

# Tulinagwe Kasongo

## Chatbot Full Stack Developer

t-kasongo@email.com

(123) 456-7890

Redwood City, CA

[LinkedIn](#)

*Highly motivated development professional with board experience in software development and artificial intelligence. Seeking a career-advancing position as a Chatbot Full Stack Developer with Big Cloud.*

## WORK EXPERIENCE

---

### CapB InfoteK - Chatbot Full Stack Developer

July 2020 - current

Jackson, MS

- Analyzed data, summarized results, and documented 800+ chatbot conversations for clients in the insurance, financial, and healthcare sectors
- Interpreted patterns and trends to improve algorithms and data processing for 65 chatbots
- Partnered with system architects for the design and construction of 15 chatbot-related projects
- Designed and built 17 conversational chatbots (14 insurance, 10 financial, 9 healthcare)

### Pearson - Research Internship

June 2019 - May 2020

Jackson, MS

- Assisted with 8 projects and gained knowledge of psychometric and general research techniques
- Performed statistical analysis utilizing tools and programs including SAS, R, SPSS, WINSTEPS, IRTPro, PARSCALE, C++, and MPLUS to generate over 65 reports
- Created 13 applications (Matlab, IDL, PERL, Java) to gather and cleanse data for research efforts

### Mississippi College - Data Science Intern

October 2018 - March 2019

Clinton, MS

- Worked with real-world applications on 8 projects for data analysis across different IoT platforms
- Created 4 applications leveraged by Data Science to analyze academic programs' performance
- Participated in Agile Scrum environment and learned skills in Data Science, Machine Learning, and DevOps, including CI/CD, Docker/Kubernetes, AWS, and Deep Learning (Tensorflow)

## EDUCATION

---

### Mississippi College - Bachelor's of Science, Computer Engineering

2015 - 2019, GPA: 3.8

Clinton, MS

#### Awards

- 2019 Scott-Swor Founder's Award (for having made a significant contribution to student life of the college)

## SKILLS

---

- Artificial Intelligence
- Machine Learning
- NLP Algorithms
- Programming (Python, Java, Ruby)