed:

**Explanation:** Produced by the **mmdelfs** command to list the disks in the file system that is about to be destroyed. Data stored on the disks will be lost.

**User response:** None. Informational message only.

---

**6027-574** Completed deletion of file system *fileSystem*.

**Explanation:** The **mmdelfs** command has successfully completed.

**User response:** None. Informational message only.

---

**6027-575** Unable to complete low level format for *fileSystem*. Failed with error *errorCode*

**Explanation:** The **mmcrfs** command was unable to create the low level file structures for the file system.

**User response:** Check other error messages and the error log. This is usually an error accessing disks.

---

**6027-576** Storage pools have not been enabled for file system *fileSystem*.

**Explanation:** User invoked a command with a storage pool option (**-p** or **-P**) before storage pools were enabled.

**User response:** Enable storage pools with the **mmchfs -V** command, or correct the command invocation and reissue the command.

---

**6027-577** Attention: *number* user or system files are not properly replicated.

**Explanation:** GPFS has detected files that are not replicated correctly due to a previous failure.

**User response:** Issue the **mmrestripefs** command at the first opportunity.

---

**6027-578** Attention: *number* out of *number* user or system files are not properly replicated:

**Explanation:** GPFS has detected files that are not replicated correctly

---

**6027-579** Some unreplicated file system metadata has been lost. File system usable only in restricted mode.

**Explanation:** A disk was deleted that contained vital file system metadata that was not replicated.

**User response:** Mount the file system in restricted mode (**-o rs**) and copy any user data that may be left on the file system. Then delete the file system.

---

**6027-580** Unable to access vital system metadata. Too many disks are unavailable.

**Explanation:** Metadata is unavailable because the disks on which the data reside are stopped, or an attempt was made to delete them.

**User response:** Either start the stopped disks, try to delete the disks again, or recreate the file system.

---

**6027-581** Unable to access vital system metadata, file system corrupted.

**Explanation:** When trying to access the files system, the metadata was unavailable due to a disk being deleted.

## 6027-582 • 6027-593 [E]

**User response:** Determine why a disk is unavailable.

---

### 6027-582 Some data has been lost.

**Explanation:** An I/O error has occurred or some disks are in the stopped state.

**User response:** Check the availability of all disks by issuing the **mmlsdisk** command and check the path to all disks. Reissue the command.

---

### 6027-584 Incompatible parameters. Unable to allocate space for root directory. Change one or more of the following as suggested and try again:

**Explanation:** Inconsistent parameters have been passed to the **mmcrfs** command, which would result in the creation of an inconsistent file system. Suggested parameter changes are given.

**User response:** Reissue the **mmcrfs** command with the suggested parameter changes.

---

### 6027-585 Incompatible parameters. Unable to allocate space for ACL data. Change one or more of the following as suggested and try again:

**Explanation:** Inconsistent parameters have been passed to the **mmcrfs** command, which would result in the creation of an inconsistent file system. The parameters entered require more space than is available. Suggested parameter changes are given.

**User response:** Reissue the **mmcrfs** command with the suggested parameter changes.

---

### 6027-586 Quota server initialization failed.

**Explanation:** Quota server initialization has failed. This message may appear as part of the detail data in the quota error log.

**User response:** Check status and availability of the disks. If quota files have been corrupted, restore them from the last available backup. Finally, reissue the command.

---

### 6027-587 Unable to initialize quota client because there is no quota server. Please check error log on the file system manager node. The mmcheckquota command must be run with the file system unmounted before retrying the command.

**Explanation:** startQuotaClient failed.

**User response:** If the quota file could not be read (check error log on file system manager). Issue the **mmlsimg** command to determine which node is the file system manager), then the **mmcheckquota**

command must be run with the file system unmounted.

---

### 6027-588 No more than number nodes can mount a file system.

**Explanation:** The limit of the number of nodes that can mount a file system was exceeded.

**User response:** Observe the stated limit for how many nodes can mount a file system.

---

### 6027-589 Scanning file system metadata, phase number ...

**Explanation:** Progress information.

**User response:** None. Informational message only.

---

### 6027-590 [W] GPFS is experiencing a shortage of pagepool. This message will not be repeated for at least one hour.

**Explanation:** Pool starvation occurs, buffers have to be continually stolen at high aggressiveness levels.

**User response:** Issue the **mmchconfig** command to increase the size of **pagepool**.

---

### 6027-591 Unable to allocate sufficient inodes for file system metadata. Increase the value for option and try again.

**Explanation:** Too few inodes have been specified on the **-N** option of the **mmcrfs** command.

**User response:** Increase the size of the **-N** option and reissue the **mmcrfs** command.

---

### 6027-592 Mount of *fileSystem* is waiting for the mount disposition to be set by some data management application.

**Explanation:** Data management utilizing DAPI is enabled for the file system, but no data management application has set a disposition for the mount event.

**User response:** Start the data management application and verify that the application sets the mount disposition.

---

### 6027-593 [E] The root quota entry is not found in its assigned record

**Explanation:** On mount, the root entry is not found in the first record of the quota file.

**User response:** Issue the **mmcheckquota** command to verify that the use of root has not been lost.

---

**6027-594** Disk *diskName* cannot be added to storage pool *poolName*. Allocation map cannot accommodate disks larger than size MB.

**Explanation:** The specified disk is too large compared to the disks that were initially used to create the storage pool.

**User response:** Specify a smaller disk or add the disk to a new storage pool.

---

**6027-595 [E]** While creating quota files, file *fileName*, with no valid quota information was found in the root directory. Remove files with reserved quota file names (for example, **user.quota**) without valid quota information from the root directory by: - mounting the file system without quotas, - removing the files, and - remounting the file system with quotas to recreate new quota files. To use quota file names other than the reserved names, use the **mmcheckquota** command.

**Explanation:** While mounting a file system, the state of the file system descriptor indicates that quota files do not exist. However, files that do not contain quota information but have one of the reserved names: **user.quota**, **group.quota**, or **fileset.quota** exist in the root directory.

**User response:** To mount the file system so that new quota files will be created, perform these steps:

1. Mount the file system without quotas.
2. Verify that there are no files in the root directory with the reserved names: **user.quota**, **group.quota**, or **fileset.quota**.
3. Remount the file system with quotas. To mount the file system with other files used as quota files, issue the **mmcheckquota** command.

---

**6027-596 [I]** While creating quota files, file *fileName* containing quota information was found in the root directory. This file will be used as *quotaType* quota file.

**Explanation:** While mounting a file system, the state of the file system descriptor indicates that quota files do not exist. However, files that have one of the reserved names **user.quota**, **group.quota**, or **fileset.quota** and contain quota information, exist in the root directory. The file with the reserved name will be used as the quota file.

**User response:** None. Informational message.

---

**6027-597 [E]** The quota command was requested to process quotas for a type (user, group, or fileset), which is not enabled.

**Explanation:** A quota command was requested to process quotas for a **user**, **group**, or **fileset** quota type, which is not enabled.

**User response:** Verify that the **user**, **group**, or **fileset** quota type is enabled and reissue the command.

---

**6027-598 [E]** The supplied file does not contain quota information.

**Explanation:** A file supplied as a quota file does not contain quota information.

**User response:** Change the file so it contains valid quota information and reissue the command.

To mount the file system so that new quota files are created:

1. Mount the file system without quotas.
2. Verify there are no files in the root directory with the reserved **user.quota** or **group.quota** name.
3. Remount the file system with quotas.

---

**6027-599 [E]** File supplied to the command does not exist in the root directory.

**Explanation:** The user-supplied name of a new quota file has not been found.

**User response:** Ensure that a file with the supplied name exists. Then reissue the command.

---

**6027-600** On node *nodeName* an earlier error may have caused some file system data to be inaccessible at this time. Check error log for additional information. After correcting the problem, the file system can be mounted again to restore normal data access.

**Explanation:** An earlier error may have caused some file system data to be inaccessible at this time.

**User response:** Check the error log for additional information. After correcting the problem, the file system can be mounted again.

---

**6027-601** Error changing pool size.

**Explanation:** The **mmchconfig** command failed to change the pool size to the requested value.

**User response:** Follow the suggested actions in the other messages that occur with this one.

## 6027-602 • 6027-613 [N]

---

**6027-602**    **ERROR: file system not mounted.**  
Mount file system *fileSystem* and retry command.

**Explanation:** A GPFS command that requires the file system be mounted was issued.

**User response:** Mount the file system and reissue the command.

---

**6027-603**    **Current pool size: *valueK* = *valueM*, max block size: *valueK* = *valueM*.**

**Explanation:** Displays the current pool size.

**User response:** None. Informational message only.

---

**6027-604 [E]**    **Parameter incompatibility. File system block size is larger than maxblocksize parameter.**

**Explanation:** An attempt is being made to mount a file system whose block size is larger than the **maxblocksize** parameter as set by **mmchconfig**.

**User response:** Use the **mmchconfig maxblocksize=xxx** command to increase the maximum allowable block size.

---

**6027-605 [N]**    **File system has been renamed.**

**Explanation:** Self-explanatory.

**User response:** None. Informational message only.

---

**6027-606 [E]**    **The node number *nodeNumber* is not defined in the node list**

**Explanation:** A node matching *nodeNumber* was not found in the GPFS configuration file.

**User response:** Perform required configuration steps prior to starting GPFS on the node.

---

**6027-607**    **mmcommon getEFOptions *fileSystem* failed. Return code *value*.**

**Explanation:** The **mmcommon getEFOptions** command failed while looking up the names of the disks in a file system. This error usually occurs during **mount** processing.

**User response:** Check the preceding messages. A frequent cause for such errors is lack of space in **/var**.

---

**6027-608 [E]**    **File system manager takeover failed.**

**Explanation:** An attempt to takeover as file system manager failed. The file system is unmounted to allow another node to try.

**User response:** Check the return code. This is usually due to network or disk connectivity problems. Issue the **mmlsdisk** command to determine if the paths to the

disk are unavailable, and issue the **mmchdisk** if necessary.

---

**6027-609**    **File system *fileSystem* unmounted because it does not have a manager.**

**Explanation:** The file system had to be unmounted because a file system manager could not be assigned. An accompanying message tells which node was the last manager.

**User response:** Examine error log on the last file system manager. Issue the **mmlsdisk** command to determine if a number of disks are down. Examine the other error logs for an indication of network, disk, or virtual shared disk problems. Repair the base problem and issue the **mmchdisk** command if required.

---

**6027-610**    **Cannot mount file system *fileSystem* because it does not have a manager.**

**Explanation:** The file system had to be unmounted because a file system manager could not be assigned. An accompanying message tells which node was the last manager.

**User response:** Examine error log on the last file system manager node. Issue the **mmlsdisk** command to determine if a number of disks are down. Examine the other error logs for an indication of disk or network shared disk problems. Repair the base problem and issue the **mmchdisk** command if required.

---

**6027-611 [I]**    **Recovery: *fileSystem*, delay *number sec.* for safe recovery.**

**Explanation:** Informational. When disk leasing is in use, wait for the existing lease to expire before performing log and token manager recovery.

**User response:** None.

---

**6027-612**    **Unable to run *command* while the file system is suspended.**

**Explanation:** A command that can alter data in a file system was issued while the file system was suspended.

**User response:** Resume the file system and reissue the command.

---

**6027-613 [N]**    **Expel *node* request from *node*. Expelling: *node***

**Explanation:** One node is asking to have another node expelled from the cluster, usually because they have communications problems between them. The cluster manager node will decide which one will be expelled.

**User response:** Check that the communications paths are available between the two nodes.

---

**6027-614** *Value value for option name is out of range. Valid values are number through number.*

**Explanation:** The value for an option in the command line arguments is out of range.

**User response:** Correct the command line and reissue the command.

---

**6027-615** *mmcommon getContactNodes clusterName failed. Return code value.*

**Explanation:** **mmcommon getContactNodes** failed while looking up contact nodes for a remote cluster, usually while attempting to mount a file system from a remote cluster.

**User response:** Check the preceding messages, and consult the earlier chapters of this document. A frequent cause for such errors is lack of space in **/var**.

---

**6027-616 [X] Duplicate address ipAddress in node list**

**Explanation:** The IP address appears more than once in the node list file.

**User response:** Check the node list shown by the **mmlscluster** command.

---

**6027-617 [I] Recovered number nodes for cluster clusterName.**

**Explanation:** The asynchronous part (phase 2) of node failure recovery has completed.

**User response:** None. Informational message only.

---

**6027-618 [X] Local host not found in node list (local ip interfaces: interfaceList)**

**Explanation:** The local host specified in the node list file could not be found.

**User response:** Check the node list shown by the **mmlscluster** command.

---

**6027-619 Negative grace times are not allowed.**

**Explanation:** The **mmedquota** command received a negative value for the **-t** option.

**User response:** Reissue the **mmedquota** command with a nonnegative value for grace time.

---

**6027-620 Hard quota limit must not be less than soft limit.**

**Explanation:** The hard quota limit must be greater than or equal to the soft quota limit.

**User response:** Reissue the **mmedquota** command and enter valid values when editing the information.

---

**6027-621 Negative quota limits are not allowed.**

**Explanation:** The quota value must be positive.

**User response:** Reissue the **mmedquota** command and enter valid values when editing the information.

---

**6027-622 [E] Failed to join remote cluster clusterName**

**Explanation:** The node was not able to establish communication with another cluster, usually while attempting to mount a file system from a remote cluster.

**User response:** Check other console messages for additional information. Verify that contact nodes for the remote cluster are set correctly. Run **mmremoteefs show** and **mmremotecluster show** to display information about the remote cluster.

---

**6027-623 All disks up and ready**

**Explanation:** Self-explanatory.

**User response:** None. Informational message only.

---

**6027-624 No disks**

**Explanation:** Self-explanatory.

**User response:** None. Informational message only.

---

**6027-625 File system manager takeover already pending.**

**Explanation:** A request to migrate the file system manager failed because a previous migrate request has not yet completed.

**User response:** None. Informational message only.

---

**6027-626 Migrate to node nodeName already pending.**

**Explanation:** A request to migrate the file system manager failed because a previous migrate request has not yet completed.

**User response:** None. Informational message only.

---

**6027-627 Node nodeName is already manager for fileSystem.**

**Explanation:** A request has been made to change the file system manager node to the node that is already the manager.

**User response:** None. Informational message only.

## 6027-628 • 6027-640 [E]

---

**6027-628** **Sending migrate request to current manager node *nodeName*.**

**Explanation:** A request has been made to change the file system manager node.

**User response:** None. Informational message only.

---

**6027-629 [N] Node *nodeName* resigned as manager for *fileSystem*.**

**Explanation:** Progress report produced by the **mmchmgr** command.

**User response:** None. Informational message only.

---

**6027-630 [N] Node *nodeName* appointed as manager for *fileSystem*.**

**Explanation:** The **mmchmgr** command successfully changed the node designated as the file system manager.

**User response:** None. Informational message only.

---

**6027-631 Failed to appoint node *nodeName* as manager for *fileSystem*.**

**Explanation:** A request to change the file system manager node has failed.

**User response:** Accompanying messages will describe the reason for the failure. Also, see the **mmfs.log** file on the target node.

---

**6027-632 Failed to appoint new manager for *fileSystem*.**

**Explanation:** An attempt to change the file system manager node has failed.

**User response:** Accompanying messages will describe the reason for the failure. Also, see the **mmfs.log** file on the target node.

---

**6027-633 The best choice node *nodeName* is already the manager for *fileSystem*.**

**Explanation:** Informational message about the progress and outcome of a migrate request.

**User response:** None. Informational message only.

---

**6027-634 Node name or number *node* is not valid.**

**Explanation:** A node number, IP address, or host name that is not valid has been entered in the configuration file or as input for a command.

**User response:** Validate your configuration information and the condition of your network. This message may result from an inability to translate a node name.

---

**6027-635 [E] The current file system manager failed and no new manager will be appointed.**

**Explanation:** The file system manager node could not be replaced. This is usually caused by other system errors, such as disk or communication errors.

**User response:** See accompanying messages for the base failure.

---

**6027-636 [E] Disk marked as stopped or offline.**

**Explanation:** A disk continues to be marked **down** due to a previous error and was not opened again.

**User response:** Check the disk status by issuing the **mmlsdisk** command, then issue the **mmchdisk start** command to restart the disk.

---

**6027-637 [E] RVSD is not active.**

**Explanation:** The RVSD subsystem needs to be activated.

**User response:** See the appropriate IBM Reliable Scalable Cluster Technology (RSCT) document ([www.ibm.com/support/knowledgecenter/SGVKBA/welcome](http://www.ibm.com/support/knowledgecenter/SGVKBA/welcome)) and search on *diagnosing IBM Virtual Shared Disk problems*.

---

**6027-638 [E] File system *fileSystem* unmounted by node *nodeName***

**Explanation:** Produced in the console log on a forced unmount of the file system caused by disk or communication failures.

**User response:** Check the error log on the indicated node. Correct the underlying problem and remount the file system.

---

**6027-639 [E] File system cannot be mounted in restricted mode and ro or rw concurrently**

**Explanation:** There has been an attempt to concurrently mount a file system on separate nodes in both a normal mode and in 'restricted' mode.

**User response:** Decide which mount mode you want to use, and use that mount mode on both nodes.

---

**6027-640 [E] File system is mounted**

**Explanation:** A command has been issued that requires that the file system be unmounted.

**User response:** Unmount the file system and reissue the command.

---

**6027-641 [E] Unable to access vital system metadata.  
Too many disks are unavailable or the  
file system is corrupted.**

**Explanation:** An attempt has been made to access a file system, but the metadata is unavailable. This can be caused by:

1. The disks on which the metadata resides are either stopped or there was an unsuccessful attempt to delete them.
2. The file system is corrupted.

**User response:** To access the file system:

1. If the disks are the problem either start the stopped disks or try to delete them.
  2. If the file system has been corrupted, you will have to recreate it from backup medium.
- 

**6027-642 [N] File system has been deleted.**

**Explanation:** Self-explanatory.

**User response:** None. Informational message only.

---

**6027-643 [I] Node *nodeName* completed take over for  
*fileSystem*.**

**Explanation:** The **mmchmgr** command completed successfully.

**User response:** None. Informational message only.

---

**6027-644 The previous error was detected on  
node *nodeName*.**

**Explanation:** An unacceptable error was detected. This usually occurs when attempting to retrieve file system information from the operating system's file system database or the cached GPFS system control data. The message identifies the node where the error was encountered.

**User response:** See accompanying messages for the base failure. A common cause for such errors is lack of space in **/var**.

---

**6027-645 Attention: mmcommon getEFOptions  
*fileSystem* failed. Checking *fileName*.**

**Explanation:** The names of the disks in a file system were not found in the cached GPFS system data, therefore an attempt will be made to get the information from the operating system's file system database.

**User response:** If the command fails, see "File system fails to mount" on page 295. A common cause for such errors is lack of space in **/var**.

---

**6027-646 [E] File system unmounted due to loss of  
cluster membership.**

**Explanation:** Quorum was lost, causing file systems to be unmounted.

**User response:** Get enough nodes running the GPFS daemon to form a quorum.

---

**6027-647 [E] File *fileName* could not be run with err  
*errno*.**

**Explanation:** The specified shell script could not be run. This message is followed by the error string that is returned by the exec.

**User response:** Check file existence and access permissions.

---

**6027-648 EDITOR environment variable must be  
full pathname.**

**Explanation:** The value of the EDITOR environment variable is not an absolute path name.

**User response:** Change the value of the EDITOR environment variable to an absolute path name.

---

**6027-649 Error reading the mmpmon command  
file.**

**Explanation:** An error occurred when reading the **mmpmon** command file.

**User response:** Check file existence and access permissions.

---

**6027-650 [X] The mmfs daemon is shutting down  
abnormally.**

**Explanation:** The GPFS daemon is shutting down as a result of an irrecoverable condition, typically a resource shortage.

**User response:** Review error log entries, correct a resource shortage condition, and restart the GPFS daemon.

---

**6027-660 Error displaying message from mmfsd.**

**Explanation:** GPFS could not properly display an output string sent from the **mmfsd** daemon due to some error. A description of the error follows.

**User response:** Check that GPFS is properly installed.

---

**6027-661 mmfsd waiting for primary node  
*nodeName*.**

**Explanation:** The **mmfsd** server has to wait during start up because **mmfsd** on the primary node is not yet ready.

**User response:** None. Informational message only.

---

**6027-662 mmfsd timed out waiting for primary node *nodeName*.**

**Explanation:** The **mmfsd** server is about to terminate.

**User response:** Ensure that the **mmfs.cfg** configuration file contains the correct host name or IP address of the primary node. Check **mmfsd** on the primary node.

---

**6027-663 Lost connection to file system daemon.**

**Explanation:** The connection between a GPFS command and the **mmfsd** daemon has broken. The daemon has probably crashed.

**User response:** Ensure that the **mmfsd** daemon is running. Check the error log.

---

**6027-664 Unexpected message from file system daemon.**

**Explanation:** The version of the **mmfsd** daemon does not match the version of the GPFS command.

**User response:** Ensure that all GPFS software components are at the same version.

---

**6027-665 Failed to connect to file system daemon: *errorString***

**Explanation:** An error occurred while trying to create a session with **mmfsd**.

**User response:** Ensure that the **mmfsd** daemon is running. Also, only root can run most GPFS commands. The mode bits of the commands must be **set-user-id to root**.

---

**6027-666 Failed to determine file system manager.**

**Explanation:** While running a GPFS command in a multiple node configuration, the local file system daemon is unable to determine which node is managing the file system affected by the command.

**User response:** Check internode communication configuration and ensure that enough GPFS nodes are up to form a quorum.

---

**6027-667 Could not set up socket**

**Explanation:** One of the calls to create or bind the socket used for sending parameters and messages between the command and the daemon failed.

**User response:** Check additional error messages.

---

**6027-668 Could not send message to file system daemon**

**Explanation:** Attempt to send a message to the file system failed.

**User response:** Check if the file system daemon is up and running.

---

**6027-669 Could not connect to file system daemon.**

**Explanation:** The TCP connection between the command and the daemon could not be established.

**User response:** Check additional error messages.

---

**6027-670 Value for 'option' is not valid. Valid values are *list*.**

**Explanation:** The specified value for the given command option was not valid. The remainder of the line will list the valid keywords.

**User response:** Correct the command line.

---

**6027-671 Keyword missing or incorrect.**

**Explanation:** A missing or incorrect keyword was encountered while parsing command line arguments

**User response:** Correct the command line.

---

**6027-672 Too few arguments specified.**

**Explanation:** Too few arguments were specified on the command line.

**User response:** Correct the command line.

---

**6027-673 Too many arguments specified.**

**Explanation:** Too many arguments were specified on the command line.

**User response:** Correct the command line.

---

**6027-674 Too many values specified for option *name*.**

**Explanation:** Too many values were specified for the given option on the command line.

**User response:** Correct the command line.

---

**6027-675 Required value for *option* is missing.**

**Explanation:** A required value was not specified for the given option on the command line.

**User response:** Correct the command line.

---

**6027-676 Option *option* specified more than once.**

**Explanation:** The named option was specified more than once on the command line.

**User response:** Correct the command line.

---

**6027-677 Option *option* is incorrect.**

**Explanation:** An incorrect option was specified on the command line.

**User response:** Correct the command line.

---

**6027-678 Misplaced or incorrect parameter *name*.**

**Explanation:** A misplaced or incorrect parameter was specified on the command line.

**User response:** Correct the command line.

---

**6027-679 Device *name* is not valid.**

**Explanation:** An incorrect device name was specified on the command line.

**User response:** Correct the command line.

---

**6027-680 [E] Disk failure. Volume *name*. rc = *value*. Physical volume *name*.**

**Explanation:** An I/O request to a disk or a request to fence a disk has failed in such a manner that GPFS can no longer use the disk.

**User response:** Check the disk hardware and the software subsystems in the path to the disk.

---

**6027-681 Required option *name* was not specified.**

**Explanation:** A required option was not specified on the command line.

**User response:** Correct the command line.

---

**6027-682 Device argument is missing.**

**Explanation:** The device argument was not specified on the command line.

**User response:** Correct the command line.

---

**6027-683 Disk *name* is invalid.**

**Explanation:** An incorrect disk name was specified on the command line.

**User response:** Correct the command line.

---

**6027-684 Value *value* for *option* is incorrect.**

**Explanation:** An incorrect value was specified for the named option.

**User response:** Correct the command line.

---

**6027-685 Value *value* for option *option* is out of range. Valid values are *number* through *number*.**

**Explanation:** An out of range value was specified for the named option.

**User response:** Correct the command line.

---

**6027-686 *option (value)* exceeds *option (value)*.**

**Explanation:** The value of the first option exceeds the value of the second option. This is not permitted.

**User response:** Correct the command line.

---

**6027-687 Disk *name* is specified more than once.**

**Explanation:** The named disk was specified more than once on the command line.

**User response:** Correct the command line.

---

**6027-688 Failed to read file system descriptor.**

**Explanation:** The disk block containing critical information about the file system could not be read from disk.

**User response:** This is usually an error in the path to the disks. If there are associated messages indicating an I/O error such as ENODEV or EIO, correct that error and retry the operation. If there are no associated I/O errors, then run the mmfsck command with the file system unmounted.

---

**6027-689 Failed to update file system descriptor.**

**Explanation:** The disk block containing critical information about the file system could not be written to disk.

**User response:** This is a serious error, which may leave the file system in an unusable state. Correct any I/O errors, then run the mmfsck command with the file system unmounted to make repairs.

---

**6027-690 Failed to allocate I/O buffer.**

**Explanation:** Could not obtain enough memory (RAM) to perform an operation.

**User response:** Either retry the operation when the mmfsd daemon is less heavily loaded, or increase the size of one or more of the memory pool parameters by issuing the mmchconfig command.

---

**6027-691 Failed to send message to node *nodeName*.**

**Explanation:** A message to another file system node could not be sent.

**User response:** Check additional error message and the internode communication configuration.

---

**6027-692 Value for *option* is not valid. Valid values are yes, no.**

**Explanation:** An option that is required to be yes or no is neither.

**User response:** Correct the command line.

---

**6027-693 Cannot open disk *name*.**

**Explanation:** Could not access the given disk.

**User response:** Check the disk hardware and the path to the disk.

---

**6027-694 Disk not started; disk *name* has a bad volume label.**

**Explanation:** The volume label on the disk does not match that expected by GPFS.

**User response:** Check the disk hardware. For hot-pluggable drives, ensure that the proper drive has been plugged in.

---

**6027-695 [E] File system is read-only.**

**Explanation:** An operation was attempted that would require modifying the contents of a file system, but the file system is read-only.

**User response:** Make the file system R/W before retrying the operation.

---

**6027-696 [E] Too many disks are unavailable.**

**Explanation:** A file system operation failed because all replicas of a data or metadata block are currently unavailable.

**User response:** Issue the **mmlsdisk** command to check the availability of the disks in the file system; correct disk hardware problems, and then issue the **mmchdisk** command with the **start** option to inform the file system that the disk or disks are available again.

---

**6027-697 [E] No log available.**

**Explanation:** A file system operation failed because no space for logging metadata changes could be found.

**User response:** Check additional error message. A likely reason for this error is that all disks with available log space are currently unavailable.

---

**6027-698 [E] Not enough memory to allocate internal data structure.**

**Explanation:** A file system operation failed because no memory is available for allocating internal data structures.

**User response:** Stop other processes that may have main memory pinned for their use.

---

**6027-699 [E] Inconsistency in file system metadata.**

**Explanation:** File system metadata on disk has been corrupted.

**User response:** This is an extremely serious error that may cause loss of data. Issue the **mmfsck** command with the file system unmounted to make repairs. There will be a **POSSIBLE FILE CORRUPTION** entry in the system error log that should be forwarded to the IBM Support Center.

---

**6027-700 [E] Log recovery failed.**

**Explanation:** An error was encountered while restoring file system metadata from the log.

**User response:** Check additional error message. A likely reason for this error is that none of the replicas of the log could be accessed because too many disks are currently unavailable. If the problem persists, issue the **mmfsck** command with the file system unmounted.

---

**6027-701 [X] Some file system data are inaccessible at this time.**

**Explanation:** The file system has encountered an error that is serious enough to make some or all data inaccessible. This message indicates that an occurred that left the file system in an unusable state.

**User response:** Possible reasons include too many unavailable disks or insufficient memory for file system control structures. Check other error messages as well as the error log for additional information. Unmount the file system and correct any I/O errors. Then remount the file system and try the operation again. If the problem persists, issue the **mmfsck** command with the file system unmounted to make repairs.

---

**6027-702 [X] Some file system data are inaccessible at this time. Check error log for additional information. After correcting the problem, the file system must be unmounted and then mounted to restore normal data access.**

**Explanation:** The file system has encountered an error that is serious enough to make some or all data inaccessible. This message indicates that an error occurred that left the file system in an unusable state.

**User response:** Possible reasons include too many

unavailable disks or insufficient memory for file system control structures. Check other error messages as well as the error log for additional information. Unmount the file system and correct any I/O errors. Then remount the file system and try the operation again. If the problem persists, issue the **mmfsck** command with the file system unmounted to make repairs.

---

**6027-703 [X] Some file system data are inaccessible at this time. Check error log for additional information.**

**Explanation:** The file system has encountered an error that is serious enough to make some or all data inaccessible. This message indicates that an error occurred that left the file system in an unusable state.

**User response:** Possible reasons include too many unavailable disks or insufficient memory for file system control structures. Check other error messages as well as the error log for additional information. Unmount the file system and correct any I/O errors. Then remount the file system and try the operation again. If the problem persists, issue the **mmfsck** command with the file system unmounted to make repairs.

---

**6027-704 Attention: Due to an earlier error normal access to this file system has been disabled. Check error log for additional information. After correcting the problem, the file system must be unmounted and then mounted again to restore normal data access.**

**Explanation:** The file system has encountered an error that is serious enough to make some or all data inaccessible. This message indicates that an error occurred that left the file system in an unusable state.

**User response:** Possible reasons include too many unavailable disks or insufficient memory for file system control structures. Check other error messages as well as the error log for additional information. Unmount the file system and correct any I/O errors. Then remount the file system and try the operation again. If the problem persists, issue the **mmfsck** command with the file system unmounted to make repairs.

---

**6027-705 Error code value.**

**Explanation:** Provides additional information about an error.

**User response:** See accompanying error messages.

---

**6027-706 The device *name* has no corresponding entry in *fileName* or has an incomplete entry.**

**Explanation:** The command requires a device that has a file system associated with it.

**User response:** Check the operating system's file

system database (the given file) for a valid device entry.

---

**6027-707 Unable to open file *fileName*.**

**Explanation:** The named file cannot be opened.

**User response:** Check that the file exists and has the correct permissions.

---

**6027-708 Keyword *name* is incorrect. Valid values are *list*.**

**Explanation:** An incorrect keyword was encountered.

**User response:** Correct the command line.

---

**6027-709 Incorrect response. Valid responses are "yes", "no", or "noall"**

**Explanation:** A question was asked that requires a **yes** or **no** answer. The answer entered was neither **yes**, **no**, nor **noall**.

**User response:** Enter a valid response.

---

**6027-710 Attention:**

**Explanation:** Precedes an attention messages.

**User response:** None. Informational message only.

---

**6027-711 [E] Specified entity, such as a disk or file system, does not exist.**

**Explanation:** A file system operation failed because the specified entity, such as a disk or file system, could not be found.

**User response:** Specify existing disk, file system, etc.

---

**6027-712 [E] Error in communications between mmfsd daemon and client program.**

**Explanation:** A message sent between the **mmfsd** daemon and the client program had an incorrect format or content.

**User response:** Verify that the **mmfsd** daemon is running.

---

**6027-713 Unable to start because conflicting program *name* is running. Waiting until it completes.**

**Explanation:** A program detected that it cannot start because a conflicting program is running. The program will automatically start once the conflicting program has ended, as long as there are no other conflicting programs running at that time.

**User response:** None. Informational message only.

## 6027-714 • 6027-724 [E]

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**6027-714** Terminating because conflicting program *name* is running.

**Explanation:** A program detected that it must terminate because a conflicting program is running.

**User response:** Reissue the command once the conflicting program has ended.

---

**6027-715** *command* is finished waiting. Starting execution now.

**Explanation:** A program detected that it can now begin running because a conflicting program has ended.

**User response:** None. Information message only.

---

**6027-716 [E]** Some file system data or metadata has been lost.

**Explanation:** Unable to access some piece of file system data that has been lost due to the deletion of disks beyond the replication factor.

**User response:** If the function did not complete, try to mount the file system in **restricted** mode.

---

**6027-717 [E]** Must execute mmfsck before mount.

**Explanation:** An attempt has been made to mount a file system on which an incomplete **mmfsck** command was run.

**User response:** Reissue the **mmfsck** command to the repair file system, then reissue the **mount** command.

---

**6027-718** The mmfsd daemon is not ready to handle commands yet.

**Explanation:** The **mmfsd** daemon is not accepting messages because it is restarting or stopping.

**User response:** None. Informational message only.

---

**6027-719 [E]** Device type not supported.

**Explanation:** A disk being added to a file system with the **mmadddisk** or **mmcrls** command is not a character mode special file, or has characteristics not recognized by GPFS.

**User response:** Check the characteristics of the disk being added to the file system.

---

**6027-720 [E]** Actual sector size does not match given sector size.

**Explanation:** A disk being added to a file system with the **mmadddisk** or **mmcrls** command has a physical sector size that differs from that given in the disk description list.

**User response:** Check the physical sector size of the

disk being added to the file system.

---

**6027-721 [E]** Host '*name*' in *fileName* is not valid.

**Explanation:** A host name or IP address that is not valid was found in a configuration file.

**User response:** Check the configuration file specified in the error message.

---

**6027-722** Attention: Due to an earlier error normal access to this file system has been disabled. Check error log for additional information. The file system must be mounted again to restore normal data access.

**Explanation:** The file system has encountered an error that is serious enough to make some or all data inaccessible. This message indicates that an error occurred that left the file system in an unusable state. Possible reasons include too many unavailable disks or insufficient memory for file system control structures.

**User response:** Check other error messages as well as the error log for additional information. Correct any I/O errors. Then, remount the file system and try the operation again. If the problem persists, issue the **mmfsck** command with the file system unmounted to make repairs.

---

**6027-723** Attention: Due to an earlier error normal access to this file system has been disabled. Check error log for additional information. After correcting the problem, the file system must be mounted again to restore normal data access.

**Explanation:** The file system has encountered an error that is serious enough to make some or all data inaccessible. This message indicates that an error occurred that left the file system in an unusable state. Possible reasons include too many unavailable disks or insufficient memory for file system control structures.

**User response:** Check other error messages as well as the error log for additional information. Correct any I/O errors. Then, remount the file system and try the operation again. If the problem persists, issue the **mmfsck** command with the file system unmounted to make repairs.

---

**6027-724 [E]** Incompatible file system format.

**Explanation:** An attempt was made to access a file system that was formatted with an older version of the product that is no longer compatible with the version currently running.

**User response:** To change the file system format version to the current version, issue the **-V** option on the **mmchfs** command.

---

**6027-725**    **The mmfsd daemon is not ready to handle commands yet. Waiting for quorum.**

**Explanation:** The GPFS **mmfsd** daemon is not accepting messages because it is waiting for quorum.

**User response:** Determine why insufficient nodes have joined the group to achieve quorum and rectify the problem.

---

**6027-726 [E] Quota initialization/start-up failed.**

**Explanation:** Quota manager initialization was unsuccessful. The file system manager finished without quotas. Subsequent client mount requests will fail.

**User response:** Check the error log and correct I/O errors. It may be necessary to issue the **mmcheckquota** command with the file system unmounted.

---

**6027-727 Specified driver type *type* does not match disk name *driver type*.**

**Explanation:** The driver type specified on the **mmchdisk** command does not match the current driver type of the disk.

**User response:** Verify the driver type and reissue the command.

---

**6027-728 Specified sector size *value* does not match disk name sector size *value*.**

**Explanation:** The sector size specified on the **mmchdisk** command does not match the current sector size of the disk.

**User response:** Verify the sector size and reissue the command.

---

**6027-729 Attention: No changes for disk name were specified.**

**Explanation:** The disk descriptor in the **mmchdisk** command does not specify that any changes are to be made to the disk.

**User response:** Check the disk descriptor to determine if changes are needed.

---

**6027-730 *command* on *fileSystem*.**

**Explanation:** Quota was activated or deactivated as stated as a result of the **mmquotaon**, **mmquotaoft**, **mmdefquotaon**, or **mmdefquotaoft** commands.

**User response:** None, informational only. This message is enabled with the **-v** option on the **mmquotaon**, **mmquotaoft**, **mmdefquotaon**, or **mmdefquotaoft** commands.

---

**6027-731 Error number while performing command for name quota on *fileSystem***

**Explanation:** An error occurred when switching quotas of a certain type on or off. If errors were returned for multiple file systems, only the error code is shown.

**User response:** Check the error code shown by the message to determine the reason.

---

**6027-732 Error while performing *command* on *fileSystem*.**

**Explanation:** An error occurred while performing the stated command when listing or reporting quotas.

**User response:** None. Informational message only.

---

**6027-733 Edit quota: Incorrect format!**

**Explanation:** The format of one or more edited quota limit entries was not correct.

**User response:** Reissue the **mmedquota** command. Change only the values for the limits and follow the instructions given.

---

**6027-734 [W] Quota check for '*fileSystem*' ended prematurely.**

**Explanation:** The user interrupted and terminated the command.

**User response:** If ending the command was not intended, reissue the **mmcheckquota** command.

---

**6027-735 Error editing string from mmfsd.**

**Explanation:** An internal error occurred in the **mmfsd** when editing a string.

**User response:** None. Informational message only.

---

**6027-736 Attention: Due to an earlier error normal access to this file system has been disabled. Check error log for additional information. The file system must be unmounted and then mounted again to restore normal data access.**

**Explanation:** The file system has encountered an error that is serious enough to make some or all data inaccessible. This message indicates that an error occurred that left the file system in an unusable state. Possible reasons include too many unavailable disks or insufficient memory for file system control structures.

**User response:** Check other error messages as well as the error log for additional information. Unmount the file system and correct any I/O errors. Then, remount the file system and try the operation again. If the problem persists, issue the **mmfsck** command with the

file system unmounted to make repairs.

---

**6027-737      Attention: No metadata disks remain.**

**Explanation:** The **mmchdisk** command has been issued, but no metadata disks remain.

**User response:** None. Informational message only.

---

**6027-738      Attention: No data disks remain.**

**Explanation:** The **mmchdisk** command has been issued, but no data disks remain.

**User response:** None. Informational message only.

---

**6027-739      Attention: Due to an earlier configuration change the file system is no longer properly balanced.**

**Explanation:** The **mmlsdisk** command found that the file system is not properly balanced.

**User response:** Issue the **mmrestripefs -b** command at your convenience.

---

**6027-740      Attention: Due to an earlier configuration change the file system is no longer properly replicated.**

**Explanation:** The **mmlsdisk** command found that the file system is not properly replicated.

**User response:** Issue the **mmrestripefs -r** command at your convenience

---

**6027-741      Attention: Due to an earlier configuration change the file system may contain data that is at risk of being lost.**

**Explanation:** The **mmlsdisk** command found that critical data resides on disks that are suspended or being deleted.

**User response:** Issue the **mmrestripefs -m** command as soon as possible.

---

**6027-742      Error occurred while executing a command for *fileSystem*.**

**Explanation:** A quota command encountered a problem on a file system. Processing continues with the next file system.

**User response:** None. Informational message only.

---

**6027-743      Initial disk state was updated successfully, but another error may have changed the state again.**

**Explanation:** The **mmchdisk** command encountered an error after the disk status or availability change was

already recorded in the file system configuration. The most likely reason for this problem is that too many disks have become unavailable or are still unavailable after the disk state change.

**User response:** Issue an **mmchdisk start** command when more disks are available.

---

**6027-744      Unable to run *command* while the file system is mounted in restricted mode.**

**Explanation:** A command that can alter the data in a file system was issued while the file system was mounted in restricted mode.

**User response:** Mount the file system in read-only or read-write mode or unmount the file system and then reissue the command.

---

**6027-745      *fileSystem*: no *quotaType* quota management enabled.**

**Explanation:** A quota command of the cited type was issued for the cited file system when no quota management was enabled.

**User response:** Enable quota management and reissue the command.

---

**6027-746      Editing quota limits for this user or group not permitted.**

**Explanation:** The **root** user or **system** group was specified for quota limit editing in the **mmedquota** command.

**User response:** Specify a valid user or group in the **mmedquota** command. Editing quota limits for the **root** user or **system** group is prohibited.

---

**6027-747 [E]    Too many nodes in cluster (max number) or file system (max number).**

**Explanation:** The operation cannot succeed because too many nodes are involved.

**User response:** Reduce the number of nodes to the applicable stated limit.

---

**6027-748      *fileSystem*: no quota management enabled**

**Explanation:** A quota command was issued for the cited file system when no quota management was enabled.

**User response:** Enable quota management and reissue the command.

---

**6027-749** Pool size changed to *number K* = *number M*.

**Explanation:** Pool size successfully changed.

**User response:** None. Informational message only.

---

**6027-750 [E]** The node address *ipAddress* is not defined in the node list

**Explanation:** An address does not exist in the GPFS configuration file.

**User response:** Perform required configuration steps prior to starting GPFS on the node.

---

**6027-751 [E]** Error code *value*

**Explanation:** Provides additional information about an error.

**User response:** See accompanying error messages.

---

**6027-752 [E]** Lost membership in cluster *clusterName*. Unmounting file systems.

**Explanation:** This node has lost membership in the cluster. Either GPFS is no longer available on enough nodes to maintain quorum, or this node could not communicate with other members of the quorum. This could be caused by a communications failure between nodes, or multiple GPFS failures.

**User response:** See associated error logs on the failed nodes for additional problem determination information.

---

**6027-753 [E]** Could not run command *command*

**Explanation:** The GPFS daemon failed to run the specified command.

**User response:** Verify correct installation.

---

**6027-754** Error reading string for mmfsd.

**Explanation:** GPFS could not properly read an input string.

**User response:** Check that GPFS is properly installed.

---

**6027-755 [I]** Waiting for challenge *challengeValue* (*node nodeNumber*, *sequence sequenceNumber*) to be responded during disk election

**Explanation:** The node has challenged another node, which won the previous election and is waiting for the challenger to respond.

**User response:** None. Informational message only.

---

**6027-756 [E]** Configuration invalid or inconsistent between different nodes.

**Explanation:** Self-explanatory.

**User response:** Check cluster and file system configuration.

---

**6027-757** *name* is not an excluded disk.

**Explanation:** Some of the disks passed to the **mmfsctl include** command are not marked as **excluded** in the **mmsdrfs** file.

**User response:** Verify the list of disks supplied to this command.

---

**6027-758** Disk(s) not started; disk *name* has a bad volume label.

**Explanation:** The volume label on the disk does not match that expected by GPFS.

**User response:** Check the disk hardware. For hot-pluggable drives, make sure the proper drive has been plugged in.

---

**6027-759** *fileSystem* is still in use.

**Explanation:** The **mmfsctl include** command found that the named file system is still mounted, or another GPFS command is running against the file system.

**User response:** Unmount the file system if it is mounted, or wait for GPFS commands in progress to terminate before retrying the command.

---

**6027-760 [E]** Unable to perform i/o to the disk. This node is either fenced from accessing the disk or this node's disk lease has expired.

**Explanation:** A read or write to the disk failed due to either being fenced from the disk or no longer having a disk lease.

**User response:** Verify disk hardware fencing setup is correct if being used. Ensure network connectivity between this node and other nodes is operational.

---

**6027-761 [W]** Attention: excessive timer drift between *node* and *node* (*number over number sec*).

**Explanation:** GPFS has detected an unusually large difference in the rate of clock ticks (as returned by the **times()** system call) between two nodes. Another node's TOD clock and tick rate changed dramatically relative to this node's TOD clock and tick rate.

**User response:** Check error log for hardware or device driver problems that might cause timer interrupts to be lost or a recent large adjustment made to the TOD clock.

---

**6027-762 No quota enabled file system found.**

**Explanation:** There is no quota-enabled file system in this cluster.

**User response:** None. Informational message only.

---

**6027-763 uidInvalidate: Incorrect option *option*.**

**Explanation:** An incorrect option passed to the **uidinvalidate** command.

**User response:** Correct the command invocation.

---

**6027-764 Error invalidating UID remapping cache for *domain*.**

**Explanation:** An incorrect domain name passed to the **uidinvalidate** command.

**User response:** Correct the command invocation.

---

**6027-765 [W] Tick value hasn't changed for nearly *number* seconds**

**Explanation:** Clock ticks incremented by AIX have not been incremented.

**User response:** Check the error log for hardware or device driver problems that might cause timer interrupts to be lost.

---

**6027-766 [N] This node will be expelled from cluster *cluster* due to expel msg from *node***

**Explanation:** This node is being expelled from the cluster.

**User response:** Check the network connection between this node and the node specified above.

---

**6027-767 [N] Request sent to *node* to expel *node* from cluster *cluster***

**Explanation:** This node sent an expel request to the cluster manager node to expel another node.

**User response:** Check network connection between this node and the node specified above.

---

**6027-768 Wrong number of operands for mmpmon command '*command*'.**

**Explanation:** The command read from the input file has the wrong number of operands.

**User response:** Correct the command invocation and reissue the command.

---

**6027-769 Malformed mmpmon command '*command*'.**

**Explanation:** The command read from the input file is malformed, perhaps with an unknown keyword.

**User response:** Correct the command invocation and reissue the command.

---

**6027-770 Error writing user.quota file.**

**Explanation:** An error occurred while writing the cited quota file.

**User response:** Check the status and availability of the disks and reissue the command.

---

**6027-771 Error writing group.quota file.**

**Explanation:** An error occurred while writing the cited quota file.

**User response:** Check the status and availability of the disks and reissue the command.

---

**6027-772 Error writing fileset.quota file.**

**Explanation:** An error occurred while writing the cited quota file.

**User response:** Check the status and availability of the disks and reissue the command.

---

**6027-773 *fileSystem*: quota check may be incomplete because of SANergy activity on *number* files.**

**Explanation:** The online quota check may be incomplete due to active SANergy activities on the file system.

**User response:** Reissue the quota check when there is no SANergy activity.

---

**6027-774 *fileSystem*: quota management is not enabled, or one or more quota clients are not available.**

**Explanation:** An attempt was made to perform quotas commands without quota management enabled, or one or more quota clients failed during quota check.

**User response:** Correct the cause of the problem, and then reissue the quota command.

---

**6027-775 During mmcheckquota processing, *number* node(s) failed. It is recommended that mmcheckquota be repeated.**

**Explanation:** Nodes failed while an online quota check was running.

**User response:** Reissue the quota check command.

---

**6027-776**    *fileSystem: There was not enough space for the report. Please repeat quota check!*

**Explanation:** The **vflag** is set in the **tscheckquota** command, but either no space or not enough space could be allocated for the differences to be printed.

**User response:** Correct the space problem and reissue the quota check.

---

**6027-777 [I] Recovering nodes: nodeList**

**Explanation:** Recovery for one or more nodes has begun.

**User response:** No response is needed if this message is followed by 'recovered nodes' entries specifying the nodes. If this message is not followed by such a message, determine why recovery did not complete.

---

**6027-778 [I] Recovering nodes in cluster cluster: nodeList**

**Explanation:** Recovery for one or more nodes in the cited cluster has begun.

**User response:** No response is needed if this message is followed by 'recovered nodes' entries on the cited cluster specifying the nodes. If this message is not followed by such a message, determine why recovery did not complete.

---

**6027-779    Incorrect fileset name filesetName.**

**Explanation:** The fileset name provided on the command line is incorrect.

**User response:** Correct the fileset name and reissue the command.

---

**6027-780    Incorrect path to fileset junction junctionName.**

**Explanation:** The path to the fileset junction is incorrect.

**User response:** Correct the junction path and reissue the command.

---

**6027-781    Storage pools have not been enabled for file system fileSystem.**

**Explanation:** The user invoked a command with a storage pool option (-p or -P) before storage pools were enabled.

**User response:** Enable storage pools with the **mmchfs -V** command, or correct the command invocation and reissue the command.

---

**6027-784 [E] Device not ready.**

**Explanation:** A device is not ready for operation.

**User response:** Check previous messages for further information.

---

**6027-785 [E] Cannot establish connection.**

**Explanation:** This node cannot establish a connection to another node.

**User response:** Check previous messages for further information.

---

**6027-786 [E] Message failed because the destination node refused the connection.**

**Explanation:** This node sent a message to a node that refuses to establish a connection.

**User response:** Check previous messages for further information.

---

**6027-787 [E] Security configuration data is inconsistent or unavailable.**

**Explanation:** There was an error configuring security on this node.

**User response:** Check previous messages for further information.

---

**6027-788 [E] Failed to load or initialize security library.**

**Explanation:** There was an error loading or initializing the security library on this node.

**User response:** Check previous messages for further information.

---

**6027-789    Unable to read offsets offset to offset for inode inode snap snap, from disk diskName, sector sector.**

**Explanation:** The **mmdeldisk -c** command found that the cited addresses on the cited disk represent data that is no longer readable.

**User response:** Save this output for later use in cleaning up failing disks.

---

**6027-790    Specified storage pool poolName does not match disk diskName storage pool poolName. Use mmdeldisk and mmadddisk to change a disk's storage pool.**

**Explanation:** An attempt was made to change a disk's storage pool assignment using the **mmchdisk** command. This can only be done by deleting the disk

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from its current storage pool and then adding it to the new pool.

**User response:** Delete the disk from its current storage pool and then add it to the new pool.

---

**6027-792 Policies have not been enabled for file system *fileSystem*.**

**Explanation:** The cited file system must be upgraded to use policies.

**User response:** Upgrade the file system via the `mmchfs -V` command.

---

**6027-793 No policy file was installed for file system *fileSystem*.**

**Explanation:** No policy file was installed for this file system.

**User response:** Install a policy file.

---

**6027-794 Failed to read policy file for file system *fileSystem*.**

**Explanation:** Failed to read the policy file for the requested file system.

**User response:** Reinstall the policy file.

---

**6027-795 Failed to open *fileName*: *errorCode*.**

**Explanation:** An incorrect file name was specified to `tschpolicy`.

**User response:** Correct the command invocation and reissue the command.

---

**6027-796 Failed to read *fileName*: *errorCode*.**

**Explanation:** An incorrect file name was specified to `tschpolicy`.

**User response:** Correct the command invocation and reissue the command.

---

**6027-797 Failed to stat *fileName*: *errorCode*.**

**Explanation:** An incorrect file name was specified to `tschpolicy`.

**User response:** Correct the command invocation and reissue the command.

---

**6027-798 Policy files are limited to *number* bytes.**

**Explanation:** A user-specified policy file exceeded the maximum-allowed length.

**User response:** Install a smaller policy file.

---

**6027-799 Policy `*policyName*' installed and broadcast to all nodes.**

**Explanation:** Self-explanatory.

**User response:** None. Informational message only.

---

**6027-850 Unable to issue this command from a non-root user.**

**Explanation:** `tsiostat` requires root privileges to run.

**User response:** Get the system administrator to change the executable to set the UID to 0.

---

**6027-851 Unable to process interrupt received.**

**Explanation:** An interrupt occurred that `tsiostat` cannot process.

**User response:** Contact the IBM Support Center.

---

**6027-852 interval and count must be positive integers.**

**Explanation:** Incorrect values were supplied for `tsiostat` parameters.

**User response:** Correct the command invocation and reissue the command.

---

**6027-853 interval must be less than 1024.**

**Explanation:** An incorrect value was supplied for the interval parameter.

**User response:** Correct the command invocation and reissue the command.

---

**6027-854 count must be less than 1024.**

**Explanation:** An incorrect value was supplied for the count parameter.

**User response:** Correct the command invocation and reissue the command.

---

**6027-855 Unable to connect to server, mmfsd is not started.**

**Explanation:** The `tsiostat` command was issued but the file system is not started.

**User response:** Contact your system administrator.

---

**6027-856 No information to report.**

**Explanation:** The `tsiostat` command was issued but no file systems are mounted.

**User response:** Contact your system administrator.

---

**6027-857 Error retrieving values.**

**Explanation:** The **tsiostat** command was issued and an internal error occurred.

**User response:** Contact the IBM Support Center.

---

**6027-858 File system not mounted.**

**Explanation:** The requested file system is not mounted.

**User response:** Mount the file system and reattempt the failing operation.

---

**6027-859 Set DIRECTIO failed**

**Explanation:** The **tsfattr** call failed.

**User response:** Check for additional error messages. Resolve the problems before reattempting the failing operation.

---

**6027-860 -d is not appropriate for an NFSv4 ACL**

**Explanation:** Produced by the **mmgetacl** or **mmpputacl** commands when the **-d** option was specified, but the object has an NFS Version 4 ACL (does not have a default).

