## Hai Nguyen

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Position Applying To: Full Stack Software Development Engineer | Software Engineer

**Job Announcement Number:** 

## QUALIFICATIONS SUMMARY

Highly analytical and tech-savvy combat professional with strong educational background in information technology; possess extensive experience leading full spectrum of system engineering, software/web development, and cross-platform application designing across various government departments. Skilled at updating database and assisting multiple developers with latest web design features. Proven success in training and mentoring new hires while liaising with cross-functional teams to ensure optimal flow of communication at all levels. Skilled in creating easily accessible, responsive, dependable, and user-friendly front and back-end websites. Well-versed in utilizing outstanding knowledge of technology to obtain exceptional results, including CSS, HTML5, JavaScript/ jQuery, Python, Django, React, C-Sharp, Photoshop ..

https://github.com/hainn619

https://agile-beyond-10580.herokuapp.com/ (Python, Django, Bootstrap, HTML, Javascript...)

https://github.com/hainn619/react-chat-app (Chat app)

### PROFESSIONAL EXPERIENCE

US Army | Fort Bragg, NC Active Duty Soldier - Paratrooper

January 2019 to September 2021

Supervisor Name: SSG Warford | Supervisor No.: (951)-391-8445 | May be contacted Yes/No

Salary: \$ 33,440.40 per year

#### Related Competencies:

Vehicle Maintenance, Team Leadership & Supervision, Performance Evaluation, Testing Equipment, Inventory Management, Reports Preparation, Organizational Support, Process Improvement

Oversaw special operations regarding armored vehicle maintenance by requesting necessary repairs and ordering spare parts to complete assigned tasks efficiently. Conducted strategic airborne operations by managing parachuting activities within static lines in and behind enemy territory. Facilitated senior officers and department leaders by providing performance and action reports of team members.

#### Selected Highlights:

- Utilized exceptional knowledge and abilities to use operating systems, securing and protecting military property, assets, and personnel data.
- Ensured accomplishment of key tasks related to defensive and offensive data protection to secure important data and support organization in future activities.
- Acquired remarkable training to use anti-armor, small arms, and indirect fire weapons.
- Improved performance, efficiency, and productivity by learning and applying new skills in flexible settings.

Delivered exceptional training to newly joined soldiers regarding parachutes and other equipment with better understanding to avoid using old material.

## Loc's Tax Services | San Diego, CA **Data Entry Specialist**

August 2013 to April 2018

Supervisor Name: Esther Bui | Supervisor No.: (619)-283-6432 | May be contacted Yes

Salary: \$38000 per year | Hours per week: 40hrs

#### **Related Competencies:**

Data Development, Document Scanning, Database Management, Record Maintenance, Error Mitigation

Completed multiple tasks related to data entry with accuracy by continuously updating files to boost data efficiency and quality. Produced and entered essential data in organizational database system to eliminate data loss.

## **Selected Highlights:**

- Prepared and administered documents by sorting forms, preparing photocopies, managing records, creating correspondence, and crafting reports.
- Managed and updated important corporate information by scanning and recording material in database to mitigate data inconsistencies.
- Identified and recorded data queries related to major data errors and delivered proper reports to senior management.

# Loc Nguyen Corp | San Diego, CA

July 2013 to December 2015

**IT Support Specialist** 

Supervisor Name: Esther Bui | Supervisor No.: (619) 283-6432 | May be contacted: Yes

Salary: \$25/hrs. | Hours

## **Related Competencies:**

Complex Problem Resolution, Technical Support, Technology Utilization, Data Recovery, Bug Identification

Offered technical support for several businesses, including interpreting networks, repairing printers and computers, and installing and modifying software to facilitate all employees. Ensured optimal employment of technologies to boost system performance, secure and manage important data, and fix technical errors.

#### **Selected Highlights:**

- Performed troubleshooting to identify problems regarding basic operations of internet connectivity.
- Oversaw all facets of computer help desk support, such as maintenance and installations of technical systems.
- Prepared necessary documents related to configuration, testing, and troubleshooting for network solutions.
- Recovered lost and corrupt documents and saved files to support backup for future use.
- Upgraded computer software and hardware, simplifying utilization of technology across various departments.

## Viennam Solution | Sai Gon, Viet Nam **Full Stack Web Developer**

January 2012 to June 2013

Supervisor Name: Huy Khac | Salary: \$1500/month

## **Related Competencies:**

Website Development, Continuous Process Improvement, Software Development & Testing, Server Configuration

Built and monitored applications, website content, web pages, and software solutions to raise awareness for continual enhancement. Provided exceptional assistance to redesign, update, and implement website content, codes, plugins, and digital products, ensuring engagement and retention of site visitors. Prepared and maintained important software documentation for numerous purposes.

#### Selected Highlights:

- Met and exceeded budget specifications by executing ad campaigns and Google-based SEO.
- Compiled and improved specifications and requirements by identifying technical requirements.
- Prepared web pages with minimal resizing, turning, and scrolling for easy reading and navigation.
- Adapted and incorporated emerging technologies and new business trends in several operations and functions.
- Created dynamic and interactive website content using numerous technical features to increase site speed and acquire more traffic to website.
- Developed website layout/user interface using standard HTML/CSS practices and integrated data from various backend services and databases.
- Delivered exceptional knowledge to numerous team members regarding current quality control projects to eliminate discrepancies and obtain desired results.
- Identified and mitigated software errors/bugs and matched visual design intent by coordinating with multiple web designers and marketing teams.
- Leveraged APS.NET, HTML, and Coding languages for designing websites in accordance with customer requirements, such as selling products, introducing company, contacting clients, and managing employees.
- ⇒ Spearheaded utilization of technical languages, software, MVC frameworks, and database (e.g., Python, HTML, JavaScript/jQuery, CSS, MS SQL, MySQL, SQLite, SON, XML, Django, C-Sharp, and AJAX).

## **EDUCATIONAL BACKGROUND**

Professional Diploma in Information Technology, Software Engineer-Microsoft Technology, Danang International Institute Technology, Ho Chi Minh City, Vietnam (2021)

Major: Software Engineer

Minor: Aps.net, C#, HTML, JavaScript, CSS, Visual Studio

Degree, San Diego Global Knowledge University, San Diego, CA

Major: Full Stack Development Bootcamp

Minor: Python, Django, JavaScript, React, HTML, CSS, SQL, Visual Studio

Associate of Science, Software Developer, National Institute of Information Technology-NIIT, Sai Gon

## **LANGUAGES**

Vietnamese & English

## ADDITIONAL INFORMATION

#### **Technical Proficiencies:**

C# | APS.NET | HTML (Version 4 & 5) | JavaScript | CSS (Version 2 & 3) | Visual Studio | Microsoft Office Suite | Python | Django | Visual Studio Code | QuickBooks | Rent Manager | Affinity | Discord | Zoom | Microsoft Team | Photoshop | Ajax | JSON | Bootstrap, Github | Heroku | Email Server

## **Project:**

https://agile-beyond-10580.herokuapp.com/

Online Store: Utilized Django, JavaScript, HTML5, CSS, and Bootstrap to manage Products, Users, Orders, and Online PayPal purchases.