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# 0 openstack horizon : Internal server error.

horizon

authenticate

dashboard

server-error

Hi everyone,

After following the OpenStack liberty Install guide, i'm now in the step of trying to access the dashboard for the first time but every time i try to access horizon this message shows up:

The server encountered an internal error or misconfiguration and was unable to complete your request.

Please contact the server administrator at [webmaster@localhost](mailto:webmaster@localhost) to inform them of the time this error occurred, and the actions you performed just before this error.

More information about this error may be available in the server error log.

Apache/2.4.7 (Ubuntu) Server at 172.19.11.116 Port 80

So anyone who could help ?

Best regards,

## Comments

can you paste last 5 lines of apache error log `/var/log/apache2/error.log`

 Bipin (Apr 3 '16)

@Bipin,

The `/var/log/apache2/error.log` file is empty ! and now when i try to start the apache2 service i got this error :  
(13)Permission denied: AH00072 : make\_sock: could not bind to address [::] : 80 (13)Permission denied: AH00072 : make\_sock: could not bind to address 0.0.0.0:80

 Badis BA (Apr 4 '16)

ok @Bipin this are the last 5 lines:


```
[Mon Apr 04 09:05:53.405825 2016] [:error] [pid 3851:tid 140387473340160] [remote 127.0.0.1:42119]
'default_ipv4_subnet_pool_label': None, [Mon Apr 04 09:05:53.405834 2016] [:error] [pid 3851:tid
140387473340160] [remote 127.0.0.1:42119] ^ [Mon Apr 04 09
```

 Badis BA (Apr 4 '16)

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asked Apr 2 '16



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## 4 answers

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0 I solved this problem by removing the apache2 service and reinstalling it again ! it's a very buggy solution but in the end it worked !!

answered Apr 4 '16



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0 The horizon error logs are available at `/var/log/apache2/horizon_error.log`. As a fix to this error, ensure the host IP onto which horizon is being served from is in the `ALLOWED_HOSTS`. More info, consult this bug file:  
<https://bugs.launchpad.net/devstack/+bug/1643050>  
(<https://bugs.launchpad.net/devstack/+...>)

answered Nov 19 '16



mwekesia   
1

For the lazy ones.. :). Until a better solution comes up, for now this fix works:

1. Head over to the file:

```
/opt/stack/openstack/horizon/blob/master/openstack_dashboard/local/local_settings.py
```

2. Edit the line `#ALLOWED_HOSTS=['YOUR_HOST_IP',]` to suit yours.

E.g in mine, I have edited to this: `ALLOWED_HOSTS=['192.168.10.99',]`

```
**192.168.10.99** --being the IP address of the host onto which  
horizon is installed on.
```

3. Restart apache webserver with `sudo service apache2 restart`

4. Then check if it all works on the browser: `http://YOUR_HOST_IP/dashboard`

Happy testing...


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0

Make sure that you have added the following line

answered **May 8 '19**

 Spoorthi Vaidya  
27 ● 8 ● 10 ● 18  
<http://www.linkedin.co...>

```
WSGIApplicationGroup %{GLOBAL}
```

In the file `/etc/httpd/conf.d/openstack-dashboard.conf`

and then restart the httpd service.

I hope this will resolve your problem.

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