**User response:** None. Informational message only.

---

**6027-861 Set afm ctl failed**

**Explanation:** The **tsfattr** call failed.

**User response:** Check for additional error messages. Resolve the problems before reattempting the failing operation.

---

**6027-862 Incorrect storage pool name *poolName*.**

**Explanation:** An incorrect storage pool name was provided.

**User response:** Determine the correct storage pool name and reissue the command.

---

**6027-863 File cannot be assigned to storage pool '*poolName*'.**

**Explanation:** The file cannot be assigned to the specified pool.

**User response:** Determine the correct storage pool name and reissue the command.

---

**6027-864 Set storage pool failed.**

**Explanation:** An incorrect storage pool name was provided.

**User response:** Determine the correct storage pool name and reissue the command.

---

**6027-865 Restripe file data failed.**

**Explanation:** An error occurred while restriping the file data.

**User response:** Check the error code and reissue the command.

---

**6027-866 [E] Storage pools have not been enabled for this file system.**

**Explanation:** The user invoked a command with a storage pool option (**-p** or **-P**) before storage pools were enabled.

**User response:** Enable storage pools via **mmchfs -V**, or correct the command invocation and reissue the command.

---

**6027-867 Change storage pool is not permitted.**

**Explanation:** The user tried to change a file's assigned storage pool but was not root or superuser.

**User response:** Reissue the command as root or superuser.

---

**6027-868 mmchattr failed.**

**Explanation:** An error occurred while changing a file's attributes.

**User response:** Check the error code and reissue the command.

---

**6027-869 File replication exceeds number of failure groups in destination storage pool.**

**Explanation:** The **tschattr** command received incorrect command line arguments.

**User response:** Correct the command invocation and reissue the command.

---

**6027-870 [E] Error on getcwd(): *errorString*. Try an absolute path instead of just *pathName***

**Explanation:** The **getcwd** system call failed.

**User response:** Specify an absolute path starting with '/' on the command invocation, so that the command will not need to invoke **getcwd**.

---

**6027-871 [E] Error on gpfs\_get.pathname\_from\_fssnaphandle(*pathName*): *errorString*.**

**Explanation:** An error occurred during a **gpfs\_get.pathname\_from\_fssnaphandle** operation.

**User response:** Verify the invocation parameters and make sure the command is running under a user ID with sufficient authority (**root** or administrator privileges). Specify a GPFS file system device name or

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a GPFS directory path name as the first argument. Correct the command invocation and reissue the command.

---

### 6027-872 [E] *pathName* is not within a mounted GPFS file system.

**Explanation:** An error occurred while attempting to access the named GPFS file system or path.

**User response:** Verify the invocation parameters and make sure the command is running under a user ID with sufficient authority (**root** or administrator privileges). Mount the GPFS file system. Correct the command invocation and reissue the command.

---

### 6027-873 [W] Error on *gpfs\_stat\_inode*(*[pathName]*,*fileName*,*inodeNumber.genNumber*): *errorString*

**Explanation:** An error occurred during a **gpfs\_stat\_inode** operation.

**User response:** Reissue the command. If the problem persists, contact the IBM Support Center.

---

### 6027-874 [E] Error: incorrect Date@Time (YYYY-MM-DD@HH:MM:SS) specification: *specification*

**Explanation:** The *Date@Time* command invocation argument could not be parsed.

**User response:** Correct the command invocation and try again. The syntax should look similar to:  
2005-12-25@07:30:00.

---

### 6027-875 [E] Error on *gpfs\_stat*(*pathName*): *errorString*

**Explanation:** An error occurred while attempting to *stat()* the cited path name.

**User response:** Determine whether the cited path name exists and is accessible. Correct the command arguments as necessary and reissue the command.

---

### 6027-876 [E] Error starting directory scan(*pathName*): *errorString*

**Explanation:** The specified path name is not a directory.

**User response:** Determine whether the specified path name exists and is an accessible directory. Correct the command arguments as necessary and reissue the command.

---

### 6027-877 [E] Error opening *pathName*: *errorString*

**Explanation:** An error occurred while attempting to open the named file. Its pool and replication attributes remain unchanged.

**User response:** Investigate the file and possibly reissue the command. The file may have been removed or locked by another application.

---

### 6027-878 [E] Error on *gpfs\_fcntl*(*pathName*): *errorString* (*offset*=*offset*)

**Explanation:** An error occurred while attempting *fctl* on the named file. Its pool or replication attributes may not have been adjusted.

**User response:** Investigate the file and possibly reissue the command. Use the **mmlsattr** and **mmchattr** commands to examine and change the pool and replication attributes of the named file.

---

### 6027-879 [E] Error deleting *pathName*: *errorString*

**Explanation:** An error occurred while attempting to delete the named file.

**User response:** Investigate the file and possibly reissue the command. The file may have been removed or locked by another application.

---

### 6027-880 Error on *gpfs\_seek\_inode*(*inodeNumber*): *errorString*

**Explanation:** An error occurred during a **gpfs\_seek\_inode** operation.

**User response:** Reissue the command. If the problem persists, contact the contact the IBM Support Center

---

### 6027-881 [E] Error on *gpfs\_iopen*(*[rootPath]*,*pathName*,*inodeNumber*): *errorString*

**Explanation:** An error occurred during a **gpfs\_iopen** operation.

**User response:** Reissue the command. If the problem persists, contact the IBM Support Center.

---

### 6027-882 [E] Error on *gpfs\_ireaddir*(*rootPath*/*pathName*): *errorString*

**Explanation:** An error occurred during a **gpfs\_ireaddir()** operation.

**User response:** Reissue the command. If the problem persists, contact the IBM Support Center.

---

### 6027-883 Error on *gpfs\_next\_inode*(*maxInodeNumber*): *errorString*

**Explanation:** An error occurred during a **gpfs\_next\_inode** operation.

**User response:** Reissue the command. If the problem persists, contact the IBM Support Center.

---

6027-884 [E:nnn] Error during directory scan

**Explanation:** A terminal error occurred during the directory scan phase of the command.

**User response:** Verify the command arguments. Reissue the command. If the problem persists, contact the IBM Support Center.

---

6027-885 [E:nnn] Error during inode scan: *errorString*

**Explanation:** A terminal error occurred during the inode scan phase of the command.

**User response:** Verify the command arguments. Reissue the command. If the problem persists, contact the IBM Support Center.

---

6027-886 [E:nnn] Error during policy decisions scan

**Explanation:** A terminal error occurred during the policy decisions phase of the command.

**User response:** Verify the command arguments. Reissue the command. If the problem persists, contact the IBM Support Center.

---

6027-887 [W] Error on **gpfs\_igetstoragepool**(*dataPoolId*): *errorString*

**Explanation:** An error occurred during a **gpfs\_igetstoragepool** operation. Possible inode corruption.

**User response:** Use **mmfscck** command. If the problem persists, contact the IBM Support Center.

---

6027-888 [W] Error on **gpfs\_igetfilesetname**(*filesetId*): *errorString*

**Explanation:** An error occurred during a **gpfs\_igetfilesetname** operation. Possible inode corruption.

**User response:** Use **mmfscck** command. If the problem persists, contact the IBM Support Center.

---

6027-889 [E] Error on **gpfs\_get\_fssnaphandle**(*rootPath*): *errorString*.

**Explanation:** An error occurred during a **gpfs\_get\_fssnaphandle** operation.

**User response:** Reissue the command. If the problem persists, contact the IBM Support Center.

---

6027-890 [E] Error on **gpfs\_open\_inodescan**(*rootPath*): *errorString*

**Explanation:** An error occurred during a **gpfs\_open\_inodescan()** operation.

**User response:** Reissue the command. If the problem

persists, contact the IBM Support Center.

---

6027-891 [X] **WEIGHT**(*thresholdValue*) UNKNOWN *pathName*

**Explanation:** The named file was assigned the indicated weight, but the rule type is UNKNOWN.

**User response:** Contact the IBM Support Center.

---

6027-892 [E] Error on **pthread\_create**: where  
#*threadNumber\_or\_portNumber\_or\_socketNumber*: *errorString*

**Explanation:** An error occurred while creating the thread during a **pthread\_create** operation.

**User response:** Consider some of the command parameters that might affect memory usage. For further assistance, contact the IBM Support Center.

---

6027-893 [X] Error on **pthread\_mutex\_init**: *errorString*

**Explanation:** An error occurred during a **pthread\_mutex\_init** operation.

**User response:** Contact the IBM Support Center.

---

6027-894 [X] Error on **pthread\_mutex\_lock**: *errorString*

**Explanation:** An error occurred during a **pthread\_mutex\_lock** operation.

**User response:** Contact the IBM Support Center.

---

6027-895 [X] Error on **pthread\_mutex\_unlock**: *errorString*

**Explanation:** An error occurred during a **pthread\_mutex\_unlock** operation.

**User response:** Contact the IBM Support Center.

---

6027-896 [X] Error on **pthread\_cond\_init**: *errorString*

**Explanation:** An error occurred during a **pthread\_cond\_init** operation.

**User response:** Contact the IBM Support Center.

---

6027-897 [X] Error on **pthread\_cond\_signal**: *errorString*

**Explanation:** An error occurred during a **pthread\_cond\_signal** operation.

**User response:** Contact the IBM Support Center.

---

6027-898 [X] Error on **pthread\_cond\_broadcast**: *errorString*

**Explanation:** An error occurred during a **pthread\_cond\_broadcast** operation.

**User response:** Contact the IBM Support Center.

## 6027-899 [X] • 6027-910 [E:nnn]

---

### 6027-899 [X] Error on pthread\_cond\_wait: *errorString*

**Explanation:** An error occurred during a `pthread_cond_wait` operation.

**User response:** Contact the IBM Support Center.

---

### 6027-900 [E] Error opening work file *fileName*: *errorString*

**Explanation:** An error occurred while attempting to open the named work file.

**User response:** Investigate the file and possibly reissue the command. Check that the path name is defined and accessible.

---

### 6027-901 [E] Error writing to work file *fileName*: *errorString*

**Explanation:** An error occurred while attempting to write to the named work file.

**User response:** Investigate the file and possibly reissue the command. Check that there is sufficient free space in the file system.

---

### 6027-902 [E] Error parsing work file *fileName*. Service index: *number*

**Explanation:** An error occurred while attempting to read the specified work file.

**User response:** Investigate the file and possibly reissue the command. Make sure that there is enough free space in the file system. If the error persists, contact the IBM Support Center.

---

### 6027-903 [E:nnn] Error while loading policy rules.

**Explanation:** An error occurred while attempting to read or parse the policy file, which may contain syntax errors. Subsequent messages include more information about the error.

**User response:** Read all of the related error messages and try to correct the problem.

---

### 6027-904 [E] Error *resultCode* from PD writer for inode=*inodeNumber* pathname=*pathName*

**Explanation:** An error occurred while writing the policy decision for the candidate file with the indicated inode number and path name to a work file. There probably will be related error messages.

**User response:** Read all the related error messages. Attempt to correct the problems.

---

### 6027-905 [E] Error: Out of memory. Service index: *number*

**Explanation:** The command has exhausted virtual memory.

**User response:** Consider some of the command parameters that might affect memory usage. For further assistance, contact the IBM Support Center.

---

### 6027-906 [E:nnn] Error on system(*command*)

**Explanation:** An error occurred during the system call with the specified argument string.

**User response:** Read and investigate related error messages.

---

### 6027-907 [E:nnn] Error from sort\_file(*inodeListname*, *sortCommand*,*sortInodeOptions*,*tempDir*)

**Explanation:** An error occurred while sorting the named work file using the named `sort` command with the given options and working directory.

**User response:** Check these:

- The `sort` command is installed on your system.
- The `sort` command supports the given options.
- The working directory is accessible.
- The file system has sufficient free space.

---

### 6027-908 [W] Attention: In RULE '*ruleName*' (*ruleNumber*), the pool named by "poolName '*poolType*'" is not defined in the file system.

**Explanation:** The cited pool is not defined in the file system.

**User response:** Correct the rule and reissue the command.

This is not an irrecoverable error; the command will continue to run. Of course it will not find any files in an incorrect **FROM POOL** and it will not be able to migrate any files to an incorrect **TO POOL**.

---

### 6027-909 [E] Error on pthread\_join: where #*threadNumber*: *errorString*

**Explanation:** An error occurred while reaping the thread during a `pthread_join` operation.

**User response:** Contact the IBM Support Center.

---

### 6027-910 [E:nnn] Error during policy execution

**Explanation:** A terminating error occurred during the policy execution phase of the command.

**User response:** Verify the command arguments and reissue the command. If the problem persists, contact the IBM Support Center.

---

**6027-911 [E] Error on *changeSpecification* change for *pathName*. *errorString***

**Explanation:** This message provides more details about a `gpfs_fcntl()` error.

**User response:** Use the `mmlsattr` and `mmchattr` commands to examine the file, and then reissue the change command.

---

**6027-912 [E] Error on restriping of *pathName*. *errorString***

**Explanation:** This provides more details on a `gpfs_fcntl()` error.

**User response:** Use the `mmlsattr` and `mmchattr` commands to examine the file and then reissue the restriping command.

---

**6027-913 Desired replication exceeds number of failure groups.**

**Explanation:** While restriping a file, the `tschattr` or `tsstripefile` command found that the desired replication exceeded the number of failure groups.

**User response:** Reissue the command after adding or restarting file system disks.

---

**6027-914 Insufficient space in one of the replica failure groups.**

**Explanation:** While restriping a file, the `tschattr` or `tsstripefile` command found there was insufficient space in one of the replica failure groups.

**User response:** Reissue the command after adding or restarting file system disks.

---

**6027-915 Insufficient space to properly balance file.**

**Explanation:** While restriping a file, the `tschattr` or `tsstripefile` command found that there was insufficient space to properly balance the file.

**User response:** Reissue the command after adding or restarting file system disks.

---

**6027-916 Too many disks unavailable to properly balance file.**

**Explanation:** While restriping a file, the `tschattr` or `tsstripefile` command found that there were too many disks unavailable to properly balance the file.

**User response:** Reissue the command after adding or restarting file system disks.

---

**6027-917 All replicas of a data block were previously deleted.**

**Explanation:** While restriping a file, the `tschattr` or `tsstripefile` command found that all replicas of a data block were previously deleted.

**User response:** Reissue the command after adding or restarting file system disks.

---

**6027-918 Cannot make this change to a nonzero length file.**

**Explanation:** GPFS does not support the requested change to the replication attributes.

**User response:** You may want to create a new file with the desired attributes and then copy your data to that file and rename it appropriately. Be sure that there are sufficient disks assigned to the pool with different failure groups to support the desired replication attributes.

---

**6027-919 Replication parameter range error (*value*, *value*).**

**Explanation:** Similar to message 6027-918. The (a,b) numbers are the allowable range of the replication attributes.

**User response:** You may want to create a new file with the desired attributes and then copy your data to that file and rename it appropriately. Be sure that there are sufficient disks assigned to the pool with different failure groups to support the desired replication attributes.

---

**6027-920 [E] Error on `pthread_detach(self)`: *where*: *errorString***

**Explanation:** An error occurred during a `pthread_detach` operation.

**User response:** Contact the IBM Support Center.

---

**6027-921 [E] Error on socket *socketName(hostName)*: *errorString***

**Explanation:** An error occurred during a socket operation.

**User response:** Verify any command arguments related to interprocessor communication and then reissue the command. If the problem persists, contact the IBM Support Center.

---

**6027-922 [X] Error in Mtconx - `p_accepts` should not be empty**

**Explanation:** The program discovered an inconsistency or logic error within itself.

**User response:** Contact the IBM Support Center.

## 6027-923 [W] • 6027-933 [W]

---

**6027-923 [W] Error - command client is an incompatible version: *hostName protocolVersion***

**Explanation:** While operating in master/client mode, the command discovered that the client is running an incompatible version.

**User response:** Ensure the same version of the command software is installed on all nodes in the clusters and then reissue the command.

---

**6027-924 [X] Error - unrecognized client response from *hostName*: *clientResponse***

**Explanation:** Similar to message 6027-923, except this may be an internal logic error.

**User response:** Ensure the latest, same version software is installed on all nodes in the clusters and then reissue the command. If the problem persists, contact the IBM Support Center.

---

**6027-925 Directory cannot be assigned to storage pool '*poolName*'.**

**Explanation:** The file cannot be assigned to the specified pool.

**User response:** Determine the correct storage pool name and reissue the command.

---

**6027-926 Symbolic link cannot be assigned to storage pool '*poolName*'.**

**Explanation:** The file cannot be assigned to the specified pool.

**User response:** Determine the correct storage pool name and reissue the command.

---

**6027-927 System file cannot be assigned to storage pool '*poolName*'.**

**Explanation:** The file cannot be assigned to the specified pool.

**User response:** Determine the correct storage pool name and reissue the command.

---

**6027-928 [E] Error: filesystem/device *fileSystem* has no snapshot with name *snapshotName*.**

**Explanation:** The specified file system does not have a snapshot with the specified snapshot name.

**User response:** Use the **mmlssnapshot** command to list the snapshot names for the file system.

---

**6027-929 [W] Attention: In RULE '*ruleName*' (*ruleNumber*), both pools '*poolName*' and '*poolName*' are EXTERNAL. This is not a supported migration.**

**Explanation:** The command does not support migration between two EXTERNAL pools.

**User response:** Correct the rule and reissue the command.

**Note:** This is not an unrecoverable error. The command will continue to run.

---

**6027-930 [W] Attention: In RULE '*ruleName*' LIST name '*listName*' appears, but there is no corresponding EXTERNAL LIST '*listName*' EXEC ... OPTS ... rule to specify a program to process the matching files.**

**Explanation:** There should be an EXTERNAL LIST rule for every list named by your LIST rules.

**User response:** Add an "EXTERNAL LIST *listName* EXEC *scriptName* OPTS *opts*" rule.

**Note:** This is not an unrecoverable error. For execution with **-I defer**, file lists are generated and saved, so EXTERNAL LIST rules are not strictly necessary for correct execution.

---

**6027-931 [E] Error - The policy evaluation phase did not complete.**

**Explanation:** One or more errors prevented the policy evaluation phase from examining all of the files.

**User response:** Consider other messages emitted by the command. Take appropriate action and then reissue the command.

---

**6027-932 [E] Error - The policy execution phase did not complete.**

**Explanation:** One or more errors prevented the policy execution phase from operating on each chosen file.

**User response:** Consider other messages emitted by the command. Take appropriate action and then reissue the command.

---

**6027-933 [W] EXEC '*wouldbeScriptPathname*' of EXTERNAL POOL or LIST '*PoolOrListName*' fails TEST with code *scriptReturnCode* on this node.**

**Explanation:** Each EXEC defined in an EXTERNAL POOL or LIST rule is run in TEST mode on each node. Each invocation that fails with a nonzero return code is reported. Command execution is terminated on any node that fails any of these tests.

**User response:** Correct the EXTERNAL POOL or LIST rule, the EXEC script, or do nothing because this is not necessarily an error. The administrator may suppress execution of the **mmapplypolicy** command on some nodes by deliberately having one or more EXECs return nonzero codes.

---

**6027-934 [W] Attention: Specified snapshot: '*SnapshotName*' will be ignored because the path specified: '*PathName*' is not within that snapshot.**

**Explanation:** The command line specified both a path name to be scanned and a snapshot name, but the snapshot name was not consistent with the path name.

**User response:** If you wanted the entire snapshot, just specify the GPFS file system name or device name. If you wanted a directory within a snapshot, specify a path name within that snapshot (for example, */gpfs/FileSystemName/.snapshots/SnapShotName/Directory*).

---

**6027-935 [W] Attention: In RULE '*ruleName*' (*ruleNumber*) LIMIT or REPLICATE clauses are ignored; not supported for migration to EXTERNAL pool '*storagePoolName*'.**

**Explanation:** GPFS does not support the LIMIT or REPLICATE clauses during migration to external pools.

**User response:** Correct the policy rule to avoid this warning message.

---

**6027-936 [W] Error - command master is an incompatible version.**

**Explanation:** While operating in master/client mode, the command discovered that the master is running an incompatible version.

**User response:** Upgrade the command software on all nodes and reissue the command.

---

**6027-937 [E] Error creating shared temporary sub-directory *subDirName*: *subDirPath***

**Explanation:** The **mkdir** command failed on the named subdirectory path.

**User response:** Specify an existing writable shared directory as the shared temporary directory argument to the policy command. The policy command will create a subdirectory within that.

---

**6027-938 [E] Error closing work file *fileName*: *errorString***

**Explanation:** An error occurred while attempting to close the named work file or socket.

**User response:** Record the above information. Contact the IBM Support Center.

---

**6027-939 [E] Error on *gpfs\_quotactl*(*pathName*,*commandCode*,*resourceId*): *errorString***

**Explanation:** An error occurred while attempting **gpfs\_quotactl()**.

**User response:** Correct the policy rules and/or enable GPFS quota tracking. If problem persists contact the IBM Support Center.

---

**6027-940 Open failed.**

**Explanation:** The **open()** system call was not successful.

**User response:** Check additional error messages.

---

**6027-941 Set replication failed.**

**Explanation:** The **open()** system call was not successful.

**User response:** Check additional error messages.

---

**6027-943 -M and -R are only valid for zero length files.**

**Explanation:** The **mmchattr** command received command line arguments that were not valid.

**User response:** Correct command line and reissue the command.

---

**6027-944 -m *value* exceeds number of failure groups for metadata.**

**Explanation:** The **mmchattr** command received command line arguments that were not valid.

**User response:** Correct command line and reissue the command.

---

**6027-945 -r *value* exceeds number of failure groups for data.**

**Explanation:** The **mmchattr** command received command line arguments that were not valid.

**User response:** Correct command line and reissue the command.

---

**6027-946 Not a regular file or directory.**

**Explanation:** An **mmlsattr** or **mmchattr** command error occurred.

**User response:** Correct the problem and reissue the command.

---

**6027-947 Stat failed: A file or directory in the path name does not exist.**

**Explanation:** A file or directory in the path name does not exist.

**User response:** Correct the problem and reissue the command.

---

**6027-948 [E:nnn] *fileName*: get clone attributes failed: *errorString***

**Explanation:** The **tsfattr** call failed.

**User response:** Check for additional error messages. Resolve the problems before reattempting the failing operation.

---

**6027-949 [E] *fileName*: invalid clone attributes.**

**Explanation:** Self explanatory.

**User response:** Check for additional error messages. Resolve the problems before reattempting the failing operation.

---

**6027-950 [E:nnn] File cloning requires the 'fastea' feature to be enabled.**

**Explanation:** The file system **fastea** feature is not enabled.

**User response:** Enable the **fastea** feature by issuing the **mmchfs -V** and **mmigratefs --fastea** commands.

---

**6027-951 [E] Error on *operationName* to work file *fileName*: *errorString***

**Explanation:** An error occurred while attempting to do a (write-like) operation on the named work file.

**User response:** Investigate the file and possibly reissue the command. Check that there is sufficient free space in the file system.

---

**6027-953 Failed to get a handle for fileset *filesetName*, snapshot *snapshotName* in file system *fileSystem*. *errorMessage*.**

**Explanation:** Failed to get a handle for a specific fileset snapshot in the file system.

**User response:** Correct the command line and reissue the command. If the problem persists, contact the IBM Support Center.

---

**6027-954 Failed to get the maximum inode number in the active file system. *errorMessage*.**

**Explanation:** Failed to get the maximum inode number in the current active file system.

**User response:** Correct the command line and reissue

the command. If the problem persists, contact the IBM Support Center.

---

**6027-955 Failed to set the maximum allowed memory for the specified *fileSystem* command.**

**Explanation:** Failed to set the maximum allowed memory for the specified command.

**User response:** Correct the command line and reissue the command. If the problem persists, contact the IBM Support Center.

---

**6027-956 Cannot allocate enough buffer to record different items.**

**Explanation:** Cannot allocate enough buffer to record different items which are used in the next phase.

**User response:** Correct the command line and reissue the command. If the problem persists, contact the system administrator.

---

**6027-957 Failed to get the root directory inode of fileset *filesetName***

**Explanation:** Failed to get the root directory inode of a fileset.

**User response:** Correct the command line and reissue the command. If the problem persists, contact the IBM Support Center.

---

**6027-959 '*fileName*' is not a regular file.**

**Explanation:** Only regular files are allowed to be clone parents.

**User response:** This file is not a valid target for **mmclone** operations.

---

**6027-960 cannot access '*fileName*': *errorString*.**

**Explanation:** This message provides more details about a **stat()** error.

**User response:** Correct the problem and reissue the command.

---

**6027-961 Cannot execute command.**

**Explanation:** The **mmeditacl** command cannot invoke the **mmgetacl** or **mmputacl** command.

**User response:** Contact your system administrator.

---

**6027-962 Failed to list fileset *filesetName*.**

**Explanation:** Failed to list specific fileset.

**User response:** None.

---

6027-963 EDITOR environment variable not set

**Explanation:** Self-explanatory.

**User response:** Set the EDITOR environment variable and reissue the command.

---

6027-964 EDITOR environment variable must be an absolute path name

**Explanation:** Self-explanatory.

**User response:** Set the EDITOR environment variable correctly and reissue the command.

---

6027-965 Cannot create temporary file

**Explanation:** Self-explanatory.

**User response:** Contact your system administrator.

---

6027-966 Cannot access *fileName*

**Explanation:** Self-explanatory.

**User response:** Verify file permissions.

---

6027-967 Should the modified ACL be applied?  
(yes) or (no)

**Explanation:** Self-explanatory.

**User response:** Respond yes if you want to commit the changes, no otherwise.

---

6027-971 Cannot find *fileName*

**Explanation:** Self-explanatory.

**User response:** Verify the file name and permissions.

---

6027-972 *name* is not a directory (-d not valid).

**Explanation:** Self-explanatory.

**User response:** None, only directories are allowed to have default ACLs.

---

6027-973 Cannot allocate *number* byte buffer for ACL.

**Explanation:** There was not enough available memory to process the request.

**User response:** Contact your system administrator.

---

6027-974 Failure reading ACL (rc=*number*).

**Explanation:** An unexpected error was encountered by **mmgetacl** or **mmeditacl**.

**User response:** Examine the return code, contact the IBM Support Center if necessary.

---

6027-976 Failure writing ACL (rc=*number*).

**Explanation:** An unexpected error encountered by **mmputacl** or **mmeditacl**.

**User response:** Examine the return code, Contact the IBM Support Center if necessary.

---

6027-977 Authorization failure

**Explanation:** An attempt was made to create or modify the ACL for a file that you do not own.

**User response:** Only the owner of a file or the root user can create or change the access control list for a file.

---

6027-978 Incorrect, duplicate, or missing access control entry detected.

**Explanation:** An access control entry in the ACL that was created had incorrect syntax, one of the required access control entries is missing, or the ACL contains duplicate access control entries.

**User response:** Correct the problem and reissue the command.

---

6027-979 Incorrect ACL entry: *entry*.

**Explanation:** Self-explanatory.

**User response:** Correct the problem and reissue the command.

---

6027-980 *name* is not a valid user name.

**Explanation:** Self-explanatory.

**User response:** Specify a valid user name and reissue the command.

---

6027-981 *name* is not a valid group name.

**Explanation:** Self-explanatory.

**User response:** Specify a valid group name and reissue the command.

---

6027-982 *name* is not a valid ACL entry type.

**Explanation:** Specify a valid ACL entry type and reissue the command.

**User response:** Correct the problem and reissue the command.

---

6027-983 *name* is not a valid permission set.

**Explanation:** Specify a valid permission set and reissue the command.

**User response:** Correct the problem and reissue the command.

## 6027-985 • 6027-996 [E:nnn]

---

**6027-985** An error was encountered while deleting the ACL (rc=*value*).

**Explanation:** An unexpected error was encountered by tsdelacl.

**User response:** Examine the return code and contact the IBM Support Center, if necessary.

---

**6027-986** Cannot open *fileName*.

**Explanation:** Self-explanatory.

**User response:** Verify the file name and permissions.

---

**6027-987** *name* is not a valid special name.

**Explanation:** Produced by the mmputacl command when the NFS V4 'special' identifier is followed by an unknown special id string. *name* is one of the following: 'owner@', 'group@', 'everyone@'.

**User response:** Specify a valid NFS V4 special name and reissue the command.

---

**6027-988** *type* is not a valid NFS V4 type.

**Explanation:** Produced by the mmputacl command when the type field in an ACL entry is not one of the supported NFS Version 4 type values. *type* is one of the following: 'allow' or 'deny'.

**User response:** Specify a valid NFS V4 type and reissue the command.

---

**6027-989** *name* is not a valid NFS V4 flag.

**Explanation:** A flag specified in an ACL entry is not one of the supported values, or is not valid for the type of object (inherit flags are valid for directories only). Valid values are FileInherit, DirInherit, and InheritOnly.

**User response:** Specify a valid NFS V4 option and reissue the command.

---

**6027-990** Missing permissions (*value found*, *value are required*).

**Explanation:** The permissions listed are less than the number required.

**User response:** Add the missing permissions and reissue the command.

---

**6027-991** Combining FileInherit and DirInherit makes the mask ambiguous.

**Explanation:** Produced by the mmputacl command when WRITE/CREATE is specified without MKDIR (or the other way around), and both the FILE\_INHERIT and DIR\_INHERIT flags are specified.

**User response:** Make separate FileInherit and

DirInherit entries and reissue the command.

---

**6027-992** Subdirectory *name* already exists. Unable to create snapshot.

**Explanation:** tsbackup was unable to create a snapshot because the snapshot subdirectory already exists. This condition sometimes is caused by issuing a IBM Spectrum Protect restore operation without specifying a different subdirectory as the target of the restore.

**User response:** Remove or rename the existing subdirectory and then retry the command.

---

**6027-993** Keyword *aclType* is incorrect. Valid values are: 'posix', 'nfs4', 'native'.

**Explanation:** One of the mm\*acl commands specified an incorrect value with the -k option.

**User response:** Correct the *aclType* value and reissue the command.

---

**6027-994** ACL permissions cannot be denied to the file owner.

**Explanation:** The mmputacl command found that the READ\_ACL, WRITE\_ACL, READ\_ATTR, or WRITE\_ATTR permissions are explicitly being denied to the file owner. This is not permitted, in order to prevent the file being left with an ACL that cannot be modified.

**User response:** Do not select the READ\_ACL, WRITE\_ACL, READ\_ATTR, or WRITE\_ATTR permissions on deny ACL entries for the OWNER.

---

**6027-995** This command will run on a remote node, *nodeName*.

**Explanation:** The mmputacl command was invoked for a file that resides on a file system in a remote cluster, and UID remapping is enabled. To parse the user and group names from the ACL file correctly, the command will be run transparently on a node in the remote cluster.

**User response:** None. Informational message only.

---

**6027-996 [E:nnn]** Error reading policy text from: *fileName*

**Explanation:** An error occurred while attempting to open or read the specified policy file. The policy file may be missing or inaccessible.

**User response:** Read all of the related error messages and try to correct the problem.

---

**6027-997 [W] Attention: RULE 'ruleName' attempts to redefine EXTERNAL POOL or LIST literal 'poolName', ignored.**

**Explanation:** Execution continues as if the specified rule was not present.

**User response:** Correct or remove the policy rule.

---

**6027-998 [E] Error in FLR/PDR serving for client clientHostNameAndPortNumber:  
FLRs=numOfFileListRecords  
PDRs=numOfPolicyDecisionResponses  
pdrs=numOfPolicyDecisionResponseRecords**

**Explanation:** A protocol error has been detected among cooperating **mmaplypolicy** processes.

**User response:** Reissue the command. If the problem persists, contact the IBM Support Center.

---

**6027-999 [E] Authentication failed:  
myNumericNetworkAddress with  
partnersNumericNetworkAddress  
(code=codeIndicatingProtocolStepSequence  
rc=errnoStyleErrorCode)**

**Explanation:** Two processes at the specified network addresses failed to authenticate. The cooperating processes should be on the same network; they should not be separated by a firewall.

**User response:** Correct the configuration and try the operation again. If the problem persists, contact the IBM Support Center.

---

**6027-1004 Incorrect [nodelist] format in file:  
nodeListLine**

**Explanation:** A [nodelist] line in the input stream is not a comma-separated list of nodes.

**User response:** Fix the format of the [nodelist] line in the **mmfs.cfg** input file. This is usually the *NodeFile* specified on the **mmchconfig** command.

If no user-specified [nodelist] lines are in error, contact the IBM Support Center.

If user-specified [nodelist] lines are in error, correct these lines.

---

**6027-1005 Common is not sole item on [] line number.**

**Explanation:** A [nodelist] line in the input stream contains common plus any other names.

**User response:** Fix the format of the [nodelist] line in the **mmfs.cfg** input file. This is usually the *NodeFile* specified on the **mmchconfig** command.

If no user-specified [nodelist] lines are in error, contact the IBM Support Center.

If user-specified [nodelist] lines are in error, correct these lines.

---

**6027-1006 Incorrect custom [ ] line number.**

**Explanation:** A [nodelist] line in the input stream is not of the format: [nodelist]. This covers syntax errors not covered by messages 6027-1004 and 6027-1005.

**User response:** Fix the format of the list of nodes in the **mmfs.cfg** input file. This is usually the *NodeFile* specified on the **mmchconfig** command.

If no user-specified lines are in error, contact the IBM Support Center.

If user-specified lines are in error, correct these lines.

---

**6027-1007 attribute found in common multiple times: attribute.**

**Explanation:** The attribute specified on the command line is in the main input stream multiple times. This is occasionally legal, such as with the trace attribute. These attributes, however, are not meant to be repaired by **mmfixcfg**.

**User response:** Fix the configuration file (**mmfs.cfg** or **mmfscfg1** in the SDR). All attributes modified by GPFS configuration commands may appear only once in common sections of the configuration file.

---

**6027-1008 Attribute found in custom multiple times: attribute.**

**Explanation:** The attribute specified on the command line is in a custom section multiple times. This is occasionally legal. These attributes are not meant to be repaired by **mmfixcfg**.

**User response:** Fix the configuration file (**mmfs.cfg** or **mmfscfg1** in the SDR). All attributes modified by GPFS configuration commands may appear only once in custom sections of the configuration file.

---

**6027-1022 Missing mandatory arguments on command line.**

**Explanation:** Some, but not enough, arguments were specified to the **mmcrfsc** command.

**User response:** Specify all arguments as per the usage statement that follows.

---

**6027-1023 invalid maxBlockSize parameter: value**

**Explanation:** The first argument to the **mmcrfsc** command is maximum block size and should be greater than 0.

**User response:** The maximum block size should be greater than 0. The **mmcrfs** command should never call the **mmcrfsc** command without a valid maximum block size argument. Contact the IBM Support Center.

---

**6027-1028 Incorrect value for *-name* flag.**

**Explanation:** An incorrect argument was specified with an option that requires one of a limited number of allowable options (for example, **-s** or any of the **yes** | **no** options).

**User response:** Use one of the valid values for the specified option.

---

**6027-1029 Incorrect characters in integer field for *-name* option.**

**Explanation:** An incorrect character was specified with the indicated option.

**User response:** Use a valid integer for the indicated option.

---

**6027-1030 Value below minimum for *-optionLetter* option. Valid range is from *value* to *value*.**

**Explanation:** The value specified with an option was below the minimum.

**User response:** Use an integer in the valid range for the indicated option.

---

**6027-1031 Value above maximum for option *-optionLetter*. Valid range is from *value* to *value*.**

**Explanation:** The value specified with an option was above the maximum.

**User response:** Use an integer in the valid range for the indicated option.

---

**6027-1032 Incorrect option *optionName*.**

**Explanation:** An unknown option was specified.

**User response:** Use only the options shown in the syntax.

---

**6027-1033 Option *optionName* specified twice.**

**Explanation:** An option was specified more than once on the command line.

**User response:** Use options only once.

---

**6027-1034 Missing argument after *optionName* option.**

**Explanation:** An option was not followed by an argument.

**User response:** All options need an argument. Specify one.

---

**6027-1035 Option *-optionName* is mandatory.**

**Explanation:** A mandatory input option was not specified.

**User response:** Specify all mandatory options.

---

**6027-1036 Option expected at *string*.**

**Explanation:** Something other than an expected option was encountered on the latter portion of the command line.

**User response:** Follow the syntax shown. Options may not have multiple values. Extra arguments are not allowed.

---

**6027-1038 IndirectSize must be <= BlockSize and must be a multiple of LogicalSectorSize (512).**

**Explanation:** The IndirectSize specified was not a multiple of 512 or the IndirectSize specified was larger than BlockSize.

**User response:** Use valid values for IndirectSize and BlockSize.

---

**6027-1039 InodeSize must be a multiple of LocalSectorSize (512).**

**Explanation:** The specified InodeSize was not a multiple of 512.

**User response:** Use a valid value for InodeSize.

---

**6027-1040 InodeSize must be less than or equal to Blocksize.**

**Explanation:** The specified InodeSize was not less than or equal to Blocksize.

**User response:** Use a valid value for InodeSize.

---

**6027-1042 DefaultMetadataReplicas must be less than or equal to MaxMetadataReplicas.**

**Explanation:** The specified DefaultMetadataReplicas was greater than MaxMetadataReplicas.

**User response:** Specify a valid value for DefaultMetadataReplicas.

---

**6027-1043 DefaultDataReplicas must be less than or equal MaxDataReplicas.**

**Explanation:** The specified DefaultDataReplicas was greater than MaxDataReplicas.

**User response:** Specify a valid value for DefaultDataReplicas.

---

**6027-1055**    **LogicalSectorSize must be a multiple of 512**

**Explanation:** The specified *LogicalSectorSize* was not a multiple of 512.

**User response:** Specify a valid *LogicalSectorSize*.

---

**6027-1056**    **Blocksize must be a multiple of LogicalSectorSize × 32**

**Explanation:** The specified *Blocksize* was not a multiple of *LogicalSectorSize* × 32.

**User response:** Specify a valid value for *Blocksize*.

---

**6027-1057**    **InodeSize must be less than or equal to Blocksize.**

**Explanation:** The specified *InodeSize* was not less than or equal to *Blocksize*.

**User response:** Specify a valid value for *InodeSize*.

---

**6027-1059**    **Mode must be M or S: mode**

**Explanation:** The first argument provided in the **mmcrfsc** command was not M or S.

**User response:** The **mmcrfsc** command should not be called by a user. If any other command produces this error, contact the IBM Support Center.

---

**6027-1084**    **The specified block size (*valueK*) exceeds the maximum allowed block size currently in effect (*valueK*). Either specify a smaller value for the -B parameter, or increase the maximum block size by issuing: mmchconfig maxblocksize=*valueK* and restart the GPFS daemon.**

**Explanation:** The specified value for block size was greater than the value of the **maxblocksize** configuration parameter.

**User response:** Specify a valid value or increase the value of the allowed block size by specifying a larger value on the **maxblocksize** parameter of the **mmchconfig** command.

---

**6027-1113**    **Incorrect option: *option*.**

**Explanation:** The specified command option is not valid.

**User response:** Specify a valid option and reissue the command.

---

**6027-1119**    **Obsolete option: *option*.**

**Explanation:** A command received an option that is not valid any more.

**User response:** Correct the command line and reissue the command.

---

**6027-1120**    **Interrupt received: No changes made.**

**Explanation:** A GPFS administration command (**mm...**) received an interrupt before committing any changes.

**User response:** None. Informational message only.

---

**6027-1123**    **Disk name must be specified in disk descriptor.**

**Explanation:** The disk name positional parameter (the first field) in a disk descriptor was empty. The bad disk descriptor is displayed following this message.

**User response:** Correct the input and rerun the command.

---

**6027-1124**    **Disk usage must be dataOnly, metadataOnly, descOnly, or dataAndMetadata.**

**Explanation:** The disk usage parameter has a value that is not valid.

**User response:** Correct the input and reissue the command.

---

**6027-1132**    **Interrupt received: changes not propagated.**

**Explanation:** An interrupt was received after changes were committed but before the changes could be propagated to all the nodes.

**User response:** All changes will eventually propagate as nodes recycle or other GPFS administration commands are issued. Changes can be activated now by manually restarting the GPFS daemons.

---

**6027-1133**    **Interrupt received. Only a subset of the parameters were changed.**

**Explanation:** An interrupt was received in **mmchfs** before all of the requested changes could be completed.

**User response:** Use **mmlsfs** to see what the currently active settings are. Reissue the command if you want to change additional parameters.

---

**6027-1135**    **Restriping may not have finished.**

**Explanation:** An interrupt occurred during restriping.

**User response:** Restart the restripe. Verify that the file system was not damaged by running the **mmfsck** command.

---

**6027-1136** *option option specified twice.*

**Explanation:** An option was specified multiple times on a command line.

**User response:** Correct the error on the command line and reissue the command.

---

**6027-1137** *option value must be yes or no.*

**Explanation:** A yes or no option was used with something other than **yes** or **no**.

**User response:** Correct the error on the command line and reissue the command.

---

**6027-1138** **Incorrect extra argument:** *argument*

**Explanation:** Non-option arguments followed the mandatory arguments.

**User response:** Unlike most POSIX commands, the main arguments come first, followed by the optional arguments. Correct the error and reissue the command.

---

**6027-1140** **Incorrect integer for option:** *number.*

**Explanation:** An option requiring an integer argument was followed by something that cannot be parsed as an integer.

**User response:** Specify an integer with the indicated option.

---

**6027-1141** **No disk descriptor file specified.**

**Explanation:** An **-F** flag was not followed by the path name of a disk descriptor file.

**User response:** Specify a valid disk descriptor file.

---

**6027-1142** **File** *fileName* **already exists.**

**Explanation:** The specified file already exists.

**User response:** Rename the file or specify a different file name and reissue the command.

---

**6027-1143** **Cannot open** *fileName*.

**Explanation:** A file could not be opened.

**User response:** Verify that the specified file exists and that you have the proper authorizations.

---

**6027-1144** **Incompatible cluster types. You cannot move file systems that were created by GPFS cluster type** *sourceCluster* **into GPFS cluster type** *targetCluster*.

**Explanation:** The source and target cluster types are incompatible.

**User response:** Contact the IBM Support Center for assistance.

---

**6027-1145** *parameter must be greater than 0: value*

**Explanation:** A negative value had been specified for the named parameter, which requires a positive value.

**User response:** Correct the input and reissue the command.

---

**6027-1147** **Error converting** *diskName* **into an NSD.**

**Explanation:** Error encountered while converting a disk into an NSD.

**User response:** Check the preceding messages for more information.

---

**6027-1148** **File system** *fileSystem* **already exists in the cluster. Use** **mmchfs -W** **to assign a new device name for the existing file system.**

**Explanation:** You are trying to import a file system into the cluster but there is already a file system with the same name in the cluster.

**User response:** Remove or rename the file system with the conflicting name.

---

**6027-1149** *fileSystem* **is defined to have mount point** *mountpoint*. **There is already such a mount point in the cluster. Use** **mmchfs -T** **to assign a new mount point to the existing file system.**

**Explanation:** The cluster into which the file system is being imported already contains a file system with the same mount point as the mount point of the file system being imported.

**User response:** Use the **-T** option of the **mmchfs** command to change the mount point of the file system that is already in the cluster and then rerun the **mmimportfs** command.

---

**6027-1150** **Error encountered while importing disk** *diskName*.

**Explanation:** The **mmimportfs** command encountered problems while processing the disk.

**User response:** Check the preceding messages for more information.

---

**6027-1151** **Disk** *diskName* **already exists in the cluster.**

**Explanation:** You are trying to import a file system that has a disk with the same name as some disk from a file system that is already in the cluster.

**User response:** Remove or replace the disk with the conflicting name.

---

**6027-1152 Block size must be 64K, 128K, 256K, 512K, 1M, 2M, 4M, 8M or 16M.**

**Explanation:** The specified block size value is not valid.

**User response:** Specify a valid block size value.

---

**6027-1153 At least one node in the cluster must be defined as a quorum node.**

**Explanation:** All nodes were explicitly designated or allowed to default to be nonquorum.

**User response:** Specify which of the nodes should be considered quorum nodes and reissue the command.

---

**6027-1154 Incorrect node *node* specified for command.**

**Explanation:** The user specified a node that is not valid.

**User response:** Specify a valid node.

---

**6027-1155 The NSD servers for the following disks from file system *fileSystem* were reset or not defined: *diskList***

**Explanation:** Either the **mmimportfs** command encountered disks with no NSD servers, or was forced to reset the NSD server information for one or more disks.

**User response:** After the **mmimportfs** command finishes, use the **mmchnsd** command to assign NSD server nodes to the disks as needed.

---

**6027-1156 The NSD servers for the following free disks were reset or not defined: *diskList***

**Explanation:** Either the **mmimportfs** command encountered disks with no NSD servers, or was forced to reset the NSD server information for one or more disks.

**User response:** After the **mmimportfs** command finishes, use the **mmchnsd** command to assign NSD server nodes to the disks as needed.

---

**6027-1157 Use the mmchnsd command to assign NSD servers as needed.**

**Explanation:** Either the **mmimportfs** command encountered disks with no NSD servers, or was forced to reset the NSD server information for one or more disks. Check the preceding messages for detailed information.

**User response:** After the **mmimportfs** command

finishes, use the **mmchnsd** command to assign NSD server nodes to the disks as needed.

---

**6027-1159 The following file systems were not imported: *fileSystemList***

**Explanation:** The **mmimportfs** command was not able to import the specified file systems. Check the preceding messages for error information.

**User response:** Correct the problems and reissue the **mmimportfs** command.

---

**6027-1160 The drive letters for the following file systems have been reset: *fileSystemList*.**

**Explanation:** The drive letters associated with the specified file systems are already in use by existing file systems and have been reset.

**User response:** After the **mmimportfs** command finishes, use the **-t** option of the **mmchfs** command to assign new drive letters as needed.

---

**6027-1161 Use the dash character (-) to separate multiple node designations.**

**Explanation:** A command detected an incorrect character used as a separator in a list of node designations.

**User response:** Correct the command line and reissue the command.

---

**6027-1162 Use the semicolon character (;) to separate the disk names.**

**Explanation:** A command detected an incorrect character used as a separator in a list of disk names.

**User response:** Correct the command line and reissue the command.

---

**6027-1163 GPFS is still active on *nodeName*.**

**Explanation:** The GPFS daemon was discovered to be active on the specified node during an operation that requires the daemon to be stopped.

**User response:** Stop the daemon on the specified node and rerun the command.

---

**6027-1164 Use mmchfs -t to assign drive letters as needed.**

**Explanation:** The **mmimportfs** command was forced to reset the drive letters associated with one or more file systems. Check the preceding messages for detailed information.

**User response:** After the **mmimportfs** command finishes, use the **-t** option of the **mmchfs** command to assign new drive letters as needed.

---

**6027-1165** The PR attributes for the following disks from file system *fileSystem* were reset or not yet established: *diskList*

**Explanation:** The **mmimportfs** command disabled the Persistent Reserve attribute for one or more disks.

**User response:** After the **mmimportfs** command finishes, use the **mmchconfig** command to enable Persistent Reserve in the cluster as needed.

---

**6027-1166** The PR attributes for the following free disks were reset or not yet established: *diskList*

**Explanation:** The **mmimportfs** command disabled the Persistent Reserve attribute for one or more disks.

**User response:** After the **mmimportfs** command finishes, use the **mmchconfig** command to enable Persistent Reserve in the cluster as needed.

---

**6027-1167** Use **mmchconfig** to enable Persistent Reserve in the cluster as needed.

**Explanation:** The **mmimportfs** command disabled the Persistent Reserve attribute for one or more disks.

**User response:** After the **mmimportfs** command finishes, use the **mmchconfig** command to enable Persistent Reserve in the cluster as needed.

---

**6027-1168** Inode size must be 512, 1K or 4K.

**Explanation:** The specified inode size is not valid.

**User response:** Specify a valid inode size.

---

**6027-1169** *attribute* must be *value*.

**Explanation:** The specified value of the given attribute is not valid.

**User response:** Specify a valid value.

---

**6027-1178** *parameter* must be from *value* to *value*:  
*valueSpecified*

**Explanation:** A parameter value specified was out of range.

**User response:** Keep the specified value within the range shown.

---

**6027-1188** Duplicate disk specified: *disk*

**Explanation:** A disk was specified more than once on the command line.

**User response:** Specify each disk only once.

---

**6027-1189** You cannot delete all the disks.

**Explanation:** The number of disks to delete is greater than or equal to the number of disks in the file system.

**User response:** Delete only some of the disks. If you want to delete them all, use the **mmdelfs** command.

---

**6027-1197** *parameter* must be greater than *value*:  
*value*.

**Explanation:** An incorrect value was specified for the named parameter.

**User response:** Correct the input and reissue the command.

---

**6027-1200** **tscrfs** failed. Cannot create *device*

**Explanation:** The internal **tscrfs** command failed.

**User response:** Check the error message from the command that failed.

---

**6027-1201** Disk *diskName* does not belong to file system *fileSystem*.

**Explanation:** The specified disk was not found to be part of the cited file system.

**User response:** If the disk and file system were specified as part of a GPFS command, reissue the command with a disk that belongs to the specified file system.

---

**6027-1202** Active disks are missing from the GPFS configuration data.

**Explanation:** A GPFS disk command found that one or more active disks known to the GPFS daemon are not recorded in the GPFS configuration data. A list of the missing disks follows.

**User response:** Contact the IBM Support Center.

---

**6027-1203** Attention: File system *fileSystem* may have some disks that are in a non-ready state. Issue the command: **mmcommon recoverfs** *fileSystem*

**Explanation:** The specified file system may have some disks that are in a non-ready state.

**User response:** Run **mmcommon recoverfs** *fileSystem* to ensure that the GPFS configuration data for the file system is current, and then display the states of the disks in the file system using the **mmlsdisk** command.

If any disks are in a non-ready state, steps should be taken to bring these disks into the ready state, or to remove them from the file system. This can be done by mounting the file system, or by using the **mmchdisk** command for a mounted or unmounted file system. When maintenance is complete or the failure has been

repaired, use the **mmchdisk** command with the **start** option. If the failure cannot be repaired without loss of data, you can use the **mmdeldisk** command to delete the disks.

---

**6027-1204 command failed.**

**Explanation:** An internal command failed. This is usually a call to the GPFS daemon.

**User response:** Check the error message from the command that failed.

---

**6027-1205 Failed to connect to remote cluster *clusterName*.**

**Explanation:** Attempt to establish a connection to the specified cluster was not successful. This can be caused by a number of reasons: GPFS is down on all of the contact nodes, the contact node list is obsolete, the owner of the remote cluster revoked authorization, and so forth.

**User response:** If the error persists, contact the administrator of the remote cluster and verify that the contact node information is current and that the authorization key files are current as well.

---

**6027-1206 File system *fileSystem* belongs to cluster *clusterName*. Command is not allowed for remote file systems.**

**Explanation:** The specified file system is not local to the cluster, but belongs to the cited remote cluster.

**User response:** Choose a local file system, or issue the command on a node in the remote cluster.

---

**6027-1207 There is already an existing file system using *value*.**

**Explanation:** The mount point or device name specified matches that of an existing file system. The device name and mount point must be unique within a GPFS cluster.

**User response:** Choose an unused name or path.

---

**6027-1208 File system *fileSystem* not found in cluster *clusterName*.**

**Explanation:** The specified file system does not belong to the cited remote cluster. The local information about the file system is not current. The file system may have been deleted, renamed, or moved to a different cluster.

**User response:** Contact the administrator of the remote cluster that owns the file system and verify the accuracy of the local information. Use the **mmremotefs show** command to display the local information about the file system. Use the **mmremotefs update** command to make the necessary changes.

---

**6027-1209 GPFS is down on this node.**

**Explanation:** GPFS is not running on this node.

**User response:** Ensure that GPFS is running and reissue the command.

---

**6027-1210 GPFS is not ready to handle commands yet.**

**Explanation:** GPFS is in the process of initializing or waiting for quorum to be reached.

**User response:** Reissue the command.

---

**6027-1211 *fileSystem* refers to file system *fileSystem* in cluster *clusterName*.**

**Explanation:** Informational message.

**User response:** None.

---

**6027-1212 File system *fileSystem* does not belong to cluster *clusterName*.**

**Explanation:** The specified file system refers to a file system that is remote to the cited cluster. Indirect remote file system access is not allowed.

