

Posting a Crash Report

!

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1.6k

If you need help investigating a crash, please include a crash report in your post. To smooth things along, follow these guidelines:

- For information on how to get a crash report, see [Acquiring Crash Reports and Diagnostic Logs](#).
- Include the whole crash report as a text attachment (click the paperclip icon and then choose Add File). This avoids clogging up the timeline while also preserving the wealth of information in the crash report.
- If you want to highlight a section of the report, include it in the main body of your post. Put the snippet in a code block so that it renders nicely. To create a code block, add a delimiter line containing triple backquotes before and after the block, or just click the Code Block button.
- If possible, post an Apple crash report. Third-party crash reporters are often missing critical information and have general reliability problems (for an explanation as to why, see [Implementing Your Own Crash Reporter](#)).
- Symbolicate your crash report before posting it. For information on how to do this, see [Adding Identifiable Symbol Names to a Crash Report](#).
- If you need to redact the crash report, do so consistently. Imagine you’re building the WaffleVarnish app whose bundle ID is `com.example.wafflevarnish` but you want to keep your new waffle varnishing technology secret. Replace `WaffleVarnish` with `WwwwwwVvvvvvvv` and `com.example.wafflevarnish` with `com.eeeeeee.wwwwwwvvvvvvvv`. This keeps the text in the crash report aligned while making it possible to distinguish the human-readable name of the app (WaffleVarnish) from the bundle ID (`com.example.wafflevarnish`).

Finally, for information on how to use a crash report to debug your own problems, see [Diagnosing Issues Using Crash Reports and Device Logs](#).

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Quinn “The Eskimo!” @ Developer Technical Support @ Apple
`let myEmail = "eskimo" + "1" + "@" + "apple.com"`

Debugging

Reply

Posted 1 year ago by eskimo

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Topics & Technologies

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