



Lab - Research Laptop Specifications

Laptops often use proprietary parts. To find information about the replacement parts, you may have to research the website of the laptop manufacturer.

Before you begin this lab, you need to know some information about the laptop.

Your instructor will provide you with the following information:

Laptop Manufacturer:	Dell Inc.
Laptop Model Number:	G3 15 3575
Amount of RAM:	32 GB
Size of the Hard Drive:	1 TB 5400 RPM HDD

Answer the following regarding your laptop model.

1. Use the Internet to locate the website for the laptop manufacturer. What is the URL for the website?
 - The website of the laptop manufacturer dell is [dell.com](https://www.dell.com/en-ph) or <https://www.dell.com/en-ph>
2. Locate the service section of the website and look for links that focus on your laptop. It is common for a website to allow you to search by the model number.

List the links you found specific to the laptop and include a brief description of the information in that link.

- So first is for support in drivers and downloads which is <https://www.dell.com/support/product-details/en-ph/product/g-series-15-3579-laptop/driv>

ers is basically contains the BIOS, downloads, drive updates, firmware and more. The second one is

<https://www.dell.com/support/product-details/en-ph/product/g-series-15-3579-laptop/resources/search> is basically contains the manuals, guides and specifications for the laptop.

Last is <https://www.dell.com/support/home/en-ph/quicktest> that can test components of the laptop and the hardware part of it.

3. Briefly describe any service notices you found on the website. A service notice example is a driver update, a hardware issue, or a recall notice for a laptop component.

- The services I found on [dell.com](https://www.dell.com) are mainly for BIOS updates, Hard drive updates, how to optimize your laptop/pc, and how to fix issues. The website also reminds people to watch out for updates in BIOS and Hardware for them to have a better experience using their product.

4. Open forums may exist for your laptop. Use an Internet search engine to locate any open forums that focus on your laptop by typing in the name and model of the laptop. Briefly describe the websites (other than the manufacturer website) that you located.

- For me Reddit, Twitter and Facebook are the most reliable forums. There are communities of people and some are experts, you can ask for issues, updates, and fixing. There are tips and tricks other dell users shared and also existing questions that have been asked before you just need to search it and find the answer in the comments.