**User response:** Contact the administrator of the remote cluster that owns the file system and verify the accuracy of the local information. Use the **mmremotefs show** command to display the local information about the file system. Use the **mmremotefs update** command to make the necessary changes.

---

**6027-1213 command failed. Error code *errorCode*.**

**Explanation:** An internal command failed. This is usually a call to the GPFS daemon.

**User response:** Examine the error code and other messages to determine the reason for the failure. Correct the problem and reissue the command.

---

**6027-1214 Unable to enable Persistent Reserve on the following disks: *diskList***

**Explanation:** The command was unable to set up all of the disks to use Persistent Reserve.

**User response:** Examine the disks and the additional error information to determine if the disks should have supported Persistent Reserve. Correct the problem and reissue the command.

---

**6027-1215 Unable to reset the Persistent Reserve attributes on one or more disks on the following nodes: *nodeList***

**Explanation:** The command could not reset Persistent Reserve on at least one disk on the specified nodes.

**User response:** Examine the additional error

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information to determine whether nodes were down or if there was a disk error. Correct the problems and reissue the command.

---

**6027-1216 File *fileName* contains additional error information.**

**Explanation:** The command generated a file containing additional error information.

**User response:** Examine the additional error information.

---

**6027-1217 A disk descriptor contains an incorrect separator character.**

**Explanation:** A command detected an incorrect character used as a separator in a disk descriptor.

**User response:** Correct the disk descriptor and reissue the command.

---

**6027-1218 Node *nodeName* does not have a GPFS server license designation.**

**Explanation:** The function that you are assigning to the node requires the node to have a GPFS server license.

**User response:** Use the **mmchlicense** command to assign a valid GPFS license to the node or specify a different node.

---

**6027-1219 NSD discovery on node *nodeName* failed with return code *value*.**

**Explanation:** The NSD discovery process on the specified node failed with the specified return code.

**User response:** Determine why the node cannot access the specified NSDs. Correct the problem and reissue the command.

---

**6027-1220 Node *nodeName* cannot be used as an NSD server for Persistent Reserve disk *diskName* because it is not an AIX node.**

**Explanation:** The node shown was specified as an NSD server for *diskName*, but the node does not support Persistent Reserve.

**User response:** Specify a node that supports Persistent Reserve as an NSD server.

---

**6027-1221 The number of NSD servers exceeds the maximum (*value*) allowed.**

**Explanation:** The number of NSD servers in the disk descriptor exceeds the maximum allowed.

**User response:** Change the disk descriptor to specify no more NSD servers than the maximum allowed.

---

**6027-1222 Cannot assign a minor number for file system *fileSystem* (major number *deviceMajorNumber*).**

**Explanation:** The command was not able to allocate a minor number for the new file system.

**User response:** Delete unneeded **/dev** entries for the specified major number and reissue the command.

---

**6027-1223 *ipAddress* cannot be used for NFS serving; it is used by the GPFS daemon.**

**Explanation:** The IP address shown has been specified for use by the GPFS daemon. The same IP address cannot be used for NFS serving because it cannot be failed over.

**User response:** Specify a different IP address for NFS use and reissue the command.

---

**6027-1224 There is no file system with drive letter *driveLetter*.**

**Explanation:** No file system in the GPFS cluster has the specified drive letter.

**User response:** Reissue the command with a valid file system.

---

**6027-1225 Explicit drive letters are supported only in a Windows environment. Specify a mount point or allow the default settings to take effect.**

**Explanation:** An explicit drive letter was specified on the **mmmount** command but the target node does not run the Windows operating system.

**User response:** Specify a mount point or allow the default settings for the file system to take effect.

---

**6027-1226 Explicit mount points are not supported in a Windows environment. Specify a drive letter or allow the default settings to take effect.**

**Explanation:** An explicit mount point was specified on the **mmmount** command but the target node runs the Windows operating system.

**User response:** Specify a drive letter or allow the default settings for the file system to take effect.

---

**6027-1227 The main GPFS cluster configuration file is locked. Retrying ...**

**Explanation:** Another GPFS administration command has locked the cluster configuration file. The current process will try to obtain the lock a few times before giving up.

**User response:** None. Informational message only.

---

**6027-1228 Lock creation successful.**

**Explanation:** The holder of the lock has released it and the current process was able to obtain it.

**User response:** None. Informational message only. The command will now continue.

---

**6027-1229 Timed out waiting for lock. Try again later.**

**Explanation:** Another GPFS administration command kept the main GPFS cluster configuration file locked for over a minute.

**User response:** Try again later. If no other GPFS administration command is presently running, see “GPFS cluster configuration data file issues” on page 277.

---

**6027-1230 *diskName* is a tiebreaker disk and cannot be deleted.**

**Explanation:** A request was made to GPFS to delete a node quorum tiebreaker disk.

**User response:** Specify a different disk for deletion.

---

**6027-1231 GPFS detected more than eight quorum nodes while node quorum with tiebreaker disks is in use.**

**Explanation:** A GPFS command detected more than eight quorum nodes, but this is not allowed while node quorum with tiebreaker disks is in use.

**User response:** Reduce the number of quorum nodes to a maximum of eight, or use the normal node quorum algorithm.

---

**6027-1232 GPFS failed to initialize the tiebreaker disks.**

**Explanation:** A GPFS command unsuccessfully attempted to initialize the node quorum tiebreaker disks.

**User response:** Examine prior messages to determine why GPFS was unable to initialize the tiebreaker disks and correct the problem. After that, reissue the command.

---

**6027-1233 Incorrect keyword: *value*.**

**Explanation:** A command received a keyword that is not valid.

**User response:** Correct the command line and reissue the command.

---

**6027-1234 Adding node *node* to the cluster will exceed the quorum node limit.**

**Explanation:** An attempt to add the cited node to the cluster resulted in the quorum node limit being exceeded.

**User response:** Change the command invocation to not exceed the node quorum limit, and reissue the command.

---

**6027-1235 The *fileName* kernel extension does not exist. Use the `mmbuildgp1` command to create the needed kernel extension for your kernel or copy the binaries from another node with the identical environment.**

**Explanation:** The cited kernel extension does not exist.

**User response:** Create the needed kernel extension by compiling a custom `mmfslinux` module for your kernel (see steps in `/usr/lpp/mmfs/src/README`), or copy the binaries from another node with the identical environment.

---

**6027-1236 Unable to verify kernel/module configuration.**

**Explanation:** The `mmfslinux` kernel extension does not exist.

**User response:** Create the needed kernel extension by compiling a custom `mmfslinux` module for your kernel (see steps in `/usr/lpp/mmfs/src/README`), or copy the binaries from another node with the identical environment.

---

**6027-1237 The GPFS daemon is still running; use the `mmshutdown` command.**

**Explanation:** An attempt was made to unload the GPFS kernel extensions while the GPFS daemon was still running.

**User response:** Use the `mmshutdown` command to shut down the daemon.

---

**6027-1238 Module *fileName* is still in use. Unmount all GPFS file systems and issue the command: `mmfsadm cleanup`**

**Explanation:** An attempt was made to unload the cited module while it was still in use.

**User response:** Unmount all GPFS file systems and issue the command `mmfsadm cleanup`. If this does not solve the problem, reboot the machine.

---

6027-1239 Error unloading module *moduleName*.

**Explanation:** GPFS was unable to unload the cited module.

**User response:** Unmount all GPFS file systems and issue the command **mmfsadm cleanup**. If this does not solve the problem, reboot the machine.

---

6027-1240 Module *fileName* is already loaded.

**Explanation:** An attempt was made to load the cited module, but it was already loaded.

**User response:** None. Informational message only.

---

6027-1241 *diskName* was not found in /proc/partitions.

**Explanation:** The cited disk was not found in /proc/partitions.

**User response:** Take steps to cause the disk to appear in /proc/partitions, and then reissue the command.

---

6027-1242 GPFS is waiting for *requiredCondition*

**Explanation:** GPFS is unable to come up immediately due to the stated required condition not being satisfied yet.

**User response:** This is an informational message. As long as the required condition is not satisfied, this message will repeat every five minutes. You may want to stop the GPFS daemon after a while, if it will be a long time before the required condition will be met.

---

6027-1243 *command*: Processing user configuration file *fileName*

**Explanation:** Progress information for the **mmcrcluster** command.

**User response:** None. Informational message only.

---

6027-1244 *configParameter* is set by the **mmcrcluster** processing. Line in error: *configLine*. The line will be ignored; processing continues.

**Explanation:** The specified parameter is set by the **mmcrcluster** command and cannot be overridden by the user.

**User response:** None. Informational message only.

---

6027-1245 *configParameter* must be set with the **command** command. Line in error: *configLine*. The line is ignored; processing continues.

**Explanation:** The specified parameter has additional dependencies and cannot be specified prior to the

completion of the **mmcrcluster** command.

**User response:** After the cluster is created, use the specified command to establish the desired configuration parameter.

---

6027-1246 *configParameter* is an obsolete parameter. Line in error: *configLine*. The line is ignored; processing continues.

**Explanation:** The specified parameter is not used by GPFS anymore.

**User response:** None. Informational message only.

---

6027-1247 *configParameter* cannot appear in a node-override section. Line in error: *configLine*. The line is ignored; processing continues.

**Explanation:** The specified parameter must have the same value across all nodes in the cluster.

**User response:** None. Informational message only.

---

6027-1248 Mount point can not be a relative path name: *path*

**Explanation:** The mount point does not begin with /.

**User response:** Specify the absolute path name for the mount point.

---

6027-1249 *operand* can not be a relative path name: *path*.

**Explanation:** The specified path name does not begin with '/'.

**User response:** Specify the absolute path name.

---

## 6027-1250 Key file is not valid.

**Explanation:** While attempting to establish a connection to another node, GPFS detected that the format of the public key file is not valid.

**User response:** Use the **mmremotecluster** command to specify the correct public key.

---

## 6027-1251 Key file mismatch.

**Explanation:** While attempting to establish a connection to another node, GPFS detected that the public key file does not match the public key file of the cluster to which the file system belongs.

**User response:** Use the **mmremotecluster** command to specify the correct public key.

---

---

**6027-1252 Node *nodeName* already belongs to the GPFS cluster.**

**Explanation:** A GPFS command found that a node to be added to a GPFS cluster already belongs to the cluster.

**User response:** Specify a node that does not already belong to the GPFS cluster.

---

**6027-1253 Incorrect value for *option* option.**

**Explanation:** The provided value for the specified option is not valid.

**User response:** Correct the error and reissue the command.

---

**6027-1254 Warning: Not all nodes have proper GPFS license designations. Use the **mmchlicense** command to designate licenses as needed.**

**Explanation:** Not all nodes in the cluster have valid license designations.

**User response:** Use **mmlslicense** to see the current license designations. Use **mmchlicense** to assign valid GPFS licenses to all nodes as needed.

---

**6027-1255 There is nothing to commit. You must first run: *command*.**

**Explanation:** You are attempting to commit an SSL private key but such a key has not been generated yet.

**User response:** Run the specified command to generate the public/private key pair.

---

**6027-1256 The current authentication files are already committed.**

**Explanation:** You are attempting to commit public/private key files that were previously generated with the **mmauth** command. The files have already been committed.

**User response:** None. Informational message.

---

**6027-1257 There are uncommitted authentication files. You must first run: *command*.**

**Explanation:** You are attempting to generate new public/private key files but previously generated files have not been committed yet.

**User response:** Run the specified command to commit the current public/private key pair.

---

**6027-1258 You must establish a cipher list first. Run: *command*.**

**Explanation:** You are attempting to commit an SSL private key but a cipher list has not been established yet.

**User response:** Run the specified command to specify a cipher list.

---

**6027-1259 *command* not found. Ensure the OpenSSL code is properly installed.**

**Explanation:** The specified command was not found.

**User response:** Ensure the OpenSSL code is properly installed and reissue the command.

---

**6027-1260 File *fileName* does not contain any *typeOfStanza* stanzas.**

**Explanation:** The input file should contain at least one specified stanza.

**User response:** Correct the input file and reissue the command.

---

**6027-1261 *descriptorField* must be specified in *descriptorType* descriptor.**

**Explanation:** A required field of the descriptor was empty. The incorrect descriptor is displayed following this message.

**User response:** Correct the input and reissue the command.

---

**6027-1262 Unable to obtain the GPFS configuration file lock. Retrying ...**

**Explanation:** A command requires the lock for the GPFS system data but was not able to obtain it.

**User response:** None. Informational message only.

---

**6027-1263 Unable to obtain the GPFS configuration file lock.**

**Explanation:** A command requires the lock for the GPFS system data but was not able to obtain it.

**User response:** Check the preceding messages, if any. Follow the procedure in “GPFS cluster configuration data file issues” on page 277, and then reissue the command.

---

**6027-1268 Missing arguments.**

**Explanation:** A GPFS administration command received an insufficient number of arguments.

**User response:** Correct the command line and reissue the command.

---

**6027-1269** The device name *device* starts with a slash, but not /dev/.

**Explanation:** The device name does not start with /dev/.

**User response:** Correct the device name.

---

**6027-1270** The device name *device* contains a slash, but not as its first character.

**Explanation:** The specified device name contains a slash, but the first character is not a slash.

**User response:** The device name must be an unqualified device name or an absolute device path name, for example: fs0 or /dev/fs0.

---

**6027-1271** Unexpected error from command. Return code: *value*

**Explanation:** A GPFS administration command (mm...) received an unexpected error code from an internally called command.

**User response:** Perform problem determination. See "GPFS commands are unsuccessful" on page 284.

---

**6027-1272** Unknown user name *userName*.

**Explanation:** The specified value cannot be resolved to a valid user ID (UID).

**User response:** Reissue the command with a valid user name.

---

**6027-1273** Unknown group name *groupName*.

**Explanation:** The specified value cannot be resolved to a valid group ID (GID).

**User response:** Reissue the command with a valid group name.

---

**6027-1274** Unexpected error obtaining the *lockName* lock.

**Explanation:** GPFS cannot obtain the specified lock.

**User response:** Examine any previous error messages. Correct any problems and reissue the command. If the problem persists, perform problem determination and contact the IBM Support Center.

---

**6027-1275** Daemon node adapter *Node* was not found on admin node *Node*.

**Explanation:** An input node descriptor was found to be incorrect. The node adapter specified for GPFS daemon communications was not found to exist on the cited GPFS administrative node.

**User response:** Correct the input node descriptor and reissue the command.

---

**6027-1276** Command failed for disks: *diskList*.

**Explanation:** A GPFS command was unable to complete successfully on the listed disks.

**User response:** Correct the problems and reissue the command.

---

**6027-1277** No contact nodes were provided for cluster *clusterName*.

**Explanation:** A GPFS command found that no contact nodes have been specified for the cited cluster.

**User response:** Use the **mmremotecluster** command to specify some contact nodes for the cited cluster.

---

**6027-1278** None of the contact nodes in cluster *clusterName* can be reached.

**Explanation:** A GPFS command was unable to reach any of the contact nodes for the cited cluster.

**User response:** Determine why the contact nodes for the cited cluster cannot be reached and correct the problem, or use the **mmremotecluster** command to specify some additional contact nodes that can be reached.

---

**6027-1287** Node *nodeName* returned ENODEV for disk *diskName*.

**Explanation:** The specified node returned ENODEV for the specified disk.

**User response:** Determine the cause of the ENODEV error for the specified disk and rectify it. The ENODEV may be due to disk fencing or the removal of a device that previously was present.

---

**6027-1288** Remote cluster *clusterName* was not found.

**Explanation:** A GPFS command found that the cited cluster has not yet been identified to GPFS as a remote cluster.

**User response:** Specify a remote cluster known to GPFS, or use the **mmremotecluster** command to make the cited cluster known to GPFS.

---

**6027-1289** Name *name* is not allowed. It contains the following invalid special character: *char*

**Explanation:** The cited name is not allowed because it contains the cited invalid special character.

**User response:** Specify a name that does not contain an invalid special character, and reissue the command.

---

**6027-1290 GPFS configuration data for file system *fileSystem* may not be in agreement with the on-disk data for the file system.**  
**Issue the command: mmcommon recoverfs *fileSystem***

**Explanation:** GPFS detected that the GPFS configuration database data for the specified file system may not be in agreement with the on-disk data for the file system. This may be caused by a GPFS disk command that did not complete normally.

**User response:** Issue the specified command to bring the GPFS configuration database into agreement with the on-disk data.

---

**6027-1291 Options *name* and *name* cannot be specified at the same time.**

**Explanation:** Incompatible options were specified on the command line.

**User response:** Select one of the options and reissue the command.

---

**6027-1292 The -N option cannot be used with attribute *name*.**

**Explanation:** The specified configuration attribute cannot be changed on only a subset of nodes. This attribute must be the same on all nodes in the cluster.

**User response:** Certain attributes, such as **autoload**, may not be customized from node to node. Change the attribute for the entire cluster.

---

**6027-1293 There are no remote file systems.**

**Explanation:** A value of **all** was specified for the remote file system operand of a GPFS command, but no remote file systems are defined.

**User response:** None. There are no remote file systems on which to operate.

---

**6027-1294 Remote file system *fileSystem* is not defined.**

**Explanation:** The specified file system was used for the remote file system operand of a GPFS command, but the file system is not known to GPFS.

**User response:** Specify a remote file system known to GPFS.

---

**6027-1295 The GPFS configuration information is incorrect or not available.**

**Explanation:** A problem has been encountered while verifying the configuration information and the execution environment.

**User response:** Check the preceding messages for

more information. Correct the problem and restart GPFS.

---

**6027-1296 Device name cannot be 'all'.**

**Explanation:** A device name of **all** was specified on a GPFS command.

**User response:** Reissue the command with a valid device name.

---

**6027-1297 Each device specifies metadataOnly for disk usage. This file system could not store data.**

**Explanation:** All disk descriptors specify **metadataOnly** for disk usage.

**User response:** Change at least one disk descriptor in the file system to indicate the usage of **dataOnly** or **dataAndMetadata**.

---

**6027-1298 Each device specifies dataOnly for disk usage. This file system could not store metadata.**

**Explanation:** All disk descriptors specify **dataOnly** for disk usage.

**User response:** Change at least one disk descriptor in the file system to indicate a usage of **metadataOnly** or **dataAndMetadata**.

---

**6027-1299 Incorrect value *value* specified for failure group.**

**Explanation:** The specified failure group is not valid.

**User response:** Correct the problem and reissue the command.

---

**6027-1300 No file systems were found.**

**Explanation:** A GPFS command searched for file systems, but none were found.

**User response:** Create a GPFS file system before reissuing the command.

---

**6027-1301 The NSD servers specified in the disk descriptor do not match the NSD servers currently in effect.**

**Explanation:** The set of NSD servers specified in the disk descriptor does not match the set that is currently in effect.

**User response:** Specify the same set of NSD servers in the disk descriptor as is currently in effect or omit it from the disk descriptor and then reissue the command. Use the **mmchnsd** command to change the NSD servers as needed.

---

**6027-1302** *clusterName* is the name of the local cluster.

**Explanation:** The cited cluster name was specified as the name of a remote cluster, but it is already being used as the name of the local cluster.

**User response:** Use the **mmchcluster** command to change the name of the local cluster, and then reissue the command that failed.

---

**6027-1303** This function is not available in the GPFS Express Edition.

**Explanation:** The requested function is not part of the GPFS Express Edition.

**User response:** Install the GPFS Standard Edition on all nodes in the cluster, and then reissue the command.

---

**6027-1304** Missing argument after *option* option.

**Explanation:** The specified command option requires a value.

**User response:** Specify a value and reissue the command.

---

**6027-1305** Prerequisite libraries not found or correct version not installed. Ensure *productName* is properly installed.

**Explanation:** The specified software product is missing or is not properly installed.

**User response:** Verify that the product is installed properly.

---

**6027-1306** Command *command* failed with return code *value*.

**Explanation:** A command was not successfully processed.

**User response:** Correct the failure specified by the command and reissue the command.

---

**6027-1307** Disk *disk* on node *nodeName* already has a volume group *vgName* that does not appear to have been created by this program in a prior invocation. Correct the descriptor file or remove the volume group and retry.

**Explanation:** The specified disk already belongs to a volume group.

**User response:** Either remove the volume group or remove the disk descriptor and retry.

---

**6027-1308** *feature* is not available in the GPFS Express Edition.

**Explanation:** The specified function or feature is not part of the GPFS Express Edition.

**User response:** Install the GPFS Standard Edition on all nodes in the cluster, and then reissue the command.

---

**6027-1309** Storage pools are not available in the GPFS Express Edition.

**Explanation:** Support for multiple storage pools is not part of the GPFS Express Edition.

**User response:** Install the GPFS Standard Edition on all nodes in the cluster, and then reissue the command.

---

**6027-1332** Cannot find disk with *command*.

**Explanation:** The specified disk cannot be found.

**User response:** Specify a correct disk name.

---

**6027-1333** The following nodes could not be restored: *nodeList*. Correct the problems and use the **mmsdrrestore** command to recover these nodes.

**Explanation:** The **mmsdrrestore** command was unable to restore the configuration information for the listed nodes.

**User response:** Correct the problems and reissue the **mmsdrrestore** command for these nodes.

---

**6027-1334** Incorrect value for option *option*. Valid values are: *validValues*.

**Explanation:** An incorrect argument was specified with an option requiring one of a limited number of legal options.

**User response:** Use one of the legal values for the indicated option.

---

**6027-1335** Command completed: Not all required changes were made.

**Explanation:** Some, but not all, of the required changes were made.

**User response:** Examine the preceding messages, correct the problems, and reissue the command.

---

**6027-1338** Command is not allowed for remote file systems.

**Explanation:** A command for which a remote file system is not allowed was issued against a remote file system.

**User response:** Choose a local file system, or issue the

command on a node in the cluster that owns the file system.

---

**6027-1339 Disk usage *value* is incompatible with storage pool *name*.**

**Explanation:** A disk descriptor specified a disk usage involving metadata and a storage pool other than **system**.

**User response:** Change the descriptor's disk usage field to **dataOnly**, or do not specify a storage pool name.

---

**6027-1340 File *fileName* not found. Recover the file or run **mmauth genkey**.**

**Explanation:** The cited file was not found.

**User response:** Recover the file or run the **mmauth genkey** command to recreate it.

---

**6027-1341 Starting force unmount of GPFS file systems**

**Explanation:** Progress information for the **mmshutdown** command.

**User response:** None. Informational message only.

---

**6027-1342 Unmount not finished after *value* seconds. Waiting *value* more seconds.**

**Explanation:** Progress information for the **mmshutdown** command.

**User response:** None. Informational message only.

---

**6027-1343 Unmount not finished after *value* seconds.**

**Explanation:** Progress information for the **mmshutdown** command.

**User response:** None. Informational message only.

---

**6027-1344 Shutting down GPFS daemons**

**Explanation:** Progress information for the **mmshutdown** command.

**User response:** None. Informational message only.

---

**6027-1345 Finished**

**Explanation:** Progress information for the **mmshutdown** command.

**User response:** None. Informational message only.

---

**6027-1347 Disk with NSD volume id *NSD volume id* no longer exists in the GPFS cluster configuration data but the NSD volume id was not erased from the disk. To remove the NSD volume id, issue: **mmdelnsd -p *NSD volume id*****

**Explanation:** A GPFS administration command (**mm...**) successfully removed the disk with the specified NSD volume id from the GPFS cluster configuration data but was unable to erase the NSD volume id from the disk.

**User response:** Issue the specified command to remove the NSD volume id from the disk.

---

**6027-1348 Disk with NSD volume id *NSD volume id* no longer exists in the GPFS cluster configuration data but the NSD volume id was not erased from the disk. To remove the NSD volume id, issue: **mmdelnsd -p *NSD volume id* -N *nodeList*****

**Explanation:** A GPFS administration command (**mm...**) successfully removed the disk with the specified NSD volume id from the GPFS cluster configuration data but was unable to erase the NSD volume id from the disk.

**User response:** Issue the specified command to remove the NSD volume id from the disk.

---

**6027-1352 *fileSystem* is not a remote file system known to GPFS.**

**Explanation:** The cited file system is not the name of a remote file system known to GPFS.

**User response:** Use the **mmremotefs** command to identify the cited file system to GPFS as a remote file system, and then reissue the command that failed.

---

**6027-1357 An internode connection between GPFS nodes was disrupted.**

**Explanation:** An internode connection between GPFS nodes was disrupted, preventing its successful completion.

**User response:** Reissue the command. If the problem recurs, determine and resolve the cause of the disruption. If the problem persists, contact the IBM Support Center.

---

**6027-1358 No clusters are authorized to access this cluster.**

**Explanation:** Self-explanatory.

**User response:** This is an informational message.

---

**6027-1359 Cluster *clusterName* is not authorized to access this cluster.**

**Explanation:** Self-explanatory.

**User response:** This is an informational message.

---

**6027-1361 Attention: There are no available valid VFS type values for mmfs in /etc/vfs.**

**Explanation:** An out of range number was used as the vfs number for GPFS.

**User response:** The valid range is 8 through 32. Check /etc/vfs and remove unneeded entries.

---

**6027-1362 There are no remote cluster definitions.**

**Explanation:** A value of **all** was specified for the remote cluster operand of a GPFS command, but no remote clusters are defined.

**User response:** None. There are no remote clusters on which to operate.

---

**6027-1363 Remote cluster *clusterName* is not defined.**

**Explanation:** The specified cluster was specified for the remote cluster operand of a GPFS command, but the cluster is not known to GPFS.

**User response:** Specify a remote cluster known to GPFS.

---

**6027-1364 No disks specified**

**Explanation:** There were no disks in the descriptor list or file.

**User response:** Specify at least one disk.

---

**6027-1365 Disk *diskName* already belongs to file system *fileSystem*.**

**Explanation:** The specified disk name is already assigned to a GPFS file system. This may be because the disk was specified more than once as input to the command, or because the disk was assigned to a GPFS file system in the past.

**User response:** Specify the disk only once as input to the command, or specify a disk that does not belong to a file system.

---

**6027-1366 File system *fileSystem* has some disks that are in a non-ready state.**

**Explanation:** The specified file system has some disks that are in a non-ready state.

**User response:** Run **mmcommon recoverfs *fileSystem*** to ensure that the GPFS configuration data for the file system is current. If some disks are still in a non-ready

state, display the states of the disks in the file system using the **mmlsdisk** command. Any disks in an undesired non-ready state should be brought into the ready state by using the **mmchdisk** command or by mounting the file system. If these steps do not bring the disks into the ready state, use the **mmdeldisk** command to delete the disks from the file system.

---

**6027-1367 Attention: Not all disks were marked as available.**

**Explanation:** The process of marking the disks as available could not be completed.

**User response:** Before adding these disks to a GPFS file system, you should either reformat them, or use the **-v no** option on the **mmcrfs** or **mmadddisk** command.

---

**6027-1368 This GPFS cluster contains declarations for remote file systems and clusters. You cannot delete the last node. First use the delete option of the mmremotecluster and mmremoteefs commands.**

**Explanation:** An attempt has been made to delete a GPFS cluster that still has declarations for remote file systems and clusters.

**User response:** Before deleting the last node of a GPFS cluster, delete all remote cluster and file system information. Use the **delete** option of the **mmremotecluster** and **mmremoteefs** commands.

---

**6027-1370 The following nodes could not be reached:**

**Explanation:** A GPFS command was unable to communicate with one or more nodes in the cluster. A list of the nodes that could not be reached follows.

**User response:** Determine why the reported nodes could not be reached and resolve the problem.

---

**6027-1371 Propagating the cluster configuration data to all affected nodes. This is an asynchronous process.**

**Explanation:** A process is initiated to distribute the cluster configuration data to other nodes in the cluster.

**User response:** This is an informational message. The command does not wait for the distribution to finish.

---

**6027-1373 There is no file system information in input file *fileName*.**

**Explanation:** The cited input file passed to the **mmimportfs** command contains no file system information. No file system can be imported.

**User response:** Reissue the **mmimportfs** command while specifying a valid input file.

---

**6027-1374 File system *fileSystem* was not found in input file *fileName*.**

**Explanation:** The specified file system was not found in the input file passed to the **mmimportfs** command. The file system cannot be imported.

**User response:** Reissue the **mmimportfs** command while specifying a file system that exists in the input file.

---

**6027-1375 The following file systems were not imported: *fileSystem*.**

**Explanation:** The **mmimportfs** command was unable to import one or more of the file systems in the input file. A list of the file systems that could not be imported follows.

**User response:** Examine the preceding messages, rectify the problems that prevented the importation of the file systems, and reissue the **mmimportfs** command.

---

**6027-1377 Attention: Unknown attribute specified: *name*. Press the ENTER key to continue.**

**Explanation:** The **mmchconfig** command received an unknown attribute.

**User response:** Unless directed otherwise by the IBM Support Center, press any key to bypass this attribute.

---

**6027-1378 Incorrect record found in the mmsdrfs file (code value):**

**Explanation:** A line that is not valid was detected in the main GPFS cluster configuration file */var/mmfs/gen/mmsdrfs*.

**User response:** The data in the cluster configuration file is incorrect. If no user modifications have been made to this file, contact the IBM Support Center. If user modifications have been made, correct these modifications.

---

**6027-1379 There is no file system with mount point *mountpoint*.**

**Explanation:** No file system in the GPFS cluster has the specified mount point.

**User response:** Reissue the command with a valid file system.

---

**6027-1380 File system *fileSystem* is already mounted at *mountpoint*.**

**Explanation:** The specified file system is mounted at a mount point different than the one requested on the **mmmount** command.

**User response:** Unmount the file system and reissue the command.

---

**6027-1381 Mount point cannot be specified when mounting all file systems.**

**Explanation:** A device name of **all** and a mount point were specified on the **mmmount** command.

**User response:** Reissue the command with a device name for a single file system or do not specify a mount point.

---

**6027-1382 This node does not belong to a GPFS cluster.**

**Explanation:** The specified node does not appear to belong to a GPFS cluster, or the GPFS configuration information on the node has been lost.

**User response:** Informational message. If you suspect that there is corruption of the GPFS configuration information, recover the data following the procedures outlined in "Recovery from loss of GPFS cluster configuration data file" on page 278.

---

**6027-1383 There is no record for this node in file *fileName*. Either the node is not part of the cluster, the file is for a different cluster, or not all of the node's adapter interfaces have been activated yet.**

**Explanation:** The **mmsdrrestore** command cannot find a record for this node in the specified cluster configuration file. The search of the file is based on the currently active IP addresses of the node as reported by the **ifconfig** command.

**User response:** Ensure that all adapter interfaces are properly functioning. Ensure that the correct GPFS configuration file is specified on the command line. If the node indeed is not a member of the cluster, use the **mmaddnode** command instead.

---

**6027-1386 Unexpected value for Gpfs object: *value*.**

**Explanation:** A function received a value that is not allowed for the **Gpfs** object.

**User response:** Perform problem determination.

---

**6027-1388 File system *fileSystem* is not known to the GPFS cluster.**

**Explanation:** The file system was not found in the GPFS cluster.

**User response:** If the file system was specified as part of a GPFS command, reissue the command with a valid file system.

---

**6027-1390 Node *node* does not belong to the GPFS cluster, or was specified as input multiple times.**

**Explanation:** Nodes that are not valid were specified.

**User response:** Verify the list of nodes. All specified nodes must belong to the GPFS cluster, and each node can be specified only once.

---

**6027-1393 Incorrect node designation specified: *type*.**

**Explanation:** A node designation that is not valid was specified. Valid values are **client** or **manager**.

**User response:** Correct the command line and reissue the command.

---

**6027-1394 Operation not allowed for the local cluster.**

**Explanation:** The requested operation cannot be performed for the local cluster.

**User response:** Specify the name of a remote cluster.

---

**6027-1450 Could not allocate storage.**

**Explanation:** Sufficient memory cannot be allocated to run the **mmsanrepairs** command.

**User response:** Increase the amount of memory available.

---

**6027-1500 [E] Open *devicetype* *device* failed with error:**

**Explanation:** The "open" of a device failed. Operation of the file system may continue unless this device is needed for operation. If this is a replicated disk device, it will often not be needed. If this is a block or character device for another subsystem (such as */dev/VSD0*) then GPFS will discontinue operation.

**User response:** Problem diagnosis will depend on the subsystem that the device belongs to. For instance device "*/dev/VSD0*" belongs to the IBM Virtual Shared Disk subsystem and problem determination should follow guidelines in that subsystem's documentation. If this is a normal disk device then take needed repair action on the specified disk.

---

**6027-1501 [X] Volume label of disk *name* is *name*, should be *uid*.**

**Explanation:** The UID in the disk descriptor does not match the expected value from the file system descriptor. This could occur if a disk was overwritten by another application or if the IBM Virtual Shared Disk subsystem incorrectly identified the disk.

**User response:** Check the disk configuration.

---

**6027-1502 [X] Volume label of disk *diskName* is corrupt.**

**Explanation:** The disk descriptor has a bad magic number, version, or checksum. This could occur if a disk was overwritten by another application or if the IBM Virtual Shared Disk subsystem incorrectly identified the disk.

**User response:** Check the disk configuration.

---

**6027-1503 Completed adding disks to file system *fileSystem*.**

**Explanation:** The **mmadddisk** command successfully completed.

**User response:** None. Informational message only.

---

**6027-1504 File *name* could not be run with err *error*.**

**Explanation:** A failure occurred while trying to run an external program.

**User response:** Make sure the file exists. If it does, check its access permissions.

---

**6027-1505 Could not get minor number for *name*.**

**Explanation:** Could not obtain a minor number for the specified block or character device.

**User response:** Problem diagnosis will depend on the subsystem that the device belongs to. For example, device */dev/VSD0* belongs to the IBM Virtual Shared Disk subsystem and problem determination should follow guidelines in that subsystem's documentation.

---

**6027-1507 READ\_KEYS ioctl failed with  
errno=*returnCode*, tried *timesTried* times.  
Related values are  
scsi\_status=*scsiStatusValue*,  
sense\_key=*senseKeyValue*,  
scsi\_asc=*scsiAscValue*,  
scsi\_ascq=*scsiAscqValue*.**

**Explanation:** A READ\_KEYS ioctl call failed with the **errno=** and related values shown.

**User response:** Check the reported **errno=** value and try to correct the problem. If the problem persists, contact the IBM Support Center.

---

**6027-1508 Registration failed with  
errno=*returnCode*, tried *timesTried* times.  
Related values are  
scsi\_status=*scsiStatusValue*,  
sense\_key=*senseKeyValue*,  
scsi\_asc=*scsiAscValue*,  
scsi\_ascq=*scsiAscqValue*.**

**Explanation:** A REGISTER ioctl call failed with the **errno=** and related values shown.

**User response:** Check the reported **errno=** value and try to correct the problem. If the problem persists, contact the IBM Support Center.

---

**6027-1509    READRES ioctl failed with  
errno=returnCode, tried timesTried times.  
Related values are  
scsi\_status=scsiStatusValue,  
sense\_key=senseKeyValue,  
scsi\_asc=scsiAscValue,  
scsi\_ascq=scsiAscqValue.**

**Explanation:** A READRES ioctl call failed with the **errno=** and related values shown.

**User response:** Check the reported **errno=** value and try to correct the problem. If the problem persists, contact the IBM Support Center.

---

**6027-1510 [E] Error mounting file system stripeGroup  
on mountPoint; errorQualifier (gpfsErrno)**

**Explanation:** An error occurred while attempting to mount a GPFS file system on Windows.

**User response:** Examine the error details, previous errors, and the GPFS message log to identify the cause.

---

**6027-1511 [E] Error unmounting file system  
stripeGroup; errorQualifier (gpfsErrno)**

**Explanation:** An error occurred while attempting to unmount a GPFS file system on Windows.

**User response:** Examine the error details, previous errors, and the GPFS message log to identify the cause.

---

**6027-1512 [E] WMI query for queryType failed;  
errorQualifier (gpfsErrno)**

**Explanation:** An error occurred while running a WMI query on Windows.

**User response:** Examine the error details, previous errors, and the GPFS message log to identify the cause.

---

**6027-1513    DiskName is not an sg device, or sg  
driver is older than sg3**

**Explanation:** The disk is not a SCSI disk, or supports SCSI standard older than SCSI 3.

**User response:** Correct the command invocation and try again.

---

**6027-1514    ioctl failed with rc=returnCode. Related  
values are SCSI status=scsiStatusValue,  
host\_status=hostStatusValue,  
driver\_status=driverStatsValue.**

**Explanation:** An ioctl call failed with stated return code, **errno** value, and related values.

**User response:** Check the reported **errno** and correct the problem if possible. Otherwise, contact the IBM Support Center.

---

**6027-1515    READ KEY ioctl failed with  
rc=returnCode. Related values are SCSI  
status=scsiStatusValue,  
host\_status=hostStatusValue,  
driver\_status=driverStatsValue.**

**Explanation:** An ioctl call failed with stated return code, **errno** value, and related values.

**User response:** Check the reported **errno** and correct the problem if possible. Otherwise, contact the IBM Support Center.

---

**6027-1516    REGISTER ioctl failed with  
rc=returnCode. Related values are SCSI  
status=scsiStatusValue,  
host\_status=hostStatusValue,  
driver\_status=driverStatsValue.**

**Explanation:** An ioctl call failed with stated return code, **errno** value, and related values.

**User response:** Check the reported **errno** and correct the problem if possible. Otherwise, contact the IBM Support Center.

---

**6027-1517    READ RESERVE ioctl failed with  
rc=returnCode. Related values are SCSI  
status=scsiStatusValue,  
host\_status=hostStatusValue,  
driver\_status=driverStatsValue.**

**Explanation:** An ioctl call failed with stated return code, **errno** value, and related values.

**User response:** Check the reported **errno** and correct the problem if possible. Otherwise, contact the IBM Support Center.

---

**6027-1518    RESERVE ioctl failed with rc=returnCode.  
Related values are SCSI  
status=scsiStatusValue,  
host\_status=hostStatusValue,  
driver\_status=driverStatsValue.**

**Explanation:** An ioctl call failed with stated return code, **errno** value, and related values.

**User response:** Check the reported **errno** and correct the problem if possible. Otherwise, contact the IBM Support Center.

---

**6027-1519    INQUIRY ioctl failed with rc=returnCode.  
Related values are SCSI  
status=scsiStatusValue,  
host\_status=hostStatusValue,  
driver\_status=driverStatsValue.**

**Explanation:** An **ioctl** call failed with stated return code, **errno** value, and related values.

**User response:** Check the reported **errno** and correct the problem if possible. Otherwise, contact the IBM Support Center.

---

**6027-1520 PREEMPT ABORT ioctl failed with rc=returnCode. Related values are SCSI status=scsiStatusValue, host\_status=hostStatusValue, driver\_status=driverStatsValue.**

**Explanation:** An **ioctl** call failed with stated return code, **errno** value, and related values.

**User response:** Check the reported **errno** and correct the problem if possible. Otherwise, contact the IBM Support Center.

---

**6027-1521 Can not find register key registerKeyValue at device diskName.**

**Explanation:** Unable to find given register key at the disk.

**User response:** Correct the problem and reissue the command.

---

**6027-1522 CLEAR ioctl failed with rc=returnCode. Related values are SCSI status=scsiStatusValue, host\_status=hostStatusValue, driver\_status=driverStatsValue.**

**Explanation:** An **ioctl** call failed with stated return code, **errno** value, and related values.

**User response:** Check the reported **errno** and correct the problem if possible. Otherwise, contact the IBM Support Center.

---

**6027-1523 Disk name longer than value is not allowed.**

**Explanation:** The specified disk name is too long.

**User response:** Reissue the command with a valid disk name.

---

**6027-1524 The READ\_KEYS ioctl data does not contain the key that was passed as input.**

**Explanation:** A REGISTER **ioctl** call apparently succeeded, but when the device was queried for the key, the key was not found.

**User response:** Check the device subsystem and try to correct the problem. If the problem persists, contact the IBM Support Center.

---

**6027-1525 Invalid minReleaseLevel parameter: value**

**Explanation:** The second argument to the **mmcrfsc** command is **minReleaseLevel** and should be greater than 0.

**User response:** **minReleaseLevel** should be greater than 0. The **mmcrfs** command should never call the **mmcrfsc** command without a valid **minReleaseLevel** argument. Contact the IBM Support Center.

---

**6027-1530 Attention: parameter is set to value.**

**Explanation:** A configuration parameter is temporarily assigned a new value.

**User response:** Check the **mmfs.cfg** file. Use the **mmchconfig** command to set a valid value for the parameter.

---

**6027-1531 parameter value**

**Explanation:** The configuration parameter was changed from its default value.

**User response:** Check the **mmfs.cfg** file.

---

**6027-1532 Attention: parameter (value) is not valid in conjunction with parameter (value).**

**Explanation:** A configuration parameter has a value that is not valid in relation to some other parameter. This can also happen when the default value for some parameter is not sufficiently large for the new, user set value of a related parameter.

**User response:** Check the **mmfs.cfg** file.

---

**6027-1533 parameter cannot be set dynamically.**

**Explanation:** The **mmchconfig** command encountered a configuration parameter that cannot be set dynamically.

**User response:** Check the **mmchconfig** command arguments. If the parameter must be changed, use the **mmshutdown**, **mmchconfig**, and **mmstartup** sequence of commands.

---

**6027-1534 parameter must have a value.**

**Explanation:** The **tsctl** command encountered a configuration parameter that did not have a specified value.

**User response:** Check the **mmchconfig** command arguments.

---

6027-1535 Unknown config name: *parameter*

**Explanation:** The **tsctl** command encountered an unknown configuration parameter.

**User response:** Check the **mmchconfig** command arguments.

---

6027-1536 *parameter* must be set using the **tschpool** command.

**Explanation:** The **tsctl** command encountered a configuration parameter that must be set using the **tschpool** command.

**User response:** Check the **mmchconfig** command arguments.

---

6027-1537 [E] Connect failed to *ipAddress*: *reason*

**Explanation:** An attempt to connect sockets between nodes failed.

**User response:** Check the reason listed and the connection to the indicated IP address.

---

6027-1538 [I] Connect in progress to *ipAddress*

**Explanation:** Connecting sockets between nodes.

**User response:** None. Information message only.

---

6027-1539 [E] Connect progress select failed to *ipAddress*: *reason*

**Explanation:** An attempt to connect sockets between nodes failed.

**User response:** Check the reason listed and the connection to the indicated IP address.

---

6027-1540 [A] Try and buy license has expired!

**Explanation:** Self explanatory.

**User response:** Purchase a GPFS license to continue using GPFS.

---

6027-1541 [N] Try and buy license expires in *number* days.

**Explanation:** Self-explanatory.

**User response:** When the Try and Buy license expires, you will need to purchase a GPFS license to continue using GPFS.

---

6027-1542 [A] Old shared memory exists but it is not valid nor cleanable.

**Explanation:** A new GPFS daemon started and found existing shared segments. The contents were not recognizable, so the GPFS daemon could not clean them up.

---

User response:

1. Stop the GPFS daemon from trying to start by issuing the **mmshutdown** command for the nodes having the problem.
2. Find the owner of the shared segments with keys from 0x9283a0ca through 0x9283a0d1. If a non-GPFS program owns these segments, GPFS cannot run on this node.
3. If these segments are left over from a previous GPFS daemon:
  - a. Remove them by issuing:  
**ipcrm -m shared\_memory\_id**
  - b. Restart GPFS by issuing the **mmstartup** command on the affected nodes.

---

6027-1543 error propagating *parameter*.

**Explanation:** **mmfsd** could not propagate a configuration parameter value to one or more nodes in the cluster.

**User response:** Contact the IBM Support Center.

---

6027-1544 [W] Sum of **prefetchthreads**(*value*), **worker1threads**(*value*) and **nsdMaxWorkerThreads** (*value*) exceeds *value*. Reducing them to *value*, *value* and *value*.

**Explanation:** The sum of **prefetchthreads**, **worker1threads**, and **nsdMaxWorkerThreads** exceeds the permitted value.

**User response:** Accept the calculated values or reduce the individual settings using **mmchconfig prefetchthreads=newvalue** or **mmchconfig worker1threads=newvalue**. or **mmchconfig nsdMaxWorkerThreads=newvalue**. After using **mmchconfig**, the new settings will not take affect until the GPFS daemon is restarted.

---

6027-1545 [A] The GPFS product that you are attempting to run is not a fully functioning version. This probably means that this is an update version and not the full product version. Install the GPFS full product version first, then apply any applicable update version before attempting to start GPFS.

**Explanation:** GPFS requires a fully licensed GPFS installation.

**User response:** Verify installation of licensed GPFS, or purchase and install a licensed version of GPFS.

---

**6027-1546 [W] Attention: parameter size of value is too small. New value is value.**

**Explanation:** A configuration parameter is temporarily assigned a new value.

**User response:** Check the `mmfs.cfg` file. Use the `mmchconfig` command to set a valid value for the parameter.

---

**6027-1547 [A] Error initializing daemon: performing shutdown**

**Explanation:** GPFS kernel extensions are not loaded, and the daemon cannot initialize. GPFS may have been started incorrectly.

**User response:** Check GPFS log for errors resulting from kernel extension loading. Ensure that GPFS is started with the `mmstartup` command.

---

**6027-1548 [A] Error: daemon and kernel extension do not match.**

**Explanation:** The GPFS kernel extension loaded in memory and the daemon currently starting do not appear to have come from the same build.

**User response:** Ensure that the kernel extension was reloaded after upgrading GPFS. See “GPFS modules cannot be loaded on Linux” on page 279 for details.

---

**6027-1549 [A] Attention: custom-built kernel extension; the daemon and kernel extension do not match.**

**Explanation:** The GPFS kernel extension loaded in memory does not come from the same build as the starting daemon. The kernel extension appears to have been built from the kernel open source package.

**User response:** None.

---

**6027-1550 [W] Error: Unable to establish a session with an Active Directory server. ID remapping via Microsoft Identity Management for Unix will be unavailable.**

**Explanation:** GPFS tried to establish an LDAP session with an Active Directory server (normally the domain controller host), and has been unable to do so.

**User response:** Ensure the domain controller is available.

---

**6027-1555 Mount point and device name cannot be equal: name**

**Explanation:** The specified mount point is the same as the absolute device name.

**User response:** Enter a new device name or absolute mount point path name.

---

**6027-1556 Interrupt received.**

**Explanation:** A GPFS administration command received an interrupt.

**User response:** None. Informational message only.

---

**6027-1557 You must first generate an authentication key file. Run: mmauth genkey new.**

**Explanation:** Before setting a cipher list, you must generate an authentication key file.

**User response:** Run the specified command to establish an authentication key for the nodes in the cluster.

---

**6027-1559 The -i option failed. Changes will take effect after GPFS is restarted.**

**Explanation:** The `-i` option on the `mmchconfig` command failed. The changes were processed successfully, but will take effect only after the GPFS daemons are restarted.

**User response:** Check for additional error messages. Correct the problem and reissue the command.

---

**6027-1560 This GPFS cluster contains file systems. You cannot delete the last node.**

**Explanation:** An attempt has been made to delete a GPFS cluster that still has one or more file systems associated with it.

**User response:** Before deleting the last node of a GPFS cluster, delete all file systems that are associated with it. This applies to both local and remote file systems.

---

**6027-1561 Attention: Failed to remove node-specific changes.**

**Explanation:** The internal `mmfixcfg` routine failed to remove node-specific configuration settings, if any, for one or more of the nodes being deleted. This is of consequence only if the `mmchconfig` command was indeed used to establish node specific settings and these nodes are later added back into the cluster.

**User response:** If you add the nodes back later, ensure that the configuration parameters for the nodes are set as desired.

---

**6027-1562 command command cannot be executed. Either none of the nodes in the cluster are reachable, or GPFS is down on all of the nodes.**

**Explanation:** The command that was issued needed to

perform an operation on a remote node, but none of the nodes in the cluster were reachable, or GPFS was not accepting commands on any of the nodes.

**User response:** Ensure that the affected nodes are available and all authorization requirements are met. Correct any problems and reissue the command.

---

**6027-1563    Attention: The file system may no longer be properly balanced.**

**Explanation:** The restripe phase of the **mmadddisk** or **mmdeldisk** command failed.

**User response:** Determine the cause of the failure and run the **mmrestripefs -b** command.

---

**6027-1564    To change the authentication key for the local cluster, run: mmauth genkey.**

**Explanation:** The authentication keys for the local cluster must be created only with the specified command.

**User response:** Run the specified command to establish a new authentication key for the nodes in the cluster.

---

**6027-1565    disk not found in file system *fileSystem*.**

**Explanation:** A disk specified for deletion or replacement does not exist.

**User response:** Specify existing disks for the indicated file system.

---

**6027-1566    Remote cluster *clusterName* is already defined.**

**Explanation:** A request was made to add the cited cluster, but the cluster is already known to GPFS.

**User response:** None. The cluster is already known to GPFS.

---

**6027-1567    *fileSystem* from cluster *clusterName* is already defined.**

**Explanation:** A request was made to add the cited file system from the cited cluster, but the file system is already known to GPFS.

**User response:** None. The file system is already known to GPFS.

---

**6027-1568    *command* command failed. Only *parameterList* changed.**

**Explanation:** The **mmchfs** command failed while making the requested changes. Any changes to the attributes in the indicated parameter list were successfully completed. No other file system attributes were changed.

**User response:** Reissue the command if you want to change additional attributes of the file system. Changes can be undone by issuing the **mmchfs** command with the original value for the affected attribute.

---

**6027-1570    virtual shared disk support is not installed.**

**Explanation:** The command detected that IBM Virtual Shared Disk support is not installed on the node on which it is running.

**User response:** Install IBM Virtual Shared Disk support.

---

**6027-1571    *commandName* does not exist or failed; automount mounting may not work.**

**Explanation:** One or more of the GPFS file systems were defined with the automount attribute but the requisite automount command is missing or failed.

**User response:** Correct the problem and restart GPFS. Or use the **mount** command to explicitly mount the file system.

---

**6027-1572    The command must run on a node that is part of the cluster.**

**Explanation:** The node running the **mmcrcluster** command (this node) must be a member of the GPFS cluster.

**User response:** Issue the command from a node that will belong to the cluster.

---

**6027-1573    Command completed: No changes made.**

**Explanation:** Informational message.

**User response:** Check the preceding messages, correct any problems, and reissue the command.

---

**6027-1574    Permission failure. The command requires root authority to execute.**

**Explanation:** The command, or the specified command option, requires root authority.

**User response:** Log on as **root** and reissue the command.

---

**6027-1578    File *fileName* does not contain node names.**

**Explanation:** The specified file does not contain valid node names.

**User response:** Node names must be specified one per line. The name **localhost** and lines that start with '#' character are ignored.

---

**6027-1579 File *fileName* does not contain data.**

**Explanation:** The specified file does not contain data.

**User response:** Verify that you are specifying the correct file name and reissue the command.

---

**6027-1587 Unable to determine the local device name for disk *nsdName* on node *nodeName*.**

**Explanation:** GPFS was unable to determine the local device name for the specified GPFS disk.

**User response:** Determine why the specified disk on the specified node could not be accessed and correct the problem. Possible reasons include: connectivity problems, authorization problems, fenced disk, and so forth.

---

**6027-1588 Unknown GPFS execution environment: *value***

**Explanation:** A GPFS administration command (prefixed by **mm**) was asked to operate on an unknown GPFS cluster type. The only supported GPFS cluster type is **lc**. This message may also be generated if there is corruption in the GPFS system files.

**User response:** Verify that the correct level of GPFS is installed on the node. If this is a cluster environment, make sure the node has been defined as a member of the GPFS cluster with the help of the **mmcrcluster** or the **mmaddnode** command. If the problem persists, contact the IBM Support Center.

---

**6027-1590 *nodeName* cannot be reached.**

**Explanation:** A command needs to issue a remote function on a particular node but the node is not reachable.

**User response:** Determine why the node is unreachable, correct the problem, and reissue the command.

---

**6027-1591 Attention: Unable to retrieve GPFS cluster files from node *nodeName***

**Explanation:** A command could not retrieve the GPFS cluster files from a particular node. An attempt will be made to retrieve the GPFS cluster files from a backup node.

