First Last

IT System Administrator

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WORK EXPERIENCE

Resume Worded, New York, NY   09/2015 – Present
Augmented reality startup with 50+ employees and $100m+ annual revenue
IT System Administrator

- Implemented a comprehensive backup and disaster recovery strategy that reduced data loss incidents by 75% YoY.
- Optimized system performance and achieved a server response time of <360+ milliseconds while reducing server resource utilization by 28%.
- Activated intrusion detection systems and conducted regular vulnerability assessments, which decreased security incidents by 84%.
- Migrated email services to a cloud-based platform, reducing $8,000+ in annual operational costs

Polyhire, London, United Kingdom   10/2012 – 08/2015
Provides quality assurance and control testing for global markets
Network Engineer

- Designed a robust network infrastructure for Polyhire that connected 40+ branch offices and supported 270+ employees.
- Configured routers, switches, firewalls, and load balancers, reducing network latency by 49% through optimization techniques.
- Implemented Quality of Service (QoS) policies to prioritize critical network traffic, ensuring optimal performance for media applications and reducing packet loss by 74%.

Growthsi, London, United Kingdom   07/2010 – 09/2012
Career training and membership SaaS with 150,000 paying users
Cybersecurity Analyst

- Identified 40+ critical vulnerabilities by conducting periodic vulnerability assessments, strengthening the security posture of Growthsi by 94% YoY.
- Improved detection and response to 20+ security incidents by effectively managing the company's Security Information and Event Management (SIEM) system.
- Monitored network traffic and system logs using IDS/IPS to detect and block 2,300+ threats within the first 45 days of employment.

Software Developer, ABC Company, London, United Kingdom   11/2008 – 12/2009
IT Consultant, XYZ Company, London, United Kingdom   07/2005 – 10/2008

EDUCATION

Resume Worded University, New York, NY   06/2005
Associate of Science — Computer Programming

SKILLS

Hard Skills: Routing (Advanced), Subnetting (Experienced), User Management, System Configuration, IP Addressing
Techniques: Log Analysis, Patch Management, Configuration Management, Backup and Recovery, Automation