JOSEPH MARTINELLI

Network Engineer

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in LinkedIn   Github

WORK EXPERIENCE

Network Engineer
Lloyd Group

📅 April 2019 - current   📍 Pittsburgh, PA

- Worked with clients to roll out client application upgrades across 200+ client accounts
- Led a server migration and server virtualization effort that improved server speed by 17% without an increase in down-time
- Implemented 8 firewalls along with a VPN to safeguard company information while undergoing a shift to work-from-home for all employees
- Created documentation for 22 client networks, ensuring it was updated and accurate
- Performed all level two technology tasks to ensure that client network servers, network infrastructure, peripheral devices and workstations were operational and secure
- Served as the escalation point for technical support issues in 85% of cases
- Spearheaded 75% of ongoing vetting of possible new service partners to improve internal processes

Network Engineer
IT Consulting Group

📅 April 2016 - March 2019   📍 Pittsburgh, PA

- Provided first and second-level escalation support for 600+ network, telecom, and security issues
- Performed initial analysis of network issues, resolving and escalating as needed
- Performed scheduled Juniper upgrades and configuration changes with 0% service down-time
- Performed 75% of firewall changes, installs, and upgrades
- Remediated 13 quarterly IDS/IPS and network-monitoring system events
- Led 65 major network projects, including detailed network design and implementation

CAREER OBJECTIVE

JNCP certified network engineer with experience working with on-premises and cloud infrastructures. I hope to collaborate with FlexTrade business leaders both internally and externally to make IT their competitive advantage.

EDUCATION

Bachelor of Science
Information Science
University of Pittsburgh

📅 September 2012 - April 2016
📍 Pittsburgh PA

SKILLS

Certifications (Juniper - JCP)
LAN/ WAN, TCP/ IP Networking
FortiManager/ FortiGate
Amazon EC2/ Direct Connect
Routing protocols - BGP, OSPF, ECMP, MPLS