**User response:** None. Informational message only.

---

**6027-1592 Unable to retrieve GPFS cluster files from node *nodeName***

**Explanation:** A command could not retrieve the GPFS cluster files from a particular node.

**User response:** Correct the problem and reissue the command.

---

**6027-1594 Run the *command* command until successful.**

**Explanation:** The command could not complete normally. The GPFS cluster data may be left in a state that precludes normal operation until the problem is corrected.

**User response:** Check the preceding messages, correct the problems, and issue the specified command until it completes successfully.

---

**6027-1595 No nodes were found that matched the input specification.**

**Explanation:** No nodes were found in the GPFS cluster that matched those specified as input to a GPFS command.

**User response:** Determine why the specified nodes were not valid, correct the problem, and reissue the GPFS command.

---

**6027-1596 The same node was specified for both the primary and the secondary server.**

**Explanation:** A command would have caused the primary and secondary GPFS cluster configuration server nodes to be the same.

**User response:** Specify a different primary or secondary node.

---

**6027-1597 Node *node* is specified more than once.**

**Explanation:** The same node appears more than once on the command line or in the input file for the command.

**User response:** All specified nodes must be unique. Note that even though two node identifiers may appear different on the command line or in the input file, they may still refer to the same node.

---

**6027-1598 Node *nodeName* was not added to the cluster. The node appears to already belong to a GPFS cluster.**

**Explanation:** A GPFS cluster command found that a node to be added to a cluster already has GPFS cluster files on it.

**User response:** Use the **mmlscluster** command to verify that the node is in the correct cluster. If it is not, follow the procedure in “Node cannot be added to the GPFS cluster” on page 274.

---

**6027-1599    The level of GPFS on node *nodeName* does not support the requested action.**

**Explanation:** A GPFS command found that the level of the GPFS code on the specified node is not sufficient for the requested action.

**User response:** Install the correct level of GPFS.

---

**6027-1600    Make sure that the following nodes are available: *nodeList***

**Explanation:** A GPFS command was unable to complete because nodes critical for the success of the operation were not reachable or the command was interrupted.

**User response:** This message will normally be followed by a message telling you which command to issue as soon as the problem is corrected and the specified nodes become available.

---

**6027-1602    *nodeName* is not a member of this cluster.**

**Explanation:** A command found that the specified node is not a member of the GPFS cluster.

**User response:** Correct the input or add the node to the GPFS cluster and reissue the command.

---

**6027-1603    The following nodes could not be added to the GPFS cluster: *nodeList*. Correct the problems and use the **mmaddnode** command to add these nodes to the cluster.**

**Explanation:** The **mmcrcluster** or the **mmaddnode** command was unable to add the listed nodes to a GPFS cluster.

**User response:** Correct the problems and add the nodes to the cluster using the **mmaddnode** command.

---

**6027-1604    Information cannot be displayed. Either none of the nodes in the cluster are reachable, or GPFS is down on all of the nodes.**

**Explanation:** The command needed to perform an operation on a remote node, but none of the nodes in the cluster were reachable, or GPFS was not accepting commands on any of the nodes.

**User response:** Ensure that the affected nodes are available and all authorization requirements are met. Correct any problems and reissue the command.

---

**6027-1610    Disk *diskName* is the only disk in file system *fileSystem*. You cannot replace a disk when it is the only remaining disk in the file system.**

**Explanation:** The **mmprdisk** command was issued, but there is only one disk in the file system.

**User response:** Add a second disk and reissue the command.

---

**6027-1613    WCOLL (working collective) environment variable not set.**

**Explanation:** The **mmdsh** command was invoked without explicitly specifying the nodes on which the command is to run by means of the **-F** or **-L** options, and the WCOLL environment variable has not been set.

**User response:** Change the invocation of the **mmdsh** command to use the **-F** or **-L** options, or set the WCOLL environment variable before invoking the **mmdsh** command.

---

**6027-1614    Cannot open file *fileName*. Error string was: *errorString*.**

**Explanation:** The **mmdsh** command was unable to successfully open a file.

**User response:** Determine why the file could not be opened and correct the problem.

---

**6027-1615    *nodeName* remote shell process had return code *value*.**

**Explanation:** A child remote shell process completed with a nonzero return code.

**User response:** Determine why the child remote shell process failed and correct the problem.

---

**6027-1616    Caught SIG signal - terminating the child processes.**

**Explanation:** The **mmdsh** command has received a signal causing it to terminate.

**User response:** Determine what caused the signal and correct the problem.

---

**6027-1617    There are no available nodes on which to run the command.**

**Explanation:** The **mmdsh** command found that there are no available nodes on which to run the specified command. Although nodes were specified, none of the nodes were reachable.

**User response:** Determine why the specified nodes were not available and correct the problem.

---

**6027-1618** **Unable to pipe. Error string was:**  
*errorString*.

**Explanation:** The **mmdsh** command attempted to open a pipe, but the pipe command failed.

**User response:** Determine why the call to pipe failed and correct the problem.

---

**6027-1619** **Unable to redirect *outputStream*. Error string was:** *string*.

**Explanation:** The **mmdsh** command attempted to redirect an output stream using **open**, but the **open** command failed.

**User response:** Determine why the call to **open** failed and correct the problem.

---

**6027-1623** *command*: Mounting file systems ...

**Explanation:** This message contains progress information about the **mmmount** command.

**User response:** None. Informational message only.

---

**6027-1625** ***option* cannot be used with attribute name.**

**Explanation:** An attempt was made to change a configuration attribute and requested the change to take effect immediately (-i or -I option). However, the specified attribute does not allow the operation.

**User response:** If the change must be made now, leave off the -i or -I option. Then recycle the nodes to pick up the new value.

---

**6027-1626** **Command is not supported in the *type* environment.**

**Explanation:** A GPFS administration command (**mm...**) is not supported in the specified environment.

**User response:** Verify if the task is needed in this environment, and if it is, use a different command.

---

**6027-1627** **The following nodes are not aware of the configuration server change: *nodeList*. Do not start GPFS on the above nodes until the problem is resolved.**

**Explanation:** The **mmchcluster** command could not propagate the new cluster configuration servers to the specified nodes.

**User response:** Correct the problems and run the **mmchcluster -p LATEST** command before starting GPFS on the specified nodes.

---

**6027-1628** **Cannot determine basic environment information. Not enough nodes are available.**

**Explanation:** The **mmchcluster** command was unable to retrieve the GPFS cluster data files. Usually, this is due to too few nodes being available.

**User response:** Correct any problems and ensure that as many of the nodes in the cluster are available as possible. Reissue the command. If the problem persists, record the above information and contact the IBM Support Center.

---

**6027-1629** **Error found while checking node descriptor *descriptor***

**Explanation:** A node descriptor was found to be unsatisfactory in some way.

**User response:** Check the preceding messages, if any, and correct the condition that caused the disk descriptor to be rejected.

---

**6027-1630** **The GPFS cluster data on *nodeName* is back level.**

**Explanation:** A GPFS command attempted to commit changes to the GPFS cluster configuration data, but the data on the server is already at a higher level. This can happen if the GPFS cluster configuration files were altered outside the GPFS environment, or if the **mmchcluster** command did not complete successfully.

**User response:** Correct any problems and reissue the command. If the problem persists, issue the **mmrefresh -f -a** command.

---

**6027-1631** **The commit process failed.**

**Explanation:** A GPFS administration command (**mm...**) cannot commit its changes to the GPFS cluster configuration data.

**User response:** Examine the preceding messages, correct the problem, and reissue the command. If the problem persists, perform problem determination and contact the IBM Support Center.

---

**6027-1632** **The GPFS cluster configuration data on *nodeName* is different than the data on *nodeName*.**

**Explanation:** The GPFS cluster configuration data on the primary cluster configuration server node is different than the data on the secondary cluster configuration server node. This can happen if the GPFS cluster configuration files were altered outside the GPFS environment or if the **mmchcluster** command did not complete successfully.

**User response:** Correct any problems and issue the **mmrefresh -f -a** command. If the problem persists,

perform problem determination and contact the IBM Support Center.

---

**6027-1633 Failed to create a backup copy of the GPFS cluster data on *nodeName*.**

**Explanation:** Commit could not create a correct copy of the GPFS cluster configuration data.

**User response:** Check the preceding messages, correct any problems, and reissue the command. If the problem persists, perform problem determination and contact the IBM Support Center.

---

**6027-1634 The GPFS cluster configuration server node *nodeName* cannot be removed.**

**Explanation:** An attempt was made to delete a GPFS cluster configuration server node.

**User response:** You cannot remove a cluster configuration server node unless all nodes in the GPFS cluster are being deleted. Before deleting a cluster configuration server node, you must use the **mmchcluster** command to transfer its function to another node in the GPFS cluster.

---

**6027-1636 Error found while checking disk descriptor *descriptor***

**Explanation:** A disk descriptor was found to be unsatisfactory in some way.

**User response:** Check the preceding messages, if any, and correct the condition that caused the disk descriptor to be rejected.

---

**6027-1637 *command* quitting. None of the specified nodes are valid.**

**Explanation:** A GPFS command found that none of the specified nodes passed the required tests.

**User response:** Determine why the nodes were not accepted, fix the problems, and reissue the command.

---

**6027-1638 *Command:* There are no unassigned nodes in the cluster.**

**Explanation:** A GPFS command in a cluster environment needs unassigned nodes, but found there are none.

**User response:** Verify whether there are any unassigned nodes in the cluster. If there are none, either add more nodes to the cluster using the **mmaddnode** command, or delete some nodes from the cluster using the **mmdeinode** command, and then reissue the command.

---

**6027-1639 Command failed. Examine previous error messages to determine cause.**

**Explanation:** A GPFS command failed due to previously-reported errors.

**User response:** Check the previous error messages, fix the problems, and then reissue the command. If no other messages are shown, examine the GPFS log files in the */var/adm/ras* directory on each node.

---

**6027-1642 *command:* Starting GPFS ...**

**Explanation:** Progress information for the **mmstartup** command.

**User response:** None. Informational message only.

---

**6027-1643 The number of quorum nodes exceeds the maximum (*number*) allowed.**

**Explanation:** An attempt was made to add more quorum nodes to a cluster than the maximum number allowed.

**User response:** Reduce the number of quorum nodes, and reissue the command.

---

**6027-1644 Attention: The number of quorum nodes exceeds the suggested maximum (*number*).**

**Explanation:** The number of quorum nodes in the cluster exceeds the maximum suggested number of quorum nodes.

**User response:** Informational message. Consider reducing the number of quorum nodes to the maximum suggested number of quorum nodes for improved performance.

---

**6027-1645 Node *nodeName* is fenced out from disk *diskName*.**

**Explanation:** A GPFS command attempted to access the specified disk, but found that the node attempting the operation was fenced out from the disk.

**User response:** Check whether there is a valid reason why the node should be fenced out from the disk. If there is no such reason, unfence the disk and reissue the command.

---

**6027-1647 Unable to find disk with NSD volume id *NSD volume id*.**

**Explanation:** A disk with the specified NSD volume id cannot be found.

**User response:** Specify a correct disk NSD volume id.

---

**6027-1648 GPFS was unable to obtain a lock from node *nodeName*.**

**Explanation:** GPFS failed in its attempt to get a lock from another node in the cluster.

**User response:** Verify that the reported node is reachable. Examine previous error messages, if any. Fix the problems and then reissue the command.

---

**6027-1661 Failed while processing disk descriptor descriptor on node *nodeName*.**

**Explanation:** A disk descriptor was found to be unsatisfactory in some way.

**User response:** Check the preceding messages, if any, and correct the condition that caused the disk descriptor to be rejected.

---

**6027-1662 Disk device *deviceName* refers to an existing NSD name**

**Explanation:** The specified disk device refers to an existing NSD.

**User response:** Specify another disk that is not an existing NSD.

---

**6027-1663 Disk descriptor *descriptor* should refer to an existing NSD. Use **mmcrnsd** to create the NSD.**

**Explanation:** An NSD disk given as input is not known to GPFS.

**User response:** Create the NSD. Then rerun the command.

---

**6027-1664 *command*: Processing node *nodeName***

**Explanation:** Progress information.

**User response:** None. Informational message only.

---

**6027-1665 Issue the command from a node that remains in the cluster.**

**Explanation:** The nature of the requested change requires the command be issued from a node that will remain in the cluster.

**User response:** Run the command from a node that will remain in the cluster.

---

**6027-1666 [I] No disks were found.**

**Explanation:** A command searched for disks but found none.

**User response:** If disks are desired, create some using the **mmcrnsd** command.

---

**6027-1670 Incorrect or missing remote shell command: *name***

**Explanation:** The specified remote command does not exist or is not executable.

**User response:** Specify a valid command.

---

**6027-1671 Incorrect or missing remote file copy command: *name***

**Explanation:** The specified remote command does not exist or is not executable.

**User response:** Specify a valid command.

---

**6027-1672 *option value* parameter must be an absolute path name.**

**Explanation:** The mount point does not begin with '/'.

**User response:** Specify the full path for the mount point.

---

**6027-1674 *command*: Unmounting file systems ...**

**Explanation:** This message contains progress information about the **mmumount** command.

**User response:** None. Informational message only.

---

**6027-1677 Disk *diskName* is of an unknown type.**

**Explanation:** The specified disk is of an unknown type.

**User response:** Specify a disk whose type is recognized by GPFS.

---

**6027-1680 Disk name *diskName* is already registered for use by GPFS.**

**Explanation:** The cited disk name was specified for use by GPFS, but there is already a disk by that name registered for use by GPFS.

**User response:** Specify a different disk name for use by GPFS and reissue the command.

---

**6027-1681 Node *nodeName* is being used as an NSD server.**

**Explanation:** The specified node is defined as a server node for some disk.

**User response:** If you are trying to delete the node from the GPFS cluster, you must either delete the disk or define another node as its server.

---

**6027-1685 Processing continues without lock protection.**

**Explanation:** The command will continue processing although it was not able to obtain the lock that prevents other GPFS commands from running simultaneously.

**User response:** Ensure that no other GPFS command is running. See the command documentation for additional details.

---

**6027-1688 Command was unable to obtain the lock for the GPFS system data. Unable to reach the holder of the lock *nodeName*. Check the preceding messages, if any. Follow the procedure outlined in the GPFS: Problem Determination Guide.**

**Explanation:** A command requires the lock for the GPFS system data but was not able to obtain it.

**User response:** Check the preceding messages, if any. Follow the procedure in the *IBM Spectrum Scale: Problem Determination Guide* for what to do when the GPFS system data is locked. Then reissue the command.

---

**6027-1689 vpath disk *diskName* is not recognized as an IBM SDD device.**

**Explanation:** The **mmvsdhelper** command found that the specified disk is a vpath disk, but it is not recognized as an IBM SDD device.

**User response:** Ensure the disk is configured as an IBM SDD device. Then reissue the command.

---

**6027-1699 Remount failed for file system *fileSystem*. Error code *errorCode*.**

**Explanation:** The specified file system was internally unmounted. An attempt to remount the file system failed with the specified error code.

**User response:** Check the daemon log for additional error messages. Ensure that all file system disks are available and reissue the **mount** command.

---

**6027-1700 Failed to load LAPI library. *functionName* not found. Changing communication protocol to TCP.**

**Explanation:** The GPFS daemon failed to load **liblapi\_r.a** dynamically.

**User response:** Verify installation of **liblapi\_r.a**.

---

**6027-1701 mmfsd waiting to connect to **mmspsecserver**. Setting up to retry every *number* seconds for *number* minutes.**

**Explanation:** The GPFS daemon failed to establish a connection with the **mmspsecserver** process.

**User response:** None. Informational message only.

---

**6027-1702 Process *pid* failed at *functionName* call, socket *socketName*, *errno* *value***

**Explanation:** Either The **mmfsd** daemon or the **mmspsecserver** process failed to create or set up the communication socket between them.

**User response:** Determine the reason for the error.

---

**6027-1703 The *processName* process encountered error: *errorString*.**

**Explanation:** Either the **mmfsd** daemon or the **mmspsecserver** process called the error log routine to log an incident.

**User response:** None. Informational message only.

---

**6027-1704 mmspsecserver (*pid number*) ready for service.**

**Explanation:** The **mmspsecserver** process has created all the service threads necessary for **mmfsd**.

**User response:** None. Informational message only.

---

**6027-1705 *command*: incorrect number of connections (*number*), exiting...**

**Explanation:** The **mmspsecserver** process was called with an incorrect number of connections. This will happen only when the **mmspsecserver** process is run as an independent program.

**User response:** Retry with a valid number of connections.

---

**6027-1706 mmspsecserver: parent program is not "mmfsd", exiting...**

**Explanation:** The **mmspsecserver** process was invoked from a program other than **mmfsd**.

**User response:** None. Informational message only.

---

**6027-1707 mmfsd connected to mmspsecserver**

**Explanation:** The **mmfsd** daemon has successfully connected to the **mmspsecserver** process through the communication socket.

**User response:** None. Informational message only.

## 6027-1708 • 6027-1728 [E]

---

**6027-1708** The mmfsd daemon failed to fork mmfspsecserver. Failure reason explanation

**Explanation:** The mmfsd daemon failed to fork a child process.

**User response:** Check the GPFS installation.

---

**6027-1709 [I]** Accepted and connected to *ipAddress*

**Explanation:** The local mmfsd daemon has successfully accepted and connected to a remote daemon.

**User response:** None. Informational message only.

---

**6027-1710 [N]** Connecting to *ipAddress*

**Explanation:** The local mmfsd daemon has started a connection request to a remote daemon.

**User response:** None. Informational message only.

---

**6027-1711 [I]** Connected to *ipAddress*

**Explanation:** The local mmfsd daemon has successfully connected to a remote daemon.

**User response:** None. Informational message only.

---

**6027-1712** Unexpected zero bytes received from *name*. Continuing.

**Explanation:** This is an informational message. A socket read resulted in zero bytes being read.

**User response:** If this happens frequently, check IP connections.

---

**6027-1715** EINVAL trap from connect call to *ipAddress* (socket *name*)

**Explanation:** The connect call back to the requesting node failed.

**User response:** This is caused by a bug in AIX socket support. Upgrade AIX kernel and TCP client support.

---

**6027-1716 [N]** Close connection to *ipAddress*

**Explanation:** Connection socket closed.

**User response:** None. Informational message only.

---

**6027-1717 [E]** Error initializing the configuration server, err *value*

**Explanation:** The configuration server module could not be initialized due to lack of system resources.

**User response:** Check system memory.

---

**6027-1718 [E]** Could not run command *name*, err *value*

**Explanation:** The GPFS daemon failed to run the specified command.

**User response:** Verify correct installation.

---

**6027-1724 [E]** The key used by the cluster named *clusterName* has changed. Contact the administrator to obtain the new key and register it using "mmremotecluster update".

**Explanation:** The administrator of the cluster has changed the key used for authentication.

**User response:** Contact the administrator to obtain the new key and register it using **mmremotecluster update**.

---

**6027-1725 [E] [E]** The key used by the contact node named *contactNodeName* has changed. Contact the administrator to obtain the new key and register it using **mmauth update**.

**Explanation:** The administrator of the cluster has changed the key used for authentication.

**User response:** Contact the administrator to obtain the new key and register it using **mmauth update**.

---

**6027-1726 [E]** The administrator of the cluster named *clusterName* requires authentication. Contact the administrator to obtain the clusters key and register the key using "mmremotecluster update".

**Explanation:** The administrator of the cluster requires authentication.

**User response:** Contact the administrator to obtain the cluster's key and register it using: **mmremotecluster update**.

---

**6027-1727 [E]** The administrator of the cluster named *clusterName* does not require authentication. Unregister the clusters key using "mmremotecluster update".

**Explanation:** The administrator of the cluster does not require authentication.

**User response:** Unregister the clusters key using: **mmremotecluster update**.

---

**6027-1728 [E]** Remote mounts are not enabled within the cluster named *clusterName*. Contact the administrator and request that they enable remote mounts.

**Explanation:** The administrator of the cluster has not enabled remote mounts.

**User response:** Contact the administrator and request remote mount access.

---

**6027-1729 [E] The cluster named *clusterName* has not authorized this cluster to mount file systems. Contact the cluster administrator and request access.**

**Explanation:** The administrator of the cluster has not authorized this cluster to mount file systems.

**User response:** Contact the administrator and request access.

---

**6027-1730 [E] Unsupported cipherList *cipherList* requested.**

**Explanation:** The target cluster requested a **cipherList** not supported by the installed version of OpenSSL.

**User response:** Install a version of OpenSSL that supports the required **cipherList** or contact the administrator of the target cluster and request that a supported **cipherList** be assigned to this remote cluster.

---

**6027-1731 [E] Unsupported cipherList *cipherList* requested.**

**Explanation:** The target cluster requested a **cipherList** that is not supported by the installed version of OpenSSL.

**User response:** Either install a version of OpenSSL that supports the required **cipherList** or contact the administrator of the target cluster and request that a supported **cipherList** be assigned to this remote cluster.

---

**6027-1732 [X] Remote mounts are not enabled within this cluster.**

**Explanation:** Remote mounts cannot be performed in this cluster.

**User response:** See the *IBM Spectrum Scale: Administration Guide* for instructions about enabling remote mounts. In particular, make sure the keys have been generated and a **cipherlist** has been set.

---

**6027-1733 OpenSSL dynamic lock support could not be loaded.**

**Explanation:** One of the functions required for dynamic lock support was not included in the version of the OpenSSL library that GPFS is configured to use.

**User response:** If this functionality is required, shut down the daemon, install a version of OpenSSL with the desired functionality, and configure GPFS to use it. Then restart the daemon.

---

**6027-1734 [E] OpenSSL engine support could not be loaded.**

**Explanation:** One of the functions required for engine support was not included in the version of the OpenSSL library that GPFS is configured to use.

**User response:** If this functionality is required, shut down the daemon, install a version of OpenSSL with the desired functionality, and configure GPFS to use it. Then restart the daemon.

---

**6027-1735 [E] Close connection to *ipAddress*. Attempting reconnect.**

**Explanation:** Connection socket closed. The GPFS daemon will attempt to reestablish the connection.

**User response:** None. Informational message only.

---

**6027-1736 [N] Reconnected to *ipAddress***

**Explanation:** The local **mmpfsd** daemon has successfully reconnected to a remote daemon following an unexpected connection break.

**User response:** None. Informational message only.

---

**6027-1737 [N] Close connection to *ipAddress* (*errorString*).**

**Explanation:** Connection socket closed.

**User response:** None. Informational message only.

---

**6027-1738 [E] Close connection to *ipAddress* (*errorString*). Attempting reconnect.**

**Explanation:** Connection socket closed.

**User response:** None. Informational message only.

---

**6027-1739 [X] Accept socket connection failed: err value.**

**Explanation:** The Accept socket connection received an unexpected error.

**User response:** None. Informational message only.

---

**6027-1740 [E] Timed out waiting for a reply from node *ipAddress*.**

**Explanation:** A message that was sent to the specified node did not receive a response within the expected time limit.

**User response:** None. Informational message only.

## 6027-1741 [E] • 6027-1752 [N]

---

**6027-1741 [E] Error code *value* received from node *ipAddress*.**

**Explanation:** When a message was sent to the specified node to check its status, an error occurred and the node could not handle the message.

**User response:** None. Informational message only.

---

**6027-1742 [E] Message ID *value* was lost by node *ipAddress*.**

**Explanation:** During a periodic check of outstanding messages, a problem was detected where the destination node no longer has any knowledge of a particular message.

**User response:** None. Informational message only.

---

**6027-1743 [W] Failed to load GSKit library *path*:  
(dlerror) *errorMessage***

**Explanation:** The GPFS daemon could not load the library required to secure the node-to-node communications.

**User response:** Verify that the gpfs.gskit package was properly installed.

---

**6027-1744 [I] GSKit library loaded and initialized.**

**Explanation:** The GPFS daemon successfully loaded the library required to secure the node-to-node communications.

**User response:** None. Informational message only.

---

**6027-1745 [E] Unable to resolve symbol for routine:  
*functionName* (dlerror) *errorMessage***

**Explanation:** An error occurred while resolving a symbol required for transport-level security.

**User response:** Verify that the gpfs.gskit package was properly installed.

---

**6027-1746 [E] Failed to load or initialize GSKit library: *error value***

**Explanation:** An error occurred during the initialization of the transport-security code.

**User response:** Verify that the gpfs.gskit package was properly installed.

---

**6027-1747 [W] The TLS handshake with node *ipAddress* failed with error *value* (*handshakeType*).**

**Explanation:** An error occurred while trying to establish a secure connection with another GPFS node.

**User response:** Examine the error messages to obtain information about the error. Under normal

circumstances, the retry logic will ensure that the connection is re-established. If this error persists, record the error code and contact the IBM Support Center.

---

**6027-1748 [W] A secure receive from node *ipAddress* failed with error *value*.**

**Explanation:** An error occurred while receiving an encrypted message from another GPFS node.

**User response:** Examine the error messages to obtain information about the error. Under normal circumstances, the retry logic will ensure that the connection is re-established and the message is received. If this error persists, record the error code and contact the IBM Support Center.

---

**6027-1749 [W] A secure send to node *ipAddress* failed with error *value*.**

**Explanation:** An error occurred while sending an encrypted message to another GPFS node.

**User response:** Examine the error messages to obtain information about the error. Under normal circumstances, the retry logic will ensure that the connection is re-established and the message is sent. If this error persists, record the error code and contact the IBM Support Center.

---

**6027-1750 [N] The *handshakeType* TLS handshake with node *ipAddress* was cancelled: connection reset by peer (return code *value*).**

**Explanation:** A secure connection could not be established because the remote GPFS node closed the connection.

**User response:** None. Informational message only.

---

**6027-1751 [N] A secure send to node *ipAddress* was cancelled: connection reset by peer (return code *value*).**

**Explanation:** Securely sending a message failed because the remote GPFS node closed the connection.

**User response:** None. Informational message only.

---

**6027-1752 [N] A secure receive to node *ipAddress* was cancelled: connection reset by peer (return code *value*).**

**Explanation:** Securely receiving a message failed because the remote GPFS node closed the connection.

**User response:** None. Informational message only.

---

**6027-1753 [E] The crypto library with FIPS support is not available for this architecture. Disable FIPS mode and reattempt the operation.**

**Explanation:** GPFS is operating in FIPS mode, but the initialization of the cryptographic library failed because FIPS mode is not yet supported on this architecture.

**User response:** Disable FIPS mode and attempt the operation again.

---

**6027-1754 [E] Failed to initialize the crypto library in FIPS mode. Ensure that the crypto library package was correctly installed.**

**Explanation:** GPFS is operating in FIPS mode, but the initialization of the cryptographic library failed.

**User response:** Ensure that the packages required for encryption are properly installed on each node in the cluster.

---

**6027-1755 [W] The certificate for 'canonicalName' is expired. Validity period is from *begDate* to *endDate*.**

**Explanation:** The validity period of the certificate used by a remote node is expired.

**User response:** Contact the administrator of the remote cluster and instruct them to use the **mmauth** command to generate a new certificate.

---

**6027-1756 [E] The TCP connection to IP address *ipAddress* (socket *socketNum*) state is unexpected: *ca\_state=caStateValue unacked=unackedCount rto=rtoValue*.**

**Explanation:** An unexpected TCP socket state has been detected, which may lead to data no longer flowing over the connection. The socket state includes a nonzero *tcp\_ca\_state* value, a larger than default retransmission timeout (*tcp\_rto*) and a nonzero number of currently unacknowledged segments (*tcp\_unacked*), or a larger than default *tcp\_unacked* value. All these cases indicate an unexpected TCP socket state, possibly triggered by an outage in the network.

**User response:** Check network connectivity and whether network packets may have been lost or delayed. Check network interface packet drop statistics.

---

**6027-1803 [E] Global NSD disk, *name*, not found.**

**Explanation:** A client tried to open a globally-attached NSD disk, but a scan of all disks failed to find that NSD.

**User response:** Ensure that the globally-attached disk is available on every node that references it.

---

**6027-1804 [E] I/O to NSD disk, *name*, fails. No such NSD locally found.**

**Explanation:** A server tried to perform I/O on an NSD disk, but a scan of all disks failed to find that NSD.

**User response:** Make sure that the NSD disk is accessible to the client. If necessary, break a reservation.

---

**6027-1805 [N] Rediscovered nsd server access to *name*.**

**Explanation:** A server rediscovered access to the specified disk.

**User response:** None.

---

**6027-1806 [X] A Persistent Reserve could not be established on device name (*deviceName*): *errorLine*.**

**Explanation:** GPFS is using Persistent Reserve on this disk, but was unable to establish a reserve for this node.

**User response:** Perform disk diagnostics.

---

**6027-1807 [E] NSD *nsdName* is using Persistent Reserve, this will require an NSD server on an *osName* node.**

**Explanation:** A client tried to open a globally-attached NSD disk, but the disk is using Persistent Reserve. An *osName* NSD server is needed. GPFS only supports Persistent Reserve on certain operating systems.

**User response:** Use the **mmchnsd** command to add an *osName* NSD server for the NSD.

---

**6027-1808 [A] Unable to reserve space for NSD buffers. Increase pagepool size to at least *requiredPagePoolSize* MB. Refer to the IBM Spectrum Scale: Administration Guide for more information on selecting an appropriate pagepool size.**

**Explanation:** The **pagepool** usage for an NSD buffer ( $4 * \text{maxblocksize}$ ) is limited by factor **nsdBufSpace**. The value of **nsdBufSpace** can be in the range of 10-70. The default value is 30.

**User response:** Use the **mmchconfig** command to decrease the value of **maxblocksize** or to increase the value of **pagepool** or **nsdBufSpace**.

---

**6027-1809 [E] The defined server *serverName* for NSD *NsdName* couldn't be resolved.**

**Explanation:** The host name of the NSD server could not be resolved by **gethostbyName()**.

**User response:** Fix the host name resolution.

---

**6027-1810 [I] Vdisk server recovery: delay *number* sec. for safe recovery.**

**Explanation:** Wait for the existing disk lease to expire before performing vdisk server recovery.

**User response:** None.

---

**6027-1811 [I] Vdisk server recovery: delay complete.**

**Explanation:** Done waiting for existing disk lease to expire before performing vdisk server recovery.

**User response:** None.

---

**6027-1812 [E] Rediscovery failed for *name*.**

**Explanation:** A server failed to rediscover access to the specified disk.

**User response:** Check the disk access issues and run the command again.

---

**6027-1813 [A] Error reading volume identifier (for *objectName name*) from configuration file.**

**Explanation:** The volume identifier for the named recovery group or vdisk could not be read from the **mmsdrfs** file. This should never occur.

**User response:** Check for damage to the **mmsdrfs** file.

---

**6027-1814 [E] Vdisk *vdiskName* cannot be associated with its recovery group *recoveryGroupName*. This vdisk will be ignored.**

**Explanation:** The named vdisk cannot be associated with its recovery group.

**User response:** Check for damage to the **mmsdrfs** file.

---

**6027-1815 [A] Error reading volume identifier (for NSD *name*) from configuration file.**

**Explanation:** The volume identifier for the named NSD could not be read from the **mmsdrfs** file. This should never occur.

**User response:** Check for damage to the **mmsdrfs** file.

---

**6027-1816 [E] The defined server *serverName* for recovery group *recoveryGroupName* could not be resolved.**

**Explanation:** The hostname of the NSD server could not be resolved by **gethostbyname()**.

**User response:** Fix hostname resolution.

---

**6027-1817 [E] Vdisks are defined, but no recovery groups are defined.**

**Explanation:** There are vdisks defined in the **mmsdrfs** file, but no recovery groups are defined. This should never occur.

**User response:** Check for damage to the **mmsdrfs** file.

---

**6027-1818 [I] Relinquished recovery group *recoveryGroupName* (err *errorCode*).**

**Explanation:** This node has relinquished serving the named recovery group.

**User response:** None.

---

**6027-1819 Disk descriptor for *name* refers to an existing pdisk.**

**Explanation:** The **mmcrrecoverygroup** command or **mmadddpdisk** command found an existing pdisk.

**User response:** Correct the input file, or use the **-v** option.

---

**6027-1820 Disk descriptor for *name* refers to an existing NSD.**

**Explanation:** The **mmcrrecoverygroup** command or **mmadddpdisk** command found an existing NSD.

**User response:** Correct the input file, or use the **-v** option.

---

**6027-1821 Error *errno* writing disk descriptor on *name*.**

**Explanation:** The **mmcrrecoverygroup** command or **mmadddpdisk** command got an error writing the disk descriptor.

**User response:** Perform disk diagnostics.

---

**6027-1822 Error *errno* reading disk descriptor on *name*.**

**Explanation:** The **tspreparedpdisk** command got an error reading the disk descriptor.

**User response:** Perform disk diagnostics.

---

**6027-1823 Path error, *name* and *name* are the same disk.**

**Explanation:** The **tspreparedpdisk** command got an error during path verification. The pdisk descriptor file is miscoded.

**User response:** Correct the pdisk descriptor file and reissue the command.

---

**6027-1824 [X] An unexpected Device Mapper path *dmDevice (nsdId)* has been detected. The new path does not have a Persistent Reserve set up. Server disk *diskName* will be put offline**

**Explanation:** A new device mapper path is detected or a previously failed path is activated after the local device discovery has finished. This path lacks a Persistent Reserve, and cannot be used. All device paths must be active at mount time.

**User response:** Check the paths to all disks making up the file system. Repair any paths to disks which have failed. Rediscover the paths for the NSD.

---

**6027-1825 [A] Unrecoverable NSD checksum error on I/O to NSD disk *nsdName*, using server *serverName*. Exceeds retry limit *number*.**

**Explanation:** The allowed number of retries was exceeded when encountering an NSD checksum error on I/O to the indicated disk, using the indicated server.

**User response:** There may be network issues that require investigation.

---

**6027-1826 [W] The host name of the server *serverName* that is defined for NSD local cache *NsdName* could not be resolved.**

**Explanation:** The host name of NSD server could not be resolved by `gethostbyname()`.

**User response:** Fix host name resolution.

---

**6027-1900 Failed to stat *pathName*.**

**Explanation:** A `stat()` call failed for the specified object.

**User response:** Correct the problem and reissue the command.

---

**6027-1901 *pathName* is not a GPFS file system object.**

**Explanation:** The specified path name does not resolve to an object within a mounted GPFS file system.

**User response:** Correct the problem and reissue the command.

---

**6027-1902 The policy file cannot be determined.**

**Explanation:** The command was not able to retrieve the policy rules associated with the file system.

**User response:** Examine the preceding messages and correct the reported problems. Establish a valid policy file with the `mmchpolicy` command or specify a valid policy file on the command line.

---

**6027-1903 *path* must be an absolute path name.**

**Explanation:** The path name did not begin with a /.

**User response:** Specify the absolute path name for the object.

---

**6027-1904 Device with major/minor numbers *number* and *number* already exists.**

**Explanation:** A device with the cited major and minor numbers already exists.

**User response:** Check the preceding messages for detailed information.

---

**6027-1905 *name* was not created by GPFS or could not be refreshed.**

**Explanation:** The attributes (device type, major/minor number) of the specified file system device name are not as expected.

**User response:** Check the preceding messages for detailed information on the current and expected values. These errors are most frequently caused by the presence of `/dev` entries that were created outside the GPFS environment. Resolve the conflict by renaming or deleting the offending entries. Reissue the command letting GPFS create the `/dev` entry with the appropriate parameters.

---

**6027-1906 There is no file system with drive letter *driveLetter*.**

**Explanation:** No file system in the GPFS cluster has the specified drive letter.

**User response:** Reissue the command with a valid file system.

---

**6027-1908 The *option* option is not allowed for remote file systems.**

**Explanation:** The specified option can be used only for locally-owned file systems.

**User response:** Correct the command line and reissue the command.

---

**6027-1909 There are no available free disks. Disks must be prepared prior to invoking *command*. Define the disks using the `command` command.**

**Explanation:** The currently executing command (`mmcrfs`, `mmadddisk`, `mmrpldisk`) requires disks to be defined for use by GPFS using one of the GPFS disk creation commands: `mmcrnsd`, `mmcrvsd`.

**User response:** Create disks and reissue the failing command.

---

**6027-1910 Node *nodeName* is not a quorum node.**

**Explanation:** The **mmchmgr** command was asked to move the cluster manager to a nonquorum node. Only one of the quorum nodes can be a cluster manager.

**User response:** Designate the node to be a quorum node, specify a different node on the command line, or allow GPFS to choose the new cluster manager node.

---

**6027-1911 File system *fileSystem* belongs to cluster *clusterName*. The *option* option is not allowed for remote file systems.**

**Explanation:** The specified option can be used only for locally-owned file systems.

**User response:** Correct the command line and reissue the command.

---

**6027-1922 IP aliasing is not supported (*node*). Specify the main device.**

**Explanation:** IP aliasing is not supported.

**User response:** Specify a node identifier that resolves to the IP address of a main device for the node.

---

**6027-1927 The requested disks are not known to GPFS.**

**Explanation:** GPFS could not find the requested NSDs in the cluster.

**User response:** Reissue the command, specifying known disks.

---

**6027-1929 *cipherlist* is not a valid cipher list.**

**Explanation:** The cipher list must be set to a value supported by GPFS. All nodes in the cluster must support a common cipher.

**User response:** Use **mmauth show ciphers** to display a list of the supported ciphers.

---

**6027-1930 Disk *diskName* belongs to file system *fileSystem*.**

**Explanation:** A GPFS administration command (**mm...**) found that the requested disk to be deleted still belongs to a file system.

**User response:** Check that the correct disk was requested. If so, delete the disk from the file system before proceeding.

---

**6027-1931 The following disks are not known to GPFS: *diskNames*.**

**Explanation:** A GPFS administration command (**mm...**) found that the specified disks are not known to GPFS.

**User response:** Verify that the correct disks were requested.

---

**6027-1932 No disks were specified that could be deleted.**

**Explanation:** A GPFS administration command (**mm...**) determined that no disks were specified that could be deleted.

**User response:** Examine the preceding messages, correct the problems, and reissue the command.

---

**6027-1933 Disk *diskName* has been removed from the GPFS cluster configuration data but the NSD volume id was not erased from the disk. To remove the NSD volume id, issue **mmdelnsd -p *NSDvolumeid***.**

**Explanation:** A GPFS administration command (**mm...**) successfully removed the specified disk from the GPFS cluster configuration data, but was unable to erase the NSD volume id from the disk.

**User response:** Issue the specified command to remove the NSD volume id from the disk.

---

**6027-1934 Disk *diskName* has been removed from the GPFS cluster configuration data but the NSD volume id was not erased from the disk. To remove the NSD volume id, issue: **mmdelnsd -p *NSDvolumeid* -N *nodeList***.**

**Explanation:** A GPFS administration command (**mm...**) successfully removed the specified disk from the GPFS cluster configuration data but was unable to erase the NSD volume id from the disk.

**User response:** Issue the specified command to remove the NSD volume id from the disk.

---

**6027-1936 Node *nodeName* cannot support Persistent Reserve on disk *diskName* because it is not an AIX node. The disk will be used as a non-PR disk.**

**Explanation:** A non-AIX node was specified as an NSD server for the disk. The disk will be used as a non-PR disk.

**User response:** None. Informational message only.

---

**6027-1937 A node was specified more than once as an NSD server in disk descriptor descriptor.**

**Explanation:** A node was specified more than once as an NSD server in the disk descriptor shown.

**User response:** Change the disk descriptor to eliminate any redundancies in the list of NSD servers.

---

**6027-1938** *configParameter* is an incorrect parameter.  
Line in error: *configLine*. The line is ignored; processing continues.

**Explanation:** The specified parameter is not valid and will be ignored.

**User response:** None. Informational message only.

---

**6027-1939** Line in error: *line*.

**Explanation:** The specified line from a user-provided input file contains errors.

**User response:** Check the preceding messages for more information. Correct the problems and reissue the command.

---

**6027-1940** Unable to set reserve policy *policy* on disk *diskName* on node *nodeName*.

**Explanation:** The specified disk should be able to support Persistent Reserve, but an attempt to set up the registration key failed.

**User response:** Correct the problem and reissue the command.

---

**6027-1941** Cannot handle multiple interfaces for host *hostName*.

**Explanation:** Multiple entries were found for the given hostname or IP address either in **/etc/hosts** or by the **host** command.

**User response:** Make corrections to **/etc/hosts** and reissue the command.

---

**6027-1942** Unexpected output from the 'host -t a name' command:

**Explanation:** A GPFS administration command (**mm...**) received unexpected output from the **host -t a** command for the given host.

**User response:** Issue the **host -t a** command interactively and carefully review the output, as well as any error messages.

---

**6027-1943** Host *name* not found.

**Explanation:** A GPFS administration command (**mm...**) could not resolve a host from **/etc/hosts** or by using the **host** command.

**User response:** Make corrections to **/etc/hosts** and reissue the command.

---

**6027-1945** Disk name *diskName* is not allowed.  
Names beginning with **gpfs** are reserved for use by GPFS.

**Explanation:** The cited disk name is not allowed because it begins with **gpfs**.

**User response:** Specify a disk name that does not begin with **gpfs** and reissue the command.

---

**6027-1947** Use **mmauth genkey** to recover the file *fileName*, or to generate and commit a new key.

**Explanation:** The specified file was not found.

**User response:** Recover the file, or generate a new key by running: **mmauth genkey propagate** or generate a new key by running **mmauth genkey new**, followed by the **mmauth genkey commit** command.

---

**6027-1948** Disk *diskName* is too large.

**Explanation:** The specified disk is too large.

**User response:** Specify a smaller disk and reissue the command.

---

**6027-1949** Propagating the cluster configuration data to all affected nodes.

**Explanation:** The cluster configuration data is being sent to the rest of the nodes in the cluster.

**User response:** This is an informational message.

---

**6027-1950** Local update lock is busy.

**Explanation:** More than one process is attempting to update the GPFS environment at the same time.

**User response:** Repeat the command. If the problem persists, verify that there are no blocked processes.

---

**6027-1951** Failed to obtain the local environment update lock.

**Explanation:** GPFS was unable to obtain the local environment update lock for more than 30 seconds.

**User response:** Examine previous error messages, if any. Correct any problems and reissue the command. If the problem persists, perform problem determination and contact the IBM Support Center.

---

**6027-1962** Permission denied for disk *diskName*

**Explanation:** The user does not have permission to access disk *diskName*.

**User response:** Correct the permissions and reissue the command.

---

**6027-1963 Disk *diskName* was not found.**

**Explanation:** The specified disk was not found.

**User response:** Specify an existing disk and reissue the command.

---

**6027-1964 I/O error on *diskName***

**Explanation:** An I/O error occurred on the specified disk.

**User response:** Check for additional error messages. Check the error log for disk hardware problems.

---

**6027-1967 Disk *diskName* belongs to back-level file system *fileSystem* or the state of the disk is not ready. Use mmchfs -V to convert the file system to the latest format. Use mmchdisk to change the state of a disk.**

**Explanation:** The specified disk cannot be initialized for use as a tiebreaker disk. Possible reasons are suggested in the message text.

**User response:** Use the mmlsfs and mmlsdisk commands to determine what action is needed to correct the problem.

---

**6027-1968 Failed while processing disk *diskName*.**

**Explanation:** An error was detected while processing the specified disk.

**User response:** Examine prior messages to determine the reason for the failure. Correct the problem and reissue the command.

---

**6027-1969 Device *device* already exists on node *nodeName***

**Explanation:** This device already exists on the specified node.

**User response:** None.

---

**6027-1970 Disk *diskName* has no space for the quorum data structures. Specify a different disk as tiebreaker disk.**

**Explanation:** There is not enough free space in the file system descriptor for the tiebreaker disk data structures.

**User response:** Specify a different disk as a tiebreaker disk.

---

**6027-1974 None of the quorum nodes can be reached.**

**Explanation:** Ensure that the quorum nodes in the cluster can be reached. At least one of these nodes is required for the command to succeed.

**User response:** Ensure that the quorum nodes are available and reissue the command.

---

**6027-1975 The descriptor file contains more than one descriptor.**

**Explanation:** The descriptor file must contain only one descriptor.

**User response:** Correct the descriptor file.

---

**6027-1976 The descriptor file contains no descriptor.**

**Explanation:** The descriptor file must contain only one descriptor.

**User response:** Correct the descriptor file.

---

**6027-1977 Failed validating disk *diskName*. Error code *errorCode*.**

**Explanation:** GPFS control structures are not as expected.

**User response:** Contact the IBM Support Center.

---

**6027-1984 Name *name* is not allowed. It is longer than the maximum allowable length (*length*).**

**Explanation:** The cited name is not allowed because it is longer than the cited maximum allowable length.

**User response:** Specify a name whose length does not exceed the maximum allowable length, and reissue the command.

---

**6027-1985 mmfskxload: The format of the GPFS kernel extension is not correct for this version of AIX.**

**Explanation:** This version of AIX is incompatible with the current format of the GPFS kernel extension.

**User response:** Contact your system administrator to check the AIX version and GPFS kernel extension.

---

**6027-1986 *junctionName* does not resolve to a directory in *deviceName*. The junction must be within the specified file system.**

**Explanation:** The cited junction path name does not belong to the specified file system.

**User response:** Correct the junction path name and reissue the command.

---

**6027-1987 Name *name* is not allowed.**

**Explanation:** The cited name is not allowed because it is a reserved word or a prohibited character.

**User response:** Specify a different name and reissue the command.

---

**6027-1988 File system *fileSystem* is not mounted.**

**Explanation:** The cited file system is not currently mounted on this node.

**User response:** Ensure that the file system is mounted and reissue the command.

---

**6027-1993 File *fileName* either does not exist or has an incorrect format.**

**Explanation:** The specified file does not exist or has an incorrect format.

**User response:** Check whether the input file specified actually exists.

---

**6027-1994 Did not find any match with the input disk address.**

**Explanation:** The **mmfileid** command returned without finding any disk addresses that match the given input.

**User response:** None. Informational message only.

---

**6027-1995 Device *deviceName* is not mounted on node *nodeName*.**

**Explanation:** The specified device is not mounted on the specified node.

**User response:** Mount the specified device on the specified node and reissue the command.

---

**6027-1996 Command was unable to determine whether file system *fileSystem* is mounted.**

**Explanation:** The command was unable to determine whether the cited file system is mounted.

**User response:** Examine any prior error messages to determine why the command could not determine whether the file system was mounted, resolve the problem if possible, and then reissue the command. If you cannot resolve the problem, reissue the command with the daemon down on all nodes of the cluster. This will ensure that the file system is not mounted, which may allow the command to proceed.

---

**6027-1998 Line *lineNumber* of file *fileName* is incorrect:**

**Explanation:** A line in the specified file passed to the command had incorrect syntax. The line with the incorrect syntax is displayed next, followed by a description of the correct syntax for the line.

**User response:** Correct the syntax of the line and reissue the command.

---

**6027-1999 Syntax error. The correct syntax is: *string*.**

**Explanation:** The specified input passed to the command has incorrect syntax.

**User response:** Correct the syntax and reissue the command.

---

**6027-2000 Could not clear fencing for disk *physicalDiskName*.**

**Explanation:** The fencing information on the disk could not be cleared.

**User response:** Make sure the disk is accessible by this node and retry.

---

**6027-2002 Disk *physicalDiskName* of type *diskType* is not supported for fencing.**

**Explanation:** This disk is not a type that supports fencing.

**User response:** None.

---

**6027-2004 None of the specified nodes belong to this GPFS cluster.**

**Explanation:** The nodes specified do not belong to the GPFS cluster.

**User response:** Choose nodes that belong to the cluster and try the command again.

---

**6027-2007 Unable to display fencing for disk *physicalDiskName*.**

**Explanation:** Cannot retrieve fencing information for this disk.

**User response:** Make sure that this node has access to the disk before retrying.

---

**6027-2008 For the logical volume specification -l *lvName* to be valid *lvName* must be the only logical volume in the volume group. However, volume group *vgName* contains logical volumes.**

**Explanation:** The command is being run on a logical

volume that belongs to a volume group that has more than one logical volume.

**User response:** Run this command only on a logical volume where it is the only logical volume in the corresponding volume group.

---

**6027-2009    *logicalVolume* is not a valid logical volume.**

**Explanation:** *logicalVolume* does not exist in the ODM, implying that logical name does not exist.

**User response:** Run the command on a valid logical volume.

---

**6027-2010    *vgName* is not a valid volume group name.**

**Explanation:** *vgName* passed to the command is not found in the ODM, implying that *vgName* does not exist.

**User response:** Run the command on a valid volume group name.

---

**6027-2011    For the hdisk specification -h *physicalDiskName* to be valid *physicalDiskName* must be the only disk in the volume group. However, volume group *vgName* contains disks.**

**Explanation:** The hdisk specified belongs to a volume group that contains other disks.

**User response:** Pass an hdisk that belongs to a volume group that contains only this disk.

---

**6027-2012    *physicalDiskName* is not a valid physical volume name.**

**Explanation:** The specified name is not a valid physical disk name.

**User response:** Choose a correct physical disk name and retry the command.

---

**6027-2013    *pvid* is not a valid physical volume id.**

**Explanation:** The specified value is not a valid physical volume ID.

**User response:** Choose a correct physical volume ID and retry the command.

---

**6027-2014    Node *node* does not have access to disk *physicalDiskName*.**

**Explanation:** The specified node is not able to access the specified disk.

**User response:** Choose a different node or disk (or both), and retry the command. If both the node and

disk name are correct, make sure that the node has access to the disk.

---

**6027-2015    Node *node* does not hold a reservation for disk *physicalDiskName*.**

**Explanation:** The node on which this command is run does not have access to the disk.

**User response:** Run this command from another node that has access to the disk.

---

**6027-2016    SSA fencing support is not present on this node.**

**Explanation:** This node does not support SSA fencing.

**User response:** None.

---

**6027-2017    Node ID *nodeId* is not a valid SSA node ID. SSA node IDs must be a number in the range of 1 to 128.**

**Explanation:** You specified a node ID outside of the acceptable range.

**User response:** Choose a correct node ID and retry the command.

---

**6027-2018    The SSA node id is not set.**

**Explanation:** The SSA node ID has not been set.

**User response:** Set the SSA node ID.

---

**6027-2019    Unable to retrieve the SSA node id.**

**Explanation:** A failure occurred while trying to retrieve the SSA node ID.

**User response:** None.

---

**6027-2020    Unable to set fencing for disk *physicalDiskName*.**

**Explanation:** A failure occurred while trying to set fencing for the specified disk.

**User response:** None.

---

**6027-2021    Unable to clear PR reservations for disk *physicalDiskName*.**

**Explanation:** Failed to clear Persistent Reserve information on the disk.

**User response:** Make sure the disk is accessible by this node before retrying.

---

**6027-2022** Could not open disk *physicalDiskName*, *errno* value.

**Explanation:** The specified disk cannot be opened.

**User response:** Examine the **errno** value and other messages to determine the reason for the failure. Correct the problem and reissue the command.

---

**6027-2023** *retVal = value, errno = value for key value.*

**Explanation:** An **ioctl** call failed with stated return code, **errno** value, and related values.

**User response:** Check the reported **errno** and correct the problem if possible. Otherwise, contact the IBM Support Center.

---

**6027-2024** *ioctl failed with rc=returnCode, errno=errnoValue. Related values are scsi\_status=scsiStatusValue, sense\_key=senseKeyValue, scsi\_asc=scsiAscValue, scsi\_ascq=scsiAscqValue.*

**Explanation:** An **ioctl** call failed with stated return code, **errno** value, and related values.

**User response:** Check the reported **errno** and correct the problem if possible. Otherwise, contact the IBM Support Center.

---

**6027-2025** **READ\_KEYS ioctl failed with errno=returnCode, tried timesTried times.**  
Related values are  
*scsi\_status=scsiStatusValue, sense\_key=senseKeyValue, scsi\_asc=scsiAscValue, scsi\_ascq=scsiAscqValue.*

**Explanation:** A **READ\_KEYS ioctl** call failed with stated **errno** value, and related values.

**User response:** Check the reported **errno** and correct the problem if possible. Otherwise, contact the IBM Support Center.

---

**6027-2026** **READRES ioctl failed with errno=returnCode, tried timesTried times.**  
Related values are:  
*scsi\_status=scsiStatusValue, sense\_key=senseKeyValue, scsi\_asc=scsiAscValue, scsi\_ascq=scsiAscqValue.*

**Explanation:** A **REGISTER ioctl** call failed with stated **errno** value, and related values.

**User response:** Check the reported **errno** and correct the problem if possible. Otherwise, contact the IBM Support Center.

