





SUNSHINE SMITH

WEB DEVELOPER

CONTACT

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(123) 456-7890 
Los Angeles, CA 
[LinkedIn](#) 

EDUCATION

Bachelor of Science
Computer Science
San Francisco State
University
2014 - 2018
San Francisco, CA

SKILLS

Bulma
Subversion
Angular
GIMP
Wix
Google Chrome Developer
Tools
Sass
CodePen

CAREER OBJECTIVE

Creative web developer with a strong background in graphic design seeking a position at Hulu. Committed to delivering visually stunning and user-friendly websites by leveraging my expertise in coding and design principles. Excited to build up Hulu's digital presence with my technical skills and unique vision.

WORK EXPERIENCE

Graphic Designer

Edelman

2021 - current / Los Angeles, CA

- Created engaging and responsive website designs with CodePen that increased website traffic by 23%.
- Implemented Notepad++ to produce 27% fewer design errors.
- Optimized digital assets using Google Chrome Developer Tools, which **improved website load time by 31%**.
- Streamlined CSS styling process with Sass to reduce production time by 17% while maintaining design integrity.

Social Media Manager

Patagonia

2018 - 2021 / Ventura, CA

- Developed a social media strategy for Patagonia that resulted in a 52% increase in overall engagement within 6 months.
- Managed social media accounts to achieve an **81% boost in brand reach**.
- Designed engaging social media content using GIMP for 21% more shares.
- Collaborated across teams to align content with product launches.

Customer Support Representative

Wells Fargo

2015 - 2018 / San Francisco, CA

- Provided exceptional customer service to an average of 62+ daily inquiries.
- Exceeded performance expectations in a high-volume call center, maintaining a **92% call resolution rate**.
- Resolved complex customer issues with active listening, resulting in 31% fewer escalated complaints.
- Upsold Wells Fargo's services to customers, leading to a 27% increase in sales.