---

**6027-2027** **READRES ioctl failed with errno=returnCode, tried timesTried times.**  
Related values are:  
*scsi\_status=scsiStatusValue, sense\_key=senseKeyValue, scsi\_asc=scsiAscValue, scsi\_ascq=scsiAscqValue.*

**Explanation:** A **READRES ioctl** call failed with stated **errno** value, and related values.

**User response:** Check the reported **errno** and correct the problem if possible. Otherwise, contact the IBM Support Center.

---

**6027-2028** **could not open disk device diskDeviceName**

**Explanation:** A problem occurred on a disk open.

**User response:** Ensure the disk is accessible and not fenced out, and then reissue the command.

---

**6027-2029** **could not close disk device diskDeviceName**

**Explanation:** A problem occurred on a disk close.

**User response:** None.

---

**6027-2030** **ioctl failed with DSB=value and result=value reason: explanation**

**Explanation:** An **ioctl** call failed with stated return code, **errno** value, and related values.

**User response:** Check the reported **errno** and correct the problem, if possible. Otherwise, contact the IBM Support Center.

---

**6027-2031** **ioctl failed with non-zero return code**

**Explanation:** An **ioctl** failed with a non-zero return code.

**User response:** Correct the problem, if possible. Otherwise, contact the IBM Support Center.

---

**6027-2049 [X] Cannot pin a page pool of size value bytes.**

**Explanation:** A GPFS page pool cannot be pinned into memory on this machine.

**User response:** Increase the physical memory size of the machine.

---

**6027-2050 [E] Pagepool has size actualValue bytes instead of the requested requestedValue bytes.**

**Explanation:** The configured GPFS page pool is too large to be allocated or pinned into memory on this

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machine. GPFS will work properly, but with reduced capacity for caching user data.

**User response:** To prevent this message from being generated when the GPFS daemon starts, reduce the page pool size using the **mmchconfig** command.

---

### 6027-2100 Incorrect range *value-value* specified.

**Explanation:** The range specified to the command is incorrect. The first parameter value must be less than or equal to the second parameter value.

**User response:** Correct the address range and reissue the command.

---

### 6027-2101 Insufficient free space in *fileSystem* (*storage minimum required*).

**Explanation:** There is not enough free space in the specified file system or directory for the command to successfully complete.

**User response:** Correct the problem and reissue the command.

---

### 6027-2102 Node *nodeName* is not mmremotesfs to run the command.

**Explanation:** The specified node is not available to run a command. Depending on the command, a different node may be tried.

**User response:** Determine why the specified node is not available and correct the problem.

---

### 6027-2103 Directory *dirName* does not exist

**Explanation:** The specified directory does not exist.

**User response:** Reissue the command specifying an existing directory.

---

### 6027-2104 The GPFS release level could not be determined on nodes: *nodeList*.

**Explanation:** The command was not able to determine the level of the installed GPFS code on the specified nodes.

**User response:** Reissue the command after correcting the problem.

---

### 6027-2105 The following nodes must be upgraded to GPFS release *productVersion* or higher: *nodeList*

**Explanation:** The command requires that all nodes be at the specified GPFS release level.

**User response:** Correct the problem and reissue the command.

---

### 6027-2106 Ensure the nodes are available and run: *command*.

**Explanation:** The command could not complete normally.

**User response:** Check the preceding messages, correct the problems, and issue the specified command until it completes successfully.

---

### 6027-2107 Upgrade the lower release level nodes and run: *command*.

**Explanation:** The command could not complete normally.

**User response:** Check the preceding messages, correct the problems, and issue the specified command until it completes successfully.

---

### 6027-2108 Error found while processing stanza

**Explanation:** A stanza was found to be unsatisfactory in some way.

**User response:** Check the preceding messages, if any, and correct the condition that caused the stanza to be rejected.

---

### 6027-2109 Failed while processing disk stanza on node *nodeName*.

**Explanation:** A disk stanza was found to be unsatisfactory in some way.

**User response:** Check the preceding messages, if any, and correct the condition that caused the stanza to be rejected.

---

### 6027-2110 Missing required parameter *parameter*

**Explanation:** The specified parameter is required for this command.

**User response:** Specify the missing information and reissue the command.

---

### 6027-2111 The following disks were not deleted: *diskList*

**Explanation:** The command could not delete the specified disks. Check the preceding messages for error information.

**User response:** Correct the problems and reissue the command.

---

### 6027-2112 Permission failure. Option *option* requires root authority to run.

**Explanation:** The specified command option requires root authority.

**User response:** Log on as **root** and reissue the command.

---

**6027-2113 Not able to associate *diskName* on node *nodeName* with any known GPFS disk.**

**Explanation:** A command could not find a GPFS disk that matched the specified disk and node values passed as input.

**User response:** Correct the disk and node values passed as input and reissue the command.

---

**6027-2114 The *subsystem subsystem* is already active.**

**Explanation:** The user attempted to start a subsystem that was already active.

**User response:** None. Informational message only.

---

**6027-2115 Unable to resolve address range for disk *diskName* on node *nodeName*.**

**Explanation:** A command could not perform address range resolution for the specified disk and node values passed as input.

**User response:** Correct the disk and node values passed as input and reissue the command.

---

**6027-2116 [E] The GPFS daemon must be active on the recovery group server nodes.**

**Explanation:** The command requires that the GPFS daemon be active on the recovery group server nodes.

**User response:** Ensure GPFS is running on the recovery group server nodes and reissue the command.

---

**6027-2117 [E] *object name* already exists.**

**Explanation:** The user attempted to create an object with a name that already exists.

**User response:** Correct the name and reissue the command.

---

**6027-2118 [E] The *parameter* is invalid or missing in the pdisk descriptor.**

**Explanation:** The pdisk descriptor is not valid. The bad descriptor is displayed following this message.

**User response:** Correct the input and reissue the command.

---

**6027-2119 [E] Recovery group *name* not found.**

**Explanation:** The specified recovery group was not found.

**User response:** Correct the input and reissue the command.

---

**6027-2120 [E] Unable to delete recovery group *name* on nodes *nodeNames*.**

**Explanation:** The recovery group could not be deleted on the specified nodes.

**User response:** Perform problem determination.

---

**6027-2121 [I] Recovery group *name* deleted on node *nodeName*.**

**Explanation:** The recovery group has been deleted.

**User response:** This is an informational message.

---

**6027-2122 [E] The number of spares (*numberOfSpares*) must be less than the number of pdisks (*numberOfPdisks*) being created.**

**Explanation:** The number of spares specified must be less than the number of pdisks that are being created.

**User response:** Correct the input and reissue the command.

---

**6027-2123 [E] The GPFS daemon is down on the *vdiskName* servers.**

**Explanation:** The GPFS daemon was down on the vdisk servers when **mmdelvdisk** was issued.

**User response:** Start the GPFS daemon on the specified nodes and issue the specified **mmdelvdisk** command.

---

**6027-2124 [E] Vdisk *vdiskName* is still NSD *nsdName*. Use the **mmdelnsd** command.**

**Explanation:** The specified vdisk is still an NSD.

**User response:** Use the **mmdelnsd** command.

---

**6027-2125 [E] *nsdName* is a vdisk-based NSD and cannot be used as a tiebreaker disk.**

**Explanation:** Vdisk-based NSDs cannot be specified as tiebreaker disks.

**User response:** Correct the input and reissue the command.

---

**6027-2126 [I] No recovery groups were found.**

**Explanation:** A command searched for recovery groups but found none.

**User response:** None. Informational message only.

---

**6027-2127 [E] Disk descriptor *descriptor* refers to an existing pdisk.**

**Explanation:** The specified disk descriptor refers to an existing pdisk.

**User response:** Specify another disk that is not an existing pdisk.

---

**6027-2128 [E] The *attribute* attribute must be configured to use *hostname* as a recovery group server.**

**Explanation:** The specified GPFS configuration attributes must be configured to use the node as a recovery group server.

**User response:** Use the **mmchconfig** command to set the attributes, then reissue the command.

---

**6027-2129 [E] Vdisk block size (*blockSize*) must match the file system block size (*blockSize*).**

**Explanation:** The specified NSD is a vdisk with a block size that does not match the block size of the file system.

**User response:** Reissue the command using block sizes that match.

---

**6027-2130 [E] Could not find an active server for recovery group *name*.**

**Explanation:** A command was issued that acts on a recovery group, but no active server was found for the specified recovery group.

**User response:** Perform problem determination.

---

**6027-2131 [E] Cannot create an NSD on a log vdisk.**

**Explanation:** The specified disk is a log vdisk; it cannot be used for an NSD.

**User response:** Specify another disk that is not a log vdisk.

---

**6027-2132 [E] Log vdisk *vdiskName* cannot be deleted while there are other vdisks in recovery group *name*.**

**Explanation:** The specified disk is a log vdisk; it must be the last vdisk deleted from the recovery group.

**User response:** Delete the other vdisks first.

---

**6027-2133 [E] Unable to delete recovery group *name*; vdisks are still defined.**

**Explanation:** Cannot delete a recovery group while there are still vdisks defined.

**User response:** Delete all the vdisks first.

---

**6027-2134 Node *nodeName* cannot be used as an NSD server for Persistent Reserve disk *diskName* because it is not a Linux node.**

**Explanation:** There was an attempt to enable Persistent Reserve for a disk, but not all of the NSD server nodes are running Linux.

**User response:** Correct the configuration and enter the command again.

---

**6027-2135 All nodes in the cluster must be running AIX to enable Persistent Reserve for SAN attached disk *diskName*.**

**Explanation:** There was an attempt to enable Persistent Reserve for a SAN-attached disk, but not all nodes in the cluster are running AIX.

**User response:** Correct the configuration and run the command again.

---

**6027-2136 All NSD server nodes must be running AIX to enable Persistent Reserve for disk *diskName*.**

**Explanation:** There was an attempt to enable Persistent Reserve for the specified disk, but not all NSD servers are running AIX.

**User response:** Correct the configuration and enter the command again.

---

**6027-2137 An attempt to clear the Persistent Reserve reservations on disk *diskName* failed.**

**Explanation:** You are importing a disk into a cluster in which Persistent Reserve is disabled. An attempt to clear the Persistent Reserve reservations on the disk failed.

**User response:** Correct the configuration and enter the command again.

---

**6027-2138 The cluster must be running either all AIX or all Linux nodes to change Persistent Reserve disk *diskName* to a SAN-attached disk.**

**Explanation:** There was an attempt to redefine a Persistent Reserve disk as a SAN attached disk, but not all nodes in the cluster were running either all AIX or all Linux nodes.

**User response:** Correct the configuration and enter the command again.

---

**6027-2139** NSD server nodes must be running either all AIX or all Linux to enable Persistent Reserve for disk *diskName*.

**Explanation:** There was an attempt to enable Persistent Reserve for a disk, but not all NSD server nodes were running all AIX or all Linux nodes.

**User response:** Correct the configuration and enter the command again.

---

**6027-2140** All NSD server nodes must be running AIX or all running Linux to enable Persistent Reserve for disk *diskName*.

**Explanation:** Attempt to enable Persistent Reserve for a disk while not all NSD server nodes are running AIX or all running Linux.

**User response:** Correct the configuration first.

---

**6027-2141** Disk *diskName* is not configured as a regular hdisk.

**Explanation:** In an AIX only cluster, Persistent Reserve is supported for regular hdisks only.

**User response:** Correct the configuration and enter the command again.

---

**6027-2142** Disk *diskName* is not configured as a regular generic disk.

**Explanation:** In a Linux only cluster, Persistent Reserve is supported for regular generic or device mapper virtual disks only.

**User response:** Correct the configuration and enter the command again.

---

**6027-2143** Mount point *mountPoint* can not be part of automount directory *automountDir*.

**Explanation:** The mount point cannot be the parent directory of the automount directory.

**User response:** Specify a mount point that is not the parent of the automount directory.

---

**6027-2144 [E]** The *lockName* lock for file system *fileSystem* is busy.

**Explanation:** More than one process is attempting to obtain the specified lock.

**User response:** Repeat the command. If the problem persists, verify that there are no blocked processes.

---

**6027-2145 [E]** Internal remote command 'mmremote command' no longer supported.

**Explanation:** A GPFS administration command invoked an internal remote command which is no longer supported. Backward compatibility for remote commands are only supported for release 3.4 and newer.

**User response:** All nodes within the cluster must be at release 3.4 or newer. If all the cluster nodes meet this requirement, contact the IBM Support Center.

---

**6027-2147 [E]** BlockSize must be specified in disk descriptor.

**Explanation:** The blockSize positional parameter in a vdisk descriptor was empty. The bad disk descriptor is displayed following this message.

**User response:** Correct the input and reissue the command.

---

**6027-2148 [E]** *nodeName* is not a valid recovery group server for *recoveryGroupName*.

**Explanation:** The server name specified is not one of the defined recovery group servers.

**User response:** Correct the input and reissue the command.

---

**6027-2149 [E]** Could not get recovery group information from an active server.

**Explanation:** A command that needed recovery group information failed; the GPFS daemons may have become inactive or the recovery group is temporarily unavailable.

**User response:** Reissue the command.

---

**6027-2150** The archive system client *backupProgram* could not be found or is not executable.

**Explanation:** TSM dsmc or other specified backup or archive system client could not be found.

**User response:** Verify that TSM is installed, dsmc can be found in the installation location or that the archiver client specified is executable.

---

**6027-2151** The path *directoryPath* is not contained in the snapshot *snapshotName*.

**Explanation:** The directory path supplied is not contained in the snapshot named with the -S parameter.

**User response:** Correct the directory path or snapshot name supplied, or omit -S and the snapshot name in the command.

---

**6027-2152** The path *directoryPath* containing image archives was not found.

**Explanation:** The directory path supplied does not contain the expected image files to archive into TSM.

**User response:** Correct the directory path name supplied.

---

**6027-2153** The archiving system *backupProgram* exited with status *return code*. Image backup files have been preserved in *globalWorkDir*

**Explanation:** Archiving system executed and returned a non-zero exit status due to some error.

**User response:** Examine archiver log files to discern the cause of the archiver's failure. Archive the preserved image files from the indicated path.

---

**6027-2154** Unable to create a policy file for image backup in *policyFilePath*.

**Explanation:** A temporary file could not be created in the global shared directory path.

**User response:** Check or correct the directory path name supplied.

---

**6027-2155** File system *fileSystem* must be mounted read only for restore.

**Explanation:** The empty file system targeted for restoration must be mounted in read only mode during restoration.

**User response:** Unmount the file system on all nodes and remount it read only, then try the command again.

---

**6027-2156** The image archive index *ImagePath* could not be found.

**Explanation:** The archive image index could be found in the specified path

**User response:** Check command arguments for correct specification of image path, then try the command again.

---

**6027-2157** The image archive index *ImagePath* is corrupt or incomplete.

**Explanation:** The archive image index specified is damaged.

**User response:** Check the archive image index file for corruption and remedy.

---

**6027-2158** Disk usage must be dataOnly, metadataOnly, descOnly, dataAndMetadata, vdiskLog, vdiskLogTip, vdiskLogTipBackup, or vdiskLogReserved.

**Explanation:** The disk usage positional parameter in a vdisk descriptor has a value that is not valid. The bad disk descriptor is displayed following this message.

**User response:** Correct the input and reissue the command.

---

**6027-2159 [E]** parameter is not valid or missing in the vdisk descriptor.

**Explanation:** The vdisk descriptor is not valid. The bad descriptor is displayed following this message.

**User response:** Correct the input and reissue the command.

---

**6027-2160 [E]** Vdisk *vdiskName* is already mapped to NSD *nsdName*.

**Explanation:** The command cannot create the specified NSD because the underlying vdisk is already mapped to a different NSD.

**User response:** Correct the input and reissue the command.

---

**6027-2161 [E]** NAS servers cannot be specified when creating an NSD on a vdisk.

**Explanation:** The command cannot create the specified NSD because servers were specified and the underlying disk is a vdisk.

**User response:** Correct the input and reissue the command.

---

**6027-2162 [E]** Cannot set nsdRAIDTracks to zero; *nodeName* is a recovery group server.

**Explanation:** nsdRAIDTracks cannot be set to zero while the node is still a recovery group server.

**User response:** Modify or delete the recovery group and reissue the command.

---

**6027-2163 [E]** Vdisk *name* not found in the daemon. Recovery may be occurring. The disk will not be deleted.

**Explanation:** GPFS cannot find the specified vdisk. This can happen if recovery is taking place and the recovery group is temporarily inactive.

**User response:** Reissue the command. If the recovery group is damaged, specify the -p option.

---

**6027-2164 [E] Disk descriptor for *name* refers to an existing pdisk.**

**Explanation:** The specified pdisk already exists.

**User response:** Correct the command invocation and try again.

---

**6027-2165 [E] Node *nodeName* cannot be used as a server of both vdisks and non-vdisk NSDs.**

**Explanation:** The command specified an action that would have caused vdisks and non-vdisk NSDs to be defined on the same server. This is not a supported configuration.

**User response:** Correct the command invocation and try again.

---

**6027-2166 [E] IBM Spectrum Scale RAID is not configured.**

**Explanation:** IBM Spectrum Scale RAID is not configured on this node.

**User response:** Reissue the command on the appropriate node.

---

**6027-2167 [E] Device *deviceName* does not exist or is not active on this node.**

**Explanation:** The specified device does not exist or is not active on the node.

**User response:** Reissue the command on the appropriate node.

---

**6027-2168 [E] The GPFS cluster must be shut down before downloading firmware to port cards.**

**Explanation:** The GPFS daemon must be down on all nodes in the cluster before attempting to download firmware to a port card.

**User response:** Stop GPFS on all nodes and reissue the command.

---

**6027-2169      Unable to disable Persistent Reserve on the following disks: *diskList***

**Explanation:** The command was unable to disable Persistent Reserve on the specified disks.

**User response:** Examine the disks and additional error information to determine if the disks should support Persistent Reserve. Correct the problem and reissue the command.

---

**6027-2170 [E] Recovery group *recoveryGroupName* does not exist or is not active.**

**Explanation:** A command was issued to a recovery group that does not exist or is not in the active state.

**User response:** Reissue the command with a valid recovery group name or wait for the recovery group to become active.

---

**6027-2171 [E] *objectType* *objectName* already exists in the cluster.**

**Explanation:** The file system being imported contains an object with a name that conflicts with the name of an existing object in the cluster.

**User response:** If possible, remove the object with the conflicting name.

---

**6027-2172 [E] Errors encountered while importing IBM Spectrum Scale RAID objects.**

**Explanation:** Errors were encountered while trying to import a IBM Spectrum Scale RAID based file system. No file systems will be imported.

**User response:** Check the previous error messages and if possible, correct the problems.

---

**6027-2173 [I] Use **mmchrecoverygroup** to assign and activate servers for the following recovery groups (automatically assigns NSD servers as well): *recoveryGroupList***

**Explanation:** The **mmimportfs** command imported the specified recovery groups. These must have servers assigned and activated.

**User response:** After the **mmimportfs** command finishes, use the **mmchrecoverygroup** command to assign NSD server nodes as needed.

---

**6027-2174      Option *option* can be specified only in conjunction with *option*.**

**Explanation:** The cited option cannot be specified by itself.

**User response:** Correct the input and reissue the command.

---

**6027-2175 [E] Exported path *exportPath* does not exist**

**Explanation:** The directory or one of the components in the directory path to be exported does not exist.

**User response:** Correct the input and reissue the command.

## 6027-2176 [E] • 6027-2191 [E]

---

6027-2176 [E] mmchattr for *fileName* failed.

**Explanation:** The command to change the attributes of the file failed.

**User response:** Check the previous error messages and correct the problems.

---

6027-2177 [E] Cannot create file *fileName*.

**Explanation:** The command to create the specified file failed.

**User response:** Check the previous error messages and correct the problems.

---

6027-2178 File *fileName* does not contain any NSD descriptors or stanzas.

**Explanation:** The input file should contain at least one NSD descriptor or stanza.

**User response:** Correct the input file and reissue the command.

---

6027-2181 [E] Failover is allowed only for single-writer, independent-writer filesets.

**Explanation:** The fileset AFM mode is not compatible with the requested operation.

**User response:** Check the previous error messages and correct the problems.

---

6027-2182 [E] Resync is allowed only for single-writer filesets.

**Explanation:** The fileset AFM mode is not compatible with the requested operation.

**User response:** Check the previous error messages and correct the problems.

---

6027-2183 [E] Peer snapshots using mmpsnap are allowed only for single-writer or primary filesets.

**Explanation:** The fileset AFM mode is not compatible with the requested operation.

**User response:** Check the previous error messages and correct the problems.

---

6027-2184 [E] If the recovery group is damaged, issue mmddelrecovergroup *name* -p.

**Explanation:** No active servers were found for the recovery group that is being deleted. If the recovery group is damaged the -p option is needed.

**User response:** Perform diagnosis and reissue the command.

---

6027-2185 [E] There are no pdisk stanzas in the input file *fileName*.

**Explanation:** The mmcrrecoverygroup input stanza file has no pdisk stanzas.

**User response:** Correct the input file and reissue the command.

---

6027-2186 [E] There were no valid vdisk stanzas in the input file *fileName*.

**Explanation:** The mmcrvdisk input stanza file has no valid vdisk stanzas.

**User response:** Correct the input file and reissue the command.

---

6027-2187 [E] Could not get pdisk information for the following recovery groups:  
*recoveryGroupList*

**Explanation:** An mmlspdisk all command could not query all of the recovery groups because some nodes could not be reached.

**User response:** None.

---

6027-2188 Unable to determine the local node identity.

**Explanation:** The command is not able to determine the identity of the local node. This can be the result of a disruption in the network over which the GPFS daemons communicate.

**User response:** Ensure the GPFS daemon network (as identified in the output of the mmlscluster command on a good node) is fully operational and reissue the command.

---

6027-2189 [E] Action *action* is allowed only for read-only filesets.

**Explanation:** The specified action is only allowed for read-only filesets.

**User response:** None.

---

6027-2190 [E] Cannot prefetch file *fileName*. The file does not belong to fileset *fileset*.

**Explanation:** The requested file does not belong to the fileset.

**User response:** None.

---

6027-2191 [E] Vdisk *vdiskName* not found in recovery group *recoveryGroupName*.

**Explanation:** The mmddelvdisk command was invoked with the --recovery-group option to delete one or more vdisks from a specific recovery group. The specified

vdisk does not exist in this recovery group.

**User response:** Correct the input and reissue the command.

---

**6027-2193 [E] Recovery group *recoveryGroupName* must be active on the primary server *serverName*.**

**Explanation:** The recovery group must be active on the specified node.

**User response:** Use the **mmchrecovergroup** command to activate the group and reissue the command.

---

**6027-2194 [E] The state of fileset *filesetName* is Expired; prefetch cannot be performed.**

**Explanation:** The prefetch operation cannot be performed on filesets that are in the Expired state.

**User response:** None.

---

**6027-2195 [E] Error getting snapshot ID for *snapshotName*.**

**Explanation:** The command was unable to obtain the resync snapshot ID.

**User response:** Examine the preceding messages, correct the problem, and reissue the command. If the problem persists, perform problem determination and contact the IBM Support Center.

---

**6027-2196 [E] Resync is allowed only when the fileset queue is in active state.**

**Explanation:** This operation is allowed only when the fileset queue is in active state.

**User response:** None.

---

**6027-2197 [E] Empty file encountered when running the **mmafmctl flushPending** command.**

**Explanation:** The **mmafmctl flushPending** command did not find any entries in the file specified with the **--list-file** option.

**User response:** Correct the input file and reissue the command.

---

**6027-2198 [E] Cannot run the **mmafmctl flushPending** command on directory *dirName*.**

**Explanation:** The **mmafmctl flushPending** command cannot be issued on this directory.

**User response:** Correct the input and reissue the command.

---

**6027-2199 [E] No enclosures were found.**

**Explanation:** A command searched for disk enclosures but none were found.

**User response:** None.

---

**6027-2200 [E] Cannot have multiple nodes updating firmware for the same enclosure. Enclosure *serialNumber* is already being updated by node *nodeName*.**

**Explanation:** The **mmchenclosure** command was called with multiple nodes updating the same firmware.

**User response:** Correct the node list and reissue the command.

---

**6027-2201 [E] The **mmafmctl flushPending** command completed with errors.**

**Explanation:** An error occurred while flushing the queue.

**User response:** Examine the GPFS log to identify the cause.

---

**6027-2202 [E] There is a SCSI-3 PR reservation on disk *diskname*. **mmcrnsd** cannot format the disk because the cluster is not configured as PR enabled.**

**Explanation:** The specified disk has a SCSI-3 PR reservation, which prevents the **mmcrnsd** command from formatting it.

**User response:** Clear the PR reservation by following the instructions in "Clearing a leftover Persistent Reserve reservation" on page 338.

---

**6027-2203 Node *nodeName* is not a gateway node.**

**Explanation:** The specified node is not a gateway node.

**User response:** Designate the node as a gateway node or specify a different node on the command line.

---

**6027-2204 AFM target map *mapName* is already defined.**

**Explanation:** A request was made to create an AFM target map with the cited name, but that map name is already defined.

**User response:** Specify a different name for the new AFM target map or first delete the current map definition and then recreate it.

---

**6027-2205** There are no AFM target map definitions.

**Explanation:** A command searched for AFM target map definitions but found none.

**User response:** None. Informational message only.

---

**6027-2206** AFM target map *mapName* is not defined.

**Explanation:** The cited AFM target map name is not known to GPFS.

**User response:** Specify an AFM target map known to GPFS.

---

**6027-2207** Node *nodeName* is being used as a gateway node for the AFM cluster *clusterName*.

**Explanation:** The specified node is defined as a gateway node for the specified AFM cluster.

**User response:** If you are trying to delete the node from the GPFS cluster or delete the gateway node role, you must remove it from the export server map.

---

**6027-2208 [E]** *commandName* is already running in the cluster.

**Explanation:** Only one instance of the specified command is allowed to run.

**User response:** None.

---

**6027-2209 [E]** Unable to list *objectName* on node *nodeName*.

**Explanation:** A command was unable to list the specific object that was requested.

**User response:** None.

---

**6027-2210 [E]** Unable to build a storage enclosure inventory file on node *nodeName*.

**Explanation:** A command was unable to build a storage enclosure inventory file. This is a temporary file that is required to complete the requested command.

**User response:** None.

---

**6027-2211 [E]** Error collecting firmware information on node *nodeName*.

**Explanation:** A command was unable to gather firmware information from the specified node.

**User response:** Ensure the node is active and retry the command.

---

**6027-2212 [E]** Firmware update file *updateFile* was not found.

**Explanation:** The **mmchfirmware** command could not find the specified firmware update file to load.

**User response:** Locate the firmware update file and retry the command.

---

**6027-2213 [E]** Pdisk path redundancy was lost while updating enclosure firmware.

**Explanation:** The **mmchfirmware** command lost paths after loading firmware and rebooting the Enclosure Services Module.

**User response:** Wait a few minutes and then retry the command. GPFS might need to be shut down to finish updating the enclosure firmware.

---

**6027-2214 [E]** Timeout waiting for firmware to load.

**Explanation:** A storage enclosure firmware update was in progress, but the update did not complete within the expected time frame.

**User response:** Wait a few minutes, and then use the **mmlsfirmware** command to ensure the operation completed.

---

**6027-2215 [E]** Storage enclosure *serialNumber* not found.

**Explanation:** The specified storage enclosure was not found.

**User response:** None.

---

**6027-2216** Quota management is disabled for file system *fileSystem*.

**Explanation:** Quota management is disabled for the specified file system.

**User response:** Enable quota management for the file system.

---

**6027-2217 [E]** Error *errno* updating firmware for drives *driveList*.

**Explanation:** The firmware load failed for the specified drives. Some of the drives may have been updated.

**User response:** None.

---

**6027-2218 [E]** Storage enclosure *serialNumber* component *componentType* component ID *componentId* not found.

**Explanation:** The **mmchenclosure** command could not find the component specified for replacement.

**User response:** Use the **mmlsenclosure** command to

determine valid input and then retry the command.

---

**6027-2219 [E] Storage enclosure *serialNumber* component *componentType* component ID *componentId* did not fail. Service is not required.**

**Explanation:** The component specified for the **mmchenclosure** command does not need service.

**User response:** Use the **mmlsenclosure** command to determine valid input and then retry the command.

---

**6027-2220 [E] Recovery group *name* has pdisks with missing paths. Consider using the -v no option of the mmchrecoverygroup command.**

**Explanation:** The **mmchrecoverygroup** command failed because all the servers could not see all the disks, and the primary server is missing paths to disks.

**User response:** If the disks are cabled correctly, use the **-v no** option of the **mmchrecoverygroup** command.

---

**6027-2221 [E] Error determining redundancy of enclosure *serialNumber* ESM *esmName*.**

**Explanation:** The **mmchrecoverygroup** command failed. Check the following error messages.

**User response:** Correct the problem and retry the command.

---

**6027-2222 [E] Storage enclosure *serialNumber* already has a newer firmware version: *firmwareLevel*.**

**Explanation:** The **mmchfirmware** command found a newer level of firmware on the specified storage enclosure.

**User response:** If the intent is to force on the older firmware version, use the **-v no** option.

---

**6027-2223 [E] Storage enclosure *serialNumber* is not redundant. Shutdown GPFS in the cluster and retry the mmchfirmware command.**

**Explanation:** The **mmchfirmware** command found a non-redundant storage enclosure. Proceeding could cause loss of data access.

**User response:** Shutdown GPFS in the cluster and retry the **mmchfirmware** command.

---

**6027-2224 [E] Peer snapshot creation failed. Error code *errorCode*.**

**Explanation:** For an active fileset, check the AFM target configuration for peer snapshots. Ensure there is at least one gateway node configured for the cluster.

Examine the preceding messages and the GPFS log for additional details.

**User response:** Correct the problems and reissue the command.

---

**6027-2225 [E] Peer snapshot successfully deleted at cache. The delete snapshot operation failed at home. Error code *errorCode*.**

**Explanation:** For an active fileset, check the AFM target configuration for peer snapshots. Ensure there is at least one gateway node configured for the cluster. Examine the preceding messages and the GPFS log for additional details.

**User response:** Correct the problems and reissue the command.

---

**6027-2226 [E] Invalid firmware update file.**

**Explanation:** An invalid firmware update file was specified for the **mmchfirmware** command.

**User response:** Reissue the command with a valid update file.

---

**6027-2227 [E] Failback is allowed only for independent-writer filesets.**

**Explanation:** Failback operation is allowed only for independent-writer filesets.

**User response:** Check the fileset mode.

---

**6027-2228 [E] The daemon version (*daemonVersion*) on node *nodeName* is lower than the daemon version (*daemonVersion*) on node *nodeName*.**

**Explanation:** A command was issued that requires nodes to be at specific levels, but the affected GPFS servers are not at compatible levels to support this operation.

**User response:** Update the GPFS code on the specified servers and retry the command.

---

**6027-2229 [E] Cache Eviction/Prefetch is not allowed for Primary and Secondary mode filesets.**

**Explanation:** Cache eviction/prefetch is not allowed for primary and secondary mode filesets.

**User response:** None.

---

**6027-2230 [E] afmTarget=*newTargetString* is not allowed. To change the AFM target, use mmafmctl failover with the --target-only option. For primary filesets, use mmafmctl changeSecondary.**

## 6027-2231 [E] • 6027-2241 [E]

**Explanation:** The **mmchfileset** command cannot be used to change the NFS server or IP address of the home cluster.

**User response:** To change the AFM target, use the **mmafmctl failover** command and specify the **--target-only** option. To change the AFM target for primary filesets, use the **mmafmctl changeSecondary** command.

---

**6027-2231 [E] The specified block size *blockSize* is smaller than the system page size *pageSize*.**

**Explanation:** The file system block size cannot be smaller than the system memory page size.

**User response:** Specify a block size greater than or equal to the system memory page size.

---

**6027-2232 [E] Peer snapshots are allowed only for targets using the NFS protocol.**

**Explanation:** The **mmpsnap** command can be used to create snapshots only for filesets that are configured to use the NFS protocol.

**User response:** Specify a valid fileset target.

---

**6027-2233 [E] Fileset *filesetName* in file system *filesystemName* does not contain peer snapshot *snapshotName*. The delete snapshot operation failed at cache. Error code *errorCode*.**

**Explanation:** The specified snapshot name was not found. The command expects the name of an existing peer snapshot of the active fileset in the specified file system.

**User response:** Reissue the command with a valid peer snapshot name.

---

**6027-2234 [E] Use the mmafmctl converttoprimary command for converting to primary fileset.**

**Explanation:** Converting to a primary fileset is not allowed directly.

**User response:** Check the previous error messages and correct the problems.

---

**6027-2235 [E] Only independent filesets can be converted to secondary filesets.**

**Explanation:** Converting to secondary filesets is allowed only for independent filesets.

**User response:** None.

---

**6027-2236 [E] The CPU architecture on this node does not support tracing in *traceMode* mode. Switching to *traceMode* mode.**

**Explanation:** The CPU does not have constant time stamp counter capability, which is required for overwrite trace mode. The trace has been enabled in blocking mode.

**User response:** Update the configuration parameters to use the trace facility in blocking mode or replace this node with modern CPU architecture.

---

**6027-2237 [W] An image backup made from the live file system may not be usable for image restore. Specify a valid global snapshot for image backup.**

**Explanation:** The **mmimgbackup** command should always be used with a global snapshot to make a consistent image backup of the file system.

**User response:** Correct the command invocation to include the **-S** option to specify either a global snapshot name or a directory path that includes the snapshot root directory for the file system and a valid global snapshot name.

---

**6027-2238 [E] Use the mmafmctl converttosecondary command for converting to secondary.**

**Explanation:** Converting to secondary is allowed by using the **mmafmctl converttosecondary** command.

**User response:** None.

---

**6027-2239 [E] Drive *serialNumber* *serialNumber* is being managed by server *nodeName*. Reissue the mmchfirmware command for server *nodeName*.**

**Explanation:** The **mmchfirmware** command was issued to update a specific disk drive which is not currently being managed by this node.

**User response:** Reissue the command specifying the active server.

---

**6027-2240 [E] Option is not supported for a secondary fileset.**

**Explanation:** This option cannot be set for a secondary fileset.

**User response:** None.

---

**6027-2241 [E] Node *nodeName* is not a CES node.**

**Explanation:** A Cluster Export Service command specified a node that is not defined as a CES node.

**User response:** Reissue the command specifying a CES node.

**6027-2242 [E] Error in configuration file.**

**Explanation:** The **mmnfs export load loadCfgFile** command found an error in the NFS configuration files.

**User response:** Correct the configuration file error.

**6027-2245 [E] To change the AFM target, use mmafmctl changeSecondary for the primary.**

**Explanation:** Failover with the **targetonly** option can be run on a primary filesset.

**User response:** None.

**6027-2246 [E] Timeout executing function: *functionName* (return code=*returnCode*).**

**Explanation:** The **executeCommandWithTimeout** function was called but it timed out.

**User response:** Correct the problem and issue the command again.

**6027-2247 [E] Creation of *exchangeDir* failed.**

**Explanation:** A Cluster Export Service command was unable to create the CCR exchange directory.

**User response:** Correct the problem and issue the command again.

**6027-2248 [E] CCR command failed: *command***

**Explanation:** A CCR update command failed.

**User response:** Correct the problem and issue the command again.

**6027-2249 [E] Error getting next *nextName* from CCR.**

**Explanation:** An expected value from CCR was not obtained.

**User response:** Issue the command again.

**6027-2250 [E] Error putting next *nextName* to CCR, new ID: *newExpid* version: *version***

**Explanation:** A CCR value update failed.

**User response:** Issue the command again.

**6027-2251 [E] Error retrieving configuration file: *configFile***

**Explanation:** Error retrieving configuration file from CCR.

**User response:** Issue the command again.

**6027-2252 [E] Error reading export configuration file (return code: *returnCode*).**

**Explanation:** A CES command was unable to read the export configuration file.

**User response:** Correct the problem and issue the command again.

**6027-2253 [E] Error creating the internal export data objects (return code *returnCode*).**

**Explanation:** A CES command was unable to create an export data object.

**User response:** Correct the problem and issue the command again.

**6027-2254 [E] Error creating single export output, export *exportPath* not found (return code *returnCode*).**

**Explanation:** A CES command was unable to create a single export print output.

**User response:** Correct the problem and reissue the command.

**6027-2255 [E] Error creating export output (return code: *returnCode*).**

**Explanation:** A CES command was unable to create the export print output.

**User response:** Correct the problem and issue the command again.

**6027-2256 [E] Error creating the internal export output file string array (return code: *returnCode*).**

**Explanation:** A CES command was unable to create the array for print output.

**User response:** Correct the problem and issue the command again.

**6027-2257 [E] Error deleting export, export *exportPath* not found (return code: *returnCode*).**

**Explanation:** A CES command was unable to delete an export. The *exportPath* was not found.

**User response:** Correct the problem and issue the command again.

**6027-2258 [E] Error writing export configuration file to CCR (return code: *returnCode*).**

**Explanation:** A CES command was unable to write configuration file to CCR.

**User response:** Correct the problem and issue the command again.

## 6027-2259 [E] • 6027-2272 [E]

---

**6027-2259 [E] The path *exportPath* to create the export does not exist (return code: *resultCode*).**

**Explanation:** A CES command was unable to create an export because the path does not exist.

**User response:** Correct the problem and issue the command again.

---

**6027-2260 [E] The path *exportPath* to create the export is invalid (return code: *resultCode*).**

**Explanation:** A CES command was unable to create an export because the path is invalid.

**User response:** Correct the problem and issue the command again.

---

**6027-2261 [E] Error creating new export object, invalid data entered (return code: *resultCode*).**

**Explanation:** A CES command was unable to add an export because the input data is invalid.

**User response:** Correct the problem and issue the command again.

---

**6027-2262 [E] Error creating new export object; getting new export ID (return code: *resultCode*).**

**Explanation:** A CES command was unable to add an export. A new export ID was not obtained.

**User response:** Correct the problem and issue the command again.

---

**6027-2263 [E] Error adding export; new export path *exportPath* already exists.**

**Explanation:** A CES command was unable to add an export because the path already exists.

**User response:** Correct the problem and issue the command again.

---

**6027-2264 [E] The --servers option is only used to provide names for primary and backup server configurations. Provide a maximum of two server names.**

**Explanation:** An input node list has too many nodes specified.

**User response:** Verify the list of nodes and shorten the list to the supported number.

---

**6027-2265 [E] Cannot convert fileset to secondary fileset.**

**Explanation:** Fileset cannot be converted to a secondary fileset.

**User response:** None.

---

**6027-2266 [E] The snapshot names that start with psnap-rpo or psnap0-rpo are reserved for RPO.**

**Explanation:** The specified snapshot name starts with **psnap-rpo** or **psnap0-rpo**, which are reserved for RPO snapshots.

**User response:** Use a different snapshot name for the **mmcrsnapshot** command.

---

**6027-2267 [I] Fileset *filesetName* in file system *fileSystem* is either unlinked or being deleted. Home delete-snapshot operation was not queued.**

**Explanation:** The command expects that the peer snapshot at home is not deleted because the fileset at cache is either unlinked or being deleted.

**User response:** Delete the snapshot at home manually.

---

**6027-2268 [E] This is already a secondary fileset.**

**Explanation:** The fileset is already a secondary fileset.

**User response:** None.

---

**6027-2269 [E] Adapter *adapterIdentifier* was not found.**

**Explanation:** The specified adapter was not found.

**User response:** Specify an existing adapter and reissue the command.

---

**6027-2270 [E] Error *errno* updating firmware for adapter *adapterIdentifier*.**

**Explanation:** The firmware load failed for the specified adapter.

**User response:** None.

---

**6027-2271 [E] Error locating the reference client in *inputStringContainingClient* (return code: *resultCode*).**

**Explanation:** The reference client for reordering a client could not be found for the given export path.

**User response:** Correct the problem and try again.

---

**6027-2272 [E] Error removing the requested client in *inputStringContainingClient* from a client declaration, return code: *resultCode***

**Explanation:** One of the specified clients to remove could not be found in any client declaration for the given export path.

**User response:** Correct the problem and try again.

---

**6027-2273 [E] Error adding the requested client in *inputStringContainingClient* to a client declaration, return code: *returnCode***

**Explanation:** One of the specified clients to add could not be applied for the given export path.

**User response:** Correct the problem and try again.

---

**6027-2274 [E] Error locating the reference client in *inputStringContainingClient* (return code: *returnCode*).**

**Explanation:** The reference client for reordering a client could not be applied for the given export path.

**User response:** Correct the problem and try again.

---

**6027-2275 [E] Unable to determine the status of DASD device *dasdDevice***

**Explanation:** The **dasdview** command failed.

**User response:** Examine the preceding messages, correct the problem, and reissue the command.

---

**6027-2276 [E] The specified DASD device *dasdDevice* is not properly formatted. It is not an ECKD-type device, or it has a format other than CDL or LDL, or it has a block size other than 4096.**

**Explanation:** The specified device is not properly formatted.

**User response:** Correct the problem and reissue the command.

---

**6027-2277 [E] Unable to determine if DASD device *dasdDevice* is partitioned.**

**Explanation:** The **fdasd** command failed.

**User response:** Examine the preceding messages, correct the problem, and reissue the command.

---

**6027-2278 [E] Cannot partition DASD device *dasdDevice*; it is already partitioned.**

**Explanation:** The specified DASD device is already partitioned.

**User response:** Remove the existing partitions, or reissue the command using the desired partition name.

---

**6027-2279 [E] Unable to partition DASD device *dasdDevice***

**Explanation:** The **fdasd** command failed.

**User response:** Examine the preceding messages, correct the problem, and reissue the command.

---

**6027-2280 [E] The DASD device with bus ID *busID* cannot be found or it is in use.**

**Explanation:** The **chccwdev** command failed.

**User response:** Examine the preceding messages, correct the problem, and reissue the command.

---

**6027-2281 [E] Error *errno* updating firmware for enclosure *enclosureIdentifier*.**

**Explanation:** The firmware load failed for the specified enclosure.

**User response:** None.

---

**6027-2282 [E] Action *action* is not allowed for secondary filesets.**

**Explanation:** The specified action is not allowed for secondary filesets.

**User response:** None.

---

**6027-2283 [E] Node *nodeName* is already a CES node.**

**Explanation:** An **mmchnode** command attempted to enable CES services on a node that is already part of the CES cluster.

**User response:** Reissue the command specifying a node that is not a CES node.

---

**6027-2284 [E] The fileset **afmshowhomesnapshot** value is 'yes'. The fileset mode cannot be changed.**

**Explanation:** The fileset **afmshowhomesnapshot** attribute value is yes. The fileset mode change is not allowed.

**User response:** First change the attribute **afmshowhomesnapshot** value to no, and then issue the command again to change the mode.

---

**6027-2285 [E] Deletion of initial snapshot *snapshotName* of fileset *filesetName* in file system *fileSystem* failed. The delete fileset operation failed at cache. Error code *errorCode*.**

**Explanation:** The deletion of the initial snapshot **psnap0** of *filesetName* failed. The primary and secondary filesets cannot be deleted without deleting the initial snapshot.

**User response:** None.

## 6027-2286 [E] • 6027-2297 [E]

---

**6027-2286 [E]** RPO peer snapshots using `mmpsnap` are allowed only for primary filesets.

**Explanation:** RPO snapshots can be created only for primary filesets.

**User response:** Reissue the command with a valid primary fileset or without the `--rpo` option.

---

**6027-2287** The fileset needs to be linked to change `afmShowHomeSnapshot` to 'no'.

**Explanation:** The `afmShowHomeSnapshot` value cannot be changed to `no` if the fileset is unlinked.

**User response:** Link the fileset and reissue the command.

---

**6027-2288 [E]** Option `optionName` is not supported for AFM filesets.

**Explanation:** IAM modes are not supported for AFM filesets.

**User response:** None.

---

**6027-2289 [E]** Peer snapshot creation failed while running `subCommand`. Error code `errorCode`

**Explanation:** For an active fileset, check the AFM target configuration for peer snapshots. Ensure there is at least one gateway node configured for the cluster. Examine the preceding messages and the GPFS log for additional details.

**User response:** Correct the problems and reissue the command.

---

**6027-2290 [E]** The comment string should be less than 50 characters long.

**Explanation:** The comment/prefix string of the snapshot is longer than 50 characters.

**User response:** Reduce the comment string size and reissue the command.

---

**6027-2291 [E]** Peer snapshot creation failed while generating snapshot name. Error code `errorCode`

**Explanation:** For an active fileset, check the AFM target configuration for peer snapshots. Ensure there is at least one gateway node configured for the cluster. Examine the preceding messages and the GPFS log for additional details.

**User response:** Correct the problems and reissue the command.

---

**6027-2292 [E]** The initial snapshot `psnap0Name` does not exist. The peer snapshot creation failed. Error code `errorCode`

**Explanation:** For an active fileset, check the AFM target configuration for peer snapshots. Ensure the initial peer snapshot exists for the fileset. Examine the preceding messages and the GPFS log for additional details.

**User response:** Verify that the fileset is a primary fileset and that it has `psnap0` created and try again.

---

**6027-2293 [E]** The peer snapshot creation failed because fileset `filesetName` is in `filesetState` state.

**Explanation:** For an active fileset, check the AFM target configuration for peer snapshots. Ensure there is at least one gateway node configured for the cluster. Examine the preceding messages and the GPFS log for additional details.

**User response:** None. The fileset needs to be in active or dirty state.

---

**6027-2294 [E]** Removing older peer snapshots failed while obtaining snap IDs. Error code `errorCode`

**Explanation:** Ensure the fileset exists. Examine the preceding messages and the GPFS log for additional details.

**User response:** Verify that snapshots exist for the given fileset.

---

**6027-2295 [E]** Removing older peer snapshots failed while obtaining old snap IDs. Error code `errorCode`

**Explanation:** Ensure the fileset exists. Examine the preceding messages and the GPFS log for additional details.

**User response:** Verify that snapshots exist for the given fileset.

---

**6027-2296 [E]** Need a target to convert to the primary fileset.

**Explanation:** Need a target to convert to the primary fileset.

**User response:** Specify a target to convert to the primary fileset.

---

**6027-2297 [E]** The `check-metadata` and `nocheck-metadata` options are not supported for a non-AFM fileset.

**Explanation:** The `check-metadata` and

**nocheck-metadata** options are not supported for a non-AFM fileset.

**User response:** None.

---

**6027-2298 [E] Only independent filesets can be converted to primary or secondary.**

**Explanation:** Only independent filesets can be converted to primary or secondary.

**User response:** Specify an independent fileset.

---

**6027-2299 [E] Issue the `mmafmctl getstate` command to check fileset state and if required issue `mmafmctl convertToPrimary`.**

**Explanation:** Issue the `mmafmctl getstate` command to check fileset state and if required issue `mmafmctl convertToPrimary`.

**User response:** Issue the `mmafmctl getstate` command to check fileset state and if required issue `mmafmctl convertToPrimary`.

---

**6027-2300 [E] The `check-metadata` and `nocheck-metadata` options are not supported for the primary fileset.**

**Explanation:** The `check-metadata` and `nocheck-metadata` options are not supported for the primary fileset.

**User response:** None.

---

**6027-2301 [E] The `inband` option is not supported for the primary fileset.**

**Explanation:** The `inband` option is not supported for the primary fileset.

**User response:** None.

---

**6027-2302 [E] AFM target cannot be changed for the primary fileset.**

**Explanation:** AFM target cannot be changed for the primary fileset.

**User response:** None.

---

**6027-2303 [E] The `inband` option is not supported for an AFM fileset.**

**Explanation:** The `inband` option is not supported for an AFM fileset.

**User response:** None.

---

**6027-2304 [E] Target cannot be changed for an AFM fileset.**

**Explanation:** Target cannot be changed for an AFM fileset.

**User response:** None.

---

**6027-2305 [E] The `mmafmctl convertToPrimary` command is not allowed for this primary fileset.**

**Explanation:** The `mmafmctl convertToPrimary` command is not allowed for the primary fileset because it is not in `PrimInitFail` state.

**User response:** None.

---

**6027-2306 [E] Failed to check for cached files while doing primary conversion from `filesetMode` mode.**

**Explanation:** Failed to check for cached files while doing primary conversion.

**User response:** None.

---

**6027-2307 [E] Uncached files present, run prefetch first.**

**Explanation:** Uncached files present.

**User response:** Run prefetch and then do the conversion.

---

**6027-2308 [E] Uncached files present, run prefetch first using policy output: `nodeDirFileOut`.**

**Explanation:** Uncached files present.

**User response:** Run prefetch first using policy output.

---

**6027-2309 [E] Conversion to primary not allowed for `filesetMode` mode.**

**Explanation:** Conversion to primary not allowed for this mode.

**User response:** None.

---

**6027-2310 [E] This option is available only for a primary fileset.**

**Explanation:** This option is available only for a primary fileset.

**User response:** None.

---

**6027-2311 [E] The `target-only` option is not allowed for a promoted primary without a target.**

**Explanation:** The `target-only` option is not allowed for a promoted primary without a target.

## 6027-2312 [E] • 6027-2324 [E]

**User response:** None.

---

**6027-2312 [E] Need a target to setup the new secondary.**

**Explanation:** Target is required to setup the new secondary.

**User response:** None.

---

**6027-2313 [E] The target-only and inband options are not allowed together.**

**Explanation:** The target-only and inband options are not allowed together.

**User response:** None.

---

**6027-2314 [E] Could not run *commandName*. Verify that the Object protocol was installed.**

**Explanation:** The mmcesobjlscfg command cannot find a prerequisite command on the system.

**User response:** Install the missing command and try again.

---

**6027-2315 [E] Could not determine CCR file for service *serviceName***

**Explanation:** For the given service name, there is not a corresponding file in the CCR.

**User response:** None.

---

**6027-2316 [E] Unable to retrieve file *fileName* from CCR using *command* command. Verify that the Object protocol is correctly installed.**

**Explanation:** There was an error downloading a file from the CCR repository.

**User response:** Correct the error and try again.

---

**6027-2317 [E] Unable to parse version number of file *fileName* from mmCCR output**

**Explanation:** The current version should be printed by mmCCR when a file is extracted. The command could not read the version number from the output and failed.

**User response:** Investigate the failure in the CCR and fix the problem.

---

**6027-2318 [E] Could not put *localFilePath* into the CCR as *ccrName***

**Explanation:** There was an error when trying to do an *put* of a file into the CCR.

**User response:** Investigate the error and fix the problem.

---

**6027-2319 [I] Version mismatch during upload of *fileName* (*version*). Retrying.**

**Explanation:** The file could not be uploaded to the CCR because another process updated it in the meantime. The file will be downloaded, modified, and uploaded again.

**User response:** None. The upload will automatically be tried again.

---

**6027-2320 *directoryName* does not resolve to a directory in *deviceName*. The directory must be within the specified file system.**

**Explanation:** The cited directory does not belong to the specified file system.

**User response:** Correct the directory name and reissue the command.

---

**6027-2321 [E] AFM primary or secondary filesets cannot be created for file system *fileSystem* because version is less than *supportedVersion*.**

**Explanation:** The AFM primary or secondary filesets are not supported for a file system version that is less than 14.20.

**User response:** Upgrade the file system and reissue the command.

---

**6027-2322 [E] The OBJ service cannot be enabled because it is not installed. The file *fileName* was not found.**

**Explanation:** The node could not enable the CES OBJ service because of a missing binary or configuration file.

**User response:** Install the required software and retry the command.

---

**6027-2323 [E] The OBJ service cannot be enabled because the number of CES IPs below the minimum of *minValue* expected.**

**Explanation:** The value of CES IPs was below the minimum.

**User response:** Add at least *minValue* CES IPs to the cluster.

---

**6027-2324 [E] The object store for *serviceName* is either not a GPFS type or *mountPoint* does not exist.**

**Explanation:** The object store is not available at this time.

**User response:** Verify that *serviceName* is a GPFS type.

Verify that the *mountPoint* exists, the file system is mounted, or the fileset is linked.

---

**6027-2325 [E] File *fileName* does not exist in CCR.  
Verify that the Object protocol is correctly installed.**

**Explanation:** There was an error verifying Object config and ring files in the CCR repository.

**User response:** Correct the error and try again.

---

**6027-2326 [E] The OBJ service cannot be enabled because attribute *attributeName* for a CES IP has not been defined. Verify that the Object protocol is correctly installed.**

**Explanation:** There was an error verifying *attributeName* on CES IPs.

**User response:** Correct the error and try again.

---

**6027-2327 The snapshot *snapshotName* is the wrong scope for use in *targetType* backup**

**Explanation:** The snapshot specified is the wrong scope.

**User response:** Please provide a valid snapshot name for this backup type.

---

**6027-2329 [E] The fileset attributes cannot be set for the primary fileset with caching disabled.**

**Explanation:** The fileset attributes cannot be set for the primary fileset with caching disabled.

**User response:** None.

---

**6027-2330 [E] The outband option is not supported for AFM filesets.**

**Explanation:** The outband option is not supported for AFM filesets.

**User response:** None.

---

**6027-2331 [E] CCR value *ccrValue* not defined. The OBJ service cannot be enabled if identity authentication is not configured.**

**Explanation:** Object authentication type was not found.

**User response:** Configure identity authentication and try again.

---

**6027-2332 [E] Only regular independent filesets are converted to secondary filesets.**

**Explanation:** Only regular independent filesets can be converted to secondary filesets.

**User response:** Specify a regular independent fileset and run the command again.

---

**6027-2333 [E] Failed to disable *serviceName* service. Ensure *authType* authentication is removed.**

**Explanation:** Disable CES service failed because authentication was not removed.

**User response:** Remove authentication and retry.

---

**6027-2334 [E] Fileset *indFileset* cannot be changed because it has a dependent fileset *depFileset***

**Explanation:** Filesets with dependent filesets cannot be converted to primary or secondary.

**User response:** This operation cannot proceed until all the dependent filesets are unlinked.

---

**6027-2335 [E] Failed to convert fileset, because the policy to detect special files is failing.**

**Explanation:** The policy to detect special files is failing.

**User response:** Retry the command later.

---

**6027-2336 [E] Immutable/append-only files or clones copied from a snapshot are present, hence conversion is disallowed**

**Explanation:** Conversion is disallowed if immutable/append-only files or clones copied from a snapshot are present.

**User response:** Files should not be immutable/append-only.

---

**6027-2337 [E] Conversion to primary is not allowed at this time. Retry the command later.**

**Explanation:** Conversion to primary is not allowed at this time.

**User response:** Retry the command later.

---

**6027-2338 [E] Conversion to primary is not allowed because the state of the fileset is *filesetState*.**

**Explanation:** Conversion to primary is not allowed with the current state of the fileset.

**User response:** Retry the command later.

## 6027-2339 [E] • 6027-2351 [E]

---

6027-2339 [E] **Orphans are present, run prefetch first.**

**Explanation:** Orphans are present.

**User response:** Run prefetch on the fileset and then do the conversion.

---

6027-2340 [E] **Fileset was left in PrimInitFail state.  
Take the necessary actions.**

**Explanation:** The fileset was left in **PrimInitFail** state.

**User response:** Take the necessary actions.

---

6027-2341 [E] **This operation can be done only on a primary fileset**

**Explanation:** This is not a primary fileset.

**User response:** None.

---

6027-2342 [E] **Failover/resync is currently running so conversion is not allowed**

**Explanation:** Failover/resync is currently running so conversion is not allowed.

**User response:** Retry the command later after failover/resync completes.

---

6027-2343 [E] **DR Setup cannot be done on a fileset with mode filesetMode.**

**Explanation:** Setup cannot be done on a fileset with this mode.

**User response:** None.

---

6027-2344 [E] **The GPFS daemon must be active on the node from which the *mmcmd* is executed with option **--inode-criteria** or **-o**.**

**Explanation:** The GPFS daemon needs to be active on the node where the command is issued with **--inode-criteria** or **-o** options.

**User response:** Run the command where the daemon is active.

---

6027-2345 [E] **The provided snapshot name must be unique to list filesets in a specific snapshot**

**Explanation:** The **mmlsfileset** command received a snapshot name that is not unique.

**User response:** Correct the command invocation or remove the duplicate named snapshots and try again.

---

6027-2346 [E] **The local node is not a CES node.**

**Explanation:** A local Cluster Export Service command was invoked on a node that is not defined as a Cluster Export Service node.

**User response:** Reissue the command on a CES node.

---

6027-2347 [E] **Error changing export, export *exportPath* not found.**

**Explanation:** A CES command was unable to change an export. The *exportPath* was not found.

**User response:** Correct problem and issue the command again.

---

6027-2348 [E] **A device for *directoryName* does not exist or is not active on this node.**

**Explanation:** The device containing the specified directory does not exist or is not active on the node.

**User response:** Reissue the command with a correct directory or on an appropriate node.

---

6027-2349 [E] **The fileset for *junctionName* does not exist in the *targetType* specified.**

**Explanation:** The fileset to back up cannot be found in the file system or snapshot specified.

**User response:** Reissue the command with a correct name for the fileset, snapshot, or file system.

---

6027-2350 [E] **The fileset for *junctionName* is not linked in the *targetType* specified.**

**Explanation:** The fileset to back up is not linked in the file system or snapshot specified.

**User response:** Relink the fileset in the file system. Optionally create a snapshot and reissue the command with a correct name for the fileset, snapshot, and file system.

---

6027-2351 [E] **One or more unlinked filesets (*filesetNames*) exist in the *targetType* specified. Check your filesets and try again.**

**Explanation:** The file system to back up contains one or more filesets that are unlinked in the file system or snapshot specified.

**User response:** Relink the fileset in the file system. Optionally create a snapshot and reissue the command with a correct name for the fileset, snapshot, and file system.

---

**6027-2352** The snapshot *snapshotName* could not be found for use by *commandName*

**Explanation:** The snapshot specified could not be located.

**User response:** Please provide a valid snapshot name.

---

**6027-2353 [E]** The snapshot name cannot be generated.

**Explanation:** The snapshot name cannot be generated.

**User response:** None.

---

**6027-2354** Node *nodeName* must be disabled as a CES node before trying to remove it from the GPFS cluster.

**Explanation:** The specified node is defined as a CES node.

**User response:** Disable the CES node and try again.

---

**6027-2355 [E]** Unable to reload *moduleName*. Node *hostname* should be rebooted.

**Explanation:** Host adapter firmware was updated so the specified module needs to be unloaded and reloaded. Linux does not display the new firmware level until the module is reloaded.

**User response:** Reboot the node.

---

**6027-2356 [E]** Node *nodeName* is being used as a recovery group server.

**Explanation:** The specified node is defined as a server node for some disk.

**User response:** If you are trying to delete the node from the GPFS cluster, you must either delete the disk or define another node as its server.

---

**6027-2357 [E]** Root fileset cannot be converted to primary fileset.

**Explanation:** Root fileset cannot be converted to the primary fileset.

**User response:** None.

---

**6027-2358 [E]** Root fileset cannot be converted to secondary fileset.

**Explanation:** Root fileset cannot be converted to the secondary fileset.

**User response:** None.

---

**6027-2359 [I]** Attention: *command* is now enabled. This attribute can no longer be modified.

**Explanation:** Indefinite retention protection is enabled. This value can not be changed in the future.

**User response:** None.

---

**6027-2360 [E]** The current value of *command* is *attrName*. This value cannot be changed.

**Explanation:** Indefinite retention protection is enabled for this cluster and this attribute cannot be changed.

**User response:** None.

---

**6027-2361 [E]** *command* is enabled. File systems cannot be deleted.

**Explanation:** When indefinite retention protection is enabled the file systems cannot be deleted.

**User response:** None.

---

**6027-2362 [E]** The current value of *command* is *attrName*. No changes made.

**Explanation:** The current value and the request value are the same. No changes made.

**User response:** None.

---

**6027-2363 [E]** Operation is not permitted as state of the fileset is *filesetState*.

**Explanation:** This operation is not allowed with the current state of the fileset.

**User response:** Retry the command later.

---

**6027-2364 [E]** Fileset name is missing.

**Explanation:** This operation needs to be run for a particular fileset.

**User response:** Retry the command with a fileset name.

---

**6027-2365 [E]** Firmware loader *filename* not executable.

**Explanation:** The listed firmware loader is not executable.

**User response:** Make the firmware loader executable and retry the command.

---

**6027-2366** *Node nodeName is being used as an NSD server. This may include Local Read Only Cache (LROC) storage. Review these details and determine the NSD type by running the `mm1snsd` command. For standard NSDs, you must either delete the disk or define another node as its server. For nodes that include LROC NSDs (local cache) must have all the LROC NSDs removed before the node can be deleted. Fully review the `mmde1nsd` command documentation before making any changes.*

**Explanation:** The specified node is defined as a server node for some disk.

**User response:** If you are trying to delete the node from the GPFS cluster, you must either delete the disk or define another node as its server.

---

**6027-2367 [E] Fileset having `iammode` mode cannot be converted to primary fileset.**

**Explanation:** Fileset with Integrated Archive Manager (IAM) mode cannot be converted to primary fileset.

**User response:** None.

---

**6027-2368 [E] Unable to find information for Hypervisor.**

**Explanation:** The `lscpu` command failed.

**User response:** Examine the preceding messages, correct the problem, and reissue the command.

---

**6027-2369 [E] Unable to list DASD devices**

**Explanation:** The `1sdasd` command failed.

**User response:** Examine the preceding messages, correct the problem, and reissue the command.

---

**6027-2370 [E] Unable to flush buffer for DASD device name1**

**Explanation:** The `blockdev --flushbufs` command failed.

**User response:** Examine the preceding messages, correct the problem, and reissue the command.

---

**6027-2371 [E] Unable to read the partition table for DASD device dasdDevice.**

**Explanation:** The `blockdev --rereadpt` command failed.

**User response:** Examine the preceding messages, correct the problem, and reissue the command.

---

**6027-2372 [E] Unable to find information to DASD device dasdDevice.**

**Explanation:** The `dasdinfo` command failed.

**User response:** Examine the preceding messages, correct the problem, and reissue the command.

---

**6027-2373 feature is only available in the IBM Spectrum Scale Advanced Edition.**

**Explanation:** The specified function or feature is only part of the IBM Spectrum Scale Advanced Edition.

**User response:** Install the IBM Spectrum Scale Advanced Edition on all nodes in the cluster, and then reissue the command.

---

**6027-2374 [E] Unable to delete recovery group name; as the associated VDisk sets are still defined.**

**Explanation:** Cannot delete a recovery group when vdisk sets are still associated with it.

**User response:** Delete all the associated vdisk sets before deleting the recovery group.

---

**6027-2376 [E] Node class nodeclass cannot be action. It is marked for use by Transparent Cloud Tiering. To remove this node class, first disable all the nodes with `mmchnode --cloud-gateway-disable`.**

**Explanation:** Cannot delete a node class that has cloud gateway enabled.

**User response:** Disable the nodes first with `mmchnode --cloud-gateway-disable`.

---

**6027-2377 [E] Node nodeclass cannot be deleted. It is marked for use by Transparent Cloud Tiering. To remove this node, first disable it with `mmchnode --cloud-gateway-disable`.**

**Explanation:** Cannot delete a node that has cloud gateway enabled.

**User response:** Disable the node first with `mmchnode --cloud-gateway-disable`.

---

**6027-2378 [E]** To enable Transparent Cloud Tiering nodes, you must first enable the Transparent\n\ Cloud Tiering feature. This feature provides a new level of storage tiering capability to the IBM Spectrum Scale customer. Please contact your IBM Client Technical Specialist (or send an email to scale@us.ibm.com) to review your use case of the Transparent Cloud Tiering feature and to obtain the instructions to enable the feature in your environment.

**Explanation:** The Transparent Cloud Tiering feature must be enabled with assistance from IBM.

**User response:** Contact IBM support for more information.

---

**6027-2379 [E]** The FBA-type DASD device *dasdDevice* is not a partition.

**Explanation:** The FBA-type DASD device has to be a partition.

**User response:** Reissue the command using the desired partition name.

---

**6027-2380 [E]** Support for FBA-type DASD device is not enabled. Run **mmchconfig release=LATEST** to activate the new function.

**Explanation:** FBA-type DASD must be supported in the entire cluster.

**User response:** Verify the IBM Spectrum Scale level on all nodes, update to the required level to support FBA by using the **mmchconfig release=LATEST** command, and reissue the command.

---

**6027-2381 [E]** Missing argument *missingArg*

**Explanation:** An IBM Spectrum Scale administration command received an insufficient number of arguments.

**User response:** Correct the command line and reissue the command.

---

**6027-2382 [E]** Conversion is not allowed for filesets with active clone files.

**Explanation:** Conversion is disallowed if clones are present.

**User response:** Remove the clones and try again.

---

**6027-2383 [E]** Conversion to secondary fileset has failed.

**Explanation:** Fileset could not be converted to secondary.

**User response:** Run the **mmafmctl convertToSecondary** command again.

---

**6027-2384 [E]** No object storage policy found.

**Explanation:** Error while retrieving object storage policies.

**User response:** Verify if object protocol is enabled on all nodes, and reissue the command.

---

**6027-2385 [E]** Failed to create soft link between directories: *directoryName1*, *directoryName2*.

**Explanation:** Error while creating soft link between provided fileset path and container path.

**User response:** Examine the command output to determine the root cause.

---

**6027-2386 [E]** Provided fileset path *filesetPath* is already enabled for objectization.

**Explanation:** The provided fileset path is already enabled for objectization.

**User response:** Retry using different fileset path.

---

**6027-2387 [E]** Provided container *containerName* is already enabled for objectization.

**Explanation:** The provided container is already enabled for objectization.

**User response:** Retry using a different container name.

---

**6027-2388 [E]** Given fileset: *filesetName* is not part of object file system: *fileSystemName*.

**Explanation:** Provided fileset is derived from a non object file system.

**User response:** Retry using the fileset which is derived from object file system.

---

**6027-2389 [E]** Fileset path is already used by object protocol. It cannot be selected for objectization.

**Explanation:** The provided fileset path is already in use by the object protocol.

**User response:** Retry using a different fileset path.

---

**6027-2390 [E] SELinux needs to be in either disabled or permissive mode.**

**Explanation:** The command validates SELinux state.

**User response:** Retry with SELinux in disabled mode.

---

**6027-2391 [E] The configuration of SED based encryption for the drive '*name1*' is failed.**

**Explanation:** The enrollment of SED drive for SED based encryption is failed.

**User response:** Rerun the command after fixing the drive.

---

**6027-2392 [E] Found pdisk *serialNumber* in recovery group *recoverygroupName* has *pdiskName* paths.**

**Explanation:** The **mmchfirmware** command found a non-redundant pdisk. Proceeding could cause loss of data access.

**User response:** Shutdown GPFS in the cluster and retry the **mmchfirmware** command.

---

**6027-2393 [E] Use the -N parameter to specify the nodes that have access to the hardware to be updated.**

**Explanation:** The **mmchfirmware** command was issued to update firmware, but no devices were found on the specified nodes.

**User response:** Reissue the command with the **-N** parameter.

---

**6027-2500 mmsanrepairfs already in progress for "name"**

**Explanation:** This is an output from **mmsanrepairfs** when another **mmsanrepairfs** command is already running.

**User response:** Wait for the currently running command to complete and reissue the command.

---

**6027-2501 Could not allocate storage.**

**Explanation:** Sufficient memory could not be allocated to run the **mmsanrepairfs** command.

**User response:** Increase the amount of memory available.

---

**6027-2503 "name" is not SANergy enabled.**

**Explanation:** The file system is not SANergy enabled, there is nothing to repair on this file system.

**User response:** None. **mmsanrepairfs** cannot be run against this file system.

---

**6027-2504 Waiting *number* seconds for SANergy data structure cleanup.**

**Explanation:** This is an output from **mmsanrepairfs** reporting a delay in the command completion because it must wait until internal SANergy cleanup occurs.

**User response:** None. Information message only.

---

**6027-2576 [E] Error: Daemon *value* kernel *value* PAGE\_SIZE mismatch.**

**Explanation:** The GPFS kernel extension loaded in memory does not have the same **PAGE\_SIZE** value as the GPFS daemon **PAGE\_SIZE** value that was returned from the POSIX **sysconf** API.

**User response:** Verify that the kernel header files used to build the GPFS portability layer are the same kernel header files used to build the running kernel.

---

**6027-2600 Cannot create a new snapshot until an existing one is deleted. File system *fileSystem* has a limit of *number* online snapshots.**

**Explanation:** The file system has reached its limit of online snapshots

**User response:** Delete an existing snapshot, then issue the create snapshot command again.

---

**6027-2601 Snapshot name *dirName* already exists.**

**Explanation:** by the **tscrsnapshot** command.

**User response:** Delete existing file/directory and reissue the command.

---

**6027-2602 Unable to delete snapshot *snapshotName* from file system *fileSystem*. rc=returnCode.**

**Explanation:** This message is issued by the **tscrsnapshot** command.

**User response:** Delete the snapshot using the **tsdelsnapshot** command.

---

**6027-2603 Unable to get permission to create snapshot, rc=returnCode.**

**Explanation:** This message is issued by the **tscrsnapshot** command.

**User response:** Reissue the command.

---

**6027-2604 Unable to quiesce all nodes, rc=returnCode.**

**Explanation:** This message is issued by the **tscrsnapshot** command.

**User response:** Restart failing nodes or switches and reissue the command.

---

**6027-2605** **Unable to resume all nodes, rc=returnCode.**

**Explanation:** This message is issued by the `tscrsnapshot` command.

**User response:** Restart failing nodes or switches.

---

**6027-2606** **Unable to sync all nodes, rc=returnCode.**

**Explanation:** This message is issued by the `tscrsnapshot` command.

**User response:** Restart failing nodes or switches and reissue the command.

---

**6027-2607** **Cannot create new snapshot until an existing one is deleted. Fileset *filesetName* has a limit of *number* snapshots.**

**Explanation:** The fileset has reached its limit of snapshots.

**User response:** Delete an existing snapshot, then issue the create snapshot command again.

---

**6027-2608** **Cannot create new snapshot: state of fileset *filesetName* is inconsistent (*badState*).**

**Explanation:** An operation on the cited fileset is incomplete.

**User response:** Complete pending fileset actions, then issue the create snapshot command again.

---

**6027-2609** **Fileset named *filesetName* does not exist.**

**Explanation:** One of the filesets listed does not exist.

**User response:** Specify only existing fileset names.

---

**6027-2610** **File system *fileSystem* does not contain snapshot *snapshotName* err = *number*.**

**Explanation:** An incorrect snapshot name was specified.

**User response:** Select a valid snapshot and issue the command again.

---

**6027-2611** **Cannot delete snapshot *snapshotName* which is in state *snapshotState*.**

**Explanation:** The snapshot cannot be deleted while it is in the cited transition state because of an in-progress snapshot operation.

**User response:** Wait for the in-progress operation to complete and then reissue the command.

---

**6027-2612** **Snapshot named *snapshotName* does not exist.**

**Explanation:** A snapshot to be listed does not exist.

**User response:** Specify only existing snapshot names.

---

**6027-2613** **Cannot restore snapshot. *fileSystem* is mounted on *number* node(s) and in use on *number* node(s).**

**Explanation:** This message is issued by the `tsressnapshot` command.

**User response:** Unmount the file system and reissue the restore command.

---

**6027-2614** **File system *fileSystem* does not contain snapshot *snapshotName* err = *number*.**

**Explanation:** An incorrect snapshot name was specified.

**User response:** Specify a valid snapshot and issue the command again.

---

**6027-2615** **Cannot restore snapshot *snapshotName* which is *snapshotState*, err = *number*.**

**Explanation:** The specified snapshot is not in a valid state.

**User response:** Specify a snapshot that is in a valid state and issue the command again.

---

**6027-2616** **Restoring snapshot *snapshotName* requires *quotaTypes* quotas to be enabled.**

**Explanation:** The snapshot being restored requires quotas to be enabled, since they were enabled when the snapshot was created.

**User response:** Issue the recommended `mmchfs` command to enable quotas.

---

**6027-2617** **You must run: mmchfs *fileSystem* -Q yes.**

**Explanation:** The snapshot being restored requires quotas to be enabled, since they were enabled when the snapshot was created.

**User response:** Issue the cited `mmchfs` command to enable quotas.

---

**6027-2618 [N]** **Restoring snapshot *snapshotName* in file system *fileSystem* requires *quotaTypes* quotas to be enabled.**

**Explanation:** The snapshot being restored in the cited file system requires quotas to be enabled, since they were enabled when the snapshot was created.

**User response:** Issue the `mmchfs` command to enable quotas.

---

**6027-2619 Restoring snapshot *snapshotName* requires *quotaTypes* quotas to be disabled.**

**Explanation:** The snapshot being restored requires quotas to be disabled, since they were not enabled when the snapshot was created.

**User response:** Issue the cited **mmchfs** command to disable quotas.

---

**6027-2620 You must run: mmchfs *fileSystem* -Q no.**

**Explanation:** The snapshot being restored requires quotas to be disabled, since they were not enabled when the snapshot was created.

**User response:** Issue the cited **mmchfs** command to disable quotas.

---

**6027-2621 [N] Restoring snapshot *snapshotName* in file system *fileSystem* requires *quotaTypes* quotas to be disabled.**

**Explanation:** The snapshot being restored in the cited file system requires quotas to be disabled, since they were disabled when the snapshot was created.

**User response:** Issue the **mmchfs** command to disable quotas.

---

**6027-2623 [E] Error deleting snapshot *snapshotName* in file system *fileSystem* err number**

**Explanation:** The cited snapshot could not be deleted during file system recovery.

**User response:** Run the **mmfsck** command to recover any lost data blocks.

---

**6027-2624 Previous snapshot *snapshotName* is not valid and must be deleted before a new snapshot may be created.**

**Explanation:** The cited previous snapshot is not valid and must be deleted before a new snapshot may be created.

**User response:** Delete the previous snapshot using the **mmdelsnapshot** command, and then reissue the original snapshot command.

---

**6027-2625 Previous snapshot *snapshotName* must be restored before a new snapshot may be created.**

**Explanation:** The cited previous snapshot must be restored before a new snapshot may be created.

**User response:** Run **mmrestorefs** on the previous snapshot, and then reissue the original snapshot command.

---

**6027-2626 Previous snapshot *snapshotName* is not valid and must be deleted before another snapshot may be deleted.**

**Explanation:** The cited previous snapshot is not valid and must be deleted before another snapshot may be deleted.

**User response:** Delete the previous snapshot using the **mmdelsnapshot** command, and then reissue the original snapshot command.

---

**6027-2627 Previous snapshot *snapshotName* is not valid and must be deleted before another snapshot may be restored.**

**Explanation:** The cited previous snapshot is not valid and must be deleted before another snapshot may be restored.

**User response:** Delete the previous snapshot using the **mmdelsnapshot** command, and then reissue the original snapshot command.

---

**6027-2628 More than one snapshot is marked for restore.**

**Explanation:** More than one snapshot is marked for restore.

**User response:** Restore the previous snapshot and then reissue the original snapshot command.

---

**6027-2629 Offline snapshot being restored.**

**Explanation:** An offline snapshot is being restored.

**User response:** When the restore of the offline snapshot completes, reissue the original snapshot command.

---

**6027-2630 Program failed, error number.**

**Explanation:** The **tssnaplatest** command encountered an error and **printErrnoMsg** failed.

**User response:** Correct the problem shown and reissue the command.

---

**6027-2631 Attention: Snapshot *snapshotName* was being restored to *fileSystem*.**

**Explanation:** A file system in the process of a snapshot restore cannot be mounted except under a restricted mount.

**User response:** None. Informational message only.

---

**6027-2633** **Attention:** Disk configuration for *fileSystem* has changed while **tsdf** was running.

**Explanation:** The disk configuration for the cited file system changed while the **tsdf** command was running.

**User response:** Reissue the **mmdf** command.

---

**6027-2634** **Attention:** number of *number* regions in *fileSystem* were unavailable for free space.

**Explanation:** Some regions could not be accessed during the **tsdf** run. Typically, this is due to utilities such **mmdefragfs** or **mmfsck** running concurrently.

**User response:** Reissue the **mmdf** command.

---

**6027-2635** **The free space data is not available.**  
Reissue the command without the **-q** option to collect it.

**Explanation:** The existing free space information for the file system is currently unavailable.

**User response:** Reissue the **mmdf** command.

---

**6027-2636** **Disk**s in storage pool *storagePool* must have disk usage type **dataOnly**.

**Explanation:** A non-system storage pool cannot hold metadata or descriptors.

**User response:** Modify the command's disk descriptors and reissue the command.

---

**6027-2637** **The file system must contain at least one disk for metadata.**

**Explanation:** The disk descriptors for this command must include one and only one storage pool that is allowed to contain metadata.

**User response:** Modify the command's disk descriptors and reissue the command.

---

**6027-2638** **Maximum of *number* storage pools allowed.**

**Explanation:** The cited limit on the number of storage pools that may be defined has been exceeded.

**User response:** Modify the command's disk descriptors and reissue the command.

---

**6027-2639** **Incorrect fileset name *filesetName*.**

**Explanation:** The fileset name provided in the command invocation is incorrect.

**User response:** Correct the fileset name and reissue the command.

---

**6027-2640** **Incorrect path to fileset junction *filesetJunction*.**

**Explanation:** The path to the cited fileset junction is incorrect.

**User response:** Correct the junction path and reissue the command.

---

**6027-2641** **Incorrect fileset junction name *filesetJunction*.**

**Explanation:** The cited junction name is incorrect.

**User response:** Correct the junction name and reissue the command.

---

**6027-2642** **Specify one and only one of FilesetName or -J JunctionPath.**

**Explanation:** The change fileset and unlink fileset commands accept either a fileset name or the fileset's junction path to uniquely identify the fileset. The user failed to provide either of these, or has tried to provide both.

**User response:** Correct the command invocation and reissue the command.

---

**6027-2643** **Cannot create a new fileset until an existing one is deleted. File system *fileSystem* has a limit of *maxNumber* filesets.**

**Explanation:** An attempt to create a fileset for the cited file system failed because it would exceed the cited limit.

**User response:** Remove unneeded filesets and reissue the command.

---

**6027-2644** **Comment exceeds maximum length of *maxNumber* characters.**

**Explanation:** The user-provided comment for the new fileset exceeds the maximum allowed length.

**User response:** Shorten the comment and reissue the command.

---

**6027-2645** **Fileset *filesetName* already exists.**

**Explanation:** An attempt to create a fileset failed because the specified fileset name already exists.

**User response:** Select a unique name for the fileset and reissue the command.

---

**6027-2646    Unable to sync all nodes while quiesced, rc=returnCode**

**Explanation:** This message is issued by the `tscrsnapshot` command.

**User response:** Restart failing nodes or switches and reissue the command.

---

**6027-2647    Fileset *filesetName* must be unlinked to be deleted.**

**Explanation:** The cited fileset must be unlinked before it can be deleted.

**User response:** Unlink the fileset, and then reissue the delete command.

---

**6027-2648    Filesets have not been enabled for file system *fileSystem*.**

**Explanation:** The current file system format version does not support filesets.

**User response:** Change the file system format version by issuing `mmchfs -V`.

---

**6027-2649    Fileset *filesetName* contains user files and cannot be deleted unless the -f option is specified.**

**Explanation:** An attempt was made to delete a non-empty fileset.

**User response:** Remove all files and directories from the fileset, or specify the `-f` option to the `mmdelfilesset` command.

---

**6027-2650    Fileset information is not available.**

**Explanation:** A fileset command failed to read file system metadata file. The file system may be corrupted.

**User response:** Run the `mmfsck` command to recover the file system.

---

**6027-2651    Fileset *filesetName* cannot be unlinked.**

**Explanation:** The user tried to unlink the root fileset, or is not authorized to unlink the selected fileset.

**User response:** None. The fileset cannot be unlinked.

---

**6027-2652    Fileset at *junctionPath* cannot be unlinked.**

**Explanation:** The user tried to unlink the root fileset, or is not authorized to unlink the selected fileset.

**User response:** None. The fileset cannot be unlinked.

---

**6027-2653    Failed to unlink fileset *filesetName* from *filesetName*.**

**Explanation:** An attempt was made to unlink a fileset that is linked to a parent fileset that is being deleted.

**User response:** Delete or unlink the children, and then delete the parent fileset.

---

**6027-2654    Fileset *filesetName* cannot be deleted while other filesets are linked to it.**

**Explanation:** The fileset to be deleted has other filesets linked to it, and cannot be deleted without using the `-f` flag, or unlinking the child filesets.

**User response:** Delete or unlink the children, and then delete the parent fileset.

---

**6027-2655    Fileset *filesetName* cannot be deleted.**

**Explanation:** The user is not allowed to delete the root fileset.

**User response:** None. The fileset cannot be deleted.

---

**6027-2656    Unable to quiesce fileset at all nodes.**

**Explanation:** An attempt to quiesce the fileset at all nodes failed.

**User response:** Check communication hardware and reissue the command.

---

**6027-2657    Fileset *filesetName* has open files. Specify -f to force unlink.**

**Explanation:** An attempt was made to unlink a fileset that has open files.

**User response:** Close the open files and then reissue command, or use the `-f` option on the unlink command to force the open files to close.

---

**6027-2658    Fileset *filesetName* cannot be linked into a snapshot at *pathName*.**

**Explanation:** The user specified a directory within a snapshot for the junction to a fileset, but snapshots cannot be modified.

**User response:** Select a directory within the active file system, and reissue the command.

---

**6027-2659    Fileset *filesetName* is already linked.**

**Explanation:** The user specified a fileset that was already linked.

**User response:** Unlink the fileset and then reissue the link command.

**6027-2660 Fileset *filesetName* cannot be linked.**

**Explanation:** The fileset could not be linked. This typically happens when the fileset is in the process of being deleted.

**User response:** None.

**6027-2661 Fileset junction *pathName* already exists.**

**Explanation:** A file or directory already exists at the specified junction.

**User response:** Select a new junction name or a new directory for the link and reissue the link command.

**6027-2662 Directory *pathName* for junction has too many links.**

**Explanation:** The directory specified for the junction has too many links.

**User response:** Select a new directory for the link and reissue the command.

**6027-2663 Fileset *filesetName* cannot be changed.**

**Explanation:** The user specified a fileset to **tschfileset** that cannot be changed.

**User response:** None. You cannot change the attributes of the root fileset.

**6027-2664 Fileset at *pathName* cannot be changed.**

**Explanation:** The user specified a fileset to **tschfileset** that cannot be changed.

**User response:** None. You cannot change the attributes of the root fileset.

**6027-2665 mmfileid already in progress for *name*.**

**Explanation:** An **mmfileid** command is already running.

**User response:** Wait for the currently running command to complete, and issue the new command again.

**6027-2666 mmfileid can only handle a maximum of *diskAddresses* disk addresses.**

**Explanation:** Too many disk addresses specified.

**User response:** Provide less than 256 disk addresses to the command.

**6027-2667 [I] Allowing block allocation for file system *fileSystem* that makes a file ill-replicated due to insufficient resource and puts data at risk.**

**Explanation:** The **partialReplicaAllocation** file system

option allows allocation to succeed even when all replica blocks cannot be allocated. The file was marked as not replicated correctly and the data may be at risk if one of the remaining disks fails.

**User response:** None. Informational message only.

**6027-2670 Fileset name *filesetName* not found.**

**Explanation:** The fileset name that was specified with the command invocation was not found.

**User response:** Correct the fileset name and reissue the command.

**6027-2671 Fileset command on *fileSystem* failed; snapshot *snapshotName* must be restored first.**

**Explanation:** The file system is being restored either from an offline backup or a snapshot, and the restore operation has not finished. Fileset commands cannot be run.

**User response:** Run the **mmrestorefs** command to complete the snapshot restore operation or to finish the offline restore, then reissue the fileset command.

**6027-2672 Junction parent directory inode number *inodeNumber* is not valid.**

**Explanation:** An inode number passed to **tslinkfileset** is not valid.

**User response:** Check the **mmlinkfileset** command arguments for correctness. If a valid junction path was provided, contact the IBM Support Center.

**6027-2673 [X] Duplicate owners of an allocation region (*index indexNumber*, *region regionNumber*, *pool poolNumber*) were detected for file system *fileSystem*: nodes *nodeName* and *nodeName*.**

**Explanation:** The allocation region should not have duplicate owners.

**User response:** Contact the IBM Support Center.

**6027-2674 [X] The owner of an allocation region (*index indexNumber*, *region regionNumber*, *pool poolNumber*) that was detected for file system *fileSystem*: node *nodeName* is not valid.**

**Explanation:** The file system had detected a problem with the ownership of an allocation region. This may result in a corrupted file system and loss of data. One or more nodes may be terminated to prevent any further damage to the file system.

**User response:** Unmount the file system and run the **kwdmmfsck** command to repair the file system.

---

**6027-2675 Only file systems with NFSv4 ACL semantics enabled can be mounted on this platform.**

**Explanation:** A user is trying to mount a file system on Microsoft Windows, but the ACL semantics disallow NFSv4 ACLs.

**User response:** Enable NFSv4 ACL semantics using the **mmchfs** command (-k option)

---

**6027-2676 Only file systems with NFSv4 locking semantics enabled can be mounted on this platform.**

**Explanation:** A user is trying to mount a file system on Microsoft Windows, but the POSIX locking semantics are in effect.

**User response:** Enable NFSv4 locking semantics using the **mmchfs** command (-D option).

---

**6027-2677 Fileset *filesetName* has pending changes that need to be synced.**

**Explanation:** A user is trying to change a caching option for a fileset while it has local changes that are not yet synced with the home server.

**User response:** Perform AFM recovery before reissuing the command.

---

**6027-2678 File system *fileSystem* is mounted on nodes *nodes* or fileset *filesetName* is not unlinked.**

**Explanation:** A user is trying to change a caching feature for a fileset while the file system is still mounted or the fileset is still linked.

**User response:** Unmount the file system from all nodes or unlink the fileset before reissuing the command.

---

**6027-2679 Mount of *fileSystem* failed because mount event not handled by any data management application.**

**Explanation:** The mount failed because the file system is enabled for DMAPI events (-z yes), but there was no data management application running to handle the event.

**User response:** Make sure the DM application (for example HSM or HPSS) is running before the file system is mounted.

---

**6027-2680 AFM filesets cannot be created for file system *fileSystem*.**

**Explanation:** The current file system format version does not support AFM-enabled filesets; the -p option cannot be used.

**User response:** Change the file system format version by issuing **mmchfs -V**.

---

**6027-2681 Snapshot *snapshotName* has linked independent filesets**

**Explanation:** The specified snapshot is not in a valid state.

**User response:** Correct the problem and reissue the command.

---

**6027-2682 [E] Set quota file attribute error (*reasonCode*)*explanation***

**Explanation:** While mounting a file system a new quota file failed to be created due to inconsistency with the current degree of replication or the number of failure groups.

**User response:** Disable quotas. Check and correct the degree of replication and the number of failure groups. Re-enable quotas.

---

**6027-2683 Fileset *filesetName* in file system *fileSystem* does not contain snapshot *snapshotName*, err = *number***

**Explanation:** An incorrect snapshot name was specified.

**User response:** Select a valid snapshot and issue the command again.

---

**6027-2684 File system *fileSystem* does not contain global snapshot *snapshotName*, err = *number***

**Explanation:** An incorrect snapshot name was specified.

**User response:** Select a valid snapshot and issue the command again.

---

**6027-2685 Total file system capacity allows *minMaxInodes* inodes in *fileSystem*. Currently the total inode limits used by all the inode spaces in *inodeSpace* is *inodeSpaceLimit*. There must be at least *number* inodes available to create a new inode space. Use the **mmlsfileset -L** command to show the maximum inode limits of each fileset. Try reducing the maximum inode limits for some of the inode spaces in *fileSystem*.**

**Explanation:** The number of inodes available is too small to create a new inode space.

**User response:** Reduce the maximum inode limits and issue the command again.

---

**6027-2688** Only independent filesets can be configured as AFM filesets. The **--inode-space=new** option is required.

**Explanation:** Only independent filesets can be configured for caching.

**User response:** Specify the **--inode-space=new** option.

---

**6027-2689** The value for **--block-size** must be the keyword **auto** or the value must be of the form **[n]K**, **[n]M**, **[n]G** or **[n]T**, where **n** is an optional integer in the range 1 to 1023.

**Explanation:** An invalid value was specified with the **--block-size** option.

**User response:** Reissue the command with a valid option.

---

**6027-2690** Fileset *filesetName* can only be linked within its own inode space.

**Explanation:** A dependent fileset can only be linked within its own inode space.

**User response:** Correct the junction path and reissue the command.

---

**6027-2691** The fastea feature needs to be enabled for file system *fileSystem* before creating AFM filesets.

**Explanation:** The current file system on-disk format does not support storing of extended attributes in the file's inode. This is required for AFM-enabled filesets.

**User response:** Use the **mmigratefs** command to enable the fast extended-attributes feature.

---

**6027-2692** Error encountered while processing the input file.

**Explanation:** The **tscrsnapshot** command encountered an error while processing the input file.

**User response:** Check and validate the fileset names listed in the input file.

---

**6027-2693** Fileset junction name *junctionName* conflicts with the current setting of **mmsnapdir**.

**Explanation:** The fileset junction name conflicts with the current setting of **mmsnapdir**.

**User response:** Select a new junction name or a new directory for the link and reissue the **mmlinkfileset** command.

---

**6027-2694 [I]** The requested maximum number of inodes is already at *number*.

**Explanation:** The specified number of nodes is already in effect.

**User response:** This is an informational message.

---

**6027-2695 [E]** The number of inodes to preallocate cannot be higher than the maximum number of inodes.

**Explanation:** The specified number of nodes to preallocate is not valid.

**User response:** Correct the **--inode-limit** argument then retry the command.

---

**6027-2696 [E]** The number of inodes to preallocate cannot be lower than the *number* inodes already allocated.

**Explanation:** The specified number of nodes to preallocate is not valid.

**User response:** Correct the **--inode-limit** argument then retry the command.

---

**6027-2697** Fileset at *junctionPath* has pending changes that need to be synced.

**Explanation:** A user is trying to change a caching option for a fileset while it has local changes that are not yet synced with the home server.

**User response:** Perform AFM recovery before reissuing the command.

---

**6027-2698** File system *fileSystem* is mounted on nodes *nodes* or fileset at *junctionPath* is not unlinked.

**Explanation:** A user is trying to change a caching feature for a fileset while the file system is still mounted or the fileset is still linked.

**User response:** Unmount the file system from all nodes or unlink the fileset before reissuing the command.

---

**6027-2699** Cannot create a new independent fileset until an existing one is deleted. File system *fileSystem* has a limit of *maxNumber* independent filesets.

**Explanation:** An attempt to create an independent fileset for the cited file system failed because it would exceed the cited limit.

**User response:** Remove unneeded independent filesets and reissue the command.

---

**6027-2700 [E]** A node join was rejected. This could be due to incompatible daemon versions, failure to find the node in the configuration database, or no configuration manager found.

**Explanation:** A request to join nodes was explicitly rejected.

**User response:** Verify that compatible versions of GPFS are installed on all nodes. Also, verify that the joining node is in the configuration database.

---

**6027-2701 The mmpmon command file is empty.**

**Explanation:** The **mmpmon** command file is empty.

**User response:** Check file size, existence, and access permissions.

---

**6027-2702 Unexpected mmpmon response from file system daemon.**

**Explanation:** An unexpected response was received to an **mmpmon** request.

**User response:** Ensure that the **mmfsd** daemon is running. Check the error log. Ensure that all GPFS software components are at the same version.

---

**6027-2703 Unknown mmpmon command *command*.**

**Explanation:** An unknown **mmpmon** command was read from the input file.

**User response:** Correct the command and rerun.

---

**6027-2704 Permission failure. The command requires root authority to execute.**

**Explanation:** The **mmpmon** command was issued with a nonzero UID.

**User response:** Log on as root and reissue the command.

---

**6027-2705 Could not establish connection to file system daemon.**

**Explanation:** The connection between a GPFS command and the **mmfsd** daemon could not be established. The daemon may have crashed, or never been started, or (for **mmpmon**) the allowed number of simultaneous connections has been exceeded.

**User response:** Ensure that the **mmfsd** daemon is running. Check the error log. For **mmpmon**, ensure that the allowed number of simultaneous connections has not been exceeded.

---

**6027-2706 [I] Recovered *number* nodes.**

**Explanation:** The asynchronous part (phase 2) of node failure recovery has completed.

**User response:** None. Informational message only.

---

**6027-2707 [I] Node join protocol waiting *value* seconds for node recovery**

**Explanation:** Node join protocol is delayed until phase 2 of previous node failure recovery protocol is complete.

**User response:** None. Informational message only.

---

**6027-2708 [E] Rejected node join protocol. Phase two of node failure recovery appears to still be in progress.**

**Explanation:** Node join protocol is rejected after a number of internal delays and phase two node failure protocol is still in progress.

**User response:** None. Informational message only.

---

**6027-2709 Configuration manager node *nodeName* not found in the node list.**

**Explanation:** The specified node was not found in the node list.

**User response:** Add the specified node to the node list and reissue the command.

---

**6027-2710 [E] Node *nodeName* is being expelled due to expired lease.**

**Explanation:** The nodes listed did not renew their lease in a timely fashion and will be expelled from the cluster.

**User response:** Check the network connection between this node and the node specified above.

---

**6027-2711 [E] File system table full.**

**Explanation:** The **mmfsd** daemon cannot add any more file systems to the table because it is full.

**User response:** None. Informational message only.

---

**6027-2712 Option '*optionName*' has been deprecated.**

**Explanation:** The option that was specified with the command is no longer supported. A warning message is generated to indicate that the option has no effect.

**User response:** Correct the command line and then reissue the command.

---

**6027-2713** **Permission failure. The command requires *SuperuserName* authority to execute.**

**Explanation:** The command, or the specified command option, requires administrative authority.

**User response:** Log on as a user with administrative privileges and reissue the command.

---

**6027-2714** **Could not appoint node *nodeName* as cluster manager. *errorString***

**Explanation:** The **mmchmgr -c** command generates this message if the specified node cannot be appointed as a new cluster manager.

**User response:** Make sure that the specified node is a quorum node and that GPFS is running on that node.

---

**6027-2715** **Could not appoint a new cluster manager. *errorString***

**Explanation:** The **mmchmgr -c** command generates this message when a node is not available as a cluster manager.

**User response:** Make sure that GPFS is running on a sufficient number of quorum nodes.

---

**6027-2716 [I]** **Challenge response received; canceling disk election.**

**Explanation:** The node has challenged another node, which won the previous election, and detected a response to the challenge.

**User response:** None. Informational message only.

---

**6027-2717** **Node *nodeName* is already a cluster manager or another node is taking over as the cluster manager.**

**Explanation:** The **mmchmgr -c** command generates this message if the specified node is already the cluster manager.

**User response:** None. Informational message only.

---

**6027-2718** **Incorrect port range:  
GPFSCMDPORTRANGE='range'. Using default.**

**Explanation:** The GPFS command port range format is *llll[-hhhh]*, where *llll* is the low port value and *hhhh* is the high port value. The valid range is 1 to 65535.

**User response:** None. Informational message only.

---

**6027-2719** **The files provided do not contain valid quota entries.**

**Explanation:** The quota file provided does not have valid quota entries.

**User response:** Check that the file being restored is a valid GPFS quota file.

---

**6027-2722 [E]** **Node limit of *number* has been reached. Ignoring *nodeName*.**

**Explanation:** The number of nodes that have been added to the cluster is greater than some cluster members can handle.

**User response:** Delete some nodes from the cluster using the **mmdelnod** command, or shut down GPFS on nodes that are running older versions of the code with lower limits.

---

**6027-2723 [N]** **This node (*nodeName*) is now Cluster Manager for *clusterName*.**

**Explanation:** This is an informational message when a new cluster manager takes over.

**User response:** None. Informational message only.

---

**6027-2724 [I]** ***reasonString*. Probing cluster *clusterName***

**Explanation:** This is an informational message when a lease request has not been renewed.

**User response:** None. Informational message only.

---

**6027-2725 [N]** **Node *nodeName* lease renewal is overdue. Pinging to check if it is alive**

**Explanation:** This is an informational message on the cluster manager when a lease request has not been renewed.

**User response:** None. Informational message only.

---

**6027-2726 [I]** **Recovered *number* nodes for file system *fileSystem*.**

**Explanation:** The asynchronous part (phase 2) of node failure recovery has completed.

**User response:** None. Informational message only.

---

**6027-2727** ***fileSystem*: quota manager is not available.**

**Explanation:** An attempt was made to perform a quota command without a quota manager running. This could be caused by a conflicting offline **mmfsck** command.

**User response:** Reissue the command once the conflicting program has ended.

---

**6027-2728 [N] Connection from *node* rejected because it does not support IPv6**

**Explanation:** A connection request was received from a node that does not support Internet Protocol Version 6 (IPv6), and at least one node in the cluster is configured with an IPv6 address (not an IPv4-mapped one) as its primary address. Since the connecting node will not be able to communicate with the IPv6 node, it is not permitted to join the cluster.

**User response:** Upgrade the connecting node to a version of GPFS that supports IPv6, or delete all nodes with IPv6-only addresses from the cluster.

---

**6027-2729 Value *value* for option *optionName* is out of range. Valid values are *value* through *value*.**

**Explanation:** An out of range value was specified for the specified option.

**User response:** Correct the command line.

---

**6027-2730 [E] Node *nodeName* failed to take over as cluster manager.**

**Explanation:** An attempt to takeover as cluster manager failed.

**User response:** Make sure that GPFS is running on a sufficient number of quorum nodes.

---

**6027-2731 Failed to locate a working cluster manager.**

**Explanation:** The cluster manager has failed or changed. The new cluster manager has not been appointed.

**User response:** Check the internode communication configuration and ensure enough GPFS nodes are up to make a quorum.

---

**6027-2732 Attention: No data disks remain in the system pool. Use mmapplypolicy to migrate all data left in the system pool to other storage pool.**

**Explanation:** The mmchdisk command has been issued but no data disks remain in the system pool. Warn user to use mmapplypolicy to move data to other storage pool.

**User response:** None. Informational message only.

---

**6027-2733 The file system name (*fsname*) is longer than the maximum allowable length (*maxLength*).**

**Explanation:** The file system name is invalid because it is longer than the maximum allowed length of 255 characters.

**User response:** Specify a file system name whose length is 255 characters or less and reissue the command.

---



---

**6027-2734 [E] Disk failure from node *nodeName* Volume *name*. Physical volume *name*.**

**Explanation:** An I/O request to a disk or a request to fence a disk has failed in such a manner that GPFS can no longer use the disk.

**User response:** Check the disk hardware and the software subsystems in the path to the disk.

---

**6027-2735 [E] Not a manager**

**Explanation:** This node is not a manager or no longer a manager of the type required to proceed with the operation. This could be caused by the change of manager in the middle of the operation.

**User response:** Retry the operation.

---

**6027-2736 The value for --block-size must be the keyword auto or the value must be of the form *nK*, *nM*, *nG* or *nT*, where *n* is an optional integer in the range 1 to 1023.**

**Explanation:** An invalid value was specified with the --block-size option.

**User response:** Reissue the command with a valid option.

---

**6027-2737 Editing quota limits for root fileset is not permitted.**

**Explanation:** The root fileset was specified for quota limits editing in the mmedquota command.

**User response:** Specify a non-root fileset in the mmedquota command. Editing quota limits for the root fileset is prohibited.

---

**6027-2738 Editing quota limits for the root user is not permitted**

**Explanation:** The root user was specified for quota limits editing in the mmedquota command.

**User response:** Specify a valid user or group in the mmedquota command. Editing quota limits for the root user or system group is prohibited.

---

**6027-2739 Editing quota limits for *groupName* group not permitted.**

**Explanation:** The system group was specified for quota limits editing in the mmedquota command.

**User response:** Specify a valid user or group in the mmedquota command. Editing quota limits for the root

user or **system** group is prohibited.

---

**6027-2740 [I] Starting new election as previous clmgr is expelled**

**Explanation:** This node is taking over as clmgr without challenge as the old clmgr is being expelled.

**User response:** None. Informational message only.

---

**6027-2741 [W] This node can not continue to be cluster manager**

**Explanation:** This node invoked the user-specified callback handler for event **tiebreakerCheck** and it returned a non-zero value. This node cannot continue to be the cluster manager.

**User response:** None. Informational message only.

---

**6027-2742 [I] CallExitScript: exit script *exitScript* on event *eventName* returned code *returnCode*, **quorumloss**.**

**Explanation:** This node invoked the user-specified callback handler for the **tiebreakerCheck** event and it returned a non-zero value. The user-specified action with the error is **quorumloss**.

**User response:** None. Informational message only.

---

**6027-2743 Permission denied.**

**Explanation:** The command is invoked by an unauthorized user.

**User response:** Retry the command with an authorized user.

---

**6027-2744 [D] Invoking tiebreaker callback script**

**Explanation:** The node is invoking the callback script due to change in quorum membership.

**User response:** None. Informational message only.

---

**6027-2745 [E] File system is not mounted.**

**Explanation:** A command was issued, which requires that the file system be mounted.

**User response:** Mount the file system and reissue the command.

---

**6027-2746 [E] Too many disks unavailable for this server to continue serving a RecoveryGroup.**

**Explanation:** RecoveryGroup panic: Too many disks unavailable to continue serving this RecoveryGroup. This server will resign, and failover to an alternate server will be attempted.

**User response:** Ensure the alternate server took over.

Determine what caused this event and address the situation. Prior messages may help determine the cause of the event.

---

**6027-2747 [E] Inconsistency detected between the local node number retrieved from 'mmsdrfs' (*nodeNumber*) and the node number retrieved from 'mmfs.cfg' (*nodeNumber*).**

**Explanation:** The node number retrieved by obtaining the list of nodes in the **mmsdrfs** file did not match the node number contained in **mmfs.cfg**. There may have been a recent change in the IP addresses being used by network interfaces configured at the node.

**User response:** Stop and restart GPFS daemon.

---

**6027-2748 Terminating because a conflicting program on the same inode space *inodeSpace* is running.**

**Explanation:** A program detected that it must terminate because a conflicting program is running.

**User response:** Reissue the command after the conflicting program ends.

---

**6027-2749 Specified locality group '*number*' does not match disk '*name*' locality group '*number*'. To change locality groups in an SNC environment, please use the **mmdeldisk** and **mmadddisk** commands.**

**Explanation:** The locality group specified on the **mmchdisk** command does not match the current locality group of the disk.

**User response:** To change locality groups in an SNC environment, use the **mmdeldisk** and **mmadddisk** commands.

---

**6027-2750 [I] Node *NodeName* is now the Group Leader.**

**Explanation:** A new cluster Group Leader has been assigned.

**User response:** None. Informational message only.

---

**6027-2751 [I] Starting new election: Last elected: *NodeNumber Sequence*: *SequenceNumber***

**Explanation:** A new disk election will be started. The disk challenge will be skipped since the last elected node was either none or the local node.

**User response:** None. Informational message only.

---

**6027-2752 [I] This node got elected. Sequence: SequenceNumber**

**Explanation:** Local node got elected in the disk election. This node will become the cluster manager.

**User response:** None. Informational message only.

---

**6027-2753 [N] Responding to disk challenge:**

**response:** *ResponseValue*. **Error code:** *ErrorCode*.

**Explanation:** A disk challenge has been received, indicating that another node is attempting to become a Cluster Manager. Issuing a challenge response, to confirm the local node is still alive and will remain the Cluster Manager.

**User response:** None. Informational message only.

---

**6027-2754 [X] Challenge thread did not respond to challenge in time: took TimeIntervalSecs seconds.**

**Explanation:** Challenge thread took too long to respond to a disk challenge. Challenge thread will exit, which will result in the local node losing quorum.

**User response:** None. Informational message only.

---

**6027-2755 [N] Another node committed disk election with sequence CommittedSequenceNumber (our sequence was OurSequenceNumber).**

**Explanation:** Another node committed a disk election with a sequence number higher than the one used when this node used to commit an election in the past. This means that the other node has become, or is becoming, a Cluster Manager. To avoid having two Cluster Managers, this node will lose quorum.

**User response:** None. Informational message only.

---

**6027-2756 Attention: In file system *FileSystemName*, *FileSetName* (Default) QuotaLimitType(*QuotaLimit*) for QuotaTypeUserName/*GroupName*/*FilesetName* is too small. Suggest setting it higher than *minQuotaLimit*.**

**Explanation:** Users set too low quota limits. It will cause unexpected quota behavior. MinQuotaLimit is computed through:

1. for block: QUOTA\_THRESHOLD \* MIN\_SHARE\_BLOCKS \* subblocksize
2. for inode: QUOTA\_THRESHOLD \* MIN\_SHARE\_INODES

**User response:** Users should reset quota limits so that they are more than MinQuotaLimit. It is just a warning. Quota limits will be set anyway.

---

**6027-2757 [E] The peer snapshot is in progress. Queue cannot be flushed now.**

**Explanation:** The Peer Snapshot is in progress. Queue cannot be flushed now.

**User response:** Reissue the command once the peer snapshot has ended.

---

**6027-2758 [E] The AFM target does not support this operation. Run mmafmconfig on the AFM target cluster.**

**Explanation:** The .afmctl file is probably not present on the AFM target cluster.

**User response:** Run mmafmconfig on the AFM target cluster to configure the AFM target cluster.

---

**6027-2759 [N] Disk lease period expired in cluster *ClusterName*. Attempting to reacquire lease.**

**Explanation:** The disk lease period expired, which will prevent the local node from being able to perform disk I/O. This can be caused by a temporary communication outage.

**User response:** If message is repeated then the communication outage should be investigated.

---

**6027-2760 [N] Disk lease reacquired in cluster *ClusterName*.**

**Explanation:** The disk lease has been reacquired, and disk I/O will be resumed.

**User response:** None. Informational message only.

---

**6027-2761 Unable to run command on '*fileSystem*' while the file system is mounted in restricted mode.**

**Explanation:** A command that can alter data in a file system was issued while the file system was mounted in restricted mode.

**User response:** Mount the file system in read-only or read-write mode or unmount the file system and then reissue the command.

---

**6027-2762 Unable to run command on '*fileSystem*' while the file system is suspended.**

**Explanation:** A command that can alter data in a file system was issued while the file system was suspended.

**User response:** Resume the file system and reissue the command.

---

**6027-2763** *Unable to start command on 'fileSystem' because conflicting program name is running. Waiting until it completes.*

**Explanation:** A program detected that it cannot start because a conflicting program is running. The program will automatically start once the conflicting program has ended as long as there are no other conflicting programs running at that time.

**User response:** None. Informational message only.

---

**6027-2764** *Terminating command on fileSystem because a conflicting program name is running.*

**Explanation:** A program detected that it must terminate because a conflicting program is running.

**User response:** Reissue the command after the conflicting program ends.

---

**6027-2765** *command on 'fileSystem' is finished waiting. Processing continues ... name*

**Explanation:** A program detected that it can now continue the processing since a conflicting program has ended.

**User response:** None. Informational message only.

---

**6027-2766 [I]** *User script has chosen to expel node nodeName instead of node nodeName.*

**Explanation:** User has specified a callback script that is invoked whenever a decision is about to be taken on what node should be expelled from the active cluster. As a result of the execution of the script, GPFS will reverse its decision on what node to expel.

**User response:** None.

---

**6027-2767 [E]** *Error errorNumber while accessing tiebreaker devices.*

**Explanation:** An error was encountered while reading from or writing to the tiebreaker devices. When such error happens while the cluster manager is checking for challenges, it will cause the cluster manager to lose cluster membership.

**User response:** Verify the health of the tiebreaker devices.

---

**6027-2770** *Disk diskName belongs to a write-affinity enabled storage pool. Its failure group cannot be changed.*

**Explanation:** The failure group specified on the **mmchdisk** command does not match the current failure group of the disk.

**User response:** Use the **mmdeldisk** and **mmadddisk**

commands to change failure groups in a write-affinity enabled storage pool.

---

**6027-2771** *fileSystem: Default per-fileset quotas are disabled for quotaType.*

**Explanation:** A command was issued to modify default fileset-level quota, but default quotas are not enabled.

**User response:** Ensure the **--perfileset-quota** option is in effect for the file system, then use the **mmdefquotaon** command to enable default fileset-level quotas. After default quotas are enabled, issue the failed command again.

---

**6027-2772** *Cannot close disk name.*

**Explanation:** Could not access the specified disk.

**User response:** Check the disk hardware and the path to the disk. Refer to "Unable to access disks" on page 329.

---

**6027-2773** *fileSystem:fileName: default quota for quotaType is disabled.*

**Explanation:** A command was issued to modify default quota, but default quota is not enabled.

**User response:** Ensure the **-Q yes** option is in effect for the file system, then enable default quota with the **mmdefquotaon** command.

---

**6027-2774** *fileSystem: Per-fileset quotas are not enabled.*

**Explanation:** A command was issued to modify fileset-level quota, but per-fileset quota management is not enabled.

**User response:** Ensure that the **--perfileset-quota** option is in effect for the file system and reissue the command.

---

**6027-2775** *Storage pool named poolName does not exist.*

**Explanation:** The **mmlspool** command was issued, but the specified storage pool does not exist.

**User response:** Correct the input and reissue the command.

---

**6027-2776** *Attention: A disk being stopped reduces the degree of system metadata replication (value) or data replication (value) to lower than tolerable.*

**Explanation:** The **mmchdisk stop** command was issued, but the disk cannot be stopped because of the current file system metadata and data replication factors.

## 6027-2777 [E] • 6027-2787 [E]

**User response:** Make more disks available, delete unavailable disks, or change the file system metadata replication factor. Also check the current value of the **unmountOnDiskFail** configuration parameter.

---

**6027-2777 [E] Node *nodeName* is being expelled because of an expired lease. Pings sent: *pingsSent*. Replies received: *pingRepliesReceived*.**

**Explanation:** The node listed did not renew its lease in a timely fashion and is being expelled from the cluster.

**User response:** Check the network connection between this node and the node listed in the message.

---

**6027-2778 [I] Node *nodeName*: ping timed out. Pings sent: *pingsSent*. Replies received: *pingRepliesReceived*.**

**Explanation:** Ping timed out for the node listed, which should be the cluster manager. A new cluster manager will be chosen while the current cluster manager is expelled from the cluster.

**User response:** Check the network connection between this node and the node listed in the message.

---

**6027-2779 [E] Challenge thread stopped.**

**Explanation:** A tiebreaker challenge thread stopped because of an error. Cluster membership will be lost.

**User response:** Check for additional error messages. File systems will be unmounted, then the node will rejoin the cluster.

---

**6027-2780 [E] Not enough quorum nodes reachable: *reachableNodes*.**

**Explanation:** The cluster manager cannot reach a sufficient number of quorum nodes, and therefore must resign to prevent cluster partitioning.

**User response:** Determine if there is a network outage or if too many nodes have failed.

---

**6027-2781 [E] Lease expired for *numSecs* seconds (shutdownOnLeaseExpiry).**

**Explanation:** Disk lease expired for too long, which results in the node losing cluster membership.

**User response:** None. The node will attempt to rejoin the cluster.

---

**6027-2782 [E] This node is being expelled from the cluster.**

**Explanation:** This node received a message instructing it to leave the cluster, which might indicate

communication problems between this node and some other node in the cluster.

**User response:** None. The node will attempt to rejoin the cluster.

---

**6027-2783 [E] New leader elected with a higher ballot number.**

**Explanation:** A new group leader was elected with a higher ballot number, and this node is no longer the leader. Therefore, this node must leave the cluster and rejoin.

**User response:** None. The node will attempt to rejoin the cluster.

---

**6027-2784 [E] No longer a cluster manager or lost quorum while running a group protocol.**

**Explanation:** Cluster manager no longer maintains quorum after attempting to run a group protocol, which might indicate a network outage or node failures.

**User response:** None. The node will attempt to rejoin the cluster.

---

**6027-2785 [X] A severe error was encountered during cluster probe.**

**Explanation:** A severe error was encountered while running the cluster probe to determine the state of the nodes in the cluster.

**User response:** Examine additional error messages. The node will attempt to rejoin the cluster.

---

**6027-2786 [E] Unable to contact any quorum nodes during cluster probe.**

**Explanation:** This node has been unable to contact any quorum nodes during cluster probe, which might indicate a network outage or too many quorum node failures.

**User response:** Determine whether there was a network outage or whether quorum nodes failed.

---

**6027-2787 [E] Unable to contact enough other quorum nodes during cluster probe.**

**Explanation:** This node, a quorum node, was unable to contact a sufficient number of quorum nodes during cluster probe, which might indicate a network outage or too many quorum node failures.

**User response:** Determine whether there was a network outage or whether quorum nodes failed.

---

**6027-2788 [E] Attempt to run leader election failed with error *errorNumber*.**

**Explanation:** This node attempted to run a group leader election but failed to get elected. This failure might indicate that two or more quorum nodes attempted to run the election at the same time. As a result, this node will lose cluster membership and then attempt to rejoin the cluster.

**User response:** None. The node will attempt to rejoin the cluster.

---

**6027-2789 [E] Tiebreaker script returned a non-zero value.**

**Explanation:** The tiebreaker script, invoked during group leader election, returned a non-zero value, which results in the node losing cluster membership and then attempting to rejoin the cluster.

**User response:** None. The node will attempt to rejoin the cluster.

---

**6027-2790 Attention: Disk parameters were changed. Use the mmrestripefs command with the -r option to relocate data and metadata.**

**Explanation:** The mmchdisk command with the change option was issued.

**User response:** Issue the mmrestripefs -r command to relocate data and metadata.

---

**6027-2791 Disk *diskName* does not belong to file system *deviceName*.**

**Explanation:** The input disk name does not belong to the specified file system.

**User response:** Correct the command line.

---

**6027-2792 The current file system version does not support default per-fileset quotas.**

**Explanation:** The current version of the file system does not support default fileset-level quotas.

**User response:** Use the mmchfs -V command to activate the new function.

---

**6027-2793 [E] Contents of local *fileName* file are invalid. Node may be unable to be elected group leader.**

**Explanation:** In an environment where tie-breaker disks are used, the contents of the ballot file have become invalid, possibly because the file has been overwritten by another application. This node will be unable to be elected group leader.

**User response:** Run mmcommon resetTiebreaker,

which will ensure the GPFS daemon is down on all quorum nodes and then remove the given file on this node. After that, restart the cluster on this and on the other nodes.

---

**6027-2794 [E] Invalid content of disk paxos sector for disk *diskName*.**

**Explanation:** In an environment where tie-breaker disks are used, the contents of either one of the tie-breaker disks or the ballot files became invalid, possibly because the file has been overwritten by another application.

**User response:** Examine mmfs.log file on all quorum nodes for indication of a corrupted ballot file. If 6027-2793 is found then follow instructions for that message. If problem cannot be resolved, shut down GPFS across the cluster, undefine, and then redefine the tiebreakerdisks configuration variable, and finally restart the cluster.

---

**6027-2795 An error occurred while executing command for *fileSystem*.**

**Explanation:** A quota command encountered a problem on a file system. Processing continues with the next file system.

**User response:** None. Informational message only.

---

**6027-2796 [W] Callback event *eventName* is not supported on this node; processing continues ...**

**Explanation:** informational

**User response:**

---

**6027-2797 [I] Node *nodeName*: lease request received late. Pings sent: *pingsSent*. Maximum pings missed: *maxPingsMissed*.**

**Explanation:** The cluster manager reports that the lease request from the given node was received late, possibly indicating a network outage.

**User response:** Check the network connection between this node and the node listed in the message.

---

**6027-2798 [E] The node *nodeName* does not have a valid Extended License to run the requested command.**

**Explanation:** The file system manager node does not have a valid extended license to run ILM, AFM, or CNFS commands.

**User response:** Make sure gpfs.ext package is installed correctly on file system manager node and try again.

---

**6027-2799** **Option 'option' is incompatible with option 'option'.**

**Explanation:** The options specified on the command are incompatible.

**User response:** Do not specify these two options together.

---

**6027-2800** **Available memory exceeded on request to allocate *number* bytes. Trace point *sourceFile*-*tracePoint*.**

**Explanation:** The available memory was exceeded during an allocation request made from the cited source file and trace point.

**User response:** Try shutting down and then restarting GPFS. If the problem recurs, contact the IBM Support Center.

---

**6027-2801** **Policy set syntax version *versionString* not supported.**

**Explanation:** The policy rules do not comply with the supported syntax.

**User response:** Rewrite the policy rules, following the documented, supported syntax and keywords.

---

**6027-2802** **Object name '*poolName\_or\_filesetName*' is not valid.**

**Explanation:** The cited name is not a valid GPFS object, names an object that is not valid in this context, or names an object that no longer exists.

**User response:** Correct the input to identify a GPFS object that exists and is valid in this context.

---

**6027-2803** **Policy set must start with VERSION.**

**Explanation:** The policy set does not begin with VERSION as required.

**User response:** Rewrite the policy rules, following the documented, supported syntax and keywords.

---

**6027-2804** **Unexpected SQL result code - *sqlResultCode*.**

**Explanation:** This could be an IBM programming error.

**User response:** Check that your SQL expressions are correct and supported by the current release of GPFS. If the error recurs, contact the IBM Support Center.

---

**6027-2805 [I] Loaded policy '*policyFileName* or *filesystemName*': *summaryOfPolicyRules***

**Explanation:** The specified loaded policy has the specified policy rules.

**User response:** None. Informational message only.

---

**6027-2806 [E] Error while validating policy '*policyFileName* or *filesystemName*': *rc=errorCode*: *errorDetailsString***

**Explanation:** An error occurred while validating the specified policy.

**User response:** Correct the policy rules, heeding the error details in this message and other messages issued immediately before or after this message. Use the **mmchpolicy** command to install a corrected policy rules file.

---

**6027-2807 [W] Error in evaluation of placement policy for file *fileName*: *errorDetailsString***

**Explanation:** An error occurred while evaluating the installed placement policy for a particular new file. Although the policy rules appeared to be syntactically correct when the policy was installed, evidently there is a problem when certain values of file attributes occur at runtime.

**User response:** Determine which file names and attributes trigger this error. Correct the policy rules, heeding the error details in this message and other messages issued immediately before or after this message. Use the **mmchpolicy** command to install a corrected policy rules file.

---

**6027-2808** **In rule '*ruleName*' (*ruleNumber*), '*wouldBePoolName*' is not a valid pool name.**

**Explanation:** The cited name that appeared in the cited rule is not a valid pool name. This may be because the cited name was misspelled or removed from the file system.

**User response:** Correct or remove the rule.

---

**6027-2809** **Validated policy '*policyFileName* or *filesystemName*': *summaryOfPolicyRules***

**Explanation:** The specified validated policy has the specified policy rules.

**User response:** None. Informational message only.

---

**6027-2810 [W] There are *numberOfPools* storage pools but the policy file is missing or empty.**

**Explanation:** The cited number of storage pools are defined, but the policy file is missing or empty.

**User response:** You should probably install a policy with placement rules using the **mmchpolicy** command, so that at least some of your data will be stored in your nonsystem storage pools.

---

**6027-2811 Policy has no storage pool placement rules!**

**Explanation:** The policy has no storage pool placement rules.

**User response:** You should probably install a policy with placement rules using the **mmchpolicy** command, so that at least some of your data will be stored in your nonsystem storage pools.

---

**6027-2812 Keyword 'keywordValue' begins a second clauseName clause - only one is allowed.**

**Explanation:** The policy rule should only have one clause of the indicated type.

**User response:** Correct the rule and reissue the policy command.

---

**6027-2813 This 'ruleName' rule is missing a clauseType required clause.**

**Explanation:** The policy rule must have a clause of the indicated type.

**User response:** Correct the rule and reissue the policy command.

---

**6027-2814 This 'ruleName' rule is of unknown type or not supported.**

**Explanation:** The policy rule set seems to have a rule of an unknown type or a rule that is unsupported by the current release of GPFS.

**User response:** Correct the rule and reissue the policy command.

---

**6027-2815 The value 'value' is not supported in a 'clauseType' clause.**

**Explanation:** The policy rule clause seems to specify an unsupported argument or value that is not supported by the current release of GPFS.

**User response:** Correct the rule and reissue the policy command.

---

**6027-2816 Policy rules employ features that would require a file system upgrade.**

**Explanation:** One or more policy rules have been written to use new features that cannot be installed on a back-level file system.

**User response:** Install the latest GPFS software on all nodes and upgrade the file system or change your

rules. (Note that **LIMIT** was introduced in GPFS Release 3.2.)

---

**6027-2817 Error on popen/pclose (command\_string): rc=return\_code\_from\_popen\_or\_pcose**

**Explanation:** The execution of the *command\_string* by **popen**/**pclose** resulted in an error.

**User response:** To correct the error, do one or more of the following:

Check that the standard **m4** macro processing command is installed on your system as **/usr/bin/m4**.

Or:

Set the **MM\_M4\_CMD** environment variable.

Or:

Correct the macro definitions in your policy rules file.

If the problem persists, contact the IBM Support Center.

---

**6027-2818 A problem occurred during m4 processing of policy rules. rc = return\_code\_from\_popen\_pcose\_or\_m4**

**Explanation:** An attempt to expand the policy rules with an **m4** subprocess yielded some warnings or errors or the **m4** macro wrote some output to standard error. Details or related messages may follow this message.

**User response:** To correct the error, do one or more of the following:

Check that the standard **m4** macro processing command is installed on your system as **/usr/bin/m4**.

Or:

Set the **MM\_M4\_CMD** environment variable.

Or:

Correct the macro definitions in your policy rules file.

If the problem persists, contact the IBM Support Center.

---

**6027-2819 Error opening temp file temp\_file\_name: errorString**

**Explanation:** An error occurred while attempting to open the specified temporary work file.

**User response:** Check that the path name is defined and accessible. Check the file and then reissue the command.

---

**6027-2820 Error reading temp file temp\_file\_name: errorString**

**Explanation:** An error occurred while attempting to read the specified temporary work file.

**User response:** Check that the path name is defined

and accessible. Check the file and then reissue the command.

---

**6027-2821 Rule 'ruleName' (ruleNumber) specifies a THRESHOLD for EXTERNAL POOL 'externalPoolName'. This is not supported.**

**Explanation:** GPFS does not support the THRESHOLD clause within a migrate rule that names an external pool in the FROM POOL clause.

**User response:** Correct or remove the rule.

---

**6027-2822 This file system does not support fast extended attributes, which are needed for encryption.**

**Explanation:** Fast extended attributes need to be supported by the file system for encryption to be activated.

**User response:** Enable the fast extended attributes feature in this file system.

---

**6027-2823 [E] Encryption activated in the file system, but node not enabled for encryption.**

**Explanation:** The file system is enabled for encryption, but this node is not.

**User response:** Ensure the GPFS encryption packages are installed. Verify if encryption is supported on this node architecture.

---

**6027-2824 This file system version does not support encryption rules.**

**Explanation:** This file system version does not support encryption.

**User response:** Update the file system to a version which supports encryption.

---

**6027-2825 Duplicate encryption set name 'setName'.**

**Explanation:** The given set name is duplicated in the policy file.

**User response:** Ensure each set name appears only once in the policy file.

---

**6027-2826 The encryption set 'setName' requested by rule 'rule' could not be found.**

**Explanation:** The given set name used in the rule cannot be found.

**User response:** Verify if the set name is correct. Add the given set if it is missing from the policy.

---

**6027-2827 [E] Error in evaluation of encryption policy for file fileName: %s**

**Explanation:** An error occurred while evaluating the encryption rules in the given policy file.

**User response:** Examine the other error messages produced while evaluating the policy file.

---

**6027-2828 [E] Encryption not supported on Windows. Encrypted file systems are not allowed when Windows nodes are present in the cluster.**

**Explanation:** Self-explanatory.

**User response:** To activate encryption, ensure there are no Windows nodes in the cluster.

---

**6027-2950 [E] Trace value 'value' after class 'class' must be from 0 to 14.**

**Explanation:** The specified trace value is not recognized.

**User response:** Specify a valid trace integer value.

---

**6027-2951 [W] Value value for workerThreads must be <= than the original setting value**

**Explanation:** An attempt to dynamically set **workerThreads** found the value out of range. The dynamic value must be  $2 \leq value \leq$  the original setting when the GPFS daemon was started.

---

**6027-2952 [E] Unknown assert class 'assertClass'.**

**Explanation:** The assert class is not recognized.

**User response:** Specify a valid assert class.

---

**6027-2953 [E] Non-numeric assert value 'value' after class 'class'.**

**Explanation:** The specified assert value is not recognized.

**User response:** Specify a valid assert integer value.

---

**6027-2954 [E] Assert value 'value' after class 'class' must be from 0 to 127.**

**Explanation:** The specified assert value is not recognized.

**User response:** Specify a valid assert integer value.

---

**6027-2955 [W] Time-of-day may have jumped back. Late by delaySeconds seconds to wake certain threads.**

**Explanation:** Time-of-day may have jumped back, which has resulted in some threads being awakened

later than expected. It is also possible that some other factor has caused a delay in waking up the threads.

**User response:** Verify if there is any problem with network time synchronization, or if time-of-day is being incorrectly set.

---

**6027-2956 [E] Invalid crypto engine type  
(*encryptionCryptoEngineType*):  
*cryptoEngineType*.**

**Explanation:** The specified value for **encryptionCryptoEngineType** is incorrect.

**User response:** Specify a valid value for **encryptionCryptoEngineType**.

---

**6027-2957 [E] Invalid cluster manager selection choice  
(*clusterManagerSelection*):  
*clusterManagerSelection*.**

**Explanation:** The specified value for **clusterManagerSelection** is incorrect.

**User response:** Specify a valid value for **clusterManagerSelection**.

---

**6027-2958 [E] Invalid NIST compliance type  
(*nistCompliance*): *nistComplianceValue*.**

**Explanation:** The specified value for **nistCompliance** is incorrect.

**User response:** Specify a valid value for **nistCompliance**.

---

**6027-2959 [E] The CPU architecture on this node does  
not support tracing in *traceMode* mode.  
Switching to *traceMode* mode.**

**Explanation:** The CPU does not have constant time stamp counter capability required for overwrite trace mode. The trace has been enabled in blocking mode.

**User response:** Update configuration parameters to use trace facility in blocking mode or replace this node with modern CPU architecture.

---

**6027-2960 [W] Unable to establish a session with  
Active Directory server for the domain  
'*domainServer*'. ID mapping through  
Microsoft Identity Management for Unix  
will be unavailable.**

**Explanation:** GPFS tried to establish an LDAP session with the specified Active Directory server but was unable to do so.

**User response:** Ensure that the specified domain controller is available.

---

**6027-2961 [I] Established a session with Active  
Directory server for the domain  
'*domainServer*'.**

**Explanation:** GPFS was able to successfully establish an LDAP session with the specified Active Directory server.

**User response:** None.

---

**6027-3101 Pdisk rotation rate invalid in option  
'*option*'.**

**Explanation:** When parsing disk lists, the pdisk rotation rate is not valid.

**User response:** Specify a valid rotation rate (SSD, NVRAM, or 1025 through 65535).

---

**6027-3102 Pdisk FRU number too long in option  
'*option*', maximum length *length*.**

**Explanation:** When parsing disk lists, the pdisk FRU number is too long.

**User response:** Specify a valid FRU number that is shorter than or equal to the maximum length.

---

**6027-3103 Pdisk location too long in option 'option',  
maximum length *length*.**

**Explanation:** When parsing disk lists, the pdisk location is too long.

**User response:** Specify a valid location that is shorter than or equal to the maximum length.

---

**| 6027-3104 Pdisk failure domains too long in  
| option 'name1name2', maximum length  
| name3.**

**| Explanation:** When parsing disk lists, the pdisk failure domains are too long.

**| User response:** Specify valid failure domains, shorter than the maximum.

---

**6027-3105 Pdisk nPathActive invalid in option  
'*option*'.**

**Explanation:** When parsing disk lists, the **nPathActive** value is not valid.

**User response:** Specify a valid **nPathActive** value (0 to 255).

---

**6027-3106 Pdisk nPathTotal invalid in option  
'*option*'.**

**Explanation:** When parsing disk lists, the **nPathTotal** value is not valid.

**User response:** Specify a valid **nPathTotal** value (0 to 255).

---

**6027-3107** Pdisk nsdFormatVersion invalid in option 'name1name2'.

**Explanation:** The nsdFormatVersion that is entered while parsing the disk is invalid.

**User response:** Specify valid nsdFormatVersion, 1 or 2.

---

**6027-3108** Declustered array name *name1* appears more than once in the declustered array stanzas.

**Explanation:** when parsing declustered array lists a duplicate name is found.

**User response:** Remove duplicate MSG\_PARSE\_DUPNAME which is not documented.

---

**6027-3200** AFM ERROR: command *pCacheCmd* fileset *filesetName* fileids [*parentId*.*childId*.*tParentId*.*targetId*,*ReqCmd*] original error *oerr* application error *aerr* remote error *remoteError*

**Explanation:** AFM operations on a particular file failed.

**User response:** For asynchronous operations that are requeued, run the **mmafmctl** command with the **resumeRequeued** option after fixing the problem at the home cluster.

---

**6027-3201** AFM ERROR DETAILS: type: *remoteCmdType* snapshot name *snapshotName* snapshot ID *snapshotId*

**Explanation:** Peer snapshot creation or deletion failed.

**User response:** Fix snapshot creation or deletion error.

---

**6027-3204** AFM: Failed to set xattr on inode *inodeNum* error *err*, ignoring.

**Explanation:** Setting extended attributes on an inode failed.

**User response:** None.

---

**6027-3205** AFM: Failed to get xattrs for inode *inodeNum*, ignoring.

**Explanation:** Getting extended attributes on an inode failed.

**User response:** None.

---

**6027-3209** Home NFS mount of *host:path* failed with error *err*

**Explanation:** NFS mounting of path from the home cluster failed.

**User response:** Make sure the exported path can be mounted over NFSv3.

---

**6027-3210** Cannot find AFM control file for fileset *filesetName* in the exported file system at home. ACLs and extended attributes will not be synchronized. Sparse files will have zeros written for holes.

**Explanation:** Either home path does not belong to GPFS, or the AFM control file is not present in the exported path.

**User response:** If the exported path belongs to a GPFS file system, run the **mmafmconfig** command with the **enable** option on the export path at home.

---

**6027-3211** Change in home export detected. Caching will be disabled.

**Explanation:** A change in home export was detected or the home path is stale.

**User response:** Ensure the exported path is accessible.

---

**6027-3212** AFM ERROR: Cannot enable AFM for fileset *filesetName* (error *err*)

**Explanation:** AFM was not enabled for the fileset because the root file handle was modified, or the remote path is stale.

**User response:** Ensure the remote export path is accessible for NFS mount.

---

**6027-3213** Cannot find snapshot link directory name for exported file system at home for fileset *filesetName*. Snapshot directory at home will be cached.

**Explanation:** Unable to determine the snapshot directory at the home cluster.

**User response:** None.

---

**6027-3214 [E] AFM: Unexpiration of fileset *filesetName* failed with error *err*. Use mmafmctl to manually unexpire the fileset.**

**Explanation:** Unexpiration of fileset failed after a home reconnect.

**User response:** Run the **mmafmctl** command with the **unexpire** option on the fileset.

---

**6027-3215 [W] AFM: Peer snapshot delayed due to long running execution of operation to remote cluster for fileset *filesetName*. Peer snapshot continuing to wait.**

**Explanation:** Peer snapshot command timed out waiting to flush messages.

**User response:** None.

---

**6027-3216** Fileset *filesetName* encountered an error synchronizing with the remote cluster. Cannot synchronize with the remote cluster until AFM recovery is executed.

**Explanation:** Cache failed to synchronize with home because of an out of memory or conflict error. Recovery, resynchronization, or both will be performed by GPFS to synchronize cache with the home.

**User response:** None.

---

**6027-3217** AFM ERROR Unable to unmount NFS export for fileset *filesetName*

**Explanation:** NFS unmount of the path failed.

**User response:** None.

---

**6027-3220** AFM: Home NFS mount of *host:path* failed with error *err* for file system *fileSystem* fileset id *filesetName*. Caching will be disabled and the mount will be tried again after *mountRetryTime* seconds, on next request to gateway

**Explanation:** NFS mount of the home cluster failed. The mount will be tried again after *mountRetryTime* seconds.

**User response:** Make sure the exported path can be mounted over NFSv3.

---

**6027-3221** AFM: Home NFS mount of *host:path* succeeded for file system *fileSystem* fileset *filesetName*. Caching is enabled.

**Explanation:** NFS mount of the path from the home cluster succeeded. Caching is enabled.

**User response:** None.

---

**6027-3224 [I]** AFM: Failed to set extended attributes on file system *fileSystem* inode *inodeNum* error *err*, ignoring.

**Explanation:** Setting extended attributes on an inode failed.

**User response:** None.

---

**6027-3225 [I]** AFM: Failed to get extended attributes for file system *fileSystem* inode *inodeNum*, ignoring.

**Explanation:** Getting extended attributes on an inode failed.

**User response:** None.

---

**6027-3226 [I]** AFM: Cannot find control file for file system *fileSystem* fileset *filesetName* in the exported file system at home. ACLs and extended attributes will not be synchronized. Sparse files will have zeros written for holes.

**Explanation:** Either the home path does not belong to GPFS, or the AFM control file is not present in the exported path.

**User response:** If the exported path belongs to a GPFS file system, run the **mmamfconfig** command with the **enable** option on the export path at home.

---

**6027-3227 [E]** AFM: Cannot enable AFM for file system *fileSystem* fileset *filesetName* (error *err*)

**Explanation:** AFM was not enabled for the fileset because the root file handle was modified, or the remote path is stale.

**User response:** Ensure the remote export path is accessible for NFS mount.

---

**6027-3228 [E]** AFM: Unable to unmount NFS export for file system *fileSystem* fileset *filesetName*

**Explanation:** NFS unmount of the path failed.

**User response:** None.

---

**6027-3229 [E]** AFM: File system *fileSystem* fileset *filesetName* encountered an error synchronizing with the remote cluster. Cannot synchronize with the remote cluster until AFM recovery is executed.

**Explanation:** The cache failed to synchronize with home because of an out of memory or conflict error. Recovery, resynchronization, or both will be performed by GPFS to synchronize the cache with the home.

**User response:** None.

---

**6027-3230 [I]** AFM: Cannot find snapshot link directory name for exported file system at home for file system *fileSystem* fileset *filesetName*. Snapshot directory at home will be cached.

**Explanation:** Unable to determine the snapshot directory at the home cluster.

**User response:** None.

---

6027-3232 type AFM: *pCacheCmd* file system  
fileSystem fileset *filesetName* file IDs  
[*parentId*.*childId*.*tParentId*.*targetId*,*flag*]  
name *sourceName* origin error err

**Explanation:** AFM operations on a particular file failed.

**User response:** For asynchronous operations that are requeued, run the **mmafmctl** command with the **resumeRequeued** option after fixing the problem at the home cluster.

---

6027-3233 [I] AFM: Previous error repeated *repeatNum* times.

**Explanation:** Multiple AFM operations have failed.

**User response:** None.

---

6027-3234 [E] AFM: Unable to start thread to unexpire filesets.

**Explanation:** Failed to start thread for unexpiration of fileset.

**User response:** None.

---

6027-3235 [I] AFM: Stopping recovery for the file system *fileSystem* fileset *filesetName*

**Explanation:** AFM recovery terminated because the current node is no longer MDS for the fileset.

**User response:** None.

---

6027-3236 [E] AFM: Recovery on file system *fileSystem* fileset *filesetName* failed with error *err*. Recovery will be retried on next access after recovery retry interval (*timeout* seconds) or manually resolve known problems and recover the fileset.

**Explanation:** Recovery failed to complete on the fileset. The next access will restart recovery.

**Explanation:** AFM recovery failed. Fileset will be temporarily put into dropped state and will be recovered on accessing fileset after timeout mentioned in the error message. User can recover the fileset manually by running **mmafmctl** command with **recover** option after rectifying any known errors leading to failure.

**User response:** None.

---

6027-3239 [E] AFM: Remote command *remoteCmdType* on file system *fileSystem* snapshot *snapshotName* snapshot ID *snapshotId* failed.

**Explanation:** A failure occurred when creating or deleting a peer snapshot.

**User response:** Examine the error details and retry the operation.

---

6027-3240 [E] AFM: *pCacheCmd* file system *fileSystem* fileset *filesetName* file IDs [*parentId*.*childId*.*tParentId*.*targetId*,*flag*] error err

**Explanation:** Operation failed to execute on home in independent-writer mode.

**User response:** None.

---

6027-3241 [I] AFM: GW queue transfer started for file system *fileSystem* fileset *filesetName*. Transferring to *nodeAddress*.

**Explanation:** An old GW initiated the queue transfer because a new GW node joined the cluster, and the fileset now belongs to the new GW node.

**User response:** None.

---

6027-3242 [I] AFM: GW queue transfer started for file system *fileSystem* fileset *filesetName*. Receiving from *nodeAddress*.

**Explanation:** An old MDS initiated the queue transfer because this node joined the cluster as GW and the fileset now belongs to this node.

**User response:** None.

---

6027-3243 [I] AFM: GW queue transfer completed for file system *fileSystem* fileset *filesetName*. error *error*

**Explanation:** A GW queue transfer completed.

**User response:** None.

---

6027-3244 [I] AFM: Home mount of *afmTarget* succeeded for file system *fileSystem* fileset *filesetName*. Caching is enabled.

**Explanation:** A mount of the path from the home cluster succeeded. Caching is enabled.

**User response:** None.

---

6027-3245 [E] AFM: Home mount of *afmTarget* failed with error *error* for file system *fileSystem* fileset ID *filesetName*. Caching will be disabled and the mount will be tried again after *mountRetryTime* seconds, on the next request to the gateway.

**Explanation:** A mount of the home cluster failed. The mount will be tried again after *mountRetryTime* seconds.

**User response:** Verify that the *afmTarget* can be mounted using the specified protocol.

---

**6027-3246 [I] AFM: Prefetch recovery started for the file system *fileSystem* fileset *filesetName*.**

**Explanation:** Prefetch recovery started.

**User response:** None.

---

**6027-3247 [I] AFM: Prefetch recovery completed for the file system *fileSystem* fileset *filesetName*. **error** *error***

**Explanation:** Prefetch recovery completed.

**User response:** None.

---

**6027-3248 [E] AFM: Cannot find the control file for fileset *filesetName* in the exported file system at home. This file is required to operate in primary mode. The fileset will be disabled.**

**Explanation:** Either the home path does not belong to GPFS, or the AFM control file is not present in the exported path.

**User response:** If the exported path belongs to a GPFS file system, run the **mmapmconfig** command with the enable option on the export path at home.

---

**6027-3249 [E] AFM: Target for fileset *filesetName* is not a secondary-mode fileset or file system. This is required to operate in primary mode. The fileset will be disabled.**

**Explanation:** The AFM target is not a secondary fileset or file system.

**User response:** The AFM target fileset or file system should be converted to secondary mode.

---

**6027-3250 [E] AFM: Refresh intervals cannot be set for fileset.**

**Explanation:** Refresh intervals are not supported on primary and secondary-mode filesets.

**User response:** None.

---

**6027-3252 [I] AFM: Home has been restored for cache *filesetName*. Synchronization with home will be resumed.**

**Explanation:** A change in home export was detected that caused the home to be restored. Synchronization with home will be resumed.

**User response:** None.

---

**6027-3253 [E] AFM: Change in home is detected for cache *filesetName*. Synchronization with home is suspended until the problem is resolved.**

**Explanation:** A change in home export was detected or the home path is stale.

**User response:** Ensure the exported path is accessible.

---

**6027-3254 [W] AFM: Home is taking longer than expected to respond for cache *filesetName*. Synchronization with home is temporarily suspended.**

**Explanation:** A pending message from gateway node to home is taking longer than expected to respond. This could be the result of a network issue or a problem at the home site.

**User response:** Ensure the exported path is accessible.

---

**6027-3255 [E] AFM: Target for fileset *filesetName* is a secondary-mode fileset or file system. Only a primary-mode, read-only or local-update mode fileset can operate on a secondary-mode fileset. The fileset will be disabled.**

**Explanation:** The AFM target is a secondary fileset or file system. Only a primary-mode, read-only, or local-update fileset can operate on a secondary-mode fileset.

**User response:** Use a secondary-mode fileset as the target for the primary-mode, read-only or local-update mode fileset.

---

**6027-3256 [I] AFM: The RPO peer snapshot was missed for file system *fileSystem* fileset *filesetName*.**

**Explanation:** The periodic RPO peer snapshot was not taken in time for the primary fileset.

**User response:** None.

---

**6027-3257 [E] AFM: Unable to start thread to verify primary filesets for RPO.**

**Explanation:** Failed to start thread for verification of primary filesets for RPO.

**User response:** None.

---

**6027-3257 [E] AFM: Unable to start thread to verify primary filesets for RPO.**

**Explanation:** Failed to start thread for verification of primary filesets for RPO.

**User response:** None.

---

**6027-3300 Attribute afmShowHomeSnapshot cannot be changed for a single-writer fileset.**

**Explanation:** Changing `afmShowHomeSnapshot` is not supported for single-writer filesets.

**User response:** None.

---

**6027-3301 Unable to quiesce all nodes; some processes are busy or holding required resources.**

**Explanation:** A timeout occurred on one or more nodes while trying to quiesce the file system during a snapshot command.

**User response:** Check the GPFS log on the file system manager node.

---

**6027-3302 Attribute afmShowHomeSnapshot cannot be changed for a *afmMode* fileset.**

**Explanation:** Changing `afmShowHomeSnapshot` is not supported for single-writer or independent-writer filesets.

**User response:** None.

---

**6027-3303 Cannot restore snapshot; quota management is active for *fileSystem*.**

**Explanation:** File system quota management is still active. The file system must be unmounted when restoring global snapshots.

**User response:** Unmount the file system and reissue the restore command.

---

**6027-3304 Attention: Disk space reclaim on *number of number regions* in *fileSystem* returned errors.**

**Explanation:** Free disk space reclaims on some regions failed during `tsreclaim` run. Typically this is due to the lack of space reclaim support by the disk controller or operating system. It may also be due to utilities such as `mmdefragfs` or `mmfsck` running concurrently.

**User response:** Verify that the disk controllers and the operating systems in the cluster support thin-provisioning space reclaim. Or, rerun the `mmfscctl reclaimSpace` command after `mmdefragfs` or `mmfsck` completes.

---

**6027-3305 AFM Fileset *filesetName* cannot be changed as it is in beingDeleted state**

**Explanation:** The user specified a fileset to `tschfileset` that cannot be changed.

**User response:** None. You cannot change the attributes of the root fileset.

---

**6027-3306 Fileset cannot be changed because it is unlinked.**

**Explanation:** The fileset cannot be changed when it is unlinked.

**User response:** Link the fileset and then try the operation again.

---

**6027-3307 Fileset cannot be changed.**

**Explanation:** Fileset cannot be changed.

**User response:** None.

---

**6027-3308 This AFM option cannot be set for a secondary fileset.**

**Explanation:** This AFM option cannot be set for a secondary fileset. The fileset cannot be changed.

**User response:** None.

---

**6027-3309 The AFM attribute specified cannot be set for a primary fileset.**

**Explanation:** This AFM option cannot be set for a primary fileset. The fileset cannot be changed.

**User response:** None.

---

**6027-3310 A secondary fileset cannot be changed.**

**Explanation:** A secondary fileset cannot be changed.

**User response:** None.

---

**6027-3311 A primary fileset cannot be changed.**

**Explanation:** A primary fileset cannot be changed.

**User response:** None.

---

**6027-3312 No inode was found matching the criteria.**

**Explanation:** No inode was found matching the criteria.

**User response:** None.

---

**6027-3313 File system scan RESTARTED due to resume of all disks being emptied.**

**Explanation:** The parallel inode traversal (PIT) phase is restarted with a file system restripe.

**User response:** None.

---

**6027-3314** File system scan RESTARTED due to new disks to be emptied.

**Explanation:** The file system stripe was restarted after a new disk was suspended.

**User response:** None.

---

**6027-3315** File system scan CANCELLED due to new disks to be emptied or resume of all disks being emptied.

**Explanation:** The parallel inode traversal (PIT) phase is cancelled during the file system stripe.

**User response:** None.

---

**6027-3316** Unable to create file system because there is not enough space for the log files. Number of log files: *numberOfLogFiles*. Log file size: *logFileSize*. Change one or more of the following as suggested and try again:

**Explanation:** There is not enough space available to create all the required log files. This can happen when the storage pool is not large enough.

**User response:** Refer to the details given and correct the file system parameters.

---

**6027-3317** Warning: file system is not 4K aligned due to small *reasonString*. Native 4K sector disks cannot be added to this file system unless the disk that is used is *dataOnly* and the data block size is at least 128K.

**Explanation:** The file system is created with a small inode or block size. Native 4K sector disk cannot be added to the file system, unless the disk that is used is *dataOnly* and the data block size is at least 128K.

**User response:** None.

---

**6027-3318** Fileset *filesetName* cannot be deleted as it is in compliant mode and it contains user files.

**Explanation:** An attempt was made to delete a non-empty fileset that is in compliant mode.

**User response:** None.

---

**6027-3319** The AFM attribute *optionName* cannot be set for a primary fileset.

**Explanation:** This AFM option cannot be set for a primary fileset. Hence, the fileset cannot be changed.

**User response:** None.

---

**6027-3320** *commandName*: indefiniteRetentionProtection is enabled. File system cannot be deleted.

**Explanation:** Indefinite retention is enabled for the file system so it cannot be deleted.

**User response:** None.

---

**6027-3321** Snapshot *snapshotName* is an internal pcache recovery snapshot and cannot be deleted by user.

**Explanation:** The snapshot cannot be deleted by user as it is an internal pcache recovery snapshot.

**User response:** None.

---

**6027-3400** Attention: The file system is at risk. The specified replication factor does not tolerate unavailable metadata disks.

**Explanation:** The default metadata replication was reduced to one while there were unavailable, or stopped, metadata disks. This condition prevents future file system manager takeover.

**User response:** Change the default metadata replication, or delete unavailable disks if possible.

---

**6027-3401** Failure group *value* for disk *diskName* is not valid.

**Explanation:** An explicit failure group must be specified for each disk that belongs to a write affinity enabled storage pool.

**User response:** Specify a valid failure group.

---

**6027-3402 [X]** An unexpected device mapper path *dmDevice* (*nsdId*) was detected. The new path does not have Persistent Reserve enabled. The local access to disk *diskName* will be marked as down.

**Explanation:** A new device mapper path was detected, or a previously failed path was activated after the local device discovery was finished. This path lacks a Persistent Reserve and cannot be used. All device paths must be active at mount time.

**User response:** Check the paths to all disks in the file system. Repair any failed paths to disks then rediscover the local disk access.

---

**6027-3404 [E]** The current file system version does not support write caching.

**Explanation:** The current file system version does not allow the write caching option.

**User response:** Use `mmchfs -V` to convert the file

## 6027-3405 [E] • 6027-3462 [E]

system to version 14.04 (4.1.0.0) or higher and reissue the command.

---

**6027-3405 [E] Cannot change the rapid repair, \"*fileSystemName*\" is mounted on number node(s).**

**Explanation:** Rapid repair can only be changed on unmounted file systems.

**User response:** Unmount the file system before running this command.

---

**6027-3406 Error: Cannot add 4K native dataOnly disk *diskName* to non-4K aligned file system unless the file system version is at least 4.1.1.4.**

**Explanation:** An attempt was made through the mmadddisk command to add a 4K native disk to a non-4K aligned file system while the file system version is not at 4.1.1.4 or later.

**User response:** Upgrade the file system to 4.1.1.4 or later, and then retry the command.

---

**6027-3407 [E] Disk failure. Volume *name*. rc = *value*, and physical volume *name*.**

**Explanation:** An I/O request to a disk or a request to fence a disk is failed in such a manner that GPFS can no longer use the disk.

**User response:** Check the disk hardware and the software subsystems in the path to the disk.

---

**6027-3450 Error *errorNumber* when purging key (file system *fileSystem*). Key name format possibly incorrect.**

**Explanation:** An error was encountered when purging a key from the key cache. The specified key name might have been incorrect, or an internal error was encountered.

**User response:** Ensure that the key name specified in the command is correct.

---

**6027-3451 Error *errorNumber* when emptying cache (file system *fileSystem*).**

**Explanation:** An error was encountered when purging all the keys from the key cache.

**User response:** Contact the IBM Support Center.

---

**6027-3452 [E] Unable to create encrypted file *fileName* (inode *inodeNumber*, fileset *filesetNumber*, file system *fileSystem*).**

**Explanation:** Unable to create a new encrypted file. The key required to encrypt the file might not be available.

**User response:** Examine the error message following this message for information on the specific failure.

---

**6027-3453 [E] Unable to open encrypted file: inode *inodeNumber*, fileset *filesetNumber*, file system *fileSystem*.**

**Explanation:** Unable to open an existing encrypted file. The key used to encrypt the file might not be available.

**User response:** Examine the error message following this message for information on the specific failure.

---

**6027-3457 [E] Unable to rewrap key with name *Keyname* (inode *inodeNumber*, fileset *filesetNumber*, file system *fileSystem*).**

**Explanation:** Unable to rewrap the key for a specified file because of an error with the key name.

**User response:** Examine the error message following this message for information on the specific failure.

---

**6027-3458 [E] Invalid length for the *Keyname* string.**

**Explanation:** The *Keyname* string has an incorrect length. The length of the specified string was either zero or it was larger than the maximum allowed length.

**User response:** Verify the *Keyname* string.

---

**6027-3459 [E] Not enough memory.**

**Explanation:** Unable to allocate memory for the *Keyname* string.

**User response:** Restart GPFS. Contact the IBM Support Center.

---

**6027-3460 [E] Incorrect format for the *Keyname* string.**

**Explanation:** An incorrect format was used when specifying the *Keyname* string.

**User response:** Verify the format of the *Keyname* string.

---

**6027-3461 [E] Error code: *errorNumber*.**

**Explanation:** An error occurred when processing a key ID.

**User response:** Contact the IBM Support Center.

---

**6027-3462 [E] Unable to rewrap key: original key name: *originalKeyname*, new key name: *newKeyname* (inode *inodeNumber*, fileset *filesetNumber*, file system *fileSystem*).**

**Explanation:** Unable to rewrap the key for a specified file, possibly because the existing key or the new key

cannot be retrieved from the key server.

**User response:** Examine the error message following this message for information on the specific failure.

---

#### 6027-3463 [E] Rewrap error.

**Explanation:** An internal error occurred during key rewrap.

**User response:** Examine the error messages surrounding this message. Contact the IBM Support Center.

---

#### 6027-3464 [E] New key is already in use.

**Explanation:** The new key specified in a key rewrap is already being used.

**User response:** Ensure that the new key specified in the key rewrap is not being used by the file.

---

#### 6027-3465 [E] Cannot retrieve original key.

**Explanation:** Original key being used by the file cannot be retrieved from the key server.

**User response:** Verify that the key server is available, the credentials to access the key server are correct, and that the key is defined on the key server.

---

#### 6027-3466 [E] Cannot retrieve new key.

**Explanation:** Unable to retrieve the new key specified in the rewrap from the key server.

**User response:** Verify that the key server is available, the credentials to access the key server are correct, and that the key is defined on the key server.

---

#### 6027-3468 [E] Rewrap error code *errorNumber*.

**Explanation:** Key rewrap failed.

**User response:** Record the error code and contact the IBM Support Center.

---

#### 6027-3469 [E] Encryption is enabled but the crypto module could not be initialized. Error code: *number*. Ensure that the GPFS crypto package was installed.

**Explanation:** Encryption is enabled, but the cryptographic module required for encryption could not be loaded.

**User response:** Ensure that the packages required for encryption are installed on each node in the cluster.

---

**6027-3470 [E] Cannot create file *fileName*: extended attribute is too large: *numBytesRequired bytes* (*numBytesAvailable available*) (*fileset filesetNumber*, **file system** *fileSystem*).**

**Explanation:** Unable to create an encryption file because the extended attribute required for encryption is too large.

**User response:** Change the encryption policy so that the file key is wrapped fewer times, reduce the number of keys used to wrap a file key, or create a file system with a larger inode size.

---

#### 6027-3471 [E] At least one key must be specified.

**Explanation:** No key name was specified.

**User response:** Specify at least one key name.

---

#### 6027-3472 [E] Could not combine the keys.

**Explanation:** Unable to combine the keys used to wrap a file key.

**User response:** Examine the keys being used. Contact the IBM Support Center.

---

#### 6027-3473 [E] Could not locate the RKM.conf file.

**Explanation:** Unable to locate the RKM.conf configuration file.

**User response:** Contact the IBM Support Center.

---

#### 6027-3474 [E] Could not open *fileType* file ('*fileName*' was specified).

**Explanation:** Unable to open the specified configuration file. Encryption files will not be accessible.

**User response:** Ensure that the specified configuration file is present on all nodes.

---

#### 6027-3475 [E] Could not read file '*fileName*'.

**Explanation:** Unable to read the specified file.

**User response:** Ensure that the specified file is accessible from the node.

---

#### 6027-3476 [E] Could not seek through file '*fileName*'.

**Explanation:** Unable to seek through the specified file. Possible inconsistency in the local file system where the file is stored.

**User response:** Ensure that the specified file can be read from the local node.

## 6027-3477 [E] • 6027-3491 [E]

---

### 6027-3477 [E] Could not wrap the FEK.

**Explanation:** Unable to wrap the file encryption key.

**User response:** Examine other error messages. Verify that the encryption policies being used are correct.

---

### 6027-3478 [E] Insufficient memory.

**Explanation:** Internal error: unable to allocate memory.

**User response:** Restart GPFS. Contact the IBM Support Center.

---

### 6027-3479 [E] Missing combine parameter string.

**Explanation:** The combine parameter string was not specified in the encryption policy.

**User response:** Verify the syntax of the encryption policy.

---

### 6027-3480 [E] Missing encryption parameter string.

**Explanation:** The encryption parameter string was not specified in the encryption policy.

**User response:** Verify the syntax of the encryption policy.

---

### 6027-3481 [E] Missing wrapping parameter string.

**Explanation:** The wrapping parameter string was not specified in the encryption policy.

**User response:** Verify the syntax of the encryption policy.

---

### 6027-3482 [E] 'combineParameter' could not be parsed as a valid combine parameter string.

**Explanation:** Unable to parse the combine parameter string.

**User response:** Verify the syntax of the encryption policy.

---

### 6027-3483 [E] 'encryptionParameter' could not be parsed as a valid encryption parameter string.

**Explanation:** Unable to parse the encryption parameter string.

**User response:** Verify the syntax of the encryption policy.

---

### 6027-3484 [E] 'wrappingParameter' could not be parsed as a valid wrapping parameter string.

**Explanation:** Unable to parse the wrapping parameter string.

**User response:** Verify the syntax of the encryption policy.

---

### 6027-3485 [E] The Keyname string cannot be longer than *number* characters.

**Explanation:** The specified *Keyname* string has too many characters.

**User response:** Verify that the specified *Keyname* string is correct.

---

### 6027-3486 [E] The KMIP library could not be initialized.

**Explanation:** The KMIP library used to communicate with the key server could not be initialized.

**User response:** Restart GPFS. Contact the IBM Support Center.

---

### 6027-3487 [E] The RKM ID cannot be longer than *number* characters.

**Explanation:** The remote key manager ID cannot be longer than the specified length.

**User response:** Use a shorter remote key manager ID.

---

### 6027-3488 [E] The length of the key ID cannot be zero.

**Explanation:** The length of the specified key ID string cannot be zero.

**User response:** Specify a key ID string with a valid length.

---

### 6027-3489 [E] The length of the RKM ID cannot be zero.

**Explanation:** The length of the specified RKM ID string cannot be zero.

**User response:** Specify an RKM ID string with a valid length.

---

### 6027-3490 [E] The maximum size of the RKM.conf file currently supported is *number* bytes.

**Explanation:** The RKM.conf file is larger than the size that is currently supported.

**User response:** User a smaller RKM.conf configuration file.

---

### 6027-3491 [E] The string 'Keyname' could not be parsed as a valid key name.

**Explanation:** The specified string could not be parsed as a valid key name.

**User response:** Specify a valid *Keyname* string.

---

**6027-3493 [E] *numKeys* keys were specified but a maximum of *numKeysMax* is supported.**

**Explanation:** The maximum number of specified key IDs was exceeded.

**User response:** Change the encryption policy to use fewer keys.

---

**6027-3494 [E] Unrecognized cipher mode.**

**Explanation:** Unable to recognize the specified cipher mode.

**User response:** Specify one of the valid cipher modes.

---

**6027-3495 [E] Unrecognized cipher.**

**Explanation:** Unable to recognize the specified cipher.

**User response:** Specify one of the valid ciphers.

---

**6027-3496 [E] Unrecognized combine mode.**

**Explanation:** Unable to recognize the specified combine mode.

**User response:** Specify one of the valid combine modes.

---

**6027-3497 [E] Unrecognized encryption mode.**

**Explanation:** Unable to recognize the specified encryption mode.

**User response:** Specify one of the valid encryption modes.

---

**6027-3498 [E] Invalid key length.**

**Explanation:** An invalid key length was specified.

**User response:** Specify a valid key length for the chosen cipher mode.

---

**6027-3499 [E] Unrecognized wrapping mode.**

**Explanation:** Unable to recognize the specified wrapping mode.

**User response:** Specify one of the valid wrapping modes.

---

**6027-3500 [E] Duplicate Keyname string '*keyIdentifier*'.**

**Explanation:** A given *Keyname* string has been specified twice.

**User response:** Change the encryption policy to eliminate the duplicate.

---

---

**6027-3501 [E] Unrecognized combine mode ('*combineMode*').**

**Explanation:** The specified combine mode was not recognized.

**User response:** Specify a valid combine mode.

---

**6027-3502 [E] Unrecognized cipher mode ('*cipherMode*').**

**Explanation:** The specified cipher mode was not recognized.

**User response:** Specify a valid cipher mode.

---

**6027-3503 [E] Unrecognized cipher ('*cipher*').**

**Explanation:** The specified cipher was not recognized.

**User response:** Specify a valid cipher.

---

**6027-3504 [E] Unrecognized encryption mode ('*mode*').**

**Explanation:** The specified encryption mode was not recognized.

**User response:** Specify a valid encryption mode.

---

**6027-3505 [E] Invalid key length ('*keyLength*').**

**Explanation:** The specified key length was incorrect.

**User response:** Specify a valid key length.

---

**6027-3506 [E] Mode '*mode1*' is not compatible with mode '*mode2*', aborting.**

**Explanation:** The two specified encryption parameters are not compatible.

**User response:** Change the encryption policy and specify compatible encryption parameters.

---

**6027-3509 [E] Key '*keyID:RKMID*' could not be fetched (RKM reported error *errorNumber*).**

**Explanation:** The key with the specified name cannot be fetched from the key server.

**User response:** Examine the error messages to obtain information about the failure. Verify connectivity to the key server and that the specified key is present at the server.

---

**6027-3510 [E] Could not bind symbol *symbolName* (*errorDescription*).**

**Explanation:** Unable to find the location of a symbol in the library.

**User response:** Contact the IBM Support Center.

---

---

**6027-3512 [E] The specified type '*type*' for backend '*backend*' is invalid.**

**Explanation:** An incorrect type was specified for a key server backend.

**User response:** Specify a correct backend type in RKM.conf.

---

**6027-3513 [E] Duplicate backend '*backend*'.**

**Explanation:** A duplicate backend name was specified in RKM.conf.

**User response:** Specify unique RKM backends in RKM.conf.

---

**6027-3517 [E] Could not open library (*libName*).**

**Explanation:** Unable to open the specified library.

**User response:** Verify that all required packages are installed for encryption. Contact the IBM Support Center.

---

**6027-3518 [E] The length of the RKM ID string is invalid (must be between 0 and *length* characters).**

**Explanation:** The length of the RKM backend ID is invalid.

**User response:** Specify an RKM backend ID with a valid length.

---

**6027-3519 [E] '*numAttempts*' is not a valid number of connection attempts.**

**Explanation:** The value specified for the number of connection attempts is incorrect.

**User response:** Specify a valid number of connection attempts.

---

**6027-3520 [E] '*sleepInterval*' is not a valid sleep interval.**

**Explanation:** The value specified for the sleep interval is incorrect.

**User response:** Specify a valid sleep interval value (in microseconds).

---

**6027-3521 [E] '*timeout*' is not a valid connection timeout.**

**Explanation:** The value specified for the connection timeout is incorrect.

**User response:** Specify a valid connection timeout (in seconds).

---

**6027-3522 [E] '*url*' is not a valid URL.**

**Explanation:** The specified string is not a valid URL for the key server.

**User response:** Specify a valid URL for the key server.

---

**6027-3524 [E] '*tenantName*' is not a valid tenantName.**

**Explanation:** An incorrect value was specified for the tenant name.

**User response:** Specify a valid tenant name.

---

**6027-3527 [E] Backend '*backend*' could not be initialized (error *errorNumber*).**

**Explanation:** Key server backend could not be initialized.

**User response:** Examine the error messages. Verify connectivity to the server. Contact the IBM Support Center.

---

**6027-3528 [E] Unrecognized wrapping mode ('*wrapMode*').**

**Explanation:** The specified key wrapping mode was not recognized.

**User response:** Specify a valid key wrapping mode.

---

**6027-3529 [E] An error was encountered while processing file '*fileName*'.**

**Explanation:** An error was encountered while processing the specified configuration file.

**User response:** Examine the error messages that follow and correct the corresponding conditions.

---

**6027-3530 [E] Unable to open encrypted file: key retrieval not initialized (inode *inodeNumber*, fileset *filesetNumber*, file system *fileSystem*).**

**Explanation:** File is encrypted but the infrastructure required to retrieve encryption keys was not initialized, likely because processing of RKM.conf failed.

**User response:** Examine error messages at the time the file system was mounted.

---

**6027-3533 [E] Invalid encryption key derivation function.**

**Explanation:** An incorrect key derivation function was specified.

**User response:** Specify a valid key derivation function.

**6027-3534 [E] Unrecognized encryption key derivation function ('keyDerivation').**

**Explanation:** The specified key derivation function was not recognized.

**User response:** Specify a valid key derivation function.

**6027-3535 [E] Incorrect client certificate label 'clientCertLabel' for backend 'backend'.**

**Explanation:** The specified client keypair certificate label is incorrect for the backend.

**User response:** Ensure that the correct client certificate label is used in RKM.conf.

**6027-3537 [E] Setting default encryption parameters requires empty combine and wrapping parameter strings.**

**Explanation:** A non-empty combine or wrapping parameter string was used in an encryption policy rule that also uses the default parameter string.

**User response:** Ensure that neither the combine nor the wrapping parameter is set when the default parameter string is used in the encryption rule.

**6027-3540 [E] The specified RKM backend type ('rkmType') is invalid.**

**Explanation:** The specified RKM type in RKM.conf is incorrect.

**User response:** Ensure that only supported RKM types are specified in RKM.conf.

**6027-3541 [E] Encryption is not supported on Windows.**

**Explanation:** Encryption cannot be activated if there are Windows nodes in the cluster.

**User response:** Ensure that encryption is not activated if there are Windows nodes in the cluster.

**6027-3543 [E] The integrity of the file encrypting key could not be verified after unwrapping; the operation was cancelled.**

**Explanation:** When opening an existing encrypted file, the integrity of the file encrypting key could not be verified. Either the cryptographic extended attributes were damaged, or the master key(s) used to unwrap the FEK have changed.

**User response:** Check for other symptoms of data corruption, and verify that the configuration of the key server has not changed.

**6027-3545 [E] Encryption is enabled but there is no valid license. Ensure that the GPFS crypto package was installed properly.**

**Explanation:** The required license is missing for the GPFS encryption package.

**User response:** Ensure that the GPFS encryption package was installed properly.

**6027-3546 [E] Key 'keyID:rkmID' could not be fetched. The specified RKM ID does not exist; check the RKM.conf settings.**

**Explanation:** The specified RKM ID part of the key name does not exist, and therefore the key cannot be retrieved. The corresponding RKM might have been removed from RKM.conf.

**User response:** Check the set of RKMs specified in RKM.conf.

**6027-3547 [E] Key 'keyID:rkmID' could not be fetched. The connection was reset by the peer while performing the TLS handshake.**

**Explanation:** The specified key could not be retrieved from the server, because the connection with the server was reset while performing the TLS handshake.

**User response:** Check connectivity to the server. Check credentials to access the server. Contact the IBM Support Center.

**6027-3548 [E] Key 'keyID:rkmID' could not be fetched. The IP address of the RKM could not be resolved.**

**Explanation:** The specified key could not be retrieved from the server because the IP address of the server could not be resolved.

**User response:** Ensure that the hostname of the key server is correct. Verify whether there are problems with name resolutions.

**6027-3549 [E] Key 'keyID:rkmID' could not be fetched. The TCP connection with the RKM could not be established.**

**Explanation:** Unable to establish a TCP connection with the key server.

**User response:** Check the connectivity to the key server.

**6027-3550 Error when retrieving encryption attribute: errorDescription.**

**Explanation:** Unable to retrieve or decode the encryption attribute for a given file.

**User response:** File could be damaged and may need

to be removed if it cannot be read.

---

**6027-3551 Error flushing work file *fileName*:  
*errorString***

**Explanation:** An error occurred while attempting to flush the named work file or socket.

**User response:** None.

---

**6027-3552 Failed to fork a new process to  
*operationString* file system.**

**Explanation:** Failed to fork a new process to suspend/resume file system.

**User response:** None.

---

**6027-3553 Failed to sync fileset *filesetName*.**

**Explanation:** Failed to sync fileset.

**User response:** None.

---

**6027-3554 The restore command encountered an  
out-of-memory error.**

**Explanation:** The fileset snapshot restore command encountered an out-of-memory error.

**User response:** None.

---

**6027-3555 *name* must be combined with  
FileInherit, DirInherit or both.**

**Explanation:** NoPropagateInherit must be accompanied by other inherit flags. Valid values are FileInherit and DirInherit.

**User response:** Specify a valid NFSv4 option and reissue the command.

---

**6027-3556 *cmdName* error: insufficient memory.**

**Explanation:** The command exhausted virtual memory.

**User response:** Consider some of the command parameters that might affect memory usage. Contact the IBM Support Center.

---

**6027-3557 *cmdName* error: could not create a  
temporary file.**

**Explanation:** A temporary file could not be created in the current directory.

**User response:** Ensure that the file system is not full and that files can be created. Contact the IBM Support Center.

---

**6027-3558 *cmdName* error: could not initialize the  
key management subsystem (error  
*resultCode*).**

**Explanation:** An internal component of the cryptographic library could not be properly initialized.

**User response:** Ensure that the gpfs.gskit package was installed properly. Contact the IBM Support Center.

---

**6027-3559 *cmdName* error: could not create the key  
database (error *resultCode*).**

**Explanation:** The key database file could not be created.

**User response:** Ensure that the file system is not full and that files can be created. Contact the IBM Support Center.

---

**6027-3560 *cmdName* error: could not create the new  
self-signed certificate (error *resultCode*).**

**Explanation:** A new certificate could not be successfully created.

**User response:** Ensure that the supplied canonical name is valid. Contact the IBM Support Center.

---

**6027-3561 *cmdName* error: could not extract the key  
item (error *resultCode*).**

**Explanation:** The public key item could not be extracted successfully.

**User response:** Contact the IBM Support Center.

---

**6027-3562 *cmdName* error: base64 conversion failed  
(error *resultCode*).**

**Explanation:** The conversion from or to the **BASE64** encoding could not be performed successfully.

**User response:** Contact the IBM Support Center.

---

**6027-3563 *cmdName* error: could not extract the  
private key (error *resultCode*).**

**Explanation:** The private key could not be extracted successfully.

**User response:** Contact the IBM Support Center.

---

**6027-3564 *cmdName* error: could not initialize the  
ICC subsystem (error *resultCode*  
*resultCode*).**

**Explanation:** An internal component of the cryptographic library could not be properly initialized.

**User response:** Ensure that the gpfs.gskit package was installed properly. Contact the IBM Support Center.

**6027-3565 cmdName error: I/O error.**

**Explanation:** A terminal failure occurred while performing I/O.

**User response:** Contact the IBM Support Center.

**6027-3566 cmdName error: could not open file 'fileName'.**

**Explanation:** The specified file could not be opened.

**User response:** Ensure that the specified path and file name are correct and that you have sufficient permissions to access the file.

**6027-3567 cmdName error: could not convert the private key.**

**Explanation:** The private key material could not be converted successfully.

**User response:** Contact the IBM Support Center.

**6027-3568 cmdName error: could not extract the private key information structure.**

**Explanation:** The private key could not be extracted successfully.

**User response:** Contact the IBM Support Center.

**6027-3569 cmdName error: could not convert the private key information to DER format.**

**Explanation:** The private key material could not be converted successfully.

**User response:** Contact the IBM Support Center.

**6027-3570 cmdName error: could not encrypt the private key information structure (error returnCode).**

**Explanation:** The private key material could not be encrypted successfully.

**User response:** Contact the IBM Support Center.

**6027-3571 cmdName error: could not insert the key in the keystore, check your system's clock (error returnCode).**

**Explanation:** Insertion of the new keypair into the keystore failed because the local date and time are not properly set on your system.

**User response:** Synchronize the local date and time on your system and try this command again.

**6027-3572 cmdName error: could not insert the key in the keystore (error returnCode).**

**Explanation:** Insertion of the new keypair into the keystore failed.

**User response:** Contact the IBM Support Center.

**6027-3573 cmdName error: could not insert the certificate in the keystore (error returnCode).**

**Explanation:** Insertion of the new certificate into the keystore failed.

**User response:** Contact the IBM Support Center.

**6027-3574 cmdName error: could not initialize the digest algorithm.**

**Explanation:** Initialization of a cryptographic algorithm failed.

**User response:** Contact the IBM Support Center.

**6027-3575 cmdName error: error while computing the digest.**

**Explanation:** Computation of the certificate digest failed.

**User response:** Contact the IBM Support Center.

**6027-3576 cmdName error: could not initialize the SSL environment (error returnCode).**

**Explanation:** An internal component of the cryptographic library could not be properly initialized.

**User response:** Ensure that the gpfs.gskit package was installed properly. Contact the IBM Support Center.

**6027-3577 Failed to sync fileset fileName. errString.**

**Explanation:** Failed to sync fileset.

**User response:** Check the error message and try again. If the problem persists, contact the IBM Support Center.

**6027-3578 [E] pathName is not a valid argument for this command. You must specify a path name within a single GPFS snapshot.**

**Explanation:** This message is similar to message number 6027-872, but the *pathName* does not specify a path that can be scanned. The value specified for *pathName* might be a *.snapdir* or similar object.

**User response:** Correct the command invocation and reissue the command.

---

**6027-3579    *cmdName* error: the cryptographic library could not be initialized in FIPS mode.**

**Explanation:** The cluster is configured to operate in FIPS mode but the cryptographic library could not be initialized in that mode.

**User response:** Verify that the gpfs.gskit package has been installed properly and that GPFS supports FIPS mode on your platform. Contact the IBM Support Center.

---

**6027-3580    Failed to sync file system: *fileSystem*  
Error: *errString*.**

**Explanation:** Failed to sync file system.

**User response:** Check the error message and try again. If the problem persists, contact the IBM Support Center.

---

**6027-3581    Failed to create the operation list file.**

**Explanation:** Failed to create the operation list file.

**User response:** Verify that the file path is correct and check the additional error messages.

---

**6027-3582 [E] Compression is not supported for clone or clone-parent files.**

**Explanation:** File compression is not supported as the file being compressed is a clone or a clone parent file.

**User response:** None.

---

**6027-3583 [E] Compression is not supported for snapshot files.**

**Explanation:** The file being compressed is within a snapshot and snapshot file compression is not supported.

**User response:** None.

---

**6027-3584 [E] Current file system version does not support compression.**

**Explanation:** The current file system version is not recent enough for file compression support.

**User response:** Upgrade the file system to the latest version and retry the command.

---

**6027-3585 [E] Compression is not supported for AFM cached files.**

**Explanation:** The file being compressed is cached in an AFM cache fileset and compression is not supported for such files.

**User response:** None.

---

**6027-3586 [E] Compression/uncompression failed.**

**Explanation:** Compression or uncompression failed.

**User response:** Refer to the error message below this line for the cause of the compression failure.

---

**6027-3587 [E] Aborting compression as the file is opened in hyper allocation mode.**

**Explanation:** Compression operation is not performed because the file is opened in hyper allocation mode.

**User response:** Compress this file after the file is closed.

---

**6027-3588 [E] Aborting compression as the file is currently memory mapped, opened in direct I/O mode, or stored in a horizontal storage pool.**

**Explanation:** Compression operation is not performed because it is inefficient or unsafe to compress the file at this time.

**User response:** Compress this file after the file is no longer memory mapped, opened in direct I/O mode, or stored in a horizontal storage pool.

---

**6027-3589    *cmdName* error: Cannot set the password twice.**

**Explanation:** An attempt was made to set the password by using different available options.

**User response:** Set the password either through the CLI or by specifying a file that contains it.

---

**6027-3590    *cmdName* error: Could not access file *fileName* (*error errorCode*).**

**Explanation:** The specified file could not be accessed.

**User response:** Check whether the file name is correct and verify whether you have required access privileges to access the file.

---

**6027-3591    *cmdName* error: The password specified in file *fileName* exceeds the maximum length of *length* characters.**

**Explanation:** The password stored in the specified file is too long.

**User response:** Pick a shorter password and retry the operation.

---

**6027-3592    *cmdName* error: Could not read the password from file *fileName*.**

**Explanation:** The password could not be read from the specified file.

**User response:** Ensure that the file can be read.

---

**6027-3593 [E] Compression is supported only for regular files.**

**Explanation:** The file is not compressed because compression is supported only for regular files.

**User response:** None.

---

**6027-3594 [E] [E] Failed to synchronize the being restored fileset;filesetName. [I] Please stop the activities in the fileset and rerun the command.**

**Explanation:** Failed to synchronize the being restored fileset due to some conflicted activities in the fileset.

**User response:** Stop the activities in the fileset and try the command again. If the problem persists, contact the IBM Support Center.

---

**6027-3595 [E] [E] Failed to synchronize the being restored file system;fileSystem. [I] Please stop the activities in the file system and rerun the command.**

**Explanation:** Failed to synchronize the being restored file system due to some conflicted activities in the file system.

**User response:** Stop the activities in the file system and try the command again. If the problem persists, contact the IBM Support Center.

---

**6027-3596 cmdName error: could not read/write file from/to directory 'pathName'. This path does not exist.**

**Explanation:** A file could not be read from/written to the specified directory.

**User response:** Ensure that the path exists.

---

**6027-3700 [E] Key 'keyID' was not found on RKM ID 'rkmID'.**

**Explanation:** The specified key could not be retrieved from the key server.

**User response:** Verify that the key is present at the server. Verify that the name of the keys used in the encryption policy is correct.

---

**6027-3701 [E] Key 'keyID:rkmID' could not be fetched. The authentication with the RKM was not successful.**

**Explanation:** Unable to authenticate with the key server.

**User response:** Verify that the credentials used to authenticate with the key server are correct.

---

**6027-3702 [E] Key 'keyID:rkmID' could not be fetched. Permission denied.**

**Explanation:** Unable to authenticate with the key server.

**User response:** Verify that the credentials used to authenticate with the key server are correct.

---

**6027-3703 [E] I/O error while accessing the keystore file 'keystoreFileName'.**

**Explanation:** An error occurred while accessing the keystore file.

**User response:** Verify that the name of the keystore file in RKM.conf is correct. Verify that the keystore file can be read on each node.

---

**6027-3704 [E] The keystore file 'keystoreFileName' has an invalid format.**

**Explanation:** The specified keystore file has an invalid format.

**User response:** Verify that the format of the keystore file is correct.

---

**6027-3705 [E] Incorrect FEK length after unwrapping; the operation was cancelled.**

**Explanation:** When opening an existing encrypted file, the size of the FEK that was unwrapped did not correspond to the one recorded in the file's extended attributes. Either the cryptographic extended attributes were damaged, or the master key(s) used to unwrap the FEK have changed.

**User response:** Check for other symptoms of data corruption, and verify that the configuration of the key server has not changed.

---

**6027-3706 [E] The crypto library with FIPS support is not available for this architecture. Disable FIPS mode and reattempt the operation.**

**Explanation:** GPFS is operating in FIPS mode, but the initialization of the cryptographic library failed because FIPS mode is not yet supported on this architecture.

**User response:** Disable FIPS mode and attempt the operation again.

---

**6027-3707 [E] The crypto library could not be initialized in FIPS mode. Ensure that the crypto library package was correctly installed.**

**Explanation:** GPFS is operating in FIPS mode, but the initialization of the cryptographic library failed.

**User response:** Ensure that the packages required for

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encryption are properly installed on each node in the cluster.

---

### 6027-3708 [E] Incorrect passphrase for backend 'backend'.

**Explanation:** The specified passphrase is incorrect for the backend.

**User response:** Ensure that the correct passphrase is used for the backend in RKM.conf.

---

### 6027-3709 [E] Error encountered when parsing line lineNumber: expected a new RKM backend stanza.

**Explanation:** An error was encountered when parsing a line in RKM.conf. Parsing of the previous backend is complete, and the stanza for the next backend is expected.

**User response:** Correct the syntax in RKM.conf.

---

### 6027-3710 [E] Error encountered when parsing line lineNumber: invalid key 'keyIdentifier'.

**Explanation:** An error was encountered when parsing a line in RKM.conf.

**User response:** Specify a well-formed stanza in RKM.conf.

---

### 6027-3711 [E] Error encountered when parsing line lineNumber: invalid key-value pair.

**Explanation:** An error was encountered when parsing a line in RKM.conf: an invalid key-value pair was found.

**User response:** Correct the specification of the RKM backend in RKM.conf.

---

### 6027-3712 [E] Error encountered when parsing line lineNumber: incomplete RKM backend stanza 'backend'.

**Explanation:** An error was encountered when parsing a line in RKM.conf. The specification of the backend stanza was incomplete.

**User response:** Correct the specification of the RKM backend in RKM.conf.

---

### 6027-3713 [E] An error was encountered when parsing line lineNumber: duplicate key 'key'.

**Explanation:** A duplicate keyword was found in RKM.conf.

**User response:** Eliminate duplicate entries in the backend specification.

---

### 6027-3714 [E] Incorrect permissions for the /var/mmfs/etc/RKM.conf configuration file on node *nodeName*: the file must be owned by the root user and be in the root group, must be a regular file and be readable and writable by the owner only.

**Explanation:** The permissions for the /var/mmfs/etc/RKM.conf configuration file are incorrect. The file must be owned by the root user, must be in the root group, must be a regular file, and must be readable and writeable by the owner only.

**User response:** Fix the permissions on the file and retry the operation.

---

### 6027-3715 [E] Error encountered when parsing line lineNumber: RKM ID 'RKMID' is too long, it cannot exceed *length* characters.

**Explanation:** The RKMID chosen at the specified line of /var/mmfs/etc/RKM.conf contains too many characters.

**User response:** Choose a shorter string for the RKMID.

---

### 6027-3716 [E] Key 'keyID:rkmID' could not be fetched. The TLS handshake could not be completed successfully.

**Explanation:** The specified key could not be retrieved from the server because the TLS handshake did not complete successfully.

**User response:** Ensure that the configurations of GPFS and the remote key management (RKM) server are compatible when it comes to the version of the TLS protocol used upon key retrieval (GPFS uses the **nistCompliance** configuration variable to control that). In particular, if **nistCompliance=SP800-131A** is set in GPFS, ensure that the TLS v1.2 protocol is enabled in the RKM server. If this does not resolve the issue, contact the IBM Support Center.

---

### 6027-3717 [E] Key 'keyID:rkmID' could not be fetched. The RKM is in quarantine after experiencing a fatal error.

**Explanation:** GPFS has quarantined the remote key management (RKM) server and will refrain from initiating further connections to it for a limited amount of time.

**User response:** Examine the error messages that precede this message to determine the cause of the quarantine.

---

**6027-3718 [E] Key 'keyID:rkmID' could not be fetched.  
Invalid request.**

**Explanation:** The key could not be fetched because the remote key management (RKM) server reported that the request was invalid.

**User response:** Ensure that the RKM server trusts the client certificate that was used for this request. If this does not resolve the issue, contact the IBM Support Center.

---

**6027-3719 [W] Wrapping parameter string  
'oldWrappingParameter' is not safe and  
will be replaced with  
'newWrappingParameter'.**

**Explanation:** The wrapping parameter specified by the policy should no longer be used since it may cause data corruption or weaken the security of the system. For this reason, the wrapping parameter specified in the message will be used instead.

**User response:** Change the policy file and replace the specified wrapping parameter with a more secure one. Consult the *IBM Spectrum Scale: Administration Guide* for a list of supported wrapping parameters.

---

**6027-3720 [E] binaryName error: Invalid command type  
'command'.**

**Explanation:** The command supplied to the specified binary is invalid.

**User response:** Specify a valid command. Refer to the documentation for a list of supported commands.

---

**6027-3721 [E] binaryName error: Invalid arguments.**

**Explanation:** The arguments supplied to the specified binary are invalid.

**User response:** Supply valid arguments. Refer to the documentation for a list of valid arguments.

---

**6027-3722 [E] An error was encountered while  
processing file 'fileName': errorString**

**Explanation:** An error was encountered while processing the specified configuration file.

**User response:** Examine the error message and correct the corresponding conditions.

---

**6027-3723 [E] Incorrect permissions for the  
configuration file fileName on node  
nodeName.**

**Explanation:** The permissions for the specified configuration file are incorrect. The file must be owned by the root user, must be in the root group, must be a regular file, and must be readable and writeable by the owner only.

**User response:** Fix the permissions on the file and retry the operation.

---

**6027-3726 [E] Key 'keyID:rkmID' could not be fetched.  
Bad certificate.**

**Explanation:** The key could not be fetched from the remote key management (RKM) server because of a problem with the validation of the certificate.

**User response:** Verify the steps used to generate the server and client certificates. Check whether the NIST settings are correct on the server. If this does not resolve the issue, contact the IBM Support Center.

---

**6027-3727 [E] Key 'keyID:rkmID' could not be fetched.  
Invalid tenantName.**

**Explanation:** The key could not be fetched from the remote key management (RKM) server because the tenantName specified in the RKM.conf file stanza was invalid.

**User response:** Verify that the tenantName specified in the RKM.conf file stanza is valid, and corresponds to an existing Device Group in the RKM server.

---

**6027-3728 [E] The keyStore permissions are incorrect  
for fileName. Access should be only  
granted to root, and no execute  
permission is allowed for the file.**

**Explanation:** The specified file allows access from a non-root user, or has execute permission, which is not allowed.

**User response:** Ensure the specified file is not granted access to non root. Explanation: The specified file allows access from a non-root user, or has execute permission, which is not allowed.

---

**6027-3729 [E] Key 'keyID:rkmID' could not be fetched.  
The SSL connection cannot be  
initialized.**

**Explanation:** The specified key could not be retrieved from the server, because the SSL connection with the server cannot be initialized. Key server daemon may be unresponsive.

**User response:** Check connectivity to the server. Check credentials to access the server. Perform problem determination on key server daemon. Contact the IBM Support Center.

---

**6027-3900 Invalid flag 'flagName' in the criteria file.**

**Explanation:** An invalid flag was found in the criteria file.

**User response:** None.

---

**6027-3901 Failed to receive inode list: *listName*.**

**Explanation:** A failure occurred while receiving an inode list.

**User response:** None.

---

**6027-3902 Check file '*fileName*' on *fileSystem* for inodes that were found matching the criteria.**

**Explanation:** The named file contains the inodes generated by parallel inode traversal (PIT) with interesting flags; for example, **dataUpdateMiss** or **BROKEN**.

**User response:** None.

---

**6027-3903 [W] *quotaType* quota is disabled or quota file is invalid.**

**Explanation:** The corresponding quota type is disabled or invalid, and cannot be copied.

**User response:** Verify that the corresponding quota type is enabled.

---

**6027-3904 [W] *quotaType* quota file is not a metadata file. File was not copied.**

**Explanation:** The quota file is not a metadata file, and it cannot be copied in this way.

**User response:** Copy quota files directly.

---

**6027-3905 [E] Specified directory does not exist or is invalid.**

**Explanation:** The specified directory does not exist or is invalid.

**User response:** Check the spelling or validity of the directory.

---

**6027-3906 [W] *backupQuotaFile* already exists.**

**Explanation:** The destination file for a metadata quota file backup already exists.

**User response:** Move or delete the specified file and retry.

---

**6027-3907 [E] No other quorum node found during cluster probe.**

**Explanation:** The node could not renew its disk lease and there was no other quorum node available to contact.

**User response:** Determine whether there was a network outage, and also ensure the cluster is configured with enough quorum nodes. The node will attempt to rejoin the cluster.

---

**6027-3908 Check file '*fileName*' on *fileSystem* for inodes with broken disk addresses or failures.**

**Explanation:** The named file contains the inodes generated by parallel inode traversal (PIT) with interesting flags; for example, **dataUpdateMiss** or **BROKEN**.

**User response:** None.

---

**6027-3909 The file (*backupQuotaFile*) is a quota file in *fileSystem* already.**

**Explanation:** The file is a quota file already. An incorrect file name might have been specified.

**User response:** None.

---

**6027-3910 [I] Delay number seconds for safe recovery.**

**Explanation:** When disk lease is in use, wait for the existing lease to expire before performing log and token manager recovery.

**User response:** None.

---

**6027-3911 Error reading message from the file system daemon: *errorString* : The system ran out of memory buffers or memory to expand the memory buffer pool.**

**Explanation:** The system ran out of memory buffers or memory to expand the memory buffer pool. This prevented the client from receiving a message from the file system daemon.

**User response:** Try again later.

---

**6027-3912 [E] File *fileName* cannot run with error *errorCode*: *errorString*.**

**Explanation:** The named shell script cannot run.

**User response:** Verify that the file exists and that the access permissions are correct.

---

**6027-3913 Attention: disk *diskName* is a 4K native dataOnly disk and it is used in a non-4K aligned file system. Its usage is not allowed to change from dataOnly.**

**Explanation:** An attempt was made through the mmchdisk command to change the usage of a 4K native disk in a non-4K aligned file system from dataOnly to something else.

**User response:** None.

---

**6027-3914 [E] Current file system version does not support compression.**

**Explanation:** File system version is not recent enough for file compression support.

**User response:** Upgrade the file system to the latest version, then retry the command.

---

**6027-3915 Invalid file system name provided: '*FileSystemName*'.**

**Explanation:** The specified file system name contains invalid characters.

**User response:** Specify an existing file system name or one which only contains valid characters.

---

**6027-3916 [E] *fileSystemName* is a clone of *fileSystemName*, which is mounted already.**

**Explanation:** A cloned file system is already mounted internally or externally with the same stripe group ID. The mount will be rejected.

**User response:** Unmount the cloned file system and remount.

---

**6027-3917 [E] The file *fileName* does not exist in the root directory of *fileSystemName*.**

**Explanation:** The backup file for quota does not exist in the root directory.

**User response:** Check the file name and root directory and rerun the command after correcting the error.

---

**6027-3918 [N] Disk lease period expired *number* seconds ago in cluster *clusterName*. Attempting to reacquire the lease.**

**Explanation:** The disk lease period expired, which will prevent the local node from being able to perform disk I/O. May be caused by a temporary communication outage.

**User response:** If message is repeated then investigate the communication outage.

---

**6027-3919 [E] No attribute found.**

**Explanation:** The attribute does not exist.

**User response:** None.

---

**6027-3920 [E] Cannot find an available quorum node that would be able to successfully run **Expel** command.**

**Explanation:** Expel command needs to be run on quorum node but cannot find any available quorum node that would be able to successfully run the **Expel**

command. All quorum nodes are either down or being expelled.

**User response:** None.

---

**6027-4000 [I] *descriptorType descriptor* on this NSD can be updated by running the following command from the node physically connected to NSD *nsdName*:**

**Explanation:** This message is displayed when a descriptor validation thread finds a valid NSD, or disk, or stripe group descriptor but with a different ID. This can happen if a device is reused for another NSD.

**User response:** None. After this message, another message is displayed with a command to fix the problem.

---

**6027-4001 [I] 'mmfsadm writeDesc <device> *descriptorType descriptorId:descriptorId nsdFormatVersion pdiskStatus*', where *device* is the device name of that NSD.**

**Explanation:** This message displays the command that must run to fix the NSD or disk descriptor on that device. The *deviceName* must be supplied by system administrator or obtained from **mmlsnsd -m** command. The *descriptorId* is a hexadecimal value.

**User response:** Run the command that is displayed on that NSD server node and replace *deviceName* with the device name of that NSD.

---

**6027-4002 [I] Before running this command, check both NSDs. You might have to delete one of the NSDs.**

**Explanation:** Informational message.

**User response:** The system administrator should decide which NSD to keep before running the command to fix it. If you want to keep the NSD found on disk, then you do not run the command. Instead, delete the other NSD found in cache (the NSD ID shown in the command).

---

**6027-4003 [E] The on-disk *descriptorType descriptor* of *nsdName descriptorId:descriptorId* is not valid because of bad *corruptionType*:**

**Explanation:** The descriptor validation thread found an on-disk descriptor that is corrupted. GPFS will automatically fix it.

**User response:** None.

## 6027-4004 [D] • 6027-4013 [I]

---

6027-4004 [D] On-disk NSD descriptor: nsdId *nsdId*  
nsdMagic *nsdMagic* nsdFormatVersion  
nsdFormatVersion on disk nsdChecksum  
nsdChecksum calculated checksum  
calculatedChecksum nsdDescSize  
nsdDescSize firstPaxosSector  
firstPaxosSector nPaxosSectors  
nPaxosSectors nsdIsPdisk nsdIsPdisk

**Explanation:** Description of an on-disk NSD descriptor.

**User response:** None.

---

6027-4005 [D] Local copy of NSD descriptor: nsdId  
nsdId nsdMagic *nsdMagic* formatVersion  
formatVersion nsdDescSize nsdDescSize  
firstPaxosSector *firstPaxosSector*  
nPaxosSectors *nPaxosSectors*

**Explanation:** Description of the cached NSD descriptor.

**User response:** None.

---

6027-4006 [I] Writing NSD descriptor of *nsdName* with  
local copy: nsdId *nsdId*  
nsdFormatVersion *formatVersion*  
firstPaxosSector *firstPaxosSector*  
nPaxosSectors *nPaxosSectors* nsdDescSize  
nsdDescSize nsdIsPdisk nsdIsPdisk  
nsdChecksum *nsdChecksum*

**Explanation:** Description of the NSD descriptor that was written.

**User response:** None.

---

6027-4007 errorType descriptor on descriptorType  
nsdId *nsdId:nsdId* error error

**Explanation:** This message is displayed after reading and writing NSD, disk and stripe group descriptors.

**User response:** None.

---

6027-4008 [E] On-disk descriptorType descriptor of  
*nsdName* is valid but has a different  
UID: uid descriptorID:descriptorID on-disk  
uid descriptorID:descriptorID nsdId  
nsdId:nsdId

**Explanation:** While verifying an on-disk descriptor, a valid descriptor was found but with a different ID. This can happen if a device is reused for another NSD with the **mmcrnsd -v no** command.

**User response:** After this message there are more messages displayed that describe the actions to follow.

---

6027-4009 [E] On-disk NSD descriptor of *nsdName* is valid but has a different ID. ID in cache is *cachedId* and ID on-disk is *ondiskId*

**Explanation:** While verifying an on-disk NSD descriptor, a valid descriptor was found but with a different ID. This can happen if a device is reused for another NSD with the **mmcrnsd -v no** command.

**User response:** After this message, there are more messages displayed that describe the actions to follow.

---

6027-4010 [I] This corruption can happen if the device is reused by another NSD with the -v option and a file system is created with that reused NSD.

**Explanation:** Description of a corruption that can happen when an NSD is reused.

**User response:** Verify that the NSD was not reused to create another NSD with the -v option and that the NSD was not used for another file system.

---

6027-4011 [D] On-disk disk descriptor: uid  
descriptorID:descriptorID magic descMagic  
formatVersion formatVersion descSize  
descSize checksum on disk diskChecksum  
calculated checksum calculatedChecksum  
firstSGDescSector *firstSGDescSector*  
nSGDescSectors *nSGDescSectors*  
lastUpdateTime *lastUpdateTime*

**Explanation:** Description of the on-disk disk descriptor.

**User response:** None.

---

6027-4012 [D] Local copy of disk descriptor: uid  
descriptorID:descriptorID  
firstSGDescSector *firstSGDescSector*  
nSGDescSectors *nSGDescSectors*

**Explanation:** Description of the cached disk descriptor.

**User response:** None.

---

6027-4013 [I] Writing disk descriptor of *nsdName* with local copy: uid descriptorID:descriptorID,  
magic *magic*, formatVersion *formatVersion*  
firstSGDescSector *firstSGDescSector*  
nSGDescSectors *nSGDescSectors* descSize  
descSize

**Explanation:** Writing disk descriptor to disk with local information.

**User response:** None.

---

**6027-4014 [D] Local copy of StripeGroup descriptor:**  
**uid** *descriptorID:descriptorID*  
**curFmtVersion** *curFmtVersion*  
**configVersion** *configVersion*

**Explanation:** Description of the cached stripe group descriptor.

**User response:** None.

---

**6027-4015 [D] On-disk StripeGroup descriptor:** **uid**  
**sgUid:sgUid** **magic** *magic* **curFmtVersion**  
*curFmtVersion* **descSize** *descSize* **on-disk**  
**checksum** *diskChecksum* **calculated**  
**checksum** *calculatedChecksum*  
**configVersion** *configVersion*  
**lastUpdateTime** *lastUpdateTime*

**Explanation:** Description of the on-disk stripe group descriptor.

**User response:** None.

---

**6027-4016 [E] Data buffer checksum mismatch during write. File system** **fileSystem** **tag** *tag1 tag2*  
**nBytes** *nBytes* **diskAddresses**

**Explanation:** GPFS detected a mismatch in the checksum of the data buffer content which means content of data buffer was changing while a direct I/O write operation was in progress.

**User response:** None.

---

**6027-4017 [E] Current file system version does not support the initial disk status**  
*BeingAddedByGNR*.

**Explanation:** File system version must be upgraded to specify *BeingAddedByGNR* as the initial disk status.

**User response:** Upgrade the file system version.

---

**6027-4018 [E] Disk** *diskName* **is not an existing vdisk, but initial status** *BeingAddedByGNR* **is specified**

**Explanation:** When you specify the initial disk status *BeingAddedByGNR*, all disks that are being added must be existing NSDs of type vdisk

**User response:** Ensure that NSDs are of type vdisk and try again.



---

## **Accessibility features for IBM Spectrum Scale**

Accessibility features help users who have a disability, such as restricted mobility or limited vision, to use information technology products successfully.

---

### **Accessibility features**

The following list includes the major accessibility features in IBM Spectrum Scale:

- Keyboard-only operation
- Interfaces that are commonly used by screen readers
- Keys that are discernible by touch but do not activate just by touching them
- Industry-standard devices for ports and connectors
- The attachment of alternative input and output devices

IBM Knowledge Center, and its related publications, are accessibility-enabled. The accessibility features are described in IBM Knowledge Center ([www.ibm.com/support/knowledgecenter](http://www.ibm.com/support/knowledgecenter)).

---

### **Keyboard navigation**

This product uses standard Microsoft Windows navigation keys.

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### **IBM and accessibility**

See the IBM Human Ability and Accessibility Center ([www.ibm.com/able](http://www.ibm.com/able)) for more information about the commitment that IBM has to accessibility.



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# Glossary

This glossary provides terms and definitions for IBM Spectrum Scale.

The following cross-references are used in this glossary:

- *See* refers you from a nonpreferred term to the preferred term or from an abbreviation to the spelled-out form.
- *See also* refers you to a related or contrasting term.

For other terms and definitions, see the IBM Terminology website ([www.ibm.com/software/globalization/terminology](http://www.ibm.com/software/globalization/terminology)) (opens in new window).

## B

### block utilization

The measurement of the percentage of used subblocks per allocated blocks.

## C

### cluster

A loosely-coupled collection of independent systems (nodes) organized into a network for the purpose of sharing resources and communicating with each other. See also *GPFS cluster*.

### cluster configuration data

The configuration data that is stored on the cluster configuration servers.

### Cluster Export Services (CES) nodes

A subset of nodes configured within a cluster to provide a solution for exporting GPFS file systems by using the Network File System (NFS), Server Message Block (SMB), and Object protocols.

### cluster manager

The node that monitors node status using disk leases, detects failures, drives recovery, and selects file system managers. The cluster manager must be a quorum node. The selection of the cluster manager node favors the quorum-manager node with the lowest node number among the nodes that are operating at that particular time.

**Note:** The cluster manager role is not moved to another node when a node with a lower node number becomes active.

### control data structures

Data structures needed to manage file data and metadata cached in memory. Control data structures include hash tables and link pointers for finding cached data; lock states and tokens to implement distributed locking; and various flags and sequence numbers to keep track of updates to the cached data.

## D

### Data Management Application Program Interface (DMAPI)

The interface defined by the Open Group's XDSM standard as described in the publication *System Management: Data Storage Management (XDSM) API Common Application Environment (CAE) Specification C429*, The Open Group ISBN 1-85912-190-X.

### deadman switch timer

A kernel timer that works on a node that has lost its disk lease and has outstanding I/O requests. This timer ensures that the node cannot complete the outstanding I/O requests (which would risk causing file system corruption), by causing a panic in the kernel.

### dependent fileset

A fileset that shares the inode space of an existing independent fileset.

### disk descriptor

A definition of the type of data that the disk contains and the failure group to which this disk belongs. See also *failure group*.

### disk leasing

A method for controlling access to storage devices from multiple host systems. Any host that wants to access a storage device configured to use disk leasing registers for a lease; in the event of a perceived failure, a host system can deny access,

preventing I/O operations with the storage device until the preempted system has reregistered.

## disposition

The session to which a data management event is delivered. An individual disposition is set for each type of event from each file system.

## domain

A logical grouping of resources in a network for the purpose of common management and administration.

## E

### ECKD™

See *extended count key data (ECKD)*.

### ECKD device

See *extended count key data device (ECKD device)*.

### encryption key

A mathematical value that allows components to verify that they are in communication with the expected server. Encryption keys are based on a public or private key pair that is created during the installation process. See also *file encryption key*, *master encryption key*.

### extended count key data (ECKD)

An extension of the count-key-data (CKD) architecture. It includes additional commands that can be used to improve performance.

### extended count key data device (ECKD device)

A disk storage device that has a data transfer rate faster than some processors can utilize and that is connected to the processor through use of a speed matching buffer. A specialized channel program is needed to communicate with such a device. See also *fixed-block architecture disk device*.

## F

### fallback

Cluster recovery from failover following repair. See also *failover*.

### failover

(1) The assumption of file system duties by another node when a node fails. (2) The process of transferring all control of the ESS to a single cluster in the ESS

when the other clusters in the ESS fails. See also *cluster*. (3) The routing of all transactions to a second controller when the first controller fails. See also *cluster*.

### failure group

A collection of disks that share common access paths or adapter connection, and could all become unavailable through a single hardware failure.

### FEK

See *file encryption key*.

### fileset

A hierarchical grouping of files managed as a unit for balancing workload across a cluster. See also *dependent fileset*, *independent fileset*.

### fileset snapshot

A snapshot of an independent fileset plus all dependent filesets.

### file clone

A writable snapshot of an individual file.

### file encryption key (FEK)

A key used to encrypt sectors of an individual file. See also *encryption key*.

### file-management policy

A set of rules defined in a policy file that GPFS uses to manage file migration and file deletion. See also *policy*.

### file-placement policy

A set of rules defined in a policy file that GPFS uses to manage the initial placement of a newly created file. See also *policy*.

### file system descriptor

A data structure containing key information about a file system. This information includes the disks assigned to the file system (*stripe group*), the current state of the file system, and pointers to key files such as quota files and log files.

### file system descriptor quorum

The number of disks needed in order to write the file system descriptor correctly.

### file system manager

The provider of services for all the nodes using a single file system. A file system manager processes changes to the state or description of the file system, controls the regions of disks that are allocated to each node, and controls token management and quota management.

## **fixed-block architecture disk device (FBA disk device)**

A disk device that stores data in blocks of fixed size. These blocks are addressed by block number relative to the beginning of the file. See also *extended count key data device*.

## **fragment**

The space allocated for an amount of data too small to require a full block. A fragment consists of one or more subblocks.

## **G**

### **global snapshot**

A snapshot of an entire GPFS file system.

### **GPFS cluster**

A cluster of nodes defined as being available for use by GPFS file systems.

### **GPFS portability layer**

The interface module that each installation must build for its specific hardware platform and Linux distribution.

### **GPFS recovery log**

A file that contains a record of metadata activity, and exists for each node of a cluster. In the event of a node failure, the recovery log for the failed node is replayed, restoring the file system to a consistent state and allowing other nodes to continue working.

## **I**

### **ill-placed file**

A file assigned to one storage pool, but having some or all of its data in a different storage pool.

### **ill-replicated file**

A file with contents that are not correctly replicated according to the desired setting for that file. This situation occurs in the interval between a change in the file's replication settings or suspending one of its disks, and the restripe of the file.

### **independent fileset**

A fileset that has its own inode space.

### **indirect block**

A block containing pointers to other blocks.

### **inode**

The internal structure that describes the

individual files in the file system. There is one inode for each file.

### **inode space**

A collection of inode number ranges reserved for an independent fileset, which enables more efficient per-fileset functions.

## **ISKLM**

IBM Security Key Lifecycle Manager. For GPFS encryption, the ISKLM is used as an RKM server to store MEKs.

## **J**

### **journalized file system (JFS)**

A technology designed for high-throughput server environments, which are important for running intranet and other high-performance e-business file servers.

### **junction**

A special directory entry that connects a name in a directory of one fileset to the root directory of another fileset.

## **K**

### **kernel**

The part of an operating system that contains programs for such tasks as input/output, management and control of hardware, and the scheduling of user tasks.

## **M**

### **master encryption key (MEK)**

A key used to encrypt other keys. See also *encryption key*.

### **MEK**

See *master encryption key*.

### **metadata**

Data structures that contain information that is needed to access file data. Metadata includes inodes, indirect blocks, and directories. Metadata is not accessible to user applications.

### **metanode**

The one node per open file that is responsible for maintaining file metadata integrity. In most cases, the node that has had the file open for the longest period of continuous time is the metanode.

### **mirroring**

The process of writing the same data to multiple disks at the same time. The

mirroring of data protects it against data loss within the database or within the recovery log.

#### **Microsoft Management Console (MMC)**

A Windows tool that can be used to do basic configuration tasks on an SMB server. These tasks include administrative tasks such as listing or closing the connected users and open files, and creating and manipulating SMB shares.

#### **multi-tailed**

A disk connected to multiple nodes.

## **N**

#### **namespace**

Space reserved by a file system to contain the names of its objects.

#### **Network File System (NFS)**

A protocol, developed by Sun Microsystems, Incorporated, that allows any host in a network to gain access to another host or netgroup and their file directories.

#### **Network Shared Disk (NSD)**

A component for cluster-wide disk naming and access.

#### **NSD volume ID**

A unique 16 digit hex number that is used to identify and access all NSDs.

**node** An individual operating-system image within a cluster. Depending on the way in which the computer system is partitioned, it may contain one or more nodes.

#### **node descriptor**

A definition that indicates how GPFS uses a node. Possible functions include: manager node, client node, quorum node, and nonquorum node.

#### **node number**

A number that is generated and maintained by GPFS as the cluster is created, and as nodes are added to or deleted from the cluster.

#### **node quorum**

The minimum number of nodes that must be running in order for the daemon to start.

#### **node quorum with tiebreaker disks**

A form of quorum that allows GPFS to run with as little as one quorum node

available, as long as there is access to a majority of the quorum disks.

#### **non-quorum node**

A node in a cluster that is not counted for the purposes of quorum determination.

## **P**

**policy** A list of file-placement, service-class, and encryption rules that define characteristics and placement of files. Several policies can be defined within the configuration, but only one policy set is active at one time.

#### **policy rule**

A programming statement within a policy that defines a specific action to be performed.

**pool** A group of resources with similar characteristics and attributes.

#### **portability**

The ability of a programming language to compile successfully on different operating systems without requiring changes to the source code.

#### **primary GPFS cluster configuration server**

In a GPFS cluster, the node chosen to maintain the GPFS cluster configuration data.

#### **private IP address**

A IP address used to communicate on a private network.

#### **public IP address**

A IP address used to communicate on a public network.

## **Q**

#### **quorum node**

A node in the cluster that is counted to determine whether a quorum exists.

**quota** The amount of disk space and number of inodes assigned as upper limits for a specified user, group of users, or fileset.

#### **quota management**

The allocation of disk blocks to the other nodes writing to the file system, and comparison of the allocated space to quota limits at regular intervals.

## R

### **Redundant Array of Independent Disks (RAID)**

A collection of two or more disk physical drives that present to the host an image of one or more logical disk drives. In the event of a single physical device failure, the data can be read or regenerated from the other disk drives in the array due to data redundancy.

### **recovery**

The process of restoring access to file system data when a failure has occurred. Recovery can involve reconstructing data or providing alternative routing through a different server.

### **remote key management server (RKM server)**

A server that is used to store master encryption keys.

### **replication**

The process of maintaining a defined set of data in more than one location. Replication involves copying designated changes for one location (a source) to another (a target), and synchronizing the data in both locations.

### **RKM server**

See *remote key management server*.

### **rule**

A list of conditions and actions that are triggered when certain conditions are met. Conditions include attributes about an object (file name, type or extension, dates, owner, and groups), the requesting client, and the container name associated with the object.

## S

### **SAN-attached**

Disk that are physically attached to all nodes in the cluster using Serial Storage Architecture (SSA) connections or using Fibre Channel switches.

### **Scale Out Backup and Restore (SOBAR)**

A specialized mechanism for data protection against disaster only for GPFS file systems that are managed by IBM Spectrum Protect Hierarchical Storage Management (HSM).

### **secondary GPFS cluster configuration server**

In a GPFS cluster, the node chosen to maintain the GPFS cluster configuration

data in the event that the primary GPFS cluster configuration server fails or becomes unavailable.

### **Secure Hash Algorithm digest (SHA digest)**

A character string used to identify a GPFS security key.

### **session failure**

The loss of all resources of a data management session due to the failure of the daemon on the session node.

### **session node**

The node on which a data management session was created.

### **Small Computer System Interface (SCSI)**

An ANSI-standard electronic interface that allows personal computers to communicate with peripheral hardware, such as disk drives, tape drives, CD-ROM drives, printers, and scanners faster and more flexibly than previous interfaces.

### **snapshot**

An exact copy of changed data in the active files and directories of a file system or fileset at a single point in time. See also *fileset snapshot*, *global snapshot*.

### **source node**

The node on which a data management event is generated.

### **stand-alone client**

The node in a one-node cluster.

### **storage area network (SAN)**

A dedicated storage network tailored to a specific environment, combining servers, storage products, networking products, software, and services.

### **storage pool**

A grouping of storage space consisting of volumes, logical unit numbers (LUNs), or addresses that share a common set of administrative characteristics.

### **stripe group**

The set of disks comprising the storage assigned to a file system.

### **striping**

A storage process in which information is split into blocks (a fixed amount of data) and the blocks are written to (or read from) a series of disks in parallel.

## **subblock**

The smallest unit of data accessible in an I/O operation, equal to one thirty-second of a data block.

## **system storage pool**

A storage pool containing file system control structures, reserved files, directories, symbolic links, special devices, as well as the metadata associated with regular files, including indirect blocks and extended attributes. The **system storage pool** can also contain user data.

## **T**

### **token management**

A system for controlling file access in which each application performing a read or write operation is granted some form of access to a specific block of file data. Token management provides data consistency and controls conflicts. Token management has two components: the token management server, and the token management function.

### **token management function**

A component of token management that requests tokens from the token management server. The token management function is located on each cluster node.

### **token management server**

A component of token management that controls tokens relating to the operation of the file system. The token management server is located at the file system manager node.

### **transparent cloud tiering (TCT)**

A separately installable add-on feature of IBM Spectrum Scale that provides a native cloud storage tier. It allows data center administrators to free up on-premise storage capacity, by moving out cooler data to the cloud storage, thereby reducing capital and operational expenditures. .

## **twin-tailed**

A disk connected to two nodes.

## **U**

### **user storage pool**

A storage pool containing the blocks of data that make up user files.

## **V**

### **VFS** See *virtual file system*.

### **virtual file system (VFS)**

A remote file system that has been mounted so that it is accessible to the local user.

### **virtual node (vnode)**

The structure that contains information about a file system object in a virtual file system (VFS).

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